

VHA Medical Centers

MID: 4E989k41otEAc5w1UI9opw==

Date: Fill In Date



Model questions utilize the ACSI methodology to determine scores and impacts

ELEMENTS (drivers of satisfaction)	CUSTOMER SATISFACTION	FUTURE BEHAVIORS
<b>Content (1=Poor, 10=Excellent, Don't Know)</b>	<b>Satisfaction</b>	<b>Return (1=Very Unlikely, 10=Very Likely)</b>
Please rate the <b>accuracy of information</b> on this site.	What is your <b>overall satisfaction</b> with this site? (1=Very Dissatisfied, 10=Very Satisfied)	How likely are you to <b>return to this site</b> ?
Please rate the <b>quality of information</b> on this site.	How well does this site <b>meet your expectations</b> ?	<b>Recommend (1=Very Unlikely, 10=Very Likely)</b>
Please rate the <b>freshness of content</b> on this site.	How does this site <b>compare to your idea of an ideal website</b> ?	How likely are you to <b>recommend this site to someone else</b> ?
<b>Look and Feel (1=Poor, 10=Excellent, Don't Know)</b>	(1=Not Very Clear, 10=Very Clear)	
Please rate the <b>visual appeal</b> of this site.		
Please rate the <b>balance of graphics and text</b> on this site.		
Please rate the <b>readability of the pages</b> on this site.		
<b>Navigation (1=Poor, 10=Excellent, Don't Know)</b>		
Please rate <b>how well the site is organized</b> .		
Please rate the <b>options available for navigating</b> this site.		
Please rate <b>how well the site layout helps you find what you are looking for</b> .		
Please rate the <b>number of clicks to get where you want</b> on this site.		
<b>Search (1=Poor, 10=Excellent, Don't Know)</b>		
Please rate the <b>relevance of search results</b> on this site.		
Please rate the <b>organization of search results</b> on this site.		
Please rate how well the <b>search results help you decide what to select</b> .		
Please rate how well the <b>search feature helps you to narrow the results</b> to find what you want.		
<b>Site Performance (1=Poor, 10=Excellent, Don't Know)</b>		
Please rate how <b>quickly pages load</b> on this site.		
Please rate the <b>consistency of speed from page to page</b> on this site.		
Please rate the <b>ability to load pages without getting error messages</b> on this site.		

Model Instance Name: VHA Medical Centers

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 underlined & italicized: RE-ORDER  
 pink: ADDITION  
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**CUSTOM QUESTION LIST**

QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
EDO03866		How frequently do you visit this site?	First time Frequently (about once a month or more often) Infrequently (Every few months or less often)	A, B A,B	Radio button, one-up vertical	Single	Y
ACQinh0025396	A	We've recently redesigned our VA Medical Center websites. Please select the statement which best describes your experience with the redesign.	It is easier to find what I am looking for It is harder to find what I am looking for My experience is no different when looking for information on the new site Don't Know		Radio button, one-up vertical	Single	Y
ACQinh0025397	B	Do you like the new layout of the medical center pages?	Yes No No Opinion	BB	Radio button, one-up vertical	Single	Yes
ACQinh0025398	BB	What didn't you like about the new medical center pages?			Test area, no character limit		N
EDO03867		Please tell us who you are.	Veteran Active Duty Family Member / Friend VA Employee Volunteer Healthcare Professional (MD, RN, etc.) Job Applicant Student / Healthcare Trainee Media Other, please specify:	B B A	Radio button, one-up vertical	Single	Y
EDO03868	A	Other, please specify:			Text area, no char limit		
EDO03869	B	Please check the conflict(s) in which you served.	World War II Korean Conflict Vietnam Era Persian Gulf War Operation Enduring Freedom Operation Iraqi Freedom Operation New Dawn No conflict / war service		Checkbox, one-up vertical	Multi	Y
EDO03870		Please select your age range:	17 or under 18-24 25-34 35-44 45-54		Radio button, one-up vertical	Single	Y

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			55-64				
			65+				
			Prefer not to answer				
EDO03871		Please select your gender:	Male		Radio button, one-up vertical	Single	Y
			Female				
			Prefer not to answer				
EDO03872		From which medical center do you get the majority of your care? <b>(Choose State First)</b> (If you receive most of your care at a community-based outpatient clinic, please select the medical center from which you would receive advanced care if needed).	Do not have a primary medical center		Drop down, select one	Single	Y
			Alaska	A			
			Alabama	B			
			Arkansas	C			
			Arizona	D			
			California	E			
			Colorado	F			
			Connecticut	G			
			District of Columbia	H			
			Delaware	I			
			Florida	J			
			Georgia	K			
			Hawaii	L			
			Iowa	M			
			Idaho	N			
			Illinois	O			
			Indiana	P			
			Kansas	Q			
			Kentucky	R			
			Louisiana	S			
			Massachusetts	T			
			Maryland	U			
			Maine	V			
			Michigan	W			
			Minnesota	X			
			Missouri	Y			
			Mississippi	Z			
			Montana	AA			
			North Carolina	BB			
			North Dakota	CC			
			Nebraska	DD			
			New Hampshire	EE			
			New Jersey	FF			

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			New Mexico	GG			
			Nevada	HH			
			New York	II			
			Ohio	JJ			
			Oklahoma	KK			
			Oregon	LL			
			Pennsylvania	MM			
			Puerto Rico	NN			
			Rhode Island	OO			
			South Carolina	PP			
			South Dakota	QQ			
			Tennessee	RR			
			Texas	SS			
			Utah	TT			
			Virginia	UU			
			Vermont	VV			
			Washington	WW			
			Wisconsin	XX			
			West Virginia	YY			
			Wyoming	ZZ			
EDO03873	A	Which Medical Center in <b>Alaska</b> do you visit?	Anchorage - Alaska VA Healthcare System		Radio button, one-up vertical		
EDO03874	B	Which Medical Center in <b>Alabama</b> do you visit?	Birmingham - Birmingham VA Medical Center  Montgomery - Central Alabama Veterans Health Care System Tuscaloosa - Tuscaloosa VA Medical Center Tuskegee - Central Alabama Veterans Health Care System		Radio button, one-up vertical		
EDO03875	C	Which Medical Center in <b>Arkansas</b> do you visit?	Fayetteville - Veterans Health Care System of the Ozarks  Little Rock - Central Arkansas Veterans Healthcare System North Little Rock - Central Arkansas Veterans Healthcare System		Radio button, one-up vertical		
EDO03876	D	Which Medical Center in <b>Arizona</b> do you visit?	Phoenix - Phoenix VA Health Care System  Prescott - Northern Arizona VA Health Care System Tucson - Southern Arizona VA Health Care System		Radio button, one-up vertical		
EDO03877	E	Which Medical Center in <b>California</b> do you visit?	Fresno - VA Central California Health Care System  Livermore - VA Palo Alto Health Care System Loma Linda - VA Loma Linda Healthcare System Long Beach - VA Long Beach Healthcare System Los Angeles - VA Greater Los Angeles Healthcare System Mather - VA Northern California Health Care System		Radio button, one-up vertical		

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			Menlo Park - VA Palo Alto Health Care System Palo Alto - VA Palo Alto Health Care System San Diego - VA San Diego Healthcare System San Francisco - San Francisco VA Medical Center				
EDO03878	F	Which Medical Center in <b>Colorado</b> do you visit?	Denver - VA Eastern Colorado Health Care System Grand Junction - Grand Junction VA Medical Center		Radio button, one-up vertical		
EDO03879	G	Which Medical Center in <b>Connecticut</b> do you visit?	Newington - VA Connecticut Healthcare System West Haven - VA Connecticut Healthcare System		Radio button, one-up vertical		
EDO03880	H	Which Medical Center in <b>District of Columbia</b> do you visit?	Washington DC - Washington DC VA Medical Center		Radio button, one-up vertical		
EDO03881	I	Which Medical Center in <b>Delaware</b> do you visit?	Wilmington - Wilmington VA Medical Center		Radio button, one-up vertical		
EDO03882	J	Which Medical Center in <b>Florida</b> do you visit?	Bay Pines - Bay Pines VA Healthcare System Miami - Miami VA Healthcare System Gainesville - North Florida / South Georgia VA Healthcare System Lake City - North Florida / South Georgia VA Healthcare System Orlando - Orlando VA Medical Center Tampa - James A. Haley Veterans' Hospital West Palm Beach - West Palm Beach VA Medical Center		Radio button, one-up vertical		
EDO03883	K	Which Medical Center in <b>Georgia</b> do you visit?	Augusta - Charlie Norwood VA Medical Center Decatur - Atlanta VA Medical Center Dublin - Carl Vinson VA Medical Center		Radio button, one-up vertical		
EDO03884	L	Which Medical Center in <b>Hawaii</b> do you visit?	Honolulu - VA Pacific Islands Health Care System		Radio button, one-up vertical		
EDO03885	M	Which Medical Center in <b>Iowa</b> do you visit?	Des Moines - VA Central Iowa Health Care System Iowa City - Iowa City VA Medical Center		Radio button, one-up vertical		
EDO03886	N	Which Medical Center in <b>Idaho</b> do you visit?	Boise VA Medical Center		Radio button, one-up vertical		
EDO03887	O	Which Medical Center in <b>Illinois</b> do you visit?	Chicago - Jesse Brown VA Medical Center Danville - VA Illiana Health Care System Hines - Edward Hines Jr. VA Hospital Marion - Marion VA Medical Center North Chicago – Captain James A. Lovell Federal Healthcare Center		Radio button, one-up vertical		
EDO03888	P	Which Medical Center in <b>Indiana</b> do you visit?	Fort Wayne - VA Northern Indiana Health Care System Indianapolis - Richard L. Roudebush VA Medical Center		Radio button, one-up vertical		

