Regulations.gov MODEL QUESTION LIST
Model questions utilize the ACSI methodology to determine scores and impacts

ELEMENTS (drivers of satisfaction)	CUSTOMER SATISFACTION	FUTURE BEHAVIORS
*NOTE: **All** questions under each element are **required.** Element questions are partitioned among surveys.*	*Satisfaction questions are required. Satisfaction questions appear on all surveys.*	*Future behaviors may be modified based on your site's objectives.*

REQUIRED ELEMENTS (common to all websites)

Functionality (1=poor, 10=excellent, Don't Know)

Satisfaction

Likelihood to Return *(1=Very Unlikely, 10=Very Likely)*

1 Please rate the **usefulness of the services provided** on this site.

17 What is your **overall satisfaction** with this site?

20 How likely are you to **return to this site**?

2 Please rate the **convenience of the services** on this site.

18 How well does this site **meet your expectations**?

Recommend *(1=Very Unlikely, 10=Very Likely)*

3 Please rate the **ability to accomplish what you wanted to** on this site.

19 How does this site **compare to your idea of an ideal website**?

21 How likely are you to **recommend this site to someone else**?

Look and Feel (1=poor, 10=excellent, Don't Know)

Primary Resource *(1=Very Unlikely, 10=Very Likely)*

4 Please rate the **ease of reading** this site.

22 How likely are you to use this site as your **primary resource for participating in the federal regulatory process**?

5 Please rate the **clarity of site organization.**

6 Please rate the **clean layout** of this site.

Navigation (1=poor, 10=excellent, Don't Know)

7 Please rate the degree to which **the number of steps to get where you want** is acceptable.

8 Please rate the **ability to find information you want** on this site.

9 Please rate the **ease of navigation** on this site.

Search (1=poor, 10=excellent, Don't Know)

10 Please rate the **usefulness of search results** on this site.

11 Please rate how this **site provides comprehensive search results**.

12 Please rate the **organization of search results** on this site.

13 Please rate how the **search feature helps you to narrow the results** to find the information you want.

DOT: Please note the change to the FB anchors. Thanks!!

Model Instance Name:
Regulations.gov
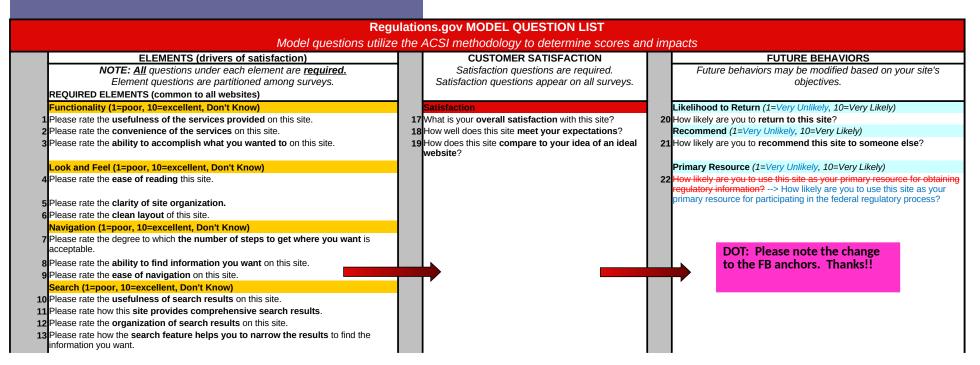**MID:** sJNkhVARwtQkos59ZsYl5w==
Date: 6/25/2008

Regulations.gov MODEL QUESTION LIST
Model questions utilize the ACSI methodology to determine scores and impacts

ELEMENTS (drivers of satisfaction)	CUSTOMER SATISFACTION	FUTURE BEHAVIORS
*NOTE: **All** questions under each element are **required.*** *Element questions are partitioned among surveys.*	*Satisfaction questions are required.* *Satisfaction questions appear on all surveys.*	*Future behaviors may be modified based on your site's objectives.*
REQUIRED ELEMENTS (common to all websites)		
Functionality (1=poor, 10=excellent, Don't Know)	**Satisfaction**	**Likelihood to Return** *(1=Very Unlikely, 10=Very Likely)*
1 Please rate the **usefulness of the services provided** on this site.	17 What is your **overall satisfaction** with this site?	20 How likely are you to **return to this site**?
2 Please rate the **convenience of the services** on this site.	18 How well does this site **meet your expectations**?	**Recommend** *(1=Very Unlikely, 10=Very Likely)*
3 Please rate the **ability to accomplish what you wanted to** on this site.	19 How does this site **compare to your idea of an ideal website**?	21 How likely are you to **recommend this site to someone else**?
Look and Feel (1=poor, 10=excellent, Don't Know)		**Primary Resource** *(1=Very Unlikely, 10=Very Likely)*
4 Please rate the **ease of reading** this site.		22 ~~How likely are you to use this site as your primary resource for obtaining regulatory information?~~ --> How likely are you to use this site as your primary resource for participating in the federal regulatory process?
5 Please rate the **clarity of site organization.**		
6 Please rate the **clean layout** of this site.		
Navigation (1=poor, 10=excellent, Don't Know)		
7 Please rate the degree to which **the number of steps to get where you want** is acceptable.		
8 Please rate the **ability to find information you want** on this site.		
9 Please rate the **ease of navigation** on this site.		**DOT: Please note the change to the FB anchors. Thanks!!**
Search (1=poor, 10=excellent, Don't Know)		
10 Please rate the **usefulness of search results** on this site.		
11 Please rate how this **site provides comprehensive search results**.		
12 Please rate the **organization of search results** on this site.		
13 Please rate how the **search feature helps you to narrow the results** to find the information you want.		

red & strike-through: DELETE
underlined & italicized: RE-ORDER
pink: ADDITION/New Question
blue + -->: REWORDING
violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
ALM0030		How **frequently** do you visit this site?	First time / More than once a day / Once a day / Once a week / Once a month / Twice a year or less		Radio Button One	Single	Y	Skip Logic	
EDO03616		What brought you to the site today?	Followed a link from an email / Followed a link from FederalRegister.gov or RegInfo.gov / Followed a link/recommendation from another website or news article / Heard about the site from a friend, co-worker, etc. / Did an online search which brought me here / I need this site for my job / Other, please specify	D	Radio Button One	Single	Y	Skip Logic	**Learned about site**
EDO03617	D	Please specify what brought you to the site today.			Text field, no char limit		N	Skip Logic	Other Brought to site
AED08171		Which features on the homepage did you use today? (check all that apply)	Search box/Search tab	**A,B, X**	Checkbox, one-up vertical	Multi	Y	Skip Logic	Home Page Features
			Browse tab / **Learn** tab / Advanced Search / Are you new to the site?' links / What's Trending / Regulations with comments due soon / Newly Posted Regulations / Other / None of the above	**C**					
AED08181	B	What was your impression of the search results? (check all that apply)	Results were relevant to my search terms or needs / Results were not relevant to my search terms or needs / Too many results displayed / Results required too many refinements to get to what I wanted / Returned not enough/no results / Search speed was too slow / Other (please specify):	**E**	Checkbox, one-up vertical	Multi	Y	Skip Logic	Impression of Search Feature
AED08182	E	Please tell us about your impression of the search feature.			Text field, <100 char		N	Skip Logic	Other Impression of Search Feature
ALM0031		Which **best describes** you?	General public / Lobbyist/Trade organization / Law firm / Public interest organization / Academic community / Small business / Consultant / Regulated industry / Federal government / Local/State government / Foreign government		Dropdown (Select-one)	Single	Y	Skip Logic	
AED05844		What did you come to the site to do today? (check all that apply)	Find a document		Checkbox, one-up vertical	MULTI	Y	Skip Logic	
			Submit a comment	**X**					
			Download documents / Browse Featured Regulations / Just wanted to explore the site / Bookmark a docket or document / Set up an e-mail notification / Other, please specify	**ZZ**					
CAS0035802	**X**	Please provide feedback on the newly redesigned comment form.			Text field >100 char		N	Skip Logic	OE_comment form
CWS01241	**ZZ**	Please tell us your other reason for visiting the site today.			Text field, <100 char		N	Skip Logic	
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	
			Links did not take me where I expected	**D**					
			Could not navigate back to previous information	**C**					
			Would often feel lost, not know where I was / Encountered technical difficulties (i.e. error messages, system timeouts) / I did not experience any navigation difficulties / Other, please specify	**B**					
CAS0035803	D	Please describe any specific navigation links or paths that did not take you where they should have.			Text field, no char limit		N	Skip Logic	OE_Links didn't lead where expected
CWS01245	B	Please tell us about your other experience while navigating Regulations.gov today.			Text field, no char limit		N	Skip Logic	
ACQDom0003567	C	Please describe for us what you experienced today when you could not navigate back to the previous information.			Text field, no char limit		N	Skip Logic	Can't Navigate Back
ALM0164		Were you able to **accomplish** what you wanted to do on Regulations.gov today?	Yes	**C**	Radio Button One Up Vertical	Single	Y	Skip Logic Group	
			No	**A**					
ACQinh0014134	**A**	Why weren't you able to accomplish your task today?			Text field, <100 char		N		Not able to accomplish

Model Instance Name:		red & strike-through: DELETE
Regulations.gov		underlined & italicized: RE-ORDER
		pink: ADDITION/New Question
Date:	6/1/2012	blue + -->: REWORDING
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Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
ALM0030		How **frequently** do you visit this site?	First time		Radio Button One	Single	Y	Skip Logic	
			More than once a day						
			Once a day						
			Once a week						
			Once a month						
			Twice a year or less						
EDO03616		What brought you to the site today?	Followed a link from an email		Radio Button One	Single	Y	Skip Logic	**Learned about site**
			Followed a link from FederalRegister.gov or RegInfo.gov						
			Followed a link/recommendation from another website or news article						
			Heard about the site from a friend, co-worker, etc.						
			Did an online search which brought me here						
			I need this site for my job						
			Other, please specify	D					
EDO03617	D	Please specify what brought you to the site today.			Text field, no char limit		N	Skip Logic	Other Brought to site
AED08171		Which features on the homepage did you use today? (check all that apply)	Search box/Search tab	A,B, X	Checkbox, one-up vertical	Multi	Y	Skip Logic	Home Page Features
			Browse tab						
			Learn tab						
			Advanced Search						
			Are you new to the site?' links						
			What's Trending						
			Regulations with comments due soon						
			Newly Posted Regulations						
			Other	C					
			None of the above						
AED08181	B	What was your impression of the search results? (check all that apply)	Results were relevant to my search terms or needs		Checkbox, one-up vertical	Multi	Y	Skip Logic	Impression of Search Feature
			Results were not relevant to my search terms or needs						
			Too many results displayed						
			Results required too many refinements to get to what I wanted						
			Returned not enough/no results						
			Search speed was too slow						
			Other (please specify):	E					
AED08182	E	Please tell us about your impression of the search feature.			Text field, <100 char		N	Skip Logic	Other Impression of Search Feature
ALM0031		Which **best describes** you?	General public		Dropdown (Select-one)	Single	Y	Skip Logic	
			Lobbyist/Trade organization						
			Law firm						
			Public interest organization						
			Academic community						
			Small business						
			Consultant						
			Regulated industry						
			Federal government						
			Local/State government						
			Foreign government						
AED05844		What did you come to the site to do today? (check all that apply)	Find a document		Checkbox, one-up vertical	MULTI	Y	Skip Logic	
			Submit a comment	X					
			Download documents						
			Browse Featured Regulations						
			Just wanted to explore the site						
			Bookmark a docket or document						
			Set up an e-mail notification						
			Other, please specify	ZZ					
	X	Please provide feedback on the newly redesigned comment form.			Text field >100 char		N	Skip Logic	
CWS01241	ZZ	Please tell us your other reason for visiting the site today.			Text field, <100 char		N	Skip Logic	
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	
			Links did not take me where I expected	D					
			Could not navigate back to previous information	C					
			Would often feel lost, not know where I was						
			Encountered technical difficulties (i.e. error messages, system timeouts)						
			I did not experience any navigation difficulties						
			Other, please specify	B					
	D	Please describe any specific navigation links or paths that did not take you where they should have.			Text field, no char limit		N	Skip Logic	OE_Links didn't lead where expected
CWS01245	B	Please tell us about your other experience while navigating Regulations.gov today.			Text field, no char limit		N	Skip Logic	
ACQDom0003567	C	Please describe for us what you experienced today when you could not navigate back to the previous information.			Text field, no char limit		N	Skip Logic	Can't Navigate Back
ALM0164		Were you able to **accomplish** what you wanted to do on Regulations.gov today?	Yes	C	Radio Button One Up Vertical	Single	Y	Skip Logic Group	
			No	A, B					
ACQinh0014134	A	Why weren't you able to accomplish your task today?			Text field, <100 char		N		Not able to accomplish

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Regulations.gov			underlined & italicized: RE-ORDER
			pink: ADDITION/New Question
Date:	6/1/2012		blue + -->: REWORDING
			violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from li	Single or Multi	Required Y/N	Special Instructions	Question Label
ALM0030		How **frequently** do you visit this site?	First time		Radio Button One Up Vertical	Single	Y	Skip Logic	
			More than once a day						
			Once a day						
			Once a week						
			Once a month						
			Twice a year or less						
EDO03616		What brought you to the site today?	Followed a link from an email		Radio Button One Up Vertical	Single	Y	Skip Logic	**Learned about site**
			Followed a link from FederalRegister.gov or RegInfo.gov						
			Followed a link/recommendation from another website or news article						
			Heard about the site from a friend, co-worker, etc.						
			Did an online search which brought me here						
			I need this site for my job						
			Other, please specify	D					
EDO03617	D	Please specify what brought you to the site today.			Text field, no char limit		N	Skip Logic	Other Brought to site
AED08171		Which features on the homepage did you use today? (check all that apply)	Search box/Search tab	A,B, X	Checkbox, one-up	Multi	Y	Skip Logic	Home Page Features
			Browse tab	N, O					
			Learn tab	L					
			Advanced Search						
			Are you new to the site?' links						
			What's Trending						
			Regulations with comments due soon						
			Newly Posted Regulations						
			Other (please specify): --> Other	C					
			None of the above						
ACQCol0010896	N	Each featured regulation on the Browse tab has a 'Comment Now' icon next to it, which links directly to the Submit a Comment page. Did you find this resource useful?	Yes, it was useful		Radio Button One	Single	N	Skip Logic Group	Submit a Comment
			No, I did not see that icon						
			No, I did not realize where that icon would lead						
			No, I wanted to read the regulation first						
			No, I did not want to submit a comment						
ACQCol0010897	O	Each featured regulation also has a Social Media Share icon. Did you use the Social Media Share functionality today?	Yes, it was useful		Radio Button One Up Vertical	Single	N	Skip Logic Group	SM Share Functionality
			No, I did not see that icon						
			No, I did not want to share any regulations						
ACQCol0010898	L	Which of these statements **best** describes your experience with the Regulatory Timeline.	I learned information about the process I did not know		Radio Button One	Single	N	Skip Logic Group	Regulatory Timeline
			I have a better understanding of the Regulatory process						
			I still have questions about the Regulatory process that were						
			I found the explanations confusing						
			I expected different information within the Learn tab						
			None of the above						
AED08172	G	What other homepage features did you use today?			Text field, <100 char		N	Skip Logic	Other Home Page Features
AED08173	A	Which features on the search results page did you use today? (check all that apply)	Used the Sort By dropdown		Checkbox, one-up	Multi	Y	Skip Logic	Search Features
			Viewed results in Table format	F					
			Filtered results by Agency						
			Filtered results by Category						
			Filtered results by Document Type						
			Filtered results by Docket Type						
			Filtered by Posted						
			Filtered by Comment Period						
			Filtered by Comments Due						
			Searched within Results						
			None of the above						
			Other (please specify):	D					
ACQInh0012637	F	Do you prefer viewing results in the default List view or in the Table view?	List view	T	Dropdown (Select	Single	Y	Skip Logic	Table Format Opinion
			Table view	K					
			Not Sure/No Opinion						
ACQInh0012617	T	Please tell us why you prefer the List view to the Table view.			Text field, no char limit		N	Skip Logic	Prefer List
ACQInh0012618	K	Please tell us why you prefer the Table view to the List view.			Text field, no char limit		N	Skip Logic	Prefer Table
AED08180	D	Which other search result features did you use today?			Text field, <100 char		N	Skip Logic	Other Search Features Used
AED08181	B	What was your impression of the search results? (check all that apply)	Results were relevant to my search terms or needs		Checkbox, one-up vertical	Multi	Y	Skip Logic	Impression of Search Feature
			Results were not relevant to my search terms or needs						
			Too many results displayed						
			Results required too many refinements to get to what I wanted						
			Returned not enough/no results						
			Search speed was too slow						
			Other (please specify):	E					
AED08182	E	Please tell us about your impression of the search feature.			Text field, <100 char		N	Skip Logic	Other Impression of Search Feature
EDO03618	X	Please specify what keywords you typed into the search box today.			Text field, no char limit		N	Skip Logic	Search Keyword
ALM0031		Which **best describes** you?	General public		Dropdown (Select-one)	Single	Y	Skip Logic	
			Lobbyist/Trade organization						
			Law firm						
			Public interest organization						
			Academic community						
			Small business						
			Consultant						
			Regulated industry						
			Federal government						
			Local/State government						
			Foreign government						
AED05844		What did you come to the site to do today? (check all that apply)	Find a document		Checkbox, one-up vertical	MULTI	Y	Skip Logic	
			Submit a comment	A					
			Download documents						
			Browse Featured Regulations						
			Just wanted to explore the site						
			Bookmark a docket or document						
			Set up an e-mail notification						
			Other, please specify	ZZ					
ACQCol0010884	A	When preparing to submit a comment, how do you prefer to read the document? (select all that apply)	Print it out		Checkbox, one-up	MULTI	N	Skip Logic	Document Preference
			Download and read the PDF on the computer						
			Read it on the website						
			Read it on a tablet or other mobile device						
CWS01241	ZZ	Please tell us your other reason for visiting the site today.			Text field, <100 char		N	Skip Logic	
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	
			Links did not take me where I expected						
			Could not navigate back to previous information	C					
			Would often feel lost, not know where I was						
			Encountered technical difficulties (i.e. error messages, system timeouts)						
			I did not experience any navigation difficulties						
			Other, please specify	B					
CWS01245	B	Please tell us about your other experience while navigating Regulations.gov today.			Text field, no char limit		N	Skip Logic	
ACQDom0003567	C	Please describe for us what you experienced today when you could not navigate back to the previous information.			Text field, no char limit		N	Skip Logic	Can't Navigate Back
ALM0164		Were you able to **accomplish** what you wanted to do on Regulations.gov today?	Yes		Radio Button One Up Vertical	Single	Y	Skip Logic Group	
			No	A, B					

Model Instance Name:				red & strike-through: DELETE
Regulations.gov				underlined & italicized: RE-ORDER
				pink: ADDITION/New Question
Date:	6/1/2012			blue + -->: REWORDING
				violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
ACQinh0014134	A	Why weren't you able to accomplish your task today?			Text field, <100 char		N		Not able to accomplish
ACQinh0014135	B	Did you, or do you plan to, contact any of the following for help with what you could not accomplish today?	Yes, the helpdesk		Checkbox, one-up vertical	Multi	N		Not accomplish - Future Contact
			Yes, a specific department/agency directly						
			No, I do not plan to contact any of the above resources						
			No, I give up on trying to accomplish my task						
KFB07322		If the following features were added to the site, how useful would they be to you? Ability to engage with other Regulations.gov users through messaging and/or forum discussions	Very Useful		Dropdown (Select one)	Single	N	Multiple List	Dashboard_Summary Data
			Somewhat Useful						
			Not Useful						
			Don't Know						

