

# GOES Processing

The Global Online Enrollment System (GOES) is used to complete and submit Trusted Traveler (**Into Canada via land, air or sea; Into the United States across the land border from Mexico or Canada; Into the United States using kiosks in the International Airports; and, Into the Netherlands**) and Free and Secure Trade (**US/Mexico FAST and US/Canada FAST**) applications online, and to submit fee payments and schedule Enrollment Center appointments.

Canadian citizen/residents only apply for **Into Canada via land, air or sea**. However, if that application is approved, they are automatically enrolled in the **Into the United States using kiosks in the International Airports** and **Into the United States across the land border from Canada or Mexico** programs.

This presentation highlights the step-by-step process of:

- Registering as a new GOES user
- Completing and submitting Trusted Traveler applications
- Paying enrollment fees
- Scheduling Enrollment Center appointments
- Enrolling in additional Trusted Traveler programs

# Information Required for Processing

- Five years of address history.
- Five years of employment history including company names, addresses and telephone numbers.
- Any criminal history records including approved for rehabilitation information for Canadian residents.
- Any documents that will be used for admissibility into the United States (and into Canada if applying for the **Into Canada via land, air or sea** program (NEXUS)).
- If applying for **Into the United States using kiosks in the International Airports** program you must have a current passport.
- Driver's license information including number, state or province and date of issue and date of expiration, if applying for **Into the United States across the land border from Canada or Mexico** or **Into Canada via land, air or sea** programs.
- Vehicle registration number if applying for **Into the United States across the land border from Canada or Mexico** program (SENTRI).
- Residents of the United Kingdom applying for **Into the United States using kiosks at International Airports** program must enter a Promotional Code and Police Certificate Number during the application process. The Police Certificate is provided by the Association of Chief Police Officers Criminal Records Office (ACRO). The certificate number is located at the top left of the document.
- Citizen/Residents of Mexico applying for **Into the United States using kiosks at International Airports** program must enter their RFC (Registro Federal de Contribuyentes) and CURP (clave única de registro de población, individual number for population record) during the application process.

# Registering as a New GOES User

# Welcome to GOES page

**U.S. Customs and Border Protection**  
Securing America's Borders

**GOES** GLOBAL ONLINE ENROLLMENT SYSTEM

Select a Language: [English](#) [Français](#) [Español](#)

## Welcome to GOES - the Official U.S. Government Web Site

The Global Online Enrollment System allows registered users to enter their own applications for U.S. Customs and Border Protection (CBP) Trusted Traveler Programs, and approved members to edit their information as needed (mistakes on the original application cannot be corrected once the application is certified - your mistakes will need to be brought to the attention of CBP during your interview).

Once a completed application is certified by the applicant and the non-refundable payment is successfully processed, CBP will review it and determine whether or not to conditionally approve the application. If your application is conditionally approved, your GOES account will be updated to instruct you to schedule an appointment for an interview. Every individual who would like to apply for membership - children included and multiple applicants in one household - must create a separate account within GOES, submit a separate application, and schedule a separate interview appointment upon conditional approval.

### Trusted Traveler Programs

For more information regarding the CBP Trusted Traveler Programs, please click on the logos below. Thank you for your interest in Customs and Border Protection.

**GLOBAL ENTRY** TRUSTED TRAVELER NETWORK

**FLUX**

**SENTRI**

**NEXUS**

**FAST** FASTER AND SECURE TRAVEL

#### Existing GOES User

Registered GOES users can log in here

GOES User ID:

Password:

[Sign In](#)

Forgot your password or user ID?

[Recover Password](#)

[Recover User ID](#)

#### New GOES User

If you are a new GOES user then you will need to provide some personal information and Trusted Traveler Membership Number (if already enrolled) to register.

[Register](#)

#### CARD ACTIVATION

Click on the [Activate Membership Card](#) button to activate trusted traveler cards received by mail.

[Activate Membership Card](#)

#### NEWS

In July 2011, U.S. Customs and Border Protection introduced the Single Trusted Traveler Program Application for SENTRI, NEXUS and Global Entry. U.S. citizen, U.S. lawful permanent resident, Canadian citizen, Canadian landed immigrant, or Mexican citizen applicants can now complete one application and receive access to all modes of travel into the United States.

\*In order to use the NEXUS vehicle lanes into Canada or use the Canadian pre-clearance kiosks, you must be a NEXUS member. Please visit [www.nexus.gov](http://www.nexus.gov) for more information on the NEXUS program.

\*\*Applicants who apply to NEXUS after they have been approved for Global Entry or SENTRI must pay an additional \$50 Canadian application and vetting fee.

**TECHNICAL SUPPORT** [FAQ](#) [Frequently Asked Questions](#) | Contact: [GOES Support](#)

[Contact GOES Support](#) | [Privacy Statement](#)

- Type <https://goes-app.cbp.dhs.gov> in the address bar of your internet browser or select the **Global Entry** Logo in the center of the [www.cbp.gov](http://www.cbp.gov) webpage and select the **How to Apply** tab on the top of the next page. Select [online application](#) hyperlink. The **Welcome to GOES** page displays.
- Select the **<appropriate hyperlink>** at the top of the page to register in English, French or Spanish as a new GOES user.
- Select the **Register** button. The **Warning** page displays.

# Warning page

The screenshot shows the top header with the U.S. Customs & Border Protection logo and the text "U.S. Customs & Border Protection U.S. Department of Homeland Security CBP.gov" and "DHS.gov". Below this is a dark blue banner with the "GOES GLOBAL ONLINE ENROLLMENT SYSTEM" logo. The main content area contains a list of instructions and a warning message. The "Next" button is highlighted with a red box.

- Does the person you are registering for, already have a GOES User ID? If so, **Do not Continue** with the registration process. Use the applicant's existing GOES User ID.
- If you have forgotten your password or GOES User ID, select the appropriate link for "Recover Password or Recover User ID" on the previous page.
- If your application was denied and you wish to reapply, use your existing GOES User ID and a "Reapply" option will be available to you.
- Please refer to FAQ on the previous page for additional information.

**!!!!WARNING!!!!**

Using multiple GOES accounts to submit more than one application  
for the same person may result in the possible delay or denial of BOTH applications.

< Back Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Select **Next**. The **User Registration – General Information** page displays.

# User Registration – General Information page

U.S. Customs and Border Protection  
Securing America's Borders  
DHS.gov

GOES GLOBAL ONLINE ENROLLMENT SYSTEM HELP

\* Mandatory Fields

GOES User Registration - General Information

Last/Paternal Name\*  
Suffix  
Maternal Name  
First Name\*  
Middle Name  
Date of Birth (yyyy/mm/dd)\* Year Month Day  
City of Birth\*  
Country of Birth\*  
State/Province of Birth  
E-mail Address  
Confirm E-mail Address  
Set your Password\*  
Confirm Password\*  
Look at password help  
< Back Reset Next >

Customer Service Contact: [cbp-goes-support@dhs.gov](mailto:cbp-goes-support@dhs.gov)

**Help**  
In order to access and use GOES, you must first register with our system. Please enter all required data to start the registration process.  
Click here to go back to the [GOES Login](#) page.

**Password Help**

- Minimum Length : 8
- Maximum Length : 12
- Maximum Repeated Characters : 2
- Minimum Alphabetic Characters Required : 1
- Minimum Numeric Characters Required : 1
- Starts with a Numeric Character
- No User Name
- No past passwords
- At least one character must be ~!@#\$%^&\*()\_+=[]\|:;?<->~

- Type **<your information>** in each field.
- Create your **<password>** and confirm your password. (**NOTE:** Password rules are listed to the right.)
- Select **Next**. The **User Registration – CBP Trusted Traveler Program Member** page displays.

# User Registration – CBP Trusted Traveler Program Member? page

U.S. Customs and Border Protection  
Securing America's Borders

GOES GLOBAL ONLINE ENROLLMENT SYSTEM

HELP

**GOES User Registration - CBP Trusted Traveler Program Member?**

Have you ever applied for SENTRI, NEXUS, Global Entry, U.S. / Mexico FAST, U.S. / Canada FAST program(s) and been invited to an interview or been approved? \*  Yes  No

Have you ever applied for SENTRI, NEXUS, Global Entry, U.S. / Mexico FAST, U.S. / Canada FAST program(s) and been denied? \*  Yes  No

**Warning: Failing to correctly answer these questions may delay your application.**

If you answered Yes to either of the questions, please enter your PASSID or Membership Number. If you are a member of U.S. / Mexico FAST, U.S. / Canada FAST program(s), you may enter FAST ID instead of PASSID or Membership Number. If you are a FLUX participant, you may enter your FLUX membership number.

The membership number is exactly nine digits. It is labeled as PASSID on the back of the SENTRI, NEXUS, Global Entry, U.S. / Mexico FAST, U.S. / Canada FAST card or Program Membership on the interview invitation letter or denial letter.

Membership Number:

For U.S. / Mexico FAST, U.S. / Canada FAST members, you may enter your FAST ID. The FAST ID is exactly 14 digits and starts with 4270 or 4110 or 8400 or 3958. It can be found on the back of the FAST card.

FAST ID:

For Trusted Traveler Program members who are participating in the FLUX Alliance, you may enter your FLUX Membership Number. It is exactly 16 digits.

FLUX Membership Number:

< Back | Reset | **Next >**

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

**Help**

You must Answer both questions to continue.

If you answered **Yes** to any of the questions, Membership Number/PASSID or FAST ID or FLUX Membership Number is required.

Click here to go back to the [GOES Login](#) page.

- Answer the two questions. If you answer **Yes** to either question, you must provide a Membership Number or FAST ID in the field provided.
- Select **Next**. The **User Registration – Security Questions** page displays.

# User Registration – Security Questions page

U.S. Customs and Border Protection  
Securing America's Borders

DHS.gov

GOES GLOBAL ONLINE ENROLLMENT SYSTEM

HELP

\* Mandatory Fields

GOES User Registration - Security Questions

Select 3 Security questions and answer them on the next screen.

- What was your childhood home address?
- What is/was the name of your first pet?
- What is/was your father's profession?
- What is your favorite vacation spot?
- What is your favorite movie?
- What is your favorite restaurant?
- What was your favorite subject in school?
- What is your place of birth (i.e. city, state)?

< Back | Reset | **Next >**

Help

In order to access and use GOES, you must first register in GOES. Please select three security questions. You will be asked to provide answers on the next screen. These security questions will help uniquely identify you in GOES.

Click here to go back to the [GOES Login](#) page.

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Choose three questions to uniquely identify yourself with the system.
- Select **Next**. The **User Registration – Security Questions (Answers)** page displays.



# User Registration – Security Questions (Answers) page

U.S. Customs and Border Protection  
Securing America's Borders

DHS.gov

GOES GLOBAL ONLINE ENROLLMENT SYSTEM

HELP

\* Mandatory Fields

GOES User Registration - Security Questions

Supply answers to the Questions you selected.

\* What is/was the name of your first pet?

What was your favorite subject in school? \*

What is/was your father's profession? \*

< Back Reset **Next >**

Help

Please answer the questions you selected. These security questions will help uniquely identify you in GOES.

Please provide answers that you will remember since you will be asked to provide the same answers when you forget your password or GOES user ID.

Click here to go back to the [GOES Login](#) page.

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Type **<the answers>** to the three questions chosen on the previous page.
- Select **Next**. The **User Registration – User Information** page displays.

# User Registration – User Information page

**U.S. Customs & Border Protection**  
U.S. Department of Homeland Security  
CBP.gov

DHS.gov

**GOES** GLOBAL ONLINE ENROLLMENT SYSTEM

[HELP](#)

### GOES User Registration - User Information

This is your GOES User ID. Please record or print this ID and store it in a safe place, as **you will need this ID everytime you log into GOES.**

This completes the registration process. In order to file an application for a Trusted Traveler Program, you will need to login to GOES and submit a completed application. If you are a current Trusted Traveler cardholder and you provided your Membership Number during registration, you should have access to your account.

User ID: W00007848C

### Help

This is your GOES User ID. You will need this ID everytime you log into GOES.

To print this page, click [here](#).

Customer Service Contact: goes.support@customs.treas.gov

- Your GOES User ID displays on the page. To print this page for your records, select **Print** or select **Login** to start the application process.
- If an email address was entered on the **User Registration – General Information** page, an email message containing your User ID was sent to the account provided.

# **Online Completion and Submission of Trusted Traveler Applications**

# Welcome to GOES page

U.S. Customs and Border Protection  
Securing America's Borders

GLOBAL ONLINE ENROLLMENT SYSTEM

Select a Language: [English](#) [Français](#) [Español](#)

## Welcome to GOES - the Official U.S. Government Web Site

The Global Online Enrollment System allows registered users to enter their own applications for U.S. Customs and Border Protection (CBP) Trusted Traveler Programs, and approved members to edit their information as needed (mistakes on the original application cannot be corrected once the application is certified - your mistakes will need to be brought to the attention of CBP during your interview).

Once a completed application is certified by the applicant and the non-refundable payment is successfully processed, CBP will review it and determine whether or not to conditionally approve the application. If your application is conditionally approved, your GOES account will be updated to instruct you to schedule an appointment for an interview. Every individual who would like to apply for membership - children included and multiple applicants in one household - must create a separate account within GOES, submit a separate application, and schedule a separate interview appointment upon conditional approval.

### Trusted Traveler Programs

For more information regarding the CBP Trusted Traveler Programs, please click on the logos below. Thank you for your interest in Customs and Border Protection.

GLOBAL ENTRY TRUSTED TRAVELER NETWORK | FLUX | SENTRI | NEXUS | FAST Free and Secure Trade

#### Existing GOES User

Registered GOES users can log in here

GOES User ID:   
Password:

Forgot your password or user ID?

#### New GOES User

If you are a new GOES user then you will need to provide some personal information and Trusted Traveler Membership Number (if already enrolled) to register.

#### CARD ACTIVATION

Click on the Activate Membership Card button to activate trusted traveler cards received by mail.

#### NEWS

In July 2011, U.S. Customs and Border Protection introduced the Single Trusted Traveler Program Application for SENTRI, NEXUS and Global Entry. U.S. citizen, U.S. lawful permanent resident, Canadian citizen, Canadian landed immigrant, or Mexican citizen applicants can now complete one application and receive access to all modes of travel into the United States.

\*In order to use to the NEXUS vehicle lanes into Canada or use the Canadian pre-clearance kiosks, you must be a NEXUS member. Please visit [www.nexus.gov](http://www.nexus.gov) for more information on the NEXUS program.

