1/18/2010		
Madal quartiena utiliza	the ACCI methodology to determine energy on	d impacts
ELEMENTS (drivers of satisfaction)	e the ACSI methodology to determine scores an	FUTURE BEHAVIORS
ELEMENTS (university satisfaction)	COSTOMER SATISFACTION	FOTORE BEHAVIORS
Career Services (1=Poor, 10=Excellent, Don't Know)	Satisfaction	Likelihood to Return (1=Very Unlikely, 10=Very Likely)
Please rate the usefulness of the services provided on this site.	21 What is your overall satisfaction with this site? (1=Very Dissatisfied, 10=Very Satisfied)	24 How likely are you to return to this site?
Please rate the convenience of the services on this site.	How well does this site meet your expectations? (1=Falls Short, 10=Exceeds)	Recommend (1=Very Unlikely, 10=Very Likely)
Please rate the availability of desired services on this site.	23 How does this site compare to your idea of an ideal website? (1=Not Very Close, 10=Very Close)	25 How likely are you to recommend this site to someone else
Job Descriptions (1=Poor, 10=Excellent, Don't Know)		
Please rate the clarity of the job descriptions on this site.		
Please rate the level of detail provided for each job description on this site.		
Please rate the relevancy of the information provided for each job description on this site.		
Job Search (1=Poor, 10=Excellent, Don't Know)		
Please rate the usefulness of job listings on this site.		
Please rate the amount of applicable job listings on this site.		
Please rate the organization of job listings on this site.		
Please rate how the job search feature helps you to narrow the results to find the job listings you want.		
Look and Feel (1=Poor, 10=Excellent, Don't Know)		
Please rate the ease of reading this site.	, , , , , , , , , , , , , , , , , , ,	
Please rate the clarity of site organization.		
Please rate the clean layout of this site.		
Navigation (1=Poor, 10=Excellent, Don't Know)		
Please rate the degree to which the number of steps it took to get where you want is acceptable.		
Please rate the ability to find information you want on this site.		
Please rate the clarity of site map/directory.		
Please rate the ease of navigation on this site.		
Site Performance (1=Poor, 10=Excellent, Don't Know)		
Please rate the speed of loading the page on this site.		
Please rate the consistency of speed on this site.		
OPlease rate the reliability of site performance on this site.		

USAJOBS v2

MID: NEW

WIID.	IVEVV
Date:	06/25/2014

Jale:		00/25/2014				
	Q Name	ELEMENTS (drivers of satisfaction)		Q Name	CUSTOMER SATISFACTION	
		Navigation (1=Poor, 10=Excellent, Don't Know)			Satisfaction	
1	Navigation - Organized	Please rate how well the site is organized.	17	⁷ Satisfaction - Overall	What is your overall satisfaction with this site? (1=Very Dissatisfied, 10=Very Satisfied)	20
2	Navigation - Options	Please rate the options available for navigating this site.	18	Satisfaction - Expectations	How well does this site meet your expectations ? (1=Falls Short, 10=Exceeds)	
3	Navigation - Layout	Please rate how well the site layout helps you find what you are looking for. Site Performance (J=Poor, 10=Excellent, Don't Know)	19	Satisfaction - Ideal	How does this site compare to your idea of an ideal website? (1=Not Very Close, 10=Very Close)	21
4	Site Performance - Loading	Please rate how quickly pages load on this site.				22
5	Site Performance - Consistency	Please rate the consistency of speed from page to page on this site.				
6	Site Performance - Errors	Please rate the ability to load pages without getting error messages on this site.				23
7	Look and Feel - Appeal	Please rate the visual appeal of this site.				
8	Look and Feel - Balance	Please rate the balance of graphics and text on this site.				
9	Look and Feel - Readability	Please rate the readability of the pages on this site.				
10	Job Descriptions - Understandable	Please rate the how understandable job descriptions are on this site.				
11	Job Descriptions - Detail	Please rate the level of detail of job descriptions on this site.				
12	Job Descriptions - Answers	Please rate how well the job descriptions provide answers to your questions. Self Search (1=Poor, 10=Excellent, Don't Know)				
13	Job Search - Results Relevance	Please rate the relevance of job search results on this site.				
14	Job Search - Results Organization	Please rate the organization of job search results on this site.				
15	Job Search - Results Help	Please rate how well the job search results help you decide what job listings to select.				
16	Job Search - Feature Narrow	Please rate how well the search feature helps you to narrow the results to find job listings you want.				

Date:

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pink: ADDITION

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instruction
		How frequently do you visit this site?	First time	A	Radio button, one-up	Single	Y	Skip Logic G
					vertical			
			More than once a day	E, F				
			Daily	E, F				
			About once a week	E, F				
			About once a month	E, F				
	A		Every 6 months or less Yes	E, F B	Radio button, one-up	Single	Y	
	^	Did you create a USAJOBS account during your visit?	165	В	vertical	Sirigie	'	
		3,00	No					
			Not Sure					
	В		Yes	С	Radio button, one-up	Single	Y	
		Did you have any difficulty setting up the account?			vertical			
			No Not Sure					
	С	Which of the following difficulties did you encounter while	Account creation timed-out		Radio button, one-up	Single	Y	
		creating an account?	a coount oreason timeu-out		vertical	Jingle	,	
			Difficulty with username and/or password creation					
			Difficulty with email address					
			Other	D				
	D	What difficulty did you have while creating an account?			Text area, no char limit		N	
	E	Please select the statement which best describes your			Radio button, one-up	Single	Y	Skip Logic G
	-	experience with the new USAJOBS site redesign:	It is easier to find what I am looking for		vertical	Sirigie	'	Skip Logic G
			It is harder to find what I am looking for					
		My e	My experience is no different when looking for information on the new	site				
			Don't Know					
	F	Please tell us what you think of the new USAJOBS site:			Text area, no char limit	Single	N	Skip Logic Gr
		When you visit websites, do you typically use basic	Basic	J, L	Radio button, one-	Single	Yes	Skip Logic
		or advanced search?	Adamad	14.1	up vertical			Group
			Advanced	K, L				
	_		Both equally	L				
	J	Why do you prefer basic search?			Text area, no char limit		No	Skip Logic Group
	К	Why do you prefer advanced search?			Text area, no char		No	Skip Logic
		,, ,			limit			Group
	L	How often do you use USAJOBS advanced	First time using advance search	S	Radio button, one-	Sinale	Yes	Skip Logic
		search?	3		up vertical	3 -		Group
			Each visit	М	,			
			On approximately half of my visits	М				
			On less than 25% of my visits	М				
			•					
			Novor					
		What is your first impression of the advanced	Never		Dadia buttan ana	Cinala	Voc	Chin Logio
	S	What is your first impression of the advanced	Never Looks easy to use	U	Radio button, one-	Single	Yes	Skip Logic
	S	What is your first impression of the advanced search page?	Looks easy to use		Radio button, one- up vertical	Single	Yes	Skip Logic Group
		search page?		U T, U	up vertical	Single		Group
	S		Looks easy to use		up vertical Text area, no char	Single	Yes No	Group Skip Logic
		search page? What seems difficult to use? Which of these advanced search features do you	Looks easy to use		up vertical Text area, no char limit Checkbox, one-up			Group Skip Logic Group Skip Logic
	Т	search page? What seems difficult to use?	Looks easy to use Looks difficult		up vertical Text area, no char limit		No	Group Skip Logic Group
	Т	search page? What seems difficult to use? Which of these advanced search features do you	Looks easy to use Looks difficult		up vertical Text area, no char limit Checkbox, one-up		No	Group Skip Logic Group Skip Logic
	Т	search page? What seems difficult to use? Which of these advanced search features do you	Looks easy to use Looks difficult Keyword Salary or Pay Grade		up vertical Text area, no char limit Checkbox, one-up		No	Group Skip Logic Group Skip Logic
	Т	search page? What seems difficult to use? Which of these advanced search features do you	Looks easy to use Looks difficult Keyword		up vertical Text area, no char limit Checkbox, one-up		No	Group Skip Logic Group Skip Logic
	Т	search page? What seems difficult to use? Which of these advanced search features do you	Looks easy to use Looks difficult Keyword Salary or Pay Grade Occupational Series or Job Category		up vertical Text area, no char limit Checkbox, one-up		No	Group Skip Logic Group Skip Logic

