MID: pYJI5IU8UUtRN5B9st4B1A==

Date: 11/21/2012



Welcome and Thank You Text

Directions:

This welcome text is shown at the top of the questionnaire window and the thank you text at the bottom. This is a good place to mention the site/company/agency name so the visitor knows whom they are taking the survey for. Feel free to modify the standard Welcome and Thank you text shown in the boxes below. Please read comments before using any of the text.

Welcome Text

Thank you for visiting the National Criminal Justice Reference Service (NCJRS) site. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve.

Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.

DEFAULT Thank You Text

"Thank you for taking our survey - and for helping us serve you better. We appreciate your input!"

ALTERNATE WEB Thank You Text

Examples Welcome Text Example ForeSee Results Survey Page - Windows Internet Explorer http://www.foreseeresults.com/survey/display?cid=test&mid=0ltk0Fpkgl00h5w FORESEE **Customer Satisfaction Survey** Thank you for visiting our site. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve. Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible. Required questions are denoted by an * 1: *Please rate the ability to narrow choices to find the product(s) you are looking for on this site. Excellent=10 1 2 3 4 5 6 7 8 9 10 Don't Know Thank You Text Example Football Please Select Hockey Please Select

16: What size and style of jean were you shopping for today? What size of jean were you What style of jean were you shopping for today? shopping for today? 1 Boot cut 3 Low rise 5 Flare 'web site' has been corrected to now read 'website' in the text to the left Thank you for taking our survey - and for helping us serve you better. Please note you will not receive a response from us based on your survey comments. If you would like us to contact you about your feedback, please visit the Contact Us section of our web site. Cancel Submit Copyright 2010 - all rights reserved ForeSee Results Privacy Policy Survey Support Internet | Protected Mode: On ♠ ▼ ● 100% ▼

Model Instance Name: NCJRS (OJP Program) MID:

pYJI5IU8UUtRN5B9st4B1A==

Partitioned = Y NOTE: All non-partitioned surveys will NOT be imputed and the elements will be rotated as a default unless otherwise specified and approved by Research.



		NCJRS	S (OJP Program)		
	Model questions	utilize the ACSI n	nethodology to determine scores and impac	ets	
	ELEMENTS (drivers of satisfaction)		CUSTOMER SATISFACTION		FUTURE BEHAVIORS
MQ Label		MQ Label		MQ Label	
10	Content (1=Poor, 10=Excellent, Don't Know)	170-4-6-4	Satisfaction		Primary Resource (1=Very Unlikely, 10=Very Likely)
1 Content - Accuracy	Please rate your perception of the accuracy of information on this site.	Overall	What is your overall satisfaction with this site? (1=Very Dissatisfied, 10=Very Satisfied)		How likely are you to use this site as your primary resource for obtaining information from this agency?
2 Content - Quality	Please rate the quality of information on this site.	18 Satisfaction - Expectations	How well does this site meet your expectations? (1=Falls Short, 10=Exceeds)		Recommend (1=Very Unlikely, 10=Very Likely)
3 Content - Freshness	Please rate the freshness of content on this site.	19 Satisfaction - Ideal	How does this site compare to your idea of an ideal website? (1=Not Very Close, 10=Very Close)	21 Recommend	How likely are you to recommend this site to someone els
	Functionality (1=Poor, 10=Excellent, Don't Know)				Return (1=Very Unlikely, 10=Very Likely)
4 Functionality - Usefulness	Please rate the usefulness of the features provided on this site.			22 Return	How likely are you to return to this site?
5 Functionality - Convenient	Please rate the convenient placement of the features on this site.				
6 Functionality - Variety	Please rate the variety of features on this site.				
	Look and Feel (1=Poor, 10=Excellent, Don't Know)				
7 Look and Feel - Appeal	Please rate the visual appeal of this site.				
8 Look and Feel - Balance	Please rate the balance of graphics and text on this site.				
9 Look and Feel - Readability	Please rate the readability of the pages on this site.				
	Navigation (1=Poor, 10=Excellent, Don't Know)				
0 Navigation - Organized	Please rate how well the site is organized.				
1 Navigation - Options	Please rate the options available for navigating this site.				
2 Navigation - Layout	Please rate how well the site layout helps you find what you are looking for.				
3 Navigation - Clicks	Please rate the number of clicks to get where you want on this site.				
4 Cita Danfanna	Site Performance (1=Poor, 10=Excellent, Don't Know)				
4 Site Performance - Loading	Please rate how quickly pages load on this site.				
5 Site Performance - Consistency	Please rate the consistency of speed from page to page on this site.				
6 Site Performance - Errors	Please rate the ability to load pages without getting error messages on this site.				

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red & strike-through: DELETE underlined & italicized: RE-ORDER

