ELEMENTS (drivers of satisfaction)		CUSTOMER SATISFACTION		FUTURE BEHAVIORS
All questions under each element are <u>required</u> . Element questions are partitioned among surveys.		Satisfaction questions are required. Satisfaction questions appear on all surveys.		Future behaviors may be modified based on your site's objectives. Future behavior questions appear on all surveys.
ontent (1=Poor, 10=Excellent, Don't Know)		Satisfaction		Return (1=Very Unlikely, 10=Very Likely)
ease rate the accuracy of information on this site.	21	What is your overall satisfaction with this site?	24	How likely are you to return to this site?
ease rate the accuracy of information on this site.		(1=Very Dissatisfied, 10=Very Satisfied)	2-4	irlow likely are you to return to this site?
ease rate the quality of information on this site.	22	How well does this site meet your expectations ? (1=Falls Short, 10=Exceeds)		Recommend (1=Very Unlikely, 10=Very Likely)
lease rate the freshness of content on this site.	23	How does this site compare to your idea of an ideal website? (1=Not Very Close, 10=Very Close)	25	How likely are you to recommend this site to someone else ?
unctionality (1=Poor, 10=Excellent, Don't Know)				Primary Resource (1=Very Unlikely, 10=Very Likely)
lease rate the usefulness of the features provided on this site.			26	
ease rate the userumess of the leatures provided on this site.			20	information from this organization?
ease rate the convenience of the features on this site.				Trust (1=Strongly Disagree, 10=Strongly Agree)
ease rate the variety of features on this site.				I can count on this agency to act in my best interests.
ook and Feel (1=Poor, 10=Excellent, Don't Know)				I consider this agency to be trustworthy .
ease rate the visual appeal of this site.				This agency can be trusted to do what is right.
ease rate the balance of graphics and text on this site.				
lease rate the readability of the pages on this site.				
avigation (1=Poor, 10=Excellent, Don't Know)				
lease rate how well the site is organized. lease rate the options available for navigating this site.				
lease rate how well the site layout helps you find what you are looking for.				 '
lease rate now well the site layout helps you find what you are looking for.				
lease rate the number of clicks to get where you want on this site.				
earch (1=Poor, 10=Excellent, Don't Know)				
ease rate the relevance of search results on this site.				
lease rate the organization of search results on this site.				
ease rate how well the search results help you decide what to select.				
ease rate how well the search feature helps you to narrow the results to find				
te Performance (1=Poor, 10=Excellent, Don't Know)				
ease rate how quickly pages load on this site.				
ease rate the consistency of speed from page to page on this site.				
lease rate the ability to load pages without getting error messages on this site.				
nline Transparency (1=Poor, 10=Excellent)				
lease rate how thoroughly this website discloses information about what this gency is doing.				
lease rate how quickly agency information is made available on this website.				
ease rate how well information about this agency's actions can be accessed by e public on this website.				

USTTB v2 MID: pY8xJxIF	RVh9Awa	iBEZJIpg==	enderfried & Balicized: RE-ORDER cinic ADDITION					
Date:			DISCOUNTS & BREVIOUS PER CARCER STATE ADDITION SHE +> REWORDING Holet (bold): SKIP-LOGIC USTIB CUSTOM QUESTION LIST					
			USTTB CUSTOM QUESTION LIST					
	Skip Logic Label		Answer Chriscos		Type	Derwired	Single or	Special
QID ACQwii0012168	Label	Question Text This question pertains to the TTBOnline	Answer Choices (limited to 50 characters) Yes	Skip To	radio buttons open-ended Radio button, one-up verti	Required Y/N Y	Single or Multi Multi	Instructions Skip Logic Gro
		Question Text This question pertains to the TTBOrline applications. Do you use TTB's online applications (COLAs Online, Formulas Online, Permits Online)?						
			No					
ACQwii0012169	^	Which online application(s) do you use?	No COLAs Online Formulas Online Permits Online	B C D	Checkbox, one-up vertical	Y	Multi	Skip Logic Gro
ACQwii0012170		Please describe your experience using COLAs Online:	Permits Online	D	Text area. no char limit	Y	Single	Skip Logic Gro
ACQwi0012171	_	Online: Please describe your experience using Formulas notine:			Tout area on char limit		Cinala	Skin Louis Co
ACOwi0012193		Online: Please describe your experience using Permits Online:			Tout area, no char limit		Single	Comparative
ED-VORADA	-	Online:	Eirst time		Carpo down colostoro		Single	Strin Louis Con-
LUCAUSA		The remaining questions pertain to the TTB.gov website. How frequently do you visit our site?	Daily	A.B	Drup down, selections			Sup Logic Gro.
			About once a week About once a month About once a year	A, B A, B A, B A, B				
ACOin0016446	L.		About once a year A few times a year It is easier to find what I am looking for	A,B A,B			er.	data a solo doss
PEQUIDO1040	l ^	Please select the statement which best describes your experience with the new TTB site redesign:	t is harder to find what I am looking for My experience is no different when tooking for information on the		CHARLES CONTROL OF THE SECTION OF TH	'		Sup Logic Gro.
			My experience is no different when looking for information on the new site					
ACQW80016463	В	Please tell us what you think of the new TTB site:	Don't Know		Text area, no char limit	N	Single	Skip Logic Grou
EDC08480		My primary role in visiting the TTB site today is as tolease, select one't	A member of the public		Radio button, one-up vertical	Y	Single	OPS Group
		,	An employee of a company regulated by TTB An employee of a trade association representing an industry equilated by TTB A consultant for a company regulated by TTB					
			regulated by TTB A consultant for a company regulated by TTB					
			A consumer of alcohol and/or tobacco products An employee of a government agency					
			Small business owner					
			mernatonal Visitor Other, please specify	Α				
EDO08481	A	Other primary role Mhich of the following represents your primary interest?			Text area, no char limit Radio Button	N	Single	OPS Group
EDO08482		interest?	Wine	В	Radio Button		Single	Skip Logic Grou
			Distilled Spirits	C D E		l v		
			Tobacco Firearms					
			Employment/Job Openings Other (please specify)	A				
EDO08483	A	Please specify your other primary interest What type of wine-related information were you looking for today?			Text area, no char limit	N	Single	Skip Logic Grou
EDO08484	В	What type of wine-related information were you looking for today?	Apply for a permit		Check box		Multi-select	Skin Lonic Grou
			Conduct research Submit a sample/formula					
			Pay/determine taxes			Y		
			Pay/determine taxes Cet labeling approval Download forms					
		Please specify the other wine related information you	Other (please specify)	B1	Yest seen on other limit	M	Single	
EDO08485	B1	Please specify the other wine related information you were looking for today. What type of beer-related information were you looking for today?			Text area, no char limit Check box	-	Multi-select	Skip Logic Grou
EDC08486	С	for today?	Apply for a permit		Chack box		MUID-SWINCT	Skip Logic Grou
			Apopy for a permit Conduct research Submit a sample/formula Payoble/mine bases Cost labeling approval Downstoad forms Downstoad forms			Y		
			Get labeling approval					
			Other (please specify)	C1				
EDC08487	C1	Please specify the other beer-related information you were looking for today			Text area, no char limit	N	Single	Skip Logic Grou
EDO08488	D	What type of disalled spirits information were you looking for today?	Apply for a permit		Check box		Multi-select	Skip Logic Grou
			Conduct research Submit a sample/formula			, v		
			Pay/determine taxes Set labeling approval			Y		
			Download forms	D1				
ED008489	D1	Please specify the other type of distilled spirits information you were looking for today. What type of tobacco information were you looking for looky?	Other (please specify)		Text area, no char limit	N	Single	Ship Lopio Cro
ED008490	E	What type of tobacco information were you looking for today?	Apply for a permit		Check box		Multi-select	Skip Logic Grou
			Conduct research					
			Submit a sample Pay/determine taxes			Y		
			Download forms Other (please specify)	E1				
EDO08491	E1	Please specify the other tobacco information you were looking for today	y and the second		Text area, no char limit	N	Single	Skip Logic Grou
	F	What type of freams/amsunition information were you looking for today?			Check box		Multi-select	
EDO08492	F	January III assays	Conduct research Pay/determine taxes			Y		Sap Logic Grou
			Download forms Other (please specify)	E1				
ED-009-009		Please specify the other finearms/ammunition	Dani (pease specie)		Text area, no char limit	N	Single Single	Ship Lopio Cro
EDO08493 EDO08495	-	information you were looking for today Did you accomplish what you came to the TTB site to do?	Yes		Drop down, select one	Y	Single	p cope, Gros
EDO08496		Did you use the search feature during your visit today?	No	L,K			single	Skip Logic Grou
			Yes No					
EDO08497	L	Please tell us what term(s) you used in your search	pontrecal		Text area, no char limit	N	Single	Skip Logic Grou
EDO08498	К	Please tell us about your experience with the site's search feature today. (Please select all that apply.)	The search feature met my needs today.		Checkbox, one-up vertical	Y	Multi	Skip Logic Grou
		, (, ,	that the said the back are at the said to be a fact to the said to the said to be a fact to the said to the said to be a fact to be a fact to the said to be a fact to be a fact to be a fact to be a fact to the said to be a fact to be a fact to be a fact to be a fact to b	· ·				
			thad issues with the basic search process (how to use it; terms to enter). Thad issues with the visual display of the search results (text size.	,				
			images).					
			had issues with the search results I received. I had issues with sorting, filtering, advanced search, or lack of	H				
			these options. I had technical issues with the search feature.	,				
ED008500	F		None of these		Text area, no char limit	N		Skip Lopic Grou
EDO08502	G	Please describe your issue:	Open-ended		Text area, no char limit	N		Skip Lopic Gro
ED008504	н	Please describe your issue:	Open-ended		Text area, no char limit	N		Skip Logic Grou
ED008506	- 1	Please describe your issue:	Open-orded		Text area, no char limit	N		Skip Logic Grou
EDC08508	3	Please describe your issue:	Open-ended Open-ended		Text area, no char limit	N		Skip Logic Grou
EDC08509		Please describe your issue:			Checkbox, one-up vertical			
		How would you describe your experience white on the TTB site today? (Please select all that apply.)	had no difficulty navigating/browsing/looking for information on t	is site				
			Links often did not take me where I expected that difficulty finding relevant information/products Links/labels are difficult to understand	В				
			Too many links/navigational options to choose from	8				
			Too many links/mavigational options to choose from had sechnical difficulties (error massages, broken links, etc.) Could not navigate back to provious information had a navigation difficulty not listed above:	Α				
ED008510 ED008511	c	Please describe your navigation issue:	I had a navigation difficulty not listed above:	A C	Text area, no char limit			
ED008511	A				Text area, no char limit Text area, no char limit			
EDO08512	В	Please describe any specific navigation links or paths that did not take you where they should have?	Open-ended		Text area, no char limit			
EDO08515		What specific links labels were difficult to understand? If you could make one improvement to the site what would that ba?	Open-ended		Text area, no char limit	N	Single	
	_	process with DRY	1	_	I	_	_	

and & color Brough: DELETE underlined & italicized: RE-ORDER



USTTB v2 MID: pY8xJxIF	RVh9Awa	iBEZJIpg==	enderfried & Balicized: RE-ORDER cinic ADDITION					
Date:			DISCOUNTS & BREVIOUS PER CARCER STATE ADDITION SHE +> REWORDING Holet (bold): SKIP-LOGIC USTIB CUSTOM QUESTION LIST					
			USTTB CUSTOM QUESTION LIST					
	Skip Logic Label		Answer Chriscos		Type	Derwired	Single or	Special
QID ACQwii0012168	Label	Question Text This question pertains to the TTBOnline	Answer Choices (limited to 50 characters) Yes	Skip To	radio buttons open-ended Radio button, one-up verti	Required Y/N Y	Single or Multi Multi	Instructions Skip Logic Gro
		Question Text This question pertains to the TTBOrline applications. Do you use TTB's online applications (COLAs Online, Formulas Online, Permits Online)?						
			No					
ACQwii0012169	^	Which online application(s) do you use?	No COLAs Online Formulas Online Permits Online	B C D	Checkbox, one-up vertical	Y	Multi	Skip Logic Gro
ACQwii0012170		Please describe your experience using COLAs Online:	Permits Online	D	Text area. no char limit	Y	Single	Skip Logic Gro
ACQwi0012171	_	Online: Please describe your experience using Formulas notine:			Tout area on char limit		Cinala	Skin Louis Co
ACOwi0012193		Online: Please describe your experience using Permits Online:			Tout area, no char limit		Single	Comparative
ED-VORADA	-	Online:	Eirst time		Carpo down colostoro		Single	Strin Louis Con-
LUCAUSA		The remaining questions pertain to the TTB.gov website. How frequently do you visit our site?	Daily	A.B	Drup down, selections			Sup Logic Gro.
			About once a week About once a month About once a year	A, B A, B A, B A, B				
ACOin0016446	L.		About once a year A few times a year It is easier to find what I am looking for	A,B A,B			er.	data a solo doss
PEQUIDO1040	l ^	Please select the statement which best describes your experience with the new TTB site redesign:	t is harder to find what I am looking for My experience is no different when tooking for information on the		CHARLES CONTROL OF THE SECTION OF TH	'		Sup Logic Gro.
			My experience is no different when looking for information on the new site					
ACQW80016463	В	Please tell us what you think of the new TTB site:	Don't Know		Text area, no char limit	N	Single	Skip Logic Grou
EDC08480		My primary role in visiting the TTB site today is as tolease, select one's	A member of the public		Radio button, one-up vertical	Y	Single	OPS Group
		,	An employee of a company regulated by TTB An employee of a trade association representing an industry equilated by TTB A consultant for a company regulated by TTB					
			regulated by TTB A consultant for a company regulated by TTB					
			A consumer of alcohol and/or tobacco products An employee of a government agency					
			Small business owner					
			mernatonal Visitor Other, please specify	Α				
EDO08481	A	Other primary role Mhich of the following represents your primary interest?			Text area, no char limit Radio Button	N	Single	OPS Group
EDO08482		interest?	Wine	В	Radio Button		Single	Skip Logic Grou
			Distilled Spirits	C D E		l v		
			Tobacco Firearms					
			Employment/Job Openings Other (please specify)	A				
EDO08483	A	Please specify your other primary interest What type of wine-related information were you looking for today?			Text area, no char limit	N	Single	Skip Logic Grou
EDO08484	В	What type of wine-related information were you looking for today?	Apply for a permit		Check box		Multi-select	Skin Lonic Grou
			Conduct research Submit a sample/formula					
			Pay/determine taxes			Y		
			Pay/determine taxes Cet labeling approval Download forms					
		Please specify the other wine related information you	Other (please specify)	B1	Yest seen on other limit	M	Single	
EDO08485	B1	Please specify the other wine related information you were looking for today. What type of beer-related information were you looking for today?			Text area, no char limit Check box	-	Multi-select	Skip Logic Grou
EDC08486	С	for today?	Apply for a permit		Check box		MUID-SWINCT	Skip Logic Grou
			Apopy for a permit Conduct research Submit a sample/formula Payoble/mine bases Cost labeling approval Downstoad forms Downstoad forms			Y		
			Get labeling approval					
			Other (please specify)	C1				
EDC08487	C1	Please specify the other beer-related information you were looking for today			Text area, no char limit	N	Single	Skip Logic Grou
EDO08488	D	What type of disalled spirits information were you looking for today?	Apply for a permit		Check box		Multi-select	Skip Logic Grou
			Conduct research Submit a sample/formula			, v		
			Pay/determine taxes Set labeling approval			Y		
			Download forms	D1				
ED008489	D1	Please specify the other type of distilled spirits information you were looking for today. What type of tobacco information were you looking for looky?	Other (please specify)		Text area, no char limit	N	Single	Ship Lopio Cro
ED008490	E	What type of tobacco information were you looking for today?	Apply for a permit		Check box		Multi-select	Skip Logic Grou
			Conduct research					
			Submit a sample Pay/determine taxes			Y		
			Download forms Other (please specify)	E1				
ED008491	E1	Please specify the other tobacco information you were looking for today	y and the second		Text area, no char limit	N	Single	Skip Logic Grou
	F	What type of freems/emsunition information were you looking for today?			Check box		Multi-select	
EDO08492	F	July IX May	Conduct research Pay/determine taxes			Y		Sap Logic Grou
			Download forms Other (please specify)	E1				
ED-009-009		Please specify the other finearms/ammunition	Dani (pease specie)		Text area, no char limit	N	Single Single	Ship Lopio Cro
EDO08493 EDO08495	-	information you were looking for today Did you accomplish what you came to the TTB site to do?	Yes		Drop down, select one	Y	Single	p cope, Gros
EDO08496		Did you use the search feature during your visit today?	No	L,K			single	Skip Logic Grou
			Yes No					
EDO08497	L	Please tell us what term(s) you used in your search	pontrecal		Text area, no char limit	N	Single	Skip Logic Grou
EDO08498	К	Please tell us about your experience with the site's search feature today. (Please select all that apply.)	The search feature met my needs today.		Checkbox, one-up vertical	Y	Multi	Skip Logic Grou
		, (,)	that the said the back are at the said to be a fact to the said to the said to be a fact to the said to the said to be a fact to the said to the said to be a fact to the said to the said to be a fact to be a fact to the said to be a fact to the said to be a fact to the said to be a fact to the s	· ·				
			thad issues with the basic search process (how to use it; terms to enter). Thad issues with the visual display of the search results (text size.	,				
			images).					
			had issues with the search results I received. I had issues with sorting, filtering, advanced search, or lack of	H				
			these options. I had technical issues with the search feature.	,				
ED008500	F		None of these		Text area, no char limit	N		Skip Lopic Grou
EDO08502	G	Please describe your issue:	Open-ended		Text area, no char limit	N		Skip Lopic Gro
ED008504	н	Please describe your issue:	Open-ended		Text area, no char limit	N		Skip Logic Grou
ED008506	- 1	Please describe your issue:	Open-orded		Text area, no char limit	N		Skip Logic Grou
EDC08508	3	Please describe your issue:	Open-ended Open-ended		Text area, no char limit	N		Skip Logic Grou
EDC08509		Please describe your issue:			Checkbox, one-up vertical			
		How would you describe your experience white on the TTB site today? (Please select all that apply.)	had no difficulty navigating/browsing/looking for information on t	is site				
			Links often did not take me where I expected that difficulty finding relevant information/products Links/labels are difficult to understand	В				
			Too many links/navigational options to choose from	8				
			Too many links/mavigational options to choose from had sechnical difficulties (error massages, broken links, etc.) Could not navigate back to provious information had a navigation difficulty not listed above:	Α				
ED008510 ED008511	c	Please describe your navigation issue:	I had a navigation difficulty not listed above:	A C	Text area, no char limit			
ED008511	A				Text area, no char limit Text area, no char limit			
ED008512	В	Please describe any specific navigation links or paths that did not take you where they should have?	Open-ended		Text area, no char limit			
EDO08515		What specific links labels were difficult to understand? If you could make one improvement to the site what would that ba?	Open-ended		Text area, no char limit	N	Single	
	_	process with DRY	1	_	I	_	_	