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Regulations.gov		*underlined & italicized*: RE-ORDER
		pink: ADDITION/New Question
Date:	6/1/2012	blue + -->: REWORDING
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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
ALM0030		How **frequently** do you visit this site?	First time		Radio Button One Up Vertical	Single	Y	Skip Logic	
			More than once a day						
			Once a day						
			Once a week						
			Once a month						
			Twice a year or less						
EDO03616		What brought you to the site today?	Followed a link from an email		Radio Button One Up Vertical	Single	Y	Skip Logic	**Learned about site**
			Followed a link from FederalRegister.gov or RegInfo.gov						
			Followed a link/recommendation from another website or news article						
			Heard about the site from a friend, co-worker, etc.						
			Did an online search which brought me here						
			I need this site for my job						
			Other, please specify	D					
EDO03617	D	Please specify what brought you to the site today.			Text field, no char limit		N	Skip Logic	Other Brought to site
AED08171		Which features on the homepage did you use today? (check all that apply)	Search box/Search tab	A,B,X	Checkbox, one-up vertical	Multi	Y	Skip Logic	Home Page Features
			Browse tab	N, O					
			Learn tab	L					
			Advanced Search						
			Are you new to the site?' links						
			What's Trending						
			Regulations with comments due soon						
			Newly Posted Regulations						
			Other (please specify):	C					
			None of the above						
ACQCol0010896	N	Each featured regulation on the Browse tab has a 'Comment Now' icon next to it, which links directly to the Submit a Comment page. Did you find this resource useful?	Yes, it was useful		Radio Button One Up Vertical	Single	N	Skip Logic Group	Submit a Comment
			No, I did not see that icon						
			No, I did not realize where that icon would lead						
			No, I wanted to read the regulation first						
			No, I did not want to submit a comment						
ACQCol0010897	O	Each featured regulation also has a Social Media Share icon. Did you use the Social Media Share functionality today?	Yes, it was useful		Radio Button One Up Vertical	Single	N	Skip Logic Group	SM Share Functionality
			No, I did not see that icon						
			No, I did not want to share any regulations						
ACQCol0010898	L	Which of these statements **best** describes your experience with the Regulatory Timeline.	I learned information about the process I did not know		Radio Button One Up Vertical	Single	N	Skip Logic Group	Regulatory Timeline
			I have a better understanding of the Regulatory process						
			I still have questions about the Regulatory process that were						
			I found the explanations confusing						
			I expected different information within the Learn tab						
			None of the above						
AED08172	C	What other homepage features did you use today?			Text field, <100 char		N	Skip Logic	Other Home Page Features
AED08173	A	Which features on the search results page did you use today? (check all that apply)	Used the *Sort By* dropdown		Checkbox, one-up vertical	Multi	Y	Skip Logic	Search Features
			Viewed results in Table format	F					
			Filtered results by Agency						
			Filtered results by Category						
			Filtered results by Document Type						
			Filtered results by Docket Type						
			Filtered by Posted						
			Filtered by Comment Period						
			Filtered by Comments Due						
			Searched within Results						
			None of the above						
			Other (please specify):	D					
ACQinh0012637	F	Do you prefer viewing results in the default List view or in the Table view?	List view	T	Dropdown (Select-	Single	Y	Skip Logic	Table Format Opinion
			Table view	K					
			Not Sure/No Opinion						
ACQinh0012617	T	Please tell us why you prefer the List view to the Table view.			Text field, no char limit		N	Skip Logic	Prefer List
ACQinh0012618	K	Please tell us why you prefer the Table view to the List view.			Text field, no char limit		N	Skip Logic	Prefer Table
AED08180	D	Which other search result features did you use today?			Text field, <100 char		N	Skip Logic	Other Search Features Used
AED08181	B	What was your impression of the search results? (check all that apply)	Results were relevant to my search terms or needs		Checkbox, one-up vertical	Multi	Y	Skip Logic	Impression of Search Feature
			Results were not relevant to my search terms or needs						
			Too many results displayed						
			Results required too many refinements to get to what I wanted						
			Returned not enough/no results						
			Search speed was too slow						
			Other (please specify):	E					
AED08182	E	Please tell us about your impression of the search feature.			Text field, <100 char		N	Skip Logic	Other Impression of Search Feature
EDO03618	X	Please specify what keywords you typed into the search box today.			Text field, no char limit		N	Skip Logic	Search Keyword
ALM0031		Which **best describes** you?	General public		Dropdown (Select-one)	Single	Y	Skip Logic	
			Lobbyist/Trade organization						
			Law firm						
			Public interest organization						
			Academic community						
			Small business						
			Consultant						
			Regulated industry						
			Federal government						
			Local/State government						
			Foreign government						
AED05844		What did you come to the site to do today? (check all that apply)	Find a document		Checkbox, one-up vertical	MULTI	Y	Skip Logic	
			Submit a comment	A					
			Download documents						
			Browse Featured Regulations						
			Just wanted to explore the site						
			Bookmark a docket or document						
			Set up an e-mail notification						
			Other, please specify	ZZ					
ACQCol0010884	A	When preparing to submit a comment, how do you prefer to read the document? (select all that apply)	Print it out		Checkbox, one-up	MULTI	N	Skip Logic	Document Preference
			Download and read the PDF on the computer						
			Read it on the website						
			Read it on a tablet or other mobile device						
CWS01241	ZZ	Please tell us your other reason for visiting the site today.			Text field, <100 char		N	Skip Logic	
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	
			Links did not take me where I expected						
			Could not navigate back to previous information	C					
			Would often feel lost, not know where I was						
			Encountered technical difficulties (i.e. error messages, system timeouts)						
			I did not experience any navigation difficulties						
			Other, please specify	B					
CWS01245	B	Please tell us about your other experience while navigating Regulations.gov today.			Text field, no char limit		N	Skip Logic	
ACQDom0003567	C	Please describe for us what you experienced today when you could not navigate back to the previous information.			Text field, no char limit		N	Skip Logic	Can't Navigate Back
ALM0164		Were you able to **accomplish** what you wanted to do on Regulations.gov today?	Yes		Radio Button One Up Vertical	Single	Y	Skip Logic Group	
			No	A, B					

Model Instance Name:
Regulations.gov
Date:	6/1/2012

red & strike-through: DELETE
underlined & italicized: RE-ORDER
pink: ADDITION/New Question
blue + -->: REWORDING
violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from lis	Single or Multi	Required Y/N	Special Instructions	Question Label
ACQinh0014134	A	Why weren't you able to accomplish your task today?			Text field, <100 char		N		Not able to accomplish
ACQinh0014135	B	Did you, or do you plan to, contact any of the following for help with what you could not accomplish today?	Yes, the helpdesk		Checkbox, one-up vertical	Multi	N		Not accomplish - Future Contact
			Yes, a specific department/agency directly						
			No, I do not plan to contact any of the above resources						
			No, I give up on trying to accomplish my task						
KFB07322		If the following features were added to the site, how useful would they be to you? Ability to engage with other Regulations.gov users through messaging and/or forum discussions	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data
			Somewhat Useful						
			Not Useful						
			Don't Know						

Model Instance Name:			red & strike-through: DELETE
Regulations.gov			*underlined & italicized*: RE-ORDER
			pink: ADDITION/New Question
Date:	6/1/2012		blue + -->: REWORDING
			violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from lis	Single or Multi	Required Y/N	Special Instructions	Question Label
ALM0030		How **frequently** do you visit this site?	First time		Radio Button One Up Vertical	Single	Y	Skip Logic	
			More than once a day						
			Once a day						
			Once a week						
			Once a month						
			Twice a year or less						
EDO03616		What brought you to the site <u>today</u>?	Followed a link from an email		Radio Button One Up Vertical	Single	Y	Skip Logic	**Learned about site**
			Followed a link from FederalRegister.gov or RegInfo.gov						
			Followed a link/recommendation from another website or news article						
			Heard about the site from a friend, co-worker, etc.						
			Did an online search which brought me here						
			I need this site for my job						
			Other, please specify	D					
EDO03617	D	Please specify what brought you to the site today.			Text field, no char limit		N	Skip Logic	Other Brought to site
AED08171		Which features on the homepage did you use today? (check all that apply)	Search box/Search tab	A,B, X, ¥	Checkbox, one-up	Multi	Y	Skip Logic	Home Page Features
			Browse tab	M, N, O					
			Learn tab	L					
			Advanced Search	A,B, X					
			Are you new to the site?' links						
			Regulations with comments due soon						
			Newly Posted Regulations						
			Other (please specify):	C					
			None of the above						
~~ACQinh0012635~~	~~¥~~	~~How useful was having your search **keyword highlighted** within the search results?~~	~~Very useful~~		~~Dropdown (Select-one)~~	~~Single~~	~~¥~~	~~Skip Logic~~	~~Keyword Highlight~~
			~~Somewhat useful~~						
			~~Not useful~~						
~~ACQCol0010894~~	~~M~~	~~Are the documents shown under each category grouped logically?~~	~~Yes~~		~~Radio Button One~~	~~Single~~	~~¥~~	~~Skip Logic Group~~	~~Browse Tab~~
			~~No~~	~~G~~					
~~ACQCol0010895~~	~~G~~	~~Please tell us how you feel the document categories could be grouped more logically.~~			~~Text field, no char limit~~		~~N~~	~~Skip Logic~~	~~OE_Logical Categorization~~
ACQCol0010896	N	Each featured regulation on the Browse tab has a 'Comment Now' icon next to it, which links directly to the Submit a Comment page. Did you find this resource useful?	Yes, it was useful		Radio Button One	Single	N	Skip Logic Group	Submit a Comment
			No, I did not see that icon						
			No, I did not realize where that icon would lead						
			No, I wanted to read the regulation first						
			No, I did not want to submit a comment						
ACQCol0010897	O	Each featured regulation also has a Social Media Share icon. Did you use the Social Media Share functionality today?	Yes, it was useful		Radio Button One Up Vertical	Single	N	Skip Logic Group	SM Share Functionality
			No, I did not see that icon						
			No, I did not want to share any regulations						
ACQCol0010898	L	Which of these statements **best** describes your experience with the Regulatory Timeline.	I learned information about the process I did not know		Radio Button One Up Vertical	Single	N	Skip Logic Group	Regulatory Timeline
			I have a better understanding of the Regulatory process						
			I still have questions about the Regulatory process that were						
			I found the explanations confusing						
			I expected different information within the Learn tab						
			None of the above						
AED08172	C	What other homepage features did you use today?			Text field, <100 char		N	Skip Logic	Other Home Page Features
AED08173	A	Which features on the search results page did you use today? (check all that apply)	Used the *Sort By* dropdown		Checkbox, one-up	Multi	Y	Skip Logic	Search Features
			Viewed results in Table format	F					
			Filtered results by Agency						
			Filtered results by Category						
			Filtered results by Document Type						
			Filtered results by Docket Type						
			Filtered by Posted						
			Filtered by Comment Period						
			Filtered by Comments Due						
			Searched within Results						
			None of the above						
			Other (please specify):	D					
ACQinh0012637	F	Do you prefer viewing results in the default List view or in the Table view?	List view	T	Dropdown (Select-	Single	Y	Skip Logic	Table Format Opinion
			Table view	K					
			Not Sure/No Opinion						
ACQinh0012617	T	Please tell us why you prefer the List view to the Table view.			Text field, no char limit		N	Skip Logic	Prefer List
ACQinh0012618	K	Please tell us why you prefer the Table view to the List view.			Text field, no char limit		N	Skip Logic	Prefer Table
AED08180	D	Which other search result features did you use today?			Text field, <100 char		N	Skip Logic	Other Search Features Used
AED08181	B	What was your impression of the search results? (check all that apply)	Results were relevant to my search terms or needs		Checkbox, one-up vertical	Multi	Y	Skip Logic	Impression of Search Feature
			Results were not relevant to my search terms or needs						
			Too many results displayed						
			Results required too many refinements to get to what I wanted						
			Returned not enough/no results						
			Search speed was too slow						
			Other (please specify):	E					
AED08182	E	Please tell us about your impression of the search feature.			Text field, <100 char		N	Skip Logic	Other Impression of Search Feature
EDO03618	X	Please specify what keywords you typed into the search box today.			Text field, no char limit		N	Skip Logic	Search Keyword
ALM0031		Which **best describes** you?	General public		Dropdown (Select-one)	Single	Y	Skip Logic	
			Lobbyist/Trade organization						
			Law firm						
			Public interest organization						
			Academic community						
			Small business						
			Consultant						
			Regulated industry						
			Federal government	W,X					
			Local/State government						
			Foreign government						
~~AED05840~~	~~W~~	~~Why did you choose to come to this site instead of FDMS.gov? (check all that apply)~~	~~I don't know what FDMS.gov is~~		~~Checkbox, one-up~~	~~Multi~~	~~¥~~	~~Skip Logic~~	
			~~I could not find what I needed on FDMS.gov~~						
			~~Regulations.gov is quicker~~						
			~~Regulations.gov has a better search engine~~						
			~~I was looking for a docket or document from another agency~~						
			~~I forgot my FDMS.gov user name or password~~						
			~~Other, please specify~~	~~¥~~					
~~AED05841~~	~~¥~~	~~Other reason for visiting regulations.gov instead of FDMS~~			~~Text field, <100 char~~		~~N~~	~~Skip Logic~~	
~~AED05842~~	~~X~~	~~What tasks do you typically use Regulations.gov for? (check all~~	~~Find and/or download a docket~~		~~Checkbox, one-up~~	~~Multi~~	~~¥~~	~~Skip Logic~~	
			~~Find and/or download a document~~						
			~~Submit a comment~~						
			~~Confirm that a comment was posted and publicly viewable~~						
			~~Look up dockets or documents in another agency~~						
			~~Create reports~~						
			~~Find a comment with a tracking number~~						
			~~Bookmark a docket or document~~						
			~~Set up e-mail notifications~~						
			~~Look up a regulatory agenda~~						
			~~Find a historical rule~~						
			~~Other, please specify~~	~~z~~					
~~AED05843~~	~~z~~	~~Other tasks you typically use Regulations.gov for~~			~~Text field, <100 char~~		~~N~~		

Model Instance Name:		red & strike-through: DELETE
Regulations.gov		*underlined & italicized*: RE-ORDER
		pink: ADDITION/New Question
Date:	6/1/2012	blue + -->: REWORDING
		violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
AED05844		What did you come to the site to do today? (check all that apply)	Find a document		Checkbox, one-up vertical	MULTI	Y	Skip Logic	
			Submit a comment	A					
			Download documents						
			Browse Featured Regulations						
			Just wanted to explore the site						
			Bookmark a docket or document						
			Set up an e-mail notification						
			Other, please specify	ZZ					
ACQCol0010884	A	When preparing to submit a comment, how do you prefer to read the document? (select all that apply)	Print it out		Checkbox, one-up	MULTI	N	Skip Logic	Document Preference
			Download and read the PDF on the computer						
			Read it on the website						
			Read it on a tablet or other mobile device						
CWS01241	ZZ	Please tell us your other reason for visiting the site today.			Text field, <100 char		N	Skip Logic	
AED05845		If you were looking for a document, what type of document were you looking for? (check all that apply)	Rules		Checkbox, one-up	Multi	N		
			Proposed Rules						
			Notices						
			Public Comment						
			Guidance						
			Information Collection Requests						
			Environmental Impact Statement						
			Supporting Materials						
			I don't know						
			Other						
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	
			Links did not take me where I expected						
			Could not navigate back to previous information	C					
			Would often feel lost, not know where I was						
			Encountered technical difficulties (i.e. error messages, system timeouts)						
			I did not experience any navigation difficulties						
			Other, please specify	B					
CWS01245	B	Please tell us about your other experience. --> Please tell us about your other experience while navigating Regulations.gov today.			Text field, no char limit		N	Skip Logic	
ACQDom0003567	C	Please describe for us what you experienced today when you could not navigate back to the previous information.			Text field, no char limit		N	Skip Logic	Can't Navigate Back
ACQCol0010885		Which of the following social media tools and services do you use to share information or stay connected to Regulations.gov?	Email/Email Alert		Checkbox, one-up	Multi	Y	Skip Logic Group	Social Media
			Facebook						
			Twitter						
			YouTube						
			Blogs						
			Podcasts/Online webcasts						
			RSS feeds						
			API/Widgets						
			Other, please specify	A					
			None						
ACQCol0010886	A	Please tell us which other online services you use to stay connected to Regulations.gov.			Text field, no char limit		N	Skip Logic	Other Social Media
KFB07315		Regulations.gov has included year-to-date summary statistics and a graphic display of Site Data within the site. How useful do you feel the following additional features would be: Additional types of summary data	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data
			Somewhat Useful						
			Not Useful						
			Don't Know						
KFB07316		Dynamically generate summary data and display in real-time	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_RealTime
			Somewhat Useful						
			Not Useful						
			Don't Know						
KFB07317		Highlight effective dates and impacted industries	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Dates & Industries
			Somewhat Useful						
			Not Useful						
			Don't Know						
ACQWro0008352		Graphically display comments on regulatory actions by submitter group (e.g. law firms, NGOs)	Very Useful		Dropdown (Select-	Single	N	Multiple List	Dashboard_Submitter
			Somewhat Useful						
			Not Useful						
			Don't Know						
ACQWro0008339		Graphically display comments on regulatory actions by geographic location	Very Useful		Dropdown (Select-	Single	N	Multiple List	Dashboard_Geograph
			Somewhat Useful						
			Not Useful						
			Don't Know						
KFB07319		What other types of summary data would you find useful?			Text field no char Limit		N		Other Summary Data
ALM0164		Were you able to **accomplish** what you wanted to do on Regulations.gov today?	*Yes*		*Radio Button One Up Vertical*	*Single*	*Y*	*Skip Logic Group*	
			No	A, B					
	A	Why weren't you able to accomplish your task today?			Text field, <100 char		N		Not able to accomplish
AKR1359	A	Since you did not accomplish what you wanted, what do you intend to do next?	Try this site again later		Radio Button One Up Vertical	Single	Y	NOTE for ForeSee DOT: This question (ALM0164) has been moved to a new place on the survey, please adjust survey template to reflect this.	
			Call the helpdesk						
			Submit webform to helpdesk						
			Contact department/agency directly						
			Nothing I give up						
			Try another site (please specify)	B					
AKR1360	B	If you will try another site, please specify:			Text field, <100 char		N		
	B	Did you, or do you plan to, contact any of the following for help with what you could not accomplish today?	Yes, the helpdesk		Checkbox, one-up	Multi	N		
			Yes, a specific department/agency directly						
			No, I do not plan to contact any of the above resources						
			No, I give up on trying to accomplish my task						
KFB07322		If the following features were added to the site, how useful would they be to you? Ability to engage with other Regulations.gov users through messaging and/or forum discussions	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data
			Somewhat Useful						
			Not Useful						
			Don't Know						

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
ALM0030		How **frequently** do you visit this site?	First time More than once a day Once a day Once a week Once a month Twice a year or less		Radio Button One Up Vertical	Single	Y	Skip Logic	
EDO03616		What brought you to the site today?	Followed a link from an email Followed a link from FederalRegister.gov or RegInfo.gov Followed a link/recommendation from another website or news article Heard about the site from a friend, co-worker, etc. Did an online search which brought me here I need this site for my job Other, please specify	D	Radio Button One Up Vertical	Single	Y	Skip Logic	**Learned about site**
EDO03617	D	Please specify what brought you to the site today.			Text field, no char limit		N	Skip Logic	Other Brought to site
AED08171		Which features on the homepage did you use today? (check all that apply)	Search box/Search tab **Browse** tab **Learn** tab Advanced Search Are you new to the site?' links Regulations with comments due soon Newly Posted Regulations Other (please specify): None of the above	A,B, X, Y M, N, O L A,B, X C	Checkbox, one-up vertical	Multi	Y	Skip Logic	Home Page Features
	Y	How useful was having your search **keyword highlighted** within the search results?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Keyword Highlight
ACQCol0010894	M	Are the documents shown under each category grouped logically?	Yes No	G	Radio Button One Up Vertical	Single	Y	Skip Logic Group	Browse Tab
ACQCol0010895	G	Please tell us how you feel the document categories could be grouped more logically.			Text field, no char limit		N	Skip Logic	OE _Logical Categorization
ACQCol0010896	N	Each featured regulation on the Browse tab has a 'Comment Now' icon next to it, which links directly to the Submit a Comment page. Did you find this resource useful?	Yes, it was useful No, I did not see that icon No, I did not realize where that icon would lead No, I wanted to read the regulation first No, I did not want to submit a comment		Radio Button One Up Vertical	Single	N	Skip Logic Group	Submit a Comment _
ACQCol0010897	O	Each featured regulation also has a Social Media Share icon. Did you use the Social Media Share functionality today?	Yes, it was useful No, I did not see that icon No, I did not want to share any regulations		Radio Button One Up Vertical	Single	N	Skip Logic Group	SM Share Functionality
ACQCol0010898	L	Which of these statements **best** describes your experience with the Regulatory Timeline.	I learned information about the process I did not know I have a better understanding of the Regulatory process I still have questions about the Regulatory process that were I found the explanations confusing I expected different information within the Learn tab None of the above		Radio Button One Up Vertical	Single	N	Skip Logic Group	Regulatory Timeline
AED08172	C	What other homepage features did you use today?			Text field, <100 char		N	Skip Logic	Other Home Page Features
AED08173	A	Which features on the search results page did you use today? (check all that apply)	Used the Sort By dropdown Viewed results in Table format Filtered results by Agency Filtered results by Category Filtered results by Document Type Filtered results by Docket Type Filtered by Posted Filtered by Comment Period Filtered by Comments Due Searched within Results Used the Document Spotlight (magnifying glass icon) None of the above Other (please specify):	F Z D	Checkbox, one-up vertical	Multi	Y	Skip Logic	Search Features
ACQWro0008337	Z	How useful was the Document Spotlight feature?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Document Spotlight
	F	Do you prefer viewing results in the default List view or in the Table view?	List view Table view Not Sure/No Opinion	T K	Dropdown (Select-	Single	Y	Skip Logic	Table Format Opinion
	T	Please tell us why you prefer the List view to the Table view.			Text field, no char limit		N	Skip Logic	Prefer List
	K	Please tell us why you prefer the Table view to the List view.			Text field, no char limit		N	Skip Logic	Prefer Table
AED08180	D	Which other search result features did you use today?			Text field, <100 char		N	Skip Logic	Other Search Features Used
AED08181	B	What was your impression of the search results? (check all that apply)	Results were relevant to my search terms or needs Results were not relevant to my search terms or needs Too many results displayed Results required too many refinements to get to what I wanted Returned not enough/no results Search speed was too slow Other (please specify):	E	Checkbox, one-up vertical	Multi	Y	Skip Logic	Impression of Search Feature
AED08182	E	Please tell us about your impression of the search feature.			Text field, <100 char		N	Skip Logic	Other Impression of Search Feature
EDO03618	X	Please specify what keywords you typed into the search box today.			Text field, no char limit		N	Skip Logic	Search Keyword
ALM0031		Which **best describes** you?	General public Lobbyist/Trade organization Law firm Public interest organization Academic community Small business Consultant Regulated industry Federal government Local/State government Foreign government	W,X	Dropdown (Select-one)	Single	Y	Skip Logic	
AED05840	W	Why did you choose to come to this site instead of FDMS.gov? (check all that apply)	I don't know what FDMS.gov is I could not find what I needed on FDMS.gov Regulations.gov is quicker Regulations.gov has a better search engine I was looking for a docket or document from another agency I forgot my FDMS.gov user name or password Other, please specify	Y	Checkbox, one-up vertical	Multi	Y	Skip Logic	
AED05841	Y	Other reason for visiting regulations.gov instead of FDMS			Text field, <100 char		N	Skip Logic	
AED05842	X	What tasks do you typically use Regulations.gov for? (check all	Find and/or download a docket Find and/or download a document Submit a comment Confirm that a comment was posted and publicly viewable Look up dockets or documents in another agency Create reports Find a comment with a tracking number Bookmark a docket or document Set up e-mail notifications		Checkbox, one-up vertical	Multi	Y	Skip Logic	

