Model Instance Name: SSADisability v2 MID: 451p2

451pZNUxEwhdwdY1JBg4EA4C

Partitioned No

Element rotation scheme has been added



FPI Included(Y/N)? NOTE: All non-partitioned surveys will NOT be imputed and the elements will be rotated as a default unless otherwise specified and approved by Research. 5/12/2013

## SSADisability v2 ACSI methodology to determine

	Model quest	ions utilize the A	CSI methodology to determine scores and	шрас	AS .	
	ELEMENTS (drivers of satisfaction)		CUSTOMER SATISFACTION			FUTURE BEHAVIORS
MQ Label	Site Information (1=Poor, 10=Excellent, Don't Know)	MQ Label	Satisfaction	.	MQ Label	Recommend (1=Very Unlikely, 10=Very Likely)
1 Site Information - Thoroughnes	Please rate the <b>thoroughness of information</b> provided in this application.	14 Satisfaction - Overall	What is your <b>overall satisfaction</b> with this application? (1=Very Dissatisfied, 10=Very Satisfied)	17 F	Recommend	How likely are you to <b>recommend this application</b> to someone else?
2 SiteInformatio n - Understandab le	Please rate how understandable this application's information is.	15 Satisfaction - Expectations	How well does this application meet your expectations? (1=Falls Short, 10=Exceeds)			Use Other Online Services (1=Very Unlikely, 10=Very Likely)
3 SiteInformatio n - Answers	Please rate how well the <b>application's information provides answers</b> to your questions.	16 Satisfaction - Ideal	How does this application compare to your idea of an ideal application? (1=Not Very Close, 10=Very Close)		Jse Other Online Services	How likely are you to use other Social Security online services?
	Site Performance (1=Poor, 10=Excellent, Don't Know)					
4 Site Performance - Consistency	Please rate how <b>quickly pages load</b> in this application.					
5 Site Performance - Errors	Please rate the <b>consistency of speed from page to page</b> in this application.					
leann.ha Need lab	el					
7 Navigation -	Navigation (1=Poor, 10=Excellent, Don't Know)					
Organized	Please rate how well the application is organized.					
8 Navigation - Options	Please rate the options available for navigating this application.					
9 Navigation - Layout	Please rate how well the application layout helps you find what you are looking for.					
10 Navigation - Clicks	Please rate the number of clicks to get where you want in this application.					
	Plain Language (1=Poor, 10=Excellent, Don't Know)					
11 Plain Language - Clear	Please rate the <b>clarity of the wording</b> in this application.					
le	Please rate how well you understand the wording in this application.					
13 Plain Language - Concise	Please rate this application on its use of short, clear sentences.					

SSADisability v2
MID: 451pZNUxEwhdwdY1JBg4EA4C

Date: 11/1/2010 red & strike-through: DELETE

underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING violet (bold): SKIP-LOGIC

			SSADISABIlity V2 COSTOM QUESTION LIST			
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single o Multi
CAS0047707		What type of benefits were you applying for?	Retirement		Dropdown (Select-one)	Single
			Medicare only			
			Disability			
			Both Retirement and Disability			
			Spouse's			
			Other			
CAS0045268		Are you applying online for yourself or are you helping someone else?	Myself		Drop down select one	Single
			Helping a Spouse/Relative/Friend			
			Professional Helping a Client			
			Other			
CAS0045269		How did you learn about this online application? (Select all that apply.)	Official Social Security website		Check boc vertical one up	Multi
			Online search engine or other website			
			Social Security employee	А		
			Social Security Statement			
			Social Security publication			
			Relative or friend			
			Doctor, social worker, attorney, or other professional			
			Traditional media (TV, radio, newspaper, etc.)			
			Online social media (Facebook, Twitter, etc.)			
			Other, please specify	В		
CAS0045270	А	How did you make contact with a Social Security employee?	Visited a local Social Security office		Drop down select one	Single
			Called a local Social Security office			
			Called the national 800 number			
			Other, please specify	AA		
CAS0045271	AA	Please describe how you made contact with a Social Security employee.				
CAS0045272	В	Please specify how you learned about this online application.			Text box, no char limit	
CA C004F272		Did you use any of the following to prepare to apply online? (Select all that apply.)	I used the Disability Benefits Checklist		check box one up vertical	Multi
CAS0045273		an that apply.)	Lucad the Dischility Ctarter Kit	A B		
			I used the Disability Starter Kit			
			I watched the instructional video	С		
			I used other information on the Social Security website to prepare	D		
			I used another resource to prepare to apply online	E		
			I did not use any resources to prepare to apply online			
CAS0045274	Α	How helpful did you find the Disability Benefits Checklist?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045275	В	How helpful did you find the Disability Starter Kit?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045276	С	How helpful did you find the instructional video?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi
CAS0045277	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Single
			Somewhat helpful			
			Not at all helpful			
CAS0045278	E	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit	