and & color Brough: DELETE underlined & italicized: RE-ORDER



USTTB v2 MID: pY8xJxIF	RVh9Awa	iBEZJIpg==	enderfried & Balicized: RE-ORDER cinic ADDITION					
Date:			DISCOUNTS & BREVIOUS PER CARCER STATE ADDITION SHE +> REWORDING Holet (bold): SKIP-LOGIC USTIB CUSTOM QUESTION LIST					
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	Skip Logic Label		Answer Chriscos		Type	Derwired	Single or	Special
QID ACQwii0012168	Label	Question Text This question pertains to the TTBOnline	Answer Choices (limited to 50 characters) Yes	Skip To	radio buttons open-ended Radio button, one-up verti	Required Y/N Y	Single or Multi Multi	Instructions Skip Logic Gro
		Question Text This question pertains to the TTBOrline applications. Do you use TTB's online applications (COLAs Online, Formulas Online, Permits Online)?						
			No					
ACQwii0012169	^	Which online application(s) do you use?	No COLAs Online Formulas Online Permits Online	B C D	Checkbox, one-up vertical	Y	Multi	Skip Logic Gro
ACQwii0012170		Please describe your experience using COLAs Online:	Permits Online	D	Text area. no char limit	Y	Single	Skip Logic Gro
ACQwi0012171	_	Online: Please describe your experience using Formulas notine:			Tout area on char limit		Cinala	Skin Louis Co
ACOwi0012193		Online: Please describe your experience using Permits Online:			Tout area, no char limit		Single	Comparative
ED-VORADA	-	Online:	Eirst time		Carpo down colostoro		Single	Strin Louis Con-
LUCAUSA		The remaining questions pertain to the TTB.gov website. How frequently do you visit our site?	Daily	A.B	Drup down, selections			Sup Logic Gro.
			About once a week About once a month About once a year	A, B A, B A, B A, B				
ACOin0016446	L.		About once a year A few times a year It is easier to find what I am looking for	A,B A,B			er.	data a solo doss
PEQUIDO1040	l ^	Please select the statement which best describes your experience with the new TTB site redesign:	t is harder to find what I am looking for My experience is no different when tooking for information on the		CHARLES CONTROL OF THE SECTION OF TH	'		Sup Logic Gro.
			My experience is no different when looking for information on the new site					
ACQW80016463	В	Please tell us what you think of the new TTB site:	Don't Know		Text area, no char limit	N	Single	Skip Logic Grou
EDC08480		My primary role in visiting the TTB site today is as tolease, select one't	A member of the public		Radio button, one-up vertical	Y	Single	OPS Group
		,	An employee of a company regulated by TTB An employee of a trade association representing an industry equilated by TTB A consultant for a company regulated by TTB					
			regulated by TTB A consultant for a company regulated by TTB					
			A consumer of alcohol and/or tobacco products An employee of a government agency					
			Small business owner					
			mernatonal Visitor Other, please specify	Α				
EDO08481	A	Other primary role Mhich of the following represents your primary interest?			Text area, no char limit Radio Button	N	Single	OPS Group
EDO08482		interest?	Wine	В	Radio Button		Single	Skip Logic Grou
			Distilled Spirits	C D E		l v		
			Tobacco Firearms					
			Employment/Job Openings Other (please specify)	A				
EDO08483	A	Please specify your other primary interest What type of wine-related information were you looking for today?			Text area, no char limit	N	Single	Skip Logic Grou
EDO08484	В	What type of wine-related information were you looking for today?	Apply for a permit		Check box		Multi-select	Skin Lonic Grou
			Conduct research Submit a sample/formula					
			Pay/determine taxes			Y		
			Pay/determine taxes Cet labeling approval Download forms					
		Please specify the other wine related information you	Other (please specify)	B1	Yest seen on other limit	M	Single	
EDO08485	B1	Please specify the other wine related information you were looking for today. What type of beer-related information were you looking for today?			Text area, no char limit Check box	-	Multi-select	Skip Logic Grou
EDC08486	С	for today?	Apply for a permit		Chack box		MUID-SWINCT	Skip Logic Grou
			Apopy for a permit Conduct research Submit a sample/formula Payoble/mine bases Cost labeling approval Downstoad forms Downstoad forms			Y		
			Get labeling approval					
			Other (please specify)	C1				
EDC08487	C1	Please specify the other beer-related information you were looking for today			Text area, no char limit	N	Single	Skip Logic Grou
EDO08488	D	What type of disalled spirits information were you looking for today?	Apply for a permit		Check box		Multi-select	Skip Logic Grou
			Conduct research Submit a sample/formula			, v		
			Pay/determine taxes Set labeling approval			Y		
			Download forms	D1				
ED008489	D1	Please specify the other type of distilled spirits information you were looking for today. What type of tobacco information were you looking for looky?	Other (please specify)		Text area, no char limit	N	Single	Ship Lopio Cro
ED008490	E	What type of tobacco information were you looking for today?	Apply for a permit		Check box		Multi-select	Skip Logic Grou
			Conduct research					
			Submit a sample Pay/determine taxes			Y		
			Download forms Other (please specify)	E1				
EDO08491	E1	Please specify the other tobacco information you were looking for today	y and the same of		Text area, no char limit	N	Single	Skip Logic Grou
	F	What type of freems/emsunition information were you looking for today?			Check box		Multi-select	
EDO08492	F	July IX May	Conduct research Pay/determine taxes			Y		Sap Logic Grou
			Download forms Other (please specify)	E1				
ED-009-009		Please specify the other finearms/ammunition	Dani (pease specie)		Text area, no char limit	N	Single Single	Ship Lopio Cro
EDO08493 EDO08495	-	information you were looking for today Did you accomplish what you came to the TTB site to do?	Yes		Drop down, select one	Y	Single	p cope, Gros
EDO08496		Did you use the search feature during your visit today?	No	L,K			single	Skip Logic Grou
			Yes No					
EDO08497	L	Please tell us what term(s) you used in your search	pontrecal		Text area, no char limit	N	Single	Skip Logic Grou
EDO08498	К	Please tell us about your experience with the site's search feature today. (Please select all that apply.)	The search feature met my needs today.		Checkbox, one-up vertical	Y	Multi	Skip Logic Grou
		, (, ,	that the said the back are at the said to be a fact to the said to the said to be a fact to the said to the said to be a fact to the said to the said to be a fact to the said to the said to be a fact to the said to be a f	· ·				
			thad issues with the basic search process (how to use it; terms to enter). Thad issues with the visual display of the search results (text size.	,				
			images).					
			had issues with the search results I received. I had issues with sorting, filtering, advanced search, or lack of	H				
			these options. I had technical issues with the search feature.	,				
ED008500	F		None of these		Text area, no char limit	N		Skip Lopic Grou
EDO08502	G	Please describe your issue:	Open-ended		Text area, no char limit	N		Skip Lopic Gro
ED008504	н	Please describe your issue:	Open-ended		Text area, no char limit	N		Skip Logic Grou
ED008506	- 1	Please describe your issue:	Open-orded		Text area, no char limit	N		Skip Logic Grou
EDC08508	3	Please describe your issue:	Open-ended Open-ended		Text area, no char limit	N		Skip Logic Grou
EDC08509		Please describe your issue:			Checkbox, one-up vertical			
		How would you describe your experience white on the TTB site today? (Please select all that apply.)	had no difficulty navigating/browsing/looking for information on t	is site				
			Links often did not take me where I expected that difficulty finding relevant information/products Links/labels are difficult to understand	В				
			Too many links/navigational options to choose from	8				
			Too many links/mavigational options to choose from had sechnical difficulties (error massages, broken links, etc.) Could not navigate back to provious information had a navigation difficulty not listed above:	A				
ED008510 ED008511	c	Please describe your navigation issue:	I had a navigation difficulty not listed above:	A C	Text area, no char limit			
ED008511	A				Text area, no char limit Text area, no char limit			
EDO08512	В	Please describe any specific navigation links or paths that did not take you where they should have?	Open-ended		Text area, no char limit			
EDO08515		What specific links labels were difficult to understand? If you could make one improvement to the site what would that ba?	Open-ended		Text area, no char limit	N	Single	
	_	process with DRY	1	_	I .	_	_	

and & color Brough: DELETE underlined & italicized: RE-ORDER



JSTTB v2 MID: pY8xJxIF Nate:	RVh9Awa	IBEZJIpa==	underlined & italicized: RE-ORDER sink: ADDITION					
			onic ADDITION blue + ->: REWORDING violet (bold): SKIP-LOGIC					
			USTTB CUSTOM QUESTION LIST					
	Skip Logic Label		Answer Chaines		Type	Derwired	Single or	Special
QID ICQwii0012168	Label	Question Text This question pertains to the TTBOrline applications. Do you use TTB's orline applications (COLAs Online, Formulas Online, Permits Online)?	Answer Choices (limited to 50 characters)	Skip To	radio buttons open-ended Radio button, one-up verti	Required Y/N	Multi	Instructions Skip Logic Grou
		applications. Do you use TTB's online applications (COLAs Online, Formulas Online,				1	1	,,
		Permits Online)?						
CQwii0012169		Which online application(s) do you use?	No COLAs Online	-	Checkbox, one-up vertical	- V	Multi	Skip Logic Grou
			Formulas Online	C D				,,
CQwil0012170		Please describe your experience using COLAs Online:	Permits Online	P	Text area, no char limit	Y	Single	Skip Logic Grou
CQwi0012171	c	Online: Please describe your experience using Formulas Online:				Y	Single	Skip Logic Grou
	D	Online:			rext area, no char limit	'		
CQwil0012193	D	Please describe your experience using Permits Online:			Text area, no char limit	Y	Single	Comparative M
DO08494		The remaining questions pertain to the TTB.gov	First time		Drop down, select one	Y	Single	Skip Logic Group
		How frequently do you visit our site?	bally About once a week	A,B				
			About once a month	A,B A,B A,B				
			About once a month About once a year A few times a year	A,B A,B				
	Α	Please select the statement which best describes your experience with the new TTB site redesign:	t is easier to find what I am looking for		Radio button, one-up vertical	Y	Single	Skip Logic Group
			t is harder to find what I am looking for My experience is no different when looking for information on the					
			new site Don't Know					
	В	Please tell us what you think of the new TTB site:			Text area, no char limit	N	Single	Skip Logic Group
DO08480		My primary role in visiting the TTB site today is as (please, select one):	A member of the public		Radio button, one-up vertical	Y	Single	OPS Group
			An employee of a company regulated by TTB An employee of a trade association representing an industry socialized for TTB					
			regulated by TTB					
			A consumer of alcohol and/or tobacco products					
			en empuyee of a government agency Legal assistant/lawyer					
			Small business owner Researcher/scientist					
			mernational Visitor Other, please specify	A				
DO08481	A	Other primary role Which of the following represents your primary interest?			Text area, no char limit	N	Single	OPS Group
DO08482		interest?	Wine	В	Radio Button		Single	Skip Logic Group
			Seer Distilled Spirits	C D				
			Tobacco Firearms Employment/Job Openings	C D E		Y		
			Firearms Employment/Job Openings					
			Other (please specify)	A				
DO08483	A	Please specify your other primary interest			Text area, no char limit	N	Single	Skip Logic Group
DO08484	В	What type of wine-related information were you looking for today?	Apply for a permit		Check box		Multi-select	Skip Logic Group
			Conduct research					
			Submit a sample/formula Pay/determine taxes			Y		
			Get labeling approval					
			Other (please specify)	B1				
DO08485	81	Please specify the other wine related information you were looking for today			Text area, no char limit	N	Single	Skip Logic Group
:DO08486	с	Please specify the other wine related information you were looking for today. What type of beer-related information were you looking for today?	tends for a count		Check box		Multi-select	Skip Logic Group
:DUIS486		To some the sound of the sound	Apply for a point Conduct research Submit a samplentmula Paychetimine taxes Set tabling approval Download forms					Coop Englic Group
			Submit a sample/formula			Y		
			Cet labeling approval					
			Download forms Other (please specify)	CI				
DO08487	C1	Please specify the other beer-related information you were looking for today			Text area, no char limit	N	Single	Skip Logic Group
DO08488		What type of distilled spirits information were you looking for today?			Check box		Multipalart	Jacque Group
DC08488	D	looking for today?	Apply for a permit Conduct research					Skip Logic Group
			Submit a sample/formula			Y		
			Pay/determine taxes Cet labeling approval					
			Download forms Other (please specify)					
		Please specify the other type of distilled spirits	Other (pieces specisy)		Text area, no char limit	N	Single	
DO08489	D1	Please specify the other type of distilled spirits information you were looking for today. What type of tobacco information were you looking for today?		_	Check box	_	Multi-select	Skip Logic Group
DO08490	E	loday?	Apply for a permit		CHECK DAX		man sent	Skip Logic Group
			Conduct research Submit a sample			Y		
			Pay/determine taxes					
			Download forms Other (please specify)	E1				
DO08491	E1	Please specify the other tobacco information you were looking for today			Text area, no char limit	N	Single	Skip Logic Group
		Booking for today What type of freemolammunition information were you looking for today?			Check box		Multi-select	
DO08492	E	you looking for today?	Conduct research			Y		Skip Logic Group
			Pay/determine taxes Download forms					
		The same of the sa	Other (please specify)	F1				
DO08493 DO08495	F1	Please specify the other frearms/ammunition information you were looking for today. Did you accomplish what you came to the TTB site to so?	Mana		Text area, no char limit Orop down, select one	N	Single Single	Skip Logic Group
			100		www. switch one	ľ	Single	l
DO08496		Did you use the search feature during your visit today?	NO .	L, K			single	Skip Logic Group
			Yes No					
DO08497	L	Please tell us what term(s) you used in your search	Dontrecal		Text area, no char limit	N	Single	Skip Logic Group
DC08498	K	Please tell us about your experience with the site's search feature today. (Please select all that apply.)	The search feature met my needs today.		Checkbox, one-up vertical	Y	Multi	Skip Logic Group
		search feature today. (Please select all that apply.)						
			had issues with the basic search process (how to use it, terms to	F				
			thad issues with the visual display of the search results (text size,	G				
			I had issues with the search results I received. I had issues with sorting, filtering, advanced search, or lack of	H				
				,				
			I had technical issues with the search feature. None of these					
DO08500	F	Please describe your issue:	Open-ended		Text area, no char limit	N		Skip Logic Group
DO08502	c	Please describe your issue:	Open-ended		Text area, no char limit	N		Skip Logic Group
DO08504	н	Please describe your issue:	Open-ended		Text area, no char limit	N		Skip Logic Group
DO08506	-	Mease describe your issue:	Open-onded		Text area, no char limit	N		Skip Logic Group
DO08508	3	Please describe your issue:	Course couled		Text area, no char limit	N		Skip Logic Group
DO08509					Checkbox, one-up vertical			
		How would you describe your experience while on the TTB site today? (Please select all that apply.)	had no difficulty navigating/browsing/looking for information on t	is site				
			Links often did not take me where I expected Had difficulty finding relevant information/products Links/labels are difficult to understand	^				
			Links/labels are difficult to understand	В				
			Too meny links/navigational options to choose from Had technical difficulties (error messages, broken links, etc.)					
			Could not navigate back to previous information had a navigation difficulty not listed above:	A c				
DO08510 DO08511	c	Please describe your navigation issue:	gamenty also above.	Ė	Text area, no char limit Text area, no char limit			
DOM:511	A	Please describe any specific navigation links or paths that did not take you where they should have?			rect area, no char limit			
DO08512	В		Open-ended		Text area, no char limit			
DO08515		What specific links/labels were difficult to understand? If you could make one improvement to the site what	Open-orded		Text area, no char limit	N	Single	
		would that be?			1			