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EDO03889	Q	Which Medical Center in <b>Kansas</b> do you visit?	Marion - VA Northern Indiana Health Care System Leavenworth - VA Eastern Kansas Health Care System Topeka - VA Eastern Kansas Health Care System Wichita - Robert J. Dole VA Medical Center		Radio button, one-up vertical		
EDO03890	R	Which Medical Center in <b>Kentucky</b> do you visit?	Lexington - Lexington VA Medical Center (Cooper Division) Lexington - Lexington VA Medical Center (Leestown Division) Louisville - Louisville VA Medical Center		Radio button, one-up vertical		
EDO03891	S	Which Medical Center in <b>Louisiana</b> do you visit?	New Orleans - Southeast Louisiana Veterans Health Care System Pineville - Alexandria VA Medical Center Shreveport - Overton Brooks VA Medical Center		Radio button, one-up vertical		
EDO03892	T	Which Medical Center in <b>Massachusetts</b> do you visit?	Bedford - Edith Nourse Rogers Memorial Veterans Hospital Brockton - VA Boston Healthcare System Jamaica Plain - VA Boston Healthcare System Leeds - Central Western Massachusetts Health Care System West Roxbury - VA Boston Healthcare System		Radio button, one-up vertical		
EDO03893	U	Which Medical Center in <b>Maryland</b> do you visit?	Baltimore - VA Maryland Health Care System Perry Point - Perry Point VA Medical Center		Radio button, one-up vertical		
EDO03894	V	Which Medical Center in <b>Maine</b> do you visit?	Augusta - Togus VA Medical Center		Radio button, one-up vertical		
EDO03895	W	Which Medical Center in <b>Michigan</b> do you visit?	Ann Arbor - VA Ann Arbor Healthcare System Battle Creek - Battle Creek VA Medical Center Detroit - John D. Dingell VA Medical Center Iron Mountain - Oscar G. Johnson VA Medical Center Saginaw - Aleda E. Lutz VA Medical Center		Radio button, one-up vertical		
EDO03896	X	Which Medical Center in <b>Minnesota</b> do you visit?	Minneapolis - Minneapolis VA Medical Center St. Cloud - St. Cloud VA Medical Center		Radio button, one-up vertical		
EDO03897	Y	Which Medical Center in <b>Missouri</b> do you visit?	Columbia - Harry S. Truman Memorial VA Medical Center Kansas City - Kansas City VA Medical Center Poplar Bluff - John J. Pershing VA Medical Center St. Louis - St. Louis VA Medical Center (Jefferson Barracks Division) St. Louis - St. Louis VA Medical Center (John Cochran Division)		Radio button, one-up vertical		
EDO03898	Z	Which Medical Center in <b>Mississippi</b> do you visit?	Biloxi - VA Gulf Coast Veterans Health Care System Jackson - G.V. (Sonny) Montgomery VA Medical Center		Radio button, one-up vertical		

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EDO03899	AA	Which Medical Center in <b>Montana</b> do you visit?	Fort Harrison - VA Montana Health Care System		Radio button, one-up vertical		
EDO03900	BB	Which Medical Center in <b>North Carolina</b> do you visit?	Asheville - Asheville VA Medical Center Durham - Durham VA Medical Center Fayetteville - Fayetteville VA Medical Center Salisbury - W.G. (Bill) Hefner VA Medical Center		Radio button, one-up vertical		
EDO03901	CC	Which Medical Center in <b>North Dakota</b> do you visit?	Fargo - Fargo VA Medical Center		Radio button, one-up vertical		
EDO03902	DD	Which Medical Center in <b>Nebraska</b> do you visit?	Omaha - VA Nebraska-Western Iowa Health Care System		Radio button, one-up vertical		
EDO03903	EE	Which Medical Center in <b>New Hampshire</b> do you visit?	Manchester - Manchester VA Medical Center		Radio button, one-up vertical		
EDO03904	FF	Which Medical Center in <b>New Jersey</b> do you visit?	East Orange - VA New Jersey Health Care System Lyons - VA New Jersey Health Care System		Radio button, one-up vertical		
EDO03905	GG	Which Medical Center in <b>New Mexico</b> do you visit?	Albuquerque - New Mexico VA Health Care System		Radio button, one-up vertical		
EDO03906	HH	Which Medical Center in <b>Nevada</b> do you visit?	Las Vegas - VA Southern Nevada Healthcare System Reno - VA Sierra Nevada Health Care System		Radio button, one-up vertical		
EDO03907	II	Which Medical Center in <b>New York</b> do you visit?	Albany - Samuel S. Stratton VA Medical Center Batavia - VA Western New York Healthcare System Bath - Bath VA Medical Center Bronx - James J. Peters VA Medical Center Brooklyn - VA NY Harbor Healthcare System Buffalo - VA Western New York Healthcare System Canandaigua - Canandaigua VA Medical Center Castle Point - VA Hudson Valley Health Care System Montrose - VA Hudson Valley Health Care System New York - VA NY Harbor Healthcare System - Manhattan Campus Northport - Northport VA Medical Center Syracuse - Syracuse VA Medical Center		Radio button, one-up vertical		
EDO03908	JJ	Which Medical Center in <b>Ohio</b> do you visit?	Chillicothe - Chillicothe VA Medical Center Cincinnati - Cincinnati VA Medical Center Cleveland - Louis Stokes VA Medical Center Columbus - Chambers P. Wylie Ambulatory Care Center Dayton - Dayton VA Medical Center		Radio button, one-up vertical		
EDO03909	KK	Which Medical Center in <b>Oklahoma</b> do you visit?	Muskogee - Jack C. Montgomery VA Medical Center		Radio button, one-up vertical		

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EDO03910	LL	Which Medical Center in <b>Oregon</b> do you visit?	Oklahoma City - Oklahoma City VA Medical Center Roseburg - VA Roseburg Healthcare System Portland - Portland VA Medical Center		Radio button, one-up vertical		
EDO03911	MM	Which Medical Center in <b>Pennsylvania</b> do you visit?	Altoona - James E. Van Zandt VA Medical Center Butler - VA Butler Healthcare System Coatesville - Coatesville VA Medical Center Erie - Erie VA Medical Center Lebanon - Lebanon VA Medical Center Philadelphia - Philadelphia VA Medical Center Pittsburgh - VA Pittsburgh Healthcare System (Highland Drive Division) Pittsburgh - VA Pittsburgh Healthcare System (University Drive Division) Pittsburgh - VA Pittsburgh Healthcare System (H.J. Heinz Progressive Care Center) Wilkes-Barre - Wilkes-Barre VA Medical Center		Radio button, one-up vertical		
EDO03912	NN	Which Medical Center in <b>Puerto Rico</b> do you visit?	San Juan - VA Caribbean Healthcare System		Radio button, one-up vertical		
EDO03913	OO	Which Medical Center in <b>Rhode Island</b> do you visit?	Providence - Providence VA Medical Center		Radio button, one-up vertical		
EDO03914	PP	Which Medical Center in <b>South Carolina</b> do you visit?	Charleston - Ralph H. Johnson VA Medical Center Columbia - Wm. Jennings Bryan Dorn VA Medical Center		Radio button, one-up vertical		
EDO03915	QQ	Which Medical Center in <b>South Dakota</b> do you visit?	Fort Meade - VA Black Hills Health Care System Hot Springs - VA Black Hills Health Care System Sioux Falls - Sioux Falls VA Medical Center		Radio button, one-up vertical		
EDO03916	RR	Which Medical Center in <b>Tennessee</b> do you visit?	Memphis - Memphis VA Medical Center Mountain Home - Mountain Home VA Medical Center Murfreesboro - Tennessee Valley Healthcare System Nashville - Tennessee Valley Healthcare System		Radio button, one-up vertical		
EDO03917	SS	Which Medical Center in <b>Texas</b> do you visit?	Amarillo - Amarillo VA Health Care System Big Spring - West Texas VA Health Care System Dallas - VA North Texas Health Care System El Paso - El Paso VA Health Care System San Antonio - South Texas Veterans Health Care System Temple - Central Texas Veterans Health Care System Bonham - VA North Texas Health Care System Houston - Michael E. DeBakey VA Medical Center Kerrville - Kerrville VA Medical Center		Radio button, one-up vertical		



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EDO03918	TT	Which Medical Center in <b>Utah</b> do you visit?	Waco - Central Texas Veterans Health Care System		Radio button, one-up vertical		
EDO03919	UU	Which Medical Center in <b>Virginia</b> do you visit?	Salt Lake City - VA Salt Lake City Health Care System Hampton - Hampton VA Medical Center Richmond - Hunter Holmes McGuire VA Medical Center Salem - Salem VA Medical Center		Radio button, one-up vertical		
EDO03920	VV	Which Medical Center in <b>Vermont</b> do you visit?	White River Junction - White River Junction VA Medical Center		Radio button, one-up vertical		
EDO03921	WW	Which Medical Center in <b>Washington</b> do you visit?	Seattle - VA Puget Sound Health Care System Tacoma - VA Puget Sound Health Care System (American Lake Division) Spokane - Spokane VA Medical Center Walla Walla - Jonathan M. Wainwright Memorial VA Medical Center		Radio button, one-up vertical		
EDO03922	XX	Which Medical Center in <b>Wisconsin</b> do you visit?	Madison - William S. Middleton Memorial Veterans Hospital Milwaukee - Clement J. Zablocki Veterans Affairs Medical Center Tomah - Tomah VA Medical Center		Radio button, one-up vertical		
EDO03923	YY	Which Medical Center in <b>West Virginia</b> do you visit?	Beckley - Beckley VA Medical Center Clarksburg - Louis A. Johnson VA Medical Center Huntington - Huntington VA Medical Center Martinsburg - Martinsburg VA Medical Center		Radio button, one-up vertical		
EDO03924	ZZ	Which Medical Center in <b>Wyoming</b> do you visit?	Cheyenne - Cheyenne VA Medical Center Sheridan - Sheridan VA Medical Center		Radio button, one-up vertical		
EDO03925		What type of information were you trying to find on this medical center web site? (Check all that apply)	Facility contact information Directions / Locations Hours of Operation Services Available Make, change, or cancel an appointment Prescription refills Emergency information Jobs Volunteer Information Transportation (Rural, DAV, etc.) Family & Dependent Health Benefits Healthcare Eligibility Health Education (classes, tutorials, etc.) General Health Information		Checkbox, one-up vertical	Multi	Y