Required Y/N Y

N Y

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			Other			
CAS0045268		Are you applying online for yourself or are you helping someone else?	Myself		Drop down select one	Single
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			Other			
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			Social Security employee	А		
			Social Security Statement			
			Social Security publication			
			Relative or friend			
			Doctor, social worker, attorney, or other professional			
			Traditional media (TV, radio, newspaper, etc.)			
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			Other, please specify	В		
CAS0045270	А	How did you make contact with a Social Security employee?	Visited a local Social Security office		Drop down select one	Single
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Required Y/N Y

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CAS0045278	E	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit	

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		11 / /	I used the Disability Starter Kit	В		
			I watched the instructional video	C		
			used other information on the Social Security website to prepare	D		
			used another resource to prepare to apply online	E		
CAS0045274	A	How helpful did you find the Disability Benefits Checklist?	l did not use any resources to prepare to apply online  Very helpful		Drop down select one	Cinclo
JA30043Z14	А	now helpful ulu you linu the Disability Beriefits Checklist?			Drop down select one	Single
			Somewhat helpful			
CAS0045275	B	Llow holeful did you find the Dischillty Charter Vita	Not at all helpful		Dran dayin aglast -:	Cincile
CA30045275	В	How helpful did you find the Disability Starter Kit?	Very helpful		Drop down select one	Single
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-		Are you applying online for yourself or are you helping someone	Myself			
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			Helping a Spouse/Relative/Friend			
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			I watched the instructional video	C		
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			I used another resource to prepare to apply online	F		
			I did not use any resources to prepare to apply online			
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		The state of the s	Somewhat helpful		7	
			Not at all helpful			
	В	How helpful did you find the Disability Starter Kit?	Very helpful		Drop down select one	Sing
		, , , , , , , , , , , , , , , , , , , ,	Somewhat helpful			
			Not at all helpful			
	С	How helpful did you find the instructional video?	Very helpful		Drop down select one	Sing
		The state of the s	Somewhat helpful			Cig
			Not at all helpful			
	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Sing
			Somewhat helpful			
			Not at all helpful			
	F	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit	
NH5318		How did you hear about the Internet Disability Report?	A Social Security Representative told me about it	A	Radio Button One Up Vertical	Singl