\*\*Applicants who apply to NEXUS after they have been approved for Global Entry or SENTRI must pay an additional \$50 Canadian application and vetting fee.

Paperwork Reduction Act Statement: An agency may not conduct or sponsor an information collection and a person is not required to respond to this information unless it displays a current valid OMB control number and an expiration date. The control number for this collection is 1651-0121. The estimated average time to complete this application is 40 minutes. If you have any comments regarding the burden estimate you can write to U.S. Customs and Border Protection, Office of Regulations and Rulings, 799 9th Street, NW., Washington DC 20229. Exp. 01/31/2014

[TECHNICAL SUPPORT](#) | [FAQ](#) | [Frequently Asked Questions](#) | Contact: [GOES Support](#)

Contact GOES Support | Privacy Statement

- Type your **<User ID>** and **<Password>**.
- Select the **Sign In** button. The **Terms and Conditions** page displays.

# Terms and Conditions page

DEPARTMENT OF HOMELAND SECURITY

**GOES**  
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

Terms and Conditions

You are entering an Official United States Government System, which may be used only for authorized purposes. The Government may monitor and audit usage of this system and all persons are hereby notified, that use of this system constitutes consent to such monitoring and auditing. Unauthorized attempts to upload information and/or change information on these Web sites are strictly prohibited and are subject to prosecution under the Computer Fraud and Abuse Act of 1986 and Title 18 U.S.C. Sec 1001 and 1030.

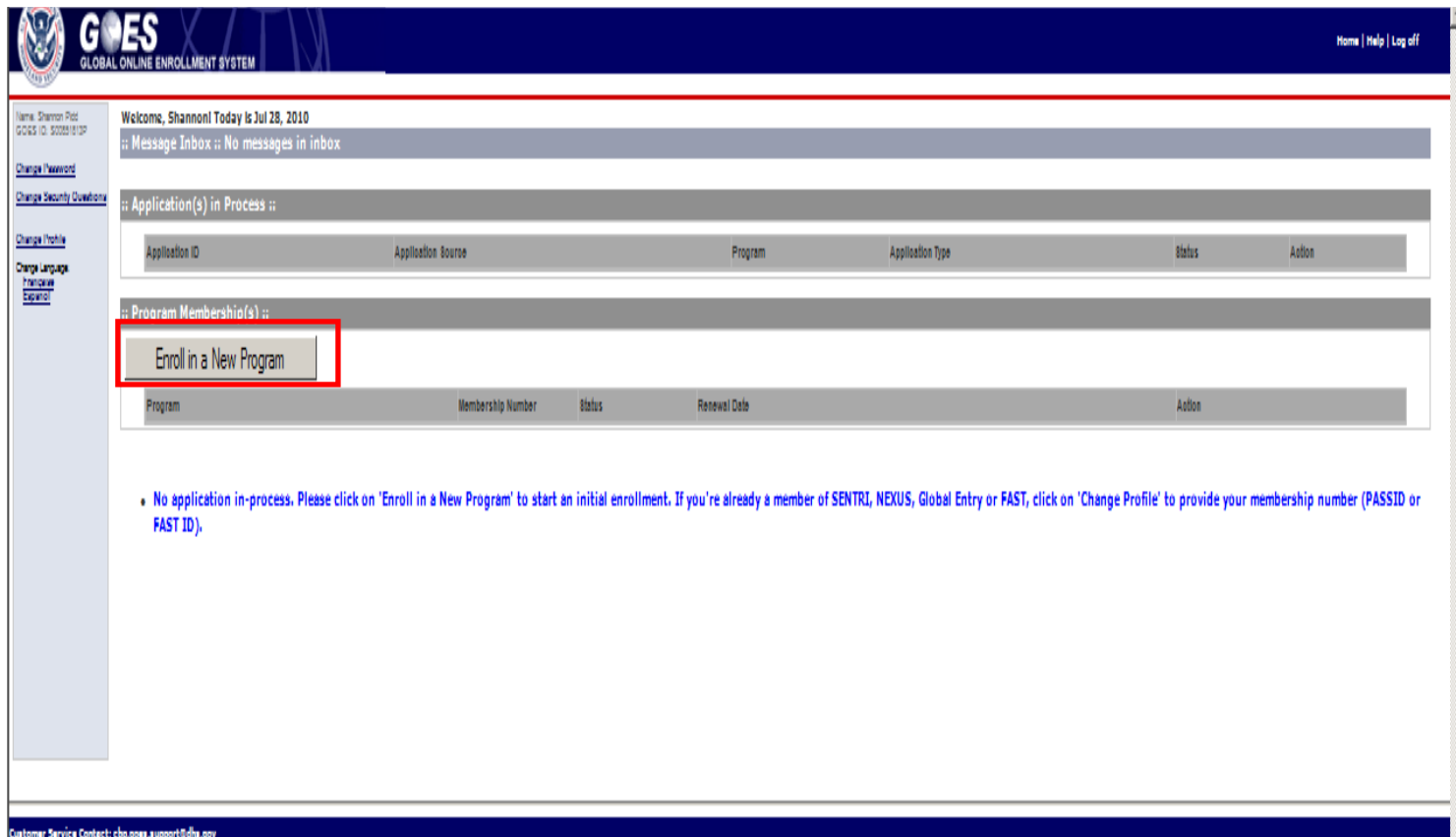
Use of this system constitutes consent to the above **IF YOU DO NOT CONSENT, DO NOT CONTINUE.**

Click [Print](#) to print this page.

[< Do Not Enter Enter >](#)

- You can print the **Terms and Conditions** page by selecting the [Print](#) hyperlink.
- Select [Enter](#) hyperlink if you consent to the message displayed. The **Account Summary** page displays.

# Account Summary page



GOES GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

Name: Shannon Reid  
GOES ID: 00001810P

Welcome, Shannon! Today is Jul 28, 2010

Change Password

Change Security Questions

Change Profile

Change Language  
Francaise  
Español

:: Message Inbox :: No messages in inbox

:: Application(s) in Process ::

Application ID	Application Source	Program	Application Type	Status	Action
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:: Program Membership(s) ::

**Enroll in a New Program**

Program	Membership Number	Status	Renewal Date	Action
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• No application in-process. Please click on 'Enroll in a New Program' to start an initial enrollment. If you're already a member of SENTRI, NEXUS, Global Entry or FAST, click on 'Change Profile' to provide your membership number (PASSID or FAST ID).

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Select **Enroll in a New Program** to begin the application process. The **Program Membership Questions** page displays.

# Program Membership Questions page

GOES  
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Log off

Program Membership Questions

Have you ever applied for SENTRI, NEXUS, Global Entry, U.S. / Mexico FAST, U.S. / Canada FAST program(s) and been invited to an interview or been approved?  Yes  No

Have you ever applied for SENTRI, NEXUS, Global Entry, U.S. / Mexico FAST, U.S. / Canada FAST program(s) and been denied?  Yes  No

Warning: Failing to correctly answer these questions may delay your application.

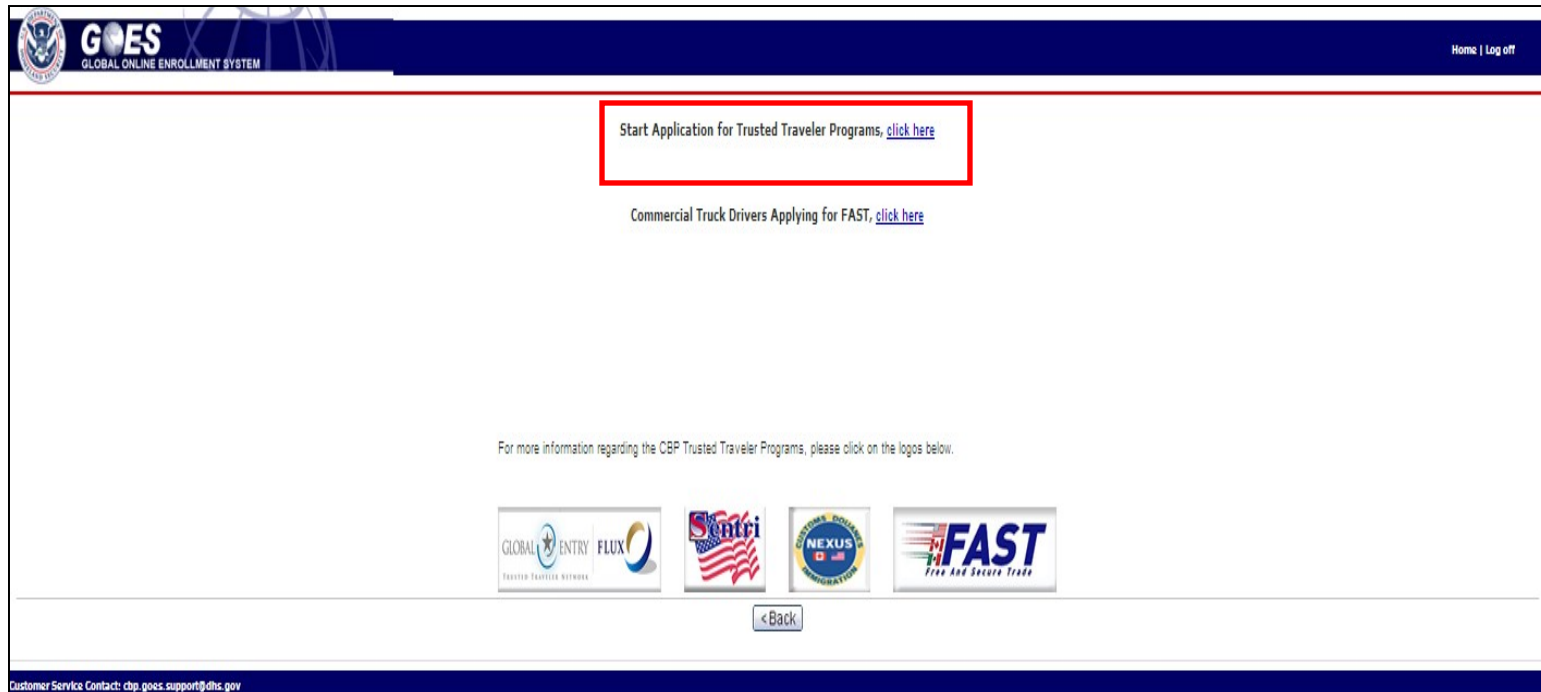
If you answer Yes to any of the questions, please enter your PASSID, FAST ID, or FLUX Membership Number at this link: [Change Profile](#). The membership number is exactly nine digits. It is labeled as PASSID on the back of the SENTRI, NEXUS, Global Entry, U.S. / Mexico FAST, U.S. / Canada FAST card or Program Membership on the interview invitation letter or denial letter. For U.S. / Mexico FAST, U.S. / Canada FAST members, you may enter your PASSID. The FAST ID is exactly 14 digits and starts with 4270 or 4110 or 8400 or 3668. It can be found on the back of the FAST card. For Trusted Traveler Program members who are participating in the FLUX Alliance, you may enter your FLUX Membership Number. It is exactly 18 digits.

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Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Answer the two questions listed. If you answer **Yes** to either of the questions, you will have to provide your previous PASS ID, FAST ID or FLUX Membership number using the [Change Profile](#) hyperlink provided. **(NOTE: If you previously made application for a Trusted Traveler program in writing and received a notice of Conditional Approval in writing, it is essential that you enter your PASSID, FAST ID or FLUX Membership number using the [Change Profile](#) hyperlink so that you can schedule an interview and avoid additional fees).**
- Answering **No** to both questions adds a **Next** button.
- Select **Next**. The **CBP Trusted Traveler Program** page displays.

# CBP Trusted Traveler Program List page



- If you select the **Start Application for Trusted Traveler Program** [click here](#) hyperlink, you may apply for any, or all Trusted Traveler privileges from the **Into the United States using kiosks at international airports, Into the United States across the land border from Canada and Mexico, Into Canada via land, air or sea, and Into the Netherlands** programs, depending on your eligibility.
- Select the **Start Application for Trusted Traveler Program** [click here](#) hyperlink, the **Marketing Survey** page displays.



# Marketing Survey page

The screenshot shows the 'Marketing Survey' page within the 'GOES GLOBAL ONLINE ENROLLMENT SYSTEM'. The page header includes the DHS logo, the text 'GOES GLOBAL ONLINE ENROLLMENT SYSTEM', and links for 'Home | Log off'. The main content area features a question: 'Where did you hear about the program?'. Below the question is a drop-down menu with the following options: 'Border staff', 'Media', 'Other', 'Trade show', 'Website', and 'Word of mouth'. To the right of the menu is a 'Next >' button, which is highlighted with a red rectangular box. At the bottom of the page, there is a footer with the text 'Customer Service Contact: cbp.goes.support@dhs.gov'.

- Answer the question by selecting from the drop-down menu where you heard about this program.
- Select **Next**. The **Application Wizard: Personal Information** page displays.

# Personal Information <Application Wizard> page

Trusted Traveler Program  
Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Legal Permanent Resident Status](#)
7. [Admissibility Documents](#)
8. [Primary Residence](#)
9. [Driver's License](#)
10. [Current Address](#)
11. [Address History](#)
12. [Current Employment Status](#)
13. [Employment History](#)
14. [Travel History](#)
15. [Additional Information](#)
16. [Conveyance Information](#)

## Personal Information

**\* Mandatory Fields**

Please enter mandatory fields below:

Please update registration data at this link: [Update Registration Data](#)

Last/Paternal Name\*

Suffix

Maternal Name

First Name\*

Middle Name

E-mail Address

Gender\*

Eye color \*

Height \*  ft.  in.

Language Preference\*

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- There are two ways to navigate through the application process:
  - Select the section from the **Application Wizard** on the left side of the page; or
  - Select **Next** at the bottom of each page.
- The name of the section selected using either method is displayed at the top of the page.

# Personal Information page

Trusted Traveler Program  
Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Legal Permanent Resident Status](#)
7. [Admissibility Documents](#)
8. [Primary Residence](#)
9. [Driver's License](#)
10. [Current Address](#)
11. [Address History](#)
12. [Current Employment Status](#)
13. [Employment History](#)
14. [Travel History](#)
15. [Additional Information](#)
16. [Conveyance Information](#)

### Personal Information

**\* Mandatory Fields**

Please enter mandatory fields below:

Please update registration data at this link: [Update Registration Data](#)

Last/Paternal Name\*

Suffix

Maternal Name

First Name\*

Middle Name

E-mail Address

Gender\*

Eye color\*

Height\*  ft.  in.

