



OMB No.: 1205-0469

Expires: UPDATE

ATTACHMENT C

Workforce Investment Streamlined Performance Reporting (WISPR) System:

Data Preparation and Reporting Handbook

Prepared By
Office of Performance and Technology
Employment and Training Administration
United States Department of Labor

OMB Burden Statement: These reporting instructions have been approved under the Paperwork Reduction Act of 1995. Persons are not required to respond to this collection of information unless it displays a currently valid OMB number. Obligation to respond is required to obtain or retain benefits (Workforce Investment Act [Section 185(a)(2)], Wagner-Peyser Act [29 USC 49i] and Trade Adjustment Assistance [20 CFR 617.61]). [The quarterly Ppublic reporting burden of 4.484 hours](#) for this collection of information, which is to assist with planning and program management and to meet Congressional and statutory requirements, includes time to review instructions, search existing data sources, gather and maintain the data needed, and complete and review the collection of information. Send comments regarding this burden estimate, or any other aspect of this collection, including suggestions for reducing burden, to the U.S. Department of Labor, Employment and Training Administration, Office of [Performance and Technology Policy Development and Research](#), Room [S-5206N5461](#), 200 Constitution Avenue, NW, Washington, DC 20210.

September 2008



TABLE OF CONTENTS

SECTION	PAGE
I. Purposes of the Handbook.....	21
II. General Reporting Guidance.....	2
II.1 Structure of the WISPR system.....	2
II.2 Workforce Programs Covered by the Handbook.....	2
II.3 Due Dates.....	23
II.4 Submission Procedures.....	24
II.5 Statement of Burden and Revisions to the Handbook.....	28
III. Quarterly Report on Services to Employer Customers.....	210
III.1 Introduction.....	210
III.2 Report Format and Specifications.....	210
III.3 Reporting Instructions.....	212
III.3.1 Section A: Grantee Identifying Information.....	212
III.3.2 Section B: Customer Summary Information.....	212
III.3.2.1 Section B.1: Employer Customers Served.....	212
III.3.2.2 Section B.2: State Job Bank Holdings.....	213
III.3.2.3 Section B.3: Employer Customers Served and Job Openings by Industry Sector.....	213
III.3.3 Section C: Customer Services and Activities.....	215
III.3.4 Section D: Performance Results (Optional).....	218
III.3.5 Section E: Report Certification/ Additional Comments.....	218
IV. Quarterly Reports on Services to Job Seeker Customers.....	220
IV.1 Introduction.....	220
IV.2 Workforce Investment Performance Report.....	221
IV.2.1 Report Format and Specifications.....	221
IV.2.2 Reporting Instructions.....	222
IV.2.2.1 Section A: Grantee Identifying Information.....	222
IV.2.2.2 Section B: Customer Summary Information.....	224
IV.2.2.3 Section C: Customer Services and Activities.....	229
IV.2.2.4 Section D: Performance Results.....	233
Section D.1 Adult Performance Measures.....	233
Section D.2 Youth Performance Measures.....	237
Section D.3 Additional WIA Title IB Performance Measures.....	240
IV.2.2.5 Section E: Report Certification/Additional Comments.....	241
IV.3 Eligible Veterans and Transitioning Service Members Services Report.....	243
IV.3.1 Report Format and Specifications.....	243
IV.3.2 Reporting Instructions.....	244
IV.3.2.1 Section A: Grantee Identifying Information.....	244
IV.3.2.2 Section B: Customer Services and Activities.....	245
IV.3.2.3 Section C: Report Certification/ Additional Comments	250
V. WORKFORCE INVESTMENT STANDARDIZED RECORD DATA (WISRD).....	251
V.1 Introduction.....	251
V.2 WISRD Reporting Specifications.....	251
V.3 How to Read the WISRD Layout.....	252



EMPLOYMENT AND TRAINING ADMINISTRATION

V.4 Additional Guidance on the Collection of EEO Data.....[255](#)

VI. Appendices.....[258](#)

Appendix A: Employer Services Report.....[259](#)

Appendix B: Workforce Investment Performance Report.....[263](#)

Appendix C: Services to Veterans, Other Eligible Persons, and TSMs Report.....[269](#)

Appendix D:WISRD Specifications and Reporting Schedule.....[272](#)



PREFACE

This **Workforce Investment Streamlined Performance Reporting (WISPR) System: Data Preparation and Reporting Handbook** contains important reporting and record keeping instructions for use by all grantees administering Wagner-Peyser, Jobs for Veterans State Grants, Workforce Investment Act (WIA) Title IB, National Emergency Grants, and Trade Adjustment Assistance (TAA) programs funded by the United States Department of Labor (USDOL). The primary purposes of this Handbook are to:

1. Establish a standardized set of data elements, definitions, and specifications that can be used to describe the characteristics, activities, and outcomes of job seeker and employer customers served through the One-Stop delivery system;
2. Facilitate the collection and reporting of valid, consistent, and complete information on job seekers and employer customers in order to support the overall management, evaluation, and continuous improvement of workforce programs at the local, state, and federal levels; and
3. Reduce duplicate record keeping and report submission by allowing grantees administering multiple USDOL-funded workforce programs to utilize a single integrated set of data specifications and formats to report on a job seeker's and employer's interaction with the One-Stop delivery system.

Contents of the Handbook

This Handbook contains both general reporting and record keeping instructions for use by grantees administering workforce programs, and specific quarterly report formats to support the collection, maintenance, and reporting of customer information to the USDOL.

- I. Purposes of the Handbook: Describes the underlying rationale for grantee use of the Handbook.
- II. General Reporting Guidance: Provides additional instructions concerning the USDOL programs covered by the Handbook, due dates for the submission of all quarterly reports and records, and common submission procedures for use by all grantees. In anticipation of future updates, a brief description of the process for making changes to the Handbook has been included.
- III. Quarterly Report on Services to Employer Customers: Contains a uniform report format and set of related instructions that support grantee reporting on the levels of employer participation in the One-Stop delivery system and the types of services provided to this important customer.

- IV. Quarterly Reports on Services to Job Seeker Customers: Contains two standardized quarterly report formats and related instructions that support grantee reporting on TAA Applicants and Covered Entrants, as well as services to job seeker customers (including veterans, other eligible persons, and transitioning service members) and performance outcomes based on a set of common measures and other appropriate performance indicators as required by statute.
- V. Workforce Investment Standardized Record Data: Contains a general introduction to assist grantees in understanding how to read the individual record layout, and includes a complete list of data elements (with definitions) considered important to the management and evaluation of workforce programs providing participant services. Coding values, field size/data type markers, and an applicability guide that maps each data element to one or more workforce programs covered by this Handbook are also included to place each data collection item in its proper context.
- VI. Appendices: Contains standardized report formats, schedules for reporting, and additional specifications designed to assist grantees in collecting, maintaining, and reporting consistent performance information to the Department on a quarterly basis.

I. PURPOSES OF THE HANDBOOK

The primary purposes of this Handbook are to:

1. Establish a standardized set of data elements, definitions, and specifications that can be used to describe the characteristics, activities, and outcomes of job seeker and employer customers served through the One-Stop delivery system;
2. Facilitate the collection and reporting of valid, consistent, and complete information on job seekers and employers in order to support the overall management, evaluation, and continuous improvement of workforce programs at the local, state, and federal levels; and
3. Reduce duplicate record keeping by allowing grantees administering multiple USDOL-funded workforce programs to utilize a single set of data specifications and formats to report on a job seeker's and employer's interaction with the One-Stop delivery system.

It is USDOL's policy to ensure accuracy, uniformity, and comparability in the reporting of statistical data derived from state and local workforce agency operations through grantee adherence to federal definitions of reporting items, use of standardized report formats, observance of reporting due dates, and regular validation of reporting items. The reporting and record keeping requirements contained within this Handbook will support budget development activities by USDOL, the Administration, and Congress, especially with regard to the impact of different levels of financial assistance on program services and outcomes.

The use of a standard set of reporting specifications at all levels of the workforce system helps improve the quality of services by reconciling conflicting administrative requirements and procedures and facilitating meaningful evaluation, realistic planning, and effective management of workforce development programs. When customer data are collected, maintained, and reported consistently at a basic level (e.g., grantee field office or One-Stop Career Center), performance information can be aggregated from each program and reported to higher levels with greater confidence that the data are comparable from customer to customer, from program to program, and from year to year.

Accurate and comprehensive management information on employers and job seekers served through the one-stop delivery system is needed to make appropriate, cost-effective, and timely decisions about state and federal investments in workforce development activities. The performance information available through this Handbook is useful to One-Stop Career Center managers, public and private workforce agencies, service providers, state program administrators engaged in policy development and program planning, and evaluation researchers involved in the analysis of former employers and job seekers served by the One-Stop delivery system. This Handbook will also be useful to elected officials at all levels of governance and members of the public



EMPLOYMENT AND TRAINING ADMINISTRATION

interested in the management and accountability of workforce program investments.



II. GENERAL REPORTING GUIDANCE

II.1 STRUCTURE OF THE WISPR SYSTEM

States and other grantees administering multiple USDOL grants are currently required to produce separate performance reports by using different forms, definitions, instructions, and submission procedures. In some instances, there is confusion regarding the time periods used for calculating program performance, what data are to be reported, and how the data are prepared for submission on a timely basis. These inconsistencies limit the Department's ability to make the most effective use of grantee data for reporting on the progress of programs to the Administration and Congress, and impose unnecessary administrative burdens on grantees that seek to coordinate service delivery and performance measurement in a local One-Stop environment.

The reporting and record keeping requirements contained in this Handbook are designed to strengthen the Department's various program performance reporting systems into a single streamlined reporting structure. This comprehensive reporting structure features a set of uniform quarterly report formats for capturing services to employer and job seeker customers across programs, including a special report on services to the nation's veterans, other eligible persons, and transitioning service members. A standardized set of data elements that includes information on participant demographics, types of services received, and performance outcomes based on a set of common measures defined consistently across programs are key components of this reporting structure. This WISPR System will be used to respond more quickly and effectively to the management information needs of Congress, the Administration and the general public.

II.2 WORKFORCE PROGRAMS COVERED BY THE HANDBOOK

Grantees administering formula or statewide reserve funds under the following USDOL programs must utilize the report formats, individual record specifications, and submission procedures documented in this Handbook to certify performance results on a quarterly basis:

- ❖ Wagner-Peyser Employment Service/Jobs for Veterans State Grants, which include the following:
 - *Wagner-Peyser Act Program*
 - *Jobs for Veterans Programs (including the Local Veterans' Employment Representative (LVER) and Disabled Veterans' Outreach Programs (DVOP))*
- ❖ Workforce Investment Act (WIA) Title I Programs, which include the following:
 - *WIA Title IB Adult Program*



EMPLOYMENT AND TRAINING ADMINISTRATION

- *WIA Title IB Dislocated Worker Program (including individuals receiving services financially assisted by WIA section 134(a)(1)(A) - rapid response)*
 - *WIA Title IB Youth Program*
 - *National Emergency Grant Program (WIA Title ID section 173)*
- ❖ Trade Adjustment Assistance (TAA) Program





In addition, the WIA Title IB 15% statewide activities, which are authorized under WIA section 134(a), that are included in this quarterly report are those program activities that involve the enrollment of individuals eligible to receive WIA Title IB services (e.g., adult, dislocated worker, or youth). Conversely, if state or local activities do not involve the enrollment of individuals to receive services, performance information is not included in the WISPR System.

Examples of such exceptions include activities where:

- (a) the state is conducting a statewide activity that does not involve direct services (e.g., research or evaluation); or
- (b) the statewide activity is structured to provide services that are highly specialized, such as in a pilot or demonstration activity, and such activity has specific performance outcome goals that cannot be addressed by the adult, dislocated worker or youth performance measures contained in this Handbook.

It is important to note that this exclusion applies only to funds reserved by the Governor under WIA section 134(a), and does not apply to local WIA formula funds that are transferred back to the state or otherwise converted into statewide funds. For participants under the TAA program, receipt of a waiver from the training requirement, TRA payments, and other allowances are considered TAA program benefits, and states are required to submit performance information on all such individuals who receive these benefits, including those who receive Alternative TAA service. Individuals who are served exclusively through Health Care Tax Credit (HCTC) grants are excluded from the quarterly reporting requirements contained in this Handbook.

II.3 DUE DATES

All reports and records contained within this Handbook are due no later than 45 days after the end of each report quarter. The table below shows the expected due dates for each reporting quarter.

Report Quarter	Due Dates
January – March	May 15
April – June	August 14
July – September	November 14
October – December	February 14

Should the due date of the report fall on a Saturday or Sunday, the quarterly report is due the Monday after.



II.4 SUBMISSION PROCEDURES

Grantees will be required to submit all quarterly reports and records contained within this Handbook directly to ETA's Enterprise Business Support System (EBSS) via technical instructions available through the appropriate Regional Office or the ETA Performance Website (www.doleta.gov/performance) once the EBSS has been modified to accept WISPR reports. In the mean time, states will need to submit copies of the quarterly reports to their Regional Office and etareporting@dol.gov.

ETA Form 9131 - Quarterly Report on Services to Employer Customers:

Grantees are required to submit **two (2) reports** each quarter using the standardized quarterly report format identified in **Appendix A** and reporting instructions outlined in **Section III** of this Handbook. Grantees will only be permitted to update reported results for the 1st quarter prior to the current report quarter's submission.

Submission #1: For Program Years (PY) 2011 and PY 2012, grantees may choose from one of the following two options for reporting services to employers that are, at a minimum, financially assisted by the Wagner-Peyser Employment Service and WIA Title I Programs. However, beginning in PY 2013, all grantees must submit ETA Form 9131 using Option A identified below.

- Option A: A single integrated quarterly report that, at a minimum, applies to unique employer records where the establishment received one or more services financially assisted from the Wagner-Peyser Employment Service and WIA Title I Programs identified in **Section II.2** of this Handbook. **One (1) report** submitted each quarter.
- Option B: One quarterly report that applies to unique employer records where the establishment received one or more services financially assisted from the Wagner-Peyser Employment Service. A second separate quarterly report that applies to employer services financially assisted from the WIA Title I Programs. **Two (2) reports** submitted each quarter. As noted, Option B is only available for PY2011 and PY2012. All states must file a single integrated 9131 beginning in PY2013.

Employer services that are financially assisted by any other USDOL grants (e.g. High Growth and Community-Based Job Training Grants, WIRED Grants) and partner programs, including those at the state and local levels, may also be included in the grantee report(s).

Submission #2: Jobs for Veterans-Local Veterans' Employment Representative (LVER) Program and Disabled Veterans' Outreach Program (DVOP) - This report



EMPLOYMENT AND TRAINING ADMINISTRATION

submission applies to unique employer records where the establishment received one or more services financially assisted from the DVOP and LVER Programs. **One (1) report** submitted each quarter.



Quarterly Reports on Services to Job Seeker Customers:

A. ETA Form 9132 - Workforce Investment Performance Report

Grantees are required to submit ETA Form 9132 each quarter using the standardized quarterly report format identified in **Appendix B** and reporting instructions outlined in **Section IV.2** of this Handbook. For PY 2011 and PY 2012, grantees may choose one of two options for submitting ETA Form 9132. However, beginning in PY 2013, all grantees must submit ETA Form 9132 using Option A identified below. Grantees will only be permitted to update reported results for the 1st quarter prior to the current report quarter's submission.

Option A: A single integrated quarterly report that applies to unique participant records where the individual received one or more services financially assisted by the workforce programs identified in **Section II.2** of this Handbook.

Option B: Grantees may submit separate reports each quarter by choosing one of the four levels indicated in the table below. As noted, Option B is only available for PY2011 and PY2012. All states must file a single integrated 9132 beginning in PY2013.:

LEVELS OF REPORTING PROGRAM PERFORMANCE INFORMATION		WORKFORCE PROGRAMS			Total Report s Due to ETA
		Wagner-Peyser Employment Services (A)	WIA Title I Programs (B)	Trade Adjustment Assistance Program (C)	
Level I	Columns A and B are reported together; Column C is reported separately	●	●	○	2
Level II	Columns A and C are reported together; Column B is reported separately	●	○	●	2
Level III	Columns B and C are reported together; Column A is reported separately	○	●	●	2
Level IV	Columns A and B and C are reported separately	○	○	○	3

● Means program performance information is reported together with another program

○ Means program performance information is reported separately

B. ETA Form 9133 -Eligible Veterans and Transitioning Service Members (TSMs) Services Report

All grantees are required to submit **two (2) reports** each quarter using the standardized quarterly report format identified in **Appendix C** and reporting instructions outlined in **Section IV.3** of this Handbook. Grantees will only be permitted to update reported results for the 1st quarter prior to the current report quarter's submission.

Submission #1: Wagner-Peyser Employment Services - This report submission applies to unique participant records where the individual received one or more services financially assisted from either the Wagner-Peyser Act or Jobs for Veterans (DVOP/LVER) Programs.

Submission #2: Jobs for Veterans (DVOP/LVER) Programs – This report submission applies to unique participant records where the individual received one or more services financially assisted from the DVOP or LVER programs.

Workforce Investment Standardized Record Data (WISRD):

Grantees are required to submit an electronic file of unique individual preparticipant (TAA applicants and Covered Entrants), participant and exiter records each quarter using the WISRD format identified in **Appendix D** and reporting instructions outlined in **Section V.2** of this Handbook. For PY 2011 and PY 2012, grantees may choose from one of two options for submitting quarterly WISRD records. However, beginning in PY 2013, all grantees must submit WISRD files using Option A identified below.

Option A: A single electronic data set of WISRD files each quarter. A universe of these WISRD files must be prepared and submitted, that includes a record for each pre-participant, participant and exiter that meets one or more of the following conditions:

For the Wagner-Peyser Employment Service:

- Covered Entrants; and
- Participants and Exiters that received self-services and informational activities and/or any staff-assisted services financially assisted by Wagner-Peyser Employment Service formula or statewide reserve funds;

For the WIA Title I Programs:

- Participants/Exiters that received self-services and informational activities, staff-assisted core, intensive, and/or training services financially assisted by WIA Title IB Adult and Dislocated Worker formula or statewide reserve funds, including rapid response activities;
- Participants/Exiters that received services financially assisted by WIA Title IB Youth formula or statewide reserve funds;
- Participants that received services financially assisted by NEGs; and

For the TAA Program:

- TAA Applicants; and
- Participants/Exiters that received services or benefits financially assisted by TAA funds.

Option B: Grantees may submit separate electronic data sets of WISRD files each quarter by choosing from one of the four levels indicated in the table below. The conditions outlined under Option A above for preparing and submitting a universe of WISRD files on participants applies to this submission option as well. As noted, Option B is only

available for PY2011 and PY2012. All states must file a single integrated quarterly WISRD beginning in PY2013.

LEVELS OF REPORTING PROGRAM PERFORMANCE INFORMATION		WORKFORCE PROGRAMS			Total Report s Due to ETA
		Wagner-Peyser Employment Services (A)	WIA Title I Programs (B)	Trade Adjustment Assistance Program (C)	
Level I	Columns A and B are reported together; Column C is reported separately	●	●	○	2
Level II	Columns A and C are reported together; Column B is reported separately	●	○	●	2
Level III	Columns B and C are reported together; Column A is reported separately	○	●	●	2
Level IV	Columns A and B and C are reported separately	○	○	○	3

● Means program performance information is reported together with another program

○ Means program performance information is reported separately

Once a data set of WISRD files are submitted using either Option A or B above, states must submit updated records in each subsequent quarter until all relevant outcome information for a participant is completed. Therefore, subsequent submissions are expected to occur for at least 2 full program years after the participants exits. Self-reported information will be accepted for reporting purposes as long as the state meets the applicable data validation requirements. Individual record submissions must include all characteristics and service information and available outcome information. Aggregate performance outcome data submitted by grantees on ETA Form 9132 - Workforce Investment Performance Report must be based on the grantee's quarterly WISRD submissions.