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4.5		Quodion 10X	From Social Security's website, socialsecurity.gov	Jp 10	. , , , , , , , , , , , , , , , , , , ,	
			Read about it in a Social Security publication			
			Saw it in a newspaper, magazine, television, or other media source			
			Got it from an Internet Search Engine or linked from another website-			
			From a social worker, attorney, or other professional-			
			Word-of-mouth			
			Other, please specify:	В		
LNH5319	В	Please-specify-how-you heard about the Internet Disability-Report			Text Field — limited to 100 characters	
LNH5320	A	When the representative told you about the Internet Disability Report, did he or she tell you about the Disability Starter Kit?	Yes, the representative gave me a paper Disability Starter Kit.	e	Radio Button One Up Vertical	Single
		,, ,	Yes, the representative mailed me a Disability Starter Kit.	e		
			Yes, the representative told me how to go online and get the Disability Starter Kit.	e		
			<del>No</del>			
			Don't know			
LNH5321	е	Did the Disability Starter Kit help you complete the online Disability	Yes		Radio Button One Up Vertical	Single
		Report?				3 -
			No No			
LNH5322		I started filling out the Disability Report because(Select one)	l am applying for disability benefits for myself		Radio Button One Up Vertical	Single
			l am helping my husband or wife			
			l am helping another relative	_		
			l am helping a client in my professional capacity	B		
			<del>l am helping a friend</del>			
			Other, please specify:	A		
LNH5323	A	Please specify your role in filling out the Disability Report.			Text Field – limited to 100 characters	
LNH5324	В	If you are helping a client, what is your role? (Select one)	<del>l am an attorney</del>		Radio Button One Up Vertical	Single
			l am a non-attorney representative			
			I work for an insurance company			
			I work for a government agency			
			I work for a not-for-profit organization			
			I work for a for-profit organization			
			I work for a hospital, nursing care facility, or health services agency			
			Other, please specify:	e		
LNH5325	e	Please specify your role.			Text Field – limited to 100 characters	
LNH5326		Did you download, print, or view the Social Security "Disability Benefits Checklist" before starting your Disability Report?	Yes	A	Radio Button One Up Vertical	Single
			<del>No-</del>			
			<del>Don't know what that is</del>			
LNH5327	A	Did you find the checklist helpful while completing your application?	<del>Yes</del>	В	Radio Button One Up Vertical	Single
			<del>No</del>			
			Dark Land			
			<del>Don't know</del>			

SSADisability v2
MID: 451pZNUxEwhdwdY1JBg4EA4C
Date: 11/1/2010

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underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING violet (bold): SKIP-LOGIC

SSADisability v2 CUSTOM QUESTION LI
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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi	
			Very helpful Moderately helpful Slightly helpful Helpful, but barely Not helpful	·			

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SSA Disability Report Survey
MID: FZdMcI0Ytl0tt9Q4g41s1A==

