Model Instance Name: VA - My HealtheVet
MID: NJxFtMU9UosBkJZRd48x9Q==

Date: 7/21/2008

MID: MODEL QUESTION LIST
Model questions utilize the ACSI methodology to determine scores and impacts

ELEMENTS (drivers of satisfaction)	CUSTOMER SATISFACTION	FUTURE BEHAVIORS
Content *(1=Poor, 10=Excellent, Don't Know)*	**Satisfaction**	**Likelihood to Return** *(1=Not Very Likely, 10=Very Likely)*
1 Please rate the **accuracy of information** on this site.	21 What is your **overall satisfaction** with this site? *(1=Very Dissatisfied, 10=Very Satisfied)*	24 How likely are you to **return to this site**?
2 Please rate the **quality of information** on this site.	22 How well does this site **meet your expectations**? *(1=Falls Short, 10=Exceeds)*	**Recommend** *(1=Not Very Likely, 10=Very Likely)*
3 Please rate the **freshness of content** on this site.	23 How does this site **compare to your idea of an ideal website**? *(1=Not Very Close, 10=Very Close)*	25 How likely are you to **recommend this site to someone else**?
Functionality (1=Poor, 10=Excellent, Don't Know)		**Organization Satisfaction** *(1=Not Very Likely, 10=Very Likely)*
4 Please rate the **usefulness of the services provided** on this site.		26 Considering all of your experiences to date, how satisfied are you with the My HealtheVet program overall?
5 Please rate the **convenience of the services** on this site.		
6 Please rate the **ability to accomplish what you wanted to** on this site.		
Look and Feel *(1=Poor, 10=Excellent, Don't Know)*		
7 Please rate the **ease of reading** this site.		
8 Please rate the **clarity of site organization.**		
9 Please rate the **clean layout** of this site.		
Navigation *(1=Poor, 10=Excellent, Don't Know)*		
10 Please rate the degree to which **the number of steps to get where you want** is acceptable.		
11 Please rate the **ability to find information you want** on this site.		
12 Please rate the **clarity of site map/directory.**		
13 Please rate the **ease of navigation** on this site.		
Site Performance *(1=Poor, 10=Excellent, Don't Know)*		
14 Please rate the **speed of loading the page** on this site.		
15 Please rate the **consistency of speed** on this site.		
16 Please rate the **reliability of site performance** on this site.		
Search *(1=Poor, 10=Excellent, Don't Know)*		
17 Please rate the **usefulness of search result**s on this site.		
18 Please rate how this site provides **comprehensive search results**.		
19 Please rate the **organization of search results** on this site.		
20 Please rate how the search feature **helps you to narrow the results** to find the		

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underlined & italicized: RE-ORDER
pink: ADDITION
blue + -->: REWORDING
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MID: CUSTOM QUESTION LIST

</div>

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ALM0170		_Which of the following **best describes you**?_	_Active duty_		_Checkbox, one-up vertical_	_Multi_	_Y_
			National Guard/Reserve				
			Veteran				
			Family member of a veteran or Servicemember				
			Caregiver of a Veteran or Servicemember (other than family)				
			Veteran Service Organization member				
			VA employee				
			Non-VA federal government employee				
			State/local government employee				
			General public				
			Other role				
RJB00048		_Please indicate your military period(s) of service:_	_Global War on Terror (OEF/OIF/OND)_		Check-boxes	_Multi_	_N_
			Desert Shield/Desert Storm				
			Vietnam War				
			Korean War				
			World War II				
			Peacetime Service				
			Other				
			Not Applicable				
AED02714		_What is your age range?_	_Under 20_		_Dropdown (Select-one)_	_Single_	_N_
			_20-24_				
			_25-29_				
			_30-34_				
			_35-39_				
			_40-44_				
			_45-49_				
			_50-54_				
			_55-59_				
			_60-64_				
			_65-69_				
			_70-74_				
			_75-79_				
			_80-84_				
			85 or older				
JIC00267		_What is your gender?_	_Male_		_Dropdown (Select-one)_	_Single_	_N_
			Female				
CAS0028939		Which of the following best describes the highest level of education you have completed?	Did not complete high school		_Radio button, one-up vertical_	Single	Y
			High school graduate				
			Some college or vocational school				
			College graduate				
			Some postgraduate school				
			Graduate or professional degree				

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JIC00178		In general, how would you rate your overall health?	Excellent		Dropdown (Select-one)	Single	Y
			Very Good				
			Good				
			Fair				
			Poor				
RJB00026		Are you a **registered user** on the MyHealtheVet web site?	Yes	A	Checkbox, one-up vertical	Single	Y
			No				
			Not sure				
CAS0028940	**A**	Your member log-in box now includes an icon for your account type. What type of My HealtheVet account do you have?	Basic (B)		Checkbox, one-up vertical	Single	Y
			Advanced (A)				
			Premium (authenticated or IPA'd)(P)				
			Not sure				
ALM0169		How **frequently** do you visit the My HealtheVet web site?	First time		Dropdown (Select-one)	Single	Y
			Daily				
			More than once a day				
			About once a week				
			About once a month				
			About every 6 months				
			Less than every 6 months				
RJB00022		What were you **trying to accomplish** today in My HealtheVet? (please select all that apply)			Checkbox, one-up vertical	Multi	Y
			Learn more about features that are available				
			Request a prescription refill				
			View my medication history				
			Use Secure Messaging to communicate with my VA health care team				
			Use the Blue Button (Download My Data)				
			View my VA Appointments				
			Look up information about a health condition or medication				
			View my lab or other test results				
			View my VA Wellness Reminders				
			View my VA Notes (written by my health care team)				
			Enter my personal information (emergency contacts, etc.)				
			Enter data that I track myself such as weight, blood pressure, blood sugar, etc.				
			Enter information about my non-VA medications or supplements				
			Find a VA facility				
			Find information about VA Health Benefits				
			Find information about VA Benefits other than health benefits				
			Other (please specify)	A			
RJB00022other	A	Other - trying to accomplish			Text field, <100 char	Single	N
ALM0172		Did you **accomplish what you wanted to** in My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y

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			No				
			Partially				
			Not finished yet				
CAS0028943		Do you get care at a VA facility?	Yes	**A,B**	Checkbox, one-up vertical	Single	Y
			No				
			Not Sure				
CAS0028944	**A**	In the past year, how often did you use a VA medical facility or service for your health care needs?	Never		Checkbox, one-up vertical	Single	N
			Once in the past year				
			2 to 11 times in the past year				
			12 or more times in the past year				
CAS0028945	**B**	How much time does it take for you to travel to the nearest VA facility?	Less than 15 minutes		Checkbox, one-up vertical	single	N
			15 minutes to less than 1/2 hour				
			1/2 hour to less than an hour				
			An hour to less than 1 1/2 hours				
			1 1/2 hours to less than two hours				
			Two hours or more				
			Not sure				

NEW VA OPEN NOTES QUESTION ROTATION

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
CAS0028946		VA Notes written by providers and other members of the health care team since January 1, 2013 are now available to veterans with a Premium My Health*e*Vet account. Which best describes your **knowledge** about VA patients being able to view clinic and hospital visit notes (VA Notes) using the Blue Button. (Please choose one)	I knew that visit notes can be viewed by VA patients with a Premium Account		Radio button, one-up vertical	Single	Y
			I didn't know that visit notes can be viewed by VA patients with a Premium Account				
			I'm not sure				
CAS0028947		Which best describes your **use** of the VA Blue Button to access your visit notes (VA Notes)?	I viewed my visit notes using the Blue Button at least once	**A**	Radio button, one-up vertical	Single	Yes
			I tried to view visit notes using Blue Button but was not able to do so	**C, D**			
			I don't have a Premium My Health*e*Vet account	**D**			

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			I don't know what Blue Button is or have never used it	D			
			I'm not sure	D			
CAS0028948	A	**What information** from your VA health record have you viewed using the Blue Button in My HealtheVet? (Choose ALL that apply)	Visit notes from a clinic visit with a primary care provider (doctor, nurse practitioner or physician assistant)	B1 - B10	Radio button, one-up vertical	Multi	Yes
			Visit notes from a clinic visit with a specialist (medical or surgical specialty)	B1-B10			
			Visit notes from a mental health professional	B1-B10			
			Notes from a hospital visit or stay (emergency room visit or discharge summary)	B1-B10			
			VA Notes from Secure Messaging				
			None of the above/ Don't remember	D1			
CAS0028949	B1	**Why** did you read your visit notes (VA Notes)? (Check ALL that apply)	I did not read any visit notes (VA Notes)	D2	Radio button, one-up vertical		
			I tried to read my visit notes (VA Notes) but was not able to	C1, D2			
			I was curious				
			I wanted to remember what happened in the visit				
			I wanted to know more about my health				
			I wanted to check the notes to see if they were right				
			I wanted to be sure I understood what my provider (or other member of the health care team) said				
			I wanted to know what my provider (or other member of the health care team) was thinking				
			Other reason (please explain)	B1A			
CAS0028935	B1A	Other - reason read VA Notes			Text area, no char limit		N
CAS0028956	B2	What **did you do** with your notes (VA Notes) using the Blue Button? (Check ALL that apply)	I read it		Radio button, one-up vertical	Multi	Y
			I printed it				

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			I downloaded it to keep a copy for myself				
			I shared it with a family member, relative or friend who helps take care of me				
			I discussed it with a VA provider or other health care team member				
			I shared it with a health care provider outside of VA				
			Other, please explain	B2A			
			I don't remember				
CAS0028957	B2A	Other - What you did with your notes			Text area, no char limit		N
CAS0028958	B3	Did you **talk to or contact** your provider or health care team about the notes (VA Notes), or have a plan to do so? (Choose one)	No, I did not talk to or contact my provider or health care team about the notes	B3A	Radio button, one-up vertical	Single	Y
			I plan to contact my provider or health care team about the notes	B3B			
			Yes, I did contact my provider or health care team about the notes	B3B			
CAS0028952	B3A	If you did **not** contact or don't plan to contact your provider or health care team, why not? (Check all that apply)	I had no reason to contact my provider or health care team about the notes		Radio button, one-up vertical	Multi	Y
			I didn't think it was important				
			I didn't want to waste my provider or health care team's time				
			I didn't want my provider or health care team to be upset with me				
			I did not feel I knew enough to talk with my doctor about my concerns				
			It was too much of a bother for me				
			Other reason (please explain)	B3AA			
CAS0028953	B3AA	Other - reason did not contact			Text area, no char limit		N
CAS0028954	B3B	Why did you contact, or plan to contact, your provider or health care team about the notes (VA Notes)? (Check all that apply)	To get an explanation about something in the note		Radio button, one-up vertical	Multi	Y
			To learn more about my health issue, medications or test results				
			To discuss something I was worried about in the note				
			To discuss something that I thought was not correct in the note				

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			To ask about removing or changing something in the note				
			Other reason (please explain)	B3BA			
	B3BA	Other - reason did contact			Text field, <100 char		N
CAS0028976	**B4**	Please think about **what it is like** to access and view the visit notes (VA Notes) written by your provider and health care team using the Blue Button "Download My Data" on My Health*e*Vet. How easy is it to find the visit notes (VA Notes) using the Blue Button "Download My Data" on My HealtheVet?	Very hard		Radio button, one-up vertical	Single	Y
			Somewhat hard				
			Somewhat easy				
			Very easy				
			I don't know				
CAS0028977	**B5**	The display of my visit notes (VA Notes) is **easy to read**.	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
CAS0028959	**B6**	What information were you **trying to find** in your visit notes (VA Notes)? (Check all that apply):	I'm not sure what I was looking for			Multi	Y
			The note written by a provider or health care team after a clinic visit				
			The note written by a provider or health care team after an emergency room visit				
			The note written by a provider or health care team after a hospital stay				
			What my provider or health care team thinks about my health issues				
			Changes that were discussed during a visit				
			Recommendations or treatment advice from my provider or health care team				
			When I'm supposed to come back for my next appointment				
			A referral to a specialist or for further testing				

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Other, please explain	B6A			
CAS0028960	B6A	Other- information trying to find in my visit notes			Text area, no char limit		N
CAS0028961	B7	I did **not understand** the information in my VA Notes (for example, there were too many abbreviations, acronyms or words I did not understand).	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
CAS0028962	B8	In your opinion, how much do the visit notes (VA notes) **correctly describe** your clinic or hospital visit?	Notes don't describe the visit correctly		Radio button, one-up vertical	single	Y
			Notes mostly describe the visit correctly				
			Notes describe the visit pretty well				
			I don't know				
CAS0028963	B9	There is **too much information** in my visit notes (VA notes).	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
CAS0029000	B10	What is your overall satisfaction with access to your visit notes using Blue Button? Select a number from 1 to 10, with 1 the lowest and 10 the highest level of satisfaction.	1=Not at all Satisfied		Radion button, scale, no don't know	Single	Y
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			Extremely Satisfied=10				

Attempters ONLY

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
CAS0028964	C	Why do you think you were **not able to view** your notes (VA Notes)? (Check all that apply)	I couldn't figure out where to look for the visit notes		Checkbox, one-up vertical	Multi	Yes

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			It's too hard to use the Blue Button feature				
			I requested the notes, but the Blue Button feature was updating my information				
			I was looking for notes that were written before January 1, 2013				
			I tried to get the notes before they were available to me (7 days after a note is completed)				
			I don't know why				
			Other reason (please explain)	CA			
CAS0028965	**CA**	Other- reason I was unable to view my VA Notes:			Text area, no char limit		N
CAS0028933	**C1**	Why do you think you were **not able to view** your notes (VA Notes)? (Check all that apply)	I couldn't figure out where to look for the visit notes		Checkbox, one-up vertical	Multi	Yes
			It's too hard to use the Blue Button feature				
			I requested the notes, but the Blue Button feature was updating my information				
			I was looking for notes that were written before January 1, 2013				
			I tried to get the notes before they were available to me (7 days after a note is completed)				
			I don't know why				
			Other reason (please explain)	CA			
CAS0028934	**CA1**	Other- reason I was unable to view my VA Notes:			Text area, no char limit		N
NON USERS and Attempters ONLY							
CAS0029002	**D**	**If you were to look at your visit notes** from your VA health record, which information would most interest you? (Choose all that apply)	Visit notes from a clinic visit with a primary care provider (doctor, nurse practitioner or physician assistant)		Radio button, one-up vertical	Multi	Y
			Visit notes from a clinic visit with a specialist (medical or surgical specialty)				
			Visit notes from a mental health professional				

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			Notes from a hospital visit or stay (emergency room visit or discharge summary				
			Laboratory test results (blood, urine or other lab test)				
			Radiology test results (X-ray, MRI, ultrasound or other imaging test)				
			Problem list (conditions or diagnoses)				
			Other (please explain)	DA			
			I don't know				
	DA	Other- most interested in visit notes			Text area, no char limit		N
CAS0028966	D1	**If you were to look at your visit notes** from your VA health record, which information would most interest you? (Choose all that apply)	Visit notes from a clinic visit with a primary care provider (doctor, nurse practitioner or physician assistant)		Checkbox, one-up vertical	Multi	Y
			Visit notes from a clinic visit with a specialist (medical or surgical specialty)				
			Visit notes from a mental health professional				
			Notes from a hospital visit or stay (emergency room visit or discharge summary				
			Laboratory test results (blood, urine or other lab test)				
			Radiology test results (X-ray, MRI, ultrasound or other imaging test)				
			Problem list (conditions or diagnoses)				
			Other (please explain)	DA			
			I don't know				
CAS0029001	DA1	Other- most interested in visit notes			Text area, no char limit		N
CAS0028950	D2	**If you were to look at your visit notes** from your VA health record, which information would most interest you? (Choose all that apply)	Visit notes from a clinic visit with a primary care provider (doctor, nurse practitioner or physician assistant)		Checkbox, one-up vertical	Multi	Y
			Visit notes from a clinic visit with a specialist (medical or surgical specialty)				
			Visit notes from a mental health professional				

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			Notes from a hospital visit or stay (emergency room visit or discharge summary				
			Laboratory test results (blood, urine or other lab test)				
			Radiology test results (X-ray, MRI, ultrasound or other imaging test)				
			Problem list (conditions or diagnoses)				
			Other (please explain)	DA			
			I don't know				
CAS0028951	DA2	Other- most interested in visit notes			Text area, no char limit		N
CAS0028967		We would like to ask you about how you think viewing your visit notes (VA Notes) might help you with your health and your health care. Think about how notes help you now, or, if you have not yet viewed your notes, how visit notes might help you in the future.17. Visit notes (VA Notes) will help me understand my health and medical conditions better.	Disagree		Radio button, one-up vertical	single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
CAS0028968		Visit notes will help me remember the plan for my care better.	Disagree		Radio button, one-up vertical	single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
CAS0028969		Visit notes will help me take better care of myself.	Disagree		Radio button, one-up vertical	single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
CAS0029016		Visit notes will help me do a better job taking my medications as prescribed.	Disagree		Radio button, one-up vertical	Single	y
			Somewhat disagree				
			Somewhat agree				
			Agree				

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			I don't know				
			I don't take any medications				
CAS0029017		Visit notes will make me feel more in control of my health care.	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
CAS0029018		Visit notes will make me worry more.	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
CAS0028970		Visit notes will help me be better prepared for clinic visits.	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
CAS0028971		Visit notes will be more confusing than helpful.	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
CAS0028972		I think viewing visit notes will change how I feel about my provider or health care team	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
CAS0028973		In the past, have you ever requested a copy of your medical records from a VA facility?	Yes		Radio button, one-up vertical	Single	Y
			No				
CAS0028974		I would like to be able to add comments to my VA Notes.	Disagree		Radio button, one-up vertical	single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			Don't know				

