

APPENDIX D
DATA SYSTEMS SURVEY

Reference No.: 06863

**Evaluation of the
Unemployment
Compensation Provisions
of the American Recovery
and Reinvestment Act of
2009**

Data Systems Survey

May 20, 2011

Mathematica and the Urban Institute are conducting an evaluation for the U.S. Department of Labor (DOL) about the implementation and effectiveness of the Unemployment Compensation (UC) provisions contained in the American Recovery and Reinvestment Act of 2009 (ARRA) legislation. As part of this study, our research team will be visiting your state and 19 others to learn about how states decided which optional provisions to adopt and to learn about their experiences implementing all ARRA-related UC provisions. In this advance survey, we'd like to gather information about your state's experience implementing any information systems changes needed to comply with the UC ARRA requirements. If you have any questions regarding this survey, please contact Grace Roemer of Mathematica Policy Research at GRoemer@mathematica-mpr.com or (609) 936-2782, or Brandon Kyler at BKyler@mathematica-mpr.com or (609) 716-4381.

| | |
|--|--|
| State Name: _____ | |
| Respondent(s): _____ | |
| Respondent Title(s): _____ | |
| Respondent Department(s): _____ | |
| Date: _____ | |
| (Prefilled by Mathematica here and in modules) | |
| EMERGENCY UNEMPLOYMENT COMPENSATION (UC) TIERS 3 AND 4 IN STATE SINCE 2008? | 1 <input type="checkbox"/> Yes 0 <input type="checkbox"/> No → IF "NO," SKIP MODULE 4 |
| EXTENDED BENEFITS (EB) IN STATE SINCE 2008? | 1 <input type="checkbox"/> Yes 0 <input type="checkbox"/> No → IF "NO," SKIP MODULE 5 |
| ANY AMERICAN RECOVERY AND REINVESTMENT ACT (ARRA) MODERNIZATION FUNDS RECEIVED? | 1 <input type="checkbox"/> Yes 0 <input type="checkbox"/> No → IF "NO," SKIP MODULE 6 |

Module 1—Federal Additional Compensation (FAC) (All Respondents)

1. What systems changes did your state make so that Federal Additional Compensation (FAC) benefits payments could be made, tracked, adjusted, and/or reported?

MARK ALL THAT APPLY

- 1 No changes needed, systems capacity already existed → **GO TO Q.5**
- 2 Added fields/flags/indicators to state claims systems
- 3 Added screens to state claims systems
- 4 Made benefit payment control (BPC) system changes (for overpayments)
- 5 Handled outside state claims/BPC systems (for example, ad hoc spreadsheets, databases)
- 6 Unable to capture, track, report on FAC UC ARRA requirement
- 7 Other (*Specify*)

2. What facilitated your state's efforts to make the changes needed for FAC?

MARK ALL THAT APPLY

- 1 State political leadership/support
- 2 Agency leadership/support
- 3 Staff support
- 4 Leadership knowledge of UC ARRA requirements
- 5 Staff knowledge of UC ARRA requirements
- 6 Resources available
- 7 Alignment of UC ARRA requirements with existing state goals/initiatives
- 8 Nothing
- 9 Other (*Specify*)

3. What challenges did you encounter in making these systems changes?

MARK ALL THAT APPLY

- 1 Insufficient financial resources to make appropriate systems changes or establish alternate systems
- 2 Insufficient personnel
- 3 Insufficient understanding of UC ARRA requirements
- 4 Insufficient time to respond to legislative changes
- 5 Data quality/data validation (*including accuracy of benefit amounts*)
- 6 Unable to create, track and report FAC benefits payments
- 7 No challenges encountered
- 8 Other (*Specify*)

4. Was your state able to complete necessary systems changes so that timely FAC benefits payments could be made?

MARK ONE ONLY

- n Not applicable, no systems changes needed
- 1 Yes, all benefits paid in timely manner
- 2 Somewhat, some benefits paid on time and some retroactively
- 3 No, all benefits paid retroactively
- 4 No, not all benefits due were paid
- 5 Other (*Specify*)

5. Did FAC overpayments present any specific systems challenges?

- 1 Yes
- 0 No → **GO TO Q.5b**

5a. If yes, which FAC overpayments-related systems changes were challenging to implement?

