

Model Instance Name:  
 Regulations.gov  
 MID: sJNkhVARwtQkos59ZsYI5w==  
 Date: 6/25/2008

**Regulations.gov MODEL QUESTION LIST**

*Model questions utilize the ACSI methodology to determine scores and impacts*

ELEMENTS (drivers of satisfaction)	CUSTOMER SATISFACTION	FUTURE BEHAVIORS
<p><b>NOTE: All questions under each element are <u>required</u>.</b>  <i>Element questions are partitioned among surveys.</i></p>	<p>Satisfaction questions are required.  <i>Satisfaction questions appear on all surveys.</i></p>	<p><i>Future behaviors may be modified based on your site's objectives.</i></p>
<p><b>REQUIRED ELEMENTS (common to all websites)</b></p>	<p><b>Satisfaction</b></p>	<p><b>Likelihood to Return (1=Very Unlikely, 10=Very Likely)</b></p>
<p><b>Functionality (1=poor, 10=excellent, Don't Know)</b></p>		<p><b>Recommend (1=Very Unlikely, 10=Very Likely)</b></p>
<p>1 Please rate the <b>usefulness of the services provided</b> on this site.            2 Please rate the <b>convenience of the services</b> on this site.            3 Please rate the <b>ability to accomplish what you wanted to</b> on this site.</p>	<p>17 What is your <b>overall satisfaction</b> with this site?            18 How well does this site <b>meet your expectations</b>?            19 How does this site <b>compare to your idea of an ideal website</b>?</p>	<p>20 How likely are you to <b>return to this site</b>?            21 How likely are you to <b>recommend this site to someone else</b>?</p>
<p><b>Look and Feel (1=poor, 10=excellent, Don't Know)</b></p>		<p><b>Primary Resource (1=Very Unlikely, 10=Very Likely)</b></p>
<p>4 Please rate the <b>ease of reading</b> this site.            5 Please rate the <b>clarity of site organization</b>.            6 Please rate the <b>clean layout</b> of this site.</p>		<p>22 How likely are you to use this site as your <b>primary resource</b> for participating in the federal regulatory process?</p>
<p><b>Navigation (1=poor, 10=excellent, Don't Know)</b></p>		
<p>7 Please rate the degree to which the <b>number of steps to get where you want</b> is acceptable.            8 Please rate the <b>ability to find information you want</b> on this site.            9 Please rate the <b>ease of navigation</b> on this site.</p>		
<p><b>Search (1=poor, 10=excellent, Don't Know)</b></p>		
<p>10 Please rate the <b>usefulness of search results</b> on this site.            11 Please rate how this <b>site provides comprehensive search results</b>.            12 Please rate the <b>organization of search results</b> on this site.            13 Please rate how the <b>search feature helps you to narrow the results</b> to find the information you want.</p>		<p><b>DOT: Please note the change to the FB anchors. Thanks!!</b></p>

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<p>1 Please rate the <b>usefulness of the services provided</b> on this site.          2 Please rate the <b>convenience of the services</b> on this site.          3 Please rate the <b>ability to accomplish what you wanted to</b> on this site.</p>	<p>17 What is your <b>overall satisfaction</b> with this site?          18 How well does this site <b>meet your expectations</b>?          19 How does this site <b>compare to your idea of an ideal website</b>?</p>	<p>20 How likely are you to <b>return to this site</b>?          21 How likely are you to <b>recommend this site to someone else</b>?</p>
<p><b>Look and Feel (1=poor, 10=excellent, Don't Know)</b></p>		<p><b>Primary Resource (1=Very Unlikely, 10=Very Likely)</b></p>
<p>4 Please rate the <b>ease of reading</b> this site.          5 Please rate the <b>clarity of site organization</b>.          6 Please rate the <b>clean layout</b> of this site.</p>		<p>22 <b>How likely are you to use this site as your primary resource for obtaining regulatory information?</b> --&gt; How likely are you to use this site as your primary resource for participating in the federal regulatory process?</p>
<p><b>Navigation (1=poor, 10=excellent, Don't Know)</b></p>		
<p>7 Please rate the degree to which the <b>number of steps to get where you want</b> is acceptable.          8 Please rate the <b>ability to find information you want</b> on this site.          9 Please rate the <b>ease of navigation</b> on this site.</p>		
<p><b>Search (1=poor, 10=excellent, Don't Know)</b></p>		
<p>10 Please rate the <b>usefulness of search results</b> on this site.          11 Please rate how this <b>site provides comprehensive search results</b>.          12 Please rate the <b>organization of search results</b> on this site.          13 Please rate how the <b>search feature helps you to narrow the results</b> to find the information you want.</p>		<p><b>DOT: Please note the change to the FB anchors. Thanks!!</b></p>







Model Instance Name: Regulations.gov  
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red & strike-through: DELETE  
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 pink: ADDITION/New Question  
 blue + ->: REWORDING  
 violet (bold): SKIP-LOGIC

**Regulations.gov CUSTOM QUESTION LIST**

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
ALM0030		How frequently do you visit this site?	First time More than once a day Once a day Once a week Once a month Twice a year or less		Radio Button One Up Vertical	Single	Y	Skip Logic	
EDO03616		What brought you to the site today?	Followed a link from an email Followed a link from FederalRegister.gov or RegInfo.gov Followed a link/recommendation from another website or news article Heard about the site from a friend, co-worker, etc. Did an online search which brought me here I need this site for my job Other, please specify		Radio Button One Up Vertical	Single	Y	Skip Logic	Learned about site
EDO03617	D	Please specify what brought you to the site today.		D	Text field, no char limit		N	Skip Logic	Other Brought to site
AED08171		Which features on the homepage did you use today? (check all that apply)	Search box/Search tab Browse tab Learn tab Advanced Search Are you new to the site? links What's Trending Regulations with comments due soon Newly Posted Regulations Other (please specify): -> Other	A, B, X N, O E C	Checkbox, one-up	Multi	Y	Skip Logic	Home Page Features
ACQCoI0010896	N	Each featured regulation on the Browse tab has a Comment Now icon next to it, which links directly to the Submit a Comment page. Did you find this resource useful?	None of the above Yes, it was useful No, I did not see that icon No, I did not realize where that icon would lead No, I wanted to read the regulation first No, I did not want to submit a comment		Radio Button One Up Vertical	Single	N	Skip Logic Group	Submit a Comment
ACQCoI0010897	O	Each featured regulation also has a Social Media Share icon. Did you use the Social Media Share functionality today?	Yes, it was useful No, I did not see that icon No, I did not want to share any regulations		Radio Button One Up Vertical	Single	N	Skip Logic Group	SM Share Functionality
ACQCoI0010898	L	Which of these statements best describes your experience with the Regulatory Timeline?	Learned information about the process. I did not know I have a better understanding of the Regulatory process I still have questions about the Regulatory process that were found the explanations confusing Expected different information within the Learn tab None of the above		Radio Button One Up Vertical	Single	N	Skip Logic Group	Regulatory Timeline
AED08172	O	What other homepage features did you use today?			Text field, <100 char		N	Skip Logic	Other Home Page Features
AED08173	A	Which features on the search results page did you use today? (check all that apply)	Used the Sort By dropdown Viewed results in Table format Filtered results by Agency Filtered results by Category Filtered results by Document Type Filtered results by Docket Type Filtered by Posted Filtered by Comment Period Filtered by Comments Due Searched within Results None of the above Other (please specify):	F D	Checkbox, one-up	Multi	Y	Skip Logic	Search Features
ACQInH0012637	F	Do you prefer viewing results in the default List view or in the Table view?	List view Table view Not Sure/No Opinion	F K	Dropdown (Select)	Single	Y	Skip Logic	Table Format Opinion
ACQInH0012617	F	Please tell us why you prefer the List view to the Table view.			Text field, no char limit		N	Skip Logic	Prefer List
ACQInH0012618	K	Please tell us why you prefer the Table view to the List view.			Text field, no char limit		N	Skip Logic	Prefer Table
AED08180	D	Which other search result features did you use today?			Text field, <100 char		N	Skip Logic	Other Search Features Used
AED08181	B	What was your impression of the search results? (check all that apply)	Results were relevant to my search terms or needs Results were not relevant to my search terms or needs Too many results displayed Results required too many refinements to get to what I wanted Returned not enough/no results Search speed was too slow Other (please specify):	E	Checkbox, one-up vertical	Multi	Y	Skip Logic	Impression of Search Feature
AED08182	E	Please tell us about your impression of the search feature.			Text field, <100 char		N	Skip Logic	Other Impression of Search Feature
EDOG3618	X	Please specify what keywords you typed into the search box today.			Text field, no char limit		N	Skip Logic	Search Keyword
ALM0031		Which best describes you?	General public Lobbyist/Trade organization Law firm Public interest organization Academic community Small business Consultant Regulated industry Federal government Local/State government Foreign government		Dropdown (Select-one)	Single	Y	Skip Logic	
AED05844		What did you come to the site to do today? (check all that apply)	Find a document Submit a comment Download documents Browse Featured Regulations Just wanted to explore the site Bookmark a docket or document Set up an e-mail notification Other, please specify	A ZZ	Checkbox, one-up vertical	MULTI	Y	Skip Logic	
ACQCoI0010884	A	When preparing to submit a comment, how do you prefer to read the document? (select all that apply)	Print it out Download and read the PDF on the computer Read it on the website Read it on a tablet or other mobile device		Checkbox, one-up	MULTI	N	Skip Logic	Document Preference
CWS01241	ZZ	Please tell us your other reason for visiting the site today.			Text field, <100 char		N	Skip Logic	
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand Links did not take me where I expected Could not navigate back to previous information Would often feel lost, not know where I was Encountered technical difficulties (i.e. error messages, system timeouts) I did not experience any navigation difficulties Other, please specify	C B	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	
CWS01245	B	Please tell us about your other experience while navigating Regulations.gov today.			Text field, no char limit		N	Skip Logic	
ACQDom0003567	C	Please describe for us what you experienced today when you could not navigate back to the previous information.			Text field, no char limit		N	Skip Logic	Can't Navigate Back
ALM0164		Were you able to accomplish what you wanted to do on Regulations.gov today?	Yes No	A, B	Radio Button One Up Vertical	Single	Y	Skip Logic Group	

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
ACQinh0014134	A	Why weren't you able to accomplish your task today?			Text field, <100 char		N		Not able to accomplish
ACQinh0014135	B	Did you or do you plan to contact any of the following for help with what you could not accomplish today?	<del>Yes, the helpdesk</del> <del>Yes, a specific department/agency directly</del> <del>No, I do not plan to contact any of the above resources</del> <del>No, I give up on trying to accomplish my task</del>		Checkbox, one-up vertical	Multi	N		Not accomplish - Future Contact
KF-B07322		<del>If the following features were added to the site, how useful would they be to you?</del> <del>Ability to engage with other Regulations.gov users through messaging and/or forum discussions</del>	<del>Very Useful</del> <del>Somewhat Useful</del> <del>Not Useful</del> <del>Don't Know</del>		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data

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ALM0030		How frequently do you visit this site?	First time More than once a day Once a day Once a week Once a month Twice a year or less		Radio Button One Up Vertical	Single	Y	Skip Logic	
EDO03616		What brought you to the site today?	Followed a link from an email Followed a link from FederalRegister.gov or RegInfo.gov Followed a link/recommendation from another website or news article Heard about the site from a friend, co-worker, etc. Did an online search which brought me here I need this site for my job Other, please specify	D	Radio Button One Up Vertical	Single	Y	Skip Logic	Learned about site
EDO03617	D	Please specify what brought you to the site today.			Text field, no char limit		N	Skip Logic	Other Brought to site
AED08171		Which features on the homepage did you use today? (check all that apply)	Search box/Search tab Browse tab Learn tab Advanced Search Are you new to the site? links What's Trending Regulations with comments due soon Newly Posted Regulations Other (please specify): None of the above	A, B, X N, O L  C	Checkbox, one-up	Multi	Y	Skip Logic	Home Page Features
ACQCo0010896	N	Each featured regulation on the Browse tab has a 'Comment Now' icon next to it, which links directly to the Submit a Comment page. Did you find this resource useful?	Yes, it was useful No, I did not see that icon No, I did not realize where that icon would lead No, I wanted to read the regulation first No, I did not want to submit a comment		Radio Button One Up Vertical	Single	N	Skip Logic Group	Submit a Comment
ACQCo0010897	O	Each featured regulation also has a Social Media Share icon. Did you use the Social Media Share functionality today?	Yes, it was useful No, I did not see that icon No, I did not want to share any regulations		Radio Button One Up Vertical	Single	N	Skip Logic Group	SM Share Functionality
ACQCo0010898	L	Which of these statements best describes your experience with the Regulatory Timeline.	I learned information about the process I did not know I have a better understanding of the Regulatory process I still have questions about the Regulatory process that were found the explanations confusing I expected different information within the Learn tab None of the above		Radio Button One Up Vertical	Single	N	Skip Logic Group	Regulatory Timeline
AED08172	C	What other homepage features did you use today?			Text field, <100 char		N	Skip Logic	Other Home Page Features
AED08173	A	Which features on the search results page did you use today? (check all that apply)	Used the Sort By dropdown Viewed results in Table format Filtered results by Agency Filtered results by Category Filtered results by Document Type Filtered results by Docket Type Filtered by Posted Filtered by Comment Period Filtered by Comments Due Searched within Results None of the above Other (please specify):	F         D	Checkbox, one-up vertical	Multi	Y	Skip Logic	Search Features
ACQInh0012637	F	Do you prefer viewing results in the default List view or in the Table view?	List view Table view Not Sure/No Opinion	T K	Dropdown (Select-one)	Single	Y	Skip Logic	Table Format Opinion
ACQInh0012617	T	Please tell us why you prefer the List view to the Table view.			Text field, no char limit		N	Skip Logic	Prefer List
ACQInh0012618	K	Please tell us why you prefer the Table view to the List view.			Text field, no char limit		N	Skip Logic	Prefer Table
AED08180	D	Which other search result features did you use today?			Text field, <100 char		N	Skip Logic	Other Search Features Used
AED08181	B	What was your impression of the search results? (check all that apply)	Results were relevant to my search terms or needs Results were not relevant to my search terms or needs Too many results displayed Results required too many refinements to get to what I wanted Returned not enough/no results Search speed was too slow Other (please specify):	E	Checkbox, one-up vertical	Multi	Y	Skip Logic	Impression of Search Feature
AED08182	E	Please tell us about your impression of the search feature.			Text field, <100 char		N	Skip Logic	Other Impression of Search Feature
EDO03618	X	Please specify what keywords you typed into the search box today.			Text field, no char limit		N	Skip Logic	Search Keyword
ALM0031		Which best describes you?	General public Lobbyist/Trade organization Law firm Public interest organization Academic community Small business Consultant Regulated industry Federal government Local/State government Foreign government		Dropdown (Select-one)	Single	Y	Skip Logic	
AED05844		What did you come to the site to do today? (check all that apply)	Find a document Submit a comment Download documents Browse Featured Regulations Just wanted to explore the site Bookmark a docket or document Set up an e-mail notification Other, please specify	A      ZZ	Checkbox, one-up vertical	MULTI	Y	Skip Logic	
ACQCo0010884	A	When preparing to submit a comment, how do you prefer to read the document? (select all that apply)	Print it out Download and read the PDF on the computer Read it on the website Read it on a tablet or other mobile device		Checkbox, one-up	MULTI	N	Skip Logic	Document Preference
CWS01241	ZZ	Please tell us your other reason for visiting the site today.			Text field, <100 char		N	Skip Logic	
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand Links did not take me where I expected Could not navigate back to previous information Would often feel lost, not know where I was Encountered technical difficulties (i.e. error messages, system timeouts) I did not experience any navigation difficulties Other, please specify	C     B	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	
CWS01245	B	Please tell us about your other experience while navigating Regulations.gov today.			Text field, no char limit		N	Skip Logic	
ACQDom0003567	C	Please describe for us what you experienced today when you could not navigate back to the previous information.			Text field, no char limit		N	Skip Logic	Can't Navigate Back
ALM0164		Were you able to accomplish what you wanted to do on Regulations.gov today?	Yes No	A, B	Radio Button One Up Vertical	Single	Y	Skip Logic Group	



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ACQinh0014134	A	Why weren't you able to accomplish your task today?			Text field, <100 char		N		Not able to accomplish
ACQinh0014135	B	Did you, or do you plan to, contact any of the following for help with what you could not accomplish today?	Yes, the helpdesk <u>Yes, a specific department/agency directly</u> No, I do not plan to contact any of the above resources No, I give up on trying to accomplish my task		Checkbox, one-up vertical	Multi	N		Not accomplish - Future Contact
KFB07322		If the following features were added to the site, how useful would they be to you? Ability to engage with other Regulations.gov users through messaging and/or forum discussions	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data

