Date: 7/21/2008

	MID: MODEL QUESTION LIST	
Model questions util	ize the ACSI methodology to determine scores an	nd impacts
ELEMENTS (drivers of satisfaction)	CUSTOMER SATISFACTION	FUTURE BEHAVIORS
Content (1=Poor, 10=Excellent, Don't Know)	Satisfaction	Likelihood to Return (1=Not Very Likely, 10=Very Likely)
1 Please rate the accuracy of information on this site.	21 What is your overall satisfaction with this site? (1=Very Dissatisfied, 10=Very Satisfied)	24 How likely are you to return to this site?
2 Please rate the quality of information on this site.	22 How well does this site meet your expectations? (1=Falls Short, 10=Exceeds)	Recommend (1=Not Very Likely, 10=Very Likely)
3 Please rate the freshness of content on this site.	23 How does this site compare to your idea of an ideal website? (1=Not Very Close, 10=Very Close)	25 How likely are you to recommend this site to someone else?
Functionality (1=Poor, 10=Excellent, Don't Know)		Organization Satisfaction (1=Not Very Likely, 10=Very Likely)
4 Please rate the usefulness of the services provided on this site.		26 Considering all of your experiences to date, how satisfied are you with the My HealtheVet program overall?
5 Please rate the convenience of the services on this site.		
6 Please rate the ability to accomplish what you wanted to on this site.		
Look and Feel (1=Poor, 10=Excellent, Don't Know)		
7 Please rate the ease of reading this site.		
8 Please rate the clarity of site organization.		
9 Please rate the clean layout of this site.		
Navigation (1=Poor, 10=Excellent, Don't Know)		
10 Please rate the degree to which the number of steps to get where you want is acceptable.		
11 Please rate the ability to find information you want on this site.		
12 Please rate the clarity of site map/directory.		
13 Please rate the ease of navigation on this site.		
Site Performance (1=Poor, 10=Excellent, Don't Know)		
14 Please rate the speed of loading the page on this site.		
15 Please rate the consistency of speed on this site.		
16 Please rate the reliability of site performance on this site.		
Search (1=Poor, 10=Excellent, Don't Know)		
17 Please rate the usefulness of search results on this site.		
18 Please rate how this site provides comprehensive search results.		
19 Please rate the organization of search results on this site.		
20 Please rate how the search feature helps you to narrow the results to find the		

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Date: 6/23/2009

	Skip						
	Logic		Answer Choices			Single or	Require
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
<u>ALM0170</u>		Which of the following best describes you?	<u>Active duty</u>		Checkbox, one-up vertical	<u>Multi</u>	<u>Y</u>
			National Guard/Reserve				
			Veteran				
			Family member of a veteran or				
			Servicemember				
			Caregiver of a Veteran or Servicemember				
			(other than family)				
			Veteran Service Organization member				
			VA employee				
			Non-VA federal government employee				
			State/local government employee				
			<u>General public</u>				
			Other role				
RJB00048		Please indicate your military period(s) of service:	<u>Global War on Terror (OEF/OIF/OND)</u>		<u>Check-boxes</u>	<u>Multi</u>	N
			Desert Shield/Desert Storm				
			Vietnam War				
			Korean War				
			World War II				
			Peacetime Service				
			Other				
			Not Applicable				
AED02714		What is your age range?	Under 20		Dropdown (Select-one)	Single	N
			20-24				
			<u>25-29</u>				
			30-34				
			<u>35-39</u>				
			40-44				
			45-49				
			<u>50-54</u>				
			<u>55-59</u>				
			60-64				
			<u>65-69</u>				
			70-74				
			<u>75-79</u>				
			<u>80-84</u>				
			85 or older				
<u> 11C00267</u>		What is your gender?	<u>Male</u>		Dropdown (Select-one)	<u>Single</u>	<u>N</u>
			<u>Female</u>				
CAS0028939		Which of the following best describes the highest level of education you have completed?	Did not complete high school		Radio button, one-up vertical	Single	Y
			High school graduate				
			Some college or vocational school				
			College graduate				
			Some postgraduate school				
			Graduate or professional degree				

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	Skip					0	
QID	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Requir Y/N
JIC00178	Laber	In general, how would you rate your overall health?		Skip to	Dropdown (Select-one)	Single	Y
51000170		in general, now would you rate your overall nearing			<u>Diopuowin (Sciece one)</u>	Single	<u> </u>
			Very Good				
			Good				
			<u>Fair</u>				
			Poor				
RJB00026		Are you a registered user on the MyHealth e Vet	Yes	A	Checkbox, one-up vertical	Single	Y
		web site?			· · ·		_
			No				
			Not sure				
<u>CAS0028940</u>	A				Checkbox, one-up vertical	<u>Single</u>	<u>Y</u>
		Your member log-in box now includes an icon for your account type. What type of My Health e Vet	Basic (B)				
		account do you have?					
			Advanced (A)				
			Premium (authenticated or IPA'd)(P)				
			Not sure			0: 1	
<u>ALM0169</u>		How frequently do you visit the My Health e Vet web site?	<u>First time</u>		<u>Dropdown (Select-one)</u>	<u>Single</u>	<u>Y</u>
			Deihi				
			<u>Daily</u> More than once a day				
			About once a week				
			About once a month				
			About every 6 months				
			Less than every 6 months				
RJB00022		What were you trying to accomplish today in My Health e Vet? (please select all that apply)			Checkbox, one-up vertical	Multi	Ŷ
			Learn more about features that are available	e			
			Request a prescription refill	T			
			View my medication history				
			Use Secure Messaging to communicate with	h my VA health ca	re team		
			Use the Blue Button (Download My Data)				
			<u>Ose the Blue Button (Download My Data)</u>				
			View my VA Appointments				
			Look up information about a health condition	n or medication			
			View my lab or other test results				
			View my VA Wellness Reminders				
			View my VA Notes (written by my health ca				
			Enter my personal information (emergency o				
			Enter data that I track myself such as weight				
			Enter information about my non-VA medicat	tions or suppleme	nts		
			Find a VA facility				
			Find information about VA Health Benefits				
			Find information about VA Benefits other the	an health benefits	5		
			Other (please specify)	A			
RJB00022other	A	Other - trying to accomplish			Text field, <100 char	Single	N
ALM0172		Did you accomplish what you wanted to in My	Yes		Dropdown (Select-one)	Single	Y
		HealtheVet?			, , , , , , , , , , , , , , , , , , , ,		

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MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			No				
			Partially				
			Not finished yet				
CAS0028943		Do you get care at a VA facility?	Yes	A,B	Checkbox, one-up vertical	Single	Y
			No			_	
			Not Sure				
CAS0028944 A	A	In the past year, how often did you use a VA medical facility or service for your health care needs?	Never		Checkbox, one-up vertical	Single	N
			Once in the past year				
			2 to 11 times in the past year				
			12 or more times in the past year				
CAS0028945	В	How much time does it take for you to travel to the nearest VA facility?	Less than 15 minutes		Checkbox, one-up vertical	single	N
			15 minutes to less than 1/2 hour				
			1/2 hour to less than an hour				
			An hour to less than 1 1/2 hours				
			1 1/2 hours to less than two hours				
			Two hours or more				
			Not sure				

NEW VA OPEN NOTES QUESTION ROTATION

CA C0020040		I knew that visit notes can be viewed by VA		Dedie hutten ene un vertigel	Cincela	V
CAS0028946	VA Notes written by providers and other members of the health care team since January 1, 2013 are now available to veterans with a Premium My HealtheVet account. Which best describes your knowledge about VA patients being able to view clinic and hospital visit notes (VA Notes) using the Blue Button. (Please choose one)	patients with a Premium Account		Radio button, one-up vertical	Single	Ŷ
		I didn't know that visit notes can be viewed by VA patients with a Premium Account				
		I'm not sure				
CAS0028947	Which best describes your use of the VA Blue Button to access your visit notes (VA Notes)?	l viewed my visit notes using the Blue Button at least once	A	Radio button, one-up vertical	Single	Yes
		I tried to view visit notes using Blue Button but was not able to do so	C, D			
		I don't have a Premium My Health e Vet account	D			

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			I don't know what Blue Button is or have never used it	D			
			I'm not sure	D			
CAS0028948 A	A		Visit notes from a clinic visit with a primary care provider (doctor, nurse practitioner or physician assistant)	B1 - B10	Radio button, one-up vertical	Multi	Yes
			Visit notes from a clinic visit with a specialist (medical or surgical specialty)	B1-B10			
			Visit notes from a mental health professional	B1-B10			
			Notes from a hospital visit or stay (emergency room visit or discharge summary)	B1-B10			
			VA Notes from Secure Messaging				
			None of the above/ Don't remember	D1			
CAS0028949	B1	Why did you read your visit notes (VA Notes)? (Check ALL that apply)	I did not read any visit notes (VA Notes)	D2	Radio button, one-up vertical		
			I tried to read my visit notes (VA Notes) but was not able to	C1, D2			
			I was curious				
			I wanted to remember what happened in the visit				
			I wanted to know more about my health				
			I wanted to check the notes to see if they were right				
			I wanted to be sure I understood what my provider (or other member of the health care team) said				
			I wanted to know what my provider (or other member of the health care team) was thinking				
			Other reason (please explain)	B1A			
CAS0028935	B1A	Other - reason read VA Notes			Text area, no char limit		N
CAS0028956	B2	What did you do with your notes (VA Notes) using the Blue Button? (Check ALL that apply)	l read it		Radio button, one-up vertical	Multi	Y
	_		I printed it				

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			I downloaded it to keep a copy for myself				
			I shared it with a family member, relative or friend who helps take care of me				
			l discussed it with a VA provider or other health care team member				
			I shared it with a health care provider outside of VA				
			Other, please explain	B2A			
			I don't remember				
CAS0028957	B2A	Other - What you did with your notes			Text area, no char limit		N
CAS0028958	B3	Did you talk to or contact your provider or health care team about the notes (VA Notes), or have a plan to do so? (Choose one)	No, I did not talk to or contact my provider or health care team about the notes	B3A	Radio button, one-up vertical	Single	Y
			I plan to contact my provider or health care team about the notes	B3B			
			Yes, I did contact my provider or health care team about the notes	B3B			
CAS0028952	B3A	If you did not contact or don't plan to contact your provider or health care team, why not? (Check all that apply)	I had no reason to contact my provider or health care team about the notes		Radio button, one-up vertical	Multi	Y
			I didn't think it was important				
			I didn't want to waste my provider or health care team's time				
			I didn't want my provider or health care team to be upset with me				
			I did not feel I knew enough to talk with my doctor about my concerns				
			It was too much of a bother for me				
			Other reason (please explain)	B3AA			
CAS0028953	B3AA	Other - reason did not contact			Text area, no char limit		N
CAS0028954	B3B	Why did you contact, or plan to contact, your provider or health care team about the notes (VA Notes)? (Check all that apply)	To get an explanation about something in the note		Radio button, one-up vertical	Multi	Y
			To learn more about my health issue, medications or test results				
			To discuss something I was worried about in the note				
			To discuss something that I thought was not correct in the note				

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	Logic		Answer Choices			Single or	
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
			To ask about removing or changing something in the note				
			Other reason (please explain)	B3BA			
	B3BA	Other - reason did contact			Text field, <100 char		N
CAS0028976	B4	Please think about what it is like to access and view the visit notes (VA Notes) written by your provider and health care team using the Blue Button "Download My Data" on My Health e Vet. How easy is it to find the visit notes (VA Notes) using the Blue Button "Download My Data" on My HealtheVet?	Very hard		Radio button, one-up vertical	Single	Y
			Somewhat hard				
			Somewhat easy				
			Very easy				
			I don't know				
CAS0028977	B5	The display of my visit notes (VA Notes) is easy to read.	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
CAS0028959	B6	What information were you trying to find in your visit notes (VA Notes)? (Check all that apply):	I'm not sure what I was looking for			Multi	Y
			The note written by a provider or health care team after a clinic visit				
			The note written by a provider or health care team after an emergency room visit				
			The note written by a provider or health care team after a hospital stay				
			What my provider or health care team thinks about my health issues				
			Changes that were discussed during a visit				
			Recommendations or treatment advice from my provider or health care team				
			When I'm supposed to come back for my next appointment				
			A referral to a specialist or for further testing				

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	Skip						
	Logic		Answer Choices			Single or	
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Ý/N
			Other, please explain	B6A			
CAS0028960	B6A	Other- information trying to find in my visit notes			Text area, no char limit		N
CAS0028961	B7	I did not understand the information in my VA Notes (for example, there were too many abbreviations, acronyms or words I did not understand).	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			l don't know				
CAS0028962	B8	In your opinion, how much do the visit notes (VA notes) correctly describe your clinic or hospital visit?	Notes don't describe the visit correctly		Radio button, one-up vertical	single	Y
			Notes mostly describe the visit correctly				
			Notes describe the visit pretty well				
			I don't know				
CAS0028963	В9	There is too much information in my visit notes (VA notes).	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
CAS0029000	B10	What is your overall satisfaction with access to your visit notes using Blue Button? Select a number from 1 to 10, with 1 the lowest and 10 the highest level of satisfaction.	1=Not at all Satisfied		Radion button, scale, no don't know	Single	Y
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			Extremely Satisfied=10				
Attempters O							
					Chookboy one we wertical	N 4 - 14:	Vee
CAS0028964	С	Why do you think you were not able to view your notes (VA Notes)? (Check all that apply)	I couldn't figure out where to look for the visit notes		Checkbox, one-up vertical	Multi	Yes

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MID: CUSTOM QUESTION LIST

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	Skip		Answer Choices			Cingle or	Domuiro
QID	Logic Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Y/N
			It's too hard to use the Blue Button feature				
			I requested the notes, but the Blue Button feature was updating my information				
			I was looking for notes that were written before January 1, 2013				
			I tried to get the notes before they were available to me (7 days after a note is completed)				
			I don't know why				
			Other reason (please explain)	CA			
CAS0028965	CA	Other- reason I was unable to view my VA Notes:			Text area, no char limit		N
CAS0028933	C1	Why do you think you were not able to view your notes (VA Notes)? (Check all that apply)	I couldn't figure out where to look for the visit notes		Checkbox, one-up vertical	Multi	Yes
			It's too hard to use the Blue Button feature				
			I requested the notes, but the Blue Button feature was updating my information				
			I was looking for notes that were written before January 1, 2013				
			l tried to get the notes before they were available to me (7 days after a note is completed)				
			I don't know why				
			Other reason (please explain)	CA			
CAS0028934	CA1	Other- reason I was unable to view my VA Notes:			Text area, no char limit		N
NON USERS	and Att	empters ONLY					
CAS0029002	D		Visit notes from a clinic visit with a primary		Radio button, one-up vertical	Multi	Y
			care provider (doctor, nurse practitioner or physician assistant)				
			Visit notes from a clinic visit with a specialist (medical or surgical specialty)				
			Visit notes from a mental health professional				

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	Skip Logic		Answer Choices			Single or	
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
			Notes from a hospital visit or stay (emergency room visit or discharge summary				
			Laboratory test results (blood, urine or other lab test)				
			Radiology test results (X-ray, MRI, ultrasound or other imaging test)				
			Problem list (conditions or diagnoses)				
			Other (please explain)	DA			
			l don't know				
	DA	Other- most interested in visit notes			Text area, no char limit		N
CAS0028966	D1		Visit notes from a clinic visit with a primary care provider (doctor, nurse practitioner or physician assistant)		Checkbox, one-up vertical	Multi	Y
			Visit notes from a clinic visit with a specialist (medical or surgical specialty)				
			Visit notes from a mental health professional				
			Notes from a hospital visit or stay (emergency room visit or discharge summary				
			Laboratory test results (blood, urine or other lab test)				
			Radiology test results (X-ray, MRI, ultrasound or other imaging test)				
			Problem list (conditions or diagnoses)				
			Other (please explain)	DA			
			l don't know				
AS0029001	DA1	Other- most interested in visit notes			Text area, no char limit		N
CAS0028950	D2	VA health record, which information would most	Visit notes from a clinic visit with a primary care provider (doctor, nurse practitioner or physician assistant)		Checkbox, one-up vertical	Multi	Y
			Visit notes from a clinic visit with a specialist (medical or surgical specialty)				
			Visit notes from a mental health professional				

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Require Y/N
QID	Laber		Notes from a hospital visit or stay	Зкір іо	Type (select non list)	Wulti	1/11
			(emergency room visit or discharge summary				
			Laboratory test results (blood, urine or other lab test)				
			Radiology test results (X-ray, MRI, ultrasound or other imaging test)				
			Problem list (conditions or diagnoses)				
			Other (please explain)	DA			
040000051			l don't know		Transformer and the Prove		
CAS0028951 CAS0028967	DA2	Other- most interested in visit notes			Text area, no char limit Radio button, one-up vertical	single	N Y
		We would like to ask you about how you think viewing your visit notes (VA Notes) might help you with your health and your health care. Think about how notes help you now, or, if you have not yet viewed your notes, how visit notes might help you in the future.17. Visit notes (VA Notes) will help me understand my health and medical conditions better.	Disagree				
			Somewhat disagree				
			Somewhat agree				
			Agree				
			l don't know				
CAS0028968		care beller.	Disagree		Radio button, one-up vertical	single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree I don't know				
CAS0028969					Radio button, one-up vertical	single	Y
LASU028969		myseir.	Disagree		Radio button, one-up venical	single	Ŷ
			Somewhat disagree				
			Somewhat agree				
			Agree				
CAS0029016		Visit notes will help me do a better job taking my medications as prescribed.	l don't know Disagree		Radio button, one-up vertical	Single	У
			Somewhat disagree				
	_		-	+			
			Somewhat agree				

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Require Y/N
			l don't know				
			I don't take any medications				
CAS0029017		Visit notes will make me feel more in control of my health care.	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			l don't know				
CAS0029018		Visit notes will make me worry more.	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree			-	
			Somewhat agree				
	1		Agree			1	
			l don't know				
CAS0028970		Visit notes will help me be better prepared for clinic visits.	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			l don't know				
CAS0028971		Visit notes will be more confusing than helpful.	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			l don't know				
CAS0028972		I think viewing visit notes will change how I feel about my provider or health care team	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			l don't know				
CAS0028973		In the past, have you ever requested a copy of your medical records from a VA facility?	Yes		Radio button, one-up vertical	Single	Y
			No				
CAS0028974		I would like to be able to add comments to my VA Notes.	Disagree		Radio button, one-up vertical	single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			Don't know				

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	1						
	Skip Logic		Answer Choices			Single or	Require
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
AS0028975		Do you think that you will use the Blue Button to access your visit notes in the future?	I will NOT use it in the future		Radio button, one-up vertical	Single	Y
			I might use it in the future.				
			I will definitely use it in the future				
		Do you 'follow' your local VA medical center on Facebook?	Yes		Radio button, one-up vertical		
CAS0029036						Single	Y
			No, I don't use Facebook				
			No, I do use Facebook but have not 'followed' my VA medical center page				
<u>RJB00029</u>		My use of the My HealtheVet personal health record has improved my ability to manage my health.	Strongly agree		Drop down, select one	<u>Single</u>	Ŷ
			<u>Agree</u>				
			<u>Not sure</u>				
			Disagree Stream to dia source				
			<u>Strongly disagree</u> Not applicable				
CAS0029037		The My Health e Vet website provides articles on topics of interest to Veterans. What topics are you most interested in for upcoming articles?			Open-ended		N
CAS0029038		Have you discussed your My HealtheVet Personal Health Record with any of the following people? Please check all that apply:	My VA health care provider		Checkbox, one-up vertical	Multi	N
			My non-VA healthcare provider(s)				
			My family, friends, or caregiver(s)				
			Veterans I know				
			Other (please specify)	A			
			I have not discussed My Health e Vet Personal Health Record with others				
CAS0029039	A	I have discussed my My HealtheVet Personal Health Record with:			Text field, <100 char		N
ALM0173		What is the main improvement that you would suggest for the My HealtheVet web site?			<u>Open-ended</u>	<u>Single</u>	<u>N</u>
CAS0029040		What additional services would you like to see on My HealtheVet? (Please select all that apply)	Schedule or change my VA appointments		Checkbox, one-up vertical	<u>Multi</u>	N

red & strike through: DELETE <u>underlined & italicized</u>: RE-ORDER pink: ADDITION blue + -->: REWORDING violet (bold): SKIP-LOGIC

Date: 6/23/2009

	Skip						
	Logic		Answer Choices			Single or	Require
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
			Track the status of my prescription refill				
			delivery				
			View/pay my VA bills/copayments				
			View a list of my VA health care providers				
			and their contact information				
			Use a mobile app for My Health e Vet				
			Join an online forum to discuss health				
			issues with other Veterans				
			Advance check-in for my VA clinic visits				
			Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver)				
			Authorize sharing information that I have stored in My HealtheVet with my VA health care team				
			Authorize sharing information that I have stored in My HealtheVet with my Non-VA health care provider				
			Check to determine if my different medications are safe when taken together				
			More online educational programs				
			Receive a monthly email newsletter				
			Receive notification of new content/features on the site				
				A			
A C00000 44	-	Other Convince	Other (please specify):	A	Taut area are show that	Circula	
CAS0029041	A	Other - Services	Vez		Text area, no char limit	Single	N Y
CAS0029042		Are you aware that there is a My HealtheVet Coordinator at each VA Medical Center to assist with questions, concerns, and outreach for My Health <u>e</u> Vet?	Yes		Radio button, one-up vertical	Single	Ŷ
			No				
CAS0029043		Have you contacted the My Health e Vet Help Desk in the past 3 months?	Yes	A,B	Radio button, one-up vertical	Single	Yes
			No				
			Do not recall				
CAS0029044	А	How was that experience?	Excellent		Radio button, one-up vertical	single	у
			Very Good				
			Good				
			Fair				
			Poor				