II.5 STATEMENT OF BURDEN AND REVISIONS TO THE HANDBOOK

This Handbook was developed to facilitate the collection and submission of all quarterly reports and records for the USDOL-funded workforce programs identified under **Section II.2**. The reporting requirements contained within this Handbook are approved under the Paperwork Reduction Act of 1995, OMB No. 1205-0469, expiring **xx/xx/xxxx**. Persons are not required to respond to this collection of information unless it displays a currently valid OMB number. Public reporting burden for this collection of information is estimated to be the following:

OMB Approved Form <i>(if applicable)</i>	Annual National Burden <i>(Hours)</i>	Annual National Burden <i>(Dollars)</i>
ETA Form 9131 – Quarterly Report on Services to Employer Customers (average)	2,808	\$114,594
ETA Form 9132 – Workforce Investment Performance Report (average)	43,200	\$1,762,992
ETA Form 9133 – Quarterly Report on Services to Eligible Veterans and Transitioning Service Members	10,800	\$440,748
WISRD data collection (average)	968,438	\$39,521,939
Total	816,071	\$26,522,304

These average annual burden estimates includes time for reviewing instructions, searching existing data sources, gathering and reviewing the collection of information. Obligation to respond is required to obtain or retain benefits (Workforce Investment Act [Section 185(a)(2)], Wagner-Peyser Act [29 USC 49i] and Trade Adjustment Assistance [20 CFR 617.61]). The reason for the collection of this information is planning and program management and to meet Congressional and statutory requirements.

Please send comments regarding this burden estimate, or any other aspect of this collection, including suggestions for reducing burden, to the U. S. Department of Labor, Employment and Training Administration, Office of Policy Development and Research, Room N-5641, 200 Constitution Avenue, NW, Washington, D.C. 20210 (Attn: Paperwork Reduction Project 1205-NEW).



When changes in data elements or definitions occur based on new legislation, policy directives and/or related regulations, revisions to this Handbook will be issued to all states and grantees. Handbook revisions will be distributed using Handbook Transmittals issued from the USDOL/ETA National Office. Dates of issuance will be displayed at the bottom of each revised page.



III. QUARTERLY REPORT ON SERVICES TO EMPLOYER CUSTOMERS

III.1 INTRODUCTION

The success of local One-Stop delivery systems not only depends on whether they can help job seekers prepare to enter high-quality jobs with career potential, but also whether they can assist employers in accessing a qualified pool of talent. Employers are increasingly turning to One-Stop Career Centers for a wide range of services including help in workforce recruitment, screening potential employees, accessing state or local business assistance services, and training new and incumbent workers. Employer services are an integral service component of many local One-Stop Career Centers; a component that continues to grow and expand. This expansion is the result of congressional intent in WIA, the Administration's priority to focus the workforce system on becoming more demand-driven, and a growing understanding that providing services to employers will result in good career opportunities for job seekers and improve the local or regional economy.

With this in mind, the reporting requirements contained within this section are designed to provide a more complete picture of the total impact of the state One-Stop delivery system. The ETA 9131 Employer Services Report provides states with the opportunity to better inform the Administration, Congress and other stakeholders about the numbers of employers being served as well as the type of services being delivered to this important customer group for the most recent four-quarter period. In addition, states have the option of using this report to provide the Department with state-specific outcome measures that assess how well the state's One-Stop delivery system is meeting the needs of employer customers.

III.2 REPORT FORMAT AND SPECIFICATIONS

The format and schedule for completing the ETA 9131 Employer Services Report can be found under **Appendix A**. Employer services that are covered by this report (qualifying services) include those activities designed to assist employers in making strategic investments in their workforce, retaining or expanding the employer's operations, its customer base, or its geographic operating area, and adjusting the employer's operations to economic downturns (e.g., rapid response or business downsizing). States are not to report regular or follow-up contacts or visits with the employer to only obtain information regarding current and potential job openings, status of business operations, or need for additional services and assistance as services.

Employers who receive qualifying services in either a physical location (e.g., One-Stop Career Center, affiliate site, on-site at employer establishment), or remotely through electronic technologies that are financially assisted by the Wagner-Peyser Employment Service and WIA Title I Programs (see Handbook section II.2) are included in this report. Qualifying employer services that are financially assisted by any other USDOL grants (e.g., TAA, High Growth and Community-Based Job Training Grants, Workforce Innovation for Regional Economic Development Grants) and partner programs, including those at the state and local levels, may also be included in the report.

Grantees are required to certify and submit results for both the current quarter (**Column B**) and cumulative totals for the most recent four-quarter reporting period (**Column C**). Column A on the report format is for display only and reflects data submitted by the state for the prior quarter.

Column B *Current Quarter:* Represents the most recent quarter of data available for the applicable performance item in the four-quarter reporting period. For example, the four-quarter reporting period for the Total Employer Customers Served counts on the quarterly report due November 14, 2012, covers the period 10/1/2012 through 09/30/2012. States will report the most recent quarter (07/1/2012 through 09/30/2012) of the Total Employer Customers Served count in the Current Quarter (B) column.

Column C *Cumulative 4-Qtr Period:* Represents the cumulative total of the most recent four-quarters available for the applicable performance item. This column includes performance information in the Current Quarter (B) column plus the last three quarters prior to the current quarter being reported.

States must report services and activities provided to employers at the establishment level. As specified in 20 CFR 651.10, an *employer* is defined as a person, firm, corporation or other association or organization that currently has a location within the United States to which U.S. workers may be referred for employment, and which proposes to employ a worker at a place within the United States, and has an employer relationship with respect to employees under this subpart as indicated by the fact that it hires, pays, fires, supervises and otherwise controls the work of such employees. An association of employers shall be considered an employer if it has all of the indicia of an employer set forth in this definition. Such an association, however, shall be considered as a joint employer with the employer member if either shares in exercising one or more of the definitional indicia.

20 CFR 651.10 also defines an *establishment* as a public or private economic employing unit generally at a single physical location which produces and/or sells goods or services, for example, a mine, factory, store, farm, orchard or ranch. It is usually engaged in one, or predominantly one, type of commercial or governmental activity. Each branch or subsidiary unit of a large employer in a geographical area or community should be considered an individual establishment, except that all such units in the same physical location shall be considered a single establishment. A component of an establishment which may not be located in the same physical structure (such as the warehouse of a department store) should also be considered as part of the parent establishment. For the purpose of the “seasonal farm worker” definition, farm labor contractors and crew leaders are not considered establishments; it is the organization to which they supply the workers that are the establishments.

III.3 REPORTING INSTRUCTIONS

III.3.1 SECTION A: GRANTEE IDENTIFYING INFORMATION

- A.1 **Grantee Name** – Enter the name of the workforce agency and state submitting the report (*e.g., Department of Labor, Licensing and Regulation, State of Maryland*).
- A.2 **Grantee Mailing Address** – Enter the mailing address of the state agency submitting the report.
- A.3 **Workforce Programs** – Based on the submission procedures outlined under section II.4 of this Handbook, select the workforce programs that are included on the grantee’s quarterly report submissions. When performance information using the “Jobs for Veterans State Grants – DVOP/LVER Program” option is prepared, grantees must ensure that the applicable service being reported reflect LVER staff assistance.
- A.4 **Report Quarter End Date** – Enter the last month, day, and year of the quarter on which the report is being prepared for submission to the Department. For example, if the report is being prepared for the quarter ending September 30, 2012, the Report Quarter End Date format should be represented as 09/30/2012.
- A.5 **Report Due Date** – Enter the month, day, and year on which the quarterly report is due to the Department using the schedule contained in Section III: Due Dates of this Handbook. For example, if the report is being prepared for submission for the quarter ending 09/30/2012, the Report Due Date format should be represented as 11/14/2012.

III.3.2 SECTION B: CUSTOMER SUMMARY INFORMATION

III.3.2.1 SECTION B.1: EMPLOYER CUSTOMERS SERVED

This section collects information on the number of employers who received a service or, if it is an ongoing activity, are continuing to receive a service or other assistance during the applicable reporting period. For all data collection items contained within this section, the data format is *Integer* with a maximum field length of *9-digits*. Data regarding the size of the employer’s workforce, as reported in rows B.1.1a through B.1.1c for both the current quarter and most recent four-quarters, should be based on the most recent information available about the establishment.

Reporting Items	Reporting Specifications/ Instructions
<i>Row B.1.1 Total Employer Customers Served</i>	Enter the total number of employer establishments who received a service or, if it is an ongoing activity, are continuing to receive a service or other assistance during the reporting period.
<i>Row B.1.1a Less than 10 workers</i>	Enter the total number of employer establishments served during the reporting period where the size of the workforce was < 10 workers.
<i>Row B.1.1b 10 - 99 workers</i>	Enter the total number of employer establishments served during the reporting period where the size of the workforce was >= 10 and <= 99 workers.
<i>Row B.1.1c 100 or more workers</i>	Enter the total number of employer establishments served during the reporting period where the size of the workforce >= 100 workers.

III.3.2.2 SECTION B.2: STATE JOB BANK HOLDINGS

This section collects information on the total number of active jobs listings included on State sponsored job banks. A *job listing* is defined as a job order containing one or more job openings that an employer intends to fill. States are instructed to only report job listings where the original job posting date falls within the current quarter (Column B2) and most recent four-quarter reporting periods (Column C2). Job listings with an original job posting date that is outside of the applicable reporting periods must not be included in the total counts, even if the listing continues to be open or active. All job listings that are reported under section B.2 must be based solely on whether the original job posting date is within the applicable reporting periods.

Although section B.3 explicitly excludes job postings initially listed with third-party job boards, this section includes job listings from third-party job boards in the total number of job bank listings. This accounts for the fact that many states download job listings into their state job bank systems from a variety of external sources.

III.3.2.3 SECTION B.3: EMPLOYER CUSTOMERS SERVED AND JOB OPENINGS BY INDUSTRY SECTOR

This section collects information on the number of employers served and total job openings received during the current quarter (i.e., Columns B1 and B2) and most recent four-quarter reporting period (i.e., Columns C1 and C2) by major industry sector and federal contractor status. To ensure uniformity and comparability of data, states must use the North American Industry Classification System (NAICS) when reporting performance information in this section. If an employer has more than one assigned NAICS code, states should report the NAICS code that represents the primary economic activity occurring at the employer establishment. For more information and recent updates on the NAICS, please visit the U.S. Census Bureau's website at <http://www.census.gov/epcd/www/naics.html>. For all data collection items contained within this section, the data format is *Integer* with a maximum field length of 9-digits.

Reporting Job Openings: The data collected on job postings will be for those openings that originated with the state only. A *job opening* is defined as a job vacancy that an employer intends to fill. States are instructed to only report job openings where the original job posting date falls within the current quarter (Column B2) and most recent four-quarter reporting periods (Column C2). Job openings with an original job posting date that is outside of the applicable reporting periods must not be included in the total counts, even if the opening continues to be open or active. All job openings that are reported under section B.3 must be based solely on whether the original job posting date is within the applicable reporting periods. States may count any updates to the original posting (e.g., increase or decrease in job openings) in column C2 of the report as long as the original job posting date continues to fall within the four-quarter reporting period.

For example, the state posts an employer's job order with a NAICS code of "21 - Mining" and 10 job openings on January 1. For the report quarter ending March 31, the 10 job openings are counted in Column B2 and Column C2, Row B.3.3. On April 1, the employer increases the count of openings in this job order to 20, and the state maintains that change in the original job posting with the original posting date of January 1. For the report quarter ending June 30, all 20 job openings are counted in Column C2 only. These 20 job openings will be reported for the last time in Column C2 on the report ending December 31, even if some or all of the openings are still active.

Finally, many states download job openings into their state job bank systems. ETA encourages this practice to provide job seekers with access to additional employment opportunities to which they may not ordinarily be exposed. However, to provide for consistency in reporting information on job openings received, job openings initially listed with third-party job boards and imported into the state's job bank system should be excluded from the total counts on this report.

Reporting Items		Reporting Specifications/ Instructions
Row B.3.1 Totals (All Industry Sectors)	Total Employers	Enter the total number of employer establishments served during the reporting period where the two-digit NAICS code has a valid value.
	Total Job Openings	Enter the total number of job openings where the original job posting date is within the reporting period AND where the two-digit NAICS code has a valid value.
Row B.3.2 Agriculture, Forestry, Fishing, and Hunting	Total Employers	Enter the total number of employer establishments served during the reporting period where the two-digit <u>NAICS code begins with "11" and is classified as Agriculture, Forestry, Fishing, and Hunting.</u>
	Total Job Openings	Enter the total number of job openings where the original job posting date is within the reporting period AND where the two-digit <u>NAICS code begins with "11" and is classified as Agriculture, Forestry, Fishing, and Hunting.</u>

To calculate the total number of employer establishments served and job openings for each major industry sector identified in rows B.3.3 through B3.21, substitute the filters described below with the reporting instructions underlined above for row B.3.2.

Row B.3.3 Mining		NAICS code begins with "21"
Row B.3.4 Utilities		NAICS code begins with "22"
Row B.3.5 Construction		NAICS code begins with "23"
Row B.3.6 Manufacturing		NAICS code begins with "31, 32, or 33"
Row B.3.7 Wholesale Trade		NAICS code begins with "42"
Row B.3.8 Retail Trade		NAICS code begins with "44 or 45"
Row B.3.9 Transportation and Warehousing		NAICS code begins with "48 or 49"
Row B.3.10 Information		NAICS code begins with "51"
Row B.3.11 Finance and Insurance		NAICS code begins with "52"
Row B.3.12 Real Estate, Rental, and Leasing		NAICS code begins with "53"
Row B.3.13 Professional, Scientific, and Technical Services		NAICS code begins with "54"
Row B.3.14 Management of Companies and Enterprises		NAICS code begins with "55"
Row B.3.15 Admin, Support, Waste Management, and Remediation Services		NAICS code begins with "56"
Row B.3.16 Educational Services		NAICS code begins with "61"
Row B.3.17 Health Care and Social Assistance		NAICS code begins with "62"
Row B.3.18 Arts, Entertainment, and Recreation		NAICS code begins with "71"
Row B.3.19 Accommodation and Food Services		NAICS code begins with "72"
Row B.3.20 Other Services (except public admin)		NAICS code begins with "81"
Row B.3.21 Public Administration		NAICS code begins with "92"
Row B.3.22 Federal Contractors	Total Employers	Enter the total number of employer establishments served during the reporting period who were federal contractors as defined under U.S.C. Title 38, Chapter 42, Section 4212.
	Total Job Openings	Enter the total number of job openings where the original job posting date is within the reporting period AND where the employer establishment is a federal contractor as defined under U.S.C. Title 38, Chapter 42, Section 4212.

III.3.3 SECTION C: CUSTOMER SERVICES AND ACTIVITIES

This section collects more detailed information about the types of services and other assistance employers received during the applicable reporting period. For

each reporting row C.1 through C.6a, grantees are only required to report the total number of employers who received one or more of the reference activities during the reporting period. For all data collection items contained within this section, the data format is *Integer* with a maximum field length of 9-digits.

Reporting Items	Reporting Specifications/ Instructions
<p><i>Row C.1 Business Information and Support Services</i></p>	<p>Enter the total number of employer establishments who, during the reporting period, received staff-assisted services designed to educate businesses and employers about and engage them in the local job market/economy and the range of services available through the local One-Stop delivery system. Business information services may be provided in a variety of service interventions including orientation sessions, workshops, or other business consultations (e.g., initial site visits). Information and support services that are delivered to employers through mass mailings or communications, “cold” calling or other follow-up contacts, and regular employer newsletters, brochures, or publications are not reportable services under this category.</p> <p>These services include, but are not limited, to providing information on:</p> <ul style="list-style-type: none"> • State and federal tax credits or workforce investment incentives(state and federal tax credits (WOTC) or workforce investment incentives); • Customized workforce information on state, regional and local labor market conditions, industries, occupations, and the characteristics of the workforce; Skills businesses need, local employment dynamics information such as workforce availability, worker supply and demand, business turnover rates, job creation, and job identification of high growth and high demand industries; and • Proactive linkage and referral of businesses to community resources that support their workforce needs.

<p><i>Row C.2 Workforce Recruitment Assistance</i></p>	<p>Enter the total number of employer establishments who, during the reporting period, received workforce recruitment assistance from staff or remotely through electronic technologies.</p> <p>Activities include, but are not limited, to assisting businesses to meet their human capital and skilled workforce needs by:</p> <ul style="list-style-type: none"> • Assisting employers to search for qualified candidates; • Securing information on the job requirements and providing employers with One-Stop staff support for candidate screening and pre-employment interviews at the One-Stop Career Center (or affiliate site) or on site at the place of business; • Taking job order information and promoting the employment opportunities (e.g., advertising the opening to the workforce); • Conducting special recruitment efforts including out-of-area or out-of-state recruitment for candidates with special skills; • Organizing, conducting, and/or participating in job fairs; • Providing employers with meeting/work space at the One-Stop Career Center (or an affiliate site) for screening or interviewing; • Conducting pre-employment testing, background checks and assistance in completion of the I-9 paperwork. • Providing employers with job and task analysis services, absenteeism analysis;
<p><i>Row C.3 Engaged in Strategic Planning/ Economic Dev.</i></p>	<p>Enter the total number of employer establishments who, during the reporting period, were engaged in either workforce investment strategic planning or business growth and economic development strategic planning. These activities could include, but are not limited, to participating in community based strategic planning; sponsoring employer forums; securing information on industry trends; providing information for the purpose of corporate economic development planning; and partnering in collaborative efforts to identify workforce challenges and develop strategies to address those challenges.</p>
<p><i>Row C.4 Accessing Untapped Labor Pools</i></p>	<p>Enter the total number of employer establishments who, during the reporting period, established pipeline activities in partnership with the public workforce system. Activities include, but are not limited to, outreach to youth, veterans, individuals with disabilities, older workers, ex-offenders, and other targeted demographic groups; industry awareness campaigns; joint partnerships with high schools, community colleges, or other education programs to improve skill levels; and programs to address limited English proficiency and vocational training.</p>

<i>Row C.5 Training Services</i>	Enter the total number of employer establishments who, during the reporting period, received publicly funded financial assistance in providing training services including customized, on-the-job training, and incumbent worker training.
<i>Row C.5a Incumbent Worker Training Services</i>	Enter the total number of employer establishments who, during the reporting period, received publicly funded financial assistance in providing training services to incumbent workers.
<i>Row C.5b On the Job (OJT) Training Services</i>	Enter the total number of employer establishments who, during the reporting period, received publicly funded financial assistance in providing on the job training services to workers.
<i>Row C.6 Rapid Response/ Business Downsizing Assistance</i>	Enter the total number of employer establishments who, during the reporting period, received an initial on-site visit or contact to either (a) discuss the range of rapid response services and other assistance available to workers and employers affected by layoff, plant closures, or natural disasters, or (b), as required by WIA section 101(38)(A), plan a layoff response following notification of a current or projected permanent closure or mass layoff, including natural or other disasters.
<i>Row C.6a Planning Layoff Response</i>	Of the total number of employer establishments reported in Row C.6, enter the total number of employers who received an initial on-site visit or contact, as required by WIA section 101(38)(A), to plan a layoff response following notification of a current or projected permanent closure or mass layoff, including natural or other disasters.

III.3.4 SECTION D: PERFORMANCE RESULTS (OPTIONAL)

This section is optional and collects additional information on grantee-specific measures that assess how well the One-Stop delivery system is meeting the needs of employers. Grantees should record the actual outcome result for each employer service measure that is reported (maximum of three grantee-specific measures) and, where appropriate, the numerator and denominator values. The EBSS will not automatically calculate the value based on the numerator and denominator values. Grantees should enter all values for each measure in this section of the report.

For each measure that is reported, grantees should also utilize Section E.1 of the report format to (a) outline the exact methodology of the measure, including any important operational parameters, and (b) briefly describe how the reported results of the measure assist the grantee in understanding how well the One-Stop delivery system is meeting the needs of employer customers.

III.3.5 SECTION E: REPORT CERTIFICATION/ADDITIONAL COMMENTS

E.1 Report Comments/Narrative – Grantees may include additional information not captured as part of the report format or attach an electronic document that describes innovative service delivery strategies, progress on



EMPLOYMENT AND TRAINING ADMINISTRATION

measures of system accomplishments (as outlined above in Section D. Performance Results), or how the employer community was impacted in a positive way by the One-Stop delivery system.

- E.2 **Name of Grantee Certifying Official/Title** – Enter the name and title of the grantee official that is certifying submission of the report to the Department.
- E.3 **Telephone Number** – Enter the area code (999) and telephone number (999-9999) of the authorized official.
- E.4 **Email Address** – Enter the email address of the authorized official.