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ALM0030		How frequently do you visit this site?	First time More than once a day Once a day Once a week Once a month Twice a year or less		Radio Button One Up Vertical	Single	Y	Skip Logic	
EDO03616		What brought you to the site today?	Followed a link from an email Followed a link from FederalRegister.gov or RegInfo.gov Followed a link/recommendation from another website or news article Heard about the site from a friend, co-worker, etc. Did an online search which brought me here I need this site for my job Other, please specify	D	Radio Button One Up Vertical	Single	Y	Skip Logic	Learned about site
EDO03617	D	Please specify what brought you to the site today.			Text field, no char limit		N	Skip Logic	Other Brought to site
AED08171		Which features on the homepage did you use today? (check all that apply)	Search box/Search tab Browse tab Learn tab Advanced Search Are you new to the site? links Regulations with comments due soon Newly Posted Regulations Other (please specify): None of the above	A, B, X, Y M, N, O L A, B, X C	Checkbox, one-up	Multi	Y	Skip Logic	Home Page Features
ACQInh0012635	Y	How useful was having your search keyword highlighted within the search results?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Keyword+Highlight
ACQCo0010094	M	Are the documents shown under each category grouped logically?	Yes No	G	Radio Button One Up Vertical	Single	Y	Skip Logic Group	Browse-Tab
ACQCo0010095	G	Please tell us how you feel the document categories could be grouped more logically.			Text field, no char limit		N	Skip Logic	OE-Logical Categorization
ACQCo0010896	N	Each featured regulation on the Browse tab has a 'Comment Now' icon next to it, which links directly to the Submit a Comment page. Did you find this resource useful?	Yes, it was useful No, I did not see that icon No, I did not realize where that icon would lead No, I wanted to read the regulation first No, I did not want to submit a comment		Radio Button One Up Vertical	Single	N	Skip Logic Group	Submit a Comment
ACQCo0010897	O	Each featured regulation also has a Social Media Share icon. Did you use the Social Media Share functionality today?	Yes, it was useful No, I did not see that icon No, I did not want to share any regulations		Radio Button One Up Vertical	Single	N	Skip Logic Group	SM Share Functionality
ACQCo0010898	L	Which of these statements best describes your experience with the Regulatory Timeline.	I learned information about the process I did not know I have a better understanding of the Regulatory process I still have questions about the Regulatory process that were I found the explanations confusing I expected different information within the Learn tab None of the above		Radio Button One Up Vertical	Single	N	Skip Logic Group	Regulatory Timeline
AED08172	C	What other homepage features did you use today?			Text field, <100 char		N	Skip Logic	Other Home Page Features
AED08173	A	Which features on the search results page did you use today? (check all that apply)	Used the Sort By dropdown Viewed results in Table format Filtered results by Agency Filtered results by Category Filtered results by Document Type Filtered results by Docket Type Filtered by Posted Filtered by Comment Period Filtered by Comments Due Searched within Results Other (please specify): None of the above	F D	Checkbox, one-up	Multi	Y	Skip Logic	Search Features
ACQInh0012637	F	Do you prefer viewing results in the default List view or in the Table view?	List view Table view Not Sure/No Opinion	T K	Dropdown (Select-one)	Single	Y	Skip Logic	Table Format Opinion
ACQInh0012617	T	Please tell us why you prefer the List view to the Table view.			Text field, no char limit		N	Skip Logic	Prefer List
ACQInh0012618	K	Please tell us why you prefer the Table view to the List view.			Text field, no char limit		N	Skip Logic	Prefer Table
AED08180	D	Which other search result features did you use today?			Text field, <100 char		N	Skip Logic	Other Search Features Used
AED08181	B	What was your impression of the search results? (check all that apply)	Results were relevant to my search terms or needs Results were not relevant to my search terms or needs Too many results displayed Results required too many refinements to get to what I wanted Returned not enough/no results Search speed was too slow Other (please specify):	E	Checkbox, one-up vertical	Multi	Y	Skip Logic	Impression of Search Feature
AED08182	E	Please tell us about your impression of the search feature.			Text field, <100 char		N	Skip Logic	Other Impression of Search Feature
EDO03618	X	Please specify what keywords you typed into the search box today.			Text field, no char limit		N	Skip Logic	Search Keyword
ALM0031		Which best describes you?	General public Lobbyist/Trade organization Law firm Public interest organization Academic community Small business Consultant Regulated industry Federal government Local/State government Foreign government	W, X	Dropdown (Select-one)	Single	Y	Skip Logic	
AED0840	W	Why did you choose to come to this site instead of FDMS.gov? (check all that apply)	I don't know what FDMS.gov is I could not find what I needed on FDMS.gov Regulations.gov is quicker Regulations.gov has a better search engine I was looking for a docket or document from another agency I forgot my FDMS.gov user name or password Other, please specify	Y	Checkbox, one-up	Multi	Y	Skip Logic	
AED0841	Y	Other reason for visiting regulations.gov instead of FDMS			Text field, <100 char		N	Skip Logic	
AED0842	X	What tasks do you typically use Regulations.gov for? (check all that apply)	Find and/or download a docket Find and/or download a document Submit a comment Confirm that a comment was posted and publicly viewable Look up dockets or documents in another agency Create reports Find a comment with a tracking number Bookmark a docket or document Set up e-mail notifications Look up a regulatory agenda Find a historical rule Other, please specify	Z	Checkbox, one-up	Multi	Y	Skip Logic	
AED0843	Z	Other tasks you typically use Regulations.gov for			Text field, <100 char		N	Skip Logic	



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EDO03617	D	Please specify what brought you to the site today.			Text field, no char limit		N	Skip Logic	Other Brought to site
AED08171		Which features on the homepage did you use today? (check all that apply)	Search box/Search tab Browse tab Learn tab Advanced Search Are you new to the site? links Regulations with comments due soon Newly Posted Regulations Other (please specify): None of the above	A, B, X, Y M, N, O L A, B, X C	Checkbox, one-up	Multi	Y	Skip Logic	Home Page Features
	Y	How useful was having your search keyword highlighted within the search results?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Keyword Highlight
ACQCo0010894	M	Are the documents shown under each category grouped logically?	Yes No	G	Radio Button One Up Vertical	Single	Y	Skip Logic Group	Browse Tab
ACQCo0010895	G	Please tell us how you feel the document categories could be grouped more logically.			Text field, no char limit		N	Skip Logic	OE_Logical Categorization
ACQCo0010896	N	Each featured regulation on the Browse tab has a 'Comment Now' icon next to it, which links directly to the Submit a Comment page. Did you find this resource useful?	Yes, it was useful No, I did not see that icon No, I did not realize where that icon would lead No, I wanted to read the regulation first No, I did not want to submit a comment		Radio Button One Up Vertical	Single	N	Skip Logic Group	Submit a Comment
ACQCo0010897	O	Each featured regulation also has a Social Media Share icon. Did you use the Social Media Share functionality today?	Yes, it was useful No, I did not see that icon No, I did not want to share any regulations		Radio Button One Up Vertical	Single	N	Skip Logic Group	SM Share Functionality
ACQCo0010898	L	Which of these statements best describes your experience with the Regulatory Timeline.	I learned information about the process I did not know I have a better understanding of the Regulatory process I still have questions about the Regulatory process that were I found the explanations confusing I expected different information within the Learn tab None of the above		Radio Button One Up Vertical	Single	N	Skip Logic Group	Regulatory Timeline
AED08172	C	What other homepage features did you use today?			Text field, <100 char		N	Skip Logic	Other Home Page Features
AED08173	A	Which features on the search results page did you use today? (check all that apply)	Used the Sort By dropdown Viewed results in Table format Filtered results by Agency Filtered results by Category Filtered results by Document Type Filtered results by Docket Type Filtered by Posted Filtered by Comment Period Filtered by Comments Due Searched within Results Used the Document Spotlight (magnifying glass icon) None of the above Other (please specify):	F Z D	Checkbox, one-up	Multi	Y	Skip Logic	Search Features
ACQWr0008337	Z	How useful was the Document Spotlight feature?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Document-Spotlight
	F	Do you prefer viewing results in the default List view or in the Table view?	List view Table view Not Sure/No Opinion	T K	Dropdown (Select-one)	Single	Y	Skip Logic	Table Format Opinion
	T	Please tell us why you prefer the List view to the Table view.			Text field, no char limit		N	Skip Logic	Prefer List
	K	Please tell us why you prefer the Table view to the List view.			Text field, no char limit		N	Skip Logic	Prefer Table
AED08180	D	Which other search result features did you use today?			Text field, <100 char		N	Skip Logic	Other Search Features Used
AED08181	B	What was your impression of the search results? (check all that apply)	Results were relevant to my search terms or needs Results were not relevant to my search terms or needs Too many results displayed Results required too many refinements to get to what I wanted Returned not enough/no results Search speed was too slow Other (please specify):	E	Checkbox, one-up vertical	Multi	Y	Skip Logic	Impression of Search Feature
AED08182	E	Please tell us about your impression of the search feature.			Text field, <100 char		N	Skip Logic	Other Impression of Search Feature
EDO03618	X	Please specify what keywords you typed into the search box today.			Text field, no char limit		N	Skip Logic	Search Keyword
ALM0031		Which best describes you?	General public Lobbyist/Trade organization Law firm Public interest organization Academic community Small business Consultant Regulated industry Federal government Local/State government Foreign government	W, X	Dropdown (Select-one)	Single	Y	Skip Logic	
AED05840	W	Why did you choose to come to this site instead of FDMS.gov? (check all that apply)	I don't know what FDMS.gov is I could not find what I needed on FDMS.gov Regulations.gov is quicker Regulations.gov has a better search engine I was looking for a docket or document from another agency I forgot my FDMS.gov user name or password Other, please specify	Y	Checkbox, one-up	Multi	Y	Skip Logic	
AED05841	Y	Other reason for visiting regulations.gov instead of FDMS			Text field, <100 char		N	Skip Logic	
AED05842	X	What tasks do you typically use Regulations.gov for? (check all that apply)	Find and/or download a docket Find and/or download a document Submit a comment Confirm that a comment was posted and publicly viewable Look up dockets or documents in another agency Create reports Find a comment with a tracking number Bookmark a docket or document Set up e-mail notifications		Checkbox, one-up	Multi	Y	Skip Logic	

Model Instance Name: Regulations.gov  
 Date: 2/17/2012

red & strike-through: DELETE  
 underlined & italicized: RE-ORDER  
 pink: ADDITION/New Question  
 blue + ->: REWORDING  
 violet (bold): SKIP-LOGIC

**Regulations.gov CUSTOM QUESTION LIST**

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
AED05843	Z	Other tasks you typically use Regulations.gov for	Look up a regulatory agenda Find a historical rule Other, please specify	Z	Text field, <100 char		N		
AED05844		What did you come to the site to do today? (check all that apply)	Find a document Submit a comment Download documents Browse Featured Regulations Just wanted to explore the site Bookmark a docket or document Set up an e-mail notification Other, please specify	A	Checkbox, one-up vertical	MULTI	Y	Skip Logic	
ACQCol0010884	A	When preparing to submit a comment, how do you prefer to read the document? (select all that apply)	Print it out Download and read the PDF on the computer Read it on the website Read it on a tablet or other mobile device	ZZ	Checkbox, one-up	MULTI	N	Skip Logic	Document Preference
CWS01241	ZZ	Please tell us your other reason for visiting the site today.			Text field, <100 char		N	Skip Logic	
ALM0164		Were you able to accomplish what you wanted to do?	Yes No	A	Radio Button One Up Vertical	Single	Y	Skip Logic Group	
AKR1359	A	Since you did not accomplish what you wanted, what do you intend to do next?	Try this site again later Call the helpdesk Submit webform to helpdesk Contact department/agency directly Nothing-I give up Try another site (please specify)	B	Radio Button One Up Vertical	Single	Y		
AKR1360	B	If you will try another site, please specify:			Text field, <100 char		N		
AED05845		If you were looking for a document, what type of document were	Rules Proposed Rules Notices Public Comment Guidance Information Collection Requests Environmental Impact Statement Supporting Materials I don't know Other		Checkbox, one-up	Multi	N		
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand Links did not take me where I expected Could not navigate back to previous information Would often feel lost, not know where I was Encountered technical difficulties (i.e. error messages, system timeouts) I did not experience any navigation difficulties Other, please specify	C B	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	
CWS01245	B	Please tell us about your other experience.			Text field, no char limit		N	Skip Logic	
ACQDom0003567	C	Please describe for us what you experienced today when you could not navigate back to the previous information.			Text field, no char limit		N	Skip Logic	Can't Navigate Back
ACQCol0010885		Which of the following social media tools and services do you use to share information or stay connected to Regulations.gov?	Email/Email Alert Facebook Twitter YouTube Blogs Podcasts/Online webcasts RSS feeds API/Widgets Other, please specify None	A	Checkbox, one-up	Multi	Y	Skip Logic Group	Social Media
ACQCol0010886	A	Please tell us which other online services you use to stay connected to Regulations.gov.			Text field, no char limit		N	Skip Logic	Other Social Media
ACQWro0008363		Please share with us any additional details about your experience on Regulations.gov that would help us improve the site. (optional)			Text field no char. Limit		N		Improvement
KFB07315		Regulations.gov has included year-to-date summary statistics and a graphic display of Site Data within the site. How useful do you feel the following additional features would be: Additional types of summary data	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data
KFB07316		Dynamically generate summary data and display in real-time	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_RealTime
KFB07317		Highlight effective dates and impacted industries	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Dates & Industries
ACQWro0008352		Graphically display comments on regulatory actions by submitter group (e.g. law firms, NGOs)	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Submitter
ACQWro0008339		Graphically display comments on regulatory actions by geographic location	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Geograph
KFB07319		What other types of summary data would you find useful?			Text field no char. Limit		N		Other Summary Data
KFB07322		If the following features were added to the site, how useful would they be to you? Ability to engage with other Regulations.gov users through messaging and/or forum discussions	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data

Model Instance Name:  
Regulations.gov  
Date: 2/17/2012

~~red & strike-through~~: DELETE  
underlined & italicized: RE-ORDER  
pink: ADDITION/New Question  
blue + ->: REWORDING  
violet (bold): SKIP-LOGIC

**Regulations.gov CUSTOM QUESTION LIST**

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
ALM0030		How frequently do you visit this site?	First time More than once a day Once a day Once a week Once a month Twice a year or less		Radio Button One Up Vertical	Single	Y	Skip Logic	
ACQCe0010883	B	Please tell us more about your impressions of the recent site changes. (check all that apply)	The design of the site pages are more streamlined The design of the site pages are less streamlined The design of the site pages are about the same The navigation of the site is more user-friendly The navigation of the site is less user-friendly The navigation of the site is about the same It is easier to find what I'm looking for It is harder to find what I'm looking for I have the same level of difficulty in finding information Other Comments (please specify)		Checkbox, one-up vertical	Multi	X	Skip Logic	Redesign-Imprerions
ACQCe0010901	E	Please tell us about your other impressions of the recent redesign.			Text field, no char limit		N	Skip Logic	Other Redesign
EDO03616		What brought you to the site today?	Followed a link from an email Followed a link from FederalRegister.gov or RegInfo.gov Followed a link/recommendation from another website or news article Heard about the site from a friend, co-worker, etc. Did an online search which brought me here I need this site for my job Other, please specify		Radio Button One Up Vertical	Single	Y	Skip Logic	Learned about site
EDO03617	D	Please specify what brought you to the site today.			Text field, no char limit		N	Skip Logic	Other Brought to site
AED08171		Which features on the homepage did you use today? (check all that apply)	Search box/Search tab Browse tab Learn tab Advanced Search Are you new to the site? links Regulations with comments due soon Newly Posted Regulations Other (please specify): None of the above	A, B, X M, N, O L A, B, X C	Checkbox, one-up vertical	Multi	Y	Skip Logic	Home Page Features
ACQC0010894	M	Are the documents shown under each category grouped logically?	Yes No		Radio Button One Up Vertical	Single	Y	Skip Logic Group	Browse Tab
ACQC0010895	G	Please tell us how you feel the document categories could be grouped more logically.			Text field, no char limit		N	Skip Logic	OE_Logical Categorization
ACQC0010896	N	Each featured regulation on the Browse tab has a 'Comment Now' icon next to it, which links directly to the Submit a Comment page. Did you find this resource useful?	Yes, it was useful No, I did not see that icon No, I did not realize where that icon would lead No, I wanted to read the regulation first No, I did not want to submit a comment		Radio Button One Up Vertical	Single	N	Skip Logic Group	Submit a Comment
ACQC0010897	O	Each featured regulation also has a Social Media Share icon. Did you use the Social Media Share functionality today?	Yes, it was useful No, I did not see that icon No, I did not want to share any regulations		Radio Button One Up Vertical	Single	N	Skip Logic Group	SM Share Functionality
ACQC0010898	L	Which of these statements best describes your experience with the Regulatory Timeline.	I learned information about the process I did not know I have a better understanding of the Regulatory process I still have questions about the Regulatory process that were I found the explanations confusing I expected different information within the Learn tab None of the above		Radio Button One Up Vertical	Single	N	Skip Logic Group	Regulatory Timeline
AED08172	C	What other homepage features did you use today?			Text field, <100 char		N	Skip Logic	Other Home Page Features
AED08173	A	Which features on the search results page did you use today? (check all that apply)	Used the Sort By dropdown Filtered results by Agency Filtered results by Category Filtered results by Document Type Filtered results by Docket Type Filtered by Posted Filtered by Comment Period Filtered by Comments Due Searched within Results Used the Document Spotlight (magnifying glass icon) None of the above Other (please specify):		Checkbox, one-up vertical	Multi	Y	Skip Logic	Search Features
ACQWro008337	Z	How useful was the Document Spotlight feature?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Document Spotlight
AED08180	D	Which other search result features did you use today?			Text field, <100 char		N	Skip Logic	Other Search Features Used
AED08181	B	What was your impression of the search results? (check all that apply)	Results were relevant to my search terms or needs Results were not relevant to my search terms or needs Too many results displayed Results required too many refinements to get to what I wanted Returned not enough/no results Search speed was too slow Other (please specify):		Checkbox, one-up vertical	Multi	Y	Skip Logic	Impression of Search Feature
AED08182	E	Please tell us about your impression of the search feature.			Text field, <100 char		N	Skip Logic	Other Impression of Search Feature
EDO03618	X	Please specify what keywords you typed into the search box today.			Text field, no char limit		N	Skip Logic	Search Keyword
ALM0031		Which best describes you?	General public Lobbyist/Trade organization Law firm Public interest organization Academic community Small business Consultant Regulated industry Federal government Local/State government Foreign government	W, X	Dropdown (Select-one)	Single	Y	Skip Logic	
AED05840	W	Why did you choose to come to this site instead of FDMS.gov? (check all that apply)	I don't know what FDMS.gov is I could not find what I needed on FDMS.gov Regulations.gov is quicker Regulations.gov has a better search engine I was looking for a docket or document from another agency I forgot my FDMS.gov user name or password Other, please specify		Checkbox, one-up vertical	Multi	Y	Skip Logic	
AED05841	Y	Other reason for visiting regulations.gov instead of FDMS			Text field, <100 char		N	Skip Logic	
AED05842	X	What tasks do you typically use Regulations.gov for? (check all that apply)	Find and/or download a docket Find and/or download a document Submit a comment Confirm that a comment was posted and publicly viewable		Checkbox, one-up vertical	Multi	Y	Skip Logic	

