Model Instance Name: Application Manager

MID: NEW

Date: 11/04/2013



Welcome and Thank You Text

Directions:

This welcome text is shown at the top of the questionnaire window and the thank you text at the bottom. This is a good place to mention the site/company/agency name so the visitor knows whom they are taking the survey for. Feel free to modify the standard Welcome and Thank you text shown in the boxes below. Please read comments before using any of the text.

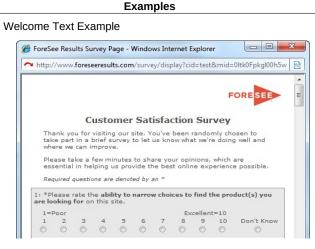
Welcome Text

Thank you for using Application Manager. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve.

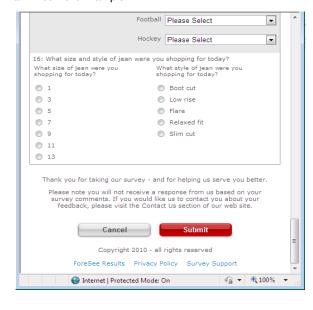
Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.

Thank You Text

Thank you for taking our survey - and for helping us serve you better.



Thank You Text Example



Model Instance Name:

Application Manager MID: NEW Partitioned? No

NOTE: All non-partitioned surveys will NOT be imputed and the elements will be rotated as a default unless otherwise specified and approved by Research.

Date: 11/04/2013



	Appli						
MQ Label	SATISFACTION		MQ Label	FUTURE BEHAVIORS			
Satisfaction - Overall	What is your overall satisfaction with this site? (1=Very Dissatisfied, 10=Very Satisfied)			Recommend (1=Very Unlikely, 10=Very Likely)			
Satisfaction - Expectations	How well does this site meet your expectations? (1=Falls Short, 10=Exceeds)		Recommend	How likely are you to recommend this site to someone else who needs to apple for a federal job?			
Satisfaction - Ideal	How does this site compare to your idea of an ideal website ? (1=Not Very Close, 10=Very Close)			Primary Resource (1=Very Unlikely, 10=Very Likely)			
			Primary Resource	How likely are you to use this site as your primary resource to find a job?			

			Application Manager CUSTOM QUESTION	N LIST					
	Skip Logic		Answer Choices		Type (select from		Required	Special	
CQID	Label	Question Text	(limited to 50 characters)	Skip to	list)	Single or Multi	Ý/N	Instructions	CQ Label
NEW		Were you able to complete your application in one visit?			Radio button, one-	Single	Yes	Skip Logic Group*	Complete In One Visit
			Yes No	A	up vertical				VISIL
NEW	A	Which of the following best describes what prevented you from completing your application in one visit?	Not enough time to complete before I had to end my session Exceeded maximum time (site timed out) Did not have the required information or supporting documents Site was unavailable Other	В	Radio button, one- up vertical	Single	Yes	Skip Logic Group*	What Prevented Completing
NEW	В	Please explain			Text box, 100 character limit		No	Skip Logic Group*	Other What Prevented Completing
NEW		Please indicate which of the following best describes your experience with the site performance of the application today.	No problem with site performance Pages loaded slowly Pages loaded incompletely Error messages Documents would not upload Other	C	Check boxes, one- up vertical	Multi	Yes	Skip Logic Group*	Site Performance
NEW	D	Please explain.			Text box, 100 character limit		No	Skip Logic Group*	Other Site Performance
NEW	С	What prevented the document from uploading?	Document too large (exceeding 3 MB limitation) Unacceptable file type Document certified or encrypted		Radio button, one- up vertical	Single	No	Skip Logic Group*	What Prevented Uploading
NEW			Other error I'm not sure		Ohashhama	AAlei	V	Chin Louis Count	Necimalia
NEW		Please indicate which of the following best describes your experience with navigating the application today.	Navigation was unclear I was unable to return to previous section I was unable to move ahead to the next section Other	- - - -	Check boxes, one- up vertical	Multi	Yes	Skip Logic Group*	Navigating
NEW	E	Please explain.			Text box, 100 character limit		No	OPS group	Other Navigating
NEW		Please indicate which of the following best describes your experience with the visual components of the application.	No problem with the visual components Difficult to read because the font was small Difficult to read because of multiple fonts or bad formatting Other	F	Check boxes, one- up vertical	Multi	Yes	Skip Logic Group*	Visual Components
NEW	F	Please explain.			Text box, 100 character limit		No	OPS group	Other Visual Components
NEW		Please indicate which of the following is true of the information provided on this site.	Information is thorough Information is understandable Information answers your questions None of the above Other	G	Check boxes, one- up vertical	Multi	Yes	Skip Logic Group* If this is selected, cannot select the other chocies	Information Is
NEW	G	Please explain.			Text box, 100 character limit		No	OPS group	Other Information Is
NEW		Was the order of steps within the application logical?	Yes No	н	Radio button, one- up vertical	Single	Yes	Skip Logic Group*	Order Logical
NEW	Н	What step(s) seemed to be out of order?			Text area, no char		No	Skip Logic Group*	What Out Of Order
NEW		Were the instructions within the application sufficient?	Yes No		Radio button, one- up vertical	Single	Yes	Skip Logic Group*	Instructions Sufficient
NEW	- 1	Please indicate in what section of the application the instructions need improvement.			Text area, no char		No	Skip Logic Group*	Where Improve Instruction
NEW		Were the questions within the application relevant to you and the position you're applying to?	Yes No	J	Radio button, one- up vertical	Single	Yes	Skip Logic Group*	Questions Relevant
NEW	J	in what way?	Not relevant to the position for which I'm applying Not relevant to my experience and/or education Other		Radio button, one- up vertical	Single	Yes	Skip Logic Group*	Why Questions Not Relevant
NEW		Is there any other aspect of the application process itself that might be			Radio button, one-	Single	Yes	Skip Logic Group*	Improvement
		improved?	No	К	up vertical			1 3 7 7 7	Needed

Model Instance Name: Application Manager MID: NEW Date: 3/28/2014

Application Manager CUSTOM QUESTION LIST										
CQID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label	
NEW	K	Please explain.			Text area, no char limit		No	Skip Logic Group*	Improvements	
	Customer Pa	seed Parameters From Application Manager Grade Series Location Agency Position CPDF assed Parameters Collected Automatically Browser Operating System Pages viewed Flash version Referring URL								