MARK ALL THAT APPLY

- 1 Calculating exact overpayments
- 2 Establishing overpayments
- 3 Applying overpayments in proper order
- 4 Offsetting overpayments
- 5 Distinguishing between existing and new overpayments
- 6 Offsetting fraud and nonfraud overpayments
- 7 Accounting and reporting of overpayments
- 8 None
- 9 Other (*Specify*)

5b. Please provide the total amount of FAC-related outstanding overpayments, not including write-offs or waived overpayments, as of 9/30/2011.

6. Did FAC reporting present any specific challenges?

- 1 Yes, lack of specific reporting guidance
- 2 Yes, lack of designated Unemployment Insurance Required Reports (UIRR) forms or cells on existing forms
- 3 Yes (*Other*)

- 0 No

7. What was the approximate cost of making the FAC-related systems changes?

MARK ONE ONLY

- 1 \$0 (no FAC-related systems changes) → **GO TO MODULE 2, Q.1**
- 2 \$1 to \$50,000
- 3 \$50,001 to \$100,000
- 4 \$100,001 to \$250,000
- 5 \$250,001 to \$500,000
- 6 \$500,001 to \$1,000,000
- 7 Greater than \$1,000,000

7a. Does this cost estimate include other UC ARRA improvements?

- 1 Yes
- 0 No

If yes, please specify which ones:

7b. How were these systems changes financed?

MARK ALL THAT APPLY

- 1 Modernization funds
- 2 State administrative grants
- 3 General revenue
- 4 Other (*Specify*)

Module 2—First \$2,400 in Benefits Free of Federal Income Tax (All Respondents)

1. What systems changes did your state make to ensure that the first \$2,400 in benefits payments in 2009 would be paid, tracked, adjusted, and/or reported as free of federal income tax?

MARK ALL THAT APPLY

- 1 No changes needed, systems capacity already existed → **GO TO MODULE 3, Q.1**
- 2 Added fields/flags/indicators to state claims systems
- 3 Added screens to state claims systems
- 4 Unable to pay, track, adjust, or report on this UC ARRA requirement
- 5 Other (*Specify*)

2. What facilitated your state's efforts to make the changes needed for this ARRA requirement?

MARK ALL THAT APPLY

- 1 State political leadership/support
- 2 Agency leadership/support
- 3 Staff support
- 4 Leadership knowledge of UC ARRA requirements
- 5 Staff knowledge of UC ARRA requirements
- 6 Resources available
- 7 Alignment of UC ARRA requirements with existing state goals/initiatives
- 8 Nothing
- 9 Other (*Specify*)

3. What challenges did you encounter in making these systems changes?

MARK ALL THAT APPLY

- 1 Insufficient financial resources to make appropriate systems changes or establish alternate systems
- 2 Insufficient personnel
- 3 Insufficient understanding of UC ARRA requirements
- 4 Insufficient time to respond to legislative changes
- 5 Data quality/data validation (*including accuracy of benefit amounts*)
- 6 No challenges encountered
- 7 Other (*Specify*)

4. Was your state able to complete necessary systems changes so that benefits payments could be properly adjusted in a timely manner?

MARK ONE ONLY

- n Not applicable, no systems changes needed
- 1 Yes, all benefits properly adjusted in timely manner
- 2 Somewhat, some benefits properly adjusted on time and some retroactively
- 3 No, all benefits properly adjusted retroactively
- 4 No, not all benefits due were properly adjusted
- 5 Other (*Specify*)

5. What was the approximate cost of making these systems changes?

MARK ONE ONLY

- 1 \$0 (no systems changes) → **GO TO MODULE 3, Q.1**
- 2 \$1 to \$50,000
- 3 \$50,001 to \$100,000
- 4 \$100,001 to \$250,000
- 5 \$250,001 to \$500,000
- 6 \$500,001 to \$1,000,000
- 7 Greater than \$1,000,000

5a. Does this cost estimate include other UC ARRA improvements?

- 1 Yes
- 0 No

If yes, please specify which ones:

5b. How were these systems changes financed?

MARK ALL THAT APPLY

- 1 Modernization funds
- 2 State administrative grants
- 3 General revenue
- 4 Other (*Specify*)

Module 3—EUC08 Tiers 1 and 2 (All Respondents)

1. What systems changes did your state make so that EUC08 Tier 1/Tier 2 benefits payments could be made, tracked, adjusted, and/or reported?