IV. QUARTERLY REPORTS ON SERVICES TO JOB SEEKER CUSTOMERS

IV.1 INTRODUCTION

Each state must submit an ETA Form 9132 (Workforce Investment Performance Report) to provide the Department with the most recent performance information available. The aggregate performance data contained in this Workforce Investment Performance Report are used to determine the levels of participation and program accomplishments for the most recent quarter and four-quarter period. This *rolling four-quarter* data collection methodology provides ETA and the grantees with greater flexibility in discussing annual performance results according to any four-quarter reporting period (e.g., Calendar Year, Program Year, and Federal Fiscal Year).

To allow for the data collection delays inherent in many of the performance measures, particularly those that utilize wage records (e.g., UI, Federal, military), the Workforce Investment Performance Report collects information on each performance item depending on when outcome data become available. For instance, because the total count of participants is available without any delay, grantees will be able to report this performance information through the end of the most recent reporting quarter. Alternatively, measures that make use of wage records, such as the adult entered employment rate or youth placement in employment or education, will use exit cohorts from the third complete quarter prior to the reporting quarter. This situation exists because relatively complete wage records for any quarter are not available for up to another two quarters afterward. In this case, the reporting schedule allows states seven and one-half months to process wage record reports from employers, merge the wage data with participant files, and generate the Workforce Investment Performance Report.

Grantees are also required to submit quarterly reports to the Department to comply with reporting requirements set forth in the Wagner-Peyser Act (29 U.S.C. 49) and Jobs for Veterans Act (38 U.S.C. 4107 (b) and (c), and 38 U.S.C. 4112(c), as amended) as it relates to priority of service for eligible veterans and other eligible persons. The ETA Form 9133 (Eligible Veterans and Transitioning Service Members Services Report) allows the Department to better inform the Administration, Congress and other stakeholders about the numbers of eligible veterans and eligible persons being served as well as the type of services received in relation to all other customers who receive services and are participating in the Wagner-Peyser Employment Service and Jobs for Veterans Programs (LVER and DVOP).

IV.2 WORKFORCE INVESTMENT PERFORMANCE REPORT

IV.2.1 REPORT FORMAT AND SPECIFICATIONS

The format and reporting periods used to complete each element in the ETA 9132 Workforce Investment Performance Report can be found under **Appendix B**. This report reflects performance outcome information that becomes available by the time the quarterly report is due to the Department.

Grantees are required to certify and submit results for both the current quarter (**Column B**) and cumulative totals for the most recent four-quarter reporting period (**Column C**). **Column A** on the report is for display only and reflects data submitted by the grantee for the prior quarter.

Column B *Current Quarter:* Represents the most recent quarter of data available for the applicable performance item in the four-quarter reporting period. For example, the four-quarter reporting period for the Total Participants Served counts on the quarterly report due November 14, 2012, covers the period 10/1/2011 through 09/30/2012. States will report the most recent quarter (07/1/2012 through 09/30/2012) of the Total Participants Served count in the Current Quarter (B) column.

Column C *Cumulative 4-Qtr Period:* Represents the cumulative total of the most recent four quarters available for the applicable performance item. This column includes performance information in the Current Quarter (B) column plus the last three quarters prior to the current quarter being reported.

In addition to the value of each reporting item contained in *Section D. Performance Results*, grantees must report both the numerator and denominator for the current quarter and cumulative totals for the four quarter reporting period. This detail is needed so that the information can be aggregated over states to provide national estimates. Reporting specifications for preparing all calculations of numerators and denominators that support the performance measurement values are included below in section IV.2.2.

IV.2.2 REPORTING INSTRUCTIONS

IV.2.2.1 SECTION A: GRANTEE IDENTIFYING INFORMATION

A.1 **Grantee Name** – Enter the name of the workforce agency and state submitting the report (e.g., *Department of Labor, Licensing and Regulation, State of Maryland*).

A.2 **Grantee Mailing Address** – Enter the mailing address of the state agency submitting the report.

A.3 **Workforce Programs** – Based on the submission option chosen under section II.4 of this Handbook, select one or more to indicate the workforce programs that are included on the grantee’s quarterly report submission:

Wagner-Peyser Employment Service – This report applies to unique participant records where the individual received one or more services financially assisted from the Wagner-Peyser Act or Jobs for Veterans Act programs.

WIA Title I Programs – This report applies to unique participant records where the individual received one or more services financially assisted from WIA Title IB Programs and NEGs under WIA Title ID section 173.

TAA Program – This report applies to unique participant records where the individual received one or more services financially assisted from the TAA Program.

A.4 **Report Quarter End Date** – Enter the last month, day, and year of the quarter on which the report is being prepared for submission to the Department. For example, if the report is being prepared for the quarter ending September 30, 2012, the Report Quarter End Date format should be represented as 09/30/2012.

A.5 **Report Due Date** – Enter the month, day, and year on which the cumulative four quarter report is due to the Department using the schedule contained in Section III: Due Dates of this document. For example, if the report is being prepared for submission for the most recent quarter ending 09/30/2012, the Report Due Date format should be represented as 11/14/2012.

Establishing Workforce Program Performance Groups for Calculating Results

Use the following specifications, where applicable, to complete the calculations for each reporting item identified on the Workforce Investment Performance Report. The chart below provides specifications on how participants are classified for the purpose of calculating program-specific performance results. These classifications are based upon one or more data elements contained within the WISRD under

Appendix D and essentially become derived data elements to be used in the calculations.

The reason that these elements are created here and then referenced in the 9132/9133 element specs is that it shortens the reporting item specs and allows those specs to focus more on the conditional statements that are the most important part of the report element.

For example, by having a "DOL PARTICIPANT" derived element, the specs for each row of Section B of the 9132 do not have to include "(DATE OF PARTICIPATION or DATE OF FIRST YOUTH SERVICE is not null) and (WAGNER-PEYSER and/or VETERANS' PROGRAMS and/or WIA ADULT and/or WIA DISLOCATED WORKER and/or RAPID RESPONSE and/or NEG and/or TRADE ADJUSTMENT ASSISTANCE and/or WIA YOUTH)". Instead these specs simply reference "DOL PARTICIPANT" which makes them considerably shorter.

It is important to note that participant records can be included in more than one program performance group. Participants who are receiving services from multiple program funding streams are included in the calculation of the performance measures for all funding streams in which they are participating.

Program Group	Calculation Specification
DOL PARTICIPANT	(DATE OF PARTICIPATION or DATE OF FIRST YOUTH SERVICE is not null) and (WAGNER-PEYSER and/or VETERANS' PROGRAMS and/or WIA ADULT and/or WIA DISLOCATED WORKER and/or RAPID RESPONSE and/or NEG and/or TRADE ADJUSTMENT ASSISTANCE and/or WIA YOUTH)
DOL ADULT PARTICIPANT	DATE OF PARTICIPATION is not null and (WAGNER-PEYSER and/or VETERANS' PROGRAMS and/or WIA ADULT and/or WIA DISLOCATED WORKER and/or RAPID RESPONSE and/or NEG and/or TRADE ADJUSTMENT ASSISTANCE)
SELF-SERVICE ONLY	MOST RECENT DATE RECEIVED SELF-SERVICES/INFORMATIONAL ACTIVITIES is not null and MOST RECENT DATE RECEIVED STAFF-ASSISTED SERVICES is null
MORE THAN SELF-SERVICE	MOST RECENT DATE RECEIVED STAFF-ASSISTED SERVICES is not null
WAGNER PEYSER	WAGNER-PEYSER ACT = 1
WP VETERAN	WAGNER-PEYSER ACT = 1 and ELIGIBLE VETERAN STATUS = (2 or 3)

WP DISABLED VETERAN	WAGNER-PEYSER ACT = 1 and ELIGIBLE VETERAN STATUS = 2 and DISABLED VETERAN = (1 or 2)
DVOP	ELIGIBLE VETERAN STATUS = (2 or 3) and VETERANS' PROGRAMS = (1 or 3)
LVER	ELIGIBLE VETERAN STATUS = (2 or 3) and VETERANS' PROGRAMS = (1 or 2)
WIA ADULT	ADULT-LOCAL FORMULA = 1 or ADULT-STATEWIDE 15% ACTIVITIES = 1
WIA DW	DISLOCATED WORKER-LOCAL FORMULA = 1 or DISLOCATED WORKER-STATEWIDE 15% ACTIVITIES = 1 or RAPID RESPONSE-ADDITIONAL ASSISTANCE = 1
RAPID RESPONSE	RAPID RESPONSE = 1 or RAPID RESPONSE-ADDITIONAL ASSISTANCE = 1
NEG	NEG PROJECT ID is not (null or '0000') or SECOND NEG PROJECT ID is not (null or '0000')
TAA	TRADE ADJUSTMENT ASSISTANCE is (≥ 1 and ≤ 3)
WIA YOUTH	DATE OF FIRST YOUTH SERVICE is not null and (DATE OF FIRST YOUTH SERVICE - DATE OF BIRTH) is (≥ 14 and ≤ 21) years
WIA YOUNGER YOUTH	DATE OF FIRST YOUTH SERVICE is not null and (DATE OF FIRST YOUTH SERVICE - DATE OF BIRTH) is (≥ 14 and ≤ 18) years
WIA OLDER YOUTH	DATE OF FIRST YOUTH SERVICE is not null and (DATE OF FIRST YOUTH SERVICE - DATE OF BIRTH) is (≥ 19 and ≤ 21) years

IV.2.2.2 SECTION B: CUSTOMER SUMMARY INFORMATION

Reporting of Total Entrants

Jobs for Veterans State Grants must report to Congress annually on the number of "un-served veterans." Prior to the implementation of the common performance measures in July 2005, this requirement was satisfied by the information reported on those job seekers who applied or registered with the workforce system but did not receive any services. Since July 2005, comparable information has not been reported, but is still required by Congress. Accordingly, Row 1 of Section B of the ETA 9132 Report has been included to capture information on total entrants (number of veterans or other covered persons who accessed the workforce system, either in-person or remotely). Designation as an entrant occurs prior to receipt of a service, but receipt of a service will likely occur almost simultaneously for many entrants, in which case they are also counted as participants and should be recorded in Row 2.

Accordingly to capture data on total entrants, State Workforce Agencies should pose these questions at the earliest possible point in the service delivery process:

1) Did you serve on active duty in the U.S. military and receive a discharge that was under conditions other than dishonorable?

____ Yes (You are eligible for priority of service – should be counted as an entrant)

____ No (Go to Item 2)

2) Are you the spouse of a veteran who: a) has a total, service-connected disability: OR b) has for more than 90 days been missing in action, captured by a hostile force, or forcibly detained by a foreign government?

____ Yes (You are eligible for priority of service – should be counted as an entrant))

____ No (Go to Item 3)

3) Are you a widow of a veteran who: a) died of a service-connected disability; OR b) died of any cause after being determined to have a total, service-connected disability?

____ Yes (You are eligible for priority of service – should be counted as an entrant)

____ No (You are not eligible for priority of service)

State Workforce Agencies are requested to retain the resulting data for the veteran status item for veterans and non-veterans; and, b) use this information to report in Row 1 of the ETA 9132 Report.

Report Element	Calculation Specification
Row 1 Total Covered Entrants	Unduplicated Count of UNIQUE INDIVIDUALS where: [COVERED PERSON ENTRY DATE is within report period or {DATE OF PARTICIPATION <= end of the report period and DATE OF EXIT is (>=beginning of the report period or null)}}] and ELIGIBLE VETERAN STATUS = (1 or 2 or 3)

Reporting of Participants

This section reports information on the total number of unique individual participants (including new and carried-over participants) who received qualifying services during the report period with participant breakouts for various socio-economic and program subsets. Socio-economic characteristics of all participants contained in this section should be based on information collected from the individual at the time of participation in the program or, where required, based on the level of service received (e.g., at time of first intensive service). For all data collection items contained within this section, the data format is Integer with a maximum field length of 9-digits.

These report elements are reported as "Unduplicated Counts" meaning an individual participant is only counted once no matter how many Periods of Participation (POP) the individual may have that overlap with the report period. Unduplication for each set of counts must be performed AFTER identifying the unique records which otherwise meet the criteria for the report element to ensure accurate reporting. For example, when reporting a count of customers who received more than self/informational services in WIA Adult, first the grantee must

identify the subset of records where a participant had a POP that overlapped with the report period and in which the participant received services funded by WIA Adult. Then the grantee unduplicates this subset by unique identifier to ensure that each participant is counted no more than one time.

Unduplication is the last step because it is possible that a participant has more than one POP that overlaps with the report period but only one of them meet the criteria for the element being calculated. For example, if a participant had two POPs but received more than self/informational services in only one of the POPs AND the grantee unduplicated prior to identifying which POP might belong in the element being calculated, the grantee might not retain the applicable record for reporting the number of unique participants who received more than self/information services.

Report Element	Calculation Specification
Row 2 Total Participants who Exited	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF EXIT is within the report period
Row 3 Total Participants Beginning New Periods of Participation	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION is within the report period
Row 4 Total Participants Served	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION <= end of the report period and DATE OF EXIT is (>=beginning of the report period or null)
Row 4a Male	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION <= end of the report period and DATE OF EXIT is (>= beginning of the report period or null) and GENDER = 1
Row 4b Female	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION <= end of the report period and DATE OF EXIT is (>= beginning of the report period or null) and GENDER = 2
Row 4c Hispanic/Latino	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION <= end of the report period and DATE OF EXIT is (>= beginning of the report period or null) and ETHNICITY HISPANIC/LATINO = 1
Row 4d American Indian/Alaskan Native	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION <= end of the report period and DATE OF EXIT is (>= beginning of the report period or null) and AMERICAN INDIAN/ALASKAN NATIVE = 1
Row 4e Asian	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION <= end of the report period and DATE OF EXIT is (>= beginning of the report period or null) and ASIAN = 1
Row 4f Black/African American	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION <= end of the report period and DATE OF EXIT is (>= beginning of the report period or null) and BLACK/AFFRICAN AMERICAN = 1
Row 4g Native Hawaiian or Other Pacific Islander	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION <= end of the report period and DATE OF

EMPLOYMENT AND TRAINING ADMINISTRATION

	EXIT is (\geq beginning of the report period or null) and NATIVE HAWAIIAN/OTHER PACIFIC ISLANDER = 1
Row 4h White	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION \leq end of the report period and DATE OF EXIT is (\geq beginning of the report period or null) and WHITE = 1
Row 4i More Than One Race	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION \leq end of the report period and DATE OF EXIT is (\geq beginning of the report period or null) and more than one of the following are true: (AMERICAN INDIAN / ALASKAN NATIVE = 1 or ASIAN = 1 or BLACK / AFRICAN AMERICAN = 1 or NATIVE HAWAIIAN / OTHER PACIFIC ISLANDER = 1 or WHITE = 1)
Row 4j Veterans and Eligible Spouses	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION \leq end of the report period and DATE OF EXIT (\geq beginning of the report period or null) and ELIGIBLE VETERAN STATUS = (1, 2 or 3)
Row 4k Persons with a Disability	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION \leq end of the report period and DATE OF EXIT (\geq beginning of the report period or null) and INDIVIDUAL WITH A DISABILITY = 1
Row 4l UI Claimant	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION \leq end of the report period and DATE OF EXIT (\geq beginning of the report period or null) and UC ELIGIBLE STATUS = (1 or 2)
Row 4m Migrant and Seasonal Farmworkers	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION \leq end of the report period and DATE OF EXIT (\geq beginning of the report period or null) and FARMWORKER STATUS > 0
Row 4n Limited English Proficient	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION \leq end of the report period and DATE OF EXIT (\geq beginning of the report period or null) and LIMITED ENGLISH LANGUAGE PROFICIENCY = 1
Row 5 Self-Service/Informational Only Participants	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION \leq end of the report period and DATE OF EXIT is (\geq beginning of the report period or null) and SELF-SERVICE ONLY
Row 6 Staff-Assisted Participants	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION \leq end of the report period and DATE OF EXIT is (\geq beginning of the report period or null) and MORE THAN SELF-SERVICE
6a. Wagner-Peyser Act Program	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION \leq end of the report period and DATE OF EXIT is (\geq beginning of the report period or null) and MORE THAN SELF-SERVICE and WAGNER PEYSER
6a1 Wagner-Peyser Eligible Veterans/Other Eligible Persons	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION \leq end of the report period and DATE OF EXIT is (\geq beginning of the report period or null) and MORE THAN SELF-SERVICE and WP VETERAN

EMPLOYMENT AND TRAINING ADMINISTRATION

6a2 Wagner-Peyser Disabled Veterans	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION <= end of the report period and DATE OF EXIT is (>= beginning of the report period or null) and MORE THAN SELF-SERVICE and WP DISABLED VETERAN
6b. Disabled Veterans' Outreach Program	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION <= end of the report period and DATE OF EXIT is (>= beginning of the report period or null) and MORE THAN SELF-SERVICE and DVOP
6b1 DVOP Disabled Veterans	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION <= end of the report period and DATE OF EXIT is (>= beginning of the report period or null) and MORE THAN SELF-SERVICE and DVOP and DISABLED VETERAN is (1 or 2)
6c. Local Veterans' Employment Representative Program	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION <= end of the report period and DATE OF EXIT is (>= beginning of the report period or null) and MORE THAN SELF-SERVICE and LVER
6c1 LVER Recently Separated Veterans	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION <= end of the report period and DATE OF EXIT is (>= beginning of the report period or null) and MORE THAN SELF-SERVICE and LVER and [DATE OF PARTICIPATION <= (ACTUAL DATE OF MILITARY SEPARATION + 36 MONTHS)]
6d. WIA Adult Program	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION <= end of the report period and DATE OF EXIT is (>= beginning of the report period or null) and MORE THAN SELF-SERVICE and WIA ADULT
6e. WIA Dislocated Worker Program	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION <= end of the report period and DATE OF EXIT is (>= beginning of the report period or null) and MORE THAN SELF-SERVICE and WIA DW
6f. National Emergency Grants	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION <= end of the report period and DATE OF EXIT is (>= beginning of the report period or null) and MORE THAN SELF-SERVICE and NEG
6g. Trade Adjustment Assistance Program	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION <= end of the report period and DATE OF EXIT is (>= beginning of the report period or null) and MORE THAN SELF-SERVICE and TAA
6h. Rapid Response	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF PARTICIPATION <= end of the report period and DATE OF EXIT is (>= beginning of the report period or null) and MORE THAN SELF-SERVICE and RAPID RESPONSE
6i. WIA Youth Program	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF FIRST YOUTH SERVICE <= end of the report period and DATE OF COMPLETION OF YOUTH SERVICES is (>= beginning of the report period or null) and MORE THAN SELF-SERVICE and WIA YOUTH
6i1. Younger Youth (14 - 18)	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF FIRST YOUTH SERVICE <= end of the report period and

	DATE OF COMPLETION OF YOUTH SERVICES is (\geq beginning of the report period or null) and MORE THAN SELF-SERVICE and WIA YOUNGER YOUTH
6i2. Older Youth (19 - 21)	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF FIRST YOUTH SERVICE \leq end of the report period and DATE OF COMPLETION OF YOUTH SERVICES is (\geq beginning of the report period or null) and MORE THAN SELF-SERVICE and WIA OLDER YOUTH
6i3. Out-of-School	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF FIRST YOUTH SERVICE \leq end of the report period and DATE OF COMPLETION OF YOUTH SERVICES is (\geq beginning of the report period or null) and MORE THAN SELF-SERVICE and WIA YOUTH and [SCHOOL STATUS AT PARTICIPATION >3 or (SCHOOL STATUS AT PARTICIPATION = 3 and BASIC LITERACY SKILLS DEFICIENCY = 1)]
6i4. In-School	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF FIRST YOUTH SERVICE \leq end of the report period and DATE OF COMPLETION OF YOUTH SERVICES is (\geq beginning of the report period or null) and MORE THAN SELF-SERVICE and WIA YOUTH and [SCHOOL STATUS AT PARTICIPATION = (1 or 2) or (SCHOOL STATUS AT PARTICIPATION = 3 and BASIC LITERACY SKILLS DEFICIENCY = 0)]
6i6. Offender	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF FIRST YOUTH SERVICE \leq end of the report period and DATE OF COMPLETION OF YOUTH SERVICES is (\geq beginning of the report period or null) and MORE THAN SELF-SERVICE and WIA YOUTH and OFFENDER = 1
6i6. American Indian/Alaskan Native Youth	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF FIRST YOUTH SERVICE \leq end of the report period and DATE OF COMPLETION OF YOUTH SERVICES is (\geq beginning of the report period or null) and MORE THAN SELF-SERVICE and WIA YOUTH and AMERICAN INDIAN/ALASKAN NATIVE = 1
6i7. Foster Care	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF FIRST YOUTH SERVICE \leq end of the report period and DATE OF COMPLETION OF YOUTH SERVICES is (\geq beginning of the report period or null) and MORE THAN SELF-SERVICE and WIA YOUTH and FOSTER CARE YOUTH = 1
6i8. Youth with Disabilities	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and DATE OF FIRST YOUTH SERVICE \leq end of the report period and DATE OF COMPLETION OF YOUTH SERVICES is (\geq beginning of the report period or null) and MORE THAN SELF-SERVICE and WIA YOUTH and INDIVIDUAL WITH A DISABILITY = 1

IV.2.2.3 SECTION C: CUSTOMER SERVICES AND ACTIVITIES

This section reports more detailed information about the types of services and other assistance workforce program participants received. For each reporting row in Section C, grantees are required to report the total number of individual participants who received one or more of the reference activities during the

reporting period. For all data collection items contained within this section, the data format is Integer with a maximum field length of 9-digits.