Model Instance Name:  
Regulations.gov

~~red & strike-through~~: DELETE  
underlined & italicized: RE-ORDER  
 pink: ADDITION/New Question  
 blue + ->: REWORDING  
 violet (bold): SKIP-LOGIC

Date: 2/17/2012

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			Look up dockets or documents in another agency Create reports Find a comment with a tracking number Bookmark a docket or document Set up e-mail notifications Look up a regulatory agenda Find a historical rule Other, please specify						
AED05843	Z	Other tasks you typically use Regulations.gov for	Print it out	Z	Text field, <100 char		N		
AED05844		What did you come to the site to do today? (check all that apply)	Find a document Submit a comment Download documents Browse Featured Regulations Just wanted to explore the site Bookmark a docket or document Set up an e-mail notification Other, please specify	A	Checkbox, one-up vertical	MULTI	Y	Skip Logic	
ACQCol0010884	A	When preparing to submit a comment, how do you prefer to read the document? (select all that apply)	Download and read the PDF on the computer Read it on the website Read it on a tablet or other mobile device	ZZ	Checkbox, one-up	MULTI	N	Skip Logic	Document Preference
CWS01241	ZZ	Please tell us your other reason for visiting the site today.			Text field, <100 char		N	Skip Logic	
ALM0164		Were you able to accomplish what you wanted to do?	Yes		Radio Button One Up Vertical	Single	Y	Skip Logic Group	
AKR1359	A	Since you did not accomplish what you wanted, what do you intend to do next?	No Try this site again later Call the helpdesk Submit webform to helpdesk Contact department/agency directly Nothing-I give up Try another site (please specify)	A	Radio Button One Up Vertical	Single	Y		
AKR1360	B	If you will try another site, please specify:		B	Text field, <100 char		N		
AED05845		If you were looking for a document, what type of document were	Rules Proposed Rules Notices Public Comment Guidance Information Collection Requests Environmental Impact Statement Supporting Materials I don't know Other		Checkbox, one-up	Multi	N		
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand Links did not take me where I expected Could not navigate back to previous information Would often feel lost, not know where I was Encountered technical difficulties (i.e. error messages, system timeouts) I did not experience any navigation difficulties Other, please specify	C	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	
CWS01245	B	Please tell us about your other experience.		B	Text field, no char limit		N	Skip Logic	
ACQDom0003567	C	Please describe for us what you experienced today when you could not navigate back to the previous information.			Text field, no char limit		N	Skip Logic	Can't Navigate Back
ACQCol0010885		Which of the following social media tools and services do you use to share information or stay connected to Regulations.gov?	Email/Email Alert Facebook Twitter YouTube Blogs Podcasts/Online webcasts RSS feeds API/Widgets Other, please specify None	A	Checkbox, one-up	Multi	Y	Skip Logic Group	Social Media
ACQCol0010886	A	Please tell us which other online services you use to stay connected to Regulations.gov.			Text field, no char limit		N	Skip Logic	Other Social Media
ACQWro0008363		Please share with us any additional details about your experience on Regulations.gov that would help us improve the site. (optional)			Text field no char. Limit		N		Improvement
KFB07315		Regulations.gov has included year-to-date summary statistics and a graphic display of Site Data within the site. How useful do you feel the following additional features would be: Additional types of summary data	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data
KFB07316		Dynamically generate summary data and display in real-time	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_RealTime
KFB07317		Highlight effective dates and impacted industries	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Dates & Industries
ACQWro0008352		Graphically display comments on regulatory actions by submitter group (e.g. law firms, NGOs)	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Submitter
ACQWro0008339		Graphically display comments on regulatory actions by geographic location	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Geograph
KFB07319		What other types of summary data would you find useful?			Text field no char. Limit		N		Other Summary Data
KFB07322		If the following features were added to the site, how useful would they be to you? Ability to engage with other Regulations.gov users through messaging and/or forum discussions	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data

Model Instance Name: **red & strike through:** DELETE  
 Regulations.gov  
 MID: sJNkhVARwtQkos59ZsY15w==  
 Date: 2/17/2012  
**underlined & italicized:** RE-ORDER  
**pink:** ADDITION/New Question  
**blue + ->:** REWORDING  
**violet (bold):** SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
ALM0030		How frequently do you visit this site?	First time More than once a day Once a day Once a week Once a month Twice a year or less	B B B B	Radio Button One Up Vertical	Single	Y	Skip Logic Change to Skip Logic	
NEW	B	Please tell us more about your impressions of the recent site changes. (check all that apply)	The design of the site pages are more streamlined The design of the site pages are less streamlined The design of the site pages are about the same The navigation of the site is more user friendly The navigation of the site is less user friendly The navigation of the site is about the same It is easier to find what I'm looking for It is harder to find what I'm looking for I have the same level of difficulty in finding information Other Comments (please specify)		Checkbox, one-up vertical	Multi	Y	Skip Logic	Redesign Impressions
NEW	C	Please tell us about your other impressions of the recent redesign.		C	Text field, no char limit		N	Skip Logic	Other Redesign
E0003616		What brought you to the site today?	Followed a link from an email Followed a link from FederalRegister.gov or Reginfo.gov Followed a link/recommendation from another website or news article Heard about the site from a friend, co-worker, etc. Did an online search which brought me here I need this site for my job Other, please specify	D	Radio Button One Up Vertical	Single	Y	Skip Logic	Learned about site
E0003617	D	Please specify what brought you to the site today.		D	Text field, no char limit		N	Skip Logic	Other Brought to site
AED08171		Which features on the homepage did you use today? (check all that apply)	Search box/Search tab Browse tab Learn tab Advanced Search Link to new to the site? links Site Map Whats-Hot Closing Soon -> Regulations with comments due soon Newly Posted Regulations EO-13563 and Regulatory Resources Other (please specify): None of the above	A, B, X M, N, O L A, B, X C	Checkbox, one-up vertical	Multi	Y	Skip Logic	Home Page Features
	M	Are the documents shown under each category grouped logically?	Yes No	G	Radio Button One Up Vertical	Single	Y	Skip Logic Group	Browse Tab
	G	Please tell us how you feel the document categories could be grouped more logically.			Text field, no char limit		N	Skip Logic	OE_Logical Categorization
	N	Each featured regulation on the Browse tab has a "Comment Now" icon next to it, which links directly to the Submit a Comment page. Did you find this resource useful?	Yes, it was useful No, I did not see that icon No, I did not realize where that icon would lead No, I wanted to read the regulation first No, I did not want to submit a comment		Radio Button One Up Vertical	Single	N	Skip Logic Group	Submit a Comment
	O	Each featured regulation also has a Social Media Share icon. Did you use the Social Media Share functionality today?	Yes, it was useful No, I did not see that icon		Radio Button One Up Vertical	Single	N	Skip Logic Group	_SM Share
	L	Which of these statements best describes your experience with the Regulatory Timeline.	I learned information about the process I did not know I have a better understanding of the Regulatory process I still have questions about the Regulatory process that were not answered I found the explanations confusing I expected different information within the Learn tab None of the above		Radio Button One Up Vertical	Single	N	Skip Logic Group	Regulatory Timeline
AED08172	C	What other homepage features did you use today?			Text field, <100 char		N	Skip Logic	Other Home Page Features
AED08173	A	Which features of -> on the search results page did you use today? (check all that apply)	Used the Sort By dropdown Filtering results by agency -> Filtered results by Agency Filtered results by Category Filtering results by type of document -> Filtered results by Document Type Filtering results by type of docket folder -> Filtered results by Docket Type Filtered by Posted Filtered by Comment Period Filtered by Comments Due Searching within results -> Searched within Results Document preview (magnifying glass icon) -> Used the Document Spotlight (magnifying glass icon) None of the above Other (please specify):	R S T W Z D	Checkbox, one-up vertical	Multi	Y	Skip Logic	Search Features
AED08174	R	How useful was filtering the results by agency?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_Agency
AED08175	S	How useful was filtering the results by type of document?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_Document
AED08176	T	How useful was filtering the results by type of docket folder?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_docket folder
AED08179	W	How useful was the ability to search within results?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Search within Results
ACQWro008337	Z	How useful was the document preview -> Document Spotlight feature?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Document Preview -> Document Spotlight
AED08180	D	Which other search result features were most useful to you today? -> did you use today?			Text field, <100 char		N	Skip Logic	Other Search Features Used
AED08181	B	What was your impression of the search feature -> results? (check all that apply)	Results were relevant to my search terms or needs Results were not relevant to my search terms or needs Too many results displayed Results required too many refinements to get to what I wanted Returned not enough/no results I could not open the link Search speed was too slow Other (please specify):		Checkbox, one-up vertical	Multi	Y	Skip Logic	Impression of Search Feature
AED08182	E	Please tell us about your impression of the search feature.		E	Text field, <100 char		N	Skip Logic	Other Impression of Search Feature
E0003618	X	Please specify what keywords you typed into the search box today.			Text field, no char limit		N	Skip Logic	Search Keyword
ALM0031		Which best describes you?	General public Lobbyist/Trade organization Law firm Public interest organization Academic community Small business Consultant Regulated industry Federal government Local/State government Foreign government	W, X	Dropdown (Select-one)	Single	Y	Skip Logic	
AED05840	W	Why did you choose to come to this site instead of FDMS.gov? (check all that apply)	I don't know what FDMS.gov is I could not find what I needed on FDMS.gov Regulations.gov is quicker Regulations.gov has a better search engine I was looking for a docket or document from another agency I forgot my FDMS.gov user name or password Other, please specify	Y	Checkbox, one-up vertical	Multi	Y	Skip Logic	
AED05841	Y	Other reason for visiting regulations.gov instead of FDMS			Text field, <100 char		N	Skip Logic	
AED05842	X	What tasks do you typically use Regulations.gov for? (check all)	Find and/or download a docket Find and/or download a document Submit a comment		Checkbox, one-up vertical	Multi	Y	Skip Logic	



Model Instance Name: **red & strike-through:** DELETE  
 Regulations.gov  
 MID: sJNkhVARwtQkos59ZsYl5w==  
 Date: 2/17/2012  
**underlined & italicized:** RE-ORDER  
**pink:** ADDITION/new Question  
**blue + ->:** REWORDING  
**violet (bold):** SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST									
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			Confirm that a comment was posted and publicly viewable Look up docket or documents in another agency Create reports Find a comment with a tracking number Bookmark a docket or document Set up e-mail notifications Look up a regulatory agenda Find a historical rule Other, please specify	Z			N		
AED05843	Z	Other tasks you typically use Regulations.gov for			Text field, <100 char		N		
AED05844		What did you come to the site to do today? (check all that apply)	Find a document Submit a comment <b>Browse by topic</b> Download documents <b>Browse Featured Regulations</b> <b>Just wanted to explore the site</b> Bookmark a docket or document Set up an e-mail notification Other, please specify	A	Checkbox, one-up vertical	MULTI	Y	Skip Logic	
	A	When preparing to submit a comment, how do you prefer to read the document? (select all that apply)	<b>Print it out</b> Download and read the PDF on the computer Read it on the website Read it on a tablet or other mobile device	ZZ	Checkbox, one-up vertical	MULTI	N	Skip Logic	Document Preference
CWS01241	ZZ	<b>Other reason for visiting the site today --&gt;</b> Please tell us your other reason for visiting the site today.			Text field, <100 char		N	Skip Logic	
ALM0164		Were you able to accomplish what you wanted to do?	Yes No	A	Radio Button One Up Vertical	Single	Y	Skip Logic Group	
AKR1359	A	Since you did not accomplish what you wanted, what do you intend to do next?	Try this site again later Call the helpdesk Submit webform to helpdesk Contact department/agency directly Nothing-I give up Try another site (please specify)	B	Radio Button One Up Vertical	Single	Y		
AKR1360	B	If you will try another site, please specify:			Text field, <100 char		N		
AED05845		If you were looking for a document, what type of document were	Rules Proposed Rules Notices Public Comment Guidance Information Collection Requests Environmental Impact Statement Supporting Materials I don't know Other		Checkbox, one-up vertical	Multi	N		
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand Links did not take me where I expected Could not navigate back to previous information Would often feel lost, not know where I was Encountered technical difficulties (i.e. error messages, system timeouts) I did not experience any navigation difficulties Other, please specify	C	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	
CWS01245	B	Please tell us about your other experience.			Text field, no char limit		N	Skip Logic	
ACQDom0003567	C	Please describe for us what you experienced today when you could not navigate back to the previous information.			Text field, no char limit		N	Skip Logic	Can't Navigate Back
ACQWro0009361		Which of the following services would you use to stay connected to Regulations.gov?	Facebook Twitter YouTube Blogs Podcasts/Online webcasts RSS-feeds API/Widgets None Other, please specify		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Social Media
ACQWro0009362	A	Please tell us which other online services you would use to stay connected to Regulations.gov.			Text field, no char limit		N	Skip Logic	Other Social Media
		Which of the following social media tools and services do you use to share information or stay connected to Regulations.gov?	Email/Email Alert Facebook Twitter YouTube Blogs Podcasts/Online webcasts RSS-feeds API/Widgets None Other, please specify	A	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Social Media
	A	Please tell us which other online services you use to stay connected to Regulations.gov.			Text field, no char limit		N	Skip Logic	Other Social Media
ACQWro0008363		Please share with us any additional details about your experience on Regulations.gov that would help us improve the site. (optional)			Text field no char. Limit		N		Improvement
KFB07315		Regulations.gov has included year-to-date summary statistics and a graphic display of Site Data within the site. How useful do you feel the following additional features would be: Additional types of summary data	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data
KFB07316		Dynamically generate summary data and display in real-time	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_RealTime
KFB07317		Highlight effective dates and impacted industries	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Dates & Industries
ACQWro00083		Graphically display comments on regulatory actions by submitter group (e.g. law firms, NGOs)	Don't Know Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Submitter
ACQWro00083		Graphically display comments on regulatory actions by geographic location	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Geograph
KFB07319		What other types of summary data would you find useful?			Text field no char. Limit		N		Other Summary Data
KFB07322		If the following features were added to the site, how useful would they be to you? Ability to engage with other Regulations.gov users through messaging and/or forum discussions	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data

Model Instance Name:  
 Regulations.gov  
 MID: sJNkhVArV0Koo59ZzYl5w==  
 Date: 6/4/2010