od & date Brough DELETE underlined & italicized RE-ORDER



Model Instance USTTB MID: pY8x3xIF Date:	Name:		underland & balciand: RE-ORDER					
MID: pY8xJxIF Date:	(Vh®Awx		pini: ADDITION blue + × REWORDING					
			LE - SERIE - DESIGN DE LETE SOCIALISMO E - BINGLOSE PRE-ORDER SING - ADDITION SING - S. REWORDENG VIOLET (Bold): SOPI-COINC USTER CUSTOM QUESTION LIST					
	Skip Logic Label				Type drop-down menu check boxes			
gio	Label	Question Text This question pertains to the TTEOnline	Answer Choices (Breised to 50 characters)	Skip To	radio buttons open-ended Radio button, one-up verti	Required Y/N	Single or Multi Multi	Instructions Skip Logic Group
		applications. Do you use TTB's online applications (COLAs Online, Formulas Online, Permits Online)?						
			No					
		Which online application(s) do you use?	COLAs Online Formulas Online	č	Checkbox, one-up vertical	Y	Multi	Skip Legic Grou
		Please describe your experience using COLAs Online:	Permits Online		Text area, no char limit	Y	Single	Skip Logic Group
	c	Please describe your experience using Formulas Online:			Text area, no char limit	Y	Single	Skip Legic Group
		Please describe your experience using Permits Online:			Text area, no char limit	Y	Single	Comparative Na
EDCOREM		The remaining questions pertain to the TTR day analysis.			Orop down swieczone	¥	Sincia	
		blow frequently do you visit our site?	Sint fine Sint/ Shout once a wask					
			Most once a seed Houst once a month Houst once a month					
ED-009490		My primary role in visiting the TTE site today is as (presse, select one):	A fine times a year A member of the public		Radio button, one-up vertical	٧	Single	OPS Group
		greate, well (re).	An employee of a company equiated by TTE An employee of a trade association recessarting an industry					
			regulated by TTB 6 consultant for a company regulated by TTB					
			An employee of a government agency Legal assistantilawyer					
			Gmall business owner Gesearcheolocientist					
ED009481		Other primary role	International Visitor Other, please specify	٨	Textama, no char limit	N	Single	OPS Group
ED009482		Other primary role Which of the following represents your primary Interest?	Mice	0	Radio Rutton		Single	Skip Logic Group
			Beer Distilled Spirits Tobacco	8 0 6 6		Y		
			Tobacco Fenantis	E .				
			Employment/Job Openings Other (please specify)	A				
ED009483	A	Please specify your other primary interest What type of wine-related information were you looking for roday?			Text area, no char limit Check box	N	Single	Skip Logic Group
ED008484	Α	what type or wine-related information were you looking for today?	Apply for a permit		Check box		Multi-select	Skip Logic Group
			Submit a sample formula			٧		
			Get labeling approval					
		Classes smooth tha other sales solved informat	Other (please specify)	R1				
ED008485 ED008486	81	Please specify the other wine related information you see looking for today. What type of beer-extend information were you looking for today?			Held area, no char limit	N	Single	Skip Logic Group
ED009495	с	forteday?	Apply for a permit Conduct research General sampledormals Registeralizes toxics Registeralizes toxics South Lateral papersol Commission forms Descriptions Descri		Check box		-Auto-salact	Skip Logic Group
			Submit a sample formula Payl determine taxos			Y		
			Get labeling approval Download forms					
		Please specify the other beer-related information you	Other (please specify)	C1	Taut area on char levil	N	Ginnia	
ED009497 ED009499	CI	Please specify the other beer-related information you seen looking for today. What type of distilled spirits information were you looking for today?			Text area, no char limit Check box		Single Multi-select	Skip Logic Group
ED-008488	٥	coking for today?	Apply for a permit Conduct research Submit a sample/formula Paylidescrube txons					Skip Logic Group
			Submit a sample formula Paylifeternine taxes			Y		
			Pay-obserment toxes Seet labeling approval Download forms Other (please specify)					
FD-000400	01	Please specify the other type of distilled spirits	Other gassas specify)	Di	Text area, no char limit	N	Single	Skip Logic Group
ED009499	E	Please specify the other type of distilled spirits information you were looking for today. What type of tobacco information were you looking for today?	Apply for a permit		Text area, no char limit Check box		Single Multi-select	Skip Logic Group
			Apply for a permit Conduct research Submit a sample Payafesemine sxxxx Download forms			٧		
			Payldetorrine taxes					
			Other (please specify)	61				
ED008491 ED008492	E1 F	Please specify the other tobacco information you were looking for today. What type of fireares/lamnunition information were you looking for today?			Test area, no char limit Check box	N	Single	Skip Logic Group
ED009492	F	you looking for today?	Conduct research		Check box	Y	Multi-select	Skip Logic Group
			Psyldetermine txxes Download forms			,		
	F1	Please specify the other firearmulammunition information you were looking for today. 3d you accomplish what you came to the TTR size to	Other (please specify)	FI	Testarea, no char limit	N	Single	
ED008493	- 12	Old you accomplish what you came to the TTII site to do?	fes		Text area, no char limit Drop down, select one	N Y	Single	Skip Logic Group
			No.					
ED009496		Old you use the search feature during your visit today?	r'es	L,K			single	Skip Logic Group
		Please tell us what term(s) you used in your search	No Don't recail					
ED008498	к	Please tell us about your experience with the site's search feature today. (Please select all that apply.)	The search feature met rey needs today.		Checkbox, one-up vertical		Multi	Skip Logic Group
		search feature today. (Please select all that apply.)						
			had issues with the basic search process (how to use it, terms to enter).	AF BG				
			had issues with the visual display of the search results (test size, mages).					
			had leases with the search needs: I received. I had leases with sorting, filtering, advanced search, or lack of these cotions.	EH B1				
			those options. I had technical lissues with the search feature. None of these					
E0000+00	*	Ahar ware your insues with the basic search process?			Checkber, over up verteni		Made	Chip Logie Group
			did not know what terms to use to get the results i wanted					
			these were too many steps or refreements to get to what i wanted had a different lease with the basis search process.	-				
E000000		Please describe your issue:	Open-ended		Checkbon on an united		Made	Land Cook Group
		mant make (Passe select of the apply)	Access to constitute the second secon					
			resuld not use much difference between the delings firms					
EDOMS**	6		And a different team of the stand depthy of made	-	Text ama, no char limb	N		Skip Loop Green
	-	Please describe your issue:	Open-ended		Checkbox, one up welcom		Made	Chip Lagis Group
		From what of the apply i	iesuite were not minunt/not what i wanted Press were not enough results					
				_				
			Many or the search search locked the name locked blind item from the cotologistere					
ED008504	н	N	had a different insue with the search results	-	Textama, no char limit	N		Skip Logic Group
	•	Please describe your issue:	The country were not control by a bright home		Chesites, son up verical	•		-
EDO08506	1		Had a dilimni unting likuing inum	-	Testarea, no char limit	N		Skip Logic Group
ED008507		Please describe your issue:			Checkber, ow-up-verteni		Melle	likip Logic Group
			Search speed was to slow had the following socketani sour					
ED/008508	,	Please describe your issue:	Open-ended		Testama, no charlimit	N		Skip Logic Group
PDOMPAN		How would you describe your experience while on the TTR site today? (Please select all that apply.)	had no difficulty navigating throwing flooking for information on t	is site	Checkbox, one-up vescal			
			Links often did not take me where I expected had difficulty finding relevant information/products	Α.				
			Linkultabels are difficult to understand Too many linkultavigational options to choose from	۰				
			Had technical difficulties (error messages, broken links, etc.) Could not navigate back to previous information	A C				
ED-008510	C A	Please describe your navigation issue:	had a navigation difficulty not listed above:	c	Text area, no char limit			
ED/009511	^	Please describe any specific navigation links or paths			Testama, no char limit			
ED008512		that did not take you where they should have? What specific links/labels were difficult to understand?	Open-ended		Textama, no char limit			
						*		-
		you could make one lapprovement to the site what would that be?	tana and any farantany	•	france and a find		Single	are a second
EDOMESTS		it you could make one improvement to the site shat would that be?			Text area, no char limit	N	Single	

Model Instance	Name:		nd & side drough DELETE					
USTTB MID: pY8xJxIR Date:	:VhgAwx	IBEZJIpg==	underland & stationed: RE-ORDER					
Date:			blus +> REWORDING wielet (bold): SKIP-LOGIC USTTB CUSTOM QUESTION LIST					
			UST IB CUSTOM QUESTION LIST					
gio	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type drop-down menu check boxes radio buttons open-ended	Required Y/N	Single or Multi	Special Instructions
EDO06480		My primary role in visiting the TTB site today is as (please, select one):	A member of the public An employee of a company regulated by TTB		Radio button, one-up vertical	Y	Single	OPS Group
			An employee of a trade association representing an industry regulated by TTB A consultant for a company regulated by TTB					
			A consumer of alcohol and/or tobacco products An employee of a government agency					
			Legal assistant/lawyer Small business owner Owners harby innied					
			International Visitor Other, please specify	٨				
EDO08482	A	Other primary role Which of the following represents your primary interest?		В	Text area, no char limit Radio Button	N	Single	OPS Group
LDOGGIAZ			Wine Seer Distilled Spirits	C D				Exap Lagic Group
			Tobacco	C D E F		Y		
			Employment/Job Openings Other (please specify)	A				
EDODBHES	A	Please specify your other primary interest			Text area, no char limit	N	Single	Skip Logic Group
EDODBIBI		What type of wine-related information were you looking for today?	Apply for a permit Conduct research		Check box		Multi-select	Skip Lagic Group
			Conduct research Submit a sample/formula Payldetermine taxes			Y		
			Get labeling approval Counload forms					
EDOSHES	B1	Please specify the other wine related information you were looking for today What type of beer-related information were you looking for today?	Other (please specify)	B1	Text area, no char limit	N	Single	Skin Lonir Group
ED008486	С	What type of beer-related information were you looking for today?	Apply for a permit		Check box		Multi-select	Skip Logic Group
			Conduct research Cohest a sampleformula			Y		
			Psyldetermine axom Gert labeling approved Oourhoad form Other (please specify)					
		Please specify the other beautiful information	Other (please specify)	C1				
ED008487	C1	Please specify the other been-related information you sense looking for today What type of distilled spirits information seene you looking for today?			Text area, no char limit Check box	N	Single Multi-select	Skip Logic Group
EDOSSHBS	D	looking for today?	Apply for a permit Conduct research		Canada			Skip Logic Group
			Submit a sample/formula Pay/determine taxes			Y		
			Get labeling approval Download forms Cither (please specify)	D1				
EDOSSHER	D1	Please specify the other type of distilled spirits information you were looking for today	Care (peace specify)		Text area, no char limit	N	Single	Skip Logic Group
ED008490	п	anomiaco you were looking for looking for looking for looking for looking?	Apply for a permit		Check box		Multi-select	Skip Logic Group
			Conduct research Submit a sample			Y		
			Payidetermine taxes Download forms					
ED008491	E1	Please specify the other tobacco information you were looking for today	Other (please specify)	- 11	Text area, no char limit	N	Single	Skip Logic Group
ED008492		What type of firearms/armunition information were you looking for today?	Conduct research		Check box		Multi-select	Skip Logic Group
	-		Payidetermine taxes			Y		and tage army
		Classe specify the other financy/amounting	Omericad forms Other (please specify)	F1				
EDOSM93 EDOSM94	F1	Please specify the other finearmalementarition information you were looking for today. How frequently do you visit our site?	First time		Text area, no char limit Drop down, select one	Y	Single Single	Skip Logic Group
			Daily About once a week About once a month					
EDOGRASS		Did you find what you were looking for?	About once a year A few times a year		Denn draam select one		Santa	
			No Partially Sell losking			'		
EDC08496		Did you use the search feature during your visit today?	Yes.	L,K			single	Skip Logic Group
ED008497	L	Please tell us what tenn(s) you used in your search	No Don't recall				Davida	Chia Lanta Consu
EDOSHSE	K	Please tell us about your experience with the site's	The search feature met my needs today.		Checkbox, one-up vertical	Y	Multi	Skip Logic Group
		bearch feature today. (Please select all that apply.)	I had issues with the basic search process (how to use it, terms to					
			enter). Thad issues with the visual display of the search results (text size,	î				
			mages). Thad issues with the search results I received. Thad issues with sorting, filtering, advanced search, or lack of					
				D				
			I had technical issues with the search feature. None of these	E				
EDC08499	Α	What were your issues with the basic search process? (Please select all that apply.)	It was not clear to me how to use the search feature I did not know what terms to use to get the results I wanted		Checkbox, one-up vertical		Muls	Skip Logic Group
			There were too many steps or refinements to get to what I wanted	_				
EDC008500	F	Please describe your issue:	I had a different issue with the basic search process: Open-ended		Text area, no char limit	N		Skip Logic Group
ED008501	В	Please describe your issue: What were your issues with the visual display of the search results? (Please select all that apply.)	could not see enough of the description to decide which link to choose		Checkbox, one-up vertical	٧	Multi	Skip Logic Group
			The text was too small The page was too crowled I could not see much difference between the lintings/forms					
ED008502	G		The images were too small/not clear I had a different issue with the visual display of results:	G	Text area, no char limit			Skip Lopic Group
EDOSESSO	c	Please describe your issue: What were your issues with the search results? (Please select all that apply.)	Open-ended		Text area, no char limit Checkbox, one-up vertical	Y	Multi	Skip Logic Group Skip Logic Group
		(Please select all that apply.)	Results were not relevant/not what I wanted There were not enough results There were NO results					
			There were NO results There was too little information in the results to decide what to cho blank of the wasn't results looked the same.	ose				
			Many of the search results looked the same Couldn't find item from the cotalog/stone I had a different issue with the search results:	н				
ED008504 ED008505	н	Please describe your issue:	Open-ended		Text area, no char limit	N	Multi	Skip Logic Group Skip Logic Group
		Please describe your issue: What were your issues with sorting, filtering, or advanced search? (Please select all that apply.)	The results were not sorted in a helpful way swant advanced search options.		Checkbox, one-up vertical			Logic w/003
			The results were not norted in a helpful way want advanced search options user the following northant/filteringfat/wanced option: Fluid a different norting/Witering Issue:					
EDC08505 EDC08507	I E	Please describe your issue: What were your technical issues with the search feature? (Please select all that apply.)	Open-ended		Text area, no char limit Checkbox, one-up vertical	Y	Multi	Skip Logic Group Skip Logic Group
		feature? (Please select all that apply.)	Enor message(h) Search speed was too slow Thad the following technical issue:					
EDOSSOS	3	Please describe your issue:	Open-ended	,	Text area, no char limit	N		Skip Logic Group
EDC00509		Now would you describe your navigation experience on this site today? (Please select all that apply.)	I had no difficulty novigoting/browsing on this site		Checkbox, one-up vertical			
			Links often did not take me where I expected					
			Had difficulty finding relevant information/products Links/labels are difficult to understand Too many links/navigational options to choose from					
			Had technical difficulties (enor messages, broken links, etc.) Could not navigate back to previous information I had a navigation difficulty not listed above:	A C				
ED008510 ED008511	C A	Please describe your navigation issue:	The second secon		Text area, no char limit Text area, no char limit			
EDC08512		Please describe any specific navigation links or paths that did not take you where they should have?	Open-ended		Text area, no char limit			
ED008512 ED008513		What specific links/labels were difficult to understand?	Open-ended I had no difficulties with the content on this site.		Radio button, one-up vertical	N	Single	OPS Group
		encountered with the content on this site.	Size of font is too small Wording is too technical					
EDO08514		Contest is contraine Disagreements	Content does not seem to relate to the specific section Content is confusing. Please specify:	Α	Test assault no short heat	,,,	Spate	OPS Group
ED008514 ED008515	Ĺ	Content is confusing. Please specify. If you could make one improvement to the site what would that be?			Text area, no char limit Text area, no char limit	N N	Single Single	Juliuy