pink: ADDITION blue + -->: REWORDING

11/21/2012

				NCJRS (OJP Program) CUSTOM QUESTION LIST					
	Skip								
	Logic			Answer Choices			Single or	Required	
QID	Label	Question Text	AnswerIDs (DOT)	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Ý/N	Special Instructions
CJI5304		How frequently do you visit this site?	CJI5304A01	This is my first visit		Radio button, one-up vertical	Single	Y	
			CJI5304A02 CJI5304A03	Daily/more than once a day At least once a week	_				
			CJI5304A03 CJI5304A04	At least once a month	-				
			CJI5304A04 CJI5304A05	Every few months					
			CJI5304A06	Once every six months or less often	-				
CJI5305		What best describes your organizational affiliation?	CJI5305A01	Federal government		Radio button, one-up vertical	Single	Υ	Skip Logic Group*
00.0000			CJI5305A02	State government		Tradio Battori, Grio ap Vortica.	- Cinigio		On P Logic Croup
			CJI5305A03	County government					
			CJI5305A04	Indian Tribal government					
			CJI5305A05	Municipal government					
			CJI5305A06	Media					
			CJI5305A07	Private sector					
			CJI5305A08	Non-profit					
			CJI5305A09	University/college/school faculty or staff					
			CJI5305A10	Student					
			CJI5305A11	General public	_				
			CJI5305A12	International (Outside U.S.)	-				
2.115000		Discontinuo de contra de c	CJI5305A13	Other	Α	Total of OO ob		—	Older Leville
CJI5306	Α	Please briefly describe your other affiliation:	C1/E207404	Low enforcement officer or official		Text field, <100 char	Cirrel	N Y	Skip Logic Group*
CJI5307		Which category best describes you?	CJI5307A01 CJI5307A02	Law enforcement officer or official Corrections officer or official	-	Radio button, one-up vertical	Single	Y	Skip Logic Group*
			CJI5307A02 CJI5307A03	Courts/judicial system					
			CJI5307A03	Academic researcher					
			CJI5307A05	Victim Service Provider					
			CJI5307A06	Juvenile Justice Specialist/Provider	_				
			CJI5307A07	Educator or trainer	-				
			CJI5307A07	Student	-				
			CJI5307A09	Social worker/mental health/counselor					
			CJI5307A10	Elected/appointed official					
			CJI5307A11	Media					
			CJI5307A12	Community or faith-based organization member					
			CJI5307A13	General Public					
			CJI5307A14	Other	w				
CJI5308	W	Please briefly describe your other role:				Text field, <100 char		N	Skip Logic Group*
CJI5309		Did you do any of the following on the NCJRS site today?	CJI5309A01			Checkbox, one-up vertical		Y	Skip Logic Group*
		(select all that apply)		Researched information or data on a topic or issue			Multi		
			CJI5309A02	Read or ordered a specific publication					
			CJI5309A03	Identified grant/funding opportunities	_				
			CJI5309A04	Subscribed to a mailing list, listserv, or RSS feed					
			CJI5309A05 CJI5309A06	Located conferences, seminars, or other events	_				
			CJI5309A06 CJI5309A07	Updated mailing list, listserv, or other account information					
			CJI5309A07 CJI5309A08	I was just browsing, with no specific purpose Other	В				
		Please describe briefly the other activities you came to	CJ15309A08	Otter	В	Text field, <100 char		N	Skip Logic Group*
CJI5310	В	NCJRS for:				Text lield, <100 Chai		l IN	Skip Logic Group
CJI5311		Which category best describes your primary topic of	CJI5311A01			Radio button, one-up vertical		Y	Skip Logic Group*
		interest?		Corrections/detention			Single		.,
			CJI5311A02	Arrests/convictions/sentencing					
			CJI5311A03	Courts					
			CJI5311A04	General justice system information					
			CJI5311A05	Reentry/release/probation/parole/recidivism					
			CJI5311A06	General crime statistics or demographic information					
			CJI5311A07	Juvenile justice/delinquency					
			CJI5311A08	Law enforcement/policing					
				Specific type or category of crime	T				
			CJI5311A09						
			CJI5311A10	Information about drugs or substance abuse					
			CJI5311A10 CJI5311A11	Information about drugs or substance abuse Crime prevention or partnership programs					
			CJI5311A10 CJI5311A11 CJI5311A12	Information about drugs or substance abuse Crime prevention or partnership programs Victims of crime or victim assistance programs					
			CJI5311A10 CJI5311A11	Information about drugs or substance abuse Crime prevention or partnership programs	U				
ACQinh0020226	U	Please briefly describe your primary topic of interest:	CJI5311A10 CJI5311A11 CJI5311A12 CJI5311A13	Information about drugs or substance abuse Crime prevention or partnership programs Victims of crime or victim assistance programs	U	Text field, <100 char		N	Skip Logic Group*
	U T	Which specific type or category of crime best describes	CJI5311A10 CJI5311A11 CJI5311A12	Information about drugs or substance abuse Crime prevention or partnership programs Victims of crime or victim assistance programs Other	U	Text field, <100 char Drop down, select one	Single	N Y	Skip Logic Group*
			CJI5311A10 CJI5311A11 CJI5311A12 CJI5311A13 CJI5312A01	Information about drugs or substance abuse Crime prevention or partnership programs Victims of crime or victim assistance programs Other Homicide	U		Single		Skip Logic Group*
		Which specific type or category of crime best describes	CJI5311A10 CJI5311A11 CJI5311A12 CJI5311A13 CJI5312A01 CJI5312A02	Information about drugs or substance abuse Crime prevention or partnership programs Victims of crime or victim assistance programs Other Homicide Assault	U		Single		Skip Logic Group*
		Which specific type or category of crime best describes	CJI5311A10 CJI5311A11 CJI5311A12 CJI5311A13 CJI5312A01 CJI5312A02 CJI5312A03	Information about drugs or substance abuse Crime prevention or partnership programs Victims of crime or victim assistance programs Other Homicide Assault Rape and sexual assault	U		Single		Skip Logic Group*
ACQinh0020226 CJI5312		Which specific type or category of crime best describes	CJI5311A10 CJI5311A11 CJI5311A12 CJI5311A13 CJI5312A01 CJI5312A02	Information about drugs or substance abuse Crime prevention or partnership programs Victims of crime or victim assistance programs Other Homicide Assault	U		Single		Skip Logic Group*

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underlined & italicized: RE-ORDER
pink: ADDITION