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CAS0028975		Do you think that you will use the Blue Button to access your visit notes in the future?	I will NOT use it in the future		Radio button, one-up vertical	Single	Y
			I might use it in the future.				
			I will definitely use it in the future				
CAS0029036		Do you 'follow' your local VA medical center on Facebook?	Yes		Radio button, one-up vertical	Single	Y
			No, I don't use Facebook				
			No, I do use Facebook but have not 'followed' my VA medical center page				
RJB00029		My use of the My HealtheVet personal health record has **improved my ability to manage my health.**	Strongly agree		Drop down, select one	Single	Y
			Agree				
			Not sure				
			Disagree				
			Strongly disagree				
			Not applicable				
CAS0029037		The My HealtheVet website provides articles on topics of interest to Veterans. What topics are you most interested in for upcoming articles?			Open-ended		N
CAS0029038		Have you discussed your My HealtheVet Personal Health Record with any of the following people? Please check all that apply:	My VA health care provider		Checkbox, one-up vertical	Multi	N
			My non-VA healthcare provider(s)				
			My family, friends, or caregiver(s)				
			Veterans I know				
			Other (please specify)	A			
			I have not discussed My HealtheVet Personal Health Record with others				
CAS0029039	A	I have discussed my My HealtheVet Personal Health Record with:			Text field, <100 char		N
ALM0173		What is the **main improvement** that you would suggest for the My HealtheVet web site?			Open-ended	Single	N
CAS0029040		What additional services would you like to see on My HealtheVet? (Please select all that apply)	Schedule or change my VA appointments		Checkbox, one-up vertical	Multi	N

red & strike-through: DELETE
underlined & italicized: RE-ORDER
pink: ADDITION
blue + -->: REWORDING
violet (bold): SKIP-LOGIC

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Track the status of my prescription refill delivery				
			View/pay my VA bills/copayments				
			View a list of my VA health care providers and their contact information				
			Use a mobile app for My HealtheVet				
			Join an online forum to discuss health issues with other Veterans				
			Advance check-in for my VA clinic visits				
			Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver)				
			Authorize sharing information that I have stored in My HealtheVet with my VA health care team				
			Authorize sharing information that I have stored in My HealtheVet with my Non-VA health care provider				
			Check to determine if my different medications are safe when taken together				
			More online educational programs				
			Receive a monthly email newsletter				
			Receive notification of new content/features on the site				
			Other (please specify):	A			
CAS0029041	A	Other - Services			Text area, no char limit	Single	N
CAS0029042		Are you aware that there is a My HealtheVet Coordinator at each VA Medical Center to assist with questions, concerns, and outreach for My HealtheVet?	Yes		Radio button, one-up vertical	Single	Y
			No				
CAS0029043		Have you contacted the My HealtheVet Help Desk in the past 3 months?	Yes	A,B	Radio button, one-up vertical	Single	Yes
			No				
			Do not recall				
CAS0029044	A	How was that experience?	Excellent		Radio button, one-up vertical	single	y
			Very Good				
			Good				
			Fair				
			Poor				

Model Instance Name: VA - My HealtheVet
MID: NJxFtMU9UosBkJZRd48x9Q==

Date: 6/23/2009

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
CAS0029045	B	Was your question, issue, or concern resolved?	Yes		Radio button, one-up vertical	single	y
			No				
			Partially				
			Not Sure				
AED06379		*Have you completed this survey within the past 3 months?*	*Yes*		*Radio button, one-up vertical*		
			No			*Single*	*N*
			Don't recall				

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ALM0170		_Which of the following **best describes you**?_	_Active duty_		_Checkbox, one-up vertical_	_Multi_	_Y_
			National Guard/Reserve				
			Veteran				
			Family member of a veteran or Servicemember				
			Caregiver of a Veteran or Servicemember (other than family)				
			Veteran **S**ervice **O**rganization member				
			VA employee				
			Non-VA federal government employee				
			State/local government employee				
			~~News media~~				
			General public				
			~~Federal government employee~~				
			Other role				
RJB00048		_Please indicate your military period(s) of service:_	_Global War on Terror (OEF/OIF/OND)_		_Check-boxes_	_Multi_	_N_
			Desert Shield/Desert Storm				
			Vietnam War				
			Korean War				
			World War II				
			Peacetime Service				
			Other				
			Not Applicable				
AED02714		_What is your age range?_	_Under 20_		_Dropdown (Select-one)_	_Single_	_N_
			_20-24_				
			_25-29_				
			_30-34_				
			_35-39_				
			_40-44_				
			_45-49_				
			_50-54_				
			_55-59_				
			_60-64_				
			_65-69_				
			_70-74_				
			_75-79_				
			_80-84_				
			85 or older				
JIC00267		_What is your gender?_	_Male_		_Dropdown (Select-one)_	_Single_	_N_
			Female				
		Which of the following best describes the highest level of education you have completed?	Did not complete high school		_Radio button, one-up vertical_	**Single**	**Y**
			High school graduate				
			Some college or vocational school				
			College graduate				
			Some postgraduate school				

ForeSee Results - Confidential and Proprietary

Model Instance Name: VA - My HealtheVet			red & strike-through: DELETE				
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			pink: ADDITION				
Date: 6/23/2009			blue + -->: REWORDING				
			violet (bold): SKIP-LOGIC				

<p align="center" style="color:red">MID: CUSTOM QUESTION LIST</p>

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Graduate or professional degree				
JIC00178		_In general, how would you rate your overall health?_	_Excellent_		_Dropdown (Select-one)_	_Single_	_Y_
			Very Good				
			Good				
			Fair				
			Poor				
RJB00026		_Are you a **registered user** on the MyHealtheVet web site?_	Yes	A	_Checkbox, one-up vertical_	_Single_	_Y_
			_No_				
			Not sure				
	A	Your member log-in box now includes an icon for your account type. What type of My HealtheVet account do you have?	Basic (B)		_Checkbox, one-up vertical_	_Single_	_Y_
			Advanced (A)				
			Premium (authenticated or IPA'd)(P)				
			Not sure				
ALM0169		_How **frequently** do you visit the My HealtheVet web site?_	_First time_		_Dropdown (Select-one)_	_Single_	_Y_
			Daily				
			More than once a day				
			About once a week				
			About once a month				
			About every 6 months				
			Less than every 6 months				
RJB00022		_What were you **trying to accomplish** today in My HealtheVet? (please select all that apply)_	Enter/keep track of personal information (My Caregivers, etc.)		_Checkbox, one-up vertical_	_Multi_	_Y_
			-->_Learn more about what features that are available_				
			Request a prescription refill				
			View my medication history				
			Use Secure Messaging to communicate with my VA health care team				
			Download my data using the VA Blue Button x000D -->_Use the Blue Button (Download My Data)_				
			View my VA Appointments				
			Look up information about a health condition or medication				
			View my lab or other test results				
			View my VA Wellness Reminders				
			View my VA Notes (written by my health care team)				
			Enter my personal information (emergency contacts, etc.)				
			Enter data that I track myself such as weight, blood pressure, blood sugar, etc.				
			Enter information about my non-VA medications or supplements				
			-->_Find a VA health care facility_				
			Find information about VA Health Benefits				
			Find information about VA Benefits other than health benefits				

Model Instance Name: VA - My HealtheVet		
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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)				
			Look up information about a medication				
			Access prescription history from my VA medical record				
			Secure message a provider				
			View lab results				
			Research a health condition				
			Find information about VA Benefits				
			Other (please specify)	A			
RJB00022other	*A*	*Other - trying to accomplish*			*Text field, <100 char*	*Single*	*N*
ALM0172		Did you **accomplish what you wanted to** in My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y
			No				
			Partially				
			Not finished yet				
		Do you get care at a VA facility?	Yes	A,B	Checkbox, one-up vertical	Single	Y
			No				
			Not Sure				
	A	In the past year, how often did you use a VA medical facility or service for your health care needs?	Never		Checkbox, one-up vertical	Single	N
			Once in the past year				
			2 to 11 times in the past year				
			12 or more times in the past year				
	B	How much time does it take for you to travel to the nearest VA facility?	Less than 15 minutes		Checkbox, one-up vertical	single	N
			15 minutes to less than 1/2 hour				
			1/2 hour to less than an hour				
			An hour to less than 1 1/2 hours				
			1 1/2 hours to less than two hours				
			Two hours or more				
			Not sure				

NEW VA OPEN NOTES QUESTION ROTATION

		VA Notes written by providers and other members of the health care team since January 1, 2013 are now available to veterans with a Premium My Health*e*Vet account. Which best describes your **knowledge** about VA patients being able to view clinic and hospital visit notes (VA Notes) using the Blue Button. (Please choose one)	I knew that visit notes can be viewed by VA patients with a Premium Account		Radio button, one-up vertical	Single	Y

Model Instance Name: VA - My HealtheVet		
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	pink: ADDITION	
Date: 6/23/2009	blue + -->: REWORDING	
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MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			I didn't know that visit notes can be viewed by VA patients with a Premium Account				
			I'm not sure				
		Which best describes your **use** of the VA Blue Button to access your visit notes (VA Notes)?	I viewed my visit notes using the Blue Button at least once	A	Checkbox, one-up vertical	Single	Yes
			I tried to view visit notes using Blue Button but was not able to do so	C, D			
			I don't have a Premium My Health*e*Vet account	D			
			I don't know what Blue Button is or have never used it	D			
			I'm not sure	D			
	A	**What information** from your VA health record have you viewed using the Blue Button in My HealtheVet? (Choose ALL that apply)	Visit notes from a clinic visit with a primary care provider (doctor, nurse practitioner or physician assistant)	B1 - B10	Checkbox, one-up vertical	Multi	Yes
			Visit notes from a clinic visit with a specialist (medical or surgical specialty)	B1-B10			
			Visit notes from a mental health professional	B1-B10			
			Notes from a hospital visit or stay (emergency room visit or discharge summary)	B1-B10			
			VA Notes from Secure Messaging				
			None of the above/ Don't remember	D			
	B1	**Why** did you read your visit notes (VA Notes)? (Check ALL that apply)	I did not read any visit notes (VA Notes)	D	Checkbox, one-up vertical		
			I tried to read my visit notes (VA Notes) but was not able to	C, D			
			I was curious				
			I wanted to remember what happened in the visit				
			I wanted to know more about my health				
			I wanted to check the notes to see if they were right				

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MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			I wanted to be sure I understood what my provider (or other member of the health care team) said				
			I wanted to know what my provider (or other member of the health care team) was thinking				
			Other reason (please explain)	B1A			
	B1A	Other - reason read VA Notes			Text area, no char limit		N
	B2	What **did you do** with your notes (VA Notes) using the Blue Button? (Check ALL that apply)	I read it		Checkbox, one-up vertical	Multi	Y
			I printed it				
			I downloaded it to keep a copy for myself				
			I shared it with a family member, relative or friend who helps take care of me				
			I discussed it with a VA provider or other health care team member				
			I shared it with a health care provider outside of VA				
			Other, please explain	B2A			
			I don't remember				
	B2A	Other - What you did with your notes			Text area, no char limit		N
	B3	Did you **talk to or contact** your provider or health care team about the notes (VA Notes), or have a plan to do so? (Choose one)	No, I did not talk to or contact my provider or health care team about the notes	B3A	Checkbox, one-up vertical	Single	Y
			I plan to contact my provider or health care team about the notes	B3B			
			Yes, I did contact my provider or health care team about the notes	B3B			
	B3A	If you did **not** contact or don't plan to contact your provider or health care team, why not? (Check all that apply)	I had no reason to contact my provider or health care team about the notes		Checkbox, one-up vertical	Multi	Y
			I didn't think it was important				
			I didn't want to waste my provider or health care team's time				
			I didn't want my provider or health care team to be upset with me				
			I did not feel I knew enough to talk with my doctor about my concerns				

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			It was too much of a bother for me				
			Other reason (please explain)	**B3AA**			
	B3AA	Other - reason did not contact			Text area, no char limit		N
	B3B	Why did you contact, or plan to contact, your provider or health care team about the notes (VA Notes)? (Check all that apply)	To get an explanation about something in the note		Checkbox, one-up vertical	Multi	Y
			To learn more about my health issue, medications or test results				
			To discuss something I was worried about in the note				
			To discuss something that I thought was not correct in the note				
			To ask about removing or changing something in the note				
			Other reason (please explain)	**B3BA**			
	B3BA	Other - reason did contact			Text field, <100 char		N
	B4	Please think about **what it is like** to access and view the visit notes (VA Notes) written by your provider and health care team using the Blue Button "Download My Data" on My HealtheVet. How easy is it to find the visit notes (VA Notes) using the Blue Button "Download My Data" on My HealtheVet?	Very hard		Checkbox, one-up vertical	Single	Y
			Somewhat hard				
			Somewhat easy				
			Very easy				
			I don't know				
	B5	The display of my visit notes (VA Notes) is **easy to read**.	Disagree		Checkbox, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
	B6	What information were you **trying to find** in your visit notes (VA Notes)? (Check all that apply):	I'm not sure what I was looking for			Multi	Y
			The note written by a provider or health care team after a clinic visit				
			The note written by a provider or health care team after an emergency room visit				

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			The note written by a provider or health care team after a hospital stay				
			What my provider or health care team thinks about my health issues				
			Changes that were discussed during a visit				
			Recommendations or treatment advice from my provider or health care team				
			When I'm supposed to come back for my next appointment				
			A referral to a specialist or for further testing				
	B6A		Other, please explain	B6A			
	B6A	Other- information trying to find in my visit notes			Text area, no char limit		N
	B7	I did **not understand** the information in my VA Notes (for example, there were too many abbreviations, acronyms or words I did not understand).	Disagree		Checkbox, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
	B8	In your opinion, how much do the visit notes (VA notes) **correctly describe** your clinic or hospital visit?	Notes don't describe the visit correctly		Checkbox, one-up vertical	single	Y
			Notes mostly describe the visit correctly				
			Notes describe the visit pretty well				
			I don't know				
	B9	There is **too much information** in my visit notes (VA notes).	Disagree		Checkbox, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
	B10	What is your overall satisfaction with access to your visit notes using Blue Button? Select a number from 1 to 10, with 1 the lowest and 10 the highest level of satisfaction.	1=Not at all Satisfied		Radion button, scale, no don't know	Single	Y
			2				

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			3				
			4				
			5 = Somewhat Satisfied				
			6				
			7				
			8				
			9				
			10 - Extremely Satisfied				
Attempters ONLY							
	C	Why do you think you were **not able to view** your notes (VA Notes)? (Check all that apply)	I couldn't figure out where to look for the visit notes		Checkbox, one-up vertical	Multi	Yes
			It's too hard to use the Blue Button feature				
			I requested the notes, but the Blue Button feature was updating my information				
			I was looking for notes that were written before January 1, 2013				
			I tried to get the notes before they were available to me (7 days after a note is completed)				
			I don't know why				
			Other reason (please explain)	CA			
	CA	Other- reason I was unable to view my VA Notes:			Text area, no char limit		N
NON USERS and Attempters ONLY							
	D	**If you were to look at your visit notes** from your VA health record, which information would most interest you? (Choose all that apply)	Visit notes from a clinic visit with a primary care provider (doctor, nurse practitioner or physician assistant)		Checkbox, one-up vertical	Multi	Y
			Visit notes from a clinic visit with a specialist (medical or surgical specialty)				
			Visit notes from a mental health professional				
			Notes from a hospital visit or stay (emergency room visit or discharge summary				
			Laboratory test results (blood, urine or other lab test)				

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MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Radiology test results (X-ray, MRI, ultrasound or other imaging test)				
			Problem list (conditions or diagnoses)				
			Other (please explain)	DA			
			I don't know				
	DA	Other- most interested in visit notes			Text area, no char limit		N
		We would like to ask you about how you think viewing your visit notes (VA Notes) might help you with your health and your health care. Think about how notes help you now, or, if you have not yet viewed your notes, how visit notes might help you in the future.17. Visit notes (VA Notes) will help me understand my health and medical conditions better.	Disagree		Radio button, one-up vertical	single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
		Visit notes will help me remember the plan for my care better.	Disagree		Radio button, one-up vertical	single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
		Visit notes will help me take better care of myself.	Disagree		Radio button, one-up vertical	single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
		Visit notes will help me do a better job taking my medications as prescribed.	Disagree		Radio button, one-up vertical	Single	y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
			I don't take any medications				
		Visit notes will make me feel more in control of my health care.	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Somewhat agree				
			Agree				
			I don't know				
		Visit notes will make me worry more.	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
		Visit notes will help me be better prepared for clinic visits.	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
		Visit notes will be more confusing than helpful.	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
		I think viewing visit notes will change how I feel about my provider or health care team	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
		In the past, have you ever requested a copy of your medical records from a VA facility?	Yes		Radio button, one-up vertical	Single	Y
			Notes from a hospital visit or stay (emergency room visit or discharge summary				
		I would like to be able to add comments to my VA Notes.	Disagree		Radio button, one-up vertical	single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			Don't know				
		Do you think that you will use the Blue Button to access your visit notes in the future?	I will NOT use it in the future		Radio button, one-up vertical	Single	Y
			I might use it in the future.				