	e Name:			of Estable Brough: DELETE underload & indicined: RE-ORDER					
USTTB MID: Date:	kp0kdl043 1/26/2010	exkedIN1c	Nxwv==	pink: ADDITION blue + -× REWORDING					
		_		violet (bold): SKIP-LOGIC USTTB CUSTOM QUESTION LIST					
		Skin				Tyrne			
QID	Question Order	Skip Logic Label	Question Text My primary role in visiting the TTB site today is as	Answer Choices (limited to 50 characters) A member of the public	SkipTo	Type drop-down menu check boxes radio buttons open-ended Partin hutton, researched	Required Y/N	Single or Multi	Special Instructions
5691	1		My primary role in visiting the TTB site today is as [please, select one):	A member of the public		Radio button, one-up vertical	Y	Single	OPS Group
				An employee of a company regulated by TTB An employee of a trade association representing an industry regulated by TTB					
				A consultant for a company regulated by TTB A consultant for a company regulated by TTB A consultant of alcohol and/or tobucco products An employee of a government agency					
				An employee of a government agency Legal assistant/havyer					
				Presentational Visitor					
RJ000095	2	A	Other primary role	Other, please specify	A	Text area, no char limit	N	Single	OPS Group
CW901462			Other primary role Which of the following represents your primary interest?	Wine		Radio Button		Single	Skip Logic Group
				Seer Distilled Spirits	C D		Y		
				Tobacco Firearms	E F		,		
	3			Erreloyment/Job Openings Other (please specify)					
CW501463	4	A	Please specify your other primary interest			Text area, no char limit	N	Single	Skip Logic Group
CWS01464			Please specify your other primary interest What type of wine-related information were you looking for today?	Apply for a permit		Check box		Multi-select	Skip Logic Group
				Conduct research Submit a sampleformula			Y		
				Payldetermine taxes Get labeling approval			,		
	١.			Download forms	81				
CWS01465	6	81	Please specify the other wine related information you were looking for today	Comm Garage April 27		Text area, no char limit	N	Single	Skip Logic Group
CHARGO AND		c	What type of beer-related information were you looking for today?	Apply for a permit		Check box		Multi-select	Skip Logic Group
				Conduct research					Luga, Gridg
				Submit a sample/formula Play/determine taxes			Y		
				Get labeling approval Download forms					
	7		Please specify the other beer-related information you were looking for today	Other (please specify)	C1	Text area, no char limit	N	Single	
CWS01467	8	CI	were tooking for today: What type of distifled spirits information were you tooking for today?			Check box		Multi-select	Skip Logic Group
CWS01468		D	sooking for today?	Apply for a permit Conduct research Submit a sample/formula					Skip Logic Group
				Pay/determine taxes			Y		
				Get labeling approval Download forms					
	9		Phease specify the other type of distilled spirits information you were looking for today. What type of tobacco information were you looking for today?	Other (please specify)	D1		N		
CWS01469	10	D1	information you were looking for today What type of tobacco information were you looking for			Text area, no char limit Check box	N	Single Multi-select	Skip Logic Group
CWS01470		E	locky?	Apply for a permit Conduct research		Check box		Multi-select	Skip Logic Group
				Submit a sample			Y		
				Pay/determine taxes Download forms					
	11		Please specify the other tobacco information you were looking for today	Other (please specify)	E1	Text area, no char limit	N	Single	
CWS01471	12	E1	looking for today What type of firearms/ammunition information were you looking for today?			Check box		Multi-select	Skip Logic Group
CW901472		F	you looking for today?	Conduct research Pay/determine taxes		Cinci da	Y	and a serious	Skip Logic Group
				Download forms					
	13	FI	Please specify the other finearms/ammunition information you were looking for today	Other (please specify)	PI	Text area, no char limit	N	Single	
CW501473 5695	14 15	- 14	Now frequently do you visit our site?	First time	A	Drop down, select one	Y	Single	Skip Logic Group Skip Logic Group
(5695G5)				Dally About once a week					
				About once a month About once a year					
CWESSES		A	Did you use the "New Violenc Code" to help locate	A few times a year	-	Radio bullan, and up vertical	¥	Single	Chip Logis Crossp
CWESTER			Did was first the New Verlage Code to be helpful.	Lan.	6	Radio Indian - one un vertical		Emaio	Din Losis Cross
			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	No.	- 84				
CW605667		6	Phase tell us why the New Visitors Guide was not helpful.			Fest area, no char limit	*	Single	Skip Logic Group
LWOODER			12-7-0-11-1-11-1-11-1-11-1-1-1-1-1-1-1-1-1	-		Hann coasit - coar up various			mir cole creati
51531	17		Did you find what you were looking for?					g.	
			DOD YOU BING MINE YOU WE'VE DOWNING TO!	No.		Drop down, select one	Y	Single	
			and you was you were rooting our	Yes No Partially Still locking		Drop down, select one	Y	Single	
AKRISOS			When you were looking for information at TTB gov, what did you do first	Yes No Partially Sall looking Ference (Neal is follow index)		Drop down, select one	Y	Single	
51532	19		Milan you wan inding to information or TR-gov, what did you do fine. What method are you using to locate information on this site?	Search Tool	A	Drop down, select one Padio bullen, one up vertical Checkbox, one-up vertical	Y	Single Engle Single	Skip Logic Group
51532 (RJ0040)	19		When you were leading for information of TTB gav. what did you do first	Search Tool	٨	Drop down, select one Realin buller, one up verlied Checkbox, one-up verlical	Y	Single Single	Skip Logic Group
	19		When you were leading for information of TTB gav. what did you do first	Search Tool	^	Drop down, select one Redo buller, one up vertical Checkbox, one-up vertical	Y Y	Single Engle Single	Skip Logic Group
	19		When you were leading for information of TTB gav. what did you do first	Enants	^	Drop down, select one	Y	Single Single	Skip Logic Group
	19		America you want inching a ter elementaria at 210 gen- wheth did you be facto. What method are you using to focate information on this site?	Search Tool	Ā		Y Y		
(RJO640)	20	A	Annual year on the part of the	Search Tool	A	Text area, no char limit	N	Single	Skip Logic Group
(R3C040) AEDC0953		A	America you want inching a brandsmarken as \$10 gen- wheth did you do find. What method are you using to focate information on the site?	Search Tool	A .		Y		
(R3C040) AEDC0953 R3C00004	20 21	A	Moneyor was hairing bu selemation at 118 gen- when die you de their Most metod are you using to bacate information on to late? Please hell on what term(s) you use? Please hell on what term(s) you use? Noted other metods do you use?	The control of the co	A A	Text area, no char limit	N	Single Single	Skip Logic Group Skip Logic Group
(R3C040) AED00953 R3C00094 SVD00231	20 21	A	Moneyor was hairing bu selemation at 118 gen- when die you de their Most metod are you using to bacate information on to late? Please hell on what term(s) you use? Please hell on what term(s) you use? Noted other metods do you use?	Control State Co		Text area, no char limit	N	Single Single	Skip Logic Group Skip Logic Group
(R3C040) AED00953 R3C00094 SVD00231	20 21	A	Moneyor was hairing bu selemation at 118 gen- when die you de their Most metod are you using to bacate information on to late? Please hell on what term(s) you use? Please hell on what term(s) you use? Noted other metods do you use?	America State Section	A A C C	Text area, no char limit	N	Single Single	Skip Logic Group Skip Logic Group
(R3C040) AEDC0953 R3C00004 SVD00231 (SVD00233C5)	20 21 22	A	And the control of the control of the general of th	Control State Co		Test areas, no char limit Test areas, no char limit Checktox, one-up vertical	N N Y	Single Single Multi-Select	Skip Logic Group Skip Logic Group
(R3C0040) AED00953 R3C00094 SVD00231 (SVD00231C5)	20 21 22 22		Annual continues of the definition of 176 gers of the definition o	America State Section		Test area, no char limit. Test area, no char limit. Charckton, one-up-vertical Test area, no char limit.	N N Y	Single Single Mub-Select	Skip Logic Group Skip Logic Group Skip Logic Group
(R3C040) AEDC0953 R3C00004 SVD00231 (SVD00233C5)	20 21 22	8	And the second s	America State Section		Test awa, no chai lent Test awa, no chai lent Christico, one up vedical Test awa, no chai lent Test awa, no chai lent	N N N N N	Single Single Mub-Select Single Single	Skip Logic Group Skip Logic Group Skip Logic Group Skip Logic Group
(R3C0040) AED00953 R3C00094 SVD00231 (SVD00231C5)	20 21 22 22		And the second s	The control of the co		Test area, no char limit. Test area, no char limit. Charckton, one-up-vertical Test area, no char limit.	N N Y	Single Single Multi-Select Single Single Single	Бар Lagic Сихир Бар Lagic Сихир Бар Lagic Сихир Бар Lagic Сихир Бар Lagic Сихир Бар Lagic Сихир
(R3C0040) AED00953 R3C00094 SVD00231 (SVD00231C5)	20 21 22 24 23	8	Annual continues of the definition of 176 gers of the definition o	American Service Message Service Servi		Test awa, no chai lent Test awa, no chai lent Christico, one up vedical Test awa, no chai lent Test awa, no chai lent	N N N N N	Single Single Mub-Select Single Single	Skip Logic Group Skip Logic Group Skip Logic Group Skip Logic Group
(R3C0040) AED00953 R3C00094 SVD00231 (SVD00231C5)	20 21 22 24 23	8	And the second s	American Service Message Service Servi		Test awa, no chai lent Test awa, no chai lent Christico, one up vedical Test awa, no chai lent Test awa, no chai lent	N N N N N	Single Single Multi-Select Single Single Single	Бар Lagic Сихир Бар Lagic Сихир Бар Lagic Сихир Бар Lagic Сихир Бар Lagic Сихир Бар Lagic Сихир
(R3C0040) AED00953 R3C00094 SVD00231 (SVD00231C5)	20 21 22 24 23	8	And the second s	Annual Section 1981 The		Test awa, no chai lent Test awa, no chai lent Christico, one up vedical Test awa, no chai lent Test awa, no chai lent	N N N N N	Single Single Multi-Select Single Single Single	Бар Lagic Сихир Бар Lagic Сихир Бар Lagic Сихир Бар Lagic Сихир Бар Lagic Сихир Бар Lagic Сихир
(R3C0040) AED00953 R3C00094 SVD00231 (SVD00231C5)	20 21 22 24 23	8	And the second s	Amende Sande Mande		Test awa, no chai lent Test awa, no chai lent Christico, one up vedical Test awa, no chai lent Test awa, no chai lent	N N N N N	Single Single Multi-Select Single Single Single	Бар Lagic Сихир Бар Lagic Сихир Бар Lagic Сихир Бар Lagic Сихир Бар Lagic Сихир Бар Lagic Сихир
(R3C0040) AED00953 R3C00094 SVD00231 (SVD00231C5)	20 21 22 24 23	8	And the second s	Amende Sande Mande		Test awa, no chai lent Test awa, no chai lent Christico, one up vedical Test awa, no chai lent Test awa, no chai lent	N N N N N	Single Single Multi-Select Single Single Single	Бар Lagic Сихир Бар Lagic Сихир Бар Lagic Сихир Бар Lagic Сихир Бар Lagic Сихир Бар Lagic Сихир
(R3C0040) AED00953 R3C00094 SVD00231 (SVD00231C5)	20 21 22 24 23	8	And the second s	Annual Section 1981 The		Test awa, no chai lent Test awa, no chai lent Christico, one up vedical Test awa, no chai lent Test awa, no chai lent	N N N N N N N N N N N N N N N N N N N	Single Single Multi-Select Single Single Single	Бар Lagic Сихир Бар Lagic Сихир Бар Lagic Сихир Бар Lagic Сихир Бар Lagic Сихир Бар Lagic Сихир
\$120049) AE060953 AE060953 AE060954 SV000232 ARE2007 AE030033 SV000230 SV000230	20 21 22 24 23 25	8	And the control of th	Amende Sande Mande		Test area, no other limit Test area, no other limit Test area, on other limit Test area, no other limit Realis budget, one-up-vertical	N N N N N	Single Single Mulb-Sidect Single Single Single Single	Skip Lagic Group
\$120049) AE060953 AE060953 AE060954 SV000232 ARE2007 AE030033 SV000230 SV000230	20 21 22 24 23 25	8	And the control of th	Amende Sande Mande		Test area, no other limit Test area, no other limit Test area, on other limit Test area, no other limit Realis budget, one-up-vertical	N N N N N N N N N N N N N N N N N N N	Single Single Mulb-Sidect Single Single Single Single	Skip Lagic Group
\$120049) AE060953 AE060953 AE060954 SV000232 ARE2007 AE030033 SV000230 SV000230	20 21 22 24 23 25	8	And the control of th	Amende Sande Mande		Test area, no other limit Test area, no other limit Test area, on other limit Test area, no other limit Realis budget, one-up-vertical	N N N N N N N N N N N N N N N N N N N	Single Single Mulb-Sidect Single Single Single Single	Skip Lagic Group
\$120049) AE060953 AE060953 AE060954 SV000232 ARE2007 AE030033 SV000230 SV000230	20 21 22 24 23 25	8	And the control of th	Amende Sande Mande		Test area, no other limit Test area, no other limit Test area, on other limit Test area, no other limit Realis budget, one-up-vertical	N N N N N N N N N N N N N N N N N N N	Single Single Mulb-Sidect Single Single Single Single	Skip Lagic Group
\$120049) AE060953 AE060953 AE060954 SV000232 ARE2007 AE030033 SV000230 SV000230	20 21 22 24 23 25	8	And the control of th	Amende Sande Mande		Test area, no other limit Test area, no other limit Test area, on other limit Test area, no other limit Realis budget, one-up-vertical	N N N N N N N N N N N N N N N N N N N	Single Single Mulb-Sidect Single Single Single Single	Skip Lagic Group
\$120049) AE060953 AE060953 AE060954 SV000232 ARE2007 AE030033 SV000230 SV000230	20 21 22 24 23 25	8	And the control of th	Amende Sande Mande		Test area, no other limit Test area, no other limit Test area, on other limit Test area, no other limit Realis budget, one-up-vertical	N N N N N N N N N N N N N N N N N N N	Single Single Mulb-Sidect Single Single Single Single	Skip Lagic Group
\$120049) AE060953 AE060953 AE060954 SV000232 ARE2007 AE030033 SV000230 SV000230	20 21 22 24 23 25	8	And the control of th	Amende Sande Mande		Test area, no other limit Test area, no other limit Test area, on other limit Test area, no other limit Realis budget, one-up-vertical	N N N N N N N N N N N N N N N N N N N	Single Single Mulb-Sidect Single Single Single Single	Skip Lagic Group
\$120049) AE060953 AE060953 AE060954 SV000232 ARE2007 AE030033 SV000230 SV000230	20 21 22 24 23 25	8	And the control of th	Amende Sande Mande		Test area, no other limit Test area, no other limit Test area, on other limit Test area, no other limit Realis budget, one-up-vertical	N N N N N N N N N N N N N N N N N N N	Single Single Mulb-Sidect Single Single Single Single	Skip Lagic Group
\$120049) AE060953 AE060953 AE060954 SV000232 ARE2007 AE030033 SV000230 SV000230	20 21 22 24 23 25	8	Section of the control of the personal of the	Amende Sande Mande		Test area, no other limit Test area, no other limit Test area, on other limit Test area, no other limit Realis budget, one-up-vertical	N N N N N N N N N N N N N N N N N N N	Single Single Mulb-Sidect Single Single Single Single	Skip Lagic Group
(RECORD) AEDGORDS AEDGORDS AEDGORDS SVD002232 AAEDSOP AEDSOP AE	20 21 22 24 23 25	A	And the control of th	Amende Sande Mande		Test area, no other limit Test area, no other limit Test area, on other limit Test area, no other limit Realis budget, orang vertical	N N N N N N N N N N N N N N N N N N N	Single	Skip Lagic Group