11/21/2012

	at i			NCJRS (OJP Program) CUSTOM QUESTION LIST					
QID	Skip Logic Label	Question Text	AnswerIDs (DOT)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instruction
ŲБ	Lubei	Question Text	CJI5312A06	Kidnapping	Okip to	Type (select from list)	Ividia	1714	opecial instruction
			CJI5312A07	Human trafficking					
			CJI5312A08	Terrorism					
			CJI5312A09	Hate crimes					
			CJI5312A10	Organized crime					
			CJI5312A11	Gangs					
			CJI5312A12	Other violent crime (carjacking, stalking, etc.)					
			CJI5312A13	Drug crimes					
			CJI5312A14	Burglary/larceny/theft	_				
			CJI5312A15	Motor vehicle theft	_				
			CJI5312A16	Arson	_				
			CJI5312A17 CJI5312A18	Identity theft/cybercrime Financial crimes/investment fraud/money laundering	-				
			CJI5312A18 CJI5312A19	Other property crime	-				
			CJI5312A19 CJI5312A20	Driving under the influence/impaired driving	_				
			CJI5312A21	Prostitution	-				
			CJI5312A21	Immigration offenses	_				
			CJI5312A23	Other	UU				
F010	UU	Please briefly describe your primary topic of interest:				Text field, <100 char		N	Skip Logic Group
5313 5314	00	Were you able to find what you were looking for on the	CJI5314A01	I found the information, and it was VERY HELPFUL		Radio button, one-up vertical	Single	Y	Skip Logic Group
		NCJRS site?	CJI5314A02	I found the information, but it was TOO MUCH INFORMATION to be useful	-				
			CJI5314A03	I found the information, but it was HARD TO UNDERSTAND	_				
			CJI5314A04	I found related information but it was NOT ENOUGH	-				
			CJI5314A05	I was NOT able to find the information I was looking for	Х, Ү				
			CJI5314A06	I was JUST BROWSING	7				
			CJI5314A07	Don't know yet					
5315	Х	Please tell us specifically what were you unable to find:				Text area, no char limit		N	Skip Logic Group
5316	Y	What will you do next?	CJI5316A01	Continue looking on this site or try again later		Radio button, one-up vertical	Single	Y	Skip Logic Group
			CJI5316A02	Contact NCJRS by telephone					
			CJI5316A03	Contact NCJRS via email	_				
			CJI5316A04	Use Chat/Online Assistance					
			CJI5316A05	Contact NCJRS through regular mail	_				
			CJI5316A06	Try another website or other resource	_				
			CJI5316A07	Nothing, although I did not find what I was looking for	⊢ .				
5317	Z	Diagos deserbs what you will do next	CJI5316A08	Other	Z	Tout area no shor limit		N	Clair Logio Crous
5318		Please describe what you will do next: What is the primary method you used to look for information on the NCJRS website?	CJI5318A01	Top Navigation Bar (Publications/Products, Library/Abstracts, Grants, etc.)		Text area, no char limit Radio button, one-up vertical	Single	N Y	Skip Logic Group Skip Logic Group
			CJI5318A02	Used left-side Topics column and chose specific topic or subtopic					
			CJI5318A03	A-Z Topics List (full alphabetical list of topics)					
			CJI5318A04	Links within home page text					
			CJI5318A05	Site Search (search box at top right of page)					
			CJI5318A06	Advanced Search					
			CJI5318A07	Q&A Search	_				
			CJI5318A08	NCJRS Abstracts Database Search					
			CJI5318A09	NCJ Thesaurus Search					
			CJI5318A10	Events Search					
			CJI5318A11 CJI5318A12	I already knew the area to go to or had specific page bookmarked Other	D				
5319	D	Please tell us your primary method of looking for information	C013010A12			Text area, no char limit		N	Skip Logic Group
5320		on this site: How would you describe your navigation experience on this site today? (Please select all that apply)	CJI5320A01	I had no difficulty navigating/browsing on this site		Checkbox, one-up vertical	Multi	Y	Skip Logic Group
		Site today: (1 lease select all triat apply)	CJI5320A02	Links often did not take me where I expected					
			CJI5320A02	Had difficulty finding relevant information					
			CJI5320A04	Links/labels are difficult to understand					
			CJI5320A05	Too many links/navigational options to choose from					
			CJI5320A06	Had technical difficulties (error messages, broken links, etc.)	E				
			CJI5320A07	Could not navigate back to previous information					
			CJI5320A08	I had a navigation difficulty not listed above:	F				
5321	E	Please describe which links were broken or had error messages:				Text area, no char limit		N	Skip Logic Group
322	F	Please briefly describe your navigation difficulty:				Text area, no char limit		N	Skip Logic Group
323		Did you use any search features on this site today?	CJI5323A01	Yes	G	Radio button, one-up vertical	Single	Y	Skip Logic Group
		,	CJI5323A02	No	_				

