

Model Instance Name: VA - My HealtheVet

MID: NJxFtMU9UosBkJZRd48x9Q==

Date: 7/21/2008

**MID: MODEL QUESTION LIST**

*Model questions utilize the ACSI methodology to determine scores and impacts*

ELEMENTS (drivers of satisfaction)	CUSTOMER SATISFACTION	FUTURE BEHAVIORS
<b>Content</b> (1=Poor, 10=Excellent, Don't Know)	<b>Satisfaction</b>	<b>Likelihood to Return</b> (1=Not Very Likely, 10=Very Likely)
1 Please rate the <b>accuracy of information</b> on this site.	21 What is your <b>overall satisfaction</b> with this site? (1=Very Dissatisfied, 10=Very Satisfied)	24 How likely are you to <b>return to this site</b> ?
2 Please rate the <b>quality of information</b> on this site.	22 How well does this site <b>meet your expectations</b> ? (1=Falls Short, 10=Exceeds)	<b>Recommend</b> (1=Not Very Likely, 10=Very Likely)
3 Please rate the <b>freshness of content</b> on this site.	23 How does this site <b>compare to your idea of an ideal website</b> ? (1=Not Very Close, 10=Very Close)	25 How likely are you to <b>recommend this site to someone else</b> ?
<b>Functionality</b> (1=Poor, 10=Excellent, Don't Know)		<b>Organization Satisfaction</b> (1=Not Very Likely, 10=Very Likely)
4 Please rate the <b>usefulness of the services provided</b> on this site.		26 Considering all of your experiences to date, how satisfied are you with the My HealtheVet program overall?
5 Please rate the <b>convenience of the services</b> on this site.		
6 Please rate the <b>ability to accomplish what you wanted to</b> on this site.		
<b>Look and Feel</b> (1=Poor, 10=Excellent, Don't Know)		
7 Please rate the <b>ease of reading</b> this site.		
8 Please rate the <b>clarity of site organization</b> .		
9 Please rate the <b>clean layout</b> of this site.		
<b>Navigation</b> (1=Poor, 10=Excellent, Don't Know)		
10 Please rate the degree to which the <b>number of steps to get where you want</b> is acceptable.		
11 Please rate the <b>ability to find information you want</b> on this site.		
12 Please rate the <b>clarity of site map/directory</b> .		
13 Please rate the <b>ease of navigation</b> on this site.		
<b>Site Performance</b> (1=Poor, 10=Excellent, Don't Know)		
14 Please rate the <b>speed of loading the page</b> on this site.		
15 Please rate the <b>consistency of speed</b> on this site.		
16 Please rate the <b>reliability of site performance</b> on this site.		
<b>Search</b> (1=Poor, 10=Excellent, Don't Know)		
17 Please rate the <b>usefulness of search results</b> on this site.		
18 Please rate how this site provides <b>comprehensive search results</b> .		
19 Please rate the <b>organization of search results</b> on this site.		
20 Please rate how the search feature <b>helps you to narrow the results</b> to find the		

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 20140110 - MHV Meaningful Use Wave 2 | Custom Questions.xlsx

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underlined & italicized: RE-ORDER  
 pink: ADDITION  
 blue + ->: REWORDING  
 violet (bold): SKIP-LOGIC

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My HealtheVet CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
ALM0170		Which of the following <b>best describes you?</b>	Active duty National Guard/Reserve Veteran Family member of a Veteran or Servicemember Caregiver of a Veteran or Servicemember (other than family) Veteran Service Organization member VA employee Non-VA federal government employee State/local government employee General public Other role	A, B A, B A, B	Checkbox, one-up vertical	Multi	Y	Skip Logic	ANRole
CAS0028943	A	Do you get care at a VA facility?	Yes No Not Sure		Drop down, select one	Single	Y	Skip Logic	ANFacilCare
JIC00178	B	In general, how would you rate your overall health?	Excellent Very Good Good Fair Poor		Drop down, select one	Single	Y	Skip Logic	ANHealth
RJB00026		Are you a <b>registered user</b> on the My HealtheVet web site?	Yes No Not sure	A, B	Drop down, select one	Single	Y	Skip Logic	ANRegUser
CAS0028940	A	Your member log-in box now includes an icon for your account type. What type of My HealtheVet account do you have?	Basic (B) Advanced (A) Premium (authenticated or IPA'd)(P) Not sure		Drop down, select one	Single	Y	Skip Logic	ANUserType
HAR0063550	B	Did you try to log in to the My HealtheVet site today?	Yes No	C	Drop down, select one	Single	N	Skip Logic	Log Into Site
HAR0063551	C	Were you able to log in successfully?	Yes, the first time I tried Yes, after more than one try No, I was unable to log in	D D	Drop down, select one	Single	N	Skip Logic	Log In Successfully
HAR0063552	D	Please tell us more about your experience logging in.	My login information wasn't recognized/site would not accept my login information I was unable to register I forgot my username and was unable to retrieve it (e.g., retrieval process did not work, I was not aware there was a retrieval process) I forgot my password and was unable to retrieve it (e.g., retrieval process did not work, I was not aware there was a retrieval process) Account was locked The answer to my security question was not accepted I received a site maintenance/error message After logging in, information was unavailable Website wasn't responding Other issue logging in		Checkbox, one-up vertical	Multi	N	Skip Logic	Log In Experience
ALM0169		How <b>frequently</b> do you visit the My HealtheVet web site?	First time Daily or more than once a day About once a week About once a month About every 6 months Less than every 6 months Not sure/Do not recall		Dropdown (Select-one)	Single	Y		ANMHVFreq
HAR0063553		<b>Of the things you tried to do</b> on the site today, what were you <b>able to do?</b> (Please select all that apply)	Learn more about features that are available Request a prescription refill View my medication history Use Secure Messaging to communicate with my VA health care team Use the Blue Button (Download My Data) View my VA Appointments Look up information about a health condition or medication View my lab or other test results View my VA Wellness Reminders View my VA Notes (written by my health care team) Enter my personal information (emergency contacts, etc.) Enter data that I track myself such as weight, blood pressure, blood sugar, etc. Enter information about my non-VA medications or supplements Find a VA facility Find information about VA Health Benefits Find information about VA Benefits other than health benefits Use the Veterans Health Library Complete a HealtheLiving Assessment Other		Checkbox, one-up vertical	Multi	N		Accomplished

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HAR0063554		Of the things you tried to do on the site today, what were you NOT able to do? (Please select all that apply)	Learn more about features that are available Request a prescription refill View my medication history Use Secure Messaging to communicate with my VA health care team Use the Blue Button (Download My Data) View my VA Appointments Look up information about a health condition or medication View my lab or other test results View my VA Wellness Reminders View my VA Notes (written by my health care team) Enter my personal information (emergency contacts, etc.) Enter data that I track myself such as weight, blood pressure, blood sugar, etc. Enter information about my non-VA medications or supplements Find a VA facility Find information about VA Health Benefits Find information about VA Benefits other than health benefits Use the Veterans Health Library Complete a HealtheLiving Assessment Other		Checkbox, one-up vertical	Multi	N		NotAccomplished
HAR0063555		Did you use the site's search feature today?	Yes No Not sure/Do Not Recall	A	Radio button, one-up	Single	Y	Skip Logic Group	UsedSearch
HAR0063556	A	Please tell us about your experience with the site's search feature today. (Please select all that apply)	Search results were helpful Results were not relevant/not what I wanted Too many results/I needed to refine my search Not enough results Returned NO results Received error message(s) Search speed was too slow I had a different search issue		Checkbox, one-up vertical	Multi	Y	Mutually Exclusive Skip Logic Group	SearchExperience
HAR0050203		How would you describe your navigation experience on My HealtheVet today? (Please select all that apply)	I had no difficulty navigating/browsing on this site Links often did not take me where I expected Had difficulty finding relevant information Links/labels are difficult to understand Too many links/navigational options to choose from Had technical difficulties (error messages, broken links, etc.) Could not navigate back to previous information I had a navigation difficulty not listed above	A	Checkbox, one-up vertical	Multi	Y	Mutually Exclusive Skip Logic Group	NavExperience
HAR0063508	A	What was the main type of technical difficulty-you experienced today?	Page "updating" Page did not load completely Received an error message Clicked on links that were broken Page too slow to load Data refresh did not complete My session timed out Other technical difficulty not listed above Do not recall	B B B, C B B B B B	Radio Button, one-up	Single	N	Skip Logic Group	TechDifficultiesSingle
HAR0063509	B	On which page or feature did you experience the technical difficulty?	Home page Registering for an account Logging into my account Rx Refill Health calendar VA Blue Button VA CCD Veterans Health Library VA Appointments Secure Messaging Track health Other /Do not recall		Radio Button, one-up	Single	N	Skip Logic Group	TechDiffPagesSingle
HAR0063510	C	Please tell us more about the type of error message(s) you received.	The requested file/page was not found (Error 404) Server busy (Error 500) Request cannot be processed at this time Information is not available You are not authorized to view the information you requested Other		Checkbox, one-up vertical	Multi	N	Skip Logic Group	TechDiffErrorsSingle
CAS0046943		How long have you been using My HealtheVet?	Less than 6 months 6 months - less than 1 year		Radio button, one-up vertical	Single	Y		PRYrsUse

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			1-2 years More than 2 years Not sure/Do Not Recall						
RJB00029		My use of the My HealtheVet personal health record has <b>improved my ability to manage my health.</b>	Strongly disagree Disagree Not sure Disagree Agree Strongly agree Not applicable		Radio button, one-up vertical	Single	Y		MHV improve Health
CAS0029040		What additional services would you like to see on My HealtheVet? (Please select your top 3 choices)	Schedule or change my VA appointments Track the status of my prescription refill delivery View/pay my VA bills/copayments View a list of my VA health care providers and their contact information Use a mobile app for My HealtheVet Join an online forum to discuss health issues with other Veterans Advance check-in for my VA clinic visits Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver) Authorize sharing information that I have stored in My HealtheVet with my VA health care team Authorize sharing information that I have stored in My HealtheVet with my Non-VA health care provider Check to determine if my different medications are safe when taken together More online educational programs Receive a monthly email newsletter Receive notification of new content/features on the site Other		Checkbox, one-up vertical	Multi	N	Select up to 3	Additional Services
ALM0173		What is the <b>main improvement</b> that you would suggest for the My HealtheVet web site?			Text area, no char limit		N		<b>ENDRequest</b>
AED06379		<b>Other than right now</b> , have you completed this survey within the past 3 months?	Yes No Don't recall		Radio button, one-up vertical	Single	N		Survey

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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
ALM0170		Which of the following <b>best describes you?</b>		Active duty National Guard/Reserve Veteran Family member of a Veteran or Servicemember Caregiver of a Veteran or Servicemember (other than family) Veteran Service Organization member VA employee Non-VA federal government employee State/local government employee General public Other role		Checkbox, one-up vertical	Multi	Y		ANRole
RJB00048		Please indicate your military period(s) of service:		Global War on Terror (OEF/OIF/OND) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other		Vertical	Multi	N		ANMIServ
		Mutually exclusive		Not Applicable						
AED02714		What is your age range?		Under 20 20-24 25-29 30-34 35-39 40-44 45-49 50-54 55-59 60-64 65-69 70-74 75-79 80-84 85 or older		Dropdown (Select-one)	Single	N		ANAge
JIC00267		What is your gender?		Male Female		Dropdown (Select-one)	Single	N		ANGender
CAS0028939		Which of the following best describes the highest level of education you have completed?		Did not complete high school High school graduate Some college or vocational school College graduate Some postgraduate school Graduate or professional degree		Radio button, one-up vertical	Single	Y		ANEduc
JIC00178		In general, how would you rate your overall health?		Excellent Very Good Good Fair Poor		Drop down, select one	Single	Y		
RJB00026		Are you a <b>registered user</b> on the MyHealtheVet web site?		Yes No Not sure	A	Drop down, select one	Single	Y		ser
CAS0028940	A	Your member log-in box now includes an icon for your account type. What type of My HealtheVet account do you have?		Basic (B) Advanced (A) Premium (authenticated or IPA'd)/(P) Not sure		Drop down, select one	Single	Y		type
ALM0169		How <b>frequently</b> do you visit the My HealtheVet web site?		First time Daily or more than once a day About once a week About once a month About every 6 months Less than every 6 months Not sure/Do not recall		Dropdown (Select-one)	Single	Y		sq
RJB00022		What were you <b>trying to accomplish</b> today in My HealtheVet? (Please select all that apply)		Learn more about features that are available Request a prescription refill View my medication history Use Secure Messaging to communicate with my VA health care team Use the Blue Button (Download My Data) View my VA Appointments		Checkbox, one-up vertical	Multi	Y		ANReason

Andrea Fuhrel-Forbis:  
 This top response option is not showing up properly in the test survey - there are not slashes between the OEF/OIF/OND as there should be  
 LNH: UPDATED

Andrea Fuhrel-Forbis:  
 This is not showing up in survey test as being required  
 LNH: UPDATED

Andrea Fuhrel-Forbis:  
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 LNH: UPDATED

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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
				Look up information about a health condition or medication						
				View my lab or other test results						
				View my VA Wellness Reminders						
				View my VA Notes (written by my health care team)						
				Enter my personal information (emergency contacts, etc.)						
				Enter data that I track myself such as weight, blood pressure, blood sugar, etc.						
				Enter information about my non-VA medications or supplements						
				Find a VA facility						
				Find information about VA Health Benefits						
				Find information about VA Benefits other than health benefits						
				Other						
ALM0172		Did you accomplish what you wanted to in My HealtheVet?		Yes		Dropdown (Select-one)	Single	Y	Andrea Fuhrel-Forbis: This is not showing up in survey test as being required	acc
				No						
				Partially						
				Not finished yet					LNH: UPDATED	
HAR0050202		How did you look for information on/navigate the site today? (Please select all that apply)		Search feature		Checkbox, one-up vertical	Multi	Y		navmethods
				Top navigation bar						
				Links elsewhere on the page						
				Quick links						
				Used FAQs tab						
				Used Learn More tab						
				Set a bookmark in my browser to a specific page on the site						
				Contacted the Help Desk						
				Other /Do not recall						
HAR0050203		How would you describe your navigation experience on My HealtheVet today? (Please select all that apply)		I had no difficulty navigating/browsing on this site		Checkbox, one-up vertical	Multi	Y	Mutually Exclusive	NavExperience
				Links often did not take me where I expected					Skip Logic Group	
				Had difficulty finding relevant information						
				Links/labels are difficult to understand						
				Too many links/navigational options to choose from						
				Had technical difficulties (error messages, broken links, etc.)	A					
				Could not navigate back to previous information						
				I had a navigation difficulty not listed above						
HAR0050204	A	What type(s) of technical difficulties did you experience today? (Please select all that apply)		Page "updating"	B	Checkbox, one-up vertical	Multi	N	Skip Logic Group	TechDifficulties
				Page did not load completely	B					
				Received an error message	B					
				Clicked on links that were broken	B					
				Page too slow to load	B					
				Other technical difficulty not listed above	B					
				Do not recall						
HAR0050205	B	On which page(s) or feature(s) did you experience the technical difficulty? (Please select all that apply)		Home page		Checkbox, one-up vertical	Multi	N	Skip Logic Group	TechDiffPages
				Registering for an account						
				Logging into my account						
				Rx Refill						
				Health calendar						
				VA Blue Button						
				VA CCD						
				Veterans Health Library						
				VA Appointments						
				Secure Messaging						
				Track health						
				Other /Do not recall						
CAS0028943		Do you get care at a VA facility?		Yes		Drop down, select one	Single	Y		ANFacilCare
				No						
				Not Sure						
CAS0046943		How long have you been using My HealtheVet?		Less than 6 months		Radio button, one-up vertical	Single	Y		PRYrsUse
				6 months - less than 1 year						

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				1-2 years						
				More than 2 years						
				Not sure/Do Not Recall						
RJB00029		My use of the My HealtheVet personal health record has improved my ability to manage my health.		Strongly disagree		Radio button, one-up vertical	Single	Y		MHV improve Health
				Disagree						
				Not sure						
				Disagree						
				Agree						
				Strongly agree						
				Not applicable						
CAS0029040		What additional services would you like to see on My HealtheVet? (Please select all that apply)		Schedule or change my VA appointments		Checkbox, one-up vertical	Multi	N		Additional Services
				Track the status of my prescription refill delivery						
				View/pay my VA bills/copayments						
				View a list of my VA health care providers and their contact information						
				Use a mobile app for My HealtheVet						
				Join an online forum to discuss health issues with other Veterans						
				Advance check-in for my VA clinic visits						
				Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver)						
				Authorize sharing information that I have stored in My HealtheVet with my VA health care team						
				Authorize sharing information that I have stored in My HealtheVet with my Non-VA health care provider						
				Check to determine if my different medications are safe when taken together						
				More online educational programs						
				Receive a monthly email newsletter						
				Receive notification of new content/features on the site						
				Other						
ALM0173		What is the <b>main improvement</b> that you would suggest for the My HealtheVet web site?				Text area, no char limit		N		ENDRequest
AED06379		Have you completed this survey within the past 3 months?		Yes		Radio button, one-up vertical	Single	N		Survey
				No						
				Don't recall						

Andrea Fuhrel-Forbis:  
 My HealtheVet is showing up with the little e underlined and italicized instead of bolded and italicized.  
 LNH: UPDATED

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CAS0028943	A	Do you get care at a VA facility?	Yes No Not Sure		Drop down, select one	Single	Y	Skip Logic	ANFacilCare
JIC00178	B	In general, how would you rate your overall health?	Excellent Very Good Good Fair		Drop down, select one	Single	Y	Skip Logic	ANHealth
RJB00026		Are you a registered user on the My HealtheVet web site?	Andrea Fuhrel-Forbis: DOT - please add a space between "My" and "HealtheVet" as I've done here	A, B	Drop down, select one	Single	Y	Skip Logic	ANRegUser
CAS0028940	A	Your member log-in box now includes an icon for your account type. What type of My HealtheVet account do you have?	Basic (B) Advanced (A) Premium (authenticated or IPA'd)(P) Not sure		Drop down, select one	Single	Y	Skip Logic	ANUserType
	B	Did you try to log in to the My HealtheVet site today?	Yes No	C	Drop down, select one	Single	N	Skip Logic	Log Into Site
	C	Were you able to log in successfully?	Yes, the first time I tried Yes, after more than one try No, I was unable to log in	D D	Drop down, select one	Single	N	Skip Logic	Log In Successfully
	D	Please tell us more about your experience logging in.	My login information wasn't recognized/site would not accept my login information I was unable to register I forgot my username and was unable to retrieve it (e.g., retrieval process did not work, I was not aware there was a retrieval process) I forgot my password and was unable to retrieve it (e.g., retrieval process did not work, I was not aware there was a retrieval process) Account was locked The answer to my security question was not accepted I received a site maintenance/error message After logging in, information was unavailable Website wasn't responding Other issue logging in		Checkbox, one-up vertical	Multi	N	Skip Logic	Log In Experience
ALM0169		How frequently do you visit the My HealtheVet web site?	First time Daily or more than once a day About once a week About once a month About every 6 months Less than every 6 months Not sure/Do not recall		Dropdown (Select-one)	Single	Y		ANMHVFreq
RJB00022		What were you trying to accomplish today in My HealtheVet? (Please select all that apply)	Learn more about features that are available Request a prescription refill View my medication history Use Secure Messaging to communicate with my VA health care team Use the Blue Button (Download My Data) View my VA Appointments Look up information about a health condition or medication View my lab or other test results View my VA Wellness Reminders View my VA Notes (written by my health care team) Enter my personal information (emergency contacts, etc.) Enter data that I track myself such as weight, blood pressure, blood sugar, etc. Enter information about my non-VA medications or supplements Find a VA facility Find information about VA Health Benefits Find information about VA Benefits other than health benefits Use the Veterans Health Library Complete a HealthLiving Assessment Other		Checkbox, one-up vertical	Multi	Y		ANReason
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes No		Dropdown (Select-one)	Single	Y	Skip Logic Group	ANTaskAee



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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
		<b>Of the things you tried to do</b> on the site today, what were you <b>able to do</b> ? (Please select all that apply)	<del>Partially</del> <del>Not-finished-yet</del> Learn more about features that are available Request a prescription refill View my medication history Use Secure Messaging to communicate with my VA health care team Use the Blue Button (Download My Data) View my VA Appointments Look up information about a health condition or medication View my lab or other test results View my VA Wellness Reminders View my VA Notes (written by my health care team) Enter my personal information (emergency contacts, etc.) Enter data that I track myself such as weight, blood pressure, blood sugar, etc. Enter information about my non-VA medications or supplements Find a VA facility Find information about VA Health Benefits Find information about VA Benefits other than health benefits Use the Veterans Health Library Complete a HealthLiving Assessment Other			Multi	N	Skip Logic Group	Accomplished
		<b>Of the things you tried to do</b> on the site today, what were you <b>NOT able to do</b> ? (Please select all that apply)	Learn more about features that are available Request a prescription refill View my medication history Use Secure Messaging to communicate with my VA health care team Use the Blue Button (Download My Data) View my VA Appointments Look up information about a health condition or medication View my lab or other test results View my VA Wellness Reminders View my VA Notes (written by my health care team) Enter my personal information (emergency contacts, etc.) Enter data that I track myself such as weight, blood pressure, blood sugar, etc. Enter information about my non-VA medications or supplements Find a VA facility Find information about VA Health Benefits Find information about VA Benefits other than health benefits Use the Veterans Health Library Complete a HealthLiving Assessment Other			Multi	N	Skip Logic Group	NotAccomplished
HAR0050202		How did you <b>primarily</b> look for information on/navigate the site today?	<del>Search feature</del> <del>Top navigation bar</del> <del>Links elsewhere on the page</del> <del>Quick links</del> <del>Used FAQs tab</del> <del>Used Learn More tab</del> <del>Set a bookmark in my browser to a specific page on the site</del> <del>Contacted the Help Desk</del> <del>Other/Do not recall</del>	<b>A</b>	<del>Radio button, one-up</del>	Single	<del>Y</del>	<del>Skip Logic Group</del>	<del>NavMethods</del>
		Did you use the site's search feature today?	Yes No Not sure/Do Not Recall	<b>A</b>	Radio button, one-up	Single	Y	Skip Logic Group	UsedSearch
	<b>A</b>	Please tell us about your experience with the site's search feature today. (Please select all that apply)	Search results were helpful Results were not relevant/not what I wanted Too many results/I needed to refine my search Not enough results Returned NO results Received error message(s) Search speed was too slow I had a different search issue		Checkbox, one-up vertical	Multi	Y	Mutually Exclusive  Skip Logic Group	SearchExperience
HAR0050203		How would you describe your navigation experience on My HealtheVet today? (Please select all that apply)	I had <b>no</b> difficulty navigating/browsing on this site Links often did not take me where I expected Had difficulty finding relevant information Links/labels are difficult to understand Too many links/navigational options to choose from Had technical difficulties (error messages, broken links, etc.) Could not navigate back to previous information I had a navigation difficulty not listed above	<b>A</b>	Checkbox, one-up vertical	Multi	Y	Mutually Exclusive  <b>Skip Logic Group</b>	NavExperience

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My HealtheVet CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
	A	What was the main type of technical difficulty-you experienced today?	Page "updating" Page did not load completely Received an error message Clicked on links that were broken Page too slow to load Data refresh did not complete My session timed out Other technical difficulty not listed above Do not recall	B B B, C B B B B B	Radio Button, one-up	Single	N	Skip Logic Group	TechDifficultiesSingle
HAR0080205	B	On which page(s) or feature(s) did you experience the technical difficulty? (Please select all that apply)	Home page Registering for an account Logging into my account Rx Refill Health calendar VA Blue Button VA CCD Veterans Health Library VA Appointments Secure Messaging Track health Other /Do not recall		Checkbox, one-up vertical	Multi	N	Skip Logic Group	TechDiffPages
	B	On which page or feature did you experience the technical difficulty?	Home page Registering for an account Logging into my account Rx Refill Health calendar VA Blue Button VA CCD Veterans Health Library VA Appointments Secure Messaging Track health Other /Do not recall		Radio button	Single	N	Skip Logic Group	TechDiffPagesSingle
	C	Please tell us more about the type of error message(s) you received.	The requested file/page was not found (Error 404) Server busy (Error 500) Request cannot be processed at this time Information is not available You are not authorized to view the information you requested Other		Checkbox, one-up vertical	Multi	N	Skip Logic Group	TechDiffErrors
CAS0046943		How long have you been using My HealtheVet?	Less than 6 months 6 months - less than 1 year		Radio button, one-up vertical	Single	Y		PRYrsUse

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My HealtheVet CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			1-2 years More than 2 years Not sure/Do Not Recall						
RJB00029		My use of the My HealtheVet personal health record has <b>improved my ability to manage my health.</b>	Strongly disagree  Disagree Not sure Disagree Agree Strongly agree Not applicable		Radio button, one-up vertical	Single	Y		MHV improve Health
CAS0029040		What additional services would you like to see on My HealtheVet? <i>(Please select your top 3 choices)</i>	Schedule or change my VA appointments Track the status of my prescription refill delivery View/pay my VA bills/copayments View a list of my VA health care providers and their contact information Use a mobile app for My HealtheVet Join an online forum to discuss health issues with other Veterans Advance check-in for my VA clinic visits Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver) Authorize sharing information that I have stored in My HealtheVet with my VA health care team Authorize sharing information that I have stored in My HealtheVet with my Non-VA health care provider Check to determine if my different medications are safe when taken together More online educational programs Receive a monthly email newsletter Receive notification of new content/features on the site Other		Checkbox, one-up vertical	Multi	N	Select up to 3	Additional Services
ALM0173		What is the <b>main improvement</b> that you would suggest for the My HealtheVet web site?			Text area, no char limit		N		ENDRequest
AED06379		<b>Other than right now,</b> have you completed this survey within the past 3 months?	Yes No Don't recall		Radio button, one-up vertical	Single	N		Survey

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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
ALM0170		Which of the following <b>best describes you?</b>		Active duty National Guard/Reserve Veteran Family member of a <b>v</b> eteran or Servicemember Caregiver of a Veteran or Servicemember (other than family) Veteran Service Organization member VA employee Non-VA federal government employee State/local government employee General public Other role		Checkbox, one-up vertical	Multi	Y		ANRole
RJB00048		Please indicate your military period(s) of service:		Global War on Terror (OEF/OIF/OND) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other		Checkbox, one-up vertical	Multi	N		ANMIServ
AED02714	Mutually exclusive	What is your age range?		Under 20 20-24 25-29 30-34 35-39 40-44 45-49 50-54 55-59 60-64 65-69 70-74 75-79 80-84 85 or older		Dropdown (Select-one)	Single	N		ANAge
JIC00267		What is your gender?		Male Female		Dropdown (Select-one)	Single	N		ANGender
CAS0028939		Which of the following best describes the highest level of education you have completed?		Did not complete high school High school graduate Some college or vocational school College graduate Some postgraduate school Graduate or professional degree		Radio button, one-up vertical	Single	Y		ANEduc
JIC00178		In general, how would you rate your overall health?		Excellent Very Good Good Fair Poor		Drop down, select one	Single	Y		ANHealth
RJB00026		Are you a <b>registered user</b> on the MyHealtheVet web site?		Yes No Not sure	A	Drop down, select one	Single	Y		ANRegUser
CAS0028940	A	Your member log-in box now includes an icon for your account type. What type of My HealtheVet account do you have?		Basic (B) Advanced (A) Premium (authenticated or IPA'd)/(P)		Drop down, select one	Single	Y		ANUserType
ALM0169		How <b>frequently</b> do you visit the My HealtheVet web site?		Not sure First time Daily or more than once a day About once a week About once a month About every 6 months Less than every 6 months Not sure/Do not recall		Dropdown (Select-one)	Single	Y		ANMHVFreq
RJB00022		What were you <b>trying to accomplish</b> today in My HealtheVet? (Please select all that apply)		Learn more about features that are available Request a prescription refill View my medication history Use Secure Messaging to communicate with my VA health care team Use the Blue Button (Download My Data) View my VA Appointments		Checkbox, one-up vertical	Multi	Y		ANReason

Andrea Fuhrel-Forbis: This top response option is not showing up properly in the test survey - there are not slashes between the OEF/OIF/OND as there should be

Andrea Fuhrel-Forbis: This is not showing up in survey test as being required

Andrea Fuhrel-Forbis: This is not showing up in survey test as being required

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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
				Look up information about a health condition or medication						
				View my lab or other test results						
				View my VA Wellness Reminders						
				View my VA Notes (written by my health care team)						
				Enter my personal information (emergency contacts, etc.)						
				Enter data that I track myself such as weight, blood pressure, blood sugar, etc.						
				Enter information about my non-VA medications or supplements						
				Find a VA facility						
				Find information about VA Health Benefits						
				Find information about VA Benefits other than health benefits						
				Other						
ALM0172		Did you accomplish what you wanted to in My HealtheVet?		Yes		Dropdown (Select-one)	Single	Y	Andrea Fuhrel-Forbis: This is not showing up in survey test as being required	ANTaskAcc
				No						
				Partially						
				Not finished yet						
HAR0050202		How did you look for information on/navigate the site today? (Please select all that apply)		Search feature		Checkbox, one-up vertical	Multi	Y		NavMethods
				Top navigation bar						
				Links elsewhere on the page						
				Quick links						
				Used FAQs tab						
				Used Learn More tab						
				Set a bookmark in my browser to a specific page on the site						
				Contacted the Help Desk						
				Other /Do not recall						
HAR0050203		How would you describe your navigation experience on My HealtheVet today? (Please select all that apply)		I had <b>no</b> difficulty navigating/browsing on this site		Checkbox, one-up vertical	Multi	Y	Mutually Exclusive	NavExperience
				Links often did not take me where I expected					Skip Logic Group	
				Had difficulty finding relevant information						
				Links/labels are difficult to understand						
				Too many links/navigational options to choose from						
				Had technical difficulties (error messages, broken links, etc.)	<b>A</b>					
				Could not navigate back to previous information						
				I had a navigation difficulty not listed above						
HAR0050204	<b>A</b>	What type(s) of technical difficulties did you experience today? (Please select all that apply)		Page "updating"	<b>B</b>	Checkbox, one-up vertical	Multi	N	Skip Logic Group	TechDifficulties
				Page did not load completely	<b>B</b>					
				Received an error message	<b>B</b>					
				Clicked on links that were broken	<b>B</b>					
				Page too slow to load	<b>B</b>					
				Other technical difficulty not listed above	<b>B</b>					
				Do not recall						
HAR0050205	<b>B</b>	On which page(s) or feature(s) did you experience the technical difficulty? (Please select all that apply)		Home page		Checkbox, one-up vertical	Multi	N	Skip Logic Group	TechDiffPages
				Registering for an account						
				Logging into my account						
				Rx Refill						
				Health calendar						
				VA Blue Button						
				VA CCD						
				Veterans Health Library						
				VA Appointments						
				Secure Messaging						
				Track health						
				Other /Do not recall						
CAS0028943		Do you get care at a VA facility?		Yes		Drop down, select one	Single	Y		ANFacilCare
				No						
				Not Sure						
CAS0046943		How long have you been using My HealtheVet?		Less than 6 months		Radio button, one-up vertical	Single	Y		PRYrUse
				6 months - less than 1 year						

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				1-2 years						
				More than 2 years						
				Not sure/Do Not Recall						
RJB00029		My use of the My HealtheVet personal health record has improved my ability to manage my health.		Strongly disagree		Radio button, one-up vertical	Single	Y		MHV improve Health
				Disagree						
				Not sure						
				Disagree						
				Agree						
				Strongly agree						
				Not applicable						
CAS0029040		What additional services would you like to see on My HealtheVet? (Please select all that apply)		Schedule or change my VA appointments		Checkbox, one-up vertical	Multi	N		Additional Services
				Track the status of my prescription refill delivery						
				View/pay my VA bills/copayments						
				View a list of my VA health care providers and their contact information						
				Use a mobile app for My HealtheVet						
				Join an online forum to discuss health issues with other Veterans						
				Advance check-in for my VA clinic visits						
				Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver)						
				Authorize sharing information that I have stored in My HealtheVet with my VA health care team						
				Authorize sharing information that I have stored in My HealtheVet with my Non-VA health care provider						
				Check to determine if my different medications are safe when taken together						
				More online educational programs						
				Receive a monthly email newsletter						
				Receive notification of new content/features on the site						
				Other						
ALM0173		What is the main improvement that you would suggest for the My HealtheVet web site?				Text area, no char limit		N		ENDRequest
AED06379		Have you completed this survey within the past 3 months?		Yes		Radio button, one-up vertical	Single	N		Survey
				No						
				Don't recall						

Andrea Fuhrel-Forbis:  
 My HealtheVet is showing up with the little e underlined and italicized instead of bolded and italicised.

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ALM0170		Which of the following best describes you?		Active duty National Guard/Reserve Veteran Family member of a veteran or Servicemember Caregiver of a Veteran or Servicemember (other than family) Veteran Service Organization member VA employee Non-VA federal government employee State/local government employee General public Other role		Checkbox, one-up vertical	Multi	Y		ANRole
RJB00048		Please indicate your military period(s) of service:		Global War on Terror (OEF/OIF/OND) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other		Checkbox, one-up vertical	Multi	N		ANMilServ
AED02714		Mutually exclusive What is your age range?		Not Applicable Under 20 20-24 25-29 30-34 35-39 40-44 45-49 50-54 55-59 60-64 65-69 70-74 75-79 80-84 85 or older		Dropdown (Select-one)	Single	N		ANAge
JIC00267		What is your gender?		Male Female		Dropdown (Select-one)	Single	N		ANGender
CAS0042785		Are you of Hispanic or Latino origin or descent?		Yes No		Drop down, select one	Single	N		ANEthnicity
CAS0042786		What is your race?		American Indian or Alaska Native Asian Black or African American Native Hawaiian or Other Pacific Islander White (Caucasian) Two or More Races Other race Unknown or Do Not Wish to Reply		Drop down, select one	Single	N		ANRace
CAS0028939		Which of the following best describes the highest level of education you have completed?		Did not complete high school High school graduate Some college or vocational school College graduate Some postgraduate school Graduate or professional degree		Radio button, one-up vertical	Single	Y		ANEduc
JIC00178		In general, how would you rate your overall health?		Excellent Very Good Good Fair Poor		Drop down, select one	Single	Y		ANHealth
RJB00026		Are you a registered user on the MyHealtheVet web site?		Yes No Not sure	A	Checkbox, one-up vertical	Single	Y	Skip Logic	ANRegUser
CAS0028940	A	Your member log-in box now includes an icon for your account type. What type of My HealtheVet account do you have?		Basic (B) Advanced (A) Premium (authenticated or IPA d)(P) Not sure		Checkbox, one-up vertical	Single	Y	Skip Logic	ANUserType
ALM0169		How frequently do you visit the My HealtheVet web site?		First time Daily or more than once a day About once a week About once a month		Dropdown (Select-one)	Single	Y		ANMHVFreq

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				About every 6 months Less than every 6 months Not sure/Do not recall						
RJB00022		What were you trying to accomplish today in My HealtheVet? (Please select all that apply)		Learn more about features that are available Request a prescription refill View my medication history Use Secure Messaging to communicate with my VA health care team Use the Blue Button (Download My Data) View my VA Appointments Look up information about a health condition or medication View my lab or other test results View my VA Wellness Reminders View my VA Notes (written by my health care team) Enter my personal information (emergency contacts, etc.) Enter data that I track myself such as weight, blood pressure, blood sugar, etc. Enter information about my non-VA medications or supplements Find a VA facility Find information about VA Health Benefits Find information about VA Benefits other than health benefits Other		Checkbox, one-up vertical	Multi	Y		ANReason
ALM0172		Did you accomplish what you wanted to in My HealtheVet?		Yes No Partially Not finished yet		Dropdown (Select-one)	Single	Y		ANTaskAcc
		How did you look for information on/navigate the site today? (Please select all that apply)		Search feature Top navigation bar Links elsewhere on the page Quick links Used FAQs tab Used Learn More tab Set a bookmark in my browser to a specific page on the site Contacted the Help Desk Other /Do not recall		Checkbox, one-up vertical	Multi	Y		NavMethods
		How would you describe your navigation experience on My HealtheVet today? (Please select all that apply)		I had no difficulty navigating/browsing on this site Links often did not take me where I expected Had difficulty finding relevant information Links/labels are difficult to understand Too many links/navigational options to choose from Had technical difficulties (error messages, broken links, etc.) Could not navigate back to previous information I had a navigation difficulty not listed above		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	NavExperience
	A	What type(s) of technical difficulties did you experience today? (Please select all that apply)		Page "updating" Page did not load completely Received an error message Clicked on links that were broken Page too slow to load Other technical difficulty not listed above Do not recall		Checkbox, one-up vertical	Multi	N	Skip Logic Group	TechDifficulties
	B	On which page(s) or feature(s) did you experience the technical difficulty? (Please select all that apply)		Home page Registering for an account Logging into my account Rx Refill Health calendar VA Blue Button VA CCD Veterans Health Library VA Appointments Secure Messaging Track health Other /Do not recall		Checkbox, one-up vertical	Multi	N	Skip Logic Group	TechDiffPages
CAS0028943		Do you get care at a VA facility?		Yes No Not Sure	A, B, C, D, E, F	Checkbox, one-up vertical	Single	Y	Skip Logic	ANFacilCare
CAS0028944	A	In the past year, how often did you use a VA medical facility or service for your health care needs?		Never		Checkbox, one-up vertical	Single	N	skip logic	ANFacilFreq

A Andrea Fuhrel-Forbis:  
 DOT: Please make this answer choice mutually exclusive and gray out other options if it is selected.