Date: ###

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CUSTOM								
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
			Posting Options					
	M	Have you noticed that the advanced search has a new look and feel?	Yes	0	Radio button, one- up vertical	Single	Yes	Skip Logic Group
			No	S1				
	S1	What is your first impression of the advanced search page?	Looks easy to use	U1	Radio button, one- up vertical	Single	Yes	Skip Logic Group
			Looks difficult	T1 U1				
	T1	What seems difficult to use?			Text area, no char limit		No	Skip Logic Group
	U1	Which of these advanced search features do you use most often on USAJOBS? (multi-select up to 3)	Keyword		Checkbox, one-up vertical	Multi	Yes	Skip Logic Group
			Salary or Pay Grade					
			Occupational Series or Job Category					
			Location					
			Department and Agency					
			Type of Work or Work Schedule					
			Posting Options					
	0	Do you prefer the old or new advanced search look and feel?	Old	P, S2	Radio button, one- up vertical	Single	Yes	Skip Logic Group
			New	Z, S2				
			No preference	S2				
	Р	Why do you prefer the old advanced search look and feel?	The presentation	02	Text area, no char limit		No	Skip Logic Group
	Z	Why do you prefer the new advanced search look and feel?			Text area, no char limit		No	Skip Logic Group
	S2	What is your first impression of the advanced search page?	Looks easy to use	U2	Radio button, one- up vertical	Single	Yes	Skip Logic Group
			Looks difficult	T2, U2				
	T2	What seems difficult to use?			Text area, no char limit		No	Skip Logic Group
	U2	Which of these advanced search features do you use most often on USAJOBS? (multi-select up to 3)	Keyword		Checkbox, one-up vertical	Multi	Yes	Skip Logic Group
			Salary or Pay Grade					
			Occupational Series or Job Category					
			Location					
			Department and Agency					
			Type of Work or Work Schedule					
			Posting Options					
		How would you rate the search functionality on USAJOBS?	Very helpful		Radio button, one- up vertical	Single	Yes	
			Somewhat helpful	1	1			
			Fair	1				
			Somewhat unhelpful	1				
			Very unhelpful	1				
		Do you have any recommendations to improve the	very unincipiul		Text area, no char		No	
		search tool?			limit		140	
		Which of the following site services , if any, did you use today? (Select all that apply)	Search Jobs		Checkbox, one-up vertical	Multi	Y	Skip Logic C

Date:

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pink: ADDITION

CUSTOM								
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instruction
			My Account Resource Center					
			Individuals with Disabilities					
			Veterans					
			Students and Recent Graduates					
			Senior Executives					
			FAQs					
			Tutorials					
			Spotlights	_				
	Q	Specifically, what other site services did you use today?	Other (please specify)	Q	Text area, no char		N	Skip Logic (
			Yes		limit	Single	Y	
		Were you able to find what you were looking for on USAJOBS.gov?			Radio button, one- up vertical	Sirigie	'	
			No Not Vot	G				
			Not Yet		Dedie besteer een			
	G	What were you unable to find on USAJOBS.gov?	A specific job		Radio button, one- up vertical	Single	Y	
			Jobs I qualify for					
			Jobs that were relevant to my search					
			Information about how to apply					
		What was a second at 100 A Jahan and 0	Other	Н				
	Н	What were you unable to find on USAJobs.gov?			Text area, no char limit		N	
		Which of the following sources drove you to visit the site today? Please rank the top 3 (Rank 1 is most important). Rank 1 (Required)	Message or recommendation from a friend on a social network		Drop down, select one	Single	Y	Rank Group
			Video I saw on YouTube					
			Internet blogs or discussion forums					Adjust Tem
			Advertising on social networks (Facebook, MySpace, Twitter)					Randomize
			Message directly from the organization/agency on a social network					
			Mobile phone text messages or alerts					
			Instant Message from a friend or colleague					
			Familiarity with site/organization/brand					
			Promotional email(s) from the organization/agency					
			Search engine results					
			Word of mouth recommendation from someone I know (family, friend, etc.)					
			TV, radio, newspaper, or magazine advertising	-				
			OPM Advertisement - "What did you do at your job today?"	-				
			Federal Agency Human Resources Office	1				
			USA.gov					
			OPM Sponsored Job Fair					
			OPM Veterans Employment Materials					
			Placement/Transition Center					
			Don't know					Anchor Ans
		Deads 0 (Ontire of)	Other					Anchor Ans
		Rank 2 (Optional)	Message or recommendation from a friend on a social network	-	Drop down, select one	Single	Y	Rank Group
			Video I saw on YouTube Internet blogs or discussion forums	-				Adjust Tem
			Advertising on social networks (Facebook, MySpace, Twitter)					Randomize
			Message directly from the organization/agency on a social network					Randomize
			Mobile phone text messages or alerts	1				
			Instant Message from a friend or colleague					
			Familiarity with site/organization/brand					
			Promotional email(s) from the organization/agency					
			Search engine results	-				
			Word of mouth recommendation from someone I know (family,					
			friend, etc.)					
			TV, radio, newspaper, or magazine advertising					

Have you ever served on active duty in the United States military?

What improvements, if any, would you make to this site?

Date: ###

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Yes

No

blue + -->: REWORDING

CUSTOM								
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instruction
			OPM Advertisement - "What did you do at your job today?" Federal Agency Human Resources Office					
			USA.gov					
			OPM Sponsored Job Fair					
			OPM Veterans Employment Materials					
			Placement/Transition Center					
			Don't know					Anchor Ans
			Other					Anchor Ans
		Rank 3 (Optional)	Message or recommendation from a friend on a social network		Drop down, select one	Single	Y	Rank Group
			Video I saw on YouTube					
			Internet blogs or discussion forums					Adjust Tem
			Advertising on social networks (Facebook, MySpace, Twitter)					Randomize
			Message directly from the organization/agency on a social network					
			Mobile phone text messages or alerts					
			Instant Message from a friend or colleague					
			Familiarity with site/organization/brand					
			Promotional email(s) from the organization/agency					
			Search engine results					
			Word of mouth recommendation from someone I know (family, friend, etc.)					
			TV, radio, newspaper, or magazine advertising					
			OPM Advertisement - "What did you do at your job today?"					
			Federal Agency Human Resources Office					
			USA.gov					
			OPM Sponsored Job Fair					
			OPM Veterans Employment Materials					
			Placement/Transition Center					l
			Don't know Other					Anchor Ans Anchor Ans
		If you heard about this website from a social network, please specify			Text area, no char		N	
		the site (i.e. Facebook, Twitter)			limit			
		Are you now, or have you ever been, a civilian employee of the United States Government?	Yes		Radio button, one-up vertical	Single	Y	
	1	I and the second		1			1	1

Radio button, one-up vertical

Text area, no char limit

Single

N

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			OPM Job Search CUSTOM QUESTION LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
35 35	Labei	How frequently do you visit this site?	First time	A	Radio button, one-up	Single	Y	Skip Logic Gro
-			i not uno		vertical			p === 9:0 =::
			More than once a day	E, F				
			Daily	E, F				
			About once a week	E, F				
			About once a month	E, F				
001 : 0005000			Every 6 months or less	E, F	- · · · ·	O'marta		
.CQLiv0005802	A	Did you create a USAJOBS account during your visit?	Yes	В	Radio button, one-up vertical	Single	Y	
			No					
			Not Sure	_				
CQLiv0005803	В	Did you have any difficulty setting up the account?	Yes	С	Radio button, one-up vertical	Single	Y	
		Did you have any difficulty Setting up the account?	No		vertical			
			Not Sure					
CQLiv0005787	С	Which of the following difficulties did you encounter while creating an account?	Account creation timed-out		Radio button, one-up vertical	Single	Υ	
		3	Difficulty with username and/or password creation					
			Difficulty with email address					
			Other	D				
CQLiv0005788	D	What difficulty did you have while creating an account?			Text area, no char limit		N	
ACQCol0007877	E	Please select the statement which best describes your			Radio button, one-up	Single	Y	Skip Logic Gro
		experience with the new USAJOBS site redesign:	It is easier to find what I am looking for		vertical			
			It is harder to find what I am looking for	l cito				
			My experience is no different when looking for information on the new Don't Know	Sile				
CQCol0007878	F		Don't Know		Text area, no char	Single	N	Skip Logic Gro
,		Please tell us what you think of the new USAJOBS site:			limit	· ·		
NEW		When you visit websites, do you typically use basic	Basic	J, L	Radio button, one-	Single	Yes	Skip Logic
		or advanced search?	Advanced	K, L	up vertical			Group
			Both equally	L				
NEW	J	Why do you prefer basic search?			Text area, no char		No	Skip Logic
					limit			Group
NEW	K	Why do you prefer advanced search?			Text area, no char limit		No	Skip Logic Group
NEW	L	How often do you use USAJOBS advanced	First time using advance search	S	Radio button, one-	Single	Yes	Skip Logic
		search?	Each visit	М	up vertical			Group
			On approximately half of my visits	М				
			On less than 25% of my visits	М				
			Never					
JEW	М	Have you noticed that the advanced search has a	Yes	0	Radio button, one-	Single	Yes	Skip Logic
		new look and feel?	No.	S	up vertical	og.c		Group
NEW	0	Do you prefer the old or new advanced search look	Old	P, S	Radio button, one-	Single	Yes	Skip Logic
	`	and feel?	New	z, s	up vertical	Cirigic	100	Group
			No preference	S				
IEW	Р	Why do you prefer the old advanced search look	140 preference		Text area, no char		No	Skip Logic
VL VV		and feel?			limit		140	Group
JEW	Z	Why do you prefer the new advanced search look			Text area, no char		No	Skip Logic
		and feel?			limit		110	Group
JEW	S	What is your first impression of the advanced	Looks easy to use	U	Radio button, one-	Single	Yes	Skip Logic
		search page?	Looks difficult	T. U	up vertical	g.5		Group
IEW	Т	What seems difficult to use?		.,0	Text area, no char		No	Skip Logic
		This some amount to dot:			limit		.40	Group
IEW	U	Which of these advanced search features do you	Keyword		Checkbox, one-up	Multi	Yes	Skip Logic
		use most often on USAJOBS? (multi-select up to 3)			vertical			Group