MARK ALL THAT APPLY

- 1 No changes needed, systems capacity already existed → **GO TO Q.5**
- 2 Added fields/flags/indicators to state claims systems
- 3 Added screens to state claims systems
- 4 Benefit payment control (BPC) system changes (for overpayments)
- 5 Handled outside state claims/BPC systems (for example, ad hoc spreadsheets, databases)
- 6 Unable to capture, track, report on EUC08 Tier 1/Tier 2 requirement
- 7 Used TEUC system/screens as foundation for capturing, tracking, and reporting EUC08 information
- 8 Other (*Specify*)

2. What facilitated your state's efforts to make the changes needed for EUC08 Tier 1/Tier 2?

MARK ALL THAT APPLY

- 1 State political leadership/support
- 2 Agency leadership/support
- 3 Staff support
- 4 Leadership knowledge of UC ARRA requirements
- 5 Staff knowledge of UC ARRA requirements
- 6 Resources available
- 7 Alignment of UC ARRA requirements with existing state goals/initiatives
- 8 Nothing
- 9 Other (*Specify*)

3. What challenges did you encounter in making these systems changes?

MARK ALL THAT APPLY

- 1 Insufficient financial resources to make appropriate systems changes or establish alternate systems
- 2 Insufficient personnel
- 3 Insufficient understanding of UC ARRA requirements
- 4 Insufficient time to respond to legislative changes
- 5 Data quality/data validation (*including accuracy of benefit amounts*)
- 6 Tracking more than 26 weeks (up to 34 weeks) of payments
- 7 Tracking EUC08 tiers within modified (tierless) TEUC system
- 8 Lack of staff knowledge of TEUC/EUC08
- 9 Augmenting Tier 1 with Tier 2 (applying supplements)
- 10 Paying on proper benefits claims (no reachbacks)
- 11 Allocating overpayment reconciliation activities to general revenue instead of trust fund
- 12 Establishing proper weekly benefit amounts
- 13 Checking for wages/benefits at benefit year end and quarter change for regular UI
- 14 Checking for wages/benefits at benefit year end and quarter change for CWC-IS
- 15 Withholding federal income tax
- 16 No challenges encountered
- 17 Other (*Specify*) _____

4. Was your state able to complete necessary systems changes so that timely EUC08 Tier 1/Tier 2 benefits payments could be made?

MARK ONE ONLY

- n Not applicable, no systems changes needed
- 1 Yes, all benefits paid in timely manner
- 2 Somewhat, some benefits paid on time and some retroactively
- 3 No, all benefits paid retroactively
- 4 No, not all benefits due were paid
- 5 Other (*Specify*) _____

5. Did EUC08 Tier 1/Tier 2 overpayments present any specific systems challenges?

- 1 Yes
- 0 No → **GO TO Q.5b**

5a. If yes, which EUC08 Tier 1/Tier 2 overpayments-related systems changes have been challenging to implement?

MARK ALL THAT APPLY

- 1 Calculating exact overpayments
- 2 Establishing overpayments
- 3 Applying overpayments in proper order
- 4 Offsetting overpayments
- 5 Distinguishing between existing and new overpayments
- 6 Offsetting fraud and nonfraud overpayments
- 7 Reporting of overpayments
- 8 Tracking overpayment adjustments to general revenue instead of trust fund
- 9 None
- 10 Other (*Specify*) _____

5b. Please provide the total amount of EUC08 Tier 1/Tier 2-related outstanding overpayments, not including write-offs or waived overpayments, as of 9/30/2011.

Module 4—EUC08 Tiers 3 and 4 (Some Respondents)

6. Did reporting EUC08 Tier 1/Tier 2 benefits present any specific challenges?

- 1 Yes, lack of specific reporting guidance
- 2 Yes, lack of designated UIRR forms or cells on existing forms
- 3 Yes, revising prior 218 and 5159 reports to properly report for Tier 1 benefits
- 4 Yes (*Other*)

- 0 No

7. What was the approximate cost of making these systems changes?

MARK ONE ONLY

- 1 \$0 (no systems changes) → **GO TO MODULE 4, Q.1**
- 2 \$1 to \$50,000
- 3 \$50,001 to \$100,000
- 4 \$100,001 to \$250,000
- 5 \$250,001 to \$500,000
- 6 \$500,001 to \$1,000,000
- 7 Greater than \$1,000,000

7a. Does this cost estimate include other UC ARRA improvements?