Model Instance Name: Regulations.gov		red & strike-through: DELETE
		underlined & italicized: RE-ORDER
		pink: ADDITION/New Question
Date:	2/17/2012	blue + -->: REWORDING
		violet (bold): SKIP-LOGIC

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			Look up a regulatory agenda						
			Find a historical rule						
			Other, please specify	Z					
AED05843	Z	Other tasks you typically use Regulations.gov for			Text field, <100 char		N		
AED05844		What did you come to the site to do today? (check all that apply)	Find a document	A	Checkbox, one-up vertical	MULTI	Y	Skip Logic	
			Submit a comment						
			Download documents						
			Browse Featured Regulations						
			Just wanted to explore the site						
			Bookmark a docket or document						
			Set up an e-mail notification						
			Other, please specify	ZZ					
ACQCol0010884	A	When preparing to submit a comment, how do you prefer to read the document? (select all that apply)	Print it out		Checkbox, one-up	MULTI	N	Skip Logic	Document Preference
			Download and read the PDF on the computer						
			Read it on the website						
			Read it on a tablet or other mobile device						
CWS01241	ZZ	Please tell us your other reason for visiting the site today.			Text field, <100 char		N	Skip Logic	
ALM0164		Were you able to **accomplish** what you wanted to do?	Yes		Radio Button One Up Vertical	Single	Y	Skip Logic Group	
			No	A					
AKR1359	A	Since you did not accomplish what you wanted, what do you intend to do next?	Try this site again later		Radio Button One Up Vertical	Single	Y		
			Call the helpdesk						
			Submit webform to helpdesk						
			Contact department/agency directly						
			Nothing-I give up						
			Try another site (please specify)	B					
AKR1360	B	If you will try another site, please specify:			Text field, <100 char		N		
AED05845		If you were looking for a document, what type of document were	Rules		Checkbox, one-up	Multi	N		
			Proposed Rules						
			Notices						
			Public Comment						
			Guidance						
			Information Collection Requests						
			Environmental Impact Statement						
			Supporting Materials						
			I don't know						
			Other						
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	
			Links did not take me where I expected						
			Could not navigate back to previous information	C					
			Would often feel lost, not know where I was						
			Encountered technical difficulties (i.e. error messages, system timeouts)						
			I did not experience any navigation difficulties						
			Other, please specify	B					
CWS01245	B	Please tell us about your other experience.			Text field, no char limit		N	Skip Logic	
ACQDom0003567	C	Please describe for us what you experienced today when you could not navigate back to the previous information.			Text field, no char limit		N	Skip Logic	Can't Navigate Back
ACQCol0010885		Which of the following social media tools and services do you use to share information or stay connected to Regulations.gov?	Email/Email Alert		Checkbox, one-up	Multi	Y	Skip Logic Group	Social Media
			Facebook						
			Twitter						
			YouTube						
			Blogs						
			Podcasts/Online webcasts						
			RSS feeds						
			API/Widgets						
			Other, please specify	A					
			None						
ACQCol0010886	A	Please tell us which other online services you use to stay connected to Regulations.gov.			Text field, no char limit		N	Skip Logic	Other Social Media
ACQWro0008363		Please share with us any additional details about your experience on Regulations.gov that would help us improve the site. (optional)			Text field no char. Limit		N		Improvement
KFB07315		Regulations.gov has included year-to-date summary statistics and a graphic display of Site Data within the site. How useful do you feel the following additional features would be: Additional types of summary data	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data
			Somewhat Useful						
			Not Useful						
			Don't Know						
KFB07316		Dynamically generate summary data and display in real-time	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_RealTime
			Somewhat Useful						
			Not Useful						
			Don't Know						
KFB07317		Highlight effective dates and impacted industries	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Dates & Industries
			Somewhat Useful						
			Not Useful						
			Don't Know						
ACQWro0008352		Graphically display comments on regulatory actions by submitter group (e.g. law firms, NGOs)	Very Useful		Dropdown (Select-	Single	N	Multiple List	Dashboard_Submitter
			Somewhat Useful						
			Not Useful						
			Don't Know						
ACQWro0008339		Graphically display comments on regulatory actions by geographic location	Very Useful		Dropdown (Select-	Single	N	Multiple List	Dashboard_Geograph
			Somewhat Useful						
			Not Useful						
			Don't Know						
KFB07319		What other types of summary data would you find useful?			Text field no char. Limit		N		Other Summary Data
KFB07322		If the following features were added to the site, how useful would they be to you? Ability to engage with other Regulations.gov users through messaging and/or forum discussions	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data
			Somewhat Useful						
			Not Useful						
			Don't Know						

Model Instance Name:		red & strike-through: DELETE
Regulations.gov		*underlined & italicized*: RE-ORDER
		pink: ADDITION/New Question
Date:	2/17/2012	blue + -->: REWORDING
		violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from li	Single or Multi	Required Y/N	Special Instructions	Question Label
ALM0030		How **frequently** do you visit this site?	First time		Radio Button One Up Vertical	Single	Y	Skip Logic	
			More than once a day	B					
			Once a day	B					
			Once a week	B					
			Once a month	B					
			Twice a year or less						
~~ACQCol0010883~~	B	~~Please tell us more about your impressions of the recent site changes. (check all that apply)~~	~~The design of the site pages are more streamlined~~		~~Checkbox, one-up vertical~~	~~Multi~~	~~Y~~	~~Skip Logic~~	~~Redesign Impressions~~
			~~The design of the site pages are less streamlined~~						
			~~The design of the site pages are about the same~~						
			~~The navigation of the site is more user friendly~~						
			~~The navigation of the site is less user friendly~~						
			~~The navigation of the site is about the same~~						
			~~It is easier to find what I'm looking for~~						
			~~It is harder to find what I'm looking for~~						
			~~I have the same level of difficulty in finding information~~						
			~~Other Comments (please specify)~~	C					
~~ACQCol0010901~~	C	~~Please tell us about your other impressions of the recent redesign.~~			~~Text field, no char limit~~		~~N~~	~~Skip Logic~~	~~Other Redesign~~
EDO03616		What brought you to the site <u>today</u>?	Followed a link from an email		Radio Button One Up Vertical	Single	Y	Skip Logic	**Learned about site**
			Followed a link from FederalRegister.gov or RegInfo.gov						
			Followed a link/recommendation from another website or news article						
			Heard about the site from a friend, co-worker, etc.						
			Did an online search which brought me here						
			I need this site for my job						
			Other, please specify	D					
EDO03617	D	Please specify what brought you to the site today.			Text field, no char limit		N	Skip Logic	Other Brought to site
AED08171		Which features on the homepage did you use today? (check all that apply)	Search box/Search tab	A,B,X	Checkbox, one-up...	Multi	Y	Skip Logic	Home Page Features
			Browse tab	M, N, O					
			Learn tab	L					
			Advanced Search	A,B,X					
			Are you new to the site?' links						
			Regulations with comments due soon						
			Newly Posted Regulations						
			Other (please specify):	C					
			None of the above						
ACQCol0010894	M	Are the documents shown under each category grouped logically?	Yes		Radio Button One...	Single	Y	Skip Logic Group	Browse Tab
			No	G					
ACQCol0010895	G	Please tell us how you feel the document categories could be grouped more logically.			Text field, no char limit		N	Skip Logic	OE_Logical Categorization
ACQCol0010896	N	Each featured regulation on the Browse tab has a 'Comment Now' icon next to it, which links directly to the Submit a Comment page. Did you find this resource useful?	Yes, it was useful		Radio Button One...	Single	N	Skip Logic Group	Submit a Comment...
			No, I did not see that icon						
			No, I did not realize where that icon would lead						
			No, I wanted to read the regulation first						
			No, I did not want to submit a comment						
ACQCol0010897	O	Each featured regulation also has a Social Media Share icon. Did you use the Social Media Share functionality today?	Yes, it was useful		Radio Button One Up Vertical	Single	N	Skip Logic Group	SM Share Functionality
			No, I did not see that icon						
			No, I did not want to share any regulations						
ACQCol0010898	L	Which of these statements **best** describes your experience with the Regulatory Timeline.	I learned information about the process I did not know		Radio Button One Up Vertical	Single	N	Skip Logic Group	Regulatory Timeline
			I have a better understanding of the Regulatory process						
			I still have questions about the Regulatory process that were						
			I found the explanations confusing						
			I expected different information within the Learn tab						
			None of the above						
AED08172	C	What other homepage features did you use today?			Text field, <100 char		N	Skip Logic	Other Home Page Features
AED08173	A	Which features on the search results page did you use today? (check all that apply)	Used the *Sort By* dropdown		Checkbox, one-up...	Multi	Y	Skip Logic	Search Features
			Filtered results by Agency						
			Filtered results by Category						
			Filtered results by Document Type						
			Filtered results by Docket Type						
			Filtered by Posted						
			Filtered by Comment Period						
			Filtered by Comments Due						
			Searched within Results						
			Used the Document Spotlight (magnifying glass icon)	Z					
			None of the above						
			Other (please specify):	D					
ACQWro0008337	Z	How useful was the **Document Spotlight** feature?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic	Document Spotlight
			Somewhat useful						
			Not useful						
AED08180	D	Which other search result features did you use today?			Text field, <100 char		N	Skip Logic	Other Search Features Used
AED08181	B	What was your impression of the search results? (check all that apply)	Results were relevant to my search terms or needs		Checkbox, one-up vertical	Multi	Y	Skip Logic	Impression of Search Feature
			Results were not relevant to my search terms or needs						
			Too many results displayed						
			Results required too many refinements to get to what I wanted						
			Returned not enough/no results						
			Search speed was too slow						
			Other (please specify):	E					
AED08182	E	Please tell us about your impression of the search feature.			Text field, <100 char		N	Skip Logic	Other Impression of Search Feature
EDO03618	X	Please specify what keywords you typed into the search box today.			Text field, no char limit		N	Skip Logic	Search Keyword
ALM0031		Which **best describes** you?	General public		Dropdown (Select-one)	Single	Y	Skip Logic	
			Lobbyist/Trade organization						
			Law firm						
			Public interest organization						
			Academic community						
			Small business						
			Consultant						
			Regulated industry						
			Federal government	W,X					
			Local/State government						
			Foreign government						
AED05840	W	Why did you choose to come to this site instead of FDMS.gov? (check all that apply)	I don't know what FDMS.gov is		Checkbox, one-up	Multi	Y	Skip Logic	
			I could not find what I needed on FDMS.gov						
			Regulations.gov is quicker						
			Regulations.gov has a better search engine						
			I was looking for a docket or document from another agency						
			I forgot my FDMS.gov user name or password						
			Other, please specify	Y					
AED05841	Y	Other reason for visiting regulations.gov instead of FDMS			Text field, <100 char		N	Skip Logic	
AED05842	X	What tasks do you typically use Regulations.gov for? (check all	Find and/or download a docket		Checkbox, one-up	Multi	Y	Skip Logic	
			Find and/or download a document						
			Submit a comment						
			Confirm that a comment was posted and publicly viewable						

Model Instance Name:						
Regulations.gov		red & strike-through: DELETE				
		underlined & italicized: RE-ORDER				
Date: 2/17/2012		pink: ADDITION/New Question				
		blue + -->: REWORDING				
		violet (bold): SKIP-LOGIC				

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			Look up dockets or documents in another agency						
			Create reports						
			Find a comment with a tracking number						
			Bookmark a docket or document						
			Set up e-mail notifications						
			Look up a regulatory agenda						
			Find a historical rule						
			Other, please specify	Z					
AED05843	Z	Other tasks you typically use Regulations.gov for			Text field, <100 char		N		
AED05844		What did you come to the site to do today? (check all that apply)	Find a document / Submit a comment / Download documents / Browse Featured Regulations / Just wanted to explore the site / Bookmark a docket or document / Set up an e-mail notification / Other, please specify	A ... ZZ	Checkbox, one-up vertical	MULTI	Y	Skip Logic	
ACQCol0010884	A	When preparing to submit a comment, how do you prefer to read the document? (select all that apply)	Print it out / Download and read the PDF on the computer / Read it on the website / Read it on a tablet or other mobile device		Checkbox, one-up	MULTI	N	Skip Logic	Document Preference
CWS01241	ZZ	Please tell us your other reason for visiting the site today.			Text field, <100 char		N	Skip Logic	
ALM0164		Were you able to **accomplish** what you wanted to do?	Yes / No	A	Radio Button One Up Vertical	Single	Y	Skip Logic Group	
AKR1359	A	Since you did not accomplish what you wanted, what do you intend to do next?	Try this site again later / Call the helpdesk / Submit webform to helpdesk / Contact department/agency directly / Nothing-I give up / Try another site (please specify)	B	Radio Button One Up Vertical	Single	Y		
AKR1360	B	If you will try another site, please specify:			Text field, <100 char		N		
AED05845		If you were looking for a document, what type of document were	Rules / Proposed Rules / Notices / Public Comment / Guidance / Information Collection Requests / Environmental Impact Statement / Supporting Materials / I don't know / Other		Checkbox, one-up	Multi	N		
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand / Links did not take me where I expected / Could not navigate back to previous information / Would often feel lost, not know where I was / Encountered technical difficulties (i.e. error messages, system timeouts) / I did not experience any navigation difficulties / Other, please specify	C ... B	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	
CWS01245	B	Please tell us about your other experience.			Text field, no char limit		N	Skip Logic	
ACQDom0003567	C	Please describe for us what you experienced today when you could not navigate back to the previous information.			Text field, no char limit		N	Skip Logic	Can't Navigate Back
ACQCol0010885		Which of the following social media tools and services do you use to share information or stay connected to Regulations.gov?	Email/Email Alert / Facebook / Twitter / YouTube / Blogs / Podcasts/Online webcasts / RSS feeds / API/Widgets / Other, please specify / None	A	Checkbox, one-up	Multi	Y	Skip Logic Group	Social Media
ACQCol0010886	A	Please tell us which other online services you use to stay connected to Regulations.gov.			Text field, no char limit		N	Skip Logic	Other Social Media
ACQWro0008363		Please share with us any additional details about your experience on Regulations.gov that would help us improve the site. (optional)			Text field no char. Limit		N		Improvement
KFB07315		Regulations.gov has included year-to-date summary statistics and a graphic display of Site Data within the site. How useful do you feel the following additional features would be: Additional types of summary data	Very Useful / Somewhat Useful / Not Useful / Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data
KFB07316		Dynamically generate summary data and display in real-time	Very Useful / Somewhat Useful / Not Useful / Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_RealTime
KFB07317		Highlight effective dates and impacted industries	Very Useful / Somewhat Useful / Not Useful / Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Dates & Industries
ACQWro0008352		Graphically display comments on regulatory actions by submitter group (e.g. law firms, NGOs)	Very Useful / Somewhat Useful / Not Useful / Don't Know		Dropdown (Select-	Single	N	Multiple List	Dashboard_Submitter
ACQWro0008339		Graphically display comments on regulatory actions by geographic location	Very Useful / Somewhat Useful / Not Useful / Don't Know		Dropdown (Select-	Single	N	Multiple List	Dashboard_Geograph
KFB07319		What other types of summary data would you find useful?			Text field no char. Limit		N		Other Summary Data
KFB07322		If the following features were added to the site, how useful would they be to you? Ability to engage with other Regulations.gov users through messaging and/or forum discussions	Very Useful / Somewhat Useful / Not Useful / Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data

Model Instance Name:			red & strike-through: DELETE
Regulations.gov			underlined & italicized: RE-ORDER
MID: sJNkhVARwtQkos59ZsYl5w==			pink: ADDITION/New Question
Date:	2/17/2012		blue + -->: REWORDING
			violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
ALM0030		How **frequently** do you visit this site?	First time		Radio Button One Up Vertical	Single	Y	Skip Logic	
			More than once a day	B					
			Once a day	B				Change to	
			Once a week	B				Skip Logic	
			Once a month	B					
			Twice a year or less						
NEW	B	Please tell us more about your impressions of the recent site changes. (check all that apply)	The design of the site pages are more streamlined		Checkbox, one-up vertical	Multi	Y	Skip Logic	Redesign Impressions
			The design of the site pages are less streamlined						
			The design of the site pages are about the same						
			The navigation of the site is more user friendly						
			The navigation of the site is less user friendly						
			The navigation of the site is about the same						
			It is easier to find what I'm looking for						
			It is harder to find what I'm looking for						
			I have the same level of difficulty in finding information						
			Other Comments (please specify)	C					
NEW	C	Please tell us about your other impressions of the recent redesign.			Text field, no char limit		N	Skip Logic	Other Redesign
EDO03616		What brought you to the site today?	Followed a link from an email		Radio Button One Up Vertical	Single	Y	Skip Logic	**Learned about site**
			Followed a link from FederalRegister.gov or RegInfo.gov						
			Followed a link/recommendation from another website or news article						
			Heard about the site from a friend, co-worker, etc.						
			Did an online search which brought me here						
			I need this site for my job						
			Other, please specify	D					
EDO03617	D	Please specify what brought you to the site today.			Text field, no char limit		N	Skip Logic	Other Brought to site
AED08171		Which features on the homepage did you use today? (check all that apply)	Search box/Search tab	A,B, X	Checkbox, one-up vertical	Multi	Y	Skip Logic	Home Page Features
			Browse tab	M, N, O					
			Learn tab	L					
			Advanced Search	A,B, X					
			Are you new to the site?' links						
			Site Map						
			What's Hot						
			Closing Soon --> Regulations with comments due soon						
			Newly Posted Regulations						
			EO 13563 and Regulatory Resources						
			Other (please specify):	C					
			None of the above						
	M	Are the documents shown under each category grouped logically?	Yes		Radio Button One Up Vertical	Single	Y	Skip Logic Group	Browse Tab
			No	G					
	G	Please tell us how you feel the document categories could be grouped more logically.			Text field, no char limit		N	Skip Logic	OE_Logical Categorization
	N	Each featured regulation on the Browse tab has a 'Comment Now' icon next to it, which links directly to the Submit a Comment page. Did you find this resource useful?	Yes, it was useful		Radio Button One Up Vertical	Single	N	Skip Logic Group	Submit a Comment
			No, I did not see that icon						
			No, I did not realize where that icon would lead						
			No, I wanted to read the regulation first						
			No, I did not want to submit a comment						
	O	Each featured regulation also has a Social Media Share icon. Did you use the Social Media Share functionality today?	Yes, it was useful		Radio Button One Up Vertical	Single	N	Skip Logic Group	_SM Share_
			No, I did not see that icon						
			No, I did not want to share any regulations						
	L	Which of these statements **best** describes your experience with the Regulatory Timeline.	I learned information about the process I did not know		Radio Button One Up Vertical	Single	N	Skip Logic Group	Regulatory Timeline
			I have a better understanding of the Regulatory process						
			I still have questions about the Regulatory process that were not answered						
			I found the explanations confusing						
			I expected different information within the Learn tab						
			None of the above						
AED08172	C	What other homepage features did you use today?			Text field, <100 char		N	Skip Logic	Other Home Page Features
AED08173	A	Which features of --> on the search results page did you use today? (check all that apply)	Used the Sort By dropdown		Checkbox, one-up vertical	Multi	Y	Skip Logic	Search Features
			Filtering results by agency --> Filtered results by Agency	R					
			Filtered results by Category						
			Filtering results by type of document --> Filtered results by Document Type	S					
			Filtering results by type of docket folder --> Filtered results by Docket Type	T					
			Filtered by Posted						
			Filtered by Comment Period						
			Filtered by Comments Due						
			Searching within results --> Searched within Results	W					
			Document preview (magnifying glass icon) --> Used the Document Spotlight (magnifying glass icon)	Z					
			None of the above						
			Other (please specify):	D					
AED08174	R	How useful was filtering the results by agency?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_Agency
			Somewhat useful						
			Not useful						
AED08175	S	How useful was filtering the results by type of document?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_Document
			Somewhat useful						
			Not useful						
AED08176	T	How useful was filtering the results by type of docket folder?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_docket folder
			Somewhat useful						
			Not useful						
AED08179	W	How useful was the ability to search within results?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic	Search within Results
			Somewhat useful						
			Not useful						
ACQWro0008337	Z	How useful was the document preview --> Document Spotlight feature?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic	Document Preview --> Document Spotlight
			Somewhat useful						
			Not useful						
AED08180	D	Which other search result features were most useful to you today? --> did you use today?			Text field, <100 char		N	Skip Logic	Other Search Features Used
AED08181	B	What was your impression of the search feature --> results? (check all that apply)	Results were relevant to my search terms or needs		Checkbox, one-up vertical	Multi	Y	Skip Logic	Impression of Search Feature
			Results were not relevant to my search terms or needs						
			Too many results displayed						
			Results required too many refinements to get to what I wanted						
			Returned not enough/no results						
			I could not open the link						
			Search speed was too slow						
			Other (please specify):	E					
AED08182	E	Please tell us about your impression of the search feature.			Text field, <100 char		N	Skip Logic	Other Impression of Search Feature
EDO03618	X	Please specify what keywords you typed into the search box today.			Text field, no char limit		N	Skip Logic	Search Keyword
ALM0031		Which **best describes** you?	General public		Dropdown (Select-one)	Single	Y	Skip Logic	
			Lobbyist/Trade organization						
			Law firm						
			Public interest organization						
			Academic community						
			Small business						
			Consultant						
			Regulated industry						
			Federal government	W,X					
			Local/State government						
			Foreign government						
AED05840	W	Why did you choose to come to this site instead of FDMS.gov? (check all that apply)	I don't know what FDMS.gov is		Checkbox, one-up vertical	Multi	Y	Skip Logic	
			I could not find what I needed on FDMS.gov						
			Regulations.gov is quicker						
			Regulations.gov has a better search engine						
			I was looking for a docket or document from another agency						
			I forgot my FDMS.gov user name or password						
			Other, please specify	Y					
AED05841	Y	Other reason for visiting regulations.gov instead of FDMS			Text field, <100 char		N	Skip Logic	
AED05842	X	What tasks do you typically use Regulations.gov for? (check all	Find and/or download a docket		Checkbox, one-up vertical	Multi	Y	Skip Logic	
			Find and/or download a document						
			Submit a comment						