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				<del>Once in the past year</del>						
				<del>2 to 11 times in the past year</del>						
				<del>12 or more times in the past year</del>						
CAS0042864	B	What is your travel time to the VA facility where you receive most of your care?		less than 30 minutes 30 minutes to under 1 hour 1 hour to under 1.5 hours 1.5 hours to under 2 hours 2 or more hours Not sure/Do not recall		Radio button, one-up-vertical	Single	Y	skip-logic	ANDist
CAS0042867	C	How many years have you been seeing your VA primary healthcare team?		Less than 1 year 1-5 years More than 5 years Not sure/Do not recall		Drop-down, select-one	Single	Y		ANVrsTeam
CAS0042868	D	Generally speaking, how satisfied are you with the quality of care and treatment that you receive from your VA healthcare team?		Very unsatisfied Unsatisfied Neither satisfied nor unsatisfied Satisfied Very satisfied Not sure/Do not recall		Radio button, one-up-vertical	Single	Y		ANSatTeam
CAS0042869	E	Overall, I trust my VA healthcare team's advice and care.		Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree Not sure/Do not recall		Radio button, one-up-vertical	Single	Y		ANTrustTeam
CAS0042814	F	Has your VA doctor or healthcare team ever recommended Secure Messaging to you?		Yes No Not Sure/Do Not Recall		Radio button, one-up-vertical	Single	Y		PREverUsed

### NEW MEANINGFUL USE Wave 2 QUESTION ROTATION

**ORIENTING QUESTION** In this survey, we are asking for your opinion on all of the My HealtheVet features EXCEPT Secure Messaging (which is asked in only one question). Therefore, as you answer the questions, please think about your experience with the other My HealtheVet features such as online prescription refills, VA Appointments, the VA Blue Button, and similar functions.

Please add a space between orienting question and the first question of the set

CAS0046942		Which of the following convinced you to first try My HealtheVet? (Please select all that apply)		My doctor uses it My doctor recommended it to me Someone on my VA healthcare team other than my doctor recommended it to me. Another Veteran recommended it to me I received a hands-on demonstration at the VA facility. I saw a video program or a poster at the VA facility. I read a printed fact sheet. I received a postcard. I received an email reminder. I received a phone call from the VA. I read or heard about it through the media (newspaper, radio, TV, or social media like Facebook or Twitter). I received or saw information materials provided in Spanish. Other		Checkbox, one-up-vertical	Multi	Y		PRtrial
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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
				<del>Not sure/Do-Not-Recall</del>						
CAS0046943		How long have you been using My HealtheVet?		Less than 6 months		Radio button, one-up vertical	Single	Y		PRYrsUse
				6 months - less than 1 year						

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 Date: 6/23/2009  
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				1-2 years						
				More than 2 years						
				Not sure/Do Not Recall						
<b>ORIENTING QUESTION</b> <i>The following questions ask about how frequently you use the key features of My HealtheVet.</i>										
Please add a space between orienting question and the first question of the set										
CAS0046944		<del>in the past year, how frequently have you used the Blue Button to access your VA personal health record information?</del>		Never		Radio button, one-up-vertical	single	Y		PRTaskFreq1
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046945		<del>in the past year, how frequently have you used Secure Messaging to communicate with your doctor or healthcare team?</del>		Never		Radio button, one-up-vertical	single	Y		PRTaskFreq2
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046946		<del>in the past year, how frequently have you used My HealtheVet to check your upcoming VA appointments?</del>		Never		Radio button, one-up-vertical	single	Y		PRTaskFreq3
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046947		<del>in the past year, how frequently have you used My HealtheVet to request a prescription refill?</del>		Never		Radio button, one-up-vertical	single	Y		PRTaskFreq4
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046948		<del>in the past year, how frequently have you used My HealtheVet to check your VA prescription history?</del>		Never		Radio button, one-up-vertical	Multi	Y		PRMedFreq5
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046949		<del>in the past year, how frequently have you used My HealtheVet Blue Button to check your VA Notes (the visit notes written by your VA healthcare team)?</del>		Never		Radio button, one-up-vertical	single	Y		PRTaskFreq6
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046950		<del>in the past year, how frequently have you used My HealtheVet to check on your lab or test results (for example: blood tests, pathology reports, radiology reports, etc.)?</del>		Never		Radio button, one-up-vertical	single	Y		PRTaskFreq7

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				<del>1-2 times</del>						
				<del>3-9 times</del>						
				<del>10 or more times</del>						
<del>CAS0046051</del>		<del>in the past year, how frequently have you used My HealtheVet to check your vitals and readings?</del>		Never		Radio button, one-up vertical	single	Y		PRTaskFreq8

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				1-2 times						
				3-9 times						
				10 or more times						
CAS0046952		in the past year, how frequently have you used My HealtheVet to check your health summary using the VA Continuity of Care Document (VA CCD)?		Never		Radio button, one-up-vertical	single	Y		PRTaskFreq9
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046953		in the past year, which of the following other types of information have you accessed in My HealtheVet or the VA Blue Button? (Please select all that apply)		VA Allergies and Adverse Reactions		Radio button, one-up-vertical	Multi	Y		PROTaskFreq
				VA Immunizations						
				VA Problem List (active health issues and conditions)						
				VA Admissions and Discharges						
				VA Wellness Reminders (for example: shots, cancer screening)						
				Department of Defense (DoD) Military Service Information						
				None of the above						
<b>ORIENTING QUESTION</b>		The following questions ask about any information that you may self-enter to My HealtheVet.								
		Please add a space between orienting question and the first question of the set								
CAS0046954		in the past year, how frequently have you used My HealtheVet to self-enter your medications and supplements?		Never		Radio button, one-up-vertical	single	Y		PRSEFreq1
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046955		in the past year, how frequently have you used My HealtheVet to self-enter your lab and test results?		Never		Radio button, one-up-vertical	single	Y		PRSEFreq2
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046956		in the past year, how frequently have you used My HealtheVet to self-enter your allergies and adverse reactions?		Never		Radio button, one-up-vertical	single	Y		PRSEFreq3
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046957		in the past year, how frequently have you used My HealtheVet to self-enter your vitals and readings?		Never		Radio button, one-up-vertical	single	Y		PRSEFreq4

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				1-2 times						
				3-9 times						
				10 or more times						
CAS0046958		In the past year, how frequently have you used My HealtheVet to self-enter information in your food journal?		Never		Radio button, one-up-vertical	single	Y		PRSEFreq5
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046959		In the past year, how frequently have you used My HealtheVet to self-enter information in your activity journal?		Never		Radio button, one-up-vertical	single	Y		PRSEFreq6
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046924		In the past year, how frequently have you used the My Goals feature in My HealtheVet to self-enter your health goals?		Never		Radio button, one-up-vertical	single	Y		PRSEFreq7
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046925		In the past year, which other types of information have you self-entered into your My HealtheVet personal health record? (Please select all that apply)				Radio button, one-up-vertical	Multi	X		PRSEOFreq
				immunizations, self-reported						
				Medical events, self-reported						
				Family health history, self-reported						
				Military health history, self-reported						
				Treatment facility, self-reported						
				Health insurance, self-reported						
				Garegiver names and contacts, self-reported						
				Health calendar, self-reported						
				Personal information (contact information, emergency contacts), self-reported						
				None of the above						
<b>ORIENTING QUESTION:</b> The following questions ask about communication you may have with your VA healthcare team and your non-VA providers. They also ask about two sources of information that you may use in My HealtheVet, either health information that you self-entered or information automatically provided to you by your VA healthcare team.										
Please add a space between orienting question and the first question of the set										
CAS0046926		In the past year, how frequently have you communicated with your VA primary healthcare team about information that you self-entered into My HealtheVet? (for example, your home blood glucose or blood pressure measurements)		Never		Radio button, one-up-vertical		Y		PRVASelfFreq

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				1-2 times						
				3-9 times						
				10 or more times						
CAS0046927		<del>in the past year, how frequently have you communicated with your VA primary healthcare team about information that you accessed from your VA medical record in My HealtheVet? (for example, your VA Notes)</del>		Never		Radio button, one-up-vertical		Y		PRVAMHVFreq
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046928		<del>in the past year, how frequently have you communicated with your other VA healthcare providers (for example, your specialist physicians, therapists, counselors and coordinators) about information that you self-entered into My HealtheVet?</del>		Never		Radio button, one-up-vertical		Y		PROtherSelfFreq
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046962		<del>in the past year, how frequently have you communicated with your other VA healthcare providers (for example, your specialist physicians, therapists, counselors and coordinators) about information that you accessed from your VA medical record in My HealtheVet? (for example, your VA Notes)</del>		Never		Radio button, one-up-vertical		Y		PROtherMHVFreq
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046963		<del>in the past year, how frequently have you used My HealtheVet information when you communicated with your VA healthcare team about care you received outside of the VA? (for example, tests done elsewhere or a non-VA emergency department visit)</del>		Never		Radio button, one-up-vertical	single	Y		PROutsideCare
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046964		<del>in the past year, how frequently have you used My HealtheVet information when you communicated with your non-VA providers about care you received at the VA?</del>		Never		Radio button, one-up-vertical	single	Y		PRNonVAProvider
				1-2 times						
				3-9 times						
				10 or more times						
				I do not have any non-VA providers						

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CAS0046964		Which of the following methods do you use to access the My HealtheVet website? (Please select all that apply)		Computer or laptop Mobile phone (for example: iPhone, Android) Mobile tablet (for example: iPad, Android) Kiosk Television (for example: interactive Web TV) Other		Checkbox, one-up-vertical	Multi	Y		PRDevice
<p><b>ORIENTING INTRODUC</b> Your feedback is very important to us. Please think about your use of My HealtheVet features other than Secure Messaging when answering the following questions. —</p> <p>Please add a space between orientating question and the first question of the set</p>										
CAS0046966		The information in My HealtheVet is accurate.		Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree Not sure/Do Not Recall		Radio button, one-up-vertical	Single	Y		PRAccurate
CAS0046967		The information in My HealtheVet is easy to understand.		Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree Not sure/Do Not Recall		Radio button, one-up-vertical	Single	Y		PREasy
CAS0046968		New or updated information in My HealtheVet is generally available to me in a timely manner.		Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree Not sure/Do Not Recall		Radio button, one-up-vertical	Single	Y		PRTimely-
CAS0046969		My HealtheVet is a reliable system. (That is, I can always count on it working.)		Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree Not sure/Do Not Recall		Radio button, one-up-vertical	Single	Y		PRProtect
CAS0046970		I am confident that My HealtheVet protects the privacy and security of my personal health information.		Strongly disagree		Radio button, one-up-vertical	Single	Y		PRPrivate



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				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						
				Not sure/Do Not Recall						
GAS0046971		It is easy to find the different My HealtheVet features that I want to use:		Strongly disagree		Radio button, one-up-vertical	Single	Y		PRNavToSM
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						
				Not sure/Do Not Recall						
GAS0046972		It is easy to navigate within the My HealtheVet features (for example, checking my VA Prescription status then requesting a refill).		Strongly disagree		Radio button, one-up-vertical	Single	Y		PRNavInSM
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						
				Not sure/Do Not Recall						
GAS0046973		I trust my healthcare information when I receive it through My HealtheVet.		Strongly disagree		Radio button, one-up-vertical	Single	Y		PRTrustOnline
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						
				Not sure/Do Not Recall						
GAS0046974		Regarding my personal health goals, I use My HealtheVet to help me. (Please select all that apply)				Checkbox, one-up-vertical	Multi	Y		PRGoals
				Self-enter and track my personal health goals						
				Gain peace of mind about my personal health goals-						
				Coordinate with my VA healthcare team based on my personal health goals						
				None of the above						
GAS0046975		Regarding my VA medications, I use My HealtheVet to help me. (Please select all that apply)				Checkbox, one-up-vertical	Multi	Y		PRMeds
				Review and understand my VA-prescribed medications						
				Gain peace of mind about my VA-prescribed medications-						
				Coordinate with my VA healthcare team about my VA-prescribed medications						
				None of the above						

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CAS0046929		Regarding my VA tests and procedures, I use My HealtheVet to help me. (Please select all that apply)		Review and understand the tests and procedures that I receive from VA Gain peace of mind from my VA healthcare team about tests and procedures that I receive from VA Coordinate with my VA healthcare team about the tests and procedures that I receive from VA None of the above		Checkbox, one-up-vertical	Multi	Y		PRTestProc
CAS0046930		Regarding my mental and emotional health, I use My HealtheVet to help me. (Please select all that apply)		Review and understand my mental and emotional health and any prescribed treatment Gain peace of mind about my mental and emotional health and any prescribed treatment Coordinate with my VA healthcare team about my mental and emotional health and any prescribed treatment None of the above		Checkbox, one-up-vertical	Multi	Y		PRMentalHealth
CAS0046931		Regarding my VA preventive care (for example, screenings for type-2 diabetes, cholesterol, depression), I use My HealtheVet to help me. (Please select all that apply)		Review and understand my VA preventive care Gain peace of mind about my VA preventive care Coordinate with my VA healthcare team about my VA preventive care None of the above		Checkbox, one-up-vertical	Multi	Y		PRPreventive
CAS0046932		Regarding things I can do for my health (such as diet and exercise), I use My HealtheVet to help me. (Please select all that apply)		Review and understand specific things I can do to improve my health or prevent illness Self-enter and track specific things I can do to improve my health or prevent illness Gain peace of mind about specific things I can do to improve my health or prevent illness Coordinate with my VA healthcare team about specific things I can do to improve my health or prevent illness None of the above		Checkbox, one-up-vertical	Multi	Y		PRSelfCare
CAS0046933		After treatment, labs or tests, I review my results on My HealtheVet to see if I need a follow-up call or visit.		Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree		Radio button, one-up-vertical	Single	Y		PRFollowUp
CAS0046934		I use My HealtheVet information to help me make better health and healthcare decisions.		Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree		Radio button, one-up-vertical	Single	Y		PRDecisInfo
CAS0046935		I use My HealtheVet to help me judge when it is necessary to call or go see my VA healthcare team.		Strongly disagree Disagree		Radio button, one-up-vertical	Single	Y		PRDecisCall

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				Neither-agree-nor-disagree						
				Agree						
				Strongly agree						
CAS0046936		I use My HealtheVet to help me figure out solutions when new problems arise with my health.		Strongly disagree		Radio button, one-up-vertical	Single	Y		PRSolutions
				Disagree						
				Neither-agree-nor-disagree						
				Agree						
				Strongly agree						
CAS0046937		I have all the information I need to manage my health and healthcare.		Strongly disagree		Radio button, one-up-vertical	Single	Y		OUTInfo
				Disagree						
				Neither-agree-nor-disagree						
				Agree						
				Strongly agree						
CAS0046938		I am confident in working with my VA healthcare team to manage my health and healthcare.		Strongly disagree		Radio button, one-up-vertical	Single	Y		OUTTeam
				Disagree						
				Neither-agree-nor-disagree						
				Agree						
				Strongly agree						
CAS0046939		I feel in control of my health and healthcare (such as taking part in decisions or following through on any medication, treatment or health routine).		Strongly disagree		Radio button, one-up-vertical	Single	Y		OUTControl
				Disagree						
				Neither-agree-nor-disagree						
				Agree						
				Strongly agree						
CAS0046940		I am able to achieve my long-term health and healthcare goals (such as being self-reliant, living longer and better, or knowing that my family and friends can depend on me).		Strongly disagree		Radio button, one-up-vertical	Single	Y		OUTAchGoals
				Disagree						
				Neither-agree-nor-disagree						
				Agree						
				Strongly agree						
CAS0046941		I intend to continue using My HealtheVet in the future.		Strongly disagree		Radio button, one-up-vertical	Single	Y		OUTIntentUse
				Disagree						
				Neither-agree-nor-disagree						
				Agree						
				Strongly agree						
CAS0046982		I intend to recommend My HealtheVet to others.		Strongly disagree		Radio button, one-up-vertical	Single	Y		OUTIntentRec

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				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						
CAS0042904		How often do you find that information from the VA (in print or online) about your medical condition is difficult to understand?		Never or almost never Infrequently Occasionally Frequently Very frequently or always Not sure/Do not recall		Radio button, one-up vertical	Single	Y		ANHthLit
RJB00029		My use of the My HealtheVet personal health record has improved my ability to manage my health.		Strongly disagree Disagree Not sure Disagree Agree Strongly agree Not applicable		Radio button, one-up vertical	Single	Y		MHV improve Health
CAS0042905		Overall, how confident are you that you could get health-related advice or information if you needed it by using a computer, smart phone or tablet (like an iPhone or iPad)?		Not at all confident Somewhat confident Moderately confident Confident Very confident Not sure		Radio button, one-up vertical	Single	Y		ANHthSearch
CAS0029040		What additional services would you like to see on My HealtheVet? (Please select all that apply)		Schedule or change my VA appointments Track the status of my prescription refill delivery View/pay my VA bills/copayments View a list of my VA health care providers and their contact information Use a mobile app for My HealtheVet Join an online forum to discuss health issues with other Veterans Advance check-in for my VA clinic visits Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver) Authorize sharing information that I have stored in My HealtheVet with my VA health care team Authorize sharing information that I have stored in My HealtheVet with my Non-VA health care provider Check to determine if my different medications are safe when taken together More online educational programs Receive a monthly email newsletter Receive notification of new content/features on the site Other		Checkbox, one-up vertical	Multi	N		Additional Services
ALM0173		What is the main improvement that you would suggest for the My HealtheVet web site?				Text area, no char limit		N		ENDRequest
AED06379		Have you completed this survey within the past 3 months?		Yes No Don't recall		Radio button, one-up vertical	Single	N		Survey

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ALM0170		Which of the following best describes you?		Active duty National Guard/Reserve Veteran Family member of a veteran or Servicemember Caregiver of a Veteran or Servicemember (other than family) Veteran Service Organization member VA employee Non-VA federal government employee State/local government employee General public Other role		Checkbox, one-up vertical	Multi	Y		ANRole
RJB00048		Please indicate your military period(s) of service:		Global War on Terror (OEF/OIF/OND) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other		Checkbox, one-up vertical	Multi	N		ANMilServ
AED02714		Mutually exclusive What is your age range?		Not Applicable Under 20 20-24 25-29 30-34 35-39 40-44 45-49 50-54 55-59 60-64 65-69 70-74 75-79 80-84 85 or older		Dropdown (Select-one)	Single	N		ANAge
JIC00267		What is your gender?		Male Female		Dropdown (Select-one)	Single	N		ANGender
CAS0042785		Are you of Hispanic or Latino origin or descent?		Yes No		Drop down, select one	Single	N		ANEthnicity
CAS0042786		What is your race?-		American Indian or Alaska Native Asian Black or African American Native Hawaiian or Other Pacific Islander White (Caucasian) Two or More Races Other race Unknown or Do Not Wish to Reply		Drop down, select one	Single	N		ANRace
CAS0028939		Which of the following best describes the highest level of education you have completed?		Did not complete high school High school graduate Some college or vocational school College graduate Some postgraduate school Graduate or professional degree		Radio button, one-up vertical	Single	Y		ANEduc
JIC00178		In general, how would you rate your overall health?		Excellent Very Good Good Fair Poor		Drop down, select one	Single	Y		ANHealth
RJB00026		Are you a registered user on the MyHealtheVet web site?		Yes No Not sure	A	Checkbox, one-up vertical	Single	Y	Skip Logic	ANRegUser
CAS0028940	A	Your member log-in box now includes an icon for your account type. What type of My HealtheVet account do you have?		Basic (B) Advanced (A)		Checkbox, one-up vertical	Single	Y	Skip Logic	ANUserType

Model Instance Name: VA - My HealtheVet  
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 Date: 6/23/2009  
 20140110 - MHV Meaningful Use Wave 2 I Custom Questions.xlsx

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				Premium (authenticated or IPA'd)(P)						
ALM0169		How frequently do you visit the My HealtheVet web site?		Not sure First time Daily or more than once a day About once a week About once a month About every 6 months Less than every 6 months Not sure/Do not recall		Dropdown (Select-one)	Single	Y		ANMHVFreq
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)		Learn more about features that are available Request a prescription refill View my medication history Use Secure Messaging to communicate with my VA health care team Use the Blue Button (Download My Data) View my VA Appointments Look up information about a health condition or medication View my lab or other test results View my VA Wellness Reminders View my VA Notes (written by my health care team) Enter my personal information (emergency contacts, etc.) Enter data that I track myself such as weight, blood pressure, blood sugar, etc. Enter information about my non-VA medications or supplements Find a VA facility Find information about VA Health Benefits Find information about VA Benefits other than health benefits Other		Checkbox, one-up vertical	Multi	Y		ANReason
ALM0172		Did you accomplish what you wanted to in My HealtheVet?		Yes No Partially Not finished yet		Dropdown (Select-one)	Single	Y		ANTaskAcc
CAS0028943		Do you get care at a VA facility?		Yes No Not Sure	A, B, C, D, E, F	Checkbox, one-up vertical	Single	Y	Skip Logic	ANFacilCare
CAS0028944	A	In the past year, how often did you use a VA medical facility or service for your health care needs?		Never Once in the past year 2 to 11 times in the past year 12 or more times in the past year		Checkbox, one-up vertical	Single	N	skip logic	ANFacilFreq
CAS0042864	B	What is your travel time to the VA facility where you receive most of your care?		less than 30 minutes 30 minutes to under 1 hour 1 hour to under 1.5 hours 1.5 hours to under 2 hours 2 or more hours Not sure/Do not recall		Radio button, one-up vertical	Single	Y	skip logic	ANDist
CAS0042867	C	How many years have you been seeing your VA primary healthcare team?		Less than 1 year 1-5 years More than 5 years Not sure/Do not recall		Drop-down, select one	Single	Y		ANYrsTeam
CAS0042868	D	Generally speaking, how satisfied are you with the quality of care and treatment that you receive from your VA healthcare team?		Very unsatisfied Unsatisfied Neither satisfied nor unsatisfied Satisfied Very satisfied		Radio button, one-up vertical	Single	Y		ANSatTeam

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CAS0042869	B	Overall, I trust my VA healthcare team's advice and care.		<del>Not sure/Do not recall</del> <del>Strongly disagree</del> <del>Disagree</del> <del>Neither agree nor disagree</del> <del>Agree</del> <del>Strongly agree</del> <del>Not sure/Do not recall</del>		Radio button, one-up-vertical	Single	N		ANTrustTeam
CAS0042814	F	Has your VA doctor or healthcare team ever recommended Secure Messaging to you?		Yes No Not Sure/Do Not Recall		Radio button, one-up-vertical	Single	Y		PREverUsed
<b>NEW MEANINGFUL USE Wave 2 QUESTION ROTATION</b>										
<b>ORIENTING QUESTION</b> In this survey, we are asking for your opinion on all of the My HealtheVet features EXCEPT Secure Messaging (which is asked in only one question). Therefore, as you answer the questions, please think about your experience with the other My HealtheVet features such as online prescription refills, VA Appointments, the VA Blue Button, and similar functions.										
<div style="border: 1px solid black; padding: 5px; margin: 5px 0;">           Please add a space between orienting question and the first question of the set         </div>										
CAS0046942		Which of the following convinced you to first try My HealtheVet? (Please select all that apply)		My doctor uses it My doctor recommended it to me Someone on my VA healthcare team other than my doctor recommended it to me. Another Veteran recommended it to me. I received a hands-on demonstration at the VA facility. I saw a video program or a poster at the VA facility. I read a printed fact sheet. I received a postcard. I received an email reminder. I received a phone call from the VA. I read or heard about it through the media (newspaper, radio, TV, or social media like Facebook or Twitter). I received or saw information materials provided in Spanish. Other		Checkbox, one-up-vertical	Multi	N		PRTrial
CAS0046943		How long have you been using My HealtheVet?		Less than 6 months 6 months - less than 1 year Not sure/Do Not Recall		Radio button, one-up-vertical	Single	Y		PRYrsUse

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				1-2 years						
				More than 2 years						
				Not sure/Do Not Recall						
<b>ORIENTING QUESTION:</b> <i>The following questions ask about how frequently you use the key features of My HealtheVet.</i>										
<div style="border: 1px solid black; padding: 5px; background-color: yellow;">           Please add a space between orienting question and the first question of the set         </div>										
GAS0046944		in the past year, how frequently have you used the Blue Button to access your VA personal health record information?		Never		Radio button, one-up-vertical	single	Y		PRTaskFreq1
				1-2 times						
				3-9 times						
				10 or more times						
GAS0046945		in the past year, how frequently have you used Secure Messaging to communicate with your doctor or healthcare team?		Never		Radio button, one-up-vertical	single	Y		PRTaskFreq2
				1-2 times						
				3-9 times						
				10 or more times						
GAS0046946		in the past year, how frequently have you used My HealtheVet to check your upcoming VA appointments?		Never		Radio button, one-up-vertical	single	Y		PRTaskFreq3
				1-2 times						
				3-9 times						
				10 or more times						
GAS0046947		in the past year, how frequently have you used My HealtheVet to request a prescription refill?		Never		Radio button, one-up-vertical	single	Y		PRTaskFreq4
				1-2 times						
				3-9 times						
				10 or more times						
GAS0046948		in the past year, how frequently have you used My HealtheVet to check your VA prescription history?		Never		Radio button, one-up-vertical	Multi	Y		PRMedFreq5
				1-2 times						
				3-9 times						
				10 or more times						
GAS0046949		in the past year, how frequently have you used My HealtheVet Blue Button to check your VA Notes (the visit notes written by your VA healthcare team)?		Never		Radio button, one-up-vertical	single	Y		PRTaskFreq6
				1-2 times						



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				3-9 times						
				10 or more times						
<del>CAS0046950</del>		<del>in the past year how frequently have you used My HealtheVet to check on your lab or test results for example blood tests pathology reports radiology reports, etc.?</del>		Never		Radio button, one-up vertical	single	Y		PRTaskFreq7
				1-2 times						
				3-9 times						
				10 or more times						
<del>CAS0046951</del>		<del>in the past year how frequently have you used My HealtheVet to check your vitals and readings?</del>		Never		Radio button, one-up vertical	single	Y		PRTaskFreq8

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				1-2 times						
				3-9 times						
				10 or more times						
CAS0046952		in the past year, how frequently have you used My HealtheVet to check your health summary using the VA Continuity of Care Document (VA CCD)?		Never		Radio button, one-up-vertical	single	Y		PRTaskFreq9
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046953		in the past year, which of the following other types of information have you accessed in My HealtheVet or the VA Blue Button? (Please select all that apply)				Radio button, one-up-vertical	Multi	Y		PROTaskFreq
				VA Allergies and Adverse Reactions						
				VA Immunizations						
				VA Problem List (active health issues and conditions)						
				VA Admissions and Discharges						
				VA Wellness Reminders (for example, shots, cancer screening)						
				Department of Defense (DoD) Military Service Information						
				None of the above						
[ORIENTING QUESTION]		The following questions ask about any information that you may self-enter to My HealtheVet.								
		Please add a space between orienting question and the first question of the set								
CAS0046954		in the past year, how frequently have you used My HealtheVet to self-enter your medications and supplements?		Never		Radio button, one-up-vertical	single	Y		PRSEFreq1
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046955		in the past year, how frequently have you used My HealtheVet to self-enter your lab and test results?		Never		Radio button, one-up-vertical	single	Y		PRSEFreq2
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046956		in the past year, how frequently have you used My HealtheVet to self-enter your allergies and adverse reactions?		Never		Radio button, one-up-vertical	single	Y		PRSEFreq3

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				1-2 times						
				3-9 times						
				10 or more times						
CAS0046957		in the past year, how frequently have you used My HealtheVet to self-enter your vitals and readings?		Never		Radio button, one-up-vertical	single	Y		PRSEFreq4
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046958		in the past year, how frequently have you used My HealtheVet to self-enter information in your food journal?		Never		Radio button, one-up-vertical	single	Y		PRSEFreq5
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046959		in the past year, how frequently have you used My HealtheVet to self-enter information in your activity journal?		Never		Radio button, one-up-vertical	single	Y		PRSEFreq6
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046924		in the past year, how frequently have you used the My Goals feature in My HealtheVet to self-enter your health goals?		Never		Radio button, one-up-vertical	single	Y		PRSEFreq7
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046925		in the past year, which other types of information have you self-entered into your My HealtheVet personal health record? (Please select all that apply)				Radio button, one-up-vertical	Multi	Y		PRSEOFreq
				immunizations, self-reported						
				Medical events, self-reported						
				Family health history, self-reported						
				Military health history, self-reported						
				Treatment facility, self-reported						
				Health insurance, self-reported						
				Caregiver names and contacts, self-reported						
				Health calendar, self-reported						

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				<del>Personal information (contact information, emergency contacts), self-reported</del>						
				<del>None of the above</del>						
<p><b>ORIENTING QUESTION:</b> <i>The following questions ask about communication you may have with your VA healthcare team and your non-VA providers. They also ask about two sources of information that you may use in My HealtheVet, either health information that you self-entered or information automatically provided to you by your VA healthcare team.</i></p> <p>Please add a space between orienting question and the first question of the set</p>										
GAS0046926		<del>in the past year, how frequently have you communicated with your VA primary healthcare team about information that you self-entered into My HealtheVet? (for example: your home blood glucose or blood pressure measurements)</del>		Never		Radio button, one-up-vertical		Y		PRVASELFREQ
				1-2 times						
				3-9 times						
				10 or more times						
GAS0046927		<del>in the past year, how frequently have you communicated with your VA primary healthcare team about information that you accessed from your VA medical record in My HealtheVet? (for example: your VA Notes)</del>		Never		Radio button, one-up-vertical		Y		PRVAMHVFREQ
				1-2 times						
				3-9 times						
				10 or more times						
GAS0046928		<del>in the past year, how frequently have you communicated with your other VA healthcare providers (for example: your specialist physicians, therapists, counselors and coordinators) about information that you self-entered into My HealtheVet?</del>		Never		Radio button, one-up-vertical		Y		PROtherselfFREQ
				1-2 times						
				3-9 times						
				10 or more times						
GAS0046962		<del>in the past year, how frequently have you communicated with your other VA healthcare providers (for example: your specialist physicians, therapists, counselors and coordinators) about information that you accessed from your VA medical record in My HealtheVet? (for example: your VA Notes)</del>		Never		Radio button, one-up-vertical		Y		PROtherMHVFREQ
				1-2 times						
				3-9 times						
				10 or more times						

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CAS0046963		<del>in the past year, how frequently have you used My HealtheVet information when you communicated with your VA health care team about care you received outside of the VA? (for example: tests done elsewhere or a non-VA emergency department visit)</del>	Never			Radio button, one-up-vertical	single	Y		PROutsideCare
			1-2 times							
			3-9 times							
			10 or more times							
CAS0046964		<del>in the past year, how frequently have you used My HealtheVet information when you communicated with your non-VA providers about care you received at the VA?</del>	Never			Radio button, one-up-vertical	single	Y		PRNonVAProvider
			1-2 times							
			3-9 times							
			10 or more times							
			I do not have any non-VA providers							
CAS0046964		Which of the following methods do you use to access the My HealtheVet website? (Please select all that apply)	Computer or laptop			Checkbox, one-up-vertical	Multi	Y		PRDevice
			Mobile phone (for example: iPhone, Android)							
			Mobile tablet (for example: iPad, Android)							
			Kiosk							
			Television (for example: interactive Web TV)							
			Other							
ORIENTING INTRODUC		Your feedback is very important to us. Please think about your use of My HealtheVet features other than Secure Messaging when answering the following questions. --- Please add a space between orientating question and the first question of the set								
CAS0046966		The information in My HealtheVet is accurate.	Strongly disagree			Radio button, one-up-vertical	Single	Y		PRAccurate
			Disagree							
			Neither agree nor disagree							
			Agree							
			Strongly agree							
			Not sure/Do Not Recall							
CAS0046967		The information in My HealtheVet is easy to understand.	Strongly disagree			Radio button, one-up-vertical	Single	Y		PREasy
			Disagree							

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				Neither-agree-nor-disagree						
				Agree						
				Strongly-agree						
				Not-sure/Do-Not-Recall						
GAS0046968		New or updated information in My HealtheVet is generally available to me in a timely manner.		Strongly disagree		Radio-button, one-up-vertical	Single	Y		PRTimely-
				Disagree						
				Neither-agree-nor-disagree						
				Agree						
				Strongly-agree						
				Not-sure/Do-Not-Recall						
GAS0046969		My HealtheVet is a reliable system. (That is, I can always count on it working.)		Strongly disagree		Radio-button, one-up-vertical	Single	Y		PRProtect
				Disagree						
				Neither-agree-nor-disagree						
				Agree						
				Strongly-agree						
				Not-sure/Do-Not-Recall						
GAS0046970		I am confident that My HealtheVet protects the privacy and security of my personal health information.		Strongly disagree		Radio-button, one-up-vertical	Single	Y		PRPrivate
				Disagree						
				Neither-agree-nor-disagree						
				Agree						
				Strongly-agree						
				Not-sure/Do-Not-Recall						
GAS0046971		It is easy to find the different My HealtheVet features that I want to use.		Strongly disagree		Radio-button, one-up-vertical	Single	Y		PRNavToSM
				Disagree						
				Neither-agree-nor-disagree						
				Agree						
				Strongly-agree						
				Not-sure/Do-Not-Recall						
GAS0046972		It is easy to navigate within the My HealtheVet features (for example, checking my VA Prescription status then requesting a refill).		Strongly disagree		Radio-button, one-up-vertical	Single	Y		PRNavinSM
				Disagree						
				Neither-agree-nor-disagree						

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				Agree						
				Strongly agree						
				Not sure/Do Not Recall						
GAS0046973		I trust my healthcare information when I receive it through My HealtheVet.		Strongly disagree		Radio button, one-up-vertical	Single	Y		PRTrustOnline
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						
				Not sure/Do Not Recall						
GAS0046974		Regarding my personal health goals, I use My HealtheVet to help me. (Please select all that apply)		Self-enter and track my personal health goals		Checkbox, one-up-vertical	Multi	Y		PRGoals
				Gain peace of mind about my personal health goals						
				Coordinate with my VA healthcare team based on my personal health goals						
				None of the above						
GAS0046975		Regarding my VA medications, I use My HealtheVet to help me. (Please select all that apply)		Review and understand my VA-prescribed medications		Checkbox, one-up-vertical	Multi	Y		PRMeds
				Gain peace of mind about my VA-prescribed medications						
				Coordinate with my VA healthcare team about my VA-prescribed medications						
				None of the above						
GAS0046929		Regarding my VA tests and procedures, I use My HealtheVet to help me. (Please select all that apply)		Review and understand the tests and procedures that I receive from VA		Checkbox, one-up-vertical	Multi	Y		PRTestProc
				Gain peace of mind from my VA healthcare team about tests and procedures that I receive from VA						
				Coordinate with my VA healthcare team about the tests and procedures that I receive from VA						
				None of the above						
GAS0046930		Regarding my mental and emotional health, I use My HealtheVet to help me. (Please select all that apply)		Review and understand my mental and emotional health and any prescribed treatment		Checkbox, one-up-vertical	Multi	Y		PRMentalHealth
				Gain peace of mind about my mental and emotional health and any prescribed treatment						
				Coordinate with my VA healthcare team about my mental and emotional health and any prescribed treatment						
				None of the above						

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CAS0046931		Regarding my VA preventive care (for example: screenings for type 2 diabetes, cholesterol, depression), I use My HealtheVet to help me. (Please select all that apply)				Checkbox, one-up-vertical	Multi	Y		PRPreventive
				Review and understand my VA preventive care						
				Gain peace of mind about my VA preventive care						
				Coordinate with my VA healthcare team about my VA preventive care						
				None of the above						
CAS0046932		Regarding things I can do for my health (such as diet and exercise), I use My HealtheVet to help me. (Please select all that apply)				Checkbox, one-up-vertical	Multi	Y		PRSelfCare
				Review and understand specific things I can do to improve my health or prevent illness						
				Self-enter and track specific things I can do to improve my health or prevent illness						
				Gain peace of mind about specific things I can do to improve my health or prevent illness						
				Coordinate with my VA healthcare team about specific things I can do to improve my health or prevent illness						
				None of the above						
CAS0046933		After treatment, labs or tests, I review my results on My HealtheVet to see if I need a follow-up call or visit.				Radio button, one-up-vertical	Single	Y		PRFollowUp
				Strongly disagree						
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						
CAS0046934		I use My HealtheVet information to help me make better health and healthcare decisions.				Radio button, one-up-vertical	Single	Y		PRDecisInfo
				Strongly disagree						
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						
CAS0046935		I use My HealtheVet to help me judge when it is necessary to call or go see my VA healthcare team.				Radio button, one-up-vertical	Single	Y		PRDecisCall
				Strongly disagree						
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						
CAS0046936		I use My HealtheVet to help me figure out solutions when new problems arise with my health.				Radio button, one-up-vertical	Single	Y		PRSolutions
				Strongly disagree						
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						



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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
CAS0046937		I have all the information I need to manage my health and healthcare.		Strongly disagree		Radio button, one-up-vertical	Single	Y		OUTInfo
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						
CAS0046938		I am confident in working with my VA healthcare team to manage my health and healthcare.		Strongly disagree		Radio button, one-up-vertical	Single	Y		OUTTeam
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						
CAS0046939		I feel in control of my health and healthcare (such as taking part in decisions or following through on any medication, treatment or health routine).		Strongly disagree		Radio button, one-up-vertical	Single	Y		OUTControl
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						
CAS0046940		I am able to achieve my long-term health and healthcare goals (such as being self-reliant, living longer and better, or knowing that my family and friends can depend on me).		Strongly disagree		Radio button, one-up-vertical	Single	Y		OUTAchGoals
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						
CAS0046941		I intend to continue using My HealtheVet in the future.		Strongly disagree		Radio button, one-up-vertical	Single	Y		OUTIntentUse
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						
CAS0046982		I intend to recommend My HealtheVet to others.		Strongly disagree		Radio button, one-up-vertical	Single	Y		OUTIntentRec
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						