Model Instance	Name: VA - My HealtheVet	red & strike through : DELETE
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Date:	6/23/2009	blue +>: REWORDING
		violet (bold): SKIP-LOGIC

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
CAS0029045	В	Was your question, issue, or concern resolved?	Yes		Radio button, one-up vertical	single	У
			No				
			Partially				
			Not Sure				
<u>AED06379</u>		Have you completed this survey within the past 3 months?	<u>Yes</u>		Radio button, one-up vertical		
			No			<u>Single</u>	N
			Don't recall				

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Date: 6/23/2009

	Skip						
	Logic		Answer Choices			Single or	Require
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
ALM0170		Which of the following best describes you?	Active duty	p + +	Checkbox, one-up vertical	Multi	Y
1211102110			National Guard/Reserve			india	<u> </u>
			Veteran				
			<u>Family member of a veteran or</u> Servicemember				
			Caregiver of a Veteran or Servicemember (other than family)				
			Veteran Service Organization member				
			VA employee				
			Non-VA federal government employee				
			State/local government employee				
			<u>News-media</u>				
			<u>General public</u>				
			<u>Federal government employee</u>				
D 1D00040			Other role Global War on Terror (OEF/OIF/OND)		Chaoli haven	A. 4 14:	N
<u>RJB00048</u>		Please indicate your military period(s) of service:			<u>Check-boxes</u>	<u>Multi</u>	N
			Desert Shield/Desert Storm				
			<u>Vietnam War</u>				
			<u>Korean War</u>				
			World War II				
			Peacetime Service				
			<u>Other</u>				
			Not Applicable				
AED02714		What is your age range?	Under 20		Dropdown (Select-one)	<u>Single</u>	N
			20-24				
			25-29				
			30-34				
			35-39				
			40-44				
			45-49				
			50-54				
			55-59				
			<u>60-64</u>				
			65-69				
			70-74				
			75-79				
			80-84				
			85 or older				
JIC00267		What is your gender?	Male		Dropdown (Select-one)	Single	N
1000201		what is your gender:	Female			Single	14
		Which of the following best describes the highest level of education you have completed?	Did not complete high school		Radio button, one-up vertical	Single	Y
			High school graduate				
			Some college or vocational school				
			College graduate				
			Some postgraduate school				

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Date: 6/23/2009

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Require Y/N
			Graduate or professional degree				
<u>JIC00178</u>		In general, how would you rate your overall health?	<u>Excellent</u>		<u>Dropdown (Select-one)</u>	<u>Single</u>	Ϋ́
			Very Good				
			Good				
			<u>Fair</u>				
			<u>Poor</u>				
<u>RJB00026</u>		Are you a registered user on the MyHealtheVet web site?	<u>Yes</u>	<u>A</u>	Checkbox, one-up vertical	<u>Single</u>	<u>Y</u>
			No				
			<u>Not sure</u>				
	A	Your member log-in box now includes an icon for your account type. What type of My HealtheVet account do you have?	Basic (B)		Checkbox, one-up vertical	<u>Single</u>	Ŷ
1			Advanced (A)				
			Premium (authenticated or IPA'd)(P)				
			Not sure			1	1
ALM0169		How frequently do you visit the My HealtheVet web site?	<u>First time</u>		Dropdown (Select-one)	Single	Ϋ́
			Daily				
			More than once a day				
			About once a week				
			About once a month				
			About every 6 months				
			Less than every 6 months				
<u>RJB00022</u>		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.)	4	Checkbox, one-up vertical	Multi	Ŷ
			>Learn more about what features that are a	available			
			Request a prescription refill				
			View my medication history				
			Use Secure Messaging to communicate with	n my VA health ca	re team		
			Development of the staging to communicate with <u>Download my data using the VA Blue</u> <u>Button-</u> x000D>Use the Blue Button	i ny va neartr ca			
			(Download My Data)				
			View my VA Appointments				
			Look up information about a health condition	n or medication			
			View my lab or other test results				
			View my VA Wellness Reminders				
			View my VA Notes (written by my health car				
			Enter my personal information (emergency o	contacts, etc.)			
			Enter data that I track myself such as weight	, blood pressure, l	olood sugar, etc.		
			Enter information about my non-VA medicat	ions or suppleme	nts		
			>Find a VA health care facility				
			Find information about VA Health Benefits				
				an boolth have du			
			Find information about VA Health Benefits Find information about VA Benefits other that	an health benefits			

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Date: 6/23/2009

	Skip Logic		Answer Choices			Single or	
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
			Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)				
			Look up information about a medication				
			Access prescription history from my VA				
			medical record				
			Secure message a provider				
			View lab results				
			Research a health condition				
			Find information about VA Benefits	-			
100000-#	-		Other (please specify)	<u>A</u>	Taut faild at 00 alson	Circula.	
JB00022other	<u>A</u>	Other - trying to accomplish	Ma -		Text field, <100 char	<u>Single</u>	<u>N</u> Y
LM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y
			No				
			Partially				
		Do you get care at a VA facility?	Not finished yet		Checkbox, one-up vertical	Cinala	Y
		Do you get care at a VA facility?	Yes	A,B	Checkbox, one-up vertical	Single	Y
			No Not Cure				
	Α		Not Sure		Checkbox, one-up vertical	Single	N
		In the past year, how often did you use a VA medical facility or service for your health care needs?	Never		Checkbox, one-up venicar	Single	IN
			Once in the past year				
			2 to 11 times in the past year				
			12 or more times in the past year				
	В	How much time does it take for you to travel to the nearest VA facility?	Less than 15 minutes		Checkbox, one-up vertical	single	N
		,	15 minutes to less than 1/2 hour				
			1/2 hour to less than an hour				
			An hour to less than 1 1/2 hours				
			1 1/2 hours to less than two hours				
			Two hours or more				
			Not sure				
			NUL SUIC				

	I knew that visit notes can be viewed by VA patients with a Premium Account	Radio button, one-up vertical	Single	Y
VA Notes written by providers and other members of the health care team since January 1,				
2013 are now available to veterans with a Premium My Healthevet account. Which best				
describes your knowledge about VA patients				
being able to view clinic and hospital visit notes (VA Notes) using the Blue Button. (Please choose				
one)				
				1

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Date: 6/23/2009

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			l didn't know that visit notes can be viewed by VA patients with a Premium Account				
			I'm not sure				
		Which best describes your use of the VA Blue Button to access your visit notes (VA Notes)?	I viewed my visit notes using the Blue Button at least once	A	Checkbox, one-up vertical	Single	Yes
			I tried to view visit notes using Blue Button but was not able to do so	C, D			
			I don't have a Premium My Health e Vet account	D			
			I don't know what Blue Button is or have never used it	D			
			I'm not sure	D			
	A	What information from your VA health record have you viewed using the Blue Button in My HealtheVet? (Choose ALL that apply)	Visit notes from a clinic visit with a primary care provider (doctor, nurse practitioner or physician assistant)	B1 - B10	Checkbox, one-up vertical	Multi	Yes
			Visit notes from a clinic visit with a specialist (medical or surgical specialty)	B1-B10			
			Visit notes from a mental health professional	B1-B10			
			Notes from a hospital visit or stay (emergency room visit or discharge summary)	B1-B10			
			VA Notes from Secure Messaging				
			None of the above/ Don't remember	D			
	B1	Why did you read your visit notes (VA Notes)? (Check ALL that apply)	I did not read any visit notes (VA Notes)	D	Checkbox, one-up vertical		
			I tried to read my visit notes (VA Notes) but was not able to	C, D			
			l was curious				
			l wanted to remember what happened in the visit				
			I wanted to know more about my health				
			I wanted to check the notes to see if they were right				

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Date: 6/23/2009

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Requirec Y/N
			I wanted to be sure I understood what my provider (or other member of the health care team) said				
			I wanted to know what my provider (or other member of the health care team) was thinking				
			Other reason (please explain)	B1A			
	B1A	Other - reason read VA Notes			Text area, no char limit		N
	B2	What did you do with your notes (VA Notes) using the Blue Button? (Check ALL that apply)	I read it		Checkbox, one-up vertical	Multi	Y
			I printed it				
			I downloaded it to keep a copy for myself				
			I shared it with a family member, relative or friend who helps take care of me				
			I discussed it with a VA provider or other health care team member				
			I shared it with a health care provider outside of VA				
			Other, please explain	B2A			
			I don't remember				
	B2A	Other - What you did with your notes			Text area, no char limit		N
	B3	Did you talk to or contact your provider or health care team about the notes (VA Notes), or have a plan to do so? (Choose one)	No, I did not talk to or contact my provider or health care team about the notes	B3A	Checkbox, one-up vertical	Single	Y
			I plan to contact my provider or health care team about the notes	B3B			
			Yes, I did contact my provider or health care team about the notes	B3B			
	B3A	If you did not contact or don't plan to contact your provider or health care team, why not? (Check all that apply)	I had no reason to contact my provider or health care team about the notes		Checkbox, one-up vertical	Multi	Y
			I didn't think it was important				
			I didn't want to waste my provider or health care team's time				
			I didn't want my provider or health care team to be upset with me				
			I did not feel I knew enough to talk with my doctor about my concerns				

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			It was too much of a bother for me				
			Other reason (please explain)	B3AA			
	B3AA	Other - reason did not contact			Text area, no char limit		N
	B3B	Why did you contact, or plan to contact, your provider or health care team about the notes (VA Notes)? (Check all that apply)	To get an explanation about something in the note		Checkbox, one-up vertical	Multi	Y
			To learn more about my health issue, medications or test results				
			To discuss something I was worried about in the note				
			To discuss something that I thought was not correct in the note				
			To ask about removing or changing something in the note				
			Other reason (please explain)	B3BA			
	B3BA	Other - reason did contact			Text field, <100 char		Ν
		Please think about what it is like to access and view the visit notes (VA Notes) written by your provider and health care team using the Blue Button "Download My Data" on My HealtheVet. How easy is it to find the visit notes (VA Notes) using the Blue Button "Download My Data" on My HealtheVet?	Very hard				
			Somewhat hard				
			Somewhat easy				
			Very easy				
			l don't know				
	B5	The display of my visit notes (VA Notes) is easy to read.	Disagree		Checkbox, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
	B6	What information were you trying to find in your visit notes (VA Notes)? (Check all that apply):	I'm not sure what I was looking for			Multi	Y
			The note written by a provider or health care team after a clinic visit				
			The note written by a provider or health care team after an emergency room visit				

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Date: 6/23/2009

	Skip						
QID	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			The note written by a provider or health care team after a hospital stay				
			What my provider or health care team thinks about my health issues				
			Changes that were discussed during a visit				
			Recommendations or treatment advice from my provider or health care team				
			When I'm supposed to come back for my next appointment				
			A referral to a specialist or for further testing				
			Other, please explain	B6A			
	B6A	Other- information trying to find in my visit notes			Text area, no char limit		N
	В7	I did not understand the information in my VA Notes (for example, there were too many abbreviations, acronyms or words I did not understand).	Disagree		Checkbox, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			l don't know				
	B8	In your opinion, how much do the visit notes (VA notes) correctly describe your clinic or hospital visit?	Notes don't describe the visit correctly		Checkbox, one-up vertical	single	Y
			Notes mostly describe the visit correctly				
			Notes describe the visit pretty well				
			I don't know				
	B9	There is too much information in my visit notes (VA notes).	Disagree		Checkbox, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			l don't know				
	B10	What is your overall satisfaction with access to your visit notes using Blue Button? Select a number from 1 to 10, with 1 the lowest and 10 the highest level of satisfaction.	1=Not at all Satisfied		Radion button, scale, no don't know	Single	Y
			2				

Model Instance	e Name: VA - My HealtheVet
MID:	NJxFtMU9UosBkJZRd48x9Q==

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			3				
			5 = Somewhat Satisfied				
			0				
			8				
			9				
			2 10 - Extremely Satisfied				
Attempters C							
Allemplers							
	С	Why do you think you were not able to view your notes (VA Notes)? (Check all that apply)	l couldn't figure out where to look for the visit notes		Checkbox, one-up vertical	Multi	Yes
			It's too hard to use the Blue Button feature				
			I requested the notes, but the Blue Button feature was updating my information				
			l was looking for notes that were written before January 1, 2013				
			I tried to get the notes before they were available to me (7 days after a note is completed)				
			I don't know why				
			Other reason (please explain)	СА			
	СА	Other- reason I was unable to view my VA Notes:			Text area, no char limit		N
	and Att	empters ONLY					
					Checkbox, one-up vertical	Multi	
		If you were to look at your visit notes from your VA health record, which information would most interest you? (Choose all that apply)	Visit notes from a clinic visit with a primary care provider (doctor, nurse practitioner or physician assistant)			Wata	
			Visit notes from a clinic visit with a specialist (medical or surgical specialty)				
			Visit notes from a mental health professional				
			Notes from a hospital visit or stay (emergency room visit or discharge summary				
			Laboratory test results (blood, urine or other lab test)				

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	Skip						
QID	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
•			Radiology test results (X-ray, MRI, ultrasound or other imaging test)	•			
			Problem list (conditions or diagnoses)				
<u></u>			Other (please explain)	DA			
			I don't know				
	DA	Other- most interested in visit notes			Text area, no char limit		N
		We would like to ask you about how you think viewing your visit notes (VA Notes) might help you with your health and your health care. Think about how notes help you now, or, if you have not yet viewed your notes, how visit notes might help you in the future.17. Visit notes (VA Notes) will help me understand my health and medical conditions better.			Radio button, one-up vertical	single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
		Visit notes will help me remember the plan for my care better.	Disagree		Radio button, one-up vertical	single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			l don't know				
		Visit notes will help me take better care of myself.	Disagree		Radio button, one-up vertical	single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			l don't know				
		Visit notes will help me do a better job taking my medications as prescribed.	Disagree		Radio button, one-up vertical	Single	У
			Somewhat disagree				
			Somewhat agree				
			Agree				
			l don't know				
			I don't take any medications	1			
		Visit notes will make me feel more in control of my health care.	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				

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							1
	Skip						
	Logic		Answer Choices			Single or	
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
			Somewhat agree				
			Agree				
			I don't know		-		
		Visit notes will make me worry more.	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
		Visit notes will help me be better prepared for clinic visits.	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			l don't know				
		Visit notes will be more confusing than helpful.	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			l don't know				
		I think viewing visit notes will change how I feel about my provider or health care team	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			l don't know				
		In the past, have you ever requested a copy of your medical records from a VA facility?	Yes		Radio button, one-up vertical	Single	Y
		,, -	Notes from a hospital visit or stay (emergency room visit or discharge summary				
		I would like to be able to add comments to my VA Notes.	Disagree		Radio button, one-up vertical	single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			Don't know				
		Do you think that you will use the Blue Button to access your visit notes in the future?	I will NOT use it in the future		Radio button, one-up vertical	Single	Y
			I might use it in the future.				

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	Skip						
QID	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	<u>Type (select from list)</u>	Single or Multi	Require Y/N
			I will definitely use it in the future				
					Radio button, one-up vertical		
		Do you 'follow' your local VA medical center on Facebook?	Yes				
						Single	Y
			No, I don't use Facebook				
			No, I do use Facebook but have not 'followed' my VA medical center page				
RJB00029		My use of the My HealtheVet personal health record has improved my ability to manage my health.	Strongly agree		Drop down, select one	<u>Single</u>	Ŷ
			Agree				
			Not sure				
			Disagree				
			<u>Strongly disagree</u> Not applicable				
					Open-ended		N
		The My HealtheVet website provides articles on topics of interest to Veterans. What topics are you most interested in for upcoming articles?					
		Have you discussed your My HealtheVet Personal Health Record with any of the following people? Please check all that apply:	My VA health care provider		Checkbox, one-up vertical	Multi	N
			My non-VA healthcare provider(s)				
			My family, friends, or caregiver(s)				
			Veterans I know				
			Other (please specify)	Α			
			I have not discussed My Health e Vet Personal Health Record with others				
	Α	I have discussed my My Health e Vet Personal Health Record with:			Text field, <100 char		N
ALM0173		What is the main improvement that you would suggest for the My HealtheVet web site?			<u>Open-ended</u>	<u>Single</u>	N
		What additional services would you like to see on My HealtheVet? (Please select all that apply)	Schedule or change my VA appointments		<u>Checkbox, one-up vertical</u>	<u>Multi</u>	N
			Track the status of my prescription refill				
			delivery				

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L	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) View a list of my VA health care providers and their contact information Use a mobile app for My HealtheVet Join an online forum to discuss health issues with other Veterans Advance check-in for my VA clinic visits Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver) Authorize sharing information that I have stored in My HealtheVet with my VA health care team Authorize sharing information that I have stored in My HealtheVet with my Non-VA health care provider	Skip to	Type (select from list)	Single or Multi	Required Y/N
			and their contact information Use a mobile app for My HealtheVet Join an online forum to discuss health issues with other Veterans Advance check-in for my VA clinic visits Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver) Authorize sharing information that I have stored in My HealtheVet with my VA health care team Authorize sharing information that I have stored in My HealtheVet with my Non-VA				
			Join an online forum to discuss health issues with other Veterans Advance check-in for my VA clinic visits Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver) Authorize sharing information that I have stored in My HealtheVet with my VA health care team Authorize sharing information that I have stored in My HealtheVet with my Non-VA				
			Join an online forum to discuss health issues with other Veterans Advance check-in for my VA clinic visits Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver) Authorize sharing information that I have stored in My HealtheVet with my VA health care team Authorize sharing information that I have stored in My HealtheVet with my Non-VA				
			Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver) Authorize sharing information that I have stored in My HealtheVet with my VA health care team Authorize sharing information that I have stored in My HealtheVet with my Non-VA				
			in My HealtheVet with other people (e.g., family, caregiver) Authorize sharing information that I have stored in My HealtheVet with my VA health care team Authorize sharing information that I have stored in My HealtheVet with my Non-VA				
			stored in My HealtheVet with my VA health care team Authorize sharing information that I have stored in My HealtheVet with my Non-VA				
			stored in My Health e Vet with my Non-VA				
			Check to determine if my different medications are safe when taken together				
			More online educational programs				
			Receive a monthly email newsletter				
			Receive notification of new content/features on the site				
			Other (please specify):	A			
	Α	Other - Services			Text area, no char limit	Single	N
		Are you aware that there is a My HealtheVet Coordinator at each VA Medical Center to assist with questions, concerns, and outreach for My HealtheVet?	Yes		Radio button, one-up vertical	Single	Y
			No				
		Have you contacted the My HealtheVet Help Desk in the past 3 months?	Yes	A,B	Checkbox, one-up vertical	Single	Yes
			No				
			Do not recall				
	А	How was that experience?	Excellent		Checkbox, one-up vertical	single	У
			Very Good				
			Good				
			Fair				
	P	Mac your question issue or concern reached?	Poor		Charlebox and up vortical	cinalo	
	В	Was your question, issue, or concern resolved?	Yes No		Checkbox, one-up vertical	single	У
			Partially				

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Date: 6/23/2009

				1			
	Skip						
	Logic		Answer Choices			Single or	Require
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Ý/N
			Not Sure				
<u>AED06379</u>		Have you completed this survey within the past 3	Yes		Radio button, one-up vertical		
		months?	A1-			Cinala	Δ.
			<u>No</u> Don't recall			<u>Single</u>	N
RJB00027			Yes		Dropdown (Select-one)	Single	¥
		Have you visited your VA Facility in person to show your ID and be "in-person authenticated" (IPA) for My HealtheVet?				Cingio	
			No				
			Not sure				
			Not applicable				
EDO07291		Did you use a VA medical facility or service for any of your health care needs in the last 12 months?	Yes		Dropdown (Select-one)	Single	¥
			No				
ACQLiv0018816		Please rate the clarity of the wording on this site.	1=Poor		Radio button, scale, has don't know	S	¥
		-	2				
		-	2				
		-	4				
			5				
		1	6				
			7				
			8				
			9				
			Excellent=10				
			Don't know				
ACQLiv0018817		Please rate how well you understand the wording on this site.	1=Poor		Radio button, scale, has don't know	S	¥
		1	2	1			
		1	- 3	1	1		
			4				
		-	5				
]	6				
			7				
			8				
		1	9				
		4	Excellent=10				
			Don't know			-	
ACQLiv0018818		Please rate the site on its use of short, clear sentences.	1=Poor		Radio button, scale, has don't know	S	¥
	1	1	2				
		1	3				
			4				
			5				
			6				