Model Instance Name:		red & strike-through: DELETE
Regulations.gov		*underlined & italicized*: RE-ORDER
MID: sJNkhVARwtQkos59ZsYl5w==		pink: ADDITION/New Question
Date: 2/17/2012		blue + -->: REWORDING
		violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			Confirm that a comment was posted and publicly viewable						
			Look up dockets or documents in another agency						
			Create reports						
			Find a comment with a tracking number						
			Bookmark a docket or document						
			Set up e-mail notifications						
			Look up a regulatory agenda						
			Find a historical rule						
			Other, please specify	Z					
AED05843	Z	Other tasks you typically use Regulations.gov for			Text field, <100 char		N		
AED05844		What did you come to the site to do today? (check all that apply)	Find a document		Checkbox, one-up vertical	MULTI	Y	Skip Logic	
			Submit a comment	A					
			Browse by topic					**Change to Skip Logic**	
			Download documents						
			Browse Featured Regulations						
			Just wanted to explore the site						
			Bookmark a docket or document						
			Set up an e-mail notification						
			Other, please specify	ZZ					
	A	When preparing to submit a comment, how do you prefer to read the document? (select all that apply)	Print it out		Checkbox, one-up vertical	MULTI	N	Skip Logic	Document Preference
			Download and read the PDF on the computer						
			Read it on the website						
			Read it on a tablet or other mobile device						
CWS01241	ZZ	Other reason for visiting the site today --> Please tell us your other reason for visiting the site today.			Text field, <100 char		N	Skip Logic	
ALM0164		Were you able to **accomplish** what you wanted to do?	Yes		Radio Button One Up Vertical	Single	Y	Skip Logic Group	
			No	A					
AKR1359	A	Since you did not accomplish what you wanted, what do you intend to do next?	Try this site again later		Radio Button One Up Vertical	Single	Y		
			Call the helpdesk						
			Submit webform to helpdesk						
			Contact department/agency directly						
			Nothing-I give up						
			Try another site (please specify)	B					
AKR1360	B	If you will try another site, please specify:			Text field, <100 char		N		
AED05845		If you were looking for a document, what type of document were	Rules		Checkbox, one-up vertical	Multi	N		
			Proposed Rules						
			Notices						
			Public Comment						
			Guidance						
			Information Collection Requests						
			Environmental Impact Statement						
			Supporting Materials						
			I don't know						
			Other						
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	
			Links did not take me where I expected						
			Could not navigate back to previous information	C					
			Would often feel lost, not know where I was						
			Encountered technical difficulties (i.e. error messages, system timeouts)						
			I did not experience any navigation difficulties						
			Other, please specify	B					
CWS01245	B	Please tell us about your other experience.			Text field, no char limit		N	Skip Logic	
ACQDom0003567	C	Please describe for us what you experienced today when you could not navigate back to the previous information.			Text field, no char limit		N	Skip Logic	Can't Navigate Back
ACQWro0008361		Which of the following services would you use to stay connected to Regulations.gov?	Facebook		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Social Media
			Twitter						
			YouTube						
			Blogs						
			Podcasts/Online webcasts						
			RSS feeds						
			API/Widgets						
			None						
			Other, please specify	A					
ACQWro0008362	A	Please tell us which other online services you would use to stay connected to Regulations.gov.			Text field, no char limit		N	Skip Logic	Other Social Media
		Which of the following social media tools and services do you use to share information or stay connected to Regulations.gov?	Email/Email Alert		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Social Media
			Facebook						
			Twitter						
			YouTube						
			Blogs						
			Podcasts/Online webcasts						
			RSS feeds						
			API/Widgets						
			None						
			Other, please specify	A					
	A	Please tell us which other online services you use to stay connected to Regulations.gov.			Text field, no char limit		N	Skip Logic	Other Social Media
ACQWro0008363		Please share with us any additional details about your experience on Regulations.gov that would help us improve the site. (optional)			Text field no char. Limit		N		Improvement
KFB07315		Regulations.gov has included year-to-date summary statistics and a graphic display of Site Data within the site. How useful do you feel the following additional features would be: Additional types of summary data	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data
			Somewhat Useful						
			Not Useful						
			Don't Know						
KFB07316		Dynamically generate summary data and display in real-time	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_RealTime
			Somewhat Useful						
			Not Useful						
			Don't Know						
KFB07317		Highlight effective dates and impacted industries	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Dates & Industries
			Somewhat Useful						
			Not Useful						
			Don't Know						
ACQWro00083		Graphically display comments on regulatory actions by submitter group (e.g. law firms, NGOs)	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Submitter
			Somewhat Useful						
			Not Useful						
			Don't Know						
ACQWro00083		Graphically display comments on regulatory actions by geographic location	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Geograph
			Somewhat Useful						
			Not Useful						
			Don't Know						
KFB07319		What other types of summary data would you find useful?			Text field no char. Limit		N		Other Summary Data
KFB07322		If the following features were added to the site, how useful would they be to you? Ability to engage with other Regulations.gov users through messaging and/or forum discussions	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data
			Somewhat Useful						
			Not Useful						
			Don't Know						

red & strike-through: DELETE
underlined & italicized: RE-ORDER
pink: ADDITION/New Qeustion
blue + -->: REWORDING
violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
ALM0030		How **frequently** do you visit this site?	First time		Radio Button One Up Vertical	Single	Y	Skip Logic	
			More than once a day						
			Once a day						
			Once a week						
			Once a month						
			Twice a year or less						
EDO03616		What brought you to the site today?	Followed a link from an email		Radio Button One Up Vertical	Single	Y	Skip Logic	**Learned about site**
			Followed a link from FederalRegister.gov or RegInfo.gov						
			Followed a link/recommendation from a an other website or news article						
			Heard about the site from a friend, co-worker, etc.						
			Did an online search which brought me here						
			I need this site for my job						
			Other, please specify	D					
EDO03617	**D**	Please specify what brought you to the site today.			Text field, no char limit		N	Skip Logic	Other Brought to site
AED08171		Which features on the homepage did you use today? (check all that apply)	Search	**A,B, X**	Checkbox, one-up vertical	Multi	Y	Skip Logic	Home Page Features
			Advanced Search	**A,B, X**					
			Site Map						
			What's Hot						
			Closing Soon						
			Newly Posted						
			Regulatory Agenda & Agency Resources --> EO 13563 and Regulatory Resources						
			Other (please specify):						
			None of the above	C					
AED08172	**C**	What other homepage features did you use today?			Text field, <100 char		N	Skip Logic	Other Home Page Features
AED08173	**A**	Which features of the search results did you use today? (check all that apply)	Filtering results by agency	**R**	Checkbox, one-up vertical	Multi	Y	Skip Logic	Search Features
			Filtering results by type of document	**S**					
			Filtering results by type of docket folder	**T**					
			Viewing results by relevance	**U**					
			Viewing results by docket folder	**V**					
			Searching within results	**W**					
			Document preview (magnifying glass icon)	**Z**					
			None of the above						
			Other (please specify):	D					
AED08174	**R**	How useful was **filtering the results by agency**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_Agency
			Somewhat useful						
			Not useful						
AED08175	**S**	How useful was **filtering the results by type of document**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_Document
			Somewhat useful						
			Not useful						
AED08176	**T**	How useful was **filtering the results by type of docket folder**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_docket folder
			Somewhat useful						
			Not useful						
AED08177	**U**	How useful was viewing the results by relevance?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic	Viewing_Relevancy
			Somewhat useful						
			Not useful						
AED08178	**V**	How useful was viewing the results by docket folder?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic	Viewing_Docket folder
			Somewhat useful						
			Not useful						
AED08179	**W**	How useful was the ability to **search within results**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic	Search within Results
			Somewhat useful						
			Not useful						
	Z	How useful was the **document preview** feature?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic	Document Preview
			Somewhat useful						
			Not useful						
AED08180	**D**	Which other search result features were most useful to you today?			Text field, <100 char		N	Skip Logic	Other Search Features Used
AED08181	**B**	What was your impression of the search feature? (check all that apply)	Results were relevant to my search terms or needs		Checkbox, one-up vertical	Multi	Y	Skip Logic	Impression of Search Feature
			Results were not relevant to my search terms or needs						
			Too many results displayed						
			Results required too many refinements to get to what I wanted						
			Returned not enough/no results						
			I could not open the link						
			Search speed was too slow						
			Other (please specify):	E					
AED08182	**E**	Please tell us about your impression of the search feature.			Text field, <100 char		N	Skip Logic	Other Impression of Search Feature
EDO03618	**X**	Please specify what keywords you typed into the search box today.			Text field, no char limit		N	Skip Logic	Search Keyword
KFB07618		Did you watch any of the instructional videos on the Help tab today?	Yes	**A**	Dropdown (Select-one)	Single	Y	Skip Logic	Videos_Watch
			No						
KFB07619	**A**	Please tell us which videos you watched. (check all that apply)	John Moses speaking about Regulations.gov		Checkbox, one-up vertical	Multi	Y	Skip Logic	Videos_which ones
			Explanation of the new features						
			Explanation of the search tool						
			Explanation of how to submit a comment						
			Not Sure						
ALM0031		Which **best describes** you?	General public		Dropdown (Select-one)	Single	Y	Skip Logic	
			Lobbyist/Trade organization						
			Law firm						
			Public interest organization						
			Academic community						
			Small business						
			Consultant						
			Regulated industry						
			Federal government	**W,X**					
			Local/State government						
			Foreign government						
AED05840	**W**	Why did you choose to come to this site instead of FDMS.gov? (check all that apply)	I don't know what FDMS.gov is		Checkbox, one-up vertical	Multi	Y	Skip Logic	
			I could not find what I needed on FDMS.gov						
			Regulations.gov is quicker						
			Regulations.gov has a better search engine						
			I was looking for a docket or document from another agency						
			I forgot my FDMS.gov user name or password						
			Other, please specify	Y					
AED05841	**Y**	Other reason for visiting regulations.gov instead of FDMS			Text field, <100 char		N	Skip Logic	
AED05842	**X**	What tasks do you typically use Regulations.gov for? (check all	Find and/or download a docket		Checkbox, one-up vertical	Multi	Y	Skip Logic	
			Find and/or download a document						
			Submit a comment						
			Confirm that a comment was posted and publicly viewable						
			Look up dockets or documents in another agency						
			Create reports						
			Find a comment with a tracking number						
			Bookmark a docket or document						
			Set up e-mail notifications						
			Look up a regulatory agenda						
			Find a historical rule						
			Other, please specify	Z					
AED05843	**Z**	Other tasks you typically use Regulations.gov for			Text field, <100 char		N		
AED05844		Why did you come to the site today? --> What did you come to the site to do today? (check all that apply)	Find a document		Checkbox, one-up vertical	MULTI	Y	OPS Group	
			Submit a comment						
			Browse by topic						
			Download documents						
			Bookmark a docket or document						
			Set up an e-mail notification						
			Other, please specify	ZZ					
CWS01241	**ZZ**	Other reason for visiting the site today			Text field, <100 char		N		
ALM0164		Were you able to **accomplish** what you wanted to do?	Yes		Radio Button One Up Vertical	Single	Y	Skip Logic Group	
			No	**A**					
AKR1359	**A**	What will you do next? --> Since you did not accomplish what you wanted, what do you intend to do next?	Try this site again later		Radio Button One Up Vertical	Single	Y		
			Call the helpdesk						
			Submit webform to helpdesk						
			Contact department/agency directly						
			Nothing-I give up						
			Try another site (please specify)	**B**					
AKR1360	**B**	If you will try another site, please specify:			Text field, <100 char		N		
AED05845		If you were looking for a document, what type of document were	Rules		Checkbox, one-up vertical	Multi	N		
			Proposed Rules						
			Notices						
			Public Comment						
			Guidance						
			Information Collection Requests						
			Environmental Impact Statement						
			Supporting Materials						
			I don't know						
			Other						
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	
			Links did not take me where I expected						
			Could not navigate back to previous information	**C**					
			Would often feel lost, not know where I was						
			Encountered technical difficulties (i.e. error messages, system timeouts)						
			I did not experience any navigation difficulties						
			Other, please specify	**B**					
CWS01245	**B**	Please tell us about your other experience.			Text field, no char limit		N	Skip Logic	
ACQDom00035 67	**C**	Please describe for us what you experienced today when you could not navigate back to the previous information.			Text field, no char limit		N	Skip Logic	Can't Navigate Back
AKR5502		How would you rate your familiarity with social media on the web? Bookmark or tag website (i.e. Digg or Del.icio.us)	View and contribute often		Dropdown (Select-one)	Single	N	Multiple List	SM_Tag
			View often and contribute occasionally						
			View often but don't contribute						
			View and contribute occasionally						
			View occasionally but don't contribute						

red & strike-through: DELETE
underlined & italicized: RE-ORDER
pink: ADDITION/New Qeustion
blue + -->: REWORDING
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Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
AKR5503		Podcasts or audio on the web	No familiarity / View and contribute often / View often and contribute occasionally / View often but don't contribute / View and contribute occasionally / View occasionally but don't contribute		Dropdown (Select-one)	Single	N	Multiple List	SM_Audio
AKR5504		Online social networks (i.e. FaceBook, MySpace)	No familiarity / View and contribute often / View often and contribute occasionally / View often but don't contribute / View and contribute occasionally / View occasionally but don't contribute		Dropdown (Select-one)	Single	N	Multiple List	SM_Social Networks
AKR5505		Virtual worlds (i.e. Second Life)	No familiarity / View and contribute often / View often and contribute occasionally / View often but don't contribute / View and contribute occasionally / View occasionally but don't contribute		Dropdown (Select-one)	Single	N	Multiple List	SM_Virtual Worlds
AKR5506		Comments, ratings, or reviews (i.e. Epinions)	No familiarity / View and contribute often / View often and contribute occasionally / View often but don't contribute / View and contribute occasionally / View occasionally but don't contribute		Dropdown (Select-one)	Single	N	Multiple List	SM_Comments
AKR5507		Blogs or wikis	No familiarity / View and contribute often / View often and contribute occasionally / View often but don't contribute / View and contribute occasionally / View occasionally but don't contribute		Dropdown (Select-one)	Single	N	Multiple List	SM_Blogs
AKR5508		Vodcasts or videos on the web (i.e. YouTube)	No familiarity / View and contribute often / View often and contribute occasionally / View often but don't contribute / View and contribute occasionally / View occasionally but don't contribute		Dropdown (Select-one)	Single	N	Multiple List	SM_Videos
AKR5509		Personalized web pages (i.e. MyYahoo!, iGoogle)	No familiarity / View and contribute often / View often and contribute occasionally / View often but don't contribute / View and contribute occasionally / View occasionally but don't contribute		Dropdown (Select-one)	Single	N	Multiple List	SM_Personal
AKR5510		RSS feeds/Listservs	No familiarity / View and contribute often / View often and contribute occasionally / View often but don't contribute / View and contribute occasionally / View occasionally but don't contribute		Dropdown (Select-one)	Single	N	Multiple List	SM_RSS
AKR5511		Microblog (i.e. Twitter)	No familiarity / View and contribute often / View often and contribute occasionally / View often but don't contribute / View and contribute occasionally / View occasionally but don't contribute		Dropdown (Select-one)	Single	N	Multiple List	SM_Micro
AKR5512		Other	No familiarity / View and contribute often / View often and contribute occasionally / View often but don't contribute / View and contribute occasionally / View occasionally but don't contribute		Dropdown (Select-one)	Single	N	Multiple List	SM_Other
		Which of the following services would you use to stay connected to Regulations.gov?	Facebook / Twitter / YouTube / Blogs / Podcasts/Online webcasts / RSS feeds / API/Widgets / None / Other, please specify	A	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Social Media
	A	Please tell us which other online services you would use to stay connected to Regulations.gov.			Text field, no char limit		N	Skip Logic	Other Social Media
AKR5513		How would you most like to interact with this site? (Please select all that apply)	Bookmark or tag pages / In social networks / In virtual worlds / By adding comments, ratings, or reviews / Reading blogs / Contributing to wikis / Receiving newsletters/email updates / Subscribing to RSS feeds / Listening to Podcasts or audio / Watching Vodcasts or video / Adding a widget or gadget to my personalized page / Following a microblog / Other (please specify)	A	Checkbox, one-up vertical	Multi	N	OPS Group	SM_Preferred
AKR5514	A	Other social media interaction			Text field, <100 char	Single	N	OPS Group	OE_Preferred SM
ACQDom00035 68		Planned enhancements to Regulations.gov include: simplify the site's comment process, by enabling users to quickly find a rule of interest and submit a comment. From the home page select the comment widget, then choose the rule's 'category', and 'agency', and if you 'sign in' you may later use auto-fill to complete the required fields of the rule's comment form. Do you have any suggestions about the value of the enhancement or specific feature recommendations?			Text field no char. Limit		N		OE_Feature Suggestions
		Please share with us any additional details about your experience on Regulations.gov that would help us improve the site. (*optional*)			Text field no char. Limit		N		Improvement
KFB07315		Regulations.gov has recently included on their homepage summary statistics and a graphic of site content for 2009. This is the first of many forthcoming dashboard and graphic tools intended to make information from Regulations.gov more accessible and useful. --> Regulations.gov has included year-to-date summary statistics and a graphic display of Site Data within the site. How useful do you feel the following additional features would be: Additional types of summary data	Very Useful / Somewhat Useful / Not Useful / Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data
KFB07316		Dynamically generate summary data and display in real-time	Very Useful / Somewhat Useful / Not Useful / Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_RealTime
KFB07317		Highlight effective dates and impacted industries	Very Useful / Somewhat Useful / Not Useful / Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Dates & Industries
KFB07318		Display geographic areas identified or affected by regulatory actions	Very Useful / Somewhat Useful / Not Useful / Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Areas
		Graphically display comments on regulatory actions by submitter group (e.g. law firms, NGOs)	Very Useful / Somewhat Useful / Not Useful / Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Submitter
		Graphically display comments on regulatory actions by geographic location	Very Useful / Somewhat Useful / Not Useful / Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Geograph
KFB07319		What other types of summary data would you find useful?			Text field no char. Limit		N		Other Summary Data
KFB07320		If the following features were added to the site, how useful would they be to you? Ability to find information and stay informed about initiatives and projects affecting specific industries (e.g. highway projects financial and food safety)	Very Useful / Somewhat Useful / Not Useful / Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data
KFB07321		Ability to search for initiatives and projects within a specific proximity (e.g. proposed rule affecting a location or area within 10 miles of Washington, DC)	Very Useful / Somewhat Useful / Not Useful / Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_RealTime
KFB07322		Ability to engage with other MyRegulations.gov users with system through messaging and/or forum discussions	Very Useful / Somewhat Useful / Not Useful / Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Dates &