Language Preference\*

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Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Enter your **<Gender>**, **<Eye Color>**, **<Height>**, and **<Language Preference>** using the drop-down menus and fields available. (**NOTE:** Select the [Update Registration Data](#) hyperlink if any other biographic data needs to be updated on this page.)
- Select **Next**. The **Other Names Used** page displays.

# Other Names Used page

Trusted Traveler Program  
Application Wizard

1. [Personal Information](#)
2. **[Other Names Used](#)**
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Legal Permanent Resident Status](#)
7. [Admissibility Documents](#)
8. [Primary Residence](#)
9. [Driver's License](#)
10. [Current Address](#)
11. [Address History](#)
12. [Current Employment Status](#)
13. [Employment History](#)
14. [Travel History](#)
15. [Additional Information](#)
16. [Conveyance Information](#)

## Other Names Used

**\* Mandatory Fields**

If you have used any other names, please add them to the lists below.

Other Last Name  [Add Last Name +](#)

Other Last Names Action

Other First Name  [Add First Name +](#)

Other First Names Action

[< Back](#) [Reset](#) [Next >](#)

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Add other names used by typing **<alternate first and last names>** in the available fields and selecting the **Add Last Name +** or **Add First Name +** buttons, if applicable.
- Select **Next**. The **Date and Place of Birth** page displays.

# Date and Place of Birth page

Trusted Traveler Program Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Legal Permanent Resident Status](#)
7. [Admissibility Documents](#)
8. [Primary Residence](#)
9. [Driver's License](#)
10. [Current Address](#)
11. [Address History](#)
12. [Current Employment Status](#)
13. [Employment History](#)
14. [Travel History](#)
15. [Additional Information](#)
16. [Conveyance Information](#)

## Date and Place of Birth

**\* Mandatory Fields**

Please update registration data at this link: [Update Registration Data](#)

Date of Birth (yyyy/mm/dd)\*

City of Birth\*

Country of Birth\*

State/Province of Birth\*

< Back    Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- The data displayed on this page is taken from the registration data entered earlier in the process.
- Select the [Update Registration Data](#) hyperlink to change this information, if necessary.
- Select **Next**. The **Contact Information** page displays.

# Contact Information page

Trusted Traveler Program  
Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. **Contact Information**
5. [Citizenship Information](#)
6. [Legal Permanent Resident Status](#)
7. [Admissibility Documents](#)
8. [Primary Residence](#)
9. [Driver's License](#)
10. [Current Address](#)
11. [Address History](#)
12. [Current Employment Status](#)
13. [Employment History](#)
14. [Travel History](#)
15. [Additional Information](#)
16. [Conveyance Information](#)

### Contact Information

**\* Mandatory Fields**

Please provide at least one phone number.

**Home Phone Number**

Phone Format*	Area Code*	Phone Number*	Extension
North American	<input type="text"/>	<input type="text"/>	<input type="text"/>

**Mobile Phone Number**

Phone Format*	Country Code*	Region/City Code*	Phone Number*	Extension
International	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

**Work Phone Number**

Phone Format*	Country Code*	Region/City Code*	Phone Number*	Extension
International	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

< Back   Reset   **Next >**

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Enter **<phone contact information>** on this page using the drop-down menus and fields provided. The drop-down allows you to select between North American and International phone number conventions.
- At least one phone number is required.
- Select **Next**. The **Citizenship Information** page displays.

# Citizenship Information page

Trusted Traveler Program  
Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. **Citizenship Information**
6. [Legal Permanent Resident Status](#)
7. [Admissibility Documents](#)
8. [Primary Residence](#)
9. [Driver's License](#)
10. [Current Address](#)
11. [Address History](#)
12. [Current Employment Status](#)
13. [Employment History](#)
14. [Travel History](#)
15. [Additional Information](#)
16. [Conveyance Information](#)

**Add Citizenship +**

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Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Select the **Add Citizenship +** button. The **Add Country of Citizenship** page displays.

# Add Country of Citizenship page

Trusted Traveler Program Application Wizard

**Add Country of Citizenship**

\* Mandatory Fields

Please select the country of your citizenship and follow the wizard to provide your proof of citizenship.

If you carry more than one country of citizenship, you will have the opportunity to add additional countries later on.

Country of Citizenship:

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Customer Service Contact: [cbp\\_goes.support@dhs.gov](mailto:cbp_goes.support@dhs.gov)

- Select your **<Country of Citizenship>** from the drop-down menu.
- Select **Next**. The **Citizenship Documents** page displays.



# Citizenship Documents page

Trusted Traveler Program Application Wizard

1. Personal Information  
2. Other Names Used  
3. Date and Place of Birth  
4. Contact Information  
5. Citizenship Information  
6. Legal Permanent Resident Status  
7. Admissibility Documents  
8. Primary Residence  
9. Driver's License  
10. Current Address  
11. Address History  
12. Current Employment Status  
13. Employment History  
14. Travel History  
15. Additional Information  
16. Conveyance Information  
17. U.S. Customs and Border Protection (CBP) Trusted Traveler Program List

### Citizenship Documents

\* Mandatory Fields

Please add at least one proof of citizenship document for UNITED KINGDOM that you will be presenting during your Interview. The information you provide in the application must be EXACTLY as it appears on the document. You must bring the documents selected. If the applicant has a passport that is not expired and can be used as a proof of this citizenship please add the passport.

Country of Birth: UNITED  
Citizenship: KINGDOM

Please select a Document Type and then click on Add Document to add documents for proof of this citizenship.

Document Type:

- Naturalization Certificate
- Citizenship Card
- Certificate of Indian Status
- Citizenship Certificate
- Passport
- Certificate of Retention of Canadian Citizenship
- Birth Certificate

Note: You must provide appropriate documentation.

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Customer Service Contact: cbp.goec.support@dhs.gov

- Select the **<Document Type>** from the drop-down menu that you will use for proof of citizenship during your Enrollment Center interview.
- Select the **Add Document +** button to add the information for the document type selected. The appropriate **Proof of Citizenship** page displays for the document type selected.

# Proof of Citizenship <document(s) selected> page

**GOES GLOBAL ONLINE ENROLLMENT SYSTEM** Home | Help | Log off

Trusted Traveler Program Application Wizard

1. Personal Information
2. Other Names Used
3. Date and Place of Birth
4. Contact Information
5. Citizenship Information
6. Admissibility Documents
7. Primary Residence
8. Driver's License
9. Current Address
10. Address History
11. Current Employment Status
12. Employment History
13. Travel History
14. Additional Information
15. Conveyance Information
16. U.S. Customs and Border Protection (CBP) Trusted Traveler Program List

### Proof of Citizenship : Passport

**\* Mandatory Fields**

Please enter mandatory fields below

The information you provide must be EXACTLY as it appears on the document. You will be required to bring the document to your interview.

Passport Number \*

Country of issuance \*

Issuance Date (yyyy/mm/dd)

Expiration Date (yyyy/mm/dd) \*

Issuing Authority

Please enter your Name and Date Of Birth as they appear on your Passport.

Last/Paternal Name\*

Suffix

Maternal Name

First Name\*

Middle Name

Date of Birth (yyyy/mm/dd)\*

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Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Complete the data fields on the page with information exactly as it appears on the document referenced. The **Proof of Citizenship: Passport** page is shown for purposes of illustration. If you have selected a different document type from the **Document Type** drop-down menu on the **Citizenship Documents** page, then that document type page will appear here.
- Select **Next**. The **Citizenship Documents** (expanded) page displays.

# Citizenship Documents (expanded) page

U.S. / Canada FAST Application Wizard

1. [Personal Information](#)  
2. [Other Names Used](#)  
3. [Date and Place of Birth](#)  
4. [Contact Information](#)  
5. [Citizenship Information](#)  
6. [Admissibility Documents](#)  
7. [Primary Residence](#)  
8. [Driver's License](#)  
9. [Current Address](#)  
10. [Address History](#)  
11. [Current Employment Status](#)  
12. [Employment History](#)  
13. [Travel History](#)  
14. [Additional Information](#)  
15. [Final Review](#)

### Citizenship Documents

**\* Mandatory Fields**

Please add at least one proof of citizenship document for **UNITED STATES** that you will be presenting during your interview. The information you provide in the application must be **EXACTLY** as it appears on the document. You must bring the documents selected. If the applicant has a passport that is not expired and can be used as a proof of this citizenship please add the passport.

Country of Citizenship UNITED STATES

Listed below are the documents you have already added as a proof of citizenship for UNITED STATES.

Document Type	Document Number	Country of Issuance	Expiration Date	Action
Passport	123435678	UNITED STATES	2021-01-07	<a href="#">Delete</a> <a href="#">Update</a>

Please select a Document Type and then click on **Add Document** to add documents for proof of this citizenship.

Document Type\* [Add Document +](#)

Note: Your documentation.

[Naturalization Certificate](#)  
[Certificate of Indian Status](#)  
[Citizenship Certificate](#)  
[Passport](#)  
[Certificate of Retention of Canadian Citizenship](#)  
[Birth Certificate](#)

[< Back](#) [Next >](#)

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Documents that you have already added appear on this list. The documents can be updated and deleted from this page.
- If you have no other citizenship documents to add to the document already displayed, select **Next**. The **Citizenship Information** page redisplay showing the information you entered.
- To add another document select a **<document type>** from the drop-down menu and select **Add Document +**. The **Proof of Citizenship** page specific to the document type selected will display again for data input.

# Citizenship Information <redisplayed> page

Trusted Traveler Program Application Wizard

1. Personal Information  
2. Other Names Used  
3. Date and Place of Birth  
4. Contact Information  
5. Citizenship Information  
6. Legal Permanent Resident Status  
7. Admissibility Documents  
8. Primary Residence  
9. Driver's License  
10. Current Address  
11. Address History  
12. Current Employment Status  
13. Employment History  
14. Travel History  
15. Additional Information  
16. Conveyance Information  
17. U.S. Customs and Border Protection (CBP) Trusted Traveler Program List

### Citizenship Information

Click on Add Citizenship to add your country of citizenship and accompanying documents.

**Add Citizenship +**

Country of Citizenship: UNITED KINGDOM **Delete** **Update**

Listed below are the documents you have already added as a proof of citizenship for UNITED KINGDOM.

Document Type	Document Number	Country of Issuance	Expiration Date
Passport	12345678	UNITED KINGDOM	2021-01-07

< Back **Next >**

Customer Service Contact: cbp.goes.support@dhs.gov

- Select **Add Citizenship +** to add another country of citizenship, if applicable.
- Select **Update** or **Delete** to update or delete the country from your citizenship list or to add, update or delete **Proof of Citizenship** for the country displayed, if applicable.
- Select **Next**. The **Admissibility Documents** page displays (page 29) if you are a citizen of the United States. Otherwise, the **Legal Permanent Resident Status** page displays (page 33).

# Admissibility Documents page

Trusted Traveler Program Application Wizard

1. Personal Information
2. Other Names Used
3. Date and Place of Birth
4. Contact Information
5. Citizenship Information
6. Admissibility Documents
7. Primary Residence
8. Driver's License
9. Current Address
10. Address History
11. Current Employment Status
12. Employment History
13. Travel History
14. Additional Information
15. Conveyance Information
16. U.S. Customs and Border Protection (CBP) Trusted Traveler Program List

### Admissibility Documents

**\* Mandatory Fields**

- Please select a Document Type to add prior to clicking Add Document.

[Click Help for additional information.](#)

Please add at least one admissibility document that you will be presenting during your interview. The information you provide in the application must be EXACTLY as it appears on the document. You must bring the document(s) selected.

Listed below are the documents you have already added as proof of admissibility.

Document Type	Document Number	Country of Issuance	Expiration Date	Action
---------------	-----------------	---------------------	-----------------	--------

Please select a Document Type and then click on **Add Document** to add additional documents as proof of admissibility.

Document Type\* **Add Document +**

Note: Your documentation.

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Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Applicants who are not citizens of the United States should proceed to page 33 for further instructions. U.S. citizens select the **<document type>** from the drop-down menu that you will use for proof of admissibility.
- If you select the document type that you entered previously as **Proof of Citizenship** and select the **Add Document +** button, the **Add Admissibility Documents** page displays (page 30).
- If you select a document type that is different from the type you entered previously as **Proof of Citizenship** and select the **Add Document +** button, the **Proof of Admissibility <document selected>** page displays (page 31).

# Add Admissibility Documents page

Trusted Traveler Program Application Wizard

**Add Admissibility Documents: Passport**

\* **Mandatory Fields**

Please enter mandatory fields below

You have previously entered the following Passport documents. If you want to add any of the following documents as proof of admissibility, select the corresponding checkbox and click Next. If you want to add a new document, click Next without selecting any checkbox.

Would you like to use any of the documents listed below as proof of admissibility?  Yes  No

Selection	Document Type	Document Number	Country of Issuance	Expiration Date
<input type="checkbox"/>	Passport	12345678	UNITED STATES	2021-01-07

Note: Your application will not be processed without all the proper documentation.

< Back | Reset | Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- Answer the question, **Would you like to use any of the documents listed below as proof of admissibility?** by selecting the radio button to the left of **Yes** or **No**.
- If you select **No**, then select **Next**. The **Proof of Admissibility** page displays (page 31).
- If you select **Yes** then select the box to the left of the document you wish to use as proof of admissibility. (**NOTE:** rather than selecting **Yes** you may simply select the box next to the document you wish to use and the **Yes** radio button will be automatically selected).
- Select **Next**. The **Admissibility Documents (expanded)** page displays (page 32).

# Proof of Admissibility <document selected> page

Trusted Traveler Program Application Wizard

**Proof of Admissibility : Birth Certificate**

**\* Mandatory Fields**

Please enter mandatory fields below

The information you provide must be EXACTLY as it appears on the document. You will be required to bring the document to your interview.

Birth Certificate Number \_\_\_\_\_

Country of issuance \* \_\_\_\_\_

State/Province of issuance \_\_\_\_\_

Please enter your Name and Date Of Birth as they appear on your Birth Certificate.