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Date: 6/23/2009

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			7	· ·			
			8				
			9				
			Excellent=10				
			Don't know				
JI0298		Do you have any of the following health problems? (check all that apply)	Prefer not to answer		Checkbox, one up vertical	Multi	¥
			Diabetes				
			High Blood Pressure				
			High Cholesterol				
			Heart Disease				
			Previous Heart Attack				
			Heart Failure				
			Lung Disease/Asthma				
			Spinal Cord Injury				
			Arthritis of any kind				
			Cancer				
			Mental Health Problems				
			Orthopedic Problems				
			Ulcer or Stomach Disease				
			Pain				
			Anemia or other Blood Disease				
			None of the above				
 10299		Please rate your ability in using the Internet:	Beginner or novice (just starting/don't use		Radio button, one-up vertical	Single	¥
			Intermediate (use the Internet for a few		_	-	
			things)	_			
			Advanced (frequently use Internet & search				
			for information)				

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Date: 6/23/2009

QID	Skip Logic Label	Question Text How frequently do you visit the My HealtheVet	Answer Choices (limited to 50 characters) First time	Skip to	Type (select from list) Dropdown (Select-one)	Single or Multi Single	Required Y/N
10103		web site?	First unie		Dropdown (Select-one)	Single	T
			Daily	-			
			More than once a day	-			
			About once a week				
			About once a month	-			
			About every 6 months	1			
			Less than every 6 months				
LM0170		Which of the following best describes you?	Active duty		Checkbox, one-up vertical	Multi	Y
			Veteran]			
			Family member of a veteran				
			Veteran service organization				
			News media				
			General public				
			VA employee				
			Federal government employee	-			
			State/local government employee				
			Other role				
3B00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF)		Check-boxes	Multi	N
			Desert Shield/Desert Storm	-			
			Vietnam War	-			
			Korean War	-			
			World War II	-			
			Peacetime Service	-			
			Other	-			
ZJB00022		What were you trying to accomplish today in My	Not Applicable Enter/keep track of personal		Check-boxes	Multi	Y
GB00022		HealtheVet? (please select all that apply)	information (My Caregivers, etc.)		CHECK-DUXES	Iviulu	
			Enter/keep track of personal health				
			care information (blood pressure, blood sugar, etc.)				
			Look up information about a medication				
			Request a prescription refill	1			
			Access prescription history from my VA	1			
			medical record				
			Secure message a provider				
			View lab results				
			Download my data using the VA				
			Learn about what features are				
			View my VA Appointments				
			Find a VA health care facility				
			Research a health condition				
			Find information about VA Benefits	-			
			Other (please specify)	Α			
JB00022other	Α	Other - trying to accomplish			Text field, <100 char	Single	N
LM0172		Did you accomplish what you wanted to in My	Yes		Dropdown (Select-one)	Single	Y

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MID: CUSTOM QUESTION LIST

6/23/2009 Date:

			MID. COSTOM QUES				
	Skip Logic		Answer Choices				Require
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
			Partially	A, C			
			Not finished yet				
RJB00026		Are you a registered user on the MyHealtheVet web site?	Yes		Dropdown (Select-one)	Single	Y
			No				
			Not sure				
RJB00027		Have you visited your VA Facility in person to show your ID and be "in-person authenticated" (IPA) for My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y
			No				
			Not sure				
			Not applicable				
EDO07291		Did you use a VA medical facility or service for any of your health care needs in the last 12 months?	Yes		Dropdown (Select-one)	Single	Y
			No				
RJB00029		My use of the My HealtheVet personal health record has improved my ability to manage my health.	Strongly agree		Drop down, select one	Single	Y
			Agree				
			Not sure				
			Disagree				
			Strongly disagree				
			Not applicable				
ACQhar0017783		Do you ever access the Internet using a mobile phone or tablet?	Yes	А, В	Radio button, one up vertical	Single	¥
			No				
ACQhar0017784	A	Which of the following devices do you have?	A SmartPhone	₩	Checkbox, one-up vertical	Multi	¥
			A tablet	×			
			None of these				
ACQhar0017786	₩	Specifically, which type of mobile phone do you have?	iPhone		Radio button, one-up vertical	Single	¥
			Android				
			Blackberry				
			Another phone				
\CQhar0017759	X	Specifically, which type of tablet do you have?	iPad		Radio button, one-up vertical	Single	¥
			Kindle				
			Android				
			Blackberry				
			Another tablet				
ACQhar0017785	B	Have you ever accessed ANY federal website using a mobile phone or tablet?		e	Radio button, one-up vertical	Single	¥
			No, but I plan to do so				
			No, but I might in the future				
			No, and I don't plan to do so				
ACQhar0017760	e	Have you ever accessed My HealtheVet using a mobile phone or tablet?	Yes	Y, Z	Radio button, one-up vertical	Single	¥
			No, but I plan to do so	Z			
			No, but I might in the future	Z			
			No. and I don't plan to do so			1	

No, and I don't plan to do so

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Date: 6/23/2009

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ACQLM0012760 Z White additional resources might yow work to access the with the table of the main improvement that you would suggest for the My HealtheVet web ste? Single N ALM0173 What is the main improvement that you would suggest for the My HealtheVet web ste? Qper-ended Single N ACQLW0018816 Please rate the clarity of the working on this site. 1=Poor Radio button. scale, has dorft krow Single N Image: Single in the clarity of the working on this site. 1=Poor Radio button. scale, has dorft krow Image: Single in the clarity of the working on this site. 1=Poor Image: Single in the clarity of the working in the working in the working in the site. Image: Single in the clarity of the working in the working in the working in the site. Image: Single in the clarity of the working in the working in the working in the site. Image: Single in the sin	ACQhar0017761	¥	What was the main reason you last visited My HealtheVet using a mobile phone or tablet?			Toyt area no char limit	Single	N
ALM073 What is the main improvement that you would sugges for the yhe headen twe working on this site? Open-ended Single N ACQLiv0018816 Please rate the clarity of the working on this site? I=Poor Radio button, scale, has don't, scale,	ACQhar0017762	Z	What additional resources might you want to access				Single	N
ACQLiv0018816 Please rate the clarity of the wording on this site. 1=Poor Radio button, scale, has don't know S Y 2 3 -<	ALM0173		What is the main improvement that you would suggest for the My HealtheVet web site?				Single	N
ACQLiv0018817 Please rate how well you understand the wording on this site. Don't know Radio button, scale, has don't know S Y Image: Second Seco	ACQLiv0018816			1=Poor			S	Y
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ACQLiv0018817 Please rate how well you understand the wording on this site. Don't know Radio button, scale, has don't know S Y Image: Second Seco			-	6				
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Don't know Don't know AED02714 What is your age range? Under 20 20-24 25-29			-	Excellent=10				
AED02714 What is your age range? Under 20 20-24 25-29 Dropdown (Select-one) Single N			1		1			
<u>20-24</u> 25-29	AED02714		What is your age range?			Dropdown (Select-one)	Single	N
				20-24			-	
30-34					1			
				30-34		I		

Model Instance	e Name: VA - My HealtheVet
MID:	NJxFtMU9UosBkJZRd48x9Q==

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Date: 6/23/2009

AED06379

	MID: CUSTOM QUESTION LIST						
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Require Y/N
			35-39				
			40-44				
			45-49				
			50-54	_			
			55-59	-			
			60-64 65-69	-			
			70-74	-			
			75-79	-			
			80-84	-			
			85 or older	1			
JIC00267		What is your gender?	Male		Dropdown (Select-one)	Single	N
			Female				
JIC00178		In general, how would you rate your overall health	? Excellent		Dropdown (Select-one)	Single	Y
			Very Good	-			
			Good				
			Fair				
			Poor				
CJI0298		Do you have any of the following health problems: (check all that apply)			Checkbox, one-up vertical	Multi	Y
			Diabetes				
			High Blood Pressure				
			High Cholesterol				
			Heart Disease				
			Previous Heart Attack				
			Heart Failure				
			Lung Disease/Asthma				
		Spinal Cord Injury					
		Arthritis of any kind					
		Cancer					
			Mental Health Problems				
		Orthopedic Problems					
		Ulcer or Stomach Disease					
			Pain				
			Anemia or other Blood Disease				
			None of the above				
CJI0299		Please rate your ability in using the Internet:	Beginner or novice (just starting/don't	1	Radio button, one-up vertical	Single	Y
55102.33			Intermediate (use the Internet for a few things)	1		Single	
			Advanced (frequently use Internet & search for information)	1			
4 5 5 6 6 7 7 6		Lieve year examples of this surrous within the next 2	Vee		Dedie butten ene un vertieel		<u> </u>

Have you completed this survey within the past 3 Yes months?

No

Don't recall

Ν

Single

Radio button, one-up vertical

Model Instance MID:			HealtheVet J9UosBkJZRd48x9Q==	red & strike-through : DELETE <u>underlined & italicized</u> : RE-ORDER						
			· · · · · · · · · · · · · · · · · · ·	pink: ADDITION						
Date:	6	/23/2009	p	blue +>: REWORDING						
Build.	Ŭ	1201200.	•	violet (bold): SKIP-LOGIC						
		MID: CUSTOM QUESTION LIST								
QID		Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N		
ALM0169			How frequently do you visit the My HealtheVet	First time		Dropdown (Select-one)	Single	Y		
			web site?	Delle						
				Daily						
				More than once a day About once a week						
				About once a month						
				About every 6 months	1					
				Less than every 6 months						
ALM0170			Which of the following best describes you?	Active duty		Checkbox, one-up vertical	Multi	Y		
LINCITO			which of the following best describes you?	Veteran		one up vertical	With			
				Family member of a veteran						
				Veteran service organization						
				News media						
				General public						
				VA employee						
				Federal government employee						
				State/local government employee	1					
				Other role						
RJB00048	Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF)		Check-boxes	Multi	N				
				Desert Shield/Desert Storm						
				Vietnam War	-					
				Korean War						
				World War II	-					
				Peacetime Service	-					
				Other Net Applies his						
100000			Milestowers was trained to an example to dow in Mus	Not Applicable		Cheek hever	N 4 14:	V		
	What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.)		Check-boxes	Multi	Y				
			Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)							
				Look up information about a medication						
				Request a prescription refill Access prescription history from my VA						
				medical record Secure message a provider						
				View lab results						
				Download my data using the VA						
				Learn about what features are						
				View my VA Appointments						
				Find a VA health care facility						
				Research a health condition						
				Find information about VA Benefits						
				Other (please specify)	Α					
RJB00022other		Α	Other - trying to accomplish			Text field, <100 char	Single	N		
ALM0172			Did you accomplish what you wanted to in My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y		
				No						

Model Instance Name: VA - My HealtheVet MID: NJxFtMU9UosBkJZRd48x9Q==			red & strike through: DELETE underlined & italicized: RE-ORDER pink: ADDITION					
Date:	6/23/200	9	blue +>: REWORDING violet (bold): SKIP-LOGIC					
			MID: CUSTOM QUESTIC	ON LIST				
	Skip Logic		Answer Choices				Required	
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N	
			Partially	A, C			<u> </u>	
			Not finished yet				<u> </u>	
RJB00026		Are you a registered user on the MyHealtheVet web site?	Yes		Dropdown (Select-one)	Single	Y	
			No					
			Not sure					
RJB00027		Have you visited your VA Facility in person to show your ID and be "in-person authenticated" (IPA) for My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y	
			No					
			Not sure					
			Not applicable					
EDO07291		Did you use a VA medical facility or service for any of your health care needs in the last 12 months?	Yes		Dropdown (Select-one)	Single	Y	
			No				1	
RJB00029		My use of the My HealtheVet personal health record has improved my ability to manage my health.	Strongly agree		Drop down, select one	Single	Y	
			Agree					
			Not sure					
			Disagree					
			Strongly disagree					
			Not applicable					
ACQhar0017783		Do you ever access the Internet using a mobile phone or tablet?	Yes	А, В	Radio button, one-up vertical	Single	Y	
			No					
ACQhar0017784	A	Which of the following devices do you have?	A SmartPhone	W	Checkbox, one-up vertical	Multi	Y	
			A tablet	X				
			None of these					
ACQhar0017786	w	Specifically, which type of mobile phone do you have?	iPhone		Radio button, one-up vertical	Single	Y	
			Android					
			Blackberry					
			Another phone					
ACQhar0017759	Х	Specifically, which type of tablet do you have?	iPad		Radio button, one-up vertical	Single	Y	
			Kindle					
			Android					
			Blackberry					
			Anothor tablet					

Another tablet

Yes

No, but I plan to do so No, but I might in the future No, and I don't plan to do so

No, but I plan to do so

No, but I might in the future No, and I don't plan to do so С

Y, Z

Ζ

Ζ

Radio button, one-up vertical

Radio button, one-up vertical

Single

Single

Υ

Υ

Have you ever accessed ANY federal website using a Yes mobile phone or tablet?

Have you ever accessed My HealtheVet using a mobile phone or tablet?

ACQhar0017785

ACQhar0017760

В

С

Model Instance Name: VA - My He MID: NJxFtMU9 Date: 6/23/2009		NJxFtM	U9UosBkJZRd48x9Q==	red & strike-through: DELETE underlined & italicized: RE-ORDER pink: ADDITION blue +>: REWORDING violet (bold): SKIP-LOGIC						
				MID: CUSTOM QUESTION LIST						
QID		Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Multi	Required Y/N		
ACQhar0017761		Y	What was the main reason you last visited My HealtheVet using a mobile phone or tablet?			Text area,no char limit	Single	N		
ACQhar0017762		Z	What additional resources might you want to access from My HealtheVet using a mobile phone or tablet?				Single	N		
ALM0173			What is the main improvement that you would			Text area, no char limit Open-ended	Single	N		
			suggest for the My HealtheVet web site?			Open-ended	Single			
			Please rate the clarity of the wording on this site.	1=Poor		Radio button, scale, has don't know	S	Y		
				2						
				3						
				4						
			_	5						
			_	0 7						
			-	8						
			-	9						
				Excellent=10						
				Don't know						
			Please rate how well you understand the wording on this site.	1=Poor		Radio button, scale, has don't know	S	Y		
				2						
			_	3						
			_	4 E						
			_	5 6						
			-	7						
			-	8						
				9						
				Excellent=10						
			Discourse the site on its use of short sloor	Don't know		Dedie hutten, eeste hee deut	6			
			Please rate the site on its use of short, clear sentences.	1=Poor		Radio button, scale, has don't know	S	Y		
				2						
			_	3						
			-	4						
			-	5						
				7						
			-	8						
				9						
				Excellent=10						
				Don't know						
AED02714			What is your age range?	Under 20	_	Dropdown (Select-one)	Single	N		
				20-24						
				25-29 30-34						
	1	1	I	JU-J4		1	1	1		

Model Instance N MID: Date:		U9UosBkJZRd48x9Q==	<u>underlined & italicized</u> : RE-ORDER pink: ADDITION blue +>: REWORDING						
			violet (bold): SKIP-LOGIC						
			MID: CUSTOM QUESTION	LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N		
			<u>35-39</u> 40-44						
			45-49	1					
			50-54]					
			55-59	_					
			<u>60-64</u> <u>65-69</u>	-					
			70-74	-					
			75-79						
			80-84	-					
JIC00267		M/hatia wawa aandar0	85 or older			Cinala	N		
100267		What is your gender?	Male Female	-	Dropdown (Select-one)	Single	N		
JIC00178		In general, how would you rate your overall health?			Dropdown (Select-one)	Single	Y		
			Very Good	-					
			Good	1					
			Fair						
			Poor						
CJI0298		Do you have any of the following health problems? (check all that apply)			Checkbox, one-up vertical	Multi	Y		
			Diabetes						
			High Blood Pressure						
			High Cholesterol Heart Disease						
			Previous Heart Attack						
			Heart Failure						
			Lung Disease/Asthma						
			Spinal Cord Injury						
			Arthritis of any kind						
			Cancer						
			Mental Health Problems						
			Orthopedic Problems						
			Ulcer or Stomach Disease						
			Pain						
			Anemia or other Blood Disease						
			None of the above						
CJI0299		Please rate your ability in using the Internet:	Beginner or novice (just starting/don't Intermediate (use the Internet for a few	-	Radio button, one-up vertical	Single	Y		
			things) Advanced (frequently use Internet & coards for information)	-					
AED06379		Have you completed this survey within the past 3	search for information) Yes		Radio button, one-up vertical				
		months?	N	4		Circula			
			No	1		Single	N		

Model Instance MID:			HealtheVet J9UosBkJZRd48x9Q==	r ed & strike through : DELETE <u>underlined & italicized</u> : RE-ORDER							
Date:		6/23/200	9	pink: ADDITION blue +>: REWORDING							
				violet (bold): SKIP-LOGIC							
				MID: CUSTOM QUESTION	LIST						
QID		Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N			
ALM0169	1		How frequently do you visit the My HealtheVet	First time		Dropdown (Select-one)	Single	Y			
			web site?	Daily							
				More than once a day							
				About once a week							
				About once a month							
				About every 6 months							
	-			Less than every 6 months							
LM0170	2		Which of the following best describes you ?	Active duty		Checkbox, one-up vertical	Multi	Y			
				Veteran Family member of a veteran							
				Veteran service organization							
				News media							
				General public							
				VA employee							
				Federal government employee							
				State/local government employee Other role							
JB00048	3		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF)		Check-boxes	Multi	N			
				Desert Shield/Desert Storm							
				Vietnam War							
				Korean War							
				World War II							
				Peacetime Service							
				Other							
				Not Applicable							
3B00022	4		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.)		Check-boxes	Multi	Y			
				Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)							
				Look up information about a medication							
				Request a prescription refill Access prescription history from my VA medical record							
				Secure message a provider View lab results							
				Download my data using the VA Learn about what features are							
				View my VA Appointments Find a VA health care facility							
				Research a health condition Find information about VA Benefits							
				Other (please specify)	A						
JB00022other	5		Other - trying to accomplish			Text field, <100 char	Single	N			
LM0172	6		Did you accomplish what you wanted to in My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y			
				No							

lel Instance Name:	VA - My HealtheVet	red & strike-through: DELETE
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:	6/23/2009	blue +>: REWORDING

Date:

Mode

MID:

MID: CUSTOM QUESTION LIST

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		Skip						
		Logic		Answer Choices			Single or	Requi
QID		Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
4		=450	Queenen rom	Partially	A, C			
				Not finished yet				
RJB00026	95		Are you a registered user on the MyHealtheVet	Yes		Dropdown (Select-one)	Single	Y
(3000020	55		web site?	163		Bropuowii (Sciect one)	Single	'
				No	_			
				Not sure	_			
RJB00027	96		Have you visited your VA Facility in person to	Yes		Dropdown (Select-one)	Single	Y
KJB00027	90		show your ID and be "in-person authenticated" (IPA) for My HealtheVet?	Tes		Diopuowii (Select-one)	Siriyie	
				Ne	_			
				No				
				Not sure				
				Not applicable				
EDO07291	97		Did you use a VA medical facility or service for any of your health care needs in the last 12 months?	Yes		Dropdown (Select-one)	Single	Y
				No				
RJB00029	98		My use of the My HealtheVet personal health record has improved my ability to manage my health.	Strongly agree		Drop down, select one	Single	Y
				Agroo	_			
				Agree	_			
				Not sure	_			
				Disagree	_			
				Strongly disagree	_			
			Do you gues an one the internet uping a mebile	Not applicable		Dedia la diterra de construction la		
			Do you ever access the Internet using a mobile phone or tablet?	Yes	А, В	Radio button, one-up vertical	Cingle	V
				No			Single	1
			Miliah a Cales Calles inc. designed a state and a second second			De die bestern eine eine statie de	N 41-142	X
		Α	Which of the following devices do you have?	A SmartPhone	W	Radio button, one-up vertical	Multi	Y
				A tablet	X			
				None of these				
		w	Specifically, which type of mobile phone do you have?	iPhone		Radio button, one-up vertical	Single	Y
				Android				
				Blackberry				
				Another phone				
		х	Specifically, which type of tablet do you have?	iPad		Radio button, one-up vertical	Single	V
		~		Kindle		radio battori, one up vertical	Single	
				Android				
				Blackberry				
				Another tablet				
		B	Have you ever accessed ANV federal website using a	Yes	С	Radio button, one-up vertical		
		В	Have you ever accessed ANY federal website using a mobile phone or tablet?				Single	Y
				No, but I plan to do so				
				No, but I might in the future				
				No, and I don't plan to do so				
		С	Have you ever accessed My HealtheVet using a mobile phone or tablet?	Yes	Y, Z	Radio button, one-up vertical	Single	Y
				No, but I plan to do so	Z			
				No, but I might in the future	Z			
					<u> </u>			

