#### **Questionnaire Management Guidelines**

#### Goals:

- One consolidated document to track all model and CQ changes throughout the life of the project
- Questionnaire always matches the live survey
- Easy and error-free way to submit CQ changes
- All changes tracked and reflected in one document (DOT will help)

#### Basic rules:

1 This questionnaire has to match the live survey

**2** All changes to the live measure need to be tracked and archived in **one document** 

3 All CQ change requests have to be submitted using this document

SRA: 1) marks up changes and submits the entire document to DOT

DOT: 1) archives change request on separate tab

2) implements change(s)

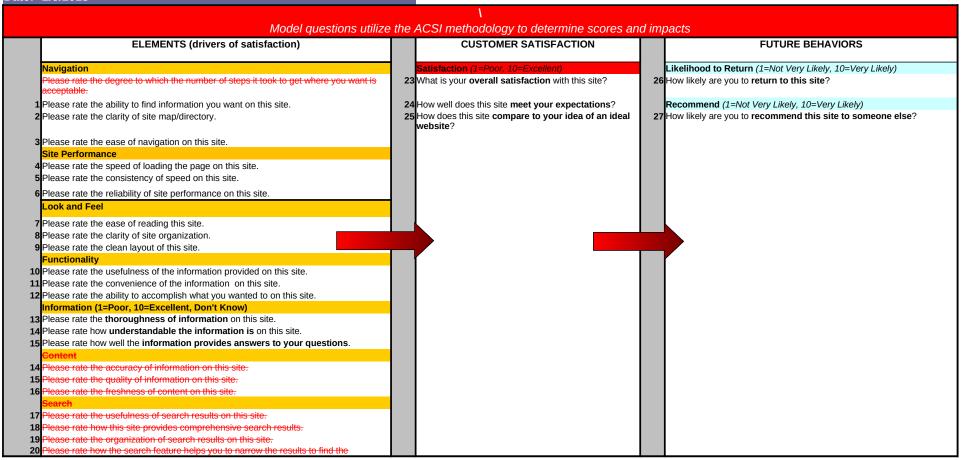
3) updates the document to reflect all implemented changes in the "clean" questionnaire - SRA can send to the client and use for future CQ changes

4 DOT safeguards correct formats - your next CQ changes have to be submitted using one survey document with appropriate color-coding

Model Instance Name: GAO Main Site Fill-in Measure Name: GAO Main Site

MID: ovWTRbWCsM3eHXbJeANbxQ==

Date: 2/5/2013



Model Instance Name: GAO Main Site V2 Fill-in Measure Name: GAO Main Site V2

MID: EB1VZxU545AoREhIYoYgMw==

Date: 3/18/2013

ate:	3/18/2013				
			The state of the s		
	Model questions ut	ilize the ACSI meth	odology to determine scores and impacts		
	ELEMENTS (drivers of satisfaction)		CUSTOMER SATISFACTION		FUTURE BEHAVIORS
	Navigation (1=Poor, 10=Excellent, Don't Know)		Satisfaction (1=Very Dissatisfied, 10=Very Satisfied)		Likelihood to Return (1=Very Unlikely, 10=Very Likely)
avigation - Organized	Please rate how well the site is organized.	Satisfaction - Overall	What is your overall satisfaction with this site?	Return	How likely are you to return to this site?
lavigation - Options	Please rate the <b>options available for navigating</b> this site.	Satisfaction -	How well does this site meet your expectations?		Recommend (1=Very Unlikely, 10=Very Likely)
lavigation - Layout	Please rate how well the site layout helps you find what you are looking for.	Satisfaction - Ideal	How does this site compare to your idea of an ideal website?	Recommend	How likely are you to recommend this site to someone else?
	Site Performance (1=Poor, 10=Excellent, Don't Know)				
Site Performance - Loading	Please rate how quickly pages load on this site.				
Site Performance - Consistency	Please rate the consistency of speed from page to page on this site.		1		
Site Performance - Errors	Please rate the ability to load pages without getting error messages on this site.				
	Look and Feel (1=Poor, 10=Excellent, Don't Know)				
ook and Feel - Appeal	Please rate the visual appeal of this site.		1		
ook and Feel - Balance	Please rate the balance of graphics and text on this site.		1		
ook and Feel - Readability	Please rate the <b>readability of the pages</b> on this site.				
	Functionality (1=Poor, 10=Excellent, Don't Know)				
unctionality - Usefulness	Please rate the usefulness of the features on this site.				1
unctionality - Convenient	Please rate the convenient placement of features on this site.				
unctionality - Variety	Please rate the variety of features on this site.				
	Site Information (1=Poor, 10=Excellent, Don't Know)		1		
ite Information - Thoroughness	Please rate the thoroughness of information on the site.				
ite Information - Understandable	Please rate how understandable the information is on this site.				
ite Information - Answers	Please rate how well the information provides answers to your questions.		1		
	Search (1=Poor, 10=Excellent, Don't Know)		1		
earch - Results Relevance	Please rate the relevance of search results on this site.				
earch - Results Organization	Please rate the <b>organization of search results</b> on this site.		1		
Search - Results Help	Please rate how well the search results help you decide what to select.				
Search - Feature Narrow	Please rate how well the search feature helps you to narrow the results to find wha	t I			

GAO Main Site

MID: EB1VZxU545AoREhIYoYgMw==

Date: 3/18/2013

red & strike-through: DELETE underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

QID (Group ID)	Skip Logic Label	Question Text		Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
CJI7281		How frequently do you visit this site?	CJI7281A01	First time	July 15	Radio button, one-up vertical
			CJI7281A02	More than once a day		
			CJI7281A03	Daily		
			CJI7281A04	About once a week		
			CJI7281A05	About once a month		
			CJI7281A06	Every 6 months or less		
CJI7282		Which audience group best describes you?	CJI7282A01	The Congress		Radio button, one-up vertical
			CJI7282A02	The Media		
			CJI7282A03	The Auditing and Accountability Community		
			CJI7282A04	Federal Agencies		
			CJI7282A05	Researchers		
			CJI7282A06	Legal & Bid Protest Community		
			CJI7282A07	Private Citizen	В	
			CJI7282A08	Other, please specify:	Α	
CJI7283	Α	Which audience group best describes you? - Other responses		and, position opening.		Text area, no char limit
CJI7284	В	More specifically, what is your role?				Text area, no char limit
CJI7285		What is your <b>primary purpose</b> in coming to the GAO website today?	CJI7285A01	Look for reports and testimony		Radio button, one-up vertical
			CJI7285A02	Look for legal products (bid protests, other CG decisions and opinions, etc.)		
			CJI7285A03	Use the Yellow Book (the Government Auditing Standards)		
			CJI7285A04	Find employment / internship information		
			CJI7285A05	Learn more about GAO		
			CJI7285A06	Look for a Comptroller General presentation		
			CJI7285A07	Find a specific GAO report online		
			CJI7285A08	Research information on a particular topic		
			CJI7285A09	Research information on a federal agency		
			CJI7285A10	Order a GAO publication by mail		
			CJI7285A11	Report fraud or other misconduct		
			CJI7285A12	Subscribe to a GAO publication		
			CJI7285A13	Other, please specify:	Α	
CJI7286	Α	What is your primary purpose in coming to the GAO website today? - Other responses				Text area, no char limit
CJI7287		What was your primary method of looking for information on our site today?	CJI7287A01	Browsed, that is, followed links	D	Drop down, select one
			CJI7287A02	Typed text in search box in upper right corner	В	
			CJI7287A03	Used advanced search feature	F	
			CJI7287A04	Used a third-party search engine (e.g., Google)		
			CJI7287A05	Used site map		
			CJI7287A06	Did not use any of these		
			CJI7287A07	Don't know		
CJI7288	В	Please tell us about your <b>experience with the site's search feature</b> today. (Please select all that apply.)	CJI7288A01	The search feature met my needs today.		Checkbox, one-up vertica
			CJI7288A02	I had issues with the <b>search process</b> (how to use it, terms to enter).		