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QID	Skip Logic Label	Ouestion Text	AnswerIDs (DOT)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instruction
JI5324		Please tell us about your experience with the site's search		Search results were helpful	0	Radio button, one-up vertical	Single	Y	Skip Logic Group*
		features today. (Please select the best description)							
			CJI5324A02	Results were not relevant/not what I wanted	R				
			CJI5324A03	Too many results/I needed to refine my search	R				
			CJI5324A04	Not enough results					
			CJI5324A05	Returned NO results	н				
			CJI5324A06	Received error message(s)	1				
			CJI5324A07	Search speed was too slow					
			CJI5324A08	I experienced a different search issue (please explain):	J				
15325	н	What search term(s) did you use?				Text area, no char limit		N	Skip Logic Group*
15326	I	Please describe what errors or broken links you experienced with the search feature:				Text area, no char limit		N	Skip Logic Group*
15327	J	Please describe your issue with the search feature:				Text area, no char limit		N	Skip Logic Group*
115328	R	How would you improve the site's search feature?				Text area, no char limit		N	Skip Logic Group*
15329		What source brought you to this website today?	CJI5329A01	Search engine (Google, Bing, etc.)		Radio button, one-up vertical	Single	Y	Skip Logic Group*
			CJI5329A02	Prior visit (or had bookmarked/saved as favorite)					
			CJI5329A03	Referred by another Dept. of Justice or OJP site					
			CJI5329A04	Referred by different website, other than DOJ or OJP sites					
			CJI5329A05	Social media (Twitter, Facebook, etc.)					
			CJI5329A06	News source (magazine/newspaper/radio/television)					
			CJI5329A07	Referred by a professional or academic acquaintance	_				
			CJI5329A08	Referred by a friend or family member					
			CJI5329A09	Other	K				
15330	K	Please specify how you learned about this website:				Text area, no char limit		N	Skip Logic Group*
15331		If you could make one change/improvement to this website, what would it be?				Text area, no char limit		N	
15332		Do you subscribe to NCJRS?	CJI5332A01	I subscribe to JUSTINFO and receive just the biweekly email newsletter		Radio button, one-up vertical	Single	Y	
			CJI5332A02	I am registered with NCJRS and receive JUSTINFO as well as being on the NCJRS mailing list					
			CJI5332A03	In addition to one of the above, I also receive the NCJRS RSS feed					
			CJI5332A04	I receive the NCJRS RSS feed, but not JUSTINFO					
			CJI5332A05	No, but I intend to subscribe or register in the future for at least one of these					
			CJI5332A06	No, I have no interest in subscribing or registering					
115333		Did you use the Library/Abstracts today?	CJI5333A01	Yes	L,M,N,O	Radio button, one-up vertical	Single	Y	Skip Logic Group
			CJI5333A02	No					
15334	L	Please select all the abstract features you used today:	CJI5334A01	Weekly Accessions List		Checkbox, one-up vertical	Multi	Y	Skip Logic Group
			CJI5334A02	International Monthly Accessions List					
			CJI5334A03	Find in a Library (WorldCat)					
			CJI5334A04	Order Photocopy					
			CJI5334A05	Interlibrary Loan					
			CJI5334A06	Donate Materials					
15335	М	How did you access the abstracts?	CJI5335A01	Site Search (search box at top right of page)		Radio button, one-up vertical	Single	Υ	Skip Logic Group
			CJI5335A02	Abstract Database Search					
			CJI5335A03	Search Engine (Google, Bing, etc.)					
			CJI5335A04 CJI5335A05	Direct link Other					