These report elements are reported as "Unduplicated Counts" meaning an individual participant is only counted once no matter how many Periods of Participation (POP) the individual may have that overlap with the report period or how many times the individual received a given type of service. Unduplication for each set of counts must be performed AFTER identifying the unique records which otherwise meet the criteria for the report element to ensure accurate reporting. For example, when reporting a count of customers who received intensive services, first the grantee must identify the subset of records where a participant had a POP that overlapped with the report period and in which the participant received intensive services. Then the grantee unduplicates this subset by unique identifier to ensure that each participant is counted no more than one time.

Unduplication is the last step because it is possible that a participant has more than one POP that overlaps with the report period but only one of them meet the criteria for the element being calculated. For example, if a participant had two POPs but received intensive services in only one of the POPs AND the grantee unduplicated prior to identifying which POP might belong in the element being calculated, the grantee might not retain the applicable record for reporting the number of unique participants who received intensive services.

Report Element	Calculation Specification
C.1 SERVICES TO All PARTICIPANTS	
1. Self-Services/Informational Activities	Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and MOST RECENT DATE RECEIVED SELF-SERVICES/INFORMATIONAL ACTIVITIES is within the report period

2. Staff Assisted Core Services	<p>Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and at least one of the following dates is within the reporting period:</p> <p>MOST RECENT DATE RECEIVED CAREER GUIDANCE or MOST RECENT DATE RECEIVED JOB SEARCH ACTIVITIES or MOST RECENT DATE RECEIVED JOB SEARCH ACTIVITIES-DVOP or MOST RECENT DATE RECEIVED JOB SEARCH ACTIVITIES-LVER or MOST RECENT DATE REFERRED TO EMPLOYMENT or MOST RECENT DATE REFERRED TO EMPLOYMENT-DVOP or MOST RECENT DATE REFERRED TO EMPLOYMENT-LVER or MOST RECENT DATE REFERRED TO FEDERAL TRAINING or MOST RECENT DATE REFERRED TO FEDERAL TRAINING-DVOP or MOST RECENT DATE REFERRED TO FEDERAL TRAINING-LVER or MOST RECENT DATE PLACED IN FEDERAL TRAINING or MOST RECENT DATE PLACED IN FEDERAL TRAINING-DVOP or MOST RECENT DATE PLACED IN FEDERAL TRAINING-LVER or MOST RECENT DATE REFERRED TO FEDERAL JOB or MOST RECENT DATE REFERRED TO FEDERAL JOB-DVOP or MOST RECENT DATE REFERRED TO FEDERAL JOB-LVER or MOST RECENT DATE REFERRED TO FEDERAL CONTRACTOR JOB or MOST RECENT DATE REFERRED TO FEDERAL CONTRACTOR JOB-DVOP or MOST RECENT DATE REFERRED TO FEDERAL CONTRACTOR JOB-LVER or MOST RECENT DATE RECEIVED WORKFORCE INFORMATION SERVICES or MOST RECENT DATE RECEIVED OTHER STAFF ASSISTED CORE SERVICES or MOST RECENT DATE RECEIVED OTHER STAFF ASSISTED CORE SERVICES-DVOP or MOST RECENT DATE RECEIVED OTHER STAFF ASSISTED CORE SERVICES-LVER</p>
3. Intensive Services	<p>Unduplicated Count of UNIQUE RECORDS where DOL PARTICIPANT and at least one of the following dates is within the reporting period:</p> <p>MOST RECENT DATE RECEIVED INTENSIVE SERVICES or MOST RECENT DATE RECEIVED INTENSIVE SERVICES - DVOP or MOST RECENT DATE RECEIVED INTENSIVE SERVICES - LVER</p>
3a. DVOP Intensive Services	<p>Unduplicated Count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and MOST RECENT DATE RECEIVED INTENSIVE SERVICES - DVOP</p>

4. Training Services	<p>Unduplicated count of UNIQUE INDIVIDUALS where DOL PARTICIPANT and</p> <p>[DATE ENTERED TRAINING #1 <= end of the report period and DATE COMPLETED TRAINING #1 is (>= the beginning of the report period or null) and</p> <p>{TYPE OF TRAINING SERVICE #1 is (>= 1 and <= 9 but ≠ 7) or (TYPE OF TRAINING SERVICE #1 = 7 and TAA) or (TYPE OF TRAINING SERVICE #1 = 10 and WIA YOUTH)] OR</p> <p>[DATE ENTERED TRAINING #2 <= end of the report period and DATE COMPLETED TRAINING #2 is (>= the beginning of the report period or null) and</p> <p>{TYPE OF TRAINING SERVICE #2 is (>= 1 and <= 9 but ≠ 7) or (TYPE OF TRAINING SERVICE #2 = 7 and TAA) or (TYPE OF TRAINING SERVICE #2 = 10 and WIA YOUTH)] OR</p> <p>[DATE ENTERED TRAINING #3 <= end of the report period and DATE COMPLETED TRAINING #3 is (>= the beginning of the report period or null) and</p> <p>{TYPE OF TRAINING SERVICE #3 is (>= 1 and <= 9 but ≠ 7) or (TYPE OF TRAINING SERVICE #3 = 7 and TAA) or (TYPE OF TRAINING SERVICE #3 = 10 and WIA YOUTH)]</p>
4a. WIA Adult Program	Subset of TRAINING SERVICES where WIA ADULT and TYPE OF TRAINING (#1, #2, or #3) is (>= 1 and <= 9 but ≠ 7)
4b. WIA Dislocated Worker Program	Subset of TRAINING SERVICES where WIA DW and TYPE OF TRAINING (#1, #2, or #3) is (>= 1 and <= 9 but ≠ 7)
4c. National Emergency Grants	Subset of TRAINING SERVICES where NEG and TYPE OF TRAINING (#1, #2, or #3) is (>= 1 and <= 9 but ≠ 7)
4d. Trade Adjustment Assistance Program	Subset of TRAINING SERVICES where TAA and TYPE OF TRAINING (#1, #2, or #3) is (>= 1 and <= 9)
4e. WIA Youth Program	Subset of TRAINING SERVICES where WIA YOUTH and TYPE OF TRAINING (#1, #2, or #3) ≠ 7
C.2 ADDITIONAL SERVICES TO WIA YOUTH PARTICIPANTS	
1. Educational Achievement Services	Unduplicated Count of UNIQUE INDIVIDUALS where WIA YOUTH and MOST RECENT DATE RECEIVED EDUCATIONAL ACHIEVEMENT SERVICES is within the reporting period.
2. Alternative Schooling	Unduplicated Count of UNIQUE INDIVIDUALS where WIA YOUTH and MOST RECENT DATE RECEIVED ALTERNATIVE SCHOOLING is within the reporting period.
3. Summer Employment Opportunities	Unduplicated Count of UNIQUE INDIVIDUALS where WIA YOUTH and MOST RECENT DATE RECEIVED SUMMER EMPLOYMENT OPPORTUNITIES is within the reporting period.
4. Work Experience	Unduplicated Count of UNIQUE INDIVIDUALS where WIA YOUTH and MOST RECENT DATE RECEIVED WORK EXPERIENCES is within the reporting period.

5. Leadership Development Opportunities	Unduplicated Count of UNIQUE INDIVIDUALS where WIA YOUTH and MOST RECENT DATE RECEIVED LEADERSHIP DEVELOPMENT OPPORTUNITIES is within the reporting period.
6. Supportive Services	Unduplicated Count of UNIQUE INDIVIDUALS where WIA YOUTH and MOST RECENT DATE RECEIVED SUPPORTIVE SERVICES is within the reporting period.
7. Adult Mentoring Services	Unduplicated Count of UNIQUE INDIVIDUALS where WIA YOUTH and MOST RECENT DATE RECEIVED ADULT MENTORING SERVICES is within the reporting period.
8. Career Guidance/Counseling Services	Unduplicated Count of UNIQUE INDIVIDUALS where WIA YOUTH and MOST RECENT DATE RECEIVED CAREER GUIDANCE/COUNSELING SERVICES is within the reporting period.

IV.2.2.4 SECTION D: PERFORMANCE RESULTS

This section reports performance results for customers served by the workforce system. With the exception of Literacy/Numeracy Gains and Younger Youth Skill Attainment Rate, performance results are all reported after exit. Unlike customer served and service activity counts reported under sections B and C, performance results are unduplicated by Period of Participation (POP). This means that if a customer has more than one POP which requires outcomes reporting within the same report period, each will be counted separately. Reporting outcomes for each POP separately enhances transparency and accountability by ensuring that the workforce system is held accountable (and given credit where: appropriate) for outcomes achieved each time an individual receives services (with those services being aggregated into POPs which each represent an instance where: the individual was using the system to help them with their employment needs).

Because most outcome measures are based on the quarters after exit and because most use wage records at least in part for their calculation, nearly all performance measures will have different report periods than those used in the customers served and service activities sections of the 9132. As such grantees need to pay special attention to the report periods in their report preparation.

Performance results are all expressed as either rates (percentages) or averages. As such, they are calculated using denominators and numerators. Generally, denominators can be thought of as a count of the records which meet the criteria to be considered in the measure. For example, Entered Employment measures employment in the 1st quarter after exit for those adult (i.e. non-WIA Youth) exiters who were unemployed at Date of Participation and for whom an exclusion does not apply. The denominator for Entered Employment includes all adults who were unemployed at Date of Participation who exited in the report period and who did not have an applicable exclusion at exit or during the three quarters that followed. Numerators are generally made up of the customers from the denominator who meet the condition that defines "success". In our Entered Employment Example, the numerator is made up of all the records from the denominator where: the exiter was employed in the 1st quarter following the quarter of exit.

Because the numerator is generally a subset of the denominator, the specifications for the numerators does not repeat the denominator specifications. Rather the specifications will say "Count of UNIQUE RECORDS from the DENOMINATOR where: . . . " and then specify the conditional statement that puts a record in the numerator. There are two reasons for this: it shortens the specification and it helps highlight the important part of the numerator spec - the part that defines success.

There are a few exceptions to this approach where the numerator is made up of sums or counts from the records in the denominator. For example, the numerator for Average Earnings is not a subset of the denominator; rather it is the sum of the wages in the 2nd and 3rd quarters after exit for those exiters in the denominator. The Literacy/Numeracy Gains Numerator and Denominator are even more complicated because the denominator is made up of the number of different basic skills areas that the youth is determined to be deficient in.

Section D.1 Adult Performance Measures

Customers Served in "Adult" programs are subject to "Adult" performance measures: Entered Employment, Employment Retention, and Average Earnings. Performance is first calculated at a "system" level and then broken out for special populations (primarily based on the programs which provided services to the customers during their periods of participation). The 9132 reports 13 subsets for each Adult measure (with the exception of Entered Employment which has 14). WIA Adult, WIA DW, and NEG breakouts only include those participants who accessed more than self-services and information activities during their POPs.

Report Element	Calculation Specification
1. ENTERED EMPLOYMENT Numerator	Count of UNIQUE RECORDS from ENTERED EMPLOYMENT DENOMINATOR where: EMPLOYED 1ST QUARTER AFTER EXIT QUARTER = 1
1. ENTERED EMPLOYMENT Denominator	Count of UNIQUE RECORDS where: DOL ADULT PARTICIPANT and EMPLOYMENT STATUS AT DATE OF PARTICIPATION = (2 or 0) and DATE OF EXIT is within the report period and OTHER REASONS FOR EXIT = (0, 7, 8, or 98)
1a Wagner Peyser	Subset of ENTERED EMPLOYMENT where: WAGNER-PEYSER
1b Wagner-Peyser Eligible Veterans/Other Eligible Persons	Subset of ENTERED EMPLOYMENT where: WP VETERAN
1c Wagner-Peyser Disabled Veterans	Subset of ENTERED EMPLOYMENT where: WP DISABLED VETERAN
1d DVOP/LVER	Subset of ENTERED EMPLOYMENT where: DVOP or LVER
1d1 DVOP/LVER Intensive Services	Subset of ENTERED EMPLOYMENT where: (DVOP or LVER) and (MOST RECENT DATE RECEIVED INTENSIVE SERVICES - DVOP or MOST RECENT DATE RECEIVED INTENSIVE SERVICES - LVER is not blank)
1d2 DVOP/LVER Disabled Veterans	Subset of ENTERED EMPLOYMENT where: (DVOP or LVER) and DISABLED VETERAN = (1 or 2)
1d3 DVOP/LVER	Subset of ENTERED EMPLOYMENT where: (DVOP or LVER) and

EMPLOYMENT AND TRAINING ADMINISTRATION

Recently Separated Veterans	[DATE OF PARTICIPATION <= (ACTUAL DATE OF MILITARY SEPARATION + 36 MONTHS)]
1d4 DVOP/LVER Weighted Numerator	DVOP/LVER ENTERED EMPLOYMENT NUMERATOR + .25*[subset of DVOP/LVER ENTERED EMPLOYMENT NUMERATOR where: (MOST RECENT DATE RECEIVED INTENSIVE SERVICES-DVOP is not blank or MOST RECENT DATE RECEIVED INTENSIVE SERVICES-LVER is not blank)] Note - The DVOP/LVER Weighted measure has more detailed specs for the Numerator because the measure is not simply a subset of DVOP/LVER ENTERED EMPLOYMENT.
1d4 DVOP/LVER Weighted Denominator	Subset of ENTERED EMPLOYMENT DENOMINATOR where: DVOP or LVER. Note - The DVOP/LVER Weighted measure has more detailed specs for the Denominator because the measure is not simply a subset of DVOP/LVER ENTERED EMPLOYMENT.
1e DVOP	Subset of ENTERED EMPLOYMENT where: DVOP
1e1 DVOP Intensive Services	Subset of ENTERED EMPLOYMENT where: DVOP and (MOST RECENT DATE RECEIVED INTENSIVE SERVICES or MOST RECENT DATE RECEIVED INTENSIVE SERVICES - DVOP is not blank)
1e2 DVOP Disabled Veterans	Subset of ENTERED EMPLOYMENT where: DVOP and DISABLED VETERAN = (1 or 2)
1f LVER	Subset of ENTERED EMPLOYMENT where: LVER
1f1 LVER Recently Separated Veterans	Subset of Entered Employment where: LVER and [DATE OF PARTICIPATION <= (ACTUAL DATE OF MILITARY SEPARATION + 36 MONTHS)]
1g. WIA Adult Program	Subset of Entered Employment where: WIA ADULT and MORE THAN SELF-SERVICE
1h. WIA Dislocated Worker Program	Subset of Entered Employment where: WIA DW and MORE THAN SELF-SERVICE
1i. National Emergency Grants	Subset of Entered Employment where: NEG and MORE THAN SELF-SERVICE
1j. Trade Adjustment Assistance Program	Subset of Entered Employment where: TAA
2. EMPLOYMENT RETENTION Numerator	Count of UNIQUE RECORDS from EMPLOYMENT RETENTION DENOMINATOR where: (EMPLOYED 2ND QUARTER AFTER EXIT QUARTER = 1 and EMPLOYED 3RD QUARTER AFTER EXIT QUARTER = 1)
2. EMPLOYMENT RETENTION Denominator	Count of UNIQUE RECORDS where: DOL ADULT PARTICIPANT and EMPLOYED 1ST QUARTER AFTER EXIT QUARTER = 1 and DATE OF EXIT is within the report period and OTHER REASONS FOR EXIT = (0, 7, 8, or 98)
2a Wagner Peyser	Subset of EMPLOYMENT RETENTION where: WAGNER-PEYSER
2b Wagner-Peyser Eligible Veterans/Other Eligible Persons	Subset of EMPLOYMENT RETENTION where: WP VETERAN
2c Wagner-Peyser Disabled Veterans	Subset of EMPLOYMENT RETENTION where: WP DISABLED VETERAN
2d DVOP/LVER	Subset of EMPLOYMENT RETENTION where: DVOP or LVER

EMPLOYMENT AND TRAINING ADMINISTRATION

2d1 DVOP/LVER Intensive Services	Subset of EMPLOYMENT RETENTION where: (DVOP or LVER) and (MOST RECENT DATE RECEIVED INTENSIVE SERVICES - DVOP or MOST RECENT DATE RECEIVED INTENSIVE SERVICES - LVER is not blank)
2d2 DVOP/LVER Disabled Veterans	Subset of ENTERED EMPLOYMENT where: (DVOP or LVER) and DISABLED VETERAN = (1 or 2)
2d3 DVOP/LVER Recently Separated Veterans	Subset of EMPLOYMENT RETENTION where: (DVOP or LVER) and [DATE OF PARTICIPATION <= (ACTUAL DATE OF MILITARY SEPARATION + 36 MONTHS)]
2e DVOP	Subset of EMPLOYMENT RETENTION where: DVOP
2e1 DVOP Intensive Services	Subset of EMPLOYMENT RETENTION where: DVOP and (MOST RECENT DATE RECEIVED INTENSIVE SERVICES or MOST RECENT DATE RECEIVED INTENSIVE SERVICES - DVOP is not blank)
2e1 DVOP Disabled Veterans	Subset of EMPLOYMENT RETENTION where: DVOP and DISABLED VETERAN = (1 or 2)
2f LVER	Subset of EMPLOYMENT RETENTION where: LVER
2f1 LVER Recently Separated Veterans	Subset of EMPLOYMENT RETENTION where: LVER and [DATE OF PARTICIPATION <= (ACTUAL DATE OF MILITARY SEPARATION + 36 MONTHS)]
2g. WIA Adult Program	Subset of EMPLOYMENT RETENTION where: WIA ADULT and MORE THAN SELF-SERVICE
2h. WIA Dislocated Worker Program	Subset of EMPLOYMENT RETENTION where: WIA DW and MORE THAN SELF-SERVICE
2i. National Emergency Grants	Subset of EMPLOYMENT RETENTION where: NEG and MORE THAN SELF-SERVICE
2j. Trade Adjustment Assistance Program	Subset of EMPLOYMENT RETENTION where: TAA
3. AVERAGE EARNINGS Numerator	Sum of WAGES 2ND QUARTER AFTER EXIT QUARTER + sum of WAGES 3RD QUARTER AFTER EXIT QUARTER for UNIQUE RECORDS in AVERAGE EARNINGS DENOMINATOR
3. AVERAGE EARNINGS Denominator	Count of UNIQUE RECORDS where: DOL ADULT PARTICIPANT and DATE OF EXIT is within the report period and OTHER REASONS FOR EXIT = (0, 7, 8, or 98) and WAGES 1ST QUARTER AFTER EXIT QUARTER (> 0 and < 999999.99) and WAGES 2nd QUARTER AFTER EXIT QUARTER (> 0 and < 999999.99) and WAGES 3rd QUARTER AFTER EXIT QUARTER (> 0 and < 999999.99)
3a Wagner Peyser	Subset of AVERAGE EARNINGS where: WAGNER-PEYSER
3b Wagner-Peyser Eligible Veterans/Other Eligible Persons	Subset of AVERAGE EARNINGS where: WP VETERAN
3c Wagner-Peyser Disabled Veterans	Subset of AVERAGE EARNINGS where: WP DISABLED VETERAN
3d DVOP/LVER	Subset of AVERAGE EARNINGS where: DVOP or LVER
3d1 DVOP/LVER Intensive Services	Subset of AVERAGE EARNINGS where: (DVOP or LVER) and (MOST RECENT DATE RECEIVED INTENSIVE SERVICES - DVOP or MOST RECENT DATE RECEIVED INTENSIVE SERVICES - LVER is not blank)

3d2 DVOP/LVER Disabled Veterans	Subset of AVERAGE EARNINGS where: (DVOP or LVER) and DISABLED VETERAN = (1 or 2)
3d3 DVOP/LVER Recently Separated Veterans	Subset of AVERAGE EARNINGS where: (DVOP or LVER) and [DATE OF PARTICIPATION <= (ACTUAL DATE OF MILITARY SEPARATION + 36 MONTHS)]
3e DVOP	Subset of AVERAGE EARNINGS where: DVOP
3e1 DVOP Intensive Services	Subset of AVERAGE EARNINGS where: DVOP and (MOST RECENT DATE RECEIVED INTENSIVE SERVICES or MOST RECENT DATE RECEIVED INTENSIVE SERVICES - DVOP is not blank)
3e2 DVOP Disabled Veterans	Subset of AVERAGE EARNINGS where: DVOP and DISABLED VETERAN = (1 or 2)
3f LVER	Subset of AVERAGE EARNINGS where: LVER
3f1 LVER Recently Separated Veterans	Subset of AVERAGE EARNINGS where: LVER and [DATE OF PARTICIPATION <= (ACTUAL DATE OF MILITARY SEPARATION + 36 MONTHS)]
3g. WIA Adult Program	Subset of AVERAGE EARNINGS where: WIA ADULT and MORE THAN SELF-SERVICE
3h. WIA Dislocated Worker Program	Subset of AVERAGE EARNINGS where: WIA DW and MORE THAN SELF-SERVICE
3i. National Emergency Grants	Subset of AVERAGE EARNINGS where: NEG and MORE THAN SELF-SERVICE
3j. Trade Adjustment Assistance Program	Subset of AVERAGE EARNINGS where: TAA

Section D.2 Youth Performance Measures

Customers Served in "Youth" programs are subject to "Youth" performance measures: Placement in Employment/Education, Attainment of Degree/Certificate, and Literacy/Numeracy Gains. This includes youth aged 14 through 21 on the date that they received a first service funded by the WIA Youth Program. All WIA youth exiters are subject to the Placement in Employment/Education and Attainment of Degree/Certificate measures. Out-of-school youth participants and exiters who are basic skills deficient are subject to the Literacy and Numeracy Gains measure.