Model Instand MID: Date:			U9UosBkJZRd48x9Q==	red & strike-through: DELETE <u>underlined & italicized</u> : RE-ORDER pink: ADDITION blue +>: REWORDING violet (bold): SKIP-LOGIC						
				MID: CUSTOM QUESTIC	ON LIST					
QID		Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N		
		Y	What was the main reason you last visited My HealtheVet using a mobile phone or tablet?			Text area, no char limit	Single	N		
		Z	What additional resources might you want to access from My HealtheVet using a mobile phone or tablet?			Text area, no char limit	Single	N		
ALM0173	99		What is the main improvement that you would suggest for the My HealtheVet web site?			Open-ended	Single	N		
AED02714	100		What is your age range?	Under 20 20-24 25-29 30-34 35-39 40-44 45-49 50-54 55-59 60-64 65-69 70-74 75-79 80-84 85 or older		Dropdown (Select-one)	Single	N		
JIC00267	101		What is your gender?	Male Female		Dropdown (Select-one)	Single	N		
JIC00178	102		In general, how would you rate your overall health?			Dropdown (Select-one)	Single	Y		
CJ10298	103		Do you have any of the following health problems? (check all that apply)	Prefer not to answer Diabetes High Blood Pressure High Cholesterol Heart Disease Previous Heart Attack Heart Failure Lung Disease/Asthma Spinal Cord Injury Arthritis of any kind Cancer Mental Health Problems Orthopedic Problems Ulcer or Stomach Disease Pain Anemia or other Blood Disease		Checkbox, one-up vertical	Multi	Y		

Model Instand MID: Date:			J9UosBkJZRd48x9Q==	red & strike-through: DELETE <u>underlined & italicized</u> : RE-ORDER pink: ADDITION blue +>: REWORDING violet (bold): SKIP-LOGIC				
				MID: CUSTOM QUESTION	LIST			
QID		Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
				None of the above	•			
CJI0299	104		Please rate your ability in using the Internet:	Beginner or novice (just starting/don't Intermediate (use the Internet for a few things) Advanced (frequently use Internet & search for information)		Radio button, one-up vertical	Single	Y
AED06379	116		Have you completed this survey within the past 3 months?	Yes	-	Radio button, one-up vertical	<u> </u>	
				No Don't recall	-		Single	N

6/23/2009

Date:

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		Skip					
015		Logic	Quantizer Trad	Answer IDs (DOT	Answer Choices		The state of the second state
QID LM0169	1	Label	Question Text How frequently do you visit the My HealtheVet	ONLY)	(limited to 50 characters) First time	Skip to	Type (select from list) Dropdown (Select-one)
1010103	L 1		web site?		First ume		Dropdown (Select-one)
					Daily		
					More than once a day	-	
					About once a week	-	
					About once a month		
					About every 6 months		
					Less than every 6 months		
.M0170	2		Which of the following best describes you?		Active duty		Checkbox, one-up vertical
					Veteran		
					Family member of a veteran	-	
					Veteran service organization	-	
					News media	-	
					General public	-	
					VA employee	-	
					Federal government employee	-	
					State/local government employee Other role	-	
JB00048	3		Please indicate your military period(s) of service:		Global War on Terror (OEF/OIF)		Check-boxes
JB00048	3		Flease indicate your military period(s) of service.				Check-boxes
					Desert Shield/Desert Storm	-	
					Vietnam War	-	
					Korean War	-	
					World War II		
					Peacetime Service		
					Other		
					Not Applicable		
JB00022	4		What were you trying to accomplish today in My HealtheVet? (please select all that apply)		Enter/keep track of personal information (My Caregivers, etc.)		Check-boxes
					Enter/keep track of personal health care information (blood pressure, blood		
					sugar, etc.) Look up information about a medication	-	
					Request a prescription refill		
					Access prescription history from my VA medical record		
					Secure message a provider		
					View lab results		
					Download my data using the VA		
					Learn about what features are	-	
					View my VA Appointments	4	
					Find a VA health care facility	-	
					Research a health condition	-	
					Find information about VA Benefits		
IB00022other	5	Α	Other - trying to accomplish		Other (please specify)	Α	Text field, <100 char
JB000220ther LM0172	5	A	Did you accomplish what you wanted to in My		Yes		Dropdown (Select-one)
.IVIULIZ			HealtheVet?				
	I				No	J	I

6/23/2009

Date:

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		Skip					
OID		Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
		Laber	Question Text		Partially	A, C	Type (Select Holl hSty
					Not finished yet		
CJ10210	7		Have you ever used the "VA Blue Button:	CJI0210A001	No	NU-1, NU-2, NU-3, NU-4, NU-5, NU-6A, NU-	Radio button, one-up vertica
			Download My Data" feature in My HealtheVet?			6B, NU-6C, NU-6D, NU-6E, NU-6F, NU-6G, NU-6H, NU-6I, NU-7	
				CJI0210A002	Yes- I used it one or more times but	NR-1, NR-2, NR-3, NR-4, NR-5, NR-6, NR-	-
				03102107002	don't plan to use it again	7A, NR-7B, NR-7C, NR-7D, NR-7E, NR-7F,	
						NR-7G, NR-8	
				CJI0210A003	Yes- I have used it just one time, but	CU-1, CU-2, CU-3, CU-4, CU-5, CU-6, CU-	
					<mark>plan to use it again</mark>	7A, CU-7B, CU-7C, CU-7D, CU-7E, CU-7F, CU-8, CU-9	
				0.11004.04.004	Man and Lawrenth and Manual and		-
				CJ10210A004	Yes- and I currently use it regularly	CU-1, CU-2, CU-3, CU-4, CU-5, CU-6, CU- 7A, CU-7B, CU-7C, CU-7D, CU-7E, CU-7F,	
						CU-8, CU-9	
			NON USERS	CJI0210A005	Not Sure		
CJI0211	8	NU-1	Why have you not used the VA Blue Button?	CJI0211A001	I was not aware of it		
CJI0212		NU-1A	Why haven't you used the VA Blue Button?-	CJI0211A002 CJI0212A001	Lam aware of it, but have not used it Loo not know where the Blue Button is	NU-1A	Radio button, one-up vertica Checkbox, one-up vertical
5310212	9	NU-1A	(Check ALL that Apply).	CJIUZIZAUUI	on the My HealtheVet.website		CHECKDOX, OHE-up vertical
			(CJI0212A002	I do not know how to use it		
				CJI0212A003	I do not think it would be useful		
				CJI0212A004	I only use My HealtheVet to renew my prescriptions.		
				CJI0212A005	I prefer to use other methods for keeping track of my health		
				CJI0212A006	Other, please specify	NU-1A1	
CJI0213	10		What other reason haven't you used the VA Blue Button?				Text area, no char limit
CJ10214	11	NU-2	We are interested in how veterans keep a record	CJI0214A001	1 - Not at all Important		Radio button, one-up vertica
				CJI0214A002 CJI0214A003	2 - A little Important 3 - Somewhat Important		
				CJI0214A003 CJI0214A004	4 - Very Important		
				CJI0214A004	5 - Extremely important		
CJI0215	12	NU-3	Do you have a system for organizing your health	CJI0215A001	No		Radio button, one-up vertica
			information?				
				CJI0215A002	Yes	NU-3A, NU-3B, NU-3C, NU-3D	
CJI0216		NU-3A	What health information do you keep track of?-	CJI0216A001	My current prescription medications		Checkbox, one-up vertical
			(Check ALL that apply)	0.11004.04.000			
				CJI0216A002	Supplements, vitamins, and over-the- counter medications I am taking.		
				CJI0216A003	Medications I have taken in the past		
				CJI0216A004	Lab results		
				CJI0216A005	Health information such as weight,		
					blood pressure, blood sugar		
				CJI0216A006	Major health events such as heart		
					attacks or serious accidents or injuries		
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		Skip					
QID		Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
				CJI0216A007	Past surgeries		
				CJI0216A008	Doctors visits		
				CJI0216A009	Hospitalizations		
				CJI0216A010	Names and contact information of my health care providers		
				CJI0216A011	Other, please specify	NU-3A1	
CJI0217	14	NU-3A1	What other health information do you keep track of?				Text area, no char limit
CJI0218	15	NU-3B	Which of the following ways do your store your health information? (Check ALL that you use)	CJ10218A001	Paper files of my health information		Checkbox, one-up vertical
				CJI0218A002	Files with health care bills and receipts		
				CJI0218A003	Computer files of my health information		
				CJI0218A004	Web-based electronic personal health records, including My HealtheVet		
				CJI0218A005	A calendar where I keep track of appointments and other health information		
				CJI0218A006	None of the above- My health care providers maintain all my medical records		
				CJI0218A007	Other, please specify	NU-3B1	
CJI0219	16		What other ways do you store information?				Text area, no char limit
:JI0220	17	NU-3C	For what purposes do you keep track of this information? (Check ALL that apply.)	CJ10220A001	For my own use as a reminder of the care I have received		Checkbox, one-up vertical
				CJI0220A002	To share with doctors		
				CJI0220A003	To share with family members or friends who help take care of me		
				CJI0220A004	For insurance purposes		
				CJI0220A005	To monitor change in my health status over time (i.e. change in blood pressure)		
				CJI0220A006	In case of emergency for family and care providers		
				CJI0220A007	Other, please specify	NU-3C1	
CJI0221	18	NU-3C1	For what other purpose do you track this information?				Text area, no char limit
:JI0222	19	NU-3Đ	On a scale from 1 to 5, how satisfied are you with your current system of organizing your health information?	CJI0222A001	<u>1 - Not at all Satisfied</u>		Radio button, one-up vertical
				CJI0222A002	2 - A Little Satisfied		
				CJI0222A003	3 - Somewhat Satisfied		
				CJI0222A004	4 - Very Satisfied		
10000		NUL 4	Device environthe environmentations where	CJI0222A005	5 - Extremely Satisfied		Dedie hutten gewonentigt
CJI0223	20	NU-4	Do you see any health care providers who are not affiliated with the VA?-	CJI0223A001	No		Radio button, one up vertical

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QID		Skip Logic Label	Question Text	Answer IDs (DOT ONLY) CJ10223A002		Skip to NU-4A, NU-4B	Type (select from list)
CJI0224	21	NU-4A	How do your VA providers and non-VA providers communicate about your healthcare?	CJI0224A001 CJI0224A002 CJI0224A003 CJI0224A004 CJI0224A005 CJI0224A005 CJI0224A006	I share information between them They exchange medical records via mail or fax They speak by phone- I do not know how they communicate They do not communicate Other, please specify	NU-4A1	Radio button, one-up vertical
CJI0225	22	NU-4A1	How else do you communicate?	CJIUZZ4AUU0	Other, piease specily	NU-4A1	Text area. no char limit
CJ10225	23	NU-4B	How satisfied are you with the communication about your medications and health care between your VA providers and the providers outside of the VA?	CJI0226A001	1 - Not at all Satisfied		Radio button, one up vertical
				CJI0226A002 CJI0226A003 CJI0226A004 CJI0226A005	2 - A little Satisfied 3 - Somewhat Satisfied 4 - Very Satisfied 5 - Extremely Satisfied		
CJ10227	24		We are interested in learning what Veterans would like to help them better manage their health information Which of the following features would you like to have in your current system for storing your health information? (Check ALL that apply.)	CJI0227A001	The ability to organize the information into specific categories (i.e. medications, doctors visits, hospitalizations, wellness checks, and- preventive screens)		Checkbox, one up vertical
				CJI0227A002	The ability to locate easily information about care I have received in the past		
				CJI0227A003	The ability to send summaries of my health information electronically to caregivers, health care providers, or insurance companies—		
				CJI0227A004	The ability to store all my health information on a small portable disk or device so I can have it with me at all times		
				CJI0227A005	Other, please specify	NU-5A	
CJI0228	25	NU-5A	What other feature are you interested in?				Text area, no char limit

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QID CJ10229	26	Skip Logic Label NU-6A	Question Text We are interested in helping Veterans to use the Blue Button Feature of My HealtheVet. Please read the items below and indicate whether or not it would make it more likely that you would use the Blue Button. Would you be more likely to use the Blue Button if Your doctor, nurse, or other care provider strongly	Answer IDs (DOT ONLY) CJI0229A001	Answer Choices (limited to 50 characters) I would still not use the Blue Button if this happened -	Skip to	<mark>Type (select from list)</mark> Radio button, one-up-vertical
			recommended you use the Blue Button?	CJ10229A002 CJ10229A003	I might use the Blue Button if this happened- I would definitely use the Blue Button if this happened.		
CJ10230	27	NU-6B	Another veteran strongly recommended you use the Blue Button?	CJI0230A001 CJI0230A002 CJI0230A003	I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	-	Radio button, one-up-vertical
CJI0231	28	NU-6C	Using it would remind you of when your VA appointments are?	CJI0231A001 CJI0231A002 CJI0231A003	I would still not use the Blue Button if this happened. I might use the Blue Button if this happened. I would definitely use the Blue Button if	-	Radio button, one-up vertical
CJI0232	29	NU-6Đ	Using it would make it easier for you to give others, such as health care providers or family members, important medical information?	CJ10232A001 CJ10232A002 CJ10232A003	this happened. I would still not use the Blue Button if this happened. I might use the Blue Button if this happened. I would definitely use the Blue Button if this happened.	_	Radio button, one up vertical
CJI0233	30	NU-6E	Using it would help you understand better which medications you need to be taking?	CJ10233A001 CJ10233A002 CJ10233A003	I would still not use the Blue Button if this happened. I might use the Blue Button if this happened. I would definitely use the Blue Button if this happened.	-	Radio button, one up vertical
CJI0234	31	NU-6F	Using it would make it easier for you to monitor lab results?	CJ10234A001 CJ10234A002	His happened I would still not use the Blue Button if this happened I might use the Blue Button if this happened		Radio button, one-up vertical

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QID		Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
QID		Laber	Question Text	CJI0234A003	I would definitely use the Blue Button if		
					this happened.		
235	32	NU-6G	Using it would help you better manage your health in general?	CJI0235A001	I would still not use the Blue Button if this happened		Radio button, one-up vertical
				CJI0235A002	I might use the Blue Button if this happened-		
				CJI0235A003	I would definitely use the Blue Button if this happened.		
236	33	NU-6H	Would you be more likely to use the VA Blue Button ifA VA staff member showed you how to use it?	CJI0236A001	I would still not use the Blue Button if this happened		Radio button, one-up vertical
				CJI0236A002	I might use the Blue Button if this happened		
				CJI0236A003	I would definitely use the Blue Button if this happened.		
237	3 4	NU-6I	There was an easy-to-follow booklet showing you how to use it?	CJI0237A001	I would still not use the Blue Button if this happened		Radio button, one-up vertical
				CJI0237A002	I might use the Blue Button if this happened		
				CJI0237A003	l would definitely use the Blue Button if this happened.		
238	35	NU-7	Please indicate below whether or not you intend to use the Blue Button feature in the future.	CJI0238A001	I will not use the Blue Button in the future.		Radio button, one up vertical
				CJI0238A002	I might use the Blue Button in the future.		
		1	ON-RETURNERS	CJI0238A003	I will definitely use the Blue Button in the future.		
239	36	NR-1	We are interested in learning about Veterans who	CJ10239A001	I did not know how to use it		Checkbox, one-up-vertical
				CJI0239A002	I could not find what I was looking for	NR-1A	
				CJI0239A003	The information in the file/print out was not useful	NR-1A	
				CJI0239A004	The file/print out was too long		
				CJI0239A005	I would rather use another way to store my health information		
				CJI0239A006	Other, please specify	NR-1A1	
240	37	NR-1A1	What other reason do you no longer use the Blue Button?				Text area, no char limit
241	38	NR-1A	What information did you want to find on the Blue Button file? (Check ALL that apply.)	CJI0241A001	My entire medical record		Checkbox, one-up vertical
				CJI0241A002	My health record from my military service		
				CJI0241A003	My lab results		
						NP 142	
242	20	NR.142	What other information did you want to find?	C310241A005	Other, piease specify	NIC-182	Text area, no char limit
				C110243A001	No	NR-2A	Radio button, one-up vertical
	-0	NILL	heard about these new features of the Blue Button?	CONCENTION			, add batton, one up vehicar
242 243	39 40	NR-1A2 NR2	heard about these new features of the Blue	CJI0241A004 CJI0241A005 CJI0243A001	My appointments O ther, please specify No	NR-1A2 NR-2A	

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QID		Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
QID		Laber	Question Text	CJI0243A002	Yes		Type (select from fisty
CJI0244	41	NR-2A	Would the ability to view labs and appointments	CJI0244A001	No		Radio button, one-up vertical
0010244		NIC-2A	make you more likely to use the Blue Button?	CJI0244A002			rtadio batton, one up verticar
CJI0245	42	NR-3	We are interested in how veterans keep a record	CJI0244A002 CJI0245A001	Yes 1 - Not at all Important		Radio button, one-up vertical
0510245	42	MIC-3	we are interested in now veterans keep a record	CJI0245A002	2 - A little Important		radio button, one-up venticar
				CJI0245A003	3 - Somewhat Important		
				CJI0245A004	4 - Very Important		
				CJ10245A005	5 - Extremely important		
CJI0246	43	NR-4	Do you have a system for organizing your health information?	CJI0246A001	No		Radio button, one-up vertical
			internation.	CJI0246A002	Yes	NR-4A, NR-4B, NR -4C, NR-4D -	
CJI0247	44	NR-4A	What health information do you keep track of? (Check ALL that apply)	CJI0247A001	My current prescription medications		Checkbox, one-up-vertical
				CJI0247A002	Supplements, vitamins, and over-the- counter medications I am taking.		
				CJI0247A003	Medications I have taken in the past		
				CJI0247A004	Lab results		
				CJI0247A005	Health information such as weight, blood pressure, blood sugar		
				CJI0247A006	Major health events such as heart attacks or serious accidents or injuries		
				CJI0247A007	Past surgeries		
				CJI0247A008	Doctors visits		
				CJI0247A009	Hospitalizations		
				CJI0247A010	Names and contact information of my health care providers		
				CJI0247A011	Other, please specify	NR-4A1	
CJI0248	45	NR-4A1	What other information do you keep track of?				Text area, no char limit
CJI0249	46	NR-4B	Which of the following ways do your store your health information? (Check ALL that you use)	CJI0249A001	Paper files of my health information		Checkbox, one-up vertical
				CJI0249A002	Files with health care bills and receipts		
				CJI0249A003	Computer files of my health information		
				CJI0249A004	Web-based electronic personal health records, including My HealtheVet		
				CJI0249A005	A calendar where I keep track of appointments and other health information		
				CJI0249A006	None of the above- My health care providers-maintain all my medical records		

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QID		Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
CJI0250	47	NR-4A2	What other ways do you store your information?				Text area, no char limit
CJI0251	48	NR-4C	For what purposes do you keep track of this information?(Check ALL that apply.)	CJI0251A001 CJI0251A002 CJI0251A003	For my own use as a reminder of the eare I have received To share with doctors- To share with family members or		Checkbox, one up vertical
				CJI0251A004 CJI0251A005	Friends who help take care of me For insurance purposes To monitor change in my health status over time (i.e. change in blood		
				CJI0251A006	pressure) In case of emergency for family and care providers		
				CJI0251A007	Other, please specify	NR-4A3	-
CJ10252	49	NR-4A3	For what other purposes do you track this information?				Text area, no char limit
CJI0253	50	NR-4Đ	On a scale from 1 to 5, how satisfied are you with your current system of organizing your health information?	CJ10253A001	1 - Not at all Satisfied		Radio button, one-up vertical
				CJI0253A002	2 - A Little Satisfied		
				CJI0253A003	3 - Somewhat Satisfied		
				CJI0253A004	4 - Very Satisfied		
				CJI0253A005	5 - Extremely Satisfied		
CJI0254	51	NR-5	Do you see any health care providers who are not affiliated with the VA?-	CJI0254A001	No		Radio button, one-up vertical
				CJI0254A002	Yes	NR-5A, NR-5B	
CJI0255	52	NR-5A	How do your VA providers and non-VA providers communicate about your healthcare?	CJI0255A001	I share information between them		Radio button, one-up vertical
				CJI0255A002	They exchange medical records via mail or fax		
				CJI0255A003	They speak by phone		
				CJI0255A004	I do not know how they communicate		
				CJI0255A005	They do not communicate		
				CJI0255A006	Other: Please Describe	NR-5A1	
CJI0256	53	NR-5A1	Other communication method				Text area, no char limit
CJI0257	54	NR-5B	How satisfied are you with the communication about your medications and health care between your VA providers and the providers outside of the VA?	CJI0257A001	1 - Not at all Satisfied		Radio button, one up vertical
				CJI0257A002	2 - A little Satisfied		
				CJ10257A003	3 - Somewhat Satisfied		
				CJ10257A004	4 - Very Satisfied		
				CJI0257A005	5 - Extremely Satisfied		