Model Instance Name: VA - My HealtheVet	
Model Instance Name: VA - My HealtheVet **MID:** NJxFtMU9UosBkJZRd48x9Q== **Date:** 6/23/2009	red & strike-through: DELETE _underlined & italicized_: RE-ORDER pink: ADDITION blue + -->: REWORDING **violet (bold):** SKIP-LOGIC

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			I will definitely use it in the future				
		Do you 'follow' your local VA medical center on Facebook?	Yes		Radio button, one-up vertical	**Single**	**Y**
			No, I don't use Facebook				
			No, I do use Facebook but have not 'followed' my VA medical center page				
RJB00029		_My use of the My HealtheVet personal health record has **improved my ability to manage my health.**_	_Strongly agree_		_Drop down, select one_	_Single_	_Y_
			Agree				
			Not sure				
			Disagree				
			Strongly disagree				
			Not applicable				
		The My HealtheVet website provides articles on topics of interest to Veterans. What topics are you most interested in for upcoming articles?			Open-ended		N
		Have you discussed your My HealtheVet Personal Health Record with any of the following people? Please check all that apply:	My VA health care provider		Checkbox, one-up vertical	Multi	N
			My non-VA healthcare provider(s)				
			My family, friends, or caregiver(s)				
			Veterans I know				
			Other (please specify)	A			
			I have not discussed My HealtheVet Personal Health Record with others				
	A	I have discussed my My HealtheVet Personal Health Record with:			Text field, <100 char		N
ALM0173		_What is the **main improvement** that you would suggest for the My HealtheVet web site?_			_Open-ended_	_Single_	_N_
		What additional services would you like to see on My HealtheVet? (Please select all that apply)	Schedule or change my VA appointments		_Checkbox, one-up vertical_	_Multi_	_N_
			Track the status of my prescription refill delivery				
			View/pay my VA bills/copayments				

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MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			View a list of my VA health care providers and their contact information				
			Use a mobile app for My HealtheVet				
			Join an online forum to discuss health issues with other Veterans				
			Advance check-in for my VA clinic visits				
			Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver)				
			Authorize sharing information that I have stored in My HealtheVet with my VA health care team				
			Authorize sharing information that I have stored in My HealtheVet with my Non-VA health care provider				
			Check to determine if my different medications are safe when taken together				
			More online educational programs				
			Receive a monthly email newsletter				
			Receive notification of new content/features on the site				
			Other (please specify):	A			
	A	Other - Services			Text area, no char limit	Single	N
		Are you aware that there is a My HealtheVet Coordinator at each VA Medical Center to assist with questions, concerns, and outreach for My HealtheVet?	Yes		Radio button, one-up vertical	Single	Y
			No				
		Have you contacted the My HealtheVet Help Desk in the past 3 months?	Yes	A,B	Checkbox, one-up vertical	Single	Yes
			No				
			Do not recall				
	A	How was that experience?	Excellent		Checkbox, one-up vertical	single	y
			Very Good				
			Good				
			Fair				
			Poor				
	B	Was your question, issue, or concern resolved?	Yes		Checkbox, one-up vertical	single	y
			No				
			Partially				

red & strike-through: DELETE
underlined & italicized: RE-ORDER
pink: ADDITION
blue + -->: REWORDING
violet (bold): SKIP-LOGIC

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Not Sure				
AED06379		*Have you completed this survey within the past 3 months?*	*Yes*		*Radio button, one-up vertical*		
			No			*Single*	*N*
			Don't recall				
RJB00027		Have you visited your VA Facility in person to show your ID and be **"in-person authenticated"** (IPA) for My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y
			No				
			Not sure				
			Not applicable				
EDO07291		Did you use a VA medical facility or service for any of your health care needs in the last 12 months?	Yes		Dropdown (Select-one)	Single	Y
			No				
ACQLiv0018816		Please rate the clarity of the wording on this site.	1=Poor		Radio button, scale, has don't know	S	Y
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			Excellent=10				
			Don't know				
ACQLiv0018817		Please rate how well you understand the wording on this site.	1=Poor		Radio button, scale, has don't know	S	Y
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			Excellent=10				
			Don't know				
ACQLiv0018818		Please rate the site on its use of short, clear sentences.	1=Poor		Radio button, scale, has don't know	S	Y
			2				
			3				
			4				
			5				
			6				

Model Instance Name: VA - My HealtheVet
MID: **NJxFtMU9UosBkJZRd48x9Q==**

Date: **6/23/2009**

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underlined & italicized: RE-ORDER
pink: ADDITION
blue + -->: REWORDING
violet (bold): SKIP-LOGIC

MID: CUSTOM QUESTION LIST							

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			7				
			8				
			9				
			Excellent=10				
			Don't know				
CJI0298		Do you have any of the following health problems? (check all that apply)	Prefer not to answer		Checkbox, one-up vertical	Multi	Y
			Diabetes				
			High Blood Pressure				
			High Cholesterol				
			Heart Disease				
			Previous Heart Attack				
			Heart Failure				
			Lung Disease/Asthma				
			Spinal Cord Injury				
			Arthritis of any kind				
			Cancer				
			Mental Health Problems				
			Orthopedic Problems				
			Ulcer or Stomach Disease				
			Pain				
			Anemia or other Blood Disease				
			None of the above				
CJI0299		Please rate your ability in using the Internet:	Beginner or novice (just starting/don't use		Radio button, one-up vertical	Single	Y
			Intermediate (use the Internet for a few things)				
			Advanced (frequently use Internet & search for information)				

Model Instance Name: VA - My HealtheVet		
Model Instance Name: VA - My HealtheVet	red & strike-through: DELETE	
MID: NJxFtMU9UosBkJZRd48x9Q==	underlined & italicized: RE-ORDER	
	pink: ADDITION	
Date: 6/23/2009	blue + -->: REWORDING	
	violet (bold): SKIP-LOGIC	

<table>
<tr><td colspan="8" align="center" style="background:red">MID: CUSTOM QUESTION LIST</td></tr>
<tr>
<th>QID</th>
<th>Skip Logic Label</th>
<th>Question Text</th>
<th>Answer Choices (limited to 50 characters)</th>
<th>Skip to</th>
<th>Type (select from list)</th>
<th>Single or Multi</th>
<th>Required Y/N</th>
</tr>
<tr>
<td>ALM0169</td>
<td></td>
<td>How **frequently** do you visit the My HealtheVet web site?</td>
<td>First time

Daily
More than once a day
About once a week
About once a month
About every 6 months
Less than every 6 months</td>
<td></td>
<td>Dropdown (Select-one)</td>
<td>Single</td>
<td>Y</td>
</tr>
<tr>
<td>ALM0170</td>
<td></td>
<td>Which of the following **best describes you**?</td>
<td>Active duty
Veteran
Family member of a veteran
Veteran service organization
News media
General public
VA employee
Federal government employee
State/local government employee
Other role</td>
<td></td>
<td>Checkbox, one-up vertical</td>
<td>Multi</td>
<td>Y</td>
</tr>
<tr>
<td>RJB00048</td>
<td></td>
<td>Please indicate your military period(s) of service:</td>
<td>Global War on Terror (OEF/OIF)

Desert Shield/Desert Storm
Vietnam War
Korean War
World War II
Peacetime Service
Other
Not Applicable</td>
<td></td>
<td>Check-boxes</td>
<td>Multi</td>
<td>N</td>
</tr>
<tr>
<td>RJB00022</td>
<td></td>
<td>What were you **trying to accomplish** today in My HealtheVet? (please select all that apply)</td>
<td>Enter/keep track of personal information (My Caregivers, etc.)
Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)
Look up information about a medication
Request a prescription refill
Access prescription history from my VA medical record
Secure message a provider
View lab results
Download my data using the VA
Learn about what features are
View my VA Appointments
Find a VA health care facility
Research a health condition
Find information about VA Benefits
Other (please specify)</td>
<td>

A</td>
<td>Check-boxes</td>
<td>Multi</td>
<td>Y</td>
</tr>
<tr>
<td>RJB00022other</td>
<td>**A**</td>
<td>Other - trying to accomplish</td>
<td></td>
<td></td>
<td>Text field, <100 char</td>
<td>Single</td>
<td>N</td>
</tr>
<tr>
<td>ALM0172</td>
<td></td>
<td>Did you **accomplish what you wanted to** in My HealtheVet?</td>
<td>Yes

No</td>
<td></td>
<td>Dropdown (Select-one)</td>
<td>Single</td>
<td>Y</td>
</tr>
</table>

Model Instance Name: VA - My HealtheVet		
MID: NJxFtMU9UosBkJZRd48x9Q==		
Date: 6/23/2009		

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Partially	**A, C**			
			Not finished yet				
RJB00026		Are you a **registered user** on the MyHealtheVet web site?	Yes		Dropdown (Select-one)	Single	Y
			No				
			Not sure				
RJB00027		Have you visited your VA Facility in person to show your ID and be **"in-person authenticated"** (IPA) for My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y
			No				
			Not sure				
			Not applicable				
EDO07291		Did you use a VA medical facility or service for any of your health care needs in the last 12 months?	Yes		Dropdown (Select-one)	Single	Y
			No				
RJB00029		My use of the My HealtheVet personal health record has **improved my ability to manage my health.**	Strongly agree		Drop down, select one	Single	Y
			Agree				
			Not sure				
			Disagree				
			Strongly disagree				
			Not applicable				
ACQhar0017783		Do you **ever access the Internet using a mobile phone or tablet?**	Yes	A, B	Radio button, one-up vertical	Single	Y
			No				
ACQhar0017784	A	Which of the following **devices** do you have?	A SmartPhone	W	Checkbox, one-up vertical	Multi	Y
			A tablet	X			
			None of these				
ACQhar0017786	W	Specifically, which **type of mobile phone** do you have?	iPhone		Radio button, one-up vertical	Single	Y
			Android				
			Blackberry				
			Another phone				
ACQhar0017759	X	Specifically, which **type of tablet** do you have?	iPad		Radio button, one-up vertical	Single	Y
			Kindle				
			Android				
			Blackberry				
			Another tablet				
ACQhar0017785	B	Have you **ever accessed ANY federal website using a mobile phone or tablet?**	Yes	C	Radio button, one-up vertical	Single	Y
			No, but I plan to do so				
			No, but I might in the future				
			No, and I don't plan to do so				
ACQhar0017760	C	Have you **ever accessed My HealtheVet using a mobile phone or tablet?**	Yes	Y, Z	Radio button, one-up vertical	Single	Y
			No, but I plan to do so	Z			
			No, but I might in the future	Z			
			No, and I don't plan to do so				

Model Instance Name: VA - My HealtheVet		
Model Instance Name: VA - My HealtheVet		
MID: NJxFtMU9UosBkJZRd48x9Q==		
Date: 6/23/2009		

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ACQhar0017761	Y	What was the **main reason** you last visited My HealtheVet using a mobile phone or tablet?			Text area, no char limit	Single	N
ACQhar0017762	Z	What **additional resources** might you want to access from My HealtheVet using a mobile phone or tablet?			Text area, no char limit	Single	N
ALM0173		What is the **main improvement** that you would suggest for the My HealtheVet web site?			Open-ended	Single	N
ACQLiv0018816		Please rate the clarity of the wording on this site.	1=Poor		Radio button, scale, has don't know	S	Y
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			Excellent=10				
			Don't know				
ACQLiv0018817		Please rate how well you understand the wording on this site.	1=Poor		Radio button, scale, has don't know	S	Y
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			Excellent=10				
			Don't know				
ACQLiv0018818		Please rate the site on its use of short, clear sentences.	1=Poor		Radio button, scale, has don't know	S	Y
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			Excellent=10				
			Don't know				
AED02714		What is your age range?	Under 20		Dropdown (Select-one)	Single	N
			20-24				
			25-29				
			30-34				

Model Instance Name: VA - My HealtheVet
MID: NJxFtMU9UosBkJZRd48x9Q==

Date: 6/23/2009

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blue + -->: REWORDING
violet (bold): SKIP-LOGIC

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			35-39				
			40-44				
			45-49				
			50-54				
			55-59				
			60-64				
			65-69				
			70-74				
			75-79				
			80-84				
			85 or older				
JIC00267		What is your gender?	Male		Dropdown (Select-one)	Single	N
			Female				
JIC00178		In general, how would you rate your overall health?	Excellent		Dropdown (Select-one)	Single	Y
			Very Good				
			Good				
			Fair				
			Poor				
CJI0298		Do you have any of the following health problems? (check all that apply)	Prefer not to answer		Checkbox, one-up vertical	Multi	Y
			Diabetes				
			High Blood Pressure				
			High Cholesterol				
			Heart Disease				
			Previous Heart Attack				
			Heart Failure				
			Lung Disease/Asthma				
			Spinal Cord Injury				
			Arthritis of any kind				
			Cancer				
			Mental Health Problems				
			Orthopedic Problems				
			Ulcer or Stomach Disease				
			Pain				
			Anemia or other Blood Disease				
			None of the above				
CJI0299		Please rate your ability in using the Internet:	Beginner or novice (just starting/don't		Radio button, one-up vertical	Single	Y
			Intermediate (use the Internet for a few things)				
			Advanced (frequently use Internet & search for information)				
AED06379		Have you completed this survey within the past 3 months?	Yes		Radio button, one-up vertical		
			No			Single	N
			Don't recall				

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MID: CUSTOM QUESTION LIST

QID		Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ALM0169			How **frequently** do you visit the My HealtheVet web site?	First time		Dropdown (Select-one)	Single	Y
				Daily				
				More than once a day				
				About once a week				
				About once a month				
				About every 6 months				
				Less than every 6 months				
ALM0170			Which of the following **best describes you**?	Active duty		Checkbox, one-up vertical	Multi	Y
				Veteran				
				Family member of a veteran				
				Veteran service organization				
				News media				
				General public				
				VA employee				
				Federal government employee				
				State/local government employee				
				Other role				
RJB00048			Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF)		Check-boxes	Multi	N
				Desert Shield/Desert Storm				
				Vietnam War				
				Korean War				
				World War II				
				Peacetime Service				
				Other				
				Not Applicable				
RJB00022			What were you **trying to accomplish** today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.)		Check-boxes	Multi	Y
				Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)				
				Look up information about a medication				
				Request a prescription refill				
				Access prescription history from my VA medical record				
				Secure message a provider				
				View lab results				
				Download my data using the VA				
				Learn about what features are				
				View my VA Appointments				
				Find a VA health care facility				
				Research a health condition				
				Find information about VA Benefits				
				Other (please specify)	A			
RJB00022other		A	Other - trying to accomplish			Text field, <100 char	Single	N
ALM0172			Did you **accomplish what you wanted to** in My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y
				No				

ForeSee Results - Confidential and Proprietary

Model Instance Name: VA - My HealtheVet								
MID:		NJxFtMU9UosBkJZRd48x9Q==						
Date:		**6/23/2009**						

			MID: CUSTOM QUESTION LIST					

QID		Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
				Partially	**A, C**			
				Not finished yet				
RJB00026			Are you a **registered user** on the MyHealtheVet web site?	Yes		Dropdown (Select-one)	Single	Y
				No				
				Not sure				
RJB00027			Have you visited your VA Facility in person to show your ID and be **"in-person authenticated"** (IPA) for My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y
				No				
				Not sure				
				Not applicable				
EDO07291			Did you use a VA medical facility or service for any of your health care needs in the last 12 months?	Yes		Dropdown (Select-one)	Single	Y
				No				
RJB00029			My use of the My HealtheVet personal health record has **improved my ability to manage my health.**	Strongly agree		Drop down, select one	Single	Y
				Agree				
				Not sure				
				Disagree				
				Strongly disagree				
				Not applicable				
ACQhar0017783			Do you **ever access the Internet using a mobile phone or tablet**?	Yes	**A, B**	Radio button, one-up vertical	Single	Y
				No				
ACQhar0017784		**A**	Which of the following **devices** do you have?	A SmartPhone	**W**	Checkbox, one-up vertical	Multi	Y
				A tablet	**X**			
				None of these				
ACQhar0017786		**W**	Specifically, which **type of mobile phone** do you have?	iPhone		Radio button, one-up vertical	Single	Y
				Android				
				Blackberry				
				Another phone				
ACQhar0017759		**X**	Specifically, which **type of tablet** do you have?	iPad		Radio button, one-up vertical	Single	Y
				Kindle				
				Android				
				Blackberry				
				Another tablet				
ACQhar0017785		**B**	Have you **ever accessed ANY federal website using a** mobile phone or tablet?	Yes	**C**	Radio button, one-up vertical	Single	Y
				No, but I plan to do so				
				No, but I might in the future				
				No, and I don't plan to do so				
ACQhar0017760		**C**	Have you **ever accessed My HealtheVet using a** mobile phone or tablet?	Yes	**Y, Z**	Radio button, one-up vertical	Single	Y
				No, but I plan to do so	**Z**			
				No, but I might in the future	**Z**			
				No, and I don't plan to do so				

Model Instance Name: VA - My HealtheVet	
MID:	NJxFtMU9UosBkJZRd48x9Q==
Date:	6/23/2009

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violet (bold): SKIP-LOGIC

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ACQhar0017761	Y	What was the **main reason** you last visited My HealtheVet using a mobile phone or tablet?			Text area, no char limit	Single	N
ACQhar0017762	Z	What **additional resources** might you want to access from My HealtheVet using a mobile phone or tablet?			Text area, no char limit	Single	N
ALM0173		What is the **main improvement** that you would suggest for the My HealtheVet web site?			Open-ended	Single	N
		Please rate the clarity of the wording on this site.	1=Poor		Radio button, scale, has don't know	S	Y
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			Excellent=10				
			Don't know				
		Please rate how well you understand the wording on this site.	1=Poor		Radio button, scale, has don't know	S	Y
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			Excellent=10				
			Don't know				
		Please rate the site on its use of short, clear sentences.	1=Poor		Radio button, scale, has don't know	S	Y
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			Excellent=10				
			Don't know				
AED02714		What is your age range?	Under 20		Dropdown (Select-one)	Single	N
			20-24				
			25-29				
			30-34				

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			MID: CUSTOM QUESTION LIST					

QID		Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
				35-39				
				40-44				
				45-49				
				50-54				
				55-59				
				60-64				
				65-69				
				70-74				
				75-79				
				80-84				
				85 or older				
JIC00267			What is your gender?	Male		Dropdown (Select-one)	Single	N
				Female				
JIC00178			In general, how would you rate your overall health?	Excellent		Dropdown (Select-one)	Single	Y
				Very Good				
				Good				
				Fair				
				Poor				
CJI0298			Do you have any of the following health problems? (check all that apply)	Prefer not to answer		Checkbox, one-up vertical	Multi	Y
				Diabetes				
				High Blood Pressure				
				High Cholesterol				
				Heart Disease				
				Previous Heart Attack				
				Heart Failure				
				Lung Disease/Asthma				
				Spinal Cord Injury				
				Arthritis of any kind				
				Cancer				
				Mental Health Problems				
				Orthopedic Problems				
				Ulcer or Stomach Disease				
				Pain				
				Anemia or other Blood Disease				
				None of the above				
CJI0299			Please rate your ability in using the Internet:	Beginner or novice (just starting/don't		Radio button, one-up vertical	Single	Y
				Intermediate (use the Internet for a few things)				
				Advanced (frequently use Internet & search for information)				
AED06379			Have you completed this survey within the past 3 months?	Yes		Radio button, one-up vertical		
				No			Single	N
				Don't recall				