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
ALM0030		How **frequently** do you visit this site?	First time More than once a day Once a day Once a week Once a month Twice a year or less		Radio Button One Up Vertical	Single	Y	Skip Logic	
EDO03616		What brought you to the site today?	Followed a link from an email Followed a link/recommendation from a website or news article Heard about the site from a friend, co-worker, etc. Did an online search which brought me here I need this site for my job Other, please specify	D	Radio Button One Up Vertical	Single	Y	Skip Logic	**Learned about site**
EDO03617	D	Please specify what brought you to the site today.			Text field, no char limit		N	Skip Logic	Other Brought to site
AED08171		Which features on the homepage did you use today? (check all that apply)	Search → A,B,X Advanced Search → A,B,X Site Map What's Hot Closing Soon Newly Posted Regulatory Agenda & Agency Resources Other (please specify): None of the above → C		Checkbox, one-up vertical	Multi	Y	Skip Logic	Home Page Features
AED08172	C	What other homepage features did you use today?			Text field, <100 char		N	Skip Logic	Other Home Page Features
AED08173	A	Which features of the search results did you use today? (check all that apply)	Filtering results by agency → R Filtering results by type of document → S Filtering results by type of docket folder → T Viewing results by relevance → U Viewing results by docket folder → V Searching within results → W None of the above Other (please specify): → D		Checkbox, one-up vertical	Multi	Y	Skip Logic	Search Features
AED08174	R	How useful was **filtering the results by agency**?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_Agency
AED08175	S	How useful was **filtering the results by type of document**?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_Document
AED08176	T	How useful was **filtering the results by type of docket folder**?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_docket folder
AED08177	U	How useful was **viewing the results by relevance**?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Viewing_Relevancy
AED08178	V	How useful was **viewing the results by docket folder**?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Viewing_Docket folder
AED08179	W	How useful was the ability to **search within results**?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Search within Results
AED08180	D	Which other search result features were most useful to you today?			Text field, <100 char		N	Skip Logic	Other Search Features Used
AED08181	B	What was your impression of the search feature? (check all that apply)	Results were relevant to my search terms or needs Results were not relevant to my search terms or needs Too many results displayed Results required too many refinements to get to what I wanted Returned not enough/no results I could not open the link Search speed was too slow Other (please specify): → E		Checkbox, one-up vertical	Multi	Y	Skip Logic	Impression of Search Feature
AED08182	E	Please tell us about your impression of the search feature.			Text field, <100 char		N	Skip Logic	Other Impression of Search Feature
EDO03618	X	Please specify what keywords you typed into the search box today.			Text field, no char limit		N	Skip Logic	Search Keyword
KFB07618		Did you watch any of the **instructional videos** on the homepage today?	Yes → A No		Dropdown (Select-one)	Single	Y	Skip Logic	Videos_Watch
KFB07619	A	Please tell us which videos you watched. (check all that apply)	John Moses speaking about Regulations.gov Explanation of the new features Explanation of the search tool Explanation of how to submit a comment Not Sure		Checkbox, one-up vertical	Multi	Y	Skip Logic	Videos_which ones
ALM0031		Which **best describes** you?	General public Lobbyist/Trade organization Law firm Public interest organization Academic community Small business Consultant Regulated industry Federal government → W,X Local/State government Foreign government		Dropdown (Select-one)	Single	Y	Skip Logic	
AED05840	W	Why did you choose to come to this site instead of FDMS.gov?	I don't know what FDMS.gov is I could not find what I needed on FDMS.gov Regulations.gov is quicker Regulations.gov has a better search engine I was looking for a docket or document from another agency I forgot my FDMS.gov user name or password Other, please specify → Y		Checkbox, one-up vertical	Multi	Y	Skip Logic	
AED05841	Y	Other reason for visiting regulations.gov instead of FDMS			Text field, <100 char		N	Skip Logic	
AED05842	X	What tasks do you typically use Regulations.gov for? (check all	Find and/or download a docket Find and/or download a document Submit a comment Confirm that a comment was posted and publicly viewable Look up dockets or documents in another agency Create reports Find a comment with a tracking number Bookmark a docket or document Set up e-mail notifications Look up a regulatory agenda Find a historical rule Other, please specify → Z		Checkbox, one-up vertical	Multi	Y	Skip Logic	
AED05843	Z	Other tasks you typically use Regulations.gov for			Text field, <100 char		N		
AED05844		Why did you come to the site today? (check all that apply)	Find a document Submit a comment Browse by topic Download documents Bookmark a docket or document Set up an e-mail notification Other, please specify → ZZ		Checkbox, one-up vertical	MULTI	Y	OPS Group	
CWS01241	ZZ	Other reason for visiting the site today			Text field, <100 char		N		
ALM0164		Were you able to **accomplish** what you wanted to do?	Yes No → A		Radio Button One Up Vertical	Single	Y	Skip Logic Group	
AKR1359	A	What will you do next?	Try this site again later Call the helpdesk Submit webform to helpdesk Contact department/agency directly Nothing-I give up Try another site (please specify) → B		Radio Button One Up Vertical	Single	Y		
AKR1360	B	If you will try another site, please specify:			Text field, <100 char		N		
AED05845		If you were looking for a document, what type of document were	Rules Proposed Rules Notices Public Comment Guidance Information Collection Requests Environmental Impact Statement Supporting Materials I don't know Other		Checkbox, one-up vertical	Multi	N		
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand Links did not take me where I expected Could not navigate back to previous information → C Would often feel lost, not know where I was Encountered technical difficulties (i.e. error messages, system timeouts) I did not experience any navigation difficulties Other, please specify → B		Checkbox, one-up vertical	Multi	Y	~~OPS Group~~ --> Skip Logic Group	
CWS01245	B	~~Other navigating experiences~~ --> Please tell us about your other experience.			Text field, no char limit		N	Skip Logic	

red & strike-through: DELETE
underlined & italicized: RE-ORDER
pink: ADDITION
blue + -->: REWORDING
violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
	C	Please describe for us what you experienced today when you could not navigate back to the previous information.			Text field, no char limit		N	Skip Logic	Can't Navigate Back
AKR1363		If there is an area of the site that you think **most** needs improving.	Searching for a document/regulation		Radio Button One Up Vertical	SINGLE	N	OPS Group	
			Submitting a comment						
			Help pages						
			Other, please specify	H					
AED05849	H	Other area for improvement		H	Text field, <100 char		N	OPS Group	
AKR5502		How would you rate your familiarity with social media on the web? Bookmark or tag website (i.e. Digg or Del.icio.us)	View and contribute often		Dropdown (Select-one)	Single	N	Multiple List	SM_Tag
			View often and contribute occasionally						
			View often but don't contribute						
			View and contribute occasionally						
			View occasionally but don't contribute						
			No familiarity						
AKR5503		Podcasts or audio on the web	View and contribute often		Dropdown (Select-one)	Single	N	Multiple List	SM_Audio
			View often and contribute occasionally						
			View often but don't contribute						
			View and contribute occasionally						
			View occasionally but don't contribute						
			No familiarity						
AKR5504		Online social networks (i.e. FaceBook, MySpace)	View and contribute often		Dropdown (Select-one)	Single	N	Multiple List	SM_Social Networks
			View often and contribute occasionally						
			View often but don't contribute						
			View and contribute occasionally						
			View occasionally but don't contribute						
			No familiarity						
AKR5505		Virtual worlds (i.e. Second Life)	View and contribute often		Dropdown (Select-one)	Single	N	Multiple List	SM_Virtual Worlds
			View often and contribute occasionally						
			View often but don't contribute						
			View and contribute occasionally						
			View occasionally but don't contribute						
			No familiarity						
AKR5506		Comments, ratings, or reviews (i.e. Epinions)	View and contribute often		Dropdown (Select-one)	Single	N	Multiple List	SM_Comments
			View often and contribute occasionally						
			View often but don't contribute						
			View and contribute occasionally						
			View occasionally but don't contribute						
			No familiarity						
AKR5507		Blogs or wikis	View and contribute often		Dropdown (Select-one)	Single	N	Multiple List	SM_Blogs
			View often and contribute occasionally						
			View often but don't contribute						
			View and contribute occasionally						
			View occasionally but don't contribute						
			No familiarity						
AKR5508		Vodcasts or videos on the web (i.e. YouTube)	View and contribute often		Dropdown (Select-one)	Single	N	Multiple List	SM_Videos
			View often and contribute occasionally						
			View often but don't contribute						
			View and contribute occasionally						
			View occasionally but don't contribute						
			No familiarity						
AKR5509		Personalized web pages (i.e. MyYahoo!, iGoogle)	View and contribute often		Dropdown (Select-one)	Single	N	Multiple List	SM_Personal
			View often and contribute occasionally						
			View often but don't contribute						
			View and contribute occasionally						
			View occasionally but don't contribute						
			No familiarity						
AKR5510		RSS feeds/Listservs	View and contribute often		Dropdown (Select-one)	Single	N	Multiple List	SM_RSS
			View often and contribute occasionally						
			View often but don't contribute						
			View and contribute occasionally						
			View occasionally but don't contribute						
			No familiarity						
AKR5511		Microblog (i.e. Twitter)	View and contribute often		Dropdown (Select-one)	Single	N	Multiple List	SM_Micro
			View often and contribute occasionally						
			View often but don't contribute						
			View and contribute occasionally						
			View occasionally but don't contribute						
			No familiarity						
AKR5512		Other	View and contribute often		Dropdown (Select-one)	Single	N	Multiple List	SM_Other
			View often and contribute occasionally						
			View often but don't contribute						
			View and contribute occasionally						
			View occasionally but don't contribute						
			No familiarity						
AKR5513		How would you most like to interact with this site? (Please select all that apply)	Bookmark or tag pages		Checkbox, one-up vertical	Multi	N	OPS Group	SM_Preferred
			In social networks						
			In virtual worlds						
			By adding comments, ratings, or reviews						
			Reading blogs						
			Contributing to wikis						
			Receiving newsletters/email updates						
			Subscribing to RSS feeds						
			Listening to Podcasts or audio						
			Watching Vodcasts or video						
			Adding a widget or gadget to my personalized page						
			Following a microblog						
			Other (please specify)	A					
AKR5514	A	Other social media interaction			Text field, <100 char	Single	N	OPS Group	OE_Preferred SM
KFB07314		Planned enhancements to Regulations.gov include: subscribe to RSS feeds based on a specific topic (or subject), filter topics to focus on documents open for comment, and filter topics to focus on documents posted by a specific federal department or agency. Do you have any additional suggestions to improve these features?			Text field no char. Limit		N		OE_Feature Suggestions
		Planned enhancements to Regulations.gov include: simplify the site's comment process, by enabling users to quickly find a rule of interest and submit a comment. From the home page select the comment widget, then choose the rule's 'category', and 'agency', and if you 'sign in' you may later use auto-fill to complete the required fields of the rule's comment form. Do you have any suggestions about the value of the enhancement or specific feature recommendations?			Text field no char. Limit		N		OE_Feature Suggestions
KFB07315		Regulations.gov has recently included on their homepage summary statistics and a graphic of site content for 2009. This is the first of many forthcoming dashboard and graphic tools intended to make information from Regulations.gov more accessible and useful. How useful do you feel the following features would be: Additional types of summary data	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data
			Somewhat Useful						
			Not Useful						
			Don't Know						
KFB07316		Dynamically generate summary data and display in real-time	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_RealTime
			Somewhat Useful						
			Not Useful						
			Don't Know						
KFB07317		Highlight effective dates and impacted industries	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Dates & Industries
			Somewhat Useful						
			Not Useful						
			Don't Know						
KFB07318		Display geographic areas identified or affected by regulatory actions	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Areas
			Somewhat Useful						
			Not Useful						
			Don't Know						
KFB07319		What other types of summary data would you find useful?			Text field no char. Limit		N		Other Summary Data
KFB07320		If the following features were added to the site, how useful would they be to you? Ability to find information and stay informed about initiatives and projects affecting specific industries (e.g. highway projects and food safety)	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data
			Somewhat Useful						
			Not Useful						
			Don't Know						
KFB07321		Ability to search for initiatives and projects within a specific proximity (e.g. proposed rule affecting a location or area within 10 miles of Washington, DC)	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_RealTime
			Somewhat Useful						
			Not Useful						
			Don't Know						
KFB07322		Ability to engage with other MyRegulations.gov users with system messages and/or forum discussions	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Dates &
			Somewhat Useful						
			Not Useful						
			Don't Know						

Model Instance Name:		red & strike-through: DELETE
Regulations.gov		underlined & italicized: RE-ORDER
MID: sJNkhVARwtQkos59ZsYl5w==		pink: ADDITION
Date:	6/4/2010	blue + -->: REWORDING
		violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
ALM0030		How **frequently** do you visit this site?	First time / More than once a day / Once a day / Once a week / Once a month / Twice a year or less		Radio Button One Up Vertical	Single	Y	Skip Logic	
EDO03616		What brought you to the site today?	Followed a link from an email / Followed a link/recommendation from a website or news article / Heard about the site from a friend, co-worker, etc. / Did an online search which brought me here / I need this site for my job / Other, please specify	D	Radio Button One Up Vertical	Single	Y	Skip Logic	Learned about site
EDO03617	D	Please specify what brought you to the site today.			Text field, no char limit		N	Skip Logic	Other Brought to site
AED08171		Which features on the homepage did you use today? (check all that apply)	Search / Advanced Search / Site Map / What's Hot / Closing Soon / Newly Posted / Regulatory Agenda & Agency Resources / Other (please specify): / None of the above	A,B, X / A,B, X / C	Checkbox, one-up vertical	Multi	Y	Skip Logic	Home Page Features
AED08172	C	What other homepage features did you use today?			Text field, <100 char		N	Skip Logic	Other Home Page Features
AED08173	A	Which features of the search results did you use today? (check all that apply)	Filtering results by agency / Filtering results by type of document / Filtering results by type of docket folder / Viewing results by relevance / Viewing results by docket folder / Searching within results / None of the above / Other (please specify):	R / S / T / U / V / W / D	Checkbox, one-up vertical	Multi	Y	Skip Logic	Search Features
AED08174	R	How useful was **filtering the results by agency**?	Very useful / Somewhat useful / Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_Agency
AED08175	S	How useful was **filtering the results by type of document**?	Very useful / Somewhat useful / Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_Document
AED08176	T	How useful was **filtering the results by type of docket folder**?	Very useful / Somewhat useful / Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_docket folder
AED08177	U	How useful was **viewing the results by relevance**?	Very useful / Somewhat useful / Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Viewing_Relevancy
AED08178	V	How useful was **viewing the results by docket folder**?	Very useful / Somewhat useful / Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Viewing_Docket folder
AED08179	W	How useful was the ability to **search within results**?	Very useful / Somewhat useful / Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Search within Results
AED08180	D	Which other search result features were most useful to you today?			Text field, <100 char		N	Skip Logic	Other Search Features Used
AED08181	B	What was your impression of the search feature? (check all that apply)	Results were relevant to my search terms or needs / Results were not relevant to my search terms or needs / Too many results displayed / Results required too many refinements to get to what I wanted / Returned not enough/no results / I could not open the link / Search speed was too slow / Other (please specify):	E	Checkbox, one-up vertical	Multi	Y	Skip Logic	Impression of Search Feature
AED08182	E	Please tell us about your impression of the search feature.			Text field, <100 char		N	Skip Logic	Other Impression of Search Feature
EDO03618	X	Please specify what keywords you typed into the search box today.			Text field, no char limit		N	Skip Logic	Search Keyword
KFB07618		Did you watch any of the **instructional videos** on the homepage today?	Yes / No	A	Dropdown (Select-one)	Single	Y	Skip Logic	Videos_Watch
KFB07619	A	Please tell us which videos you watched. (check all that apply)	John Moses speaking about Regulations.gov / Explanation of the new features / Explanation of the search tool / Explanation of how to submit a comment / Not Sure		Checkbox, one-up vertical	Multi	Y	Skip Logic	Videos_which ones
ALM0031		Which **best describes** you?	General public / Lobbyist/Trade organization / Law firm / Public interest organization / Academic community / Small business / Consultant / Regulated industry / Federal government / Local/State government / Foreign government	W,X	Dropdown (Select-one)	Single	Y	Skip Logic	
AED05840	W	Why did you choose to come to this site instead of FDMS.gov?	I don't know what FDMS.gov is / I could not find what I needed on FDMS.gov / Regulations.gov is quicker / Regulations.gov has a better search engine / I was looking for a docket or document from another agency / I forgot my FDMS.gov user name or password / Other, please specify	Y	Checkbox, one-up vertical	Multi	Y	Skip Logic	
AED05841	Y	Other reason for visiting regulations.gov instead of FDMS			Text field, <100 char		N	Skip Logic	
AED05842	X	What tasks do you typically use Regulations.gov for? (check all	Find and/or download a docket / Find and/or download a document / Submit a comment / Confirm that a comment was posted and publicly viewable / Look up dockets or documents in another agency / Create reports / Find a comment with a tracking number / Bookmark a docket or document / Set up e-mail notifications / Look up a regulatory agenda / Find a historical rule / Other, please specify	Z	Checkbox, one-up vertical	Multi	Y	Skip Logic	
AED05843	Z	Other tasks you typically use Regulations.gov for			Text field, <100 char		N		
AED05844		Why did you come to the site today? (check all that apply)	Find a document / Submit a comment / Browse by topic / Download documents / Bookmark a docket or document / Set up an e-mail notification / Other, please specify	ZZ	Checkbox, one-up vertical	MULTI	Y	OPS Group	
CWS01241	ZZ	Other reason for visiting the site today			Text field, <100 char		N		
ALM0164		Were you able to **accomplish** what you wanted to do?	Yes / No	A	Radio Button One Up Vertical	Single	Y	Skip Logic Group	
AKR1359	A	What will you do next?	Try this site again later / Call the helpdesk / Submit webform to helpdesk / Contact department/agency directly / Nothing-I give up / Try another site (please specify)	B	Radio Button One Up Vertical	Single	Y		
AKR1360	B	If you will try another site, please specify:			Text field, <100 char		N		
AED05845		If you were looking for a document, what type of document were	Rules / Proposed Rules / Notices / Public Comment / Guidance / Information Collection Requests / Environmental Impact Statement / Supporting Materials / I don't know / Other		Checkbox, one-up vertical	Multi	N		
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand / Links did not take me where I expected / Could not navigate back to previous information / Would often feel lost, not know where I was / Encountered technical difficulties (i.e. error messages, system timeouts) / I did not experience any navigation difficulties		Checkbox, one-up vertical	Multi	Y	OPS Group	

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underlined & italicized: RE-ORDER
pink: ADDITION
blue + –>: REWORDING
violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			Other, please specify	B					
CWS01245	B	Other navigating experiences			Text field, <100 char		N		
AKR1363		If there is an area of the site that you think **most** needs improving,	Searching for a document/regulation / Submitting a comment / Help pages / Other, please specify	H	Radio Button One Up Vertical	SINGLE	N	OPS Group	
AED05849	H	Other area for improvement			Text field, <100 char		N	OPS Group	
AKR5502	H	How would you rate your familiarity with social media on the web? Bookmark or tag website (i.e. Digg or Del.icio.us)	View and contribute often / View often and contribute occasionally / View often but don't contribute / View and contribute occasionally / View occasionally but don't contribute / No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Tag
AKR5503		Podcasts or audio on the web	View and contribute often / View often and contribute occasionally / View often but don't contribute / View and contribute occasionally / View occasionally but don't contribute / No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Audio
AKR5504		Online social networks (i.e. FaceBook, MySpace)	View and contribute often / View often and contribute occasionally / View often but don't contribute / View and contribute occasionally / View occasionally but don't contribute / No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Social Networks
AKR5505		Virtual worlds (i.e. Second Life)	View and contribute often / View often and contribute occasionally / View often but don't contribute / View and contribute occasionally / View occasionally but don't contribute / No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Virtual Worlds
AKR5506		Comments, ratings, or reviews (i.e. Epinions)	View and contribute often / View often and contribute occasionally / View often but don't contribute / View and contribute occasionally / View occasionally but don't contribute / No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Comments
AKR5507		Blogs or wikis	View and contribute often / View often and contribute occasionally / View often but don't contribute / View and contribute occasionally / View occasionally but don't contribute / No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Blogs
AKR5508		Vodcasts or videos on the web (i.e. YouTube)	View and contribute often / View often and contribute occasionally / View often but don't contribute / View and contribute occasionally / View occasionally but don't contribute / No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Videos
AKR5509		Personalized web pages (i.e. MyYahoo!, iGoogle)	View and contribute often / View often and contribute occasionally / View often but don't contribute / View and contribute occasionally / View occasionally but don't contribute / No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Personal
AKR5510		RSS feeds/Listservs	View and contribute often / View often and contribute occasionally / View often but don't contribute / View and contribute occasionally / View occasionally but don't contribute / No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_RSS
AKR5511		Microblog (i.e. Twitter)	View and contribute often / View often and contribute occasionally / View often but don't contribute / View and contribute occasionally / View occasionally but don't contribute / No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Micro
AKR5512		Other	View and contribute often / View often and contribute occasionally / View often but don't contribute / View and contribute occasionally / View occasionally but don't contribute / No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Other
AKR5513		How would you most like to interact with this site? (Please select all that apply)	Bookmark or tag pages / In social networks / In virtual worlds / By adding comments, ratings, or reviews / Reading blogs / Contributing to wikis / Receiving newsletters/email updates / Subscribing to RSS feeds / Listening to Podcasts or audio / Watching Vodcasts or video / Adding a widget or gadget to my personalized page / Following a microblog / Other (please specify)	A	Checkbox, one-up vertical	Multi	N	OPS Group	SM_Preferred
AKR5514	A	Other social media interaction			Text field, <100 char	Single	N	OPS Group	OE_Preferred SM
KFB07314		Planned enhancements to Regulations.gov include: subscribe to RSS feeds based on a specific topic (or subject), filter topics to focus on documents open for comment, and filter topics to focus on documents posted by a specific federal department or agency. Do you have any additional suggestions to improve these features?			Text field no char. Limit		N		OE_Feature Suggestions
KFB07315		Regulations.gov has recently included on their homepage summary statistics and a graphic of site content for 2009. This is the first of many forthcoming dashboard and graphic tools intended to make information from Regulations.gov more accessible and useful. How useful do you feel the following features would be: Additional types of summary data	Very Useful / Somewhat Useful / Not Useful / Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data
KFB07316		Dynamically generate summary data and display in real-time	Very Useful / Somewhat Useful / Not Useful / Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_RealTime
KFB07317		Highlight effective dates and impacted industries	Very Useful / Somewhat Useful / Not Useful / Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Dates & Industries
KFB07318		Display geographic areas identified or affected by regulatory actions	Very Useful / Somewhat Useful / Not Useful / Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Areas
KFB07319		What other types of summary data would you find useful?			Text field no char. Limit		N		Other Summary Data
KFB07320		If the following features were added to the site, how useful would they be to you? Ability to find information and stay informed about initiatives and projects affecting specific industries (e.g. highway projects and food safety)	Very Useful / Somewhat Useful / Not Useful / Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data
KFB07321		Ability to search for initiatives and projects within a specific proximity (e.g. proposed rule affecting a location or area within 10 miles of Washington, DC)	Very Useful / Somewhat Useful / Not Useful / Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_RealTime
KFB07322		Ability to engage with other MyRegulations.gov users with system messages and/or forum discussions	Very Useful / Somewhat Useful / Not Useful / Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Dates &