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QID		Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
CJ10258	55	NR-6	We are interested in learning what Veterans would like to help them better manage their health information Which of the following features would you like to have in your current system for storing your health information? (Check ALL that apply.)	CJI0258A001	The ability to organize the information into specific categories (i.e. medications, doctors visits, hospitalizations, wellness checks, and preventive screens)		Checkbox, one-up vertical
				CJI0258A002	The ability to locate easily information about care I have received in the past		
				CJI0258A003	The ability to send summaries of my health information electronically to caregivers, health care providers, or insurance companies-		
				CJI0258A004	The ability to store all my health information on a small portable disk or device so I can have it with me at all times		
				CJI0258A005	Other, please specify	NR-6A	
CJI0259	56	NR-6A	What other feature would you like to have?				Text area, no char limit
CJI0260	57	NR-7A	We are interested in helping Veterans to use the	CJI0260A001 CJI0260A002	I would still not use the Blue Button if I might use the Blue Button if this happened		Radio button, one up vertical
				CJI0260A003	I would definitely use the Blue Button if this happened.		
CJI0261	58	NR-7B	Another veteran strongly recommended you use the Blue Button?	CJI0261A001	I would still not use the Blue Button if this happened.		Radio button, one-up vertical
				CJI0261A002	I might use the Blue Button if this happened		
				CJI0261A003	I would definitely use the Blue Button if this happened.		
CJI0262	59	NR-7C	Using it would remind you of when your VA appointments are?	CJ10262A001	I would still not use the Blue Button if this happened		Radio button, one-up vertical
				CJI0262A002	I might use the Blue Button if this happened-		
				CJI0262A003	I would definitely use the Blue Button if this happened.		
CJI0263	60	NR-7Ð	Using it would make it easier for you to give others, such as health care providers or family members, important medical information?	CJI0263A001	I would still not use the Blue Button if t his happened		Radio button, one-up vertical
				CJI0263A002	I might use the Blue Button if this happened		
				CJI0263A003	I would definitely use the Blue Button if this happened.		
CJI0264	61	NR-7E	Using it would help you understand better which medications you need to be taking?	CJI0264A001	I would still not use the Blue Button if t his happened -		Radio button, one-up vertical
				CJI0264A002	l might use the Blue Button if this happened		

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		Skip Logic		Answer IDs (DOT	Answer Choices		
QID		Label	Question Text	ONLY)		Skip to	Type (select from list)
				CJI0264A003	I would definitely use the Blue Button if this happened.		
CJI0265	62	NR-7F	Using it would make it easier for you to monitor lab results?	CJI0265A001	I would still not use the Blue Button if this happened		Radio button, one-up vertical
				CJI0265A002	I might use the Blue Button if this happened		
				CJI0265A003	I would definitely use the Blue Button if this happened.		
CJ10266	63	NR-7G	Using it would help you better manage your health in general?	CJ10266A001	I would still not use the Blue Button if this happened		Radio button, one-up vertical
			, , , , , , , , , , , , , , , , , , ,	CJ10266A002	I might use the Blue Button if this happened		
				CJI0266A003	I would definitely use the Blue Button if this happened.		
CJI0267	64	NR-8	Please indicate below whether or not you intend to use the Blue Button feature in the future.	CJI0267A001	I will not use the Blue Button in the future.		Radio button, one-up vertical
				CJI0267A002	I might use the Blue Button in the future.		
			USERS	CJI0267A003	I will definitely use the Blue Button in the future.		
CJI0268	65	CU-1	We are interested in learning about how Veterans are using the Blue Button.	CJ10268A001	I use it to view my health information on the My HealtheVet website		Checkbox, one-up vertical
				CJ10268A002	l use it to create an electronic file of my health information (for example, saved a file to your computer)		
				CJI0268A003	l print a paper copy of my health information		
CJI0269	66	CU-2	What information were you interested in when getting your health information through the Blue Button? (Check ALL that apply)	CJ10269A001	My current VA medication list		Checkbox, one-up vertical
				CJI0269A002	My entire VA medication history (all medications prescribed for me while I have been a patient at the VA)		
				CJI0269A003	My lab results		
				CJI0269A004	My list of medications prescribed outside of the VA (self-entered in My HealtheVet)		
				CJI0269A005	My list of over the counter, supplement, or herbal medications (self-entered in MyHealtheVet)		
				CJI0269A006	A list of my providers and their contact information (self-entered into My HealtheVet)		
				CJI0269A007	Other, please specify	CU-2A	
CJI0270	67	CU-2A	What other information were you interested in?				Text area, no char limit
CJ10271	68	CU-3	What did you do with your Blue Button print out or file? (Check ALL that apply)	CJI0271A001	I saved it for my records		Checkbox, one-up vertical
				CJI0271A002	Hread it		

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		Skip Logic		Answer IDs (DOT	Answer Choices		
QID		Label	Question Text	ONLY)	(limited to 50 characters)	Skip to	Type (select from list)
				CJI0271A003	I shared it (or plan to share it) with my VA health care provider	CU-3A, CU-3B, CU-3C	
				CJI0271A004	l shared it (or plan to share it) with my spouse, child, or other family member		
				CJI0271A005	I shared it (or plan to share it) with my non-VA health care provider	CU-3A, CU-3B, CU-3C	
				CJI0271A006	l did not keep the information (for example, deleted the file or threw away the print copy)		
				CJI0271A007	Other, please specify	CU-3A1	
CJI0272	69		What else did you do with your Blue Button print out or file?				Text area, no char limit
CJ10273	70	CU-3A	What information on the Blue Button print out did you want to show your care provider? (Check ALL that apply)	CJI0273A001	My current V A medication list		Checkbox, one-up-vertical
				CJI0273A002	My entire VA medication history		
				CJI0273A003	My lab results		
				CJI0273A004	My list of medications prescribed outside of the VA (self-entered in My HealtheVet)		
				CJI0273A005	My list of over the counter, supplement, or herbal medications (self-entered in MyHealtheVet)		
				CJI0273A006	Other, please specify	CU-3A2	
CJI0274	71	CU-3A2	What other information did you want to show your provider?				Text area, no char limit
CJI0275	72	CU-3B	What did your provider do with the Blue Button print out? Check ALL that apply.	CJI0275A001	He or she used it to review my complete medication list		Checkbox, one-up vertical
				CJI0275A002	He or she used it to review recent lab results		
				CJI0275A003	He or she used it to find other health information		
				CJI0275A004	He or she filed it in my medical record		
				CJI0275A005 CJI0275A006	He or she did not look at it	CU-3A3	
CJI0276	73	CU-3A3	What else did your provider do with the printout?	CJ10275A000	Other, please specify	60-3A3	Text area, no char limit
CJI0277	74	CU-3C	How helpful do you think your care provider found	CJI0277A001	Not at All Helpful		Radio button, one-up vertical
				CJI0277A002	Somewhat Helpful		
				CJI0277A003	Very helpful		
CJI0278	75	CU- 4	We are interacted in how veterane keeps a record	CJI0277A004 CJI0278A001	Don't Know 1 - Not at all Important		Radio button, one-up vertical
	75	60-4	We are interested in how veterans keep a record	CJI0278A001 CJI0278A002	2 - A little Important -		Raulo button, one-up vertical
				CJI0278A003	3 - Somewhat Important		
				CJI0278A004	4 - Very Important		
				CJI0278A005	5 - Extremely important		
CJI0279	76	CU-5	Do you have a system for organizing your health information?	CJI0279A001	No		Radio button, one-up vertical

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Date:

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MID: CUSTOM QUESTION LIST

QID		Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
4			Quoonon Toxi	CJI0279A002	Yes	CU-5A, CU-5B	
CJI0280	77	CU-5A	What health information do you keep track of?- (Check ALL that apply)	CJI0280A001	My current prescription medications		Checkbox, one-up vertical
				CJI0280A002	Supplements, vitamins, and over-the- counter medications I am taking.		
				CJI0280A003	Medications I have taken in the past		
				CJI0280A004	Lab results		
				CJ10280A005	Health information such as weight, blood pressure, blood sugar		
				CJI0280A006	Major health events such as heart attacks or serious accidents or injuries		
				CJI0280A007	Past surgeries		
				CJI0280A008	Doctors visits		
				CJI0280A009	Hospitalizations		
				CJI0280A010	Names and contact information of my health care providers		
				CJI0280A011	Other, please specify	CU-5A1	
:JI0281	78	CU-5A1	What other health information do you keep track of?				Text area, no char limit
JI0282	79	CU-5B	Which of the following ways do your store your health information? (Check ALL that you use)	CJ10282A001	Paper files of my health information		Checkbox, one-up vertical
				CJI0282A002	Files with health care bills and receipts		
				CJI0282A003	Computer files of my health information		
				CJI0282A004	Web-based electronic personal health records, including My HealtheVet		
				CJI0282A005	A calendar where I keep track of appointments and other health information		
				0100004000			
				CJI0282A006	None of the above- My health care providers maintain all my medical records		
				CJI0282A007	Other, please specify	CU-5B1	
:JI0283	80	CU-5B1	What other was do you store your health information?				Text area, no char limit
:JI0284	81	CU-6	Do you see any health care providers who are not affiliated with the VA?-	CJI0284A001	No		Radio button, one-up vertica
				CJI0284A002	Yes	CU-6A, CU-6B, CU-6C	
:JI0285	82	CU-6A	How do your VA providers and non-VA providers communicate about your healthcare?	CJ10285A001	I share information between them		Radio button, one up vertical
				CJI0285A002	They exchange medical records via mail or fax		
				CJI0285A003	They speak by phone-		

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QID		Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
4			L	CJI0285A004	I do not know how they communicate		
				CJI0285A005	They do not communicate		
				CJI0285A006	Other, please specify	CU-6A1	
:JI0286	83	CU-6A1	How else do your providers communicated about your healthcare?				Text area, no char limit
CJI0287	84	CU-6B	How satisfied are you with the communication about your medications and health care between your VA providers and the providers outside of the VA?	CJI0287A001	1 - Not at all Satisfied		Radio button, one-up vertical
				CJI0287A002	2 - A little Satisfied		
				CJI0287A003	3 - Somewhat Satisfied		
				CJI0287A004	4 - Very Satisfied		
				CJI0287A005	5 - Completely Satisfied		
CJI0288	85	CU-6C	Have you ever shared the Blue Button print out with your non VA providers?-	CJI0288A001	No		Radio button, one-up vertical
				CJI0288A002	Yes	CU-6D	
:JI0289	86	CU-6D	How helpful do you think your non-VA care provider found the Blue Button information in making decisions about your care?	CJ10289A001	Not at All Helpful		Radio button, one-up vertical
				CJI0289A002	Somewhat Helpful		
				CJI0289A003	Very helpful		
				CJI0289A004	Don't Know		
:JI0290	87	CU-7A	Please indicate whether or not you agree with the	CJI0290A001	1 - Completely Disagree		Radio button, one-up vertical
				CJI0290A002	2 - Somewhat Disagree		
				CJI0290A003	3 - Neither Agree nor Disagree		
				CJI0290A004	4 - Somewhat Agree		
10004		011.75	The Dive Detter from holes we welend and	CJI0290A005	5 - Completely Agree		De die bestien en en en en die die
:JI0291	88	CU-7B	The Blue Button feature helps me understand my health history better because all the information is in one place.	CJI0291A001	1 - Completely Disagree		Radio button, one-up vertical
				CJI0291A002	2 - Somewhat Disagree		
				CJI0291A003	3 - Neither Agree nor Disagree		
				CJI0291A004	4 - Somewhat Agree		
				CJI0291A005	5 - Completely Agree		
:JI0292	89	CU-7C	The Blue Button feature makes it easier for me to give others, such as health care providers or family	CJI0292A001	1 - Completely Disagree		Radio button, one up vertical
			members, important medical information?				
				CJI0292A002	2 - Somewhat Disagree		
				CJI0292A003	3 - Neither Agree nor Disagree		
				CJI0292A004	4 - Somewhat Agree		
10000		011.75	The Dive Detter fortune holes may and	CJI0292A005	5 - Completely Agree		De die bestere eine eine die b
:JI0293	90	CU-7D	The Blue Button feature helps me understand better which medications I need to be taking.	CJI0293A001	1 - Completely Disagree		Radio button, one-up vertical
				CJI0293A002	2 - Somewhat Disagree		
				CJI0293A003	3 - Neither Agree nor Disagree		
				CJI0293A004	4 - Somewhat Agree		
				CJI0293A005	5 - Completely Agree		

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		Skip						
QID		Logic Label	Question Text	Answer IDs (DOT ONLY)		Answer Choices limited to 50 characters)	Skip to	Type (select from list)
CJI0294	91	CU-7E	The Blue Button feature makes it easier to monitor	CJI0294A001		npletely Disagree		Radio button, one-up vertical
			lab results.—					
				CJI0294A002		newhat Disagree		
				CJI0294A003		her Agree nor Disagree		
				CJI0294A004		newhat Agree		
CJI0295	92	CU-7F	The Blue Button feature has helped me better	CJI0294A005 CJI0295A001		npletely Agree Ipletely Disagree		Radio button, one-up vertical
0510295	52	COMP	manage my health in general.					Radio Batton, One-up ventear
				CJI0295A002		newhat Disagree		
				CJI0295A003 CJI0295A004		her Agree nor Disagree newhat Agree		
				CJI0295A005		newhat Agree		
CJ10296	93	CU-8	On a scale from 1 to 10 with 1 being "Not at All	CJI0296A001		at all Satisfied		Radion button, scale, no don't
			Satisfied" and 10 being "Extremely Satisfied",					know
				CJI0296A002	2			
				CJI0296A003	3			
				CJI0296A004	4			
				CJI0296A005	5			
				CJI0296A006	6			
				CJI0296A007	7			
				CJI0296A008 CJI0296A009	ð			
				CJI0296A010	9 10 - Ev	tremely Satisfied		
CJI0297	94	CU-9	Please indicate below whether or not you intend to			t use the Blue Button in the		Drop down, select one
			use the Blue Button feature in the future.		future.			
				CJI0297A002	l might future.	use the Blue Button in the		
				CJI0297A003		finitely use the Blue Button in	-	
				0010201710000	the futu			
RJB00026	95		Are you a registered user on the MyHealtheVet web site?		Yes			Dropdown (Select-one)
					No		1	
					Not sur	e		
RJB00027	96		Have you visited your VA Facility in person to show your ID and be "in-person authenticated" (IPA) for My HealtheVet?		Yes			Dropdown (Select-one)
					No		-	
					Not sur	e	1	
					Not ap			
EDO07291	97		Did you use a VA medical facility or service for any of your health care needs in the last 12 months?	EDO07291A001	Yes			Dropdown (Select-one)
				EDO07291A002	No		-	
RJB00029	98		My use of the My HealtheVet personal health record has improved my ability to manage my health.		Strongl	y agree		Drop down, select one
					Agree		1	
					Not sur	e	1	
					Disagre	e]	

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		Skip					
		Skip Logic		Answer IDs (DOT	Answer Choices		
QID		Label	Question Text	ONLY)	(limited to 50 characters)	Skip to	Type (select from list)
					Strongly disagree Not applicable	-	
ALM0173	99		What is the main improvement that you would				Open-ended
			suggest for the My HealtheVet web site?				
ED02714	100		What is your age range?		Under 20		Dropdown (Select-one)
					20-24	_	
					25-29	_	
					30-34	-	
					35-39 40-44	-	
					45-49	-	
					50-54	-	
					55-59	1	
					60-64]	
					65-69		
					70-74	_	
					75-79	-	
					80-84 85 or older	-	
IIC00267	101		What is your gender?		Male		Dropdown (Select-one)
1000201	101				Female	-	Dropaowin (delete one)
JIC00178	102		In general, how would you rate your overall health?		Excellent		Dropdown (Select-one)
					Very Good		
					Good		
					Fair	-	
CJI0298	103		Do you have any of the following health problems?	CJI0298A001	Poor Prefer not to answer		Checkbox, one-up vertical
			(check all that apply)				
				CJI0298A002	Diabetes		
				CJI0298A003	High Blood Pressure		
				CJI0298A004	High Cholesterol		
				CJI0298A005	Heart Disease		
				CJI0298A006	Previous Heart Attack		
				CJI0298A007	Heart Failure		
				CJI0298A008	Lung Disease/Asthma		
				CJI0298A009	Spinal Cord Injury		
				CJI0298A010	Arthritis of any kind		
				CJI0298A011	Cancer		
				CJI0298A012	Mental Health Problems		
				CJI0298A013	Orthopedic Problems		
				CJI0298A014	Ulcer or Stomach Disease		
				CJI0298A015	_ Pain		
				CJI0298A016	Anemia or other Blood Disease		
	1			CJI0298A017	None of the above		

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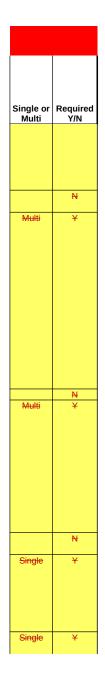
		Ckin					
		Skip Logic		Answer IDs (DOT	Answer Choices		
QID		Label	Question Text	ONLY)	(limited to 50 characters)	Skip to	Type (select from list)
				CJI0299A002	Intermediate (use the Internet for a few		
				0 110 0 0 0 0 0 0 0	things)		
				CJI0299A003	Advanced (frequently use Internet & search for information)		
C 10300	105		Which of the following social media sites or tools	CJI0300A001	,	AA	Checkbox, one-up vertical
2,10000	100		have you used in the last 2 months? (Check all that	0,100001001	VI oponsoreu i acebook page	1 21 2	eneckbox, one up verticui
			apply)				
				CJI0300A002	VA sponsored Twitter accounts	BB	
				CJI0300A003	VA Sponsored Blogs	cc	
				CJI0300A004	VA Sponsored YouTube Channel	ÐÐ	
				CJI0300A005	Facebook-	EE	
				CJI0300A006	Twitter-	FF	
				CJI0300A007	My Space	66	
				CJIO300A008	YouTube-	Ħ	
				СЛ0300А009	Blogs-	HH	
				CJI0300A010	Other, please specify:	A	
				CJI0300A011	None		exclusive
CJI0301	106	A	What other social media tools have you used?				Text area, no char limit
CJ10302	107	AA	Did the VA Sponsored Facebook page provide you	CJI0302A001	Yes		Radio button, one up vertical
			with information that made you want to visit and use My HealtheVet?				
			wy ficultile vet.	C 0302A002	No		
C]I0303	108	BB	Did the VA sponsored Twitter accounts provide	CJ10303A001	Yes		Radio button, one up vertical
0,10000	100	22	you with information that made you want to visit	0,100001001	105		indio batton, one up verdear
			and use My HealtheVet?				
				CJI0303A002	No		
CJI0304	109	ee	Did the VA Sponsored Blogs provide you with	CJI0304A001	Yes		Radio button, one up vertical
			information that made you want to visit and use My				
			HealtheVet?				
				CJI0304A002	No		
CJI0305	110	ÐÐ	Did the VA Sponsored YouTube Channel provide	CJI0305A001	Yes		Radio button, one-up vertical
			you with information that made you want to visit and use My HealtheVet?				
				CJI0305A002	No		
C110306	++++	EE	Did Facebook provide you with information that	CH0306A001	Yes		Radio button, one-up vertical
0,10000			made you want to visit and use My HealtheVet?	0,100001001	103		indio batton, one up verdear
				CJI0306A002	No		
CJI0307	112	FF	Did Twitter provide you with information that made	CJI0307A001	Yes		Radio button, one-up vertical
			you want to visit and use My HealtheVet?				
				CJI0307A002	No		
CJI0308	113	66	Did MySpace provide you with information that	CJI0308A001	Yes		Radio button, one-up vertical
			made you want to visit and use My HealtheVet?	01100004000	NT.		
010010				CJI0308A002	No		
CJI0310	114	HH	Did YouTube provide you with information that made you want to visit and use My HealtheVet?	CJI0310A001	Yes		Radio button, one-up vertical
			induc you want to visit and use wy meaninever.	CJI0310A002	No		
C110309	115	H	Did the Blogs provide you with information that	C 0310A002	Yes		Radio button, one-up vertical
			più une pioso provide you with information that	0100070001	103		radio button, one up vertical

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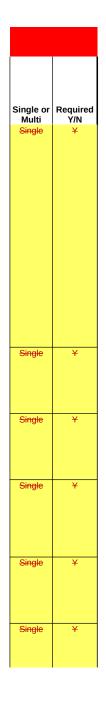
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					MID: CUSTON	QUESTION LIST	
QID		Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
				СЛ0309А002	No		
AED06379	116		Have you completed this survey within the past 3 months?		Yes No Don't recall	-	Radio button, one-up vertical

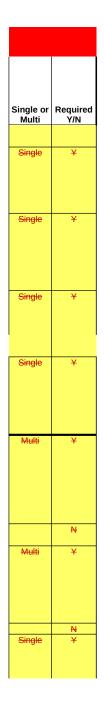
Single or Multi Single	Required Y/N Y
Multi	Y
Multi	N
Multi	Y
Single Single	N Y

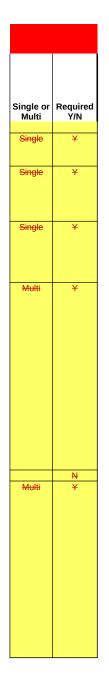
Single or Multi	Required Y/N
Single	¥
Single	¥
Multi	¥
	N
Single	¥
Single	¥
Multi	¥