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	Skip							
QID	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
			Occupational Series or Job Category					
			Location					
			Department and Agency					
			Type of Work or Work Schedule					
			Posting Options					
IEW		How would you rate the search functionality on	Very helpful		Radio button, one-	Single	Yes	Skip Logic
		USAJOBS?	Somewhat helpful		up vertical	- 3 -		Group
			Fair					
			Somewhat unhelpful					
			Verv unhelpful					
IEW		Do you have any recommendations to improve the search tool?	very unitelplat		Text area, no char limit		No	Skip Logic Group
CWS01211		Which of the following site services, if any, did you use today?	Search Jobs	N	Checkbox, one-up	Multi	Y	Skip Logic Gr
		(Select all that apply)		IV.	vertical			1
			My Account					1
			Resource Center Individuals with Disabilities					
			Veterans					
			Students and Recent Graduates					
			Senior Executives					
			FAQs					
			Tutorials					
			Spotlights Other (please specify)	Q				
WS01212	Q	Specifically, what other site services did you use today?	Other (piecase specify)	Ť	Text area, no char limit		N	Skip Logic G
IAG0090	N	If you used the search feature of the site today to find your information, what was your experience?	-I did not encounter any difficulties-		Radio button, one- up vertical	Single	¥	Skip Logic (
		,	Returned too many results		-p			
			Returned not enough results					
			Returned no results-					
			Results were not relevant to my search terms or needs					
			I was not sure what words to use in my search					
			Search required too many refinements to get to what I wanted					
			Search speed was too slow					
			Other, please specify:	Ð				
KR0858	Đ	Other, search feature			Text area, no char limit		N	Skip Logic (
ACQLiv0005789		Were you able to find what you were looking for on USAJOBS.gov?	Yes		Radio button, one- up vertical	Single	Y	
			No Not Yet	G				
			A specific job		Radio button, one-			
CQLiv0005790	G	What were you unable to find on USAJOBS.gov?	, v specific jub		up vertical	Single	Y	
		,	Jobs I qualify for					
			Jobs that were relevant to my search					
			Information about how to apply					
COL in OOCEOOA		What were you unable to find on UCA John service	Other	Н	Tout even a state		NI.	
CQLiv0005804	Н	What were you unable to find on USAJobs.gov?			Text area, no char limit		N	
DO10551		Which of the following sources drove you to visit the site today? Please rank the top 3 (Rank 1 is most important). Rank 1 (Required)	Message or recommendation from a friend on a social network		Drop down, select one	Single	Y	Rank Group
			Video I saw on YouTube					
			Internet blogs or discussion forums					Adjust Temp
			Advertising on social networks (Facebook, MySpace, Twitter)					Randomize

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	Skip		OPM Job Search CUSTOM QUESTION LIST	·				
QID	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instruction
·		·	Message directly from the organization/agency on a social network	•				
			Mobile phone text messages or alerts					
			Instant Message from a friend or colleague					
			Familiarity with site/organization/brand					
			Promotional email(s) from the organization/agency Search engine results					
			Word of mouth recommendation from someone I know (family,					
			friend, etc.)					
			TV, radio, newspaper, or magazine advertising					
			OPM Advertisement - "What did you do at your job today?"					
			Federal Agency Human Resources Office					
			USA.gov OPM Sponsored Job Fair					
			OPM Sponsored 300 Pail OPM Veterans Employment Materials					
			Placement/Transition Center					
			Don't know					Anchor Ans
			Other					Anchor Ans
O10552		Rank 2 (Optional)	Message or recommendation from a friend on a social network		Drop down, select one	Single	Y	Rank Group
			Video I saw on YouTube		, , , , , , , , , , , , , , , , , , , ,	- 3 -		
			Internet blogs or discussion forums					Adjust Temp
			Advertising on social networks (Facebook, MySpace, Twitter)					Randomize
			Message directly from the organization/agency on a social network					
			Mobile phone text messages or alerts					
			Instant Message from a friend or colleague					
			Familiarity with site/organization/brand					
			Promotional email(s) from the organization/agency Search engine results					
			Word of mouth recommendation from someone I know (family, friend, etc.)					
			TV, radio, newspaper, or magazine advertising					
			OPM Advertisement - "What did you do at your job today?"					
			Federal Agency Human Resources Office					
			USA.gov					
			OPM Sponsored Job Fair					
			OPM Veterans Employment Materials					
			Placement/Transition Center					l
			Don't know					Anchor Ans
D10553		Rank 3 (Optional)	Other		Draw dayun salast ana	Cinala		Anchor Ans
010553		Raile 3 (Optional)	Message or recommendation from a friend on a social network Video I saw on YouTube		Drop down, select one	Single	Y	Rank Group
			Internet blogs or discussion forums					Adjust Temp
			Advertising on social networks (Facebook, MySpace, Twitter)					Randomize
			Message directly from the organization/agency on a social network					randomize
			Mobile phone text messages or alerts					
			Instant Message from a friend or colleague					
			Familiarity with site/organization/brand					
			Promotional email(s) from the organization/agency					
			Search engine results					
			Word of mouth recommendation from someone I know (family, friend, etc.)					
			TV, radio, newspaper, or magazine advertising					
			OPM Advertisement - "What did you do at your job today?"					
			Federal Agency Human Resources Office					
			USA.gov					
			OPM Sponsored Job Fair					
			OPM Veterans Employment Materials					
			Placement/Transition Center					
			Don't know					Anchor Ans

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			OPM Job Search CUSTOM QUESTION LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
EDO10554		If you heard about this website from a social network, please specify the site (i.e. Facebook, Twitter)			Text area, no char limit		N	
2928		Are you now, or have you ever been, a civilian employee of the United States Government?	Yes		Radio button, one-up vertical	Single	Y	
			No					
20262		Have you ever served on active duty in the United States military?	Yes		Radio button, one-up vertical	Single	Y	
			No					
3876		What improvements , if any, would you make to this site?			Text area, no char limit		N	

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pink: ADDITION

blue + -->: REWORDING

			OPM Job Search CUSTOM QUESTION LIST					
	Skip Logic		Answer Choices			Single or	Required	
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Ý/N	Special Instruction
235		How frequently do you visit this site?	First time	A	Radio button, one-up vertical	Single	Y	Skip Logic Group
			More than once a day	E, F				
			Daily	E, F				
			About once a week	E, F				
			About once a month Every 6 months or less	E, F E, F				
ACQCol0007877	E	Please select the statement which best describes your	Every 6 months of less	E, F		Single	Y	Skip Logic Group
100000001011	_	experience with the new USAJOBS site redesign:	It is easier to find what I am looking for		Radio button, one-up vertical	Sirigic	·	Chip Logic Group
			It is harder to find what I am looking for					
			My experience is no different when looking for information on the new site					
			Don't Know					
ACQCol0007878	F	Please tell us what you think of the new USAJOBS site:			Text area, no char limit	Single	N	Skip Logic Group
ACQLiv0005802	Α	Did you create a USAJOBS account during your visit?	Yes	В	Radio button, one-up vertical	Single	Y	
			No					
			Not Sure					
ACQLiv0005803	В	Did you have any difficulty setting up the account?	Yes	С	Radio button, one-up vertical	Single	Y	
			No					
			Not Sure					
ACQLiv0005787	С	Which of the following difficulties did you encounter while	Account creation timed-out			Single	Y	
		creating an account?			Radio button, one-up vertical			
			Difficulty with username and/or password creation					
			Difficulty with email address					
		1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Other	D	Total and a second section in			
ACQLiv0005788 CWS01211	D	What difficulty did you have while creating an account? Which of the following site services, if any, did you use today?	Search Jobs		Text area, no char limit	Multi	N Y	Obia Lasia Ossass
CVV501211		(Select all that apply)	Search Jobs	В	Checkbox, one-up vertical	IVIUILI	ī	Skip Logic Group
			My Account					
			Resource Center					
			First-time Visitors					
			Why Work for America?					
			Special Hiring Events					
			Individuals with Disabilities					
			Veterans					
			Students and Recent Graduates					
			Senior Executives					
			Employers-					
			FAQs					
			Tutorials					
			Spotlights Other (classes associate)					
CWS01212	С	Specifically, what other site services did you use today?	Other (please specify)	С	Toyt area, no ober limit		NI	Ckin Logio Crave
MAG0090	В	If you used the search feature of the site today to find your	I did not encounter any difficulties		Text area, no char limit Radio button, one-up vertical	Single	N Y	Skip Logic Group Skip Logic Group
VIAGUU9U	Ь	information, what was your experience?	I did not encounter any dimiculties		Radio button, one-up vertical	Sirigie	'	Skip Logic Group
			Returned too many results					
			Returned not enough results					
			Returned no results					
			Results were not relevant to my search terms or needs					
			I was not sure what words to use in my search					
			Search required too many refinements to get to what I wanted					
			Search speed was too slow					
			Other, please specify:	D				
AKR0858	D	Other, search feature			Text area, no char limit		N	Skip Logic Group
ACQLiv0005789		Were you able to find what you were looking for on	Yes			Single	Y	
		USAJÓBS.gov?			Radio button, one-up vertical			
			No	A				
			Not Yet					