Model Instance Name:			
Regulations.gov		red & strike-through: DELETE	
MID: sJNkhVARwtQkos59ZsYl5w==		*underlined & italicized*: RE-ORDER	
Date:	6/4/2010	pink: ADDITION	
		blue + -->: REWORDING	
		violet (bold): SKIP-LOGIC	

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
ALM0030		How **frequently** do you visit this site?	First time	A, B	Radio Button One Up Vertical	Single	Y	Skip Logic	
			More than once a day	A, B					
			Once a day	A, B					
			Once a week	A, B					
			Once a month	A, B					
			Twice a year or less						
AED08168	A	How do you feel about the recent site enhancements made to Regulations.gov compared to the previous design?	I feel they are better		Dropdown (Select-one)	Single	Y	Skip Logic	Enhancements
			I feel they are the same						
			I feel they are worse						
AED08169	B	Please tell us more about your impressions of the recent site enhancements. (check all that apply)	The look and feel is more appealing		Checkbox, one-up vertical	Multi	Y	Skip Logic	Impression of Enhancements
			The look and feel is less appealing						
			The look and feel is about the same						
			The navigation of the site is more user friendly						
			The navigation of the site is less user friendly						
			The navigation of the site is about the same						
			It is easier to find what I'm looking for						
			It is harder to find what I'm looking for						
			I have the same level of difficulty in finding information						
			Other Comments (please specify)	G					
AED08170	G	Please tell us about your other impressions of the recent site enhancements.			Text field, <100 char		N	Skip Logic	Other Impression of Enhancements
AED08171		Which features on the homepage did you use today? (check all that apply)	Search	A,B	Checkbox, one-up vertical	Multi	Y	Skip Logic	Home Page Features
			Advanced Search	A,B					
			Site Map						
			What's Hot						
			Closing Soon						
			Newly Posted						
			Regulatory Agenda & Agency Resources						
			Other (please specify):						
			None of the above	C					
AED08172	C	What other homepage features did you use today?			Text field, <100 char		N	Skip Logic	Other Home Page Features
AED08173	A	Which features of the search results did you use today? (check all that apply)	Filtering results by agency	R	Checkbox, one-up vertical	Multi	Y	Skip Logic	Search Features
			Filtering results by type of document	S					
			Filtering results by type of docket folder	T					
			Viewing results by relevance	U					
			Viewing results by docket folder	V					
			Searching within results	W					
			None of the above						
			Other (please specify):	D					
AED08174	R	How useful was **filtering the results by agency**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_Agency
			Somewhat useful						
			Not useful						
AED08175	S	How useful was **filtering the results by type of document**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_Document
			Somewhat useful						
			Not useful						
AED08176	T	How useful was **filtering the results by type of docket folder**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_docket folder
			Somewhat useful						
			Not useful						
AED08177	U	How useful was **viewing the results by relevance**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic	Viewing_Relevancy
			Somewhat useful						
			Not useful						
AED08178	V	How useful was **viewing the results by docket folder**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic	Viewing_Docket folder
			Somewhat useful						
			Not useful						
AED08179	W	How useful was the ability to **search within results**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic	Search within Results
			Somewhat useful						
			Not useful						
AED08180	D	Which other search result features were most useful to you today?			Text field, <100 char		N	Skip Logic	Other Search Features Used
AED08181	B	What was your impression of the search feature? (check all that apply)	Results were relevant to my search terms or needs		Checkbox, one-up vertical	Multi	Y	Skip Logic	Impression of Search Feature
			Results were not relevant to my search terms or needs						
			Too many results displayed						
			Results required too many refinements to get to what I wanted						
			Returned not enough/no results						
			I could not open the link						
			Search speed was too slow						
			Other (please specify):	E					
AED08182	E	Please tell us about your impression of the search feature.			Text field, <100 char		N	Skip Logic	Other Impression of Search Feature
KFB07618		Did you watch any of the **instructional videos** on the homepage today?	Yes	A	Dropdown (Select-one)	Single	Y	Skip Logic	Videos_Watch
			No						
KFB07619	A	Please tell us which videos you watched. (check all that apply)	John Moses speaking about Regulations.gov		Checkbox, one-up vertical	Multi	Y	Skip Logic	Videos_which ones
			Explanation of the new features						
			Explanation of the search tool						
			Explanation of how to submit a comment						
			Not Sure						
ALM0031		Which **best describes** you?	General public		Dropdown (Select-one)	Single	Y	Skip Logic	
			Lobbyist/Trade organization						
			Law firm						
			Public interest organization						
			Academic community						
			Small business						
			Consultant						
			Regulated industry						
			Federal government	W,X					
			Local/State government						
			Foreign government						
AED05840	W	Why did you choose to come to this site instead of FDMS.gov?	I don't know what FDMS.gov is		Checkbox, one-up vertical	Multi	Y	Skip Logic	
			I could not find what I needed on FDMS.gov						
			Regulations.gov is quicker						
			Regulations.gov has a better search engine						
			I was looking for a docket or document from another agency						
			I forgot my FDMS.gov user name or password						
			Other, please specify	Y					
AED05841	Y	Other reason for visiting regulations.gov instead of FDMS			Text field, <100 char		N	Skip Logic	
AED05842	X	What tasks do you typically use Regulations.gov for? (check all	Find and/or download a docket		Checkbox, one-up vertical	Multi	Y	Skip Logic	
			Find and/or download a document						
			Submit a comment						
			Confirm that a comment was posted and publicly viewable						
			Look up dockets or documents in another agency						
			Create reports						
			Find a comment with a tracking number						
			Bookmark a docket or document						
			Set up e-mail notifications						
			Look up a regulatory agenda						
			Find a historical rule						
			Other, please specify	Z					
AED05843	Z	Other tasks you typically use Regulations.gov for			Text field, <100 char		N		
AED05844		Why did you come to the site today? (check all that apply)	Find a document		Checkbox, one-up vertical	MULTI	Y	OPS Group	
			Submit a comment						
			Browse by topic						
			Download documents						
			Bookmark a docket or document						
			Set up an e-mail notification						
			Other, please specify	ZZ					
CWS01241	ZZ	Other reason for visiting the site today			Text field, <100 char		N		
ALM0164		Were you able to **accomplish** what you wanted to do?	Yes		Radio Button One Up Vertical	Single	Y	Skip Logic Group	
			No	A					
AKR1359	A	What will you do next?	Try this site again later		Radio Button One Up Vertical	Single	Y		
			Call the helpdesk						
			Submit webform to helpdesk						
			Contact department/agency directly						
			Nothing-I give up						
			Try another site (please specify)	B					
AKR1360	B	If you will try another site, please specify:			Text field, <100 char		N		
AED05845		If you were looking for a document, what type of document were	Rules		Checkbox, one-up vertical	Multi	N		
			Proposed Rules						
			Notices						
			Public Comment						
			Guidance						
			Information Collection Requests						
			Environmental Impact Statement						
			Supporting Materials						
			I don't know						
			Other						
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand		Checkbox, one-up vertical	Multi	Y	OPS Group	

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Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			Links did not take me where I expected						
			Could not navigate back to previous information						
			Would often feel lost, not know where I was						
			Encountered technical difficulties (i.e. error messages, system timeouts)						
			I did not experience any navigation difficulties						
			Other, please specify	B					
CWS01245	B	Other navigating experiences			Text field, <100 char		N		
AKR1363		If there is an area of the site that you think **most** needs improving,	Searching for a document/regulation		Radio Button One Up Vertical	SINGLE	N	OPS Group	
			Submitting a comment						
			Help pages						
			Other, please specify	H					
AED05849	H	Other area for improvement			Text field, <100 char		N	OPS Group	
AKR5502		How would you rate your familiarity with social media on the web? Bookmark or tag website (i.e. Digg or Del.icio.us)	View and contribute often		Dropdown (Select-one)	Single	N	Multiple List	SM_Tag
			View often and contribute occasionally						
			View often but don't contribute						
			View and contribute occasionally						
			View occasionally but don't contribute						
			No familiarity						
AKR5503		Podcasts or audio on the web	View and contribute often		Dropdown (Select-one)	Single	N	Multiple List	SM_Audio
			View often and contribute occasionally						
			View often but don't contribute						
			View and contribute occasionally						
			View occasionally but don't contribute						
			No familiarity						
AKR5504		Online social networks (i.e. FaceBook, MySpace)	View and contribute often		Dropdown (Select-one)	Single	N	Multiple List	SM_Social Networks
			View often and contribute occasionally						
			View often but don't contribute						
			View and contribute occasionally						
			View occasionally but don't contribute						
			No familiarity						
AKR5505		Virtual worlds (i.e. Second Life)	View and contribute often		Dropdown (Select-one)	Single	N	Multiple List	SM_Virtual Worlds
			View often and contribute occasionally						
			View often but don't contribute						
			View and contribute occasionally						
			View occasionally but don't contribute						
			No familiarity						
AKR5506		Comments, ratings, or reviews (i.e. Epinions)	View and contribute often		Dropdown (Select-one)	Single	N	Multiple List	SM_Comments
			View often and contribute occasionally						
			View often but don't contribute						
			View and contribute occasionally						
			View occasionally but don't contribute						
			No familiarity						
AKR5507		Blogs or wikis	View and contribute often		Dropdown (Select-one)	Single	N	Multiple List	SM_Blogs
			View often and contribute occasionally						
			View often but don't contribute						
			View and contribute occasionally						
			View occasionally but don't contribute						
			No familiarity						
AKR5508		Vodcasts or videos on the web (i.e. YouTube)	View and contribute often		Dropdown (Select-one)	Single	N	Multiple List	SM_Videos
			View often and contribute occasionally						
			View often but don't contribute						
			View and contribute occasionally						
			View occasionally but don't contribute						
			No familiarity						
AKR5509		Personalized web pages (i.e. MyYahoo!, iGoogle)	View and contribute often		Dropdown (Select-one)	Single	N	Multiple List	SM_Personal
			View often and contribute occasionally						
			View often but don't contribute						
			View and contribute occasionally						
			View occasionally but don't contribute						
			No familiarity						
AKR5510		RSS feeds/Listservs	View and contribute often		Dropdown (Select-one)	Single	N	Multiple List	SM_RSS
			View often and contribute occasionally						
			View often but don't contribute						
			View and contribute occasionally						
			View occasionally but don't contribute						
			No familiarity						
AKR5511		Microblog (i.e. Twitter)	View and contribute often		Dropdown (Select-one)	Single	N	Multiple List	SM_Micro
			View often and contribute occasionally						
			View often but don't contribute						
			View and contribute occasionally						
			View occasionally but don't contribute						
			No familiarity						
AKR5512		Other	View and contribute often		Dropdown (Select-one)	Single	N	Multiple List	SM_Other
			View often and contribute occasionally						
			View often but don't contribute						
			View and contribute occasionally						
			View occasionally but don't contribute						
			No familiarity						
AKR5513		How would you most like to interact with this site? (Please select all that apply)	Bookmark or tag pages		Checkbox, one-up vertical	Multi	N	OPS Group	SM_Preferred
			In social networks						
			In virtual worlds						
			By adding comments, ratings, or reviews						
			Reading blogs						
			Contributing to wikis						
			Receiving newsletters/email updates						
			Subscribing to RSS feeds						
			Listening to Podcasts or audio						
			Watching Vodcasts or video						
			Adding a widget or gadget to my personalized page						
			Following a microblog						
			Other (please specify)	A					
AKR5514	A	Other social media interaction			Text field, <100 char	Single	N	OPS Group	OE_Preferred SM
KFB07314		Planned enhancements to Regulations.gov include: subscribe to RSS feeds based on a specific topic (or subject), filter topics to focus on documents open for comment, and filter topics to focus on documents posted by a specific federal department or agency. Do you have any additional suggestions to improve these features?			Text field no char. Limit		N		OE_Feature Suggestions
KFB07315		Regulations.gov has recently included on their homepage summary statistics and a graphic of site content for 2009. This is the first of many forthcoming dashboard and graphic tools intended to make information from Regulations.gov more accessible and useful. How useful do you feel the following features would be: Additional types of summary data	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data
			Somewhat Useful						
			Not Useful						
			Don't Know						
KFB07316		Dynamically generate summary data and display in real-time	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_RealTime
			Somewhat Useful						
			Not Useful						
			Don't Know						
KFB07317		Highlight effective dates and impacted industries	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Dates & Industries
			Somewhat Useful						
			Not Useful						
			Don't Know						
KFB07318		Display geographic areas identified or affected by regulatory actions	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Areas
			Somewhat Useful						
			Not Useful						
			Don't Know						
KFB07319		What other types of summary data would you find useful?			Text field no char. Limit		N		Other Summary Data
KFB07320		If the following features were added to the site, how useful would they be to you? Ability to find information and stay informed about initiatives and projects affecting specific industries (e.g. highway projects and food safety)	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data
			Somewhat Useful						
			Not Useful						
			Don't Know						
KFB07321		Ability to search for initiatives and projects within a specific proximity (e.g. proposed rule affecting a location or area within 10 miles of Washington, DC)	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_RealTime
			Somewhat Useful						
			Not Useful						
			Don't Know						
KFB07322		Ability to engage with other MyRegulations.gov users with system messages and/or forum discussions	Very Useful		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Dates &
			Somewhat Useful						
			Not Useful						
			Don't Know						

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pink: ADDITION
blue + -->: REWORDING
violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
ALM0030		How **frequently** do you visit this site?	First time		Radio Button One Up Vertical	Single	Y	Skip Logic
			More than once a day	A, B				
			Once a day	A, B				
			Once a week	A, B				
			Once a month	A, B				
			Twice a year or less	A, B				
AED08168	A	How do you feel about the recent site enhancements made to Regulations.gov compared to the previous design?	I feel they are better		Dropdown (Select-one)	Single	Y	Skip Logic
			I feel they are the same					
			I feel they are worse					
AED08169	B	Please tell us more about your impressions of the recent site enhancements. (check all that apply)	The look and feel is more appealing		Checkbox, one-up vertical	Multi	Y	Skip Logic
			The look and feel is less appealing					
			The look and feel is about the same					
			The navigation of the site is more user friendly					
			The navigation of the site is less user friendly					
			The navigation of the site is about the same					
			It is easier to find what I'm looking for					
			It is harder to find what I'm looking for					
			I have the same level of difficulty in finding information					
			Other Comments (please specify)	C				
AED08170	C	Please tell us about your other impressions of the recent site enhancements.			Text field, <100 char		N	Skip Logic
AED08171		Which features on the homepage did you use today? (check all that apply)	Search	A,B	Checkbox, one-up vertical	Multi	Y	Skip Logic
			Advanced Search	A,B				
			Site Map					
			What's Hot					
			Closing Soon					
			Newly Posted					
			Regulatory Agenda & Agency Resources					
			Other (please specify):					
			None of the above	C				
AED08172	C	What other homepage features did you use today?			Text field, <100 char		N	Skip Logic
AED08173	A	Which features of the search results did you use today? (check all that apply)	Filtering results by agency	R	Checkbox, one-up vertical	Multi	Y	Skip Logic
			Filtering results by type of document	S				
			Filtering results by type of docket folder	T				
			Viewing results by relevance	U				
			Viewing results by docket folder	V				
			Searching within results	W				
			None of the above					
			Other (please specify):	D				
AED08174	R	How useful was **filtering the results by agency**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic
			Somewhat useful					
			Not useful					
AED08175	S	How useful was **filtering the results by type of document**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic
			Somewhat useful					
			Not useful					
AED08176	T	How useful was **filtering the results by type of docket folder**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic
			Somewhat useful					
			Not useful					
AED08177	U	How useful was **viewing the results by relevance**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic
			Somewhat useful					
			Not useful					
AED08178	V	How useful was **viewing the results by docket folder**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic
			Somewhat useful					
			Not useful					
AED08179	W	How useful was the ability to **search within results**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic
			Somewhat useful					
			Not useful					
AED08180	D	Which other search result features were most useful to you today?			Text field, <100 char		N	Skip Logic
AED08181	B	What was your impression of the search feature? (check all that apply)	Results were relevant to my search terms or needs		Checkbox, one-up vertical	Multi	Y	Skip Logic
			Results were not relevant to my search terms or needs					
			Too many results displayed					
			Results required too many refinements to get to what I wanted					
			Returned not enough/no results					
			I could not open the link					
			Search speed was too slow					
			Other (please specify):	E				
AED08182	E	Please tell us about your impression of the search feature.			Text field, <100 char		N	Skip Logic
		Did you watch any of the **instructional videos** on the homepage today?	Yes	A	Dropdown (Select-one)	Single	Y	Skip Logic
			No					
	A	Please tell us which videos you watched. (check all that apply)	John Moses speaking about Regulations.gov		Checkbox, one-up vertical	Multi	Y	Skip Logic
			Explanation of the new features					
			Explanation of the search tool					
			Explanation of how to submit a comment					
			Not Sure					
ALM0031		Which **best describes** you?	General public		Dropdown (Select-one)	Single	Y	Skip Logic
			Lobbyist/Trade organization					
			Law firm					
			Public interest organization					
			Academic community					
			Small business					
			Consultant					
			Regulated industry					
			Federal government	W,X				
			Local/State government					
			Foreign government					
AED05840	W	Why did you choose to come to this site instead of FDMS.gov?	I don't know what FDMS.gov is		Checkbox, one-up vertical	Multi	Y	Skip Logic
			I could not find what I needed on FDMS.gov					
			Regulations.gov is quicker					
			Regulations.gov has a better search engine					
			I was looking for a docket or document from another agency					
			I forgot my FDMS.gov user name or password					
			Other, please specify	Y				
AED05841	Y	Other reason for visiting regulations.gov instead of FDMS			Text field, <100 char		N	Skip Logic
AED05842	X	What tasks do you typically use Regulations.gov for? (check all	Find and/or download a docket		Checkbox, one-up vertical	Multi	Y	Skip Logic
			Find and/or download a document					
			Submit a comment					

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Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
			Confirm that a comment was posted and publicly viewable					
			Look up dockets or documents in another agency					
			Create reports					
			Find a comment with a tracking number					
			Bookmark a docket or document					
			Set up e-mail notifications					
			Look up a regulatory agenda					
			Find a historical rule					
			Other, please specify	Z				
AED05843	Z	Other tasks you typically use Regulations.gov for			Text field, <100 char		N	
AED05844		Why did you come to the site today? (check all that apply)	Find a document		Checkbox, one-up vertical	MULTI	Y	OPS Group
			Submit a comment					
			Browse by topic					
			Download documents					
			Bookmark a docket or document					
			Set up an e-mail notification					
			Other, please specify	ZZ				
CWS01241	ZZ	Other reason for visiting the site today			Text field, <100 char		N	
ALM0164		Were you able to **accomplish** what you wanted to do?	Yes		Radio Button One Up Vertical	Single	Y	Skip Logic Group
			No	A				
AKR1359	A	What will you do next?	Try this site again later		Radio Button One Up Vertical	Single	Y	
			Call the helpdesk					
			Submit webform to helpdesk					
			Contact department/agency directly					
			Nothing-I give up					
			Try another site (please specify)	B				
AKR1360	B	If you will try another site, please specify:			Text field, <100 char		N	
AED05845		If you were looking for a document, what type of document were	Rules		Checkbox, one-up vertical	Multi	N	
			Proposed Rules					
			Notices					
			Public Comment					
			Guidance					
			Information Collection Requests					
			Environmental Impact Statement					
			Supporting Materials					
			I don't know					
			Other					
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand		Checkbox, one-up vertical	Multi	Y	OPS Group
			Links did not take me where I expected					
			Could not navigate back to previous information					
			Would often feel lost, not know where I was					
			Encountered technical difficulties (i.e. error messages, system timeouts)					
			I did not experience any navigation difficulties					
			Other, please specify	B				
CWS01245	B	Other navigating experiences			Text field, <100 char		N	
AKR1363		If there is an area of the site that you think **most** needs improving,	Searching for a document/regulation		Radio Button One Up Vertical	SINGLE	N	OPS Group
			Submitting a comment					
			Help pages					
			Other, please specify	H				
AED05849	H	Other area for improvement			Text field, <100 char		N	OPS Group