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			Healthcare Professional Training (Students, Residents, etc.)	A			
			Home Health Care				
			Nursing Home Care				
			Telephone Care (after hours)				
			Other, please specify:				
EDO03926	A	Other, please specify					
EDO03927		Did you find what you were looking today?	Yes	A	Radio button, one-up vertical	Single	Y
			No, I was looking for:				
EDO03928	A	What specific information were you unable to find?					
EDO03933		Do you believe the amount of information provided about services offered at this VA Medical Center is adequate?	Yes	A	Radio button, one-up vertical	Single	Y
			No				
EDO03934	A	Why not?			Text area, no char limit		
EDO03935		Where did you first hear about this VA Medical Center web site?	During Enrollment	A	Radio button, one-up vertical	Single	Y
			At the Medical Center				
			From my provider (doctor, nurse, social worker, etc.)				
			Search Engine				
			Social Networks (Facebook, Twitter, etc.)				
			www.va.gov				
			www.va.gov/health				
			I browsed directly to the site				
			Other, please specify:				
EDO03936	A	Other, please specify:					
EDO03937		Would you like to see additional information about recent news & events at this medical center and its clinics?	Yes	A	Radio button, one-up vertical	Single	Y
			No				
EDO03938	A	How would you like to see this information? (Check all that apply)	Directly on the medical center's web site		Checkbox, one-up vertical	Multi	Y
			Email				
			Social Networking (Facebook, Twitter, etc.)				
			RSS				
			SMS / Text Messaging				
EDO03931		Do you use MyHealtheVet (prescription refills, personal health record, etc.)?	Yes	A	Radio button, one-up vertical	Single	Y
			No	B			

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EDO03939	A	Have you completed the In-Person Authentication (IPA) which allows you to view the names of your prescriptions, view lab test results, and see your upcoming appointments?	Yes		Radio button, one-up vertical	Single	Y
			No				
EDO03932	B	Why not?			Text area, no char limit		
EDO03929		Do you use any of the following while on the Internet? (Check all that apply)	Facebook		Checkbox, one-up vertical	Multi	Y
			MySpace				
			LinkedIn				
			Twitter				
			YouTube				
			Pinterest				
			Google+				
			Foursquare				
			Yelp				
			Flickr				

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EDO03866		How frequently do you visit this site?	First time Frequently (about once a month or more often) Infrequently (Every few months or less often)		Radio button, one-up vertical	Single	Y
	A	We've recently redesigned our VA Medical Center websites. Please select the statement which best describes your experience with the redesign	It is easier to find what I am looking for It is harder to find what I am looking for My experience is no different when looking for information on the new site Don't Know	A, B A,B	Checkbox, one-up vertical	Single	Y
	B	Do you like the new layout of the medical center pages?	Yes No No Opinion	BB		Single	Yes
	BB	What didn't you like about the new medical center pages?			Test area, no character limit		N
EDO03867		Please tell us who you are.	Veteran Active Duty Family Member / Friend VA Employee Volunteer Healthcare Professional (MD, RN, etc.) Job Applicant Student / Healthcare Trainee Media Other, please specify:	B B A	Radio button, one-up vertical	Single	Y
EDO03868	A	Other, please specify:			Text area, no char limit		
EDO03869	B	Please check the conflict(s) in which you served.	World War II Korean Conflict Vietnam Era Persian Gulf War Operation Enduring Freedom Operation Iraqi Freedom Operation New Dawn No conflict / war service		Checkbox, one-up vertical	Multi	Y
EDO03870		Please select your age range:	17 or under 18-24 25-34 35-44 45-54		Radio button, one-up vertical	Single	Y

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			65+				
			Prefer not to answer				
EDO03871		Please select your gender:	Male		Radio button, one-up vertical	Single	Y
			Female				
			Prefer not to answer				
EDO03872		From which medical center do you get the majority of your care? <b>(Choose State First)</b> (If you receive most of your care at a community-based outpatient clinic, please select the medical center from which you would receive advanced care if needed).	Do not have a primary medical center		Drop down, select one	Single	Y
			Alaska	A			
			Alabama	B			
			Arkansas	C			
			Arizona	D			
			California	E			
			Colorado	F			
			Connecticut	G			
			District of Columbia	H			
			Delaware	I			
			Florida	J			
			Georgia	K			
			Hawaii	L			
			Iowa	M			
			Idaho	N			
			Illinois	O			
			Indiana	P			
			Kansas	Q			
			Kentucky	R			
			Louisiana	S			
			Massachusetts	T			
			Maryland	U			
			Maine	V			
			Michigan	W			
			Minnesota	X			
			Missouri	Y			
			Mississippi	Z			
			Montana	AA			
			North Carolina	BB			
			North Dakota	CC			
			Nebraska	DD			
			New Hampshire	EE			
			New Jersey	FF			

Model Instance Name: VHA Medical Centers

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underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING



CUSTOM QUESTION LIST

QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			New Mexico	GG			
			Nevada	HH			
			New York	II			
			Ohio	JJ			
			Oklahoma	KK			
			Oregon	LL			
			Pennsylvania	MM			
			Puerto Rico	NN			
			Rhode Island	OO			
			South Carolina	PP			
			South Dakota	QQ			
			Tennessee	RR			
			Texas	SS			
			Utah	TT			
			Virginia	UU			
			Vermont	VV			
			Washington	WW			
			Wisconsin	XX			
			West Virginia	YY			
			Wyoming	ZZ			
EDO03873	A	Which Medical Center in <b>Alaska</b> do you visit?	Anchorage - Alaska VA Healthcare System		Radio button, one-up vertical		
EDO03874	B	Which Medical Center in <b>Alabama</b> do you visit?	Birmingham - Birmingham VA Medical Center  Montgomery - Central Alabama Veterans Health Care System Tuscaloosa - Tuscaloosa VA Medical Center Tuskegee - Central Alabama Veterans Health Care System		Radio button, one-up vertical		
EDO03875	C	Which Medical Center in <b>Arkansas</b> do you visit?	Fayetteville - Veterans Health Care System of the Ozarks  Little Rock - Central Arkansas Veterans Healthcare System North Little Rock - Central Arkansas Veterans Healthcare System		Radio button, one-up vertical		
EDO03876	D	Which Medical Center in <b>Arizona</b> do you visit?	Phoenix - Phoenix VA Health Care System  Prescott - Northern Arizona VA Health Care System Tucson - Southern Arizona VA Health Care System		Radio button, one-up vertical		
EDO03877	E	Which Medical Center in <b>California</b> do you visit?	Fresno - VA Central California Health Care System  Livermore - VA Palo Alto Health Care System Loma Linda - VA Loma Linda Healthcare System Long Beach - VA Long Beach Healthcare System Los Angeles - VA Greater Los Angeles Healthcare System Mather - VA Northern California Health Care System		Radio button, one-up vertical		



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			Menlo Park - VA Palo Alto Health Care System Palo Alto - VA Palo Alto Health Care System San Diego - VA San Diego Healthcare System San Francisco - San Francisco VA Medical Center				
EDO03878	F	Which Medical Center in <b>Colorado</b> do you visit?	Denver - VA Eastern Colorado Health Care System Grand Junction - Grand Junction VA Medical Center		Radio button, one-up vertical		
EDO03879	G	Which Medical Center in <b>Connecticut</b> do you visit?	Newington - VA Connecticut Healthcare System West Haven - VA Connecticut Healthcare System		Radio button, one-up vertical		
EDO03880	H	Which Medical Center in <b>District of Columbia</b> do you visit?	Washington DC - Washington DC VA Medical Center		Radio button, one-up vertical		
EDO03881	I	Which Medical Center in <b>Delaware</b> do you visit?	Wilmington - Wilmington VA Medical Center		Radio button, one-up vertical		
EDO03882	J	Which Medical Center in <b>Florida</b> do you visit?	Bay Pines - Bay Pines VA Healthcare System Miami - Miami VA Healthcare System Gainesville - North Florida / South Georgia VA Healthcare System Lake City - North Florida / South Georgia VA Healthcare System Orlando - Orlando VA Medical Center Tampa - James A. Haley Veterans' Hospital West Palm Beach - West Palm Beach VA Medical Center		Radio button, one-up vertical		
EDO03883	K	Which Medical Center in <b>Georgia</b> do you visit?	Augusta - Charlie Norwood VA Medical Center Decatur - Atlanta VA Medical Center Dublin - Carl Vinson VA Medical Center		Radio button, one-up vertical		
EDO03884	L	Which Medical Center in <b>Hawaii</b> do you visit?	Honolulu - VA Pacific Islands Health Care System		Radio button, one-up vertical		
EDO03885	M	Which Medical Center in <b>Iowa</b> do you visit?	Des Moines - VA Central Iowa Health Care System Iowa City - Iowa City VA Medical Center		Radio button, one-up vertical		
EDO03886	N	Which Medical Center in <b>Idaho</b> do you visit?	Boise VA Medical Center		Radio button, one-up vertical		
EDO03887	O	Which Medical Center in <b>Illinois</b> do you visit?	Chicago - Jesse Brown VA Medical Center Danville - VA Illiana Health Care System Hines - Edward Hines Jr. VA Hospital Marion - Marion VA Medical Center North Chicago - North Chicago VA Medical Center -> <b>North Chicago - Captain James A. Lovell Federal Healthcare Center</b>		Radio button, one-up vertical		
EDO03888	P	Which Medical Center in <b>Indiana</b> do you visit?	Fort Wayne - VA Northern Indiana Health Care System Indianapolis - Richard L. Roudebush VA Medical Center		Radio button, one-up vertical		