Model Instance Name: VA - My HealtheVet			red & strike-through: DELETE
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Date: 6/23/2009			blue + -->: REWORDING
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MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ALM0169	1	How **frequently** do you visit the My HealtheVet web site?	First time		Dropdown (Select-one)	Single	Y
			Daily				
			More than once a day				
			About once a week				
			About once a month				
			About every 6 months				
			Less than every 6 months				
ALM0170	2	Which of the following **best describes you**?	Active duty		Checkbox, one-up vertical	Multi	Y
			Veteran				
			Family member of a veteran				
			Veteran service organization				
			News media				
			General public				
			VA employee				
			Federal government employee				
			State/local government employee				
			Other role				
RJB00048	3	Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF)		Check-boxes	Multi	N
			Desert Shield/Desert Storm				
			Vietnam War				
			Korean War				
			World War II				
			Peacetime Service				
			Other				
			Not Applicable				
RJB00022	4	What were you **trying to accomplish** today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.)		Check-boxes	Multi	Y
			Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)				
			Look up information about a medication				
			Request a prescription refill				
			Access prescription history from my VA medical record				
			Secure message a provider				
			View lab results				
			Download my data using the VA				
			Learn about what features are				
			View my VA Appointments				
			Find a VA health care facility				
			Research a health condition				
			Find information about VA Benefits				
			Other (please specify)	A			
RJB00022other	5	**A**	Other - trying to accomplish		Text field, <100 char	Single	N
ALM0172	6	Did you **accomplish what you wanted to** in My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y
			No				

Model Instance Name: VA - My HealtheVet			red & strike-through: DELETE
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MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Partially	**A, C**			
			Not finished yet				
RJB00026	95	Are you a **registered user** on the MyHealtheVet web site?	Yes		Dropdown (Select-one)	Single	Y
			No				
			Not sure				
RJB00027	96	Have you visited your VA Facility in person to show your ID and be **"in-person authenticated"** (IPA) for My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y
			No				
			Not sure				
			Not applicable				
EDO07291	97	Did you use a VA medical facility or service for any of your health care needs in the last 12 months?	Yes		Dropdown (Select-one)	Single	Y
			No				
RJB00029	98	My use of the My HealtheVet personal health record has **improved my ability to manage my health.**	Strongly agree		Drop down, select one	Single	Y
			Agree				
			Not sure				
			Disagree				
			Strongly disagree				
			Not applicable				
		Do you **ever access the Internet using a mobile phone or tablet**?	Yes	**A, B**	Radio button, one-up vertical	Single	Y
			No				
	A	Which of the following **devices** do you have?	A SmartPhone	**W**	Radio button, one-up vertical	Multi	Y
			A tablet	**X**			
			None of these				
	W	Specifically, which **type of mobile phone** do you have?	iPhone		Radio button, one-up vertical	Single	Y
			Android				
			Blackberry				
			Another phone				
	X	Specifically, which **type of tablet** do you have?	iPad		Radio button, one-up vertical	Single	Y
			Kindle				
			Android				
			Blackberry				
			Another tablet				
	B	Have you **ever accessed ANY federal website using a mobile phone or tablet?**	Yes	**C**	Radio button, one-up vertical	Single	Y
			No, but I plan to do so				
			No, but I might in the future				
			No, and I don't plan to do so				
	C	Have you **ever accessed My HealtheVet using a mobile phone or tablet?**	Yes	**Y, Z**	Radio button, one-up vertical	Single	Y
			No, but I plan to do so	**Z**			
			No, but I might in the future	**Z**			
			No, and I don't plan to do so				

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
	Y	What was the **main reason** you last visited My HealtheVet using a mobile phone or tablet?			Text area, no char limit	Single	N
	Z	What **additional resources** might you want to access from My HealtheVet using a mobile phone or tablet?			Text area, no char limit	Single	N
ALM0173	99	What is the **main improvement** that you would suggest for the My HealtheVet web site?			Open-ended	Single	N
AED02714	100	What is your age range?	Under 20		Dropdown (Select-one)	Single	N
			20-24				
			25-29				
			30-34				
			35-39				
			40-44				
			45-49				
			50-54				
			55-59				
			60-64				
			65-69				
			70-74				
			75-79				
			80-84				
			85 or older				
JIC00267	101	What is your gender?	Male		Dropdown (Select-one)	Single	N
			Female				
JIC00178	102	In general, how would you rate your overall health?	Excellent		Dropdown (Select-one)	Single	Y
			Very Good				
			Good				
			Fair				
			Poor				
CJI0298	103	Do you have any of the following health problems? (check all that apply)	Prefer not to answer		Checkbox, one-up vertical	Multi	Y
			Diabetes				
			High Blood Pressure				
			High Cholesterol				
			Heart Disease				
			Previous Heart Attack				
			Heart Failure				
			Lung Disease/Asthma				
			Spinal Cord Injury				
			Arthritis of any kind				
			Cancer				
			Mental Health Problems				
			Orthopedic Problems				
			Ulcer or Stomach Disease				
			Pain				
			Anemia or other Blood Disease				

Model Instance Name: VA - My HealtheVet	
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QID		Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
				None of the above				
CJI0299	104		Please rate your ability in using the Internet:	Beginner or novice (just starting/don't		Radio button, one-up vertical	Single	Y
				Intermediate (use the Internet for a few things)				
				Advanced (frequently use Internet & search for information)				
AED06379	116		Have you completed this survey within the past 3 months?	Yes		Radio button, one-up vertical		
				No			Single	N
				Don't recall				

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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
ALM0169	1	How **frequently** do you visit the My HealtheVet web site?		First time		Dropdown (Select-one)
				Daily		
				More than once a day		
				About once a week		
				About once a month		
				About every 6 months		
				Less than every 6 months		
ALM0170	2	Which of the following **best describes you**?		Active duty		Checkbox, one-up vertical
				Veteran		
				Family member of a veteran		
				Veteran service organization		
				News media		
				General public		
				VA employee		
				Federal government employee		
				State/local government employee		
				Other role		
RJB00048	3	Please indicate your military period(s) of service:		Global War on Terror (OEF/OIF)		Check-boxes
				Desert Shield/Desert Storm		
				Vietnam War		
				Korean War		
				World War II		
				Peacetime Service		
				Other		
				Not Applicable		
RJB00022	4	What were you **trying to accomplish** today in My HealtheVet? (please select all that apply)		Enter/keep track of personal information (My Caregivers, etc.)		Check-boxes
				Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)		
				Look up information about a medication		
				Request a prescription refill		
				Access prescription history from my VA medical record		
				Secure message a provider		
				View lab results		
				Download my data using the VA		
				Learn about what features are		
				View my VA Appointments		
				Find a VA health care facility		
				Research a health condition		
				Find information about VA Benefits		
				Other (please specify)	**A**	
RJB00022other	5	**A**	Other - trying to accomplish			Text field, <100 char
ALM0172	6	Did you **accomplish what you wanted to** in My HealtheVet?		Yes		Dropdown (Select-one)
				No		

Model Instance Name: VA - My HealtheVet		
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				Partially	A, C	
				Not finished yet		
CJI0210	7			Have you ever used the "VA Blue Button: Download My Data" feature in My HealtheVet?	CJI0210A001	No	NU-1, NU-2, NU-3, NU-4, NU-5, NU-6A, NU-6B, NU-6C, NU-6D, NU-6E, NU-6F, NU-6G, NU-6H, NU-6I, NU-7	Radio button, one-up vertical
			CJI0210A002	Yes- I used it one or more times but don't plan to use it again	NR-1, NR-2, NR-3, NR-4, NR-5, NR-6, NR-7A, NR-7B, NR-7C, NR-7D, NR-7E, NR-7F, NR-7G, NR-8	
			CJI0210A003	Yes- I have used it just one time, but plan to use it again	CU-1, CU-2, CU-3, CU-4, CU-5, CU-6, CU-7A, CU-7B, CU-7C, CU-7D, CU-7E, CU-7F, CU-8, CU-9	
			CJI0210A004	Yes- and I currently use it regularly	CU-1, CU-2, CU-3, CU-4, CU-5, CU-6, CU-7A, CU-7B, CU-7C, CU-7D, CU-7E, CU-7F, CU-8, CU-9	
		NON USERS	CJI0210A005	Not Sure		
CJI0211	8	**NU-1**	Why have you not used the VA Blue Button?	CJI0211A001	I was not aware of it		Radio button, one-up vertical
			CJI0211A002	I am aware of it, but have not used it	**NU-1A**	
CJI0212	9	**NU-1A**	Why haven't you used the VA Blue Button? (Check ALL that Apply).	CJI0212A001	I do not know where the Blue Button is on the My HealtheVet.website		Checkbox, one-up vertical
			CJI0212A002	I do not know how to use it		
			CJI0212A003	I do not think it would be useful		
			CJI0212A004	I only use My HealtheVet to renew my prescriptions.		
			CJI0212A005	I prefer to use other methods for keeping track of my health		
			CJI0212A006	Other, please specify	**NU-1A1**	
CJI0213	10	**NU-1A1**	What other reason haven't you used the VA Blue Button?				Text area, no char limit
CJI0214	11	**NU-2**	We are interested in how veterans keep a record	CJI0214A001	1 - Not at all Important		Radio button, one-up vertical
			CJI0214A002	2 - A little Important		
			CJI0214A003	3 - Somewhat Important		
			CJI0214A004	4 - Very Important		
			CJI0214A005	5 - Extremely important		
CJI0215	12	**NU-3**	Do you have a system for organizing your health information?	CJI0215A001	No		Radio button, one-up vertical
			CJI0215A002	Yes	**NU-3A, NU-3B, NU-3C, NU-3D**	
CJI0216	13	**NU-3A**	What health information do you keep track of? (Check ALL that apply)	CJI0216A001	My current prescription medications		Checkbox, one-up vertical
			CJI0216A002	Supplements, vitamins, and over-the-counter medications I am taking.		
			CJI0216A003	Medications I have taken in the past		
			CJI0216A004	Lab results		
			CJI0216A005	Health information such as weight, blood pressure, blood sugar		
			CJI0216A006	Major health events such as heart attacks or serious accidents or injuries		

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				CJI0216A007	Past surgeries		
				CJI0216A008	Doctors visits		
				CJI0216A009	Hospitalizations		
				CJI0216A010	Names and contact information of my health care providers		
				CJI0216A011	Other, please specify	NU-3A1	
CJI0217	14	NU-3A1	What other health information do you keep track of?				Text area, no char limit
CJI0218	15	NU-3B	Which of the following ways do your store your health information? (Check ALL that you use)	CJI0218A001	Paper files of my health information		Checkbox, one-up vertical
				CJI0218A002	Files with health care bills and receipts		
				CJI0218A003	Computer files of my health information		
				CJI0218A004	Web-based electronic personal health records, including My HealtheVet		
				CJI0218A005	A calendar where I keep track of appointments and other health information		
				CJI0218A006	None of the above- My health care providers maintain all my medical records		
				CJI0218A007	Other, please specify	NU-3B1	
CJI0219	16	NU-3B1	What other ways do you store information?				Text area, no char limit
CJI0220	17	NU-3C	For what purposes do you keep track of this information? (Check ALL that apply.)	CJI0220A001	For my own use as a reminder of the care I have received		Checkbox, one-up vertical
				CJI0220A002	To share with doctors		
				CJI0220A003	To share with family members or friends who help take care of me		
				CJI0220A004	For insurance purposes		
				CJI0220A005	To monitor change in my health status over time (i.e. change in blood pressure)		
				CJI0220A006	In case of emergency for family and care providers		
				CJI0220A007	Other, please specify	NU-3C1	
CJI0221	18	NU-3C1	For what other purpose do you track this information?				Text area, no char limit
CJI0222	19	NU-3D	On a scale from 1 to 5, how satisfied are you with your current system of organizing your health information?	CJI0222A001	1 - Not at all Satisfied		Radio button, one-up vertical
				CJI0222A002	2 - A Little Satisfied		
				CJI0222A003	3 - Somewhat Satisfied		
				CJI0222A004	4 - Very Satisfied		
				CJI0222A005	5 - Extremely Satisfied		
CJI0223	20	NU-4	Do you see any health care providers who are not affiliated with the VA?	CJI0223A001	No		Radio button, one-up vertical

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				CJI0223A002	Yes	NU-4A, NU-4B	
CJI0224	21	NU-4A	How do your VA providers and non-VA providers communicate about your healthcare?	CJI0224A001	I share information between them		Radio button, one-up vertical
				CJI0224A002	They exchange medical records via mail or fax		
				CJI0224A003	They speak by phone		
				CJI0224A004	I do not know how they communicate		
				CJI0224A005	They do not communicate		
				CJI0224A006	Other, please specify	NU-4A1	
CJI0225	22	NU-4A1	How else do you communicate?				Text area, no char limit
CJI0226	23	NU-4B	How satisfied are you with the communication about your medications and health care between your VA providers and the providers outside of the VA?	CJI0226A001	1 - Not at all Satisfied		Radio button, one-up vertical
				CJI0226A002	2 - A little Satisfied		
				CJI0226A003	3 - Somewhat Satisfied		
				CJI0226A004	4 - Very Satisfied		
				CJI0226A005	5 - Extremely Satisfied		
CJI0227	24	NU-5	We are interested in learning what Veterans would like to help them better manage their health information. Which of the following features would you like to have in your current system for storing your health information? (Check ALL that apply.)	CJI0227A001	The ability to organize the information into specific categories (i.e. medications, doctors visits, hospitalizations, wellness checks, and preventive screens)		Checkbox, one-up vertical
				CJI0227A002	The ability to locate easily information about care I have received in the past		
				CJI0227A003	The ability to send summaries of my health information electronically to caregivers, health care providers, or insurance companies		
				CJI0227A004	The ability to store all my health information on a small portable disk or device so I can have it with me at all times		
				CJI0227A005	Other, please specify	NU-5A	
CJI0228	25	NU-5A	What other feature are you interested in?				Text area, no char limit

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QID		Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
CJI0229	26	NU-6A	We are interested in helping Veterans to use the Blue Button Feature of My HealtheVet. Please read the items below and indicate whether or not it would make it more likely that you would use the Blue Button. Would you be more likely to use the Blue Button if . . Your doctor, nurse, or other care provider strongly recommended you use the Blue Button?	CJI0229A001	I would still not use the Blue Button if this happened		Radio button, one-up vertical
				CJI0229A002	I might use the Blue Button if this happened		
				CJI0229A003	I would definitely use the Blue Button if this happened.		
CJI0230	27	NU-6B	Another veteran strongly recommended you use the Blue Button?	CJI0230A001	I would still not use the Blue Button if this happened		Radio button, one-up vertical
				CJI0230A002	I might use the Blue Button if this happened		
				CJI0230A003	I would definitely use the Blue Button if this happened.		
CJI0231	28	NU-6C	Using it would remind you of when your VA appointments are?	CJI0231A001	I would still not use the Blue Button if this happened		Radio button, one-up vertical
				CJI0231A002	I might use the Blue Button if this happened		
				CJI0231A003	I would definitely use the Blue Button if this happened.		
CJI0232	29	NU-6D	Using it would make it easier for you to give others, such as health care providers or family members, important medical information?	CJI0232A001	I would still not use the Blue Button if this happened		Radio button, one-up vertical
				CJI0232A002	I might use the Blue Button if this happened		
				CJI0232A003	I would definitely use the Blue Button if this happened.		
CJI0233	30	NU-6E	Using it would help you understand better which medications you need to be taking?	CJI0233A001	I would still not use the Blue Button if this happened		Radio button, one-up vertical
				CJI0233A002	I might use the Blue Button if this happened		
				CJI0233A003	I would definitely use the Blue Button if this happened.		
CJI0234	31	NU-6F	Using it would make it easier for you to monitor lab results?	CJI0234A001	I would still not use the Blue Button if this happened		Radio button, one-up vertical
				CJI0234A002	I might use the Blue Button if this happened		

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				CJI0234A003	I would definitely use the Blue Button if this happened.		
CJI0235	32	NU-6G	Using it would help you better manage your health in general?	CJI0235A001	I would still not use the Blue Button if this happened		Radio button, one-up vertical
				CJI0235A002	I might use the Blue Button if this happened		
				CJI0235A003	I would definitely use the Blue Button if this happened.		
CJI0236	33	NU-6H	Would you be more likely to use the VA Blue Button if...A VA staff member showed you how to use it?	CJI0236A001	I would still not use the Blue Button if this happened		Radio button, one-up vertical
				CJI0236A002	I might use the Blue Button if this happened		
				CJI0236A003	I would definitely use the Blue Button if this happened.		
CJI0237	34	NU-6I	There was an easy-to-follow booklet showing you how to use it?	CJI0237A001	I would still not use the Blue Button if this happened		Radio button, one-up vertical
				CJI0237A002	I might use the Blue Button if this happened		
				CJI0237A003	I would definitely use the Blue Button if this happened.		
CJI0238	35	NU-7	Please indicate below whether or not you intend to use the Blue Button feature in the future.	CJI0238A001	I will not use the Blue Button in the future.		Radio button, one-up vertical
				CJI0238A002	I might use the Blue Button in the future.		
			NON-RETURNERS	CJI0238A003	I will definitely use the Blue Button in the future.		
CJI0239	36	NR-1	We are interested in learning about Veterans who	CJI0239A001	I did not know how to use it		Checkbox, one-up vertical
				CJI0239A002	I could not find what I was looking for	NR-1A	
				CJI0239A003	The information in the file/print out was not useful	NR-1A	
				CJI0239A004	The file/print out was too long		
				CJI0239A005	I would rather use another way to store my health information		
				CJI0239A006	Other, please specify	NR-1A1	
CJI0240	37	NR-1A1	What other reason do you no longer use the Blue Button?				Text area, no char limit
CJI0241	38	NR-1A	What information did you want to find on the Blue Button file? (Check ALL that apply.)	CJI0241A001	My entire medical record		Checkbox, one-up vertical
				CJI0241A002	My health record from my military service		
				CJI0241A003	My lab results		
				CJI0241A004	My appointments		
				CJI0241A005	Other, please specify	NR-1A2	
CJI0242	39	NR-1A2	What other information did you want to find?				Text area, no char limit
CJI0243	40	NR2	In the past year, My HealtheVet has expanded to include lab results, and appointments. Had you heard about these new features of the Blue Button?	CJI0243A001	No	NR-2A	Radio button, one-up vertical