Last/Paternal Name\* \_\_\_\_\_

Suffix \_\_\_\_\_

Maternal Name \_\_\_\_\_

First Name\* \_\_\_\_\_

Middle Name \_\_\_\_\_

Date of Birth (mm/dd/yyyy)\* \_\_\_\_\_

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Customer Service Contact: [cbp.goes.support@hhs.gov](mailto:cbp.goes.support@hhs.gov)

- Complete the information in the required fields denoted by an asterisk (\*) with information exactly as it appears on the document referenced.
- Select **Next**. The **Admissibility Document** (expanded) page displays.

# Admissibility Documents (expanded) page

Trusted Traveler Program Application Wizard

**Admissibility Documents**

\* Mandatory Fields

Please add at least one admissibility document that you will be presenting during your interview. The information you provide in the application must be EXACTLY as it appears on the document. You must bring the document(s) selected.

Listed below are the documents you have already added as proof of admissibility.

Document Type	Document Number	Country of Issuance	Expiration Date	Action
Passport (Used for Citizenship also)	12345678	UNITED STATES	2021-01-07	Delete Update
Birth Certificate	12345678	UNITED STATES		Delete Update

Please select a Document Type and then click on Add Document to add additional documents as proof of admissibility.

Document Type\*  **Add Document +**

Note: Your application will not be processed without all the proper documentation.

[< Back](#) **Next >**

Customer Service Contact: [chp.goes.support@dhs.gov](mailto:chp.goes.support@dhs.gov)

- Select additional documents you wish to use as proof of admissibility from the **Document Type\*** drop-down list and then select **Add Document +**. The **Proof of Admissibility <document selected>** page displays (see previous page).
- If you only wish to use the documents displayed, select **Next**. The **Primary Residence** page displays.
- At this point, citizens of the United States should proceed to page 40 for further instructions.



# Legal Permanent Resident Status page

Trusted Traveler Program  
Application Wizard

1. Personal Information
2. Other Names Used
3. Date and Place of Birth
4. Contact Information
5. Citizenship Information
6. Legal Permanent Resident Status
7. Admissibility Documents
8. Primary Residence
9. Driver's License
10. Current Address
11. Address History
12. Current Employment Status
13. Employment History
14. Travel History
15. Additional Information
16. Conveyance Information
17. U.S. Customs and Border Protection (CBP) Trusted Traveler Program List

### Legal Permanent Resident Status

**\* Mandatory Fields**

Indicate if the applicant is a legal permanent resident of the United States or Canada.\*

UNITED STATES  CANADA  None

Note: Your application will not be processed without all the proper documentation.

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Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- If you input your citizenship as other than the United States, the Application Wizard expands to include a page asking whether you are a resident of the United States or Canada. If neither, select the radio button next to **None**. (**NOTE:** If you are not a citizen or legal permanent resident of the United States or Canada then you cannot apply for **Into Canada via land, air or sea** program (NEXUS). A different page displays for Canadian citizens asking if they are permanent residents of the United States (page 34).
- If you select the United States or Canada, select **Next**. The appropriate **Proof of Permanent Resident Status** page displays (page 35).
- If you select **None**, select **Next**. The **Admissibility Documents** page displays (page 36).

# Legal Permanent Resident Status <Canadian citizen/resident> page

Trusted Traveler Program Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Legal Permanent Resident Status](#)
7. [Admissibility Documents](#)
8. [Primary Residence](#)
9. [Driver's License](#)
10. [Current Address](#)
11. [Address History](#)
12. [Current Employment Status](#)
13. [Employment History](#)
14. [Travel History](#)
15. [Additional Information](#)
16. [Conveyance Information](#)
17. [Final Review](#)

**\* Mandatory Fields**

Is the applicant a legal permanent resident of the United States? \*

Yes  No

Note: Your application will not be processed without all the proper documentation.

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Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Canadian, citizen/residents select the radio button to the left of **Yes** or **No** to answer the question **Is the applicant a legal permanent resident of the United States?\***
- If you select **Yes**, select **Next**. The **Proof of Permanent Resident Status** page displays (page 35).
- If you select **No**, select **Next**. The **Admissibility Documents** page displays (page 36).



# Admissibility Documents page

Trusted Traveler Program Application Wizard

1. Personal Information  
2. Other Names Used  
3. Date and Place of Birth  
4. Contact Information  
5. Citizenship Information  
6. Legal Permanent Resident Status  
7. Admissibility Documents  
8. Primary Residence  
9. Driver's License  
10. Current Address  
11. Address History  
12. Current Employment Status  
13. Employment History  
14. Travel History  
15. Additional Information  
16. Compliance Information  
17. U.S. Customs and Border Protection (CBP) Trusted Traveler Program List

### Admissibility Documents

\* Mandatory Fields

Please add at least one admissibility document that you will be presenting during your interview. The information you provide in the application must be EXACTLY as it appears on the document. You must bring the document(s) selected.

Listed below are the documents you have already added as proof of admissibility.

Document Type	Document Number	Country of Issuance	Expiration Date	Action
---------------	-----------------	---------------------	-----------------	--------

Please select a Document Type and then click on Add Document to add additional documents as proof of admissibility.

Document Type\*

Note: Your application will not be processed without all the proper documentation.

<< Back | Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Select the document type from the drop down and list.
- If you select the document type that you entered previously as **Proof of Legal Permanent Resident Status** and select **Add Document +**, the **Add Admissibility Documents** page displays (page 37).
- If you select a document type that is different from the type you entered previously as **Proof of Legal Permanent Resident Status** and select **Add Document +**, the **Proof of Admissibility <document type>** page specific to the document type selected displays (page 38).

# Add Admissibility Documents page

Trusted Traveler Program Application Wizard

1. Personal Information  
2. Other Names Used  
3. Date and Place of Birth  
4. Contact Information  
5. Citizenship Information  
6. Legal Permanent Resident Status  
7. Admissibility Documents  
8. Primary Residence  
9. Driver's License  
10. Current Address  
11. Address History  
12. Current Employment Status  
13. Employment History  
14. Travel History  
15. Additional Information  
16. Consular Information  
17. U.S. Customs and Border Protection (CBP) Trusted Traveler Program List

**Add Admissibility Documents: Passport**

\* Mandatory Fields  
Please enter mandatory fields below

You have previously entered the following Passport documents. If you want to add any of the following documents as proof of admissibility, select the corresponding checkbox and click Next. If you want to add a new document, click Next without selecting any checkbox.

Would you like to use any of the documents listed below as proof of admissibility?  Yes  No

Selection	Document Type	Document Number	Country of Issuance	Expiration Date
<input type="checkbox"/>	Passport	12345678	MEXICO	2021-01-07

NOTE: Your application will not be processed without all the proper documentation.

<Back Res **Next**>

Customer Service Contact: cbp.goes.support@dhs.gov

- Answer the question, **Would you like to use any of the documents listed below as proof of admissibility?** by selecting the radio button to the left of **Yes** or **No**.
- If you select **Yes** then select the box to the left of the document you wish to use as proof of admissibility. (**NOTE:** rather than selecting **Yes** you may simply select the box next to the document you wish to use and the **Yes** radio button will be automatically selected).
- Select **Next**. The **Admissibility Documents (expanded)** page displays (page 39).

# Proof Of Admissibility <document type> page

Trusted Traveler Program Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Legal Permanent Resident Status](#)
7. **Admissibility Documents**
8. [Primary Residence](#)
9. [Driver's License](#)
10. [Current Address](#)
11. [Address History](#)
12. [Current Employment Status](#)
13. [Employment History](#)
14. [Travel History](#)
15. [Additional Information](#)
16. [Conveyance Information](#)
17. [U.S. Customs and Border Protection \(CBP\) Trusted Traveler Program List](#)

### Proof of Admissibility : Visa

**\* Mandatory Fields**

Please enter mandatory fields below

The information you provide must be EXACTLY as it appears on the document. You will be required to bring the document to your interview.

Visa Class\*

Visa Number\*

Country of Issuance\*

Expiration Date (yyyy/mm/dd)\*

Please enter your Name and Date Of Birth as they appear on your Visa.

Last/Paternal Name\*

Suffix\*

Maternal Name

First Name\*

Middle Name

Date of Birth(yyyy/mm/dd)\*

< Back Reset **Next >**

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Enter all required information for the document type you selected as proof of admissibility. (**NOTE:** you must fill in the information on this page exactly as it appears on your document).
- Select **Next**. The **Admissibility Documents (expanded)** page displays (page 39).

# Admissibility Documents (expanded) page

Trusted Traveler Program Application Wizard

1. Personal Information  
2. Other Names Used  
3. Date and Place of Birth  
4. Contact Information  
5. Citizenship Information  
6. Legal Permanent Resident Status  
7. Admissibility Documents  
8. Primary Residence  
9. Driver's License  
10. Current Address  
11. Address History  
12. Current Employment Status  
13. Employment History  
14. Travel History  
15. Additional Information  
16. Consular Information  
17. U.S. Customs and Border Protection (CBP) Trusted Traveler Program List

### Admissibility Documents

**\* Mandatory Fields**

Please add at least one admissibility document that you will be presenting during your interview. The information you provide in the application must be EXACTLY as it appears on the document. You must bring the document(s) selected.

Listed below are the documents you have already added as proof of admissibility.

Document Type	Document Number	Country of Issuance	Expiration Date	Action
Passport (Used for Citizenship also)	12345678	MEXICO	2021-01-07	Delete Update
Visa	12345678	UNITED STATES	2015-01-08	Delete Update

Please select a Document Type and then click on Add Document to add additional documents as proof of admissibility.

Document Type\*  **Add Document +**

Note: Your application will not be processed without all the proper documentation.

< Back Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- The admissibility document(s) display with the information entered from the previous pages.
- Select **Add Document +** button if you wish to add another document as your proof of admissibility. The **Proof of Admissibility** page displays (see previous page).
- If you don't wish to add additional documents, select **Next**. The **Primary Residence** page displays.

# Primary Residence page

The screenshot shows the 'Primary Residence' page in the GOES (Global Online Enrollment System) interface. The page title is 'Primary Residence' and it includes a section for '\* Mandatory Fields'. The main instruction is 'Please select the country of your primary residence.\*'. A drop-down menu is open, displaying a list of countries including UNITED STATES, CANADA, MEXICO, AFGHANISTAN, ALBANIA, ALGERIA, AMERICAN SAMOA, ANDORRA, ANGOLA, ANGUILLA, ANTIGUA AND BARBUDA, ARGENTINA, ARMENIA, ARUBA, AUSTRALIA, AUSTRIA, AZERBAIJAN, BAHAMAS, SAUDI ARABIA, BAHRAIN, BANGLADESH, BARBADOS, BELARUS, BELGIUM, BELIZE, BENIN, BERMUDA, BHUTAN, BOLIVIA, and BOSNIA AND HERZEGOWINA. Below the list, there is a text box with the instruction 'Please bring proof that your primary residence is at the country you selected.' and three buttons: '< Back', 'Reset', and 'Next >'. The 'Next >' button is highlighted with a red box. The left sidebar contains a 'Trusted Traveler Program Application Wizard' with 16 steps, where 'Primary Residence' is the current step. The top navigation bar includes 'Home | Help | Log off' and the GOES logo.

- Select the country in which you reside for the majority of the time from the drop-down menu.
- Select **Next**. The **Driver's License** page displays.



# Driver's License page

The screenshot shows the 'Driver's License' page in the GOES (Global Online Enrollment System) interface. The page header includes the GOES logo and navigation links for Home, Help, and Log off. A sidebar on the left lists 16 steps of the application wizard, with 'Driver's License' highlighted as the current step. The main content area is titled 'Driver's License' and contains a section for 'Mandatory Fields'. It instructs the user to enter mandatory fields and provides a question: 'Do you currently hold a valid driver's license?'. Below the question are two radio buttons, 'Yes' and 'No', with the 'Yes' button selected. To the right of the question are three navigation buttons: '< Back', 'Reset', and 'Next >'. The 'Next >' button is highlighted with a red box. At the bottom of the page, a customer service contact email is provided: cbp.goes.support@dhs.gov.

- Answer **Yes** or **No** to the question **Do you currently hold a valid driver's license?** (Displayed only if the applicant is 14 or older.)
- Select **Next**.
- If you answer **Yes**, the **Driver's License Details** page displays (page 42).
- If you answer **No**, the **Current Address** page displays (page 43).

# Driver's License Details page

Trusted Traveler Program Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Admissibility Documents](#)
7. [Primary Residence](#)
8. [Driver's License](#)
9. [Current Address](#)
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12. [Employment History](#)
13. [Travel History](#)
14. [Additional Information](#)
15. [Conveyance Information](#)
16. [U.S. Customs and Border Protection \(CBP\) Trusted Traveler Program List](#)

### Driver's License Details

**\* Mandatory Fields**

Please enter mandatory fields below

The information you provide must be EXACTLY as it appears on the document. You will be required to bring the document to your interview.

Driver's License Number\* B0123456

Country of Issuance\* UNITED STATES

State/Province of Issuance\* ARIZONA

Driver's License Expiration Date (yyyy/mm/dd)\* 2015/01/01

Is this an enhanced driver's license (EDL)?\*  Yes  No

Please enter your Name and Date Of Birth as they appear on your driver's license:

Last/Paternal Name\* Barnett

Suffix

Maternal Name

First Name\* Alice

Middle Name

Date of Birth(yyyy/mm/dd)\* 1950/01/01

< Back Reset Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- If you chose **Yes** as holding a valid driver's license, you must enter your **<license information>** on this page.
- If you choose the United States or Canada as **Country of Issuance**, then you must Answer **Yes** or **No** regarding whether or not your driver's license is an Enhanced Driver's License.
- Select **Next**. The **Current Address** page displays.

# Current Address page

The screenshot shows the 'Current Address' page in the GOES (Global Online Enrollment System) interface. The page title is 'Current Address' and it includes a 'Mandatory Fields' section. The instructions state: 'Please enter mandatory fields below. The address you provide must be a physical address. No P.O. Box, APO, FPO, etc. are allowed. When you come in for your interview, you must bring proof that you reside in the address you indicate below. Some documents that can be presented are driver's license, mortgage statement, rent payment receipts, utility bills etc.'

The form fields include:

- As Of Date: From (yyyy/mm)\*
- Street Address: Street Number and Street Name \*
- Street Address 2
- Apartment
- City\*
- Country\* (dropdown menu)
- State/Province
- Postal/Zip Code

At the bottom of the form, there is a checkbox labeled 'Mailing Address' with the text 'Check here if your Mailing Address is different than your Current Address'. This checkbox and the 'Next >' button are highlighted with red boxes.