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EDO03889	Q	Which Medical Center in <b>Kansas</b> do you visit?	Marion - VA Northern Indiana Health Care System Leavenworth - VA Eastern Kansas Health Care System Topeka - VA Eastern Kansas Health Care System Wichita - Robert J. Dole VA Medical Center		Radio button, one-up vertical		
EDO03890	R	Which Medical Center in <b>Kentucky</b> do you visit?	Lexington - Lexington VA Medical Center (Cooper Division) Lexington - Lexington VA Medical Center (Leestown Division) Louisville - Louisville VA Medical Center		Radio button, one-up vertical		
EDO03891	S	Which Medical Center in <b>Louisiana</b> do you visit?	New Orleans - Southeast Louisiana Veterans Health Care System Pineville - Alexandria VA Medical Center Shreveport - Overton Brooks VA Medical Center		Radio button, one-up vertical		
EDO03892	T	Which Medical Center in <b>Massachusetts</b> do you visit?	Bedford - Edith Nourse Rogers Memorial Veterans Hospital Brockton - VA Boston Healthcare System Jamaica Plain - VA Boston Healthcare System Leeds - Northampton VA Medical Center -> Leeds – Central Western Massachusetts Health Care System West Roxbury - VA Boston Healthcare System		Radio button, one-up vertical		
EDO03893	U	Which Medical Center in <b>Maryland</b> do you visit?	Baltimore - VA Maryland Health Care System Perry Point - Perry Point VA Medical Center		Radio button, one-up vertical		
EDO03894	V	Which Medical Center in <b>Maine</b> do you visit?	Augusta - Togus VA Medical Center		Radio button, one-up vertical		
EDO03895	W	Which Medical Center in <b>Michigan</b> do you visit?	Ann Arbor - VA Ann Arbor Healthcare System Battle Creek - Battle Creek VA Medical Center Detroit - John D. Dingell VA Medical Center Iron Mountain - Oscar G. Johnson VA Medical Center Saginaw - Aleda E. Lutz VA Medical Center		Radio button, one-up vertical		
EDO03896	X	Which Medical Center in <b>Minnesota</b> do you visit?	Minneapolis - Minneapolis VA Medical Center St. Cloud - St. Cloud VA Medical Center		Radio button, one-up vertical		
EDO03897	Y	Which Medical Center in <b>Missouri</b> do you visit?	Columbia - Harry S. Truman Memorial VA Medical Center Kansas City - Kansas City VA Medical Center Poplar Bluff - John J. Pershing VA Medical Center St. Louis - St. Louis VA Medical Center (Jefferson Barracks Division) St. Louis - St. Louis VA Medical Center (John Cochran Division)		Radio button, one-up vertical		
EDO03898	Z	Which Medical Center in <b>Mississippi</b> do you visit?	Biloxi - VA Gulf Coast Veterans Health Care System Jackson - G.V. (Sonny) Montgomery VA Medical Center		Radio button, one-up vertical		

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EDO03899	AA	Which Medical Center in <b>Montana</b> do you visit?	Fort Harrison - VA Montana Health Care System		Radio button, one-up vertical		
EDO03900	BB	Which Medical Center in <b>North Carolina</b> do you visit?	Asheville - Asheville VA Medical Center Durham - Durham VA Medical Center Fayetteville - Fayetteville VA Medical Center Salisbury - W.G. (Bill) Hefner VA Medical Center		Radio button, one-up vertical		
EDO03901	CC	Which Medical Center in <b>North Dakota</b> do you visit?	Fargo - Fargo VA Medical Center		Radio button, one-up vertical		
EDO03902	DD	Which Medical Center in <b>Nebraska</b> do you visit?	Omaha - VA Nebraska-Western Iowa Health Care System		Radio button, one-up vertical		
EDO03903	EE	Which Medical Center in <b>New Hampshire</b> do you visit?	Manchester - Manchester VA Medical Center		Radio button, one-up vertical		
EDO03904	FF	Which Medical Center in <b>New Jersey</b> do you visit?	East Orange - VA New Jersey Health Care System Lyons - VA New Jersey Health Care System		Radio button, one-up vertical		
EDO03905	GG	Which Medical Center in <b>New Mexico</b> do you visit?	Albuquerque - New Mexico VA Health Care System		Radio button, one-up vertical		
EDO03906	HH	Which Medical Center in <b>Nevada</b> do you visit?	Las Vegas - VA Southern Nevada Healthcare System Reno - VA Sierra Nevada Health Care System		Radio button, one-up vertical		
EDO03907	II	Which Medical Center in <b>New York</b> do you visit?	Albany - Samuel S. Stratton VA Medical Center Batavia - VA Western New York Healthcare System Bath - Bath VA Medical Center Bronx - James J. Peters VA Medical Center Brooklyn - VA NY Harbor Healthcare System Buffalo - VA Western New York Healthcare System Canandaigua - Canandaigua VA Medical Center Castle Point - VA Hudson Valley Health Care System Montrose - VA Hudson Valley Health Care System New York - VA NY Harbor Healthcare System - Manhattan Campus Northport - Northport VA Medical Center Syracuse - Syracuse VA Medical Center		Radio button, one-up vertical		
EDO03908	JJ	Which Medical Center in <b>Ohio</b> do you visit?	Chillicothe - Chillicothe VA Medical Center Cincinnati - Cincinnati VA Medical Center Cleveland - Louis Stokes VA Medical Center Columbus - Chambers P. Wylie Ambulatory Care Center Dayton - Dayton VA Medical Center		Radio button, one-up vertical		
EDO03909	KK	Which Medical Center in <b>Oklahoma</b> do you visit?	Muskogee - Jack C. Montgomery VA Medical Center		Radio button, one-up vertical		

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EDO03910	LL	Which Medical Center in <b>Oregon</b> do you visit?	Oklahoma City - Oklahoma City VA Medical Center Roseburg - VA Roseburg Healthcare System Portland - Portland VA Medical Center		Radio button, one-up vertical		
EDO03911	MM	Which Medical Center in <b>Pennsylvania</b> do you visit?	Altoona - James E. Van Zandt VA Medical Center Butler - VA Butler Healthcare System Coatesville - Coatesville VA Medical Center Erie - Erie VA Medical Center Lebanon - Lebanon VA Medical Center Philadelphia - Philadelphia VA Medical Center Pittsburgh - VA Pittsburgh Healthcare System (Highland Drive Division) Pittsburgh - VA Pittsburgh Healthcare System (University Drive Division) Pittsburgh - VA Pittsburgh Healthcare System (H.J. Heinz Progressive Care Center) Wilkes-Barre - Wilkes-Barre VA Medical Center		Radio button, one-up vertical		
EDO03912	NN	Which Medical Center in <b>Puerto Rico</b> do you visit?	San Juan - VA Caribbean Healthcare System		Radio button, one-up vertical		
EDO03913	OO	Which Medical Center in <b>Rhode Island</b> do you visit?	Providence - Providence VA Medical Center		Radio button, one-up vertical		
EDO03914	PP	Which Medical Center in <b>South Carolina</b> do you visit?	Charleston - Ralph H. Johnson VA Medical Center Columbia - Wm. Jennings Bryan Dorn VA Medical Center		Radio button, one-up vertical		
EDO03915	QQ	Which Medical Center in <b>South Dakota</b> do you visit?	Fort Meade - VA Black Hills Health Care System Hot Springs - VA Black Hills Health Care System Sioux Falls - Sioux Falls VA Medical Center		Radio button, one-up vertical		
EDO03916	RR	Which Medical Center in <b>Tennessee</b> do you visit?	Memphis - Memphis VA Medical Center Mountain Home - Mountain Home VA Medical Center Murfreesboro - Tennessee Valley Healthcare System Nashville - Tennessee Valley Healthcare System		Radio button, one-up vertical		
EDO03917	SS	Which Medical Center in <b>Texas</b> do you visit?	Amarillo - Amarillo VA Health Care System Big Spring - West Texas VA Health Care System Dallas - VA North Texas Health Care System El Paso - El Paso VA Health Care System San Antonio - South Texas Veterans Health Care System Temple - Central Texas Veterans Health Care System Bonham - VA North Texas Health Care System Houston - Michael E. DeBakey VA Medical Center Kerrville - Kerrville VA Medical Center		Radio button, one-up vertical		

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EDO03918	TT	Which Medical Center in <b>Utah</b> do you visit?	Waco - Central Texas Veterans Health Care System				
EDO03919	UU	Which Medical Center in <b>Virginia</b> do you visit?	Salt Lake City - VA Salt Lake City Health Care System Hampton - Hampton VA Medical Center		Radio button, one-up vertical		
EDO03920	VV	Which Medical Center in <b>Vermont</b> do you visit?	Richmond - Hunter Holmes McGuire VA Medical Center Salem - Salem VA Medical Center		Radio button, one-up vertical		
EDO03921	WW	Which Medical Center in <b>Washington</b> do you visit?	White River Junction - White River Junction VA Medical Center Seattle - VA Puget Sound Health Care System		Radio button, one-up vertical		
EDO03922	XX	Which Medical Center in <b>Wisconsin</b> do you visit?	Tacoma - VA Puget Sound Health Care System (American Lake Division) Spokane - Spokane VA Medical Center Walla Walla - Jonathan M. Wainwright Memorial VA Medical Center		Radio button, one-up vertical		
EDO03923	YY	Which Medical Center in <b>West Virginia</b> do you visit?	Madison - William S. Middleton Memorial Veterans Hospital Milwaukee - Clement J. Zablocki Veterans Affairs Medical Center Tomah - Tomah VA Medical Center		Radio button, one-up vertical		
EDO03924	ZZ	Which Medical Center in <b>Wyoming</b> do you visit?	Beckley - Beckley VA Medical Center Clarksburg - Louis A. Johnson VA Medical Center Huntington - Huntington VA Medical Center Martinsburg - Martinsburg VA Medical Center		Radio button, one-up vertical		
EDO03925		What type of information were you trying to find on this medical center web site? (Check all that apply)	Cheyenne - Cheyenne VA Medical Center Sheridan - Sheridan VA Medical Center		Radio button, one-up vertical		
			Facility contact information		Checkbox, one-up vertical	Multi	Y
			Directions / Locations				
			Hours of Operation				
			Services Available				
			Make, change, or cancel an appointment				
			Prescription refills				
			Emergency information				
			Jobs				
			Volunteer Information				
			Transportation (Rural, DAV, etc.)				
			Family & Dependent Health Benefits				
			Healthcare Eligibility				
			Health Education (classes, tutorials, etc.)				
			General Health Information				

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			Healthcare Professional Training (Students, Residents, etc.)	A			
			Home Health Care				
			Nursing Home Care				
			Telephone Care (after hours)				
			Other, please specify:				
EDO03926	A	Other, please specify					
EDO03927		Did you find what you were looking today?	Yes	A	Radio button, one-up vertical	Single	Y
			No, I was looking for:				
EDO03928	A	What specific information were you unable to find?					
EDO03933		Do you believe the amount of information provided about services offered at this VA Medical Center is adequate?	Yes	A	Radio button, one-up vertical	Single	Y
			No				
EDO03934	A	Why not?			Text area, no char limit		
EDO03935		Where did you first hear about this VA Medical Center web site?	During Enrollment	A	Radio button, one-up vertical	Single	Y
			At the Medical Center				
			From my provider (doctor, nurse, social worker, etc.)				
			Search Engine				
			Social Networks (Facebook, Twitter, etc.)				
			www.va.gov				
			www.va.gov/health				
			I browsed directly to the site				
			Other, please specify:				
EDO03936	A	Other, please specify:					
EDO03937		Would you like to see additional information about recent news & events at this medical center and its clinics?	Yes	A	Radio button, one-up vertical	Single	Y
			No				
EDO03938	A	How would you like to see this information? (Check all that apply)	Directly on the medical center's web site		Checkbox, one-up vertical	Multi	Y
			Email				
			Social Networking (Facebook, Twitter, etc.)				
			RSS				
			SMS / Text Messaging				
EDO03931		Do you use MyHealtheVet (prescription refills, personal health record, etc.)?	Yes	A	Radio button, one-up vertical	Single	Y
			No	B			