Report Element	Calculation Specification
1. PLACEMENT IN EMPLOYMENT/EDUCATION Numerator	Count of UNIQUE RECORDS from PLACEMENT IN EMPLOYMENT/EDUCATION DENOMINATOR where: EMPLOYED 1ST QUARTER AFTER EXIT QUARTER = 1 or YOUTH PLACEMENT INFORMATION is (>= 1 and <= 4)
1. PLACEMENT IN EMPLOYMENT/EDUCATION Denominator	Count of UNIQUE RECORDS where: WIA YOUTH and EMPLOYMENT STATUS AT DATE OF PARTICIPATION = (2 or 0) and SCHOOL STATUS AT PARTICIPATION ≠ 3 and DATE OF EXIT is within the report period and OTHER REASONS FOR EXIT = (0, 7, 8, or 98)
2. ATTAINMENT OF DEGREE/CERTIFICATE Numerator	Count of UNIQUE RECORDS from ATTAINMENT OF DEGREE/CERTIFICATE DENOMINATOR where: ATTAINED DIPLOMA/GED/CERTIFICATE (>0 and <4) and DATE ATTAINED

	DEGREE/CERTIFICATE < (end of 3RD QUARTER AFTER EXIT QUARTER)
2. ATTAINMENT OF DEGREE/CERTIFICATE Denominator	Count of UNIQUE RECORDS where: WIA YOUTH and ENROLLED IN EDUCATION = 1 and DATE OF EXIT is within the report period and OTHER REASONS FOR EXIT = (0, 7, 8, or 98)
3. LITERACY/NUMERACY GAINS Numerator	<p>Count of UNIQUE RECORDS from the LITERACY/NUMERACY GAINS DENOMINATOR where:</p> <p>{(LITERACY/NUMERACY GAINS BEGIN DATE + 1 year is in the Reporting Period and</p> <p>[{Year #1 AREA 1 Post-Test Date <= (LITERACY/NUMERACY GAINS BEGIN DATE + 1 year and DATE COMPLETED YOUTH SERVICES) and INITIAL AREA 1 EFL = (1 to 6) and YEAR #1 AREA 1 EFL > INITIAL AREA 1 EFL} or</p> <p>{Year #1 AREA 2 Post-Test Date <= (LITERACY/NUMERACY GAINS BEGIN DATE + 1 year and DATE COMPLETED YOUTH SERVICES) and INITIAL AREA 2 EFL = (1 to 6) and YEAR #1 AREA 2 EFL > INITIAL AREA 2 EFL} or</p> <p>{Year #1 AREA 3 Post-Test Date <= (LITERACY/NUMERACY GAINS BEGIN DATE + 1 year and DATE COMPLETED YOUTH SERVICES) and INITIAL AREA 3 EFL = (1 to 6) and YEAR #1 AREA 3 EFL > INITIAL AREA 3 EFL}]) OR</p> <p>(LITERACY/NUMERACY GAINS BEGIN DATE + 2 years is in the Reporting Period and</p> <p>[{Year #2 AREA 1 Post-Test Date <= (LITERACY/NUMERACY GAINS BEGIN DATE + 2 years and DATE COMPLETED YOUTH SERVICES) and INITIAL AREA 1 EFL = (1 to 6) and YEAR #1 AREA 1 EFL = (0 to 6 or null) and ({YEAR #2 AREA 1 EFL > YEAR #1 AREA 1 EFL} or {YEAR #1 AREA 1 EFL = null and YEAR #2 AREA 1 EFL > INITIAL AREA 1 EFL})} or</p> <p>{Year #2 AREA 2 Post-Test Date <= LITERACY/NUMERACY GAINS BEGIN DATE + 2 years and INITIAL AREA 2 EFL = (1 to 6) and YEAR #1 AREA 2 EFL = (0 to 6 or null) and ({YEAR #2 AREA 2 EFL > YEAR #1 AREA 2 EFL} or {YEAR #1 AREA 2 EFL = null and YEAR #2 AREA 2 EFL > INITIAL AREA 2 EFL})} or</p> <p>{Year #2 AREA 3 Post-Test Date <= LITERACY/NUMERACY GAINS BEGIN DATE + 2 years and INITIAL AREA 3 EFL = (1 to 6) and YEAR #1 AREA 3 EFL = (0 to 6 or null) and ({YEAR #2 AREA 3 EFL > YEAR #1 AREA 3 EFL} or {YEAR #1 AREA 3 EFL = null and YEAR #2 AREA 3 EFL > INITIAL AREA 3 EFL}])} OR</p> <p>(LITERACY/NUMERACY GAINS BEGIN DATE + 3 years is in the Reporting Period and</p>

	<p>[{Year #3 AREA 1 Post-Test Date <= (LITERACY/NUMERACY GAINS BEGIN DATE + 3 years and DATE COMPLETED YOUTH SERVICES) and INITIAL AREA 1 EFL = (1 to 6) and YEAR #1 AREA 1 EFL = (0 to 6 or null) and YEAR #2 AREA 1 EFL = (0 to 6 or null) and ({YEAR #3 AREA 1 EFL > YEAR #2 AREA 1 EFL} or {YEAR #2 AREA 1 EFL = null and YEAR #3 AREA 1 EFL > YEAR #1 AREA 1 EFL} or {YEAR #1 AREA 1 EFL = null and YEAR #3 AREA 1 EFL > INITIAL AREA 1 EFL})} or</p> <p>{Year #3 AREA 2 Post-Test Date <= LITERACY/NUMERACY GAINS BEGIN DATE + 3 years and INITIAL AREA 2 EFL = (1 to 6) and YEAR #1 AREA 2 EFL = (0 to 6 or null) and YEAR #2 AREA 2 EFL = (0 to 6 or null) and ({YEAR #3 AREA 2 EFL > YEAR #2 AREA 2 EFL} or {YEAR #2 AREA 2 EFL = null and YEAR #3 AREA 2 EFL > YEAR #1 AREA 2 EFL} or {YEAR #1 AREA 2 EFL = null and YEAR #3 AREA 2 EFL > INITIAL AREA 2 EFL})} or</p> <p>{Year #3 AREA 3 Post-Test Date <= LITERACY/NUMERACY GAINS BEGIN DATE + 3 years and INITIAL AREA 3 EFL = (1 to 6) and YEAR #1 AREA 3 EFL = (0 to 6 or null) and YEAR #2 AREA 3 EFL = (0 to 6 or null) and ({YEAR #3 AREA 3 EFL > YEAR #2 AREA 3 EFL} or {YEAR #2 AREA 3 EFL = null and YEAR #3 AREA 3 EFL > YEAR #1 AREA 3 EFL} or {YEAR #1 AREA 3 EFL = null and YEAR #3 AREA 3 EFL > INITIAL AREA 3 EFL})}]}</p>
3. LITERACY/NUMERACY GAINS Denominator	<p>Count of UNIQUE RECORDS where: YOUTH and OTHER REASONS FOR EXIT = (0, 7, 8, 98, or null) and BASIC LITERACY SKILLS DEFICIENCY = 1 and SCHOOL STATUS AS PARTICIPATION >=3 and</p> <p>([LITERACY/NUMERACY GAINS BEGIN DATE + 1 year is in the Reporting Period OR</p> <p>INITIAL AREA 1 EFL = (1 to 6) or</p> <p>INITIAL AREA 2 EFL = (1 to 6) or</p> <p>INITIAL AREA 3 EFL = (1 to 6)] OR</p> <p>[LITERACY/NUMERACY GAINS BEGIN DATE + 2 years is in the Reporting Period and DATE COMPLETED YOUTH SERVICES >= {(LITERACY/NUMERACY GAINS BEGIN DATE + 2 years) or null} and</p> <p>{INITIAL AREA 1 EFL = (1 to 6) and YEAR #1 AREA 1 EFL = (0 to 6 or null)} or</p> <p>{INITIAL AREA 2 EFL = (1 to 6) and YEAR #1 AREA 2 EFL = (0 to 6 or null)} or</p> <p>{INITIAL AREA 3 EFL = (1 to 6) and YEAR #1 AREA 3 EFL = (0 to 6 or null)})] OR</p> <p>[LITERACY/NUMERACY GAINS BEGIN DATE + 3 years is in the Reporting Period and DATE COMPLETED YOUTH SERVICES >= {(LITERACY/NUMERACY GAINS BEGIN DATE + 3 years) or null} and</p> <p>{INITIAL AREA 1 EFL = (1 to 6) and YEAR #1 AREA 1 EFL = (0 to 6 or null) and YEAR #2 AREA 1 EFL = (0 to 6 or null)} or</p>

	{INITIAL AREA 2 EFL = (1 to 6) and YEAR #1 AREA 2 EFL = (0 to 6 or null) and YEAR #2 AREA 2 EFL = (0 to 6 or null)} or {INITIAL AREA 3 EFL = (1 to 6) and YEAR #1 AREA 3 EFL = (0 to 6 or null) and YEAR #2 AREA 3 EFL = (0 to 6 or null)}
--	--

Section D.3 Additional WIA Title IB Performance Measures

All states report performance under sections D1 and D2. States that have not received the Common Measures Waiver are required to continue to report the the Employment and Credential rates for Adults, Dislocated Workers, and Older Youth, and other indicators of performance for youth as required by the WIA statute.

Report Element	Calculation Specification
1. ADULT EMPLOYMENT & CREDENTIAL Numerator	Count of UNIQUE RECORDS from ADULT EMPLOYMENT & CREDENTIAL DENOMINATOR where: EMPLOYED 1ST QUARTER AFTER EXIT QUARTER = 1 and (TYPE OF RECOGNIZED CREDENTIAL #1 > 0 or TYPE OF RECOGNIZED CREDENTIAL #2 > 0)
1. ADULT EMPLOYMENT & CREDENTIAL Denominator	Count of UNIQUE RECORDs where: WIA ADULT and MORE THAN SELF SERVICE and DATE ENTERED TRAINING #1 is not null and TYPE OF TRAINING #1 > 0 and DATE OF EXIT is within the reporting period and OTHER REASONS FOR EXIT = (0, 7, 8, or 98)
2. DW EMPLOYMENT & CREDENTIAL Numerator	Count of UNIQUE RECORDS from DW EMPLOYMENT & CREDENTIAL DENOMINATOR where: EMPLOYED 1ST QUARTER AFTER EXIT QUARTER = 1 and (TYPE OF RECOGNIZED CREDENTIAL #1 > 0 or TYPE OF RECOGNIZED CREDENTIAL #2 > 0)
2. DW EMPLOYMENT & CREDENTIAL Denominator	Count of UNIQUE RECORDs where: WIA DW and MORE THAN SELF SERVICE and DATE ENTERED TRAINING #1 is not null and TYPE OF TRAINING #1 > 0 and DATE OF EXIT is within the reporting period and OTHER REASONS FOR EXIT = (0, 7, 8, or 98)
3. YOUNGER YOUTH DIPLOMA/EQUIVALENT Numerator	Count of Unique RECORDs from YOUNGER YOUTH DIPLOMA/EQUIVALENT DENOMINATOR where: ATTAINED DIPLOMA/GED/CERTIFICATE = (1 or 2) and DATE ATTAINED DEGREE/CERTIFICATE <= end of quarter of DATE OF EXIT + 1 quarter.
3. YOUNGER YOUTH DIPLOMA/EQUIVALENT Denominator	Count of UNIQUE RECORDs where: WIA YOUNGER YOUTH and SCHOOL STATUS AT PARTICIPATION = (1, 2, or 4) and SCHOOL STATUS AT EXIT is (null or ≠1 or ≠2) and DATE OF EXIT is within the reporting period and OTHER REASONS FOR EXIT = (0, 7, 8, or 98)
4. YOUNGER YOUTH SKILL ATTAINMENT Numerator	For WIA YOUNGER YOUTH, count of all ATTAINMENTS OF GOAL where: ATTAINMENT OF GOAL = 1
4. YOUNGER YOUTH SKILL ATTAINMENT Denominator	For WIA YOUNGER YOUTH where: OTHER REASONS FOR EXIT is (null, 0, 7, 8, or 98), count of all GOAL TYPES where GOAL TYPE = (1, 2, or 3)
5. YOUNGER YOUTH RETENTION Numerator	Count of UNIQUE RECORDs from YOUNGER YOUTH RETENTION DENOMINATOR where: YOUTH RETENTION INFORMATION is (> 0 and <= 4) or EMPLOYED 3RD QUARTER AFTER EXIT QUARTER = 1
5. YOUNGER YOUTH RETENTION Denominator	Count of UNIQUE RECORDs where WIA YOUNGER YOUTH and SCHOOL STATUS AT PARTICIPATION = (1, 2, or 4) and SCHOOL STATUS AT EXIT is (null or ≠ [1 or 2]) and DATE OF EXIT is within the

	reporting period and OTHER REASONS FOR EXIT = (0, 7, 8, or 98)
6. OLDER YOUTH ENTERED EMPLOYMENT Numerator	Count of UNIQUE RECORDS from OLDER YOUTH ENTERED EMPLOYMENT DENOMINATOR where: EMPLOYED IN 1ST QUARTER AFTER EXIT QUARTER = 1
6. OLDER YOUTH ENTERED EMPLOYMENT Denominator	Count of UNIQUE RECORDS where WIA OLDER YOUTH and EMPLOYMENT STATUS AT PARTICIPATION = (2 or 0) and [YOUTH PLACEMENT INFORMATION is (null, 0 or >= 3) or EMPLOYED IN 1ST QUARTER AFTER EXIT QUARTER = 1] and DATE OF EXIT is within the reporting period and REASONS FOR EXIT = (0, 7, 8, or 98)
7. OLDER YOUTH EMPLOYMENT RETENTION Numerator	Count of UNIQUE RECORDS from OLDER YOUTH ENTERED EMPLOYMENT DENOMINATOR where: EMPLOYED IN 3RD QUARTER AFTER EXIT QUARTER = 1
7. OLDER YOUTH EMPLOYMENT RETENTION Denominator	Count of UNIQUE RECORDS where: WIA OLDER YOUTH and EMPLOYED IN 1ST QUARTER AFTER EXIT QUARTER = 1 and [YOUTH RETENTION INFORMATION is (null, 0 or >= 3) or EMPLOYED IN 3RD QUARTER AFTER EXIT QUARTER = 1] and DATE OF EXIT is within the reporting period and REASONS FOR EXIT = (0, 7, 8, or 98)
8. OLDER YOUTH EARNINGS INCREASE Numerator	(Sum of WAGES 2ND QUARTER AFTER EXIT QUARTER + sum of 3RD QUARTER AFTER EXIT QUARTER) minus (Sum of WAGES 2ND QUARTER PRIOR TO PARTICIPATION QUARTER + sum of 3RD QUARTER PRIOR TO PARTICIPATION QUARTER)for UNIQUE RECORDS in OLDER YOUTH EARNINGS INCREASE DENOMINATOR
8. OLDER YOUTH EARNINGS INCREASE Denominator	Count of UNIQUE RECORDs where WIA OLDER YOUTH and WAGES 1ST QUARTER AFTER EXIT QUARTER is (> 0 and < 999999.99) and [YOUTH RETENTION INFORMATION is (null, 0, or >= 3) or WAGES 3RD QUARTER AFTER EXIT QUARTER is (> 0 and < 999999.99)] and (WAGES 2ND QUARTER PRIOR TO PARTICIPATION QUARTER ≠ 999999.99) and WAGES 3RD QUARTER PRIOR TO PARTICIPATION QUARTER ≠ 999999.99) and DATE OF EXIT is within the report period and OTHER REASONS FOR EXIT = (0, 7, 8, or 98)
9. OLDER YOUTH CREDENTIAL Numerator	Count of UNIQUE RECORDS from OLDER YOUTH CREDENTIAL DENOMINATOR where: [YOUTH PLACEMENT INFORMATION = (1 or 2) or EMPLOYED 1ST QUARTER AFTER EXIT QUARTER = 1] and (TYPE OF RECOGNIZED CREDENTIAL #1 > 0 or TYPE OF RECOGNIZED CREDENTIAL #2 > 0)
9. OLDER YOUTH CREDENTIAL Denominator	Count of UNIQUE RECORDs where WIA OLDER YOUTH and DATE OF EXIT is within the reporting period and OTHER REASONS FOR EXIT = (0, 7, 8, or 98)

IV.2.2.5 SECTION E: REPORT CERTIFICATION/ADDITIONAL COMMENTS

- E.1 **Report Comments/Narrative** – Grantees may include additional information not captured as part of the report format or attach an electronic document that describes innovative service delivery strategies, progress on measures of system accomplishments, or how workforce system



EMPLOYMENT AND TRAINING ADMINISTRATION

participants were impacted in a positive way by the One-Stop delivery system.

- E.2 **Name of Grantee Certifying Official/Title** - Enter the name and title of the grantee official that is certifying submission of the report to the Department.
- E.3 **Telephone Number** - Enter the *area code (999)* and *telephone number (999-9999)* of the authorized official.
- E.4 **Email Address** - Enter the email address of the authorized official.



IV.3 ELIGIBLE VETERANS AND TRANSITIONING SERVICE MEMBERS SERVICES REPORT

IV.3.1 REPORT FORMAT AND SPECIFICATIONS

The format and instructions for completing the ETA 9133 Eligible Veterans and Transitioning Service Members (TSMs) Services Report can be found under **Appendix C**. States will submit information to the Department using a rolling four-quarter reporting methodology. This means that the information related to the levels of participation and services received on this report will reflect the most current data available over a four quarter reporting period.

Reporting of TSMs

The Jobs for Veterans Act of 2002 (P.L. 107-288) calls for an increased emphasis by the One-Stop delivery system on providing employment services to TSMs, and authorizes this target group as eligible to receive employment services from DVOP and LVER staff. Effective implementation of this new statutory emphasis and authority will require coordination in delivering One-Stop services to this target group.

The Jobs for Veterans Act also calls for increased attention to the reporting of characteristics, services, and outcomes for TSM participants. Since the members of this target group are not yet veterans, they occupy a unique status for reporting purposes. Accordingly, accurate reporting of information on those TSMs served by the One-Stop system will require careful application of reporting specifications that are unique to this target group, as detailed in **Appendix C**. Information on TSM participants is included in column A (but NOT in column B) and is reported separately under column C on the 9133 report.