GAO Main Site

MID: EB1VZxU545AoREhIYoYgMw==

Date: 3/18/2013

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blue + -->: REWORDING

QID (Group ID)	Skip Logic Label	Question Text		Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
			CJI7288A03	I had issues using <b>Boolean logic</b> .		
			CJI7288A04	I had issues with the <b>visual display</b> of the search results (text size, images).		
			CJI7288A05	I had issues <b>sorting</b> the results.		
			CJI7288A06	I had issues narrowing/filtering the results.		
			CJI7288A07	I had issues increasing or decreasing the <b>number of results</b> that display.		
			CJI7288A08	Many search results seemed irrelevant.		
			CJI7288A09	I had <b>technical issues</b> with the search feature.		
			CJI7288A10	I had a search difficulty not listed above:	С	
CJI7289	С	Please describe your search experience.				Text area, no char limit
CJI7290	F	Please tell us about your <b>experience with the site's advanced search feature</b> today. (Please select all that apply.)	CJI7290A01	The advanced search feature met my needs today.		Checkbox, one-up vertical
			CJI7290A02	I had issues with the <b>advanced search process</b> (how to use it, terms to enter, options to select).		
			CJI7290A03	I had issues using Boolean logic.		
			CJI7290A04	I had issues with the <b>visual display</b> of the search results (text size, images).		
			CJI7290A05	I had issues <b>sorting</b> the results.		
			CJI7290A06	I had issues <b>narrowing/filtering</b> the results.		
			CJI7290A07	I had issues increasing or decreasing the <b>number of results</b> that display.		
			CJI7290A08	Many search results seemed irrelevant.		
			CJI7290A09	I had <b>technical issues</b> with the search feature.		
			CJI7290A10	I had a search difficulty not listed above:	G	
CJI7291	G	Please describe your advanced search experience.				Text area, no char limit
CJI7292	D	How would you describe your <b>navigation experience</b> on this site today? (Please select all that apply.)	CJI7292A01	Links often did not take me where I expected		Checkbox, one-up vertical
			CJI7292A02	Had difficulty finding relevant information/products		que
			CJI7292A03	Links/labels are difficult to understand		
			CJI7292A04	Too many links/navigational options to choose from		
			CJI7292A05	Had technical difficulties (error messages, broken links, etc.)		
			CJI7292A06	Could not navigate back to previous information		
			CJI7292A07	I had no difficulty navigating/browsing on this site	_	
0.117000	+	Oil is seen to	CJI7292A08	I had a navigation difficulty not listed above:	Е	- I II I
CJI7293	E	Other navigation difficulty:	0.11700.44.04	Ver		Text area, no char limit
CJI7294		Did you find what you were looking for today?	CJI7294A01	Yes		Radio button, one-up vertical
			CJI7294A02	No	Α	
			CJI7294A03	Not yet	Α	
CJ17295	A	What was it you were looking for?				Text area, no char limit

Single or Multi	Required Y/N	Special Instructions
Single	Y	
Single	Y	Randomize
		Skip Logic Group
Single	N	Skip Logic Group
	N	Skip Logic Group
Single	Υ	OPS Group
Single	N	OPS Group
Single	Y	Skip Logic Group
Multi	Y	Skip Logic Group

Single or Multi	Required Y/N	Special Instructions
	N	Skip Logic Group
Multi	Y	Skip Logic Group
	N	Skip Logic Group
Multi	Y	Skip Logic Group
CiI	N Y	Skip Logic Group
Single		Skip Logic Group
Single	Υ	Skip Logic Group

Model Instance Name: GAO Main Site V2 Fill-in Measure Name: GAO Main Site V2

MID:

Date:	3/18/2013				
			1		
	Model questions u	tilize the ACSI meth	odology to determine scores and impacts		
	ELEMENTS (drivers of satisfaction)		CUSTOMER SATISFACTION		FUTURE BEHAVIORS
	Navigation (1=Poor, 10=Excellent, Don't Know)		Satisfaction (1=Very Dissatisfied, 10=Very Satisfied)		Likelihood to Return (1=Very Unlikely, 10=Very Likely)
avigation - Organized	Please rate how well the site is organized.	Satisfaction - Overall	What is your overall satisfaction with this site?	Return	How likely are you to return to this site?
lavigation - Options	Please rate the options available for navigating this site.	Satisfaction -	How well does this site meet your expectations?		Recommend (1=Very Unlikely, 10=Very Likely)
lavigation - Layout	Please rate how well the site layout helps you find what you are looking for.	Satisfaction - Ideal	How does this site compare to your idea of an ideal website?	Recommend	How likely are you to <b>recommend this site</b> to someone else?
	Please rate the number of clicks to get where you want on this site.				
	Site Performance (1=Poor, 10=Excellent, Don't Know)				
Site Performance - Loading	Please rate how quickly pages load on this site.				
Site Performance - Consistency	Please rate the consistency of speed from page to page on this site.		1		
Site Performance - Errors	Please rate the ability to load pages without getting error messages on this site.				
	Look and Feel (1=Poor, 10=Excellent, Don't Know)				
ook and Feel - Appeal	Please rate the visual appeal of this site.			_	
ook and Feel - Balance	Please rate the balance of graphics and text on this site.				
ook and Feel - Readability	Please rate the readability of the pages on this site.				
	Functionality (1=Poor, 10=Excellent, Don't Know)				
Functionality - Usefulness	Please rate the usefulness of the features on this site.				
unctionality - Convenient	Please rate the convenient placement of features on this site.				
Functionality - Variety	Please rate the variety of features on this site.				
ite Information - Thoroughness	Please rate the thoroughness of information on the site.				
Site Information - Understandable	Please rate how understandable the information is on this site.				
Site Information - Answers	Please rate how well the information provides answers to your questions.		1		
	Content (1=Poor, 10=Excellent, Don't Know)				
	Please rate your perception of the accuracy of information on this site.				
	Please rate the quality of information on this site.		1		
	Please rate the freshness of content on this site.		1		
	Search (1=Poor, 10=Excellent, Don't Know)		1		