~~red <- strike-through~~: DELETE  
 underline & italicize: RE-ORDER  
 pink: ADDITION/new Question  
 blue + ->: REWORDING  
 violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST									
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
ALM0030		How frequently do you visit this site?	First time More than once a day Once a day Once a week Once a month Twice a year or less		Radio Button One Up Vertical	Single		Skip Logic	
ED003616		What brought you to the site today?	Followed a link from an email Followed a link/recommendation from a friend, colleague or website or news article Heard about the site from a friend, co-worker, etc. Did an online search which brought me here I need this site for my job Other, please specify		Radio Button One Up Vertical	Single	Y	Skip Logic	Learned about site
ED003617	D	Please specify what brought you to the site today.		D	Text field, no char limit		N	Skip Logic	Other Brought to site
AED08171		Which features on the homepage did you use today? (check all that apply)	Search Advanced Search Site Map What's Hot Closing Soon Newly Posted Regulatory Agenda & Agency Resources -> EO 13563 and Regulatory Resources Other (please specify): None of the above	A, B, X A, B, X	Checkbox, one-up vertical	Multi	Y	Skip Logic	Home Page Features
AED08172	C	What other homepage features did you use today?		C	Text field, <100 char		N	Skip Logic	Other Home Page Features
AED08173	A	Which features of the search results did you use today? (check all that apply)	Filtering results by agency Filtering results by type of document Filtering results by type of docket folder Viewing results by relevance Viewing results by docket folder Searching within results None of the above Other (please specify): Very useful Somewhat useful Not useful	R S T U V W Z	Checkbox, one-up vertical	Multi	Y	Skip Logic	Search Features
AED08174	R	How useful was filtering the results by agency?	Very useful Somewhat useful Not useful	D	Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_Agency
AED08175	S	How useful was filtering the results by type of document?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_Document
AED08176	T	How useful was filtering the results by type of docket folder?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_docket folder
AED08177	U	How useful was viewing the results by relevance?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Viewing_Relevancy
AED08178	V	How useful was viewing the results by docket folder?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Viewing_Docket folder
AED08179	W	How useful was the ability to search within results?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Search within Results
	Z	How useful was the document preview feature?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Document Preview
AED08180	D	Which other search result features were most useful to you today?			Text field, <100 char		N	Skip Logic	Other Search Features Used
AED08181	B	What was your impression of the search feature? (check all that apply)	Results were relevant to my search terms or needs Results were not relevant to my search terms or needs Too many results displayed Results required too many refinements to get to what I wanted Returned not enough/no results I could not open the link Search speed was too slow Other (please specify):		Checkbox, one-up vertical	Multi	Y	Skip Logic	Impression of Search Feature
AED08182	E	Please tell us about your impression of the search feature.		E	Text field, <100 char		N	Skip Logic	Other Impression of Search Feature
ED003618	X	Please specify what keywords you typed into the search box today.			Text field, no char limit		N	Skip Logic	Search Keyword
KF007918		Did you watch any of the instructional videos on the Help tab today?	Yes No	A	Dropdown (Select-one)	Single	Y	Skip Logic	Videos_Watch
KF007919	A	Please tell us which videos you watched. (check all that apply)	John Moses speaking about Regulations.gov Explanation of the new features Explanation of how to submit a comment Not sure		Checkbox, one-up vertical	Multi	Y	Skip Logic	Videos_which ones
ALM0031		Which best describes you?	General public Lobbyist/trade organization Law firm Public interest organization Academic community Small business Consultant Regulated industry Federal government Local/State government Foreign government	W, X	Dropdown (Select-one)	Single	Y	Skip Logic	
AED08184	W	Why did you choose to come to this site instead of FDMS.gov? (check all that apply)	I don't know what FDMS.gov is I could not find what I needed on FDMS.gov Regulations.gov is quicker Regulations.gov has a better search engine I was looking for a docket or document from another agency I forgot my FDMS.gov user name or password Other, please specify	Y	Checkbox, one-up vertical	Multi	Y	Skip Logic	
AED08184	Y	Other reason for visiting regulations.gov instead of FDMS		Y	Text field, <100 char		N	Skip Logic	
AED08182	X	What tasks do you typically use Regulations.gov for? (check all that apply)	Find and/or download a docket Find and/or download a document Submit a comment Confirm that a comment was posted and publicly viewable Look up dockets or documents in another agency Create reports Find a comment with a tracking number Bookmark a docket or document Set up e-mail notifications Look up a regulatory agenda Find a historical rule Other, please specify		Checkbox, one-up vertical	Multi	Y	Skip Logic	
AED08183	Z	Other tasks you typically use Regulations.gov for		Z	Text field, <100 char		N	Skip Logic	
AED08184		Why are you come to the website? -> What did you come to the site to do today? (check all that apply)	Find a document Submit a comment Browse by topic Download documents Bookmark a docket or document Set up an e-mail notification Other, please specify		Checkbox, one-up vertical	MULTI	Y	OPS Group	
CWS01241	ZZ	Other reason for visiting the site today		ZZ	Text field, <100 char		N		
ALM0164		Were you able to accomplish what you wanted to do?	Yes No	A	Radio Button One Up Vertical	Single	Y	Skip Logic Group	
AKR1359	A	What will you do next? -> Since you did not accomplish what you wanted, what do you intend to do next?	Try this site again later Call the helpdesk Submit webform to helpdesk Contact department/agency directly Nothing to give up Try another site (please specify)	B	Radio Button One Up Vertical	Single	Y		
AKR1360	B	If you will try another site, please specify.		B	Text field, <100 char		N		
AED08185		If you were looking for a document, what type of document were	Rules Proposed Rules Notices Public Comment Guidance Information Collection Requests Environmental Impact Statement Supporting Materials I don't know Other		Checkbox, one-up vertical	Multi	N		
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links were difficult to understand Links did not take me where I expected Could not navigate back to previous information Would often feel lost, not know where I was Encountered technical difficulties (i.e. error messages, system timeouts) I did not experience any navigation difficulties Other, please specify	C	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	
CWS01245	B	Please tell us about your other experience.		B	Text field, no char limit		N	Skip Logic	
ACQ00m0035 67	C	Please describe for us what you experienced today when you could not navigate back to the previous information.			Text field, no char limit		N	Skip Logic	Can't Navigate Back
AKR5502		How would you rate your familiarity with social media on the web? (bookmark or tag website (e.g. Digg or Delicious))	View and contribute often View often and contribute occasionally View but don't contribute View and contribute occasionally View occasionally but don't contribute		Dropdown (Select-one)	Single	N	Multiple-List	SM-Tag

Model Instance Name: Regulations.gov  
 MID: sJNkhVArwI0Koo592zYl5w==  
 Date: 6/4/2010

red & strike through: DELETE  
 underline & all caps: RE-ORDER  
 pink: ADDITION New Question  
 blue + ->: REWORDING  
 violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST									
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
AKR5503		Podcasts or audio on the web	No familiarity View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple-List	SM_Audio
AKR5504		Online social networks (e.g., Facebook, MySpace)	No familiarity View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple-List	SM_Social Networks
AKR5505		Virtual worlds (e.g., Second Life)	No familiarity View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple-List	SM_Virtual Worlds
AKR5506		Comments, ratings, or reviews (e.g., Epinions)	No familiarity View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple-List	SM_Comments
AKR5507		Blogs or wikis	No familiarity View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple-List	SM_Blogs
AKR5508		Vodcasts or videos on the web (e.g., YouTube)	No familiarity View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple-List	SM_Videos
AKR5509		Personalized web pages (e.g., MyYahoo!, Google)	No familiarity View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple-List	SM_Personal
AKR5510		RSS feeds/subscribers	No familiarity View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple-List	SM_RSS
AKR5511		Microblog (e.g., Twitter)	No familiarity View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple-List	SM_Micros
AKR5512		Other	No familiarity View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple-List	SM_Other
		Which of the following services would you use to stay connected to Regulations.gov?	No familiarity Facebook Twitter LinkedIn MySpace Digg Delicious StumbleUpon Other (please specify)		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	Social Media
	A	Please tell us which other online services you would use to stay connected to Regulations.gov.			Text field, no char limit		N	Skip Logic	Other Social Media
AKR5513		How would you most like to interact with this site? (Please select all that apply)	Bookmark or tag pages Social networks Virtual worlds By adding comments, ratings, or reviews Reading blogs Connecting to wikis Receiving recommendations/updates Subscribing to RSS feeds Creating profiles or avatars Watching vodcasts or videos Adding a widget or applet to my personalized page Following a microblog Other (please specify)		Checkbox, one-up vertical	Multi	N	GPS-Group	SM_Prefered
AKR5514	A	Other social media interaction			Text field, ~350 char	Single	N	GPS-Group	GE_Prefered SM
ACQDown00095		Please describe how you would like to interact with the site's comment process by enabling users to quickly find a rule of interest and submit a comment. From the home page select the comment widget, then choose the rule category and category, and if you sign in you may later use auto-fill to complete the required fields of the rule comment form. Do you have any suggestions about the value of the enhancement or specific feature recommendations?			Text field no char limit		N	GE -Comments Suggestions	
		Please share with us any additional details about your experience on Regulations.gov that would help us improve the site. (optional)			Text field no char. Limit		N		Improvement
KFB07315		Regulations.gov has recently included on their homepage summary statistics and a graphic of site content for 2009. This is the first of many forthcoming dashboards and graphic tools intended to make information from Regulations.gov more accessible and useful. → Regulations.gov has included year-to-date summary statistics and a graphic display of Site Data within the site. How useful do you feel the following additional features would be: Additional types of summary data.	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data
KFB07316		Dynamically generate summary data and display in real-time	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_RealTime
KFB07317		Highlight effective dates and impacted industries	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Dates & Industries
KFB07318		Display geographic areas identified or affected by regulatory actions	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple-List	Dashboard_Areas
		Graphically display comments on regulatory actions by submitter group (e.g., law firms, NGOs)	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Submitter
		Graphically display comments on regulatory actions by geographic location	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Geograph
KFB07319		What other types of summary data would you find useful?			Text field no char. Limit		N		Other Summary Data
KFB07320		If the following features were added to the site, how useful would they be to you? Ability to find information and stay informed about initiatives and projects affecting specific industries (e.g., highway projects, energy, and food safety)	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data
KFB07321		Ability to search for initiatives and projects within a specific proximity (e.g., proposed rule affecting a location or area within 10 miles of Washington, DC)	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_RealTime
KFB07322		Ability to engage with other MyRegulations.gov users with system (through) messages messaging and/or forum discussions	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Dates &

Model Instance Name: ~~Red & strike through~~: DELETE  
 Regulations.gov underlined & italicized: RE-ORDER  
 MID: sJNkhVARwtQkos59ZsYl5w=== ~~pink~~: ADDITION  
 Date: 6/4/2010 ~~blue + ->~~: REWORDING  
~~violet (bold)~~: SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
ALM0030		How frequently do you visit this site?	First time More than once a day Once a day Once a week Once a month Twice a year or less		Radio Button One Up Vertical	Single	Y	Skip Logic	
EEO03616		What brought you to the site today?	Followed a link from an email Followed a link/recommendation from a website or news article Heard about the site from a friend, co-worker, etc. Did an online search which brought me here I need this site for my job Other, please specify	D	Radio Button One Up Vertical	Single	Y	Skip Logic	Learned about site
EEO03617	D	Please specify what brought you to the site today.			Text field, no char limit		N	Skip Logic	Other Brought to site
AEO08171		Which features on the homepage did you use today? (check all that apply)	Search Advanced Search Site Map What's Hot Closing Soon Newly Posted Regulatory Agenda & Agency Resources Other (please specify): None of the above	A, B, X A, B, X	Checkbox, one-up vertical	Multi	Y	Skip Logic	Home Page Features
AEO08172	C	What other homepage features did you use today?		C	Text field, <100 char		N	Skip Logic	Other Home Page Features
AEO08173	A	Which features of the search results did you use today? (check all that apply)	Filtering results by agency Filtering results by type of document Filtering results by type of docket folder Viewing results by relevance Viewing results by docket folder Searching within results None of the above Other (please specify):	R S T U V W D	Checkbox, one-up vertical	Multi	Y	Skip Logic	Search Features
AEO08174	R	How useful was filtering the results by agency?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_Agency
AEO08175	S	How useful was filtering the results by type of document?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_Document
AEO08176	T	How useful was filtering the results by type of docket folder?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_docket folder
AEO08177	U	How useful was viewing the results by relevance?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Viewing_Relevancy
AEO08178	V	How useful was viewing the results by docket folder?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Viewing_Docket folder
AEO08179	W	How useful was the ability to search within results?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Search within Results
AEO08180	D	Which other search result features were most useful to you today?			Text field, <100 char		N	Skip Logic	Other Search Features Used
AEO08181	B	What was your impression of the search feature? (check all that apply)	Results were relevant to my search terms or needs Results were not relevant to my search terms or needs Too many results displayed Results required too many refinements to get to what I wanted Returned not enough/no results I could not open the link Search speed was too slow Other (please specify):		Checkbox, one-up vertical	Multi	Y	Skip Logic	Impression of Search Feature
AEO08182	E	Please tell us about your impression of the search feature.		E	Text field, <100 char		N	Skip Logic	Other Impression of Search Feature
EEO03618	X	Please specify what keywords you typed into the search box today.			Text field, no char limit		N	Skip Logic	Search Keyword
KFB07618		Did you watch any of the instructional videos on the homepage today?	Yes No	A	Dropdown (Select-one)	Single	Y	Skip Logic	Videos_Watch
KFB07619	A	Please tell us which videos you watched. (check all that apply)	John Moses speaking about Regulations.gov Explanation of the new features Explanation of the search tool Explanation of how to submit a comment Not Sure		Checkbox, one-up vertical	Multi	Y	Skip Logic	Videos_which ones
ALM0031		Which best describes you?	General public Lobbyist/Trade organization Law firm Public interest organization Academic community Small business Consultant Regulated industry Federal government Local/State government Foreign government	W, X	Dropdown (Select-one)	Single	Y	Skip Logic	
AEO05840	W	Why did you choose to come to this site instead of FDMS.gov?	Regulations.gov is quicker Regulations.gov has a better search engine I was looking for a docket or document from another agency I forgot my FDMS.gov user name or password Other, please specify	Y	Checkbox, one-up vertical	Multi	Y	Skip Logic	
AEO05841	Y	Other reason for visiting regulations.gov instead of FDMS			Text field, <100 char		N	Skip Logic	
AEO05842	X	What tasks do you typically use Regulations.gov for? (check all that apply)	Find and/or download a docket Find and/or download a document Submit a comment Confirm that a comment was posted and publicly viewable Look up dockets or documents in another agency Create reports Find a comment with a tracking number Bookmark a docket or document Set up e-mail notifications Look up a regulatory agenda Find a historical rule Other, please specify	Z	Checkbox, one-up vertical	Multi	Y	Skip Logic	
AEO05843	Z	Other tasks you typically use Regulations.gov for			Text field, <100 char		N	Skip Logic	
AEO05844		Why did you come to the site today? (check all that apply)	Find a document Submit a comment Browse by topic Download documents Bookmark a docket or document Set up an e-mail notification Other, please specify	ZZ	Checkbox, one-up vertical	MULTI	Y	OPS Group	
CWS01241	ZZ	Other reason for visiting the site today			Text field, <100 char		N	Skip Logic	
ALM0164		Were you able to accomplish what you wanted to do?	Yes No	A	Radio Button One Up Vertical	Single	Y	Skip Logic Group	
AKR1359	A	What will you do next?	Try this site again later Call the helpdesk Submit webform to helpdesk Contact department/agency directly Nothing I give up Try another site (please specify)	B	Radio Button One Up Vertical	Single	Y		
AKR1360	B	If you will try another site, please specify:			Text field, <100 char		N		
AEO05845		If you were looking for a document, what type of document were	Rules Proposed Rules Notices Public Comment Guidance Information Collection Requests Environmental Impact Statement Supporting Materials I don't know Other		Checkbox, one-up vertical	Multi	N		
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand Links did not take me where I expected Could not navigate back to previous information Would often feel lost, not know where I was Encountered technical difficulties (i.e. error messages, system timeouts) I did not experience any navigation difficulties Other, please specify	C	Checkbox, one-up vertical	Multi	Y	OPS-Group -> Skip Logic Group	
CWS01245	B	Other navigating experiences -> Please tell us about your other experience.		B	Text field, no char limit		N	Skip Logic	