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				CJI0243A002	Yes		
CJI0244	41	NR-2A	Would the ability to view labs and appointments make you more likely to use the Blue Button?	CJI0244A001	No		Radio button, one-up vertical
				CJI0244A002	Yes		
CJI0245	42	NR-3	We are interested in how veterans keep a record	CJI0245A001	1 - Not at all Important		Radio button, one-up vertical
				CJI0245A002	2 - A little Important		
				CJI0245A003	3 - Somewhat Important		
				CJI0245A004	4 - Very Important		
				CJI0245A005	5 - Extremely important		
CJI0246	43	NR-4	Do you have a system for organizing your health information?	CJI0246A001	No		Radio button, one-up vertical
				CJI0246A002	Yes	NR-4A, NR-4B, NR -4C, NR-4D	
CJI0247	44	NR-4A	What health information do you keep track of? (Check ALL that apply)	CJI0247A001	My current prescription medications		Checkbox, one-up vertical
				CJI0247A002	Supplements, vitamins, and over-the-counter medications I am taking.		
				CJI0247A003	Medications I have taken in the past		
				CJI0247A004	Lab results		
				CJI0247A005	Health information such as weight, blood pressure, blood sugar		
				CJI0247A006	Major health events such as heart attacks or serious accidents or injuries		
				CJI0247A007	Past surgeries		
				CJI0247A008	Doctors visits		
				CJI0247A009	Hospitalizations		
				CJI0247A010	Names and contact information of my health care providers		
				CJI0247A011	Other, please specify	NR-4A1	
CJI0248	45	NR-4A1	What other information do you keep track of?				Text area, no char limit
CJI0249	46	NR-4B	Which of the following ways do your store your health information? (Check ALL that you use)	CJI0249A001	Paper files of my health information		Checkbox, one-up vertical
				CJI0249A002	Files with health care bills and receipts		
				CJI0249A003	Computer files of my health information		
				CJI0249A004	Web-based electronic personal health records, including My HealtheVet		
				CJI0249A005	A calendar where I keep track of appointments and other health information		
				CJI0249A006	None of the above- My health care providers maintain all my medical records		
				CJI0249A007	Other, please specify	NR-4A2	

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CJI0250	47	NR-4A2	What other ways do you store your information?				Text area, no char limit
CJI0251	48	NR-4C	For what purposes do you keep track of this information?(Check ALL that apply.)	CJI0251A001	For my own use as a reminder of the care I have received		Checkbox, one-up vertical
				CJI0251A002	To share with doctors		
				CJI0251A003	To share with family members or friends who help take care of me		
				CJI0251A004	For insurance purposes		
				CJI0251A005	To monitor change in my health status over time (i.e. change in blood pressure)		
				CJI0251A006	In case of emergency for family and care providers		
				CJI0251A007	Other, please specify	NR-4A3	
CJI0252	49	NR-4A3	For what other purposes do you track this information?				Text area, no char limit
CJI0253	50	NR-4D	On a scale from 1 to 5, how satisfied are you with your current system of organizing your health information?	CJI0253A001	1 - Not at all Satisfied		Radio button, one-up vertical
				CJI0253A002	2 - A Little Satisfied		
				CJI0253A003	3 - Somewhat Satisfied		
				CJI0253A004	4 - Very Satisfied		
				CJI0253A005	5 - Extremely Satisfied		
CJI0254	51	NR-5	Do you see any health care providers who are not affiliated with the VA?	CJI0254A001	No		Radio button, one-up vertical
				CJI0254A002	Yes	NR-5A, NR-5B	
CJI0255	52	NR-5A	How do your VA providers and non-VA providers communicate about your healthcare?	CJI0255A001	I share information between them		Radio button, one-up vertical
				CJI0255A002	They exchange medical records via mail or fax		
				CJI0255A003	They speak by phone		
				CJI0255A004	I do not know how they communicate		
				CJI0255A005	They do not communicate		
				CJI0255A006	Other: Please Describe	NR-5A1	
CJI0256	53	NR-5A1	Other communication method				Text area, no char limit
CJI0257	54	NR-5B	How satisfied are you with the communication about your medications and health care between your VA providers and the providers outside of the VA?	CJI0257A001	1 - Not at all Satisfied		Radio button, one-up vertical
				CJI0257A002	2 - A little Satisfied		
				CJI0257A003	3 - Somewhat Satisfied		
				CJI0257A004	4 - Very Satisfied		
				CJI0257A005	5 - Extremely Satisfied		

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MID: CUSTOM QUESTION LIST

QID		Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
CJI0258	55	NR-6	We are interested in learning what Veterans would like to help them better manage their health information. Which of the following features would you like to have in your current system for storing your health information? (Check ALL that apply.)	CJI0258A001	The ability to organize the information into specific categories (i.e. medications, doctors visits, hospitalizations, wellness checks, and preventive screens)		Checkbox, one-up vertical
				CJI0258A002	The ability to locate easily information about care I have received in the past		
				CJI0258A003	The ability to send summaries of my health information electronically to caregivers, health care providers, or insurance companies		
				CJI0258A004	The ability to store all my health information on a small portable disk or device so I can have it with me at all times		
				CJI0258A005	Other, please specify	NR-6A	
CJI0259	56	NR-6A	What other feature would you like to have?				Text area, no char limit
CJI0260	57	NR-7A	We are interested in helping Veterans to use the	CJI0260A001	I would still not use the Blue Button if		Radio button, one-up vertical
				CJI0260A002	I might use the Blue Button if this happened		
				CJI0260A003	I would definitely use the Blue Button if this happened.		
CJI0261	58	NR-7B	Another veteran strongly recommended you use the Blue Button?	CJI0261A001	I would still not use the Blue Button if this happened		Radio button, one-up vertical
				CJI0261A002	I might use the Blue Button if this happened		
				CJI0261A003	I would definitely use the Blue Button if this happened.		
CJI0262	59	NR-7C	Using it would remind you of when your VA appointments are?	CJI0262A001	I would still not use the Blue Button if this happened		Radio button, one-up vertical
				CJI0262A002	I might use the Blue Button if this happened		
				CJI0262A003	I would definitely use the Blue Button if this happened.		
CJI0263	60	NR-7D	Using it would make it easier for you to give others, such as health care providers or family members, important medical information?	CJI0263A001	I would still not use the Blue Button if this happened		Radio button, one-up vertical
				CJI0263A002	I might use the Blue Button if this happened		
				CJI0263A003	I would definitely use the Blue Button if this happened.		
CJI0264	61	NR-7E	Using it would help you understand better which medications you need to be taking?	CJI0264A001	I would still not use the Blue Button if this happened		Radio button, one-up vertical
				CJI0264A002	I might use the Blue Button if this happened		

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				CJI0264A003	I would definitely use the Blue Button if this happened.		
CJI0265	62	NR-7F	Using it would make it easier for you to monitor lab results?	CJI0265A001	I would still not use the Blue Button if this happened		Radio button, one-up vertical
				CJI0265A002	I might use the Blue Button if this happened		
				CJI0265A003	I would definitely use the Blue Button if this happened.		
CJI0266	63	NR-7G	Using it would help you better manage your health in general?	CJI0266A001	I would still not use the Blue Button if this happened		Radio button, one-up vertical
				CJI0266A002	I might use the Blue Button if this happened		
				CJI0266A003	I would definitely use the Blue Button if this happened.		
CJI0267	64	NR-8	Please indicate below whether or not you intend to use the Blue Button feature in the future.	CJI0267A001	I will not use the Blue Button in the future.		Radio button, one-up vertical
				CJI0267A002	I might use the Blue Button in the future.		
			USERS	CJI0267A003	I will definitely use the Blue Button in the future.		
CJI0268	65	CU-1	We are interested in learning about how Veterans are using the Blue Button.	CJI0268A001	I use it to view my health information on the My HealtheVet website		Checkbox, one-up vertical
				CJI0268A002	I use it to create an electronic file of my health information (for example, saved a file to your computer)		
				CJI0268A003	I print a paper copy of my health information		
CJI0269	66	CU-2	What information were you interested in when getting your health information through the Blue Button? (Check ALL that apply)	CJI0269A001	My current VA medication list		Checkbox, one-up vertical
				CJI0269A002	My entire VA medication history (all medications prescribed for me while I have been a patient at the VA)		
				CJI0269A003	My lab results		
				CJI0269A004	My list of medications prescribed outside of the VA (self-entered in My HealtheVet)		
				CJI0269A005	My list of over-the-counter, supplement, or herbal medications (self-entered in MyHealtheVet)		
				CJI0269A006	A list of my providers and their contact information (self-entered into My HealtheVet)		
				CJI0269A007	Other, please specify	CU-2A	
CJI0270	67	CU-2A	What other information were you interested in?				Text area, no char limit
CJI0271	68	CU-3	What did you do with your Blue Button print out or file? (Check ALL that apply)	CJI0271A001	I saved it for my records		Checkbox, one-up vertical
				CJI0271A002	I read it		

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				CJI0271A003	I shared it (or plan to share it) with my VA health care provider	CU-3A, CU-3B, CU-3C	
				CJI0271A004	I shared it (or plan to share it) with my spouse, child, or other family member		
				CJI0271A005	I shared it (or plan to share it) with my non-VA health care provider	CU-3A, CU-3B, CU-3C	
				CJI0271A006	I did not keep the information (for example, deleted the file or threw away the print copy)		
				CJI0271A007	Other, please specify	CU-3A1	
CJI0272	69	CU-3A1	What else did you do with your Blue Button print out or file?				Text area, no char limit
CJI0273	70	CU-3A	What information on the Blue Button print out did you want to show your care provider? (Check ALL that apply)	CJI0273A001	My current VA medication list		Checkbox, one-up vertical
				CJI0273A002	My entire VA medication history		
				CJI0273A003	My lab results		
				CJI0273A004	My list of medications prescribed outside of the VA (self-entered in My HealtheVet)		
				CJI0273A005	My list of over-the-counter, supplement, or herbal medications (self-entered in MyHealtheVet)		
				CJI0273A006	Other, please specify	CU-3A2	
CJI0274	71	CU-3A2	What other information did you want to show your provider?				Text area, no char limit
CJI0275	72	CU-3B	What did your provider do with the Blue Button print out? Check ALL that apply.	CJI0275A001	He or she used it to review my complete medication list		Checkbox, one-up vertical
				CJI0275A002	He or she used it to review recent lab results		
				CJI0275A003	He or she used it to find other health information		
				CJI0275A004	He or she filed it in my medical record		
				CJI0275A005	He or she did not look at it		
				CJI0275A006	Other, please specify	CU-3A3	
CJI0276	73	CU-3A3	What else did your provider do with the printout?				Text area, no char limit
CJI0277	74	CU-3C	How helpful do you think your care provider found	CJI0277A001	Not at All Helpful		Radio button, one-up vertical
				CJI0277A002	Somewhat Helpful		
				CJI0277A003	Very helpful		
				CJI0277A004	Don't Know		
CJI0278	75	CU-4	We are interested in how veterans keep a record	CJI0278A001	1 - Not at all Important		Radio button, one-up vertical
				CJI0278A002	2 - A little Important		
				CJI0278A003	3 - Somewhat Important		
				CJI0278A004	4 - Very Important		
				CJI0278A005	5 - Extremely important		
CJI0279	76	CU-5	Do you have a system for organizing your health information?	CJI0279A001	No		Radio button, one-up vertical

Model Instance Name: VA - My HealtheVet
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				CJI0279A002	Yes	CU-5A, CU-5B	
CJI0280	77	CU-5A	What health information do you keep track of? (Check ALL that apply)	CJI0280A001	My current prescription medications		Checkbox, one-up vertical
				CJI0280A002	Supplements, vitamins, and over-the-counter medications I am taking.		
				CJI0280A003	Medications I have taken in the past		
				CJI0280A004	Lab results		
				CJI0280A005	Health information such as weight, blood pressure, blood sugar		
				CJI0280A006	Major health events such as heart attacks or serious accidents or injuries		
				CJI0280A007	Past surgeries		
				CJI0280A008	Doctors visits		
				CJI0280A009	Hospitalizations		
				CJI0280A010	Names and contact information of my health care providers		
				CJI0280A011	Other, please specify	CU-5A1	
CJI0281	78	CU-5A1	What other health information do you keep track of?				Text area, no char limit
CJI0282	79	CU-5B	Which of the following ways do your store your health information? (Check ALL that you use)	CJI0282A001	Paper files of my health information		Checkbox, one-up vertical
				CJI0282A002	Files with health care bills and receipts		
				CJI0282A003	Computer files of my health information		
				CJI0282A004	Web-based electronic personal health records, including My HealtheVet		
				CJI0282A005	A calendar where I keep track of appointments and other health information		
				CJI0282A006	None of the above- My health care providers maintain all my medical records		
				CJI0282A007	Other, please specify	CU-5B1	
CJI0283	80	CU-5B1	What other was do you store your health information?				Text area, no char limit
CJI0284	81	CU-6	Do you see any health care providers who are not affiliated with the VA?	CJI0284A001	No		Radio button, one-up vertical
				CJI0284A002	Yes	CU-6A, CU-6B, CU-6C	
CJI0285	82	CU-6A	How do your VA providers and non-VA providers communicate about your healthcare?	CJI0285A001	I share information between them		Radio button, one-up vertical
				CJI0285A002	They exchange medical records via mail or fax		
				CJI0285A003	They speak by phone		

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				CJI0285A004	I do not know how they communicate		
				CJI0285A005	They do not communicate		
				CJI0285A006	Other, please specify	CU-6A1	
CJI0286	83	CU-6A1	How else do your providers communicated about your healthcare?				Text area, no char limit
CJI0287	84	CU-6B	How satisfied are you with the communication about your medications and health care between your VA providers and the providers outside of the VA?	CJI0287A001	1 - Not at all Satisfied		Radio button, one-up vertical
				CJI0287A002	2 - A little Satisfied		
				CJI0287A003	3 - Somewhat Satisfied		
				CJI0287A004	4 - Very Satisfied		
				CJI0287A005	5 - Completely Satisfied		
CJI0288	85	CU-6C	Have you ever shared the Blue Button print out with your non-VA providers?	CJI0288A001	No		Radio button, one-up vertical
				CJI0288A002	Yes	CU-6D	
CJI0289	86	CU-6D	How helpful do you think your non-VA care provider found the Blue Button information in making decisions about your care?	CJI0289A001	Not at All Helpful		Radio button, one-up vertical
				CJI0289A002	Somewhat Helpful		
				CJI0289A003	Very helpful		
				CJI0289A004	Don't Know		
CJI0290	87	CU-7A	Please indicate whether or not you agree with the	CJI0290A001	1 - Completely Disagree		Radio button, one-up vertical
				CJI0290A002	2 - Somewhat Disagree		
				CJI0290A003	3 - Neither Agree nor Disagree		
				CJI0290A004	4 - Somewhat Agree		
				CJI0290A005	5 - Completely Agree		
CJI0291	88	CU-7B	The Blue Button feature helps me understand my health history better because all the information is in one place.	CJI0291A001	1 - Completely Disagree		Radio button, one-up vertical
				CJI0291A002	2 - Somewhat Disagree		
				CJI0291A003	3 - Neither Agree nor Disagree		
				CJI0291A004	4 - Somewhat Agree		
				CJI0291A005	5 - Completely Agree		
CJI0292	89	CU-7C	The Blue Button feature makes it easier for me to give others, such as health care providers or family members, important medical information?	CJI0292A001	1 - Completely Disagree		Radio button, one-up vertical
				CJI0292A002	2 - Somewhat Disagree		
				CJI0292A003	3 - Neither Agree nor Disagree		
				CJI0292A004	4 - Somewhat Agree		
				CJI0292A005	5 - Completely Agree		
CJI0293	90	CU-7D	The Blue Button feature helps me understand better which medications I need to be taking.	CJI0293A001	1 - Completely Disagree		Radio button, one-up vertical
				CJI0293A002	2 - Somewhat Disagree		
				CJI0293A003	3 - Neither Agree nor Disagree		
				CJI0293A004	4 - Somewhat Agree		
				CJI0293A005	5 - Completely Agree		