GAO Main Site

MID: ovWTRbWCsM3eHXbJeANbxQ==

Date: 3/18/2013

red & strike-through: DELETE

underlined & italicized: RE-ORDER

pink: Addition

blue + -->: REWORDING

QID (Group ID)	Skip Logic Label	Ouestion Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
(Group ID)	Laber	How frequently do you visit this site?	First time	Skip to	Radio button, one-up	Single	Y
		new nequently do you want this site.	i not unic		vertical	Olligic	
			More than once a day				
			Daily				
			About once a week				
			About once a month				
			Every 6 months or less				
366		Which audience group best describes you?	The Congress		Radio button, one-up vertical	Single	Y
			The Press+>The Media				
			The Auditing and Accountability Community				
			Federal Agencies				
			Researchers	_			
			The Legal Community +> Legal & Bid Protest Community	_			
			Private Citizen	В			
'32	Α	Which audience group best describes you? - Other	Other, please specify:	A	Text area, no char limit	Single	N
32		responses				Single	
	В	More specifically, what is your role?			Text area, no char limit		N
869		What is your <b>primary purpose</b> in coming to the GAO website today?	Look for reports and testimony		Radio button, one-up vertical	Single	Y
			Look for legal products (bid protests, other CG decisions and opinions, etc.)				
			Use the Yellow Book (the Government Auditing Standards)				
			Find employment / internship information				
			Learn more about GAO				
			Look for a Comptroller General presentation				
			Find a specific GAO report online				
			Research information on a particular topic				
			Research information on a federal agency				
			Order a GAO publication by mail	_			
			Report fraud or other misconduct	_			
			Subscribe to a GAO publication Other, please specify:	- A			
33	A	What is your primary purpose in coming to the GAO	Other, please specify.	<del>- ^</del>	Text area, no char limit	Single	N
	_ A	website today? - Other responses			,		
1536		What was your primary method of looking for information on our site today?	Browsed, that is, followed links	D	Drop down, select one	Single	Y
51536G5)			Typed text in search box in upper right corner	В			
			Used advanced search feature	F			
			Used a third-party search engine (e.g., Google)				
			Used site map				
			Did not use any of these				
			Don't know				

Model Instance Name: GAO Main Site

MID: ovWTRbWCsM3eHXbJeANbxQ==

Date: 3/18/2013

red & strike-through: DELETE underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

	Skip						
QID	Logic		Answer Choices			Single or	Required
(Group ID)	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
AKR4696	A	If you could improve the search page, what would you do? Please be as specific as possible.			Text area, no char limit	Single	N
	В	Please tell us about your <b>experience with the site's</b>	The search feature met my needs today.		Checkbox, one-up vertical	Multi	Υ
		search feature today. (Please select all that apply.)	I had issues with the <b>search process</b> (how to use it, terms to enter).	-			
			I had issues using <b>Boolean logic</b> .	-			
			I had issues with the <b>visual display</b> of the search results (text size,				
			images). I had issues <b>sorting</b> the results.				
			I had issues <b>narrowing/filtering</b> the results.				
			I had issues increasing or decreasing the <b>number of results</b> that display.				
			Many search results seemed irrelevant.				
			I had <b>technical issues</b> with the search feature.				
		Diagonal describe constructions	I had a search difficulty not listed above:	С	Total control of the live is		
	С	Please describe your search experience.			Text area, no char limit		N
	F	Please tell us about your <b>experience with the site's advanced search feature</b> today. (Please select all that apply.)	The advanced search feature met my needs today.		Checkbox, one-up vertical	Multi	Y
			I had issues with the <b>advanced search process</b> (how to use it, terms to enter, options to select).				
			I had issues using <b>Boolean logic</b> .				
			I had issues with the <b>visual display</b> of the search results (text size, images).				
			I had issues <b>sorting</b> the results.				
			I had issues narrowing/filtering the results.				
			I had issues increasing or decreasing the <b>number of results</b> that display.				
			Many search results seemed irrelevant.				
			I had <b>technical issues</b> with the search feature.				
			I had a search difficulty not listed above:	G			
	G	Please describe your advanced search experience.			Text area, no char limit		N
	D	How would you describe your <b>navigation experience</b> on this site today? (Please select all that apply.)	I had no difficulty navigating/browsing on this site		Checkbox, one-up vertical	Multi	Υ
			Links often did not take me where I expected		que		
			Had difficulty finding relevant information/products				
			Links/labels are difficult to understand				
			Too many links/navigational options to choose from				
			Had technical difficulties (error messages, broken links, etc.)  Could not navigate back to previous information				
			I had a navigation difficulty not listed above:	E			
	F	Other navigation difficulty:	r nad a navigation difficulty flot listed above.		Text area. no char limit		N
2870	C2871	Did you find what you were looking for today?	Yes		Radio button, one-up	Single	Y
	02011				vertical	Sirigic	

GAO Main Site

QID (Group ID)

AED04800

MID: ovWTRbWCsM3eHXbJeANbxQ==

Skip Logic Label

**Question Text** 

What was it you were looking for?

Date: 3/18/2013 red & strike-through: DELETE

underlined & italicized: RE-ORDER

oink: ADDITION

No Not yet

blue + -->: REWORDING

GAO Main Site CUSTOM QUESTION LIST					
Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	

Text area, no char limit

A A

Single

Randomize

OPS Group Skip Logic Group

OPS Group

OPS Group

OPS Group

Skip Logic Group



GAO Main Site

MID: ovWTRbWCsM3eHXbJeANbxQ==

Date: 11/5/2009

red & strike-through: DELETE

underlined & italicized: RE-ORDER

pink: ADDITION
blue + -->: REWORDING

e F. KEWOKBING

QID (Group ID)	Skip Logic Label	Question Text How frequently do you visit this site?	Answer Choices (limited to 50 characters)  First time  More than once a day Daily About once a week	Skip to	<b>Type (select from list)</b> Radio button, one-up vertical	Single or Multi Single	Required Y/N Y
			About once a month				
2866		Which audience group best describes you?	Every 6 months or less The Congress		Radio button, one-up	Single	Y
			The Press+>The Media The Auditing and Accountability Community Federal Agencies Researchers The Legal Community +> Legal & Bid Protest Community Private Citizen Other, please specify:	A	vertical		
732	Α	Which audience group best describes you? - Other responses			Text area, no char limit	Single	N
2869		What is your <b>primary purpose</b> in coming to the GAO website today?	Look for reports and testimony  Look for legal products (bid protests, other CG decisions and opinions, etc.)  Use the Yellow Book (the Government Auditing Standards)  Find employment / internship information  Learn more about GAO  Look for a Comptroller General presentation  Find a specific GAO report online  Research information on a particular topic  Research information on a federal agency  Order a GAO publication by mail  Report fraud or other misconduct  Subscribe to a GAO publication  Other, please specify:	A	Radio button, one-up vertical	Single	Y
733	Α	What is your primary purpose in coming to the GAO website today? - Other responses			Text area, no char limit	Single	N
51536		What was your primary method of looking for information on our site today?	Browsed, that is, followed links		Drop down, select one	Single	Y
(51536G5)			Typed text in search box in upper right corner Used advanced search feature Used a third-party search engine (e.g., Google) Used site map Did not use any of these Don't know	A			
AKR4696	Α	If you could improve the search page, what would you do? Please be as specific as possible.			Text area, no char limit	Single	N
2870	C2871	Did you find what you were looking for today?	Yes		Radio button, one-up vertical	Single	Y

GAO Main Site

QID (Group ID)

AED04800

MID: ovWTRbWCsM3eHXbJeANbxQ==

Skip Logic Label

**Question Text** 

What was it you were looking for?