Model Instance	Name:			and & stalke draugh: DELETE underlined & indicional: RE-ORDER park: ADDITION					
Model Instance USTTB MID: Date:	kp0kdl043: 1/26/2010	ExkellN1		pinic ADDITION blue + ->: REWORDING violet (bold): SKIP-LOGIC					
				USTTB CUSTOM QUESTION LIST					
	Question	Skip Logic Label		Answer Choices		Type drop-down menu check boxes	Required	Single or	Special
QID 5691	Question Order	Label	Question Text My primary role in visiting the TTB site today is as please, selectione):	Answer Choices (Britised to 50 characters) A member of the public	Skip To	radio buttons open-ended Radio button, one-up vertical	Y/IN	Single or Multi Single	Instructions OPS Group
				An employee of a company regulated by TTB An employee of a trade association representing an industry angulated by TTB					
				A consumer of alcohol and/or tobacco products					
				An employee of a government agency Legal assistantilasyer Small business owner					
				Researcheriscientist International Visitor					
RJ000095	2	A	Other primary role Which of the following represents your primary interest?	Other, please specify	Α	Text area, no char limit	N	Single	OPS Group
CW501462			interest?	Wine Deer	B C	Radio Button		Single	Skip Logic Group
				Distilled Spirits Tebacco	0 E F		Y		
				Firearms Employment/Job Openings	F				
CW501463	3	A	Please specify your other primary interest	Other (please specify)	A	Text area, no char limit	N	Single	China I annia Comm
CWS01464		В	What type of wine-related information were you looking for today?	Apply for a permit		Check box		Multi-select	Skip Lopic Group
				Conduct research Submit a sample/formula			Y		
				Payldetermine taxes Get labeling approval					
	5		The second the other size of the description	Download forms Other (please specify)	B1				
CW501465	6	81	Please specify the other wine related information you were looking for today: What type of beer-related information were you looking for today?			Text area, no char limit Check box	N	Single Multi-select	Skip Logic Group
CWS01466		С	for today?	Apply for a permit Conduct research		Check bax		Multi-select	Skip Logic Group
				Substit a sample/formula Payl/determine taxes			Y		
				Pay/Determine Exces Get labeling approval Download Forms Other (please specify)					
CWS01467	7 B	C1	Please specify the other beer-related information you were looking for today	Other (please specify)	C1	Text area, no char limit	N	Single	Skip Logic Group
CW501468		В	Please specify the other beer-related information you were looking for stoday. What type of distilled spirits information were you looking for today?	Apply for a permit		Check box		Multi-select	Skip Logic Group
				Conduct research Submit a sample/formula			Y		
				Pay/determine taxes Get labeling approval					
	9			Download forms Other (please specify)	D1				
CW501469	10	D1	Please specify the other type of distilled spirits information you were looking for today. What type of tobacco information were you looking for loday?			Text area, no char limit	N	Single	Skip Logic Group
CW501470		-	today?	Apply for a permit Conduct research		Check box		Multi-select	Skip Logic Group
				Submit a sample Pay/determine taxes			Y		
	11			Download forms Other (please specify)	E1				
CW501471	12	E1	Please specify the other tobacco information you were looking for today			Text area, no char limit	N	Single	Skip Logic Group
CW501472		F	What type of fivearrolammunition information were you looking for today?	Conduct research		Check box		Multi-select	Skip Logic Group
				Pay/determine taxes Download forms			Y		
	13		Please specify the other frearmalarmunities information you were looking for today.	Other (please specify)	F1	Text area, no char limit Drop down, select one	N	Single	
CW501473 5695	14 15	F1	How frequently do you visit our site?	First time	A	Drop down, select one	٧	Single Single	Skip Logic Group Skip Logic Group
(5695GS)				Daily About once a week					
				About crice a year A best times a year					
CW501885		A	Did you use the "New Visitors Guide" to help locate information on the site?	Yes No.		Radio button, one-up vertical	· ·	Single	Skip Logic Group
CW501886		В	Did you find the New Visitors Guide to be helpful?	Yes		Radio button, one-up vertical	N	Single	Skip Logic Group
CW501887		81	Please tell us why the New Visitors Guide was not heloful:	No	81	Text area, no char limit	N	Single	Skip Logic Group
CW501888		c	Are you aware that a New Visitors Guide exists on the site?	Yes		Radio button, one-up vertical	N	Single	Skip Logic Group
51531	17		Did you find what you were looking for?	No. Yes		Orop down, select one	Y	Single	
aumana.			Management of the second of th	Partially Sall looking	_			Finale	
			When you were looking for information at TTIL.gov, what did you do first:	Search		PARES SERVICE CHIP-UP VIRILLE			
CW000000			Do you find the recent enhancements made to the walks to be-	An improvement over the previous design	1	Checklass, one up vertical	*	Single	Step Legic Group
				ofesia is the province design Dent inswitchini nation	2				
51532	19	*	the refreshed-TTG-gov ster- What method are you using to locate information on the site?	Search Tool	A	Checkbox, one-up vertical	¥ Y	Single	Skip Logic Group
(R30040)			this site?	Top Navigation Bar (Beer, Wine, Distilled Spirits, etc.)					
(AAJ040)				Information by Topic Links in the center of the page Search using A-Z Index Quick Links					
				Quick Links How Do 17 She Man					
AED02853	20	A	Please tell us what term(x) you used in your search	Sale Map Other, please specify	В	Text area, no char limit	N	Single	Skip Logic Group
R3000094	21	В	What other method do you use?			Text area, no char limit	N	Single	Skip Logic Group
5VD00231 (5VD00231G5)	22		Did you have problems navigating the site?	Links did not take me where I expected Links/fabels are difficult to understand	A	Checkbox, one-up vertical	Y	Multi-Select	Skip Logic Group
- reconstitution				Could not navigate back to previous information Had difficulty finding detailed information	C C				
				Had difficulty finding related information Had technical difficulties (error messages, broken links, etc) Too many links or maninational ribologis	C				
				No problems Other, please specify:					
SVD00232 AKR3507	24 23	B A	Other Navigational difficulty, please specify Please specify your concern/difficulty			Text area, no char limit Text area, no char limit	N N	Single Single	Skip Logic Group Skip Logic Group
AED10051		С	There would a detailed contraction of the			Text area, no char limit	N	Single	Skip Logic Group
SVD00230	25		Information you were looking for on the site: If you used the search tool today, which of the following best describes your experience?	Returned too many results		Radio button, one-up vertical	Y	Single	Skip Logic Group
				Returned not enough results Returned results that were too similariredundant Deturned results that were not professional and the second					
				Results were helpful Results were not related to what I was looking for					
SVD00420	27		Please select all of the difficulties, if any, that you have encountered with the content on this site.	s did not use the search engine today Size of font is too small		Radio button, one-up vertical	N	Single	OPS Group
				Wording is too technical Content does not seem to relate to the specific section					
SVD00428 AED03586	21 29	A	Content is confusing. Please specify: Have you signed up for the TTB E-mail subscription service?	Yes	A	Text area, no char limit Radio button, one-up vertical	N Y	Single Single	OPS Group Skip Logic Group
AED02430	20			No habhar		Radio button, scale, has don't		Speta	Skip Lopic Group
		^	If you have signed up for the TTB E-mail Subscription Service, please site your overall satisfaction with this service:			know station, scare, nas don't	, i	Single	www.rogic Group
				2					
				5					
				7 5 9					
AED10052				V 10=Excellent Not Applicable		Darlin hutton consum various			Skip Lopic Group
			In general, when looking for information on a website, which do you prefer:	Not Applicable To locate information by browning the site (clicking on links) To locate information by using the search feature Other, please apacity:	Α		Y	Single	
AED10053	31	A	Please describe how you locate information on a website.			Text area, no char limit	N N	Single	Skip Logic Group
			If you could make one improvement to the site what would that be?						



Model Instance	e Name:			OF E STREET DELETE					
Model Instance USTTB MID: Date:	kp0kdi0435 1/25/2010	kkxllN1o	Nxwv==	underlined & Italicized: RE-ORDER pink: ADDITION					
Date:				blue +>: REWORDING violet (bold): SKIP-LOGIC					
				USTTB CUSTOM QUESTION LIST					
	Question Order	Skip Logic	Counting Total	Answer Choices (limited to 50 characters) A member of the public	Skip To	Type drop-down menu check boxes	Required Y/N	Single or Multi Single	Special Instructions
5691	1		Question Text My primary role in visiting the TTB site today is as [please, select one):	A member of the public		radio buttons open-ended Radio button, one-up vertical	Y	Single	OPS Group
				An employee of a company regulated by TTB An employee of a trade association representing an industry regulated by TTB					
				regulated by TTB A consultant for a company regulated by TTB					
				A consumer of alcohol and/or tobacco products An employee of a government agency					
				Legal assistantilawyer Small business owner					
				Researchiniscientist International Visitor					
RJ000095	2	A	Other primary role	Other, please specify	A	Text area, no char limit	N	Single	OPS Group
CW501462			Other primary role Which of the following represents your primary Interest?	Wine	В				Skip Logic Group
				Beer Distilled Spirits	C D	Radio Button	Y	lingle Selec	
				Tobacco Firearms	E	Nadio Dollar		angar Seat	
	١,			Employment/Job Openings Other (please specify)					
CW501463	4	A	Please specify your other primary interest	Other (prease specify)	^	Text area, no char limit	N	Single	Skip Logic Group
CWS01464		В	Please specify your other primary interest What type of wine-related information were you looking for today?	Apply for a permit					Skip Logic Group
				Conduct research Submit a sample,formula		Check box	Y	Multi-select	
						Check box	'	MUITI-SERECT	
				Get labeling approval Download forms Other (please specify)					
	- 5		Please specify the other wine related information you were looking for today.	Other (please specify)	DI	Text area, no char limit	N	Single	
CWS01465	6	81	information you were looking for today What type of beer-related information were you looking for today?						Skip Logic Group
CWS01466		с	looking for today?	Apply for a permit					Skip Logic Group
				Conduct research Submit a sample/formula		Check box	Y	Multi-select	
				Pay/determine taxes Get labeling approval Download forms					
	7			Download forms Other (please specify)	CI				
CW501467	9	C	Please specify the other beer-related information you were looking for today			Text area, no char limit	N	Single	Skip Logic Group
			What type of distilled spirits information were you looking for today?						
CW501468		D	y an analysis to	Apply for a permit Conduct research					Skip Logic Group
				Conduct research Submit a sample/formula Pay/determine taxes		Check box	Y	Multi-select	
				Get labeling approval					
	9			Get labeling approval Download forms Other (please specify)	D1				
CW501469	10	D1	Please specify the other type of distilled spirits information you were looking for today			Text area, no char limit	N	Single	Skip Logic Group
CWS01470		E	What type of tobacco information were you looking for today?	Apply for a permit					Skip Logic Group
			,	Conduct research					,,
				Submit a sample Pay/determine taxes Download forms		Check box	Y	Multi-select	
	11			Download forms	E1				
			Please specify the other tobacco information you	Other (please specify)		Text area, no char limit	N	Single	
CW501471	12	E1	Please specify the other tobacco information you were looking for today What type of firearms/ammunition information were you looking for today?						Skip Logic Group
CWS01472			were you looking for today?	Conduct research					Skip Logic Group
				Pay/determine taxes Download forms		Check box	Y	Multi-select	
	13			Other (please specify)	F1				
CWS01473	14	F1	Please specify the other firearms/ammunition information you were looking for today flow frequently do you visit our site?			Text area, no char limit	N	Single	Skip Logic Group
5695 (5695G5)	15		How frequently do you visit our site?	First time Daily	Α	Drop down, select one	Y	Single	Skip Logic Group
				About once a week About once a month					
				About once a year A few times a year					
CWS01885		A	Old you use the "New Visitors Guide" to help locate information on the site?	Yes		Radio button, one-up vertical	Y	Single	Skip Logic Group
CW501886		В	Did you find the New Visitors Guide to be helpful?	No Yes	С	Radio button, one-up vertical	N	Single	Skip Logic Group
CWS01887		81	Please tell us why the New Visitors Guide was not helpful:	No .	81	Text area, no char limit	N	Single	Skip Logic Group
CWS01888		С	Are you aware that a New Visitors Guide exists on the size?	Yes		Radio button, one-up vertical	N	Single	Skip Logic Group
				No.					
51531	17		Did you find what you were looking for?	Yes No		Drop down, select one	Y	Single	
	18			Partially Still looking Browse (that is follow links)				Single	
AKR3505	18		When you were looking for information at TTB.gov, what did you do first:	Browse (that is follow links)		Radio button, one-up vertical	N	Single	
CW501889			Do you find the recent enhancements made to the website to be:	An improvement over the previous design	A	Checkbox, one-up vertical	Y	Single	Skip Logic Group
(CWS01889G5)				On par with the previous design	A				
CW501890		A	Please take a moment to tell us what you think where	Inferior to the previous design Don't know/Didn't notice		Teod area, no char limit	N	Single	Skip Logic Group
51532	19		Please take a moment to tell us what you think about the refreshed TTE gov site: What method are you using to locate information on	Search Tool	A	Checkbox, one-up vertical	Y	Single	Skip Logic Group
			this site?	Top Navigation Bar (Beer, Wine, Distilled Sprits, 47-1		and the second		-4-	,
(RJC040)				Top Navigation Ber (Beer, Wine, Distilled Spirits, etc.) Information by Topic Links in the center of the page					
				Search using A-Z Index Quick Links					
				How Do I? Site Map					
AED02853	20	A	Please tell us what term(s) you used in your search	Other, please specify		Teot area, no char limit	N	Single	Skip Logic Group
RJ000094	21 22	В	What other method do you use?			Teod area, no char limit	N	Single	Skip Logic Group
SVD00231 (SVD00231G5)	22		Old you have problems navigating the site?	Links did not take me where I expected Links/fabels are difficult to understand	A	Checkbox, one-up vertical	Y	Multi-Select	Skip Logic Group
				Could not navigate back to previous information Had difficulty finding detailed information	c c				
				Had between difficulties (error messages, broken links, etc)	c				
				No problems	-				
SVD00232	24 23	В	Other Navigational difficulty, please specify	and pulse species.	-	Text area, no char limit	N E	Single	Skip Logic Group
AED10051	-3	C	Other Navigational difficulty, please specify Please specify your concernidificulty Please provide a detailed explanation of the information you were looking for on the site:			Teod anna, no char limit Teod anna, no char limit	N N	Single Single	Skip Logic Group Skip Logic Group
SVD00230	25		If you used the search tool today, which of the lollowing best describes your experience?	Returned too many results		Radio button, one-up vertical	Y	Single	Skip Logic Group
(SVD00230G001)				Returned not enough results Returned results that were too similar/hedundant					
				Results were not helpful Returned results that were only partially what I near-feet					
				Returned results that were only partially what I needed Results were helpful Results were not related to what I was looking for					
ABD00884	26	A	If you found the search results unhelpful, what	Edid not use the search engine today		Test away no char limit	- 44	Eingle	Eleip Logio Crous
SVD00420	27		specific information were you looking for? Please select all of the difficulties, if any, that you have encountered with the content on this site.	Size of font is too small		Radio button, one-up vertical	N	Single	OPS Group
			encountered with the content on this site.	Wording is too technical					
				Content does not seem to relate to the specific section Content is confusing. Please specify:	A				
SVD00428 AED00586	28 29	A	Content is confusing. Please specify. Nave you signed up for the TTB E-mail subscription service?	Yes	Α	Teod area, no char limit Radio button, one-up vertical	N Y	Single Single	OPS Group Skip Logic Group
				No					
AED02430	30	A	If you have signed up for the TTB E-mail -05-Subscription Service-05-, please rate your overall satisfaction with this service:	1=Poor		Radio button, scale, has don't	Y	Single	Skip Logic Group
			natoración with this service:						
				10-Excellent					
AED10052			in general, when looking for information on a website, which do you prefer:	Not Applicable To locate information by browsing the site (clicking on links)		Radio button, one-up vertical	Y	Single	Skip Logic Group
				To locate information by using the search feature Other, please specify:	A				
AED10053		A	Please describe how you locate information on a website.			Teod area, no char limit	N	Single	Skip Logic Group
3636	31		website. If you could make one improvement to the site what would that be?			Text area, no char limit	N	Single	1 7