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Complete your **<current address information>** on this page. If your mailing address is different from your current address select the check-box at the bottom of the page. (**NOTE:** P.O. boxes cannot be used).
- Select **Next**.
  - If the address you entered is not validated the **Current Address** page will redisplay with a message, **This street number is out of range** (page 44).
  - If **Mailing Address** check-box is selected, the **Mailing Address** page displays (page 46).
  - If **Mailing Address** check-box is not selected, the **Address History** page displays (page 47).

# Current Address (expanded) page

Trusted Traveler Program Application Wizard

1. Personal Information  
2. Other Names Used  
3. Date and Place of Birth  
4. Contact Information  
5. Citizenship Information  
6. Admissible Documents  
7. Primary Residence  
8. Driver's License  
9. Current Address  
10. Address History  
11. Current Employment Status  
12. Employment History  
13. Travel History  
14. Additional Information  
15. Convenience Information  
16. U.S. Customs and Border Protection (CBP) Trusted Traveler Program List  
17. Final Review

**Current Address**

\* Mandatory Fields

• The street number is out of range.

Please enter mandatory fields below

The address you provide must be a physical address. No P.O. Box, APO, FPO, etc. are allowed.

When you come in for your interview, you must bring proof that you reside in the address you indicate below. Some documents that can be presented are driver's license, mortgage statement, rent payment receipts, utility bills etc.

As Of Date From yyyy/mm/xx (2001/02)

Street Address Street Number 1 Street Name N ORACLE RD

Street Address 2

Apartment

City TUCSON

Country UNITED STATES

State/Province ARIZONA

Postal/Zip Code 857051683

Check here if your Mailing Address is different than your Current Address

Mailing Address

< Back Reset Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- The address you enter is validated using an address validation service. If the address you entered is not validated by that service you will receive a message, \* **The street number is out of range.**
- If the address entered is in error make the necessary changes and select **Next**. The **Address History** page displays (page 47) .
- If the address you previously entered is correct, select **Next** without making changes. The **Current Address** page will redisplay with further instructions (page 45).

# Current Address (expanded) <Accept the Address> page

Trusted Traveler Program Application Wizard

1. Personal Information
2. Other Names Used
3. Date and Place of Birth
4. Contact Information
5. Citizenship Information
6. Admissions Documents
7. Primary Residence
8. Driver's License
9. Current Address
10. Address History
11. Current Employment Status
12. Employment History
13. Travel History
14. Additional Information
15. Compliance Information
16. U.S. Customs and Border Protection (CBP) Trusted Traveler Program List
17. Final Review

### Current Address

**\* Mandatory Fields**

- The street number is out of range.
- If you are sure that the address is correct, please select the "Accept the Address" Checkbox. Please note that entering an undeliverable address may prevent communications from going out to you.

Please enter mandatory fields below

The address you provide must be a physical address. No P.O. Box, APO, FPO, etc. are allowed.

When you come in for your Interview, you must bring proof that you reside in the address you indicate below. Some documents that can be presented are driver's license, mortgage statement, rent payment receipts, utility bills etc.

Accept the Address

As Of Date From  (yyyy/mm/yyyy)

Street Address Street Number  Street Name  N ORACLE RD

Street Address 2

Apartment

City\*  TUCSON

Country\*  UNITED STATES

State/Province\*  ARIZONA

Postal/Zip Code\*  857081683

Check here if your Mailing Address is different than your Current Address  Mailing Address

< Back | Reset | Next >

Customer Service Contact: cbp.goes.support@dhs.gov

- If the address you initially entered is correct but is not validated by the address validation service, you must select the **Accept the Address** box.
- Select **Next**. The **Address History** page displays (page 47).

# Mailing Address page

The screenshot shows the 'Mailing Address' page in the GOES (Global Online Enrollment System) interface. The page header includes the GOES logo and the text 'GLOBAL ONLINE ENROLLMENT SYSTEM'. In the top right corner, there are links for 'Home | Help | Log off'. On the left side, there is a 'Trusted Traveler Program Application Wizard' menu with 17 numbered steps. Step 10, 'Current Address', is highlighted in blue. The main content area is titled 'Mailing Address' and contains a section for '\* Mandatory Fields'. Below this, it says 'Please enter mandatory fields below'. The form includes several input fields: 'As Of Date' with a date picker, 'Street Address' with 'Street Number' and 'Street Name\*' sub-fields, 'Street Address 2', 'Apartment', 'City\*', 'Country\*' (a dropdown menu), 'State/Province', and 'Postal/Zip Code'. At the bottom of the form, there are three buttons: '< Back', 'Reset', and 'Next >'. The 'Next >' button is highlighted with a red square. At the bottom of the page, there is a footer with the text 'Customer Service Contact: cbp.goes.support@dhs.gov'.

- Complete your **<mailing address information>** on this page.
- Select **Next**. The **Address History** page displays.

# Address History page

Trusted Traveler Program  
Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Admissibility Documents](#)
7. [Primary Residence](#)
8. [Driver's License](#)
9. [Current Address](#)
10. [Address History](#)
11. [Current Employment Status](#)
12. [Employment History](#)
13. [Travel History](#)
14. [Additional Information](#)
15. [Conveyance Information](#)
16. [U.S. Customs and Border Protection \(CBP\) Trusted Traveler Program List](#)

## Address History

\* Mandatory Fields

If you have lived at your current address for less than five years, you must provide details on all of your addresses going back 5 years. (Do not include your current address here.)

[Add Address +](#)

Period At Address	Street Address	City	State/Province	Country	Action
-------------------	----------------	------	----------------	---------	--------

< Back   Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- If you have lived at your current address for less than five years, you must add previous address information on this page until a total of five years of address history is recorded.
- Select **Add Address +**. The **Address History Details** page displays (page 48) to allow you to add additional addresses until 5 years of address history is complete. (**NOTE:** P.O. boxes cannot be used).
- Select **Next**. The **Current Employment Status** page displays (page 50).

# Address History Details page

Trusted Traveler Program  
Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Legal Permanent Resident Status](#)
7. [Admissibility Documents](#)
8. [Primary Residence](#)
9. [Driver's License](#)
10. [Current Address](#)
11. **[Address History](#)**
12. [Current Employment Status](#)
13. [Employment History](#)
14. [Travel History](#)
15. [Additional Information](#)
16. [Conveyance Information](#)
17. [U.S. Customs and Border Protection \(CBP\) Trusted Traveler Program List](#)

### Address History Details

**\* Mandatory Fields**

Please provide details of a previous address in the last five years. The address you provide must be a physical address. No P.O. Box, APO, FPO, etc. are allowed.

#### Address Details

Time Period (yyyy/mm)\* From  To

Street Address  
Street Number  Street Name\*

Street Address 2

Apartment

City\*

Country\*

State/Province

Postal/Zip Code

< Back Reset **Next >**

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Populate your **<address history information>** on this page.
- Select **Next**. The **Address History** (expanded) page displays showing the history of each address added.



# Address History (expanded) page

Trusted Traveler Program Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Admissibility Documents](#)
7. [Primary Residence](#)
8. [Driver's License](#)
9. [Current Address](#)
10. [Address History](#)
11. [Current Employment Status](#)
12. [Employment History](#)
13. [Travel History](#)
14. [Additional Information](#)
15. [Conveyance Information](#)
16. [U.S. Customs and Border Protection \(CBP\) Trusted Traveler Program List](#)

**Address History**

\* **Mandatory Fields**

If you have lived at your current address for less than five years, you must provide details on all of your addresses going back 5 years. (Do not include your current address here.)

[Add Address +](#)

Period At Address	Street Address	City	State/Province	Country	Action	
2001/02-2011/04	1111 Main Street	Tucson	ARIZONA	UNITED STATES	<a href="#">Delete</a>	<a href="#">Update</a>

[< Back](#) [Next >](#)

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- The page shows the address information that has been input.
- Select **Add Address +** if you need to add additional addresses to complete the five year address history requirement.
- Select **Next**. The **Current Employment Status** page displays.

# Current Employment Status page

Trusted Traveler Program  
Application Wizard

- [1. Personal Information](#)
- [2. Other Names Used](#)
- [3. Date and Place of Birth](#)
- [4. Contact Information](#)
- [5. Citizenship Information](#)
- [6. Admissibility Documents](#)
- [7. Primary Residence](#)
- [8. Driver's License](#)
- [9. Current Address](#)
- [10. Address History](#)
- [11. Current Employment Status](#)**
- [12. Employment History](#)
- [13. Travel History](#)
- [14. Additional Information](#)
- [15. Conveyance Information](#)
- [16. U.S. Customs and Border Protection \(CBP\) Trusted Traveler Program List](#)

### Current Employment Status

**\* Mandatory Fields**

Please provide your current employment status.

Employment Status\*  Employed  Self-employed  Retired  Unemployed  Student  Child

From Date (yyyy/mm)\*

< Back Reset Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Select your **<current employment status>** from the available radio buttons.
- If you select **Employed** or **Self-employed**, the **Current Employment Status** page expands (page 51).
- If you select any other employment status, the **Employment History** page displays (page 52).

# Current Employment Status (expanded) page

Trusted Traveler Program Application Wizard

1. Personal Information
2. Other Names Used
3. Date and Place of Birth
4. Contact Information
5. Citizenship Information
6. Legal Permanent Resident Status
7. Admissibility Documents
8. Primary Residence
9. Driver's License
10. Current Address
11. Address History
12. **Current Employment Status**
13. Employment History
14. Travel History
15. Additional Information
16. Conveyance Information
17. U.S. Customs and Border Protection (CBP) Trusted Traveler Program List

### Current Employment Status

**\* Mandatory Fields**

Please provide your current employment status.

Employment Status\*  Employed  Self-employed  Retired  Unemployed  Student  Child

From Date (yyyy/mm)\* 2001/02

Please provide details of your current employment. If you have more than one current employment, you may provide others with your Employment History.

#### Employment Details

Occupation\* Truck Driver

Employer\* Mine Trucking

Employer's Phone

Phone Format*	Area Code*	Phone Number*	Extension
North American	520	5297572	

Street Address

Number	Street Name*
4760	N ORACLE RD

Street Address 2

Suite 200

City\* TUCSON

Country\* UNITED STATES

State/Province\* ARIZONA

Postal/Zip Code\* 857051677

< Back Reset **Next >**

Customer Service Contact: cbp.goes.support@dhs.gov

- Complete your **<current employment details>** and select **Next**.
- An address validation is performed on your employer's address. If the address you entered is validated, the **Employment History** page displays (page 54). If the address is not validated the **Current Employment Status** page will redisplay with a message, **This street number is out of range** (page 52).

# Current Employment Status (expanded) <This street number is out of range> page

Trusted Traveler Program Application  
Visitard

1. Personal Information  
2. Other Names Used  
3. Date and Place of Birth  
4. Contact Information  
5. Relationship Information  
6. Legal Permanent Resident Status  
7. Admission Documents  
8. Entry Records  
9. Driver's License  
10. Current Address  
11. Address History  
12. Current Employment Status  
13. Employment History  
14. Travel History  
15. Additional Information  
16. Consular Information  
17. Final Review

### Current Employment Status

\* Mandatory Fields

• The street number is out of range.

Please provide your current employment status.

Employment Status\*  Employed  Self-employed  Retired  Unemployed  Student  Child

From Date (yyyy/mm) 0000/00

Please provide details of your current employment. If you have more than one current employment, you may provide others with your Employment History.

#### Employment Details

Occupation\* Mason

Employer\* ABC Masonry

Employer's Phone Phone Format\* North American Area Code\* 520 Phone Number\* 5620222 Extension

Street Address Number 1 Street Name\* N ORACLE RD  
Street Address 2 Suite  
City\* TUCSON  
Country\* UNITED STATES  
State/Province\* ARIZONA  
Postal/Zip Code\* 85706

< Back | Reset | Next >

Customer Service Contact: cdp.goes.support@dhs.gov

- The address you enter is validated using an address validation service. If the address you entered is not validated by that service you will receive a message, \* **The street number is out of range.**
- If the address entered is in error make the necessary changes and select **Next**. The **Employment History** page displays (page 54).
- If the address you previously entered is correct, select **Next** without making changes. The **Current Employment Status** page will redisplay with further instructions (page 53).

# Current Employment Status (expanded) <Accept the Address> page

Trusted Traveler Program Application Wizard

1. Personal Information  
2. Other Names Used  
3. Date and Place of Birth  
4. Social Information  
5. Citizenship Information  
6. Legal Employment Record Status  
7. Admission Documents  
8. Primary Residence  
9. Other Licenses  
10. Current Address  
11. Address History  
12. Current Employment Status  
13. Employment History  
14. Travel History  
15. Additional Information  
16. Compliance Information  
17. Print Results

### Current Employment Status

**\* Mandatory Fields**

- The street number is out of range.
- If you are sure that the address is correct, please select the "Accept the Address" Checkbox. Please note that entering an undeliverable address may prevent communications from going out to you.

Please provide your current employment status.

Employment Status\*  Employed  Self-Employed  Retired  Unemployed  Student  Child

From Date (yyyy/mm) 2008/06

Please provide details of your current employment. If you have more than one current employment, you may provide others with your Employment History.

#### Employment Details

Occupation\* Mason

Employer\* ABC Masonry

Employer's Phone Format\* (None) Area Code\* (502) Phone Number\* 5920022 Extension

Accept the Address

Street Address Number\* 1 Street Name\* N ORACLE RD

Street Address 2

Suite

City\* TUCSON

Country\* UNITED STATES

State/Province\* ARIZONA

Postal/Zip Code\* 85705

< Back | Reset | Next >

Customer Service Contact: [cbp\\_goes.support@dhs.gov](mailto:cbp_goes.support@dhs.gov)

- If the address you initially entered is correct but is not validated by the address validation service, you must select the **Accept the Address** box.
- Select **Next**. The **Employment History** page displays (page 54).

# Employment History page

DEPARTMENT OF HOMELAND SECURITY  
**GOES**  
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

Trusted Traveler Program  
Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Admissibility Documents](#)
7. [Primary Residence](#)
8. [Driver's License](#)
9. [Current Address](#)
10. [Address History](#)
11. [Current Employment Status](#)
12. [Employment History](#)
13. [Travel History](#)
14. [Additional Information](#)
15. [Conveyance Information](#)
16. [U.S. Customs and Border Protection \(CBP\) Trusted Traveler Program List](#)

### Employment History

**\* Mandatory Fields**

You must provide your employment history going back 5 years. Do not include your current employment here unless you have more than one.