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			OPM Job Search CUSTOM QUESTION LIST					
	Skip Logic		Answer Choices			Single or	Required	
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N	Special Instructions
1001:0005700	١.	What was a second black find an HOA 1000 and 0	A specific job		Badia la de la companional della companional del	Oire este	Y	
ACQLiv0005790	A	What were you unable to find on USAJOBS.gov?	Jobs I qualify for		Radio button, one-up vertical	Single	Y	
			Jobs that were relevant to my search	-				
			Information about how to apply					
			Other	В				
ACQLiv0005804	В	What were you unable to find on USAJobs.gov?			Text area, no char limit		N	
EDO10551		Which of the following sources drove you to visit the site today? Please rank the top 3 (Rank 1 is most important). Rank 1 (Required)	Message or recommendation from a friend on a social network		Drop down, select one	Single	Y	Rank Group
			Video I saw on YouTube					
			Internet blogs or discussion forums	_				Adjust Template/Style
			Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network	-				Randomize
			Mobile phone text messages or alerts					
			Instant Message from a friend or colleague					
			Familiarity with site/organization/brand					
			Promotional email(s) from the organization/agency					
			Search engine results					
			Word of mouth recommendation from someone I know (family, friend, etc.)					
			TV, radio, newspaper, or magazine advertising OPM Advertisement - "What did you do at your job today?"	-				
			Federal Agency Human Resources Office	-				
			USA.gov					
			OPM Sponsored Job Fair					
			OPM Veterans Employment Materials					
			Placement/Transition Center	-				A
			Don't know Other	-				Anchor Answer Choice Anchor Answer Choice
EDO10552		Rank 2 (Optional)	Message or recommendation from a friend on a social network		Drop down, select one	Single	Υ	Rank Group
			Video I saw on YouTube		, , , , , , , , , , , , , , , , , , , ,			
			Internet blogs or discussion forums					Adjust Template/Style
			Advertising on social networks (Facebook, MySpace, Twitter)					Randomize
			Message directly from the organization/agency on a social network	-				
			Mobile phone text messages or alerts Instant Message from a friend or colleague	-				
			Familiarity with site/organization/brand					
			Promotional email(s) from the organization/agency					
			Search engine results					
			Word of mouth recommendation from someone I know (family, friend, etc.)	1				
			TV, radio, newspaper, or magazine advertising	1				
			OPM Advertisement - "What did you do at your job today?" Federal Agency Human Resources Office	+				
			USA.gov	1				
			OPM Sponsored Job Fair					
			OPM Veterans Employment Materials					
			Placement/Transition Center	4				
			Don't know	-				Anchor Answer Choice
EDO10553		Rank 3 (Optional)	Other Message or recommendation from a friend on a social network		Drop down, select one	Single	Y	Anchor Answer Choice Rank Group
LD010333			Video I saw on YouTube	1	Drop down, Select one	Jiligie		rank Group
			Internet blogs or discussion forums	1				Adjust Template/Style
			Advertising on social networks (Facebook, MySpace, Twitter)					Randomize
			Message directly from the organization/agency on a social network					
			Mobile phone text messages or alerts					
			Instant Message from a friend or colleague Familiarity with site/organization/brand	-				
			Promotional email(s) from the organization/agency	+				
			romotional email(3) from the organization/agency					

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	Skip							
QID	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
Ž.E	Lasci		Search engine results Word of mouth recommendation from someone I know (family, friend, etc.) TV, radio, newspaper, or magazine advertising OPM Advertisement - "What did you do at your job today?" Federal Agency Human Resources Office USA.gov OPM Sponsored Job Fair OPM Veterans Employment Materials Placement/Transition Center Don't know Other		Type (select nonnins)			Anchor Answer Choice Anchor Answer Choice
EDO10554		If you heard about this website from a social network, please specify the site (i.e. Facebook, Twitter)			Text area, no char limit		N	
2928		Are you now, or have you ever been, a civilian employee of the United States Government?	Yes No		Radio button, one-up vertical	Single	Y	
20262		Have you ever served on active duty in the United States military?	Yes No		Radio button, one-up vertical	Single	Y	
3876		What improvements , if any, would you make to this site?			Text area, no char limit		N	

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			OPM Job Search CUSTOM QUESTION LIST					
OID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructio
	Labei						Y	
235		How frequently do you visit this site?	First time	A_	Radio button, one-up vertical	Single	Y	Skip Logic Group
			More than once a day	E, F				
			Daily	E, F				
			About once a week	E, F				
			About once a month	E, F				
	_		Every 6 months or less	E, F		Cinale	Υ	Chia Lagia Craus
	E	Please select the statement which best describes your	It is assign to find what I am looking for		Radio button, one-up vertical	Single	T	Skip Logic Group
		experience with the new USAJOBS site redesign:	It is easier to find what I am looking for It is harder to find what I am looking for	_	Radio bullon, one-up vertical			
				_				
			My experience is no different when looking for information on the new site	_				
	_		Don't Know			Oin all		Object and a Occurr
	F	Please tell us what you think of the new USAJOBS site:			Text area, no char limit	Single	N	Skip Logic Group
ACQLiv0005802	A	Did you create a USAJOBS account during your visit?	Yes	В	Radio button, one-up vertical	Single	Υ	
			No					
			Not Sure					
ACQLiv0005803	В	Did you have any difficulty setting up the account?	Yes	с	Radio button, one-up vertical	Single	Y	
			No					
			Not Sure					
ACQLiv0005787	С	Which of the following difficulties did you encounter while	Account creation timed-out			Single	Y	
		creating an account?			Radio button, one-up vertical			
			Difficulty with username and/or password creation					
			Difficulty with email address					
			Other	D				
ACQLiv0005788	D	What difficulty did you have while creating an account?			Text area, no char limit		N	
CWS01211		Which of the following site services , if any, did you use today? (Select all that apply)	Search Jobs	В	Checkbox, one-up vertical	Multi	Y	Skip Logic Group
			My Account Info Center First-time Visitors Why Work for America? Special Hiring Events Individuals with Disabilities Veterans Students Senior Executives Employers Other (please specify)	С				
CWS01212	С	Specifically, what other site services did you use today?			Text area, no char limit		N	Skip Logic Group
MAG0090	В	If you used the search feature of the site today to find your information, what was your experience?	I did not encounter any difficulties		Radio button, one-up vertical	Single	Y	Skip Logic Group
			Returned too many results					
			Returned not enough results					
			Returned no results					
			Results were not relevant to my search terms or needs					
			I was not sure what words to use in my search					
			Search required too many refinements to get to what I wanted					
			Search speed was too slow					
			Other, please specify:	D				
AKR0858	D	Other, search feature			Text area, no char limit		N	Skip Logic Group
ACQLiv0005789		Were you able to find what you were looking for on	Yes			Single	Y	
		USAJOBS.gov?			Radio button, one-up vertical			
			No	A	, 2112 24 22 213 110 11			
			Not Yet	- '`				
			A specific job					
ACQLiv0005790	A	What were you unable to find on USAJOBS.gov?	i capconio job		Radio button, one-up vertical	Single	Y	
			Jobs I qualify for		Table battern, one-up vertical	Single		
			Jobs that were relevant to my search					
			BODS that Were relevant to my Search					

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			OPM Job Search CUSTOM QUESTION LIST					
OID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
QID.	Lubei	Question Text	Information about how to apply	Orap to	Type (select from list)	Wildita	1,11	Opecial instructions
			Other	В				
ACQLiv0005804	В	What were you unable to find on USAJobs.gov?			Text area, no char limit		N	
EDO10551		Which of the following sources drove you to visit the site today? Please rank the top 3 (Rank 1 is most important). Rank 1 (Required)	Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts Instant Message from a friend or colleague Familiarity with site/organization/brand Promotional email(s) from the organization/agency Search engine results Word of mouth recommendation from someone I know (family, friend, etc.) TV, radio, newspaper, or magazine advertising OPM Advertisement - "What did you do at your job today?" Federal Agency Human Resources Office USA.gov OPM Sponsored Job Fair OPM Veterans Employment Materials		Drop down, select one	Single	Y	Rank Group Adjust Template/Style Randomize
			Placement/Transition Center					
	Do	Don't know					Anchor Answer Choice	
			Other					Anchor Answer Choice
EDO10552		Rank 2 (Optional)	Message or recommendation from a friend on a social network Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts Instant Message from a friend or colleague Familiarity with site/organization/brand Promotional email(s) from the organization/agency Search engine results Word of mouth recommendation from someone I know (family, friend, etc.) TV, radio, newspaper, or magazine advertising OPM Advertisement - "What did you do at your job today?" Federal Agency Human Resources Office USA.gov OPM Sponsored Job Fair OPM Veterans Employment Materials Placement/Transition Center Don't know Other		Drop down, select one	Single	Y	Rank Group Adjust Template/Style Randomize Anchor Answer Choice Anchor Answer Choice
EDO10553		Rank 3 (Optional)	Message or recommendation from a friend on a social network Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts Instant Message from a friend or colleague Familiarity with site/organization/brand Promotional email(s) from the organization/agency Search engine results Word of mouth recommendation from someone I know (family, friend, etc.) TV, radio, newspaper, or magazine advertising OPM Advertisement - "What did you do at your job today?"		Drop down, select one	Single	Y	Rank Group Adjust Template/Style Randomize