Date: 11/5/2009 red & strike-through: DELETE

underlined & italicized: RE-ORDER

oink: ADDITION

No Not yet

blue + -->: REWORDING

GAO Main Site CUSTOM QUESTION LIST					
Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	

Single

Text area, no char limit

Randomize

OPS Group

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Skip Logic Group

Skip Logic Group



GAO Main Site

MID: ovWTRbWCsM3eHXbJeANbxQ==

Date: 11/5/2009

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blue + -->: REWORDING

QID (Group ID) <del>235</del>	Skip Logic Label	Question Text How frequently do you visit this site?	Answer Choices (limited to 50 characters) <del>First time</del>	Skip to	Type (select from list)	Single or Multi Single	Required Y/N ¥
			More than once a day Daily About once a week About once a month Every 6 months or less		vertical		
		How frequently do you visit this site?	First time  More than once a day Daily About once a week About once a month Every 6 months or less		Radio button, one-up vertical	Single	Y
2866		Which audience group <b>best describes you?</b>	The Congress  The Press+>The Media The Auditing and Accountability Community  Newcomer Federal Agencies  Researchers The Legal Community +> Legal & Bid Protest Community  Private Citizen  Job Seekers- Other, please specify:	A	Radio button, one-up vertical	Single	Y
732	Α	Which audience group best describes you? - Other responses			Text area, no char limit	Single	N
2869		What is your <b>primary purpose</b> in coming to the GAO website today?	Look for reports and testimony  Look for legal products (bid protests, other CG decisions and opinions, etc.)  Use the Yellow Book (the Government Auditing Standards)  Find employment / internship information  Learn more about GAO  Look for a Comptroller General presentation  Find a specific GAO report online  Research information on a particular topic  Research information on a federal agency  Order a GAO publication by mail  Report fraud or other misconduct  Subscribe to a GAO publication  Other, please specify:	A	Radio button, one-up vertical	Single	Y
733	Α	What is your primary purpose in coming to the GAO website today? - Other responses			Text area, no char limit	Single	N
51536 (51536G5)		What was your primary method of looking for information on our site today?	Browsed, that is, followed links  Typed text in search box in upper right corner	A	Drop down, select one	Single	Y

GAO Main Site

MID: ovWTRbWCsM3eHXbJeANbxQ==

Date: 11/5/2009

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Used advanced search feature Used a third-party search engine (e.g., Google) Used site map Did not use any of these Don't know	A			
AKR4696	Α	If you could improve the search page, what would you do? Please be as specific as possible.			Text area, no char limit	Single	N
2870	C2871		Yes No Not yet		Radio button, one-up vertical	Single	Y
AED04800	Α	What was it you were looking for?			Text area, no char limit	Single	Y

Randomize

OPS Group

OPS Group

OPS Group

OPS Group

Skip Logic Group

Skip Logic Group

GAO Main Site

MID: ovWTRbWCsM3eHXbJeANbxQ==

Date: 11/5/2009

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	Skip						
QID (Group ID)	Logic Label	Ouestion Text	Answer Choices (limited to 50 characters)	Skip to	Type (coloct from list)	Single or Multi	Required Y/N
(Group ID) 235	Labei	How frequently do you visit this site?	First time	Зкір іо	Type (select from list) Radio button, one-up	Single	Y
33		How frequently do you visit this site?	Flist une		vertical	Sirigle	'
			More than once a day				
			Daily				
			About once a week				
			About once a month				
			Every 6 months or less				
866	6 Which audience group best describes you?	Which audience group best describes you?	The Congress		Radio button, one-up vertical	Single	Y
			The Press				
			The Auditing and Accountability Community				
			Newcomer				
			Federal Agencies	-			
			The Legal Community Private Citizen	-			
		Researchers	1				
		Job Seekers	1				
		Other, please specify:					
32	Α	Which audience group best describes you? - Other responses			Text area, no char limit	Single	N
869		What is your <b>primary purpose</b> in coming to the GAO website today?	Look for reports and testimony		Radio button, one-up vertical	Single	Y
			Look for legal products (bid protests, other CG decisions and opinions, etc.)				
			Use the Yellow Book (the Government Auditing Standards)				
			Find employment / internship information				
			Learn more about GAO				
			Look for a Comptroller General presentation				
			Find a specific GAO report online	-			
			Research information on a particular topic Research information on a federal agency	-			
			Order a GAO publication by mail	-			
			Report fraud or other misconduct				
			Subscribe to a GAO publication				
			Other, please specify:	Α			
33	Α	What is your primary purpose in coming to the GAO website today? - Other responses			Text area, no char limit	Single	N
1536		What was your primary method of looking for information on our site today?	Browsed, that is, followed links		Drop down, select one	Single	Y
51536G5)			Typed text in search box in upper right corner	Α			
			Used advanced search feature	Α			
			Used a third-party search engine (e.g., Google)				
			Used site map				
			Did not use any of these				
1/5 1000			Don't know		T	6: 1	
KR4696	Α	If you could improve the search page, what would you do? Please be as specific as possible.			Text area, no char limit	Single	N

GAO Main Site

MID: ovWTRbWCsM3eHXbJeANbxQ==

Date: 11/5/2009

red & strike-through: DELETE underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
2870	C2871	Did you find what you were looking for today?	Yes		Radio button, one-up vertical	Single	Y
			No	Α			
			Not yet	Α			
AED04800	Α	What was it you were looking for?			Text area, no char limit	Single	Υ

Randomize

OPS Group

OPS Group

OPS Group

OPS Group

Skip Logic Group

Skip Logic Group

GAO Main Site

MID: ovWTRbWCsM3eHXbJeANbxQ==

Date: 11/5/2009

red & strike-through: DELETE underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

	Skip						l
QID (Group ID)	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
(Group ID) 85	Label	How frequently do you visit this site?	First time	Skip to	Radio button, one-up	Single	Y
5		now frequently do you visit this site?	First time		vertical	Sirigle	, r
			More than once a day	-	Vertical		
			Daily	_			
			About once a week	_			
			About once a month				
			Every 6 months or less				
66	Which audience group best describes you?	The Congress		Radio button, one-up vertical	Single	Y	
			The Press				
			The Auditing and Accountability Community				
			Newcomer				
			Federal Agencies				
			The Legal Community				
			Private Citizen				
			Researchers				
		Job Seekers					
			Other, please specify:	Α			
2	Α	Which audience group best describes you? - Other responses			Text area, no char limit	Single	N
69		What is your <b>primary purpose</b> in coming to the GAO website today?	Look for reports and testimony		Radio button, one-up vertical	Single	Y
			Look for legal products (bid protests, other CG decisions and				
			opinions, etc.)				
			Use the Yellow Book (the Government Auditing Standards)				
			Find employment / internship information				
			Learn more about GAO				
			Look for a Comptroller General presentation				
			Find a specific GAO report online				
			Research information on a particular topic	_			
			Research information on a federal agency	_			
			Order a GAO publication by mail Report fraud or other misconduct	-			
			Subscribe to a GAO publication	-			
			Other, please specify:	- A			
3	Α	What is your primary purpose in coming to the GAO website today? - Other responses	Other, piedae specify.		Text area, no char limit	Single	N
D09691		Did you visit or use the Recovery Section (Full name:	Yes		Radio button, one-up	Single	¥
<del>-</del>		Following the Money: GAO's Oversight of the Recovery Act) on the GAO site today?			vertical		
			No	7		1	
			<del>I'm not sure</del>	$\neg$		1	
:D09692		Did you visit or use the High Risk and Challenges Section	<del>Yes</del>		Radio button, one-up	Single	¥
		(Full name: GAO High Risk and Other Major Government Challenges) on the GAO site today?			<del>vertical</del>		
			<del>No</del>				
		I'm not sure				1	