- 1 Yes
- 0 No

If yes, please specify which ones:

7b. How were these systems changes financed?

- 1 Modernization funds
- 2 State administrative grants
- 3 General revenue
- 4 Other (*Specify*)

**NO EUC08 TIERS 3 AND 4 IN STATE.
IF CHECKED, SKIP MODULE 4**

1. What additional systems changes did your state make so that EUC08 Tier 3/Tier 4 benefits payments could be made, tracked, adjusted, and/or reported?

MARK ALL THAT APPLY

- 1 No changes needed, systems capacity already existed → **GO TO Q.5**
- 2 Added fields/flags/indicators to state claims systems
- 3 Added screens to state claims systems
- 4 Benefit payment control (BPC) system changes (for overpayments)
- 5 Handled outside state claims/BPC systems (for example, ad hoc spreadsheets, databases)
- 6 Unable to capture, track, report on EUC08 Tier 3/Tier 4 requirement
- 7 Other (*Specify*)

2. What facilitated your state's efforts to make the changes needed for EUC08 Tier 3/Tier 4?

MARK ALL THAT APPLY

- 1 State political leadership/support
- 2 Agency leadership/support
- 3 Staff support
- 4 Leadership knowledge of UC ARRA requirements
- 5 Staff knowledge of UC ARRA requirements
- 6 Resources available
- 7 Alignment of UC ARRA requirements with existing state goals/initiatives
- 8 Nothing
- 9 Other (*Specify*)

3. What challenges did you encounter in making these systems changes?

MARK ALL THAT APPLY

- 1 Insufficient financial resources to make appropriate systems changes or establish alternate systems
- 2 Insufficient personnel
- 3 Insufficient understanding of UC ARRA requirements
- 4 Insufficient time to respond to legislative changes
- 5 Data quality/data validation (*including accuracy of benefit amounts*)
- 6 Tracking more than 26 weeks (up to 53 weeks) of payments
- 7 Allocating overpayment reconciliation amounts to stimulus funding instead of trust fund
- 8 Establishing proper weekly benefit amounts
- 9 Checking for wages/benefits at benefit year end and quarter change for regular UI
- 10 Checking for wages/benefits at benefit year end and quarter change for CWC-IS
- 11 Withholding federal income tax
- 12 No challenges encountered
- 13 Other (*Specify*)

4. Was your state able to complete necessary systems changes so that timely EUC08 Tier 3/Tier 4 benefits payments could be made?

MARK ONE ONLY

- 0 Not applicable, no systems changes needed
- 1 Yes, all benefits paid in timely manner
- 2 Somewhat, some benefits paid on time and some retroactively
- 3 No, all benefits paid retroactively
- 4 No, not all benefits due were paid
- 5 Other (*Specify*)

5. Did EUC08 Tier 3/Tier 4 overpayments present any specific systems challenges?

- 1 Yes
- 0 No → **GO TO Q.5b**

5a. If yes, which EUC08 Tier 3/Tier 4 overpayments-related systems changes have been challenging to implement?

MARK ALL THAT APPLY

- 1 Calculating exact overpayments
- 2 Establishing overpayments
- 3 Applying overpayments in proper order
- 4 Offsetting overpayments
- 5 Distinguishing between existing and new overpayments
- 6 Offsetting fraud and nonfraud overpayments
- 7 Reporting of overpayments
- 8 Tracking overpayment adjustments to stimulus funding instead of trust fund
- 9 None
- 10 Other (*Specify*)

5b. Please provide the total amount of EUC08 Tier 3/Tier 4-related outstanding overpayments, not including write-offs or waived overpayments, as of September 30, 2011.