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EDO03939	A	Have you completed the In-Person Authentication (IPA) which allows you to view the names of your prescriptions, <a href="#">view lab test results</a> , and see your upcoming appointments?	Yes		Radio button, one-up vertical	Single	Y
			No				
EDO03932	B	Why not?			Text area, no char limit		
EDO03929		Do you use any of the following while on the Internet? (Check all that apply)	Facebook		Checkbox, one-up vertical	Multi	Y
			MySpace				
			LinkedIn				
			Twitter				
			YouTube				
			<del>Second Life</del>				
			<a href="#">Pinterest</a>				
			<a href="#">Google+</a>				
			<a href="#">Foursquare</a>				
			<a href="#">Yelp</a>				
			Flickr				





Special Instructions



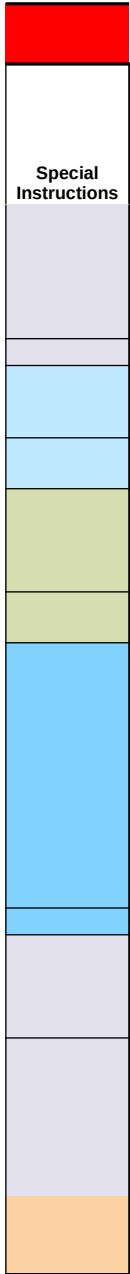


Special Instructions





<b>Special Instructions</b>







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EDO03866		How <b>frequently</b> do you visit this site?	First time Frequently (about once a month or more often) Infrequently (Every few months or less often)		Radio button, one-up vertical	Single	Y	
EDO03867		Please tell us who you are.	Veteran Active Duty Family Member / Friend VA Employee Volunteer Healthcare Professional (MD, RN, etc.) Job Applicant Student / Healthcare Trainee Media Other, please specify:	B B        A	Radio button, one-up vertical	Single	Y	
EDO03868	A	Other, please specify:			Text area, no char limit			
EDO03869	B	Please check the conflict(s) in which you served.	World War II Korean Conflict Vietnam Era Persian Gulf War Operation Enduring Freedom Operation Iraqi Freedom No conflict / war service		Checkbox, one-up vertical	Multi	Y	
EDO03870		Please select your age range:	17 or under		Radio button, one-up vertical	Single	Y	

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			18-24					
			25-34					
			35-44					
			45-54					
			55-64					
			65+					
			Prefer not to answer					
EDO03871		Please select your gender:	Male		Radio button, one-up vertical	Single	Y	
			Female					
			Prefer not to answer					
EDO03872		From which medical center do you get the majority of your care? <b>(Choose State First)</b> (If you receive most of your care at a community-based outpatient clinic, please select the medical center from which you would receive advanced care if needed).	Do not have a primary medical center		Drop down, select one	Single	Y	
			Alaska	A				
			Alabama	B				
			Arkansas	C				
			Arizona	D				
			California	E				
			Colorado	F				
			Connecticut	G				
			District of Columbia	H				
			Delaware	I				
			Florida	J				

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			Georgia	K				
			Hawaii	L				
			Iowa	M				
			Idaho	N				
			Illinois	O				
			Indiana	P				
			Kansas	Q				
			Kentucky	R				
			Louisiana	S				
			Massachusetts	T				
			Maryland	U				
			Maine	V				
			Michigan	W				
			Minnesota	X				
			Missouri	Y				
			Mississippi	Z				
			Montana	AA				
			North Carolina	BB				
			North Dakota	CC				
			Nebraska	DD				
			New Hampshire	EE				

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			New Jersey	FF				
			New Mexico	GG				
			Nevada	HH				
			New York	II				
			Ohio	JJ				
			Oklahoma	KK				
			Oregon	LL				
			Pennsylvania	MM				
			Puerto Rico	NN				
			Rhode Island	OO				
			South Carolina	PP				
			South Dakota	QQ				
			Tennessee	RR				
			Texas	SS				
			Utah	TT				
			Virginia	UU				
			Vermont	VV				
			Washington	WW				
			Wisconsin	XX				
			West Virginia	YY				
			Wyoming	ZZ				

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EDO03873	A	Which Medical Center in <b>Alaska</b> do you visit?	Anchorage - Alaska VA Healthcare System  N/A		Radio button, one-up vertical			
EDO03874	B	Which Medical Center in <b>Alabama</b> do you visit?	Birmingham - Birmingham VA Medical Center  Montgomery - Central Alabama Veterans Health Care System  Tuscaloosa - Tuscaloosa VA Medical Center  Tuskegee - Central Alabama Veterans Health Care System		Radio button, one-up vertical			
EDO03875	C	Which Medical Center in <b>Arkansas</b> do you visit?	Fayetteville - Veterans Health Care System of the Ozarks  Little Rock - Central Arkansas Veterans Healthcare System  North Little Rock - Central Arkansas Veterans Healthcare System		Radio button, one-up vertical			
EDO03876	D	Which Medical Center in <b>Arizona</b> do you visit?	Phoenix - Phoenix VA Health Care System  Prescott - Northern Arizona VA Health Care System  Tucson - Southern Arizona VA Health Care System		Radio button, one-up vertical			
EDO03877	E	Which Medical Center in <b>California</b> do you visit?	Fresno - VA Central California Health Care System  Livermore - VA Palo Alto Health Care System  Loma Linda - VA Loma Linda Healthcare System  Long Beach - VA Long Beach Healthcare System  Los Angeles - VA Greater Los Angeles Healthcare System  Mather - VA Northern California Health Care System  Menlo Park - VA Palo Alto Health Care System  Palo Alto - VA Palo Alto Health Care System  San Diego - VA San Diego Healthcare System  San Francisco - San Francisco VA Medical Center		Radio button, one-up vertical			

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EDO03878	F	Which Medical Center in <b>Colorado</b> do you visit?	Denver - VA Eastern Colorado Health Care System  Grand Junction - Grand Junction VA Medical Center		Radio button, one-up vertical			
EDO03879	G	Which Medical Center in <b>Connecticut</b> do you visit?	Newington - VA Connecticut Healthcare System  West Haven - VA Connecticut Healthcare System		Radio button, one-up vertical			
EDO03880	H	Which Medical Center in <b>District of Columbia</b> do you visit?	Washington DC - Washington DC VA Medical Center  N/A		Radio button, one-up vertical			
EDO03881	I	Which Medical Center in <b>Delaware</b> do you visit?	Wilmington - Wilmington VA Medical Center  N/A		Radio button, one-up vertical			
EDO03882	J	Which Medical Center in <b>Florida</b> do you visit?	Bay Pines - Bay Pines VA Healthcare System  Miami - Miami VA Healthcare System  Gainesville - North Florida / South Georgia VA Healthcare System  Lake City - North Florida / South Georgia VA Healthcare System  Orlando - Orlando VA Medical Center  Tampa - James A. Haley Veterans' Hospital  West Palm Beach - West Palm Beach VA Medical Center		Radio button, one-up vertical			
EDO03883	K	Which Medical Center in <b>Georgia</b> do you visit?	Augusta - Charlie Norwood VA Medical Center  Decatur - Atlanta VA Medical Center  Dublin - Carl Vinson VA Medical Center		Radio button, one-up vertical			
EDO03884	L	Which Medical Center in <b>Hawaii</b> do you visit?	Honolulu - VA Pacific Islands Health Care System  N/A		Radio button, one-up vertical			
EDO03885	M	Which Medical Center in <b>Iowa</b> do you visit?	Des Moines - VA Central Iowa Health Care System  Iowa City - Iowa City VA Medical Center		Radio button, one-up vertical			

Model Instance Name: VHA Medical Centers

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EDO03886	N	Which Medical Center in <b>Idaho</b> do you visit?	Boise VA Medical Center  N/A		Radio button, one-up vertical			
EDO03887	O	Which Medical Center in <b>Illinois</b> do you visit?	Chicago - Jesse Brown VA Medical Center  Danville - VA Illiana Health Care System  Hines - Edward Hines Jr. VA Hospital  Marion - Marion VA Medical Center  North Chicago - North Chicago VA Medical Center		Radio button, one-up vertical			
EDO03888	P	Which Medical Center in <b>Indiana</b> do you visit?	Fort Wayne - VA Northern Indiana Health Care System  Indianapolis - Richard L. Roudebush VA Medical Center  Marion - VA Northern Indiana Health Care System		Radio button, one-up vertical			
EDO03889	Q	Which Medical Center in <b>Kansas</b> do you visit?	Leavenworth - VA Eastern Kansas Health Care System  Topeka - VA Eastern Kansas Health Care System  Wichita - Robert J. Dole VA Medical Center		Radio button, one-up vertical			
EDO03890	R	Which Medical Center in <b>Kentucky</b> do you visit?	Lexington - Lexington VA Medical Center (Cooper Division)  Lexington - Lexington VA Medical Center (Leestown Division)  Louisville - Louisville VA Medical Center		Radio button, one-up vertical			
EDO03891	S	Which Medical Center in <b>Louisiana</b> do you visit?	New Orleans - Southeast Louisiana Veterans Health Care System  Pineville - Alexandria VA Medical Center  Shreveport - Overton Brooks VA Medical Center		Radio button, one-up vertical			
EDO03892	T	Which Medical Center in <b>Massachusetts</b> do you visit?	Bedford - Edith Nourse Rogers Memorial Veterans Hospital  Brockton - VA Boston Healthcare System		Radio button, one-up vertical			