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CAS0042904		How often do you find that information from the VA (in print or online) about your medical condition is difficult to understand?		<del>Never or almost never</del> <del>infrequently</del> <del>Occasionally</del> <del>Frequently</del> <del>Very frequently or always</del> <del>Not sure/Do not recall</del>		Radio button, one-up vertical	Single	Y		ANH1thLit
RJB00029		My use of the My HealtheVet personal health record has improved my ability to manage my health.		Strongly disagree Disagree Not sure Disagree Agree Strongly agree Not applicable		Radio button, one-up vertical	Single	Y		MHV improve Health
CAS0042905		Overall, how confident are you that you could get health-related advice or information if you needed it by using a computer, smart phone or tablet (like an iPhone or iPad)?		<del>Not at all confident</del> <del>Somewhat confident</del> <del>Moderately confident</del> <del>Confident</del> <del>Very confident</del> <del>Not sure</del>		Radio button, one-up vertical	Single	Y		ANH1thSearch
CAS0029040		What additional services would you like to see on My HealtheVet? (Please select all that apply)		Schedule or change my VA appointments Track the status of my prescription refill delivery View/pay my VA bills/copayments View a list of my VA health care providers and their contact information Use a mobile app for My HealtheVet Join an online forum to discuss health issues with other Veterans Advance check-in for my VA clinic visits Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver) Authorize sharing information that I have stored in My HealtheVet with my VA health care team Authorize sharing information that I have stored in My HealtheVet with my Non-VA health care provider Check to determine if my different medications are safe when taken together More online educational programs Receive a monthly email newsletter Receive notification of new content/features on the site Other		Checkbox, one-up vertical	Multi	N		Additional Services
ALM0173		What is the main improvement that you would suggest for the My HealtheVet web site?				Text area, no char limit		N		ENDRequest
AED06379		Have you completed this survey within the past 3 months?		Yes No Don't recall		Radio button, one-up vertical	Single	N		Survey

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ALM0170		Which of the following <b>best describes you?</b>	Active duty National Guard/Reserve Veteran Family member of a veteran or Servicemember Caregiver of a Veteran or Servicemember (other than family) Veteran Service Organization member VA employee Non-VA federal government employee State/local government employee General public Other role		Checkbox, one-up vertical	Multi	Y		ANRole
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF/OND) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other		Checkbox, one-up vertical	Multi	N		ANMilServ
AED02714		What is your age range?	Not Applicable Under 20 20-24 25-29 30-34 35-39 40-44 45-49 50-54 55-59 60-64 65-69 70-74 75-79 80-84 85 or older		Dropdown (Select-one)	Single	N		ANAge
JIC00267		What is your gender?	Male Female		Dropdown (Select-one)	Single	N		ANGender
CAS0042785		Are you of Hispanic or Latino origin or descent?	Yes No		Drop down, select one	Single	N		ANEthnicity
CAS0042786		What is your race?	American Indian or Alaska Native Asian Black or African American Native Hawaiian or Other Pacific Islander White (Caucasian) Two or More Races Other race Unknown or Do Not Wish to Reply		Drop down, select one	Single	N		ANRace
CAS0028939		Which of the following best describes the highest level of education you have completed?	Did not complete high school High school graduate Some college or vocational school College graduate Some postgraduate school Graduate or professional degree		Radio button, one-up vertical	Single	Y		ANEduc
JIC00178		In general, how would you rate your overall health?	Excellent Very Good Good Fair Poor		Drop down, select one	Single	Y		ANHealth
RJB00026		Are you a <b>registered user</b> on the MyHealtheVet web site?	Yes No	<b>A</b>	Checkbox, one-up vertical	Single	Y	Skip Logic	ANRegUser

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CAS0028940	A	Your member log-in box now includes an icon for your account type. What type of My HealtheVet account do you have?	Not sure Basic (B) Advanced (A) Premium (authenticated or IPA'd)(P) Not sure		Checkbox, one-up vertical	Single	Y	Skip Logic	ANUserType
ALM0169		How frequently do you visit the My HealtheVet web site?	First time Daily or more than once a day About once a week About once a month About every 6 months Less than every 6 months Not sure/Do not recall		Dropdown (Select-one)	Single	Y		ANMHVFreq
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Learn more about features that are available Request a prescription refill View my medication history Use Secure Messaging to communicate with my VA health care team Use the Blue Button (Download My Data) View my VA Appointments Look up information about a health condition or medication View my lab or other test results View my VA Wellness Reminders View my VA Notes (written by my health care team) Enter my personal information (emergency contacts, etc.) Enter data that I track myself such as weight, blood pressure, blood sugar, etc. Enter information about my non-VA medications or supplements Find a VA facility Find information about VA Health Benefits Find information about VA Benefits other than health benefits Other		Checkbox, one-up vertical	Multi	Y		ANReason
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes No Partially Not finished yet		Dropdown (Select-one)	Single	Y		ANTaskAcc
CAS0028943		Do you get care at a VA facility?	Yes No Not Sure	A, B, C, D, E, F	Checkbox, one-up vertical	Single	Y	Skip Logic	ANFacilCare
CAS0028944	A	In the past year, how often did you use a VA medical facility or service for your health care needs?	Never Once in the past year 2 to 11 times in the past year 12 or more times in the past year		Checkbox, one-up vertical	Single	N	skip logic	ANFacilFreq
CAS0042864	B	What is your travel time to the VA facility where you receive most of your care?	less than 30 minutes 30 minutes to under 1 hour 1 hour to under 1.5 hours 1.5 hours to under 2 hours 2 or more hours Not sure/Do not recall		Radio button, one-up vertical	Single	Y	skip logic	ANDist
CAS0042867	C	How many years have you been seeing your VA primary healthcare team?	Less than 1 year		Drop down, select one	Single	Y		ANYrsTeam

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			1-5 years						
			More than 5 years						
			Not sure/Do not recall						
CAS0042868	D	Generally speaking, how satisfied are you with the quality of care and treatment that you receive from your VA healthcare team?	Very unsatisfied		Radio button, one-up vertical	Single	Y		ANSatTeam
			Unsatisfied						
			Neither satisfied nor unsatisfied						
			Satisfied						
			Very satisfied						
			Not sure/Do not recall						
CAS0042869	E	Overall, I trust my VA healthcare team's advice and care.	Strongly disagree		Radio button, one-up vertical	Single	Y		ANTrustTeam
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do not recall						
CAS0042814	F	Has your VA doctor or healthcare team ever recommended Secure Messaging to you?	Yes		Radio button, one-up vertical	Single	Y		PREverUsed
			No						
			Not Sure/Do Not Recall						

### NEW MEANINGFUL USE Wave 2 QUESTION ROTATION

**ORIENTING QUESTION** In this survey, we are asking for your opinion on all of the My HealtheVet features **EXCEPT** Secure Messaging (which is asked in only one question). Therefore, as you answer the questions, please think about your experience with the other My HealtheVet features such as online prescription refills, VA Appointments, the VA Blue Button, and similar functions.

Please add a space between orienting question and the first question of the set

CAS0046942		Which of the following convinced you to first try My HealtheVet? (Please select all that apply)	My doctor uses it		Checkbox, one-up vertical	Multi	Y		PRTrial
			My doctor recommended it to me						
			Someone on my VA healthcare team other than my doctor recommended it to me.						
			Another Veteran recommended it to me						
			I received a hands-on demonstration at the VA facility.						
			I saw a video program or a poster at the VA facility.						
			I read a printed fact sheet.						
			I received a postcard.						
			I received an email reminder.						
			I received a phone call from the VA.						
			I read or heard about it through the media (newspaper, radio, TV, or social media like Facebook or Twitter).						
			I received or saw information materials provided in Spanish.						
			Other						

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			Not sure/Do Not Recall						
CAS0046943		How long have you been using My HealtheVet?	Less than 6 months		Radio button, one-up vertical	Single	Y		PRYrsUse
			6 months - less than 1 year						

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			1-2 years						
			More than 2 years						
			Not sure/Do Not Recall						
<p><b>ORIENTING QUESTION</b> <i>The following questions ask about how frequently you use the key features of My HealtheVet.</i></p> <p>Please add a space between orienting question and the first question of the set</p>									
CAS0046944		In the past year, how frequently have you used the <b>Blue Button to access your VA personal health record information?</b>	Never		Radio button, one-up vertical	single	Y		PRTaskFreq1
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046945		In the past year, how frequently have you used <b>Secure Messaging to communicate with your doctor or healthcare team?</b>	Never		Radio button, one-up vertical	single	Y		PRTaskFreq2
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046946		In the past year, how frequently have you used My HealtheVet to <b>check your upcoming VA appointments?</b>	Never		Radio button, one-up vertical	single	Y		PRTaskFreq3
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046947		In the past year, how frequently have you used My HealtheVet to <b>request a prescription refill?</b>	Never		Radio button, one-up vertical	single	Y		PRTaskFreq4
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046948		In the past year, how frequently have you used My HealtheVet to <b>check your VA prescription history?</b>	Never		Radio button, one-up vertical	Multi	Y		PRMedFreq5
			1-2 times						
			3-9 times						
			10 or more times						

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CAS0046949		In the past year, how frequently have you used My HealtheVet Blue Button to check your VA Notes (the visit notes written by your VA healthcare team)?	Never 1-2 times 3-9 times 10 or more times		Radio button, one-up vertical	single	Y		PRTaskFreq6
CAS0046950		In the past year, how frequently have you used My HealtheVet to check on your lab or test results (for example: blood tests, pathology reports, radiology reports, etc.)?	Never 1-2 times 3-9 times 10 or more times		Radio button, one-up vertical	single	Y		PRTaskFreq7
CAS0046951		In the past year, how frequently have you used My HealtheVet to check your vitals and readings?	Never		Radio button, one-up vertical	single	Y		PRTaskFreq8



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			1-2 times						
			3-9 times						
			10 or more times						
CAS0046952		In the past year, how frequently have you used My HealtheVet to <b>check your health summary using the VA Continuity of Care Document (VA CCD)?</b>	Never		Radio button, one-up vertical	single	Y		PRTaskFreq9
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046953		In the past year, which of the following <b>other types of information have you accessed</b> in My HealtheVet or the VA Blue Button? (Please select all that apply)	VA Allergies and Adverse Reactions		Radio button, one-up vertical	Multi	Y		PROTaskFreq
			VA Immunizations						
			VA Problem List (active health issues and conditions)						
			VA Admissions and Discharges						
			VA Wellness Reminders (for example: shots, cancer screening)						
			Department of Defense (DoD) Military Service Information						
			None of the above						
<b>[ORIENTING QUESTION]</b>		The following questions ask about any information that you may self-enter to My HealtheVet.							
		Please add a space between orienting question and the first question of the set							
CAS0046954		In the past year, how frequently have you used My HealtheVet to <b>self-enter your medications and supplements?</b>	Never		Radio button, one-up vertical	single	Y		PRSEFreq1
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046955		In the past year, how frequently have you used My HealtheVet to <b>self-enter your lab and test results labs and tests?</b>	Never		Radio button, one-up vertical	single	Y		PRSEFreq2
			1-2 times						
			3-9 times						

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			10 or more times						
CAS0046956		In the past year, how frequently have you used My HealtheVet to <b>self-enter your allergies and adverse reactions?</b>	Never		Radio button, one-up vertical	single	Y		PRSEFreq3
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046957		In the past year, how frequently have you used My HealtheVet to <b>self-enter your vitals and readings?</b>	Never		Radio button, one-up vertical	single	Y		PRSEFreq4
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046958		In the past year, how frequently have you used My HealtheVet to <b>self-enter information in your food journal?</b>	Never		Radio button, one-up vertical	single	Y		PRSEFreq5
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046959		In the past year, how frequently have you used My HealtheVet to <b>self-enter information in your activity journal?</b>	Never		Radio button, one-up vertical	single	Y		PRSEFreq6
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046924		In the past year, how frequently have you used the <b>My Goals feature in My HealtheVet to self-enter your health goals?</b>	Never		Radio button, one-up vertical	single	Y		PRSEFreq7
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046925		In the past year, which <b>other types of information have you self-entered</b> into your My HealtheVet personal health record? (Please select all that apply)			Radio button, one-up vertical	Multi	Y		PRSEOFreq
			Immunizations, self-reported						
			Medical events, self-reported						
			Family health history, self-reported						

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			Military health history, self-reported						
			Treatment facility, self-reported						
			Health insurance, self-reported						
			Caregiver names and contacts, self-reported						
			Health calendar, self-reported						
			Personal information (contact information, emergency contacts), self-reported						
			None of the above						
<p><b>ORIENTING QUESTION</b> <i>The following questions ask about communication you may have with your VA healthcare team and your non-VA providers. They also ask about two sources of information that you may use in My HealtheVet, either health information that you self-entered or information automatically provided to you by your VA healthcare team.</i></p> <p>Please add a space between orienting question and the first question of the set</p>									
CAS0046926		In the past year, how frequently have you communicated with your <b>VA primary healthcare team</b> about information that you <b>self-entered into My HealtheVet?</b> (for example: your home blood glucose or blood pressure measurements)	Never		Radio button, one-up vertical		Y		PRVSelfFreq
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046927		In the past year, how frequently have you communicated with your <b>VA primary healthcare team</b> about information that you <b>accessed from your VA medical record</b> in My HealtheVet? (for example: your VA Notes)	Never		Radio button, one-up vertical		Y		PRVAMHVFreq
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046928		In the past year, how frequently have you communicated with your <b>other VA healthcare providers</b> (for example: your specialist physicians, therapists, counselors and coordinators) about information that you <b>self-entered into My HealtheVet?</b>	Never		Radio button, one-up vertical		Y		PROtherSelfFreq
			1-2 times						
			3-9 times						
			10 or more times						

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CAS0046962		In the past year, how frequently have you communicated with your <b>other VA healthcare providers</b> (for example: your specialist physicians, therapists, counselors and coordinators) about information that you <b>accessed from your VA medical record</b> in My HealtheVet? (for example: your VA Notes)	Never 1-2 times 3-9 times 10 or more times		Radio button, one-up vertical		Y		PROtherMHVFreq
CAS0046963		In the past year, how frequently have you used My HealtheVet information when you communicated with your <b>VA healthcare team</b> about <b>care you received outside of the VA?</b> (for example: tests done elsewhere or a non-VA emergency department visit)	Never 1-2 times 3-9 times 10 or more times		Radio button, one-up vertical	single	Y		PROutsideCare
CAS0046964		In the past year, how frequently have you used My HealtheVet information when you communicated with your <b>non-VA providers</b> about <b>care you received at the VA?</b>	Never 1-2 times 3-9 times 10 or more times <b>I do not have any non-VA providers</b>		Radio button, one-up vertical	single	Y		PRNonVAProvider
CAS0046964		Which of the following methods do you use to access the My HealtheVet website? (Please select all that apply)	Computer or laptop Mobile phone (for example: iPhone, Android) Mobile tablet (for example: iPad, Android) Kiosk Television (for example: interactive Web TV ) Other		Checkbox, one-up vertical	Multi	Y		PRDevice

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 Date: 6/23/2009  
 20140110 - MHV Meaningful Use Wave 2 I Custom Questions.xlsx

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<p><b>ORIENTING INTRODU</b> Your feedback is very important to us. Please think about your use of My HealtheVet features other than Secure Messaging when answering the following questions.</p> <p>Please add a space between orientating question and the first question of the set</p>									
CAS0046966		The information in My HealtheVet is accurate.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRAccurate
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
CAS0046967		The information in My HealtheVet is easy to understand.	Strongly disagree		Radio button, one-up vertical	Single	Y		PREasy
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
CAS0046968		New or updated information in My HealtheVet is generally available to me in a timely manner.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRTimely
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
CAS0046969		My HealtheVet is a reliable system. (That is, I can always count on it working.)	Strongly disagree		Radio button, one-up vertical	Single	Y		PRProtect
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
CAS0046970		I am confident that My HealtheVet protects the privacy and security of my personal health information.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRPrivate

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			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
CAS0046971		It is easy to find the different My HealtheVet features that I want to use.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRNavToSM
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
CAS0046972		It is easy to navigate within the My HealtheVet features (for example, checking my VA Prescription status then requesting a refill).	Strongly disagree		Radio button, one-up vertical	Single	Y		PRNavInSM
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
CAS0046973		I trust my healthcare information when I receive it through My HealtheVet.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRTrustOnline
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
CAS0046974		Regarding my personal health goals, I use My HealtheVet to help me: (Please select all that apply)	Self-enter and track my personal health goals		Checkbox, one-up vertical	Multi	Y		PRGoals
			Gain peace of mind about my personal health goals						
			Coordinate with my VA healthcare team based on my personal health goals						
			None of the above						

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CAS0046975		Regarding my VA medications, I use My HealtheVet to help me: (Please select all that apply)			Checkbox, one-up vertical	Multi	Y		PRMeds
			Review and understand my VA-prescribed medications						
			Gain peace of mind about my VA-prescribed medications						
			Coordinate with my VA healthcare team about my VA-prescribed medications						
			None of the above						
CAS0046929		Regarding my VA tests and procedures, I use My HealtheVet to help me: (Please select all that apply)			Checkbox, one-up vertical	Multi	Y		PRTestProc
			Review and understand the tests and procedures that I receive from VA						
			Gain peace of mind from my VA healthcare team about tests and procedures that I receive from VA						
			Coordinate with my VA healthcare team about the tests and procedures that I receive from VA						
			None of the above						
CAS0046930		Regarding my mental and emotional health, I use My HealtheVet to help me: (Please select all that apply)			Checkbox, one-up vertical	Multi	Y		PRMentalHealth
			Review and understand my mental and emotional health and any prescribed treatment						
			Gain peace of mind about my mental and emotional health and any prescribed treatment						
			Coordinate with my VA healthcare team about my mental and emotional health and any prescribed treatment						
			None of the above						
CAS0046931		Regarding my VA preventive care (for example: screenings for type 2 diabetes, cholesterol, depression), I use My HealtheVet to help me: (Please select all that apply)			Checkbox, one-up vertical	Multi	Y		PRPreventive
			Review and understand my VA preventive care						
			Gain peace of mind about my VA preventive care						
			Coordinate with my VA healthcare team about my VA preventive care						
			None of the above						
CAS0046932		Regarding things I can do for my health (such as diet and exercise), I use My HealtheVet to help me: (Please select all that apply)			Checkbox, one-up vertical	Multi	Y		PRSelfCare
			Review and understand specific things I can do to improve my health or prevent illness						
			Self-enter and track specific things I can do to improve my health or prevent illness						
			Gain peace of mind about specific things I can do to improve my health or prevent illness						
			Coordinate with my VA healthcare team about specific things I can do to improve my health or prevent illness						
			None of the above						
CAS0046933		After treatment, labs or tests, I review my results on My HealtheVet to see if I need a follow-up call or visit.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRFollowUp

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			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
CAS0046934		I use My HealtheVet information to help me make better health and healthcare decisions.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRDecisInfo
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
CAS0046935		I use My HealtheVet to help me judge when it is necessary to call or go see my VA healthcare team.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRDecisCall
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
CAS0046936		I use My HealtheVet to help me figure out solutions when new problems arise with my health.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRSolutions
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
CAS0046937		I have all the information I need to manage my health and healthcare.	Strongly disagree		Radio button, one-up vertical	Single	Y		OUTInfo
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
CAS0046938		I am confident in working with my VA healthcare team to manage my health and healthcare.	Strongly disagree		Radio button, one-up vertical	Single	Y		OUTTeam
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						



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CAS0046939		I feel in control of my health and healthcare (such as taking part in decisions or following through on any medication, treatment or health routine).	Strongly disagree		Radio button, one-up vertical	Single	Y		OUTControl
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
CAS0046940		I am able to achieve my long-term health and healthcare goals (such as being self-reliant, living longer and better, or knowing that my family and friends can depend on me.)	Strongly disagree		Radio button, one-up vertical	Single	Y		OUTAchGoals
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
CAS0046941		I intend to continue using My HealtheVet in the future.	Strongly disagree		Radio button, one-up vertical	Single	Y		OUTIntentUse
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
CAS0046982		I intend to recommend My HealtheVet to others.	Strongly disagree		Radio button, one-up vertical	Single	Y		OUTIntentRec
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
CAS0042904		How often do you find that information from the VA (in print or online) about your medical condition is difficult to understand?	Never or almost never		Radio button, one-up vertical	Single	Y		ANHlthLit
			Infrequently						
			Occasionally						
			Frequently						
			Very frequently or always						
			Not sure/Do not recall						
RJB000029		My use of the My HealtheVet personal health record has improved my ability to manage my health.	Strongly disagree		Radio button, one-up vertical	Single	Y		MHV improve Health
			Disagree						
			Not sure						
			Disagree						
			Agree						

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			Strongly agree Not applicable						
CAS0042905		Overall, how confident are you that you could get health-related advice or information if you needed it by using a computer, smart phone or tablet (like an iPhone or iPad)?	Not at all confident Somewhat confident Moderately confident Confident Very confident Not sure		Radio button, one-up vertical	Single	Y		ANHithSearch
CAS0029040		What additional services would you like to see on My HealtheVet? (Please select all that apply)	Schedule or change my VA appointments Track the status of my prescription refill delivery View/pay my VA bills/copayments View a list of my VA health care providers and their contact information Use a mobile app for My HealtheVet Join an online forum to discuss health issues with other Veterans Advance check-in for my VA clinic visits Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver) Authorize sharing information that I have stored in My HealtheVet with my VA health care team Authorize sharing information that I have stored in My HealtheVet with my Non-VA health care provider Check to determine if my different medications are safe when taken together More online educational programs Receive a monthly email newsletter Receive notification of new content/features on the site Other		Checkbox, one-up vertical	Multi	N		Additional Services
ALM0173		What is the <b>main improvement</b> that you would suggest for the My HealtheVet web site?			Text area, no char limit		N		ENDRequest
AED06379		Have you completed this survey within the past 3 months?	Yes No Don't recall		Radio button, one-up vertical	Single	N		Survey

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ALM0170		Which of the following <b>best describes you?</b>	Active duty National Guard/Reserve Veteran Family member of a veteran or Servicemember Caregiver of a Veteran or Servicemember (other than family) Veteran Service Organization member VA employee Non-VA federal government employee State/local government employee General public Other role		Checkbox, one-up vertical	Multi	Y		ANRole
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF/OND) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other		Checkbox, one-up vertical	Multi	N		ANMilServ
AED02714		What is your age range?	Not Applicable Under 20 20-24 25-29 30-34 35-39 40-44 45-49 50-54 55-59 60-64 65-69 70-74 75-79 80-84 85 or older		Dropdown (Select-one)	Single	N		ANAge
JIC00267		What is your gender?	Male Female		Dropdown (Select-one)	Single	N		ANGender
CAS0042785		Are you of Hispanic or Latino origin or descent?	Yes No		Drop down, select one	Single	N		ANEthnicity
CAS0042786		What is your race?	American Indian or Alaska Native Asian Black or African American Native Hawaiian or Other Pacific Islander White (Caucasian) Two or More Races Other race Unknown or Do Not Wish to Reply		Drop down, select one	Single	N		ANRace
CAS0028939		Which of the following best describes the highest level of education you have completed?	Did not complete high school High school graduate Some college or vocational school College graduate Some postgraduate school Graduate or professional degree		Radio button, one-up vertical	Single	Y		ANEduc
JIC00178		In general, how would you rate your overall health?	Excellent Very Good Good Fair Poor		Drop down, select one	Single	Y		ANHealth
RJB00026		Are you a <b>registered user</b> on the MyHealtheVet web site?	Yes No	<b>A</b>	Checkbox, one-up vertical	Single	Y	Skip Logic	ANRegUser

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CAS0028940	A	Your member log-in box now includes an icon for your account type. What type of My HealtheVet account do you have?	Not sure Basic (B) Advanced (A) Premium (authenticated or IPA'd)(P) Not sure		Checkbox, one-up vertical	Single	Y	Skip Logic	ANUserType
ALM0169		How frequently do you visit the My HealtheVet web site?	First time Daily or more than once a day About once a week About once a month About every 6 months Less than every 6 months Not sure/Do not recall		Dropdown (Select-one)	Single	Y		ANMHVFreq
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Learn more about features that are available Request a prescription refill View my medication history Use Secure Messaging to communicate with my VA health care team Use the Blue Button (Download My Data) View my VA Appointments Look up information about a health condition or medication View my lab or other test results View my VA Wellness Reminders View my VA Notes (written by my health care team) Enter my personal information (emergency contacts, etc.) Enter data that I track myself such as weight, blood pressure, blood sugar, etc. Enter information about my non-VA medications or supplements Find a VA facility Find information about VA Health Benefits Find information about VA Benefits other than health benefits Other		Checkbox, one-up vertical	Multi	Y		ANReason
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes No Partially Not finished yet		Dropdown (Select-one)	Single	Y		ANTaskAcc
CAS0028943		Do you get care at a VA facility?	Yes No Not Sure	A, B, C, D, E, F	Checkbox, one-up vertical	Single	Y	Skip Logic	ANFacilCare
CAS0028944	A	In the past year, how often did you use a VA medical facility or service for your health care needs?	Never Once in the past year 2 to 11 times in the past year 12 or more times in the past year		Checkbox, one-up vertical	Single	N	skip logic	ANFacilFreq
CAS0042864	B	What is your travel time to the VA facility where you receive most of your care?	less than 30 minutes 30 minutes to under 1 hour 1 hour to under 1.5 hours 1.5 hours to under 2 hours 2 or more hours Not sure/Do not recall		Radio button, one-up vertical	Single	Y	skip logic	ANDist
CAS0042867	C	How many years have you been seeing your VA primary healthcare team?	Less than 1 year		Drop down, select one	Single	Y		ANYrsTeam

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			1-5 years						
			More than 5 years						
			Not sure/Do not recall						
CAS0042868	D	Generally speaking, how satisfied are you with the quality of care and treatment that you receive from your VA healthcare team?	Very unsatisfied		Radio button, one-up vertical	Single	Y		ANSatTeam
			Unsatisfied						
			Neither satisfied nor unsatisfied						
			Satisfied						
			Very satisfied						
			Not sure/Do not recall						
CAS0042869	E	Overall, I trust my VA healthcare team's advice and care.	Strongly disagree		Radio button, one-up vertical	Single	Y		ANTrustTeam
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do not recall						
CAS0042814	F	Has your VA doctor or healthcare team ever recommended Secure Messaging to you?	Yes		Radio button, one-up vertical	Single	Y		PREverUsed
			No						
			Not Sure/Do Not Recall						

### NEW MEANINGFUL USE Wave 2 QUESTION ROTATION

**ORIENTING QUESTION** In this survey, we are asking for your opinion on all of the My HealtheVet features EXCEPT Secure Messaging (which is asked in only one question). Therefore, as you answer the questions, please think about your experience with the other My HealtheVet features such as online prescription refills, VA Appointments, the VA Blue Button, and similar functions.

Please add a space between orienting question and the first question of the set

CAS0046942		Which of the following convinced you to first try My HealtheVet? (Please select all that apply)	My doctor uses it		Checkbox, one-up vertical	Multi	Y		PRTrial
			My doctor recommended it to me						
			Someone on my VA healthcare team other than my doctor recommended it to me.						
			Another Veteran recommended it to me						
			I received a hands-on demonstration at the VA facility.						
			I saw a video program or a poster at the VA facility.						
			I read a printed fact sheet.						
			I received a postcard.						
			I received an email reminder.						
			I received a phone call from the VA.						
			I read or heard about it through the media (newspaper, radio, TV, or social media like Facebook or Twitter).						
			I received or saw information materials provided in Spanish.						
			Other						

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			Not sure/Do Not Recall						
CAS0046943		How long have you been using My HealtheVet?	Less than 6 months		Radio button, one-up vertical	Single	Y		PRYrsUse
			6 months - less than 1 year						

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			1-2 years						
			More than 2 years						
			Not sure/Do Not Recall						
<p><b>ORIENTING QUESTION</b> The following questions ask about how frequently you use the key features of My HealtheVet.</p> <p>Please add a space between orienting question and the first question of the set</p>									
CAS0046944		In the past year, how frequently have you used the <b>Blue Button to access your VA personal health record information?</b>	Never		Radio button, one-up vertical	single	Y		PRTaskFreq1
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046945		In the past year, how frequently have you used <b>Secure Messaging to communicate with your doctor or healthcare team?</b>	Never		Radio button, one-up vertical	single	Y		PRTaskFreq2
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046946		In the past year, how frequently have you used My HealtheVet to <b>check your upcoming VA appointments?</b>	Never		Radio button, one-up vertical	single	Y		PRTaskFreq3
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046947		In the past year, how frequently have you used My HealtheVet to <b>request a prescription refill?</b>	Never		Radio button, one-up vertical	single	Y		PRTaskFreq4
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046948		In the past year, how frequently have you used My HealtheVet to <b>check your VA prescription history?</b>	Never		Radio button, one-up vertical	Multi	Y		PRMedFreq5
			1-2 times						
			3-9 times						
			10 or more times						

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CAS0046949		In the past year, how frequently have you used My HealtheVet Blue Button to check your VA Notes (the visit notes written by your VA healthcare team)?	Never		Radio button, one-up vertical	single	Y		PRTaskFreq6
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046950		In the past year, how frequently have you used My HealtheVet to check on your lab or test results (for example: blood tests, pathology reports, radiology reports, etc.)?	Never		Radio button, one-up vertical	single	Y		PRTaskFreq7
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046951		In the past year, how frequently have you used My HealtheVet to check your vitals and readings?	Never		Radio button, one-up vertical	single	Y		PRTaskFreq8



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 Date: 6/23/2009  
 20140110 - MHV Meaningful Use Wave 2 I Custom Questions.xlsx

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			1-2 times						
			3-9 times						
			10 or more times						
CAS0046952		In the past year, how frequently have you used My HealtheVet to <b>check your health summary using the VA Continuity of Care Document (VA CCD)?</b>	Never		Radio button, one-up vertical	single	Y		PRTaskFreq9
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046953		In the past year, which of the following <b>other types of information have you accessed</b> in My HealtheVet or the VA Blue Button? (Please select all that apply)	VA Allergies and Adverse Reactions		Radio button, one-up vertical	Multi	Y		PROTaskFreq
			VA Immunizations						
			VA Problem List (active health issues and conditions)						
			VA Admissions and Discharges						
			VA Wellness Reminders (for example: shots, cancer screening)						
			Department of Defense (DoD) Military Service Information						
			None of the above						
[ORIENTING QUESTION]		The following questions ask about any information that you may self-enter to My HealtheVet.							
		Please add a space between orienting question and the first question of the set							
CAS0046954		In the past year, how frequently have you used My HealtheVet to <b>self-enter your medications and supplements?</b>	Never		Radio button, one-up vertical	single	Y		PRSEFreq1
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046955		In the past year, how frequently have you used My HealtheVet to <b>self-enter your labs and tests?</b>	Never		Radio button, one-up vertical	single	Y		PRSEFreq2
			1-2 times						
			3-9 times						

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			10 or more times						
CAS0046956		In the past year, how frequently have you used My HealtheVet to <b>self-enter your allergies and adverse reactions?</b>	Never		Radio button, one-up vertical	single	Y		PRSEFreq3
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046957		In the past year, how frequently have you used My HealtheVet to <b>self-enter your vitals and readings?</b>	Never		Radio button, one-up vertical	single	Y		PRSEFreq4
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046958		In the past year, how frequently have you used My HealtheVet to <b>self-enter information in your food journal?</b>	Never		Radio button, one-up vertical	single	Y		PRSEFreq5
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046959		In the past year, how frequently have you used My HealtheVet to <b>self-enter information in your activity journal?</b>	Never		Radio button, one-up vertical	single	Y		PRSEFreq6
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046924		In the past year, how frequently have you used the <b>My Goals feature in My HealtheVet to self-enter your health goals?</b>	Never		Radio button, one-up vertical	single	Y		PRSEFreq7
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046925		In the past year, which <b>other types of information have you self-entered</b> into your My HealtheVet personal health record? (Please select all that apply)			Radio button, one-up vertical	Multi	Y		PRSEOFreq
			Immunizations, self-reported						
			Medical events, self-reported						
			Family health history, self-reported						

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			Military health history, self-reported						
			Treatment facility, self-reported						
			Health insurance, self-reported						
			Caregiver names and contacts, self-reported						
			Health calendar, self-reported						
			Personal information (contact information, emergency contacts), self-reported						
			None of the above						
<p><b>ORIENTING QUESTION</b> The following questions ask about communication you may have with your VA healthcare team and your non-VA providers. They also ask about two sources of information that you may use in My HealtheVet, either health information that you self-entered or information automatically provided to you by your VA healthcare team.</p> <p>Please add a space between orienting question and the first question of the set</p>									
CAS0046926		In the past year, how frequently have you communicated with your <b>VA primary healthcare team</b> about information that you <b>self-entered into My HealtheVet?</b> (for example: your home blood glucose or blood pressure measurements)	Never		Radio button, one-up vertical		Y		PRVASElfFreq
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046927		In the past year, how frequently have you communicated with your <b>VA primary healthcare team</b> about information that you <b>accessed from your VA medical record</b> in My HealtheVet? (for example: your VA Notes)	Never		Radio button, one-up vertical		Y		PRVAMHVFreq
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046928		In the past year, how frequently have you communicated with your <b>other VA healthcare providers</b> (for example: your specialist physicians, therapists, counselors and coordinators) about information that you <b>self-entered into My HealtheVet?</b>	Never		Radio button, one-up vertical		Y		PROtherSelfFreq
			1-2 times						
			3-9 times						
			10 or more times						

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CAS0046962		In the past year, how frequently have you communicated with your <b>other VA healthcare providers</b> (for example: your specialist physicians, therapists, counselors and coordinators) about information that you <b>accessed from your VA medical record</b> in My HealtheVet? (for example: your VA Notes)	Never 1-2 times 3-9 times 10 or more times		Radio button, one-up vertical		Y		PROtherMHVFreq
CAS0046963		In the past year, how frequently have you used My HealtheVet information when you communicated with your <b>VA healthcare team</b> about <b>care you received outside of the VA?</b> (for example: tests done elsewhere or a non-VA emergency department visit)	Never 1-2 times 3-9 times 10 or more times		Radio button, one-up vertical	single	Y		PROutsideCare
CAS0046964		In the past year, how frequently have you used My HealtheVet information when you communicated with your <b>non-VA providers</b> about <b>care you received at the VA?</b>	Never 1-2 times 3-9 times 10 or more times		Radio button, one-up vertical	single	Y		PRNonVAProvider
CAS0046964		Which of the following methods do you use to access the My HealtheVet website? (Please select all that apply)	Computer or laptop Mobile phone (for example: iPhone, Android) Mobile tablet (for example: iPad, Android) Kiosk Television (for example: interactive Web TV ) Other		Checkbox, one-up vertical	Multi	Y		PRDevice
ORIENTING INTRODUC		<p>Your feedback is very important to us. Please think about your use of My HealtheVet features other than Secure Messaging when answering the following questions.</p> <p>Please add a space between orientating question and the first question of the set</p>							

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CAS0046966		The information in My HealtheVet is accurate.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRAccurate
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
CAS0046967		The information in My HealtheVet is easy to understand.	Strongly disagree		Radio button, one-up vertical	Single	Y		PREasy
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
CAS0046968		New or updated information in My HealtheVet is generally available to me in a timely manner.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRTimely
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
CAS0046969		My HealtheVet is a reliable system. (That is, I can always count on it working.)	Strongly disagree		Radio button, one-up vertical	Single	Y		PRProtect
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
CAS0046970		I am confident that My HealtheVet protects the privacy and security of my personal health information.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRPrivate
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						

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CAS0046971		It is easy to find the different My HealtheVet features that I want to use.	Not sure/Do Not Recall Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree		Radio button, one-up vertical	Single	Y		PRNavToSM
CAS0046972		It is easy to navigate within the My HealtheVet features (for example, checking my VA Prescription status then requesting a refill).	Not sure/Do Not Recall Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree		Radio button, one-up vertical	Single	Y		PRNavInSM
CAS0046973		I trust my healthcare information when I receive it through My HealtheVet.	Not sure/Do Not Recall Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree		Radio button, one-up vertical	Single	Y		PRTTrustOnline
CAS0046974		Regarding my personal health goals, I use My HealtheVet to help me: (Please select all that apply)	Not sure/Do Not Recall		Checkbox, one-up vertical	Multi	Y		PRGoals
			Self-enter and track my personal health goals						
			Gain peace of mind about my personal health goals						
			Coordinate with my VA healthcare team based on my personal health goals						
			<del>Not sure/Do Not Recall</del> -->None of the above						
CAS0046975		Regarding my VA medications, I use My HealtheVet to help me: (Please select all that apply)	Not sure/Do Not Recall		Checkbox, one-up vertical	Multi	Y		PRMeds
			Review and understand my VA-prescribed medications						
			Gain peace of mind about my VA-prescribed medications						
			Coordinate with my VA healthcare team about my VA-prescribed medications						

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CAS0046929		Regarding my VA tests and procedures, I use My HealtheVet to help me: (Please select all that apply)	None of the above		Checkbox, one-up vertical	Multi	Y		PRTestPRoc
			Review and understand the tests and procedures that I receive from VA						
			Gain peace of mind from my VA healthcare team about tests and procedures that I receive from VA						
			Coordinate with my VA healthcare team about the tests and procedures that I receive from VA						
			<del>Not sure/Do Not Recall</del> -->None of the above						
CAS0046930		Regarding my mental and emotional health, I use My HealtheVet to help me: (Please select all that apply)			Checkbox, one-up vertical	Multi	Y		PRMentalHealth
			Review and understand my mental and emotional health and any prescribed treatment						
			Gain peace of mind about my mental and emotional health and any prescribed treatment						
			Coordinate with my VA healthcare team about my mental and emotional health and any prescribed treatment						
			<del>Not sure/Do Not Recall</del> -->None of the above						
CAS0046931		Regarding my VA preventive care (for example: screenings for type 2 diabetes, cholesterol, depression), I use My HealtheVet to help me: (Please select all that apply)			Checkbox, one-up vertical	Multi	Y		PRPreventive
			Review and understand my VA preventive care						
			Gain peace of mind about my VA preventive care						
			Coordinate with my VA healthcare team about my VA preventive care						
			None of the above						
CAS0046932		Regarding things I can do for my health (such as diet and exercise), I use My HealtheVet to help me: (Please select all that apply)			Checkbox, one-up vertical	Multi	Y		PRSelfCare
			Review and understand specific things I can do to improve my health or prevent illness						
			Self-enter and track specific things I can do to improve my health or prevent illness						
			Gain peace of mind about specific things I can do to improve my health or prevent illness						
			Coordinate with my VA healthcare team about specific things I can do to improve my health or prevent illness						
			None of the above						
CAS0046933		After treatment, labs or tests, I review my results on My HealtheVet to see if I need a follow-up call or visit.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRFollowUp
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						

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CAS0046934		I use My HealtheVet information to help me make better health and healthcare decisions.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRDecisInfo
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
CAS0046935		I use My HealtheVet to help me judge when it is necessary to call or go see my VA healthcare team.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRDecisCall
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
CAS0046936		I use My HealtheVet to help me figure out solutions when new problems arise with my health.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRSolutions
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
CAS0046937		I have all the information I need to manage my health and healthcare.	Strongly disagree		Radio button, one-up vertical	Single	Y		OUTInfo
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
CAS0046938		I am confident in working with my VA healthcare team to manage my health and healthcare.	Strongly disagree		Radio button, one-up vertical	Single	Y		OUTTeam
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
CAS0046939		I feel in control of my health and healthcare (such as taking part in decisions or following through on any medication, treatment or health routine).	Strongly disagree		Radio button, one-up vertical	Single	Y		OUTControl
			Disagree						
			Neither agree nor disagree						



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			Agree						
			Strongly agree						
CAS0046940		I am able to achieve my long-term health and healthcare goals (such as being self-reliant, living longer and better, or knowing that my family and friends can depend on me.)	Strongly disagree		Radio button, one-up vertical	Single	Y		OUTAchGoals
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
CAS0046941		I intend to continue using My HealtheVet in the future.	Strongly disagree		Radio button, one-up vertical	Single	Y		OUTIntentUse
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
CAS0046982		I intend to recommend My HealtheVet to others.	Strongly disagree		Radio button, one-up vertical	Single	Y		OUTIntentRec
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
CAS0042904		How often do you find that information from the VA (in print or online) about your medical condition is difficult to understand?	Never or almost never		Radio button, one-up vertical	Single	Y		ANHlthLit
			Infrequently						
			Occasionally						
			Frequently						
			Very frequently or always						
			Not sure/Do not recall						
RJB00029		My use of the My HealtheVet personal health record has improved my ability to manage my health.	<del>Strongly disagree</del>		Radio button, one-up vertical	Single	Y		MHV improve Health
			<del>Disagree</del>						
			<del>Not sure</del>						
			<del>Disagree</del>						
			<del>Agree</del>						
			<del>Strongly agree</del>						
			Not applicable						
CAS0042905		Overall, how confident are you that you could get health-related advice or information if you needed it by using a computer, smart phone or tablet (like an iPhone or iPad)?	Not at all confident		Radio button, one-up vertical	Single	Y		ANHlthSearch
			Somewhat confident						

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			Moderately confident						
			Confident						
			Very confident						
			Not sure						
CAS0029040		What additional services would you like to see on My HealtheVet? (Please select all that apply)	Schedule or change my VA appointments		Checkbox, one-up vertical	Multi	N		Additional Services
			Track the status of my prescription refill delivery						
			View/pay my VA bills/copayments						
			View a list of my VA health care providers and their contact information						
			Use a mobile app for My HealtheVet						
			Join an online forum to discuss health issues with other Veterans						
			Advance check-in for my VA clinic visits						
			Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver)						
			Authorize sharing information that I have stored in My HealtheVet with my VA health care team						
			Authorize sharing information that I have stored in My HealtheVet with my Non-VA health care provider						
			Check to determine if my different medications are safe when taken together						
			More online educational programs						
			Receive a monthly email newsletter						
			Receive notification of new content/features on the site						
			Other						
ALM0173		What is the <b>main improvement</b> that you would suggest for the My HealtheVet web site?			Text area, no char limit		N		ENDRequest
AED06379		Have you completed this survey within the past 3 months?	Yes		Radio button, one-up vertical				Survey
			No			Single	N		
			Don't recall						

Mode: **DOT** \_ Please place all new questions in Pending environment when making changes (I know label changes on existing questions will be live)  
 MID: **2014**  
 Date: **2014**  
**Also, after new questions and deletions there are some questions remaining at the end of the survey that have some label changes Starting at line 648**

Any answer in which Not sure/Do not recall or None is selected should be mutually exclusive - all other answer options grayed out when selected.