**Add Employer +**

Current?	Employment Period	Employment Status	Occupation	Employer	Action
					<a href="#">&lt; Back</a> <a href="#">Next &gt;</a>

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- If you have been employed at your current job for less than five years, you must add previous employment information on this page until a total of five years of employment history is recorded.
- To add employment history, select **Add Employer +**. The **Employment History Details** page displays (page 55) .
- If you have been employed at your current job or have not been employed for five or more years, select **Next**. The **Travel History** page displays (page 57).

# Employment History Details page

The screenshot shows the 'Employment History Details' page in the GOES (Global Online Enrollment System) interface. The page is titled 'Employment History Details' and includes a navigation menu on the left with 18 steps. The current step is 'Employment History'. The main content area is divided into sections: 'Mandatory Fields' and 'Employment Details'. The 'Mandatory Fields' section includes radio buttons for 'Current/Previous\*', 'Employment Status\*' (with 'Employed' selected), and a 'Time Period (yyyy/mm)\*' field. The 'Employment Details' section contains several text input fields for 'Occupation\*', 'Employer\*', 'Employer's Phone' (with a dropdown for 'Phone Format\*'), 'Street Address' (with sub-fields for 'Street Number' and 'Street Name\*'), 'Street Address 2', 'Suite', 'City\*', 'Country\*', 'State/Province', and 'Postal/Zip Code'. At the bottom of the form, there are three buttons: '< Back', 'Reset', and 'Next >'. The 'Next >' button is highlighted with a red box. The footer of the page includes the text 'Customer Service Contact: cbp.goes.support@dhs.gov'.

- If you have been employed at your current job for less than five years, you must add previous employment information on this page until a total of five years of employment history is recorded.
- Select **Next**. The **Employment History** (expanded) page displays showing each employer you have added.

# Employment History (expanded) page

Trusted Traveler Program Application Wizard

1. Personal Information
2. Other Names Used
3. Date and Place of Birth
4. Contact Information
5. Citizenship Information
6. Admissibility Documents
7. Primary Residence
8. Driver's License
9. Current Address
10. Address History
11. Current Employment Status
12. **Employment History**
13. Travel History
14. Additional Information
15. Conveyance Information
16. U.S. Customs and Border Protection (CBP) Trusted Traveler Program List

**Employment History**

\* Mandatory Fields

You must provide your employment history going back 5 years. Do not include your current employment here unless you have more than one.

**Add Employer +**

Current	Employment Period	Employment Status	Occupation	Employer	Action
Y	2006/06	Retired			<b>Delete</b> <b>Update</b>
N	2000/01-2006/06	Employed	Brewer	Miller Brewing Company	<b>Delete</b> <b>Update</b>

< Back **Next >**

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Select **Add Employer +** and enter your **<employment history>** for each applicable job.
- You may **Delete** or **Update** the displayed employment history by selecting the appropriate button.
- Select **Next**. The **Travel History** page displays.



# Travel History page

Trusted Traveler Program Application Wizard

1. Personal Information  
2. Other Names Used  
3. Date and Place of Birth  
4. Contact Information  
5. Citizenship Information  
6. Legal Permanent Resident Status  
7. Admissibility Documents  
8. Primary Residence  
9. Driver's License  
10. Current Address  
11. Address History  
12. Current Employment Status  
13. Employment History  
14. Travel History  
15. Additional Information  
16. Conveyance Information  
17. U.S. Customs and Border Protection (CBP) Trusted Traveler Program List

### Travel History

\* Mandatory Fields

Have you traveled to countries other than the United States, Canada, and Mexico within the past 5 years? \*  Yes  No

If yes, please list countries by selecting a country from the list and clicking Add Country for each country visited.

Country\*

AFGHANISTAN  
ALBANIA  
ALGERIA  
AMERICAN SAMOA

Countries Traveled	Action
ALBANIA	<input type="button" value="Delete"/>
NETHERLANDS	<input type="button" value="Delete"/>

< Back cbp.goes.support@dhs.gov

- Answer **Yes** or **No** to the question, **Have you traveled to countries other than the United States, Canada, and Mexico within the past 5 years?**
- If you choose **Yes**, select the **<appropriate country>** and click **Add Country +** for each applicable country. Each country selected appears in the **Countries Traveled Action** box. (TIP: Hold CTRL and click to select multiple countries at once).
- Select **Next**. The **Additional Information: Previous Conviction** page displays for residents of countries other than Canada (page 58), the **Additional Information: Offense Not Pardoned** page displays (page 62) for residents of Canada.

# Additional Information: Previous Conviction page

Trusted Traveler Program Application Wizard

1. Personal Information
2. Other Names Used
3. Date and Place of Birth
4. Contact Information
5. Citizenship Information
6. Admissibility Documents
7. Primary Residence
8. Driver's License
9. Current Address
10. Address History
11. Current Employment Status
12. Employment History
13. Travel History
14. Additional Information
15. Conveyance Information
16. U.S. Customs and Border Protection (CBP) Trusted Traveler Program List

### Additional Information: Previous Conviction

**\* Mandatory Fields**

Please enter mandatory fields below

Have you ever been convicted of a criminal offense in the United States or any other country? \*  Yes  No

If you answered Yes, please select the country.

If you answered Yes, please provide details.

< Back Reset Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- This page displays for residents of countries other than Canada. Canadian residents should proceed to page 62 for further information on how to proceed.
- Answer **Yes** or **No** to the question, **Have you ever been convicted of a criminal offense in the United States or any other country?**
- If you choose **Yes**, select the country from the drop-down list and then provide details in the text box.
- Select **Next**. The **Additional Information: Waiver of Inadmissibility** page displays.

# Additional Information: Waiver of Inadmissibility page

Trusted Traveler Program  
Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Admissibility Documents](#)
7. [Primary Residence](#)
8. [Driver's License](#)
9. [Current Address](#)
10. [Address History](#)
11. [Current Employment Status](#)
12. [Employment History](#)
13. [Travel History](#)
14. **Additional Information**
15. [Conveyance Information](#)
16. [U.S. Customs and Border Protection \(CBP\) Trusted Traveler Program List](#)

**Additional Information: Waiver of Inadmissibility**

**\* Mandatory Fields**

Please enter mandatory fields below

Have you ever received a waiver of inadmissibility to the U.S. from a U.S. government agency? \*  Yes  No

If you answered Yes, please provide details.

<Back Reset **Next >**

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Answer **Yes** or **No** to the question, **Have you ever received a waiver of inadmissibility to the U.S. from a U.S. government agency?**
- If you answer **Yes**, provide details in the text box.
- Select **Next**. The **Additional Information: Violation of Customs Laws** page displays.

# Additional Information: Violation of Customs Laws page

Trusted Traveler Program  
Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Admissibility Documents](#)
7. [Primary Residence](#)
8. [Driver's License](#)
9. [Current Address](#)
10. [Address History](#)
11. [Current Employment Status](#)
12. [Employment History](#)
13. [Travel History](#)
14. **Additional Information**
15. [Conveyance Information](#)
16. [U.S. Customs and Border Protection \(CBP\) Trusted Traveler Program List](#)

**Additional Information: Violation of Customs Laws**

**\* Mandatory Fields**

Please enter mandatory fields below

Have you ever been found in violation of customs laws? \*  Yes  No

If you answered Yes, please provide details.

< Back   Reset   **Next >**

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Answer **Yes** or **No** to the question, **Have you ever been found in violation of customs laws?**
- If you answer **Yes**, provide details in the text box.
- Select **Next**. The **Additional Information: Violation of Immigration Laws** page displays.

# Additional Information: Violation of Immigration Laws page

Trusted Traveler Program  
Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Admissibility Documents](#)
7. [Primary Residence](#)
8. [Driver's License](#)
9. [Current Address](#)
10. [Address History](#)
11. [Current Employment Status](#)
12. [Employment History](#)
13. [Travel History](#)
14. [Additional Information](#)
15. [Conveyance Information](#)
16. [U.S. Customs and Border Protection \(CBP\) Trusted Traveler Program List](#)

**\* Mandatory Fields**

Please enter mandatory fields below

Have you ever been found in violation of immigration laws? \*  Yes  No

If you answered Yes, please provide details.

< Back Reset Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Answer **Yes** or **No** to the question, **Have you ever been found in violation of immigration laws?**
- If you answer **Yes**, provide details in the text box.
- Select **Next**. The **Conveyance Information** page displays.
- At this point, residents of countries other than Canada should proceed to page 66 for further information.

# Additional Information: Offense Not Pardoned page

Trusted Traveler Program  
Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Legal Permanent Resident Status](#)
7. [Admissibility Documents](#)
8. [Primary Residence](#)
9. [Driver's License](#)
10. [Current Address](#)
11. [Address History](#)
12. [Current Employment Status](#)
13. [Employment History](#)
14. [Travel History](#)
15. **Additional Information**
16. [Conveyance Information](#)

**Additional Information: Offense Not Pardoned**

**\* Mandatory Fields**

Please enter mandatory fields below

Have you ever been convicted of an offense in any country for which you have not received a pardon? \*  Yes  No

If you answered Yes, please provide details.

< Back   Reset   **Next >**

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- This page is displayed after the **Travel History** page, if your primary residence is in Canada.
- Answer **Yes** or **No** to the question, **Have you ever been convicted of an offense in any country from which you have not received a pardon?**
- If you answer **Yes**, provide details in the text box.
- Select **Next**. The **Additional Information: Waiver of Inadmissibility** page displays.

# Additional Information: Waiver of Inadmissibility page

Trusted Traveler Program  
Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Admissibility Documents](#)
7. [Primary Residence](#)
8. [Driver's License](#)
9. [Current Address](#)
10. [Address History](#)
11. [Current Employment Status](#)
12. [Employment History](#)
13. [Travel History](#)
14. **Additional Information**
15. [Conveyance Information](#)
16. [U.S. Customs and Border Protection \(CBP\) Trusted Traveler Program List](#)

**Additional Information: Waiver of Inadmissibility**

**\* Mandatory Fields**

Please enter mandatory fields below

Have you ever received a waiver of inadmissibility to the U.S. from a U.S. government agency? \*  Yes  No

If you answered Yes, please provide details.

< Back   Reset   **Next >**

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Answer **Yes** or **No** to the question, **Have you ever received a waiver of inadmissibility to the U.S. from a U.S. government agency?**
- If you answer **Yes**, provide details in the text box.
- Select **Next**. The **Additional Information: Approved for Rehabilitation** page displays.

# Additional Information: Approved for Rehabilitation page

Trusted Traveler Program  
Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Legal Permanent Resident Status](#)
7. [Admissibility Documents](#)
8. [Primary Residence](#)
9. [Driver's License](#)
10. [Current Address](#)
11. [Address History](#)
12. [Current Employment Status](#)
13. [Employment History](#)
14. [Travel History](#)
15. [Additional Information](#)
16. [Conveyance Information](#)

**Additional Information: Approved for Rehabilitation**

**\* Mandatory Fields**

Please enter mandatory fields below

Have you ever been approved by Citizenship and Immigration Canada for rehabilitation because of past criminal activity? \*  Yes  No

If you answered Yes, please provide details.

< Back   Reset   Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Answer **Yes** or **No** to the question, **Have you ever been approved by Citizenship and Immigration Canada for rehabilitation because of past criminal activity?**
- If you answer **Yes**, provide details in the text box.
- Select **Next**. The **Additional Information: Violation of Laws** page displays.



# Additional Information: Violation of Laws page

Trusted Traveler Program  
Application Wizard

- [Personal Information](#)
- [Other Names Used](#)
- [Date and Place of Birth](#)
- [Contact Information](#)
- [Citizenship Information](#)
- [Legal Permanent Resident Status](#)
- [Admissibility Documents](#)
- [Primary Residence](#)
- [Driver's License](#)
- [Current Address](#)
- [Address History](#)
- [Current Employment Status](#)
- [Employment History](#)
- [Travel History](#)
- [Additional Information](#)
- [Conveyance Information](#)

### Additional Information: Violations of Laws

**\* Mandatory Fields**

Please enter mandatory fields below

Have you ever been found in violation of customs or immigration laws or other federal import laws? \*  Yes  No

If you answered Yes, please provide details.

< Back   Reset   Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Answer **Yes** or **No** to the question, **Have you ever been found in violation of customs or immigration laws or other federal import laws?**
- If you answer **Yes**, provide details in the text box.
- Select **Next**. The **Conveyance Information** page displays.

# Conveyance Information page

Trusted Traveler Program  
Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Admissibility Documents](#)
7. [Primary Residence](#)
8. [Driver's License](#)
9. [Current Address](#)
10. [Address History](#)
11. [Current Employment Status](#)
12. [Employment History](#)
13. [Travel History](#)
14. [Additional Information](#)
15. **Conveyance Information**
16. [U.S. Customs and Border Protection \(CBP\) Trusted Traveler Program List](#)

### Conveyance Information

**\* Mandatory Fields**

If the applicant plans to travel from Mexico to the U.S. in a vehicle, the vehicle must be registered in order to use the expedited lanes. If the vehicle is already actively registered, you should not register it again.

If you choose to register a vehicle, the applicant must bring the vehicle to be inspected at the time of the interview. Only the enrollment centers at the Southern border perform vehicle inspections so the applicant will be limited to making an appointment at one of the Southern Border enrollment centers.

Is vehicle inspection required?

Yes  No

<p>If the applicant plans to travel from Mexico to the U.S. in a vehicle, the vehicle must be registered in order to use the expedited lanes. If the vehicle is already actively registered, you should not register it again. </p><p>If you choose to register a vehicle, the applicant must bring the vehicle to be inspected at the time of the interview. Only the enrollment centers at the Southern border perform vehicle inspections so the applicant will be limited to making an appointment at one of the Southern Bor

< Back   Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- If you have a conveyance that will be used for travel from Mexico to the U.S., it must be registered in order to use the expedited lanes. To register the vehicle, select the radio button to the left of **YES** after the question, **Is vehicle inspection required?** Select **Next** and the **Conveyance Information** (expanded) page displays (page 67).
- If you select the **No** radio button and select **Next**, the **Trusted Traveler Program List** page displays (page 68). If you select **No** and you're a Canadian citizen/resident, the **Application Summary** page displays (page 71).

# Conveyance Information (expanded) page

Trusted Traveler Program  
Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Admissibility Documents](#)
7. [Primary Residence](#)
8. [Driver's License](#)
9. [Current Address](#)
10. [Address History](#)
11. [Current Employment Status](#)
12. [Employment History](#)
13. [Travel History](#)
14. [Additional Information](#)
15. [Conveyance Information](#)
16. [U.S. Customs and Border Protection \(CBP\) Trusted Traveler Program List](#)

## Conveyance Information

**\* Mandatory Fields**

Please provide details of your conveyance.