Date: 11/1/2010

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pink: ADDITION

blue + -->: REWORDING
violet (bold): SKIP-LOGIC

## SSA Disability Report Survey CUSTOM QUESTION LIST

Skip   Claber   Question Text   Answer Choices   Answer Choices   Skip To				CA Disability Report out vey Cool oil Queen oil Elet			
SVD0025    Source   S	Log	Logic	Question Text		Skip To	Type (select from list)	Single or Multi
From Social Security's websites, social Security gov Read about it in a Social Security gov Read about it in a Social Security sevent in a Social Security publication Saw it in a newspaper, magazine, television, or other media source Got it from a nitremet Search Engine or Interest from a social worker, attorney, or other professional Word-of-mouth Word-of-word-of-well-well-well-well-well-well-well-wel		Hov	ow did you hear about the Internet Disability Report?	, ,	Α		Single
Read about it in a Docial Security publication Saw it in a newspaper, magazine, television, or other media source Got it from an internet Search Engine or linked from another website From a social worker, attorney, or other professional Wort-of-mouth Other, please specify When the representative told you about the Internet Disability Report. did he or she tell you about the Disability Starter Kit? Ves, the representative mailed me a Disability Starter Kit. Ves, the representative told me how to go online and get the Disability Starter Kit. No Doorl know  SVD0026  SVD0026  SVD0027  SVD0027  SVD0027  SVD0028  A Please specify your role in filling out the Disability Report. The plant of the plant of the Disability Report because(Select one) I am applying for disability benefits for myself I am helping another reliable I am helping a client in my professional capacity I am helping a client in my professional capacity I am helping a friend Other, please specify I am an attorney I work for a government agency I work for a government agency I work for a not-or-profit organization I work for a for-profit orga		1.00	on the year road about the internet bloadinty response.			radio Battori Orio Op Vortioa.	og.o
Saw it in a newspaper, magazine, television, or other media source Got it from a ninternet Search Engine or linked from another website From a social worker, attorney, or other professional Word-of-mouth Other, please specify.  B  Fext Field – limited to 100 characters  Pest Field – limited to 100 characters  Radio Button One Up Vertical A When the representative told you about the Internet Disability Report.  A When the representative told you about the Internet Disability Report.  A When the representative told you about the Disability Starter Kit?  Yes, the representative mailed me a Disability Starter Kit. Yes, the representative told me how to go online and get the Disability Starter Kit. No Don't know  SVD0026  SVD0026  SVD0026  A I started filling out the Disability Report because(Select one)  I am applying for disability benefits for myself I am helping another relative I am helping another relative I am helping another relative I am helping a fartend Other, please specify:  ED007617  B If you are helping a client, what is your role? (Select one) I am an attorney I am an anon-attorney representative I wink for a povernment agency I work for a not-for-prioti organization I work for a for-prioti organiza							
SVD00315   B   Please specify how you heard about the Internet Disability Report   Please specify   Please specify   Please specify   Please specify   Please   Ple							
From a social worker, attorney, or other professional Word-of-mouth Other, please specify:    From a social worker, attorney, or other professional Word-of-mouth Other, please specify:				Saw it in a newspaper, magazine, television, or other media source			
Word-of-mouth Other, please specify:   B   Please specify how you heard about the Internet Disability Report   Characters				Got it from an Internet Search Engine or linked from another website			
Word-of-mouth Other, please specify:   B   Please specify how you heard about the Internet Disability Report   Characters				From a social worker, attorney, or other professional			
SVD00315   B   Please specify how you heard about the Internet Disability Report							
Please specify how you heard about the Internet Disability Report   Text Field – Immited to 100 characters					R		
Ves. the representative gave me a paper Disability Starter Kit.   Ves. the representative gave me a paper Disability Starter Kit.   Ves. the representative mailed me a Disability Starter Kit.   Ves. the representative bid me how to go online and get the Disability Starter Kit.   Ves. the representative bid me how to go online and get the Disability Starter Kit.   Ves. the representative bid me how to go online and get the Disability Starter Kit.   Ves. the representative bid me how to go online and get the Disability Starter Kit.   Ves. the representative bid me how to go online and get the Disability Starter Kit.   Ves. the representative bid me how to go online and get the Disability Starter Kit.   Ves. the representative bid me how to go online and get the Disability Starter Kit.   Ves. the representative bid me how to go online and get the Disability Starter Kit.   Ves. the representative bid me how to go online and get the Disability Starter Kit.   Ves. the representative bid me how to go online and get the Disability Starter Kit.   Ves. the representative bid me how to go online and get the Disability Starter Kit.   Ves. the representative lamphore bid	E	B Ple		Giller, predict opening.			
Ves, the representative mailed me a Disability Starter Kit.   Yes, the representative told me how to go online and get the Disability Starter Kit.   No   Don't know      SVD0026	A			Yes, the representative gave me a paper Disability Starter Kit.	С		Single
Ves., the representative told me how to go online and get the Disability Starter Kit.   No   Don't know   Per   Radio Button One Up Vertical   No   Starter Kit help you complete the online Disability   Report?   No   I am applying for disability benefits for myself   I am helping another relative   I am helping a client in my professional capacity   I am helping a client in my professional capacity   I am helping a friend   Other, please specify:   A   Please specify your role in filling out the Disability Report.   I am an automey   I am a non-automey representative   I am tentative   I am tentat		ulu	u ne of she tell you about the Disability Starter Nit:	Vos. the representative mailed me a Disability Starter Vit			
Starter Kit. No Don't know  EDO07616							
Don't know   Don't know   Period   Pe				Starter Kit.			
SVD0026   SVD0026   I started filling out the Disability Report because(Select one)   I am applying for disability benefits for myself   I am helping my husband or wife   I am helping another relative   I am helping a client in my professional capacity   I am helping a friend   Other, please specify:    SVD00316   A   Please specify your role in filling out the Disability Report.   I am an attorney   I am a non-attorney representative   I work for a nor-profit organization   I work for a hospital, nursing care facility, or health services agency   Ct.   Text Field – limited to 100 characters   Ct.   Text Field – limited to 100 characters   Text Field							