Model Instant USTTB MID: Date:									
	e Name:			underland & delicined: RE-ORDER					
MID:	kp0kdi0439 11/23/2009		Now==	Size: ADDITION Size: 4-X REWORDING World (badd): SKPLOGIC USTTB CUSTOM QUESTION LIST					
Date.	11131107			violet (bold): SKIP-LOGIC					
				USTTB CUSTOM QUESTION LIST					
		Skip				Type drop-down menu check boxes			
gio	Question Order	Skip Logic Label	Question Text My primary role in visiting the TTB site today is as	Answer Choices (Simited to 50 characters) A member of the public	Skip To	drop-down menu check boxes radio buttons open-ended	Required Y/N	Single or Multi Single	Special Instructions
2091	1		My primary role in visiting the TTB site today is as (please, select one):	A member of the pubec		Hadio button, one-up versical	,	Sangse	DPS Group
				An employee of a company regulated by TTB An employee of a trade association representing an industry regulated by TTB					
				regulated by 11 to A consultant for a company regulated by TTB A consultant for a company regulated by TTB A consultant for a company regulated by TTB An employee of a government agency					
				A consumer of alcohol and/or tobacco products An employee of a government agency	1				
				Legal assistant/lawyer Small business owner	ł				
				Researchet/scientist international Visitor					
RJ000095	2	A	Other primary role	Other, please specify	_ A	Text area, no char limit	N	Single	OPS Group
CWS01462			Which of the following represents your primary interest?	Wine					Skip Logic Group
				Beer Distilled Spirits Tobacco	c				
				Tobacco	E F	Radio Button	Y	lingle Selec	
				firearms imployment/job Openings					
CWS01463	3	Α.	Please sperify your other primary interest	Other (please specify)	A	Text area, no char limit	N	Single	Skip Logic Group
		В	Please specify your other primary interest What type of wine-related information were you looking for today?						
CWS01464		В	lossing to wary	Apply for a permit Conduct research					Skip Logic Group
				Submit a sample/formula Pavidetermina tavas		Check box	Y	Multi-select	
				Apply for a permit Conduct research Submit is samplerformula Payyletermine taxes Gat labeling approval					
	5			Download forms Other (please specify)	81				
CWS01465	6	81	Please specify the other wine related information you were looking for today. What type of been-related information were you looking for today?			Text area, no char limit	N	Single	Skip Logic Group
			What type of beer-related information were you						
CWS01466		С	an way.	Apply for a permit Conduct research Submit is samplerformula Payyletermine taxes Gat labeling approval					Skip Logic Group
				Submit a sample/formula Payidetermine taxes		Check box	Y	Multi-select	
				Get labeling approval					
	7			Download forms Other (please specify)	C1				
CWS01467	8	C1	Please specify the other beer-related information you were looking for today. What type of distilled spirits information were you looking for today?			Text area, no char limit	N	Single	Skip Logic Group
	,		What type of distilled spirits information were						
CW501468		D	you rowking for today?	Apply for a permit Conduct research Submit is samplerformula Payyletermine taxes Gat labeling approval					Skip Logic Group
				Submit a sample/formula		Check box	Y	Multi-select	
				Get labeling approval					
	9			Download forms Other (please specify)	D1				
CW501469	10		Please specify the other type of distilled spirits information you were looking for today. What type of tobacco information were you looking for today?			Text area, no char limit	N	Single	
	10	DI	What type of tobacco information were you						Skip Logic Group
CWS01470			looking for today?	Apply for a permit Conduct research					Skip Logic Group
				Submit a sample		Check box	Y	Multi-select	
				Pay/determine taxes Download forms					
	11			Other (please specify)	E1.				
CWS01471	12	E1	Please specify the other tobacco information you were looking for today			Text area, no char limit	N	Single	Skip Logic Group
CWS01472			What type of firearms/ammunition information were you looking for today?						
CWS01472			were you looking for today?	Conduct research Pay/determine taxes		Check box	Y	Multi-select	Skip Logic Group
				Download forms Other (please specify)					
	13		Please specify the other firearms/ammunition	Other (please specify)	P1		N	Single	
CWS01473 5695 (5695G5)	14 15	F1	Please specify the other firearms/ammunition information you were looking for today	Cost time		Text area, no char limit	N V	Single	Skip Logic Group
(5695G5)				Douby Doub norm a waste					,,
				About once a month					
CW501885			No. of the State o	A few times a year	_	Partie builden - seer un verdient		Single	Chia Lauta Consu
		^	Did you use the "New Visitors Guide" to help locate information on the site?	Sta-	-	Panis bank tim-up vinca		Janpa	and reduction
CW501886		В	Did you find the New Visitors Guide to be helpful?	Yes		Radio button, one-up vertical	N	Single	Skip Logic Group
CWS01887		B1	Please tell us why the New Visitors Guide was not helpfut	80	- 61	Text area, no char limit	N	Single	Skip Logic Group
CW501888		С	Are you aware that a New Visitors Guide exists on the site?	Yes		Radio button, one-up vertical	N	Single	Skip Logic Group
			and the same of th	No					
	_				l		1		
				Engaler User	1				
51531	17		Did you find what you were looking for?	Yes		Drop down, select one	Y	Single	
				NO Partially					
AKR3506	10		When you were looking for information at TTE.gov, what did you do first:	Still looking Browse (that is follow links)			N	Single	
			m sax unu you do mat:			Radio button, one-up vertical		Janque	1
CW501889				Search		Radio button, one-up vertical		Julya	
(CW501889G5)			Do you find the recent enhancements made to the sebsite to be:	Search An improvement over the previous design	A	Radio button, one-up vertical Checkbox, one-up vertical	٧	Single	Skip Logic Group
				Search An improvement over the previous design Can par with the previous design Interior to the previous design	A	Radio button, one-up vertical Checkbox, one-up vertical	Y	Single	Skip Logic Group
CW501890		A		Search An improvement over the previous design On par with the previous design Interior to the previous design Con't know/Critr's notice	A	Radio button, one-up vertical Checkbox, one-up vertical Text area, no char limit	Y	Single Single	Skip Logic Group Skip Logic Group
CWS01890 51532	19	A		Search An improvement over the previous design On par with the previous design One par with the previous design One to the product design One to the	A A	Radio butten, one-up vertical Checkbox, one-up vertical Text area, no char limit Checkbox, one-up vertical	N Y	Single	Skip Logic Group Skip Logic Group Skip Logic Group
51532	19	A	website to be: Please take a moment to sell us what you think about the seheshed TIX gov site: Must reshold are you using to locate information on this site?		A A		Y N Y	Single Single	
51532	19	A			^ ^		Y N Y	Single Single	
51532	19	A			^ ^		N Y	Single Single	
51532	19	A		Top Nexignation Bar (Beer, Wine, Deatlied Spirite, etc.) information by Topic Links in the creater of the page Search using A-2 Index Quick Links How Do I? East Man	A A A		N Y	Single Single	
51532 (R30040)		A	Please table a moment to left as what you there about the extended TTB gov site. Most reshold ser you using to locate information on the sale?	Top Newigation Bar (Beer, Wine, Distilled Spirits, etc.) Information by Topic Links in the center of the page Search using: A-Z Index Quick Links	A A A	Checkbox, one-up vertical	Y	Sangle Sangle Sangle	Skip Logic Group
(R30040) (R30040)	20	A	Please take a moment to left as what you from about the selective TTB gove also. The selective TTB gove also gove the selective about the selective and the selective about the selective	Top Nexignation Bar (Beer, Wine, Deatlied Spirite, etc.) information by Topic Links in the creater of the page Search using A-2 Index Quick Links How Do I? East Man	A A A	Checkbox, one-up vertical Text area, no char limit	Y N Y	Single Single	
(R30040) (R30040)		A	Please table a moment to left as what you there about the extended TTB gov site. Most reshold ser you using to locate information on the sale?	Top Nexignation Bar (Beer, Wine, Deatlied Spirite, etc.) information by Topic Links in the creater of the page Search using A-2 Index Quick Links How Do I? East Man	A	Checkbox, one-up vertical	Y	Sangle Sangle Sangle	Skip Logic Group
(R30040) (R30040)	20	A	Please take a moment to left as what you from about the selective TTB gove also. The selective TTB gove also gove the selective about the selective and the selective about the selective	To Management But of the Challed Spate, etc.) Challed the Challed Spate, etc.) Challed the Challed Spate, etc.) Challed the Challed Spate Challed Spate Spate Challed	A A A	Checkbox, one-up vertical Text area, no char limit	Y	Sangle Sangle Sangle	Skip Logic Group
DW501890 51532 (R30040) AED02853 R3000094 (SVD00231 (SVD00231GS)	20	A B	Please take a moment to left as what you from about the selective TTB gove also. The selective TTB gove also gove the selective about the selective and the selective about the selective	The Tourish for their With Challed Spire, etc.) White I had critical of the page. White I had critical or where I neglected White I had critical or white I	A	Checkbox, one-up vertical Text area, no char limit	Y	Sangle Sangle Sangle	Skip Logic Group
(R30040) (R30040)	20	A	Please take a moment to left as what you from about the selective TTB gove also. The selective TTB gove also gove the selective about the selective and the selective about the selective	To Management But of the Challed Spate, etc.) Challed the Challed Spate, etc.) Challed the Challed Spate, etc.) Challed the Challed Spate Challed Spate Spate Challed	A A A	Checkbox, one-up vertical Text area, no char limit	Y	Sangle Sangle Sangle	Skip Logic Group
R30040) AED02853 AED02853 S9700231 (SVD00231GS)	20 21 22 22	A	Please little or normal is led or what you find about the extended TT (go one in the reflect on you camp to locate information on the least little or you camp to locate information on the least little or you camp to locate information on the least little or locate in locate in processing the least little or locate in processing the least little or locate in locate	The Tourish for their With Challed Spire, etc.) White I had critical of the page. White I had critical or where I neglected White I had critical or white I	A A A	Checkbox, one-up vertical Test area, no char limit Checkbox, one-up vertical Test area, no char limit Checkbox, one-up vertical	N N Y	Single Single Single Single Multi-Select	Skip Logic Group Skip Logic Group Skip Logic Group Skip Logic Group
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(RJ0040) AED02853 E3000051 E3000051 E3000051 E3000051 E3000051 E3000051 ARCH3557 E50000236 E50000236 AED02864	20 21 22 22 24 25		The second is all a second in the second in	A Managine for State Aven. Scholar Spein, 40.) A State of State S	A A A	Conclusion, one-up well-call Test area, no char lens Test area, no char lens Conclusion, one-up ventical Test area, no char lens	N N N N N N N N N N N N N N N N N N N	Seeple	Step Logic Group Step Logic Group
(RJ0040) AED02853 E3000051 E3000051 E3000051 E3000051 E3000051 E3000051 ARCH3557 E50000236 E50000236 AED02864	20 21 22 22 23 24 25 25 27		The second is a final and a final to the second is a final and a f	Security for the New Control Spring, and a c	A A A	Charlese, one up welled Test area, no char less Test area, no char less Car area, no char less Car area, no char less Car area, no char less Test area, no char less	N N N Y	Seeple	Step Logic Group Step Logic Group
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(RJ0040) AED02853 E200004 5000033 E2000031 E2000032 AAED0231C0)	20 21 22 22 23 24 25 25 27		The second is all and of the the second is all and of the the second is all and of the second is all an accordance of the second is all an accordance in the second is all an accordance i	Security for the New Control Spring, and a c	A A A	Charlese, one up welled Test area, no char less Test area, no char less Car area, no char less Car area, no char less Car area, no char less Test area, no char less	N N N Y	Seeple	Step Logic Group Step Logic Group
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(RJ0040) AED02853 E200004 5000033 E2000031 E2000032 AAED0231C0)	20 21 22 23 24 25 25 27 26 27 28 29		The second is all and of the the second is all and of the the second is all and of the second is all an accordance of the second is all an accordance in the second is all an accordance i	Companies of the Compan	A A A	Overhelm, very spread of the control	N N N Y	Single	Step Logic Group
(R30040) (R30040)	20 21 22 23 24 25 25 27 26 27 28 29		The second is all and of the the second is all and of the the second is all and of the second is all an accordance of the second is all an accordance in the second is all an accordance i	Companies of the Compan	A A A	Overhelm, very spread of the control	N N N Y	Single	Step Logic Group
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(RJ0040) AED02853 E200004 5000033 E2000031 E2000032 AACD0231C0) AACD02326 E5000040 E5000040 E5000400 E5000400 E5000400 E5000400 E5000400 E5000400 E5000400	20 21 22 23 24 25 25 27 26 27 28 29		Part to the A moved in the a shall give the death of the colored trap of the colored t	Companies of the Compan	A A A	Overhelm, very spread of the control	N N N Y	Single	Step Logic Group
(RJ0040) AED02853 E200004 5000033 E2000031 E2000032 AACD0231C0) AACD02326 E5000040 E5000040 E5000400 E5000400 E5000400 E5000400 E5000400 E5000400 E5000400	20 21 22 23 24 25 25 27 26 27 28 29		The second is all and of the the second is all and of the the second is all and of the second is all an accordance of the second is all an accordance in the second is all an accordance i	Strengton for State Aven. Centrel Spins. 4(2). The control by Tage of the Centrel Spins. 4(2). The control state of the Centrel Spins	A A A	Overhelm, very spread of the control	N N N Y	Single	Step Logic Group
(RJ0040) AED02853 E200004 5000033 E2000031 E2000032 AACD0231C0) AACD02326 E5000040 E5000040 E5000400 E5000400 E5000400 E5000400 E5000400 E5000400 E5000400	20 21 22 23 24 25 25 27 26 27 28 29	A	The second is all and provide about the second is all and provided about the second is all and the second is all	Strengton for State Aven. Centrel Spins. 4(2). The control by Tage of the Centrel Spins. 4(2). The control state of the Centrel Spins	A A A	Overhelm, very spread of the control	N N N Y	Single	Step Logic Group
R300400) R300400) R5002853 R3000004 R5000333 S90000331 S90000331 S90000332 S90000330 S90000030 S90000030 S90000000000	20 21 22 23 24 25 25 27 26 27 28 29	A	Part to the A moved in the a shall give the death of the colored trap of the colored t	Strengton for State Aven. Centrel Spins. 4(2). The control by Tage of the Centrel Spins. 4(2). The control state of the Centrel Spins	A A A	Overhelm, very spread of the control	N N N Y	Single	Step Logic Group