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			Jamaica Plain - VA Boston Healthcare System Leeds - Northampton VA Medical Center West Roxbury - VA Boston Healthcare System					
EDO03893	U	Which Medical Center in <b>Maryland</b> do you visit?	Baltimore - VA Maryland Health Care System Perry Point - Perry Point VA Medical Center		Radio button, one-up vertical			
EDO03894	V	Which Medical Center in <b>Maine</b> do you visit?	Augusta - Togus VA Medical Center <i>N/A</i>		Radio button, one-up vertical			
EDO03895	W	Which Medical Center in <b>Michigan</b> do you visit?	Ann Arbor - VA Ann Arbor Healthcare System Battle Creek - Battle Creek VA Medical Center Detroit - John D. Dingell VA Medical Center Iron Mountain - Oscar G. Johnson VA Medical Center Saginaw - Aleda E. Lutz VA Medical Center		Radio button, one-up vertical			
EDO03896	X	Which Medical Center in <b>Minnesota</b> do you visit?	Minneapolis - Minneapolis VA Medical Center St. Cloud - St. Cloud VA Medical Center		Radio button, one-up vertical			
EDO03897	Y	Which Medical Center in <b>Missouri</b> do you visit?	Columbia - Harry S. Truman Memorial VA Medical Center Kansas City - Kansas City VA Medical Center Poplar Bluff - John J. Pershing VA Medical Center St. Louis - St. Louis VA Medical Center (Jefferson Barracks Division) St. Louis - St. Louis VA Medical Center (John Cochran Division)		Radio button, one-up vertical			
EDO03898	Z	Which Medical Center in <b>Mississippi</b> do you visit?	Biloxi - VA Gulf Coast Veterans Health Care System Jackson - G.V. (Sonny) Montgomery VA Medical Center		Radio button, one-up vertical			

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EDO03899	AA	Which Medical Center in <b>Montana</b> do you visit?	Fort Harrison - VA Montana Health Care System  N/A		Radio button, one-up vertical			
EDO03900	BB	Which Medical Center in <b>North Carolina</b> do you visit?	Asheville - Asheville VA Medical Center  Durham - Durham VA Medical Center  Fayetteville - Fayetteville VA Medical Center  Salisbury - W.G. (Bill) Hefner VA Medical Center		Radio button, one-up vertical			
EDO03901	CC	Which Medical Center in <b>North Dakota</b> do you visit?	Fargo - Fargo VA Medical Center  N/A		Radio button, one-up vertical			
EDO03902	DD	Which Medical Center in <b>Nebraska</b> do you visit?	Omaha - VA Nebraska-Western Iowa Health Care System  N/A		Radio button, one-up vertical			
EDO03903	EE	Which Medical Center in <b>New Hampshire</b> do you visit?	Manchester - Manchester VA Medical Center  N/A		Radio button, one-up vertical			
EDO03904	FF	Which Medical Center in <b>New Jersey</b> do you visit?	East Orange - VA New Jersey Health Care System  Lyons - VA New Jersey Health Care System		Radio button, one-up vertical			
EDO03905	GG	Which Medical Center in <b>New Mexico</b> do you visit?	Albuquerque - New Mexico VA Health Care System  N/A		Radio button, one-up vertical			
EDO03906	HH	Which Medical Center in <b>Nevada</b> do you visit?	Las Vegas - VA Southern Nevada Healthcare System  Reno - VA Sierra Nevada Health Care System		Radio button, one-up vertical			
EDO03907	II	Which Medical Center in <b>New York</b> do you visit?	Albany - Samuel S. Stratton VA Medical Center  Batavia - VA Western New York Healthcare System  Bath - Bath VA Medical Center  Bronx - James J. Peters VA Medical Center		Radio button, one-up vertical			

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			Brooklyn - VA NY Harbor Healthcare System Buffalo - VA Western New York Healthcare System Canandaigua - Canandaigua VA Medical Center Castle Point - VA Hudson Valley Health Care System Montrose - VA Hudson Valley Health Care System New York - VA NY Harbor Healthcare System - Manhattan Campus Northport - Northport VA Medical Center Syracuse - Syracuse VA Medical Center					
EDO03908	JJ	Which Medical Center in <b>Ohio</b> do you visit?	Chillicothe - Chillicothe VA Medical Center Cincinnati - Cincinnati VA Medical Center Cleveland - Louis Stokes VA Medical Center Columbus - Chalmers P. Wylie Ambulatory Care Center Dayton - Dayton VA Medical Center		Radio button, one-up vertical			
EDO03909	KK	Which Medical Center in <b>Oklahoma</b> do you visit?	Muskogee - Jack C. Montgomery VA Medical Center Oklahoma City - Oklahoma City VA Medical Center		Radio button, one-up vertical			
EDO03910	LL	Which Medical Center in <b>Oregon</b> do you visit?	Roseburg - VA Roseburg Healthcare System Portland - Portland VA Medical Center		Radio button, one-up vertical			
EDO03911	MM	Which Medical Center in <b>Pennsylvania</b> do you visit?	Altoona - James E. Van Zandt VA Medical Center Butler - VA Butler Healthcare System Coatesville - Coatesville VA Medical Center Erie - Erie VA Medical Center		Radio button, one-up vertical			

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			Lebanon - Lebanon VA Medical Center Philadelphia - Philadelphia VA Medical Center Pittsburgh - VA Pittsburgh Healthcare System (Highland Drive Division) Pittsburgh - VA Pittsburgh Healthcare System (University Drive Division) Pittsburgh - VA Pittsburgh Healthcare System (H.J. Heinz Progressive Care Center) Wilkes-Barre - Wilkes-Barre VA Medical Center					
EDO03912	NN	Which Medical Center in <b>Puerto Rico</b> do you visit?	San Juan - VA Caribbean Healthcare System N/A		Radio button, one-up vertical			
EDO03913	OO	Which Medical Center in <b>Rhode Island</b> do you visit?	Providence - Providence VA Medical Center N/A		Radio button, one-up vertical			
EDO03914	PP	Which Medical Center in <b>South Carolina</b> do you visit?	Charleston - Ralph H. Johnson VA Medical Center Columbia - Wm. Jennings Bryan Dorn VA Medical Center		Radio button, one-up vertical			
EDO03915	QQ	Which Medical Center in <b>South Dakota</b> do you visit?	Fort Meade - VA Black Hills Health Care System Hot Springs - VA Black Hills Health Care System Sioux Falls - Sioux Falls VA Medical Center		Radio button, one-up vertical			
EDO03916	RR	Which Medical Center in <b>Tennessee</b> do you visit?	Memphis - Memphis VA Medical Center Mountain Home - Mountain Home VA Medical Center Murfreesboro - Tennessee Valley Healthcare System Nashville - Tennessee Valley Healthcare System		Radio button, one-up vertical			
EDO03917	SS	Which Medical Center in <b>Texas</b> do you visit?	Amarillo - Amarillo VA Health Care System Big Spring - West Texas VA Health Care System Dallas - VA North Texas Health Care System		Radio button, one-up vertical			

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			El Paso - El Paso VA Health Care System San Antonio - South Texas Veterans Health Care System Temple - Central Texas Veterans Health Care System Bonham - VA North Texas Health Care System Houston - Michael E. DeBakey VA Medical Center Kerrville - Kerrville VA Medical Center Waco - Central Texas Veterans Health Care System					
EDO03918	TT	Which Medical Center in <b>Utah</b> do you visit?	Salt Lake City - VA Salt Lake City Health Care System N/A		Radio button, one-up vertical			
EDO03919	UU	Which Medical Center in <b>Virginia</b> do you visit?	Hampton - Hampton VA Medical Center Richmond - Hunter Holmes McGuire VA Medical Center Salem - Salem VA Medical Center		Radio button, one-up vertical			
EDO03920	VV	Which Medical Center in <b>Vermont</b> do you visit?	White River Junction - White River Junction VA Medical Center N/A		Radio button, one-up vertical			
EDO03921	WW	Which Medical Center in <b>Washington</b> do you visit?	Seattle - VA Puget Sound Health Care System Tacoma - VA Puget Sound Health Care System (American Lake Division) Spokane - Spokane VA Medical Center Walla Walla - Jonathan M. Wainwright Memorial VA Medical Center		Radio button, one-up vertical			
EDO03922	XX	Which Medical Center in <b>Wisconsin</b> do you visit?	Madison - William S. Middleton Memorial Veterans Hospital Milwaukee - Clement J. Zablocki Veterans Affairs Medical Center Tomah - Tomah VA Medical Center		Radio button, one-up vertical			

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EDO03923	YY	Which Medical Center in <b>West Virginia</b> do you visit?	Beckley - Beckley VA Medical Center Clarksburg - Louis A. Johnson VA Medical Center Huntington - Huntington VA Medical Center Martinsburg - Martinsburg VA Medical Center		Radio button, one-up vertical			
EDO03924	ZZ	Which Medical Center in <b>Wyoming</b> do you visit?	Cheyenne - Cheyenne VA Medical Center Sheridan - Sheridan VA Medical Center		Radio button, one-up vertical			
EDO03925		What type of information were you trying to find on this medical center web site? (Check all that apply)	Facility contact information Directions / Locations Hours of Operation Services Available Make, change, or cancel an appointment Prescription refills Emergency information Jobs Volunteer Information Transportation (Rural, DAV, etc.) Family & Dependent Health Benefits Healthcare Eligibility Health Education (classes, tutorials, etc.) General Health Information Healthcare Professional Training (Students, Residents, etc.)		Checkbox, one-up vertical	Multi	Y	

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			Home Health Care	A				
			Nursing Home Care					
			Telephone Care (after hours)					
			Other, please specify:					
EDO03926	A	Other, please specify						
EDO03927		Did you find what you were looking today?	Yes	A	Radio button, one-up vertical	Single	Y	
			No, I was looking for:					
EDO03928	A	What specific information were you unable to find?						
EDO03933		Do you believe the amount of information provided about services offered at this VA Medical Center is adequate?	Yes	A	Radio button, one-up vertical	Single	Y	
			No					
EDO03934	A	Why not?			Text area, no char limit			
EDO03935		Where did you first hear about this VA Medical Center web site?	During Enrollment	A	Radio button, one-up vertical	Single	Y	
			At the Medical Center					
			From my provider (doctor, nurse, social worker, etc.)					
			Search Engine					
			Social Networks (Facebook, Twitter, etc.)					
			www.va.gov					
			www.va.gov/health					
			I browsed directly to the site					
			Other, please specify:					
EDO03936	A	Other, please specify:						
EDO03937		Would you like to see additional information about recent news & events at this medical center and its clinics?	Yes	A	Radio button, one-up vertical	Single	Y	
			No					