CQ Label Visit Frequency

Org.Affiliation

OE_Affiliation
Role

Other role Activities

OE_Activities

Topic of Interest

Other Topic Crime Topic CQ Label

Other Crime Topic

Able to Find

OE_Not Found
Do Next

OE_Do Next
Primary Method

Other Method

Navigation

OE_Nav Link

OE_Navigate
Search Usage

CQ Label Search Experience

OE_Search Terms

OE_Search Error

OE_Search Issue
OE_Search
Improve
How Found

OE-Found

Improvements Subscribe

Abstract Library Use

Abstract Features

Abstract Access

OE-Access

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	Logic			Answer Choices			Single or	Required	
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			CJI5304A02 CJI5304A03	Daily/more than once a day At least once a week	_				
			CJI5304A03 CJI5304A04	At least once a month	-				
			CJI5304A04 CJI5304A05	Every few months					
			CJI5304A06	Once every six months or less often	-				
CJI5305		What best describes your organizational affiliation?	CJI5305A01	Federal government		Radio button, one-up vertical	Single	Υ	Skip Logic Group*
00.0000			CJI5305A02	State government		Tradio Battori, Grio ap Vortica.	- Cinigio		On P Logic Croup
			CJI5305A03	County government					
			CJI5305A04	Indian Tribal government					
			CJI5305A05	Municipal government					
			CJI5305A06	Media					
			CJI5305A07	Private sector					
			CJI5305A08	Non-profit					
			CJI5305A09	University/college/school faculty or staff					
			CJI5305A10	Student					
			CJI5305A11	General public	_				
			CJI5305A12	International (Outside U.S.)	-				
2.115000		Discontinuo de contra de c	CJI5305A13	Other	Α	Total of OO ob		—	Older Leville
CJI5306	Α	Please briefly describe your other affiliation:	C1/E207404	Low enforcement officer or official		Text field, <100 char	Cirrel	N Y	Skip Logic Group*
CJI5307		Which category best describes you?	CJI5307A01 CJI5307A02	Law enforcement officer or official Corrections officer or official	-	Radio button, one-up vertical	Single	Y	Skip Logic Group*
			CJI5307A02 CJI5307A03	Courts/judicial system					
			CJI5307A03	Academic researcher					
			CJI5307A05	Victim Service Provider					
			CJI5307A06	Juvenile Justice Specialist/Provider	_				
			CJI5307A07	Educator or trainer	-				
			CJI5307A08	Student	_				
			CJI5307A09	Social worker/mental health/counselor					
			CJI5307A10	Elected/appointed official					
			CJI5307A11	Media					
			CJI5307A12	Community or faith-based organization member					
			CJI5307A13	General Public					
			CJI5307A14	Other	w				
CJI5308	W	Please briefly describe your other role:				Text field, <100 char		N	Skip Logic Group*
CJI5309		Did you do any of the following on the NCJRS site today?	CJI5309A01			Checkbox, one-up vertical		Y	Skip Logic Group*
		(select all that apply)		Researched information or data on a topic or issue			Multi		
			CJI5309A02	Read or ordered a specific publication					
			CJI5309A03	Identified grant/funding opportunities	_				
			CJI5309A04	Subscribed to a mailing list, listserv, or RSS feed					
			CJI5309A05 CJI5309A06	Located conferences, seminars, or other events	_				
			CJI5309A06 CJI5309A07	Updated mailing list, listserv, or other account information					
			CJI5309A07 CJI5309A08	I was just browsing, with no specific purpose Other	В				
		Please describe briefly the other activities you came to	CJ15309A08	Otter	В	Text field, <100 char		N	Skip Logic Group*
CJI5310	В	NCJRS for:				Text lield, <100 Chai		l IN	Skip Logic Group
CJI5311		Which category best describes your primary topic of	CJI5311A01			Radio button, one-up vertical		Y	Skip Logic Group*
		interest?		Corrections/detention			Single		.,
			CJI5311A02	Arrests/convictions/sentencing					
			CJI5311A03	Courts					
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			CJI5311A07	Juvenile justice/delinquency					
			CJI5311A08	Law enforcement/policing					
				Specific type or category of crime	T				
			CJI5311A09						
			CJI5311A10	Information about drugs or substance abuse					
			CJI5311A10 CJI5311A11	Information about drugs or substance abuse Crime prevention or partnership programs					
			CJI5311A10 CJI5311A11 CJI5311A12	Information about drugs or substance abuse Crime prevention or partnership programs Victims of crime or victim assistance programs					
			CJI5311A10 CJI5311A11	Information about drugs or substance abuse Crime prevention or partnership programs	U				
ACQinh0020226	U	Please briefly describe your primary topic of interest:	CJI5311A10 CJI5311A11 CJI5311A12 CJI5311A13	Information about drugs or substance abuse Crime prevention or partnership programs Victims of crime or victim assistance programs	U	Text field, <100 char		N	Skip Logic Group*
	U T	Which specific type or category of crime best describes	CJI5311A10 CJI5311A11 CJI5311A12	Information about drugs or substance abuse Crime prevention or partnership programs Victims of crime or victim assistance programs Other	U	Text field, <100 char Drop down, select one	Single	N Y	Skip Logic Group*
			CJI5311A10 CJI5311A11 CJI5311A12 CJI5311A13 CJI5312A01	Information about drugs or substance abuse Crime prevention or partnership programs Victims of crime or victim assistance programs Other Homicide	U		Single		Skip Logic Group*
		Which specific type or category of crime best describes	CJI5311A10 CJI5311A11 CJI5311A12 CJI5311A13 CJI5312A01 CJI5312A02	Information about drugs or substance abuse Crime prevention or partnership programs Victims of crime or victim assistance programs Other Homicide Assault	U		Single		Skip Logic Group*
		Which specific type or category of crime best describes	CJI5311A10 CJI5311A11 CJI5311A12 CJI5311A13 CJI5312A01 CJI5312A02 CJI5312A03	Information about drugs or substance abuse Crime prevention or partnership programs Victims of crime or victim assistance programs Other Homicide Assault Rape and sexual assault	U		Single		Skip Logic Group*
ACQinh0020226 CJI5312		Which specific type or category of crime best describes	CJI5311A10 CJI5311A11 CJI5311A12 CJI5311A13 CJI5312A01 CJI5312A02	Information about drugs or substance abuse Crime prevention or partnership programs Victims of crime or victim assistance programs Other Homicide Assault	U		Single		Skip Logic Group*

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pink: ADDITION

11/21/2012

	at i			NCJRS (OJP Program) CUSTOM QUESTION LIST					
QID	Skip Logic Label	Question Text	AnswerIDs (DOT)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instruction
ŲБ	Lubei	Question Text	CJI5312A06	Kidnapping	Okip to	Type (select from list)	Ividia	1714	opecial instruction
			CJI5312A07	Human trafficking					
			CJI5312A08	Terrorism					
			CJI5312A09	Hate crimes					
			CJI5312A10	Organized crime					
			CJI5312A11	Gangs					
			CJI5312A12	Other violent crime (carjacking, stalking, etc.)					
			CJI5312A13	Drug crimes	_				
			CJI5312A14	Burglary/larceny/theft	_				
			CJI5312A15	Motor vehicle theft	_				
			CJI5312A16	Arson	_				
			CJI5312A17 CJI5312A18	Identity theft/cybercrime Financial crimes/investment fraud/money laundering	-				
			CJI5312A18 CJI5312A19	Other property crime	-				
			CJI5312A19 CJI5312A20	Driving under the influence/impaired driving	_				
			CJI5312A21	Prostitution	-				
			CJI5312A21	Immigration offenses	_				
			CJI5312A23	Other	UU				
F010	UU	Please briefly describe your primary topic of interest:				Text field, <100 char		N	Skip Logic Group
5313 5314	00	Were you able to find what you were looking for on the	CJI5314A01	I found the information, and it was VERY HELPFUL		Radio button, one-up vertical	Single	Y	Skip Logic Group
		NCJRS site?	CJI5314A02	I found the information, but it was TOO MUCH INFORMATION to be useful	-				
			CJI5314A03	I found the information, but it was HARD TO UNDERSTAND	_				
			CJI5314A04	I found related information but it was NOT ENOUGH	-				
			CJI5314A05	I was NOT able to find the information I was looking for	Х, Ү				
			CJI5314A06	I was JUST BROWSING	7				
			CJI5314A07	Don't know yet					
5315	Х	Please tell us specifically what were you unable to find:				Text area, no char limit		N	Skip Logic Group
5316	Y	What will you do next?	CJI5316A01	Continue looking on this site or try again later		Radio button, one-up vertical	Single	Y	Skip Logic Group
			CJI5316A02	Contact NCJRS by telephone					
			CJI5316A03	Contact NCJRS via email	_				
			CJI5316A04	Use Chat/Online Assistance					
			CJI5316A05	Contact NCJRS through regular mail	_				
			CJI5316A06	Try another website or other resource	_				
			CJI5316A07	Nothing, although I did not find what I was looking for	⊢ .				
5317	Z	Diagos deserbs what you will do next	CJI5316A08	Other	Z	Tout area no shor limit		N	Clair Logio Crous
5318		Please describe what you will do next: What is the primary method you used to look for information on the NCJRS website?	CJI5318A01	Top Navigation Bar (Publications/Products, Library/Abstracts, Grants, etc.)		Text area, no char limit Radio button, one-up vertical	Single	N Y	Skip Logic Group Skip Logic Group
			CJI5318A02	Used left-side Topics column and chose specific topic or subtopic					
			CJI5318A03	A-Z Topics List (full alphabetical list of topics)					
			CJI5318A04	Links within home page text					
			CJI5318A05	Site Search (search box at top right of page)					
			CJI5318A06	Advanced Search					
			CJI5318A07	Q&A Search	_				
			CJI5318A08	NCJRS Abstracts Database Search					
			CJI5318A09	NCJ Thesaurus Search					
			CJI5318A10	Events Search					
			CJI5318A11 CJI5318A12	I already knew the area to go to or had specific page bookmarked Other	D				
5319	D	Please tell us your primary method of looking for information	C013010A12			Text area, no char limit		N	Skip Logic Group
5320		on this site: How would you describe your navigation experience on this site today? (Please select all that apply)	CJI5320A01	I had no difficulty navigating/browsing on this site		Checkbox, one-up vertical	Multi	Y	Skip Logic Group
		Site today: (1 lease select all triat apply)	CJI5320A02	Links often did not take me where I expected					
			CJI5320A02	Had difficulty finding relevant information					
			CJI5320A04	Links/labels are difficult to understand					
			CJI5320A05	Too many links/navigational options to choose from					
			CJI5320A06	Had technical difficulties (error messages, broken links, etc.)	E				
			CJI5320A07	Could not navigate back to previous information					
			CJI5320A08	I had a navigation difficulty not listed above:	F				
5321	E	Please describe which links were broken or had error messages:				Text area, no char limit		N	Skip Logic Group
322	F	Please briefly describe your navigation difficulty:				Text area, no char limit		N	Skip Logic Group
323		Did you use any search features on this site today?	CJI5323A01	Yes	G	Radio button, one-up vertical	Single	Y	Skip Logic Group
		,	CJI5323A02	No	_				