GAO Main Site

MID: ovWTRbWCsM3eHXbJeANbxQ==

Date: 11/5/2009

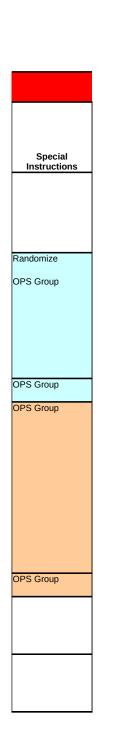
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underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
51536		What was your primary method of looking for information on our site today?	Browsed, that is, followed links		Drop down, select one	Single	Y
(51536G5)			Typed text in search box in upper right corner Used advanced search feature Used a third-party search engine (e.g., Google) Used site map Did not use any of these Don't know	A A			
AKR4696	Α	If you could improve the search page, what would you do? Please be as specific as possible.			Text area, no char limit	Single	N
2870	C2871	Did you find what you were looking for today?	Yes No Not yet	A A	Radio button, one-up vertical	Single	Y
AED04800	Α	What was it you were looking for?			Text area, no char limit	Single	Y





Skip Logic Group

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GAO Main Site

MID: ovWTRbWCsM3eHXbJeANbxQ==

Date: 11/5/2009

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Require Y/N
35		How frequently do you visit this site?	First time		Radio button, one-up	Single	Y
					vertical		
			More than once a day				
			Daily				
			About once a week				
			About once a month				
			Every 6 months or less				
166		Which audience group best describes you?	The Congress		Radio button, one-up vertical	Single	Y
			The Press				
			The Auditing and Accountability Community				
			Newcomer				
			Federal Agencies				
			The Legal Community				
			Private Citizen				
			Researchers				
			Job Seekers				
			Other, please specify:	Α			
2	Α	Which audience group best describes you? - Other responses			Text area, no char limit	Single	N
69		What is your <b>primary purpose</b> in coming to the GAO website today?	Look for reports and testimony		Radio button, one-up vertical	Single	Y
			Look for legal products (bid protests, other CG decisions and opinions, etc.)				
			Use the Yellow Book (the Government Auditing Standards)				
			Find employment / internship information				
			Learn more about GAO			/ I	
			Look for a Comptroller General presentation				
			Look for a Comptroller General presentation				
			Look for a Comptroller General presentation Find a specific GAO report online				
			Look for a Comptroller General presentation Find a specific GAO report online Research information on a particular topic Research information on a federal agency Order a GAO publication by mail				
			Look for a Comptroller General presentation Find a specific GAO report online Research information on a particular topic Research information on a federal agency Order a GAO publication by mail Report fraud or other misconduct				
			Look for a Comptroller General presentation Find a specific GAO report online Research information on a particular topic Research information on a federal agency Order a GAO publication by mail Report fraud or other misconduct Subscribe to a GAO publication				
			Look for a Comptroller General presentation Find a specific GAO report online Research information on a particular topic Research information on a federal agency Order a GAO publication by mail Report fraud or other misconduct	A			
3	A	What is your primary purpose in coming to the GAO website today? - Other responses	Look for a Comptroller General presentation Find a specific GAO report online Research information on a particular topic Research information on a federal agency Order a GAO publication by mail Report fraud or other misconduct Subscribe to a GAO publication	A	Text area, no char limit	Single	N
3	A	website today? - Other responses  Did you visit or use the Recovery Section (Full name:	Look for a Comptroller General presentation Find a specific GAO report online Research information on a particular topic Research information on a federal agency Order a GAO publication by mail Report fraud or other misconduct Subscribe to a GAO publication	A	Radio button, one-up	Single Single	N Y
3	A	website today? - Other responses	Look for a Comptroller General presentation Find a specific GAO report online Research information on a particular topic Research information on a federal agency Order a GAO publication by mail Report fraud or other misconduct Subscribe to a GAO publication Other, please specify:	A			N Y
3	A 6	website today? - Other responses  Did you visit or use the Recovery Section (Full name: Following the Money: GAO's Oversight of the Recovery Act)	Look for a Comptroller General presentation Find a specific GAO report online Research information on a particular topic Research information on a federal agency Order a GAO publication by mail Report fraud or other misconduct Subscribe to a GAO publication Other, please specify:	A	Radio button, one-up		N Y
3		website today? - Other responses  Did you visit or use the Recovery Section (Full name: Following the Money: GAO's Oversight of the Recovery Act)	Look for a Comptroller General presentation Find a specific GAO report online Research information on a particular topic Research information on a federal agency Order a GAO publication by mail Report fraud or other misconduct Subscribe to a GAO publication Other, please specify:	A	Radio button, one-up		N Y
3	6	website today? - Other responses  Did you visit or use the Recovery Section (Full name: Following the Money: GAO's Oversight of the Recovery Act)	Look for a Comptroller General presentation Find a specific GAO report online Research information on a particular topic Research information on a federal agency Order a GAO publication by mail Report fraud or other misconduct Subscribe to a GAO publication Other, please specify:  Yes	A	Radio button, one-up		N Y
3	6	Website today? - Other responses  Did you visit or use the Recovery Section (Full name: Following the Money: GAO's Oversight of the Recovery Act's on the GAO site today?  Did you visit or use the High Risk and Challenges Section (Full name: GAO High Risk and Other Major Government)	Look for a Comptroller General presentation Find a specific GAO report online Research information on a particular topic Research information on a federal agency Order a GAO publication by mail Report fraud or other misconduct Subscribe to a GAO publication Other, please specify:  Yes  No I'm not sure	A	Radio button, one-up vertical	Single	N Y
3	6	Website today? - Other responses  Did you visit or use the Recovery Section (Full name: Following the Money: GAO's Oversight of the Recovery Act) on the GAO site today?  Did you visit or use the High Risk and Challenges Section	Look for a Comptroller General presentation Find a specific GAO report online Research information on a particular topic Research information on a federal agency Order a GAO publication by mail Report fraud or other misconduct Subscribe to a GAO publication Other, please specify:  Yes  No I'm not sure	A	Radio button, one-up vertical	Single	N Y

GAO Main Site

MID: ovWTRbWCsM3eHXbJeANbxQ==

Date: 11/5/2009

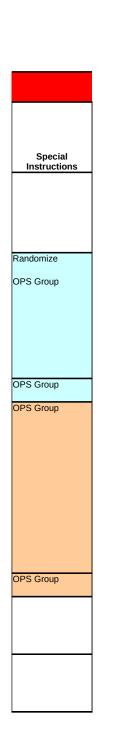
red & strike-through: DELETE

underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
51536		What was your primary method of looking for information on our site today?	Browsed, that is, followed links		Drop down, select one	Single	Y
(51536G5)			Typed text in search box in upper right corner Used advanced search feature Used a third-party search engine (e.g., Google) Used site map Did not use any of these Don't know	A A			
AKR4696	Α	If you could improve the search page, what would you do? Please be as specific as possible.			Text area, no char limit	Single	N
2870	C2871	Did you find what you were looking for today?	Yes No Not yet	A A	Radio button, one-up vertical	Single	Y
AED04800	Α	What was it you were looking for?			Text area, no char limit	Single	Y