Please update question labels as noted in pink

## proposed Wave 2

### MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
ALM0170		Which of the following best describes you?	Active duty National Guard/Reserve Veteran Family member of a veteran or Servicemember Caregiver of a Veteran or Servicemember (other than family) Veteran Service Organization member VA employee Non-VA federal government employee State/local government employee General public Other role		Checkbox, one-up vertical	Multi	Y		ANRole
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF/OND) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable		Checkbox, one-up vertical	Multi	N		ANMIServ
AED02714		What is your age range?	Under 20 20-24 25-29 30-34 35-39 40-44 45-49 50-54 55-59 60-64 65-69 70-74 75-79 80-84 85 or older		Dropdown (Select-one)	Single	N		ANAge
JIC00267		What is your gender?	Male Female		Dropdown (Select-one)	Single	N		ANGender
CAS0042785		Are you of Hispanic or Latino origin or descent?	Yes No		Drop down, select one	Single	N		ANEthnicity
CAS0042786		What is your race?	American Indian or Alaska Native Asian Black or African American Native Hawaiian or Other Pacific Islander White (Caucasian) Two or More Races Other race Unknown or Do Not Wish to Reply		Drop down, select one	Single	N		ANRace
CAS0028939		Which of the following best describes the highest level of education you have completed?	Did not complete high school High school graduate Some college or vocational school College graduate Some postgraduate school Graduate or professional degree		Radio button, one-up vertical	Single	Y		ANEduc
JIC00178		In general, how would you rate your overall health?	Excellent Very Good Good Fair Poor		Drop down, select one	Single	Y		ANHealth

Model:   
 MID: **DOT \_ Please place all new questions in Pending environment when making changes (I know label changes on existing questions will be live)**   
 Date:   
 2014 **Also, after new questions and deletions there are some questions remaining at the end of the survey that have some label changes Starting at line 648**

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**Please update question labels as noted in pink**

## proposed Wave 2

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
RJB00026		Are you a <b>registered user</b> on the MyHealtheVet web site?	Yes No Not sure	A	Checkbox, one-up vertical	Single	Y	Skip Logic	ANRegUser
CAS0028940	A	Your member log-in box now includes an icon for your account type. What type of My HealtheVet account do you have?	Basic (B) Advanced (A) Premium (authenticated or IPA'd)(P) Not sure		Checkbox, one-up vertical	Single	Y	Skip Logic	ANUserType
ALM0169		How <b>frequently</b> do you visit the My HealtheVet web site?	First time Daily or more than once a day About once a week About once a month About every 6 months Less than every 6 months Not sure/Do not recall		Dropdown (Select-one)	Single	Y		ANMHVFreq
RJB00022		What were you <b>trying to accomplish</b> today in My HealtheVet? (please select all that apply)	Learn more about features that are available Request a prescription refill View my medication history Use Secure Messaging to communicate with my VA health care team Use the Blue Button (Download My Data) View my VA Appointments Look up information about a health condition or medication View my lab or other test results View my VA Wellness Reminders View my VA Notes (written by my health care team) Enter my personal information (emergency contacts, etc.) Enter data that I track myself such as weight, blood pressure, blood sugar, etc. Enter information about my non-VA medications or supplements Find a VA facility Find information about VA Health Benefits Find information about VA Benefits other than health benefits Other		Checkbox, one-up vertical	Multi	Y		ANRegUser
ALM0172		Did you <b>accomplish what you wanted to</b> in My HealtheVet?	Yes No Partially Not finished yet		Dropdown (Select-one)	Single	Y		ANTaskAcc
CAS0028943		Do you get care at a VA facility?	Yes No Not Sure	A, B, C, D, E, F	Checkbox, one-up vertical	Single	Y	Skip Logic	ANFacilCare
CAS0028944	A	In the past year, how often did you use a VA medical facility or service for your health care needs?	Never Once in the past year 2 to 11 times in the past year 12 or more times in the past year		Checkbox, one-up vertical	Single	N	skip logic	ANFacilFreq
CAS0042864	B	What is your travel time to the VA facility where you receive most of your care?	less than 30 minutes 30 minutes to under 1 hour 1 hour to under 1.5 hours		Radio button, one-up vertical	Single	Y	skip logic	ANDist

Mode:   
 MID:   
 Date: 2014

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# proposed Wave 2

## MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
CAS0042867	C	How many years have you been seeing your VA primary healthcare team?	1.5 hours to under 2 hours 2 or more hours Not sure/Do not recall		Drop down, select one	Single	Y		ANYrsTeam
			Less than 1 year						
			1-5 years						
			More than 5 years						
			Not sure/Do not recall						
CAS0042868	D	Generally speaking, how satisfied are you with the quality of care and treatment that you receive from your VA healthcare team?	Very unsatisfied		Radio button, one-up vertical	Single	Y		ANSatTeam
			Unsatisfied						
			Neither satisfied nor unsatisfied						
			Satisfied						
			Very satisfied						
			Not sure/Do not recall						
CAS0042869	E	Overall, I trust my VA healthcare team's advice and care.	Strongly disagree		Radio button, one-up vertical	Single	Y		ANTrustTeam
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do not recall						
CAS0042814	F	Has your VA doctor or healthcare team ever recommended Secure Messaging to you?	Yes		Radio button, one-up vertical	Single	Y		PREverUsed
			No						
			Not Sure/Do Not Recall						

### NEW MEANINGFUL USE Wave 2 QUESTION ROTATION

**ORIENTING QUESTION** In this survey, we are asking for your opinion on all of the My HealtheVet features EXCEPT Secure Messaging (which is asked in only one question). Therefore, as you answer the questions, please think about your experience with the other My HealtheVet features such as online prescription refills, VA Appointments, the VA Blue Button, and similar functions.

**Please add a space between orienting question and the first question of the set**

		Which of the following convinced you to first try My HealtheVet? (Please select all that apply)	My doctor uses it		Checkbox, one-up vertical	Multi	Y		PRTrial
			My doctor recommended it to me						
			Someone on my VA healthcare team other than my doctor recommended it to me.						
			Another Veteran recommended it to me						
			I received a hands-on demonstration at the VA facility.						
			I saw a video program or a poster at the VA facility.						
			I read a printed fact sheet.						
			I received a postcard.						
			I received an email reminder.						

Mode:   
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## proposed Wave 2

**MID: CUSTOM QUESTION LIST**

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			I received a phone call from the VA.						
			I read or heard about it through the media (newspaper, radio, TV, or social media like Facebook or Twitter).						
			I received or saw information materials provided in Spanish.						
			Other						
			Not sure/Do Not Recall						
		How long have you been using My HealtheVet?	Less than 6 months		Radio button, one-up vertical	Single	Y		PRYrsUse
			6 months - less than 1 year						

Mode:   
 MID: **DOT \_ Please place all new questions in Pending environment when making changes (I know label changes on existing questions will be live)**   
 Date:   
 20140 **Also, after new questions and deletions there are some questions remaining at the end of the survey that have some label changes Starting at line 648**

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## proposed Wave 2

### MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			1-2 years						
			More than 2 years						
			Not sure/Do Not Recall						
		In the past year, how frequently have you used the Blue Button to access your VA personal health record information?	Never		Radio button, one-up vertical	single	Y		PRTaskFreq1
			1-2 times						
			3-9 times						
			10 or more times						
		In the past year, how frequently have you used Secure Messaging to communicate with your doctor or healthcare team?	Never		Radio button, one-up vertical	single	Y		PRTaskFreq2
			1-2 times						
			3-9 times						
			10 or more times						
		In the past year, how frequently have you used My HealtheVet to check your upcoming VA appointments?	Never		Radio button, one-up vertical	single	Y		PRTaskFreq3
			1-2 times						
			3-9 times						
			10 or more times						
		In the past year, how frequently have you used My HealtheVet to request a prescription refill?	Never		Radio button, one-up vertical	single	Y		PRTaskFreq4
			1-2 times						
			3-9 times						
			10 or more times						
		In the past year, how frequently have you used My HealtheVet to check your VA prescription history?	Never		Radio button, one-up vertical	Multi	Y		PRMedFreq5
			1-2 times						
			3-9 times						
			10 or more times						
		In the past year, how frequently have you used My HealtheVet Blue Button to check your VA Notes (the visit notes written by your VA healthcare team)?	Never		Radio button, one-up vertical	single	Y		PRTaskFreq6
			1-2 times						

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## proposed Wave 2

### MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			3-9 times						
			10 or more times						
		In the past year, how frequently have you used My HealtheVet to check on your lab or test results (for example: blood tests, pathology reports, radiology reports, etc.)?	Never		Radio button, one-up vertical	single	Y		PRTaskFreq7
			1-2 times						
			3-9 times						
			10 or more times						
		In the past year, how frequently have you used My HealtheVet to check your vitals and readings?	Never		Radio button, one-up vertical	single	Y		PRTaskFreq8



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## proposed Wave 2

### MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			1-2 times						
			3-9 times						
			10 or more times						
		In the past year, how frequently have you used My HealtheVet to check your health summary using the VA Continuity of Care Document (VA CCD)?	Never		Radio button, one-up vertical	single	Y		PRTaskFreq9
			1-2 times						
			3-9 times						
			10 or more times						
		In the past year, which of the following other types of information have you accessed in My HealtheVet or the VA Blue Button? (Please select all that apply)			Radio button, one-up vertical	Single	Y		PROTaskFreq
			VA Allergies and Adverse Reactions						
			VA Immunizations						
			VA Problem List (active health issues and conditions)						
			VA Admissions and Discharges						
			VA Wellness Reminders (for example: shots, cancer screening)						
			Department of Defense (DoD) Military Service Information						
		In the past year, how frequently have you used My HealtheVet to self-enter your medications and supplements?	Never		Radio button, one-up vertical	single	Y		PRSEFreq1
			1-2 times						
			3-9 times						
			10 or more times						
		In the past year, how frequently have you used My HealtheVet to self-enter your labs and tests?	Never		Radio button, one-up vertical	single	Y		PRSEFreq2
			1-2 times						
			3-9 times						
			10 or more times						
		In the past year, how frequently have you used My HealtheVet to self-enter your allergies and adverse reactions?	Never		Radio button, one-up vertical	single	Y		PRSEFreq3
			1-2 times						

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 Date: **20140**  
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## proposed Wave 2

### MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			3-9 times						
			10 or more times						
		In the past year, how frequently have you used My HealtheVet to self-enter your vitals and readings?	Never		Radio button, one-up vertical	single	Y		PRSEFreq4
			1-2 times						
			3-9 times						
			10 or more times						
		In the past year, how frequently have you used My HealtheVet to self-enter information in your food journal?	Never		Radio button, one-up vertical	single	Y		PRSEFreq5
			1-2 times						
			3-9 times						
			10 or more times						
		In the past year, how frequently have you used My HealtheVet to self-enter information in your activity journal?	Never		Radio button, one-up vertical	single	Y		PRSEFreq6
			1-2 times						
			3-9 times						
			10 or more times						
		In the past year, how frequently have you used the My Goals feature in My HealtheVet to self-enter your health goals?	Never		Radio button, one-up vertical	single	Y		PRSEFreq7
			1-2 times						
			3-9 times						
			10 or more times						
		In the past year, which other types of information have you self-entered into your My HealtheVet personal health record? (Please select all that apply)			Radio button, one-up vertical	Single	Y		PRSEOFreq
			Immunizations, self-reported						
			Medical events, self-reported						
			Family health history, self-reported						
			Military health history, self-reported						
			Treatment facility, self-reported						
			Health insurance, self-reported						

Mode:   
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## proposed Wave 2

### MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			Caregiver names and contacts, self-reported						
			Health calendar, self-reported						
			Personal information (contact information, emergency contacts), self-reported						
			None of the above						
		In the past year, how frequently have you communicated with your VA primary healthcare team about information that you self-entered into My HealtheVet? (for example: your home blood glucose or blood pressure measurements)	Never		Radio button, one-up vertical		Y		PRVASElfFreq
			1-2 times						
			3-9 times						
			10 or more times						
		In the past year, how frequently have you communicated with your VA primary healthcare team about information that you accessed from your VA medical record in My HealtheVet? (for example: your VA Notes)	Never		Radio button, one-up vertical		Y		PRVAMHVFreq
			1-2 times						
			3-9 times						
			10 or more times						
		In the past year, how frequently have you communicated with your other VA healthcare providers (for example: your specialist physicians, therapists, counselors and coordinators) about information that you self-entered into My HealtheVet?	Never		Radio button, one-up vertical		Y		PROtherSelfFreq
			1-2 times						
			3-9 times						
			10 or more times						
		In the past year, how frequently have you communicated with your other VA healthcare providers (for example: your specialist physicians, therapists, counselors and coordinators) about information that you accessed from your VA medical record in My HealtheVet? (for example: your VA Notes)	Never		Radio button, one-up vertical		Y		PROtherMHVFreq
			1-2 times						
			3-9 times						

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			10 or more times						
		In the past year, how frequently have you used My HealtheVet information when you communicated with your VA healthcare team about care you received outside of the VA? (for example: tests done elsewhere or a non-VA emergency department visit)	Never		Radio button, one-up vertical	single	Y		PROutsideCare
			1-2 times						
			3-9 times						
			10 or more times						
		In the past year, how frequently have you used My HealtheVet information when you communicated with your non-VA providers about care you received at the VA?	Never		Radio button, one-up vertical	single	Y		PRNonVAProvider
			1-2 times						
			3-9 times						
			10 or more times						
		Which of the following methods do you use to access the My HealtheVet website? (Please select all that apply)	Computer or laptop		Checkbox, one-up vertical	Multi	Y		PRDevice
			Mobile phone (for example: iPhone, Android)						
			Mobile tablet (for example: iPad, Android)						
			Kiosk						
			Television (for example: interactive Web TV )						
			Other						
ORIENTING INTRO		Your feedback is very important to us. Please think about your use of My HealtheVet features other than Secure Messaging, when answering the following questions. Please add a space between orientating question and the first question of the set							
		The information in My HealtheVet is accurate.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRAccurate
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						

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			Not sure/Do Not Recall						
		The information in My HealtheVet is easy to understand.	Strongly disagree		Radio button, one-up vertical	Single	Y		PREasy
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
		New or updated information in My HealtheVet is generally available to me in a timely manner.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRTimely
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
		My HealtheVet is a reliable system. (That is, I can always count on it working.)	Strongly disagree		Radio button, one-up vertical	Single	Y		PRProtect
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
		I am confident that My HealtheVet protects the privacy and security of my personal health information.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRPrivate
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
		It is easy to find the different My HealtheVet features that I want to use.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRNavToSM
			Disagree						
			Neither agree nor disagree						

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			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
		It is easy to navigate within the My HealtheVet features (for example, checking my VA Prescription status then requesting a refill).	Strongly disagree		Radio button, one-up vertical	Single	Y		PRNavInSM
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
		I trust my healthcare information when I receive it through My HealtheVet.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRTrustOnline
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
		Regarding my personal health goals, I use My HealtheVet to help me: (Please select all that apply)			Checkbox, one-up vertical	Multi	Y		PRGoals
			Self-enter and track my personal health goals						
			Gain peace of mind about my personal health goals						
			Coordinate with my VA healthcare team based on my personal health goals						
			Not sure/Do Not Recall						
		Regarding my VA medications, I use My HealtheVet to help me: (Please select all that apply)			Checkbox, one-up vertical	Multi	Y		PRMeds
			Review and understand my VA-prescribed medications						
			Gain peace of mind about my VA-prescribed medications						
			Coordinate with my VA healthcare team about my VA-prescribed medications						
			None of the above						
		Regarding my VA tests and procedures, I use My HealtheVet to help me: (Please select all that apply)			Checkbox, one-up vertical	Multi	Y		PRTestProc
			Review and understand the tests and procedures that I receive from VA						

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## proposed Wave 2

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			Gain peace of mind from my VA healthcare team about tests and procedures that I receive from VA						
			Coordinate with my VA healthcare team about the tests and procedures that I receive from VA						
			Not sure/Do Not Recall						
		Regarding my mental and emotional health, I use My HealtheVet to help me: (Please select all that apply)			Checkbox, one-up vertical	Multi	Y		PRMentalHealth
			Review and understand my mental and emotional health and any prescribed treatment						
			Gain peace of mind about my mental and emotional health and any prescribed treatment						
			Coordinate with my VA healthcare team about my mental and emotional health and any prescribed treatment						
			Not sure/Do Not Recall						
		Regarding my VA preventive care (for example: screenings for type 2 diabetes, cholesterol, depression), I use My HealtheVet to help me: (Please select all that apply)			Checkbox, one-up vertical	Multi	Y		PRPreventive
			Review and understand my VA preventive care						
			Gain peace of mind about my VA preventive care						
			Coordinate with my VA healthcare team about my VA preventive care						
			None of the above						
		Regarding things I can do for my health (such as diet and exercise), I use My HealtheVet to help me: (Please select all that apply)			Checkbox, one-up vertical	Multi	Y		PRSelfCare
			Review and understand specific things I can do to improve my health or prevent illness						
			Self-enter and track specific things I can do to improve my health or prevent illness						
			Gain peace of mind about specific things I can do to improve my health or prevent illness						
			Coordinate with my VA healthcare team about specific things I can do to improve my health or prevent illness						
			None of the above						
		After treatment, labs or tests, I review my results on My HealtheVet to see if I need a follow-up call or visit.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRFollowUp
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
		I use My HealtheVet information to help me make better health and healthcare decisions.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRDecisInfo
			Disagree						
			Neither agree nor disagree						

Mode:   
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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			Agree						
			Strongly agree						
		I use My HealtheVet to help me judge when it is necessary to call or go see my VA healthcare team.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRDecisCall
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
		I use My HealtheVet to help me figure out solutions when new problems arise with my health.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRSolutions
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
		I have all the information I need to manage my health and healthcare.	Strongly disagree		Radio button, one-up vertical	Single	Y		OUTInfo
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
		I am confident in working with my VA healthcare team to manage my health and healthcare.	Strongly disagree		Radio button, one-up vertical	Single	Y		OUTTeam
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
		I feel in control of my health and healthcare (such as taking part in decisions or following through on any medication, treatment or health routine).	Strongly disagree		Radio button, one-up vertical	Single	Y		OUTControl
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						



Model: MID: DOT \_ Please place all new questions in Pending environment when making changes (I know label changes on existing questions will be live)  
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# proposed Wave 2

## MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
		I am able to achieve my long-term health and healthcare goals (such as being self-reliant, living longer and better, or knowing that my family and friends can depend on me.)	Strongly disagree		Radio button, one-up vertical	Single	Y		OUTAchGoals
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
		I intend to continue using My HealtheVet in the future.	Strongly disagree		Radio button, one-up vertical	Single	Y		OUTIntentUse
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
		I intend to recommend My HealtheVet to others.	Strongly disagree		Radio button, one-up vertical	Single	Y		OUTIntentRec
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
CAS0042818		In the past year, have you ever used Secure Messaging to communicate electronically with your VA doctor or healthcare team?	Yes	A,B,C,D1-D9,E,F,G,H,I,J,K,L,M,N,O,P,Q,R,S,T,H;V,W,X,Y,Z,AA,BB,CC,DD,EE,FF,GG	Checkbox, one-up vertical	Single	Y	Skip Logic	SBLEverUsed
			No	ZZ					
			Not Sure/Do Not Recall	ZZ					
<b>Secure Messaging Users (A-HH)</b>									
CAS0042819	A	Which of the following convinced you to first try Secure Messaging? (Check all that apply)	My doctor uses it		Checkbox, three-up vertical	Multi	Y	Skip Logic	SPRTrial
			My doctor recommended it to me						
			recommended it to me:						
			Another Veteran recommended it to me						
			I received a hands-on demonstration at the VA facility.						
			I saw a video program or a poster at the VA facility.						
			for another task.						

Model:   
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## proposed Wave 2

### MID: CUSTOM QUESTION LIST

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			I read a printed fact sheet.						
			I received a postcard.						
			I received an email reminder.						
			I received a phone call from the VA.						
			I read or heard about it through the media (newspaper, radio, TV, or social media like Facebook or Twitter).						
			I received or saw information materials provided in Spanish.						
			Other						
			Not sure/Do Not Recall						
CAS0042820	B	How long have you been using Secure Messaging?	Less than 6 months 6 months - less than 1 year 1-2 years More than 2 years Not sure/Do Not Recall		Radio button, one-up-vertical	Single	Y	Skip Logic	SPRYrsUse
CAS0042821	C	Generally, how frequently do you use Secure Messaging?	This is my first time Less than every 6 months About every 6 months About once a month About once a week Daily Not sure/Do Not Recall		Radio button, one-up-vertical	Single	Y	Skip Logic	SPRFreqUse
CAS0042882	D1	In the past year, how frequently have you used Secure Messaging to <i>ask questions about your health?</i>	Never 1-2 times 3-9 times 10 or more times		Radio button, one-up-vertical	single	Y	Skip Logic	SPRTaskFreq1
CAS0042883	D2	In the past year, how frequently have you used Secure Messaging to <i>request an appointment?</i>	Never 1-2 times 3-9 times 10 or more times		Radio button, one-up-vertical	single	Y	Skip Logic	SPRTaskFreq2
CAS0042870	D3	In the past year, how frequently have you used Secure Messaging to <i>request prescription refills or renewal?</i>	Never 1-2 times 3-9 times 10 or more times		Radio button, one-up-vertical	single	Y	Skip Logic	SPRTaskFreq3
CAS0042871	D4	In the past year, how frequently have you used Secure Messaging to <i>ask about procedures received performed?</i>	Never 1-2 times 3-9 times 10 or more times		Radio button, one-up-vertical	single	Y	Skip Logic	SPRTaskFreq4

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CAS0042872	D5	In the past year, how frequently have you used Secure Messaging to ask questions about your lab or test results (ex. pathology, radiology, EKG)?	Never 1-2 times 3-9 times 10 or more times		Radio-button, one-up-vertical	single	Y	Skip-Logic	SPRTaskFreq5
CAS0042873	D6	In the past year, how frequently have you used Secure Messaging to ask about self-care recommendations from your healthcare team?	Never 1-2 times 3-9 times 10 or more times		Radio-button, one-up-vertical	single	Y	Skip-Logic	SPRTaskFreq6
CAS0042874	D7	In the past year, how frequently have you used Secure Messaging to ask questions about your own health tracking (ex. exercise, sleep)?	Never 1-2 times 3-9 times 10 or more times		Radio-button, one-up-vertical	single	Y	Skip-Logic	SPRTaskFreq7
CAS0042875	D8	In the past year, how frequently have you used Secure Messaging to send health information to your VA healthcare team (for example: your home blood glucose or blood pressure measurements)?	Never 1-2 times 3-9 times 10 or more times		Radio-button, one-up-vertical	single	Y	Skip-Logic	SPRTaskFreq8
CAS0042876	D9	In the past year, how frequently have you used Secure Messaging to update your VA healthcare team about care received outside of the VA (or example: tests done elsewhere or a non-VA emergency department visit)?	Never 1-2 times 3-9 times 10 or more times		Radio-button, one-up-vertical	single	Y	Skip-Logic	SPRTaskFreq9
CAS0042878	F	How have you used Secure Messaging to communicate with your VA healthcare team about your medications? (Please select all that apply)	To ask questions about the purpose of VA prescribed medications To ask questions about the correct dose of my VA prescribed medications To ask questions about or report side effects of my VA prescribed medications To ask questions about or report side effects of my non-VA prescribed medications		Radio-button, one-up-vertical	Multi	Y	skip-Logic	SPRMedFreq

Note that change is to bold part of the answer choices.

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			To ask questions about or report side effects of my over-the-counter medications						
			To ask questions about or report interactions between multiple medications						
			Other						
			None of the above						
			Not sure/Do Not Recall						
CAS0042879	G	Which of the following methods do you use to access the My HealthVet website? (Please select all that apply)	Computer or laptop Mobile phone (ex: iPhone, Android) Mobile tablet (ex: iPad, Android) Kiosk Television (ex: interactive Web TV) Other		Checkbox, one-up-vertical	Multi	Y	Skip Logic	SPRDevice
CAS0042851	H	Which aspects of Secure Messaging do you find most useful? (Please select all that apply)	I can write or retrieve a message anytime, day or night I can write a message, or review a response, at my own speed from any device (through a computer, a smart device or smart phone) I can access it anywhere (at home, work, library or other location) I can leave a message instead of calling or visiting my VA healthcare team I can get answers or solutions specific to my needs from my VA healthcare team I can get answers or solutions on topics that I might find difficult or uncomfortable to discuss in person with my VA healthcare team I can share my secure message information with those I trust I can print a paper copy of my secure messages I can access and store all of my secure messages in one place Other Not sure/Do Not Recall		Checkbox, one-up-vertical	Multi	Y	Skip Logic	SPRBenefits
CAS0042852	I	Your experience with Secure Messaging is important to us. Please share your thoughts on the following qualities that contribute to its function and service. The information that my VA healthcare team provides to me through Secure Messaging is accurate. (That is, my team is up to date on all of my health records and medications.)	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree Not sure/Do Not Recall		Radio button, one-up-vertical	Single	Y	Skip Logic	SPRAccurate
CAS0042853	J	In Secure Messaging, my VA healthcare team helps make the information we discuss easy to understand.	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree Not sure/Do Not Recall		Radio button, one-up-vertical	Single	Y	Skip Logic	SPREasy

Pale Yellow = if these answer choices are selected the client also wants the rest of the answer options grayed out.

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CAS0042854	K	Generally, my VA healthcare team responds to my messages within 3 business days.	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree Not sure/Do Not Recall		Radio button, one-up vertical	Single	Y	Skip Logic	SPRTimely
CAS0042855	L	Secure Messaging is a reliable system. (That is, I can always count on it working.)	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree Not sure/Do Not Recall		Radio button, one-up vertical	Single	Y	Skip Logic	SPRProtect
CAS0042857	M	I am confident that Secure Messaging protects the privacy and security of my personal health information.	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree Not sure/Do Not Recall		Radio button, one-up vertical	Single	Y	Skip Logic	PRPrivate
CAS0042858	N	It is easy to find the Secure Messaging feature on My HealtheVet.	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree Not sure/Do Not Recall		Radio button, one-up vertical	Single	Y	Skip Logic	SPRNavToSM
CAS0042859	O	It is easy to navigate within the Secure Messaging feature.	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree Not sure/Do Not Recall		Radio button, one-up vertical	Single	Y	Skip Logic	SPRNavInSM
CAS0042884	P	I trust my VA healthcare team's advice and care when I receive it through Secure Messaging.	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree Not sure/Do Not Recall		Radio button, one-up vertical	Single	Y	Skip Logic	SPRTrustOnline
CAS0042885	Q	Once again, your experience with Secure Messaging is important to us. Please share your thoughts on how you use Secure Messaging to support your health and healthcare. Regarding my personal health goals, I use Secure Messaging to help me. (Please select all that apply)	Review and understand my personal health goals		Radio button, one-up vertical	Multi	Y	Skip Logic	PRGoals

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			Gain peace of mind from my VA healthcare team about my personal health goals						
			Coordinate with my VA healthcare team based on my personal health goals						
			Not sure/Do Not Recall						
CAS0042886	R	Regarding my VA medications, I use Secure Messaging to help me: (Please select all that apply)	Review and understand my VA prescribed medications		Radio button, one up vertical	Multi	Y	Skip Logic	SPRMeds
			Gain peace of mind from my VA healthcare team about my VA prescribed medications						
			Coordinate with my VA healthcare team about my VA prescribed medications						
			None of the above						
CAS0042887	S	Regarding my VA tests and procedures, I use Secure Messaging to help me: (Please select all that apply)	Review and understand the tests and procedures that I received from the VA		Radio button, one up vertical	Multi	Y	Skip Logic	SPRTestsProc
			Gain peace of mind from my VA healthcare team about tests and procedures that I receive from the VA						
			Coordinate with my VA healthcare team about the tests and procedures that I receive from the VA						
			Not sure/Do Not Recall						
CAS0042888	T	Regarding my mental and emotional health, I use Secure Messaging to help me: (Please select all that apply)	Review and understand my mental and emotional health and any prescribed treatment		Radio button, one up vertical	Multi	Y	Skip Logic	SPRMentalHealth
			Gain peace of mind from my VA healthcare team about my mental and emotional health and any prescribed treatment						
			Coordinate with my VA healthcare team about my mental and emotional health and any prescribed treatment						
			Not sure/Do Not Recall						
CAS0042889	U	Regarding my VA preventive care (for example: screenings for Type 2 diabetes, cholesterol, depression), I use Secure Messaging to help me: (Please select all that apply)	Review and understand VA preventive care		Radio button, one up vertical	Multi	Y	Skip Logic	SPRPreventive
			Gain peace of mind from my VA healthcare team about my VA preventive care						
			Coordinate with my VA healthcare team about my VA preventive care						
			None of the above						
CAS0042890	V	Regarding things I can do for my health (such as diet and exercise), I use Secure Messaging to help me: (Please select all that apply)	Review and understand specific things I can do to improve my health or prevent illness		Radio button, one up vertical	Multi	Y	Skip Logic	SPRSelfCare
			Gain peace of mind about specific things I can do to improve my health or prevent illness						

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			Coordinate with my VA healthcare team about specific things I can do to improve my health or prevent illness						
			None of the above						
CAS0042891	W	My VA healthcare team uses Secure Messaging to follow up with me regarding lab results, tests, or procedures	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree		Radio button, one up vertical	Single	Y	Skip Logic	SPRFollowUp
CAS0042892	X	I use Secure Messaging information to help me make better health and healthcare decisions.	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree		Radio button, one up vertical	Single	Y	Skip Logic	SPRDeisInfo
CAS0042893	Y	I use Secure Messaging to help me judge when it is necessary to call or go see my VA healthcare team.	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree		Radio button, one up vertical	Single	Y	Skip Logic	SPRDeisCall
CAS0042894	Z	In addition to communication with my primary VA healthcare team, I use Secure Messaging to communicate with my other VA healthcare providers (for example: specialist physicians, therapists, counselors and coordinators).	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree		Radio button, one up vertical	Single	Y	Skip Logic	SPROthProvider
CAS0042895	AA	I use Secure Messaging to help me figure out solutions when new problems arise with my health.	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree		Radio button, one up vertical	Single	Y	Skip Logic	SPRSolutions
CAS0042896	BB	I have all the information I need to manage my health and healthcare.	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree		Radio button, one up vertical	Single	Y	Skip Logic	SOUTInfo

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CAS0042897	CC	I am confident in working with my VA healthcare team to manage my health and healthcare.	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree		Radio button, one-up-vertical	Single	Y	Skip-Logie	SOUTeam
CAS0042898	DD	I feel in control of my health and healthcare (such as taking part in decisions or following through on any medication, treatment or health routine schedule).	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree		Radio button, one-up-vertical	Single	Y	Skip-Logie	SOUTControl
CAS0042899	EE	I am able to achieve my long-term health and healthcare goals (such as being self-reliant, living longer and better, or knowing that my family and friends can depend on me.)	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree		Radio button, one-up-vertical	Single	Y	Skip-Logie	SOUTAchGoals
CAS0042900	FF	I intend to continue using Secure Messaging in the future.	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree		Radio button, one-up-vertical	Single	Y	Skip-Logie	SOUTIntentUse
CAS0042901	GG	I intend to recommend Secure Messaging to others.	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree		Radio button, one-up-vertical	Single	Y	Skip-Logie	SOUTIntentRec
<b>Secure Messaging Non-Users/Don't recall (ZZ-)</b>									
CAS0042860	ZZ	Why Not?	This is the first time that I have heard of Secure Messaging I have heard of Secure Messaging, but have not tried it or have not been able to use it	ZZ1 ZZ2	Radio button, one-up-vertical	Multi	Y	Skip-Logie	SBLWhyNot
CAS0042861	ZZ1	I would be interested in trying Secure Messaging if:	Someone on my VA healthcare team recommended it to me Another Veteran recommended it to me		Checkbox, one-up-vertical	Multi	Y	Skip	SBLInterest



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			I received more information on the benefits of Secure Messaging appointment access anytime through my own computer or mobile device read or print out Not sure Other						
CAS0042902	ZZ2	I have heard of Secure Messaging but have not tried or have not been able to use it because: (Please select all that apply)	I did not understand what Secure Messaging is I have not signed up for a Premium My HealtheVet account. (Authenticated Account) I have a Premium My HealtheVet account, but did not know where to look for the Secure Messaging. (Authenticated Account) I am not interested in Secure Messaging I believe it will be too hard or time consuming to use When I have a question or request that doesn't require a visit, I prefer to talk on the phone with my VA healthcare team I believe that the response that I may receive from my VA healthcare team would not fully address my information needs I feel uncertain about the privacy and security of my personal health information using Secure Messaging. I do not have regular access to a computer, smart phone or tablet Not sure/Do not recall		Checkbox, one-up vertical	Multi	Y	Skip	SBLWhyNotUsed
CAS0042903		In the past year, have you used My HealtheVet to accomplish any of the following tasks? (please select all that apply)	Use the Blue Button (Download My Data) Refill my prescriptions View my medications information View my VA Notes (written by my health care team) View my lab or other test results View my VA Wellness Reminders Review my medical history (conditions, procedures, accidents and events) Research my health using education resources (for example, the My HealtheVet Enter data that I track myself such as weight, blood pressure, blood sugar, etc. Enter information about my non-VA medications or supplements None of the above		Checkbox, one-up vertical	Multi	Y		SPRMultituse
CAS0042904		How often do you find that information from the VA (in print or online) about your medical condition is difficult to understand?	Never or almost never Infrequently Occasionally Frequently Very frequently or always Not sure/Do not recall		Radio button, one-up vertical	Single	Y		ANHthLit
RJB00029		My use of the My HealtheVet personal health record has improved my ability to manage my health.	Strongly agree Agree Not sure Disagree Strongly disagree Not applicable		Radio button, one-up vertical	Single	Y		MHV improve Health