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
			Federal Agency Human Resources Office USA.gov OPM Sponsored Job Fair OPM Veterans Employment Materials Placement/Transition Center Don't know Other					Anchor Answer Choice Anchor Answer Choice
EDO10554		If you heard about this website from a social network, please specify the site (i.e. Facebook, Twitter)			Text area, no char limit		N	
2928		Are you now, or have you ever been, a civilian employee of the United States Government?	Yes No		Radio button, one-up vertical	Single	Y	
20262			Yes No		Radio button, one-up vertical	Single	Y	
3876		What improvements, if any, would you make to this site?			Text area, no char limit		N	

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			OFW 30D Search Costow QUESTION EIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instruction
235		How frequently do you visit this site?	First time	Α	Radio button, one-up vertical	Single	Y	
			More than once a day					
			Daily					
			About once a week					
			About once a month					
			Every 6 months or less					
	Α	Did you create a USAJOBS account during your visit?	Yes	В	Radio button, one-up vertical	Single	Y	
			No No					
			Not Sure					
	В	Did you have any difficulty setting up the account?	Yes	C	Radio button, one-up vertical	Single	Y	
			No No					
			Not Sure					
	С	Which of the following difficulties did you encounter while creating an account?	Account creation timed-out		Radio button, one-up vertical	Single	Y	
			Difficulty with username and/or password creation					
			Difficulty with email address					
			Other	D				
	D	What difficulty did you have while creating an account?			Text area, no char limit		N	
WS01211		Which of the following site services , if any, did you use today? (Select all that apply)	Search Jobs	В	Checkbox, one-up vertical	Multi	Y	Skip Logic Group
CWS01212	С	Specifically, what other site services did you use today?	Info Center First-time Visitors Why Work for America? Special Hiring Events Individuals with Disabilities Veterans Students Senior Executives Employers Other (please specify)	С	Text area, no char limit		N	Skip Logic Group
WS01212 AG0090	В	If you used the search feature of the site today to find your	I did not encounter any difficulties		Radio button, one-up vertical	Single	Y	Skip Logic Group
		information, what was your experience?	Returned too many results Returned not enough results Returned no results Results were not relevant to my search terms or needs I was not sure what words to use in my search Search required too many refinements to get to what I wanted Search speed was too slow Other, please specify:	D		og.c	·	Chip Edge Group
KR0858	D	Other, search feature			Text area, no char limit		N	Skip Logic Group
		Were you able to find what you were looking for on USAJOBS.gov?	Yes No Not Yet	A	Radio button, one-up vertical	Single	Y	
	А	What were you unable to find on USAJOBS.gov?	A specific job Jobs I qualify for		Radio button, one-up vertical	Single	Υ	
			Jobs that were relevant to my search Information about how to apply					
		What ware you washin to find on LICA Jake as C	Other	В	Tout area on aboutimit		N	
DO10551	В	What were you unable to find on USAJobs.gov?	Manager of the second s		Text area, no char limit	Cinala	N	Donly Crown
DO10551		Which of the following sources drove you to visit the site today? Please rank the top 3 (Rank 1 is most important). Rank 1 (Required)	Message or recommendation from a friend on a social network		Drop down, select one	Single	Y	Rank Group
		(-47	Video I saw on YouTube	_				