Definition of TSM: *A service member in active duty status (including separation leave) who participates in employment services and is within 24 months of retirement or 12 months of separation.*

Reporting of Homeless Veterans

In recent years, government at all levels has devoted significant attention to reducing the incidence and severity of homelessness in America. Within that overall thrust, specific attention has been devoted to reducing homelessness among veterans. Consistent with those initiatives, the Homeless Veterans' Comprehensive Assistance Act of 2001 (P.L. 107-95) established a definition for homeless veterans:

Definition of Homeless Veteran: *An individual who served in the active military, naval, or air service, and who was discharged or released from such service under conditions other than dishonorable, and who lacks a fixed, regular, and adequate nighttime residence. This definition includes any individual who has a primary night time residence that is a publicly or privately operated shelter for temporary accommodation; an institution*

providing temporary residence for individuals intended to be institutionalized; or a public or private place not designated for or ordinarily used as a regular sleeping accommodation for human beings. This definition does not include an individual imprisoned or detained under an Act of Congress or state law. An individual who may be sleeping in a temporary accommodation while away from home should not, as a result of that alone, be recorded as homeless.

One element of the ongoing efforts to reduce homelessness has been the Homeless Veterans' Reintegration Program (HVRP). The community-based and faith-based grantees responsible for implementing that program are strongly encouraged to coordinate their efforts with the One-Stop Career Centers in their localities, specifically with the DVOP staff assigned to those facilities. In isolated instances, a veteran who is eligible for HVRP and other homeless services may not meet the veteran status criterion governing the eligibility to receive services from DVOP/LVER staff.

In situations of this type, it is expected that the DVOP will make arrangements with appropriate staff to provide the required employment services to these homeless veterans. It is expected that states will report information on those HVRP participants who are served by DVOP or LVER staff, as well as information on any other homeless veterans who are not HVRP participants but who are served by DVOP or LVER staff.

IV.3.2 REPORTING INSTRUCTIONS

IV.3.2.1 SECTION A: GRANTEE IDENTIFYING INFORMATION

A.1 **Grantee Name** – Enter the name of the workforce agency and state submitting the report (*e.g., Department of Labor, Licensing and Regulation, State of Maryland*).

A.2 **Grantee Mailing Address** – Enter the mailing address of the state agency submitting the report.

A.3 **Workforce Programs** – Check the appropriate option to indicate the workforce programs that are included on the quarterly report submission:

Wagner-Peyser Employment Service– This report applies to unique participant records where the individual received one or more services financially assisted from the Wagner-Peyser Act and/or DVOP and/or LVER programs.

Jobs for Veterans (DVOP/LVER) Programs – This report applies to unique participant records where the individual received one or more services financially assisted from the DVOP and/or LVER programs.

A.4 **Cumulative 4-Quarter End Date** – Enter the last month, day, and year of the most recent quarter on which the cumulative report is being prepared for submission to the Department. For example, if the report is being prepared for the reporting period 10/01/2011 through 09/30/2012, the Cumulative 4-Quarter End Date format should be represented as 09/30/2012.

- A.5 **Report Due Date** – Enter the month, day, and year on which the quarterly report is due to the Department using the schedule contained in Section III: Due Dates of this document. For example, if the report is being prepared for submission for the quarter ending 09/30/2012, the Report Due Date format should be represented as 11/14/2012.

IV.3.2.2 SECTION B: CUSTOMER SERVICES AND ACTIVITIES

This section reports information on the total number of unique individual veterans and other eligible persons and transitioning service members receiving qualifying services from the workforce system. The counts include both new and "carried-over" participants during the report period with breakouts for various age, military experience, and service level subsets. Age characteristics of all participants contained in this section should be based on information collected from the individual at the time of participation. For all data collection items contained within this section, the data format is Integer with a maximum field length of 9-digits. Reporting cells that are "greyed out" on the report are to be left blank.

These report elements are reported as "Unduplicated Counts" meaning an individual is only counted once no matter how many Periods of Participation (POP) the individual may have that overlap with the report period. Unduplication for each set of counts must be performed AFTER identifying the unique records which otherwise meet the criteria for the report element to ensure accurate reporting. For example, when reporting a count of customers who received career guidance, first the grantee must identify the subset of records where a participant had a POP that overlapped with the report period and in which the participant received career guidance. Then the grantee unduplicates this subset by unique identifier to ensure that each participant is counted no more than one time.

Unduplication is the last step because it is possible that a participant has more than one POP that overlaps with the report period but only one of them meet the criteria for the element being calculated. For example, if a participant had two POPs but received career guidance in only one of the POPs AND the grantee unduplicated prior to identifying which POP might belong in the element being calculated, the grantee might not retain the applicable record for reporting the number of unique participants who received career guidance.

Reports

The 9133 is filed twice each quarter for two different populations. The first focuses on all eligible veterans and other eligible persons (WAGNER-PEYSER). The second focuses on those eligible veterans and other eligible persons who were served by DVOP or LVER staff (VETERANS' PROGRAMS).

Therefore, depending on which report is being calculated the following specifications are added to each report element:

Report	Specification
WAGNER-PEYSER	WAGNER-PEYSER ACT = 1 or VETERANS' PROGRAMS = (1, 2, or 3)
VETERANS' PROGRAMS	VETERANS' PROGRAMS = (1, 2, or 3)

EMPLOYMENT AND TRAINING ADMINISTRATION

The 9133 report is not a "row-oriented" report like the 9132 where each row is a single item being reported (though separate values are reported for the report quarter and the most recent complete four quarters). The 9133 is a matrix report. Each value reported is based on a column and row heading. Each cell is an unduplicated count of unique records which meet the requirements of the column and the row which the cell is situated. Therefore the 9133 specs are organized slightly differently. The specs first focus on the report columns and then the report rows.

Report Columns	Calculation Specification
COL A Totals (including non-veterans)	Unduplicated Count of UNIQUE INDIVIDUALS where: DOL PARTICIPANT and DATE OF PARTICIPATION <= end of the report period and DATE OF EXIT is (>=beginning of the report period or null)
COL B - Total Veterans and Other Eligible Persons	Master Column Heading over 4 subcolumns in which Total Veterans/Other Eligible Persons is presented along with 3 breakouts by age of participant
COL B1 - Totals	Subset of COL A where: ELIGIBLE VETERAN STATUS = (2 or 3)
COL B2 - 18 - 44	Subset of COL A where: ELIGIBLE VETERAN STATUS = (2 or 3) and [DATE OF PARTICIPATION minus DATE OF BIRTH is (>=18 and <=44)]
COL B3 - 45 - 54	Subset of COL A where: ELIGIBLE VETERAN STATUS = (2 or 3) and [DATE OF PARTICIPATION minus DATE OF BIRTH is (>=45 and <=54)]
COL B4 - 55 and Over	Subset of COL A where: ELIGIBLE VETERAN STATUS = (2 or 3) and [DATE OF PARTICIPATION minus DATE OF BIRTH >=55]
COL C - TSMs	Subset of COL A where: TRANSITIONING SERVICE MEMBER = 1
COL D - Campaign Veterans	Subset of COL A where: ELIGIBLE VETERAN STATUS = 2 and CAMPAIGN VETERAN STATUS = 1
COL E - Disabled Veterans	Subset of COL A where: ELIGIBLE VETERAN STATUS = 2 and DISABLED VETERAN = (1 or 2)
COL F - Special Disabled Veterans	Subset of COL A where: ELIGIBLE VETERAN STATUS = 2 and DISABLED VETERAN = 2
COL G - Recently Separated Veterans (3 years)	Subset of COL A where: ELIGIBLE VETERAN STATUS = 2 and [DATE OF PARTICIPATION <= (ACTUAL DATE OF MILITARY SEPARATION + 36 MONTHS)]
COL H - Female Veterans	Subset of COL A where: ELIGIBLE VETERAN STATUS = 2 and GENDER = 2
COL I - Homeless Veterans	Subset of COL A where: ELIGIBLE VETERAN STATUS = 2 and HOMELESS INDIVIDUAL AND/OR RUNAWAY YOUTH = 1

Report Rows	Calculation Specification
ROW 1 - Total Participants	Unduplicated Count of UNIQUE INDIVIDUALS where: DOL PARTICIPANT and DATE OF PARTICIPATION <= end of the report period and DATE OF EXIT is (>=beginning of the report period or null)
ROW 1a - Male	Subset of ROW 1 where: GENDER = 1
ROW 1b - Female	Subset of ROW 1 where: GENDER = 2
ROW 1c - 18 - 44	Subset of ROW 1 where: DATE OF PARTICIPATION minus DATE OF BIRTH is (>=18 and <=44)

ROW 1d - 45 - 54	Subset of ROW 1 where: DATE OF PARTICIPATION minus DATE OF BIRTH is (≥ 45 and ≤ 54)
ROW 1e - 55 and Over	Subset of ROW 1 where: DATE OF PARTICIPATION minus DATE OF BIRTH ≥ 54

Important Instructions for Reporting Services:

- (1). When performance information for the Jobs for Veterans Programs (DVOP/LVER) Programs under A.3 above is prepared, grantees must ensure that the applicable “Most Recent Date Received [Staff Assisted Service]” fields are DVOP/LVER specific.
- (2). When reporting services to TSMs, grantees must ensure that at least one of the applicable “Most Recent Date Received [Staff Assisted Service]” is within the four quarter reporting period **and** either (a) the ACTUAL DATE OF MILITARY SEPARATION is null, or (b) the “Most Recent Date Received [Staff Assisted Service]” being reported is $<$ ACTUAL DATE OF MILITARY SEPARATION.
- (3). When reporting services to Recently Separated Veterans, grantees must ensure that at least one of the applicable “Most Recent Date Received [Staff Assisted Service]” is within the four quarter reporting period **and** the “Most Recent Date Received [Staff Assisted Service]” being reported is \geq ACTUAL DATE OF MILITARY SEPARATION **and** \leq ACTUAL DATE OF MILITARY SEPARATION + 36 months.

<p>ROW 2 - Received Staff Assisted Services</p>	<p>Subset of ROW 1 where at least one of the following dates is within the 4 quarter reporting period:</p> <p>MOST RECENT DATE ATTENDED TAP EMPLOYMENT WORKSHOP-DVOP or MOST RECENT DATE ATTENDED TAP EMPLOYMENT WORKSHOP-LVER or MOST RECENT DATE RECEIVED CAREER GUIDANCE or MOST RECENT DATE RECEIVED CAREER GUIDANCE-DVOP or MOST RECENT DATE RECEIVED CAREER GUIDANCE-LVER or MOST RECENT DATE RECEIVED JOB SEARCH ACTIVITIES or MOST RECENT DATE RECEIVED JOB SEARCH ACTIVITIES-DVOP or MOST RECENT DATE RECEIVED JOB SEARCH ACTIVITIES-LVER or MOST RECENT DATE REFERRED TO EMPLOYMENT or MOST RECENT DATE REFERRED TO EMPLOYMENT-DVOP or MOST RECENT DATE REFERRED TO EMPLOYMENT-LVER or MOST RECENT DATE RECEIVED INTENSIVE SERVICES or MOST RECENT DATE RECEIVED INTENSIVE SERVICES-DVOP or MOST RECENT DATE RECEIVED INTENSIVE SERVICES-LVER or MOST RECENT DATE REFERRED TO FEDERAL TRAINING or MOST RECENT DATE REFERRED TO FEDERAL TRAINING-DVOP or MOST RECENT DATE REFERRED TO FEDERAL TRAINING-LVER or MOST RECENT DATE PLACED IN FEDERAL TRAINING or MOST RECENT DATE PLACED IN FEDERAL TRAINING-DVOP or MOST RECENT DATE PLACED IN FEDERAL TRAINING-LVER or MOST RECENT DATE REFERRED TO FEDERAL JOB or MOST RECENT DATE REFERRED TO FEDERAL JOB-DVOP or MOST RECENT DATE REFERRED TO FEDERAL JOB-LVER or MOST RECENT DATE REFERRED TO FEDERAL CONTRACTOR JOB or MOST RECENT DATE REFERRED TO FEDERAL CONTRACTOR JOB-DVOP or MOST RECENT DATE REFERRED TO FEDERAL CONTRACTOR JOB-LVER or MOST RECENT DATE RECEIVED WORKFORCE INFORMATION SERVICES or MOST RECENT DATE RECEIVED OTHER STAFF ASSISTED CORE SERVICES or MOST RECENT DATE RECEIVED OTHER STAFF ASSISTED CORE SERVICES-DVOP or MOST RECENT DATE RECEIVED OTHER STAFF ASSISTED CORE SERVICES-LVER</p>
---	--

ROW 2a - Attended TAP Employment Workshop	Subset of ROW 1 where at least one of the following dates is within the 4 quarter reporting period: MOST RECENT DATE ATTENDED TAP EMPLOYMENT WORKSHOP-DVOP or MOST RECENT DATE ATTENDED TAP EMPLOYMENT WORKSHOP-LVER
ROW 2b - Received Career Guidance	Subset of ROW 1 where at least one of the following dates is within the 4 quarter reporting period: MOST RECENT DATE RECEIVED CAREER GUIDANCE or MOST RECENT DATE RECEIVED CAREER GUIDANCE-DVOP or MOST RECENT DATE RECEIVED CAREER GUIDANCE-LVER
ROW 2c - Received Job Search Activities	Subset of ROW 1 where at least one of the following dates is within the 4 quarter reporting period: MOST RECENT DATE RECEIVED JOB SEARCH ACTIVITIES or MOST RECENT DATE RECEIVED JOB SEARCH ACTIVITIES-DVOP or MOST RECENT DATE RECEIVED JOB SEARCH ACTIVITIES-LVER
ROW 2d - Referred to Employment	Subset of ROW 1 where at least one of the following dates is within the 4 quarter reporting period: MOST RECENT DATE REFERRED TO EMPLOYMENT or MOST RECENT DATE REFERRED TO EMPLOYMENT-DVOP or MOST RECENT DATE REFERRED TO EMPLOYMENT-LVER
ROW 2e - Received Intensive Services	Subset of ROW 1 where at least one of the following dates is within the 4 quarter reporting period: MOST RECENT DATE RECEIVED INTENSIVE SERVICES or MOST RECENT DATE RECEIVED INTENSIVE SERVICES-DVOP or MOST RECENT DATE RECEIVED INTENSIVE SERVICES-LVER
ROW 3f - Referred to Federal Training	Subset of ROW 1 where at least one of the following dates is within the 4 quarter reporting period: MOST RECENT DATE REFERRED TO FEDERAL TRAINING or MOST RECENT DATE REFERRED TO FEDERAL TRAINING-DVOP or MOST RECENT DATE REFERRED TO FEDERAL TRAINING-LVER
ROW 3g - Placed in Federal Training	Subset of ROW 1 where at least one of the following dates is within the 4 quarter reporting period: MOST RECENT DATE PLACED IN FEDERAL TRAINING or MOST RECENT DATE PLACED IN FEDERAL TRAINING-DVOP or MOST RECENT DATE PLACED IN FEDERAL TRAINING-LVER
ROW 3h Referred to Federal Job	Subset of ROW 1 where at least one of the following dates is within the 4 quarter reporting period: MOST RECENT DATE REFERRED TO FEDERAL JOB or MOST RECENT DATE REFERRED TO FEDERAL JOB-DVOP or MOST RECENT DATE REFERRED TO FEDERAL JOB-LVER
ROW 3i Referred to Federal Contractor Job	Subset of ROW 1 where at least one of the following dates is within the 4 quarter reporting period:



--

MOST RECENT DATE REFERRED TO FEDERAL CONTRACTOR JOB **or**
MOST RECENT DATE REFERRED TO FEDERAL CONTRACTOR JOB-
DVOP **or**
MOST RECENT DATE REFERRED TO FEDERAL CONTRACTOR JOB-
LVER

**IV.3.2.3 SECTION C: REPORT CERTIFICATION/ADDITIONAL
COMMENTS**

- C.1 **Report Comments/Narrative** - Grantees may include additional information not captured as part of the report format or attach an electronic document that describes innovative service delivery strategies or how veterans, other eligible persons, and transitioning service members were impacted in a positive way by the One-Stop delivery system.
- C.2 **Name of Grantee Certifying Official/Title** - Enter the name and title of the grantee official that is certifying submission of the report to the Department.
- C.3 **Telephone Number** - Enter the *area code (999)* and *telephone number (999-9999)* of the authorized official.
- C.4 **Email Address** - Enter the email address of the authorized official.



V. WORKFORCE INVESTMENT STANDARDIZED RECORD DATA (WISRD)

V.1 INTRODUCTION

Grantees are required to maintain standardized individual records containing characteristics, activities and outcomes information for all individuals who receive services or benefits financially assisted by

- the Wagner-Peyser Act (29 U.S.C. 49),
- Jobs for Veterans State Grants 38 U.S.C. 4107),
- Workforce Investment Act (WIA sections 136(f) and 185), and
- Trade Adjustment Assistance programs (20 CFR 617.57 and 617.61).

In addition to maintaining data on participants, grantees are required to maintain minimal information “pre-participants” who have not received qualifying services or benefits (and who may never become participants). The types of pre-participants that grantees must record and report information on are Trade Adjustment Assistance applicants and Covered Entrants.

This standardized individual record layout provides grantees with the opportunity to better inform the Administration, Congress and other stakeholders about the numbers of job seekers being served, the type of services received, and the employment and skill-related outcomes of former program participants. In developing the WISRD layout, every effort has been made to establish common data definitions and formats with minimum burden to the grantees. The WISRD establishes a core set of data that must be collected and maintained by the grantees. In some areas, program-specific information on characteristics, activities and outcomes are included for individuals served by those programs. These records are comprised of client information that is matched to outcome information obtained from Unemployment Insurance (UI) and other administrative wage records, or from other supplemental data sources as appropriate.

V.2 WISRD REPORTING SPECIFICATIONS

The WISRD follows a comma-delimited format. See **Appendix D** for details regarding data elements, definitions, and coding values. As shown in **Appendix D**, grantee collection and reporting of the required data elements can depend on either whether the individual is a pre-participant or an actual participant. If an actual participant then the elements required for reporting can depend on:

- the program of participation (e.g., VETS, WIA Adult, youth),
- on a youth’s age at program participation,
- the types of services received by adults and dislocated workers (e.g., self-services, training), and
- whether the participant was a farm-worker or veteran.

Required data elements are marked with an “R” in the relevant column while optional data elements are noted with an “O.” Elements required only if specific conditions are met include:

- Veterans (indicated by "R^{VET}"),
- Older Youth (indicated by "R^{OY}"),
- Younger Youth (indicated by "R^Y"),
- Farm Workers (indicated by "R^{FW}").
- National Emergency Grant (indicated by "R^{NEG}").

Data collection items that do not apply to a particular program are indicated by a "blank" in the relevant column.

V.3 HOW TO READ THE WISRD LAYOUT

Data elements contained within the WISRD are separated into section headings and categories that represent logical groupings. For each data element there is a definition or reporting instruction, coding values, data type/field size, and an applicability guide to document which workforce program(s) are required to collect, maintain, and report the data. The applicability guide also documents data collection requirements for groups of participants within a program area (e.g., WIA Adult Program). Coding values and the applicability guide are essential components that place each data collection element in its proper context. Figure 1 provides a graphical representation of how the WISRD is organized for data collection.

Figure 1

No.	DATA ELEMENT NAME	DATA TYPE/ FIELD LENGTH	DATA ELEMENT DEFINITIONS/INSTRUCTIONS	CODE VALUE
Section A.01: Identifying Data				
100	Unique Participant Identifier	AN 9	Record the unique identification number assigned to the participant. At a minimum, this identifier for a person <u>must</u> be the same for every period of participation in the WIA Title IB programs, including National Emergency Grants, and in every local area across the state and where the participant is receiving services or benefits financially assisted by Labor Exchange (Wagner-Peyser/VETS) and/or Trade Adjustment Assistance (TAA) programs.	XXXXXXXX

Section - A Section title is typed in bold letters, and has an alphabetic designation (e.g., **Section A**). A section represents a major grouping of one or more categories of data. The following four sections have been identified:

- Section A = Individual Information**
- Section B = One-Stop Program Participation Information**
- Section C = One-Stop Services and Activities**
- Section D = Program Outcomes Information**

Under the Section title, each section has one or more categories containing data elements. Generally, the data elements are displayed so that the Section begins with the data elements needed for all participants followed by information for participants receiving additional services from two or more ETA programs. Finally, those data elements needed for just one particular program or group of participants within a program appear at the end of each section.