6. Did reporting EUC08 Tier 3/Tier 4 benefits present any specific challenges?

- 1 Yes, lack of specific reporting guidance
- 2 Yes, lack of designated UIRR forms or cells on existing forms
- 3 Yes (*Other*)

- 0 No

**Module 5—Extended Benefits (EB)
(Some Respondents)**

7. What was the approximate cost of making these systems changes?

MARK ONE ONLY

- 1 \$0 (no systems changes) → **GO TO MODULE 5, Q.1**
- 2 \$1 to \$50,000
- 3 \$50,001 to \$100,000
- 4 \$100,001 to \$250,000
- 5 \$250,001 to \$500,000
- 6 \$500,001 to \$1,000,000
- 7 Greater than \$1,000,000

7a. Does this cost estimate include other UC ARRA improvements?

- 1 Yes
- 0 No

If yes, please specify which ones:

7b. How were these systems changes financed?

MARK ALL THAT APPLY

- 1 Modernization funds
- 2 State administrative grants
- 3 General revenue
- 4 Other (*Specify*)

NO EXTENDED BENEFITS (EB) IN STATE. IF CHECKED, SKIP MODULE 5

1. What systems changes did your state make so that Extended Benefits (EB) payments could be made, tracked, adjusted, and/or reported?

MARK ALL THAT APPLY

- 1 No changes needed, systems capacity already existed → **GO TO Q.5**
- 2 Added fields/flags/indicators to state claims systems
- 3 Added screens to state claims systems
- 4 Benefit payment control (BPC) system changes (for overpayments)
- 5 Handled outside state claims/BPC systems (for example, ad hoc spreadsheets, databases)
- 6 Unable to capture, track, report on UC ARRA EB requirement
- 7 Other (*Specify*)

2. What facilitated your state's efforts to make the changes needed for EB?

MARK ALL THAT APPLY

- 1 State political leadership/support
- 2 Agency leadership/support
- 3 Staff support
- 4 Leadership knowledge of UC ARRA requirements
- 5 Staff knowledge of UC ARRA requirements
- 6 Resources available
- 7 Alignment of UC ARRA requirements with existing state goals/initiatives
- 8 Nothing
- 9 Other (*Specify*)

3. What challenges did you encounter in making these systems changes?

MARK ALL THAT APPLY

- 1 Insufficient financial resources to make appropriate systems changes or establish alternate systems
- 2 Insufficient personnel
- 3 Insufficient understanding of UC ARRA requirements
- 4 Insufficient time to respond to legislative changes
- 5 Data quality/data validation (*including accuracy of benefit amounts*)
- 6 Tracking more than 26 weeks (up to 99 weeks) of payments
- 7 Implementing both EUC08 and EB
- 8 Taking applications for EB
- 9 Tracking payments to interstate claimants
- 10 Collecting and verifying EB work search documents
- 11 Establishing proper weekly benefit amounts
- 12 Checking for wages/benefits at benefit year end and quarter change for regular UI
- 13 Checking for wages/benefits at benefit year end and quarter change for CWC-IS
- 14 Withholding federal income tax
- 15 No challenges encountered
- 16 Other (*Specify*) _____

4. Was your state able to complete necessary systems changes so that timely EB payments could be made?

MARK ONE ONLY

- n Not applicable, no systems changes needed
- 1 Yes, all benefits paid in timely manner
- 2 Somewhat, some benefits paid on time and some retroactively
- 3 No, all benefits paid retroactively
- 4 No, not all benefits due were paid
- 5 Other (*Specify*) _____

5. Did EB overpayments present any specific systems challenges?

- 1 Yes
- 0 No → **GO TO Q.5b**

5a. If yes, which EB overpayments-related systems changes have been challenging to implement?

MARK ALL THAT APPLY

- 1 Calculating exact overpayments
- 2 Establishing overpayments
- 3 Applying overpayments in proper order
- 4 Offsetting overpayments
- 5 Distinguishing between existing and new overpayments
- 6 Offsetting fraud and nonfraud overpayments
- 7 Reporting of overpayments
- 8 None
- 9 Other (*Specify*) _____

5b. Please provide the total amount of EB-related outstanding overpayments, not including write-offs or waived overpayments, as of 9/30/2011.

6. Did reporting EB present any specific challenges?

- 1 Yes, lack of specific reporting guidance
- 2 Yes, lack of designated UIRR forms or cells on existing forms
- 3 Yes, reporting both EUC08 and EB
- 4 Yes (*Other*) _____
- 0 No

7. What was the approximate cost of making these systems changes?

MARK ONE ONLY

- 1 \$0 (no systems changes) → **GO TO MODULE 6, Q.1**
- 2 \$1 to \$50,000
- 3 \$50,001 to \$100,000
- 4 \$100,001 to \$250,000
- 5 \$250,001 to \$500,000
- 6 \$500,001 to \$1,000,000
- 7 Greater than \$1,000,000

7a. Does this cost estimate include other UC ARRA improvements?