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Question Text	Answer Choices (limited to 50 characters) Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts Instant Message from a friend or colleague Familiarity with site/organization/brand Promotional email(s) from the organization/agency Search engine results Word of mouth recommendation from someone I know (family, friend, etc.) TV, radio, newspaper, or magazine advertising OPM Advertisement - "What did you do at your job today?" Federal Agency Human Resources Office USA.gov OPM Sponsored Job Fair OPM Veterans Employment Materials Placement/Transition Center Don't know Other Message or recommendation from a friend on a social network Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts Instant Message from a friend or colleague	Skip to	Type (select from list) Drop down, select one	Single or Multi	Required Y/N	Special Instruction Adjust Template/Styl Randomize Anchor Answer Choic Anchor Answer Choic Rank Group
	Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts Instant Message from a friend or colleague Familiarity with site/organization/brand Promotional email(s) from the organization/agency Search engine results Word of mouth recommendation from someone I know (family, friend, etc.) TV, radio, newspaper, or magazine advertising OPM Advertisement - "What did you do at your job today?" Federal Agency Human Resources Office USA.gov OPM Sponsored Job Fair OPM Veterans Employment Materials Placement/Transition Center Don't know Other Message or recommendation from a friend on a social network Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts					Adjust Template/Styl Randomize Anchor Answer Choi Anchor Answer Choi
sk 2 (Optional)	Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts Instant Message from a friend or colleague Familiarity with site/organization/brand Promotional email(s) from the organization/agency Search engine results Word of mouth recommendation from someone I know (family, friend, etc.) TV, radio, newspaper, or magazine advertising OPM Advertisement - "What did you do at your job today?" Federal Agency Human Resources Office USA.gov OPM Sponsored Job Fair OPM Veterans Employment Materials Placement/Transition Center Don't know Other Message or recommendation from a friend on a social network Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts		Drop down, select one	Single	Y	Anchor Answer Choi Anchor Answer Choi
ak 2 (Optional)	Message directly from the organization/agency on a social network Mobile phone text messages or alerts Instant Message from a friend or colleague Familiarity with site/organization/brand Promotional email(s) from the organization/agency Search engine results Word of mouth recommendation from someone I know (family, friend, etc.) TV, radio, newspaper, or magazine advertising OPM Advertisement - "What did you do at your job today?" Federal Agency Human Resources Office USA.gov OPM Sponsored Job Fair OPM Veterans Employment Materials Placement/Transition Center Don't know Other Message or recommendation from a friend on a social network Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts		Drop down, select one	Single	Y	Anchor Answer Choi Anchor Answer Choi
ık 2 (Optional)	Mobile phone text messages or alerts Instant Message from a friend or colleague Familiarity with site/organization/brand Promotional email(s) from the organization/agency Search engine results Word of mouth recommendation from someone I know (family, friend, etc.) TV, radio, newspaper, or magazine advertising OPM Advertisement - "What did you do at your job today?" Federal Agency Human Resources Office USA.gov OPM Sponsored Job Fair OPM Veterans Employment Materials Placement/Transition Center Don't know Other Message or recommendation from a friend on a social network Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts		Drop down, select one	Single	Y	Anchor Answer Choi
sk 2 (Optional)	Instant Message from a friend or colleague Familiarity with site/organization/brand Promotional email(s) from the organization/agency Search engine results Word of mouth recommendation from someone I know (family, friend, etc.) TV, radio, newspaper, or magazine advertising OPM Advertisement - "What did you do at your job today?" Federal Agency Human Resources Office USA.gov OPM Sponsored Job Fair OPM Veterans Employment Materials Placement/Transition Center Don't know Other Message or recommendation from a friend on a social network Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts		Drop down, select one	Single	Y	Anchor Answer Choi
ak 2 (Optional)	Familiarity with site/organization/brand Promotional email(s) from the organization/agency Search engine results Word of mouth recommendation from someone I know (family, friend, etc.) TV, radio, newspaper, or magazine advertising OPM Advertisement - "What did you do at your job today?" Federal Agency Human Resources Office USA.gov OPM Sponsored Job Fair OPM Veterans Employment Materials Placement/Transition Center Don't know Other Message or recommendation from a friend on a social network Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts		Drop down, select one	Single	Y	Anchor Answer Choi
ık 2 (Optional)	Promotional email(s) from the organization/agency Search engine results Word of mouth recommendation from someone I know (family, friend, etc.) TV, radio, newspaper, or magazine advertising OPM Advertisement - "What did you do at your job today?" Federal Agency Human Resources Office USA.gov OPM Sponsored Job Fair OPM Veterans Employment Materials Placement/Transition Center Don't know Other Message or recommendation from a friend on a social network Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts		Drop down, select one	Single	Y	Anchor Answer Choi
ik 2 (Optional)	Search engine results Word of mouth recommendation from someone I know (family, friend, etc.) TV, radio, newspaper, or magazine advertising OPM Advertisement - "What did you do at your job today?" Federal Agency Human Resources Office USA.gov OPM Sponsored Job Fair OPM Veterans Employment Materials Placement/Transition Center Don't know Other Message or recommendation from a friend on a social network Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts		Drop down, select one	Single	Y	Anchor Answer Choi
sk 2 (Optional)	Word of mouth recommendation from someone I know (family, friend, etc.) TV, radio, newspaper, or magazine advertising OPM Advertisement - "What did you do at your job today?" Federal Agency Human Resources Office USA.gov OPM Sponsored Job Fair OPM Veterans Employment Materials Placement/Transition Center Don't know Other Message or recommendation from a friend on a social network Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts		Drop down, select one	Single	Y	Anchor Answer Choi
nk 2 (Optional)	TV, radio, newspaper, or magazine advertising OPM Advertisement - "What did you do at your job today?" Federal Agency Human Resources Office USA.gov OPM Sponsored Job Fair OPM Veterans Employment Materials Placement/Transition Center Don't know Other Message or recommendation from a friend on a social network Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts		Drop down, select one	Single	Y	Anchor Answer Choi
ik 2 (Optional)	OPM Advertisement - "What did you do at your job today?" Federal Agency Human Resources Office USA.gov OPM Sponsored Job Fair OPM Veterans Employment Materials Placement/Transition Center Don't know Other Message or recommendation from a friend on a social network Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts		Drop down, select one	Single	Y	Anchor Answer Choi
sk 2 (Optional)	Federal Agency Human Resources Office USA.gov OPM Sponsored Job Fair OPM Veterans Employment Materials Placement/Transition Center Don't know Other Message or recommendation from a friend on a social network Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts		Drop down, select one	Single	Y	Anchor Answer Choi
ak 2 (Optional)	USA.gov OPM Sponsored Job Fair OPM Veterans Employment Materials Placement/Transition Center Don't know Other Message or recommendation from a friend on a social network Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts		Drop down, select one	Single	Y	Anchor Answer Choi
ık 2 (Optional)	OPM Sponsored Job Fair OPM Veterans Employment Materials Placement/Transition Center Don't know Other Message or recommendation from a friend on a social network Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts		Drop down, select one	Single	Y	Anchor Answer Choi
ik 2 (Optional)	OPM Veterans Employment Materials Placement/Transition Center Don't know Other Message or recommendation from a friend on a social network Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts		Drop down, select one	Single	Y	Anchor Answer Choi
ak 2 (Optional)	Placement/Transition Center Don't know Other Message or recommendation from a friend on a social network Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts		Drop down, select one	Single	Y	Anchor Answer Choi
ak 2 (Optional)	Don't know Other Message or recommendation from a friend on a social network Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts		Drop down, select one	Single	Y	Anchor Answer Choi
sk 2 (Optional)	Other Message or recommendation from a friend on a social network Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts		Drop down, select one	Single	Y	Anchor Answer Choi
ak 2 (Optional)	Message or recommendation from a friend on a social network Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts		Drop down, select one	Single	Y	
н 2 (<i>Ориона)</i>	Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts		Drop down, select one	Single	, r	Rank Group
	Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts					
	Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts	‡				Adicat Tempelate/Ct.d
	Message directly from the organization/agency on a social network Mobile phone text messages or alerts	\dashv				Adjust Template/Styl Randomize
	Mobile phone text messages or alerts					Randomize
		_				
		_				
		_				
	Familiarity with site/organization/brand	_				
	Promotional email(s) from the organization/agency	_				
	Search engine results	_				
	Word of mouth recommendation from someone I know (family, friend, etc.)	_				
	TV, radio, newspaper, or magazine advertising	_				
	OPM Advertisement - "What did you do at your job today?"	_				
	Federal Agency Human Resources Office	-				
	USA.gov OPM Sponsored Job Fair	-				
		-				
	OPM Veterans Employment Materials Placement/Transition Center					
						Anchor Answer Cho
		_				Anchor Answer Choi
k 3 (Ontional)			Drop down select one	Single	V	Rank Group
()			Diop down, select one	Sirigic		rtank Group
						Adjust Template/Sty
						Randomize
	(3, , ,					
		_				Anchor Answer Choi
ık	3 (Optional)	Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts Instant Message from a friend or colleague Familiarity with site/organization/brand Promotional email(s) from the organization/agency Search engine results Word of mouth recommendation from someone I know (family, friend, etc.) TV, radio, newspaper, or magazine advertising OPM Advertisement - "What did you do at your job today?" Federal Agency Human Resources Office USA.gov OPM Sponsored Job Fair	Don't know Other Message or recommendation from a friend on a social network Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts Instant Message from a friend or colleaque Familiarity with site/organization/brand Promotional email(s) from the organization/agency Search engine results Word of mouth recommendation from someone I know (family, friend, etc.) TV, radio, newspaper, or magazine advertising OPM Advertisement - "What did you do at your job today?" Federal Agency Human Resources Office USA.gov OPM Sponsored Job Fair	Don't know Other Message or recommendation from a friend on a social network Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts Instant Message from a friend or colleague Familiarity with site/organization/brand Promotional email(s) from the organization/agency Search engine results Word of mouth recommendation from someone I know (family, friend, etc.) TV, radio, newspaper, or magazine advertising OPM Advertisement - "What did you do at your job today?" Federal Agency Human Resources Office USA.gov OPM Sponsored Job Fair OPM Veterans Employment Materials	Don't know Other Message or recommendation from a friend on a social network Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts Instant Message from a friend or colleague Familiarity with site/organization/ard Promotional email(s) from the organization/agency Search engine results Word of mouth recommendation from someone I know (family, friend, etc.) TV, radio, newspaper, or magazine advertising OPM Advertisement - "What did you do at your job today?" Federal Agency Human Resources Office USA.gov OPM Sponsored Job Fair OPM Veterans Employment Materials	Don't know Other Message or recommendation from a friend on a social network Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter) Message directly from the organization/agency on a social network Mobile phone text messages or alerts Instant Message from a friend or colleague Familiarity with site/organization/brand Promotional email(s) from the organization/agency Search engine results Word of mouth recommendation from someone I know (family, friend, etc.) TV, radio, newspaper, or magazine advertising OPM Advertisement - "What did you do at your job today?" Federal Agency Human Resources Office USA.gov OPM Sponsored Job Fair

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pink: Addition

blue + -->: REWORDING

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) Other	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
EDO10554		If you heard about this website from a social network, please specify the site (i.e. Facebook, Twitter)			Text area, no char limit		N	
2928		Are you now, or have you ever been, a civilian employee of the United States Government?	Yes No		Radio button, one-up vertical	Single	Y	
20262		Have you ever served on active duty in the United States military?	Yes No		Radio button, one-up vertical	Single	Y	
3876	 	What improvements, if any, would you make to this site?			Text area, no char limit		N	

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pink: Addition

OPM Job Search CUSTOM Q	UESTION	LIST

			OPM Job Search CUSTOM QUESTION LIST					
QID 235	Skip Logic Label	Question Text How frequently do you visit this site?	Answer Choices (limited to 50 characters) First time More than once a day Daily About once a week About once a month Every 6 months or less	Skip to	Type (select from list) Radio button, one-up vertical	Single or Multi Single	Required Y/N Y	Special Instructions
CWS01211		Which of the following site services , if any, did you use today? (Select all that apply)	Search Jobs	В	Checkbox, one-up vertical	Multi	Υ	Skip Logic Group
			My Account Info Center First-time Visitors Why Work for America? Special Hiring Events Individuals with Disabilities Veterans Students Senior Executives Employers Other (please specify)	С				
CWS01212	С	Specifically, what other site services did you use today? If you used the search feature of the site today to find your	Later and the second se		Text area, no char limit	Oin ale	N	Skip Logic Group
MAG0090	В	If you used the search feature or the site today to find your information, what was your experience?	I did not encounter any difficulties Returned too many results Returned not enough results Returned no results Results were not relevant to my search terms or needs I was not sure what words to use in my search Search required too many refinements to get to what I wanted Search speed was too slow Other, please specify:	D	Radio button, one-up vertical	Single	Y	Skip Logic Group
AKR0858	D	Other, search feature	Other, piedae apecity.	U	Text area, no char limit		N	Skip Logic Group
,		,			Total arou, no ona mini		- 1	Chip Logic Croup

Model Instance Name: OPM Job Search

MID: bKPFCluA60C5JG4p29fn8w==

Rank 3 (Optional)