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CJI0294	91 CU-7E	The Blue Button feature makes it easier to monitor lab results.	CJI0294A001	1 - Completely Disagree		Radio button, one-up vertical
			CJI0294A002	2 - Somewhat Disagree		
			CJI0294A003	3 - Neither Agree nor Disagree		
			CJI0294A004	4 - Somewhat Agree		
			CJI0294A005	5 - Completely Agree		
CJI0295	92 CU-7F	The Blue Button feature has helped me better manage my health in general.	CJI0295A001	1 - Completely Disagree		Radio button, one-up vertical
			CJI0295A002	2 - Somewhat Disagree		
			CJI0295A003	3 - Neither Agree nor Disagree		
			CJI0295A004	4 - Somewhat Agree		
			CJI0295A005	5 - Completely Agree		
CJI0296	93 CU-8	On a scale from 1 to 10 with 1 being "Not at All Satisfied" and 10 being "Extremely Satisfied",	CJI0296A001	1 - Not at all Satisfied		Radion button, scale, no don't know
			CJI0296A002	2		
			CJI0296A003	3		
			CJI0296A004	4		
			CJI0296A005	5		
			CJI0296A006	6		
			CJI0296A007	7		
			CJI0296A008	8		
			CJI0296A009	9		
			CJI0296A010	10 - Extremely Satisfied		
CJI0297	94 CU-9	Please indicate below whether or not you intend to use the Blue Button feature in the future.	CJI0297A001	I will not use the Blue Button in the future.		Drop down, select one
			CJI0297A002	I might use the Blue Button in the future.		
			CJI0297A003	I will definitely use the Blue Button in the future.		
RJB00026	95	Are you a **registered user** on the MyHealtheVet web site?		Yes		Dropdown (Select-one)
				No		
				Not sure		
RJB00027	96	Have you visited your VA Facility in person to show your ID and be **"in-person authenticated"** (IPA) for My HealtheVet?		Yes		Dropdown (Select-one)
				No		
				Not sure		
				Not applicable		
EDO07291	97	Did you use a VA medical facility or service for any of your health care needs in the last 12 months?	EDO07291A001	Yes		Dropdown (Select-one)
			EDO07291A002	No		
RJB00029	98	My use of the My HealtheVet personal health record has **improved my ability to manage my health.**		Strongly agree		Drop down, select one
				Agree		
				Not sure		
				Disagree		

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				Strongly disagree		
				Not applicable		
ALM0173	99	What is the **main improvement** that you would suggest for the My HealtheVet web site?				Open-ended
AED02714	100	What is your age range?		Under 20		Dropdown (Select-one)
				20-24		
				25-29		
				30-34		
				35-39		
				40-44		
				45-49		
				50-54		
				55-59		
				60-64		
				65-69		
				70-74		
				75-79		
				80-84		
				85 or older		
JIC00267	101	What is your gender?		Male		Dropdown (Select-one)
				Female		
JIC00178	102	In general, how would you rate your overall health?		Excellent		Dropdown (Select-one)
				Very Good		
				Good		
				Fair		
				Poor		
CJI0298	103	Do you have any of the following health problems? (check all that apply)	CJI0298A001	Prefer not to answer		Checkbox, one-up vertical
			CJI0298A002	Diabetes		
			CJI0298A003	High Blood Pressure		
			CJI0298A004	High Cholesterol		
			CJI0298A005	Heart Disease		
			CJI0298A006	Previous Heart Attack		
			CJI0298A007	Heart Failure		
			CJI0298A008	Lung Disease/Asthma		
			CJI0298A009	Spinal Cord Injury		
			CJI0298A010	Arthritis of any kind		
			CJI0298A011	Cancer		
			CJI0298A012	Mental Health Problems		
			CJI0298A013	Orthopedic Problems		
			CJI0298A014	Ulcer or Stomach Disease		
			CJI0298A015	Pain		
			CJI0298A016	Anemia or other Blood Disease		
			CJI0298A017	None of the above		
CJI0299	104	Please rate your ability in using the Internet:	CJI0299A001	Beginner or novice (just starting/don't		Radio button, one-up vertical

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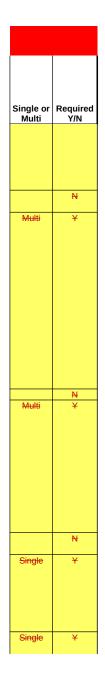**violet (bold):** SKIP-LOGIC

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			CJI0299A002	Intermediate (use the Internet for a few things)		
			CJI0299A003	Advanced (frequently use Internet & search for information)		
CJI0300	105		Which of the following social media sites or tools have you used in the last 2 months? (Check all that apply)	CJI0300A001	VA Sponsored Facebook page	AA	Checkbox, one-up vertical
				CJI0300A002	VA sponsored Twitter accounts	BB	
				CJI0300A003	VA Sponsored Blogs	CC	
				CJI0300A004	VA Sponsored YouTube Channel	DD	
				CJI0300A005	Facebook	EE	
				CJI0300A006	Twitter	FF	
				CJI0300A007	My Space	GG	
				CJI0300A008	YouTube	H	
				CJI0300A009	Blogs	HH	
				CJI0300A010	Other, please specify:	A	
				CJI0300A011	None		exclusive
CJI0301	106	A	What other social media tools have you used?				Text area, no char limit
CJI0302	107	AA	Did the VA Sponsored Facebook page provide you with information that made you want to visit and use My HealtheVet?	CJI0302A001	Yes		Radio button, one-up vertical
				CJI0302A002	No		
CJI0303	108	BB	Did the VA sponsored Twitter accounts provide you with information that made you want to visit and use My HealtheVet?	CJI0303A001	Yes		Radio button, one-up vertical
				CJI0303A002	No		
CJI0304	109	CC	Did the VA Sponsored Blogs provide you with information that made you want to visit and use My HealtheVet?	CJI0304A001	Yes		Radio button, one-up vertical
				CJI0304A002	No		
CJI0305	110	DD	Did the VA Sponsored YouTube Channel provide you with information that made you want to visit and use My HealtheVet?	CJI0305A001	Yes		Radio button, one-up vertical
				CJI0305A002	No		
CJI0306	111	EE	Did Facebook provide you with information that made you want to visit and use My HealtheVet?	CJI0306A001	Yes		Radio button, one-up vertical
				CJI0306A002	No		
CJI0307	112	FF	Did Twitter provide you with information that made you want to visit and use My HealtheVet?	CJI0307A001	Yes		Radio button, one-up vertical
				CJI0307A002	No		
CJI0308	113	GG	Did MySpace provide you with information that made you want to visit and use My HealtheVet?	CJI0308A001	Yes		Radio button, one-up vertical
				CJI0308A002	No		
CJI0310	114	HH	Did YouTube provide you with information that made you want to visit and use My HealtheVet?	CJI0310A001	Yes		Radio button, one-up vertical
				CJI0310A002	No		
CJI0309	115	H	Did the Blogs provide you with information that made you want to visit and use My HealtheVet?	CJI0309A001	Yes		Radio button, one-up vertical

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			CJI0309A002	No		
AED06379	116	Have you completed this survey within the past 3 months?		Yes		Radio button, one-up vertical
				No		
				Don't recall		

Single or Multi	Required Y/N
Single	Y
Multi	Y
Multi	N
Multi	Y
Single	N
Single	Y

Single or Multi	Required Y/N
Single	Y
Single	Y
Multi	Y
	N
Single	Y
Single	Y
Multi	Y

Single or Multi	Required Y/N
	N
Multi	Y
	N
Multi	Y
	N
Single	Y
Single	Y

Single or Multi	Required Y/N
Single	Y
	N
Single	Y
Multi	Y
	N

Single or Multi	Required Y/N
Single	Y
Single	Y
Single	Y
Single	Y
Single	Y
Single	Y

Single or Multi	Required Y/N
Single	Y
Single	Y
Single	Y
Single	Y
Multi	Y
	N
Multi	Y
	N
Single	Y

Single or Multi	Required Y/N
Single	Y
Single	Y
Single	Y
Multi	Y
	N
Multi	Y

Single or Multi	Required Y/N
	N
Multi	Y
	N
Single	Y
Single	Y
Single	Y
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Single	Y

Single or Multi	Required Y/N
Multi	Y
	N
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Single or Multi	Required Y/N
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Single or Multi	Required Y/N
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Single	Y

Single or Multi	Required Y/N
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Single	Y
Single	Y

Single or Multi	Required Y/N
	N
Single	Y
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Single or Multi	Required Y/N
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Single or Multi	Required Y/N
Single	N
Single	N
Single	N
Single	Y
Multi	Y
Single	Y

Single or Multi	Required Y/N
Multi	Y
	N
Single	Y
Single	Y
Single	Y
Single	Y
Single	Y
Single	Y
Single	Y
Single	Y
Single	Y

Single or Multi	Required Y/N
Single	N

		MID: CUSTOM QUESTION LIST			
QID	**Skip Logic Label**	**Question Text**	**Answer IDs (DOT ONLY)**	**Answer Choices (limited to 50 characters)**	**Skip to**
ALM0169		How **frequently** do you visit the My HealtheVet web site?		First time	
				Daily	
				More than once a day	
				About once a week	
				About once a month	
				About every 6 months	
				Less than every 6 months	
ALM0170		Which of the following **best describes you**?		Active duty	
				Veteran	
				Family member of a veteran	
				Veteran service organization	
				News media	
				General public	
				VA employee	
				Federal government employee	
				State/local government employee	
				Other role	
RJB00048		Please indicate your military period(s) of service:		Global War on Terror (OEF/OIF)	
				Desert Shield/Desert Storm	
				Vietnam War	
				Korean War	
				World War II	
				Peacetime Service	
				Other	
				Not Applicable	
RJB00022		What were you **trying to accomplish** today in My HealtheVet? (please select all that apply)		Enter/keep track of personal information (My Caregivers, etc.)	
				Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)	
				Look up information about a medication	
				Request a prescription refill	
				Access prescription history from my VA medical record	
				Secure message a provider	
				View lab results	
				Download my data using the VA Blue Button_x000D_	
				Learn about what features are available_x000D_	
				View my VA Appointments	
				Find a VA health care facility	
				Research a health condition	
				Find information about VA Benefits	
				Other (please specify)	**A**
RJB00022other	**A**	Other - trying to accomplish			
ALM0172		Did you **accomplish what you wanted to** in My HealtheVet?		Yes	
				No	
				Partially	**A, C**
				Not finished yet	

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MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to
		Have you ever used the "VA Blue Button: Download My Data" feature in My HealtheVet?		No	**NU-1, NU-2, NU-3, NU-4, NU-5, NU-6A, NU-6B, NU-6C, NU-6D, NU-6E, NU-6F, NU-6G, NU-6H, NU-6I, NU-7**
				Yes- I used it one or more times but don't plan to use it again	**NR-1, NR-2, NR-3, NR-4, NR-5, NR-7A, NR-7B, NR-7C, NR-7D, NR-7E, NR-7F, NR-7G**
				Yes- I have used it just one time, but plan to use it again	**CU-1, CU-2, CU-3, CU-4, CU-5, CU-6, CU-7A, CU-7B, CU-7C, CU-7D, CU-7E, CU-7F, CU-8, CU-9**
				Yes- and I currently use it regularly	**CU-1, CU-2, CU-3, CU-4, CU-5, CU-6, CU-7A, CU-7B, CU-7C, CU-7D, CU-7E, CU-7F, CU-8, CU-9**
		NON USERS		Not Sure	
	NU-1	Why have you not used the VA Blue Button?		I was not aware of it	
				I am aware of it, but have not used it	**NU-1A**
	NU-1A	Why haven't you used the VA Blue Button? (Check ALL that Apply).		I do not know where the Blue Button is on the My HealtheVet.website	
				I do not know how to use it	
				I do not think it would be useful	
				I only use My HealtheVet to renew my prescriptions.	
				I prefer to use other methods for keeping track of my health	
				Other, please specify	**NU-1A1**
	NU-1A1	What other reason haven't you used the VA Blue Button?			
	NU-2	We are interested in how veterans keep a record of their health information. On a scale from 1 to 5, how important to you is keeping your own record of your personal health information?		1 - Not at all Important	
				2 - A little Important	
				3 - Somewhat Important	
				4 - Very Important	
				5 - Extremely important	
	NU-3	Do you have a system for organizing your health information?		No	

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underlined & italicized: RE-ORDER
pink: ADDITION
blue + -->: REWORDING
violet (bold): SKIP-LOGIC

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to
				Yes	**NU-3A, NU-3B, NU-3C, NU-3D**
	NU-3A	What health information do you keep track of? (Check ALL that apply)		My current prescription medications Supplements, vitamins, and over-the-counter medications I am taking. Medications I have taken in the past Lab results Health information such as weight, blood pressure, blood sugar Major health events such as heart attacks or serious accidents or injuries Past surgeries Doctors visits Hospitalizations Names and contact information of my health care providers Other, please specify	**NU-3A1**
	NU-3A1	What other health information do you keep track of?			
	NU-3B	Which of the following ways do your store your health information? (Check ALL that you use)		Paper files of my health information Files with health care bills and receipts Computer files of my health information Web-based electronic personal health records, including My HealtheVet A calendar where I keep track of appointments and other health information None of the above- My health care providers maintain all my medical records Other, please specify	**NU-3B1**
	NU-3B1	What other ways do you store information?			
	NU-3C	For what purposes do you keep track of this information? (Check ALL that apply.)		For my own use as a reminder of the care I have received To share with doctors To share with family members or friends who help take care of me For insurance purposes To monitor change in my health status over time (i.e. change in blood pressure) In case of emergency for family and care providers Other, please specify	**NU-3C1**
	NU-3C1	For what other purpose do you track this information?			
	NU-3D	On a scale from 1 to 5, how satisfied are you with your current system of organizing your health information?		1 - Not at all Satisfied 2 - A Little Satisfied 3 - Somewhat Satisfied 4 - Very Satisfied 5 - Extremely Satisfied	
	NU-4	Do you see any health care providers who are not affiliated with the VA?		No	

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MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to
				Yes	**NU-4A, NU-4B**
	NU-4A	How do your VA providers and non-VA providers communicate about your healthcare?		I share information between them They exchange medical records via mail or fax They speak by phone I do not know how they communicate They do not communicate Other, please specify	**NU-4A1**
	NU-4A1	How else do you communicate?			
	NU-4B	How satisfied are you with the communication about your medications and health care between your VA providers and the providers outside of the VA?		1 - Not at all Satisfied 2 - A little Satisfied 3 - Somewhat Satisfied 4 - Very Satisfied 5 - Extremely Satisfied	
	NU-5	We are interested in learning what Veterans would like to help them better manage their health information. Which of the following features would you like to have in your current system for storing your health information? (Check ALL that apply.)		The ability to organize the information into specific categories (i.e. medications, doctors visits, hospitalizations, wellness checks, and preventive screens) The ability to locate easily information about care I have received in the past The ability to send summaries of my health information electronically to caregivers, health care providers, or insurance companies The ability to store all my health information on a small portable disk or device so I can have it with me at all times Other, please specify	**NU-5A**
	NU-5A	What other feature are you interested in?			
	NU-6A	We are interested in helping Veterans to use the Blue Button Feature of My HealtheVet. Please read the items below and indicate whether or not it would make it more likely that you would use the Blue Button. Would you be more likely to use the Blue Button if . . Your doctor, nurse, or other care provider strongly recommended you use the Blue Button?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
	NU-6B	Another veteran strongly recommended you use the Blue Button?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
	NU-6C	Using it would remind you of when your VA appointments are?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
	NU-6D	Using it would make it easier for you to give others, such as health care providers or family members, important medical information?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	

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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to
	NU-6E	Using it would help you understand better which medications you need to be taking?		I would still not use the Blue Button if this happened	
				I might use the Blue Button if this happened	
				I would definitely use the Blue Button if this happened.	
	NU-6F	Using it would make it easier for you to monitor lab results?		I would still not use the Blue Button if this happened	
				I might use the Blue Button if this happened	
				I would definitely use the Blue Button if this happened.	
	NU-6G	Using it would help you better manage your health in general?		I would still not use the Blue Button if this happened	
				I might use the Blue Button if this happened	
				I would definitely use the Blue Button if this happened.	
	NU-6H	Would you be more likely to use the VA Blue Button if...A VA staff member showed you how to use it?		I would still not use the Blue Button if this happened	
				I might use the Blue Button if this happened	
				I would definitely use the Blue Button if this happened.	
	NU-6I	There was an easy-to-follow booklet showing you how to use it?		I would still not use the Blue Button if this happened	
				I might use the Blue Button if this happened	
				I would definitely use the Blue Button if this happened.	
	NU-7	Please indicate below whether or not you intend to use the Blue Button feature in the future.		I will not use the Blue Button in the future.	
		NON-RETURNERS		I might use the Blue Button in the future.	
				I will definitely use the Blue Button in the future.	
	NR-1	We are interested in learning about Veterans who have used the Blue Button, but do not plan to use it again.		I did not know how to use it	
				I could not find what I was looking for	**NR-1A**
		Why do you no longer use the Blue Button Feature of My HealtheVet? (Check ALL that apply)		The information in the file/print out was not useful	**NR-1A**
				The file/print out was too long	
				I would rather use another way to store my health information	
				Other, please specify	**NR-1A1**
	NR-1A1	What other reason do you no longer use the Blue Button?			
	NR-1A	What information did you want to find on the Blue Button file? (Check ALL that apply.)		My entire medical record	
				My health record from my military service	
				My lab results	
				My appointments	
				Other, please specify	**NR-1A2**
	NR-1A2	What other information did you want to find?			
	NR2	In the past year, My HealtheVet has expanded to include lab results, and appointments. Had you heard about these new features of the Blue Button?		No	**NR-2A**
				Yes	
	NR-2A	Would the ability to view labs and appointments make you more likely to use the Blue Button?		No	
				Yes	
	NR-3	We are interested in how veterans keep a record of their health information. On a scale from 1 to 5, how important to you is keeping your own record of your personal health information?		1 - Not at all Important	
				2 - A little Important	
				3 - Somewhat Important	
				4 - Very Important	
				5 - Extremely important	
	NR-4	Do you have a system for organizing your health information?		No	