				THE PARTY OF THE P					
Model Instani USTTB MID: Date:	e Name:			underlined & indicined: RE-ORDER					
Date:	kp0kdI0439 2/16/2008)XXXIIIV LU	mxmw	Mark to proving the control of the c					
				Violet (beld): SKIP-LOGIC USTTB CUSTOM QUESTION LIST					
		Skip Logic		Answer Choices		Type drop-down menu check boxes		Single or	Special
QID 5691	Question Order 1	Label	Question Text My primary role in visiting the TTE site today is as [please, select one):	(irrited to 50 characters) A member of the public	Skip To	radio buttons open-ended Radio button, one-up vertical	Required YIN Y	Multi Single	Instructions OPS Group
			(please, select one):	An employee of a company regulated by TTB An employee of a trade association representing an industry					
				An employee of a trade association representing an industry regulated by TTB A consultant for a company regulated by TTB					
				A consumer of alcohol and/or tobacco products An employee of a government agency					
				Legal assistantilanyer Small business owner					
				Posseur Chemicole (1) (1) (1) (1) (1) (1) (1) (1) (1) (1)					
RJC000095	2	A	Other primary role Which of the following represents your primary		8	Text area, no char limit	N	Single	OPS Group
CW501462			Interest?	Wine Beer	c				
				Distilled Spirits Tobacco	D E	Radio Button	Y	lingle Selec	
	3			Firearms Other (please specify)	F A				
CWS01463	4	A	Please specify your other primary interest What type of wine-related information were you looking for today?			Text area, no char limit	N	Single	
CW501464		В	looking for today?	Apply for a permit Conduct research					
				Submit a sample/formula Pay/determine taxes		Check box	Y	Multi-select	
				Submit a sample/formula Pay/determine taxes Get labeling approval Download forms					
	5		Mease sperify the other wine related	Other (please specify)	81	Text area, no char limit	N	Single	
CWS01465	6		Mease specify the other wine related information you were looking for today.			Text area, no char limit	N	Single	
CW501466		c	What type of beer-related information were you looking for today?	Apply for a permit Conduct research					
				Submit a sample/formula		Check bax	Y	Multi-select	
				Submit a sample/formula Pay/determine taxes Get labeling approval Download forms					
	7		Manage specify the other	Other (please specify)	C1				
CWS01467	8	C1	Please specify the other beer-related information you were looking for today			Text area, no char limit	N	Single	
CW501468		D	What type of distilled spirits information were you looking for today?	Apply for a permit Conduct research					
				Consuct research Submit a sample/formula		Check box	Y	Multi-select	
				Submit a sample/formula Pay/determine taxes Get labeling approval Download forms					
	9			Download forms Other (please specify)	D1				
CW501469	10	D1	Please specify the other type of distilled spirits information you were looking for today What type of tobacco information were you looking for today?			Text area, no char limit	N	Single	
CWS01470		E	What type of tobacco information were you looking for today?	Apply for a permit					
				Conduct research Submit a sample		Check box	Y	Multi-select	
				Pay/determine taxes Download forms					
	11			Other (please specify)	E1				
CWS01471	12	E1	Mease specify the other tobacco information you were looking for today			Text area, no char limit	N	Single	
CWS01472			What type of firearms/ammunition information were you looking for today?	Conduct research					
				Pay/determine taxes Download forms		Check box	Y	Multi-select	
	13			Other (please specify)	F1				
CWS01473	14	F1	Please specify the other firearms/ammunition information you were looking for today	First time		Text area, no char limit Drop down, select one	N	Single Single	
(5695G5)	-		Post necessary of you eat our act.	Daily About once a week		Drop comit, amed one		Julya	
				About once a month About once a year					
CW501885		A	Did you use the "New Visitors Guide" to help locate information on the site?	A few times a year Yes	В	Radio button, one-up vertical	Y	Single	Skip Logic Group
CWS01886				No You	с	Radio button, one-up vertical	N	Single	Skin Lonic Gerun
CWS01887		81	Please tell us why the New Visitors Guide was not	No	81	Text area, no char limit	N	Single	Skip Logic Group
CWS01888		С	helpfut: Are you aware that a New Visitors Guide exists on the site?	Yes		Radio button, one-up vertical	N	Single	Skip Logic Group
SVD00418	16		Please rate your level of experience using the Internet.	No Beninger		Radio button, one-up vertical		Single	
				Casual User					
51531				Regular Usier Expert					
51531	17		Did you find what you were looking for?	Yes No Partially		Drop down, select one	ľ	Single	
AKR3506	18		When you were looking for information at TTE.gov, what did you do first:	Still looking Srowse (that is follow links)		Radio button, one-up vertical	N	Single	
				Touris .					
CW501889			Do you find the recent enhancements made to the website to be:	An improvement over the previous design	A	Checkbox, one-up vertical	Y	Single	Skip Logic Group
(CW501889G5)				On per with the previous design inferior to the previous design Don't know/Didn't notice	Â				
CW501890		A	Please take a moment to tell us what you think about the refreshed TTB gov site:	SOLIT WINNESSELL HOLD		Fest area, no char limit	N	Single	Skip Logic Group
51532	19		Please take a moment to sell us what you think about the reheated TTE, gov size: What method are you using to locate information on this size?	Search Tool	A	Checkbox, one-up vertical	Y	Single	Skip Logic Group
(R30040)				Top Navigation Bar (existenciates by Conventity) (Coor, Wire, Castled Spells, etc.) Links in the center of the page Banch using A Zinder Quick Links He Wood Coordinates A Coordinate					
				Links in the center of the page Search using A-Z Index					
				Quick Links How Do 17					
ARTHORN.			Please tell us what term(s) you used in your search	Site Map Offset, please specify	В		-	Pro-	Phin Law - B
P ICHONOM	20	^				Text area, no char limit	N N	Single	Skip Logic Group
RJC00094 SVD00231 (SVD00231G5)	21 22		What other method do you use? Did you have problems nevigating the site?	Links did not take me where I expected Links/fabets are difficult to understand	A	Text area, no char limit Checkbox, one-up vertical	Y	Multi-Select	Skip Logic Group
				Could not navigate back to previous information Had difficulty finding detailed information Had difficulty finding related information					
				Had difficulty finding related information Had stichnical difficulties (error messages, broken links, etc)					
				No problems Other, please specify:					
AKR3507 SVD00232 SVD00230	23 24 25	A B	Please specify your concern/difficulty Other Navigational difficulty, please specify			Feet area, no char limit Text area, no char limit	N N	Single Single Single	Skip Logic Group Skip Logic Group
5VD00230 (5VD00230G001	25		Other Navigational difficulty, please specify if you used the search tool today, which of the following best describes your experience?	Returned too many results Returned not enough results		Radio button, one-up vertical	Ť	Single	Delp Logic Group
				Returned results that were too similar hedundant Results were not helpful	A				
				Returned results that were only partially what I needed Results were helpful					
AED02854	26	A	If you found the search results unhelpful, what specific information were you looking for?	Edd not use the search engine today		Text area, no char limit	N	Single	Skip Logic Group
SVD00420	27		Please select at of the difficulties, if any, first you have encountered with the content on this site.	Size of font is too small		Radio button, one-up vertical	N	Single	OPS Group
			encountered with the content on this site.	Attention in too technical					
D.IDOO.ES			Contrar is annihalan Pilan	Content does not seem to relate to the specific section Content is confusing. Please specify:	A		-	65	one cu
SVD00428 AED00586	28 29	^	Content is confusing. Please specify. Have you signed up for the TTB E-mail subscription service?	Yes	A	Text area, no char limit Radio button, one-up vertical	Y	Single Single	OPS Group Skip Logic Group
AED02430	30	A		No 1=Poor		Radio button, scale, has don't	Y	Single	Skip Logic Group
			If you have signed up for the TTB E-mail -th>Subscription Service-th>, please rate your overall satisfaction with this service:						
				3					
				10-Excellent Not Applicable					
5696	31		If you could make one improvement to the site what would that be?			Feet area, no char limit	N	Single	

Model Instani	e Name:			nd & color through DELETE					
Model Instani USTTB MID: Date:	kp0kd104J9 2/16/2008	ixkdiN1o	Nxwv=	underlined & italicized: RE-ORDER piels: ADDITION					
Date:	2110/2000			blue +: REWORDING winder (bold): SKP-LOGIC USTITE CUSTOM OUESTION LIST					
				DSTIB COSTOM QUESTION LIST					
	Question Order	Skip Logic Label		Answer Choices		Type drop-down menu check baxes riedo buttons coen-ended	Required Y/N Y	Single or Multi	Special Instructions
QID 5691	Order 1	Label	Question Text My primary role in visiting the TTB site today is as (please, select one):	Answer Choices (Birnited to 50 characters) A member of the public	Skip To	radio buttons open-ended Radio button, one-up vertical	YIN	Single	OPS Group
				An employee of a company regulated by TTB An employee of a trade association representing an industry regulated by TTB					
				A consultant for a company regulated by TTB A consumer of alcohol and/or tobacco products					
				An employee of a government agency Legal assistant/lawyer					
				Small business owner Researcheriscientist					
RJ000095	2	A	Other primary role	Ofter, please specify	A	Text area. no char limit	N	Single	OPS Group
CW501462			Other primary role Which of the following represents your primary Interest?	Wine	В				
				Wine Beer Distilled Spirits	C D	Radio Button	Y	lingle Selec	
					E				
CW501463	3 4	A	Mease specify your other primary interest	Firearms Other (please specify)	A	Text area, no char limit	N	Single	
CWS01464		8	What type of wine-related information were you looking for today?	Apply for a permit					
				Conduct research Submit a sample/formula		Charle how	¥	Multisalart	
				Conduct research Submit a sample(formula Pay/determine taxes Get labeling approval		Crieck box		MUICI-SWINCE	
	5			Download forms Other (please specify)	81				
CWS01465	6	81	Mease specify the other wine related information you were looking for today			Text area, no char limit	N	Single	
CWS01466		c	What type of beer-related information were you looking for today?	Apply for a permit					
				Conduct research Submit a sample(formula Pay/determine taxes Get labeling approval		Check box	¥	Multi-select	
				Pay/determine taxes Get labeling approval		Creck bax	, i	-un-select	
	2			Download forms Other (please specify)	C1				
CWS01467	8	C1	Mease specify the other beer-related information you were looking for today			Text area, no char limit	N	Single	
CW501468		D	What type of distilled spirits information were you looking for today?	Apply for a permit					
				Conduct research					
				Conduct research Submit a sample(formula Pay/determine taxes Get labeling approval		Check box	Y	Multi-select	
					D1				
CWS01469	10	D1	Please specify the other type of distilled spirits information you were looking for today	Other (please specify)	DI	Text area, no char limit	N	Single	
CWS01469	10	E	What type of tobacco information were you looking for today?	Apply for a permit					
		1	County for ways	Conduct research					
				Submit a sample Pay/determine taxes Download forms		Check bax	Y	Multi-select	
	11			Download forms Other (please specify)	E1				
CWS01471	12	E1	Mease specify the other tobacco information you were looking for today			Text area, no char limit	N	Single	
CWS01472			What type of firearms/ammunition information were you looking for today?	Conduct research					
				Pay/determine taxes		Check box	Y	Multi-select	
	13			Download forms Other (please specify)	F1				
CW501473	14	F1	Please specify the other fire arms/ammunition information you were looking for today. How frequently do you visit our site?			Text area, no char limit Drop down, select one	N	Single Single	
3090	15		Prox requestry 00 you visit our size?	First time Daily About once a week	^	Lindp down(select one		single	
				About once a month About once a year					
		A	Did you use the "New Visitors Guide" to help locate	A few tirmini is year Yes	В	Radio button, one-up vertical	Y	Single	Skip Logic Group
			Did you find the New Visitors Guide to be helpful?	No Tron	с	Radio button, one-up vertical	N	Single	Skin Lonic Green
		81	Please tell us why the New Visitors Guide was not	No	81	Text area, no char limit	N	Single	Skip Logic Group
		c	Preliptut: Are you aware that a New Visitors Guide exists on the	Yes		Radio button, one-up vertical	N	Single	Skip Logic Group
SVD00418	26		Please rate your level of experience using the Internet.	No Beginner		Radio button, one-up vertical	Y	Single	
				Casual User					
51531	17		Did you find what you were looking for?	Regular User Expert		Drop down, select one		Single	
24.01			Did you was mine you were about on?	No Partially		Drop down (same ora		Jangar	
AKR3506	28		Mhen you were tooking for information at TTE gov, what did you do first:	Still looking Browse (that is follow links)		Radio button, one-up vertical	N	Single	
			What did you do first:	Search		Charles and a partial		Single	Skip Logic Group
			avibule to be:	On per with the previous design	A A			ge	
				Inferior to the previous design Con't know/Dight notice	A				
51532	29	A	Please take a moment to tell us what you think about the refreshed TTS gov site: What method are you using to locate information on this site?	Found by Venned	A	Text area, no char limit Checkbox, one-up vertical	N	Single Single	Skip Logic Group Skip Logic Group
	.,		this site?	Search Tool	A .	LineLater, one-up writed		single	And Logic Group
(R30040)				Top Newpation Ear (Information by Commodity) Left Newbystion Ear (Information by Topic)					
				Search using A-Zinday Quick Links					
				edornation by Topic How Do 17					
				Site Map Other, please specify	В				
AED00853	20	A	Please tell us what term(s) you used in your search Mhat other method do you use?			Text area, no char limit	N N	Single	Skip Logic Group
RJ000094 SVD00231 (SVD00231G5)	21 22		What other method do you use? Did you have problems navigating the site?	Links did not take me where I expected Links/labels are difficult to understand	A A	Text area, no char limit Checkbox, one-up vertical	Y	Single Multi-Select	Skip Logic Group Skip Logic Group
				Could not navigate back to previous information Had difficulty finding detailed information					
				Had difficulty finding related information Had technical difficulties (error messages, broken links, etc)					
				No problems Other, please specify:					
AKR3507 SVD00232 SVD00230	23 24 25	A	Phase specify your concernidificulty Other Navigational difficulty, please specify If you used the search tool today, which of the following best describes your experience?			Text area, no char limit Text area, no char limit	N N	Single Single	Skip Logic Group Skip Logic Group
5VD00230 5VD00230G001	Δ		If you used the search tool today, which of the following best describes your experience?	Returned too many results Returned not enough results		name button, one-up vertical		Single	
				Returned results that were too similar hedundant Results were not helpful	A				
				Results were not helpful Returned nesults that were only partially what I needed Results were helpful I did not use the search engine today.					
AED02854	26	A	If you found the search results unhelpful, what specific information were you looking for?	s out-to use the search engine today		Text area, no char limit	N	Single	Skip Logic Group
SVD00420	27		Please select all of the difficulties, if any, that you have encountered with the content on this site.	Size of forit is too small		Radio button, one-up vertical	N	Single	OPS Group
			endowed with the consent on this site.	Wording is too technical Content does not seem to relate to the specific section Content is confusing. Please specify:					
SVD00428 AED00586	28	A	Content is confusing. Please specify:	Content is confusing. Please specify:	A	Text area, no char limit	N	Single	OPS Group
	28 29		Content is confusing. Please specify: Nave you signed up for the TTB E-mail subscription service?	Yes	A	Text area, no char limit Radio button, one-up vertical	Y	Single	OPS Group Skip Logic Group
AEID02430	30	A	ll you have signed up for the TTB E-mail -th-Subscription Service-th-, please rate your overall satisfaction with this service:	1=Poor		Radio button, scale, has don't	Y	Single	Skip Logic Group
			satisfaction with this service:	2					
				3					
				5					
	31			10=Excellent Not Applicable		Text area, no char limit	N		
5696		<u> </u>	If you could make one improvement to the site what would that be?			area, no Jul min		Single	