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Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
ALM0030		How **frequently** do you visit this site?	First time		Radio Button One Up Vertical	Single	Y	**Skip Logic**
			More than once a day	A, B				
			Once a day	A, B				
			Once a week	A, B				
			Once a month	A, B				
			Twice a year or less					
AED08168	**A**	How do you feel about the recent site enhancements made to	I feel they are better		Dropdown (Select-one)	Single	Y	Skip Logic
			I feel they are the same					
			I feel they are worse					
AED08169	**B**	Please tell us more about your impressions of the recent site enhancements. (check all that apply)	The look and feel is more appealing		Checkbox, one-up vertical	Multi	Y	Skip Logic
			The look and feel is less appealing					
			The look and feel is about the same					
			The navigation of the site is more user friendly					
			The navigation of the site is less user friendly					
			The navigation of the site is about the same					
			It is easier to find what I'm looking for					
			It is harder to find what I'm looking for					
			I have the same level of difficulty in finding information					
			Other Comments (please specify)	**C**				
AED08170	**C**	Please tell us about your other impressions of the recent site enhancements.			Text field, <100 char		N	Skip Logic
AED08171		Which features on the homepage did you use today? (check all that apply)	Search	A,B	Checkbox, one-up vertical	Multi	Y	Skip Logic
			Advanced Search	A,B				
			Site Map					
			What's Hot					
			Closing Soon					
			Newly Posted					
			Regulatory Agenda & Agency Resources					
			Other (please specify):					
			None of the above	**C**				
AED08172	**C**	What other homepage features did you use today?			Text field, <100 char		N	Skip Logic
AED08173	**A**	Which features of the search results did you use today? (check all that apply)	Filtering results by agency	**R**	Checkbox, one-up vertical	Multi	Y	Skip Logic
			Filtering results by type of document	**S**				
			Filtering results by type of docket folder	**T**				
			Viewing results by relevance	**U**				
			Viewing results by docket folder	**V**				
			Searching within results	**W**				
			None of the above					
			Other (please specify):	**D**				
AED08174	**R**	How useful was **filtering the results by agency**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic
			Somewhat useful					
			Not useful					
AED08175	**S**	How useful was **filtering the results by type of document**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic
			Somewhat useful					
			Not useful					
AED08176	**T**	How useful was **filtering the results by type of docket folder**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic
			Somewhat useful					
			Not useful					
AED08177	**U**	How useful was **viewing the results by relevance**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic
			Somewhat useful					
			Not useful					
AED08178	**V**	How useful was **viewing the results by docket folder**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic
			Somewhat useful					
			Not useful					
AED08179	**W**	How useful was the ability to **search within results**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic
			Somewhat useful					
			Not useful					
AED08180	**D**	Which other search result features were most useful to you today?			Text field, <100 char		N	Skip Logic
AED08181	**B**	What was your impression of the search feature? (check all that apply)	Results were relevant to my search terms or needs		Checkbox, one-up vertical	Multi	Y	Skip Logic
			Results were not relevant to my search terms or needs					
			Too many results displayed					
			Results required too many refinements to get to what I wanted					
			Returned not enough/no results					
			I could not open the link					
			Search speed was too slow					
			Other (please specify):	**E**				
AED08182	**E**	Please tell us about your impression of the search feature.			Text field, <100 char		N	Skip Logic
ALM0031		Which **best describes** you?	General public		Dropdown (Select-one)	Single	Y	Skip Logic
			Lobbyist/Trade organization					
			Law firm					
			Public interest organization					
			Academic community					
			Small business					
			Consultant					
			Regulated industry					
			Federal government	**W,X**				
			Local/State government					
			Foreign government					
AED05840	**W**	Why did you choose to come to this site instead of FDMS.gov?	I don't know what FDMS.gov is		Checkbox, one-up vertical	Multi	Y	Skip Logic
			I could not find what I needed on FDMS.gov					
			Regulations.gov is quicker					
			Regulations.gov has a better search engine					
			I was looking for a docket or document from another agency					
			I forgot my FDMS.gov user name or password					
			Other, please specify	**Y**				
AED05841	**Y**	Other reason for visiting regulations.gov instead of FDMS			Text field, <100 char		N	Skip Logic
AED05842	**X**	What tasks do you typically use Regulations.gov for? (check all	Find and/or download a docket		Checkbox, one-up vertical	Multi	Y	Skip Logic
			Find and/or download a document					
			Submit a comment					
			Confirm that a comment was posted and publicly viewable					

Model Instance Name:
Regulations.gov
MID: sJNkhVARwtQkos59ZsYl5w==
Date: 2/2/2010

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Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
			Look up dockets or documents in another agency					
			Create reports					
			Find a comment with a tracking number					
			Bookmark a docket or document					
			Set up e-mail notifications					
			Look up a regulatory agenda					
			Find a historical rule					
			Other, please specify	Z				
AED05843	**Z**	Other tasks you typically use Regulations.gov for			Text field, <100 char		N	
AED05844		Why did you come to the site today? (check all that apply)	Find a document		Checkbox, one-up vertical	MULTI	Y	OPS Group
			Submit a comment					
			Browse by topic					
			Download documents					
			Bookmark a docket or document					
			Set up an e-mail notification					
			Other, please specify	ZZ				
CWS01241	**ZZ**	Other reason for visiting the site today			Text field, <100 char		N	
ALM0164		Were you able to **accomplish** what you wanted to do?	Yes		Radio Button One Up Vertical	Single	Y	Skip Logic Group
			No	**A**				
AKR1359	**A**	What will you do next?	Try this site again later		Radio Button One Up Vertical	Single	Y	
			Call the helpdesk					
			Submit webform to helpdesk					
			Contact department/agency directly					
			Nothing-I give up					
			Try another site (please specify)	**B**				
AKR1360	**B**	If you will try another site, please specify:			Text field, <100 char		N	
AED05845		If you were looking for a document, what type of document were	Rules		Checkbox, one-up vertical	Multi	N	
			Proposed Rules					
			Notices					
			Public Comment					
			Guidance					
			Information Collection Requests					
			Environmental Impact Statement					
			Supporting Materials					
			I don't know					
			Other					
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand		Checkbox, one-up vertical	Multi	Y	OPS Group
			Links did not take me where I expected					
			Could not navigate back to previous information					
			Would often feel lost, not know where I was					
			Encountered technical difficulties (i.e. error messages, system timeouts)					
			I did not experience any navigation difficulties					
			Other, please specify	**B**				
CWS01245	**B**	Other navigating experiences			Text field, <100 char		N	
AKR1363		If there is an area of the site that you think **most** needs improving,	Searching for a document/regulation		Radio Button One Up Vertical	SINGLE	N	OPS Group
			Submitting a comment					
			Help pages					
			Other, please specify	**H**				
AED05849	**H**	Other area for improvement			Text field, <100 char		N	OPS Group
AKR1364		What changes could we make to improve Regulations.gov?			Text field no char. Limit		N	

Model Instance Name:			
Regulations.gov		red & strike-through: DELETE	
MID: sJNkhVARwtQkos59ZsYl5w==		underlined & italicized: RE-ORDER	
Date:	9/1/2009	pink: ADDITION	
		blue + -->: REWORDING	
		violet (bold): SKIP-LOGIC	

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
ALM0030		How **frequently** do you visit this site?	First time		Radio Button One Up Vertical	Single	Y	**Skip Logic**
			More than once a day	A, B				
			Once a day	A, B				
			Once a week	A, B				
			Once a month	A, B				
			Twice a year or less					
AED08168	A	How do you feel about the recent site enhancements made to Regulations.gov compared to the previous design?	I feel they are better		Dropdown (Select-one)	Single	Y	Skip Logic
			I feel they are the same					
			I feel they are worse					
AED08169	B	Please tell us more about your impressions of the recent site enhancements. (check all that apply)	The look and feel is more appealing		Checkbox, one-up vertical	Multi	Y	Skip Logic
			The look and feel is less appealing					
			The look and feel is about the same					
			The navigation of the site is more user friendly					
			The navigation of the site is less user friendly					
			The navigation of the site is about the same					
			It is easier to find what I'm looking for					
			It is harder to find what I'm looking for					
			I have the same level of difficulty in finding information					
			Other Comments (please specify)	C				
AED08170	C	Please tell us about your other impressions of the recent site enhancements.			Text field, <100 char		N	Skip Logic
AED08171		Which features on the homepage did you use today? (check all that apply)	Search	A,B	Checkbox, one-up vertical	Multi	Y	Skip Logic
			Advanced Search	A,B				
			Site Map					
			What's Hot					
			Closing Soon					
			Newly Posted					
			Regulatory Agenda & Agency Resources					
			Other (please specify):					
			None of the above	C				
AED08172	C	What other homepage features did you use today?			Text field, <100 char		N	Skip Logic
AED08173	A	Which features of the search results did you use today? (check all that apply)	Filtering results by agency	R	Checkbox, one-up vertical	Multi	Y	Skip Logic
			Filtering results by type of document	S				
			Filtering results by type of docket folder	T				
			Viewing results by relevance	U				
			Viewing results by docket folder	V				
			Searching within results	W				
			None of the above					
			Other (please specify):	D				
AED08174	R	How useful was **filtering the results by agency**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic
			Somewhat useful					
			Not useful					
AED08175	S	How useful was **filtering the results by type of document**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic
			Somewhat useful					
			Not useful					
AED08176	T	How useful was **filtering the results by type of docket folder**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic
			Somewhat useful					
			Not useful					
AED08177	U	How useful was **viewing the results by relevance**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic
			Somewhat useful					
			Not useful					
AED08178	V	How useful was **viewing the results by docket folder**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic
			Somewhat useful					
			Not useful					
AED08179	W	How useful was the ability to **search within results**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic
			Somewhat useful					
			Not useful					
AED08180	D	Which other search result features were most useful to you today?			Text field, <100 char		N	Skip Logic
AED08181	B	What was your impression of the search feature? (check all that apply)	Results were relevant to my search terms or		Checkbox, one-up vertical	Multi	Y	Skip Logic
			Results were not relevant to my search terms or needs					
			Too many results displayed					
			Results required too many refinements to get to what I wanted					
			Returned not enough/no results					
			I could not open the link					
			Search speed was too slow					
			Other (please specify):	E				
AED08182	E	Please tell us about your impression of the search feature.			Text field, <100 char		N	Skip Logic
ALM0031		Which **best describes** you?	General public		Dropdown (Select-one)	Single	Y	Skip Logic
			Lobbyist/Trade organization					
			Law firm					
			Public interest organization					
			Academic community					
			Small business					
			Consultant					
			Regulated industry					
			Federal government	W,X				
			Local/State government					
			Foreign government					

red & strike-through: DELETE
underlined & italicized: RE-ORDER
pink: ADDITION
blue + -->: REWORDING
violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
AED05840	W	Why did you choose to come to this site instead of FDMS.gov? (check all that apply)	I don't know what FDMS.gov is I could not find what I needed on FDMS.gov Regulations.gov is quicker Regulations.gov has a better search engine I was looking for a docket or document from another agency I forgot my FDMS.gov user name or password Other, please specify	Y	Checkbox, one-up vertical	Multi	Y	Skip Logic
AED05841	Y	Other reason for visiting regulations.gov instead of FDMS			Text field, <100 char		N	Skip Logic
AED05842	X	What tasks do you typically use Regulations.gov for? (check all that apply)	Find and/or download a docket Find and/or download a document Submit a comment Confirm that a comment was posted and publicly viewable Look up dockets or documents in another agency Create reports Find a comment with a tracking number Bookmark a docket or document Set up e-mail notifications Look up a regulatory agenda Find a historical rule Other, please specify	Z	Checkbox, one-up vertical	Multi	Y	Skip Logic
AED05843	Z	Other tasks you typically use Regulations.gov for			Text field, <100 char		N	
AED05844		Why did you come to the site today? (check all that apply)	Find a document Submit a comment Browse by topic Download documents Bookmark a docket or document Set up an e-mail notification Other, please specify	ZZ	Checkbox, one-up vertical	MULTI	Y	OPS Group
CWS01241	ZZ	Other reason for visiting the site today			Text field, <100 char		N	
ALM0164		Were you able to **accomplish** what you wanted to do?	Yes No	A	Radio Button One Up Vertical	Single	Y	Skip Logic Group
AKR1359	A	What will you do next?	Try this site again later Call the helpdesk Submit webform to helpdesk Contact department/agency directly Nothing-I give up Try another site (please specify)	B	Radio Button One Up Vertical	Single	Y	
AKR1360	B	If you will try another site, please specify:			Text field, <100 char		N	
AED05845		If you were looking for a document, what type of document were you looking for? (check all that apply)	Rules Proposed Rules Notices Public Comment Guidance Information Collection Requests Environmental Impact Statement Supporting Materials I don't know Other		Checkbox, one-up vertical	Multi	N	
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand Links did not take me where I expected Could not navigate back to previous information Would often feel lost, not know where I was Encountered technical difficulties (i.e. error messages, system timeouts) I did not experience any navigation difficulties Other, please specify	B	Checkbox, one-up vertical	Multi	Y	OPS Group
CWS01245	B	Other navigating experiences			Text field, <100 char		N	
AKR1363		If there is an area of the site that you think **most** needs improving, which is it?	Searching for a document/regulation Submitting a comment Help pages Other, please specify	H	Radio Button One Up Vertical	SINGLE	N	OPS Group
AED05849	H	Other area for improvement			Text field, <100 char		N	OPS Group
AKR1364		What changes could we make to improve Regulations.gov?	OPEN-ENDED		Text field no char. Limit		N	

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
ALM0030		How **frequently** do you visit this site?	First time		Radio Button One Up Vertical	Single	Y	**Skip Logic**
			More than once a day	**A, B**				
			Once a day	**A, B**				
			Once a week	**A, B**				
			Once a month	**A, B**				
			Twice a year or less					
	A	How do you feel about the recent site enhancements made to Regulations.gov compared to the previous design?	I feel they are better		Dropdown (Select-one)	Single	Y	Skip Logic
			I feel they are the same					
			I feel they are worse					
	B	Please tell us more about your impressions of the recent site enhancements. (check all that apply)	The look and feel is more appealing		Checkbox, one-up vertical	Multi	Y	Skip Logic
			The look and feel is less appealing					
			The look and feel is about the same					
			The navigation of the site is more user friendly					
			The navigation of the site is less user friendly					
			The navigation of the site is about the same					
			It is easier to find what I'm looking for					
			It is harder to find what I'm looking for					
			I have the same level of difficulty in finding information					
			Other Comments (please specify)	**C**				
	C	Please tell us about your other impressions of the recent site enhancements.			Text field, <100 char		N	Skip Logic
		Which features on the homepage did you use today? (check all that apply)	Search	**A,B**	Checkbox, one-up vertical	Multi	Y	Skip Logic
			Advanced Search	**A,B**				
			Site Map					
			What's Hot					
			Closing Soon					
			Newly Posted					
			Regulatory Agenda & Agency Resources					
			None of the above					
			Other (please specify):	**C**				
	C	What other homepage features did you use today?			Text field, <100 char		N	Skip Logic
	A	Which features of the search results did you use today? (check all that apply)	Filtering results by agency	**R**	Checkbox, one-up vertical	Multi	Y	Skip Logic
			Filtering results by type of document	**S**				
			Filtering results by type of docket folder	**T**				
			Viewing results by relevance	**U**				
			Viewing results by docket folder	**V**				
			Searching within results	**W**				
			None of the above					
			Other (please specify):	**D**				
	R	How useful was **filtering the results by agency**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic
			Somewhat useful					
			Not useful					
	S	How useful was **filtering the results by type of document**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic
			Somewhat useful					
			Not useful					
	T	How useful was **filtering the results by type of docket folder**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic
			Somewhat useful					
			Not useful					
	U	How useful was **viewing the results by relevance**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic
			Somewhat useful					
			Not useful					
	V	How useful was **viewing the results by docket folder**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic
			Somewhat useful					
			Not useful					
	W	How useful was the ability to **search within results**?	Very useful		Dropdown (Select-one)	Single	Y	Skip Logic
			Somewhat useful					
			Not useful					
	D	Which other search result features were most useful to you today?			Text field, <100 char		N	Skip Logic
	B	What was your impression of the search feature? (check all that apply)	Results were relevant to my search terms or		Checkbox, one-up vertical	Multi	Y	Skip Logic
			Results were not relevant to my search terms or needs					
			Too many results displayed					
			Results required too many refinements to get to what I wanted					
			Returned not enough/no results					
			I could not open the link					
			Search speed was too slow					
			Other (please specify):	**E**				
	E	Please tell us about your impression of the search feature.			Text field, <100 char		N	Skip Logic
ALM0031		Which **best describes** you?	General public		Dropdown (Select-one)	Single	Y	Skip Logic
			Lobbyist/Trade organization					
			Law firm					
			Public interest organization					
			Academic community					
			Small business					
			Consultant					
			Regulated industry					
			Federal government	**W,X**				
			Local/State government					
			Foreign government					
AED05840	**W**	Why did you choose to come to this site instead of FDMS.gov? (check all that apply)	I don't know what FDMS.gov is		Checkbox, one-up vertical	Multi	Y	Skip Logic
			I could not find what I needed on FDMS.gov					
			Regulations.gov is quicker					
			Regulations.gov has a better search engine					
			I was looking for a docket or document from another agency					
			I forgot my FDMS.gov user name or password					
			Other, please specify	**Y**				

Model Instance Name:	red & strike-through: DELETE
Regulations.gov	underlined & italicized: RE-ORDER
MID: sJNkhVARwtQkos59ZsYl5w==	pink: ADDITION
Date: 7/28/2009	blue + -->: REWORDING
	violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
AED05841	Y	Other reason for visiting regulations.gov instead of FDMS			Text field, <100 char		N	Skip Logic
AED05842	X	What tasks do you typically use Regulations.gov for? (check all that apply)	Find and/or download a docket / Find and/or download a document / Submit a comment / Confirm that a comment was posted and publicly viewable / Look up dockets or documents in another agency / Create reports / Find a comment with a tracking number / Bookmark a docket or document / Set up e-mail notifications / Look up a regulatory agenda / Find a historical rule / Other, please specify	Z	Checkbox, one-up vertical	Multi	Y	Skip Logic
AED05843	Z	Other tasks you typically use Regulations.gov for			Text field, <100 char		N	
AED05844		Why did you come to the site today? (check all that apply)	Find a document / Submit a comment / Browse by topic / Download documents / Bookmark a docket or document / Set up an e-mail notification / Other, please specify	ZZ	Checkbox, one-up vertical	MULTI	Y	OPS Group
CWS01241	ZZ	Other reason for visiting the site today			Text field, <100 char		N	
ALM0164		Were you able to **accomplish** what you wanted to do?	Yes / No	A	Radio Button One Up Vertical	Single	Y	Skip Logic Group
AKR1359	A	What will you do next?	Try this site again later / Call the helpdesk / Submit webform to helpdesk / Contact department/agency directly / Nothing-I give up / Try another site (please specify)	B	Radio Button One Up Vertical	Single	Y	
AKR1360	B	If you will try another site, please specify:			Text field, <100 char		N	
AED05845		If you were looking for a document, what type of document were you looking for? (check all that apply)	Rules / Proposed Rules / Notices / Public Comment / Guidance / Information Collection Requests / Environmental Impact Statement / Supporting Materials / I don't know / Other		Checkbox, one-up vertical	Multi	N	
CWS01242		What was your impression of the search	I did not use the search feature / Results were relevant to my search terms or needs / Results were **not** relevant to my search terms or needs / Too many results displayed / Results required too many refinements to get to what I wanted / Returned not enough/no results / I could not open the link / Search speed was too slow / Other, please specify	B	Checkbox, one-up vertical	Multi	Y	OPS Group
CWS01243	B	Other impressions of the search feature			Text field, <100 char		N	
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand / Links did not take me where I expected / Could not navigate back to previous information / Would often feel lost, not know where I was / Encountered technical difficulties (i.e. error messages, system timeouts) / I did not experience any navigation difficulties / Other, please specify	B	Checkbox, one-up vertical	Multi	Y	OPS Group
CWS01245	B	Other navigating experiences			Text field, <100 char		N	
AKR1363		If there is an area of the site that you think **most** needs improving, which is it?	Searching for a document/regulation / Submitting a comment / Help pages / Other, please specify	H	Radio Button One Up Vertical	SINGLE	N	OPS Group
AED05849	H	Other area for improvement			Text field, <100 char		N	OPS Group
AKR1364		What changes could we make to improve Regulations.gov?	OPEN-ENDED		Text field no char. Limit		N	