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CAS0042905		Overall, how confident are you that you could get health-related advice or information if you needed it by using a computer, smart phone or tablet (like an iPhone or iPad)?	Not at all confident		Radio button, one-up vertical	Single	Y		ANHthSearch
			Somewhat confident						
			Moderately confident						
			Confident						
			Very confident						
			Not sure						
CAS0029040		What additional services would you like to see on My HealtheVet? (Please select all that apply)	Schedule or change my VA appointments		Checkbox, one-up vertical	Multi	N		Additional Services
			Track the status of my prescription refill delivery						
			View/pay my VA bills/copayments						
			View a list of my VA health care providers and their contact information						
			Use a mobile app for My HealtheVet						
			Join an online forum to discuss health issues with other Veterans						
			Advance check-in for my VA clinic visits						
			Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver)						
			Authorize sharing information that I have stored in My HealtheVet with my VA health care team						
			Authorize sharing information that I have stored in My HealtheVet with my Non-VA health care provider						
			Check to determine if my different medications are safe when taken together						
			More online educational programs						
			Receive a monthly email newsletter						
			Receive notification of new content/features on the site						
			Other						
ALM0173		What is the <b>main improvement</b> that you would suggest for the My HealtheVet web site?			Text area, no char limit		N		ENDRequest
AED06379		Have you completed this survey within the past 3 months?	Yes		Radio button, one-up vertical				Survey
			No			Single	N		
			Don't recall						

Model Instance Name: VA - My HealthVet  
 MID: NJ-EMUI01locRk17B448v90--  
 Date: 6/2

~~red & strike-through:~~ DELETE  
underlined & italicized: RE-ORDER  
**DOT \_ FYI\_ This is a complete update to the question set - Place in Pending environment when making changes and please look for new question label names.**

**Wave 1 Set**

**QUESTION LIST**

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
ALM0170		Which of the following <b>best describes you?</b>	Active duty National Guard/Reserve Veteran Family member of a veteran or Servicemember Caregiver of a Veteran or Servicemember (other than family) Veteran Service Organization member VA employee Non-VA federal government employee State/local government employee General public Other role		Checkbox, one-up vertical	Multi	Y		SANRole
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF/OND) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable		Checkbox, one-up vertical	Multi	N		SANMilServ
AED02714		What is your age range?	Under 20 20-24 25-29 30-34 35-39 40-44 45-49 50-54 55-59 60-64 65-69 70-74 75-79 80-84 85 or older		Dropdown (Select-one)	Single	N		SANAge
JIC00267		What is your gender?	Male Female		Dropdown (Select-one)	Single	N		SANGender
		Are you of Hispanic or Latino origin or descent?	Yes No		Drop down, select one	Single	N		SANEthnicity
		What is your race?	American Indian or Alaska Native Asian Black or African American Native Hawaiian or Other Pacific Islander White (Caucasian) Two or More Races What race, please specify Unknown or Do Not Wish to Reply		Drop down, select one	Single	N		SANRace
		Other race			Text area, no char limit		N		ANRace-Other
CAS0028939		Which of the following best describes the highest level of education you have completed?	Did not complete high school High school graduate Some college or vocational school College graduate Some postgraduate school Graduate or professional degree		Radio button, one-up vertical	Single	Y		SANEduc
JIC00178		In general, how would you rate your overall health?	Excellent Very Good Good Fair		Drop down, select one	Single	Y		SANHealth

Model Instance Name: VA - My HealtheVet  
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 Date: 6/2

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RJB00026		Are you a <b>registered user</b> on the MyHealtheVet web site?	Poor Yes No Not sure	A	Checkbox, one-up vertical	Single	Y	Skip Logic	SANRegUser
CAS0028940	A	Your member log-in box now includes an icon for your account type. What type of My HealtheVet account do you have?	Basic (B) Advanced (A) Premium (authenticated or IPA'd)(P) Not sure		Checkbox, one-up vertical	Single	Y	Skip Logic	SANUserType
ALM0169		How <b>frequently</b> do you visit the My HealtheVet web site?	First time Daily or more than once a day Daily More than once a day About once a week About once a month About every 6 months Less than every 6 months Not sure/Do not recall		Dropdown (Select-one)	Single	Y		SANMHVFreq
RJB00022		What were you <b>trying to accomplish</b> today in My HealtheVet? (please select all that apply)	Learn more about features that are available Request a prescription refill View my medication history Use Secure Messaging to communicate with my VA health care team Use the Blue Button (Download My Data) View my VA Appointments Look up information about a health condition or medication View my lab or other test results View my VA Wellness Reminders View my VA Notes (written by my health care team) Enter my personal information (emergency contacts, etc.) Enter data that I track myself such as weight, blood pressure, blood sugar, etc. Enter information about my non-VA medications or supplements Find a VA facility Find information about VA Health Benefits Find information about VA Benefits other than health benefits Other (please specify)		Checkbox, one-up vertical	Multi	Y		SANReason
RJB00022other	A	Other—trying to accomplish		A	Text field, <100 char	Single	N		
ALM0172		Did you <b>accomplish what you wanted to</b> in My HealtheVet?	Yes No Partially Not finished yet		Dropdown (Select-one)	Single	Y		SANTaskAcc
CAS0028943		Do you get care at a VA facility?	Yes No Not Sure	A,B	Checkbox, one-up vertical	Single	Y	Skip Logic	SANFacilCare
CAS0028944	A	In the past year, how often did you use a VA medical facility or service for your health care needs?	Never Once in the past year 2 to 11 times in the past year 12 or more times in the past year		Checkbox, one-up vertical	Single	N	skip logic	SANFacilFreq

Model Instance Name: VA - My HealtheVet  
 MID: NJ-F5M10110eRk17B448x90--  
 Date: 6/2

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**Wave 1 Set**

**QUESTION LIST**

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
	B	What is your travel time to the VA facility where you receive most of your care?	less than 30 minutes 30 minutes to under 1 hour 1 hour to under 1.5 hours 1.5 hours to under 2 hours Not sure/Do not recall		Checkbox, one-up vertical	Single	Y	skip logic	SANDist
CAS0028945	B	How much time does it take for you to travel to the nearest VA facility?	Less than 15 minutes <del>15 minutes to less than 1/2 hour</del> <del>1/2 hour to less than an hour</del> <del>An hour to less than 1 1/2 hours</del> <del>1 1/2 hours to less than two hours</del> <del>Two hours or more</del> Not sure		Checkbox, one-up vertical	single	N	skip logic	VA Facility Travel Time
		How many years have you been seeing your VA primary healthcare team?	Less than 1 year 1-5 years More than 5 years Not sure/Do not recall		Drop down, select one	Single	Y		SANYrsTeam
		Generally speaking, how satisfied are you with the quality of care and treatment that you receive from your VA healthcare team?	Very unsatisfied Unsatisfied Neither satisfied nor unsatisfied Satisfied Very satisfied Not sure/Do not recall		Drop down, select one	Single	Y		SANSatTeam
		Overall, I trust my VA healthcare team's advice and care.	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree Not sure/Do not recall		Drop down, select one	Single	Y		SANTrustTeam

**NEW MEANINGFUL USE QUESTION ROTATION**

		Has your VA doctor or healthcare team ever recommended Secure Messaging to you?	Yes No Not Sure/Do Not Recall			Single	Y		SPREverUsed
		In the past year, have you ever used Secure Messaging to communicate electronically with your VA doctor or healthcare team?	Yes No Not Sure/Do Not Recall	A,B,C, D1-D9,E, F,G,H,I,J,K,L, M,N,O,P,Q, R,S,T,U, V,W,X,Y,Z,AA,BB, CC,DD,EE,FF,GG, HH, II	checkbox, one-up vertical	Single		skip Logic	SI_EverUsed

**Secure Messaging Users (A-HH)**

Model Instance Name: VA - My HealtheVet

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### Wave 1 Set

#### QUESTION LIST

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A		Which of the following convinced you to first try Secure Messaging? (Check all that apply)	My doctor uses it My doctor recommended it to me Recommended it to me Another Veteran recommended it to me I received a hands-on demonstration at the VA facility I saw a video program or a poster at the VA facility I saw a sign I read a printed fact sheet I received a postcard I received an email reminder I received a phone call from the VA I read or heard about it through the media (newspaper, radio, TV, or social media like Facebook or Twitter) I received or saw information materials provided in Spanish Other Not sure/Do Not Recall		Checkbox, three-up vertical	Multi	F	Skip Logic	SPRTrial
B		How long have you been using Secure Messaging?	Less than 6 months 6 months - less than 1 year 1-2 years More than 2 years Not sure/Do Not Recall		Drop down, select one	Single	F	Skip Logic	SPRYsUse
C		Generally, how frequently do you use Secure Messaging?	This is my first time Less than every 6 months About every 6 months About once a month About once a week Daily Not sure/Do Not Recall		Drop down, select one	Single	F	Skip Logic	SPRFreqUse
Q1		In the past year, how frequently have you used Secure Messaging to ask questions about your health?	Never 1-2 times 3-9 times 10 or more times		Drop down, select one	Single	F	Skip Logic	SPRTaskFreq1
Q2		In the past year, how frequently have you used Secure Messaging to request an appointment?	Never 1-2 times 3-9 times 10 or more times		Drop down, select one	Single	F	Skip Logic	SPRTaskFreq2
Q3		In the past year, how frequently have you used Secure Messaging to request prescription refills or renewal?	Never 1-2 times 3-9 times 10 or more times		Drop down, select one	Single	F	Skip Logic	SPRTaskFreq3

Model Instance Name: VA - My HealtheVet  
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**Wave 1 Set**

**QUESTION LIST**

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04		In the past year, how frequently have you used Secure Messaging to ask about procedures received?	Never 1-2 Times 3-9 Times 10 or more times		Drop down, select one	single	F	Skip Logic	SPRTaskFreq4
05		In the past year, how frequently have you used Secure Messaging to ask questions about your lab or test results (ex. pathology, radiology, EKG)?	Never 1-2 Times 3-9 Times 10 or more times		Drop down, select one	single	F	Skip Logic	SPRTaskFreq5
06		In the past year, how frequently have you used Secure Messaging to ask about self-care recommendations from your healthcare team?	Never 1-2 Times 3-9 Times 10 or more times		Drop down, select one	single	F	Skip Logic	SPRTaskFreq6
07		In the past year, how frequently have you used Secure Messaging to ask questions about your own health tracking (ex. exercise, sleep)?	Never 1-2 Times 3-9 Times 10 or more times		Drop down, select one	single	F	Skip Logic	SPRTaskFreq7
08		In the past year, how frequently have you used Secure Messaging to send health information to your VA healthcare team (for example: your home blood glucose or blood pressure measurements)?	Never 1-2 Times 3-9 Times 10 or more times		Drop down, select one	single	F	Skip Logic	SPRTaskFreq8
09		In the past year, how frequently have you used Secure Messaging to update your VA healthcare team about care received outside of the VA (for example: tests done elsewhere or a non-VA emergency department visit)?	Never 1-2 Times 3-9 Times 10 or more times		Drop down, select one	single	F	Skip Logic	SPRTaskFreq9
E		In the past year, please describe how else you have used secure messaging.			Text area, no char limit		F		SPRTaskFreq0th

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### QUESTION LIST

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F		How have you used Secure Messaging to communicate with your VA healthcare team about your medications? (Please select all that apply)	To ask questions about the purpose of VA prescribed medications To ask questions about the correct dose of my VA prescribed medications medications medications medications medications Other None of the above Not sure/Do Not Recall		Checkbox, one-up vertical	Multi		Skip Logic	SPRMedFreq
G		Which of the following methods do you use to access the My HealtheVet website? (Please select all that apply)	Computer or laptop Mobile phone (ex. iPhone, Android) Mobile tablet (ex. iPad, Android) Text Television (ex. Interactive Web TV) Other		Checkbox, one-up vertical	Multi		Skip Logic	SPRDevice
H		Which aspects of Secure Messaging do you find most useful? (Please select all that apply)	I can write or retrieve a message anytime, day or night I can write a message, or review a response, at my own speed (I can't do this when I'm at work, in a store, or on the go) I can access it anywhere (at home, work, library or other location) I can leave a message instead of calling or waiting my VA healthcare team I can get answers or solutions specific to my needs from my VA healthcare team I can get answers or solutions on topics that I might find difficult or uncomfortable to discuss in person with my VA healthcare team I can share my secure message information with those I trust I can print a paper copy of my secure messages I can access and store all of my secure messages in one place Other Not sure/Do Not Recall		Checkbox, one-up vertical	Multi	F	Skip Logic	SPRBenefits
I		The information that my VA healthcare team provides to me through Secure Messaging is accurate. (That is, my team is up to date on all of my health records and medications.)	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree Not sure/Do Not Recall		Drop down, select one	Single		Skip Logic	SPRAccurate



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	J	In Secure Messaging, my VA healthcare team helps make the information we discuss easy to understand.	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree Not sure/Do Not Recall		Drop down, select one	Single	F	Skip Logic	SPREasy
	K	Generally, my VA healthcare team responds to my messages within 3 business days.	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree Not sure/Do Not Recall		Drop down, select one	Single	F	Skip Logic	SPRTimely
	L	Secure Messaging is a reliable system. (That is, I can always count on it working.)	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree Not sure/Do Not Recall		Drop down, select one	Single	F	Skip Logic	SPRProtect
	M	I am confident that Secure Messaging protects the privacy and security of my personal health information.	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree Not sure/Do Not Recall		Drop down, select one	Single	F	Skip Logic	SPRPrivate
	N	It is easy to find the Secure Messaging feature on My HealtheVet.	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree Not sure/Do Not Recall		Drop down, select one	Single	F	Skip Logic	SPRONavToSM
	O	It is easy to navigate within the Secure Messaging feature.	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree Not sure/Do Not Recall		Drop down, select one	Single	F	Skip Logic	SPRNavInCM
	P	I trust my VA healthcare team's advice and care when I receive it through Secure Messaging.	Strongly disagree Disagree		Drop down, select one	Single	F	Skip Logic	SPRTrustOnline

Model Instance Name: VA - My HealtheVet

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### Wave 1 Set

#### QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
Q		Regarding my personal health goals, I use Secure Messaging to help me. (Please select all that apply)	Review and understand my personal health goals		Checkbox, one-up vertical	Multi	F	Skip Logic	PRGoals
			Gain peace of mind from my VA healthcare team about my personal health goals						
			Coordinate with my VA healthcare team based on my personal health goals						
			Not sure/Do Not Recall						
R		Regarding my VA medications, I use Secure Messaging to help me. (Please select all that apply)	Review and understand my VA-prescribed medications		Checkbox, one-up vertical	Multi	F	Skip Logic	SPRMeds
			Gain peace of mind from my VA healthcare team about my VA-prescribed medications						
			Coordinate with my VA healthcare team about my VA-prescribed medications						
			None of the above						
S		Regarding my VA tests and procedures, I use Secure Messaging to help me. (Please select all that apply)	Review and understand the tests and procedures that I received from the VA		Checkbox, one-up vertical	Multi	F	Skip Logic	SPRTestsProc
			Gain peace of mind from my VA healthcare team about tests and procedures that I receive from the VA						
			Coordinate with my VA healthcare team about the tests and procedures that I receive from the VA						
			Not sure/Do Not Recall						
T		Regarding my mental and emotional health, I use Secure Messaging to help me. (Please select all that apply)	Review and understand my mental and emotional health and any prescribed treatment		Checkbox, one-up vertical	Multi	F	Skip Logic	SPRMentalHealth
			Gain peace of mind from my VA healthcare team about my mental and emotional health and any prescribed treatment						
			Coordinate with my VA healthcare team about my mental and emotional health and any prescribed treatment						
			Not sure/Do Not Recall						
U		Regarding my VA preventive care (for example: screenings for Type 2 diabetes, cholesterol, depression), I use Secure Messaging to help me. (Please select all that apply)	Review and understand VA preventive care		Checkbox, one-up vertical	Multi	F	Skip Logic	SPRPreventive
			Gain peace of mind from my VA healthcare team about my VA preventive care						
			Coordinate with my VA healthcare team about my VA preventive care						

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			<del>None of the above</del>						
	Y	Regarding things I can do for my health (such as diet and exercise), I use Secure Messaging to help me. (Please select all that apply)	Review and understand specific things I can do to improve my health or prevent illness		Textbox, one-up vertical	Multi	F	Skip Logic	SPRSelfCare
			Gain peace of mind about specific things I can do to improve my health or prevent illness						
			Coordinate with my VA healthcare team about specific things I can do to improve my health or prevent illness						
			<del>None of the above</del>						
	W	My VA healthcare team uses Secure Messaging to follow up with me regarding lab results, tests, or procedures	Strongly disagree		Drop down, select one	Single	F	Skip Logic	SPRFollowUp
			<del>Disagree</del>						
			<del>Neither agree nor disagree</del>						
			<del>Agree</del>						
			<del>Strongly agree</del>						
	X	I use Secure Messaging information to help me make better health and healthcare decisions.	Strongly disagree		Drop down, select one	Single	F	Skip Logic	SPRDecisInfo
			<del>Disagree</del>						
			<del>Neither agree nor disagree</del>						
			<del>Agree</del>						
			<del>Strongly agree</del>						
	Y	I use Secure Messaging to help me judge when it is necessary to call or go see my VA healthcare team.	Strongly disagree		Drop down, select one	Single	F	Skip Logic	SPRDecisCall
			<del>Disagree</del>						
			<del>Neither agree nor disagree</del>						
			<del>Agree</del>						
			<del>Strongly agree</del>						
	Y	In addition to communication with my primary VA healthcare team, I use Secure Messaging to communicate with my other VA healthcare providers (for example: specialist physicians, therapists, counselors and coordinators).	Strongly disagree		Drop down, select one	Single	F	Skip Logic	SPRothProvider
			<del>Disagree</del>						
			<del>Neither agree nor disagree</del>						
			<del>Agree</del>						
			<del>Strongly agree</del>						
	AA	I use Secure Messaging to help me figure out solutions when new problems arise with my health.	Strongly disagree		Drop down, select one	Single	F	Skip Logic	SPRSolutions
			<del>Disagree</del>						
			<del>Neither agree nor disagree</del>						
			<del>Agree</del>						
			<del>Strongly agree</del>						

Model Instance Name: VA - My HealtheVet

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
BB		I have all the information I need to manage my health and healthcare.	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree		Drop down, select one	Single	F	Skip Logic	SOUTInfo
CC		I am confident in working with my VA healthcare team to manage my health and healthcare.	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree		Drop down, select one	Single	F	Skip Logic	SOUTTeam
DD		I feel in control of my health and healthcare (such as taking part in decisions or following through on any medication, treatment or health routine schedule).	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree		Drop down, select one	Single	F	Skip Logic	SOUTControl
EE		I am able to achieve my long-term health and healthcare goals (such as being self-reliant, living longer and better, or knowing that my family and friends can depend on me).	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree		Drop down, select one	Single	F	Skip Logic	SOUTAchGoals
FF		I intend to continue using Secure Messaging in the future.	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree		Drop down, select one	Single	F	Skip Logic	SOUTIntentUse
GG		I intend to recommend Secure Messaging to others.	Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree		Drop down, select one	Single	F	Skip Logic	SOUTIntentRec
<b>Secure Messaging Non-Users/Don't recall (ZZ-)</b>									
ZZ		Why Not?	It's the first time that I have heard of Secure Messaging	ZZ1	checkbox, one up vertical	Multi		Skip Logic	SI WhyNot

Model Instance Name: VA - My HealtheVet  
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### QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			have heard of Secure Messaging, but have not tried it or have not been able to use it	722					
	721	I would be interested in trying Secure Messaging if:	Someone on my VA healthcare team recommended it to me Another Veteran recommended it to me I received more information on the benefits of secure Messaging (appointment, secure medicine through my own computer or mobile device or print out) not sure other		Checkbox, one-up vertical	Multi	F	Skip	SPRInterest
	722	I have heard of Secure Messaging but have not tried or have not been able to use it because: (Please select all that apply)	I did not understand what Secure Messaging is I have not signed up for a Premium My HealtheVet account (Authenticated Account) I have a Premium My HealtheVet account, but did not know where to look for the Secure Messaging (Authenticated Account) I am not interested in Secure Messaging because it will be too hard or time-consuming to use When I have a question or request that doesn't require a visit, I prefer to talk on the phone with my VA healthcare team I believe that the response that I may receive from my VA healthcare team would not fully address my information needs I feel uncertain about the privacy and security of my personal health information using Secure Messaging I do not have regular access to a computer, smart phone or tablet Not sure/Do not recall		Checkbox, one-up vertical	Multi	F	Skip	SPRWhyNotUsed
		In the past year, have you used My HealtheVet to accomplish any of the following tasks? (please select all that apply)	Use the Blue Button (Download My Data) Refill my prescriptions View my medications information View my VA Notes (written by my health care team) View my lab or other test results View my VA Wellness Reminders Review my medical history (conditions, procedures, accidents and events) Research my health using education resources (for example, the My sugar, etc. Enter information about my non-VA medications or supplements None of the above		Checkbox, one-up vertical	Multi	Y		SPRMultiuse
		How often do you find that information from the VA (in print or online) about your medical condition is difficult to understand?	Never or almost never Infrequently Occasionally Frequently Very frequently or always		Drop down, select one	Single	Y		SANHthLit

Model Instance Name: VA - My HealtheVet  
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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
RJB00029		My use of the My HealtheVet personal health record has <b>improved my ability to manage my health.</b>	Strongly agree Agree Not sure Disagree Strongly disagree Not applicable		Drop down, select one	Single	Y		MHV improve Health
		Overall, how confident are you that you could get health-related advice or information if you needed it by using a computer, smart phone or tablet (like an iPhone or iPad)?	Not at all confident Slightly confident Moderately confident Confident Very confident Not sure		Drop down, select one	Single	Y		Confidence
CAS0029037		<del>The My HealtheVet website provides articles on topics of interest to Veterans. What topics are you most interested in for upcoming articles?</del>			Open-ended		N		OE_Articles
ALM0173		<del>What is the main improvement that you would suggest for the My HealtheVet web site?</del>			Open-ended	Single	N		One Improvement
CAS0029040		What additional services would you like to see on My HealtheVet? (Please select all that apply)	Schedule or change my VA appointments Track the status of my prescription refill delivery View/pay my VA bills/copayments View a list of my VA health care providers and their contact information Use a mobile app for My HealtheVet Join an online forum to discuss health issues with other Veterans Advance check-in for my VA clinic visits Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver) Authorize sharing information that I have stored in My HealtheVet with my VA health care team Authorize sharing information that I have stored in My HealtheVet with my Non-VA health care provider Check to determine if my different medications are safe when taken together More online educational programs Receive a monthly email newsletter Receive notification of new content/features on the site		Checkbox, one-up vertical	Multi	N		Additional Services
CAS0029041	<b>A</b>	<del>Other Services</del>	<del>Other (please specify):</del>	<b>A</b>	Text area, no char limit	Single	N		OE-Other Services
AED06379		Have you completed this survey within the past 3 months?	Yes No Don't recall		Radio button, one-up vertical	Single	N		Survey

Model Instance Name: VA - My HealtheVet  
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MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
ALM0170		Which of the following <b>best describes you?</b>	Active duty National Guard/Reserve Veteran Family member of a veteran or Servicemember Caregiver of a Veteran or Servicemember (other than family) Veteran Service Organization member VA employee Non-VA federal government employee State/local government employee General public Other role		Checkbox, one-up vertical	Multi
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF/OND) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable		Check-boxes	Multi
AED02714		What is your age range?	Under 20 20-24 25-29 30-34 35-39 40-44 45-49 50-54 55-59 60-64 65-69 70-74 75-79 80-84 85 or older		Dropdown (Select-one)	Single
JIC00267		What is your gender?	Male Female		Dropdown (Select-one)	Single
CAS0028939		Which of the following best describes the highest level of education you have completed?	Did not complete high school High school graduate		Radio button, one-up vertical	Single

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 violet (**bold**): SKIP-LOGIC

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			Some college or vocational school			
			College graduate			
			Some postgraduate school			
			Graduate or professional degree			
JIC00178		In general, how would you rate your overall health?	Excellent		Dropdown (Select-one)	Single
			Very Good			
			Good			
			Fair			
			Poor			
RJB00026		Are you a <b>registered user</b> on the MyHealtheVet web site?	Yes	A	Checkbox, one-up vertical	Single
			No			
			Not sure			
CAS0028940	A	Your member log-in box now includes an icon for your account type. What type of My HealtheVet account do you have?	Basic (B)		Checkbox, one-up vertical	Single
			Advanced (A)			
			Premium (authenticated or IPA'd)(P)			
			Not sure			
ALM0169		How <b>frequently</b> do you visit the My HealtheVet web site?	First time		Dropdown (Select-one)	Single
			Daily			
			More than once a day			
			About once a week			
			About once a month			
			About every 6 months			
			Less than every 6 months			
RJB00022		What were you <b>trying to accomplish</b> today in My HealtheVet? (please select all that apply)	Learn more about features that are available		Checkbox, one-up vertical	Multi
			Request a prescription refill			
			View my medication history			
			Use Secure Messaging to communicate with my VA health care team			
			Use the Blue Button (Download My Data)			
			View my VA Appointments			
			Look up information about a health condition or medication			
			View my lab or other test results			
			View my VA Wellness Reminders			
			View my VA Notes (written by my health care team)			
			Enter my personal information (emergency contacts, etc.)			
			Enter data that I track myself such as weight, blood pressure, blood sugar, etc.			



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MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			Enter information about my non-VA medications or supplements			
			Find a VA facility			
			Find information about VA Health Benefits			
			Find information about VA Benefits other than health benefits			
			Other (please specify)	A		
RJB00022	A	Other - trying to accomplish			Text field, <100 char	Single
ALM0172		Did you <b>accomplish what you wanted to</b> in My HealtheVet?	Yes		Dropdown (Select-one)	Single
			No			
			Partially			
			Not finished yet			
CAS0028943		Do you get care at a VA facility?	Yes	A,B	Checkbox, one-up vertical	Single
			No			
			Not Sure			
CAS0028944	A	In the past year, how often did you use a VA medical facility or service for your health care needs?	Never		Checkbox, one-up vertical	Single
			Once in the past year			
			2 to 11 times in the past year			
			12 or more times in the past year			
CAS0028945	B	How much time does it take for you to travel to the nearest VA facility?	Less than 15 minutes		Checkbox, one-up vertical	single
			15 minutes to less than 1/2 hour			
			1/2 hour to less than an hour			
			An hour to less than 1 1/2 hours			
			1 1/2 hours to less than two hours			
			Two hours or more			
			Not sure			

NEW VA OPEN NOTES QUESTION ROTATION

CAS0028946		VA Notes written by providers and other members of the health care team since January 1, 2013 are now available to veterans with a Premium My HealtheVet account. Which best describes your <b>knowledge</b> about VA patients being able to view clinic and hospital visit notes (VA Notes) using the Blue Button. (Please choose one)	<del>I knew that visit notes can be viewed by VA patients with a Premium Account</del>		Radio button, one-up vertical	Single
			<del>I didn't know that visit notes can be viewed by VA patients with a Premium Account</del>			
			<del>I'm not sure</del>			

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
CAS0028947		Which best describes your use of the VA Blue Button to access your visit notes (VA Notes)?	I viewed my visit notes using the Blue Button at least once	A	Radio button, one-up-vertical	Single
			I tried to view visit notes using Blue Button but was not able to do so	C, D		
			I don't have a Premium My HealtheVet account	D		
			I don't know what Blue Button is or have never used it	D		
			I'm not sure	D		
CAS0028948	A	What information from your VA health record have you viewed using the Blue Button in My HealtheVet? (Choose ALL that apply)	Visit notes from a clinic visit with a primary care provider (doctor, nurse practitioner or physician assistant)	B1-B10	Radio button, one-up-vertical	Multi
			Visit notes from a clinic visit with a specialist (medical or surgical specialty)	B1-B10		
			Visit notes from a mental health professional	B1-B10		
			Notes from a hospital visit or stay (emergency room visit or discharge summary)	B1-B10		
			VA Notes from Secure Messaging			
			None of the above/ Don't remember	D1		
CAS0028949	B1	Why did you read your visit notes (VA Notes)? (Check ALL that apply) —	I did not read any visit notes (VA Notes)	D2	Radio button, one-up-vertical	
			I tried to read my visit notes (VA Notes) but was not able to	C1, D2		
			I was curious			
			I wanted to remember what happened in the visit			
			I wanted to know more about my health			
			I wanted to check the notes to see if they were right			
			I wanted to be sure I understood what my provider (or other member of the health care team) said			
			I wanted to know what my provider (or other member of the health care team) was thinking			
			Other reason (please explain)	B1A		
CAS0028935	B1A	Other — reason read VA Notes			Text area, no char limit	
CAS0028956	B2	What did you do with your notes (VA Notes) using the Blue Button? (Check ALL that apply)	I read it		Radio button, one-up-vertical	Multi
			I printed it			
			I downloaded it to keep a copy for myself			
			I shared it with a family member, relative or friend who helps take care of me			
			I discussed it with a VA provider or other health care team member			
			I shared it with a health care provider outside of VA			
			Other, please explain	B2A		
			I don't remember			
CAS0028957	B2A	Other — What you did with your notes			Text area, no char limit	

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
CAS0028958	<b>B3</b>	Did you <del>talk to or contact</del> your provider or health care team about the notes (VA Notes), or have a <del>plan to do so</del> ? (Choose one)	<del>No, I did not talk to or contact my provider or health care team about the notes-</del> <del>I plan to contact my provider or health care team about the notes-</del> <del>Yes, I did contact my provider or health care team about the notes-</del>	<b>B3A</b>	Radio button, one-up-vertical	Single
CAS0028952	<b>B3A</b>	If you did <del>not</del> contact or don't plan to contact your provider or health care team, why not? (Check all that apply)-	<del>I had no reason to contact my provider or health care team about the notes</del> <del>I didn't think it was important-</del> <del>I didn't want to waste my provider or health care team's time -</del> <del>I didn't want my provider or health care team to be upset with me-</del> <del>I did not feel I knew enough to talk with my doctor about my concerns</del> <del>It was too much of a bother for me</del> <del>Other reason (please explain)</del>		Radio button, one-up-vertical	Multi
CAS0028953	<b>B3AA</b>	<del>Other - reason did not contact</del>			Text area, no char limit	
CAS0028954	<b>B3B</b>	Why did you contact, or plan to contact, your provider or health care team about the notes (VA Notes)? (Check all that apply)	<del>To get an explanation about something in the note</del> <del>To learn more about my health issue, medications or test results</del> <del>To discuss something I was worried about in the note</del> <del>To discuss something that I thought was not correct in the note</del> <del>To ask about removing or changing something in the note</del> <del>Other reason (please explain)</del>		Radio button, one-up-vertical	Multi
CAS0028955	<b>B3BA</b>	<del>Other - reason did contact</del>		<b>B3BA</b>	Text field, <100 char	
CAS0028976	<b>B4</b>	Please think about <del>what it is like to access and view the visit notes (VA Notes) written by your provider and health care team using the Blue Button "Download My Data" on My HealtheVet.</del> How easy is it to find the visit notes (VA Notes) using the Blue Button "Download My Data" on My HealtheVet?-	<del>Very hard</del> <del>Somewhat hard -</del> <del>Somewhat easy -</del> <del>Very easy</del> <del>I don't know -</del>		Radio button, one-up-vertical	Single
CAS0028977	<b>B5</b>	The display of my visit notes (VA Notes) is <del>easy to read.</del> -	<del>Disagree -</del> <del>Somewhat disagree -</del> <del>Somewhat agree -</del> <del>Agree -</del>		Radio button, one-up-vertical	Single

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			<del>I don't know</del>			
CAS0028959	B6	What information were you <del>trying to find</del> in your visit notes (VA Notes)? (Check all that apply):	<del>I'm not sure what I was looking for</del> <del>The note written by a provider or health care team after a clinic visit</del> <del>The note written by a provider or health care team after an emergency room visit</del> <del>The note written by a provider or health care team after a hospital stay</del> <del>What my provider or health care team thinks about my health issues</del> <del>Changes that were discussed during a visit</del> <del>Recommendations or treatment advice from my provider or health care team</del> <del>When I'm supposed to come back for my next appointment</del> <del>A referral to a specialist or for further testing</del>			Multi
CAS0028960	B6A	Other information trying to find in my visit notes	Other, please explain	B6A	Text area, no char limit	
CAS0028961	B7	I did not understand the information in my VA Notes (for example, there were too many abbreviations, acronyms or words I did not understand).	<del>Disagree</del> <del>Somewhat disagree</del> <del>Somewhat agree</del> <del>Agree</del> <del>I don't know</del>		Radio button, one-up-vertical	Single
CAS0028962	B8	In your opinion, how much do the visit notes (VA notes) <del>correctly describe</del> your clinic or hospital visit?	<del>Notes don't describe the visit correctly</del> <del>Notes mostly describe the visit correctly</del> <del>Notes describe the visit pretty well</del> <del>I don't know</del>		Radio button, one-up-vertical	single
CAS0028963	B9	There is <del>too much information</del> in my visit notes (VA notes):	<del>Disagree</del> <del>Somewhat disagree</del> <del>Somewhat agree</del> <del>Agree</del> <del>I don't know</del>		Radio button, one-up-vertical	Single
CAS0029000	B10	What is your overall satisfaction with access to your visit notes using Blue Button? Select a number from 1 to 10, with 1 the lowest and 10 the highest level of satisfaction.	<del>1=Not at all Satisfied</del> <del>2</del>		Radio button, scale, no don't know	Single

Matthew Castillo:  
 Somewhat satisfied was removed just due to technological implications on the backend.

