Model Instance Name:
NLM Clinical Trials Site Feedback
MID:
Date: 7/25/2012

NLM Clinical Trials Site Feedback MODEL QUESTION LIST		
Model questions utilize the ACSI methodology to determine scores and impacts		
ELEMENTS (drivers of satisfaction)	**CUSTOMER SATISFACTION**	**FUTURE BEHAVIORS**
NOTE: __All__ questions under each element are __required.__ *Element questions are partitioned among surveys.* **REQUIRED ELEMENTS (common to all websites)**	*Satisfaction questions are required.* *Satisfaction questions appear on all surveys.*	*Future behaviors may be modified based on your site's objectives.*
	Satisfaction What is your overall satisfaction with this site? How well does this site meet your expectations? How does this site compare to your idea of an ideal website?	

Model Instance Name:		
NLM Clinical Trials Site Feedback		
MID: Existing Measure - Please fill in; New Measure - DOT will fill in		
Date: 7/25/2012		

red & strike-through: DELETE

underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

NLM Clinical Trials Site Feedback CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	AnswerIDs (DOT)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N

han one
ted by an
group in
.

Special Instructions	CQ Label

Model Instance Name:									

Model Instance Name:

NLM Clinical Trials Site Feedback

MID: Existing Measure - Please fill in; New Measure - DOT will fill in

Date: 7/25/2012

red & strike-through: DELETE

underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

bharati.hulbanni:
Can not have more th
CQ GroupType (denot
*) within one colored
'Special Instructions'

			NLM Clinical Trials Site Feedback CUSTOM QUESTION LIST						
QID	Skip Logic Label	Question Text	AnswerIDs *(DOT)*	Answer Choices (limited to 50 characters)		Skip to	Type (select from list)	Single or Multi	Required Y/N

han one
ted by an
group in
.

Special Instructions	CQ Label