Category - Within each section, data elements are divided into Categories. The category name is typed in bold, upper and lower case letters. Each category has a sequence number (e.g., "01") and describes a group of related data elements. For example, the category under Section A labeled **A.01: Identifying Data** in the job seeker record layout includes the data elements "100: Unique Participant Identifier," "101: State FIPS Code of Residence," "102: County Code of Residence," and "103: Zip Code of Residence." Categories have been assigned to provide a method of organizing groups of related, or similar, data elements.

Data Element - The Data Elements are units of data that can be measured and/or uniquely defined. In the WISRD layout in the **Appendix D**, data elements are located in the second column and are typed using upper and lower case letters. Examples of data elements are "Gender," "Ethnicity Hispanic/Latino," and "Date of Birth." Each data element has a unique, sequential data element number, 3-digits long, which is located in the first column of the record layout. The data elements have been assigned these numbers for identification purposes.

Some of the data elements included in the WISRD layout, particularly those identified under Section A, represent primary source information collected directly from the participant. Computations may also be required to derive the contents for some data elements. For example, data element number #1603 in the job seeker individual record, "*Wages 1st Quarter After Exit Quarter*", contains a number that is the sum of total earnings an individual receives during the relevant quarter. The required computations are that the participant's total earnings figure is accumulated over time and is computed by merging at least two data source files external to the local case management system, such as wage records from the state's UI database, the national Wage Record Interchange System (WRIS) that facilitates the exchange of interstate UI wage records and the Federal Employment Data Exchange System (FEDES) for those states receiving wage data via this source. In some instances, data elements may be defined at higher information levels, such as those available under element #1100 "*Most Recent Date Received Job Search Activities*." This type of element requires the grantee to organize or map more granular services collected in the local case management system to the higher-level service category.

Data Type/Field Length - For each data element there is a Data Type/Field Length (listed in the third column). The data element types that are available include:

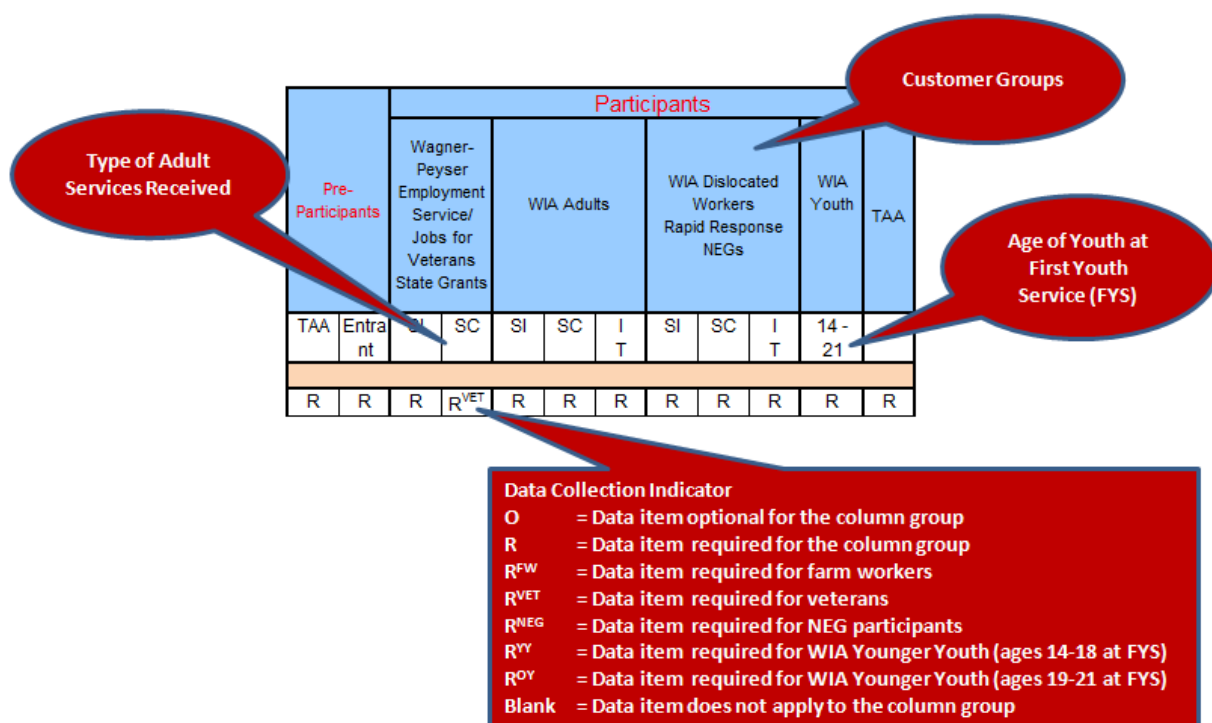
- **Alpha-Numeric (AN)** – This is a data element for which letters and numbers can be used in any combination. Generally, this data type is used when no standard code list exists, or where descriptive information is desired.
- **Integer Numeric (IN)** – This is a data element that must be a numeric value. The values entered into these data elements can include an *implied* decimal (i.e., the decimal is not shown in the data field but it is assumed). The implied decimal also includes an assumption about the number of places to the right of the decimal.
- **Decimal (DE)** – This data element type is a special numeric type. The decimal must be included in the value that appears.
- **Date (DT)** – This data element type is specifically defined as a date. The format that must be used is provided in the definition specified in the data element.

The maximum field length is included in the individual record layouts. For numeric data elements that contain a decimal, the number of places to the right of the decimal is included in the field length. Thus, data element “1603: Wages 1st Quarter After Exit Quarter” has a field length of 8.2, indicating that there should be a total of eight (8) numbers with six numbers to the left of the decimal and two numbers to the right of the decimal. If the amount included in this data element is rounded to the nearest dollar, then the final two numbers will be zeroes.

Coding Values - Coding Values are typed in lower-case letters with the first letter capitalized and are provided for each data element. Coding values provide options or responses for the data element. For the most part, values have assigned code numbers and are listed in a logical sequence. For example, the data element “Gender” has the following three code values: 1 = Male, 2 = Female and 9 = Participant did not self-identify. Although the coding values listed are mandatory, grantees have flexibility on several data elements to include additional coding values to meet their program management needs.

Applicability Guide - The Applicability Guide associates each data element with one or more workforce programs or for groups of participants within a program area and puts each data element in its proper context. Figure 2 provides a graphical illustration of the applicability guide for the WISRD layout.

Figure 2



Below the program or customer group level (e.g., WIA Adult, TAA), many data elements are applied based on the level of service received by the program participants. For instance, data elements are applied differently for adult customers according to whether the participant accessed **Self-Services and Informational Activities (SI)**, or received **Staff Assisted Core Services (SA)**, **Intensive (I)**, or **Training Services (T)**. Data requirements increase according to the type of customer or intensity of service received by the participant. In other words, the WISRD layout only expands as the program staff finds out more information about the customer (e.g., participant is an eligible veteran or seasonal farm worker), or customer receives additional and more costly services in order to achieve performance outcomes.

V.4 ADDITIONAL GUIDANCE ON THE COLLECTION OF EEO DATA

Beginning on October 1, 2008 (the effective date of this reporting system), states were required to collect, maintain, and report equal opportunity information, including sex, age, disability, ethnicity, and race, for all individuals who apply for benefits or services financially assisted by the program. This requirement is in accordance with 29 CFR Part 37, "Implementation of the Nondiscrimination and Equal Opportunity Provisions of the Workforce Investment Act of 1998." For reference, sections 37.37(b)(1), (b)(2) and (d) of title 29 CFR mandate the following:

(b)(1) Each recipient must collect such data and maintain such records, in accordance with procedures prescribed by the Director [Director of the

Civil Rights Center, Office of the Assistant Secretary for Administration and Management, DOL], as the Director finds necessary to determine whether the recipient has complied or is complying with the nondiscrimination and equal opportunity provisions of WIA or this part. The system and format in which the records and data are kept must be designed to allow the Governor and CRC [Civil Rights Center, Department of Labor] to conduct statistical or other quantifiable data analyses to verify the recipient's compliance with section 188 of WIA and this part;

(b)(2) Such records must include, but are not limited to, records on applicants, registrants, eligible applicants/registrants, participants, terminees, employees, and applicants for employment. Each recipient must record the race/ethnicity, sex, age, and where known, disability status, of every applicant, registrant, eligible applicant/registrant, participant, terminee, applicant for employment, and employee;

(d) Where designation of individuals by race or ethnicity is required, the guidelines of the Office of Management and Budget must be used.

Other sources of authority for this requirement include 29 CFR 31.5(b), in DOL's regulations implementing Title VI of the Civil Rights Act of 1964, and 29 CFR 32.44(b), in DOL's regulations implementing Section 504 of the Rehabilitation Act of 1973. The CRC Director has determined that collection of the equal opportunity information sought by this section of the reporting system is necessary in order to determine whether recipients have complied, or are complying, with the nondiscrimination and equal opportunity provisions of WIA and other applicable statutes.

Unless required for a determination of eligibility to participate in the program, the collection of equal opportunity information is to be self-identified and is voluntarily provided by the individual. The participant is not required to answer these questions to receive services. If the participant chooses not to disclose this information, the state should record a "9" in the required fields in the WISRD submission for the participant. Individuals should be made aware of the reason for the request of such information as well as the parties to whom disclosure may be made. Information collected from the individual will be used to monitor compliance of recipients with the equal opportunity and nondiscrimination requirements enforced by the CRC. It will also be used to assist the grantee and the Department in evaluating and improving efforts to conduct outreach to diverse population groups, including racial and ethnic minorities and persons with disabilities.

The collection of ethnicity and race information contained within these reporting instructions are in accordance with the Office of Management and Budget (OMB) Statistical Directive 15 (as adopted October 30, 1997 at <http://www.whitehouse.gov/omb/fedreg/ombdir15.html>). The ethnicity and racial categories in this classification are social-political constructs and should not be interpreted as being scientific or anthropological in nature. They are not to be used as determinants of eligibility for participation in any Federal program. The standards have been developed to provide a common language

for uniformity and comparability in the collection and use of data on race and ethnicity by Federal agencies.

OMB has determined that a two-question format should be used in all cases involving self-identification of ethnicity and race. Therefore, ethnicity information (i.e., Hispanic or Latino) must be collected separately from race information, and individuals who indicate that they are Hispanic or Latino should also have the opportunity to select one or more racial categories. Information on an individual's ethnicity must also be collected before information on race. When completing race information, individuals must be offered the option of selecting one or more racial designations. Recommended forms for the instruction accompanying the race information should instruct the individual to read each racial designation carefully and then "Mark one or more . . ." or "Select one or more . . ." races to indicate what the individual considers him/herself to be.

For the purposes of the requirements in this section of the reporting system, disability means, with respect to an individual, a physical or mental impairment that substantially limits one or more of the major life activities of such individual. 29 CFR 37.4 provides further clarification of the term "disability"; relevant portions of the definition have been included below for reference:

- (1)(i) *The phrase physical or mental impairment means—*
- (A) *Any physiological disorder or condition, cosmetic disfigurement, or anatomical loss affecting one or more of the following body systems: neurological, musculoskeletal, special sense organs, respiratory (including speech organs), cardiovascular, reproductive, digestive, genitourinary, hemic and lymphatic, skin, and endocrine;*
 - (B) *Any mental or psychological disorder such as mental retardation, organic brain syndrome, emotional or mental illness, and specific learning disabilities.*

(ii) The phrase physical or mental impairment includes, but is not limited to, such contagious and noncontagious diseases and conditions as orthopedic, visual, speech and hearing impairments, cerebral palsy, epilepsy, muscular dystrophy, multiple sclerosis, cancer, heart disease, diabetes, mental retardation, emotional illness, specific learning disabilities, HIV disease (whether symptomatic or asymptomatic), tuberculosis, drug addiction, and alcoholism. The phrase "physical or mental impairment" does not include homosexuality or bisexuality.

(2) The phrase major life activities means functions such as caring for one's self, performing manual tasks, walking, seeing, hearing, speaking, breathing, learning, and working.

Information collected from the individual will be used to monitor compliance of recipients with the equal opportunity and nondiscrimination requirements enforced by the CRC. It will also be used to assist the grantee and the Department in evaluating and improving efforts to conduct outreach to

diverse population groups, including racial and ethnic minorities and persons with disabilities.

Personally identifiable information (i.e., equal opportunity information by SSN) will not be included in the tabulation or transfer of data to the Department under this information collection. The Department will use the data supplied by the grantees to determine how many applicants are from different groups and how many of these applicants are determined eligible to receive services financially assisted by the program in question. The Department will then assess compliance with nondiscrimination and equal opportunity requirements, as well as the effectiveness of specific outreach efforts and means of communication in light of this information.



VI. APPENDICES



APPENDIX A

**FORM ETA 9131 AND REPORTING SCHEDULE:
EMPLOYER SERVICES REPORT**

OMB No.: 1205 -0469 OMB Expiration Date: xx/xx/20xx Average Response Time Range: 13 - 24 Hours

OMB Burden Statement: These reporting instructions have been approved under the Paperwork Reduction Act of 1995. Persons are not required to respond to this collection of information unless it displays a currently valid OMB number. Obligation to respond is required to obtain or retain benefits (Workforce Investment Act [Section 185(a)(2)] and Wagner-Peyser Act [29 USC 49i]). Public reporting burden for this collection of information, which is to assist with planning and program management and to meet Congressional and statutory requirements, includes time to review instructions, search existing data sources, gather and maintain the data needed, and complete and review the collection of information. Send comments regarding this burden estimate, or any other aspect of this collection, including suggestions for reducing burden, to the U.S. Department of Labor, Employment and Training Administration, Office of Performance and Technology, Room S-5206, 200 Constitution Avenue, NW, Washington, DC 20210.

EMPLOYMENT AND TRAINING ADMINISTRATION

EMPLOYER SERVICES REPORT (ETA FORM 9131)

OMB No. 1205-0469
Expires 10/31/2011

A. GRANTEE IDENTIFYING INFORMATION						
1. Grantee Name:		3. Workforce Programs <input type="checkbox"/> Wagner-Peyser Employment Service <input type="checkbox"/> WIA Title I Programs <input type="checkbox"/> Jobs for Veterans State Grants-DVORFLVER Programs				
2. Grantee Mailing Address: City _____ State _____ Zip Code _____		4. Report Quarter End Date: mm/dd/yyyy 5. Report Due Date: mm/dd/yyyy				
Performance Information	Previous Quarter (A)	Current Quarter (B)	Cumulative 4-Qt Period (C)			
B. CUSTOMER SUMMARY INFORMATION						
B.1 EMPLOYER CUSTOMERS SERVED						
1. Total Employer Establishments Served						
1a. Fewer than 10 workers						
1b. 10 - 99 workers						
1c. 100 or more workers						
B.2 STATE JOB BANK HOLDINGS						
Total Number of Job Bank Listings						
B.3 EMPLOYER CUSTOMERS SERVED AND JOB OPENINGS BY INDUSTRY SECTOR						
	Total Employers (A1)	Total Job Openings (A2)	Total Employers (B1)	Total Job Openings (B2)	Total Employers (C1)	Total Job Openings (C2)
1. Totals (All Industry Sectors)						
2. Agriculture, Forestry, Fishing/Hunting						
3. Mining						
4. Utilities						
5. Construction						
6. Manufacturing						
7. Wholesale Trade						
8. Retail Trade						
9. Transportation and Warehousing						
10. Information						
11. Finance and Insurance						
12. Real Estate and Rental and Leasing						
13. Professional, Scientific, and Technical Svcs.						
14. Mgmt. of Companies and Enterprises						
15. Admin. and Spt. Waste Mgmt and Remediation Svcs.						
16. Educational Services						
17. Health Care and Social Assistance						
18. Arts, Entertainment, and Recreation						
19. Accommodation and Food Services						
20. Other Services (except public administration)						
21. Public Administration						
22. Federal Contractors						

EMPLOYMENT AND TRAINING ADMINISTRATION

EMPLOYER SERVICES REPORT (ETA FORM 9131)

Performance Information	Previous Quarter (A)	Current Quarter (B)	Cumulative 4-Qu Period (C)
C. CUSTOMER SERVICES AND ACTIVITIES			
1. Business Information and Support Services			
2. Workforce Recruitment Assistance			
3. Strategic Planning/Economic Development Activities			
4. Untapped Labor Pools Activities			
5. Training Services			
5a. Incumbent Worker Training Services			
5b. On the Job (OJT) Training Services			
6. Rapid Response/Business Downsizing Assistance			
6a. Planning Layoff Response			
D. PERFORMANCE RESULTS (OPTIONAL)			
1. State Determined Measure #1			Numerator Denominator
2. State Determined Measure #2			Numerator Denominator
3. State Determined Measure #3			Numerator Denominator
E. REPORT CERTIFICATION/ADDITIONAL COMMENTS			
1. Report Comments/Narrative:			
2. Name of Grantee Certifying Official/Title:		3. Telephone Number:	4. Email Address:

OMB Burden Statement: These reporting instructions have been approved under the Paperwork Reduction Act of 1995. Persons are not required to respond to this collection of information unless it displays a currently valid OMB number. Obligation to respond is required to obtain or retain benefits (Workforce Investment Act [Section 185(a)(2)], Wagner-Peyser Act [29 USC 49] and Trade Adjustment Assistance [20 CFR 617.61]). Public reporting burden for this collection of information, which is to assist with planning and program management and to meet Congressional and statutory requirements, includes time to review instructions, search existing data sources, gather and maintain the data needed, and complete and review the collection of information. Send comments regarding this burden estimate, or any other aspect of this collection, including suggestions for reducing burden, to the U.S. Department of Labor, Employment and Training Administration, Office of Performance and Technology, Room S-5206, 200 Constitution Avenue, NW, Washington, DC 20210.

REPORTING SCHEDULE FOR FORM ETA 9131

Performance Items	Reporting Periods for Program Year 2011			
Report Quarter	July - Sept.	Oct. - Dec.	Jan. - Mar.	Apr. - June
Report Due Date	14-Nov-11	14-Feb-12	15-May-12	14-Aug-12
Current Quarter (B)	07/01/11 to 09/30/11	10/01/11 to 12/31/11	01/01/12 to 03/31/12	04/01/12 to 06/30/12
Cumulative 4-Qtr Period (C)	10/01/10 to 9/30/11	01/01/11 to 12/31/11	04/01/11 to 03/31/12	07/01/11 to 06/30/12

Performance Items	Reporting Periods for Program Year 2012			
Report Quarter	July - Sept.	Oct. - Dec.	Jan. - Mar.	Apr. - June
Report Due Date	14-Nov-12	14-Feb-13	15-May-13	14-Aug-13
Current Quarter (B)	07/01/12 to 09/30/12	10/01/12 to 12/31/12	01/01/13 to 03/31/13	04/01/13 to 06/30/13
Cumulative 4-Qtr Period (C)	10/01/11 to 9/30/12	01/01/12 to 12/31/12	04/01/12 to 03/31/13	07/01/12 to 06/30/13

Performance Items	Reporting Periods for Program Year 2013			
Report Quarter	July - Sept.	Oct. - Dec.	Jan. - Mar.	Apr. - June
Report Due Date	14-Nov-13	14-Feb-14	15-May-13	14-Aug-13
Current Quarter (B)	07/01/13 to 09/30/13	10/01/13 to 12/31/13	01/01/14 to 03/31/14	04/01/14 to 06/30/14
Cumulative 4-Qtr Period (C)	10/01/12 to 9/30/13	01/01/13 to 12/31/13	04/01/13 to 03/31/14	07/01/13 to 06/30/14

APPENDIX B

**FORM ETA 9132 AND REPORTING SCHEDULE:
WORKFORCE INVESTMENT PERFORMANCE REPORT**

OMB No.: 1205 -0469 OMB Expiration Date: xx/xx/20xx Average Response Time Range: 200 - 600 Hours

OMB Burden Statement: These reporting instructions have been approved under the Paperwork Reduction Act of 1995. Persons are not required to respond to this collection of information unless it displays a currently valid OMB number. Obligation to respond is required to obtain or retain benefits (Workforce Investment Act [Section 185(a)(2)], Wagner-Peyser Act [29 USC 49i] and Trade Adjustment Assistance [20 CFR 617.61]). Public reporting burden for this collection of information, which is to assist with planning and program management and to meet Congressional and statutory requirements, includes time to review instructions, search existing data sources, gather and maintain the data needed, and complete and review the collection of information. Send comments regarding this burden estimate, or any other aspect of this collection, including suggestions for reducing burden, to the U.S. Department of Labor, Employment and Training Administration, Office of Performance and Technology, Room S-5206, 200 Constitution Avenue, NW, Washington, DC 20210.