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				NCJRS (OJP Program) CUSTOM QUESTION LIST					
QID	Skip Logic Label	Ouestion Text	AnswerIDs (DOT)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instruction
JI5324		Please tell us about your experience with the site's search		Search results were helpful	0	Radio button, one-up vertical	Single	Y	Skip Logic Group*
		features today. (Please select the best description)							
			CJI5324A02	Results were not relevant/not what I wanted	R				
			CJI5324A03	Too many results/I needed to refine my search	R				
			CJI5324A04	Not enough results					
			CJI5324A05	Returned NO results	н				
			CJI5324A06	Received error message(s)	1				
			CJI5324A07	Search speed was too slow					
			CJI5324A08	I experienced a different search issue (please explain):	J				
15325	н	What search term(s) did you use?				Text area, no char limit		N	Skip Logic Group*
15326	I	Please describe what errors or broken links you experienced with the search feature:				Text area, no char limit		N	Skip Logic Group*
15327	J	Please describe your issue with the search feature:				Text area, no char limit		N	Skip Logic Group*
115328	R	How would you improve the site's search feature?				Text area, no char limit		N	Skip Logic Group*
15329		What source brought you to this website today?	CJI5329A01	Search engine (Google, Bing, etc.)		Radio button, one-up vertical	Single	Y	Skip Logic Group*
			CJI5329A02	Prior visit (or had bookmarked/saved as favorite)					
			CJI5329A03	Referred by another Dept. of Justice or OJP site					
			CJI5329A04	Referred by different website, other than DOJ or OJP sites					
			CJI5329A05	Social media (Twitter, Facebook, etc.)					
			CJI5329A06	News source (magazine/newspaper/radio/television)					
			CJI5329A07	Referred by a professional or academic acquaintance	_				
			CJI5329A08	Referred by a friend or family member					
			CJI5329A09	Other	K				
15330	K	Please specify how you learned about this website:				Text area, no char limit		N	Skip Logic Group*
15331		If you could make one change/improvement to this website, what would it be?				Text area, no char limit		N	
15332		Do you subscribe to NCJRS?	CJI5332A01	I subscribe to JUSTINFO and receive just the biweekly email newsletter		Radio button, one-up vertical	Single	Y	
			CJI5332A02	I am registered with NCJRS and receive JUSTINFO as well as being on the NCJRS mailing list					
			CJI5332A03	In addition to one of the above, I also receive the NCJRS RSS feed					
			CJI5332A04	I receive the NCJRS RSS feed, but not JUSTINFO					
			CJI5332A05	No, but I intend to subscribe or register in the future for at least one of these					
			CJI5332A06	No, I have no interest in subscribing or registering					
115333		Did you use the Library/Abstracts today?	CJI5333A01	Yes	L,M,N,O	Radio button, one-up vertical	Single	Y	Skip Logic Group
			CJI5333A02	No					
15334	L	Please select all the abstract features you used today:	CJI5334A01	Weekly Accessions List		Checkbox, one-up vertical	Multi	Y	Skip Logic Group
			CJI5334A02	International Monthly Accessions List					
			CJI5334A03	Find in a Library (WorldCat)					
			CJI5334A04	Order Photocopy					
			CJI5334A05	Interlibrary Loan					
			CJI5334A06	Donate Materials					
15335	М	How did you access the abstracts?	CJI5335A01	Site Search (search box at top right of page)		Radio button, one-up vertical	Single	Υ	Skip Logic Group
			CJI5335A02	Abstract Database Search					
			CJI5335A03	Search Engine (Google, Bing, etc.)					
			CJI5335A04 CJI5335A05	Direct link Other					