**Add Conveyance +**

Make	Model	Year	License	Owner	Action

<Back   Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Select the **Add Conveyance +** button and the **Conveyance Details** page will display.
- If you select **Next** without adding a conveyance the **Trusted Traveler List** page displays (page 70).

# Conveyance Details page

Trusted Traveler Program  
Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Admissibility Documents](#)
7. [Primary Residence](#)
8. [Driver's License](#)
9. [Current Address](#)
10. [Address History](#)
11. [Current Employment Status](#)
12. [Employment History](#)
13. [Travel History](#)
14. [Additional Information](#)
15. [Conveyance Information](#)
16. [U.S. Customs and Border Protection \(CBP\) Trusted Traveler Program List](#)

### Conveyance Details

\* Mandatory Fields

Please enter mandatory fields below

#### New Conveyance

Type\*

Make\*

Model\*

Year (yyyy)\*

Color

VIN\*

License Plate Number\*

License Country of Issuance\*

License State/Province of Issuance

Conveyance is owned by\*  Applicant  Another Individual  Corporation

< Back    Reset    **Next >**

Customer Service Contact: [cbp\\_goes\\_support@dhs.gov](mailto:cbp_goes_support@dhs.gov)

- Complete the required information for the vehicle being registered.
- Select the appropriate radio button to indicate that the vehicle being registered is owned by the applicant, another individual or a corporation.
- Select **Next**. The **Conveyance Information** (expanded) page displays with the conveyance added.

# Conveyance Information (expanded) page

Trusted Traveler Program Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Admissibility Documents](#)
7. [Primary Residence](#)
8. [Driver's License](#)
9. [Current Address](#)
10. [Address History](#)
11. [Current Employment Status](#)
12. [Employment History](#)
13. [Travel History](#)
14. [Additional Information](#)
15. [Conveyance Information](#)
16. [U.S. Customs and Border Protection \(CBP\) Trusted Traveler Program List](#)

### Conveyance Information

**\* Mandatory Fields**

Please provide details of your conveyance.

[Add Conveyance +](#)

Make	Model	Year	License	Owner	Action
Ford	Taurus	2011	AAA123	Applicant	<a href="#">Delete</a> <a href="#">Update</a>

[< Back](#) [Next >](#)

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- You may register another vehicle by selecting the **Add Conveyance +** button.
- You may also select the **Update** buttons to delete or update information for the vehicle displayed, if applicable.
- Select **Next**. The **Trusted Traveler Program List** page displays.

# Trusted Traveler Program List page

The screenshot shows the 'U.S. Customs and Border Protection (CBP) Trusted Traveler Program List' page. The page title is 'U.S. Customs and Border Protection (CBP) Trusted Traveler Program List'. Below the title, it says 'I would like to use this program to travel (check all that apply)'. There are three checkboxes: 'Into the United States across the land border from Canada or Mexico', 'Into the United States using kiosks in the international airports (valid passport is required)', and 'Into Canada via land, air, or sea'. The 'Into Canada via land, air, or sea' checkbox is checked. Below the checkboxes are buttons for '< Back', 'Reset', and 'Next >'. The 'Next >' button is highlighted with a red box. At the bottom of the page, there is a 'Customer Service Contact: cbp.goes.support@dhs.gov'. A message box is also visible, containing a warning icon and the text: 'Since you have chosen to apply for the NEXUS privilege, your application must be approved by both Customs and Border Protection (CBP) and the Canada Border Services Agency (CBSA). Upon approval, you will also be required to be interviewed by CBP and CBSA officers at a NEXUS Enrollment Center. Failure to do so will result in cancellation of the entire application.' The message box has an 'OK' button and is also highlighted with a red box.

- Select each program you for which you wish to be considered.
- If you select **Into Canada via land, air or sea** (NEXUS) as an option, a dialogue box will appear to alert you that both CBP and CBSA must approve the application and a conditionally approved applicant must be interviewed at a NEXUS Enrollment Center by officers from both agencies. (**NOTE:** only citizen/residents of the United States or Canada may apply for **Into Canada via, land, air or sea**).
- Select **Next**. The **Application Summary** page displays (page 73).

# Trusted Traveler Program List (continued) page

Trusted Traveler Program Application Wizard

U.S. Customs and Border Protection (CBP) Trusted Traveler Program List

I would like to use this program to travel (check all that apply).

Into the United States across the land border from Canada or Mexico

Into the United States using kiosks in the international airports (valid passport is required)


Into Canada via land, air, or sea

Into the Netherlands

< Back Reset Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

Message from webpage

 An additional 240 Euro Privium membership and FLUX fees will be collected at the time of your Privium interview. If you do not wish to apply for Privium, deselect the Privium option.

OK

- If you choose **Into the Netherlands** (Privium) a dialogue box will appear reminding you that an additional 240 Euro fee will be collected at the time of your Privium interview. (**NOTE**: Only citizen/residents of the United States or the Netherlands may apply for **Into the Netherlands**).
- Select **Next**. The **Application Summary** page displays (page 73).

# Trusted Traveler Program List (continued) page

Trusted Traveler Program Application Wizard

U.S. Customs and Border Protection (CBP) Trusted Traveler Program List

I would like to use this program to travel (check all that apply).

- Into the United States across the land border from Canada or Mexico
- Into the United States using kiosks in the international airports (valid passport is required)
- Into Canada via land, air, or sea
- Into the Netherlands

< Back   Reset   Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

Message from webpage

⚠ If you would like to use your vehicle in the SENTRI lane, you must provide vehicle information and schedule a Vehicle Inspection at any SENTRI enrollment center. If you choose to add the vehicle information later, an additional fee of \$42.00 vehicle registration fee will be required.

OK

- If you chose **NO** to the question, **Is vehicle inspection required?** on the **Conveyance Information** page and then choose **Into the United States across the land border from Canada or Mexico** on the **Trusted Traveler Program List** page a dialogue box displays advising you that you must provide vehicle information and schedule a vehicle inspection if you plan to use your vehicle in the SENTRI lanes and that if you choose to add the vehicle later an additional fee of \$42.00 will be required.
- Select **Next**. The **Application Summary** page displays.



# Application Summary page

**GOES**  
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

Action: [Print](#)

GLOBAL ENTRY | FLUX | NEXUS | SENTRI

Trusted Traveler Program Application

Approved OMB #1651-0121, CBP Form 8235

**You have 12 error(s) in your application. Please fix them before continuing.**

U.S. Customs and Border Protection (CBP) Trusted Traveler Program List

UPDATE

Into the United States using the kiosks in the international airports (Global Entry - valid passport is required)  
 Into the United States from Canada or Mexico across the land border (SENTRI)  
 Into Canada via land, air, or sea (NEXUS)  
 Into the Netherlands (Privium)

Personal Information			
UPDATE			
Last/Paternal Name	Piddster	E-mail Address	piddaddy@aol.com
Suffix		Gender	Male
Maternal Name		Eye color	Blue
First Name	James	Height	5 ft. 2 in/167.96 cm
Middle Name		Language Preference	English

Other Names Used			
UPDATE			
Other Last Names			
No other last names provided.			
Other First Names			
No other first names provided.			

Date and Place of Birth			
UPDATE			
Date of Birth	1945/01/01	Country of Birth	UNITED STATES
City of Birth	Salt Lake City	State/Province of Birth	UTAH

Contact Information					
FIX ERRORS					
Phone Format	Country Code	Region/City Code	Home Phone Number	Phone Number	Extension
North American			Area Code	5291111	
			Mobile Phone Number	Phone Number*	Extension
International	Country Code*	Region/City Code*	Area Code		
			Work Phone Number	Phone Number*	Extension
International	Country Code*	Region/City Code*	Area Code		

Citizenship Information			
UPDATE			

Done

Trusted sites 100%

- The **Application Summary** page displays the application information recorded in the system. Review the information and correct or update any item in red by selecting the red **FIX ERRORS** hyperlink for that information. If no **FIX ERRORS** hyperlinks appear proceed to page 75 for further information.
- Citizen/residents of the United Kingdom and Mexico must select the **FIX ERRORS** hyperlink for **Information Requested by Government of UK or Mexico**, as appropriate.
- Citizen/residents of the UK or Mexico who apply for **Into the United States across the land border from Mexico (SENTRI)** program must select the **FIX ERRORS** hyperlink for **US Contact**.

# Information Requested by the Government of Mexico page

Trusted Traveler Program  
Application Wizard

1. [Personal Information](#)  
2. [Other Names Used](#)  
3. [Date and Place of Birth](#)  
4. [Contact Information](#)  
5. [Citizenship Information](#)  
6. [Legal Permanent Resident Status](#)  
7. [Admissibility Documents](#)  
8. [Primary Residence](#)  
9. [Driver's License](#)  
10. [Current Address](#)  
11. [Address History](#)  
12. [Current Employment Status](#)  
13. [Employment History](#)  
14. [Travel History](#)  
15. [Additional Information](#)  
16. [Conveyance Information](#)  
17. [Information Requested by the Government of Mexico](#)  
18. [U.S. Customs and Border Protection \(CBP\) Trusted Traveler Program List](#)  
19. [Final Review](#)

Information Requested by the Government of Mexico

\* Mandatory Fields

RFC (Registro Federal de Contribuyentes)\*

Is this RFC owned by the applicant?\*  Yes  No

CURP\*

< Back Reset Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- A Mexican Citizen that does not legally reside in the United States or Canada may apply for all Trusted Traveler programs except for **Into Canada via air, land or sea**.
- In order to apply for the **Into the United States using kiosks in the International Airports** program the Mexican Citizen/Resident must complete the information on the **Information Requested by the Government of Mexico** page. Information regarding the requested information is available by selecting **Help** at the top of the page.
- Select **Next**. The **Application Summary** page redisplay (page 77).

# Information Requested by the Government of United Kingdom page

The screenshot shows the GOES (Global Online Enrollment System) interface. The top navigation bar includes the GOES logo and the text 'GLOBAL ONLINE ENROLLMENT SYSTEM'. On the right, there are links for 'Home | Help | Log off'. The main content area is titled 'Information Requested by the Government of United Kingdom' and features a sidebar on the left with a list of 19 steps. Step 17, 'Information Requested by the Government of United Kingdom', is highlighted. The main content area contains a section for '\* Mandatory Fields' with two input boxes: 'Promotional Code\*' and 'Police Certificate Number\*'. An 'Update' button is located below these fields.

- A citizen of the United Kingdom that does not legally reside in the United States or Canada may apply for all Trusted Traveler programs except **Into Canada via, land, air or sea.**
- In order to apply for the **Into the United States using kiosks at the International Airports** program the UK resident must complete the information on the **Information Requested by the Government of United Kingdom** page. Information regarding the **Promotional Code** and **Police Certification Number** can be obtained by selecting **Help** at the top of the page.
- Select **Update**. The **Application Summary** page redisplay (page 77).

# U.S. Contact page

**U.S. Contact**

**\* Mandatory Fields**

Please enter mandatory fields below

If you live outside the United States and have no U.S. mailing address, you are required to provide a contact in the United States.

Full Name\*

As Of Date From (yyyy/mm)\*

Street Address Street Number  Street Name\*

Street Address 2

Apartment

City\*

State\*

Postal/Zip Code\*

Phone Area Code\*  Phone Number\*  Extension

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- If you are a citizen/resident of Mexico or the United Kingdom and have applied for **Into the United States across the land border from Mexico** program (SENTRI), you must provide the name and contact information for a person residing in the United States.
- Complete all required fields on the **U.S. Contact** page.
- Select **Update**. The **Application Summary** page redispays.

# Application Summary (continued) page

Primary Residence Country		UNITED STATES		<a href="#">UPDATE</a>	
Details					
Driver's License					
<a href="#">UPDATE</a>					
Driver's License Number	B0123456	Last/Paternal Name		Barnett	
Country of Issuance	UNITED STATES	Suffix			
State/Province of Issuance	ARIZONA	Maternal Name			
Expiration Date	2015/01/01	First Name		Alice	
Is this an enhanced driver's license (EDL)?	N	Middle Name			
		Date of Birth		1950/01/01	
Current Address					
<a href="#">UPDATE</a>					
As Of Date	2001/02	City		TUCSON	
Street Address	4740 N ORACLE RD	Country		UNITED STATES	
Street Address 2		State/Province		ARIZONA	
Apartment	310	Postal/Zip Code		857051853	
Address History					
<a href="#">UPDATE</a>					
No address history provided.					
Current Employment Status					
<a href="#">UPDATE</a>					
Employment Status	Retired				
Employment Period	2005/06-				
Employment History					
<a href="#">UPDATE</a>					
No employment history provided.					
Travel History					
<a href="#">UPDATE</a>					
Have you traveled to countries other than the United States, Canada, and Mexico within the past 5 years?					
No					
No travel history provided.					
Additional Information					
<a href="#">UPDATE</a>					
Have you ever been convicted of an offense in any country for which you have not received a pardon?					
Answer: No					
Details					
<a href="#">UPDATE</a>					
Have you ever been convicted of a criminal offense in the United States or any other country?					
Answer: No					
Details					
Country					
<a href="#">UPDATE</a>					
Have you ever received a waiver of inadmissibility to the U.S. from a U.S. government agency?					
Answer: No					
Details					
<a href="#">UPDATE</a>					
Have you ever been found in violation of customs laws?					
Answer: No					
Details					
<a href="#">UPDATE</a>					
Have you ever been approved by Citizenship and Immigration Canada for rehabilitation because of past criminal activity?					
Answer: No					
Details					
<a href="#">UPDATE</a>					
Have you ever been found in violation of immigration laws?					
Answer: No					
Details					
<a href="#">UPDATE</a>					
Have you ever been found in violation of customs or immigration laws or other federal import laws?					
Answer: No					
Details					
<a href="#">UPDATE</a>					
Conveyance Information					
<a href="#">UPDATE</a>					
No conveyance information provided.					
<a href="#">Back to Application Wizard</a> <a href="#">Certify &gt;</a>					
Customer Service Contact: <a href="mailto:cbp.goos.support@dhs.gov">cbp.goos.support@dhs.gov</a>					

- If all of the information on the **Application Summary** page is correct, select **Certify** at the bottom of the page.
- The **Certification** page displays.