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MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to
				Yes	**NR-4A, NR-4B, NR -4C, NR-4D**
	NR-4A	What health information do you keep track of? (Check ALL that apply)		My current prescription medications	
				Supplements, vitamins, and over-the-counter medications I am taking.	
				Medications I have taken in the past	
				Lab results	
				Health information such as weight, blood pressure, blood sugar	
				Major health events such as heart attacks or serious accidents or injuries	
				Past surgeries	
				Doctors visits	
				Hospitalizations	
				Names and contact information of my health care providers	
				Other, please specify	**NR-4A1**
	NR-4A1	What other information do you keep track of?			
	NR-4B	Which of the following ways do your store your health information? (Check ALL that you use)		Paper files of my health information	
				Files with health care bills and receipts	
				Computer files of my health information	
				Web-based electronic personal health records, including My HealtheVet	
				A calendar where I keep track of appointments and other health information	
				None of the above- My health care providers maintain all my medical records	
				Other, please specify	**NR-4A2**
	NR-4A2	What other ways do you store your information?			
	NR-4C	For what purposes do you keep track of this information?(Check ALL that apply.)		For my own use as a reminder of the care I have received	
				To share with doctors	
				To share with family members or friends who help take care of me	
				For insurance purposes	
				To monitor change in my health status over time (i.e. change in blood pressure)	
				In case of emergency for family and care providers	
				Other, please specify	**NR-4A3**
	NR-4A3	For what other purposes do you track this information?			
	NR-4D	On a scale from 1 to 5, how satisfied are you with your current system of organizing your health information?		1 - Not at all Satisfied	
				2 - A Little Satisfied	
				3 - Somewhat Satisfied	
				4 - Very Satisfied	
				5 - Extremely Satisfied	
	NR-5	Do you see any health care providers who are not affiliated with the VA?		No	

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to
				Yes	NR-5A, NR-5B
	NR-5A	How do your VA providers and non-VA providers communicate about your healthcare?		I share information between them They exchange medical records via mail or fax They speak by phone I do not know how they communicate They do not communicate Other: Please Describe	NR-5A1
	NR-5A1	Other communication method			
	NR-5B	How satisfied are you with the communication about your medications and health care between your VA providers and the providers outside of the VA?		1 - Not at all Satisfied 2 - A little Satisfied 3 - Somewhat Satisfied 4 - Very Satisfied 5 - Extremely Satisfied	
	NR-6	We are interested in learning what Veterans would like to help them better manage their health information. Which of the following features would you like to have in your current system for storing your health information? (Check ALL that apply.)		The ability to organize the information into specific categories (i.e. medications, doctors visits, hospitalizations, wellness checks, and preventive screens) The ability to locate easily information about care I have received in the past The ability to send summaries of my health information electronically to caregivers, health care providers, or insurance companies The ability to store all my health information on a small portable disk or device so I can have it with me at all times Other, please specify	NR-6A
	NR-6A	What other feature would you like to have?			
	NR-7A	We are interested in helping Veterans to use the Blue Button Feature of My HealtheVet. Please read the items below and indicate whether or not it would make it more likely that you would use the Blue Button. Would you be more likely to use the Blue Button if . . Your doctor, nurse, or other care provider strongly recommended you use the Blue Button?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
	NR-7B	Another veteran strongly recommended you use the Blue Button?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
	NR-7C	Using it would remind you of when your VA appointments are?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
	NR-7D	Using it would make it easier for you to give others, such as health care providers or family members, important medical information?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
	NR-7E	Using it would help you understand better which medications you need to be taking?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened	

Model Instance Name: VA - My HealtheVet					
MID:	**NJxFtMU9UosBkJZRd48x9Q==**				
Date:	**6/23/2009**				

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violet (bold): SKIP-LOGIC

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to
				I would definitely use the Blue Button if this happened.	
	NR-7F	Using it would make it easier for you to monitor lab results?		I would still not use the Blue Button if this happened	
				I might use the Blue Button if this happened	
				I would definitely use the Blue Button if this happened.	
	NR-7G	Using it would help you better manage your health in general?		I would still not use the Blue Button if this happened	
				I might use the Blue Button if this happened	
				I would definitely use the Blue Button if this happened.	
	NU-8	Please indicate below whether or not you intend to use the Blue Button feature in the future. **USERS**		I will not use the Blue Button in the future. I might use the Blue Button in the future. I will definitely use the Blue Button in the future.	
	CU-1	We are interested in learning about how Veterans are using the Blue Button. How did you typically use the VA Blue Button? (Check ALL that apply)		I use it to view my health information on the My HealtheVet website I use it to create an electronic file of my health information (for example, saved a file to your computer) I print a paper copy of my health information	
	CU-2	What information were you interested in when getting your health information through the Blue Button? (Check ALL that apply)		My current VA medication list My entire VA medication history (all medications prescribed for me while I have been a patient at the VA) My lab results My list of medications prescribed outside of the VA (self-entered in My HealtheVet) My list of over-the-counter, supplement, or herbal medications (self-entered in MyHealtheVet) A list of my providers and their contact information (self-entered into My HealtheVet) Other, please specify	**CU-2A**
	CU-2A	What other information were you interested in?			
	CU-3	What did you do with your Blue Button print out or file? (Check ALL that apply)		I saved it for my records I read it I shared it (or plan to share it) with my VA health care provider I shared it (or plan to share it) with my spouse, child, or other family member I shared it (or plan to share it) with my non-VA health care provider I did not keep the information (for example, deleted the file or threw away the print copy) Other, please specify	**CU-3A, CU-3B, CU-3C** **CU-3A, CU-3B, CU-3C** **CU-3A1**
	CU-3A1	What else did you do with your Blue Button print out or file?			
	CU-3A	What information on the Blue Button print out did you want to show your care provider? (Check ALL that apply)		My current V A medication list My entire VA medication history My lab results My list of medications prescribed outside of the VA (self-entered in My HealtheVet) My list of over-the-counter, supplement, or herbal medications (self-entered in MyHealtheVet)	

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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to
				Other, please specify	**CU-3A2**
	CU-3A2	What other information did you want to show your provider?			
	CU-3B	What did your provider do with the Blue Button print out? Check ALL that apply.		He or she used it to review my complete medication list	
				He or she used it to review recent lab results	
				He or she used it to find other health information	
				He or she filed it in my medical record	
				He or she did not look at it	
				Other, please specify	**CU-3A3**
	CU-3A3	What else did your provider do with the printout?			
	CU-3C	How helpful do you think your care provider found the Blue Button information in making decisions about your care?		Not at All Helpful	
				Somewhat Helpful	
				Very helpful	
				Don't Know	
	CU-4	We are interested in how veterans keep a record of their health information. On a scale from 1 to 5, how important to you is keeping your own record of your personal health information?		1 - Not at all Important	
				2 - A little Important	
				3 - Somewhat Important	
				4 - Very Important	
				5 - Extremely important	
	CU-5	Do you have a system for organizing your health information?		No	
				Yes	**CU-5A, CU-5B**
	CU-5A	What health information do you keep track of? (Check ALL that apply)		My current prescription medications	
				Supplements, vitamins, and over-the-counter medications I am taking.	
				Medications I have taken in the past	
				Lab results	
				Health information such as weight, blood pressure, blood sugar	
				Major health events such as heart attacks or serious accidents or injuries	
				Past surgeries	
				Doctors visits	
				Hospitalizations	
				Names and contact information of my health care providers	
				Other, please specify	**CU-5A1**
	CU-5A1	What other health information do you keep track of?			
	CU-5B	Which of the following ways do your store your health information? (Check ALL that you use)		Paper files of my health information	
				Files with health care bills and receipts	
				Computer files of my health information	
				Web-based electronic personal health records, including My HealtheVet	
				A calendar where I keep track of appointments and other health information	
				None of the above- My health care providers maintain all my medical records	
				Other, please specify	**CU-5B1**
	CU-5B1	What other was do you store your health information?			

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MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to
	CU-6	Do you see any health care providers who are not affiliated with the VA?		No Yes	 **CU-6A, CU-6B, CU-6C, CU-6D**
	CU-6A	How do your VA providers and non-VA providers communicate about your healthcare?		I share information between them They exchange medical records via mail or fax They speak by phone I do not know how they communicate They do not communicate Other, please specify	 **CU-6A1**
	CU-6A1	How else do your providers communicated about your healthcare?			
	CU-6B	How satisfied are you with the communication about your medications and health care between your VA providers and the providers outside of the VA?		1 - Not at all Satisfied 2 - A little Satisfied 3 - Somewhat Satisfied 4 - Very Satisfied 5 - Completely Satisfied	
	CU-6C	Have you ever shared the Blue Button print out with your non-VA providers?		No Yes	 **CU-6D**
	CU-6D	How helpful do you think your non-VA care provider found the Blue Button information in making decisions about your care?		Not at All Helpful Somewhat Helpful Very helpful Don't Know	
	CU-7A	Please indicate whether or not you agree with the following statements using a scale from 1 (Completely Disagree) to 5 (Completely Agree). The Blue Button feature helps me remember when my VA appointments are.		1 - Completely Disagree 2 - Somewhat Disagree 3 - Neither Agree nor Disagree 4 - Somewhat Agree 5 - Completely Agree	
	CU-7B	The Blue Button feature helps me understand my health history better because all the information is in one place.		1 - Completely Disagree 2 - Somewhat Disagree 3 - Neither Agree nor Disagree 4 - Somewhat Agree 5 - Completely Agree	
	CU-7C	The Blue Button feature makes it easier for me to give others, such as health care providers or family members, important medical information?		1 - Completely Disagree 2 - Somewhat Disagree 3 - Neither Agree nor Disagree 4 - Somewhat Agree 5 - Completely Agree	
	CU-7D	The Blue Button feature helps me understand better which medications I need to be taking.		1 - Completely Disagree 2 - Somewhat Disagree	

				MID: CUSTOM QUESTION LIST	

QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to
				3 - Neither Agree nor Disagree 4 - Somewhat Agree 5 - Completely Agree	
	CU-7E	The Blue Button feature makes it easier to monitor lab results.		1 - Completely Disagree 2 - Somewhat Disagree 3 - Neither Agree nor Disagree 4 - Somewhat Agree 5 - Completely Agree	
	CU-7F	The Blue Button feature has helped me better manage my health in general.		1 - Completely Disagree 2 - Somewhat Disagree 3 - Neither Agree nor Disagree 4 - Somewhat Agree 5 - Completely Agree	
	CU-8	On a scale from 1 to 10 with 1 being "Not at All Satisfied" and 10 being "Extremely Satisfied", please rate your overall satisfaction with the Blue Button Feature of My HealtheVet?		1 - Not at all Satisfied 2 3 4 5 - Somewhat Satisfied 6 7 8 9 10 - Extremely Satisfied	
	CU-9	Please indicate below whether or not you intend to use the Blue Button feature in the future.		I will not use the Blue Button in the future. I might use the Blue Button in the future. I will definitely use the Blue Button in the future.	
RJB00026		Are you a **registered user** on the MyHealtheVet web site?		Yes No Not sure	
RJB00027		Have you visited your VA Facility in person to show your ID and be **"in-person authenticated"** (IPA) for My HealtheVet?		Yes No Not sure Not applicable	
EDO07291		Did you use a VA medical facility or service for any of your health care needs in the last 12 months?	EDO07291A001 EDO07291A002	Yes No	
RJB00029		My use of the My HealtheVet personal health record has **improved my ability to manage my health.**		Strongly agree Agree Not sure Disagree Strongly disagree Not applicable	
ALM0173		What is the **main improvement** that you would suggest for the My HealtheVet web site?			
AED02714		What is your age range?		Under 20	

red & strike-through: DELETE
underlined & italicized: RE-ORDER
pink: ADDITION
blue + -->: REWORDING
violet (bold): SKIP-LOGIC

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to
				20-24	
				25-29	
				30-34	
				35-39	
				40-44	
				45-49	
				50-54	
				55-59	
				60-64	
				65-69	
				70-74	
				75-79	
				80-84	
				85 or older	
JIC00267		What is your gender?		Male	
				Female	
JIC00178		In general, how would you rate your overall health?		Excellent	
				Very Good	
				Good	
				Fair	
				Poor	
		Do you have any of the following health problems? (check all that apply)		Prefer not to answer	
				Diabetes	
				High Blood Pressure	
				High Cholesterol	
				Heart Disease	
				Previous Heart Attack	
				Heart Failure	
				Lung Disease/Asthma	
				Spinal Cord Injury	
				Arthritis of any kind	
				Cancer	
				Mental Health Problems	
				Orthopedic Problems	
				Ulcer or Stomach Disease	
				Pain	
				Anemia or other Blood Disease	
				None of the above	
RJB00080 REINSTATING		Please rate your ability in using the Internet:		Beginner or novice (just starting/don't use Internet much)	
				Intermediate (use the Internet for a few things)	
				Advanced (frequently use Internet & search for information)	
		Which of the following social media sites or tools have you used in the last 2 months? (Check all that apply)		VA Sponsored Facebook page	AA
				VA sponsored Twitter accounts	BB
				VA Sponsored Blogs	CC
				VA Sponsored YouTube Channel	DD

ForeSee Results - Confidential and Proprietary

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to
				Facebook	EE
				Twitter	FF
				My Space	GG
				YouTube	HH
				Blogs	II
				Other, please specify:	A
				None	
	A	What other social media tools have you used?			
	AA	Did the **VA Sponsored Facebook page** provide you with information that made you want to visit and use My HealtheVet?		Yes No	
	BB	Did the **VA sponsored Twitter accounts** provide you with information that made you want to visit and use My HealtheVet?		Yes No	
	CC	Did the **VA Sponsored Blogs** provide you with information that made you want to visit and use My HealtheVet?		Yes No	
	DD	Did the **VA Sponsored YouTube Channel** provide you with information that made you want to visit and use My HealtheVet?		Yes No	
	EE	Did **Facebook** provide you with information that made you want to visit and use My HealtheVet?		Yes No	
	FF	Did **Twitter** provide you with information that made you want to visit and use My HealtheVet?		Yes No	
	GG	Did **MySpace** provide you with information that made you want to visit and use My HealtheVet?		Yes No	
	HH	Did the **Blogs** provide you with information that made you want to visit and use My HealtheVet?		Yes No	
	II	Did **YouTube** provide you with information that made you want to visit and use My HealtheVet?		Yes No	
AED06379		Have you completed this survey within the past 3 months?		Yes No Don't recall	

Type (select from list)	Single or Multi	Required Y/N
Dropdown (Select-one)	Single	Y
Checkbox, one-up vertical	Multi	Y
Check-boxes	Multi	N
Check-boxes	Multi	Y
Text field, <100 char	Single	N
Dropdown (Select-one)	Single	Y

Type (select from list)	Single or Multi	Required Y/N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y

Type (select from list)	Single or Multi	Required Y/N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y

Type (select from list)	Single or Multi	Required Y/N
Radio button, one-up vertical	Single	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y

Type (select from list)	Single or Multi	Required Y/N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y

Type (select from list)	Single or Multi	Required Y/N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y

Type (select from list)	Single or Multi	Required Y/N
Radio button, one-up vertical	Single	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y

Type (select from list)	Single or Multi	Required Y/N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Checkbox, one-up vertical	Multi	Y
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y

Type (select from list)	Single or Multi	Required Y/N
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N

Type (select from list)	Single or Multi	Required Y/N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y

Type (select from list)	Single or Multi	Required Y/N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radion button, scale, no don't know	Single	Y
Drop down, select one	Single	Y
Dropdown (Select-one)	Single	Y
Dropdown (Select-one)	Single	Y
Dropdown (Select-one)	Single	Y
Drop down, select one	Single	Y
Open-ended	Single	N
Dropdown (Select-one)	Single	N

Type (select from list)	Single or Multi	Required Y/N
Dropdown (Select-one)	Single	N
Dropdown (Select-one)	Single	Y
Checkbox, one-up vertical	Multi	Y
Radio button, one-up vertical	Single	Y
Checkbox, one-up vertical	Multi	Y

Type (select from list)	Single or Multi	Required Y/N
Text area, no char limit		
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	N

	Model Instance Name: VA - My HealtheVet		red & strike-through: DELETE
	MID: NJxFtMU9UosBkJZRd48x9Q==		*underlined & italicized*: RE-ORDER
			pink: ADDITION
	Date: 6/23/2009		blue + -->: REWORDING
			violet (bold): SKIP-LOGIC

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
ALM0169		How **frequently** do you visit the My HealtheVet web site?	First time		Dropdown (Select-one)	Single
			Daily			
			More than once a day			
			About once a week			
			About once a month			
			About every 6 months			
			Less than every 6 months			
ALM0170		Which of the following **best describes you**?	Active duty		Checkbox, one-up vertical	Multi
			Veteran			
			Family member of a veteran			
			Veteran service organization			
			News media			
			General public			
			VA employee			
			Federal government employee			
			State/local government employee			
			Other role			
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF)		Check-boxes	Multi
			Desert Shield/Desert Storm			
			Vietnam War			
			Korean War			
			World War II			
			Peacetime Service			
			Other			
			Not Applicable			
RJB00022		What were you **trying to accomplish** today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.)		Check-boxes	Multi
			Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)			
			Look up information about a medication			
			Request a prescription refill			
			Access prescription history from my VA medical record			
			Download my data using the VA Blue Button_x000D_			
			Learn about what features are available_x000D_			
			View my VA Appointments			
			Find a VA health care facility			
			Research a health condition			
			Find information about VA Benefits			
			Other (please specify)	**A**		
RJB00022other	**A**	Other - trying to accomplish			Text field, <100 char	Single
ALM0172		Did you **accomplish what you wanted to** in My HealtheVet?	Yes		Dropdown (Select-one)	Single
			No			
			Partially			
			Not finished yet			

Required Y/N
Y
Y
N
Y
N
Y

Model Instance Name: VA - My HealtheVet	red & strike-through: DELETE
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			Download my data using the VA Blue Button_x000D_			
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			Find a VA health care facility			
			Research a health condition			
			Find information about VA Benefits			
			Other (please specify)	A		
RJB00022other	A	Other - trying to accomplish			Text field, <100 char	Single
ALM0172		Did you **accomplish what you wanted to** in My HealtheVet?	Yes		Dropdown (Select-one)	Single
			No			
			Partially			
			Not finished yet			