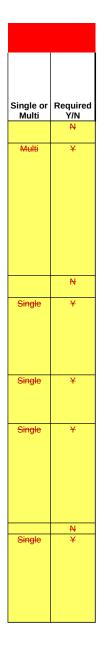


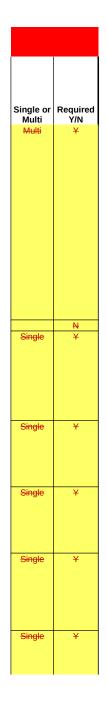


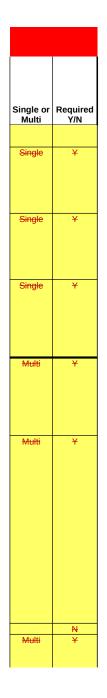


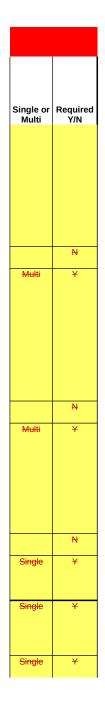




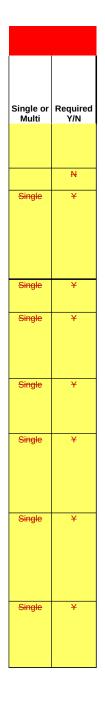


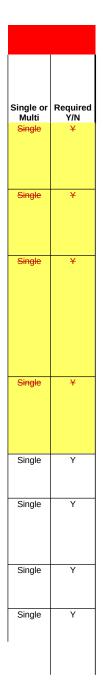






Single or Multi	Required Y/N
Multi	¥
	N
Multi	¥
	N
Single	¥
Single	¥





Single or Multi	Required Y/N
Single	N
	N
Single	N
Single	N
Single	Y
Multi	Y
Single	Y

Single or Multi	Required Y/N
Multi	¥
Single	₩ ¥
	Ŧ
Single	¥

Single or Multi	Required Y/N

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	Skip				
	Logic		Answer IDs (DOT	Answer Choices	
QID	Label	Question Text	ONLY)	(limited to 50 characters)	Skip to
ALM0169		How frequently do you visit the My HealtheVet web site?		First time	
				Daily	
				More than once a day	
				About once a week	
				About once a month	
				About every 6 months	
				Less than every 6 months	
ALM0170		Which of the following best describes you?		Active duty	
				Veteran	
				Family member of a veteran	
				Veteran service organization	
				News media	
				General public	
				VA employee	
				Federal government employee	
				State/local government employee	
				Other role	
RJB00048		Please indicate your military period(s) of service:		Global War on Terror (OEF/OIF)	
				Desert Shield/Desert Storm	
			Vietnam War		
				Korean War	
				World War II	
				Peacetime Service	
				Other	
				Not Applicable	
RJB00022		What were you trying to accomplish today in My HealtheVet? (please		Enter/keep track of personal information (My Caregivers, etc.)	
TIODOODEE		select all that apply)			
				Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)	
				Look up information about a medication	
				Request a prescription refill	
				Access prescription history from my VA medical record	
				Secure message a provider	
				View lab results	
				Download my data using the VA Blue Button_x000D_	
				Learn about what features are available_x000D_	
				View my VA Appointments	
				Find a VA health care facility	
				Research a health condition	
				Find information about VA Benefits	
				Other (please specify)	А
RJB00022other	Α	Other - trying to accomplish			
ALM0172		Did you accomplish what you wanted to in My HealtheVet?		Yes	
		,, ,,, ,, ,, ,,, , .		No	
				Partially	A, C
I	1			Not finished yet	, 🗸

Model Instance Name: VA - My HealtheVet MID: NJxFtMU9UosBkJZRd48x9Q==

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	Skip Logic		Answer IDs (DOT	Answer Choices	
QID	Label	Question Text Have you ever used the "VA Blue Button: Download My Data" feature in	ONLY)	(limited to 50 characters)	Skip to NU-1, NU-2, NU-
		My HealtheVet?			3, NU-4, NU-5, NU-6A, NU-6B, NU-6C, NU-6D, NU-6E, NU-6F, NU-6G, NU-6H, NU-6I, NU-7
				Yes- I used it one or more times but don't plan to use it again	NR-1, NR-2, NR- 3, NR-4, NR-5, NR-7A, NR-7B, NR-7C, NR-7D, NR-7E, NR-7F, NR-7G
				Yes- I have used it just one time, but plan to use it again	CU-1, CU-2, CU- 3, CU-4, CU-5, CU-6, CU-7A, CU 7B, CU-7C, CU- 7D, CU-7E, CU- 7F, CU-8, CU-9
				Yes- and I currently use it regularly	CU-1, CU-2, CU- 3, CU-4, CU-5, CU-6, CU-7A, CU 7B, CU-7C, CU- 7D, CU-7C, CU- 7F, CU-8, CU-9
		NON USERS			
		NON COLKS		Not Sure	
	NU-1	Why have you not used the VA Blue Button?		I was not aware of it	
	NU-1A	Why haven't you used the VA Blue Button? (Check ALL that Apply).		I am aware of it, but have not used it	NU-1A
	NU-1A			I do not know where the Blue Button is on the My HealtheVet.website I do not know how to use it I do not think it would be useful I only use My HealtheVet to renew my prescriptions. I prefer to use other methods for keeping track of my health Other, please specify	NU-1A1
	NU-1A1	What other reason haven't you used the VA Blue Button?			
	NU-2	We are interested in how veterans keep a record of their health information. On a scale from 1 to 5, how important to you is keeping your own record of your personal health information?		1 - Not at all Important 2 - A little Important 3 - Somewhat Important 4 - Very Important 5 - Extremely important	
	NU-3	Do you have a system for organizing your health information?		No	

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	Skip				
QID	Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to
				Yes	NU-3A, NU-3B NU-3C, NU-3E
	NU-3A	What health information do you keep track of? (Check ALL that apply)		My current prescription medications	
				Supplements, vitamins, and over-the-counter medications I am taking.	
				Medications I have taken in the past	
				Lab results	
				Health information such as weight, blood pressure, blood sugar Major health events such as heart attacks or serious accidents or injuries	
				Past surgeries	
				Doctors visits	
				Hospitalizations	
				Names and contact information of my health care providers Other, please specify	NU-3A1
	NU-3A1	What other health information do you keep track of?		Utiler, please specify	NO-SA1
	NU-3B	Which of the following ways do your store your health information? (Check ALL that you use)		Paper files of my health information	
				Files with health care bills and receipts	
				Computer files of my health information	
				Web-based electronic personal health records, including My HealtheVet	
				A calendar where I keep track of appointments and other health information	
				None of the above- My health care providers maintain all my medical records	
				Other, please specify	NU-3B1
	NU-3B1	What other ways do you store information?			
	NU-3C	For what purposes do you keep track of this information? (Check ALL that apply.)		For my own use as a reminder of the care I have received	
				To share with doctors	
				To share with family members or friends who help take care of me For insurance purposes	
				To monitor change in my health status over time (i.e. change in blood	
				pressure)	
				In case of emergency for family and care providers	
	NU-3C1	For what other purpose do you track this information?		Other, please specify	NU-3C1
	NU-3C1 NU-3D	On a scale from 1 to 5, how satisfied are you with your current system		1 - Not at all Satisfied	
		of organizing your health information?			
				2 - A Little Satisfied	
				3 - Somewhat Satisfied	
				4 - Very Satisfied 5 - Extremely Satisfied	
	NU-4	Do you see any health care providers who are not affiliated with the VA?		No	

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MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters) Yes	Skip to NU-4A, NU-4B
					110 47, 110 42
	NU-4A	How do your VA providers and non-VA providers communicate about your healthcare?		I share information between them They exchange medical records via mail or fax They speak by phone I do not know how they communicate They do not communicate Other, please specify	NU-4A1
	NU-4A1	How else do you communicate?			10-441
	NU-4B	How satisfied are you with the communication about your medications and health care between your VA providers and the providers outside of the VA?		1 - Not at all Satisfied 2 - A little Satisfied 3 - Somewhat Satisfied	
				4 - Very Satisfied 5 - Extremely Satisfied	
		We are interested in learning what Veterans would like to help them better manage their health information. Which of the following features would you like to have in your current system for storing your health information? (Check ALL that apply.)		The ability to organize the information into specific categories (i.e. medications, doctors visits, hospitalizations, wellness checks, and preventive screens)	
				The ability to locate easily information about care I have received in the past The ability to send summaries of my health information electronically to caregivers, health care providers, or insurance companies	
				The ability to store all my health information on a small portable disk or device so I can have it with me at all times Other, please specify	
	NU-5A	What other feature are you interested in?		Outer, please specify	NU-5A
		What other reactive are you interested in? We are interested in helping Veterans to use the Blue Button Feature of		I would still not use the Blue Button if this happened	
		We HealtheVet. Please read the items below and indicate whether or not it would make it more likely that you would use the Blue Button. Would you be more likely to use the Blue Button if Your doctor, nurse, or other care provider strongly recommended you use the Blue Button?		I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
	NU-6B	Another veteran strongly recommended you use the Blue Button?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
	NU-6C	Using it would remind you of when your VA appointments are?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
	NU-6D	Using it would make it easier for you to give others, such as health care providers or family members, important medical information?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	

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	Skip				
	Logic		Answer IDs (DOT	Answer Choices	
OID	Label	Ouestion Text	ONLY)	(limited to 50 characters)	Skip to
x	NU-6E	Using it would help you understand better which medications you need	•	I would still not use the Blue Button if this happened	
		to be taking?			
				I might use the Blue Button if this happened	
				I would definitely use the Blue Button if this happened.	
	NU-6F	Using it would make it easier for you to monitor lab results?		I would still not use the Blue Button if this happened	
				I might use the Blue Button if this happened	
				I would definitely use the Blue Button if this happened.	
	NU-6G	Using it would help you better manage your health in general?		I would still not use the Blue Button if this happened	
				I might use the Blue Button if this happened	
				I would definitely use the Blue Button if this happened.	
	NU-6H	Would you be more likely to use the VA Blue Button ifA VA staff		I would still not use the Blue Button if this happened	
		member showed you how to use it?			
				I might use the Blue Button if this happened	
				I would definitely use the Blue Button if this happened.	
	NU-6I	There was an easy-to-follow booklet showing you how to use it?		I would still not use the Blue Button if this happened	
				I might use the Blue Button if this happened	
				I would definitely use the Blue Button if this happened.	
	NU-7	Please indicate below whether or not you intend to use the Blue Button		I will not use the Blue Button in the future.	
		feature in the future.			
				I might use the Blue Button in the future.	
		NON-RETURNERS		I will definitely use the Blue Button in the future.	_
	NR-1	We are interested in learning about Veterans who have used the Blue		I did not know how to use it	
		Button, but do not plan to use it again.		I could not find what I was looking for	NR-1A
				The information in the file/print out was not useful	NR-1A
		Why do you no longer use the Blue Button Feature of My HealtheVet?		The file/print out was too long	
		(Check ALL that apply)		I would rather use another way to store my health information	
				Other, please specify	NR-1A1
	NR-1A1	What other reason do you no longer use the Blue Button?			
	NR-1A	What information did you want to find on the Blue Button file? (Check		My entire medical record	
		ALL that apply.)			
				My health record from my military service	
				My lab results	
				My appointments	
				Other, please specify	NR-1A2
	NR-1A2	What other information did you want to find?			
	NR2	In the past year, My HealtheVet has expanded to include lab results,		No	NR-2A
		and appointments. Had you heard about these new features of the Blue			
		Button?			
				Yes	
	NR-2A	Would the ability to view labs and appointments make you more likely to		No	
		use the Blue Button?			
				Yes	
	NR-3	We are interested in how veterans keep a record of their health		1 - Not at all Important	
		information.		2 - A little Important	
		On a scale from 1 to 5, how important to you is keeping your own record		3 - Somewhat Important	
		of your personal health information?		4 - Very Important	
				5 - Extremely important	
	NR-4	Do you have a system for organizing your health information?		No	

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					NR -4C, NR-4D
	NR-4A	What health information do you keep track of? (Check ALL that apply)		My current prescription medications	
				Supplements, vitamins, and over-the-counter medications I am taking.	
				Medications I have taken in the past	
				Lab results Health information such as weight, blood pressure, blood sugar	
				Major health events such as heart attacks or serious accidents or injuries	
				Past surgeries	
				Doctors visits	
				Hospitalizations Names and contact information of my health care providers	
				Other, please specify	NR-4A1
	NR-4A1	What other information do you keep track of?			
	NR-4B	Which of the following ways do your store your health information? (Check ALL that you use)		Paper files of my health information	
				Files with health care bills and receipts	
				Computer files of my health information	
				Web-based electronic personal health records, including My HealtheVet	
				A calendar where I keep track of appointments and other health information	
				None of the above- My health care providers maintain all my medical records	
				Other, please specify	NR-4A2
	NR-4A2 NR-4C	What other ways do you store your information? For what purposes do you keep track of this information?(Check ALL		For my own use as a reminder of the care I have received	
	111-40	that apply.)			
				To share with doctors	
				To share with family members or friends who help take care of me For insurance purposes	
				To monitor change in my health status over time (i.e. change in blood pressure)	
				In case of emergency for family and care providers	
				Other, please specify	NR-4A3
	NR-4A3 NR-4D	For what other purposes do you track this information? On a scale from 1 to 5, how satisfied are you with your current system		1 - Not at all Satisfied	
		of organizing your health information?			
				2 - A Little Satisfied	
				3 - Somewhat Satisfied 4 - Very Satisfied	
				5 - Extremely Satisfied	
	NR-5	Do you see any health care providers who are not affiliated with the VA?		No	

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MID: CUSTOM QUESTION LIST

Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to
			Yes	NR-5A, NR-5B
NR-5A	How do your VA providers and non-VA providers communicate about		I share information between them	
	your healthcare?			
			They exchange medical records via mail or fax	
			They speak by phone	
			I do not know how they communicate	
			They do not communicate	
	Other a second section months of		Other: Please Describe	NR-5A1
NR-5A1 NR-5B	Other communication method How satisfied are you with the communication about your medications		1 - Not at all Satisfied	
INK-3D	and health care between your VA providers and the providers outside of the VA?		1 - NUL AL AN SAUSHEU	
			2 - A little Satisfied	
			3 - Somewhat Satisfied	
			4 - Very Satisfied	
 			5 - Extremely Satisfied	
NR-6	We are interested in learning what Veterans would like to help them better manage their health information.		The ability to organize the information into specific categories (i.e. medications, doctors visits, hospitalizations, wellness checks, and	
	Which of the following features would you like to have in your current		preventive screens)	
	system for storing your health information? (Check ALL that apply.)		The ability to locate easily information about care I have received in the bast	
			The ability to send summaries of my health information electronically to caregivers, health care providers, or insurance companies	
			The ability to store all my health information on a small portable disk or device so I can have it with me at all times	
			Other, please specify	NR-6A
 NR-6A	What other feature would you like to have?			
NR-7A	We are interested in helping Veterans to use the Blue Button Feature of		I would still not use the Blue Button if this happened	
	My HealtheVet. Please read the items below and indicate whether or not it would make it more likely that you would use the Blue Button.		I might use the Blue Button if this happened	
	Would you be more likely to use the Blue Button if		I would definitely use the Blue Button if this happened.	
	Your doctor, nurse, or other care provider strongly recommended you use the Blue Button?			
NR-7B	Another veteran strongly recommended you use the Blue Button?		I would still not use the Blue Button if this happened	
			I might use the Blue Button if this happened	
	I taken for an information of the large state of th		I would definitely use the Blue Button if this happened.	
NR-7C	Using it would remind you of when your VA appointments are?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened	
			I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
NR-7D	Using it would make it easier for you to give others, such as health care		I would still not use the Blue Button if this happened.	
	providers or family members, important medical information?			
			I might use the Blue Button if this happened	
			I would definitely use the Blue Button if this happened.	
NR-7E	Using it would help you understand better which medications you need to be taking?		I would still not use the Blue Button if this happened	
			I might use the Blue Button if this happened	

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	Skip				
QID	Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to
,				I would definitely use the Blue Button if this happened.	
	NR-7F	Using it would make it easier for you to monitor lab results?		I would still not use the Blue Button if this happened	
				I might use the Blue Button if this happened	
				I would definitely use the Blue Button if this happened.	
	NR-7G	Using it would help you better manage your health in general?		I would still not use the Blue Button if this happened	
				I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
	NU-8	Please indicate below whether or not you intend to use the Blue Button		I will not use the Blue Button in the future.	
	10-0	feature in the future.		i will not use the blue button in the luture.	
				I might use the Blue Button in the future.	
		USERS		I will definitely use the Blue Button in the future.	
	CU-1	We are interested in learning about how Veterans are using the Blue Button.		I use it to view my health information on the My HealtheVet website	
		How did you typically use the VA Blue Button? (Check ALL that apply)		I use it to create an electronic file of my health information (for example, saved a file to your computer)	
				I print a paper copy of my health information	
	CU-2	What information were you interested in when getting your health information through the Blue Button? (Check ALL that apply)		My current VA medication list	
				My entire VA medication history (all medications prescribed for me while I have been a patient at the VA)	
				My lab results	
				My list of medications prescribed outside of the VA (self-entered in My HealtheVet)	
				My list of over-the-counter, supplement, or herbal medications (self- entered in MyHealtheVet)	
				A list of my providers and their contact information (self-entered into My HealtheVet)	
				Other, please specify	CU-2A
	CU-2A	What other information were you interested in?			
	CU-3	What did you do with your Blue Button print out or file? (Check ALL that apply)		I saved it for my records	
				I read it I shared it (or plan to share it) with my VA health care provider	CU-3A, CU-3B, CU-3C
				I shared it (or plan to share it) with my spouse, child, or other family member	00-30
				I shared it (or plan to share it) with my non-VA health care provider	CU-3A, CU-3B, CU-3C
				I did not keep the information (for example, deleted the file or threw away the print copy)	
				Other, please specify	CU-3A1
	CU-3A1	What else did you do with your Blue Button print out or file?			
	CU-3A	What information on the Blue Button print out did you want to show your care provider? (Check ALL that apply)		My current V A medication list	
				My entire VA medication history My lab results	
				My list of medications prescribed outside of the VA (self-entered in My HealtheVet)	
				My list of over-the-counter, supplement, or herbal medications (self- entered in MyHealtheVet)	

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	Skip Logic		Answer IDs (DOT	Answer Choices	
QID	Label	Question Text	ONLY)	(limited to 50 characters)	Skip to
		•	,	Other, please specify	CU-3A2
	CU-3A2				
	CU-3B	What did your provider do with the Blue Button print out? Check ALL		He or she used it to review my complete medication list	
		that apply.			
				He or she used it to review recent lab results	
				He or she used it to find other health information	
				He or she filed it in my medical record	
				He or she did not look at it Other, please specify	CU-3A3
	CU-3A3	What else did your provider do with the printout?		Other, please specify	CU-SAS
	CU-3C	How helpful do you think your care provider found the Blue Button		Not at All Helpful	
	00-00	information in making decisions about your care?		Somewhat Helpful	
				Very helpful	
				Don't Know	
	CU-4	We are interested in how veterans keep a record of their health		1 - Not at all Important	
		information.		2 - A little Important	
		On a scale from 1 to 5, how important to you is keeping your own record		3 - Somewhat Important	
		of your personal health information?		4 - Very Important	
				5 - Extremely important	
	CU-5	Do you have a system for organizing your health information?		No	
				Yes	CU-5A, CU-5E
	CU-5A	What health information do you keep track of? (Check ALL that apply)		My current prescription medications	
				Supplemente vitemine, and over the equator mediactions I am toking	
				Supplements, vitamins, and over-the-counter medications I am taking.	
				Medications I have taken in the past	
				Lab results	
				Health information such as weight, blood pressure, blood sugar	
				Major health events such as heart attacks or serious accidents or injuries	
				Past surgeries	
				Doctors visits	
				Hospitalizations	
				Names and contact information of my health care providers	
				Other, please specify	CU-5A1
	CU-5A1 CU-5B	What other health information do you keep track of? Which of the following ways do your store your health information?		Paper files of my health information	
	00-58	(Check ALL that you use)			
				Files with health care bills and receipts	
				Computer files of my health information	
				Web-based electronic personal health records, including My HealtheVet	
				A calendar where I keep track of appointments and other health information	
				None of the above- My health care providers maintain all my medical records	
				Other, please specify	CU-5B1
	CU-5B1	What other was do you store your health information?			