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EDO03938	A	How would you like to see this information? (Check all that apply)	Directly on the medical center's web site Email Social Networking (Facebook, Twitter, etc.) RSS SMS / Text Messaging		Checkbox, one-up vertical	Multi	Y	
EDO03931		Do you use MyHealtheVet (prescription refills, personal health record, etc.)?	Yes No	A B	Radio button, one-up vertical	Single	Y	
EDO03939	A	Have you completed the In-Person Authentication (IPA) which allows you to view the names of your prescriptions?	Yes No		Radio button, one-up vertical	Single	Y	
EDO03932	B	Why not?			Text area, no char limit			
EDO03929		Do you use any of the following while on the Internet? (Check all that apply)	Facebook MySpace LinkedIn Twitter YouTube Second Life Flickr		Checkbox, one-up vertical	Multi	Y	



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EDO03866		How <b>frequently</b> do you visit this site?	First time Frequently (about once a month or more often) Infrequently (Every few months or less often)		Radio button, one-up vertical	Single	Y	
EDO03867		Please tell us who you are.	Veteran Active Duty Family Member / Friend VA Employee Volunteer Healthcare Professional (MD, RN, etc.) Job Applicant Student / Healthcare Trainee Media Other, please specify:	B B        A	Radio button, one-up vertical	Single	Y	
EDO03868	A	Other, please specify:			Text area, no char limit			
EDO03869	B	Please check the conflict(s) in which you served.	World War II Korean Conflict Vietnam Era Persian Gulf War Operation Enduring Freedom Operation Iraqi Freedom No conflict / war service		Checkbox, one-up vertical	Multi	Y	
EDO03870		Please select your age range:	17 or under		Radio button, one-up vertical	Single	Y	

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			18-24					
			25-34					
			35-44					
			45-54					
			55-64					
			65+					
			Prefer not to answer					
EDO03871		Please select your gender:	Male		Radio button, one-up vertical	Single	Y	
			Female					
			Prefer not to answer					
EDO03872		From which medical center do you get the majority of your care? <b>(Choose State First)</b> (If you receive most of your care at a community-based outpatient clinic, please select the medical center from which you would receive advanced care if needed).	Do not have a primary medical center		Drop down, select one	Single	Y	
			Alaska	A				
			Alabama	B				
			Arkansas	C				
			Arizona	D				
			California	E				
			Colorado	F				
			Connecticut	G				
			District of Columbia	H				
			Delaware	I				
			Florida	J				

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			Georgia	K				
			Hawaii	L				
			Iowa	M				
			Idaho	N				
			Illinois	O				
			Indiana	P				
			Kansas	Q				
			Kentucky	R				
			Louisiana	S				
			Massachusetts	T				
			Maryland	U				
			Maine	V				
			Michigan	W				
			Minnesota	X				
			Missouri	Y				
			Mississippi	Z				
			Montana	AA				
			North Carolina	BB				
			North Dakota	CC				
			Nebraska	DD				
			New Hampshire	EE				

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			New Jersey	FF				
			New Mexico	GG				
			Nevada	HH				
			New York	II				
			Ohio	JJ				
			Oklahoma	KK				
			Oregon	LL				
			Pennsylvania	MM				
			Puerto Rico	NN				
			Rhode Island	OO				
			South Carolina	PP				
			South Dakota	QQ				
			Tennessee	RR				
			Texas	SS				
			Utah	TT				
			Virginia	UU				
			Vermont	VV				
			Washington	WW				
			Wisconsin	XX				
			West Virginia	YY				
			Wyoming	ZZ				

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EDO03873	A	Which Medical Center in <b>Alaska</b> do you visit?	Anchorage - Alaska VA Healthcare System  N/A		Radio button, one-up vertical			
EDO03874	B	Which Medical Center in <b>Alabama</b> do you visit?	Birmingham - Birmingham VA Medical Center  Montgomery - Central Alabama Veterans Health Care System  Tuscaloosa - Tuscaloosa VA Medical Center  Tuskegee - Central Alabama Veterans Health Care System		Radio button, one-up vertical			
EDO03875	C	Which Medical Center in <b>Arkansas</b> do you visit?	Fayetteville - Veterans Health Care System of the Ozarks  Little Rock - Central Arkansas Veterans Healthcare System  North Little Rock - Central Arkansas Veterans Healthcare System		Radio button, one-up vertical			
EDO03876	D	Which Medical Center in <b>Arizona</b> do you visit?	Phoenix - Phoenix VA Health Care System  Prescott - Northern Arizona VA Health Care System  Tucson - Southern Arizona VA Health Care System		Radio button, one-up vertical			
EDO03877	E	Which Medical Center in <b>California</b> do you visit?	Fresno - VA Central California Health Care System  Livermore - VA Palo Alto Health Care System  Loma Linda - VA Loma Linda Healthcare System  Long Beach - VA Long Beach Healthcare System  Los Angeles - VA Greater Los Angeles Healthcare System  Mather - VA Northern California Health Care System  Menlo Park - VA Palo Alto Health Care System  Palo Alto - VA Palo Alto Health Care System  San Diego - VA San Diego Healthcare System  San Francisco - San Francisco VA Medical Center		Radio button, one-up vertical			

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EDO03878	F	Which Medical Center in <b>Colorado</b> do you visit?	Denver - VA Eastern Colorado Health Care System  Grand Junction - Grand Junction VA Medical Center		Radio button, one-up vertical			
EDO03879	G	Which Medical Center in <b>Connecticut</b> do you visit?	Newington - VA Connecticut Healthcare System  West Haven - VA Connecticut Healthcare System		Radio button, one-up vertical			
EDO03880	H	Which Medical Center in <b>District of Columbia</b> do you visit?	Washington DC - Washington DC VA Medical Center  N/A		Radio button, one-up vertical			
EDO03881	I	Which Medical Center in <b>Delaware</b> do you visit?	Wilmington - Wilmington VA Medical Center  N/A		Radio button, one-up vertical			
EDO03882	J	Which Medical Center in <b>Florida</b> do you visit?	Bay Pines - Bay Pines VA Healthcare System  Miami - Miami VA Healthcare System  Gainesville - North Florida / South Georgia VA Healthcare System  Lake City - North Florida / South Georgia VA Healthcare System  Orlando - Orlando VA Medical Center  Tampa - James A. Haley Veterans' Hospital  West Palm Beach - West Palm Beach VA Medical Center		Radio button, one-up vertical			
EDO03883	K	Which Medical Center in <b>Georgia</b> do you visit?	Augusta - Charlie Norwood VA Medical Center  Decatur - Atlanta VA Medical Center  Dublin - Carl Vinson VA Medical Center		Radio button, one-up vertical			
EDO03884	L	Which Medical Center in <b>Hawaii</b> do you visit?	Honolulu - VA Pacific Islands Health Care System  N/A		Radio button, one-up vertical			
EDO03885	M	Which Medical Center in <b>Iowa</b> do you visit?	Des Moines - VA Central Iowa Health Care System  Iowa City - Iowa City VA Medical Center		Radio button, one-up vertical			

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EDO03886	N	Which Medical Center in <b>Idaho</b> do you visit?	Boise VA Medical Center  N/A		Radio button, one-up vertical			
EDO03887	O	Which Medical Center in <b>Illinois</b> do you visit?	Chicago - Jesse Brown VA Medical Center  Danville - VA Illiana Health Care System  Hines - Edward Hines Jr. VA Hospital  Marion - Marion VA Medical Center  North Chicago - North Chicago VA Medical Center		Radio button, one-up vertical			
EDO03888	P	Which Medical Center in <b>Indiana</b> do you visit?	Fort Wayne - VA Northern Indiana Health Care System  Indianapolis - Richard L. Roudebush VA Medical Center  Marion - VA Northern Indiana Health Care System		Radio button, one-up vertical			
EDO03889	Q	Which Medical Center in <b>Kansas</b> do you visit?	Leavenworth - VA Eastern Kansas Health Care System  Topeka - VA Eastern Kansas Health Care System  Wichita - Robert J. Dole VA Medical Center		Radio button, one-up vertical			
EDO03890	R	Which Medical Center in <b>Kentucky</b> do you visit?	Lexington - Lexington VA Medical Center (Cooper Division)  Lexington - Lexington VA Medical Center (Leestown Division)  Louisville - Louisville VA Medical Center		Radio button, one-up vertical			
EDO03891	S	Which Medical Center in <b>Louisiana</b> do you visit?	New Orleans - Southeast Louisiana Veterans Health Care System  Pineville - Alexandria VA Medical Center  Shreveport - Overton Brooks VA Medical Center		Radio button, one-up vertical			
EDO03892	T	Which Medical Center in <b>Massachusetts</b> do you visit?	Bedford - Edith Nourse Rogers Memorial Veterans Hospital  Brockton - VA Boston Healthcare System		Radio button, one-up vertical			

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			Jamaica Plain - VA Boston Healthcare System Leeds - Northampton VA Medical Center West Roxbury - VA Boston Healthcare System					
EDO03893	U	Which Medical Center in <b>Maryland</b> do you visit?	Baltimore - VA Maryland Health Care System Perry Point - Perry Point VA Medical Center		Radio button, one-up vertical			
EDO03894	V	Which Medical Center in <b>Maine</b> do you visit?	Augusta - Togus VA Medical Center <i>N/A</i>		Radio button, one-up vertical			
EDO03895	W	Which Medical Center in <b>Michigan</b> do you visit?	Ann Arbor - VA Ann Arbor Healthcare System Battle Creek - Battle Creek VA Medical Center Detroit - John D. Dingell VA Medical Center Iron Mountain - Oscar G. Johnson VA Medical Center Saginaw - Aleda E. Lutz VA Medical Center		Radio button, one-up vertical			
EDO03896	X	Which Medical Center in <b>Minnesota</b> do you visit?	Minneapolis - Minneapolis VA Medical Center St. Cloud - St. Cloud VA Medical Center		Radio button, one-up vertical			
EDO03897	Y	Which Medical Center in <b>Missouri</b> do you visit?	Columbia - Harry S. Truman Memorial VA Medical Center Kansas City - Kansas City VA Medical Center Poplar Bluff - John J. Pershing VA Medical Center St. Louis - St. Louis VA Medical Center (Jefferson Barracks Division) St. Louis - St. Louis VA Medical Center (John Cochran Division)		Radio button, one-up vertical			
EDO03898	Z	Which Medical Center in <b>Mississippi</b> do you visit?	Biloxi - VA Gulf Coast Veterans Health Care System Jackson - G.V. (Sonny) Montgomery VA Medical Center		Radio button, one-up vertical			