Date: 1/18/2010

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pink: ADDITION

Other

Video I saw on YouTube

Message or recommendation from a friend on a social network

Internet blogs or discussion forums
Advertising on social networks (Facebook, MySpace, Twitter)

blue + -->: REWORDING

Date:	1/18/201	0	blue +>: REWORDING					
			OPM Job Search CUSTOM QUESTION LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instruction
LM0089		How did you hear about this site?	Media advertisement		Radio button, one-up vertical	Single	¥	OPS Group
			OPM Advertisement - "What did you do at your job today?"					
			Federal Agency Human Resources Office					
			USA.gov					
			Friend Friend					
			Family					
			Search engine (Google, Yahoo, etc)					
			OPM Sponsored Job Fair					
			OPM Veterans Employment Materials					
			Placement/Transition Center					
			Other (please specify)	A				
S01213	A	Other (hear about site)			Text field, <100 char	Single	N	OPS Group
O10551		Which of the following sources drove you to visit the site today? Please rank the top 3 (Rank 1 is most important). Rank 1 (Required)	Message or recommendation from a friend on a social network		Drop down, select one	Single	Y	Rank Group
			Video I saw on YouTube					
			Internet blogs or discussion forums					Adjust Template/S
			Advertising on social networks (Facebook, MySpace, Twitter)					Randomize
			Message directly from the organization/agency on a social network					
			Mobile phone text messages or alerts					
			Instant Message from a friend or colleague					
			Familiarity with site/organization/brand					
			Promotional email(s) from the organization/agency					
			Search engine results					
			Word of mouth recommendation from someone I know (family, friend, etc.)					
			TV, radio, newspaper, or magazine advertising					
			OPM Advertisement - "What did you do at your job today?"					
			Federal Agency Human Resources Office					
			USA.gov					
			OPM Sponsored Job Fair					
			OPM Veterans Employment Materials					
			Placement/Transition Center					
			Don't know					Anchor Answer Ch
			Other					Anchor Answer Ch
10552		Rank 2 (Optional)	Message or recommendation from a friend on a social network		Drop down, select one	Single	Y	Rank Group
			Video I saw on YouTube					
			Internet blogs or discussion forums					Adjust Template/S
			Advertising on social networks (Facebook, MySpace, Twitter)					Randomize
			Message directly from the organization/agency on a social network					
			Mobile phone text messages or alerts					
			Instant Message from a friend or colleague					
			Familiarity with site/organization/brand					
			Promotional email(s) from the organization/agency					
			Search engine results					
			Word of mouth recommendation from someone I know (family, friend, etc.)					
			TV, radio, newspaper, or magazine advertising					
			OPM Advertisement - "What did you do at your job today?"					
			Federal Agency Human Resources Office					
			USA.gov					
			OPM Sponsored Job Fair					
			OPM Veterans Employment Materials					
			Placement/Transition Center					
			Don't know					Anchor Answer Ch
			Don't know					Anchor A

Anchor Answer Choice

Adjust Template/Style Randomize

Rank Group

Drop down, select one

Single

3876

What improvements, if any, would you make to this site?

red & strike through: DELETE underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

			OPM Job Search CUSTOM QUESTION LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
			Message directly from the organization/agency on a social network					
			Mobile phone text messages or alerts	_				
			Instant Message from a friend or colleague	_				
			Promotional amail(a) from the arganization/agency	_				
			Promotional email(s) from the organization/agency Search engine results	_				
			Word of mouth recommendation from someone I know (family, friend, etc.)	_				
			TV, radio, newspaper, or magazine advertising	=				
			OPM Advertisement - "What did you do at your job today?"					
			Federal Agency Human Resources Office					
			USA.gov					
			OPM Sponsored Job Fair					
			OPM Veterans Employment Materials					
			Placement/Transition Center					
			Don't know					Anchor Answer Choice
			Other					Anchor Answer Choice
EDO10554		If you heard about this website from a social network, please specify					N	
		the site (i.e. Facebook, Twitter)						
					Text area, no char limit			
2928		Are you now, or have you ever been, a civilian employee of the United States Government?	Yes		Radio button, one-up vertical	Single	Y	
			No					
20262		Have you ever served on active duty in the United States military?	Yes		Radio button, one-up vertical	Single	Y	
			No					

Text area, no char limit

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Description of the second reducings in a dispersion of the recent reducings in of the side is because - free description information of the side is the second reducing in the second reducing in the second reducing in the second reducing in the second reducing reducing in the second reducing in the second reducing in the second reducing reducing in the second reducing in the second reducing reducing reducin				OPM Job Search CUSTOM QUESTION LIST					
The energiation of the observations about Aller common and the control and t		Logic		(limited to 50 characters)	Skip to	Type (select from list)	Multi	Ϋ́/N	Special Instructions
A vassibi-improved experience A improvement over the provious design A improvement over the provious design A improvement over the provious design A instruction of the provious design A instruction on the provious design A instruction of the provious design A instructio				The navigation of the site is more user friendly User-friendliness of the navigation is about the same The navigation of the site is less user friendly The site is not as well organized—it's harder to find information	A				
An improvement over the previous design An improvement over the previous design An inferior user experience compared to the previous design An inferior user experience compared to the previous design Other (please specify) A Please test us what you think of the redesign. A Please test us what you think of the redesign. First time More than once a day Design of the previous design And the redesign. About once a week And About once a week And About once a week And Once a		A				-	Single		
How frequently do you visit this site? First time More than once a day Daily				An improvement over the previous design A similar user experience as the previous design An inferior user experience compared to the previous design A frustrating user experience compared to the previous design	A		Single	·	Skip Logic Group
More than once a day Daily About once a week About once a week About once a month Every 6 months or less Search Jobs CWS01211 Which of the following site services, if any, did you use today? Search Jobs Search Jobs My Account Into Center First-time Visitors Withy Work for America? Special Hiring Events Individuals with Disabilities Veterans Students Senior Executives Employers Other (please specify) CWS01212 C Specifically, what other site services did you use today? MAG0080 B If you used the search feature of the site today to find your Information, what was your experience? Returned too many results Returned too enany results Returned no ensults on the search feature of the site not elevent to my search Search required too many refinements to get to what I wanted Search speed was too solow Search speed was too solow About once a month in the Checkbox, one-up vertical Multi Y Skip Logic Group Text area, no char limit N Skip Logic Group Radio button, one-up vertical Single Y Skip Logic Group Skip Logic Group Information, what was your experience? Returned no ensults Returned		A	Please tell us what you think of the redesign.			Text area, no char limit	Single	N	Skip Logic Group
Which of the following site services, if any, did you use today? Search Jobs Wy Account Info Center First-time Visitors Why Work for America? Special Hiring Events Individuals with Disabilities Veterans Students Senior Executives Employers Other (please specify) CWS01212 C Specifically, what other site services did you use today? MAG0090 B If you used the search feature of the site today to find your Information, what was your experience? Returned too many results Returned no results Returned no results Returned no results Results were not relevant to my search Search specid was too slow Search Jobs Multi Y Skip Logic Group C Text area, no char limit N Skip Logic Group Radio button, one-up vertical N Skip Logic Group Radio button, one-up vertical Single Y Skip Logic Group Returned too many results Returned no results Returned no results Returned no results Results were not relevant to my search Search specid was too slow	235		Prow trequently do you visit this site?	More than once a day Daily About once a week About once a month		rkaulo button, one-up vertical	Single	Y	
MAG0090 B If you used the search feature of the site today to find your information, what was your experience? Returned too many results Returned not enough results Results were not relevant to my search terms or needs I was not sure what words to use in my search Search required too many refinements to get to what I wanted Search speed was too slow Search speed was too slow Radio button, one-up vertical Single Y Skip Logic Group			(Select all that apply)	Search Jobs My Account Info Center First-time Visitors Why Work for America? Special Hiring Events Individuals with Disabilities Veterans Students Senior Executives Employers		Checkbox, one-up vertical	Multi	Y	
information, what was your experience? Returned too many results Returned no results Returned no results Results were not relevant to my search terms or needs I was not sure what words to use in my search Search required too many refinements to get to what I wanted Search speed was too slow	CWS01212	С	Specifically, what other site services did you use today?			Text area, no char limit		N	Skip Logic Group
AKR0858 D Other, search feature Text area, no char limit N Skip Logic Group			information, what was your experience?	Returned too many results Returned not enough results Returned no results Results were not relevant to my search terms or needs I was not sure what words to use in my search Search required too many refinements to get to what I wanted	D		Single		

OPM Job Search MID: bKPFCluA60C5JG4p29fn8w== Date: 1/18/2010

What improvements, if any, would you make to this site?

3876

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pink: ADDITION

blue + -->: REWORDING

			OPM Job Search CUSTOM QUESTION LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
ALM0089		How did you hear about this site?	Media advertisement OPM Advertisement - "What did you do at your job today?" Federal Agency Human Resources Office USA.gov Friend Family Search engine (Google, Yahoo, etc) OPM Sponsored Job Fair OPM Veterans Employment Materials Placement/Transition Center Other (please specify)	A	Radio button, one-up vertical	Single	Y	OPS Group
CWS01213	Α	Other (hear about site)			Text field, <100 char	Single	N	OPS Group
2928		Are you now, or have you ever been, a civilian employee of the United States Government?	Yes No		Radio button, one-up vertical	Single	Y	
20262		Have you ever served on active duty in the United States military?	Yes		Radio button, one-up vertical	Single	Y	