Model Instance Name: ~~red & strike through~~ DELETE  
 Regulations.gov ~~underlined & italicized~~ RE-ORDER  
 MID: sJNkhVARwtKos59ZsYl5w== ~~pink~~ ADDITION  
 Date: 6/4/2010 ~~blue + ->~~ REWORDING  
~~violet (bold)~~ SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
		Please describe for us what you experienced today when you could not navigate back to the previous information.			Text field, no char. limit				OE_Feature Suggestions
AKR1363		If there is an area of the site that you think most needs improving:	Searching for a document/regulation Submitting a comment Help pages Other, please specify		Radio Button-One-Up-Vertical	SINGLE	N	OPS Group	OE_Feature Suggestions
AKR5044	H	Other areas for improvement		H	Text field, <100 char		N	OPS Group	OE_Feature Suggestions
AKR5502		How would you rate your familiarity with social media on the web? Bookmark or tag website (i.e. Digg or Delicious)	View and contribute often View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Tag
AKR5503		Podcasts or audio on the web	View and contribute often View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Audio
AKR5504		Online social networks (i.e. Facebook, MySpace)	View and contribute often View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Social Networks
AKR5505		Virtual worlds (i.e. Second Life)	View and contribute often View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Virtual Worlds
AKR5506		Comments, ratings, or reviews (i.e. Epinions)	View and contribute often View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Comments
AKR5507		Blogs or wikis	View and contribute often View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Blogs
AKR5508		Vodcasts or videos on the web (i.e. YouTube)	View and contribute often View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Videos
AKR5509		Personalized web pages (i.e. MyYahoo, iGoogle)	View and contribute often View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Personal
AKR5510		RSS feeds/listservs	View and contribute often View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_RSS
AKR5511		Microblog (i.e. Twitter)	View and contribute often View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Micro
AKR5512		Other	View and contribute often View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Other
AKR5513		How would you most like to interact with this site? (Please select all that apply)	Bookmark or tag pages In social networks In virtual worlds By adding comments, ratings, or reviews Reading blogs Contributing to wikis Receiving newsletters/email updates Subscribing to RSS feeds Listening to Podcasts or audio Watching Vodcasts or video Adding a widget or gadget to my personalized page Following a microblog Other (please specify)		Checkbox, one-up vertical	Multi	N	OPS Group	SM_Preferred
AKR5514	A	Other social media interaction		A	Text field, <100 char	Single	N	OPS Group	OE_Preferred SM
KF07314		Planned enhancements to Regulations.gov include: subscribe to RSS feeds based on a specific topic (or subject); filter topics to focus on documents open for comment; and filter topics to focus on documents posted by a specific federal department or agency. Do you have any additional suggestions to improve these features?			Text field no char. limit		N		OE_Feature Suggestions
		Planned enhancements to Regulations.gov include: simplify the site's comment process, by enabling users to quickly find a rule of interest and submit a comment. From the home page select the comment widget, then choose the rule's category, and agency, and if you sign in you may later use auto-fill to complete the required fields of the rule's comment form. Do you have any suggestions about the value of the enhancement or specific feature recommendations?			Text field no char. limit		N		OE_Feature Suggestions
KF07315		Regulations.gov has recently included on their homepage summary statistics and a graphic of site content for 2009. This is the first of many forthcoming dashboard and graphic tools intended to make information from Regulations.gov more accessible and useful. How useful do you feel the following features would be: Additional types of summary data	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data
KF07316		Dynamically generate summary data and display in real-time	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_RealTime
KF07317		Highlight effective dates and impacted industries	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Dates & Industries
KF07318		Display geographic areas identified or affected by regulatory actions	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Areas
KF07319		What other types of summary data would you find useful?			Text field no char. limit		N		Other Summary Data
KF07320		If the following features were added to the site, how useful would they be to you? Ability to find information and stay informed about initiatives and projects affecting specific industries (e.g. highway projects and food safety)	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data
KF07321		Ability to search for initiatives and projects within a specific proximity (e.g. proposed rule affecting a location or area within 10 miles of Washington, DC)	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_RealTime
KF07322		Ability to engage with other MyRegulations.gov users with system messages and/or forum discussions	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Dates &

Model Instance Name: **red & strike-through:** DELETE  
 Regulations.gov **underlined & italicized:** RE-ORDER  
 MID: sJNkhVArwtQkos59ZsYl5w== **pink:** ADDITION  
 Date: 6/4/2010 **blue + ->:** REWORDING  
**violet (bold):** SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
ALM0030		How frequently do you visit this site?	First time More than once a day Once a day Once a week Once a month Twice a year or less		Radio Button One Up Vertical	Single	Y	Skip Logic	
ED003616		What brought you to the site today?	Followed a link from an email Followed a link/recommendation from a website or news article Heard about the site from a friend, co-worker, etc. Did an online search which brought me here I need this site for my job Other, please specify		Radio Button One Up Vertical	Single	Y	Skip Logic	Learned about site
ED003617	<b>D</b>	Please specify what brought you to the site today.		<b>D</b>	Text field, no char limit		N	Skip Logic	Other Brought to site
AED08171		Which features on the homepage did you use today? (check all that apply)	Search Advanced Search Site Map What's Hot Closing Soon Newly Posted Regulatory Agenda & Agency Resources Other (please specify): None of the above	A, B, X A, B, X C	Checkbox, one-up vertical	Multi	Y	Skip Logic	Home Page Features
AED08172	<b>C</b>	What other homepage features did you use today?			Text field, <100 char		N	Skip Logic	Other Home Page Features
AED08173	<b>A</b>	Which features of the search results did you use today? (check all that apply)	Filtering results by agency Filtering results by type of document Filtering results by type of docket folder Viewing results by relevance Viewing results by docket folder Searching within results None of the above Other (please specify):	R S T U V W D	Checkbox, one-up vertical	Multi	Y	Skip Logic	Search Features
AED08174	<b>R</b>	How useful was filtering the results by agency?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_Agency
AED08175	<b>S</b>	How useful was filtering the results by type of document?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_Document
AED08176	<b>T</b>	How useful was filtering the results by type of docket folder?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_docket folder
AED08177	<b>U</b>	How useful was viewing the results by relevance?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Viewing_Relevancy
AED08178	<b>V</b>	How useful was viewing the results by docket folder?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Viewing_Docket folder
AED08179	<b>W</b>	How useful was the ability to search within results?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Search within Results
AED08180	<b>D</b>	Which other search result features were most useful to you today?			Text field, <100 char		N	Skip Logic	Other Search Features Used
AED08181	<b>B</b>	What was your impression of the search feature? (check all that apply)	Results were relevant to my search terms or needs Results were not relevant to my search terms or needs Too many results displayed Results required too many refinements to get to what I wanted Returned not enough/no results I could not open the link Search speed was too slow Other (please specify):		Checkbox, one-up vertical	Multi	Y	Skip Logic	Impression of Search Feature
AED08182	<b>E</b>	Please tell us about your impression of the search feature.		<b>E</b>	Text field, <100 char		N	Skip Logic	Other Impression of Search Feature
ED003618	<b>X</b>	Please specify what keywords you typed into the search box today.			Text field, no char limit		N	Skip Logic	Search Keyword
KFB07618		Did you watch any of the instructional videos on the homepage today?	Yes No	<b>A</b>	Dropdown (Select-one)	Single	Y	Skip Logic	Videos_Watch
KFB07619	<b>A</b>	Please tell us which videos you watched. (check all that apply)	John Moses speaking about Regulations.gov Explanation of the new features Explanation of the search tool Explanation of how to submit a comment Not Sure		Checkbox, one-up vertical	Multi	Y	Skip Logic	Videos_which ones
ALM0031		Which best describes you?	General public Lobbyist/Trade organization Law firm Public interest organization Academic community Small business Consultant Regulated industry Federal government Local/State government Foreign government		Dropdown (Select-one)	Single	Y	Skip Logic	
AED05840	<b>W</b>	Why did you choose to come to this site instead of FDMS.gov?	I don't know what FDMS.gov is I could not find what I needed on FDMS.gov Regulations.gov is quicker Regulations.gov has a better search engine I was looking for a docket or document from another agency I forgot my FDMS.gov user name or password Other, please specify		Checkbox, one-up vertical	Multi	Y	Skip Logic	
AED05841	<b>Y</b>	Other reason for visiting regulations.gov instead of FDMS		<b>Y</b>	Text field, <100 char		N	Skip Logic	
AED05842	<b>X</b>	What tasks do you typically use Regulations.gov for? (check all that apply)	Find and/or download a docket Find and/or download a document Submit a comment Confirm that a comment was posted and publicly viewable Look up dockets or documents in another agency Create reports Find a comment with a tracking number Bookmark a docket or document Set up e-mail notifications Look up a regulatory agenda Find a historical rule Other, please specify		Checkbox, one-up vertical	Multi	Y	Skip Logic	
AED05843	<b>Z</b>	Other tasks you typically use Regulations.gov for		<b>Z</b>	Text field, <100 char		N	Skip Logic	
AED05844		Why did you come to the site today? (check all that apply)	Find a document Submit a comment Browse by topic Download documents Bookmark a docket or document Set up an e-mail notification Other, please specify		Checkbox, one-up vertical	MULTI	Y	OPS Group	
CWS01241	<b>ZZ</b>	Other reason for visiting the site today		<b>ZZ</b>	Text field, <100 char		N	Skip Logic Group	
ALM0164		Were you able to accomplish what you wanted to do?	Yes No	<b>A</b>	Radio Button One Up Vertical	Single	Y	Skip Logic Group	
AKR1359	<b>A</b>	What will you do next?	Try this site again later Call the helpdesk Submit webform to helpdesk Contact department/agency directly Nothing-I give up Try another site (please specify)		Radio Button One Up Vertical	Single	Y		
AKR1360	<b>B</b>	If you will try another site, please specify.		<b>B</b>	Text field, <100 char		N		
AED05845		If you were looking for a document, what type of document were	Rules Proposed Rules Notices Public Comment Guidance Information Collection Requests Environmental Impact Statement Supporting Materials I don't know Other		Checkbox, one-up vertical	Multi	N		
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand Links did not take me where I expected Could not navigate back to previous information Would often feel lost, not know where I was Encountered technical difficulties (i.e. error messages, system timeouts) I did not experience any navigation difficulties		Checkbox, one-up vertical	Multi	Y	OPS Group	

Model Instance Name: **red & strike-through:** DELETE  
 Regulations.gov **underlined & italicized:** RE-ORDER  
 MID: sJNkhVArwtQkos59ZsYl5w== **pink:** ADDITION  
 Date: 6/4/2010 **blue + ->:** REWORDING  
**violet (bold):** SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
CWS01245	B	Other navigating experiences	Other, please specify	B	Text field, <100 char		N		
AKR1363		If there is an area of the site that you think most needs improving,	Searching for a document/regulation Submitting a comment Help pages Other, please specify	H	Radio Button One Up Vertical	SINGLE	N	OPS Group	
AED05849	H	Other area for improvement	Other, please specify		Text field, <100 char		N	OPS Group	
AKR5502		How would you rate your familiarity with social media on the web? Bookmark or tag website (i.e. Digg or Delicious)	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Tag
AKR5503		Podcasts or audio on the web	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Audio
AKR5504		Online social networks (i.e. Facebook, MySpace)	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Social Networks
AKR5505		Virtual worlds (i.e. Second Life)	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Virtual Worlds
AKR5506		Comments, ratings, or reviews (i.e. Epinions)	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Comments
AKR5507		Blogs or wikis	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Blogs
AKR5508		Vodcasts or videos on the web (i.e. YouTube)	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Videos
AKR5509		Personalized web pages (i.e. MyYahoo!, iGoogle)	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Personal
AKR5510		RSS feeds/Listservs	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_RSS
AKR5511		Microblog (i.e. Twitter)	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Micro
AKR5512		Other	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Other
AKR5513		How would you most like to interact with this site? (Please select all that apply)	Bookmark or tag pages In social networks In virtual worlds By adding comments, ratings, or reviews Reading blogs Contributing to wikis Receiving newsletters/email updates Subscribing to RSS feeds Listening to Podcasts or audio Watching Vodcasts or video Adding a widget or gadget to my personalized page Following a microblog Other (please specify)	A	Checkbox, one-up vertical	Multi	N	OPS Group	SM_Preferred
AKR5514	A	Other social media interaction	Other, please specify	A	Text field, <100 char	Single	N	OPS Group	OE_Preferred SM
KFB07314		Planned enhancements to Regulations.gov include: subscribe to RSS feeds based on a specific topic (or subject), filter topics to focus on documents open for comment, and filter topics to focus on documents posted by a specific federal department or agency. Do you have any additional suggestions to improve these features?			Text field no char. Limit		N		OE_Feature Suggestions
KFB07315		Regulations.gov has recently included on their homepage summary statistics and a graphic of site content for 2009. This is the first of many forthcoming dashboard and graphic tools intended to make information from Regulations.gov more accessible and useful. How useful do you feel the following features would be: Additional types of summary data	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data
KFB07316		Dynamically generate summary data and display in real-time	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_RealTime
KFB07317		Highlight effective dates and impacted industries	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Dates & Industries
KFB07318		Display geographic areas identified or affected by regulatory actions	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Areas
KFB07319		What other types of summary data would you find useful?			Text field no char. Limit		N		Other Summary Data
KFB07320		If the following features were added to the site, how useful would they be to you? Ability to find information and stay informed about initiatives and projects affecting specific industries (e.g. highway projects and food safety)	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data
KFB07321		Ability to search for initiatives and projects within a specific proximity (e.g. proposed rule affecting a location or area within 10 miles of Washington, DC)	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_RealTime
KFB07322		Ability to engage with other MyRegulations.gov users with system messages and/or forum discussions	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Dates &

Model Instance Name: **red & strike through:** DELETE  
 Regulations.gov  
 MID: sJNkhVARwtKkos59ZsYl5w== **underlined & italicized:** RE-ORDER  
 Date: 6/4/2010 **pink:** ADDITION  
**blue + ->:** REWORDING  
**violet (bold):** SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
ALM0030		How frequently do you visit this site?	First time More than once a day Once a day Once a week Once a month Twice a year or less	A-B A-B A-B A-B	Radio Button One Up Vertical	Single	Y	Skip Logic	
AED08168	A	How do you feel about the recent site enhancements made to Regulations.gov compared to the previous design?	Feel they are better Feel they are the same Feel they are worse		Dropdown (Select-one)	Single	Y	Skip Logic	Enhancements
AED08169	B	Please tell us more about your impressions of the recent site enhancements. (check all that apply)	The look and feel is more appealing The look and feel is less appealing The look and feel is about the same The navigation of the site is more user friendly The navigation of the site is less user friendly The navigation of the site is about the same It is easier to find what I'm looking for It is harder to find what I'm looking for I have the same level of difficulty in finding information Other (please specify):		Checkbox, one-up vertical	Multi	Y	Skip Logic	Impression of Enhancements
AED08170	C	Please tell us about your other impressions of the recent site enhancements.		C	Text field, <100 char		N	Skip Logic	Other Impression of Enhancements
AED08171		Which features on the homepage did you use today? (check all that apply)	Search Advanced Search Site Map What's Hot Closing Soon Newly Posted Regulatory Agenda & Agency Resources Other (please specify): None of the above	A,B A,B C	Checkbox, one-up vertical	Multi	Y	Skip Logic	Home Page Features
AED08172	C	What other homepage features did you use today?			Text field, <100 char		N	Skip Logic	Other Home Page Features
AED08173	A	Which features of the search results did you use today? (check all that apply)	Filtering results by agency Filtering results by type of document Filtering results by type of docket folder Viewing results by relevance Viewing results by docket folder Searching within results None of the above Other (please specify):	R S T U V W D	Checkbox, one-up vertical	Multi	Y	Skip Logic	Search Features
AED08174	R	How useful was filtering the results by agency?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_Agency
AED08175	S	How useful was filtering the results by type of document?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_Document
AED08176	T	How useful was filtering the results by type of docket folder?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Filtering_docket folder
AED08177	U	How useful was viewing the results by relevance?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Viewing_Relevancy
AED08178	V	How useful was viewing the results by docket folder?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Viewing_Docket folder
AED08179	W	How useful was the ability to search within results?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic	Search within Results
AED08180	D	Which other search result features were most useful to you today?			Text field, <100 char		N	Skip Logic	Other Search Features Used
AED08181	B	What was your impression of the search feature? (check all that apply)	Results were relevant to my search terms or needs Results were not relevant to my search terms or needs Too many results displayed Results required too many refinements to get to what I wanted Returned not enough/no results I could not open the link Search speed was too slow Other (please specify):		Checkbox, one-up vertical	Multi	Y	Skip Logic	Impression of Search Feature
AED08182	E	Please tell us about your impression of the search feature.		E	Text field, <100 char		N	Skip Logic	Other Impression of Search Feature
KFB07618		Did you watch any of the instructional videos on the homepage today?	Yes No	A	Dropdown (Select-one)	Single	Y	Skip Logic	Videos_Watch
KFB07619	A	Please tell us which videos you watched. (check all that apply)	John Moses speaking about Regulations.gov Explanation of the new features Explanation of the search tool Explanation of how to submit a comment Not Sure		Checkbox, one-up vertical	Multi	Y	Skip Logic	Videos_which ones
ALM0031		Which best describes you?	General public Lobbyist/Trade organization Law firm Public interest organization Academic community Small business Consultant Regulated industry Federal government Local/State government Foreign government	W,X	Dropdown (Select-one)	Single	Y	Skip Logic	
AED05840	W	Why did you choose to come to this site instead of FDMS.gov?	I don't know what FDMS.gov is I could not find what I needed on FDMS.gov Regulations.gov is quicker Regulations.gov has a better search engine I was looking for a docket or document from another agency I forgot my FDMS.gov user name or password Other, please specify:	Y	Checkbox, one-up vertical	Multi	Y	Skip Logic	
AED05841	Y	Other reason for visiting regulations.gov instead of FDMS		Y	Text field, <100 char		N	Skip Logic	
AED05842	X	What tasks do you typically use Regulations.gov for? (check all)	Find and/or download a docket Find and/or download a document Submit a comment Confirm that a comment was posted and publicly viewable Look up dockets or documents in another agency Create reports Find a comment with a tracking number Bookmark a docket or document Set up e-mail notifications Look up a regulatory agenda Find a historical rule Other, please specify:		Checkbox, one-up vertical	Multi	Y	Skip Logic	
AED05843	Z	Other tasks you typically use Regulations.gov for		Z	Text field, <100 char		N		
AED05844		Why did you come to the site today? (check all that apply)	Find a document Submit a comment Browse by topic Download documents Bookmark a docket or document Set up an e-mail notification Other, please specify:		Checkbox, one-up vertical	MULTI	Y	OPS Group	
CWS01241	ZZ	Other reason for visiting the site today		ZZ	Text field, <100 char		N		
ALM0164		Were you able to accomplish what you wanted to do?	Yes No	A	Radio Button One Up Vertical	Single	Y	Skip Logic Group	
AKR1359	A	What will you do next?	Try this site again later Call the helpdesk Submit webform to helpdesk Contact department/agency directly Nothing-I give up Try another site (please specify)		Radio Button One Up Vertical	Single	Y		
AKR1360	B	If you will try another site, please specify:		B	Text field, <100 char		N		
AED05845		If you were looking for a document, what type of document were	Rules Proposed Rules Notices Public Comment Guidance Information Collection Requests Environmental Impact Statement Supporting Materials I don't know Other		Checkbox, one-up vertical	Multi	N		
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand		Checkbox, one-up vertical	Multi	Y	OPS Group	