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			3			
			4			
			5			
			6			
			7			
			8			
			9			
			Extremely Satisfied=10			
<b>Attempters ONLY</b>						
CAS0028964	G	Why do you think you were <b>not able to view</b> your notes (VA Notes)? (Check all that apply)	I couldn't figure out where to look for the visit notes		Checkbox, one-up-vertical	Multi
			It's too hard to use the Blue Button feature			
			I requested the notes, but the Blue Button feature was updating my information			
			I was looking for notes that were written before January 1, 2013			
			I tried to get the notes before they were available to me (7 days after a note is completed)			
			I don't know why			
			Other reason ( please explain)	GA		
CAS0028965	CA	Other reason I was unable to view my VA Notes:			Text area, no char limit	
CAS0028933	C1	Why do you think you were <b>not able to view</b> your notes (VA Notes)? (Check all that apply)	I couldn't figure out where to look for the visit notes		Checkbox, one-up-vertical	Multi
			It's too hard to use the Blue Button feature			
			I requested the notes, but the Blue Button feature was updating my information			
			I was looking for notes that were written before January 1, 2013			
			I tried to get the notes before they were available to me (7 days after a note is completed)			
			I don't know why			
			Other reason ( please explain)	GA		
CAS0028934	CA1	Other reason I was unable to view my VA Notes:			Text area, no char limit	
<b>NON USERS and Attempters ONLY</b>						
CAS0029002	D	If you were to look at your visit notes from your VA health record, which information would most interest you? (Choose all that apply)	Visit notes from a clinic visit with a primary care provider (doctor, nurse practitioner or physician assistant)		Radio button, one-up-vertical	Multi
			Visit notes from a clinic visit with a specialist (medical or surgical specialty)			
			Visit notes from a mental health professional			
			Notes from a hospital visit or stay (emergency room visit or discharge summary)			

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			Laboratory test results (blood, urine or other lab test)			
			Radiology test results (X-ray, MRI, ultrasound or other imaging test)			
			Problem list (conditions or diagnoses)			
			Other (please explain)-	DA		
			I don't know			
CAS0029003	DA	Other- most interested in visit notes			Text area, no char limit	
CAS0028966	D1	If you were to look at your visit notes from your VA health record, which information would most interest you? (Choose all that apply)	Visit notes from a clinic visit with a primary care provider (doctor, nurse practitioner or physician assistant)		Checkbox, one-up-vertical	Multi
			Visit notes from a clinic visit with a specialist (medical or surgical specialty)			
			Visit notes from a mental health professional			
			Notes from a hospital visit or stay (emergency room visit or discharge summary)			
			Laboratory test results (blood, urine or other lab test)			
			Radiology test results (X-ray, MRI, ultrasound or other imaging test)			
			Problem list (conditions or diagnoses)			
			Other (please explain)-	DA		
			I don't know			
CAS0029001	DA1	Other- most interested in visit notes			Text area, no char limit	
CAS0028950	D2	If you were to look at your visit notes from your VA health record, which information would most interest you? (Choose all that apply)	Visit notes from a clinic visit with a primary care provider (doctor, nurse practitioner or physician assistant)		Checkbox, one-up-vertical	Multi
			Visit notes from a clinic visit with a specialist (medical or surgical specialty)			
			Visit notes from a mental health professional			
			Notes from a hospital visit or stay (emergency room visit or discharge summary)			
			Laboratory test results (blood, urine or other lab test)			
			Radiology test results (X-ray, MRI, ultrasound or other imaging test)			
			Problem list (conditions or diagnoses)			
			Other (please explain)-	DA		
			I don't know			
CAS0028951	DA2	Other- most interested in visit notes			Text area, no char limit	
CAS0028967		We would like to ask you about how you think viewing your visit notes (VA Notes) might help you with your health and your health care. Think about how notes help you now, or, if you have not yet viewed your notes, how visit notes might help you in the future.17. Visit notes (VA Notes) will help me understand my health and medical conditions better.	Disagree		Radio button, one-up-vertical	single

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			Somewhat disagree		--	
			Somewhat agree			
			Agree			
			I don't know			
CAS0028968		Visit notes will help me remember the plan for my care better.	Disagree		Radio button, one-up vertical	single
			Somewhat disagree	--		
			Somewhat agree			
			Agree			
			I don't know			
CAS0028969		Visit notes will help me take better care of myself.	Disagree		Radio button, one-up vertical	single
			Somewhat disagree		--	
			Somewhat agree			
			Agree		--	
			I don't know			
CAS0029016		Visit notes will help me do a better job taking my medications as prescribed.	Disagree		Radio button, one-up vertical	Single
			Somewhat disagree		--	
			Somewhat agree			
			Agree		--	
			I don't know			
			I don't take any medications			
CAS0029017		Visit notes will make me feel more in control of my health care.	Disagree		Radio button, one-up vertical	Single
			Somewhat disagree		--	
			Somewhat agree			
			Agree		--	
			I don't know			
CAS0029018		Visit notes will make me worry more.	Disagree	--	Radio button, one-up vertical	Single
			Somewhat disagree			
			Somewhat agree			
			Agree			
			I don't know			
CAS0028970		Visit notes will help me be better prepared for clinic visits.	Disagree		Radio button, one-up vertical	Single
			Somewhat disagree			
			Somewhat agree			
			Agree			
			I don't know			
CAS0028971		Visit notes will be more confusing than helpful.	Disagree		Radio button, one-up vertical	Single
			Somewhat disagree			

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			Somewhat agree			
			Agree-			
			I don't know			
CAS0028972		I think viewing visit notes will change how I feel about my provider or health care team	Disagree		Radio button, one-up-vertical	Single
			Somewhat disagree			
			Somewhat agree			
			Agree-			
			I don't know			
CAS0028973		In the past, have you ever requested a copy of your medical records from a VA facility?	Yes		Radio button, one-up-vertical	Single
			No			
CAS0028974		I would like to be able to add comments to my VA Notes-	Disagree—		Radio button, one-up-vertical	single
			Somewhat disagree—			
			Somewhat agree—			
			Agree-			
			Don't know—			
CAS0028975		Do you think that you will use the Blue Button to access your visit notes in the future?	I will NOT use it in the future		Radio button, one-up-vertical	Single
			I might use it in the future.			
			I will definitely use it in the future			
					Radio button, one-up-vertical	
CAS0029036		Do you 'follow' your local VA medical center on Facebook?	Yes			Single
			No, I don't use Facebook			
			No, I do use Facebook but have not 'followed' my VA medical center page			
RJB00029		My use of the My HealtheVet personal health record has improved my ability to manage my health.	Strongly agree		Drop down, select one	Single
			Agree			
			Not sure			
			Disagree			
			Strongly disagree			
			Not applicable			
CAS0029037		The My HealtheVet website provides articles on topics of interest to Veterans. What topics are you most interested in for upcoming articles?			Open-ended	



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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
<del>CAS0029038</del>		<del>Have you discussed your My HealtheVet Personal Health Record with any of the following people? Please check all that apply:-</del>	<del>My VA health care provider</del>		<del>Checkbox, one-up vertical</del>	<del>Multi</del>
			<del>My non-VA healthcare provider(s)</del>			
			<del>My family, friends, or caregiver(s)</del>			
			<del>Veterans I know</del>			
			<del>Other (please specify)</del>	<del>A</del>		
			<del>I have not discussed My HealtheVet Personal Health Record with others</del>			
CAS0029039	A	I have discussed my My HealtheVet Personal Health Record with:			Text field, <100 char	
ALM0173		What is the <b>main improvement</b> that you would suggest for the My HealtheVet web site?			Open-ended	Single
CAS0029040		What additional services would you like to see on My HealtheVet? (Please select all that apply)	Schedule or change my VA appointments		Checkbox, one-up vertical	Multi
			Track the status of my prescription refill delivery			
			View/pay my VA bills/copayments			
			View a list of my VA health care providers and their contact information			
			Use a mobile app for My HealtheVet			
			Join an online forum to discuss health issues with other Veterans			
			Advance check-in for my VA clinic visits			
			Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver)			
			Authorize sharing information that I have stored in My HealtheVet with my VA health care team			
			Authorize sharing information that I have stored in My HealtheVet with my Non-VA health care provider			
			Check to determine if my different medications are safe when taken together			
			More online educational programs			
			Receive a monthly email newsletter			
			Receive notification of new content/features on the site			
			Other (please specify):	A		
CAS0029041	A	Other - Services			Text area, no char limit	Single
<del>CAS0029042</del>		<del>Are you aware that there is a My HealtheVet Coordinator at each VA Medical Center to assist with questions, concerns, and outreach for My HealtheVet?</del>	<del>Yes</del>		<del>Radio button, one-up vertical</del>	<del>Single</del>
			<del>No</del>			
CAS0029043		Have you contacted the My HealtheVet Help Desk in the past 3 months?	Yes	A,B	Radio button, one-up vertical	Single
			No			
			Do not recall			

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
<del>CAS0029044</del>	<del>A</del>	<del>How was that experience?</del>	Excellent Very Good Good Fair Poor		Radio button, one-up vertical	single
<del>CAS0029045</del>	<del>B</del>	<del>Was your question, issue, or concern resolved?</del>	Yes No Partially Not Sure		Radio button, one-up vertical	single
AED06379		Have you completed this survey within the past 3 months?	Yes No Don't recall		Radio button, one-up vertical	Single





Required  
Y/N



Y



Y



Y



Y



Y





Required  
Y/N

N

Y

Y

N

N

Y



Required  
Y/N

Yes

Yes

N

Y

N



Required  
Y/N

Y

Y

N

Y

N

Y

Y



Required  
Y/N

Y

N

Y

Y

Y





Required  
Y/N

Yes

N

Yes

N

Y



Required  
Y/N

N

Y

N

Y

N

Y



Required  
Y/N

Y

Y

Y

Y

Y

Y

Y





Required  
Y/N

N

N

N

N

Y

Yes

Required Y/N
Y
Y
N

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ALM0170		Which of the following <b>best describes you?</b>	Active duty National Guard/Reserve Veteran Family member of a veteran or Servicemember Caregiver of a Veteran or Servicemember (other than family) Veteran Service Organization member VA employee Non-VA federal government employee State/local government employee News media General public Federal government employee Other role		Checkbox, one-up vertical	Multi	Y
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF/OND) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable		Check-boxes	Multi	N
AED02714		What is your age range?	Under 20 20-24 25-29 30-34 35-39 40-44 45-49 50-54 55-59 60-64 65-69 70-74 75-79 80-84 85 or older		Dropdown (Select-one)	Single	N
JIC00267		What is your gender?	Male Female		Dropdown (Select-one)	Single	N
		Which of the following best describes the highest level of education you have completed?	Did not complete high school High school graduate Some college or vocational school College graduate Some postgraduate school		Radio button, one-up vertical	Single	Y

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JIC00178		In general, how would you rate your overall health?	Graduate or professional degree Excellent Very Good Good Fair Poor		Dropdown (Select-one)	Single	Y
RJB00026		Are you a <b>registered user</b> on the MyHealtheVet web site?	Yes No Not sure	A	Checkbox, one-up vertical	Single	Y
	A	Your member log-in box now includes an icon for your account type. What type of My HealtheVet account do you have?	Basic (B) Advanced (A) Premium (authenticated or IPA'd)(P) Not sure		Checkbox, one-up vertical	Single	Y
ALM0169		How frequently do you visit the My HealtheVet web site?	First time Daily More than once a day About once a week About once a month About every 6 months Less than every 6 months		Dropdown (Select-one)	Single	Y
RJB00022		What were you <b>trying to accomplish</b> today in My HealtheVet? (please select all that apply)	<del>Enter/keep track of personal information (My Caregivers, etc.)</del> -->Learn more about what features that are available Request a prescription refill View my medication history Use Secure Messaging to communicate with my VA health care team Download my data using the VA Blue Button- x000D -->Use the Blue Button (Download My Data) View my VA Appointments Look up information about a health condition or medication View my lab or other test results View my VA Wellness Reminders View my VA Notes (written by my health care team) Enter my personal information (emergency contacts, etc.) Enter data that I track myself such as weight, blood pressure, blood sugar, etc. Enter information about my non-VA medications or supplements -->Find a VA health care facility Find information about VA Health Benefits Find information about VA Benefits other than health benefits		Checkbox, one-up vertical	Multi	Y



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			<del>Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)</del>				
			<del>Look up information about a medication</del>				
			<del>Access prescription history from my VA medical record</del>				
			<del>Secure message a provider</del>				
			<del>View lab results</del>				
			<del>Research a health condition</del>				
			<del>Find information about VA Benefits</del>				
			<del>Other (please specify)</del>	A			
RJB00022	A	Other - trying to accomplish			Text field, <100 char	Single	N
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y
			No				
			Partially				
			Not finished yet				
		Do you get care at a VA facility?	Yes	A,B	Checkbox, one-up vertical	Single	Y
			No				
			Not Sure				
	A	In the past year, how often did you use a VA medical facility or service for your health care needs?	Never		Checkbox, one-up vertical	Single	N
			Once in the past year				
			2 to 11 times in the past year				
			12 or more times in the past year				
	B	How much time does it take for you to travel to the nearest VA facility?	Less than 15 minutes		Checkbox, one-up vertical	single	N
			15 minutes to less than 1/2 hour				
			1/2 hour to less than an hour				
			An hour to less than 1 1/2 hours				
			1 1/2 hours to less than two hours				
			Two hours or more				
			Not sure				

NEW VA OPEN NOTES QUESTION ROTATION

		VA Notes written by providers and other members of the health care team since January 1, 2013 are now available to veterans with a Premium My HealtheVet account. Which best describes your knowledge about VA patients being able to view clinic and hospital visit notes (VA Notes) using the Blue Button. (Please choose one)	I knew that visit notes can be viewed by VA patients with a Premium Account		Radio button, one-up vertical	Single	Y
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			I didn't know that visit notes can be viewed by VA patients with a Premium Account				
			I'm not sure				
		Which best describes your use of the VA Blue Button to access your visit notes (VA Notes)?	I viewed my visit notes using the Blue Button at least once	A	Checkbox, one-up vertical	Single	Yes
			I tried to view visit notes using Blue Button but was not able to do so	C, D			
			I don't have a Premium My HealtheVet account	D			
			I don't know what Blue Button is or have never used it	D			
			I'm not sure	D			
	A	What information from your VA health record have you viewed using the Blue Button in My HealtheVet? (Choose ALL that apply)	Visit notes from a clinic visit with a primary care provider (doctor, nurse practitioner or physician assistant)	B1 - B10	Checkbox, one-up vertical	Multi	Yes
			Visit notes from a clinic visit with a specialist (medical or surgical specialty)	B1-B10			
			Visit notes from a mental health professional	B1-B10			
			Notes from a hospital visit or stay (emergency room visit or discharge summary)	B1-B10			
			VA Notes from Secure Messaging				
			None of the above/ Don't remember	D			
	B1	Why did you read your visit notes (VA Notes)? (Check ALL that apply)	I did not read any visit notes (VA Notes)	D	Checkbox, one-up vertical		
			I tried to read my visit notes (VA Notes) but was not able to	C, D			
			I was curious				
			I wanted to remember what happened in the visit				
			I wanted to know more about my health				
			I wanted to check the notes to see if they were right				

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			I wanted to be sure I understood what my provider (or other member of the health care team) said				
			I wanted to know what my provider (or other member of the health care team) was thinking				
			Other reason (please explain)	B1A			
	B1A	Other - reason read VA Notes			Text area, no char limit		N
	B2	What did you do with your notes (VA Notes) using the Blue Button? (Check ALL that apply)	I read it		Checkbox, one-up vertical	Multi	Y
			I printed it				
			I downloaded it to keep a copy for myself				
			I shared it with a family member, relative or friend who helps take care of me				
			I discussed it with a VA provider or other health care team member				
			I shared it with a health care provider outside of VA				
			Other, please explain	B2A			
			I don't remember				
	B2A	Other - What you did with your notes			Text area, no char limit		N
	B3	Did you talk to or contact your provider or health care team about the notes (VA Notes), or have a plan to do so? (Choose one)	No, I did not talk to or contact my provider or health care team about the notes	B3A	Checkbox, one-up vertical	Single	Y
			I plan to contact my provider or health care team about the notes	B3B			
			Yes, I did contact my provider or health care team about the notes	B3B			
	B3A	If you did not contact or don't plan to contact your provider or health care team, why not? (Check all that apply)	I had no reason to contact my provider or health care team about the notes		Checkbox, one-up vertical	Multi	Y
			I didn't think it was important				
			I didn't want to waste my provider or health care team's time				
			I didn't want my provider or health care team to be upset with me				
			I did not feel I knew enough to talk with my doctor about my concerns				

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			It was too much of a bother for me				
			Other reason (please explain)	B3AA			
	B3AA	Other - reason did not contact			Text area, no char limit		N
	B3B	Why did you contact, or plan to contact, your provider or health care team about the notes (VA Notes)? (Check all that apply)	To get an explanation about something in the note		Checkbox, one-up vertical	Multi	Y
			To learn more about my health issue, medications or test results				
			To discuss something I was worried about in the note				
			To discuss something that I thought was not correct in the note				
			To ask about removing or changing something in the note				
			Other reason (please explain)	B3BA			
	B3BA	Other - reason did contact			Text field, <100 char		N
	B4	Please think about <b>what it is like</b> to access and view the visit notes (VA Notes) written by your provider and health care team using the Blue Button "Download My Data" on My HealtheVet. How easy is it to find the visit notes (VA Notes) using the Blue Button "Download My Data" on My HealtheVet?	Very hard		Checkbox, one-up vertical	Single	Y
			Somewhat hard				
			Somewhat easy				
			Very easy				
			I don't know				
	B5	The display of my visit notes (VA Notes) is easy to read.	Disagree		Checkbox, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
	B6	What information were you <b>trying to find</b> in your visit notes (VA Notes)? (Check all that apply):	I'm not sure what I was looking for			Multi	Y
			The note written by a provider or health care team after a clinic visit				
			The note written by a provider or health care team after an emergency room visit				

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			The note written by a provider or health care team after a hospital stay				
			What my provider or health care team thinks about my health issues				
			Changes that were discussed during a visit				
			Recommendations or treatment advice from my provider or health care team				
			When I'm supposed to come back for my next appointment				
			A referral to a specialist or for further testing				
			Other, please explain	B6A			
	B6A	Other- information trying to find in my visit notes			Text area, no char limit		N
	B7	I did not understand the information in my VA Notes (for example, there were too many abbreviations, acronyms or words I did not understand).	Disagree		Checkbox, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
	B8	In your opinion, how much do the visit notes (VA notes) correctly describe your clinic or hospital visit?	Notes don't describe the visit correctly		Checkbox, one-up vertical	single	Y
			Notes mostly describe the visit correctly				
			Notes describe the visit pretty well				
			I don't know				
	B9	There is too much information in my visit notes (VA notes).	Disagree		Checkbox, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
	B10	What is your overall satisfaction with access to your visit notes using Blue Button? Select a number from 1 to 10, with 1 the lowest and 10 the highest level of satisfaction.	1=Not at all Satisfied		Radion button, scale, no don't know	Single	Y

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			2				
			3				
			4				
			5 = Somewhat Satisfied				
			6				
			7				
			8				
			9				
			10 - Extremely Satisfied				

**Attempters ONLY**

	C	Why do you think you were <b>not</b> able to view your notes (VA Notes)? (Check all that apply)	I couldn't figure out where to look for the visit notes		Checkbox, one-up vertical	Multi	Yes
			It's too hard to use the Blue Button feature				
			I requested the notes, but the Blue Button feature was updating my information				
			I was looking for notes that were written before January 1, 2013				
			I tried to get the notes before they were available to me (7 days after a note is completed)				
			I don't know why				
			Other reason ( please explain)	CA			
	CA	Other- reason I was unable to view my VA Notes:			Text area, no char limit		N

**NON USERS and Attempters ONLY**

	D	If you were to look at your visit notes from your VA health record, which information would most interest you? (Choose all that apply)	Visit notes from a clinic visit with a primary care provider (doctor, nurse practitioner or physician assistant)		Checkbox, one-up vertical	Multi	Y
			Visit notes from a clinic visit with a specialist (medical or surgical specialty)				
			Visit notes from a mental health professional				
			Notes from a hospital visit or stay (emergency room visit or discharge summary)				
			Laboratory test results (blood, urine or other lab test)				

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			Radiology test results (X-ray, MRI, ultrasound or other imaging test)				
			Problem list (conditions or diagnoses)				
			Other (please explain)	DA			
			I don't know				
	DA	Other- most interested in visit notes			Text area, no char limit		N
		We would like to ask you about how you think viewing your visit notes (VA Notes) might help you with your health and your health care. Think about how notes help you now, or, if you have not yet viewed your notes, how visit notes might help you in the future.17. Visit notes (VA Notes) will help me understand my health and medical conditions better.	Disagree		Radio button, one-up vertical	single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
		Visit notes will help me remember the plan for my care better.	Disagree		Radio button, one-up vertical	single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
		Visit notes will help me take better care of myself.	Disagree		Radio button, one-up vertical	single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
		Visit notes will help me do a better job taking my medications as prescribed.	Disagree		Radio button, one-up vertical	Single	y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
			I don't take any medications				
		Visit notes will make me feel more in control of my health care.	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				

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			Somewhat agree				
			Agree				
			I don't know				
		Visit notes will make me worry more.	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
		Visit notes will help me be better prepared for clinic visits.	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
		Visit notes will be more confusing than helpful.	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
		I think viewing visit notes will change how I feel about my provider or health care team	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
		In the past, have you ever requested a copy of your medical records from a VA facility?	Yes		Radio button, one-up vertical	Single	Y
			Notes from a hospital visit or stay (emergency room visit or discharge summary)				
		I would like to be able to add comments to my VA Notes.	Disagree		Radio button, one-up vertical	single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			Don't know				
		Do you think that you will use the Blue Button to access your visit notes in the future?	I will NOT use it in the future		Radio button, one-up vertical	Single	Y
			I might use it in the future.				



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			I will definitely use it in the future				
		Do you 'follow' your local VA medical center on Facebook?	Yes		Radio button, one-up vertical	Single	Y
			No, I don't use Facebook				
			No, I do use Facebook but have not 'followed' my VA medical center page				
<u>RJB00029</u>		<u>My use of the My HealtheVet personal health record has improved my ability to manage my health.</u>	<u>Strongly agree</u>		<u>Drop down, select one</u>	<u>Single</u>	<u>Y</u>
			<u>Agree</u>				
			<u>Not sure</u>				
			<u>Disagree</u>				
			<u>Strongly disagree</u>				
			<u>Not applicable</u>				
		The My HealtheVet website provides articles on topics of interest to Veterans. What topics are you most interested in for upcoming articles?			Open-ended		N
		Have you discussed your My HealtheVet Personal Health Record with any of the following people? Please check all that apply:	My VA health care provider		Checkbox, one-up vertical	Multi	N
			My non-VA healthcare provider(s)				
			My family, friends, or caregiver(s)				
			Veterans I know				
			Other (please specify)	A			
			I have not discussed My HealtheVet Personal Health Record with others				
	A	I have discussed my My HealtheVet Personal Health Record with:			Text field, <100 char		N
<u>ALM0173</u>		<u>What is the main improvement that you would suggest for the My HealtheVet web site?</u>			<u>Open-ended</u>	<u>Single</u>	<u>N</u>
		What additional services would you like to see on My HealtheVet? (Please select all that apply)	Schedule or change my VA appointments		Checkbox, one-up vertical	Multi	N
			Track the status of my prescription refill delivery				
			View/pay my VA bills/copayments				

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			View a list of my VA health care providers and their contact information				
			Use a mobile app for My HealtheVet				
			Join an online forum to discuss health issues with other Veterans				
			Advance check-in for my VA clinic visits				
			Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver)				
			Authorize sharing information that I have stored in My HealtheVet with my VA health care team				
			Authorize sharing information that I have stored in My HealtheVet with my Non-VA health care provider				
			Check to determine if my different medications are safe when taken together				
			More online educational programs				
			Receive a monthly email newsletter				
			Receive notification of new content/features on the site				
			Other (please specify):	A			
	A	Other - Services			Text area, no char limit	Single	N
		Are you aware that there is a My HealtheVet Coordinator at each VA Medical Center to assist with questions, concerns, and outreach for My HealtheVet?	Yes		Radio button, one-up vertical	Single	Y
			No				
		Have you contacted the My HealtheVet Help Desk in the past 3 months?	Yes	A,B	Checkbox, one-up vertical	Single	Yes
			No				
			Do not recall				
	A	How was that experience?	Excellent		Checkbox, one-up vertical	single	y
			Very Good				
			Good				
			Fair				
			Poor				
	B	Was your question, issue, or concern resolved?	Yes		Checkbox, one-up vertical	single	y
			No				

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			Partially Not Sure				
AED06379		Have you completed this survey within the past 3 months?	Yes		Radio button, one-up vertical		
			No			Single	N
			Don't recall				
RJB00027		Have you visited your VA Facility in person to show your ID and be "in-person authenticated" (IPA) for My HealtheVet?	Yes		Dropdown (Select one)	Single	Y
			No				
			Not sure				
			Not applicable				
EDO07291		Did you use a VA medical facility or service for any of your health care needs in the last 12 months?	Yes		Dropdown (Select one)	Single	Y
			No				
ACQLiv0018816		Please rate the clarity of the wording on this site.	1= Poor		Radio button, scale, has don't know	S	Y
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			Excellent=10				
			Don't know				
ACQLiv0018817		Please rate how well you understand the wording on this site.	1= Poor		Radio button, scale, has don't know	S	Y
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			Excellent=10				
			Don't know				
ACQLiv0018818		Please rate the site on its use of short, clear sentences.	1= Poor		Radio button, scale, has don't know	S	Y
			2				
			3				
			4				
			5				

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			6				
			7				
			8				
			9				
			Excellent=10				
			Don't know				
CH0298		Do you have any of the following health problems? (check all that apply)	<del>Prefer not to answer</del> <del>Diabetes</del> <del>High Blood Pressure</del> <del>High Cholesterol</del> <del>Heart Disease</del> <del>Previous Heart Attack</del> <del>Heart Failure</del> <del>Lung Disease/Asthma</del> <del>Spinal Cord Injury</del> <del>Arthritis of any kind</del> <del>Cancer</del> <del>Mental Health Problems</del> <del>Orthopedic Problems</del> <del>Ulcer or Stomach Disease</del> <del>Pain</del> <del>Anemia or other Blood Disease</del> <del>None of the above</del>		Checkbox, one-up vertical	Multi	Y
CH0299		Please rate your ability in using the Internet:	<del>Beginner or novice (just starting/don't use</del> <del>Intermediate (use the Internet for a few things)</del> <del>Advanced (frequently use Internet &amp; search for information)</del>		Radio button, one-up vertical	Single	Y

Model Instance Name: VA - My HealtheVet  
 MID: NJxFtMU9UosBkJZRd48x9Q==  
 Date: 6/23/2009

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 pink: ADDITION  
 blue + -->: REWORDING  
 violet (bold): SKIP-LOGIC

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ALM0169		How frequently do you visit the My HealtheVet web site?	First time Daily More than once a day About once a week About once a month About every 6 months Less than every 6 months		Dropdown (Select-one)	Single	Y
ALM0170		Which of the following best describes you?	Active duty Veteran Family member of a veteran Veteran service organization News media General public VA employee Federal government employee State/local government employee Other role		Checkbox, one-up vertical	Multi	Y
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable		Check-boxes	Multi	N
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.) Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Secure message a provider View lab results Download my data using the VA Learn about what features are View my VA Appointments Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify)		Check-boxes	Multi	Y
RJB00022other	A	Other - trying to accomplish			Text field, <100 char	Single	N
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes No		Dropdown (Select-one)	Single	Y

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Partially Not finished yet	A, C			
RJB00026		Are you a <b>registered user</b> on the MyHealtheVet web site?	Yes No Not sure		Dropdown (Select-one)	Single	Y
RJB00027		Have you visited your VA Facility in person to show your ID and be " <b>in-person authenticated</b> " (IPA) for My HealtheVet?	Yes No Not sure Not applicable		Dropdown (Select-one)	Single	Y
EDO07291		Did you use a VA medical facility or service for any of your health care needs in the last 12 months?	Yes No		Dropdown (Select-one)	Single	Y
RJB00029		My use of the My HealtheVet personal health record has <b>improved my ability to manage my health</b> .	Strongly agree Agree Not sure Disagree Strongly disagree Not applicable		Drop down, select one	Single	Y
ACQhar0017783		<del>Do you ever access the Internet using a mobile phone or tablet?</del>	Yes No	A, B	Radio button, one-up-vertical	Single	Y
ACQhar0017784	A	Which of the following <del>devices</del> do you have?	A SmartPhone A tablet None of these	W X	Checkbox, one-up-vertical	Multi	Y
ACQhar0017786	W	Specifically, which <del>type of mobile phone</del> do you have?	iPhone Android Blackberry Another phone		Radio button, one-up-vertical	Single	Y
ACQhar0017759	X	Specifically, which <del>type of tablet</del> do you have?	iPad Kindle Android Blackberry Another tablet		Radio button, one-up-vertical	Single	Y
ACQhar0017785	B	<del>Have you ever accessed ANY federal website using a mobile phone or tablet?</del>	Yes No, but I plan to do so No, but I might in the future No, and I don't plan to do so	G	Radio button, one-up-vertical	Single	Y
ACQhar0017760	C	<del>Have you ever accessed My HealtheVet using a mobile phone or tablet?</del>	Yes No, but I plan to do so No, but I might in the future No, and I don't plan to do so	Y, Z Z Z	Radio button, one-up-vertical	Single	Y

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ACQhar0017761	Y	What was the <del>main reason</del> you last visited My HealtheVet using a mobile phone or tablet?			Text area, no char limit	Single	N
ACQhar0017762	Z	What <del>additional resources</del> might you want to access from My HealtheVet using a mobile phone or tablet?			Text area, no char limit	Single	N
ALM0173		What is the <b>main improvement</b> that you would suggest for the My HealtheVet web site?			Open-ended	Single	N
ACQLiv0018816		Please rate the clarity of the wording on this site.	1=Poor 2 3 4 5 6 7 8 9 Excellent=10 Don't know		Radio button, scale, has don't know	S	Y
ACQLiv0018817		Please rate how well you understand the wording on this site.	1=Poor 2 3 4 5 6 7 8 9 Excellent=10 Don't know		Radio button, scale, has don't know	S	Y
ACQLiv0018818		Please rate the site on its use of short, clear sentences.	1=Poor 2 3 4 5 6 7 8 9 Excellent=10 Don't know		Radio button, scale, has don't know	S	Y
AED02714		What is your age range?	Under 20 20-24 25-29 30-34		Dropdown (Select-one)	Single	N

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			35-39 40-44 45-49 50-54 55-59 60-64 65-69 70-74 75-79 80-84 85 or older				
JIC00267		What is your gender?	Male Female		Dropdown (Select-one)	Single	N
JIC00178		In general, how would you rate your overall health?	Excellent Very Good Good Fair Poor		Dropdown (Select-one)	Single	Y
CJI0298		Do you have any of the following health problems? (check all that apply)	Prefer not to answer Diabetes High Blood Pressure High Cholesterol Heart Disease Previous Heart Attack Heart Failure Lung Disease/Asthma Spinal Cord Injury Arthritis of any kind Cancer Mental Health Problems Orthopedic Problems Ulcer or Stomach Disease Pain Anemia or other Blood Disease None of the above		Checkbox, one-up vertical	Multi	Y
CJI0299		Please rate your ability in using the Internet:	Beginner or novice (just starting/don't Intermediate (use the Internet for a few things) Advanced (frequently use Internet & search for information)		Radio button, one-up vertical	Single	Y
AED06379		Have you completed this survey within the past 3 months?	Yes No Don't recall		Radio button, one-up vertical	Single	N



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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ALM0169		How <b>frequently</b> do you visit the My HealtheVet web site?	First time Daily More than once a day About once a week About once a month About every 6 months Less than every 6 months		Dropdown (Select-one)	Single	Y
ALM0170		Which of the following <b>best describes you</b> ?	Active duty Veteran Family member of a veteran Veteran service organization News media General public VA employee Federal government employee State/local government employee Other role		Checkbox, one-up vertical	Multi	Y
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable		Check-boxes	Multi	N
RJB00022		What were you <b>trying to accomplish</b> today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.) Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Secure message a provider View lab results Download my data using the VA Learn about what features are View my VA Appointments Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify)	A	Check-boxes	Multi	Y
RJB00022other	A	Other - trying to accomplish			Text field, <100 char	Single	N
ALM0172		Did you <b>accomplish what you wanted to</b> in My HealtheVet?	Yes No		Dropdown (Select-one)	Single	Y

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Partially	A, C			
			Not finished yet				
RJB00026		Are you a <b>registered user</b> on the MyHealtheVet web site?	Yes		Dropdown (Select-one)	Single	Y
			No				
			Not sure				
RJB00027		Have you visited your VA Facility in person to show your ID and be " <b>in-person authenticated</b> " (IPA) for My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y
			No				
			Not sure				
			Not applicable				
EDO07291		Did you use a VA medical facility or service for any of your health care needs in the last 12 months?	Yes		Dropdown (Select-one)	Single	Y
			No				
RJB00029		My use of the My HealtheVet personal health record has <b>improved my ability to manage my health</b> .	Strongly agree		Drop down, select one	Single	Y
			Agree				
			Not sure				
			Disagree				
			Strongly disagree				
			Not applicable				
ACQhar0017783		Do you ever access the Internet using a mobile phone or tablet?	Yes	A, B	Radio button, one-up vertical	Single	Y
			No				
ACQhar0017784	A	Which of the following <b>devices</b> do you have?	A SmartPhone	W	Checkbox, one-up vertical	Multi	Y
			A tablet	X			
			None of these				
ACQhar0017786	W	Specifically, which <b>type of mobile phone</b> do you have?	iPhone		Radio button, one-up vertical	Single	Y
			Android				
			Blackberry				
			Another phone				
ACQhar0017759	X	Specifically, which <b>type of tablet</b> do you have?	iPad		Radio button, one-up vertical	Single	Y
			Kindle				
			Android				
			Blackberry				
			Another tablet				
ACQhar0017785	B	Have you ever accessed <b>ANY federal website</b> using a mobile phone or tablet?	Yes	C	Radio button, one-up vertical	Single	Y
			No, but I plan to do so				
			No, but I might in the future				
			No, and I don't plan to do so				
ACQhar0017760	C	Have you ever accessed <b>My HealtheVet</b> using a mobile phone or tablet?	Yes	Y, Z	Radio button, one-up vertical	Single	Y
			No, but I plan to do so	Z			
			No, but I might in the future	Z			
			No, and I don't plan to do so				

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ACQhar0017761	Y	What was the <b>main reason</b> you last visited My HealtheVet using a mobile phone or tablet?			Text area, no char limit	Single	N
ACQhar0017762	Z	What <b>additional resources</b> might you want to access from My HealtheVet using a mobile phone or tablet?			Text area, no char limit	Single	N
ALM0173		What is the <b>main improvement</b> that you would suggest for the My HealtheVet web site?			Open-ended	Single	N
		Please rate the clarity of the wording on this site.	1=Poor		Radio button, scale, has don't know	S	Y
		Please rate how well you understand the wording on this site.	1=Poor		Radio button, scale, has don't know	S	Y
		Please rate the site on its use of short, clear sentences.	1=Poor		Radio button, scale, has don't know	S	Y
AED02714		What is your age range?	Under 20 20-24 25-29 30-34		Dropdown (Select-one)	Single	N

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			35-39 40-44 45-49 50-54 55-59 60-64 65-69 70-74 75-79 80-84 85 or older				
JIC00267		What is your gender?	Male Female		Dropdown (Select-one)	Single	N
JIC00178		In general, how would you rate your overall health?	Excellent  Very Good Good Fair Poor		Dropdown (Select-one)	Single	Y
CJI0298		Do you have any of the following health problems? (check all that apply)	Prefer not to answer  Diabetes High Blood Pressure High Cholesterol Heart Disease Previous Heart Attack Heart Failure Lung Disease/Asthma Spinal Cord Injury Arthritis of any kind Cancer Mental Health Problems Orthopedic Problems Ulcer or Stomach Disease Pain Anemia or other Blood Disease None of the above		Checkbox, one-up vertical	Multi	Y
CJI0299		Please rate your ability in using the Internet:	Beginner or novice (just starting/don't Intermediate (use the Internet for a few things) Advanced (frequently use Internet & search for information)		Radio button, one-up vertical	Single	Y
AED06379		Have you completed this survey within the past 3 months?	Yes  No Don't recall		Radio button, one-up vertical	Single	N

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ALM0169	1	How <b>frequently</b> do you visit the My HealtheVet web site?	First time Daily More than once a day About once a week About once a month About every 6 months Less than every 6 months		Dropdown (Select-one)	Single	Y
ALM0170	2	Which of the following <b>best describes you</b> ?	Active duty Veteran Family member of a veteran Veteran service organization News media General public VA employee Federal government employee State/local government employee Other role		Checkbox, one-up vertical	Multi	Y
RJB00048	3	Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable		Check-boxes	Multi	N
RJB00022	4	What were you <b>trying to accomplish</b> today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.) Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Secure message a provider View lab results Download my data using the VA Learn about what features are View my VA Appointments Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify)	A	Check-boxes	Multi	Y
RJB00022other	5	A Other - trying to accomplish			Text field, <100 char	Single	N
ALM0172	6	Did you <b>accomplish what you wanted to</b> in My HealtheVet?	Yes No		Dropdown (Select-one)	Single	Y

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Partially Not finished yet	A, C			
RJB00026	95	Are you a <b>registered user</b> on the MyHealtheVet web site?	Yes No Not sure		Dropdown (Select-one)	Single	Y
RJB00027	96	Have you visited your VA Facility in person to show your ID and be " <b>in-person authenticated</b> " (IPA) for My HealtheVet?	Yes No Not sure Not applicable		Dropdown (Select-one)	Single	Y
EDO07291	97	Did you use a VA medical facility or service for any of your health care needs in the last 12 months?	Yes No		Dropdown (Select-one)	Single	Y
RJB00029	98	My use of the My HealtheVet personal health record has <b>improved my ability to manage my health</b> .	Strongly agree Agree Not sure Disagree Strongly disagree Not applicable		Drop down, select one	Single	Y
		Do you ever access the Internet using a mobile phone or tablet?	Yes No	A, B	Radio button, one-up vertical	Single	Y
	A	Which of the following devices do you have?	A SmartPhone A tablet None of these	W X	Radio button, one-up vertical	Multi	Y
	W	Specifically, which type of mobile phone do you have?	iPhone Android Blackberry Another phone		Radio button, one-up vertical	Single	Y
	X	Specifically, which type of tablet do you have?	iPad Kindle Android Blackberry Another tablet		Radio button, one-up vertical	Single	Y
	B	Have you ever accessed ANY federal website using a mobile phone or tablet?	Yes No, but I plan to do so No, but I might in the future No, and I don't plan to do so	C	Radio button, one-up vertical	Single	Y
	C	Have you ever accessed My HealtheVet using a mobile phone or tablet?	Yes No, but I plan to do so No, but I might in the future No, and I don't plan to do so	Y, Z Z Z	Radio button, one-up vertical	Single	Y

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
	Y	What was the <b>main reason</b> you last visited My HealtheVet using a mobile phone or tablet?			Text area, no char limit	Single	N
	Z	What <b>additional resources</b> might you want to access from My HealtheVet using a mobile phone or tablet?			Text area, no char limit	Single	N
ALM0173	99	What is the <b>main improvement</b> that you would suggest for the My HealtheVet web site?			Open-ended	Single	N
AED02714	100	What is your age range?	Under 20 20-24 25-29 30-34 35-39 40-44 45-49 50-54 55-59 60-64 65-69 70-74 75-79 80-84 85 or older		Dropdown (Select-one)	Single	N
JIC00267	101	What is your gender?	Male Female		Dropdown (Select-one)	Single	N
JIC00178	102	In general, how would you rate your overall health?	Excellent Very Good Good Fair Poor		Dropdown (Select-one)	Single	Y
CJI0298	103	Do you have any of the following health problems? (check all that apply)	Prefer not to answer Diabetes High Blood Pressure High Cholesterol Heart Disease Previous Heart Attack Heart Failure Lung Disease/Asthma Spinal Cord Injury Arthritis of any kind Cancer Mental Health Problems Orthopedic Problems Ulcer or Stomach Disease Pain Anemia or other Blood Disease		Checkbox, one-up vertical	Multi	Y

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
CJI0299	104	Please rate your ability in using the Internet:	None of the above Beginner or novice (just starting/don't Intermediate (use the Internet for a few things) Advanced (frequently use Internet & search for information)		Radio button, one-up vertical	Single	Y
AED06379	116	Have you completed this survey within the past 3 months?	Yes No Don't recall		Radio button, one-up vertical	Single	N



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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
ALM0169	1	How <b>frequently</b> do you visit the My HealtheVet web site?		First time Daily More than once a day About once a week About once a month About every 6 months Less than every 6 months		Dropdown (Select-one)
ALM0170	2	Which of the following <b>best describes you?</b>		Active duty Veteran Family member of a veteran Veteran service organization News media General public VA employee Federal government employee State/local government employee Other role		Checkbox, one-up vertical
RJB00048	3	Please indicate your military period(s) of service:		Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable		Check-boxes
RJB00022	4	What were you <b>trying to accomplish</b> today in My HealtheVet? (please select all that apply)		Enter/keep track of personal information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.) Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Secure message a provider View lab results Download my data using the VA Learn about what features are View my VA Appointments Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify)	<b>A</b>	Check-boxes
RJB00022other	5	<b>A</b> Other - trying to accomplish				Text field, <100 char
ALM0172	6	Did you <b>accomplish what you wanted to</b> in My HealtheVet?		Yes No		Dropdown (Select-one)