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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to
4	CU-6	Do you see any health care providers who are not affiliated with the VA?	•··,	No	
				Yes	CU-6A, CU-6B, CU-6C, CU-6D
	CU-6A	How do your VA providers and non-VA providers communicate about your healthcare?		I share information between them	
				They exchange medical records via mail or fax They speak by phone I do not know how they communicate They do not communicate	
				Other, please specify	CU-6A1
		How else do your providers communicated about your healthcare?			
	CU-6B	How satisfied are you with the communication about your medications and health care between your VA providers and the providers outside of the VA?		1 - Not at all Satisfied	
				2 - A little Satisfied	
				3 - Somewhat Satisfied	
				4 - Very Satisfied	
				5 - Completely Satisfied	
	CU-6C	Have you ever shared the Blue Button print out with your non-VA providers?		No	CU-6D
	CU-6D	How helpful do you think your non-VA care provider found the Blue Button information in making decisions about your care?		Not at All Helpful	
				Somewhat Helpful Very helpful Dealth Kenning	
	CU-7A	Please indicate whether or not you agree with the following statements		Don't Know 1 - Completely Disagree	
	00-14	using a scale from 1 (Completely Disagree) to 5 (Completely Agree).		2 - Somewhat Disagree	
				3 - Neither Agree nor Disagree	
		The Blue Button feature helps me remember when my VA appointments are.		4 - Somewhat Agree	
				5 - Completely Agree	
	CU-7B	The Blue Button feature helps me understand my health history better because all the information is in one place.		1 - Completely Disagree	
				2 - Somewhat Disagree 3 - Neither Agree nor Disagree	
				4 - Somewhat Agree	
				5 - Completely Agree	
	CU-7C	The Blue Button feature makes it easier for me to give others, such as health care providers or family members, important medical information?		1 - Completely Disagree	
				2 - Somewhat Disagree 3 - Neither Agree nor Disagree	
				4 - Somewhat Agree	
				5 - Completely Agree	
	CU-7D	The Blue Button feature helps me understand better which medications I need to be taking.		1 - Completely Disagree	

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	Skip				
	Logic		Answer IDs (DOT	Answer Choices	
QID	Label	Question Text	ONLY)	(limited to 50 characters)	Skip to
				3 - Neither Agree nor Disagree	
				4 - Somewhat Agree	
				5 - Completely Agree	
	CU-7E	The Blue Button feature makes it easier to monitor lab results.		1 - Completely Disagree	
				2 - Somewhat Disagree	
				3 - Neither Agree nor Disagree	
				4 - Somewhat Agree	
				5 - Completely Agree	
	CU-7F	The Blue Button feature has helped me better manage my health in		1 - Completely Disagree	
		general.			
				2 - Somewhat Disagree	
				3 - Neither Agree nor Disagree	
				4 - Somewhat Agree	
				5 - Completely Agree	
	CU-8	On a scale from 1 to 10 with 1 being "Not at All Satisfied" and 10 being		1 - Not at all Satisfied	
		"Extremely Satisfied", please rate your overall satisfaction with the Blue Button Feature of My HealtheVet?			
		buildin realure of my freathever?		2	
				4 E - Comercia de Cartis fa d	
				5 - Somewhat Satisfied	
				10 - Extremely Satisfied	
	CU-9	Please indicate below whether or not you intend to use the Blue Button		I will not use the Blue Button in the future.	
	00-5	feature in the future.			
				I might use the Blue Button in the future.	
				I will definitely use the Blue Button in the future.	
JB00026		Are you a registered user on the MyHealtheVet web site?		Yes	
200020				No	
				Not sure	
JB00027		Have you visited your VA Facility in person to show your ID and be "in-		Yes	
		person authenticated" (IPA) for My HealtheVet?			
				No	
				Not sure	
				Not applicable	
DO07291		Did you use a VA medical facility or service for any of your health care	EDO07291A001	Yes	
		needs in the last 12 months?			
			EDO07291A002	No	
JB00029		My use of the My HealtheVet personal health record has improved my	•	Strongly agree	
		ability to manage my health.			
				Agree	
				Not sure	
				Disagree	
				Strongly disagree	
				Not applicable	
LM0173		What is the main improvement that you would suggest for the My			
		HealtheVet web site?			
ED02714		What is your age range?	1	Under 20	

Model Instance Name: VA - My HealtheVet MID: NJxFtMU9UosBkJZRd48x9Q==

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	Logic		Answer IDs (DOT	Answer Choices	
QID	Label	Question Text	ONLY)	(limited to 50 characters)	Skip to
				<u>20-24</u> 25-29	_
					_
				30-34	_
				35-39 40-44	_
				40-44 45-49	_
				45-49 50-54	_
				55-59	-
				60-64	_
				65-69	_
				70-74	-
				75-79	-
				80-84	-
				85 or older	-
C00267		What is your gender?		Male	
				Female	
C00178		In general, how would you rate your overall health?		Excellent	
				Very Good	
				Good	
				Fair	
				Poor	
		Do you have any of the following health problems? (check all that apply)		Prefer not to answer	
				Diabetes	
				High Blood Pressure	
				High Cholesterol	
				Heart Disease	
				Previous Heart Attack	
				Heart Failure	
				Lung Disease/Asthma	
				Spinal Cord Injury	
				Arthritis of any kind	
				Cancer	
				Mental Health Problems	
				Orthopedic Problems	
				Ulcer or Stomach Disease	
				Pain	
				Anemia or other Blood Disease	
				None of the above	
JB00080		Please rate your ability in using the Internet:		Beginner or novice (just starting/don't use Internet much)	
EINSTATING				Intermediate (use the Internet for a few things)	
				Advanced (frequently use Internet & search for information)	
		Which of the following social media sites or tools have you used in the			AA
		last 2 months? (Check all that apply)		VA Sponsored Facebook page	
				VA sponsored Twitter accounts	BB
				VA Sponsored Blogs	СС
				VA Sponsored YouTube Channel	DD
					oreSee Results -

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Model Instance Name: VA - My HealtheVet MID: NJxFtMU9UosBkJZRd48x9Q==

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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to
				Facebook	EE
				Twitter My Space	FF GG
				YouTube	НН
				Blogs	
				Other, please specify:	A
				None	
	Α	What other social media tools have you used?			
	AA	Did the VA Sponsored Facebook page provide you with information			
		that made you want to visit and use My HealtheVet?		Yes	
	BB	Did the VA sponsored Twitter accounts provide you with information		No	
	DD	that made you want to visit and use My HealtheVet?		Yes	
				No	
	CC	Did the VA Sponsored Blogs provide you with information that made			
		you want to visit and use My HealtheVet?		Yes	
	DD	Did the VA Sponsored YouTube Channel provide you with		No	
		information that made you want to visit and use My HealtheVet?		Yes	
				No	
	EE	Did Facebook provide you with information that made you want to visit and use My HealtheVet?			
		and use My HealtheVet?		Yes	
	FF	Did Twitter provide you with information that made you want to visit and		No	
	E F F	Did Twitter provide you with information that made you want to visit and use My HealtheVet?		Yes	
				No	
	GG	Did MySpace provide you with information that made you want to visit and use My HealtheVet?			
		and use My HealtheVet?		Yes	
	НН	Did the Blogs provide you with information that made you want to visit		No	
	nn	and use My HealtheVet?		Yes	
				No	
	Ш	Did YouTube provide you with information that made you want to visit			
		and use My HealtheVet?		Yes	
AED06379		Have you completed this survey within the past 3 months?		No Yes	
		nave you completed this survey within the past s months?		No	-
				Don't recall	

Type (select from list) Dropdown (Select-one)	Single or Multi	Required Y/N
	Single	Y
Checkbox, one-up vertical	Multi	Y
Check-boxes	Multi	Ν
Check-boxes	Multi	Y
Text field, <100 char Dropdown (Select-one)	Single Single	N Y

Type (select from list)	Single or Multi	Required Y/N
Radio button, one-up vertical	Single	Ŷ
De die bestern der eine versientiget.	Single	Y
Radio button, one-up vertical Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Ŷ
Radio button, one-up vertical	Single	Y

Type (select from list)	Single or Multi	Required Y/N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Ŷ
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Ŷ
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y

Type (select from list)	Single or Multi	Required Y/N
<u>Type (select from list)</u>	Multi	T/IN
Radio button, one-up vertical	Single	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Checkbox, one-up vertical	Multi	V
Checkbox, one-up venical	wuu	1
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
	Ŭ	
Radio button, one-up vertical	Single	V
Ruaio button, one-up ventical	Single	
Radio button, one-up vertical	Single	Y

	Single or	Required
Type (select from list)	Multi	Ý/N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
radio battori, one up vertical	Olingie	1 - C
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
· · · · · · · · · · · · · · · · · · ·		
Radio button, one-up vertical	Single	Y
Checkbox, one-up vertical	Multi	V
Checkbox, one-up vertical	wuu	
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
station, one up verdeur	Ciligio	
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
	eg.e	

	0	
Type (select from list)	Single or Multi	Required Y/N
Type (Sciece noin iist)	Watu	1/18
Checkbox, one-up vertical	Multi	V
checkbox, one-up vertical	with	· · ·
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Padia button and un vortical	Single	Y
Radio button, one-up vertical	Single	Y

	Single or	Required
Type (select from list)	Multi	Y/N
Dadia buttan ana un vartical	Cingle	V
Radio button, one-up vertical	Single	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
radio button, one up ventear	Oligic	
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
	0.1	
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Raulo bullon, one-up verilcal	Single	Y
Radio button, one-up vertical	Single	V
Radio button, one-up vertical	Single	T

Turne (coloct from list)	Single or Multi	Required Y/N
Type (select from list)	Mulu	T/IN
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Dedie butten one we vertied	Cinala	X
Radio button, one-up vertical	Single	Y
Checkbox, one-up vertical	Multi	Y
Checkbox, one-up vertical	Multi	Y
Checkbox, one-up vertical	iviulu	, T
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y

	Single or	Required
Type (select from list)	Multi	Ý/N
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	×
rtadio button, one-up ventical	Single	
Dadia buttan ana un vartiaal	Cinalo	Y
Radio button, one-up vertical	Single	т
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y
Toxt area in a char limit		N
Text area, no char limit		ÍN

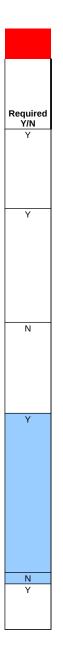
Type (select from list)Single or MultiRequired YRadio button, one-up verticalSingleYRadio button, one-up verticalSingleYText area, no char limitNRadio button, one-up verticalSingleYText area, no char limitNRadio button, one-up verticalSingleYRadio button, one-up verticalSingleY	Type (select from list)MultiRadio button, one-up verticalSingleRadio button, one-up verticalSingleText area, no char limitSingleRadio button, one-up verticalSingleRadio button, one-up verticalSingle			
Type (select from list) Multi Ý/N Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y Text area, no char limit N N Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y	Type (select from list)MultiRadio button, one-up verticalSingleRadio button, one-up verticalSingleText area, no char limitImage: Comparison of the second s			
Type (select from list) Multi Ý/N Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y Text area, no char limit N N Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y	Type (select from list)MultiRadio button, one-up verticalSingleRadio button, one-up verticalSingleText area, no char limitImage: Comparison of the second s			
Type (select from list) Multi Ý/N Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y Text area, no char limit N N Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y	Type (select from list)MultiRadio button, one-up verticalSingleRadio button, one-up verticalSingleText area, no char limitImage: Comparison of the second s			
Type (select from list) Multi Ý/N Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y Text area, no char limit N N Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y	Type (select from list)MultiRadio button, one-up verticalSingleRadio button, one-up verticalSingleText area, no char limitImage: Comparison of the second s			
Type (select from list) Multi Ý/N Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y Text area, no char limit N N Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y	Type (select from list)MultiRadio button, one-up verticalSingleRadio button, one-up verticalSingleText area, no char limitImage: Comparison of the second s			
Type (select from list) Multi Ý/N Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y Text area, no char limit N N Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y	Type (select from list)MultiRadio button, one-up verticalSingleRadio button, one-up verticalSingleText area, no char limitImage: Comparison of the second s		Single or	Pequired
Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y Text area, no char limit N Radio button, one-up vertical Single Y	Radio button, one-up verticalSingleRadio button, one-up verticalSingleText area, no char limitRadio button, one-up verticalSingleRadio button, one-up verticalSingle	Type (select from list)		
Text area, no char limit N Radio button, one-up vertical Single Y	Text area, no char limit Radio button, one-up vertical Single		Single	Y
Text area, no char limit N Radio button, one-up vertical Single Y	Text area, no char limit Radio button, one-up vertical Single			
Text area, no char limit N Radio button, one-up vertical Single Y	Text area, no char limit Radio button, one-up vertical Single			
Text area, no char limit N Radio button, one-up vertical Single Y	Text area, no char limit Radio button, one-up vertical Single			
Text area, no char limit N Radio button, one-up vertical Single Y	Text area, no char limit Radio button, one-up vertical Single	Padio button one un vertical	Single	V
Radio button, one-up vertical Single Y	Radio button, one-up vertical Single	Radio button, one-up vertical	Single	
Radio button, one-up vertical Single Y	Radio button, one-up vertical Single			
Radio button, one-up vertical Single Y	Radio button, one-up vertical Single			
Radio button, one-up vertical Single Y	Radio button, one-up vertical Single			
Radio button, one-up vertical Single Y	Radio button, one-up vertical Single			
Radio button, one-up vertical Single Y	Radio button, one-up vertical Single	Text area no char limit		N
Radio button, one-up vertical Single Y	Radio button, one-up verticalSingleRadio button, one-up verticalSingleSingleSingleRadio button, one-up verticalSingle	Radio button, one-up vertical	Single	Y
Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y	Radio button, one-up vertical Single Single Single		Ŭ	
Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y	Radio button, one-up vertical Single Single Single			
Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y	Radio button, one-up vertical Single Single Single			
Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y	Radio button, one-up vertical Single Single Single			
Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y	Radio button, one-up vertical Single Single Single			
Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y	Radio button, one-up vertical Single	Radio button, one-up vertical	Single	Y
Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y	Radio button, one-up vertical Single			
Radio button, one-up vertical Single Y Radio button, one-up vertical Single Y	Radio button, one-up vertical Single			
Radio button, one-up vertical Single Y	Radio button, one-up vertical Single Radio button, one-up vertical Single	Radio button, one-up vertical	Single	Y
Radio button, one-up vertical Single Y	Radio button, one-up vertical Single Radio button, one-up vertical Single			
Radio button, one-up vertical Single Y	Radio button, one-up vertical Single Radio button, one-up vertical Single			
Radio button, one-up vertical Single Y	Radio button, one-up vertical Single Radio button, one-up vertical Single			
	Radio button, one-up vertical Single	Radio button, one-up vertical	Single	Y
	Radio button, one-up vertical Single			
	Radio button, one-up vertical Single			
	Radio button, one-up vertical Single			
Radio button, one-up vertical Single Y		Radio button, one-up vertical	Single	Y
Radio button, one-up vertical Single Y				
Radio button, one-up vertical Single Y				
Radio button, one-up vertical Single Y				
Radio button, one-up vertical Single Y				
		Radio button, one-up vertical	Single	Y
	Radio button, one-up vertical Single			
	Radio button, one-up vertical Single			
	Radio button, one-up vertical Single			
	Radio button, one-up vertical Single			
	Radio button, one-up vertical Single			
Radio button, one-up vertical Single Y		Radio button, one-up vertical	Single	Y

Type (select from list)	Single or Multi	Required Y/N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radion button, scale, no don't know	Single	Y
Drop down, select one	Single	Y
Dropdown (Select-one)	Single	Y
Dropdown (Select-one)	Single	Y
Dropdown (Select-one)	Single	Y
Drop down, select one	Single	Y
Open-ended	Single	N
Dropdown (Select-one)	Single	N

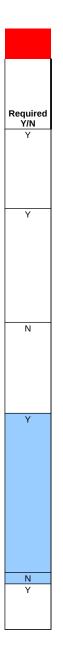
Type (select from list)	Single or Multi	Required Y/N
Dropdown (Select-one)	Single	N
Dropdown (Select-one)	Single	Y
Checkbox, one-up vertical	Multi	Y
Radio button, one-up vertical	Single	Y
Checkbox, one-up vertical	Multi	Y

Type (select from list)	Single or Multi	Required Y/N
Text area, no char limit	Single	Y
Radio button, one-up vertical		
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Ν

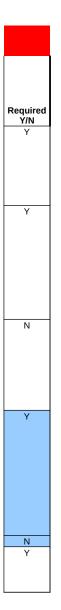
Model Instar MID:		:: VA - My HealtheVet J9UosBkJZRd48x9Q==	r <mark>ed & strike-through</mark> : DELETE <u>underlined & italicized</u> : RE-ORDER			
			pink: ADDITION			
Date:	6/23/200	9	blue +>: REWORDING			
			violet (bold): SKIP-LOGIC			
			MID: CUSTOM QUESTION LIST			
OID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skin to	Type (select from list)	Single or Multi
LM0169	Luber	How frequently do you visit the My HealtheVet web site?	First time		Dropdown (Select-one)	Single
			Daily More than once a day About once a week About once a month About every 6 months Less than every 6 months	-		Ciligio
LM0170		Which of the following best describes you ?	Active duty Veteran Family member of a veteran	-	Checkbox, one-up vertical	Multi
			Veteran service organization News media General public	-		
			VA employee Federal government employee State/local government employee	-		
			Other role			
JB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnem Viet	-	Check-boxes	Multi
			Vietnam War Korean War	-		
			World War II Peacetime Service	-		
			Other	-		
			Not Applicable	1		
JB00022		What were you trying to accomplish today in My HealtheVet? (ple select all that apply)			Check-boxes	Multi
			Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)			
			Look up information about a medication			
			Request a prescription refill	_		
			Access prescription history from my VA medical record	-		
			Download my data using the VA Blue Button_x000D			
			View my VA Appointments			
			Find a VA health care facility			
			Research a health condition			
			Find information about VA Benefits			
			Other (please specify)	Α		
B00022other	r A	Other - trying to accomplish			Text field, <100 char	Single
M0172		Did you accomplish what you wanted to in My HealtheVet?	Yes No	4	Dropdown (Select-one)	Single
			INO		1	
			Partially	-		



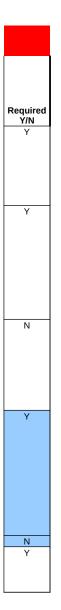
		e: VA - My HealtheVet J9UosBkJZRd48x9Q==	red & strike-through: DELETE underlined & italicized: RE-ORDER			
			pink: ADDITION			
Date:	6/23/200	9	blue +>: REWORDING			
			violet (bold): SKIP-LOGIC			
			MID: CUSTOM QUESTION LIST			
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skin to	Type (select from list)	Single or Multi
LM0169	Laber	How frequently do you visit the My HealtheVet web site?	First time	Зкір і	Dropdown (Select-one)	Single
		now nequently do you visit the my neathevet web site?	Daily More than once a day About once a week About once a month About every 6 months Less than every 6 months	-	Dioputiwn (Select-one)	Single
ALM0170		Which of the following best describes you ?	Active duty Veteran Family member of a veteran Veteran service organization News media General public VA employee	-	Checkbox, one-up vertical	Multi
RJB00048		Please indicate your military period(s) of service:	Federal government employee State/local government employee Other role Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service		Check-boxes	Multi
			Other			
RJB00022		What were you trying to accomplish today in My HealtheVet? (pleaselect all that apply)	Not Applicable ase Enter/keep track of personal information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)		Check-boxes	Multi
			Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Download my data using the VA Blue Button_x000D_ Learn about what features are available_x000D_ View my VA Appointments Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify)			
JB00022other	Α	Other - trying to accomplish			Text field, <100 char	Single
LM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes No Partially Not finished yet	-	Dropdown (Select-one)	Single



Model Insta MID:		e: VA - My HealtheVet IU9UosBkJZRd48x9Q==	red & strike through : DELETE <u>underlined & italicized</u> : RE-ORDER			
			pink: ADDITION			
ate:	6/23/200	ησ	blue +>: REWORDING			
ale:	0/23/200	19				
			violet (bold): SKIP-LOGIC			
			MID: CUSTOM QUESTION LIST			
	Skip Logic		Answer Choices			Single or
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi
LM0169		How frequently do you visit the My HealtheVet web site?	First time		Dropdown (Select-one)	Single
			Daily			
			More than once a day	1		
			About once a week	1		
			About once a month	-		
			About every 6 months	-		
			Less than every 6 months			
M0170		Which of the following best describes you?	Active duty	-	Checkbox, one-up vertical	Multi
			Veteran	-		
			Family member of a veteran	-		
			Veteran service organization	-		
			News media	-		
			General public	-		
			VA employee	-		
			Federal government employee	-		
			State/local government employee	-		
B00048		Please indicate your military period(s) of service:	Other role Global War on Terror (OEF/OIF)		Check-boxes	Multi
500040		riease indicate your minitary period(s) of service.	Desert Shield/Desert Storm	-	Check-boxes	wuu
			Vietnam War	-		
			Korean War	-		
			World War II	-		
			Peacetime Service	1		
			Other	1		
			Not Applicable	1		
B00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)			Check-boxes	Multi
			Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)	1		
			Look up information about a medication	1		
			Request a prescription refill			
			Access prescription history from my VA medical record			
			Find a VA health care facility			
			Research a health condition			
			Find information about VA Benefits			
			Other (please specify)	Α		
300022othe	er A	Other - trying to accomplish			Text field, <100 char	Single
M0172		Did you accomplish what you wanted to in My HealtheVet?	Yes	1	Dropdown (Select-one)	Single
			No	1		
			Partially	4		
			Not finished yet	1		