Model Instance Name: ~~red & strike-through~~ DELETE  
 Regulations.gov ~~underlined & italicized~~ RE-ORDER  
 MID: sJNkhVARwtQkos59zYl5w== ~~pink~~ ADDITION  
 Date: 6/4/2010 ~~blue + ->~~ REWORDING  
~~violet (bold)~~ SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			Links did not take me where I expected Could not navigate back to previous information Would often feel lost, not know where I was Encountered technical difficulties (i.e. error messages, system timeouts) I did not experience any navigation difficulties Other, please specify						
CWS01245	B	Other navigating experiences		B	Text field, <100 char		N		
AKR1363		If there is an area of the site that you think most needs improving	Searching for a document/regulation Submitting a comment Help pages Other, please specify	H	Radio Button One Up Vertical	SINGLE	N	OPS Group	
AED05849	H	Other area for improvement			Text field, <100 char		N	OPS Group	
AKR5502		How would you rate your familiarity with social media on the web? (Bookmark or tag website (i.e. Digg or Delicious))	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Tag
AKR5503		Podcasts or audio on the web	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Audio
AKR5504		Online social networks (i.e. Facebook, MySpace)	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Social Networks
AKR5505		Virtual worlds (i.e. Second Life)	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Virtual Worlds
AKR5506		Comments, ratings, or reviews (i.e. Epinions)	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Comments
AKR5507		Blogs or wikis	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Blogs
AKR5508		Vodcasts or videos on the web (i.e. YouTube)	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Videos
AKR5509		Personalized web pages (i.e. MyYahoo!, iGoogle)	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Personal
AKR5510		RSS feeds/Listsers	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_RSS
AKR5511		Microblog (i.e. Twitter)	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Micro
AKR5512		Other	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Dropdown (Select-one)	Single	N	Multiple List	SM_Other
AKR5513		How would you most like to interact with this site? (Please select all that apply)	Bookmark or tag pages In social networks In virtual worlds By adding comments, ratings, or reviews Reading blogs Contributing to wikis Receiving newsletters/email updates Subscribing to RSS feeds Listening to Podcasts or audio Watching Vodcasts or video Adding a widget or gadget to my personalized page Following a microblog Other (please specify)		Checkbox, one-up vertical	Multi	N	OPS Group	SM_Prefered
AKR5514	A	Other social media interaction		A	Text field, <100 char	Single	N	OPS Group	OE_Prefered SM
KFB07314		Planned enhancements to Regulations.gov include: subscribe to RSS feeds based on a specific topic (or subject), filter topics to focus on documents open for comment, and filter topics to focus on documents posted by a specific federal department or agency. Do you have any additional suggestions to improve these features?			Text field no char. Limit		N		OE_Feature Suggestions
KFB07315		Regulations.gov has recently included on their homepage summary statistics and a graphic of site content for 2009. This is the first of many forthcoming dashboard and graphic tools intended to make information from Regulations.gov more accessible and useful. How useful do you feel the following features would be: Additional types of summary data	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data
KFB07316		Dynamically generate summary data and display in real-time	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_RealTime
KFB07317		Highlight effective dates and impacted industries	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Dates & Industries
KFB07318		Display geographic areas identified or affected by regulatory actions	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Areas
KFB07319		What other types of summary data would you find useful?			Text field no char. Limit		N		Other Summary Data
KFB07320		If the following features were added to the site, how useful would they be to you? Ability to find information and stay informed about initiatives and projects affecting specific industries (e.g. highway projects and food safety)	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Summary Data
KFB07321		Ability to search for initiatives and projects within a specific proximity (e.g. proposed rule affecting a location or area within 10 miles of Washington, DC)	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_RealTime
KFB07322		Ability to engage with other MyRegulations.gov users with system messages and/or forum discussions	Very Useful Somewhat Useful Not Useful Don't Know		Dropdown (Select-one)	Single	N	Multiple List	Dashboard_Dates &

Model Instance Name:  
 Regulations.gov  
 MID: sJNkhVARwtQkos59ZsYl5w==  
 Date: 2/22/2010

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 pink: ADDITION  
 blue + -->: REWORDING  
 violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
ALM0030		How frequently do you visit this site?	First time More than once a day Once a day Once a week Once a month Twice a year or less	A, B A, B A, B A, B	Radio Button One Up Vertical	Single	Y	Skip Logic
AED08168	A	How do you feel about the recent site enhancements made to Regulations.gov compared to the previous design?	I feel they are better I feel they are the same I feel they are worse		Dropdown (Select-one)	Single	Y	Skip Logic
AED08169	B	Please tell us more about your impressions of the recent site enhancements. (check all that apply)	The look and feel is more appealing The look and feel is less appealing The look and feel is about the same The navigation of the site is more user friendly The navigation of the site is less user friendly The navigation of the site is about the same It is easier to find what I'm looking for It is harder to find what I'm looking for I have the same level of difficulty in finding information Other Comments (please specify)	C	Checkbox, one-up vertical	Multi	Y	Skip Logic
AED08170	C	Please tell us about your other impressions of the recent site enhancements.			Text field, <100 char		N	Skip Logic
AED08171		Which features on the homepage did you use today? (check all that apply)	Search Advanced Search Site Map What's Hot Closing Soon Newly Posted Regulatory Agenda & Agency Resources Other (please specify): None of the above	A,B A,B C	Checkbox, one-up vertical	Multi	Y	Skip Logic
AED08172	C	What other homepage features did you use today?			Text field, <100 char		N	Skip Logic
AED08173	A	Which features of the search results did you use today? (check all that apply)	Filtering results by agency Filtering results by type of document Filtering results by type of docket folder Viewing results by relevance Viewing results by docket folder Searching within results None of the above Other (please specify):	R S T U V W D	Checkbox, one-up vertical	Multi	Y	Skip Logic
AED08174	R	How useful was filtering the results by agency?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic
AED08175	S	How useful was filtering the results by type of document?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic
AED08176	T	How useful was filtering the results by type of docket folder?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic
AED08177	U	How useful was viewing the results by relevance?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic
AED08178	V	How useful was viewing the results by docket folder?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic
AED08179	W	How useful was the ability to search within results?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic
AED08180	D	Which other search result features were most useful to you today?			Text field, <100 char		N	Skip Logic
AED08181	B	What was your impression of the search feature? (check all that apply)	Results were relevant to my search terms or needs Results were not relevant to my search terms or needs Too many results displayed Results required too many refinements to get to what I wanted Returned not enough/no results I could not open the link Search speed was too slow Other (please specify):	E	Checkbox, one-up vertical	Multi	Y	Skip Logic
AED08182	E	Please tell us about your impression of the search feature.			Text field, <100 char		N	Skip Logic
		Did you watch any of the instructional videos on the homepage today?	Yes No	A	Dropdown (Select-one)	Single	Y	Skip Logic
	A	Please tell us which videos you watched. (check all that apply)	John Moses speaking about Regulations.gov Explanation of the new features Explanation of the search tool Explanation of how to submit a comment Not Sure		Checkbox, one-up vertical	Multi	Y	Skip Logic
ALM0031		Which best describes you?	General public Lobbyist/Trade organization Law firm Public interest organization Academic community Small business Consultant Regulated industry Federal government Local/State government Foreign government	W,X	Dropdown (Select-one)	Single	Y	Skip Logic
AED05840	W	Why did you choose to come to this site instead of FDMS.gov?	I don't know what FDMS.gov is I could not find what I needed on FDMS.gov Regulations.gov is quicker Regulations.gov has a better search engine I was looking for a docket or document from another agency I forgot my FDMS.gov user name or password Other, please specify	Y	Checkbox, one-up vertical	Multi	Y	Skip Logic
AED05841	Y	Other reason for visiting regulations.gov instead of FDMS			Text field, <100 char		N	Skip Logic
AED05842	X	What tasks do you typically use Regulations.gov for? (check all that apply)	Find and/or download a docket Find and/or download a document Submit a comment		Checkbox, one-up vertical	Multi	Y	Skip Logic

Model Instance Name:  
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 Date: 2/22/2010

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 pink: ADDITION  
 blue + -->: REWORDING  
 violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
			Confirm that a comment was posted and publicly viewable Look up dockets or documents in another agency Create reports Find a comment with a tracking number Bookmark a docket or document Set up e-mail notifications Look up a regulatory agenda Find a historical rule Other, please specify	Z				
AED05843	Z	Other tasks you typically use Regulations.gov for			Text field, <100 char		N	
AED05844		Why did you come to the site today? (check all that apply)	Find a document Submit a comment Browse by topic Download documents Bookmark a docket or document Set up an e-mail notification Other, please specify	ZZ	Checkbox, one-up vertical	MULTI	Y	OPS Group
CWS01241	ZZ	Other reason for visiting the site today			Text field, <100 char		N	
ALM0164		Were you able to <b>accomplish</b> what you wanted to do?	Yes No	A	Radio Button One Up Vertical	Single	Y	Skip Logic Group
AKR1359	A	What will you do next?	Try this site again later Call the helpdesk Submit webform to helpdesk Contact department/agency directly Nothing-I give up Try another site (please specify)	B	Radio Button One Up Vertical	Single	Y	
AKR1360	B	If you will try another site, please specify:			Text field, <100 char		N	
AED05845		If you were looking for a document, what type of document were	Rules Proposed Rules Notices Public Comment Guidance Information Collection Requests Environmental Impact Statement Supporting Materials I don't know Other		Checkbox, one-up vertical	Multi	N	
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand Links did not take me where I expected Could not navigate back to previous information Would often feel lost, not know where I was Encountered technical difficulties (i.e. error messages, system timeouts) I did not experience any navigation difficulties Other, please specify	B	Checkbox, one-up vertical	Multi	Y	OPS Group
CWS01245	B	Other navigating experiences			Text field, <100 char		N	
AKR1363		If there is an area of the site that you think <b>most</b> needs improving,	Searching for a document/regulation Submitting a comment Help pages Other, please specify	H	Radio Button One Up Vertical	SINGLE	N	OPS Group
AED05849	H	Other area for improvement			Text field, <100 char		N	OPS Group

Model Instance Name:  
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 Date: 2/2/2010

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Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
ALM0030		How frequently do you visit this site?	First time More than once a day Once a day Once a week Once a month Twice a year or less	A, B A, B A, B A, B	Radio Button One Up Vertical	Single	Y	Skip Logic
AED08168	A	How do you feel about the recent site enhancements made to	I feel they are better I feel they are the same I feel they are worse		Dropdown (Select-one)	Single	Y	Skip Logic
AED08169	B	Please tell us more about your impressions of the recent site enhancements. (check all that apply)	The look and feel is more appealing The look and feel is less appealing The look and feel is about the same The navigation of the site is more user friendly The navigation of the site is less user friendly The navigation of the site is about the same It is easier to find what I'm looking for It is harder to find what I'm looking for I have the same level of difficulty in finding information Other Comments (please specify)	C	Checkbox, one-up vertical	Multi	Y	Skip Logic
AED08170	C	Please tell us about your other impressions of the recent site enhancements.			Text field, <100 char		N	Skip Logic
AED08171		Which features on the homepage did you use today? (check all that apply)	Search Advanced Search Site Map What's Hot Closing Soon Newly Posted Regulatory Agenda & Agency Resources Other (please specify): None of the above	A,B A,B C	Checkbox, one-up vertical	Multi	Y	Skip Logic
AED08172	C	What other homepage features did you use today?			Text field, <100 char		N	Skip Logic
AED08173	A	Which features of the search results did you use today? (check all that apply)	Filtering results by agency Filtering results by type of document Filtering results by type of docket folder Viewing results by relevance Viewing results by docket folder Searching within results None of the above Other (please specify):	R S T U V W D	Checkbox, one-up vertical	Multi	Y	Skip Logic
AED08174	R	How useful was filtering the results by agency?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic
AED08175	S	How useful was filtering the results by type of document?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic
AED08176	T	How useful was filtering the results by type of docket folder?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic
AED08177	U	How useful was viewing the results by relevance?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic
AED08178	V	How useful was viewing the results by docket folder?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic
AED08179	W	How useful was the ability to search within results?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic
AED08180	D	Which other search result features were most useful to you today?			Text field, <100 char		N	Skip Logic
AED08181	B	What was your impression of the search feature? (check all that apply)	Results were relevant to my search terms or needs Results were not relevant to my search terms or needs Too many results displayed Results required too many refinements to get to what I wanted Returned not enough/no results I could not open the link Search speed was too slow Other (please specify):	E	Checkbox, one-up vertical	Multi	Y	Skip Logic
AED08182	E	Please tell us about your impression of the search feature.			Text field, <100 char		N	Skip Logic
ALM0031		Which best describes you?	General public Lobbyist/Trade organization Law firm Public interest organization Academic community Small business Consultant Regulated industry Federal government Local/State government Foreign government	W,X	Dropdown (Select-one)	Single	Y	Skip Logic
AED05840	W	Why did you choose to come to this site instead of FDMS.gov?	I don't know what FDMS.gov is I could not find what I needed on FDMS.gov Regulations.gov is quicker Regulations.gov has a better search engine I was looking for a docket or document from another agency I forgot my FDMS.gov user name or password Other, please specify	Y	Checkbox, one-up vertical	Multi	Y	Skip Logic
AED05841	Y	Other reason for visiting regulations.gov instead of FDMS			Text field, <100 char		N	Skip Logic
AED05842	X	What tasks do you typically use Regulations.gov for? (check all	Find and/or download a docket Find and/or download a document Submit a comment Confirm that a comment was posted and publicly viewable		Checkbox, one-up vertical	Multi	Y	Skip Logic

Model Instance Name:  
 Regulations.gov  
 MID: sJNkhVARwtQkos59ZsYI5w==  
 Date: 2/2/2010