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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
				Partially Not finished yet	A, C	
CJI0210	7	Have you ever used the "VA Blue Button: Download My Data" feature in My HealtheVet?--	CJI0210A001	No	NU-1, NU-2, NU-3, NU-4, NU-5, NU-6A, NU-6B, NU-6C, NU-6D, NU-6E, NU-6F, NU-6G, NU-6H, NU-6I, NU-7	Radio button, one-up-vertical
			CJI0210A002	Yes- I used it one or more times but don't plan to use it again	NR-1, NR-2, NR-3, NR-4, NR-5, NR-6, NR-7A, NR-7B, NR-7C, NR-7D, NR-7E, NR-7F, NR-7G, NR-8	
			CJI0210A003	Yes- I have used it just one time, but plan to use it again	CU-1, CU-2, CU-3, CU-4, CU-5, CU-6, CU-7A, CU-7B, CU-7C, CU-7D, CU-7E, CU-7F, CU-8, CU-9	
			CJI0210A004	Yes- and I currently use it regularly	CU-1, CU-2, CU-3, CU-4, CU-5, CU-6, CU-7A, CU-7B, CU-7C, CU-7D, CU-7E, CU-7F, CU-8, CU-9	
		<b>NON USERS</b>	CJI0210A005	Not Sure		
CJI0211	8	<b>NU-1</b> Why have you not used the VA Blue Button?	CJI0211A001 CJI0211A002	I was not aware of it I am aware of it, but have not used it	<b>NU-1A</b>	Radio button, one-up-vertical
CJI0212	9	<b>NU-1A</b> Why haven't you used the VA Blue Button? (Check ALL that Apply)--	CJI0212A001 CJI0212A002 CJI0212A003 CJI0212A004 CJI0212A005 CJI0212A006	I do not know where the Blue Button is on the My HealtheVet website I do not know how to use it I do not think it would be useful I only use My HealtheVet to renew my prescriptions: I prefer to use other methods for keeping track of my health Other, please specify		Checkbox, one-up-vertical
CJI0213	10	<b>NU-1A1</b> What other reason haven't you used the VA Blue Button?	CJI0212A006		<b>NU-1A1</b>	Text area, no char limit
CJI0214	11	<b>NU-2</b> We are interested in how veterans keep a record	CJI0214A001 CJI0214A002 CJI0214A003 CJI0214A004 CJI0214A005	1- Not at all important 2- A little important 3- Somewhat important 4- Very important 5- Extremely important		Radio button, one-up-vertical
CJI0215	12	<b>NU-3</b> Do you have a system for organizing your health information?	CJI0215A001 CJI0215A002	No Yes	<b>NU-3A, NU-3B, NU-3C, NU-3D</b>	Radio button, one-up-vertical
CJI0216	13	<b>NU-3A</b> What health information do you keep track of? (Check ALL that apply)	CJI0216A001 CJI0216A002 CJI0216A003 CJI0216A004 CJI0216A005 CJI0216A006	My current prescription medications Supplements, vitamins, and over-the-counter medications I am taking: Medications I have taken in the past Lab results Health information such as weight, blood pressure, blood sugar Major health events such as heart attacks or serious accidents or injuries		Checkbox, one-up-vertical

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				CJI0216A007 CJI0216A008 CJI0216A009 CJI0216A010 CJI0216A011	Past surgeries Doctors visits Hospitalizations Names and contact information of my health care providers Other, please specify	NU-3A1	
CJI0217	14	NU-3A1	What other health information do you keep track of?				Text area, no char limit
CJI0218	15	NU-3B	Which of the following ways do you store your health information? (Check ALL that you use)	CJI0218A001 CJI0218A002 CJI0218A003 CJI0218A004 CJI0218A005 CJI0218A006 CJI0218A007	Paper files of my health information Files with health care bills and receipts Computer files of my health information Web-based electronic personal health records, including My HealtheVet A calendar where I keep track of appointments and other health information None of the above— My health care providers maintain all my medical records Other, please specify	NU-3B1	Checkbox, one-up-vertical
CJI0219	16	NU-3B1	What other ways do you store information?				Text area, no char limit
CJI0220	17	NU-3C	For what purposes do you keep track of this information? (Check ALL that apply.)	CJI0220A001 CJI0220A002 CJI0220A003 CJI0220A004 CJI0220A005 CJI0220A006 CJI0220A007	For my own use as a reminder of the care I have received To share with doctors To share with family members or friends who help take care of me For insurance purposes To monitor change in my health status over time (i.e. change in blood pressure) In case of emergency for family and care providers Other, please specify	NU-3C1	Checkbox, one-up-vertical
CJI0221	18	NU-3C1	For what other purpose do you track this information?				Text area, no char limit
CJI0222	19	NU-3D	On a scale from 1 to 5, how satisfied are you with your current system of organizing your health information?	CJI0222A001 CJI0222A002 CJI0222A003 CJI0222A004 CJI0222A005	1— Not at all Satisfied 2— A Little Satisfied 3— Somewhat Satisfied 4— Very Satisfied 5— Extremely Satisfied		Radio button, one-up-vertical
CJI0223	20	NU-4	Do you see any health care providers who are not affiliated with the VA?	CJI0223A001	No		Radio button, one-up-vertical

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				<del>GJI0223A002</del>	<del>Yes</del>	<del>NU-4A, NU-4B</del>	
<del>GJI0224</del>	<del>21</del>	<del>NU-4A</del>	<del>How do your VA providers and non-VA providers communicate about your healthcare?</del>	<del>GJI0224A001 GJI0224A002 GJI0224A003 GJI0224A004 GJI0224A005 GJI0224A006</del>	<del>I share information between them They exchange medical records via mail or fax They speak by phone I do not know how they communicate They do not communicate Other, please specify</del>	<del>NU-4A1</del>	<del>Radio button, one-up-vertical      Text area, no char limit</del>
<del>GJI0225</del>	<del>22</del>	<del>NU-4A1</del>	<del>How else do you communicate?</del>				<del>Text area, no char limit</del>
<del>GJI0226</del>	<del>23</del>	<del>NU-4B</del>	<del>How satisfied are you with the communication about your medications and health care between your VA providers and the providers outside of the VA?</del>	<del>GJI0226A001 GJI0226A002 GJI0226A003 GJI0226A004 GJI0226A005</del>	<del>1 – Not at all Satisfied  2 – A little Satisfied 3 – Somewhat Satisfied 4 – Very Satisfied 5 – Extremely Satisfied</del>		<del>Radio button, one-up-vertical</del>
<del>GJI0227</del>	<del>24</del>	<del>NU-5</del>	<del>We are interested in learning what Veterans would like to help them better manage their health information. Which of the following features would you like to have in your current system for storing your health information? (Check ALL that apply.)</del>	<del>GJI0227A001 GJI0227A002 GJI0227A003 GJI0227A004 GJI0227A005</del>	<del>The ability to organize the information into specific categories (i.e. medications, doctors visits, hospitalizations, wellness checks, and preventive screens) The ability to locate easily information about care I have received in the past The ability to send summaries of my health information electronically to caregivers, health care providers, or insurance companies – The ability to store all my health information on a small portable disk or device so I can have it with me at all times Other, please specify</del>	<del>NU-5A</del>	<del>Checkbox, one-up-vertical      Text area, no char limit</del>
<del>GJI0228</del>	<del>25</del>	<del>NU-5A</del>	<del>What other feature are you interested in?</del>				<del>Text area, no char limit</del>

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CJI0229	26	<del>NU-6A</del>	<del>We are interested in helping Veterans to use the Blue Button Feature of My HealtheVet. Please read the items below and indicate whether or not it would make it more likely that you would use the Blue Button. Would you be more likely to use the Blue Button if --  Your doctor, nurse, or other care provider strongly recommended you use the Blue Button?</del>	<del>CJI0229A001</del>  <del>CJI0229A002</del>  <del>CJI0229A003</del>	<del>I would still not use the Blue Button if this happened-</del>  <del>I might use the Blue Button if this happened-</del>  <del>I would definitely use the Blue Button if this happened.</del>		<del>Radio button, one-up-vertical</del>
CJI0230	27	<del>NU-6B</del>	<del>Another veteran strongly recommended you use the Blue Button?</del>	<del>CJI0230A001</del>  <del>CJI0230A002</del>  <del>CJI0230A003</del>	<del>I would still not use the Blue Button if this happened-</del>  <del>I might use the Blue Button if this happened-</del>  <del>I would definitely use the Blue Button if this happened.</del>		<del>Radio button, one-up-vertical</del>
CJI0231	28	<del>NU-6C</del>	<del>Using it would remind you of when your VA appointments are?</del>	<del>CJI0231A001</del>  <del>CJI0231A002</del>  <del>CJI0231A003</del>	<del>I would still not use the Blue Button if this happened-</del>  <del>I might use the Blue Button if this happened-</del>  <del>I would definitely use the Blue Button if this happened.</del>		<del>Radio button, one-up-vertical</del>
CJI0232	29	<del>NU-6D</del>	<del>Using it would make it easier for you to give others, such as health care providers or family members, important medical information?</del>	<del>CJI0232A001</del>  <del>CJI0232A002</del>  <del>CJI0232A003</del>	<del>I would still not use the Blue Button if this happened-</del>  <del>I might use the Blue Button if this happened-</del>  <del>I would definitely use the Blue Button if this happened.</del>		<del>Radio button, one-up-vertical</del>
CJI0233	30	<del>NU-6E</del>	<del>Using it would help you understand better which medications you need to be taking?</del>	<del>CJI0233A001</del>  <del>CJI0233A002</del>  <del>CJI0233A003</del>	<del>I would still not use the Blue Button if this happened-</del>  <del>I might use the Blue Button if this happened-</del>  <del>I would definitely use the Blue Button if this happened.</del>		<del>Radio button, one-up-vertical</del>
CJI0234	31	<del>NU-6F</del>	<del>Using it would make it easier for you to monitor lab results?</del>	<del>CJI0234A001</del>  <del>CJI0234A002</del>	<del>I would still not use the Blue Button if this happened-</del>  <del>I might use the Blue Button if this happened-</del>		<del>Radio button, one-up-vertical</del>

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				CJI0234A003	I would definitely use the Blue Button if this happened.		
CJI0235	32	<b>NU-6G</b>	Using it would help you better manage your health in general?	CJI0235A001 CJI0235A002 CJI0235A003	I would still not use the Blue Button if this happened- I might use the Blue Button if this happened- I would definitely use the Blue Button if this happened.		Radio button, one-up-vertical
CJI0236	33	<b>NU-6H</b>	Would you be more likely to use the VA Blue Button if...A VA staff member showed you how to use it?	CJI0236A001 CJI0236A002 CJI0236A003	I would still not use the Blue Button if this happened- I might use the Blue Button if this happened- I would definitely use the Blue Button if this happened.		Radio button, one-up-vertical
CJI0237	34	<b>NU-6I</b>	There was an easy-to-follow booklet showing you how to use it?	CJI0237A001 CJI0237A002 CJI0237A003	I would still not use the Blue Button if this happened- I might use the Blue Button if this happened- I would definitely use the Blue Button if this happened.		Radio button, one-up-vertical
CJI0238	35	<b>NU-7</b>	Please indicate below whether or not you intend to use the Blue Button feature in the future.	CJI0238A001 CJI0238A002 CJI0238A003	I will not use the Blue Button in the future. I might use the Blue Button in the future. I will definitely use the Blue Button in the future.		Radio button, one-up-vertical
<b>NON-RETURNERS</b>							
CJI0239	36	<b>NR-1</b>	We are interested in learning about Veterans who	CJI0239A001 CJI0239A002 CJI0239A003 CJI0239A004 CJI0239A005 CJI0239A006	I did not know how to use it- I could not find what I was looking for The information in the file/print-out was not useful The file/print-out was too long I would rather use another way to store my health information Other, please specify	<b>NR-1A</b> <b>NR-1A</b> <b>NR-1A1</b>	Checkbox, one-up-vertical
CJI0240	37	<b>NR-1A1</b>	What other reason do you no longer use the Blue Button?				Text area, no char limit
CJI0241	38	<b>NR-1A</b>	What information did you want to find on the Blue Button file? (Check ALL that apply)	CJI0241A001 CJI0241A002 CJI0241A003 CJI0241A004 CJI0241A005	My entire medical record My health record from my military service My lab results- My appointments Other, please specify	<b>NR-1A2</b>	Checkbox, one-up-vertical
CJI0242	39	<b>NR-1A2</b>	What other information did you want to find?				Text area, no char limit
CJI0243	40	<b>NR2</b>	In the past year, My HealtheVet has expanded to include lab results, and appointments. Had you heard about these new features of the Blue Button?	CJI0243A001	No	<b>NR-2A</b>	Radio button, one-up-vertical

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CJI0244	41	NR-2A	Would the ability to view labs and appointments make you more likely to use the Blue Button?	CJI0243A002 CJI0244A001	Yes No		Radio button, one-up-vertical
CJI0245	42	NR-3	We are interested in how veterans keep a record	CJI0244A002 CJI0245A001 CJI0245A002 CJI0245A003 CJI0245A004 CJI0245A005	Yes 1 - Not at all Important 2 - A little Important 3 - Somewhat Important 4 - Very Important 5 - Extremely important		Radio button, one-up-vertical
CJI0246	43	NR-4	Do you have a system for organizing your health information?	CJI0246A001 CJI0246A002	No Yes	NR-4A, NR-4B, NR-4C, NR-4D	Radio button, one-up-vertical
CJI0247	44	NR-4A	What health information do you keep track of? (Check ALL that apply)	CJI0247A001 CJI0247A002 CJI0247A003 CJI0247A004 CJI0247A005 CJI0247A006 CJI0247A007 CJI0247A008 CJI0247A009 CJI0247A010 CJI0247A011	My current prescription medications Supplements, vitamins, and over-the-counter medications I am taking. Medications I have taken in the past Lab results Health information such as weight, blood pressure, blood sugar Major health events such as heart attacks or serious accidents or injuries Past surgeries Doctors visits Hospitalizations Names and contact information of my health care providers Other, please specify	NR-4A1	Checkbox, one-up-vertical
CJI0248	45	NR-4A1	What other information do you keep track of?				Text area, no char limit
CJI0249	46	NR-4B	Which of the following ways do you store your health information? (Check ALL that you use)	CJI0249A001 CJI0249A002 CJI0249A003 CJI0249A004 CJI0249A005 CJI0249A006 CJI0249A007	Paper files of my health information Files with health care bills and receipts Computer files of my health information Web-based electronic personal health records, including My HealtheVet A calendar where I keep track of appointments and other health information None of the above - My health care providers maintain all my medical records Other, please specify	NR-4A2	Checkbox, one-up-vertical

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CJI0250	47	NR-4A2	What other ways do you store your information?				Text area, no char limit
CJI0251	48	NR-4C	For what purposes do you keep track of this information?(Check ALL that apply.)	CJI0251A001 CJI0251A002 CJI0251A003 CJI0251A004 CJI0251A005 CJI0251A006 CJI0251A007	For my own use as a reminder of the care I have received To share with doctors To share with family members or friends who help take care of me For insurance purposes To monitor change in my health status over time (i.e. change in blood pressure) In case of emergency for family and care providers Other, please specify	NR-4A3	Checkbox, one-up-vertical
CJI0252	49	NR-4A3	For what other purposes do you track this information?				Text area, no char limit
CJI0253	50	NR-4D	On a scale from 1 to 5, how satisfied are you with your current system of organizing your health information?	CJI0253A001 CJI0253A002 CJI0253A003 CJI0253A004 CJI0253A005	1 - Not at all Satisfied 2 - A Little Satisfied 3 - Somewhat Satisfied 4 - Very Satisfied 5 - Extremely Satisfied		Radio button, one-up-vertical
CJI0254	51	NR-5	Do you see any health care providers who are not affiliated with the VA?--	CJI0254A001 CJI0254A002	No Yes	NR-5A, NR-5B	Radio button, one-up-vertical
CJI0255	52	NR-5A	How do your VA providers and non-VA providers communicate about your healthcare?	CJI0255A001 CJI0255A002 CJI0255A003 CJI0255A004 CJI0255A005 CJI0255A006	I share information between them They exchange medical records via mail or fax They speak by phone I do not know how they communicate They do not communicate Other: Please Describe	NR-5A1	Radio button, one-up-vertical
CJI0256	53	NR-5A1	Other communication method				Text area, no char limit
CJI0257	54	NR-5B	How satisfied are you with the communication about your medications and health care between your VA providers and the providers outside of the VA?	CJI0257A001 CJI0257A002 CJI0257A003 CJI0257A004 CJI0257A005	1 - Not at all Satisfied 2 - A little Satisfied 3 - Somewhat Satisfied 4 - Very Satisfied 5 - Extremely Satisfied		Radio button, one-up-vertical



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CJI0258	55	NR-6	We are interested in learning what Veterans would like to help them better manage their health information. Which of the following features would you like to have in your current system for storing your health information? (Check ALL that apply.)	CJI0258A001 CJI0258A002 CJI0258A003 CJI0258A004 CJI0258A005	The ability to organize the information into specific categories (i.e. medications, doctors visits, hospitalizations, wellness checks, and preventive screens) The ability to locate easily information about care I have received in the past The ability to send summaries of my health information electronically to caregivers, health care providers, or insurance companies The ability to store all my health information on a small portable disk or device so I can have it with me at all times Other, please specify	NR-6A	Checkbox, one-up-vertical
CJI0259	56	NR-6A	What other feature would you like to have?				Text area, no char limit
CJI0260	57	NR-7A	We are interested in helping Veterans to use the	CJI0260A001 CJI0260A002 CJI0260A003	I would still not use the Blue Button if I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.		Radio button, one-up-vertical
CJI0261	58	NR-7B	Another veteran strongly recommended you use the Blue Button?	CJI0261A001 CJI0261A002 CJI0261A003	I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.		Radio button, one-up-vertical
CJI0262	59	NR-7C	Using it would remind you of when your VA appointments are?	CJI0262A001 CJI0262A002 CJI0262A003	I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.		Radio button, one-up-vertical
CJI0263	60	NR-7D	Using it would make it easier for you to give others, such as health care providers or family members, important medical information?	CJI0263A001 CJI0263A002 CJI0263A003	I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.		Radio button, one-up-vertical
CJI0264	61	NR-7E	Using it would help you understand better which medications you need to be taking?	CJI0264A001 CJI0264A002	I would still not use the Blue Button if this happened I might use the Blue Button if this happened.		Radio button, one-up-vertical

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				CJI0264A003	I would definitely use the Blue Button if this happened.		
CJI0265	62	NR-7F	Using it would make it easier for you to monitor lab results?	CJI0265A001 CJI0265A002 CJI0265A003	I would still not use the Blue Button if this happened. I might use the Blue Button if this happened. I would definitely use the Blue Button if this happened.		Radio button, one-up-vertical
CJI0266	63	NR-7G	Using it would help you better manage your health in general?	CJI0266A001 CJI0266A002 CJI0266A003	I would still not use the Blue Button if this happened. I might use the Blue Button if this happened. I would definitely use the Blue Button if this happened.		Radio button, one-up-vertical
CJI0267	64	NR-8	Please indicate below whether or not you intend to use the Blue Button feature in the future.  <b>USERS</b>	CJI0267A001 CJI0267A002 CJI0267A003	I will not use the Blue Button in the future. I might use the Blue Button in the future. I will definitely use the Blue Button in the future.		Radio button, one-up-vertical
CJI0268	65	CU-1	We are interested in learning about how Veterans are using the Blue Button.	CJI0268A001 CJI0268A002 CJI0268A003	I use it to view my health information on the My HealtheVet website I use it to create an electronic file of my health information (for example, saved a file to your computer) I print a paper copy of my health information		Checkbox, one-up-vertical
CJI0269	66	CU-2	What information were you interested in when getting your health information through the Blue Button? (Check ALL that apply)	CJI0269A001 CJI0269A002 CJI0269A003 CJI0269A004 CJI0269A005 CJI0269A006 CJI0269A007	My current VA medication list  My entire VA medication history (all medications prescribed for me while I have been a patient at the VA) My lab results My list of medications prescribed outside of the VA (self-entered in My HealtheVet) My list of over-the-counter, supplement, or herbal medications (self-entered in My HealtheVet) A list of my providers and their contact information (self-entered into My HealtheVet) Other, please specify	CU-2A	Checkbox, one-up-vertical
CJI0270	67	CU-2A	What other information were you interested in?				Text area, no char limit
CJI0271	68	CU-3	What did you do with your Blue Button print out or file? (Check ALL that apply)	CJI0271A001 CJI0271A002	I saved it for my records I read it		Checkbox, one-up-vertical

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				CJI0271A003	I shared it (or plan to share it) with my VA health care provider	<b>CU-3A, CU-3B, CU-3C</b>	
				CJI0271A004	I shared it (or plan to share it) with my spouse, child, or other family member		
				CJI0271A005	I shared it (or plan to share it) with my non-VA health care provider	<b>CU-3A, CU-3B, CU-3C</b>	
				CJI0271A006	I did not keep the information (for example, deleted the file or threw away the print copy)		
				CJI0271A007	Other, please specify	<b>CU-3A1</b>	
CJI0272	69	<b>CU-3A1</b>	What else did you do with your Blue Button print out or file?				Text area, no char limit
CJI0273	70	<b>CU-3A</b>	What information on the Blue Button print out did you want to show your care provider? (Check ALL that apply)	CJI0273A001 CJI0273A002 CJI0273A003 CJI0273A004 CJI0273A005 CJI0273A006	My current V A medication list My entire VA medication history My lab results My list of medications prescribed outside of the VA (self-entered in My HealtheVet) My list of over the counter, supplement, or herbal medications (self-entered in MyHealtheVet) Other, please specify	<b>CU-3A2</b>	Checkbox, one-up-vertical
CJI0274	71	<b>CU-3A2</b>	What other information did you want to show your provider?				Text area, no char limit
CJI0275	72	<b>CU-3B</b>	What did your provider do with the Blue Button print-out? Check ALL that apply.	CJI0275A001 CJI0275A002 CJI0275A003 CJI0275A004 CJI0275A005 CJI0275A006	He or she used it to review my complete medication list He or she used it to review recent lab results He or she used it to find other health information He or she filed it in my medical record He or she did not look at it Other, please specify	<b>CU-3A3</b>	Checkbox, one-up-vertical
CJI0276	73	<b>CU-3A3</b>	What else did your provider do with the printout?				Text area, no char limit
CJI0277	74	<b>CU-3C</b>	How helpful do you think your care provider found	CJI0277A001 CJI0277A002 CJI0277A003 CJI0277A004	Not at All Helpful Somewhat Helpful Very helpful Don't Know		Radio button, one-up-vertical
CJI0278	75	<b>CU-4</b>	We are interested in how veterans keep a record	CJI0278A001 CJI0278A002 CJI0278A003 CJI0278A004 CJI0278A005	1 - Not at all Important 2 - A little Important 3 - Somewhat Important 4 - Very Important 5 - Extremely important		Radio button, one-up-vertical
CJI0279	76	<b>CU-5</b>	Do you have a system for organizing your health information?	CJI0279A001	No		Radio button, one-up-vertical

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				CJI0279A002	Yes	CU-5A, CU-5B	
CJI0280	77	CU-5A	What health information do you keep track of? (Check ALL that apply)	CJI0280A001 CJI0280A002 CJI0280A003 CJI0280A004 CJI0280A005 CJI0280A006 CJI0280A007 CJI0280A008 CJI0280A009 CJI0280A010 CJI0280A011	My current prescription medications Supplements, vitamins, and over-the-counter medications I am taking. Medications I have taken in the past Lab results Health information such as weight, blood pressure, blood sugar Major health events such as heart attacks or serious accidents or injuries Past surgeries Doctors visits Hospitalizations Names and contact information of my health care providers Other, please specify		Checkbox, one-up-vertical
CJI0281	78	CU-5A1	What other health information do you keep track of?			CU-5A1	Text area, no char limit
CJI0282	79	CU-5B	Which of the following ways do you store your health information? (Check ALL that you use)	CJI0282A001 CJI0282A002 CJI0282A003 CJI0282A004 CJI0282A005 CJI0282A006 CJI0282A007	Paper files of my health information Files with health care bills and receipts Computer files of my health information Web-based electronic personal health records, including My HealtheVet A calendar where I keep track of appointments and other health information None of the above - My health care providers maintain all my medical records Other, please specify		Checkbox, one-up-vertical
CJI0283	80	CU-5B1	What other was do you store your health information?			CU-5B1	Text area, no char limit
CJI0284	81	CU-6	Do you see any health care providers who are not affiliated with the VA?	CJI0284A001 CJI0284A002	No Yes	CU-6A, CU-6B, CU-6C	Radio button, one-up-vertical
CJI0285	82	CU-6A	How do your VA providers and non-VA providers communicate about your healthcare?	CJI0285A001 CJI0285A002 CJI0285A003	I share information between them They exchange medical records via mail or fax They speak by phone		Radio button, one-up-vertical

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				CJI0285A004	I do not know how they communicate		
				CJI0285A005	They do not communicate		
				CJI0285A006	Other, please specify	<b>CU-6A1</b>	
CJI0286	83	<b>CU-6A1</b>	How else do your providers communicated about your healthcare?				Text area, no char limit
CJI0287	84	<b>CU-6B</b>	How satisfied are you with the communication about your medications and health care between your VA providers and the providers outside of the VA?	CJI0287A001	1— Not at all Satisfied		Radio button, one-up-vertical
				CJI0287A002	2— A little Satisfied		
				CJI0287A003	3— Somewhat Satisfied		
				CJI0287A004	4— Very Satisfied		
				CJI0287A005	5— Completely Satisfied		
CJI0288	85	<b>CU-6G</b>	Have you ever shared the Blue Button print out with your non-VA providers?	CJI0288A001	No		Radio button, one-up-vertical
				CJI0288A002	Yes	<b>CU-6D</b>	
CJI0289	86	<b>CU-6D</b>	How helpful do you think your non-VA care provider found the Blue Button information in making decisions about your care?	CJI0289A001	Not at All Helpful		Radio button, one-up-vertical
				CJI0289A002	Somewhat Helpful		
				CJI0289A003	Very helpful		
				CJI0289A004	Don't Know		
CJI0290	87	<b>CU-7A</b>	Please indicate whether or not you agree with the	CJI0290A001	1— Completely Disagree		Radio button, one-up-vertical
				CJI0290A002	2— Somewhat Disagree		
				CJI0290A003	3— Neither Agree nor Disagree		
				CJI0290A004	4— Somewhat Agree		
				CJI0290A005	5— Completely Agree		
CJI0291	88	<b>CU-7B</b>	The Blue Button feature helps me understand my health history better because all the information is in one place.	CJI0291A001	1— Completely Disagree		Radio button, one-up-vertical
				CJI0291A002	2— Somewhat Disagree		
				CJI0291A003	3— Neither Agree nor Disagree		
				CJI0291A004	4— Somewhat Agree		
				CJI0291A005	5— Completely Agree		
CJI0292	89	<b>CU-7C</b>	The Blue Button feature makes it easier for me to give others, such as health care providers or family members, important medical information?	CJI0292A001	1— Completely Disagree		Radio button, one-up-vertical
				CJI0292A002	2— Somewhat Disagree		
				CJI0292A003	3— Neither Agree nor Disagree		
				CJI0292A004	4— Somewhat Agree		
				CJI0292A005	5— Completely Agree		
CJI0293	90	<b>CU-7D</b>	The Blue Button feature helps me understand better which medications I need to be taking.	CJI0293A001	1— Completely Disagree		Radio button, one-up-vertical
				CJI0293A002	2— Somewhat Disagree		
				CJI0293A003	3— Neither Agree nor Disagree		
				CJI0293A004	4— Somewhat Agree		
				CJI0293A005	5— Completely Agree		

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CJI0294	91 CU-7E	The Blue Button feature makes it easier to monitor lab results.—	CJI0294A001 CJI0294A002 CJI0294A003 CJI0294A004 CJI0294A005	1— Completely Disagree 2— Somewhat Disagree 3— Neither Agree nor Disagree 4— Somewhat Agree 5— Completely Agree		Radio button, one-up-vertical
CJI0295	92 CU-7F	The Blue Button feature has helped me better manage my health in general.	CJI0295A001 CJI0295A002 CJI0295A003 CJI0295A004 CJI0295A005	1— Completely Disagree 2— Somewhat Disagree 3— Neither Agree nor Disagree 4— Somewhat Agree 5— Completely Agree		Radio button, one-up-vertical
CJI0296	93 CU-8	On a scale from 1 to 10 with 1 being "Not at All Satisfied" and 10 being "Extremely Satisfied",	CJI0296A001 CJI0296A002 CJI0296A003 CJI0296A004 CJI0296A005 CJI0296A006 CJI0296A007 CJI0296A008 CJI0296A009 CJI0296A010	1— Not at all Satisfied 2 3 4 5 6 7 8 9 10— Extremely Satisfied		Radio button, scale, no don't know
CJI0297	94 CU-9	Please indicate below whether or not you intend to use the Blue Button feature in the future.	CJI0297A001 CJI0297A002 CJI0297A003	I will not use the Blue Button in the future. I might use the Blue Button in the future. I will definitely use the Blue Button in the future.		Drop-down, select one
RJB00026	95	Are you a <b>registered user</b> on the MyHealtheVet web site?		Yes No Not sure		Dropdown (Select-one)
RJB00027	96	Have you visited your VA Facility in person to show your ID and be " <b>in-person authenticated</b> " (IPA) for My HealtheVet?		Yes No Not sure Not applicable		Dropdown (Select-one)
EDO07291	97	Did you use a VA medical facility or service for any of your health care needs in the last 12 months?	EDO07291A001 EDO07291A002	Yes No		Dropdown (Select-one)
RJB00029	98	My use of the My HealtheVet personal health record has <b>improved my ability to manage my health</b> .		Strongly agree Agree Not sure Disagree		Drop down, select one

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				Strongly disagree Not applicable		
ALM0173	99	What is the <b>main improvement</b> that you would suggest for the My HealtheVet web site?				Open-ended
AED02714	100	What is your age range?		Under 20 20-24 25-29 30-34 35-39 40-44 45-49 50-54 55-59 60-64 65-69 70-74 75-79 80-84 85 or older		Dropdown (Select-one)
JIC00267	101	What is your gender?		Male Female		Dropdown (Select-one)
JIC00178	102	In general, how would you rate your overall health?		Excellent Very Good Good Fair Poor		Dropdown (Select-one)
CJI0298	103	Do you have any of the following health problems? (check all that apply)	CJI0298A001 CJI0298A002 CJI0298A003 CJI0298A004 CJI0298A005 CJI0298A006 CJI0298A007 CJI0298A008 CJI0298A009 CJI0298A010 CJI0298A011 CJI0298A012 CJI0298A013 CJI0298A014 CJI0298A015 CJI0298A016 CJI0298A017	Prefer not to answer Diabetes High Blood Pressure High Cholesterol Heart Disease Previous Heart Attack Heart Failure Lung Disease/Asthma Spinal Cord Injury Arthritis of any kind Cancer Mental Health Problems Orthopedic Problems Ulcer or Stomach Disease Pain Anemia or other Blood Disease None of the above		Checkbox, one-up vertical
CJI0299	104	Please rate your ability in using the Internet:	CJI0299A001	Beginner or novice (just starting/don't		Radio button, one-up vertical

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				CJ10299A002	Intermediate (use the Internet for a few things)		
				CJ10299A003	Advanced (frequently use Internet & search for information)		
EJ10300	105		Which of the following social media sites or tools have you used in the last 2 months? (Check all that apply)	EJ10300A001	VA Sponsored Facebook page	AA	Checkbox, one-up-vertical           exclusive
				EJ10300A002	VA sponsored Twitter accounts	BB	
				EJ10300A003	VA Sponsored Blogs	CC	
				EJ10300A004	VA Sponsored YouTube Channel	DD	
				EJ10300A005	Facebook-	EE	
				EJ10300A006	Twitter-	FF	
				EJ10300A007	My Space-	GG	
				EJ10300A008	YouTube-	H	
				EJ10300A009	Blogs-	HH	
				EJ10300A010	Other, please specify:	A	
				EJ10300A011	None		
EJ10301	106	A	What other social media tools have you used?				Text area, no char limit
EJ10302	107	AA	Did the VA Sponsored Facebook page provide you with information that made you want to visit and use My HealtheVet?	EJ10302A001	Yes		Radio button, one-up-vertical
				EJ10302A002	No		
EJ10303	108	BB	Did the VA sponsored Twitter accounts provide you with information that made you want to visit and use My HealtheVet?	EJ10303A001	Yes		Radio button, one-up-vertical
				EJ10303A002	No		
EJ10304	109	CC	Did the VA Sponsored Blogs provide you with information that made you want to visit and use My HealtheVet?	EJ10304A001	Yes		Radio button, one-up-vertical
				EJ10304A002	No		
EJ10305	110	DD	Did the VA Sponsored YouTube Channel provide you with information that made you want to visit and use My HealtheVet?	EJ10305A001	Yes		Radio button, one-up-vertical
				EJ10305A002	No		
EJ10306	111	EE	Did Facebook provide you with information that made you want to visit and use My HealtheVet?	EJ10306A001	Yes		Radio button, one-up-vertical
				EJ10306A002	No		
EJ10307	112	FF	Did Twitter provide you with information that made you want to visit and use My HealtheVet?	EJ10307A001	Yes		Radio button, one-up-vertical
				EJ10307A002	No		
EJ10308	113	GG	Did MySpace provide you with information that made you want to visit and use My HealtheVet?	EJ10308A001	Yes		Radio button, one-up-vertical
				EJ10308A002	No		
EJ10310	114	HH	Did YouTube provide you with information that made you want to visit and use My HealtheVet?	EJ10310A001	Yes		Radio button, one-up-vertical
				EJ10310A002	No		
EJ10309	115	H	Did the Blogs provide you with information that made you want to visit and use My HealtheVet?	EJ10309A001	Yes		Radio button, one-up-vertical



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			<del>EJH0309A002</del>	<del>No</del>		
AED06379	116	Have you completed this survey within the past 3 months?		Yes No Don't recall		Radio button, one-up vertical



Single or Multi	Required Y/N
Single	Y
Multi	Y
Multi	N
Multi	Y
Single	N
Single	Y

Single or Multi		Required Y/N
Single	Y	
Single	Y	
Multi	Y	
		N
Single	Y	
Single	Y	
Multi	Y	



Single or Multi	Required Y/N
	N
Multi	Y
	N
Multi	Y
	N
Single	Y
Single	Y



Single or Multi	Required Y/N
Single	Y
	N
Single	Y
Multi	Y
	N



Single or Multi	Required Y/N
Single	Y
Single	Y
Single	Y
Single	Y
Single	Y
Single	Y



Single or Multi	Required Y/N
Single	Y
Single	Y
Single	Y
Single	Y
Multi	Y
	N
Multi	Y
	N
Single	Y

Single or Multi	Required Y/N
Single	Y
Single	Y
Single	Y
Multi	Y
Multi	N
Multi	Y





Single or Multi	Required Y/N
	N
Multi	Y
	N
Single	Y
Single	Y
Single	Y
	N
Single	Y



Single or Multi	Required Y/N
Multi	Y
	N
Single	Y
Single	Y
Single	Y
Single	Y
Single	Y



Single or Multi	Required Y/N
Single	Y
Single	Y
Single	Y
Multi	Y
Multi	Y
	N
Multi	Y



Single or Multi	Required Y/N
	N
Multi	Y
	N
Multi	Y
	N
Single	Y
Single	Y
Single	Y

Single or Multi	Required Y/N
Multi	Y
	N
Multi	Y
	N
Single	Y
Single	Y





Single or Multi	Required Y/N
Single	Y
Single	Y
Single	Y
Single	Y
Single	Y
Single	Y
Single	Y
Single	Y
Single	Y



Single or Multi	Required Y/N
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Single	N
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Single	N
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Single	N
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Single	N
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Single	Y
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Multi	Y
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Single	Y
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Single or Multi	Required Y/N
Multi	Y
N	
Single	Y
Single	Y
Single	Y
Single	Y
Single	Y
Single	Y
Single	Y
Single	Y
Single	Y



Single or Multi	Required Y/N
Single	N

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ALM0169		How <b>frequently</b> do you visit the My HealtheVet web site?		First time Daily More than once a day About once a week About once a month About every 6 months Less than every 6 months	
ALM0170		Which of the following <b>best describes you</b> ?		Active duty Veteran Family member of a veteran Veteran service organization News media General public VA employee Federal government employee State/local government employee Other role	
RJB00048		Please indicate your military period(s) of service:		Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable	
RJB00022		What were you <b>trying to accomplish</b> today in My HealtheVet? (please select all that apply)		Enter/keep track of personal information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.) Look up information about a medication Request a prescription refill Access prescription history from my VA medical record <a href="#">Secure message a provider</a> <a href="#">View lab results</a> Download my data using the VA Blue Button_x000D_ Learn about what features are available_x000D_ View my VA Appointments Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify)	<b>A</b>
RJB00022other	<b>A</b>	Other - trying to accomplish			
ALM0172		Did you <b>accomplish what you wanted to</b> in My HealtheVet?		Yes No Partially Not finished yet	<b>A, C</b>

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		Have you ever used the "VA Blue Button: Download My Data" feature in My HealtheVet?		No	NU-1, NU-2, NU-3, NU-4, NU-5, NU-6A, NU-6B, NU-6C, NU-6D, NU-6E, NU-6F, NU-6G, NU-6H, NU-6I, NU-7
				Yes- I used it one or more times but don't plan to use it again	NR-1, NR-2, NR-3, NR-4, NR-5, NR-7A, NR-7B, NR-7C, NR-7D, NR-7E, NR-7F, NR-7G
				Yes- I have used it just one time, but plan to use it again	CU-1, CU-2, CU-3, CU-4, CU-5, CU-6, CU-7A, CU-7B, CU-7C, CU-7D, CU-7E, CU-7F, CU-8, CU-9
				Yes- and I currently use it regularly	CU-1, CU-2, CU-3, CU-4, CU-5, CU-6, CU-7A, CU-7B, CU-7C, CU-7D, CU-7E, CU-7F, CU-8, CU-9
		<b>NON USERS</b>		Not Sure	
	<b>NU-1</b>	Why have you not used the VA Blue Button?		I was not aware of it I am aware of it, but have not used it	<b>NU-1A</b>
	<b>NU-1A</b>	Why haven't you used the VA Blue Button? (Check ALL that Apply).		I do not know where the Blue Button is on the My HealtheVet website  I do not know how to use it I do not think it would be useful I only use My HealtheVet to renew my prescriptions. I prefer to use other methods for keeping track of my health Other, please specify	<b>NU-1A1</b>
	<b>NU-1A1</b>	What other reason haven't you used the VA Blue Button?			
	<b>NU-2</b>	We are interested in how veterans keep a record of their health information. On a scale from 1 to 5, how important to you is keeping your own record of your personal health information?		1 - Not at all Important 2 - A little Important 3 - Somewhat Important 4 - Very Important 5 - Extremely important	
	<b>NU-3</b>	Do you have a system for organizing your health information?		No	