CQ Label Visit Frequency

Org.Affiliation

OE_Affiliation
Role

Other role Activities

OE_Activities

Topic of Interest

Other Topic Crime Topic CQ Label

Other Crime Topic

Able to Find

OE_Not Found
Do Next

OE_Do Next
Primary Method

Other Method

Navigation

OE_Nav Link

OE_Navigate
Search Usage

CQ Label Search Experience

OE_Search Terms

OE_Search Error

OE_Search Issue
OE_Search
Improve
How Found

OE-Found

Improvements Subscribe

Abstract Library Use

Abstract Features

Abstract Access

OE-Access

Holiday 2010 Custom Question Setup

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			CUSTOM QUESTION LIST				
QID (Group ID) Generic "spend" intention for benchmarking and to compare to 2008, 2009 and 2010 Spend intention with this retailer	Skip Logic Label	Question Text Do you expect to spend more or less online during the 2010 holiday season compared to 2009? Do you expect to spend more or less online during the 2010 holiday season with retailer.com compared to 2009?	Answer Choices (limited to 50 characters) A lot more Please use the following guidelines: - DO NOT MODIFY THE WORDING of the ANS' - DO NOT ADD ANSWER CHOICES OR DELETE - DO NOT CHANGE ORDER OF ANSWER CHOIC order changed, please request randomization - DO NOT change the CQ LABELS - You may change your company name in the	ANSWE ES, if yo	R CHOICES u would like answe		Required Y/N Y
	R	Why do you expect to spend more online with retailer.com this holiday season? (please select all that apply)	A little more I expect to spend about the same amount as last year A little less A lot less Not sure Promotions (\$ or % off offers) Quality of merchandise Merchandise selection Good return policy Online product prices Shipping costs Availability of merchandise	R S S	Checkbox, one-up vertical	Multi	Y
				Z			



Special Instructions
Skip Logic Group
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Holiday 2011 Custom Question Setup

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YOU MUST KEEP THE CQ LABELS AS THEY ARE LABELED BELLOW. ADDRONblue --> REMORDING

				CUSTOM QUESTION	N LIST						
QID	Skip Logic Label	Question Text Do you expect to spend more or less online holday season compared to 2010?		Answer Choices (unified to 50 characters) A lot more A litle more expect to spend about the same amount as last year expect to spend about the same amount as last year A little less.	Skip to	Type (select from list) Drop down, select one	Single or Multi Single	Required Y/N Y	Special Instructions	CQ Label H2011-Spend general	Application Notes Benchmarking question for 2000 should be a part of all Holiday questions
	A	Do you expect to spend more or less online holdsy season with smaller some compared to with the smaller some compared to spend more online with holdsy season? (glease select all that apply)		I ddni purchase asything from enterior last year A bit more A liste more Frequent is general about the same amount as last year recept to spend about the same amount as last year A but less Pouncions (5 or % off offers)	A A B B	Drop down, select one Checkbox, one-up vertical	Single Multi	Y	Skip Logic Group	H2011-Spend retailer H2011-Spend more	Added in 2009, relates directly to the retailer and should be a part of the holiday battery
				Quiting of menthandriae Menthandriae selection Good return policy Critice prolicel protes Critice prolicel protes Critical protes Description Good Protes protes Description D	С				Randomize Anchor Answer Choice		
	В	Unter treaton to spend more conver. Why do you expect to spend less online who holiday season? (please select all that app	ith retailer.com this	Promotions were not appealing (3 or % of offers) Quality of merchandise Pour merchandise selection Return policy I'm trying to seve more and spend less Owine product promotions of the promotion of the policy of the product produc		Text area, no char limit Checkbox, one-up vertical	MulS	Ÿ	Skip Logic Group Randomize	H2011-Spend more other H2011-Spend less	
	СС	Other reason to spand less celine: Please tell us what you did on retailer.com to	oday.	Other (please specially) made a purchase for myself loday bought a gift for someone ethe today was trooding solday to purchase at one later was brooking solday to purchase at one of the store locations was brooking solday to purchase at one of the store locations was brooking solday to see what you have	cc	Text area., no char limit Radio bulton, one-up vertical	Single	N Y	Anchor Answer Choice Skip Logic Group Randomize Anchor Answer Choice	H2011-Spend less other H2011-task accomp	Only ask if you do not have a "What did you do?" question. I not replace what you have you w lose trending.
		What else did you do on retailer.com today? Did you access (insert retailer's name h or mobile shopping app while holiday sh Why did you do so? (please select all the		Yes No To compare different products To look up protect specifications To look up rotect specifications	A	Text area, no char limit Radio button, one-up vertical Checkbox, one-up vertical	Single Multi-select	N Y	Skip Logic Group Skip Logic Group Skip Logic Group Skip Logic Group Randomize	H2011-lask accomp other H2011-access mobile H2011-why access mobile	Should be used if retailer has a mobile app
	В	Please specify the other reason you acce website or app from a mobile device:	essed the company's	To view product reviews To make a purchase To find a store location Autoflier reson: Yes	В	Text area, no char limit	Single	N Y	Anchor Answer Choice Skip Logic Group	H2011-access other H2011-why access other H2011-mobile any	
		Have you ever used a mobile device t retailer's website, mobile website, or mo	- DO NOT MO	e following guidelines: DDIFY THE WORDING of the ANSWER CHOICES D ANSWER CHOICES OR DELETE ANSWER CHOICES NAGE ORDER OF ANSWER CHOICES, if you would like ans	rwot-						Should be asked of all regardless they have a mobile device app o not. It is a global question gettir a read on visitors.
	AA	Which of the following ways did you u device this holiday season? (please s	order change - DO NOT cha	in John Service Choices, in you would like airst, in please request randomization inge the CQ LABELS inge your company name in the question which is highli			Multi	¥	Skip Logic Group Exclusive Answer Choice	H2011-mobile use	Global use of mobile app, can be asked of all
	A	How did you use your mobile device whi holiday season? (please select all that ap	iply)	accessed a competion's website accessed a stopping comparison website (Shoppila com, Shopping com) accessed to stopping comparison website (Shoppila com, Shopping com) accessed competitive stoble shopping app		e-up vertical	MulS	Y	Skip Logic Group Skip Logic Group	H2011-mobile use store	
		Please think about your shopping preference in general, which of the following is your prefer the type of product you researched or purch	erred way to shop for hased today?	Research and buy online, have product delivered Research and buy online, pick up in store Research in a catalog and call to order Research mine, and to order Research collection of the collection Research collection Research collection Research collection Research store, buy online Research store, buy online Research and buy in store Research and buy in store Research collection Res		Radio button, one-up vertical	Single Exclusive Answer Choice	Y	Randomize Randomize	H2011-shop preference	Should be a part of the Holiday battery of questions. Gets at shopping perference and will be left on after January.