Text area, no char limit

AKR0858

D Other, search feature

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			OPM Job Search CUSTOM QUESTION LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instruction
CWS03707		Please give us your impression of the recent redesign to the USAJobs site (Select all that apply)	The site is better organized - it's easier to find information		Checkbox, one-up vertical	Multi	Y	Skip Logic Group
			The navigation of the site is more user friendly		Chockbox, one up remea.			
			User-friendliness of the navigation is about the same					
			The navigation of the site is less user friendly					
			The site is not as well organized - it's harder to find information					
			Other (please specify)	A				
CWS03708	Α	Specifically, what is your impression of the recent redesign?			Text area, no char limit	Single	N	Skip Logic Group
CWS03709		Overall, I consider the site redesign:	A vastly improved experience		Radio button, one-up vertical	Single	Y	Skip Logic Group
			An improvement over the previous design					
			A similar user experience as the previous design					
			An inferior user experience compared to the previous design A frustrating user experience compared to the previous design					
			Other (please specify)	Α				
CWS03710	A	Please tell us what you think of the redesign.	Other (piecase specify)		Text area, no char limit	Single	N	Skip Logic Group
235		How frequently do you visit this site?	First time		Radio button, one-up vertical	Single	Y	Only Logic Group
			More than once a day					
			Daily					
			About once a week					
			About once a month					
			Every 6 months or less					
CWS01211		Which of the following site services , if any, did you use today? (Select all that apply)	Search Jobs	В	Checkbox, one-up vertical	Multi	Y	Skip Logic Group
			My Account					
			Info Center					
			MyUSAJobs					
			Information Center					
			Veterans Employment Resource Center					
			Forms Employer Services					
			Eiret time Vicitors					
			Why Work for America?					
			Special Hiring Events					
			Individuals with Disabilities					
			Veterans					
			Students					
			Senior Executives					
			Employers					
			Other (please specify)	С				
CWS01212	С	Specifically, what other site services did you use today?			Text area, no char limit		N	Skip Logic Group
MAG0090	В	If you used the search feature of the site today to find your information, what was your experience?	I did not encounter any difficulties		Radio button, one-up vertical	Single	Y	Skip Logic Group
			Returned too many results					
			Returned not enough results					
			Returned no results					
			Results were not relevant to my search terms or needs					
			I was not sure what words to use in my search					
			Search required too many refinements to get to what I wanted					
			Search speed was too slow					
			Other, please specify:	D				
VNDUOEO		Other search feature			Toyt area no char limit		NI.	Skin Logic Group

Text area, no char limit

Skip Logic Group

OPM Job Search MID: bKPFCluA60C5JG4p29fn8w== Date: 1/18/2010

What improvements, if any, would you make to this site?

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			OPM Job Search CUSTOM QUESTION LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
ALM0089		How did you hear about this site?	Media advertisement OPM Advertisement - "What did you do at your job today?" Federal Agency Human Resources Office USA.gov Friend Family Search engine (Google, Yahoo, etc) OPM Sponsored Job Fair OPM Veterans Employment Materials Placement/Transition Center Other (please specify)	A	Radio button, one-up vertical	Single	Y	OPS Group
CWS01213	Α	Other (hear about site)			Text field, <100 char	Single	N	OPS Group
2928		Are you now, or have you ever been, a civilian employee of the United States Government?	Yes No		Radio button, one-up vertical	Single	Y	
20262		Have you ever served on active duty in the United States military?	Yes		Radio button, one-up vertical	Single	Y	

Text area, no char limit

OPM Job Search MID: bKPFCluA60C5JG4p29fn8w== Date: 1/18/2010

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D Other, search feature

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			OPM Job Search CUSTOM QUESTION LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instruction
Ç		Please give us your impression of the recent redesign to the USAJobs site (Select all that apply)	The site is better organized - it's easier to find information The navigation of the site is more user friendly User-friendliness of the navigation is about the same The navigation of the site is less user friendly The site is not as well organized - it's harder to find information Other (please specify)	A	Radio button, one-up vertical	Single	Ÿ	Skip Logic Group
	Α	Specifically, what is your impression of the recent redesign?	Cutor (produce openiny)		Text area, no char limit		N	Skip Logic Group
		Overall, I consider the site redesign:	A vastly improved experience An improvement over the previous design A similar user experience as the previous design An inferior user experience compared to the previous design A frustrating user experience compared to the previous design Other (please specify)		Radio button, one-up vertical	Single	Y	Skip Logic Group
	Α	Please tell us what you think of the redesign.			Text area, no char limit		N	Skip Logic Group
235		How frequently do you visit this site?	First time More than once a day Daily About once a week About once a month Every 6 months or less		Radio button, one-up vertical	Single	Y	
CWS01211		Which of the following site services , if any, did you use today? (Select all that apply)	Search Jobs MyUSAJobs Information Center Veterans Employment Resource Center Forms Employer Services Other (please specify)	В	Checkbox, one-up vertical	Multi	Y	Skip Logic Group
CWS01212	С	Specifically, what other site services did you use today?			Text area, no char limit		N	Skip Logic Group
MAG0090	В	If you used the search feature of the site today to find your information, what was your experience?	I did not encounter any difficulties Returned too many results Returned not enough results Returned no results Results were not relevant to my search terms or needs I was not sure what words to use in my search Search required too many refinements to get to what I wanted Search speed was too slow Other, please specify:	D	Radio button, one-up vertical	Single	Y	Skip Logic Group
AKD0858	D	Other search feature			Text area no char limit		N	Skin Logic Group

Text area, no char limit

N

Skip Logic Group

OPM Job Search MID: bKPFCluA60C5JG4p29fn8w== Date: 1/18/2010

What improvements, if any, would you make to this site?

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			OPM Job Search CUSTOM QUESTION LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
ALM0089		How did you hear about this site?	Media advertisement OPM Advertisement - "What did you do at your job today?" Federal Agency Human Resources Office USA.gov Friend Family Search engine (Google, Yahoo, etc) OPM Sponsored Job Fair OPM Veterans Employment Materials Placement/Transition Center Other (please specify)	A	Radio button, one-up vertical	Single	Y	OPS Group
CWS01213	Α	Other (hear about site)			Text field, <100 char	Single	N	OPS Group
2928		Are you now, or have you ever been, a civilian employee of the United States Government?	Yes No		Radio button, one-up vertical	Single	Y	
20262		Have you ever served on active duty in the United States military?	Yes		Radio button, one-up vertical	Single	Y	

Text area, no char limit

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pink: ADDITION

			OPM Job Search CUSTOM QUESTION LIST					
			•					
	Chin							
	Skip Logic		Answer Choices			Single or	Required	Special
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N	Instructions
2926		What is your overall satisfaction with the Federal employment	1-10 scale	·	Radio button, scale, has don't k	Single	¥	
		application process?						
235		How frequently do you visit this site?	First time		Radio button, one-up vertical	Single	Y	
			More than once a day	_				
			Daily	_				
			About once a week About once a month	_				
			Every 6 months or less	-				
EW		Which of the following site services , if any, did you use today?	Search Jobs		Checkbox, one-up vertical	Multi	Y	Skip Logic Grou
LVV		(Select all that apply)	Jean Tools	В	Checkbox, one-up vertical	Widiti		Skip Logic Grou
			MyUSAJobs					
			Information Center					
			Veterans Employment Resource Center					
			Forms					
			Employer Services					
			Other (please specify)	С				
IEW	С	Specifically, what other site services did you use today?			Text area, no char limit		N	Skip Logic Grou
1AG0090	В	If you used the search feature of the site today to find your information, what what was your experience?	I did not encounter any difficulties		Radio button, one-up vertical	Single	Y	Skip Logic Group
			Returned too many results					
			Returned not enough results					
			Returned no results					
			Results were not relevant to my search terms or needs					
			I was not sure what words to use in my search					
			Search required too many refinements to get to what I wanted					
			Search speed was too slow					
			Other, please specify:	D				
KR0858	D	Other, search feature			Text area, no char limit		N	Skip Logic Grou
MAG0089		How are you primarily browsing through the USAJOBS website?	Log into MyUSAJobs to search for listings		Radio button, one-up vertical	Multi	¥	
			Top Navigation bar					
			Site map					
			Search engine					
			Links on the home page					
			All of the above		Oh a dila su a sua sua sua si a di	8.4. det		000 0
MAG0090		What was your experience with the navigation process on this site?	-Did not have any difficulty navigating the site-		Checkbox, one up vertical	Multi	¥	OPS Group
			Could not navigate back to previous information					
			- Would often feel lost, not know where I was					
			Links did not take me where I expected	_				
			Links/labels are difficult to understand					
			Too many links or navigational choices					
			Had technical difficulties (e.g. broken links, error messages)					

OPM Job Search MID: bKPFCluA60C5JG4p29fn8w== Date: 3/1/2008

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What improvements, if any, would you make to this site?

red & strike through: DELETE underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

			OPM Job Search CUSTOM QUESTION LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
ALM0089		How did you hear about this site?	Media advertisement OPM Advertisement - "What did you do at your job today?" Federal Agency Human Resources Office USA.gov Friend Family Search engine (Google, Yahoo, etc) OPM Sponsored Job Fair OPM Veterans Employment Materials Placement/Transition Center Other (please specify)	-	Radio button, one-up vertical	Single		OPS Group
NEW	Α	Other (hear about site)			Text field, <100 char	Single	N	OPS Group
2928		Are you now, or have you ever been, a civilian employee of the United States Government?	Yes No		Radio button, one-up vertical	Single	Y	
20262		Have you ever served on active duty in the United States military?	Yes No		Radio button, one-up vertical	Single	Y	

Text area, no char limit

N