- 1 Yes
- 0 No

If yes, please specify which ones:

7b. How were these systems changes financed?

MARK ALL THAT APPLY

- 1 Modernization funds
- 2 State administrative grants
- 3 General revenue
- 4 Other (*Specify*)

**Module 6—UI Modernization Incentives
(Some Respondents)**

NO MODERNIZATION INCENTIVES IN STATE. IF CHECKED, SKIP MODULE 6

1. **What systems changes did your state make so that modernization provisions could be made, tracked, adjusted, and/or reported?**

MARK ALL THAT APPLY

| | Provision not applicable in this state | No changes needed, systems capacity already existed | Added fields to state claims systems | Added flags/ indicators to state claims systems | Added screens to state claims systems | Benefit payment control (BPC) system changes (for overpays) | Handled outside state claims/BPC systems (for example, ad hoc spreadsheets, databases) | Unable to capture, track, and/or report on UC ARRA requirement | Other (Specify) |
|--|--|---|--------------------------------------|---|---------------------------------------|---|--|--|--|
| a. ABP eligibility calculations..... | n <input type="checkbox"/> | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> | 6 <input type="checkbox"/> | 7 <input type="checkbox"/> | 8 <input type="checkbox"/> _____ _____ |
| b. UC benefits payments for workers seeking part-time employment..... | n <input type="checkbox"/> | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> | 6 <input type="checkbox"/> | 7 <input type="checkbox"/> | 8 <input type="checkbox"/> _____ _____ |
| c. UC benefits payments for workers with voluntary job quits for compelling family reasons..... | n <input type="checkbox"/> | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> | 6 <input type="checkbox"/> | 7 <input type="checkbox"/> | 8 <input type="checkbox"/> _____ _____ |
| d. UC benefits payments for an additional 26 weeks for workers enrolled and making satisfactory progress in certain training programs..... | n <input type="checkbox"/> | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> | 6 <input type="checkbox"/> | 7 <input type="checkbox"/> | 8 <input type="checkbox"/> _____ _____ |
| e. Dependency allowances | n <input type="checkbox"/> | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> | 6 <input type="checkbox"/> | 7 <input type="checkbox"/> | 8 <input type="checkbox"/> _____ _____ |

2. What helped your state make the systems changes needed for the UI modernization provisions adopted by your state?

MARK ALL THAT APPLY

- 1 State political leadership/support
- 2 Agency leadership/support
- 3 Staff support
- 4 Leadership knowledge of UC ARRA requirements
- 5 Staff knowledge of UC ARRA requirements
- 6 Resources available
- 7 Alignment of UC ARRA requirements with existing state goals/initiatives
- 8 Nothing
- 9 Other (*Specify*)

3. What challenges did you encounter in making these systems changes for UI modernization?

MARK ALL THAT APPLY

- 1 Insufficient financial resources to make appropriate systems changes or establish alternate systems
- 2 Insufficient personnel
- 3 Insufficient understanding of UC ARRA requirements
- 4 Not enough to respond to legislative changes
- 5 Data quality/data validation (*including accuracy of benefit amounts*)
- 6 Accessing most recent wage records for ABP calculations
- 7 None
- 8 Other (*Specify*)

4. What was the approximate cost of making the UI modernization systems changes made by your state?

MARK ONE ONLY

- 1 \$0 (no systems changes) → **GO TO Q.6.2**
- 2 \$1 to \$50,000
- 3 \$50,001 to \$100,000
- 4 \$100,001 to \$250,000
- 5 \$250,001 to \$500,000
- 6 \$500,001 to \$1,000,000
- 7 Greater than \$1,000,000

4a. Does this cost estimate include other UC ARRA improvements?

- 1 Yes
- 0 No

If yes, please specify which ones:

4b. How were the UI modernization systems changes financed?