SVD0026   I started filling out the Disability Report because(Select one)   I am applying for disability benefits for myself   I am helping my husband or wife   I am helping another relative   I am helping a client in my professional capacity   I am helping a friend   I am helping a frien				Don't know			
SVD0026   I started filling out the Disability Report because(Select one)   I am helping my husband or wife   I am helping another relative   I am helping a client in my professional capacity   I am helping a friend   Other, please specify:	C	C Did	id the Disability Starter Kit help you complete the online Disability	Yes		Radio Button One Up Vertical	Single
SVD0026   I started filling out the Disability Report because(Select one)   I am applying for disability benefits for myself   I am helping my husband or wife   I am helping another relative   I am helping another relative   I am helping a friend   I am an attorney   I am helping a friend   I am an attorney   I am an attorney representative   I work for an insurance company   I work for a government agency   I work for a for-profit organization   I work for a hospital, nursing care facility, or health services agency   I work for a hospital, nursing care facility, or health services agency   Text Field – limited to 100   Text Field – limited to		Rep	eport?				
SVD0026   I started filling out the Disability Report because(Select one)   I am applying for disability benefits for myself   I am helping my husband or wife   I am helping another relative   I am helping another relative   I am helping a client in my professional capacity   I am helping a friend   I am another relative   I am helping a friend   I am another relative   I am helping a friend   I am another relative   I am helping a friend   I am another representative   I work for an insurance company   I work for a government agency   I work for a for-profit organization   I work for a hospital, nursing care facility, or health services agency   I work for a hospital, nursing care facility, or health services agency   Text Field – limited to 100   Characters   Text				No			
I am helping my husband or wife   I am helping another relative   I am helping a client in my professional capacity   I am helping a friend   Other, please specify:		I st	started filling out the Disability Report because (Select one)			Radio Button One Un Vertical	Single
I am helping a client in my professional capacity   I am helping a client in my professional capacity   I am helping a client in my professional capacity   I am helping a friend   Other, please specify:    SVD00316   A		1 30	marked mining out the biodomity resport beddese(Genesicone)		-	radio Battori One Op Vertical	Olligic
I am helping a client in my professional capacity   I am helping a friend   Other, please specify:    SVD00316					-		
I am helping a friend Other, please specify:    SVD00316					_		
SVD00316   A   Please specify your role in filling out the Disability Report.   Text Field – limited to 100 characters					В		
SVD00316  A Please specify your role in filling out the Disability Report.  ED007617  B If you are helping a client, what is your role? (Select one)  I am an attorney I am a non-attorney representative I work for an insurance company I work for a government agency I work for a not-for-profit organization I work for a hospital, nursing care facility, or health services agency  Other, please specify:  C Please specify your role.  Text Field – limited to 100 characters  Radio Button One Up Vertical Radio Button One Up Vertical I work for a not-for-profit organization I work for a hospital, nursing care facility, or health services agency  Other, please specify:  Text Field – limited to 100 characters				1 0			
ED007617 B If you are helping a client, what is your role? (Select one) I am an attorney I am a non-attorney representative I work for a government agency I work for a not-for-profit organization I work for a hospital, nursing care facility, or health services agency  Other, please specify:  C  C  C  C  C  C  C  C  C  C  C  C  C				Other, please specify:	Α		
I am a non-attorney representative   I work for an insurance company   I work for a government agency   I work for a not-for-profit organization   I work for a for-profit organization   I work for a hospital, nursing care facility, or health services agency   Other, please specify:   C      ED007618   C   Please specify your role.   Text Field – limited to 100 characters   C   C   C   C   C   C   C   C   C	Α	A Ple	ease specify your role in filling out the Disability Report.				
I work for an insurance company   I work for a government agency   I work for a not-for-profit organization   I work for a for-profit organization   I work for a hospital, nursing care facility, or health services agency   Other, please specify:    EDO07618   C   Please specify your role.   Text Field – limited to 100 characters   C   C   C   C   C   C   C   C   C	E	B If yo	you are helping a client, what is your role? (Select one)	I am an attorney		Radio Button One Up Vertical	Single
I work for an insurance company   I work for a government agency   I work for a not-for-profit organization   I work for a for-profit organization   I work for a hospital, nursing care facility, or health services agency   Other, please specify:    C		1		l am a non-attorney representative		·	
I work for a government agency   I work for a not-for-profit organization   I work for a for-profit organization   I work for a hospital, nursing care facility, or health services agency   Other, please specify:   C      EDO07618   C   Please specify your role.   Text Field – limited to 100 characters   C   C   C   C   C   C   C   C   C							
Look for a not-for-profit organization   Look for a for-profit organization   Look for a for-profit organization   Look for a hospital, nursing care facility, or health services agency   Other, please specify:    C							
I work for a for-profit organization   work for a hospital, nursing care facility, or health services agency   C					-		
I work for a hospital, nursing care facility, or health services agency   Other, please specify:   C					-		
ED007618 C Please specify your role.  C C C Text Field – limited to 100 characters							
ED007618 C Please specify your role. Text Field – limited to 100 characters							
characters				Other, please specify:	С		
	C	C Ple	ease specify your role.				
SVD00171 Did you download, print, or view the Social Security "Disability Yes A Radio Button One Up Vertical				Yes	Α	Radio Button One Up Vertical	Single
Benefits Checklist" before starting your Disability Report?		Ber	enefits Checklist" before starting your Disability Report?				
No				No			
Don't know what that is							
ED007619 A Did you find the checklist helpful while completing your application? Yes B Radio Button One Up Vertical	A	A Did			В	Radio Button One Up Vertical	Single
No No							
Don't know							
EDO07620 B Please rate how helpful the Disability Benefits Checklist was for you. Extremely helpful Radio Button One Up Vertical	F	B Ple	ease rate how helpful the Disability Benefits Checklist was for you.	Extremely helpful		Radio Button One Up Vertical	Single