Required Y/N
Y
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N
Y

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RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF)		Check-boxes	Multi
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			Find a VA health care facility			
			Research a health condition			
			Find information about VA Benefits			
			Other (please specify)	A		
RJB00022other	A	Other - trying to accomplish			Text field, <100 char	Single
ALM0172		Did you **accomplish what you wanted to** in My HealtheVet?	Yes		Dropdown (Select-one)	Single
			No			
			Partially			
			Not finished yet			

Required Y/N
Y
Y
N
Y
N
Y

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
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			Peacetime Service			
			Other			
			Not Applicable			
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			Request a prescription refill			
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			Find a VA health care facility			
			Research a health condition			
			Find information about VA Benefits			
			Other (please specify)	A		
RJB00022other	A	Other - trying to accomplish			Text field, <100 char	Single
ALM0172		Did you **accomplish what you wanted to** in My HeattheVet?	Yes		Dropdown (Select-one)	Single
			No			
			Partially			
			Not finished yet			

Required Y/N
Y
Y
N
Y
N
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RJB00022		What were you **trying to accomplish** today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.)		Check-boxes	Multi
			Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)			
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ALM0172		Did you **accomplish what you wanted to** in My HealtheVet?	Yes		Dropdown (Select-one)	Single
			No			
			Partially			
			Not finished yet			

Required Y/N
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Y
N
Y

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MID: NJxFtMU9UosBkJZRd48x9Q==	underlined & italicized: RE-ORDER
	pink: ADDITION
Date: 6/23/2009	blue + -->: REWORDING
	violet (bold): SKIP-LOGIC

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
ALM0169		How **frequently** do you visit the My HealtheVet web site?	First time		Dropdown (Select-one)	Single
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			Other			
			Not Applicable			
RJB00022		What were you **trying to accomplish** today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.)		Check-boxes	Multi
			Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)			
			Look up information about a medication			
			Request a prescription refill			
			Access prescription history from my VA medical record			
			Find a VA health care facility			
			Research a health condition			
			Find information about VA Benefits			
			Other (please specify)	A		
RJB00022other	A	Other - trying to accomplish			Text field, <100 char	Single
ALM0172		Did you **accomplish what you wanted to** in My HealtheVet?	Yes		Dropdown (Select-one)	Single
			No			
			Partially			
			Not finished yet			

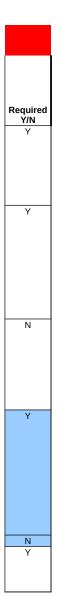| Required Y/N |
| --- |
| Y |
| Y |
| N |
| Y |
| N |
| Y |

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
ALM0169		How **frequently** do you visit the My HealtheVet web site?	First time		Dropdown (Select-one)	Single
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ALM0172		Did you **accomplish what you wanted to** in My HealtheVet?	Yes		Dropdown (Select-one)	Single
			No			
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Required Y/N
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N
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Model Instance Name: VA - My HealtheVet			red & strike-through: DELETE			
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			violet (bold): SKIP-LOGIC			

MID: CUSTOM QUESTION LIST						

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
ALM0169		How **frequently** do you visit the My HealtheVet web site?	First time		Dropdown (Select-one)	Single
			Daily			
			More than once a day			
			About once a week			
			About once a month			
			About every 6 months			
			Less than every 6 months			
ALM0170		Which of the following **best describes you**?	Active duty		Checkbox, one-up vertical	Multi
			Veteran			
			Family member of a veteran			
			Veteran service organization			
			News media			
			General public			
			VA employee			
			Federal government employee			
			State/local government employee			
			Other role			
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF)		Check-boxes	Multi
			Desert Shield/Desert Storm			
			Vietnam War			
			Korean War			
			World War II			
			Peacetime Service			
			Other			
			Not Applicable			
RJB00022		What were you **trying to accomplish** today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.)		Check-boxes	Multi
			Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)			
			Look up information about a medication			
			Request a prescription refill			
			Access prescription history from my VA medical record			
			Find a VA health care facility			
			Research a health condition			
			Find information about VA Benefits			
			Other (please specify)	A		
RJB00022other	A	Other - trying to accomplish			Text field, <100 char	Single
ALM0172		Did you **accomplish what you wanted to** in My HealtheVet?	Yes		Dropdown (Select-one)	Single
			No			
			Partially			
			Not finished yet			

Required Y/N
Y
Y
N
Y
N
Y

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ALM0169		How **frequently** do you visit the My HealtheVet web site?	First time		Dropdown (Select-one)	Single	Y
			Daily				
			More than once a day				
			About once a week				
			About once a month				
			About every 6 months				
			Less than every 6 months	A			
JIC00732	A	Why don't you visit the My HealtheVet website more often?			Text area, no char limit	Single	N
ALM0170		Which of the following **best describes you**?	Active duty		Checkbox, one-up vertical	Multi	Y
			Veteran				
			Family member of a veteran				
			Veteran service organization				
			News media				
			General public				
			VA employee				
			Federal government employee				
			State/local government employee				
			Other role				
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF)		Check-boxes	Multi	N
			Desert Shield/Desert Storm				
			Vietnam War				
			Korean War				
			World War II				
			Peacetime Service				
			Other				
			Not Applicable				
RJB00022		What were you **trying to accomplish** today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.)		Check-boxes	Multi	Y
			Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)				
			Look up information about a medication				
			Request a prescription refill				
			Access prescription history from my VA medical record				
			Find a VA health care facility				
			Research a health condition				
			Find information about VA Benefits				
			Other (please specify)	A			
RJB00022other	A	Other - trying to accomplish			Text field, <100 char	Single	N
ALM0172		Did you **accomplish what you wanted to** in My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y
			No				
			Partially				
			Not finished yet				

Model Instance Name: VA - My HealtheVet		
MID: NJxFtMU9UosBkJZRd48x9Q==		
Date: 2/17/2009		

red & strike-through: DELETE
underlined & italicized: RE-ORDER
pink: ADDITION
blue + -->: REWORDING
violet (bold): SKIP-LOGIC

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ALM0169		How **frequently** do you visit the My HealtheVet web site?	First time		Dropdown (Select-one)	Single	Y
			Daily				
			More than once a day				
			About once a week				
			About once a month				
			About every 6 months				
			Less than every 6 months	A			
JIC00732	A	Why don't you visit the My HealtheVet website more often?			Text area, no char limit	Single	N
ALM0170		Which of the following **best describes you**?	Active duty		Checkbox, one-up vertical	Multi	Y
			Veteran				
			Family member of a veteran				
			Veteran service organization				
			News media				
			General public				
			VA employee				
			Federal government employee				
			State/local government employee				
			Other role				
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF)		Check-boxes	Multi	N
			Desert Shield/Desert Storm				
			Vietnam War				
			Korean War				
			World War II				
			Peacetime Service				
			Other				
			Not Applicable				
RJB00022		What were you **trying to accomplish** today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.)		Check-boxes	Multi	Y
			Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)				
			Look up information about a medication				
			Request a prescription refill				
			Access prescription history from my VA medical record				
			Find a VA health care facility				
			Research a health condition				
			Find information about VA Benefits				
			Other (please specify) **(skip to A)**				
RJB00022other	A	Other - trying to accomplish			Text field, <100 char	Single	N
ALM0172		Did you **accomplish what you wanted to** in My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y
			No				
			Partially				
			Not finished yet				

ForeSee Results - Confidential and Proprietary

Model Instance Name: VA - My HealtheVet				red & strike-through: DELETE			
MID: **NJxFtMU9UosBkJZRd48x9Q==**				_underlined & italicized_: RE-ORDER			
				pink: ADDITION			
Date: **3/1/2008**				blue + -->: REWORDING			
				violet (bold): SKIP-LOGIC			

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ALM0169		How **frequently** do you visit the My HealtheVet web site?	First time		Dropdown (Select-one)	Single	Y
			Daily				
			More than once a day				
			About once a week				
			About once a month				
			About every 6 months				
			Less than every 6 months	A			
JIC00732	A	Why don't you visit the My HealtheVet website more often?			Text area, no char limit	Single	N
ALM0170		Which of the following **best describes you**?	Active duty		Checkbox, one-up vertical	Multi	Y
			Veteran				
			Family member of a veteran				
			Veteran service organization				
			News media				
			General public				
			VA employee				
			Federal government employee				
			State/local government employee				
			Other role				
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF)		Check-boxes	Multi	N
			Desert Shield/Desert Storm				
			Vietnam War				
			Korean War				
			World War II				
			Peacetime Service				
			Other				
			Not Applicable				
RJB00022		What were you **trying to accomplish** today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.)		Check-boxes	Multi	Y
			Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)				
			Look up information about a medication				
			Request a prescription refill				
			Access prescription history from my VA medical record				
			Find a VA health care facility				
			Research a health condition				
			Find information about VA Benefits				
			Other (please specify) **(skip to A)**				
RJB00022other	A	Other - trying to accomplish			Text field, <100 char	Single	N
ALM0172		Did you **accomplish what you wanted to** in My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y
			No				
			Partially				
			Not finished yet				

red & strike-through: DELETE
underlined & italicized: RE-ORDER
pink: ADDITION
blue + -->: REWORDING
violet (bold): SKIP-LOGIC

			MID: CUSTOM QUESTION LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ALM0169		How **frequently** do you visit the My HealtheVet web site?	First time		Dropdown (Select-one)	Single	Y
			Daily				
			More than once a day				
			About once a week				
			About once a month				
			About every 6 months				
			Less than every 6 months	A			
	A	Why don't you visit the My HealtheVet website more often?			Text area, no char limit	Single	N
RJB00080		Please rate your ability in using the Internet:	Beginner or novice (just starting/don't use Internet much)		Radio button, one-up vertical	Single	Y
			Intermediate (use the Internet for a few things)				
			Advanced (frequently use Internet & search for information)				
ALM0170		Which of the following **best describes you**?	Active duty		Checkbox, one-up vertical	Multi	Y
			Veteran				
			Family member of a veteran				
			Veteran service organization				
			News media				
			General public				
			VA employee				
			Federal government employee				
			State/local government employee				
			Other role				
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF)		Check-boxes	Multi	N
			Desert Shield/Desert Storm				
			Vietnam War				
			Korean War				
			World War II				
			Peacetime Service				
			Other				
			Not Applicable				
RJB00022		What were you **trying to accomplish** today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.)		Check-boxes	Multi	Y
			Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)				
			Look up information about a medication				
			Request a prescription refill				
			Access prescription history from my VA medical record				
			Find a VA health care facility				
			Research a health condition				
			Find information about VA Benefits				
			Other (please specify) **(skip to A)**				
RJB00022other	A	Other - trying to accomplish			Text field, <100 char	Single	N
ALM0172		Did you **accomplish what you wanted to** in My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y
			No				
			Partially				
			Not finished yet				
RJB00068		If you did not accomplish what you wanted to, **what will you do next?**	Continue looking on My HealtheVet		Radio Button One Up Vertical	Single	N

ForeSee Results - Confidential and Proprietary

red & strike-through: DELETE
underlined & italicized: RE-ORDER
pink: ADDITION
blue + -->: REWORDING
violet (bold): SKIP-LOGIC

MID: CUSTOM QUESTION LIST						
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Come back to My HealtheVet later				
			E-mail the Veterans Health Administration				
			Call the Veterans Health Administration				
			Look elsewhere online				
			Give up				
			Other				
RJB00024		What **additional services** would you like to see on My HealtheVet? (please select all that apply)	View my upcoming appointments		Check-boxes	Multi	N
			Schedule or change my appointments				
			Advance check in for my VA clinic visits				
			Online, secure communication with my doctor				
			Look at information in my VA medical record				
			Share information I have stored in My HealtheVet with other people (e.g., family or doctor)				
			Reminders of preventive care I need (e.g., shots, cancer screening)				
			Checking that different medications I take are safe when used together				
			Educational programs				
			Monthly email newsletter				
			Notification of new content/features on the site				
			Information about the quality of VA health care				
			Advanced directive (e.g. living will, durable power of attorney for health care)				
			Other (please specify): **(skip to A)**				
RJB00024other	A	Other - additional services			Text field, <100 char	Single	N
RJB00070		Please describe your experience with **navigation** on this web site.	I had no difficulty navigating on this site		Check-boxes	Multi	Y
			Too many buttons or links to other places				
			Links did not take me where I expected				
			I experienced links that went nowhere, error messages, or other technical difficulties				
			I was able to find general information, but could not find the specific content that I needed				
			Other navigational issue (please specify): **(skip to A)**				
RJB00070other	A	Other navigational issue			Text field, <100 char	Single	N
RJB00071		Did you use the web site's **search feature** today?	Yes **(skip to C)**		Dropdown (Select-one)	Single	Y
			No **(skip to A)**				
JIC00265	A	Why did you not use the search feature?	Prefer other method of navigation		Check-boxes	Multi	Y
			Tried to use search but was unsuccessful				
			Did not need search, found information quickly				
			Other (please specify) **(skip to B)**				
JIC00266	B	Other reasons why not used the search feature:					
JIC00176	C	Please describe your experience with the site's search feature.	I had no difficulty using the search feature on this site		Check-boxes	Multi	Y
			Could not tell what information the search results would take me to				
			Too many results				

Model Instance Name: VA - My HealtheVet
MID: NJxFtMU9UosBkJZRd48x9Q==
Date: 10/17/2008

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Too few results				
			Returned no results/received error message				
			Results were not related to what I was looking for				

Model Instance Name: VA - My HealtheVet	red & strike-through: DELETE
MID:	underlined & italicized: RE-ORDER
	pink: ADDITION
Date: 3/1/2008	blue + -->: REWORDING
	violet (bold): SKIP-LOGIC

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Type (select from list)	Single or Multi	Required Y/N
ALM0169		How frequently do you visit the My HealtheVet web site?	First time	Dropdown (Select-one)	Single	Y
			Daily			
			More than once a day			
			About once a week			
			About once a month			
			About every 3 months			
			About every 6 months			
			Less than every 6 months			
RJB00080		Please rate your ability in using the Internet:	Beginner or novice (just starting/don't use Internet much)	Dropdown (Select-one)	Single	Y
			Intermediate (use the Internet for a few things)			
			Advanced (frequently use Internet & search for information)			
ALM0170		Which of the following best describes you?	Veteran	Check-boxes	Multi	Y
			Family member of a veteran			
			Veteran service organization			
			News media			
			General public			
			VA employee			
			Federal government employee			
			State/local government employee			
			Other role			
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF)	Check-boxes	Multi	Y
			Desert Shield/Desert Storm			
			Vietnam War			
			Korean War			
			World War II			
			Peacetime Service			
			Other			
			Not Applicable			
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.)	Check-boxes	Multi	Y
			Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)			
			Look up information about a medication			
			Request a prescription refill			
			Access prescription history from my VA medical record			
			Find a VA health care facility			
			Research a health condition			
			Find information about VA Benefits			
			Other (please specify)			
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes	Dropdown (Select-one)	Single	Y
			No			
			Partially			
			Not finished yet			
RJB00068		If you did not accomplish what you wanted to, what will you do next?	Continue looking on My HealtheVet	Radio Button One Up Vertical	Single	Y
			Come back to My HealtheVet later			
			E-mail the Veterans Health Administration			
			Call the Veterans Health Administration			

red & strike-through: DELETE
underlined & italicized: RE-ORDER
pink: ADDITION
blue + -->: REWORDING
violet (bold): SKIP-LOGIC

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Type (select from list)	Single or Multi	Required Y/N
			Look elsewhere online			
			Give up			
			Other			
RJB00024		What additional services would you like to see on My HealtheVet? (please select all that apply)	Schedule or change my appointments	Check-boxes	Multi	Y
			Advance check in for my VA clinic visits			
			Online, secure communication with my doctor			
			Look at information in my VA medical record			
			Share information I have stored in My HealtheVet with other people (e.g., family or doctor)			
			Reminders of preventive care I need (e.g., shots, cancer screening)			
			Checking that different medications I take are safe when used together			
			Educational programs			
			Monthly email newsletter			
			Notification of new content/features on the site			
			Information about the quality of VA health care			
			Advanced directive (e.g. living will, durable power of attorney for health care)			
			Other (please specify):			
JIC00167		Have you prepared a document (e.g., advance directive, living will, durable power of attorney for health care) to help your loved ones and health care providers make medical decisions if you ever become too sick to communicate your wishes?	Yes **(Go to A)** No	Radio Button One Up Vertical	Single	Y
JIC00168	A	If yes, what type of document(s) have you prepared?	Non-VA advance directive or living will VA Living Will (a document that describes your preferences and/or values) VA Durable Power of Attorney for Health Care (a document that designates your preferred decision maker) Don't Know Other (please specify):	Check-boxes	Multi	Y
RJB00070		Please describe your experience with navigation on this web site.	I had no difficulty navigating on this site	Check-boxes	Multi	Y
			Too many buttons or links to other places			
			Links did not take me where I expected			
			I experienced links that went nowhere, error messages, or other technical difficulties			
			I was able to find general information, but could not find the specific content that I needed			
			Other navigational issue (please specify):			
RJB00071		Did you use the web site's search feature today?	Yes **(Go to B)** No **(Go to A)**	Dropdown (Select-one)	Single	Y
JIC00265	A	Why did you not use the search feature?	Prefer other method of navigation Tried to use search but was unsuccessful	Check-boxes	Multi	Y

Model Instance Name: VA - My HealtheVet		red & strike-through: DELETE
MID:		underlined & italicized: RE-ORDER
		pink: ADDITION
Date:	3/1/2008	blue + -->: REWORDING
		violet (bold): SKIP-LOGIC

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Type (select from list)	Single or Multi	Required Y/N
			Did not need search, found information quickly			
			Other (please specify)			
JIC00176	B	Please describe your experience with the site's search feature.	I had no difficulty using the search feature on this site	Check-boxes	Multi	Y
			Could not tell what information the search results would take me to			
			Too many results			
			Too few results			
			Returned no results/received error message			
			Results were not related to what I was looking for			