Festive Season 2011 Custom Question Setup

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			сизтом question	ON LIST						
QID	Skip Logic Label	Question Text Do you expect to speed more or less ordine during the 2011 feative between compared to 2010?	Answer Choices (united to 5d characters) A lot more A little more expect to spend about the same amount as last year A little less	Skip to	Type (select from list) Drop down, select one	Single or Multi Single	Required Y/N Y	Special Instructions	CQ Label H2011-Spend general	Application Notes Benchmarking question fro 2006 should be a part of all Holiday questions
	A	- DO NOT MODIFY - DO NOT ADD ANS - DO NOT CHANGE order changed, ple: order changed, ple: - DO NOT change the	our company name in the question which is highlighted		town, selectione box, one-up vertical	Single Multi	Y	Skip Logic Group Skip Logic Group Randomize	H2011-Spend retailer H2011-Spend more	Added in 2009, relates directly the retailer and should be a part the holiday battery the holiday battery
			Availability of merchandise Better personal economic circumstances this year Other (please specify):	cc				Anchor Answer Choice		
	B	Other reasons to agend more colore. Why dip you expect to specific so colore with installations all this tracker seasons? (please select all that apply)	Promotions were not appealing (c or % of offers) Quality of merchandise Poor merchandise selection Pooling product of the control of the con		Text area, no charlimit Checkbox, one-up vertical	Multi	N Y	Skip Logic Group Randomize	H2011-Spend more other H2011-Spend less	
		Other reason to spend less online:	Worse personal economic circumstances this year Other (please specify):	С	Text area, no char limit		N	Anchor Answer Choice	H2011-Spend less other	
		Please tell us what you did on retailer could today.	made a purchase for myself today Securit a still for conserve site boday was browning baday to purchase and one of the boday was browning baday to purchase at one of the store locations was browning baday to purchase at one of the store locations was browning baday to see what you have	A	Radio button, one-up vertical	Single	Y	Skip Logic Group Randomize Anchor Answer Choice	H2011-task accomp	Only ask if you do not have a "What did you do?" question. D not replace what you have you w lose trending.
	A	What else did you do on retaller.co.uk today? Did you access (insert retailer's name here) mobile website, for mobile shooping and while Christmas shooping this	Yes	A	Text area, no char limit Radio button, one-up vertical	Single	N Y	Skip Logic Group Skip Logic Group	H2011-task accomp other H2011-access mobile	Should be used if retailer has a
	A	or mouse snopping app write Crinstmas snopping this year? Why did you do so? (please select all that apply)	No To compare different products To look up price information about a product To look up price information about a product To look up product specifications	,	Checkbox, one-up vertical	Multi	Y	Skip Logic Group Randomize	H2011-why access mobile	mobile app
			To view product reviews To make a purchase To find a store location						-	
	В	Please specify the other reason you accessed the company's	Another reason:	В	Text area, no char limit		N	Anchor Answer Choice Skip Logic Group	H2011-access other H2011-why access other	
		website or app from a mobile device:	Yes	AA	Radio button, one-up vertical	Single	Y		H2011-mobile any	Should be asked of all regardless they have a mobile device app onot. It is a global question gettin a read on visitors.
		Have you ever used a mobile device to access any retailer's website, mobile website, or mobile shopping app?	No, and I don't plan to No, but I might in the future Not sure							a read on visitors.
	AA	Which of the following ways did you use your mobile device during the festive season? (please select all that apply)	used my mobile device to access the Internet to research products (compare product details, oble up price; find store locations, etc.) made purchases ordine from my mobile device tused my mobile device to compare products or prices whilst shopping in person in a store tused my mobile device to compare products or prices whilst shopping in person in a store tused retailer-developed mobile shopping apps. None of the above	A A A	Checkbox, one-up vertical	Multi		Skip Logic Group Exclusive Answer Choice	H2011-mobile use	Global use of mobile app, can b asked of all
	A	Now did you use your mobile device while in retail stores during the festive season? (please select all that apply)	accessed the store's website accessed a competion's website accessed a shapping companion website (e.g. Shappilla.co.uk, Shapping.com accessed the store in mobile shapping gap		Checkbox, one-up vertical	Multi	Ÿ	Skip Logic Group	H2011-mobile use store	
		Please think about your shopping preferences. In general, which of the bibouring is your preferred way to shop for the type of predict yes researched or purchased finday?	accessed a compensor's mobile shopping app None of the slowe Research and buy online, have product delivered Research and buy online, pick up in store Research online, buy online, pick up in store Research solve, call to order Research solve, buy in store Research size, buy online Research size, buy online		Radio button, one-up vertical	Single	Y	Exclusive Answer Choice Randomize	H2011-shop preference	Should be a part of the Holida battery of questions. Gets at shopping preference and will b left on after January.