SSA Disability Report Survey
MID: FZdMcI0Ytl0tt9Q4g41s1A==

Date: 11/1/2010

red & strike-through: DELETE
underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING
violet (bold): SKIP-LOGIC

## SSA Disability Report Survey CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi
			Very helpful Moderately helpful Slightly helpful Helpful, but barely Not helpful			

## Required Y/N Y N Υ Υ Υ N Υ N Υ Υ

#REF! #REF! #REF!

Date: 11/1/2010

red & strike-through: DELETE

underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING
violet (bold): SKIP-LOGIC

#### #REF!

QID.	Skip Logic		Answer Choices	Older Te		Single or
QID	Label	Question Text	(limited to 50 characters)	Skip To		Multi
D0025		How did you hear about the Internet Disability Report?	A Social Security Representative told me about it	_  A  F	Radio Button One Up Vertical	Single
			From Social Security's website, socialsecurity.gov			
			Read about it in a Social Security publication			
			Saw it in a newspaper, magazine, television, or other media source			
			Got it from an Internet Search Engine or linked from another website			
			From a social worker, attorney, or other professional			
			Word-of-mouth			
			Other, please specify:	В		
000315	В	Please specify how you heard about the Internet Disability Report.			Text Field – limited to 100	
007045		Miles the secretarian telebrary in the control of t	Very the access of the control of th		characters	0: 1
O07615	A	When the representative told you about the Internet Disability Report, did he or she tell you about the Disability Starter Kit?	Yes, the representative gave me a paper Disability Starter Kit.	С	Radio Button One Up Vertical	Single
			Yes, the representative mailed me a Disability Starter Kit.	С		
			Yes, the representative told me how to go online and get the Disability Starter Kit.	С		
			No			
			Don't know			
007616	С	Did the Disability Starter Kit help you complete the online Disability Report?	Yes		Radio Button One Up Vertical	Single
			No			
<del>000170</del>	A	Please rate how well the representative prepared you for making your application	1=Not well		Radio Button Scale Has Don't	Single
			2			
			3			
			4			
			5			
			6			
			7			
			8			
			9			
			10=Very well			
. (D.0000		(O. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.	Didn't learn from representative			0: 1
VD0026		I started filling out the Disability Report because(Select one)	I am applying for disability benefits for myself		Radio Button One Up Vertical	Single
			I am helping my husband or wife  - am helping my parent			
			<del>I am helping my parent</del> <del>I am helping my child</del> -	-		
			I am helping another relative I am helping a client in my professional capacity	В		
			I am helping a client in my professional capacity  I am helping a friend	В		
			Other, please specify:	Α		
/D00316	Α	Please specify your role in filling out the Disability Report.	Criter, piedoe specify.	A	Text Field – limited to 100 characters	
007617	В	If you are helping a client, what is your role? (Select one)	I am an attorney		Radio Button One Up Vertical	Single
2007017	В	in you are helping a client, what is your role? (Select one)			radio Button One Op Vertical	Single
			I am a non-attorney representative			
			I work for an insurance company			
			I work for a government agency			

#REF! #REF! #REF!