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				Yes	NU-3A, NU-3B, NU-3C, NU-3D
	NU-3A	What health information do you keep track of? (Check ALL that apply)		My current prescription medications Supplements, vitamins, and over-the-counter medications I am taking. Medications I have taken in the past Lab results Health information such as weight, blood pressure, blood sugar Major health events such as heart attacks or serious accidents or injuries Past surgeries Doctors visits Hospitalizations Names and contact information of my health care providers Other, please specify	NU-3A1
	NU-3A1	What other health information do you keep track of?			
	NU-3B	Which of the following ways do you store your health information? (Check ALL that you use)		Paper files of my health information Files with health care bills and receipts Computer files of my health information Web-based electronic personal health records, including My HealtheVet A calendar where I keep track of appointments and other health information None of the above- My health care providers maintain all my medical records Other, please specify	NU-3B1
	NU-3B1	What other ways do you store information?			
	NU-3C	For what purposes do you keep track of this information? (Check ALL that apply.)		For my own use as a reminder of the care I have received To share with doctors To share with family members or friends who help take care of me For insurance purposes To monitor change in my health status over time (i.e. change in blood pressure) In case of emergency for family and care providers Other, please specify	NU-3C1
	NU-3C1	For what other purpose do you track this information?			
	NU-3D	On a scale from 1 to 5, how satisfied are you with your current system of organizing your health information?		1 - Not at all Satisfied 2 - A Little Satisfied 3 - Somewhat Satisfied 4 - Very Satisfied 5 - Extremely Satisfied	
	NU-4	Do you see any health care providers who are not affiliated with the VA?		No	

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violet (bold): SKIP-LOGIC

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to
				Yes	NU-4A, NU-4B
	NU-4A	How do your VA providers and non-VA providers communicate about your healthcare?		I share information between them They exchange medical records via mail or fax They speak by phone I do not know how they communicate They do not communicate Other, please specify	NU-4A1
	NU-4A1	How else do you communicate?			
	NU-4B	How satisfied are you with the communication about your medications and health care between your VA providers and the providers outside of the VA?		1 - Not at all Satisfied 2 - A little Satisfied 3 - Somewhat Satisfied 4 - Very Satisfied 5 - Extremely Satisfied	
	NU-5	We are interested in learning what Veterans would like to help them better manage their health information. Which of the following features would you like to have in your current system for storing your health information? (Check ALL that apply.)		The ability to organize the information into specific categories (i.e. medications, doctors visits, hospitalizations, wellness checks, and preventive screens) The ability to locate easily information about care I have received in the past The ability to send summaries of my health information electronically to caregivers, health care providers, or insurance companies The ability to store all my health information on a small portable disk or device so I can have it with me at all times Other, please specify	NU-5A
	NU-5A	What other feature are you interested in?			
	NU-6A	We are interested in helping Veterans to use the Blue Button Feature of My HealtheVet. Please read the items below and indicate whether or not it would make it more likely that you would use the Blue Button. Would you be more likely to use the Blue Button if . . Your doctor, nurse, or other care provider strongly recommended you use the Blue Button?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
	NU-6B	Another veteran strongly recommended you use the Blue Button?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
	NU-6C	Using it would remind you of when your VA appointments are?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
	NU-6D	Using it would make it easier for you to give others, such as health care providers or family members, important medical information?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	

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	NU-6E	Using it would help you understand better which medications you need to be taking?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
	NU-6F	Using it would make it easier for you to monitor lab results?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
	NU-6G	Using it would help you better manage your health in general?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
	NU-6H	Would you be more likely to use the VA Blue Button if...A VA staff member showed you how to use it?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
	NU-6I	There was an easy-to-follow booklet showing you how to use it?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
	NU-7	Please indicate below whether or not you intend to use the Blue Button feature in the future. <b>NON-RETURNERS</b>		I will not use the Blue Button in the future. I might use the Blue Button in the future. I will definitely use the Blue Button in the future.	
	NR-1	We are interested in learning about Veterans who have used the Blue Button, but do not plan to use it again.  Why do you no longer use the Blue Button Feature of My HealtheVet? (Check ALL that apply)		I did not know how to use it I could not find what I was looking for The information in the file/print out was not useful The file/print out was too long I would rather use another way to store my health information Other, please specify	NR-1A NR-1A NR-1A1
	NR-1A1	What other reason do you no longer use the Blue Button?			
	NR-1A	What information did you want to find on the Blue Button file? (Check ALL that apply.)		My entire medical record  My health record from my military service My lab results My appointments Other, please specify	NR-1A2
	NR-1A2	What other information did you want to find?			
	NR2	In the past year, My HealtheVet has expanded to include lab results, and appointments. Had you heard about these new features of the Blue Button?		No  Yes	NR-2A
	NR-2A	Would the ability to view labs and appointments make you more likely to use the Blue Button?		No  Yes	
	NR-3	We are interested in how veterans keep a record of their health information. On a scale from 1 to 5, how important to you is keeping your own record of your personal health information?		1 - Not at all Important 2 - A little Important 3 - Somewhat Important 4 - Very Important 5 - Extremely important	
	NR-4	Do you have a system for organizing your health information?		No	

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				Yes	NR-4A, NR-4B, NR -4C, NR-4D
	NR-4A	What health information do you keep track of? (Check ALL that apply)		My current prescription medications Supplements, vitamins, and over-the-counter medications I am taking. Medications I have taken in the past Lab results Health information such as weight, blood pressure, blood sugar Major health events such as heart attacks or serious accidents or injuries Past surgeries Doctors visits Hospitalizations Names and contact information of my health care providers Other, please specify	NR-4A1
	NR-4A1	What other information do you keep track of?			
	NR-4B	Which of the following ways do you store your health information? (Check ALL that you use)		Paper files of my health information Files with health care bills and receipts Computer files of my health information Web-based electronic personal health records, including My HealtheVet A calendar where I keep track of appointments and other health information None of the above- My health care providers maintain all my medical records Other, please specify	NR-4A2
	NR-4A2	What other ways do you store your information?			
	NR-4C	For what purposes do you keep track of this information?(Check ALL that apply.)		For my own use as a reminder of the care I have received To share with doctors To share with family members or friends who help take care of me For insurance purposes To monitor change in my health status over time (i.e. change in blood pressure) In case of emergency for family and care providers Other, please specify	NR-4A3
	NR-4A3	For what other purposes do you track this information?			
	NR-4D	On a scale from 1 to 5, how satisfied are you with your current system of organizing your health information?		1 - Not at all Satisfied 2 - A Little Satisfied 3 - Somewhat Satisfied 4 - Very Satisfied 5 - Extremely Satisfied	
	NR-5	Do you see any health care providers who are not affiliated with the VA?		No	



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				Yes	NR-5A, NR-5B
	NR-5A	How do your VA providers and non-VA providers communicate about your healthcare?		I share information between them They exchange medical records via mail or fax They speak by phone I do not know how they communicate They do not communicate Other: Please Describe	NR-5A1
	NR-5A1	Other communication method			
	NR-5B	How satisfied are you with the communication about your medications and health care between your VA providers and the providers outside of the VA?		1 - Not at all Satisfied 2 - A little Satisfied 3 - Somewhat Satisfied 4 - Very Satisfied 5 - Extremely Satisfied	
	NR-6	We are interested in learning what Veterans would like to help them better manage their health information. Which of the following features would you like to have in your current system for storing your health information? (Check ALL that apply.)		The ability to organize the information into specific categories (i.e. medications, doctors visits, hospitalizations, wellness checks, and preventive screens) The ability to locate easily information about care I have received in the past The ability to send summaries of my health information electronically to caregivers, health care providers, or insurance companies The ability to store all my health information on a small portable disk or device so I can have it with me at all times Other, please specify	NR-6A
	NR-6A	What other feature would you like to have?			
	NR-7A	We are interested in helping Veterans to use the Blue Button Feature of My HealtheVet. Please read the items below and indicate whether or not it would make it more likely that you would use the Blue Button. Would you be more likely to use the Blue Button if . . .  Your doctor, nurse, or other care provider strongly recommended you use the Blue Button?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
	NR-7B	Another veteran strongly recommended you use the Blue Button?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
	NR-7C	Using it would remind you of when your VA appointments are?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
	NR-7D	Using it would make it easier for you to give others, such as health care providers or family members, important medical information?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
	NR-7E	Using it would help you understand better which medications you need to be taking?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened	

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				I would definitely use the Blue Button if this happened.	
	<b>NR-7F</b>	Using it would make it easier for you to monitor lab results?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
	<b>NR-7G</b>	Using it would help you better manage your health in general?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
	<b>NU-8</b>	Please indicate below whether or not you intend to use the Blue Button feature in the future. <b>USERS</b>		I will not use the Blue Button in the future.  I might use the Blue Button in the future. I will definitely use the Blue Button in the future.	
	<b>CU-1</b>	We are interested in learning about how Veterans are using the Blue Button.  How did you typically use the VA Blue Button? (Check ALL that apply)		I use it to view my health information on the My HealtheVet website  I use it to create an electronic file of my health information (for example, saved a file to your computer) I print a paper copy of my health information	
	<b>CU-2</b>	What information were you interested in when getting your health information through the Blue Button? ( Check ALL that apply)		My current VA medication list  My entire VA medication history (all medications prescribed for me while I have been a patient at the VA) My lab results My list of medications prescribed outside of the VA (self-entered in My HealtheVet) My list of over-the-counter, supplement, or herbal medications (self-entered in MyHealtheVet) A list of my providers and their contact information (self-entered into My HealtheVet) Other, please specify	<b>CU-2A</b>
	<b>CU-2A</b>	What other information were you interested in?			
	<b>CU-3</b>	What did you do with your Blue Button print out or file? (Check ALL that apply)		I saved it for my records  I read it I shared it (or plan to share it) with my VA health care provider  I shared it (or plan to share it) with my spouse, child, or other family member  I shared it (or plan to share it) with my non-VA health care provider  I did not keep the information (for example, deleted the file or threw away the print copy) Other, please specify	<b>CU-3A, CU-3B, CU-3C</b>  <b>CU-3A, CU-3B, CU-3C</b>
	<b>CU-3A1</b>	What else did you do with your Blue Button print out or file?			<b>CU-3A1</b>
	<b>CU-3A</b>	What information on the Blue Button print out did you want to show your care provider? (Check ALL that apply)		My current V A medication list  My entire VA medication history My lab results My list of medications prescribed outside of the VA (self-entered in My HealtheVet) My list of over-the-counter, supplement, or herbal medications (self-entered in MyHealtheVet)	

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				Other, please specify	CU-3A2
	CU-3A2	What other information did you want to show your provider?			
	CU-3B	What did your provider do with the Blue Button printout? Check ALL that apply.		He or she used it to review my complete medication list He or she used it to review recent lab results He or she used it to find other health information He or she filed it in my medical record He or she did not look at it Other, please specify	CU-3A3
	CU-3A3	What else did your provider do with the printout?			
	CU-3C	How helpful do you think your care provider found the Blue Button information in making decisions about your care?		Not at All Helpful Somewhat Helpful Very helpful Don't Know	
	CU-4	We are interested in how veterans keep a record of their health information. On a scale from 1 to 5, how important to you is keeping your own record of your personal health information?		1 - Not at all Important 2 - A little Important 3 - Somewhat Important 4 - Very Important 5 - Extremely important	
	CU-5	Do you have a system for organizing your health information?		No Yes	CU-5A, CU-5B
	CU-5A	What health information do you keep track of? (Check ALL that apply)		My current prescription medications Supplements, vitamins, and over-the-counter medications I am taking. Medications I have taken in the past Lab results Health information such as weight, blood pressure, blood sugar Major health events such as heart attacks or serious accidents or injuries Past surgeries Doctors visits Hospitalizations Names and contact information of my health care providers Other, please specify	CU-5A1
	CU-5A1	What other health information do you keep track of?			
	CU-5B	Which of the following ways do you store your health information? (Check ALL that you use)		Paper files of my health information Files with health care bills and receipts Computer files of my health information Web-based electronic personal health records, including My HealtheVet A calendar where I keep track of appointments and other health information None of the above- My health care providers maintain all my medical records Other, please specify	CU-5B1
	CU-5B1	What other way do you store your health information?			

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	<b>CU-6</b>	Do you see any health care providers who are not affiliated with the VA?		No Yes	<b>CU-6A, CU-6B, CU-6C, CU-6D</b>
	<b>CU-6A</b>	How do your VA providers and non-VA providers communicate about your healthcare?		I share information between them They exchange medical records via mail or fax They speak by phone I do not know how they communicate They do not communicate Other, please specify	<b>CU-6A1</b>
	<b>CU-6A1</b>	How else do your providers communicated about your healthcare?			
	<b>CU-6B</b>	How satisfied are you with the communication about your medications and health care between your VA providers and the providers outside of the VA?		1 - Not at all Satisfied 2 - A little Satisfied 3 - Somewhat Satisfied 4 - Very Satisfied 5 - Completely Satisfied	
	<b>CU-6C</b>	Have you ever shared the Blue Button print out with your non-VA providers?		No Yes	<b>CU-6D</b>
	<b>CU-6D</b>	How helpful do you think your non-VA care provider found the Blue Button information in making decisions about your care?		Not at All Helpful Somewhat Helpful Very helpful Don't Know	
	<b>CU-7A</b>	Please indicate whether or not you agree with the following statements using a scale from 1 (Completely Disagree) to 5 (Completely Agree).  The Blue Button feature helps me remember when my VA appointments are.		1 - Completely Disagree 2 - Somewhat Disagree 3 - Neither Agree nor Disagree 4 - Somewhat Agree 5 - Completely Agree	
	<b>CU-7B</b>	The Blue Button feature helps me understand my health history better because all the information is in one place.		1 - Completely Disagree 2 - Somewhat Disagree 3 - Neither Agree nor Disagree 4 - Somewhat Agree 5 - Completely Agree	
	<b>CU-7C</b>	The Blue Button feature makes it easier for me to give others, such as health care providers or family members, important medical information?		1 - Completely Disagree 2 - Somewhat Disagree 3 - Neither Agree nor Disagree 4 - Somewhat Agree 5 - Completely Agree	
	<b>CU-7D</b>	The Blue Button feature helps me understand better which medications I need to be taking.		1 - Completely Disagree 2 - Somewhat Disagree	

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				3 - Neither Agree nor Disagree 4 - Somewhat Agree 5 - Completely Agree	
	CU-7E	The Blue Button feature makes it easier to monitor lab results.		1 - Completely Disagree 2 - Somewhat Disagree 3 - Neither Agree nor Disagree 4 - Somewhat Agree 5 - Completely Agree	
	CU-7F	The Blue Button feature has helped me better manage my health in general.		1 - Completely Disagree  2 - Somewhat Disagree 3 - Neither Agree nor Disagree 4 - Somewhat Agree 5 - Completely Agree	
	CU-8	On a scale from 1 to 10 with 1 being "Not at All Satisfied" and 10 being "Extremely Satisfied", please rate your overall satisfaction with the Blue Button Feature of My HealtheVet?		1 - Not at all Satisfied  2 3 4 5 - Somewhat Satisfied 6 7 8 9 10 - Extremely Satisfied	
	CU-9	Please indicate below whether or not you intend to use the Blue Button feature in the future.		I will not use the Blue Button in the future.  I might use the Blue Button in the future. I will definitely use the Blue Button in the future.	
RJB00026		Are you a <b>registered user</b> on the MyHealtheVet web site?		Yes No Not sure	
RJB00027		Have you visited your VA Facility in person to show your ID and be " <b>in-person authenticated</b> " (IPA) for My HealtheVet?		Yes No Not sure Not applicable	
EDO07291		Did you use a VA medical facility or service for any of your health care needs in the last 12 months?	EDO07291A001	Yes	
			EDO07291A002	No	
RJB00029		My use of the My HealtheVet personal health record has <b>improved my ability to manage my health.</b>		Strongly agree  Agree Not sure Disagree Strongly disagree Not applicable	
ALM0173		What is the <b>main improvement</b> that you would suggest for the My HealtheVet web site?			
AED02714		What is your age range?		Under 20	

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				20-24 25-29 30-34 35-39 40-44 45-49 50-54 55-59 60-64 65-69 70-74 75-79 80-84 85 or older	
JIC00267		What is your gender?		Male Female	
JIC00178		In general, how would you rate your overall health?		Excellent Very Good Good Fair Poor	
		Do you have any of the following health problems? (check all that apply)		Prefer not to answer Diabetes High Blood Pressure High Cholesterol Heart Disease Previous Heart Attack Heart Failure Lung Disease/Asthma Spinal Cord Injury Arthritis of any kind Cancer Mental Health Problems Orthopedic Problems Ulcer or Stomach Disease Pain Anemia or other Blood Disease None of the above	
<del>JIC00030</del> REINSTATING		Please rate your ability in using the Internet:		Beginner or novice (just starting/don't use Internet much) Intermediate (use the Internet for a few things) Advanced (frequently use Internet & search for information)	
		Which of the following social media sites or tools have you used in the last 2 months? (Check all that apply)		VA Sponsored Facebook page VA sponsored Twitter accounts VA Sponsored Blogs VA Sponsored YouTube Channel	AA BB CC DD

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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to
				Facebook Twitter My Space YouTube Blogs Other, please specify: None	EE FF GG HH II A
	A	What other social media tools have you used?			
	AA	Did the <b>VA Sponsored Facebook page</b> provide you with information that made you want to visit and use My HealtheVet?		Yes No	
	BB	Did the <b>VA sponsored Twitter accounts</b> provide you with information that made you want to visit and use My HealtheVet?		Yes No	
	CC	Did the <b>VA Sponsored Blogs</b> provide you with information that made you want to visit and use My HealtheVet?		Yes No	
	DD	Did the <b>VA Sponsored YouTube Channel</b> provide you with information that made you want to visit and use My HealtheVet?		Yes No	
	EE	Did <b>Facebook</b> provide you with information that made you want to visit and use My HealtheVet?		Yes No	
	FF	Did <b>Twitter</b> provide you with information that made you want to visit and use My HealtheVet?		Yes No	
	GG	Did <b>MySpace</b> provide you with information that made you want to visit and use My HealtheVet?		Yes No	
	HH	Did the <b>Blogs</b> provide you with information that made you want to visit and use My HealtheVet?		Yes No	
	II	Did <b>YouTube</b> provide you with information that made you want to visit and use My HealtheVet?		Yes No	
AED06379		Have you completed this survey within the past 3 months?		Yes No Don't recall	



<u>Type (select from list)</u>	Single or Multi	Required Y/N
Dropdown (Select-one)	Single	Y
Checkbox, one-up vertical	Multi	Y
Check-boxes	Multi	N
Check-boxes	Multi	Y
Text field, <100 char	Single	N
Dropdown (Select-one)	Single	Y







Type (select from list)	Single or Multi	Required Y/N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y

Type (select from list)	Single or Multi	Required Y/N
Radio button, one-up vertical	Single	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y



Type (select from list)	Single or Multi	Required Y/N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y



Type (select from list)	Single or Multi	Required Y/N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y

Type (select from list)	Single or Multi	Required Y/N
Radio button, one-up vertical	Single	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y



Type (select from list)	Single or Multi	Required Y/N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Checkbox, one-up vertical	Multi	Y
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y



Type (select from list)	Single or Multi	Required Y/N
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N







Type (select from list)	Single or Multi	Required Y/N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radion button, scale, no don't know	Single	Y
Drop down, select one	Single	Y
Dropdown (Select-one)	Single	Y
Dropdown (Select-one)	Single	Y
Dropdown (Select-one)	Single	Y
Drop down, select one	Single	Y
Open-ended	Single	N
Dropdown (Select-one)	Single	N



<u>Type (select from list)</u>	Single or Multi	Required Y/N
Dropdown (Select-one)	Single	N
Dropdown (Select-one)	Single	Y
Checkbox, one-up vertical	Multi	Y
Radio button, one-up vertical	Single	Y
Checkbox, one-up vertical	Multi	Y



Model Instance Name: VA - My HealtheVet  
 MID: NJxFtMU9UosBkJZRd48x9Q==  
 Date: 6/23/2009

~~red & strike-through~~: DELETE  
underlined & italicized: RE-ORDER  
 pink: ADDITION  
 blue + -->: REWORDING  
 violet (**bold**): SKIP-LOGIC

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
ALM0169		How <b>frequently</b> do you visit the My HealtheVet web site?	First time Daily More than once a day About once a week About once a month About every 6 months Less than every 6 months		Dropdown (Select-one)	Single
ALM0170		Which of the following <b>best describes you</b> ?	Active duty Veteran Family member of a veteran Veteran service organization News media General public VA employee Federal government employee State/local government employee Other role		Checkbox, one-up vertical	Multi
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable		Check-boxes	Multi
RJB00022		What were you <b>trying to accomplish</b> today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.) Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Download my data using the VA Blue Button_x000D_ Learn about what features are available_x000D_ View my VA Appointments Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify)	<b>A</b>	Check-boxes	Multi
RJB00022other	<b>A</b>	Other - trying to accomplish			Text field, <100 char	Single
ALM0172		Did you <b>accomplish what you wanted to</b> in My HealtheVet?	Yes No Partially Not finished yet		Dropdown (Select-one)	Single



**Required  
Y/N**

Y

Y

N

Y

N

Y

Model Instance Name: VA - My HealtheVet  
 MID: NJxFtMU9UosBkJZRd48x9Q==  
 Date: 6/23/2009

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MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
ALM0169		How <b>frequently</b> do you visit the My HealtheVet web site?	First time Daily More than once a day About once a week About once a month About every 6 months Less than every 6 months		Dropdown (Select-one)	Single
ALM0170		Which of the following <b>best describes you</b> ?	Active duty Veteran Family member of a veteran Veteran service organization News media General public VA employee Federal government employee State/local government employee Other role		Checkbox, one-up vertical	Multi
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable		Check-boxes	Multi
RJB00022		What were you <b>trying to accomplish</b> today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.) Look up information about a medication Request a prescription refill Access prescription history from my VA medical record <a href="#">Download my data using the VA Blue Button. x000D</a> <a href="#">Learn about what features are available. x000D</a> <a href="#">View my VA Appointments</a> Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify)	<b>A</b>	Check-boxes	Multi
RJB00022other	<b>A</b>	Other - trying to accomplish			Text field, <100 char	Single
ALM0172		Did you <b>accomplish what you wanted to</b> in My HealtheVet?	Yes No Partially Not finished yet		Dropdown (Select-one)	Single



Required Y/N
-----------------

Y
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Y
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N
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Y
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N
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Y
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Model Instance Name: VA - My HealtheVet  
 MID: NJxFtMU9UosBkJZRd48x9Q==  
 Date: 6/23/2009

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RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable		Check-boxes	Multi
RJB00022		What were you <b>trying to accomplish</b> today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.) Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify)		Check-boxes	Multi
RJB00022other	<b>A</b>	Other - trying to accomplish		<b>A</b>	Text field, <100 char	Single
ALM0172		Did you <b>accomplish what you wanted to</b> in My HealtheVet?	Yes No Partially Not finished yet		Dropdown (Select-one)	Single



**Required  
Y/N**

Y

Y

N

Y

N

Y

Model Instance Name: VA - My HealtheVet  
 MID: NJxFtMU9UosBkJZRd48x9Q==  
 Date: 6/23/2009

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MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
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ALM0170		Which of the following <b>best describes you</b> ?	Active duty Veteran Family member of a veteran Veteran service organization News media General public VA employee Federal government employee State/local government employee Other role		Checkbox, one-up vertical	Multi
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable		Check-boxes	Multi
RJB00022		What were you <b>trying to accomplish</b> today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.) Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify)	<b>A</b>	Check-boxes	Multi
RJB00022other	<b>A</b>	Other - trying to accomplish			Text field, <100 char	Single
ALM0172		Did you <b>accomplish what you wanted to</b> in My HealtheVet?	Yes No Partially Not finished yet		Dropdown (Select-one)	Single



**Required  
Y/N**

Y

Y

N

Y

N

Y

Model Instance Name: VA - My HealtheVet  
 MID: NJxFtMU9UosBkJZRd48x9Q==  
 Date: 6/23/2009

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MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
ALM0169		How <b>frequently</b> do you visit the My HealtheVet web site?	First time Daily More than once a day About once a week About once a month About every 6 months Less than every 6 months		Dropdown (Select-one)	Single
ALM0170		Which of the following <b>best describes you</b> ?	Active duty Veteran Family member of a veteran Veteran service organization News media General public VA employee Federal government employee State/local government employee Other role		Checkbox, one-up vertical	Multi
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable		Check-boxes	Multi
RJB00022		What were you <b>trying to accomplish</b> today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.) Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify)	<b>A</b>	Check-boxes	Multi
RJB00022other	<b>A</b>	Other - trying to accomplish			Text field, <100 char	Single
ALM0172		Did you <b>accomplish what you wanted to</b> in My HealtheVet?	Yes No Partially Not finished yet		Dropdown (Select-one)	Single

Required Y/N
Y
Y
N
Y
N
Y

Model Instance Name: VA - My HealtheVet  
 MID: NJxFtMU9UosBkJZRd48x9Q==  
 Date: 6/23/2009

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MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
ALM0169		How <b>frequently</b> do you visit the My HealtheVet web site?	First time Daily More than once a day About once a week About once a month About every 6 months Less than every 6 months		Dropdown (Select-one)	Single
ALM0170		Which of the following <b>best describes you</b> ?	Active duty Veteran Family member of a veteran Veteran service organization News media General public VA employee Federal government employee State/local government employee Other role		Checkbox, one-up vertical	Multi
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable		Check-boxes	Multi
RJB00022		What were you <b>trying to accomplish</b> today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.) Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify)	<b>A</b>	Check-boxes	Multi
RJB00022other	<b>A</b>	Other - trying to accomplish			Text field, <100 char	Single
ALM0172		Did you <b>accomplish what you wanted to</b> in My HealtheVet?	Yes No Partially Not finished yet		Dropdown (Select-one)	Single

Required Y/N
Y
Y
N
Y
N
Y



Model Instance Name: VA - My HealtheVet  
 MID: NJxFtMU9UosBkJZRd48x9Q==  
 Date: 6/23/2009

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**MID: CUSTOM QUESTION LIST**

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
ALM0169		How frequently do you visit the My HealtheVet web site?	First time Daily More than once a day About once a week About once a month About every 6 months Less than every 6 months		Dropdown (Select-one)	Single
ALM0170		Which of the following best describes you?	Active duty Veteran Family member of a veteran Veteran service organization News media General public VA employee Federal government employee State/local government employee Other role		Checkbox, one-up vertical	Multi
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable		Check-boxes	Multi
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.) Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify)		Check-boxes	Multi
RJB00022other	<b>A</b>	Other - trying to accomplish		<b>A</b>	Text field, <100 char	Single
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes No Partially Not finished yet		Dropdown (Select-one)	Single

Required Y/N
Y
Y
N
Y
N
Y

Model Instance Name: VA - My HealtheVet  
 MID: NJxFtMU9UosBkJZRd48x9Q==  
 Date: 6/23/2009

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MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
ALM0169		How frequently do you visit the My HealtheVet web site?	First time Daily More than once a day About once a week About once a month About every 6 months Less than every 6 months		Dropdown (Select-one)	Single
ALM0170		Which of the following best describes you?	Active duty Veteran Family member of a veteran Veteran service organization News media General public VA employee Federal government employee State/local government employee Other role		Checkbox, one-up vertical	Multi
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable		Check-boxes	Multi
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.) Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify)	A	Check-boxes	Multi
RJB00022other	A	Other - trying to accomplish			Text field, <100 char	Single
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes No Partially Not finished yet		Dropdown (Select-one)	Single

Required Y/N
Y
Y
N
Y
N
Y

Model Instance Name: VA - My HealtheVet  
 MID: NJxFtMU9UosBkJZRd48x9Q==  
 Date: 6/22/2009

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MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ALM0169		How frequently do you visit the My HealtheVet web site?	First time Daily More than once a day About once a week About once a month About every 6 months Less than every 6 months		Dropdown (Select-one)	Single	Y
JIC00732	A	<del>Why don't you visit the My HealtheVet website more often?</del>			<del>Text area, no char limit</del>	Single	N
ALM0170		Which of the following best describes you?	Active duty Veteran Family member of a veteran Veteran service organization News media General public VA employee Federal government employee State/local government employee Other role		Checkbox, one-up vertical	Multi	Y
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable		Check-boxes	Multi	N
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.) Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify)		Check-boxes	Multi	Y
RJB00022other	A	Other - trying to accomplish			Text field, <100 char	Single	N
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes No Partially Not finished yet		Dropdown (Select-one)	Single	Y

Model Instance Name: VA - My HealtheVet  
MID: NJxFtMU9UosBkJZRd48x9Q==  
Date: 2/17/2009

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underlined & italicized: RE-ORDER  
pink: ADDITION  
blue + -->: REWORDING  
violet (**bold**): SKIP-LOGIC

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ALM0169		How frequently do you visit the My HealtheVet web site?	First time Daily More than once a day About once a week About once a month About every 6 months Less than every 6 months	A	Dropdown (Select-one)	Single	Y
JIC00732	A	Why don't you visit the My HealtheVet website more often?			Text area, no char limit	Single	N
ALM0170		Which of the following best describes you?	Active duty Veteran Family member of a veteran Veteran service organization News media General public VA employee Federal government employee State/local government employee Other role		Checkbox, one-up vertical	Multi	Y
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable		Check-boxes	Multi	N
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.) Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify) (skip to A)		Check-boxes	Multi	Y
RJB00022other	A	Other - trying to accomplish			Text field, <100 char	Single	N
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes No Partially Not finished yet		Dropdown (Select-one)	Single	Y

Model Instance Name: VA - My HealtheVet  
 MID: NJxFtMU9UosBkJZRd48x9Q==  
 Date: 3/1/2008

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underlined & italicized: RE-ORDER  
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 blue + -->: REWORDING  
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MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ALM0169		How frequently do you visit the My HealtheVet web site?	First time Daily More than once a day About once a week About once a month About every 6 months Less than every 6 months	A	Dropdown (Select-one)	Single	Y
JIC00732	A	Why don't you visit the My HealtheVet website more often?			Text area, no char limit	Single	N
ALM0170		Which of the following best describes you?	Active duty Veteran Family member of a veteran Veteran service organization News media General public VA employee Federal government employee State/local government employee Other role		Checkbox, one-up vertical	Multi	Y
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable		Check-boxes	Multi	N
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.) Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify) (skip to A)		Check-boxes	Multi	Y
RJB00022other	A	Other - trying to accomplish			Text field, <100 char	Single	N
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes No Partially Not finished yet		Dropdown (Select-one)	Single	Y

Model Instance Name: VA - My HealtheVet  
MID: NJxFtMU9UosBkJZRd48x9Q==  
Date: 10/17/2008

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violet (**bold**): SKIP-LOGIC

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ALM0169		How frequently do you visit the My HealtheVet web site?	First time Daily More than once a day About once a week About once a month About every 6 months Less than every 6 months		Dropdown (Select-one)	Single	Y
	A	Why don't you visit the My HealtheVet website more often?			Text area, no char limit	Single	N
RJB00080		Please rate your ability in using the Internet:	Beginner or novice (just starting/don't use Internet much) Intermediate (use the Internet for a few things) Advanced (frequently use Internet & search for information)		Radio button, one-up vertical	Single	Y
ALM0170		Which of the following best describes you?	Active duty Veteran Family member of a veteran Veteran service organization News media General public VA employee Federal government employee State/local government employee Other role		Checkbox, one-up vertical	Multi	Y
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable		Check-boxes	Multi	N
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.) Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify) (skip to A)		Check-boxes	Multi	Y
RJB00022other	A	Other - trying to accomplish			Text field, <100 char	Single	N
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes No Partially Not finished yet		Dropdown (Select-one)	Single	Y
RJB00068		If you did not accomplish what you wanted to, what will you do next?	Continue looking on My HealtheVet		Radio Button One Up Vertical	Single	N



Model Instance Name: VA - My HealtheVet  
MID: NJxFtMU9UosBkJZRd48x9Q==  
Date: 10/17/2008

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MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			<p><del>Come back to My HealtheVet later</del></p> <p><del>E-mail the Veterans Health Administration</del></p> <p><del>Call the Veterans Health Administration</del></p> <p><del>Look elsewhere online</del></p> <p><del>Give up</del></p> <p><del>Other</del></p>				
RJB00024		What <del>additional services</del> would you like to see on My HealtheVet? (please select all that apply)	<p>View my upcoming appointments</p> <p>Schedule or change my appointments</p> <p>Advance check in for my VA clinic visits</p> <p>Online, secure communication with my doctor</p> <p>Look at information in my VA medical record</p> <p>Share information I have stored in My HealtheVet with other people (e.g., family or doctor)</p> <p>Reminders of preventive care I need (e.g., shots, cancer screening)</p> <p>Checking that different medications I take are safe when used together</p> <p>Educational programs</p> <p>Monthly email newsletter</p> <p>Notification of new content/features on the site</p> <p>Information about the quality of VA health care</p> <p>Advanced directive (e.g. living will, durable power of attorney for health care)</p> <p>Other (please specify): <del>(skip to A)</del></p>		Check-boxes	Multi	N
RJB00024other	A	Other – additional services			Text field, <100 char	Single	N
RJB00070		Please describe your experience with <del>navigation</del> on this web site.	<p>I had no difficulty navigating on this site</p> <p>Too many buttons or links to other places</p> <p>Links did not take me where I expected</p> <p>I experienced links that went nowhere, error messages, or other technical difficulties</p> <p>I was able to find general information, but could not find the specific content that I needed</p> <p>Other navigational issue (please specify): <del>(skip to A)</del></p>		Check-boxes	Multi	Y
RJB00070other	A	Other navigational issue-			Text field, <100 char	Single	N
RJB00071		Did you use the web site's <del>search</del> feature today?	<p>Yes <del>(skip to C)</del></p> <p>No <del>(skip to A)</del></p>		Dropdown (Select one)	Single	Y
JIC00265	A	Why did you not use the search feature?	<p>Prefer other method of navigation</p> <p>Tried to use search but was unsuccessful</p> <p>Did not need search, found information quickly</p> <p>Other (please specify) <del>(skip to B)</del></p>		Check-boxes	Multi	Y
JIC00266	B	Other reasons why not used the search feature:					
JIC00176	C	Please describe your experience with the site's search feature.	<p>I had no difficulty using the search feature on this site</p> <p>Could not tell what information the search results would take me to</p> <p>Too many results</p>		Check-boxes	Multi	Y

Model Instance Name: VA - My HealthVet  
 MID: NJxFtMU9UosBkJZRd48x9Q==  
 Date: 10/17/2008

~~red & strike-through~~: DELETE  
underlined & italicized: RE-ORDER  
 pink: ADDITION  
 blue + -->: REWORDING  
 violet (**bold**): SKIP-LOGIC

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			<del>Foo few results</del> <del>Returned no results/received error message</del> <del>Results were not related to what I was looking for</del>				

Model Instance Name: VA - My HealtheVet

MID:

Date: 3/1/2008

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underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

violet (bold): SKIP-LOGIC

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Type (select from list)	Single or Multi	Required Y/N
ALM0169		How frequently do you visit the My HealtheVet web site?	First time Daily More than once a day About once a week About once a month About every 3 months About every 6 months Less than every 6 months	Dropdown (Select-one)	Single	Y
RJB00080		Please rate your ability in using the Internet:	Beginner or novice (just starting/don't use Internet much) Intermediate (use the Internet for a few things) Advanced (frequently use Internet & search for information)	Dropdown (Select-one)	Single	Y
ALM0170		Which of the following best describes you?	Veteran Family member of a veteran Veteran service organization News media General public VA employee Federal government employee State/local government employee Other role	Check-boxes	Multi	Y
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable	Check-boxes	Multi	Y
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.) Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify)	Check-boxes	Multi	Y
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes No Partially Not finished yet	Dropdown (Select-one)	Single	Y
RJB00068		If you did not accomplish what you wanted to, what will you do next?	Continue looking on My HealtheVet Come back to My HealtheVet later E-mail the Veterans Health Administration Call the Veterans Health Administration	Radio Button One Up Vertical	Single	Y

Model Instance Name: VA - My HealtheVet

MID:

Date: 3/1/2008

red & strike-through: DELETE

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pink: ADDITION

blue + -->: REWORDING

violet (bold): SKIP-LOGIC

MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Type (select from list)	Single or Multi	Required Y/N
			Look elsewhere online Give up Other			
RJB00024		What additional services would you like to see on My HealtheVet? (please select all that apply)	Schedule or change my appointments Advance check in for my VA clinic visits Online, secure communication with my doctor Look at information in my VA medical record Share information I have stored in My HealtheVet with other people (e.g., family or doctor) Reminders of preventive care I need (e.g., shots, cancer screening) Checking that different medications I take are safe when used together Educational programs Monthly email newsletter Notification of new content/features on the site Information about the quality of VA health care Advanced directive (e.g. living will, durable power of attorney for health care) Other (please specify):	Check-boxes	Multi	Y
JIC00167		Have you prepared a document (e.g., advance directive, living will, durable power of attorney for health care) to help your loved ones and health care providers make medical decisions if you ever become too sick to communicate your wishes?	Yes (Go to A) No	Radio-Button-One-Up-Vertical	Single	Y
JIC00168	A	If yes, what type of document(s) have you prepared?	Non-VA advance directive or living will VA Living Will (a document that describes your preferences and/or values) VA Durable Power of Attorney for Health Care (a document that designates your preferred decision maker) Don't Know Other (please specify):	Check-boxes	Multi	Y
RJB00070		Please describe your experience with navigation on this web site.	I had no difficulty navigating on this site Too many buttons or links to other places Links did not take me where I expected I experienced links that went nowhere, error messages, or other technical difficulties I was able to find general information, but could not find the specific content that I needed Other navigational issue (please specify):	Check-boxes	Multi	Y
RJB00071		Did you use the web site's search feature today?	Yes (Go to B) No (Go to A)	Dropdown (Select-one)	Single	Y
JIC00265	A	Why did you not use the search feature?	Prefer other method of navigation Tried to use search but was unsuccessful	Check-boxes	Multi	Y

Model Instance Name: VA - My HealtheVet

MID:

Date: 3/1/2008

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MID: CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Type (select from list)	Single or Multi	Required Y/N
			Did not need search, found information quickly Other (please specify)			
JIC00176	B	Please describe your experience with the site's search feature.	I had no difficulty using the search feature on this site Could not tell what information the search results would take me to Too many results Too few results Returned no results/received error message Results were not related to what I was looking for	Check-boxes	Multi	Y