MARK ALL THAT APPLY

- 1 Modernization funds
- 2 State administrative grants
- 3 General revenue
- 4 Other (*Specify*)

5. Was your state able to complete necessary systems changes so that the state could make timely...?

MARK ONE ONLY

| | Provision not applicable in this state | Not applicable, no systems changes needed | Yes, all benefits paid in timely manner | Somewhat, some benefits paid on time and some retroactively | No, all benefits paid retroactively | No, not all benefits due were paid | Other (Specify) |
|--|--|---|---|---|-------------------------------------|------------------------------------|----------------------------|
| a. ABP eligibility calculations..... | n <input type="checkbox"/> | na <input type="checkbox"/> | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| b. UC benefits payments for workers seeking part-time employment..... | n <input type="checkbox"/> | na <input type="checkbox"/> | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| c. UC benefits payments for workers with voluntary job quits for compelling family reasons.... | n <input type="checkbox"/> | na <input type="checkbox"/> | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| d. UC benefits payments for an additional 26 weeks for workers enrolled and making satisfactory progress in certain training programs..... | n <input type="checkbox"/> | na <input type="checkbox"/> | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| e. Dependency allowances..... | n <input type="checkbox"/> | na <input type="checkbox"/> | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |

6.1 Did overpayments of UC benefits payments related to the modernization provisions listed below present any specific systems challenges?

MARK ALL THAT APPLY

| | Provision not applicable in this state | Calculating exact overpayments | Establishing overpayments | Applying overpayments in proper order | Offsetting overpayments | Distinguishing between existing and new overpayments | Offsetting fraud and nonfraud overpayments | Accounting and reporting overpayment differences | Other (Specify) |
|---|--|--------------------------------|----------------------------|---------------------------------------|----------------------------|--|--|--|----------------------------|
| a. Workers seeking part-time employment..... | n <input type="checkbox"/> | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> | 6 <input type="checkbox"/> | 7 <input type="checkbox"/> | 8 <input type="checkbox"/> |
| b. Workers with voluntary job quits for compelling family reasons | n <input type="checkbox"/> | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> | 6 <input type="checkbox"/> | 7 <input type="checkbox"/> | 8 <input type="checkbox"/> |
| c. Additional 26 weeks for workers enrolled and making satisfactory progress in certain training programs . | n <input type="checkbox"/> | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> | 6 <input type="checkbox"/> | 7 <input type="checkbox"/> | 8 <input type="checkbox"/> |
| d. Dependency allowances..... | n <input type="checkbox"/> | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> | 6 <input type="checkbox"/> | 7 <input type="checkbox"/> | 8 <input type="checkbox"/> |

6.2 Please provide the total amount of outstanding UC benefits overpayments, before deductions for write-offs and waived overpayments, as of September 30, 2011, for each of the following modernization provisions.

| | Provision not applicable in this state | Unable to calculate | Enter dollar amount |
|---|--|----------------------------|---------------------|
| a. Workers seeking part-time employment..... | n <input type="checkbox"/> | 1 <input type="checkbox"/> | \$ _____ |
| b. Workers with voluntary job quits for compelling family reasons..... | n <input type="checkbox"/> | 1 <input type="checkbox"/> | \$ _____ |
| c. Additional 26 weeks for workers enrolled and making satisfactory progress in certain training programs | n <input type="checkbox"/> | 1 <input type="checkbox"/> | \$ _____ |
| d. Dependency allowances | n <input type="checkbox"/> | 1 <input type="checkbox"/> | \$ _____ |

7. Did reporting on the following modernization provisions present any specific challenges?

| | Yes, lack of specific reporting guidance | Yes, lack of designated UIRR forms or cells on existing forms | Yes (Other) | No |
|--|--|---|----------------------------|----------------------------|
| a. UC benefits payments for workers seeking part-time employment | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 0 <input type="checkbox"/> |
| | | | _____ | |
| | | | _____ | |
| b. UC benefits payments for workers with voluntary job quits for compelling family reasons | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 0 <input type="checkbox"/> |
| | | | _____ | |
| | | | _____ | |
| c. UC benefits payments for an additional 26 weeks for workers enrolled and making satisfactory progress in certain training programs..... | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 0 <input type="checkbox"/> |
| | | | _____ | |
| | | | _____ | |
| d. Dependency allowances..... | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 0 <input type="checkbox"/> |
| | | | _____ | |
| | | | _____ | |