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EDO03899	AA	Which Medical Center in <b>Montana</b> do you visit?	Fort Harrison - VA Montana Health Care System  N/A		Radio button, one-up vertical			
EDO03900	BB	Which Medical Center in <b>North Carolina</b> do you visit?	Asheville - Asheville VA Medical Center  Durham - Durham VA Medical Center  Fayetteville - Fayetteville VA Medical Center  Salisbury - W.G. (Bill) Hefner VA Medical Center		Radio button, one-up vertical			
EDO03901	CC	Which Medical Center in <b>North Dakota</b> do you visit?	Fargo - Fargo VA Medical Center  N/A		Radio button, one-up vertical			
EDO03902	DD	Which Medical Center in <b>Nebraska</b> do you visit?	Omaha - VA Nebraska-Western Iowa Health Care System  N/A		Radio button, one-up vertical			
EDO03903	EE	Which Medical Center in <b>New Hampshire</b> do you visit?	Manchester - Manchester VA Medical Center  N/A		Radio button, one-up vertical			
EDO03904	FF	Which Medical Center in <b>New Jersey</b> do you visit?	East Orange - VA New Jersey Health Care System  Lyons - VA New Jersey Health Care System		Radio button, one-up vertical			
EDO03905	GG	Which Medical Center in <b>New Mexico</b> do you visit?	Albuquerque - New Mexico VA Health Care System  N/A		Radio button, one-up vertical			
EDO03906	HH	Which Medical Center in <b>Nevada</b> do you visit?	Las Vegas - VA Southern Nevada Healthcare System  Reno - VA Sierra Nevada Health Care System		Radio button, one-up vertical			
EDO03907	II	Which Medical Center in <b>New York</b> do you visit?	Albany - Samuel S. Stratton VA Medical Center  Batavia - VA Western New York Healthcare System  Bath - Bath VA Medical Center  Bronx - James J. Peters VA Medical Center		Radio button, one-up vertical			

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			Brooklyn - VA NY Harbor Healthcare System Buffalo - VA Western New York Healthcare System Canandaigua - Canandaigua VA Medical Center Castle Point - VA Hudson Valley Health Care System Montrose - VA Hudson Valley Health Care System New York - VA NY Harbor Healthcare System - Manhattan Campus Northport - Northport VA Medical Center Syracuse - Syracuse VA Medical Center					
EDO03908	JJ	Which Medical Center in <b>Ohio</b> do you visit?	Chillicothe - Chillicothe VA Medical Center Cincinnati - Cincinnati VA Medical Center Cleveland - Louis Stokes VA Medical Center Columbus - Chalmers P. Wylie Ambulatory Care Center Dayton - Dayton VA Medical Center		Radio button, one-up vertical			
EDO03909	KK	Which Medical Center in <b>Oklahoma</b> do you visit?	Muskogee - Jack C. Montgomery VA Medical Center Oklahoma City - Oklahoma City VA Medical Center		Radio button, one-up vertical			
EDO03910	LL	Which Medical Center in <b>Oregon</b> do you visit?	Roseburg - VA Roseburg Healthcare System Portland - Portland VA Medical Center		Radio button, one-up vertical			
EDO03911	MM	Which Medical Center in <b>Pennsylvania</b> do you visit?	Altoona - James E. Van Zandt VA Medical Center Butler - VA Butler Healthcare System Coatesville - Coatesville VA Medical Center Erie - Erie VA Medical Center		Radio button, one-up vertical			

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			Lebanon - Lebanon VA Medical Center Philadelphia - Philadelphia VA Medical Center Pittsburgh - VA Pittsburgh Healthcare System (Highland Drive Division) Pittsburgh - VA Pittsburgh Healthcare System (University Drive Division) Pittsburgh - VA Pittsburgh Healthcare System (H.J. Heinz Progressive Care Center) Wilkes-Barre - Wilkes-Barre VA Medical Center					
EDO03912	NN	Which Medical Center in <b>Puerto Rico</b> do you visit?	San Juan - VA Caribbean Healthcare System N/A		Radio button, one-up vertical			
EDO03913	OO	Which Medical Center in <b>Rhode Island</b> do you visit?	Providence - Providence VA Medical Center N/A		Radio button, one-up vertical			
EDO03914	PP	Which Medical Center in <b>South Carolina</b> do you visit?	Charleston - Ralph H. Johnson VA Medical Center Columbia - Wm. Jennings Bryan Dorn VA Medical Center		Radio button, one-up vertical			
EDO03915	QQ	Which Medical Center in <b>South Dakota</b> do you visit?	Fort Meade - VA Black Hills Health Care System Hot Springs - VA Black Hills Health Care System Sioux Falls - Sioux Falls VA Medical Center		Radio button, one-up vertical			
EDO03916	RR	Which Medical Center in <b>Tennessee</b> do you visit?	Memphis - Memphis VA Medical Center Mountain Home - Mountain Home VA Medical Center Murfreesboro - Tennessee Valley Healthcare System Nashville - Tennessee Valley Healthcare System		Radio button, one-up vertical			
EDO03917	SS	Which Medical Center in <b>Texas</b> do you visit?	Amarillo - Amarillo VA Health Care System Big Spring - West Texas VA Health Care System Dallas - VA North Texas Health Care System		Radio button, one-up vertical			

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			El Paso - El Paso VA Health Care System San Antonio - South Texas Veterans Health Care System Temple - Central Texas Veterans Health Care System Bonham - VA North Texas Health Care System Houston - Michael E. DeBaKey VA Medical Center Kerrville - Kerrville VA Medical Center Waco - Central Texas Veterans Health Care System					
EDO03918	TT	Which Medical Center in <b>Utah</b> do you visit?	Salt Lake City - VA Salt Lake City Health Care System N/A		Radio button, one-up vertical			
EDO03919	UU	Which Medical Center in <b>Virginia</b> do you visit?	Hampton - Hampton VA Medical Center Richmond - Hunter Holmes McGuire VA Medical Center Salem - Salem VA Medical Center		Radio button, one-up vertical			
EDO03920	VV	Which Medical Center in <b>Vermont</b> do you visit?	White River Junction - White River Junction VA Medical Center N/A		Radio button, one-up vertical			
EDO03921	WW	Which Medical Center in <b>Washington</b> do you visit?	Seattle - VA Puget Sound Health Care System Tacoma - VA Puget Sound Health Care System (American Lake Division) Spokane - Spokane VA Medical Center Walla Walla - Jonathan M. Wainwright Memorial VA Medical Center		Radio button, one-up vertical			
EDO03922	XX	Which Medical Center in <b>Wisconsin</b> do you visit?	Madison - William S. Middleton Memorial Veterans Hospital Milwaukee - Clement J. Zablocki Veterans Affairs Medical Center Tomah - Tomah VA Medical Center		Radio button, one-up vertical			

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EDO03923	YY	Which Medical Center in <b>West Virginia</b> do you visit?	Beckley - Beckley VA Medical Center Clarksburg - Louis A. Johnson VA Medical Center Huntington - Huntington VA Medical Center Martinsburg - Martinsburg VA Medical Center		Radio button, one-up vertical			
EDO03924	ZZ	Which Medical Center in <b>Wyoming</b> do you visit?	Cheyenne - Cheyenne VA Medical Center Sheridan - Sheridan VA Medical Center		Radio button, one-up vertical			
EDO03925		What type of information were you trying to find on this medical center web site? (Check all that apply)	Facility contact information Directions / Locations Hours of Operation Services Available Make, change, or cancel an appointment Prescription refills Emergency information Jobs Volunteer Information Transportation (Rural, DAV, etc.) Family & Dependent Health Benefits Healthcare Eligibility Health Education (classes, tutorials, etc.) General Health Information Healthcare Professional Training (Students, Residents, etc.)		Checkbox, one-up vertical	Multi	Y	

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			Home Health Care	A				
			Nursing Home Care					
			Telephone Care (after hours)					
			Other, please specify:					
EDO03926	A	Other, please specify						
EDO03927		Did you find what you were looking today?	Yes	A	Radio button, one-up vertical	Single	Y	
			No, I was looking for:					
EDO03928	A	What specific information were you unable to find?						
EDO03933		Do you believe the amount of information provided about services offered at this VA Medical Center is adequate?	Yes	A	Radio button, one-up vertical	Single	Y	
			No					
EDO03934	A	Why not?			Text area, no char limit			
EDO03935		Where did you first hear about this VA Medical Center web site?	During Enrollment	A	Radio button, one-up vertical	Single	Y	
			At the Medical Center					
			From my provider (doctor, nurse, social worker, etc.)					
			Search Engine					
			Social Networks (Facebook, Twitter, etc.)					
			www.va.gov					
			www.va.gov/health					
			I browsed directly to the site					
			Other, please specify:					
EDO03936	A	Other, please specify:						
EDO03937		Would you like to see additional information about recent news & events at this medical center and its clinics?	Yes	A	Radio button, one-up vertical	Single	Y	
			No					

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EDO03938	A	How would you like to see this information? (Check all that apply)	Directly on the medical center's web site		Checkbox, one-up vertical	Single	Y	
			Email					
			Social Networking (Facebook, Twitter, etc.)					
			RSS					
			SMS / Text Messaging					
EDO03931		Do you use MyHealtheVet (prescription refills, personal health record, etc.)?	Yes	A	Radio button, one-up vertical	Single	Y	
			No					
EDO03939	A	Have you completed the In-Person Authentication (IPA) which allows you to view the names of your prescriptions?	Yes		Radio button, one-up vertical	Single	Y	
			No					
EDO03932	B	Why not?			Text area, no char limit			
EDO03929		Do you use any of the following while on the Internet? (Check all that apply)	Facebook		Checkbox, one-up vertical	Multi	Y	
			MySpace					
			LinkedIn					
			Twitter					
			YouTube					
			Second Life					