EMPLOYMENT AND TRAINING ADMINISTRATION

WORKFORCE INVESTMENT PERFORMANCE REPORT (ETA FORM 9132)

OMB No. 1205-0463 Expires

A. GRANTEE IDENTIFYING INFORMATION			
1. Grantee Name:		3. Workforce Programs (please select one or more) <input checked="" type="checkbox"/> One-Stop Employment and Workforce Information Svcs <input type="checkbox"/> WIA Title I Programs <input type="checkbox"/> Trade Adjustment Assistance Program	
2. Grantee Mailing Address: City _____ State _____ Zip Code _____		4. Report Quarter End Date: 5. Report Due Date:	
Performance Items		Previous Quarter (A)	Current Quarter (B)
B. CUSTOMER SUMMARY INFORMATION (Unduplicated by Individual Participant)			
1. Total Covered Entrants			
2. Total Participants who Exited			
3. Total Participants Beginning New Periods of Participation			
4. Total Participants Served			
Gender Ethnicity and Racial Categories	4a. Male		
	4b. Female		
	4c. Hispanic/Latino		
	4d. American Indian/Alaskan Native		
	4e. Asian		
	4f. Black/African American		
	4g. Native Hawaiian/Other Pacific Islander		
	4h. White		
	4i. More Than One Race		
	Other Customer Demographic	4j. Veterans and Eligible Spouses	
4k. Persons with a Disability			
4l. UI Claimant			
4m. Migrant and Seasonal Farmworkers			
4n. Limited English Proficient			
5. Self-Service/Informational Only Participants			
6. Staff-Assisted Participants			
Staff-Assisted Program of Participation	6a. Wagner-Peyser Act Program		
	6a1 Wagner-Peyser Eligible Veterans/Other Eligible Persons		
	6a2 Wagner-Peyser Disabled Veterans		
	6b. Disabled Veterans' Outreach Program		
	6b1 DVOP Disabled Veterans		
	6c. Local Veterans' Employment Representative Program		
	6c1 LVER Recently Separated Veterans		
	6d. WIA Adult Program		
	6e. WIA Dislocated Worker Program		
	6f. National Emergency Grants		
WIA Youth Demographic	6g. Trade Adjustment Assistance Program		
	6h. Rapid Response		
	6i. WIA Youth Program		
	6i1. Younger Youth (14 - 18)		
	6i2. Older Youth (19 - 21)		
	6i3. Out-of-School		
	6i4. In-School		
	6i5. Offender		
	6i6. American Indian/Alaskan Native Youth		
	6i7. Foster Care		
6i8. Youth with Disabilities			

EMPLOYMENT AND TRAINING ADMINISTRATION

Performance Items		Previous Quarter (A)	Current Quarter (B)	Cumulative 4-Qtr Period (C)
C. CUSTOMER SERVICES AND ACTIVITIES (Unduplicated by Individual Participant)				
C.1 SERVICES TO PARTICIPANTS				
	1. Self-Services/Informational Activities			
	2. Staff Assisted Core Services			
	3. Intensive Services			
	3a. DVOP Intensive Services			
	4. Training Services			
Program of Participation	4a. WIA Adult Program			
	4b. WIA Dislocated Worker Program			
	4c. National Emergency Grants			
	4d. Trade Adjustment Assistance Program			
	4e. WIA Youth Program			
C.2 ADDITIONAL SERVICES TO WIA YOUTH PARTICIPANTS				
	1. Educational Achievement Services			
	2. Alternative Schooling			
	3. Summer Employment Opportunities			
	4. Work Experience			
	5. Leadership Development Opportunities			
	6. Supportive Services			
	7. Adult Mentoring Services			
	8. Career Guidance/Counseling Services			
D. PERFORMANCE RESULTS (Based on Each Period of Participation)				
D.1 ADULT PERFORMANCE MEASURES				
1. Entered Employment Rate				
Program of Participation	1a. Wagner-Peyser Act (W-P) Program			
	1b. Wagner-Peyser Eligible Veterans/Other Eligible Persons			
	1c. Wagner-Peyser Disabled Veterans			
	1d DVOP/LVER			
	1d1 DVOP/LVER Intensive Services			
	1d2 DVOP/LVER Disabled Veterans			
	1d3 DVOP/LVER Recently Separated Veterans			
	1d4 DVOP/LVER Weighted			
	1e DVOP			
	1e1 DVOP Intensive Services			
	1e2 DVOP Disabled Veterans			
	1f LVER			
	1f1 LVER Recently Separated Veterans			
	1g. WIA Adult Program			
	1h. WIA Dislocated Worker Program			
	1i. National Emergency Grants			
	1j. Trade Adjustment Assistance Program			

2. Employment Retention Rate						
Program of Participation	2a. Wagner-Peyser Act (W-P) Program					
	2b. Wagner-Peyser Eligible Veterans/Other Eligible Persons					
	2c. Wagner-Peyser Disabled Veterans					
	2d DVOP/LVER					
	2d1 DVOP/LVER Intensive Services					
	2d2 DVOP/LVER Disabled Veterans					
	2d3 DVOP/LVER Recently Separated Veterans					
	2e DVOP					
	2e1 DVOP Intensive Services					
	2e1 DVOP Disabled Veterans					
	2f LVER					
	2f1 LVER Recently Separated Veterans					
	2g. WIA Adult Program					
	2h. WIA Dislocated Worker Program					
	2i. National Emergency Grants					
	2j. Trade Adjustment Assistance Program					
	3. Average Earnings					
Program of Participation	3a. Wagner-Peyser Act (W-P) Program					
	3b. Wagner-Peyser Eligible Veterans/Other Eligible Persons					
	3c. Wagner-Peyser Disabled Veterans					
	3d DVOP/LVER					
	3d1 DVOP/LVER Intensive Services					
	3d2 DVOP/LVER Disabled Veterans					
	3d3 DVOP/LVER Recently Separated Veterans					
	3e DVOP					
	3e1 DVOP Intensive Services					
	3e1 DVOP Disabled Veterans					
	3f LVER					
	3f1 LVER Recently Separated Veterans					
	3g. WIA Adult Program					
	3h. WIA Dislocated Worker Program					
	3i. National Emergency Grants					
	3j. Trade Adjustment Assistance Program					

EMPLOYMENT AND TRAINING ADMINISTRATION

D.2 YOUTH PERFORMANCE MEASURES							
1. Placement in Employment/Education							
2. Attainment of Degree/Certificate							
3. Literacy/Numeracy Gains							
D.3 ADDITIONAL WIA TITLE IB PERFORMANCE MEASURES							
Adults	1. WIA Adult Employment and Credential Rate						
	2. WIA Dislocated Worker Employment and Credential Rate						
Younger Youth (14 - 18)	3. Diploma/Equivalent Rate						
	4. Skill Attainment Rate						
	5. Retention Rate						
Older Youth (19 - 21)	6. Entered Employment Rate						
	7. Employment Retention Rate						
	8. Six Months Earnings Increase						
	9. Credential Rate						
E. REPORT CERTIFICATION/ADDITIONAL COMMENTS							
1. Report Comments/Narrative:							
Page 4							
2. Name of Grantee Certifying Official/Title:				3. Telephone Number:		4. Email Address:	

OMB Burden Statement: These reporting instructions have been approved under the Paperwork Reduction Act of 1995. Persons are not required to respond to this collection of information unless it displays a currently valid OMB number. Obligation to respond is required to obtain or retain benefits (Workforce Investment Act [Section 185(a)(2)] and Wagner-Peyser Act [29 USC 49(j)]. Public reporting burden for this collection of information, which is to assist with planning and program management and to meet Congressional and statutory requirements, includes time to review instructions, search existing data sources, gather and maintain the data needed, and complete and review the collection of information. Send comments regarding this burden estimate, or any other aspect of this collection, including suggestions for reducing burden, to the U.S. Department of Labor, Employment and Training Administration, Office of Performance and Technology, Room S-5206, 200 Constitution Avenue, NW, Washington, DC 20210.

REPORTING SCHEDULE FOR FORM ETA 9132

Performance Items		Reporting Periods for Program Year 2011			
Report Quarter		Jul - Sept.	Oct. - Dec.	Jan. - Mar.	Apr. - June
Report Due Date		14-Nov-11	14-Feb-12	15-May-12	14-Aug-12
Participation and Service Data	Current Quarter (B)	07/01/11 to 09/30/11	10/01/11 to 12/31/11	01/01/12 to 03/31/12	04/01/12 to 06/30/12
	Cumulative 4 Qtr. Period (C)	10/01/10 to 09/30/11	01/01/11 to 12/31/11	04/01/11 to 03/31/12	07/01/11 to 06/30/12
Exiter Data	Current Quarter (B)	04/01/11 to 06/30/11	07/01/11 to 09/30/11	10/01/11 to 12/31/11	01/01/12 to 03/31/12
	Cumulative 4 Qtr. Period (C)	07/01/10 to 06/30/11	10/01/10 to 09/30/11	01/01/11 to 12/31/11	04/01/11 to 03/31/12
Entered Employment Rates	Current Quarter (B)	10/01/10 to 12/31/10	01/01/11 to 03/31/11	04/01/11 to 06/30/11	07/01/11 to 09/30/11
	Cumulative 4 Qtr. Period (C)	01/01/10 to 12/31/10	04/01/10 to 03/31/11	07/01/10to 06/30/11	10/01/10 to 09/30/11
Employment Retention Rates	Current Quarter (B)	04/01/10 to 06/30/10	07/01/10 to 09/30/10	10/01/10 to 12/31/10	01/01/11 to 03/31/11
	Cumulative 4 Qtr. Period (C)	07/01/09 to 06/30/10	10/01/09 to 09/30/10	01/01/10 to 12/31/10	04/01/10 to 03/31/11
Average Earnings/ Earnings Increase	Current Quarter (B)	04/01/10 to 06/30/10	07/01/10 to 09/30/10	10/01/10 to 12/31/10	01/01/11 to 03/31/11
	Cumulative 4 Qtr. Period (C)	07/01/09 to 06/30/10	10/01/09 to 09/30/10	01/01/10 to 12/31/10	04/01/10 to 03/31/11
Placement in Employment or Education	Current Quarter (B)	10/01/10 to 12/31/10	01/01/11 to 03/31/11	04/01/11 to 06/30/11	07/01/11 to 09/30/11
	Cumulative 4 Qtr. Period (C)	01/01/10 to 12/31/10	04/01/10 to 03/31/11	07/01/10to 06/30/11	10/01/10 to 09/30/11
Attainment of Degree or Certificate	Current Quarter (B)	10/01/10 to 12/31/10	01/01/11 to 03/31/11	04/01/11 to 06/30/11	07/01/11 to 09/30/11
	Cumulative 4 Qtr. Period (C)	01/01/10 to 12/31/10	04/01/10 to 03/31/11	07/01/10to 06/30/11	10/01/10 to 09/30/11
Literacy and Numeracy Gains	Current Quarter (B)	07/01/11 to 09/30/11	10/01/11 to 12/31/11	01/01/12 to 03/31/12	04/01/12 to 06/30/12
	Cumulative 4 Qtr. Period (C)	10/01/10 to 09/30/11	01/01/11 to 12/31/11	04/01/11 to 03/31/12	07/01/11 to 06/30/12
Employment and Credential Rates	Current Quarter (B)	10/01/10 to 12/31/10	01/01/11 to 03/31/11	04/01/11 to 06/30/11	07/01/11 to 09/30/11
	Cumulative 4 Qtr. Period (C)	01/01/10 to 12/31/10	04/01/10 to 03/31/11	07/01/10to 06/30/11	10/01/10 to 09/30/11
Skill Attainment Rate	Current Quarter (B)	04/01/11 to 06/30/11	07/01/11 to 09/30/11	10/01/11 to 12/31/11	01/01/12 to 3/31/12
	Cumulative 4 Qtr. Period (C)	07/01/10 to 06/30/11	10/01/10 to 09/30/11	01/01/11 to 13/31/11	04/01/11 to 03/31/12



EMPLOYMENT AND TRAINING ADMINISTRATION

Youth Diploma or Equivalent Rate	Current Quarter (B)	04/01/11 to 06/30/11	07/01/11 to 09/30/11	10/01/11 to 12/31/11	01/01/12 to 3/31/12
	Cumulative 4 Qtr. Period (C)	07/01/10 to 06/30/11	10/01/10 to 09/30/11	01/01/11 to 13/31/11	04/01/11 to 03/31/12



APPENDIX C

FORM ETA 9133 AND REPORTING SCHEDULE: ELIGIBLE VETERANS AND TRANSITIONING SERVICE MEMBERS SERVICES REPORT

OMB No.: 1205 -0469 OMB Expiration Date: xx/xx/20xx Estimated Average Response Time: 50 Hours

OMB Burden Statement: These reporting instructions have been approved under the Paperwork Reduction Act of 1995. Persons are not required to respond to this collection of information unless it displays a currently valid OMB number. Obligation to respond is required to obtain or retain benefits (Workforce Investment Act [Section 185(a)(2)] and Wagner-Peyser Act [29 USC 49i]). Public reporting burden for this collection of information, which is to assist with planning and program management and to meet Congressional and statutory requirements, includes time to review instructions, search existing data sources, gather and maintain the data needed, and complete and review the collection of information. Send comments regarding this burden estimate, or any other aspect of this collection, including suggestions for reducing burden, to the U.S. Department of Labor, Employment and Training Administration, Office of Performance and Technology, Room S-5206, 200 Constitution Avenue, NW, Washington, DC 20210.

ELIGIBLE VETERANS AND
TRANSITIONING SERVICE MEMBERS SERVICES REPORT (ETA FORM 9133)

OMB No. 1205-0469
Expires

A. GRANTEE IDENTIFYING INFORMATION													
1. Grantee Name:						3. Workforce Programs <input type="checkbox"/> One-Stop Employment and Workforce Information Services Programs <input type="checkbox"/> Jobs for Veterans (DVOPI/VER) Programs							
2. Grantee Mailing Address:		City _____ State _____ Zip Code _____				4. Cumulative 4-Quarter End Date:							
						5. Report Due Date:							
B. CUSTOMER SUMMARY INFORMATION (Unduplicated by Individual Participant)													
Performance Items	A Totals (including non-veterans)	B Totals Veterans and Other Eligible Persons					C TSMs	D Campaign Veterans	E Disabled Veterans	F Special Disabled Veterans	G Recently Separated Veterans (3 Yrs)	H Female Veterans	I Homeless Veterans
		1	2	3	4								
		Totals	18-44	45-54	55 and Over								
1. Total Participants													
1a. Male													
1b. Female													
1c. 18-44													
1d. 45-54													
1e. 55 and Over													
2. Received Staff Assisted Services													
2a. Attended TAP Employment Workshop													
2b. Received Career Guidance													
2c. Received Job Search Activities													
2d. Referred to Employment													
2e. Received Intensive Services													
2f. Referred to Federal Training													
2g. Placed in Federal Training													
2h. Referred to Federal Job													
2i. Referred to Federal Contractor Job													
C. REPORT CERTIFICATION/ADDITIONAL COMMENTS													
1. Report Comments/Narrative:													
2. Name of Grantee Certifying Official/Title:													
3. Telephone Number:													
4. Email Address:													

OMB Burden Statement: These reporting instructions have been approved under the Paperwork Reduction Act of 1995. Persons are not required to respond to this collection of information unless it displays a currently valid OMB number. Obligation to respond is required to obtain or retain benefits (Workforce Investment Act [Section 189(a)(2)] and Wagner-Peyser Act [29 USC 491]). Public reporting burden for this collection of information, which is to assist with planning and program management and to meet Congressional and statutory requirements, includes time to review instructions, search existing data sources, gather and maintain the data needed, and complete and review the collection of information. Send comments regarding this burden estimate, or any other aspect of this collection, including suggestions for reducing burden, to the U.S. Department of Labor, Employment and Training Administration, Office of Performance and Technology, Room S-5206, 200 Constitution Avenue, NW, Washington, DC 20210.

REPORTING SCHEDULE FOR FORM ETA 9133

Performance Items	Reporting Periods for Program Year 2011			
Report Quarter	July - Sept.	Oct. - Dec.	Jan. - Mar.	Apr. - June
Report Due Date	14-Nov-11	14-Feb-12	15-May-12	14-Aug-12
Current Quarter (B)	07/01/11 to 09/30/11	10/01/11 to 12/31/11	01/01/12 to 03/31/12	04/01/12 to 06/30/12
Cumulative 4-Qtr Period (C)	10/01/10 to 9/30/11	01/01/11 to 12/31/11	04/01/11 to 03/31/12	07/01/11 to 06/30/12

Performance Items	Reporting Periods for Program Year 2012			
Report Quarter	July - Sept.	Oct. - Dec.	Jan. - Mar.	Apr. - June
Report Due Date	14-Nov-12	14-Feb-13	15-May-13	14-Aug-13
Current Quarter (B)	07/01/12 to 09/30/12	10/01/12 to 12/31/12	01/01/13 to 03/31/13	04/01/13 to 06/30/13
Cumulative 4-Qtr Period (C)	10/01/11 to 9/30/12	01/01/12 to 12/31/12	04/01/12 to 03/31/13	07/01/12 to 06/30/13

Performance Items	Reporting Periods for Program Year 2013			
Report Quarter	July - Sept.	Oct. - Dec.	Jan. - Mar.	Apr. - June
Report Due Date	14-Nov-13	14-Feb-14	15-May-13	14-Aug-13
Current Quarter (B)	07/01/13 to 09/30/13	10/01/13 to 12/31/13	01/01/14 to 03/31/14	04/01/14 to 06/30/14
Cumulative 4-Qtr Period (C)	10/01/12 to 9/30/13	01/01/13 to 12/31/13	04/01/13 to 03/31/14	07/01/13 to 06/30/14

APPENDIX D

WISRD SPECIFICATIONS AND REPORTING SCHEDULE

OMB No.: 1205 -0469 OMB Expiration Date: xx/xx/20xx Average Response Time Range: 2.7 - 3.2 Minutes/Record

OMB Burden Statement: These reporting instructions have been approved under the Paperwork Reduction Act of 1995. Persons are not required to respond to this collection of information unless it displays a currently valid OMB number. Obligation to respond is required to obtain or retain benefits (Workforce Investment Act [Section 185(a)(2)], Wagner-Peyser Act [29 USC 49i] and Trade Adjustment Assistance [20 CFR 617.61]). Public reporting burden for this collection of information, which is to assist with planning and program management and to meet Congressional and statutory requirements, includes time to review instructions, search existing data sources, gather and maintain the data needed, and complete and review the collection of information. Send comments regarding this burden estimate, or any other aspect of this collection, including suggestions for reducing burden, to the U.S. Department of Labor, Employment and Training Administration, Office of Performance and Technology, Room S-5206, 200 Constitution Avenue, NW, Washington, DC 20210.

REPORTING SCHEDULE FOR WISRD SUBMISSIONS

Performance Items	WISRD Reporting Periods for Program Year 2011			
Report Quarter	July - Sept.	Oct. - Dec.	Jan. - Mar.	Apr. - June
Report Due Date	14-Nov-11	14-Feb-12	15-May-12	14-Aug-12
WISRD Extract Cohorts	07/01/09 to 6/30/11	10/01/09 to 9/30/11	01/01/10 to 12/31/11	04/01/11 to 03/31/12

Performance Items	WISRD Reporting Periods for Program Year 2012			
Report Quarter	July - Sept.	Oct. - Dec.	Jan. - Mar.	Apr. - June
Report Due Date	14-Nov-12	14-Feb-13	15-May-13	14-Aug-13
WISRD Extract Cohorts	07/01/10 to 6/30/12	10/01/10 to 9/30/12	01/01/11 to 12/31/12	04/01/12 to 03/31/13

Performance Items	WISRD Reporting Periods for Program Year 2013			
Report Quarter	July - Sept.	Oct. - Dec.	Jan. - Mar.	Apr. - June
Report Due Date	14-Nov-13	14-Feb-14	15-May-14	14-Aug-14
WISRD Extract Cohorts	07/01/11 to 6/30/13	10/01/11 to 9/30/13	01/01/12 to 12/31/13	04/01/12 to 03/31/14