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 blue + -->: REWORDING  
 violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
			Look up dockets or documents in another agency Create reports Find a comment with a tracking number Bookmark a docket or document Set up e-mail notifications Look up a regulatory agenda Find a historical rule Other, please specify					
AED05843	Z	Other tasks you typically use Regulations.gov for		Z	Text field, <100 char		N	
AED05844		Why did you come to the site today? (check all that apply)	Find a document Submit a comment Browse by topic Download documents Bookmark a docket or document Set up an e-mail notification Other, please specify	ZZ	Checkbox, one-up vertical	MULTI	Y	OPS Group
CWS01241	ZZ	Other reason for visiting the site today			Text field, <100 char		N	
ALM0164		Were you able to <b>accomplish</b> what you wanted to do?	Yes No	A	Radio Button One Up Vertical	Single	Y	Skip Logic Group
AKR1359	A	What will you do next?	Try this site again later Call the helpdesk Submit webform to helpdesk Contact department/agency directly Nothing-I give up Try another site (please specify)	B	Radio Button One Up Vertical	Single	Y	
AKR1360	B	If you will try another site, please specify:			Text field, <100 char		N	
AED05845		If you were looking for a document, what type of document were	Rules Proposed Rules Notices Public Comment Guidance Information Collection Requests Environmental Impact Statement Supporting Materials I don't know Other		Checkbox, one-up vertical	Multi	N	
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand Links did not take me where I expected Could not navigate back to previous information Would often feel lost, not know where I was Encountered technical difficulties (i.e. error messages, system timeouts) I did not experience any navigation difficulties Other, please specify	B	Checkbox, one-up vertical	Multi	Y	OPS Group
CWS01245	B	Other navigating experiences			Text field, <100 char		N	
AKR1363		If there is an area of the site that you think <b>most</b> needs improving,	Searching for a document/regulation Submitting a comment Help pages Other, please specify	H	Radio Button One Up Vertical	SINGLE	N	OPS Group
AED05849	H	Other area for improvement			Text field, <100 char		N	OPS Group
AKR1364		<del>What changes could we make to improve Regulations.gov?</del>			<del>Text field no char Limit</del>		<del>N</del>	

Model Instance Name: **red & strike-through:** DELETE  
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 MID: sJNkhVARwtQkos59ZsYI5w== **pink:** ADDITION  
 Date: 9/1/2009 **blue + -->:** REWORDING  
**violet (bold):** SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
ALM0030		How frequently do you visit this site?	First time More than once a day Once a day Once a week Once a month Twice a year or less	A, B A, B A, B A, B	Radio Button One Up Vertical	Single	Y	Skip Logic
AED08168	A	How do you feel about the recent site enhancements made to Regulations.gov compared to the previous design?	I feel they are better I feel they are the same I feel they are worse		Dropdown (Select-one)	Single	Y	Skip Logic
AED08169	B	Please tell us more about your impressions of the recent site enhancements. (check all that apply)	The look and feel is more appealing The look and feel is less appealing The look and feel is about the same The navigation of the site is more user friendly The navigation of the site is less user friendly The navigation of the site is about the same It is easier to find what I'm looking for It is harder to find what I'm looking for I have the same level of difficulty in finding information Other Comments (please specify)	C	Checkbox, one-up vertical	Multi	Y	Skip Logic
AED08170	C	Please tell us about your other impressions of the recent site enhancements.			Text field, <100 char		N	Skip Logic
AED08171		Which features on the homepage did you use today? (check all that apply)	Search Advanced Search Site Map What's Hot Closing Soon Newly Posted Regulatory Agenda & Agency Resources Other (please specify): None of the above	A,B A,B       C	Checkbox, one-up vertical	Multi	Y	Skip Logic
AED08172	C	What other homepage features did you use today?			Text field, <100 char		N	Skip Logic
AED08173	A	Which features of the search results did you use today? (check all that apply)	Filtering results by agency Filtering results by type of document Filtering results by type of docket folder Viewing results by relevance Viewing results by docket folder Searching within results None of the above Other (please specify):	R S T U V W  D	Checkbox, one-up vertical	Multi	Y	Skip Logic
AED08174	R	How useful was filtering the results by agency?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic
AED08175	S	How useful was filtering the results by type of document?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic
AED08176	T	How useful was filtering the results by type of docket folder?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic
AED08177	U	How useful was viewing the results by relevance?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic
AED08178	V	How useful was viewing the results by docket folder?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic
AED08179	W	How useful was the ability to search within results?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic
AED08180	D	Which other search result features were most useful to you today?			Text field, <100 char		N	Skip Logic
AED08181	B	What was your impression of the search feature? (check all that apply)	Results were relevant to my search terms or needs Results were not relevant to my search terms or needs Too many results displayed Results required too many refinements to get to what I wanted Returned not enough/no results I could not open the link Search speed was too slow Other (please specify):	E	Checkbox, one-up vertical	Multi	Y	Skip Logic
AED08182	E	Please tell us about your impression of the search feature.			Text field, <100 char		N	Skip Logic
ALM0031		Which best describes you?	General public Lobbyist/Trade organization Law firm Public interest organization Academic community Small business Consultant Regulated industry Federal government Local/State government Foreign government	W,X	Dropdown (Select-one)	Single	Y	Skip Logic

Model Instance Name: **red & strike-through:** DELETE  
*Regulations.gov*  
MID: sJNkhVARwtQkos59ZsYI5w== **underlined & italicized:** RE-ORDER  
Date: 9/1/2009 **pink:** ADDITION  
**blue + -->:** REWORDING  
**violet (bold):** SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
AED05840	W	Why did you choose to come to this site instead of FDMS.gov? (check all that apply)	I don't know what FDMS.gov is I could not find what I needed on FDMS.gov Regulations.gov is quicker Regulations.gov has a better search engine I was looking for a docket or document from another agency I forgot my FDMS.gov user name or password Other, please specify	Y	Checkbox, one-up vertical	Multi	Y	Skip Logic
AED05841	Y	Other reason for visiting regulations.gov instead of FDMS			Text field, <100 char		N	Skip Logic
AED05842	X	What tasks do you typically use Regulations.gov for? (check all that apply)	Find and/or download a docket Find and/or download a document Submit a comment Confirm that a comment was posted and publicly viewable Look up dockets or documents in another agency Create reports Find a comment with a tracking number Bookmark a docket or document Set up e-mail notifications Look up a regulatory agenda Find a historical rule Other, please specify	Z	Checkbox, one-up vertical	Multi	Y	Skip Logic
AED05843	Z	Other tasks you typically use Regulations.gov for			Text field, <100 char		N	
AED05844		Why did you come to the site today? (check all that apply)	Find a document Submit a comment Browse by topic Download documents Bookmark a docket or document Set up an e-mail notification Other, please specify	ZZ	Checkbox, one-up vertical	MULTI	Y	OPS Group
CWS01241	ZZ	Other reason for visiting the site today			Text field, <100 char		N	
ALM0164		Were you able to <b>accomplish</b> what you wanted to do?	Yes No	A	Radio Button One Up Vertical	Single	Y	Skip Logic Group
AKR1359	A	What will you do next?	Try this site again later Call the helpdesk Submit webform to helpdesk Contact department/agency directly Nothing-I give up Try another site (please specify)	B	Radio Button One Up Vertical	Single	Y	
AKR1360	B	If you will try another site, please specify:			Text field, <100 char		N	
AED05845		If you were looking for a document, what type of document were you looking for? (check all that apply)	Rules Proposed Rules Notices Public Comment Guidance Information Collection Requests Environmental Impact Statement Supporting Materials I don't know Other		Checkbox, one-up vertical	Multi	N	
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand Links did not take me where I expected Could not navigate back to previous information Would often feel lost, not know where I was Encountered technical difficulties (i.e. error messages, system timeouts) I did not experience any navigation difficulties Other, please specify	B	Checkbox, one-up vertical	Multi	Y	OPS Group
CWS01245	B	Other navigating experiences			Text field, <100 char		N	
AKR1363		If there is an area of the site that you think <b>most</b> needs improving, which is it?	Searching for a document/regulation Submitting a comment Help pages Other, please specify	H	Radio Button One Up Vertical	SINGLE	N	OPS Group
AED05849	H	Other area for improvement			Text field, <100 char		N	OPS Group
AKR1364		What changes could we make to improve Regulations.gov?	OPEN-ENDED		Text field no char. Limit		N	

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 violet (bold): SKIP-LOGIC

**Regulations.gov CUSTOM QUESTION LIST**

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
ALM0030		How frequently do you visit this site?	First time More than once a day Once a day Once a week Once a month Twice a year or less	A, B A, B A, B A, B	Radio Button One Up Vertical	Single	Y	Skip Logic
	A	How do you feel about the recent site enhancements made to Regulations.gov compared to the previous design?	I feel they are better I feel they are the same I feel they are worse		Dropdown (Select-one)	Single	Y	Skip Logic
	B	Please tell us more about your impressions of the recent site enhancements. (check all that apply)	The look and feel is more appealing The look and feel is less appealing The look and feel is about the same The navigation of the site is more user friendly The navigation of the site is less user friendly The navigation of the site is about the same It is easier to find what I'm looking for It is harder to find what I'm looking for I have the same level of difficulty in finding information Other Comments (please specify)	C	Checkbox, one-up vertical	Multi	Y	Skip Logic
	C	Please tell us about your other impressions of the recent site enhancements.			Text field, <100 char		N	Skip Logic
		Which features on the homepage did you use today? (check all that apply)	Search Advanced Search Site Map What's Hot Closing Soon Newly Posted Regulatory Agenda & Agency Resources None of the above Other (please specify):	A,B A,B       C	Checkbox, one-up vertical	Multi	Y	Skip Logic
	C	What other homepage features did you use today?			Text field, <100 char		N	Skip Logic
	A	Which features of the search results did you use today? (check all that apply)	Filtering results by agency Filtering results by type of document Filtering results by type of docket folder Viewing results by relevance Viewing results by docket folder Searching within results None of the above Other (please specify):	R S T U V W  D	Checkbox, one-up vertical	Multi	Y	Skip Logic
	R	How useful was filtering the results by agency?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic
	S	How useful was filtering the results by type of document?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic
	T	How useful was filtering the results by type of docket folder?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic
	U	How useful was viewing the results by relevance?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic
	V	How useful was viewing the results by docket folder?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic
	W	How useful was the ability to search within results?	Very useful Somewhat useful Not useful		Dropdown (Select-one)	Single	Y	Skip Logic
	D	Which other search result features were most useful to you today?			Text field, <100 char		N	Skip Logic
	B	What was your impression of the search feature? (check all that apply)	Results were relevant to my search terms or needs Results were not relevant to my search terms or needs Too many results displayed Results required too many refinements to get to what I wanted Returned not enough/no results I could not open the link Search speed was too slow Other (please specify):	E	Checkbox, one-up vertical	Multi	Y	Skip Logic
	E	Please tell us about your impression of the search feature.			Text field, <100 char		N	Skip Logic
ALM0031		Which best describes you?	General public Lobbyist/Trade organization Law firm Public interest organization Academic community Small business Consultant Regulated industry Federal government Local/State government Foreign government	W,X	Dropdown (Select-one)	Single	Y	Skip Logic
AED05840	W	Why did you choose to come to this site instead of FDMS.gov? (check all that apply)	I don't know what FDMS.gov is I could not find what I needed on FDMS.gov Regulations.gov is quicker Regulations.gov has a better search engine I was looking for a docket or document from another agency I forgot my FDMS.gov user name or password Other, please specify	Y	Checkbox, one-up vertical	Multi	Y	Skip Logic



Model Instance Name: **red & strike-through**: DELETE  
 Regulations.gov **underlined & italicized**: RE-ORDER  
 MID: sJNkhVARwtQkos59ZsYI5w== **pink**: ADDITION  
 Date: 7/28/2009 **blue + -->**: REWORDING  
**violet (bold)**: SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
AED05841	Y	Other reason for visiting regulations.gov instead of FDMS			Text field, <100 char		N	Skip Logic
AED05842	X	What tasks do you typically use Regulations.gov for? (check all that apply)	Find and/or download a docket Find and/or download a document Submit a comment Confirm that a comment was posted and publicly viewable Look up dockets or documents in another agency Create reports Find a comment with a tracking number Bookmark a docket or document Set up e-mail notifications Look up a regulatory agenda Find a historical rule Other, please specify	Z	Checkbox, one-up vertical	Multi	Y	Skip Logic
AED05843	Z	Other tasks you typically use Regulations.gov for			Text field, <100 char		N	
AED05844		Why did you come to the site today? (check all that apply)	Find a document Submit a comment Browse by topic Download documents Bookmark a docket or document Set up an e-mail notification Other, please specify	ZZ	Checkbox, one-up vertical	MULTI	Y	OPS Group
CWS01241	ZZ	Other reason for visiting the site today			Text field, <100 char		N	
ALM0164		Were you able to <b>accomplish</b> what you wanted to do?	Yes No	A	Radio Button One Up Vertical	Single	Y	Skip Logic Group
AKR1359	A	What will you do next?	Try this site again later Call the helpdesk Submit webform to helpdesk Contact department/agency directly Nothing-I give up Try another site (please specify)	B	Radio Button One Up Vertical	Single	Y	
AKR1360	B	If you will try another site, please specify:			Text field, <100 char		N	
AED05845		If you were looking for a document, what type of document were you looking for? (check all that apply)	Rules Proposed Rules Notices Public Comment Guidance Information Collection Requests Environmental Impact Statement Supporting Materials I don't know Other		Checkbox, one-up vertical	Multi	N	
CWS01242		<del>What was your impression of the search</del>	<del>I did not use the search feature</del> <del>Results were relevant to my search terms or needs</del> <del>Results were not relevant to my search terms or needs</del> <del>Too many results displayed</del> <del>Results required too many refinements to get to what I wanted</del> <del>Returned not enough/no results</del> <del>I could not open the link</del> <del>Search speed was too slow</del> <del>Other, please specify</del>	B	<del>Checkbox, one-up vertical</del>	<del>Multi</del>	<del>Y</del>	<del>OPS Group</del>
CWS01243	B	<del>Other impressions of the search feature</del>			<del>Text field, &lt;100 char</del>		<del>N</del>	
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand Links did not take me where I expected Could not navigate back to previous information Would often feel lost, not know where I was Encountered technical difficulties (i.e. error messages, system timeouts) I did not experience any navigation difficulties Other, please specify	B	Checkbox, one-up vertical	Multi	Y	OPS Group
CWS01245	B	Other navigating experiences			Text field, <100 char		N	
AKR1363		If there is an area of the site that you think <b>most</b> needs improving, which is it?	Searching for a document/regulation Submitting a comment Help pages Other, please specify	H	Radio Button One Up Vertical	SINGLE	N	OPS Group
AED05849	H	Other area for improvement			Text field, <100 char		N	OPS Group
AKR1364		What changes could we make to improve Regulations.gov?	OPEN-ENDED		Text field no char. Limit		N	

Model Instance Name:  
 Regulations.gov  
 MID: sJNkhVARwtQkos59ZsYI5w==  
 Date: 1/27/2009

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underlined & italicized: RE-ORDER  
 pink: ADDITION  
 blue + -->: REWORDING  
 violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
ALM0030		How frequently do you visit this site?	First time More than once a day Once a day Once a week Once a month Twice a year or less		Radio Button One Up Vertical	Single	Y	
ALM0031		Which best describes you?	General public Lobbyist/Trade organization Law firm Public interest organization Academic community Small business Consultant Regulated industry Federal government Local/State government Foreign government	W,X	Dropdown (Select-one)	Single	Y	Skip Logic
AED05840	W	Why did you choose to come to this site instead of FDMS.gov? (check all that apply)	I don't know what FDMS.gov is I could not find what I needed on FDMS.gov Regulations.gov is quicker Regulations.gov has a better search engine I was looking for a docket or document from another agency I forgot my FDMS.gov user name or password Other, please specify	Y	Checkbox, one-up vertical	Multi	Y	Skip Logic
AED05841	Y	Other reason for visiting regulations.gov instead of FDMS			Text field, <100 char		N	Skip Logic
AED05842	X	What tasks do you typically use Regulations.gov for? (check all that apply)	Find and/or download a docket Find and/or download a document Submit a comment Confirm that a comment was posted and publicly viewable Look up dockets or documents in another agency Create reports Find a comment with a tracking number Bookmark a docket or document Set up e-mail notifications Look up a regulatory agenda Find a historical rule Other, please specify		Checkbox, one-up vertical	Multi	Y	Skip Logic
AED05843	Z	Other tasks you typically use Regulations.gov for		Z	Text field, <100 char		N	
AED05844		Why did you come to the site today? (check all that apply)	Find a document Submit a comment Browse by topic Download documents Bookmark a docket or document Set up an e-mail notification Other, please specify	ZZ	Checkbox, one-up vertical	MULTI	Y	OPS Group
CWS01241	ZZ	Other reason for visiting the site today			Text field, <100 char		N	
ALM0164		Were you able to accomplish what you wanted to do?	Yes No	A	Radio Button One Up Vertical	Single	Y	Skip Logic Group
AKR1359	A	What will you do next?	Try this site again later Call the helpdesk Submit webform to helpdesk Contact department/agency directly Nothing-I give up Try another site (please specify)	B	Radio Button One Up Vertical	Single	Y	
AKR1360	B	If you will try another site, please specify:			Text field, <100 char		N	
AED05845		If you were looking for a document, what type of document were you looking for? (check all that apply)	Rules Proposed Rules Notices Public Comment Guidance Information Collection Requests Environmental Impact Statement Supporting Materials I don't know Other		Checkbox, one-up vertical	Multi	N	
CWS01242		What was your impression of the search feature? (Check all that)	I did not use the search feature Results were relevant to my search terms or needs Results were not relevant to my search terms or needs Too many results displayed Results required too many refinements to get to what I wanted Returned not enough/no results I could not open the link Search speed was too slow Other, please specify	B	Checkbox, one-up vertical	Multi	Y	OPS Group
CWS01243	B	Other impressions of the search feature			Text field, <100 char		N	
CWS01244		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand Links did not take me where I expected Could not navigate back to previous information Would often feel lost, not know where I was Encountered technical difficulties (i.e. error messages, system timeouts) I did not experience any navigation difficulties Other, please specify	B	Checkbox, one-up vertical	Multi	Y	OPS Group
CWS01245	B	Other navigating experiences			Text field, <100 char		N	
AKR1363		If there is an area of the site that you think most needs improving, which is it?	Searching for a document/regulation Submitting a comment Help pages Other, please specify	H	Radio Button One Up Vertical	SINGLE	N	OPS Group
AED05849	H	Other area for improvement			Text field, <100 char		N	OPS Group
AKR1364		What changes could we make to improve Regulations.gov?	OPEN-ENDED		Text field no char. Limit		N	