Date: 11/1/2010

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pink: ADDITION

blue + -->: REWORDING
violet (bold): SKIP-LOGIC

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			#INEF:			
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi
			I work for a not-for-profit organization I work for a for-profit organization I work for a hospital, nursing care facility, or health services agency Other, please specify:	C		
EDO07618	С	Please specify your role.	Other, piease specify.		Text Field – limited to 100 characters	
SVD00171		Did you download or view the Social Security "Disability Starter Kit" before starting your application? +> Did you download, print, or view the Social Security "Disability Benefits Checklist" before starting your Disability Report?	No Don't know what that is	A	Radio Button One Up Vertical	Single
EDO07619	A	Did you find the checklist helpful while completing your application?	Yes No Don't know	В	Radio Button One Up Vertical	Single
EDO07620	В	Please rate how helpful the Disability Benefits Checklist was for you.	Extremely helpful  Very helpful  Moderately helpful  Slightly helpful  Helpful, but barely  Not helpful		Radio Button One Up Vertical	Single
SVD00172	A	Was the Social Security "Disability Starter Kit" helpful in working on your application?	Yes- Ne- Don't know-		Radio Button One Up Vertical	Single

Required Y/N Y N Υ N

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violet (bold): SKIP-LOGIC

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	Ckin					
	Skip Logic		Answer Choices			Single or
QID	Label	Question Text	(limited to 50 characters)	Skip To	Type (select from list)	Multi
SVD0025		How did you hear about the Internet Disability Report?	A Social Security Representative told me about it	A	Radio Button One Up Vertical	Single
			From Social Security's website, socialsecurity.gov			
			Read about it in a Social Security publication			
			Saw it in a newspaper, magazine, television, or other media source			
			Got it from an Internet Search Engine or linked from another website	-		
			From a social worker, attorney, or other professional			
			Word-of-mouth			
			Other, please specify:	В		
VD00315	В	Please specify how you heard about the Internet Disability Report			Text Area – no character limit	
VD00170	Α	Please rate how well the representative prepared you for making your	1=Not well		Radio Button Scale Has Don't	Single
		application				
			2			
			3			
			4 E	-		
			6			
			7			
			0	-		
			Δ			
			10=Very well			
			Didn't learn from representative	-		
SVD0026		I started filling out the Disability Report because(Select one)	I am applying for disability benefits for myself		Radio Button One Up Vertical	Single
C 7 D 00 L 0		- Started many out the blodding report beddesem (oblief one)	I am helping my husband or wife		Table Batton one op vertical	Onigic
			I am helping my parent			
			I am helping my child			
			I am helping another relative			
			I am helping a friend			
			Other, please specify:	Α		
SVD00316	Α				Text Area – no character limit	
SVD00171		Did you download or view the Social Security "Disability Starter Kit" before starting your application?	Yes		Radio Button One Up Vertical	Single
		,	No			
			Don't know what that is			
SVD00172	Α	Was the Social Security "Disability Starter Kit" helpful in working on your application?	Yes	Radio Button One Up Vertical	Radio Button One Up Vertical	Single
		your application:	No			
			Don't know			
			<del>Didn't use</del>			

Required Y/N Υ Υ Υ Υ

#REF! #REF! #REF! 6/30/2008 Date:

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pink: ADDITION

blue + -->: REWORDING

violet (bold): SKIP-LOGIC

#### #REF!

QID	Skip Logic Label	Ouestion Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from list)	Single or Multi
VD0025	Laber		A Social Security Representative told me about it	A	Radio Button One Up Vertical	Single
VD0025		How did you fleat about the internet bisability Report?	A Social Security Representative told the about it	A	Radio Button One op Vertical	Sirigle
			From Social Security's website, socialsecurity.gov	†		
			Read about it in a Social Security publication	1		
			Saw it in a newspaper, magazine, television, or other media source	1		
			Can it in a nonopapor, magazino, tolonolon, or other moula obtained			
			Got it from an Internet Search Engine or linked from another website			
			From a social worker, attorney, or other professional			
			Word-of-mouth			
			Other, please specify:	В		
VD00315	В	Please specify how you heard about the Internet Disability Report			Text Area – no character limit	
VD00170	Α	Please rate how well the representative prepared you for making your application	1=Not well		Radio Button Scale Has Don't	Single
			2	1		
			3	†		
			4	1		
			5	1		
			6	1		
			7	1		
			8	1		
			9	1		
			10=Very well	1		
			Didn't learn from representative	1		
SVD0026			I am applying for disability benefits for myself		Radio Button One Up Vertical	Single
			I am helping my husband or wife			Ŭ.
			I am helping my parent	1		
			I am helping my child	1		
			I am helping another relative			
			I am helping a friend			
			Other, please specify:	Α		
SVD00316	Α				Text Area – no character limit	
SVD00171		Did you download or view the Social Security "Disability Starter Kit" before starting your application?	Yes	Α	Radio Button One Up Vertical	Single
			No			
			Don't know what that is			
SVD00172	Α	Was the Social Security "Disability Starter Kit" helpful in working on your application?	Yes		Radio Button One Up Vertical	Single
			No			
			Don't know			
			Didn't use			

Required Y/N Υ Υ Υ Υ

#REF! #REF! #REF!

Date: 6/30/2008

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pink: ADDITION

blue + -->: REWORDING
violet (bold): SKIP-LOGIC

			#REF!	
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Type (select from list)
			A Social Security Representative told me about it> Go To A From Social Security's website, socialsecurity.gov Read about it in a Social Security publication Saw it in a newspaper, magazine, television, or other media source Got it from an Internet Search Engine or linked from another website From a social worker, attorney, or other professional Word-of-mouth Other, please specify:	Radio Button One Up Vertical
	Α	If you learned about the Social Security Disability Report from an SSA representative, please rate how well the representative prepared you for making your application. ——Please rate how well the representative prepared you for making your application.		Radio Button Scale Has Don't Know
			I am applying for disability benefits for myself I am helping my husband or wife I am helping my parent I am helping my child I am helping another relative I am helping a friend Other, please specify:	Radio Button One Up Vertical
			Yes> Go To B No Don't know what that is	Radio Button One Up Vertical
		was it helpful in working on your application?> Was the Social Security "Disability Starter Kit" helpful in working on your application?	Yes  No Don't know Didn't use	Radio Button One Up Vertical

Single or Multi	Required Y/N
Single	Y

#REF! #REF! #REF!

Date: 6/30/2008

red & strike-through: DELETE

underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING
violet (bold): SKIP-LOGIC

			#REF!	
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Type (select from list)
		How did you hear about the Internet Disability Report?	A Social Security Representative told me about it From Social Security's website, socialsecurity.gov Read about it in a Social Security publication Saw it in a newspaper, magazine, television, or other media source	Radio Button One Up Vertical
			Got it from an Internet Search Engine or linked from another website From a social worker, attorney, or other professional Word-of-mouth	
		If you learned about the Social Security Disability Report from an SSA	Other, please specify:	Radio Button Scale Has Don't Know
		I started filling out the Disability Report because(Select one)	I am applying for disability benefits for myself I am helping my husband or wife I am helping my parent	Radio Button One Up Vertical
			I am helping my child I am helping another relative I am helping a friend	
		Did you download or view the Social Security "Disability Starter Kit" before starting your application?	Other, please specify:	Radio Button One Up Vertical
			Don't know what that is	

Radio Button One Up Vertical

Yes

No Don't know Didn't use

If you downloaded or viewed the Social Security "Disability Starter Kit," was it helpful in working on your application?

Single or Multi	Required Y/N
Single	Y
Single	Υ
Single	Y
Single	Y
Single	Y