Model Instanc USTTB MID: Date:	e Name:	0	-1	ed & strike-through: DELETE underlined d italicized: RE-ORDER orde: ADDITION							
Date:	kp0kdl04J 2/16/2008	3ARAII141	UNXWW	Self-Addition Hast +							
				USTTB CUSTOM QUESTION LIST							
		Skip				Туре					
QID 5601	Question Order	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) A member of the public	Skip To	Type drop-down menu check boxes radio buttons open-ended	Required Y/N	Single or Multi			
	1		My primary role in visiting the TTB site today is as (please, select one):	An employee of a company regulated by TTB		Practice Control of the Control of t	, i	Single			
				An employee of a trade association representing an industry legulated by TTB A consultant for a company regulated by TTB A consultant for a company regulated by TTB							
				An employee of a government agency Legal assistantilawyer Zonal husinose overer							
				Small business owner Researcher/scientist International Visitor							
RJ000095	2	A	Other primary role	Other, please specify	A	Text area, no char limit	N	Single			
5600	9		Which of the following best describes your primary reason for visiting our site today?	Beer-related information		Gheckbax, one-up-vertical	*	Single			
				Wine related information Tribucous mirror information							
				Firearms or ammunison related information							
				General information or news- Regulatory or compliance requirements-							
				Statistica Just Guellers							
R3000093-	4	*	Other Primary Reason Which of the following represents your primary Interest?			Text area, no char limit	N	Single			
NEW			interest?	Wine Beer	A 0						
				Distilled Spirits	c	Radio Button	Y	lingle Selec			
				Tobacco Firearms	E						
			What type of wine-related information were you looking for today?	Other (please specify)							
NEW			looking for today?	Apply for a permit Conduct research							
				Submit a sample/formula Pay/determine taxes		Check box	Υ	Multi-select			
				Get labeling approval Download forms							
		A		Download forms Other (please specify)							
NEW			What type of beer-related information were you looking for today?	Apply for a permit							
				Conduct research Submit a sample/formula		Check box	Y	Made			
				Pay/determine taxes Get labeling approval		Check box	'	Piciti-select			
		١.		Download forms Other (please specify)							
NEW			What type of distilled spirits information were you looking for today?	Apply for a permit							
			,,-	Conduct research Submit a sample/formula							
				Pay/determine taxes		Check box	Y	Multi-select			
				Get labeling approval Download forms							
		c	What type of tobacco information were you looking for today?	Other specify							
NEW			looking for today?	Apply for a permit Conduct research							
				Submit a sample Pavidetermine taxes		Check box	Y	Multi-select			
				Download forms Other (please specify)							
				Other (prease specify)							
NEW			What type of firearms/ammunition information were you looking for today?	Conduct research							
				Pay/determine taxes		Check box	Y	Multi-select			
				Download forms Other (please specify)							
5605	5		How frequently do you visit our site?	First time Daily		Drop down, select one	Y	Single			
				About once a week About once a month							
SVD00418	6		Please rate your level of experience using the Internet.	Daily About once a week About once a week About once a year About once a year About once a year Beginner		Radio button, one-up vertical	_	Single			
	'			Casual User							
				Regular User Expert							
51531	7		Did you find what you were looking for?	Yes No		Drop down, select one	Y	Single			
				Partially Still looking							
AKR3506	8		When you were looking for information at TTB.gov, what did you do first:	Browse (that is follow links)		Radio button, one-up vertical	N	Single			
51532	9		What method are you using to locate information on this site?	Search by Keyword	A	Checkbox, one-up vertical	Y	Single			
(RJ0040)				Search using A-Z Index Top Navigation Bar							
				Top Navigation Bar Left Navigation Bar Quick Links							
				Information by Topic Site Map Other, please specify							
AED02853	10	A	Please tell us what term(s) you used in your search	Uran, pasise specify	B	Text area, no char limit	N	Single			
R3O00094 SVD00231	11 12	В	What other method do you use? Did you have problems navigating the site?	links did not take me where I avroated		Text area, no char limit Checkbox, one-up vertical	N	Single Multi-Select			
(SVD00231G5)			your processing and part of the said?	Links did not take me where I expected Links/labels are difficult to understand Could not navigate back to previous information	A	and the second					
				Links/labels are difficult to understand Could not ravelgate back to previous information Haid difficulty finding detailed information Haid difficulty finding related information							
				Had technical difficulties (error messages, broken links, etc) Too many links or navigational choices							
AV09607	14		Please specify your concern/difficulty	No problems Other, please specify:	В	Tour outs on other limit	N.	Cinolo			
AKR3507 SVD00232 SVD00230	14 13 16	B	Other Navigational difficulty, please specify	Returned too many results		Text area, no char limit Text area, no char limit Radio button, one-up vertical	N N	Single Single Single			
(SVD00230G001)			If you used the search tool today, which of the following best describes your experience?	Returned not enough results		Princip Various		Janya			
				Returned results that were too similariredundant Results were not helpful Returned results that were only partially what I needed	А						
				Results were helpful							
AED02854	17	A	If you found the search results unhelpful, what specific information were you looking for?	I did not use the search engine today		Text area, no char limit	N	Single			
SVD00420	18		Please select all of the difficulties, if any, that you have encountered with the content on this site.	Size of font is too small		Radio button, one-up vertical	N	Single			
			encountered with the content on this site.	Wording is too technical							
SVD00429	10		Contact is confusion Please consider	Wording is too technical Content does not seem to relate to the specific section Content is confusing. Please specify:	A	Test area on objective	ы	Qipnin			
SVD00428 AED03586	19 20	^	Content is confusing. Please specify: Have you signed up for the TTB E-mail subscription service?	Yes	A	Text area, no char limit Radio button, one-up vertical	Y	Single Single			
AED02430	21	A		No 1=Poor		Radio button, scale, has don't	Y	Single			
			If you have signed up for the TTB E-mail 								
				2 3							
				4 5							
				6 7							
				9 10-Excellent							
5606	22		If you could make one improvement to the site what would that be?	Not Applicable		Text area, no char limit	N	Single			
		_	prouto stall DE?	1	_	1					



		2/16/2008		blue +>: REWORDING violet (bold): SKIP-LOGIC				
			· ·	ISTTB CUSTOM QUESTION LIST				
						Tomo		
						Type drop-down menu check boxes radio buttons open- ended		
						menu check hoxes radio		
010	Question Order	Skip Logic Label		Answer Choices (limited to 50 characters)	Skip To	buttons open-	Required Y/N	Select one or all that apply
QID 5691	Order 1	Label	Question Text My primary role in visiting the TTB	(limited to 50 characters) A member of the public	То	Drop-down menu	Y/N Y	Single
			My primary role in visiting the TTB site today is as (please, select one):	A member of the public An employee of a company regulated by TTB	1			
				An employee of a trade association representing an industry regulated by TTB	1			
				A consultant for a company consisted by TTP				
				A consultant for a company regulated by TTB A consumer of alcohol and/or tobacco products	1			
				An employee of a government agency	1			
				Legal assistant/lawyer Small business owner	1			
				mall business owner Researcher/scientist				
				International Visitor				
				Other, please specify	1			
RJO00095 5693	1.1		Other primary role			Open-ended	N	
5693	2		Which of the following best describes your primary reason for visiting our	Beer related information		Drop-down menu	Y	Single
			site today?	Distilled Spirits related information				
				Wine related information				
				Tobacco related information Firearms or ammunition related information				
				Firearms or ammunition related information				
				General information or news				
				Regulatory or compliance requirements				
				Statistics				
				Just curious Other, please specify				
				outer, prease specify				
RJ000093 5695	2.1		Other Primary Reason					
5695	3		Other Primary Reason How frequently do you visit our site?	First time		Drop-down menu	Y	Single
				Daily About once a week	-			
				About once a week About once a month	1			
				About once a year	1			
				A few times a year		L		
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51531	5		Did you find what you were looking for?	Yes		Drop-down menu	Y	Single
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			When you were looking for information at TTB.gov, what did	Browse (that is follow links)		Radio button	N	Single
			information at TTB.gov, what did you do first:					
			,	Search				
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	7.2	В	Did you have problems navigating the	Links did not take me where I expected	A	Open-ended Check box	N Y	Multi-Select
	7.2	8	What other method do you use? Did you have problems navigating the site?	Links did not take me where I expected Links/labels are difficult to understand	A B	Check box	Y	Multi-Select
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	7.1			Other, please specify	В			
D02853	7.1	B	Please tell us what term(s) you used What other method do you use?		_	Open-ended Open-ended	N N	
/D00231	8		site?	Links did not take me where I expected Links/albebs are difficult to understand Could not navigete back to previous information Had difficulty finding detailed information Had difficulty finding related information Had difficulty finding related information Had technical difficulties (error messages, broken links, #86 many links or navigational choices No problems Other, please specify:		Check box	Y	Multi-Select
/D00232	8.1	SVD00230G001	Other_Navigational difficulty	Returned too many results		Radio button	V	Single
VD00230	9		If you used the search tool today, which of the following best describes	Returned no trough results Returned no reuoupl results Returned results that were too similar/redundant Results were not helpful Results were not helpful Returned results that were only partially what I needed Results were helpful J did not use the search engine today	A	Total Duttoll		Jilgie
ED02854	9.1	A	your experience? If you found the search results unhelpful, what specific information were you looking for?			Open-ended	N	
-002054	9.2	В	Please tell us what term(s) you used in your search			Open ended	N	
-D-0500P				Size of font is too small		Radio button	N	Single
/D00420 /D00428	10		Please select all of the difficulties, if any, that you have encountered with the content on this site. Content is confusing. Please specify:	Wording is too technical Content does not seem to relate to the specific section Content is confusing. Please specify:				
_00720			Have you signed up for the TTB E- mail subscription service?	Yes No	A	Check box	Y	Single
	11	A	If you have signed up for the TTB	IVO		Scale	Y	Single
ED02430 696	511.1 11.12	<u> </u>	if you have signed up for the TTB E-mail Subscription Service-5b-, please rate your overall satisfaction with this service: If you could make one improvement	(1 - 10 scale + Not Applicable)		Open-ended	N	



red & strike through: DELETE underlined & italicized: RE-ORDER

kp0kdl04J9xkxllN1oNxww==	pink: ADDITION
	blue +>: REWORDING
	violet (bold): SKIP-LOGIC

				USTTB CUSTOM QUESTION LIST			
	Question Order	Skip Logic Label		Answer Choices (limited to 50 characters)	Type drop-down menu check boxes radio buttons open- ended	Required Y/N	Select one or all that apply
QID 5691	Order 1	Label	Question Text My primary role in	(limited to 50 characters) A member of the public	Drop-down menu	Y/N Y	Single
			My primary role in visiting the TTB site today is as (please, select one):	A member of the public An employee of a company regulated by TTB	1		
			select one):	An employee of a trade association representing an industry regulated by TTB			
				A consultant for a company regulated by TTB			
				A consumer of alcohol and/or tobacco products			
				An employee of a government agency Legal assistant/lawyer	-		
				Small business owner	1		
				Researcher/scientist International Visitor			
				Other, please specify	1		
RJO00095 5693	1.1		Other primary role		Open-ended	N	
5693	2		Which of the following best describes your	Beer related information	Drop-down menu	Y	Single
			primary reason for visiting our site today?	Distilled Spirits related information	1		
			,	Wine related information	1		
				Tobacco related information Firearms or ammunition related information			
				Forms	1		
				General information or news			
				Regulatory or compliance requirements Statistics	1		
				Just curious	1		
				Other, please specify			
RJO00093 5695	2.1		Other Primary Reason How frequently do you	First time	Drop-down menu	Y	Single
	1	1	How frequently do you visit our site?	Daily	1	· .	
				About once a week About once a month			
				About once a month About once a year	1		
				A few times a year			
			Please rate your level of experience using the	Beginner Casual User	Radio button	Y	Single
			Internet.	Regular User	1		
SVD00418	4			Expert			
			If you have claned up		Scale	Y	Single
			If you have signed up for the TTB E-mail				
			Subscription Service, please rate your overall satisfaction with this				
AED02430			satisfaction with this service:	(1 - 10 scale + Not Applicable)			
51531	6		Did you find what you	Yes No	Drop-down menu	Y	Single
			were looking for?	No Partially			
				Still looking	1		
51532	7	Group: RJ0040	What method are you	Search by Keyword (Go To A)	Drop-down menu	Y	Single
			using to locate information on this site?	Search by Topic> Search using A-Z Index	-		
				Top Navigation Bar			
				Left Navigation Bar			
				Quick Links Site Map	-		
				Other, please specify (GO TO B)			
AED02853 RJO00094	7.1	A R	Please tell us what Other Method of Locatin	g> What other method do you use?	Open-ended Open-ended	N N	
1,0000034	7.2		Did you have problems	Links did not take me where I expected	Check box	Y	Multi-Select
			navigating the site?	Links/labels are difficult to understand			
				Could not navigate back to previous information Had difficulty finding detailed information	1		
				Had difficulty finding related information	1		
				Had technical difficulties (error messages, broken links, etc)			
				Too many links or navigational choices	1		
				No problems	1		
SVD00231	8			Other, please specify:			
SVD00232	8.1	SVD00230G00	Other_Navigational diffi	Returned too many results	Radio button	Y	Single
				· ·			
				Returned not enough results Returned results that were too similar/redundant			
				Poculto wore not heleful (Co To A then P)			
			If you used the search tool today, which of the following best describes	Returned results that were only partially what I RESURS were helpful			
SVD00230	9		following best describes	I did not use the search engine today			
J+230230	9.1	A	your experience? unneiptul, what	and the second second	Open-ended	N	
AFD02854			specific information were you looking				
AEDU2854	9.2	В	Please tell us what		Open-ended	N	
			term(s) you used in your search				
AED02855			your search	Size of font is too small	Radio button	N	Single
		1			radio button	"	single
		1	Please select all of the	Wording is too technical	1	1	
			difficulties, if any, that you have encountered	Content does not seem to relate to the specific section			
SVD00420	10		with the content on this site.	Content is confusing. Please specify:	1		
			Content is confusing.				
SVD00428 5696	11		Please specify:		Open-ended	N	
2096	**	1	If you could make one improvement to the site what would that		Open-ended	."	
			site what would that he?				
		10	If the search results		Open-ended	N	
		1	specify what you were			1	
		1	keyword you used to search for that			1	
		1	search for that information.			1	
SVD00419							
	-	•	•	•	•	•	



Types

Text field, <100 char
Text area, no char limit
Drop down, select one
Radio button, one-up vertical
Radio button, two-up vertical
Radio button, three-up vertical
Radio button, scale, has don't know
Radio button, scale, no don't know
Checkbox, one-up vertical

Checkbox, one-up vertical Checkbox, two-up vertical Checkbox, three-up vertical

Instructions

Randomize Shared OPS Group Matrix Group Rank Group Comparative I

Comparative Matrix Group Skip Logic Group

Multiple Lists Group

Partition