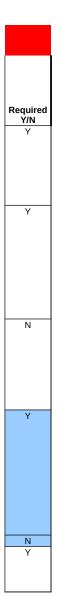
Model Insta MID:		e: VA - My HealtheVet IU9UosBkJZRd48x9Q==	red & strike through : DELETE <u>underlined & italicized</u> : RE-ORDER			
			pink: ADDITION			
ate:	6/23/200	ησ	blue +>: REWORDING			
ale:	0/23/200	19				
			violet (bold): SKIP-LOGIC			
			MID: CUSTOM QUESTION LIST			
	Skip Logic		Answer Choices			Single or
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi
LM0169		How frequently do you visit the My HealtheVet web site?	First time		Dropdown (Select-one)	Single
			Daily			
			More than once a day	1		
			About once a week	1		
			About once a month	-		
			About every 6 months	-		
			Less than every 6 months			
M0170		Which of the following best describes you?	Active duty	-	Checkbox, one-up vertical	Multi
			Veteran	-		
			Family member of a veteran	-		
			Veteran service organization	-		
			News media	-		
			General public	-		
			VA employee	-		
			Federal government employee	-		
			State/local government employee	-		
B00048		Please indicate your military period(s) of service:	Other role Global War on Terror (OEF/OIF)		Check-boxes	Multi
500040		riease indicate your minitary period(s) of service.	Desert Shield/Desert Storm	-	Check-boxes	wuu
			Vietnam War	-		
			Korean War	-		
			World War II	-		
			Peacetime Service	1		
			Other	1		
			Not Applicable	1		
B00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)			Check-boxes	Multi
			Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)	1		
			Look up information about a medication	1		
			Request a prescription refill			
			Access prescription history from my VA medical record			
			Find a VA health care facility			
			Research a health condition			
			Find information about VA Benefits			
			Other (please specify)	Α		
300022othe	er A	Other - trying to accomplish			Text field, <100 char	Single
M0172		Did you accomplish what you wanted to in My HealtheVet?	Yes	1	Dropdown (Select-one)	Single
			No	1		
			Partially	4		
			Not finished yet	1		



Date: 6/23/2009

red & strike through: DELETE <u>underlined & italicized</u>: RE-ORDER pink: ADDITION blue + -->: REWORDING violet (bold): SKIP-LOGIC

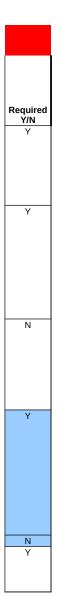
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
ALM0169		How frequently do you visit the My HealtheVet web site?	First time		Dropdown (Select-one)	Single
			Daily			
			More than once a day			
			About once a week			
			About once a month			
			About every 6 months			
			Less than every 6 months			
LM0170		Which of the following best describes you?	Active duty		Checkbox, one-up vertical	Multi
			Veteran			
			Family member of a veteran			
			Veteran service organization			
			News media			
			General public			
			VA employee			
			Federal government employee			
			State/local government employee			
			Other role			
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF)		Check-boxes	Multi
			Desert Shield/Desert Storm			
			Vietnam War			
			Korean War			
			World War II			
			Peacetime Service			
			Other			
			Not Applicable			
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.)		Check-boxes	Multi
			Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)			
			Look up information about a medication	1		
			Request a prescription refill	1		
			Access prescription history from my VA medical record	1		
			Find a VA health care facility			
			Research a health condition			
			Find information about VA Benefits			
			Other (please specify)	A		
RJB00022other	A	Other - trying to accomplish			Text field, <100 char	Single
LM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes		Dropdown (Select-one)	Single
			No	1		
			Partially	1		
			Not finished yet	1		



Date: 6/23/2009

red & strike through: DELETE <u>underlined & italicized</u>: RE-ORDER pink: ADDITION blue + -->: REWORDING violet (bold): SKIP-LOGIC

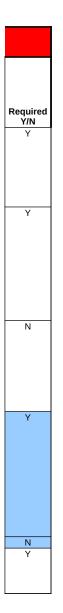
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
ALM0169		How frequently do you visit the My HealtheVet web site?	First time		Dropdown (Select-one)	Single
			Daily			
			More than once a day			
			About once a week			
			About once a month			
			About every 6 months			
			Less than every 6 months			
LM0170		Which of the following best describes you?	Active duty		Checkbox, one-up vertical	Multi
			Veteran			
			Family member of a veteran			
			Veteran service organization			
			News media			
			General public			
			VA employee			
			Federal government employee			
			State/local government employee			
			Other role			
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF)		Check-boxes	Multi
			Desert Shield/Desert Storm			
			Vietnam War			
			Korean War			
			World War II			
			Peacetime Service			
			Other			
			Not Applicable			
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.)		Check-boxes	Multi
			Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)			
			Look up information about a medication	1		
			Request a prescription refill	1		
			Access prescription history from my VA medical record	1		
			Find a VA health care facility			
			Research a health condition			
			Find information about VA Benefits			
			Other (please specify)	A		
RJB00022other	A	Other - trying to accomplish			Text field, <100 char	Single
LM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes		Dropdown (Select-one)	Single
			No	1		
			Partially	1		
			Not finished yet	1		



Date: 6/23/2009

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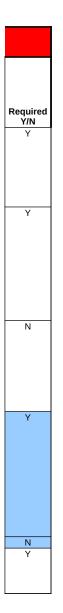
	Skip					
	Logic		Answer Choices			Single or
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi
ALM0169		How frequently do you visit the My HealtheVet web site?	First time		Dropdown (Select-one)	Single
			Daily			
			More than once a day			
			About once a week			
			About once a month			
			About every 6 months			
			Less than every 6 months			
ALM0170		Which of the following best describes you?	Active duty		Checkbox, one-up vertical	Multi
i l			Veteran	-		
			Family member of a veteran			
			Veteran service organization	-		
			News media			
			General public	-		
			VA employee			
			Federal government employee	-		
			State/local government employee	-		
D 10000 40	Other role Other sole Please indicate your military period(s) of service: Global War on Terror (OEF/OIF) Check-boxes	Okash kawa	N 4 - 14			
RJB00048		Please indicate your military period(s) of service:	Desert Shield/Desert Storm	-	Check-boxes	Multi
				-		
			Vietnam War	-		
			Korean War World War II	-		
			Peacetime Service	-		
			Other	-		
			Not Applicable			
RJB00022		What were you trying to accomplish today in My HealtheVet? (please			Check-boxes	Multi
RJBUUUZZ		select all that apply)			Check-boxes	Wulti
			Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)			
			Look up information about a medication	1		
			Request a prescription refill	1		
			Access prescription history from my VA medical record	1		
			Find a VA health care facility			
			Research a health condition			
			Find information about VA Benefits			
			Other (please specify)	Α		
RJB00022other	Α	Other - trying to accomplish			Text field, <100 char	Single
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes		Dropdown (Select-one)	Single
			No			
			Partially			
			Not finished yet			



Date: 6/23/2009

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	Skip					
	Logic		Answer Choices			Single or
QID	Label	Question Text	(limited to 50 characters)	Skip to		Multi
ALM0169		How frequently do you visit the My HealtheVet web site?	First time	-	Dropdown (Select-one)	Single
			Daily			
			More than once a day			
			About once a week	-		
			About once a month			
			About every 6 months	-		
			Less than every 6 months			
ALM0170		Which of the following best describes you?	Active duty		Checkbox, one-up vertical	Multi
i l			Veteran	-		
			Family member of a veteran	-		
			Veteran service organization	-		
			News media General public	-		
				-		
			VA employee Federal government employee	-		
			State/local government employee	-		
			Other role	-		
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF)		Check-boxes	Multi
113000040		r lease indicate your minitary period(s) of service.	Desert Shield/Desert Storm		Check-boxes	wata
			Vietnam War	-		
			Korean War			
			World War II			
			Peacetime Service			
			Other			
			Not Applicable			
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)			Check-boxes	Multi
			Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)			
			Look up information about a medication	1		
			Request a prescription refill	1		
			Access prescription history from my VA medical record	1		
			Find a VA health care facility			
			Research a health condition			
			Find information about VA Benefits			
			Other (please specify)	A		
RJB00022other	А	Other - trying to accomplish			Text field, <100 char	Single
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes		Dropdown (Select-one)	Single
			No			
			Partially			
			Not finished yet			



Model Instance Name: VA - My HealtheVet MID:

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6/22/2009 Date:

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underlined & italicized: RE-ORDER

			Violet (bold): SKIP-LOGIC				
			MID: CUSTOM QUESTION LIST				
	Skip Logic		Answer Choices			Single or	
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
ALM0169		How frequently do you visit the My HealtheVet web site?	First time Daily More than once a day About once a week About once a month About every 6 months		Dropdown (Select-one)	Single	Y
11000700	•	M/by deptency visit the My Lleethe / at website more often?	Less than every 6 months	A	Text area, no char limit	Cingle	NI
JIC00732 ALM0170 RJB00048	A	Why-don't you visit the My HealtheVet website more often? Which of the following best describes you? Please indicate your military period(s) of service:	Active duty Veteran Family member of a veteran Veteran service organization News media General public VA employee Federal government employee State/local government employee Other role Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other		Checkbox, one-up vertical	Multi	N Y N
RJB00022 RJB00022other ALM0172	A	What were you trying to accomplish today in My HealtheVet? (please select all that apply) Other - trying to accomplish Did you accomplish what you wanted to in My HealtheVet?	Not Applicable Enter/keep track of personal information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.) Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify) Yes	A	Check-boxes Text field, <100 char	Single	Y N Y
I			No Partially Not finished yet		Dropdown (Select-one)		

Model Instance Name: VA - My HealtheVet MID:

NJxFtMU9UosBkJZRd48x9Q==

Date:

2/17/2009

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underlined & italicized: RE-ORDER

			violet (bold): SKIP-LOGIC				
			MID: CUSTOM QUESTION LIST				
	Skip Logic		Answer Choices				Required
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
ALM0169		How frequently do you visit the My HealtheVet web site?	First time Daily More than once a day About once a week About once a month About every 6 months Less than every 6 months		Dropdown (Select-one)	Single	Y
JIC00732	Α	Why don't you visit the My HealtheVet website more often?			Text area, no char limit	Single	N
ALM0170		Which of the following best describes you ? Please indicate your military period(s) of service:	Active duty Veteran Family member of a veteran Veteran service organization News media General public VA employee Federal government employee State/local government employee Other role Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service		Checkbox, one-up vertical	Multi	Y
			Other Not Applicable	-			
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.) Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify) (skip to A)		Check-boxes	Multi	Y
RJB00022other	А	Other - trying to accomplish			Text field, <100 char	Single	N
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes No Partially Not finished yet	-	Dropdown (Select-one)	Single	Y

Model Instance Name: VA - My HealtheVet MID:

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Date:	3/1/2008

			MID: CUSTOM QUESTION LIST				
QID	Skip Logic Label	Ouestion Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ALM0169		How frequently do you visit the My HealtheVet web site?	First time Daily More than once a day About once a week About once a month About every 6 months Less than every 6 months		Dropdown (Select-one)	Single	Y
JIC00732	Α	Why don't you visit the My HealtheVet website more often?			Text area, no char limit	Single	N
ALM0170 RJB00048		Which of the following best describes you ? Please indicate your military period(s) of service:	Active duty Veteran Family member of a veteran Veteran service organization News media General public VA employee Federal government employee State/local government employee Other role Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War		Checkbox, one-up vertical	Multi	Y
			Korean War World War II Peacetime Service Other Not Applicable	-			
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.) Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify) (skip to A)		Check-boxes	Multi	Y
RJB00022other	A	Other - trying to accomplish			Text field, <100 char	Single	N
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes No Partially Not finished yet		Dropdown (Select-one)	Single	Y

		MID: CUSTOM QUESTION LIST	
		violet (bold): SKIP-LOGIC	
Date:	10/17/2008	blue +>: REWORDING	
		pink: ADDITION	
MID:	NJxFtMU9UosBkJZRd48x9Q==	underlined & italicized: RE-ORDER	
Model In:	stance Name: VA - My HealtheVet	red & strike-through: DELETE	

	Skip						
	Logic	Quantian Tout	Answer Choices	Chin to	Turne (e cle et from liet)		Required
QID	Label	Question Text	(limited to 50 characters)	SKIP to	Type (select from list)	Multi	Y/N
ALM0169		How frequently do you visit the My HealtheVet web site?	First time Daily	-	Dropdown (Select-one)	Single	Y
			More than once a day	-			
			About once a week	-			
			About once a month	-			
			About every 6 months	-			
			Less than every 6 months	Α			
	Α	Why don't you visit the My HealtheVet website more often?			Text area, no char limit	Single	N
RJB00080		Please rate your ability in using the Internet:	Beginner or novice (just starting/don't use Internet much)	+	Radio button, one-up vertical	Single	¥
			Intermediate (use the Internet for a few things)	-		Single	· ·
			Advanced (frequently use Internet & search for information)	-			
ALM0170		Which of the following best describes you?	Active duty		Checkbox, one-up vertical	Multi	Y
			Veteran	1			'
			Family member of a veteran	1			
			Veteran service organization	-			
			News media	-			
			General public	-			
			VA employee	-			
			Federal government employee	-			
			State/local government employee	-			
			Other role	1			
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF)		Check-boxes	Multi	N
			Desert Shield/Desert Storm	1			
			Vietnam War	1			
			Korean War	1			
			World War II	1			
			Peacetime Service	7			
			Other				
			Not Applicable				
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.)		Check-boxes	Multi	Y
			Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)				
			Look up information about a medication	7			
			Request a prescription refill	7			
			Access prescription history from my VA medical record				
			Find a VA health care facility	7			
			Research a health condition				
			Find information about VA Benefits				
			Other (please specify) (skip to A)				
RJB00022other	А	Other - trying to accomplish			Text field, <100 char	Single	N
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y
			No				
			Partially				
			Not finished yet				
RJB00068		If you did not accomplish what you wanted to, what will you do next?	Continue looking on My HealtheVet		Radio Button One Up Vertical	Single	N

		MID: CUSTOM QUESTION LIST
		violet (bold): SKIP-LOGIC
Date:	10/17/2008	blue +>: REWORDING
		pink: ADDITION
MID:	NJxFtMU9UosBkJZRd48x9Q==	underlined & italicized: RE-ORDER
Model I	Instance Name: VA - My HealtheVet	r ed & strike through : DELETE

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) Come back to My HealtheVet later E-mail the Veterans Health Administration Call the Veterans Health Administration Look elsewhere online	Skip to	<u>Type (select from list)</u>	Single or Multi	Required Y/N
			Give up				
			Other				
RJB0002 4		What additional services would you like to see on My HealtheVet? (please select all that apply)	View my upcoming appointments		Check-boxes	Multi	N
			Schedule or change my appointments				
			Advance check in for my VA clinic visits				
			Online, secure communication with my doctor				
			Look at information in my VA medical record				
			Share information I have stored in My HealtheVet with other people (e.g., family or doctor)				
			Reminders of preventive care I need (e.g., shots, cancer screening)]			
			Checking that different medications I take are safe when used together				
			Educational programs				
			Monthly email newsletter				
			Notification of new content/features on the site	1			
			Information about the quality of VA health care	1			
			Advanced directive (e.g. living will, durable power of attorney for health care)				
			Other (please specify): (skip to A)				
RJB00024other	A	Other - additional services			Text field. <100 char	Single	N
RJB00070		Please describe your experience with navigation on this web site.	Had no difficulty navigating on this site		Check-boxes	Multi	¥
			Too many buttons or links to other places	1			
			Links did not take me where I expected				
			experienced links that went nowhere, error messages, or other technical difficulties				
			I was able to find-general information, but could not find the specific content that I needed				
			Other navigational issue (please specify): (skip to A)				
RJB00070other	A	Other navigational issue			Text field, <100 char	Single	N
RJB00071		Did you use the web site's search feature today?	Yes (skip to C) No (skip to A)		Dropdown (Select-one)	Single	¥
JIC00265	A	Why did you not use the search feature?	Prefer other method of navigation		Check-boxes	Multi	¥
			Tried to use search but was unsuccessful				
			Did not need search, found information quickly				
			Other (please specify) (skip to B)				
JIC00266	₽	Other reasons why not used the search feature:					
JIC00176	e	Please describe your experience with the site's search feature.	I had no difficulty using the search feature on this site		Check-boxes	Multi	¥
				1			
			Could not tell what information the search results would take me to				

MID: NJxFtMU9UosBkJZRd48x9Q== Date: 10/17/2008		9UosBkJZRd48x9Q== 18	red & strike-through: DELETE <u>underlined & italicized</u> : RE-ORDER pink: ADDITION blue +>: REWORDING violet (bold): SKIP-LOGIC					
			MID: CUSTOM QUESTION LIST					
QID	Skip Logic Label		Answer Choices (limited to 50 characters) Too few results Returned no results/received error message Results were not related to what I was looking for	Skip to	Type (select from list)	Single or Multi	Required Y/N	

Model	Instance Name:	VA - My HealtheVet	

MID:

Date: 3/1/2008

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	MID: CUSTOM QUESTION LIST									
	Skip Logic	Question Text	Answer Choices	Tune (celect from list)	Single or	Require				
QID	Label	Question Text	(limited to 50 characters)	Type (select from list)	Multi	Y/N				
ALM0169		How frequently do you visit the My HealtheVet web site?	First time Daily More than once a day About once a week About once a month About every 3 months About every 6 months Less than every 6 months	Dropdown (Select-one)	Single	Y				
RJB00080		Please rate your ability in using the Internet:	Beginner or novice (just starting/don't use Internet much) Intermediate (use the Internet for a few things) Advanced (frequently use Internet & search for information)	Dropdown (Select-one)	Single	Y				
ALM0170		Which of the following best describes you?	Veteran Family member of a veteran Veteran service organization News media General public VA employee Federal government employee State/local government employee Other role	Check-boxes	Multi	Y				
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable	Check-boxes	Multi	Y				
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.) Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify)	Check-boxes	Multi	Y				
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes No Partially Not finished yet	Dropdown (Select-one)	Single	Y				
RJB00068		If you did not accomplish what you wanted to, what will you do next?	Continue looking on My HealtheVet Come back to My HealtheVet later E-mail the Veterans Health Administration Call the Veterans Health Administration	Radio Button One Up Vertical	Single	Y				

Model	Instance	Name:	VA -	My Hea	altheVet	
MD.						

MID:

Date: 3/1/2008

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			violet (bold): SKIP-LOGIC						
	MID: CUSTOM QUESTION LIST								
	Skip Logic		Answer Choices		Single or	Required			
QID	Label	Question Text	(limited to 50 characters)	Type (select from list)	Multi	Y/N			
			Look elsewhere online						
			Give up						
			Other						
RJB00024		What additional services would you like to see on My HealtheVet? (please select all that apply)	Schedule or change my appointments	Check-boxes	Multi	Y			
			Advance check in for my VA clinic visits						
			Online, secure communication with my doctor						
			Look at information in my VA medical record	-					
			Share information I have stored in My HealtheVet with other people (e.g., family or doctor)						
			Reminders of preventive care I need (e.g., shots, cancer screening)						
			Checking that different medications I take are safe when used together						
			Educational programs	-					
			Monthly email newsletter	-					
			Notification of new content/features on the site	1					
			Information about the quality of VA health care	1					
			Advanced directive (e.g. living will, durable power of attorney for health	1					
			care)						
			Other (please specify):						
JIC00167		Have you prepared a document (e.g., advance directive, living will, durable power of attorney for health care) to help your loved ones and health care providers make medical decisions if you ever become too sick to communicate your wishes?	Yes (Go to A)	Radio Button One Up Vertical	Single	¥			
			No						
JIC00168	A	If yes, what type of document(s) have you prepared?	Non-VA advance directive or living will	Check-boxes	Multi	¥			
			VA Living Will (a document that describes your preferences and/or values)						
			VA Durable Power of Attorney for Health Care (a document that	-					
			designates your preferred decision maker)-						
			Don't Know	1					
			Other (please specify):	1					
RJB00070		Please describe your experience with navigation on this web site.		Check-boxes	Multi	Y			
			Too many buttons or links to other places	1					
			Links did not take me where I expected	1					
			l experienced links that went nowhere, error messages, or other technical difficulties	1					
			I was able to find general information, but could not find the specific content that I needed	1					
			Other navigational issue (please specify):	-					
RJB00071		Did you use the web site's search feature today?	Vec (Co to P)	Drandown (Salaat ana)	Single	Y			
KJDUUU1		Did you use the web site's search feature today?	Yes (Go to B) No (Go to A)	Dropdown (Select-one)	Single	Ŷ			
JIC00265	A	Why did you not use the search feature?	Prefer other method of navigation	Check-boxes	Multi	Y			
0.000200			Tried to use search but was unsuccessful						

Tried to use search but was unsuccessful

Model Insta MID: Date:	ince Name 3/1/2008	e: VA - My HealtheVet	red & strike-through: DELETE <u>underlined & italicized</u> : RE-ORDER pink: ADDITION blue +>: REWORDING violet (bold): SKIP-LOGIC			
		м	ID: CUSTOM QUESTION LIST			
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) Did not need search, found information quickly	Type (select from list)	Single or Multi	Required Y/N
JIC00176	B	Please describe your experience with the site's search feature.	Other (please specify) I had no difficulty using the search feature on this site	Check-boxes	Multi	Y
			Could not tell what information the search results would take me to Too many results Too few results Returned no results/received error message Results were not related to what I was looking for			