Skip Logic Group

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Skip Logic Group

GAO Main Site

MID: ovWTRbWCsM3eHXbJeANbxQ==

Date: 5/27/2009

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blue + -->: REWORDING

http://survey

QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
235		How frequently do you visit this site?	First time		Radio button, one-up	Single	Y
					vertical		
			More than once a day				
			Daily	1			
			About once a week				
			About once a month Every 6 months or less	-			
2866		Which audience group best describes you?	The Congress		Radio button, one-up	Single	Υ
2000		Which addience group best describes you?	The Congress		vertical	Sirigle	T
			The Press				
			The Auditing and Accountability Community				
			Newcomer				
			Federal Agencies				
			The Legal Community				
			Private Citizen	_			
			Researchers	-			
			Job Seekers	_			
732	Α	Which audience group best describes you? - Other	Other, please specify:	Α	Text area, no char limit	Single	N
732	А	responses			Text area, no char limit	Single	IN
2869		What is your <b>primary purpose</b> in coming to the GAO website today?	Look for reports and testimony		Radio button, one-up vertical	Single	Y
			Look for legal products (bid protests, other CG decisions and opinions, etc.)				
			Use the Yellow Book (the Government Auditing Standards)				
			Find employment / internship information				
			Learn more about GAO				
			Look for a Comptroller General presentation				
			Find a specific GAO report online				
			Research information on a particular topic				
			Research information on a federal agency				
			Order a GAO publication by mail				
			Report fraud or other misconduct				
			Subscribe to a GAO publication				
700		Milest is your primary purpose in coming to the CAC	Other, please specify:	Α	Tout organ no about limit	Cinale	N
733	Α	What is your primary purpose in coming to the GAO website today? - Other responses			Text area, no char limit	Single	IN
51536		What was your primary method of looking for information on our site today?	Browsed, that is, followed links		Drop down, select one	Single	Y
(51536G5)			Typed text in search box in upper right corner	Α			
,			Used advanced search feature	Α			
			Used a third-party search engine (e.g., Google)				
			Searched in titles, abstracts, and subjects (in Browse by Topics)				
			Used site map				
			Did not use any of these				
			Don't know				

GAO Main Site

MID: ovWTRbWCsM3eHXbJeANbxQ==

Date: 5/27/2009

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pink: ADDITION

blue + -->: REWORDING

http://survey

QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
AKR4696		If you could improve the search page, what would you do? Please be as specific as possible.			Text area, no char limit	Single	N
2870	C2871	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Yes No Not yet		Radio button, one-up vertical	Single	Y
AED04800	Α	What was it you were looking for?			Text area, no char limit	Single	Y

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OPS Group

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.foreseeresults.com/

Special Instructions

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Model Instance Name: GAO Main Site

#REF!

Date: 5/27/2009

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# **GAO Main Site CUSTOM QUESTION LIST**

	Skip						
QID	Logic		Answer Choices			Single or	Required
(Group ID)	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
235		How frequently do you visit this site?	First time		Radio button, one-up vertical	Single	Y
			More than once a day				
			Daily				
			About once a week				
			About once a month				
			Every 6 months or less				
366		Which audience group best describes you?	The Congress		Radio button, one-up vertical	Single	Y
			The Press				
			The Auditing and Accountability Community				
			Newcomer				
			Federal Agencies				
			The Legal Community				
			Private Citizen				
			Researchers				
			Job Seekers	_			
			Other, please specify:	Α			
32	Α	Which audience group best describes you? - Other responses			Text area, no char limit	Single	N
869		What is your <b>primary purpose</b> in coming to the GAO website today?	Look for reports and testimony		Radio button, one-up vertical	Single	Y
			Look for legal products (bid protests, other CG decisions and opinions, etc.)				
			Use the Yellow Book (the Government Auditing Standards)				
			Find employment / internship information				
			Learn more about GAO				
			Look for a Comptroller General presentation				
			Find a specific GAO report online				
			Research information on a particular topic				
			Research information on a federal agency				
			Order a GAO publication by mail				
			Report fraud or other misconduct				
			Subscribe to a GAO publication	┨ .			
200	_		Other, please specify:	Α	T 1 P 2	0: 1	
33	Α	What is your primary purpose in coming to the GAO website today? - Other responses			Text area, no char limit	Single	N
1536		What was your primary method of looking for information on our site today?	Browsed, that is, followed links		Drop down, select one	Single	Y
51536G5)			Typed text in search box in upper right corner	Α			
· ·			Used advanced search feature on site	Α			
			Used a third-party search engine (e.g., Google)				
			Searched in titles, abstracts, and subjects (in Browse by Topics)				
			Used site map				
			Did not use any of these				
			Don't know				

Model Instance Name: GAO Main Site

#REF!

Date: 5/27/2009

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blue + -->: REWORDING

# **GAO Main Site CUSTOM QUESTION LIST**

QID (Group ID)	Skip Logic Label	Question Text  If you could improve the search page, what would you do? Please be as specific as possible.	Answer Choices (limited to 50 characters)	Skip to	Type (select from list) Text area, no char limit	Single or Multi Single	Required Y/N N
A <del>KR4671</del>	A	How would you describe your search experience (check all t	Search results were helpful Search results were not helpful Returned too many results Did not return enough results Returned no results Returned results that were too similar/redundant Results were not relevant to my search terms or needs I was not sure what words to use in my search Search required too many refinements to get to what I wanted Search speed was too slow Other		Checkbox, one up vertical	Multi	¥
2870	C2871	Did you find what you were looking for today?	Yes No Not yet		Radio button, one-up vertical	Single	Y
AED04800	Α	What was it you were looking for?			Text area, no char limit	Single	Y

Randomize

OPS Group

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Model Instance Name: GAO Main Site

#REF! Date: 5/27/2009 red & strike-through: DELETE underlined & italicized: RE-ORDER

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# **GAO Main Site CUSTOM QUESTION LIST**

QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
C235		How frequently do you visit this site?	First time More than once a day Daily About once a week About once a month Every 6 months or less	-	Radio button, one-up vertical	Single	Y
C2866		Which audience group <b>best describes you?</b>	The Congress The Press The Auditing and Accountability Community Newcomer Federal Agencies The Legal Community Private Citizen Researchers Job Seekers Other, please specify:	A	Radio button, one-up vertical	Single	Y
C732 C2867	A	Other, best describes you:  Which category best describes your organization?—	Federal: U.S. Congress / Committee Staff Federal: GAO Staff Federal: Legislative Branch (not Congress) Federal: Executive Branch Federal: Judicial Branch Frotate Company College / University Primary / Secondary School Non-profit / Non-governmental Organization State or Local Government Foreign Government		Text area, no char limit  Radio button, one-up vertical	single	У

Model Instance Name: GAO Main Site

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# **GAO Main Site CUSTOM QUESTION LIST**

QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) Individual / Private Citizen Other-	Skip to	Type (select from list)	Single or Multi	Required Y/N
C2869		What is your <b>primary purpose</b> in coming to the GAO website today?	Look for reports and testimony Look for legal products (bid protests, other CG decisions and opinions, etc.) Use the Yellow Book (the Government Auditing Standards) Find employment / internship information Learn more about GAO Look for a Comptroller General presentation Find a specific GAO report online Research information on a particular topic Research information on a federal agency Order a GAO publication by mail Report fraud or other misconduct Subscribe to a GAO publication Other, please specify:	A	Radio button, one-up vertical	single	у
C85	Α	Other, primary purpose:			Text area, no char limit		
C51536		What was your primary method of looking for information on our site today?	Browsed, that is, followed links Typed text in search box in upper right corner Used advanced search feature on site Used a third-party search engine (e.g., Google) Searched in titles, abstracts, and subjects (in Browse by Topics) Used site map Did not use any of these Don't know	A	Drop down, select one	single	У
	A	How would you describe your search experience (check all that apply).	Search results were helpful Search results were not helpful Returned too many results Did not return enough results Returned no results Returned results that were too similar/redundant Results were not relevant to my search terms or needs I was not sure what words to use in my search Search required too many refinements to get to what I wanted Search speed was too slow Other		Checkbox, one-up vertical	multi	У
C2870	C2871	Did you find what you were looking for today?	Yes No Not yet	A A	Radio button, one-up vertical	single	У
NED04800	Α	Please tell us what you were looking for: What was it you were looking for?			Text area, no char limit		у
\ED04801		Did you use the 2009 Congressional and Presidential Transition section during your visit today?	Yes Ne I <del>'m not sure</del>	A	Radio button, one-up vertical		
<del>\ED04802</del>	A	Please rate your satisfaction with this section of the site.	<del>1=Poor</del>	2	Radio button, scale, no don't know		

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			GAO Main Site CUSTOM QUESTION LIST				
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			4 5 6				

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blue + -->: REWORDING

Date: 3/1/2008

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QID (Group ID)	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
C235	Labei	How frequently do you visit this site?	First time	Skip to	Radio button, one-up vertical	Single
,235		How nequently do you visit this site?	More than once a day		Radio button, one-up vertical	Sirigle
			Daily			
			About once a week			
			About once a month			
			Every 6 months or less			
2866		Which audience group best describes you?	The Congress		Radio button, one-up vertical	Single
2000		,	The Press	_	rtadio battori, orie ap vertical	Cirigic
			The Auditing and Accountability Community			
			Newcomer Services and Accordances and Accordan			
			Federal Agencies	-		
			The Legal Community	7		
			Private Citizen			
			Researchers			
			Job Seekers			
			Other, please specify:	Α		
732	Α	Other, best describes you:			Text area, no char limit	
2867		Which category best describes your organization?	Federal: U.S. Congress / Committee Staff		Radio button, one-up vertical	single
			Federal: GAO Staff			
			Federal: Legislative Branch (not Congress)			
			Federal: Executive Branch			
			Federal: Judicial Branch			
			Private Company			
			College / University			
			Primary / Secondary School			
			Non-profit / Non-governmental Organization			
			State or Local Government			
			Foreign Government			
			Individual / Private Citizen			
			Other			
2869		What is your <b>primary purpose</b> in coming to the GAO website today?	Look for reports and testimony			single
					Radio button, one-up vertical	
			Look for legal products (bid protests, other CG decisions and opinions, etc.)			
			Use the Yellow Book (the Government Auditing Standards)	_		
			Find employment / internship information			
			Learn more about GAO			

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#REF! Date: 3/1/2008 red & strike through: DELETE

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	<b>.</b>					
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			Look for a Comptroller General presentation			
			Find a specific GAO report online			
			Research information on a particular topic			
			Research information on a federal agency			
			Order a GAO publication by mail			
			Report fraud or other misconduct			
			Subscribe to a GAO publication			
			Other, please specify:	Α		
85	Α	Other, primary purpose:			Text area, no char limit	
51536		What was your primary method of looking for information on our site today?	Browsed, that is, followed links		Drop down, select one	single
			Typed text in search box in upper right corner			
			Used advanced search feature on site			
			Used a third-party search engine (e.g., Google)			
			Searched in titles, abstracts, and subjects (in Browse by Topics)			
			Used site map			
			Did not use any of these			
			Don't know			
:DEZ10071		If you used the search feature on this site today to find your information, what type of difficulty, if any, did you encounter with the search functionality?	I-did not encounter any difficulties		Radio button, one up vertical	<del>single</del>
			Search results were helpful			
			Search results were not helpful			
			Returned too many results			
			<del>Did not return enough results</del>		\ \ \	
			Returned no results			
			Returned results that were too similar/redundant		Note chg question	
			Results were not relevant to my search terms or needs		type	
			I was not sure what words to use in my search		)	
			Search required too many refinements to get to what I wanted			
			Search speed was too slow			
2070		Did you find what you ware looking for today?	Other			ainala
2870		Did you find what you were looking for today?	Yes		Radio button, one-up vertical	single
			No	A		
			Not yet	Α		
	Α	Please tell us what you were looking for:			Text area, no char limit	
		Did you use the 2009 Congressional and Presidential Transition section during your visit today?	Yes	A	Radio button, one-up vertical	
			No			
			I'm not sure			
	Α	Please rate your satisfaction with this section of the site.			Radio button, scale, no don't	

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underlined & italicized: RE-ORDER

pink: ADDITION

Date: 3/1/2008

blue + -->: REWORDING

QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
C149		                			Text area, no char limit	
C51537		If you could make one improvement to the site, what would it be?			Text area, no char limit	
C3673		Please tell us <b>anything else</b> about your experience with the GAO website today.			Text area, no char limit	

Special Instructions
Randomize OPS Group

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blue + -->: REWORDING

Date: 3/1/2008

O.D.	Skip		Augusta Obsisso			Gi
QID (Group ID)	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
C235	Labei	How frequently do you visit this site?	First time	Skip to	Radio button, one-up vertical	Single
,235		How nequently do you visit this site?	More than once a day		Radio buttori, orie-up vertical	Sirigle
			Daily			
			About once a week			
			About once a month			
			Every 6 months or less			
2866		Which audience group best describes you?	The Congress		Radio button, one-up vertical	Single
2000		,	The Press	_	rtadio battori, orie ap vertical	Cirigic
			The Auditing and Accountability Community			
			Newcomer Services and Accordances and Accordan			
			Federal Agencies	-		
			The Legal Community	7		
			Private Citizen			
			Researchers			
			Job Seekers			
			Other, please specify:	Α		
732	Α	Other, best describes you:			Text area, no char limit	
2867		Which category best describes your organization?	Federal: U.S. Congress / Committee Staff		Radio button, one-up vertical	single
			Federal: GAO Staff			
			Federal: Legislative Branch (not Congress)			
			Federal: Executive Branch			
			Federal: Judicial Branch			
			Private Company			
			College / University			
			Primary / Secondary School			
			Non-profit / Non-governmental Organization			
			State or Local Government			
			Foreign Government			
			Individual / Private Citizen			
			Other			
2869		What is your <b>primary purpose</b> in coming to the GAO website today?	Look for reports and testimony			single
					Radio button, one-up vertical	
			Look for legal products (bid protests, other CG decisions and opinions, etc.)			
			Use the Yellow Book (the Government Auditing Standards)	_		
			Find employment / internship information			
			Learn more about GAO			

