Model Instance Name:

Federal Railroad Administration

MID: 9FtVIQgMwBlw4x1p18J1Vw==

Date: 6/1/2011



Welcome and Thank You Text

Directions:

This welcome text is shown at the top of the questionnaire window and the thank you text at the bottom. This is a good place to mention the site/company/agency name so the visitor knows whom they are taking the survey for. Feel free to modify the standard Welcome text shown in the box below.

Welcome Text

Thank you for visiting the Federal Railroad Administration website. You've been randomly selected to take part in a brief survey to let us know what we're doing well and where we can improve.

Please spend a few minutes to share your opinions and let us know how we can improve our website to help you find accurate information quickly. Our goal is to make your experience the best it can be!

Thank You Text

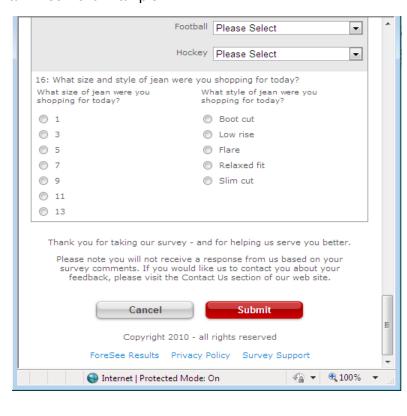
Thank you for investing your time to enable us to improve the Federal Railroad Administration website. Your input will provide useful feedback so that we can serve you better.

Please note that the survey responses you provided will be used to help us make improvements to the website; however, you will not receive a response from us. If you would like us to contact you about your feedback, please visit the Contact Us section of our web site.

Welcome Text Example ForeSee Results Survey Page - Windows Internet Explorer http://www.foreseeresults.com/survey/display?cid=test&mid=Is0lo1EJV9ss9YwBSIBE Customer Satisfaction Survey Thank you for visiting our site. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve. Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible. Required questions are denoted by an * 1:*What is your overall satisfaction with this survey? 1=Very Dissatisfied Very Satisfied=10 1 2 3 4 5 6 7 8 9 10 1 2 3 4 5 6 7 8 9 10

Examples

Thank You Text Example



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What is your overall satisfaction with this site? (1=Very Dissatisfied, 10=Very Satisfied) Please rate the quality of information on this site. Please rate the freshness of content on this site. Please rate the freshness of content on this site. Look and Feel (1=Poor, 10=Excellent, Don't Know) Please rate the visual appeal of this site. Please rate the visual appeal of this site. Please rate the visual appeal of this site. Please rate the options available for navigating this site. Please rate the options available for navigating this site. Please rate thow well the site is organized. Please rate thow well the site is organized. Please rate thow quickly pages load on this site. Please rate thow quickly pages load on this site. Please rate the onions available for page on this site. Please rate the ability to load pages without getting error messages on this site. Please rate the ability to load pages without getting error messages on this site. Please rate the ability to load pages without getting error messages on this site. Please rate the ability to load pages without getting error messages on this site. Please rate the usefulness of the website tools (search, print, RSS feed, forms, etc.) provided on this site. Please rate the convenient placement of the website tools (search, print, RSS feed, forms, etc.) on this site.	ELEMENTS (drivers of satisfaction)	CUSTOMER SATISFACTION	FUTURE BEHAVIORS
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