Model Instance Name:  
 Regulations.gov  
 MID: sJNkhVARwtQkos59ZsYI5w==  
 Date: 1/27/2009

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underlined & italicized: RE-ORDER  
 pink: ADDITION  
 blue + ->: REWORDING  
 violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
ALM0030		How frequently do you visit this site?	First time More than once a day Once a day Once a week Once a month Twice a year or less		Radio Button One Up Vertical	Single	Y	
ALM0031		Which best describes you?	General public Lobbyist/Trade organization Law firm Public interest organization Academic community Small business Consultant Regulated industry Federal government Local/State government Foreign government	W,X	Dropdown (Select-one)	Single	Y	Skip Logic
AED05840	W	Why did you choose to come to this site instead of FDMS.gov? (check all that apply)	I don't know what FDMS.gov is I could not find what I needed on FDMS.gov Regulations.gov is quicker Regulations.gov has a better search engine I was looking for a docket or document from another agency I forgot my FDMS.gov user name or password Other, please specify		Checkbox, one-up vertical	Multi	Y	Skip Logic
AED05841	Y	Other reason for visiting regulations.gov instead of FDMS		Y	Text field, <100 char		N	Skip Logic
AED05842	X	What tasks do you typically use Regulations.gov for? (check all that apply)	Find and/or download a docket Find and/or download a document Submit a comment Confirm that a comment was posted and publicly viewable Look up dockets or documents in another agency Create reports Find a comment with a tracking number Bookmark a docket or document Set up e-mail notifications Look up a regulatory agenda Find a historical rule Other, please specify		Checkbox, one-up vertical	Multi	Y	Skip Logic
AED05843	Z	Other tasks you typically use Regulations.gov for		Z	Text field, <100 char		N	
AED05844		Why did you come to the site today? (check all that apply)	Find a document Submit a comment Browse by topic Download documents Bookmark a docket or document Set up an e-mail notification Other -> Other, please specify		Checkbox, one-up vertical	MULTI	Y	OPS Group
NEW	ZZ	Other reason for visiting the site today		ZZ	Text field, <100 char		N	
ALM0164		Were you able to accomplish what you wanted to do?	Yes No	A	Radio Button One Up Vertical	Single	Y	Skip Logic Group
AKR1359	A	What will you do next?	Try this site again later Call the helpdesk Submit webform to helpdesk Contact department/agency directly Nothing-I give up Try another site (please specify)	B	Radio Button One Up Vertical	Single	Y	
AKR1360	B	If you will try another site, please specify:			Text field, <100 char		N	
AED05845		If you were looking for a document, what type of document were you looking for? (check all that apply)	Rules Proposed Rules Notices Public Comment Guidance Information Collection Requests Environmental Impact Statement Supporting Materials I don't know Other		Checkbox, one-up vertical	Multi	N	
AED05846		What type of difficulty, if any, did you encounter with the search functionality? (check all that apply)	I did not encounter any difficulties Returned too many results Returned not enough results Returned no results Returned results that were similar/redundant Results were not relevant to my search terms or needs I was not sure what words to use in my search		Checkbox, one-up vertical	Multi	N	
AED05847		Was the search tool useful? (check all that apply)	Yes-Useful No-Irrelevant information displayed No-Not enough information displayed No-I could not open the links No-Too much information displayed No-The search tool was difficult to use No-The links contained old information		Checkbox, one-up vertical	Multi	N	
NEW		What was your impression of the search feature? (Check all that apply)	I did not use the search feature Results were relevant to my search terms or needs Results were not relevant to my search terms or needs Too many results displayed Results required too many refinements to get to what I wanted Returned not enough/no results I could not open the link Search speed was too slow Other, please specify	B	Checkbox, one-up vertical	Multi	Y	OPS Group
NEW	B	Other impressions of the search feature			Text field, <100 char		N	
AED05848		What type of difficulty, if any, did you encounter with the navigation process on this site? (check all that apply)	Did not have any difficulty navigating the site Could not navigate back to previous information Would often feel lost, not know where I was Links did not take me where I expected Links/labels are difficult to understand Too many links or navigational questions Had technical difficulties (e.g. broken links, error messages)		Checkbox, one-up vertical	Multi	N	
AKR1362		Which of the following would most improve your navigation through Regulations.gov website?	Improve search box function Make navigation links more visible Add more navigation links to homepage Change the name of primary navigation links Improve ability to narrow search results Do not recommend a change		Checkbox, one-up vertical	MULTI	N	
NEW		Which of the following did you experience while navigating Regulations.gov today? (Check all that apply)	Links/labels were difficult to understand Links did not take me where I expected Could not navigate back to previous information Would often feel lost, not know where I was Encountered technical difficulties (i.e. error messages, system timeouts) Other, please specify	B	Checkbox, one-up vertical	Multi	Y	OPS Group
NEW	B	Other navigating experiences			Text field, <100 char		N	
AKR1363		If there is an area of the site that you think most needs improving, which is it?	Searching for a document/regulation Submitting a comment		Radio Button One Up Vertical	SINGLE	N	OPS Group

Model Instance Name:  
 Regulations.gov  
 MID: sJNkhVARwtQkos59ZsYI5w==  
 Date: 1/27/2009

~~red & strike-through~~: DELETE  
underlined & italicized: RE-ORDER  
 pink: ADDITION  
 blue + --> REWORDING  
 violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
			Help pages Other, please specify	H				
AED05849	H	Other area for improvement			Text field, <100 char		N	OPS Group
AKR1364		What changes could we make to improve Regulations.gov?	OPEN-ENDED		Text field no char. Limit		N	

Model Instance Name:  
 Regulations.gov  
 MID: sJNkhVARwtQkos59ZsYI5w==  
 Date: 1/27/2009

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Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ALM0030		How frequently do you visit this site?	First time More than once a day Daily --> <u>Once a day</u> About once a week --> <u>Once a week</u> About once a month --> <u>Once a month</u> Every 6 months or less --> <u>Twice a year or less</u>		Radio Button One Up Vertical This was dropdown, please change to radio button	Single	Y
ALM0031		Which best describes you?	General public Lobbyist/Trade organization Law firm Public interest organization Academic community Small business Consultant Regulated industry Federal government Local/State government Foreign government	W,X	Dropdown (Select-one)	Single	Y
	W	Why did you choose to come to this site instead of FDMS.gov? (check all that apply)	I don't know what FDMS.gov is I could not find what I needed on FDMS.gov Regulations.gov is quicker Regulations.gov has a better search engine I was looking for a docket or document from another agency I forgot my FDMS.gov user name or password Other, please specify	Y	Checkbox, one-up vertical	Multi	Y
	Y	Other reason for visiting regulations.gov instead of FDMS			Text field, <100 char		N
	X	What tasks do you typically use Regulations.gov for? (check all that apply)	Find and/or download a docket Find and/or download a document Submit a comment Confirm that a comment was posted and publicly viewable Look up dockets or documents in another agency Create reports Find a comment with a tracking number Bookmark a docket or document Set up e-mail notifications Look up a regulatory agenda Find a historical rule Other, please specify		Checkbox, one-up vertical	Multi	Y
	Z	Other tasks you typically use Regulations.gov for		Z	Text field, <100 char		N
ALM0163-		What did you do on the site today?	Search for a document submit a comment Browse by topic Download documents Bookmark a docket or document Set up an e-mail notification Other		Checkbox, one-up vertical	MULTI	Y
		Why did you come to the site today? (check all that apply)	Find a document Submit a comment Browse by topic Download documents Bookmark a docket or document Set up an e-mail notification Other		Checkbox, one-up vertical	MULTI	Y
ALM0164		Were you able to accomplish what you wanted to do?	Yes No	A	Radio Button One Up Vertical This was dropdown, please change to radio button	Single	Y
AKR1359	A	If you were not able to accomplish what you wanted, what will you do next? --> What will you do next?	Try this site again later Call the helpdesk Submit webform to helpdesk Nothing-I was successful Contact department/agency directly Nothing-I give up Try another site (please specify)	B	Radio Button One Up Vertical	Single	Y
AKR1360	B	If you will try another site, please specify:			Text field, <100 char		N
ALM0165-		If you were looking for a document, what type of document were you looking for?	Rules Proposed Rules Notices Public Comment Guidance Information Collection Requests Environmental Impact Statement Other		Dropdown (Select-one)	Single	N

Model Instance Name: **red & strike-through:** DELETE  
 Regulations.gov **underlined & italicized:** RE-ORDER  
 MID: sJNkhVARwtQkos59ZsYl5w== **pink:** ADDITION  
 Date: 1/27/2009 **blue + -->:** REWORDING  
**violet (bold):** SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
		If you were looking for a document, what type of document were you looking for? (check all that apply)	Rules Proposed Rules Notices Public Comment Guidance Information Collection Requests Environmental Impact Statement Supporting Materials I don't know Other		Checkbox, one-up vertical	Multi	N
ALM0035		If you did not find what you were looking for, what improvements can we make to help you find the information that you were looking for?	OPEN-ENDED		Text field, <100 char		N
ALM0162		If you used the search feature, what type of difficulty, if any, did you encounter with the search functionality?	I did not encounter any difficulties Returned too many results Returned not enough results Returned no results Returned results that were similar/redundant Results were not relevant to my search terms or needs I was not sure what words to use in my search		Dropdown (Select one)	SINGLE	N
		What type of difficulty, if any, did you encounter with the search functionality? (check all that apply)	I did not encounter any difficulties Returned too many results Returned not enough results Returned no results Returned results that were similar/redundant Results were not relevant to my search terms or needs I was not sure what words to use in my search		Checkbox, one-up vertical	Multi	N
AKR1361		If the search tool was not useful, why not?	Not applicable Search provided irrelevant information Not enough information was returned I could not open the links Too much information was provided The search tool was difficult to use The links were out dated information Other		Radio Button One Up Vertical	SINGLE	N
		Was the search tool useful? (check all that apply)	Yes, Useful No, Irrelevant information displayed No, Not enough information displayed No, I could not open the links No, Too much information displayed No, The search tool was difficult to use No, The links contained old information		Checkbox, one-up vertical	Multi	N
ALM0161		What type of difficulty, if any, did you encounter with the navigation process on this site?	Did not have any difficulty navigating the site Could not navigate back to previous information Would often feel lost, not know where I was Links did not take me where I expected Links/labels are difficult to understand Too many links or navigational questions Had technical difficulties (e.g. broken links, error messages)		Dropdown (Select one)	SINGLE	Y
		What type of difficulty, if any, did you encounter with the navigation process on this site? (check all that apply)	Did not have any difficulty navigating the site Could not navigate back to previous information Would often feel lost, not know where I was Links did not take me where I expected Links/labels are difficult to understand Too many links or navigational questions Had technical difficulties (e.g. broken links, error messages)		Checkbox, one-up vertical	Multi	N
AKR1362		Which of the following would most improve your navigation through Regulations.gov website?	Improve search box function Make navigation links more visible Add more navigation links to homepage Change the name of primary navigation links Improve ability to narrow search results Do not recommend a change		Checkbox, one-up vertical	MULTI	N
AKR1363		If there is an area of the site that you think most needs improving, which is it?	Searching for a document/regulation Submitting a comment Help pages Other --> Other, please specify	H	Radio Button One Up Vertical This was dropdown, please change to radio button	SINGLE	N
	H	Other area for improvement			Text field, <100 char		N
AKR1364		What changes could we make to Regulations.gov in order to make it your ideal Web site? --> What changes could we make to improve Regulations.gov?	OPEN-ENDED		Text field, <100 char		N

Model Instance Name:

Regulations.gov

MID: sJNkhVARwtQkos59ZsYI5w==

Date: 6/25/2008

~~red & strike-through~~: DELETE

underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

violet (bold): SKIP-LOGIC

Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ALM0030	1	How frequently do you visit this site?	First time More than once a day Daily About once a week About once a month Every 6 months or less		Dropdown (Select-one)	Single	Y
ALM0031	2	Which best describes you?	General public Lobbyist/Trade organization Law firm Public interest organization Academic community Small business Consultant Regulated industry Federal government Local/State government Foreign government		Dropdown (Select-one)	Single	Y
ALM0163	3	What did you do on the site today?	Search for a document submit a comment Browse by topic Download documents Bookmark a docket or document Set up an e-mail notification Other		Checkbox, one-up vertical	MULTI	Y
ALM0164	4	Were you able to accomplish what you wanted to do?	Yes No	A	Dropdown (Select-one)	Single	Y
AKR1359	A	If you were not able to accomplish what you wanted, what will you do next?	Try this site again later Call the helpdesk Submit webform to helpdesk Nothing-I was successful Nothing-I give up Contact department/agency directly Try another site (please specify)	B	Radio Button One Up Vertical	Single	Y
AKR1360	B	If you will try another site, please specify:			Text field, <100 char		N
ALM0165	5	If you were looking for a document, what type of document were you looking for?	Rules Proposed Rules Notices Public Comment Guidance Information Collection Requests Environmental Impact Statement Other		Dropdown (Select-one)	Single	N
ALM0035	6	If you did not find what you were looking for, what improvements can we make to help you find the information that you were looking for?	OPEN-ENDED		Text field, <100 char		N
ALM0162	7	If you used the search feature, what type of difficulty, if any, did you encounter with the search functionality?	I did not encounter any difficulties Returned too many results Returned not enough results Returned no results Returned results that were similar/redundant Results were not relevant to my search terms or needs I was not sure what words to use in my search		Dropdown (Select-one)	SINGLE	N

Model Instance Name:

Regulations.gov

MID: sJNkhVARwtQkos59ZsYI5w==

Date: 6/25/2008

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Regulations.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
AKR1361	8	If the search tool was not useful, why not?	Not applicable Search provided irrelevant information Not enough information was returned I could not open the links Too much information was provided The search tool was difficult to use The links were to out-dated information Other		Radio Button One Up Vertical	SINGLE	N
ALM0161	9	What type of difficulty, if any, did you encounter with the <b>navigation process</b> on this site?	Did not have any difficulty navigating the site Could not navigate back to previous information Would often feel lost, not know where I was Links did not take me where I expected Links/labels are difficult to understand Too many links or navigational questions Had technical difficulties (e.g. broken links, error messages)		Dropdown (Select-one)	SINGLE	Y
AKR1362	10	Which of the following would <b>most improve your navigation</b> through Regulations.gov website?	Do not recommend a change Improve search box function Make navigation links more visible Add more navigation links to homepage Change the name of primary navigation links Improve ability to narrow search results		Checkbox, one-up vertical	MULTI	N
AKR1363	11	If there is an area of the site that you think <b>most</b> needs improving, which is it?	Searching for a document/regulation Submitting a comment Help pages Other		Dropdown (Select-one)	SINGLE	N
AKR1364	12	What changes could we make to Regulations.gov in order to make it your ideal Web site?	OPEN-ENDED		Text field, <100 char		N



## Questionnaire Management Guidelines

### Goals:

- One consolidated document to track all model and CQ changes throughout the life of the project
- Questionnaire always matches the live survey
- Easy and error-free way to submit CQ changes
- All changes tracked and reflected in one document (DOT will help)

### Basic rules:

1 This questionnaire **has to match the live survey**

2 All changes to the live measure need to be tracked and archived in **one document**

3 **All CQ change requests** has to be submitted using this documents

SRA: 1) marks up changes and submits the entire document to DOT

DOT: 1) archives change request on separate tab

2) implement changes

3) updates the document to reflect all implemented changes in the "clean" questionnaire - SRA can send to the client and use for future CQ changes

4 DOT will safeguard correct formats - your next CQ changes have to be submitted using one survey document with appropriate color-coding