Model Instance Name:
Regulations.gov
MID: sJNkhVARwtQkos59ZsYl5w==
Date: 1/27/2009

red & strike-through: DELETE
underlined & italicized: RE-ORDER
pink: ADDITION
blue + -->: REWORDING
violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
ALM0030		How **frequently** do you visit this site?	First time		Radio Button One Up Vertical	Single	Y	
			More than once a day					
			Once a day					
			Once a week					
			Once a month					
			Twice a year or less					
ALM0031		Which **best describes** you?	General public		Dropdown (Select-one)	Single	Y	Skip Logic
			Lobbyist/Trade organization					
			Law firm					
			Public interest organization					
			Academic community					
			Small business					
			Consultant					
			Regulated industry					
			Federal government	W,X				
			Local/State government					
			Foreign government					
AED05840	W	Why did you choose to come to this site instead of FDMS.gov? (check all that apply)	I don't know what FDMS.gov is		Checkbox, one-up vertical	Multi	Y	Skip Logic
			I could not find what I needed on FDMS.gov					
			Regulations.gov is quicker					
			Regulations.gov has a better search engine					
			I was looking for a docket or document from another agency					
			I forgot my FDMS.gov user name or password					
			Other, please specify	Y				
AED05841	Y	Other reason for visiting regulations.gov instead of FDMS			Text field, <100 char		N	Skip Logic
AED05842	X	What tasks do you typically use Regulations.gov for? (check all that apply)	Find and/or download a docket		Checkbox, one-up vertical	Multi	Y	Skip Logic
			Find and/or download a document					
			Submit a comment					
			Confirm that a comment was posted and publicly viewable					
			Look up dockets or documents in another agency					
			Create reports					
			Find a comment with a tracking number					
			Bookmark a docket or document					
			Set up e-mail notifications					
			Look up a regulatory agenda					
			Find a historical rule					
			Other, please specify	Z				
AED05843	Z	Other tasks you typically use Regulations.gov for			Text field, <100 char		N	
AED05844		Why did you come to the site today? (check all that apply)	Find a document		Checkbox, one-up vertical	MULTI	Y	OPS Group
			Submit a comment					
			Browse by topic					
			Download documents					
			Bookmark a docket or document					
			Set up an e-mail notification					
			Other, please specify	ZZ				
CWS01241	ZZ	Other reason for visiting the site today			Text field, <100 char		N	
ALM0164		Were you able to **accomplish** what you wanted to do?	Yes		Radio Button One Up Vertical	Single	Y	Skip Logic Group
			No	A				
AKR1359	A	What will you do next?	Try this site again later		Radio Button One Up Vertical	Single	Y	
			Call the helpdesk					
			Submit webform to helpdesk					
			Contact department/agency directly					
			Nothing-I give up					
			Try another site (please specify)	B				
AKR1360	B	If you will try another site, please specify:			Text field, <100 char		N	
AED05845		If you were looking for a document, what type of document were you looking for? (check all that apply)	Rules		Checkbox, one-up vertical	Multi	N	
			Proposed Rules					
			Notices					
			Public Comment					
			Guidance					
			Information Collection Requests					
			Environmental Impact Statement					
			Supporting Materials					
			I don't know					
			Other					
CWS01242		What was your impression of the search feature? (Check all that	I did not use the search feature		Checkbox, one-up vertical	Multi	Y	OPS Group
			Results were relevant to my search terms or needs					
			Results were **not** relevant to my search terms or needs					
			Too many results displayed					
			Results required too many refinements to get to what I wanted					
			Returned not enough/no results					
			I could not open the link					
			Search speed was too slow					
			Other, please specify	B				
CWS01243	B	Other impressions of the search feature			Text field, <100 char		N	
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand		Checkbox, one-up vertical	Multi	Y	OPS Group
			Links did not take me where I expected					
			Could not navigate back to previous information					
			Would often feel lost, not know where I was					
			Encountered technical difficulties (i.e. error messages, system timeouts)					
			I did not experience any navigation difficulties					
			Other, please specify	B				
CWS01245	B	Other navigating experiences			Text field, <100 char		N	
AKR1363		If there is an area of the site that you think **most** needs improving, which is it?	Searching for a document/regulation		Radio Button One Up Vertical	SINGLE	N	OPS Group
			Submitting a comment					
			Help pages					
			Other, please specify	H				
AED05849	H	Other area for improvement			Text field, <100 char		N	OPS Group
AKR1364		What changes could we make to improve Regulations.gov?	OPEN-ENDED		Text field no char. Limit		N	

Model Instance Name:		red & strike-through: DELETE
Regulations.gov		underlined & italicized: RE-ORDER
MID: sJNkhVARwtQkos59ZsYl5w==		pink: ADDITION
Date: 1/27/2009		blue + -->: REWORDING
		violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
ALM0030		How **frequently** do you visit this site?	First time		Radio Button One Up Vertical	Single	Y	
			More than once a day					
			Once a day					
			Once a week					
			Once a month					
			Twice a year or less					
ALM0031		Which **best describes** you?	General public		Dropdown (Select-one)	Single	Y	Skip Logic
			Lobbyist/Trade organization					
			Law firm					
			Public interest organization					
			Academic community					
			Small business					
			Consultant					
			Regulated industry					
			Federal government	W,X				
			Local/State government					
			Foreign government					
AED05840	W	Why did you choose to come to this site instead of FDMS.gov? (check all that apply)	I don't know what FDMS.gov is		Checkbox, one-up vertical	Multi	Y	Skip Logic
			I could not find what I needed on FDMS.gov					
			Regulations.gov is quicker					
			Regulations.gov has a better search engine					
			I was looking for a docket or document from another agency					
			I forgot my FDMS.gov user name or password					
			Other, please specify	Y				
AED05841	Y	Other reason for visiting regulations.gov instead of FDMS			Text field, <100 char		N	Skip Logic
AED05842	X	What tasks do you typically use Regulations.gov for? (check all that apply)	Find and/or download a docket		Checkbox, one-up vertical	Multi	Y	Skip Logic
			Find and/or download a document					
			Submit a comment					
			Confirm that a comment was posted and publicly viewable					
			Look up dockets or documents in another agency					
			Create reports					
			Find a comment with a tracking number					
			Bookmark a docket or document					
			Set up e-mail notifications					
			Look up a regulatory agenda					
			Find a historical rule					
			Other, please specify	Z				
AED05843	Z	Other tasks you typically use Regulations.gov for			Text field, <100 char		N	
AED05844		Why did you come to the site today? (check all that apply)	Find a document		Checkbox, one-up vertical	MULTI	Y	OPS Group
			Submit a comment					
			Browse by topic					
			Download documents					
			Bookmark a docket or document					
			Set up an e-mail notification					
			Other --> Other, please specify	ZZ				
NEW	ZZ	Other reason for visiting the site today			Text field, <100 char		N	
ALM0164		Were you able to **accomplish** what you wanted to do?	Yes		Radio Button One Up Vertical	Single	Y	Skip Logic Group
			No	A				
AKR1359	A	What will you do next?	Try this site again later		Radio Button One Up Vertical	Single	Y	
			Call the helpdesk					
			Submit webform to helpdesk					
			Contact department/agency directly					
			Nothing-I give up					
			Try another site (please specify)	B				
AKR1360	B	If you will try another site, please specify:			Text field, <100 char		N	
AED05845		If you were looking for a document, what type of document were you looking for? (check all that apply)	Rules		Checkbox, one-up vertical	Multi	N	
			Proposed Rules					
			Notices					
			Public Comment					
			Guidance					
			Information Collection Requests					
			Environmental Impact Statement					
			Supporting Materials					
			I don't know					
			Other					
AED05846		What type of difficulty, if any, did you encounter with the search functionality? (check all that apply)	I did not encounter any difficulties		Checkbox, one-up vertical	Multi	N	
			Returned too many results					
			Returned not enough results					
			Returned no results					
			Returned results that were similar/redundant					
			Results were not relevant to my search terms or needs					
			I was not sure what words to use in my search					
AED05847		Was the search tool useful? (check all that apply)	Yes, Useful		Checkbox, one-up vertical	Multi	N	
			No, Irrelevant information displayed					
			No, Not enough information displayed					
			No, I could not open the links					
			No, Too much information displayed					
			No, The search tool was difficult to use					
			No, The links contained old information					
NEW		What was your impression of the search feature? (Check all that	I did not use the search feature		Checkbox, one-up vertical	Multi	Y	OPS Group
			Results were relevant to my search terms or needs					
			Results were **not** relevant to my search terms or needs					
			Too many results displayed					
			Results required too many refinements to get to what I wanted					
			Returned not enough/no results					
			I could not open the link					
			Search speed was too slow					
			Other, please specify	B				
NEW	B	Other impressions of the search feature			Text field, <100 char		N	
AED05848		What type of difficulty, if any, did you encounter with the **navigation process** on this site? (check all that apply)	Did not have any difficulty navigating the site		Checkbox, one-up vertical	Multi	N	
			Could not navigate back to previous information					
			Would often feel lost, not know where I was					
			Links did not take me where I expected					
			Links/labels are difficult to understand					
			Too many links or navigational questions					
			Had technical difficulties (e.g. broken links, error messages)					
AKR1362		Which of the following would **most improve your navigation** through Regulations.gov website?	Improve search box function		Checkbox, one-up vertical	MULTI	N	
			Make navigation links more visible					
			Add more navigation links to homepage					
			Change the name of primary navigation links					
			Improve ability to narrow search results					
			Do not recommend a change					
NEW		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand		Checkbox, one-up vertical	Multi	Y	OPS Group
			Links did not take me where I expected					
			Could not navigate back to previous information					
			Would often feel lost, not know where I was					
			Encountered technical difficulties (i.e. error messages, system timeouts)					
			Other, please specify	B				
NEW	B	Other navigating experiences			Text field, <100 char		N	
AKR1363		If there is an area of the site that you think **most** needs improving, which is it?	Searching for a document/regulation		Radio Button One Up Vertical	SINGLE	N	OPS Group
			Submitting a comment					

red & strike-through: DELETE
underlined & italicized: RE-ORDER
pink: ADDITION
blue + -->: REWORDING
violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
			Help pages					
			Other, please specify	H				
AED05849	H	Other area for improvement			Text field, <100 char		N	OPS Group
AKR1364		What changes could we make to improve Regulations.gov?	OPEN-ENDED		Text field no char. Limit		N	

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ALM0030		How **frequently** do you visit this site?	First time		Radio Button One Up Vertical	Single	Y
			More than once a day				
			Daily --> Once a day		This was dropdown, please change to radio button		
			About once a week --> Once a week				
			About once a month --> Once a month				
			Every 6 months or less --> Twice a year or less				
ALM0031		Which **best describes** you?	General public		Dropdown (Select-one)	Single	Y
			Lobbyist/Trade organization				
			Law firm				
			Public interest organization				
			Academic community				
			Small business				
			Consultant				
			Regulated industry				
			Federal government	W,X			
			Local/State government				
			Foreign government				
	W	Why did you choose to come to this site instead of FDMS.gov? (check all that apply)	I don't know what FDMS.gov is		Checkbox, one-up vertical	Multi	Y
			I could not find what I needed on FDMS.gov				
			Regulations.gov is quicker				
			Regulations.gov has a better search engine				
			I was looking for a docket or document from another agency				
			I forgot my FDMS.gov user name or password				
			Other, please specify	Y			
	Y	Other reason for visiting regulations.gov instead of FDMS			Text field, <100 char		N
	X	What tasks do you typically use Regulations.gov for? (check all that apply)	Find and/or download a docket		Checkbox, one-up vertical	Multi	Y
			Find and/or download a document				
			Submit a comment				
			Confirm that a comment was posted and publicly viewable				
			Look up dockets or documents in another agency				
			Create reports				
			Find a comment with a tracking number				
			Bookmark a docket or document				
			Set up e-mail notifications				
			Look up a regulatory agenda				
			Find a historical rule				
			Other, please specify	Z			
	Z	Other tasks you typically use Regulations.gov for			Text field, <100 char		N
~~ALM0163~~		~~What did you **do on the site today**?~~	~~Search for a document~~		~~Checkbox, one-up vertical~~	~~MULTI~~	~~Y~~
			~~submit a comment~~				
			~~Browse by topic~~				
			~~Dowload documents~~				
			~~Bookmark a docket or document~~				
			~~Set up an e-mail notification~~				
			~~Other~~				
		Why did you come to the site today? (check all that apply)	Find a document		Checkbox, one-up vertical	MULTI	Y
			Submit a comment				
			Browse by topic				
			Download documents				
			Bookmark a docket or document				
			Set up an e-mail notification				
			Other				
ALM0164		Were you able to **accomplish** what you wanted to do?	Yes		Radio Button One Up Vertical	Single	Y
			No	A	This was dropdown, please change to radio button		
AKR1359	A	If you were not able to accomplish what you wanted, what will you do next? --> What will you do next?	Try this site again later		Radio Button One Up Vertical	Single	Y
			Call the helpdesk				
			Submit webform to helpdesk				
			~~Nothing-I was successful~~				
			Contact department/agency directly				
			Nothing-I give up				
			Try another site (please specify)	B			
AKR1360	B	If you will try another site, please specify:			Text field, <100 char		N
~~ALM0165~~		~~If you were looking for a document, what type of document were you looking for?~~	~~Rules~~		~~Dropdown (Select one)~~	~~Single~~	~~N~~
			~~Proposed Rules~~				
			~~Notices~~				
			~~Public Comment~~				
			~~Guidance~~				
			~~Information Collection Requests~~				
			~~Environmental Impact Statement~~				
			~~Other~~				

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
		If you were looking for a document, what type of document were you looking for? (check all that apply)	Rules Proposed Rules Notices Public Comment Guidance Information Collection Requests Environmental Impact Statement Supporting Materials I don't know Other		Checkbox, one-up vertical	Multi	N
ALM0035		If you did not find what you were looking for, **what improvements can we make to help you find the information that you were looking for?**	OPEN-ENDED		Text field, <100 char		N
ALM0162		If you used the search feature, what type of difficulty, if any, did you encounter with the **search functionality**?	I did not encounter any difficulties Returned too many results Returned not enough results Returned no results Returned results that were similar/redundant Results were not relevant to my search terms or needs I was not sure what words to use in my search		Dropdown (Select one)	SINGLE	N
		What type of difficulty, if any, did you encounter with the search functionality? (check all that apply)	I did not encounter any difficulties Returned too many results Returned not enough results Returned no results Returned results that were similar/redundant Results were not relevant to my search terms or needs I was not sure what words to use in my search		Checkbox, one-up vertical	Multi	N
AKR1361		If the search tool was not useful, why not?	Not applicable Search provided irrelevant information Not enough information was returned I could not open the links Too much information was provided The search tool was difficult to use The links were to out-dated information Other		Radio Button One Up Vertical	SINGLE	N
		Was the search tool useful? (check all that apply)	Yes, Useful No, Irrelevant information displayed No, Not enough information displayed No, I could not open the links No, Too much information displayed No, The search tool was difficult to use No, The links contained old information		Checkbox, one-up vertical	Multi	N
ALM0161		What type of difficulty, if any, did you encounter with the **navigation process** on this site?	Did not have any difficulty navigating the site Could not navigate back to previous information Would often feel lost, not know where I was Links did not take me where I expected Links/labels are difficult to understand Too many links or navigational questions Had technical difficulties (e.g. broken links, error messages)		Dropdown (Select one)	SINGLE	Y
		What type of difficulty, if any, did you encounter with the **navigation process** on this site? (check all that apply)	Did not have any difficulty navigating the site Could not navigate back to previous information Would often feel lost, not know where I was Links did not take me where I expected Links/labels are difficult to understand Too many links or navigational questions Had technical difficulties (e.g. broken links, error messages)		Checkbox, one-up vertical	Multi	N
AKR1362		Which of the following would **most improve your navigation** through Regulations.gov website?	Improve search box function Make navigation links more visible Add more navigation links to homepage Change the name of primary navigation links Improve ability to narrow search results Do not recommend a change		Checkbox, one-up vertical	MULTI	N
AKR1363		If there is an area of the site that you think **most** needs improving, which is it?	Searching for a document/regulation Submitting a comment Help pages Other --> Other, please specify	H	Radio Button One Up Vertical *This was dropdown, please change to radio button*	SINGLE	N
	H	Other area for improvement			Text field, <100 char		N
AKR1364		What changes could we make to Regulations.gov in order to make it your ideal Web site? --> What changes could we make to improve Regulations.gov?	OPEN-ENDED		Text field, <100 char		N

Model Instance Name:				
Regulations.gov		red & strike-through: DELETE		
MID: sJNkhVARwtQkos59ZsYl5w==		underlined & italicized: RE-ORDER		
Date: 6/25/2008		pink: ADDITION		
		blue + -->: REWORDING		
		violet (bold): SKIP-LOGIC		

	Regulations.gov CUSTOM QUESTION LIST						

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ALM0030	1	How **frequently** do you visit this site?	First time		Dropdown (Select-one)	Single	Y
			More than once a day				
			Daily				
			About once a week				
			About once a month				
			Every 6 months or less				
ALM0031	2	Which **best describes** you?	General public		Dropdown (Select-one)	Single	
			Lobbyist/Trade organization				
			Law firm				
			Public interest organization				Y
			Academic community				
			Small business				
			Consultant				
			Regulated industry				
			Federal government				
			Local/State government				
			Foreign government				
ALM0163	3	What did you **do on the site today**?	Search for a document		Checkbox, one-up vertical	MULTI	Y
			submit a comment				
			Browse by topic				
			Dowload documents				
			Bookmark a docket or document				
			Set up an e-mail notification				
			Other				
ALM0164	4	Were you able to **accomplish** what you wanted to do?	Yes		Dropdown (Select-one)	Single	Y
			No	A			
AKR1359	A	If you were not able to accomplish what you wanted, what will you do next?	Try this site again later		Radio Button One Up Vertical	Single	Y
			Call the helpdesk				
			Submit webform to helpdesk				
			Nothing-I was successful				
			Nothing-I give up				
			Contact department/agency directly				
			Try another site (please specify)	B			
AKR1360	B	If you will try another site, please specify:			Text field, <100 char		N
ALM0165	5	If you were looking for a document, what type of document were you looking for?	Rules		Dropdown (Select-one)	Single	N
			Proposed Rules				
			Notices				
			Public Comment				
			Guidance				
			Information Collection Requests				
			Environmental Impact Statement				
			Other				
ALM0035	6	If you did not find what you were looking for, **what improvements can we make to help you find the information that you were looking for?**	OPEN-ENDED		Text field, <100 char		N
ALM0162	7	If you used the search feature, what type of difficulty, if any, did you encounter with the **search functionality**?	I did not encounter any difficulties		Dropdown (Select-one)	SINGLE	N
			Returned too many results				
			Returned not enough results				
			Returned no results				
			Returned results that were similar/redundant				
			Results were not relevant to my search terms or needs				
			I was not sure what words to use in my search				

red & strike-through: DELETE
underlined & italicized: RE-ORDER
pink: ADDITION
blue + -->: REWORDING
violet (bold): SKIP-LOGIC

			Regulations.gov CUSTOM QUESTION LIST				
QID	**Skip Logic Label**	**Question Text**	**Answer Choices (limited to 50 characters)**	**Skip to**	**Type (select from list)**	**Single or Multi**	**Required Y/N**
AKR1361	8	If the search tool was not useful, why not?	Not applicable Search provided irrelevant information Not enough information was returned I could not open the links Too much information was provided The search tool was difficult to use The links were to out-dated information Other		Radio Button One Up Vertical	SINGLE	N
ALM0161	9	What type of difficulty, if any, did you encounter with the **navigation process** on this site?	Did not have any difficulty navigating the site Could not navigate back to previous information Would often feel lost, not know where I was Links did not take me where I expected Links/labels are difficult to understand Too many links or navigational questions Had technical difficulties (e.g. broken links, error messages)		Dropdown (Select-one)	SINGLE	Y
AKR1362	10	Which of the following would **most improve your navigation** through Regulations.gov website?	Do not recommend a change Improve search box function Make navigation links more visible Add more navigation links to homepage Change the name of primary navigation links Improve ability to narrow search results		Checkbox, one-up vertical	MULTI	N
AKR1363	11	If there is an area of the site that you think **most** needs improving, which is it?	Searching for a document/regulation Submitting a comment Help pages Other		Dropdown (Select-one)	SINGLE	N
AKR1364	12	What changes could we make to Regulations.gov in order to make it your ideal Web site?	OPEN-ENDED		Text field, <100 char		N

Questionnaire Management Guidelines

Goals:
- **One consolidated document to track all model and CQ changes throughout the life of the project**
- **Questionnaire always matches the live survey**
- **Easy and error-free way to submit CQ changes**
- **All changes tracked and reflected in one document (DOT will help)**

Basic rules:

1 This questionnaire **has to match the live survey**

2 All changes to the live measure need to be tracked and archived in **one document**

3 **All CQ change requests** has to be submitted using this documents

SRA: 1) marks up changes and submits the entire document to DOT

DOT: 1) archives change request on separate tab
2) implement changes
3) updates the document to reflect all implemented changes in the "clean" questionnaire - SRA can send to the client and use for future CQ changes

4 DOT will safeguard correct formats - your next CQ changes have to be submitted using one survey document with appropriate color-coding