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underlined & italicized: RE-ORDER

pink: ADDITION

Date: 3/1/2008

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single o Multi
			Look for a Comptroller General presentation		· · · · · · · · · · · · · · · · · · ·	
			Find a specific GAO report online			
			Research information on a particular topic			
			Research information on a federal agency			
			Order a GAO publication by mail			
			Report fraud or other misconduct			
			Subscribe to a GAO publication			<b>—</b>
			Other, please specify:	Δ.		
C85	Α	Other primary purpose:	Other, please specify.		Toyt area no shar limit	
C51536	* *	Other, primary purpose:  What was your primary method of looking for information on our	Browsed, that is, followed links		Text area, no char limit	oinala
251536		site today?			Drop down, select one	single
			Typed text in search box in upper right corner			
			Used advanced search feature on site			
			Used a third-party search engine (e.g., Google)			
			Searched in titles, abstracts, and subjects (in Browse by Topics)			
			Used site map			
			Did not use any of these			
			Don't know			
CDEZ10071		If you used the search feature on this site today to find your information, what type of difficulty, if any, did you encounter with the search functionality?	I did not encounter any difficulties  Search results were helpful		Radio button, one-up vertical	single
			Search results were not helpful Returned too many results			
			Did not return enough results Returned no results			
			Returned results that were too similar/redundant Results were not relevant to my search terms or needs			
			I was not sure what words to use in my search			
			Search required too many refinements to get to what I wanted			
			Search speed was too slow			
			Other			
2870		Did you find what you were looking for today?	Yes		Drop down, select one	single
			No			
			Not yet			
C149		<b>We're working to improve gao.gov. Please consider providing your email address</b> for us to contact you for either one of the following reasons:To discuss specific details about your current experience using our website				
		To request your comments on proposed future changes to our website				
		WEUSILE			Text area, no char limit	
C51537		If you could make one improvement to the site, what would it be?			Text area, no char limit	

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Date: 3/1/2008

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			#REF!				
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	

Special Instructions
Randomize OPS Group

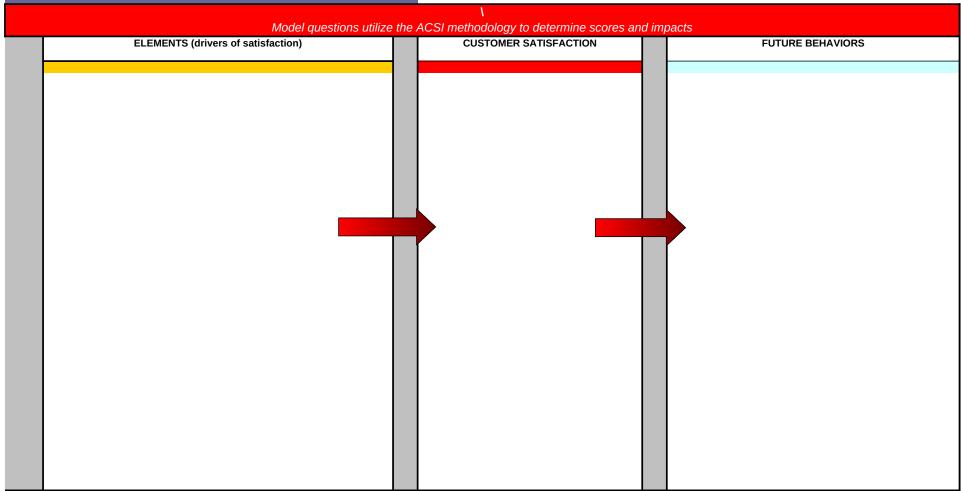
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Model Instance Name: Fill-in Measure Name

MID: Existing Measure - Please fill in; New Measure - DOT will fill in

Date: Fill In Date



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Date: 3/1/2008

			#NLF:				
QID (Group ID)	Skip Logic Label	<b>Question Text</b>	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N

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Date: 3/1/2008

Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
	Skip Logic Label	Skip Logic Label Question Text	Skip Logic Label  Question Text  Answer Choices (limited to 50 characters)	Skip Logic Label Question Text (limited to 50 characters)  Skip to	Skip Logic Label Question Text  Answer Choices (limited to 50 characters)  Skip to	Answer Choices (limited to 50 characters)  Skip to Type (select from list)  Slingle or Multi  Slingle or Multi  Slingle or Multi  Slingle or Multi  Type (select from list)  Slingle or Multi  Type (select from list)

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Date: 3/1/2008

O.D.	Skip		Augusta Obsisso			Gi
QID (Group ID)	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
C235	Labei	How frequently do you visit this site?	First time	Skip to	Radio button, one-up vertical	Single
,235		How nequently do you visit this site?	More than once a day		Radio buttori, orie-up vertical	Sirigle
			Daily			
			About once a week			
			About once a month			
			Every 6 months or less			
2866		Which audience group best describes you?	The Congress		Radio button, one-up vertical	Single
2000		,	The Press	_	rtadio Battori, orie ap vertical	Cirigic
			The Auditing and Accountability Community			
			Newcomer Services and Accordances and Accordan			
			Federal Agencies	-		
			The Legal Community	7		
			Private Citizen			
			Researchers			
			Job Seekers			
			Other, please specify:	Α		
732	Α	Other, best describes you:			Text area, no char limit	
2867		Which category best describes your organization?	Federal: U.S. Congress / Committee Staff		Radio button, one-up vertical	single
			Federal: GAO Staff			
			Federal: Legislative Branch (not Congress)			
			Federal: Executive Branch			
			Federal: Judicial Branch			
			Private Company			
			College / University			
			Primary / Secondary School			
			Non-profit / Non-governmental Organization			
			State or Local Government			
			Foreign Government			
			Individual / Private Citizen			
			Other			
2869		What is your <b>primary purpose</b> in coming to the GAO website today?	Look for reports and testimony			single
					Radio button, one-up vertical	
			Look for legal products (bid protests, other CG decisions and opinions, etc.)			
			Use the Yellow Book (the Government Auditing Standards)	_		
			Find employment / internship information			
			Learn more about GAO			

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Date: 3/1/2008

	Skip					
QID	Logic		Answer Choices			Single o
(Group ID)	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi
			Look for a Comptroller General presentation			
			Find a specific GAO report online			
			Research information on a particular topic			
			Research information on a federal agency			
			Order a GAO publication by mail			
			Report fraud or other misconduct			
			Subscribe to a GAO publication			
			Other, please specify:	Α		
C85	Α	Other, primary purpose:			Text area, no char limit	
C51536		What was your primary method of looking for information on our	Browsed, that is, followed links			single
		site today?			Drop down, select one	
			Typed text in search box in upper right corner			
			Used advanced search feature on site	_		
			Used a third-party search engine (e.g., Google)			
			Searched in titles, abstracts, and subjects (in Browse by Topics)	_		
			Used site map	_		
			Did not use any of these	_		
			Don't know			
C2870	C2871	Did you find what you were looking for today?	Yes			single
					Radio button, one-up vertical	
			No	Α		
			Not yet	Α		
ED04800	Α	Please tell us what you were looking for:				
					Text area, no char limit	
ED04801		Did you use the 2009 Congressional and Presidential Transition	Yes			
		July 20 dec als 2000 congressional and 1 residential Transition		Α		
					Radio button, one-up vertical	
			No			
			I'm not sure			
AED04802	Α	Please rate your satisfaction with this section of the site.	1=Poor		Radio button, scale, no don't	
					know	
				2		
				3		
				1		
				5		
			(	6		
			ī	7		
			8			
			<u> </u>	9		
			10=Excellent			

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
C149		<b>We're working to improve gao.gov. Please consider providing your email address</b> for us to contact you for either one of the following reasons:> To discuss specific details about your current experience using our website To request your comments on proposed future changes to our website			Text area, no char limit	
C51537		If you could make one improvement to the site, what would it be?			Text area, no char limit	
C3673		Please tell us <b>anything else</b> about your experience with the GAO website today.			Text area, no char limit	

Special Instructions
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