# Certification page

**GOES**  
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

## Certification

### UNITED STATES PRIVACY ACT STATEMENT

The authority to collect the information on this application, any supporting documentation, fingerprints, and other requested information is contained in Titles 8 and 19 of the U.S. Code and corresponding regulations. Furnishing the information on this form is voluntary; however, failure to provide all the requested information may be a basis for denying your application. It may also be provided to other government agencies (Federal, state, local, and/or foreign) as permitted under the Privacy Act of 1974, 5 U.S.C. § 552a (2002) and other applicable law. All applicants are subject to a check of criminal information databases, immigration and customs databases, and other enforcement databases in order to determine eligibility for this program.

### CANADA'S PRIVACY STATEMENT

The information you provide on this form, including supporting documentation and biometric data, is collected under the Customs Act and is protected under the Privacy Act. The information will be used to make a determination of your application and the operation of the programs, and may be shared with other government agencies in Canada and the United States of America. The information will be retained in the Personal Information Bank # CBSA TEC 005. Instructions for obtaining information are provided in Infosource, which is available at public libraries, government public reading rooms and on the Internet at: <http://infosource.gc.ca>. All applicants are subject to a check of criminal information databases and other immigration and customs databases in order to determine eligibility for the program.

### NETHERLANDS - Privism

By submitting the application form, the applicant gives permission to said authorities to undertake checks of criminal information databases, immigration and customs databases, and other enforcement databases in order to determine eligibility for this program. The Dutch and U.S. authorities will comply with applicable privacy laws at all times. For more information on Dutch privacy laws please go to <http://www.schiphol.nl/Travelers/AT/Schiphol/Privism/ingegan.htm>.

I certify that all information given on this application(s), and in support of this application(s), was provided voluntarily and is true and complete. I understand that any information on this application(s), including any supporting documentation, background information, finger and biometric data will be shared among law enforcement and other government agencies in accordance with applicable laws.

I certify that I have read, understood, and agree to abide by all conditions required for use of the program(s) I'm applying for, including all instructions and notices accompanying this application(s).

Do you certify?  Yes  No

< Back   Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Answer **Yes** or **No** to the question, **Do you certify?** You will not be able to continue the process until you choose **Yes**.
- Select **Next**. The **Final Review: Application Shopping Cart** displays (page 81).

# Certification page for Citizen/Residents of the United Kingdom

The screenshot shows the 'Certification' page of the Global Online Enrollment System (GOES). The page title is 'Certification' and the subtitle is 'UNITED STATES PRIVACY ACT STATEMENT'. The main content includes a privacy statement, 'Information for Applicants', and a certification question: 'Do you certify?' with radio buttons for 'Yes' and 'No'. The 'Yes' button is selected and highlighted with a red box. Below the question are two buttons: '< Back' and 'Next >', with the 'Next >' button also highlighted with a red box. The footer contains the customer service contact: 'cbp.goes.support@dhs.gov'.

- For citizen/residents of the United Kingdom, a different **Certification** page displays.
- Answer **Yes** or **No** to the question, **Do you certify?** The **Back** button changes to Next. **NOTE:** You will not be able to continue the process until you choose **Yes**.
- Select **Next**. The **Final Review: Application Shopping Cart** displays (page 81).

# Online Processing Fee Payment



# Final Review: Application Shopping Cart page

Final Review: Application Shopping Cart

Your COMPLETE application(s) are listed below. From this screen, you may pay for all your complete application(s) by clicking on Make Payment.

Fees are for the service of processing the application and are non-refundable. To agree and proceed, click here:

Application	Actions	Cost
Trusted Traveler Program Initial Enrollment (115842)	<input type="button" value="Add Trusted Traveler Program"/> <input type="button" value="Cancel Application"/>	\$100.00
Into the United States using kiosks in the international airports (valid passport is required)	<input type="button" value="Remove"/>	Included
Into the United States across the land border from Canada or Mexico	<input type="button" value="Remove"/>	Included
CBP Total Application Fee		\$100.00

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Canadian citizen/residents go to page 83 for further processing instructions.
- Select the box adjacent to the statement, **Fees are for the service of processing the application and are not refundable. To agree and proceed, click here.** Your application will not be processed until payment has been received. Fee amounts are in U.S. dollars.
- You may also cancel your application by selecting the **Cancel Application** button or you can remove any specific program by selecting the **Remove** button adjacent to the program. To add additional Trusted Traveler programs select **Add Trusted Traveler Program** button.
- Select **Make Payment**. The **CBP Online Payment** page displays (page 84) .

# Final Review: Application Shopping Cart <Into Canada> page

Final Review: Application Shopping Cart

Your COMPLETE application(s) are listed below. From this screen, you may pay for all your complete application(s) by clicking on **Make Payment**.

Fees are for the service of processing the application and are non-refundable. To agree and proceed, click here:

Application	Actions	Cost
<b>Trusted Traveler Program Initial Enrollment (115842)</b>	Cancel Application	\$50.00
<b>Into</b> the United States using kiosks in the international airports (valid passport is required)	Remove	Included
<b>Into</b> the United States across the land border from Canada or Mexico	Remove	Included
<b>Into</b> Canada via land, air, or sea	Remove	Included
<b>CBP Total Application Fee</b>		<b>\$50.00</b>

Home Make Payment

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- If you include the **Into Canada via land, air or sea** (NEXUS) program in your application the total fee for all programs is \$50.00 rather than \$100.00. If you do select **Into Canada via land, air or sea** you must appear at a NEXUS Enrollment Center to be interviewed by both CBP and CBSA officers.
- By selecting the, **Fees are for the service of processing the application and are not refundable. To agree and proceed, click here** box, the page displays a **Make Payment** button.
- Select **Make Payment**. The **CBP Online Payment** page displays (page 84).

# Final Review: Application Shopping Cart <Canadian citizen/resident> page

Final Review: Application Shopping Cart

Your COMPLETE application(s) are listed below. From this screen, you may pay for all your complete application(s) by clicking on Make Payment.

Fees are for the service of processing the application and are non-refundable. To agree and proceed, click here:

Application	Actions	Cost
Trusted Traveler Program Initial Enrollment (20267)	Cancel Application	\$50.00
Into Canada via land, air, or sea		Included
CBP Total Application Fee		\$50.00

Home Make Payment

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Canadian citizen/residents have only the option to **Cancel Application** since the **Into Canada via land, air or sea** program automatically enrolls you into the **Into the United States using kiosk at the International Airports**, and the **Into the United States across the land border from Canada or Mexico** programs and consequently there are no other Trusted Traveler programs you may add.
- By selecting the, **Fees are for the service of processing the application and are not refundable. To agree and proceed, click here** box, the page displays a **Make Payment** button.
- Select **Make Payment**. The **CBP Online Payment** page displays.

# Online Payment page

U.S. Customs & Border Protection  
U.S. Department of Homeland Security  
CBP.gov

DHS.gov

CBP Online Payment

**Step 1 of 2: Choose Payment Method**

Please choose to pay either by credit card or bank account below. Then click the **Next** button to proceed to Step 2.

Payment Amount (in US currency): \$100.00

Credit Card

Bank Account (U.S. Banks only)

- Select the **<appropriate button>** to make a payment by credit card or bank account. **(NOTE: If you selected Into Canada via land, air or sea (NEXUS) from the Program List page previously, the fee displayed will be \$50 rather than \$100).**
- Select **Next**. The **Online Payment (Credit Card)** page (page 85) or **Online Payment (Bank Account)** page displays (page 86).

# Online Payment (Credit Card) page

The screenshot shows the 'CBP Online Payment' interface. At the top, the U.S. Customs & Border Protection logo and 'DHS.gov' are visible. The page title is 'CBP Online Payment' and the current step is 'Step 2 of 2: Payment by Credit Card'. A blue bar highlights the step title. Below the title, a message reads: 'Please enter your credit card information below. Then click the **Submit Payment** button to complete the process.'

**\* Mandatory Fields**

Payment Amount (in US currency): **\$100.00**

Account Holder \*

Billing Address \*

City

Country

State/Province

Postal/Zip Code

Credit Card Type \*

Credit Card Number \*  (Value should not contain spaces or dashes)

Expiration Date \*  /

Security Code \*    
3 digit security code  
(On the back of your card, find the last 3 digits.)

Navigation buttons: <Back, Cancel, **Submit Payment**

- Complete your **<credit card information>**.
- Select **Submit Payment**. The **Payment Response** page displays (page 87).

# Online Payment (Bank Account) page

U.S. Customs & Border Protection  
U.S. Department of Homeland Security  
CBP.gov

DHS.gov

## CBP Online Payment

### Step 2 of 2: Payment by Bank Account (U.S. Banks only)

Please enter your bank account information below. Then click the **Submit Payment** button to complete the process.

A direct debit authorization must be received before 3:55 PM Eastern Time if payment is to occur as early as the next day. If the U.S. Treasury Department's designated depository is closed on a scheduled payment date (including weekends and some holidays), the payment will occur the next day the depository is open. A direct debit authorization must be initiated no more than 30 days in advance.

**\* Mandatory Fields**

Payment Amount (in US currency): \$100.00

Account Holder \*

Account Type \*

Routing Number \*

Account Number \*

Confirm Account Number \*

Check Number

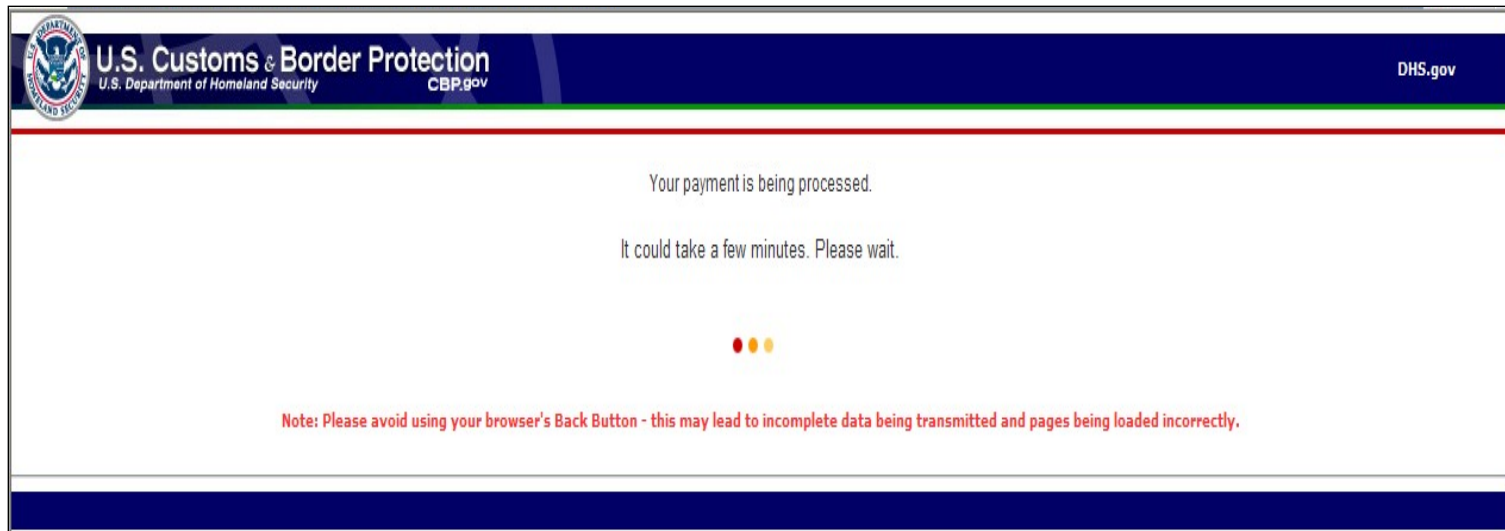
Routing Number      Account Number      Check Number

label.payment.bank.photo.alt: 9243767390 1234

<Back    Cancel    **Submit Payment**

- Complete your **<bank account information>**.
- Select **Submit Payment**. The **Payment Response** page displays.

# Online Payment Response page



- Wait for a response.
- The **Payment Confirmation** page displays.

# Payment Confirmation page

**Payment Confirmation**

Your credit card payment has been accepted. Here is your payment summary.

Application Name: Global Online Enrollment System  
Application ID: 114831  
Credit Card Authorization Code: A1B1C1  
GOES Payment Tracking ID: 1000018234  
Payment Amount: \$100.00 US  
Payment Date: 2011/04/28

We recommend that you print and keep this page for payment tracking purpose.

*Your application is now pending review. [PLEASE REMEMBER TO CHECK BACK ON THIS SITE FOR YOUR APPLICATION STATUS UPDATES.](#) You will be notified of approvals and appointment scheduling through your online GOES account. CBP recommends that you check this site every few days for updates.*

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Your payment has been received and your application is under review. The review process may take a few weeks. Payment processing takes an additional five business days when paying by bank account.
- To print this page select the **Print** button.
- Once your application is in **Conditionally Approved** status you can schedule an appointment at an Enrollment Center. Log back into GOES periodically to check the status of your application.
- Select **Logoff**. The **Welcome to GOES** page displays.



# Scheduling an Interview

# Welcome to GOES page

U.S. Customs and Border Protection  
Securing America's Borders

GOES GLOBAL ONLINE ENROLLMENT SYSTEM

Select a Language: [English](#) [Français](#) [Español](#)

### Welcome to GOES - the Official U.S. Government Web Site

The Global Online Enrollment System allows registered users to enter their own applications for U.S. Customs and Border Protection (CBP) Trusted Traveler Programs, and approved members to edit their information as needed (mistakes on the original application cannot be corrected once the application is certified - your mistakes will need to be brought to the attention of CBP during your interview).

Once a completed application is certified by the applicant and the non-refundable payment is successfully processed, CBP will review it and determine whether or not to conditionally approve the application. If your application is conditionally approved, your GOES account will be updated to instruct you to schedule an appointment for an interview. Every individual who would like to apply for membership - children included and multiple applicants in one household - must create a separate account within GOES, submit a separate application, and schedule a separate interview appointment upon conditional approval.

#### Trusted Traveler Programs

For more information regarding the CBP Trusted Traveler Programs, please click on the logos below. Thank you for your interest in Customs and Border Protection.

GLOBAL ENTRY TRUSTED TRAVELER NETWORK | FLUX | SENTRI | NEXUS | FAST

#### Existing GOES User

Registered GOES users can log in here

GOES User ID:   
Password:

Forgot your password or user ID?

#### New GOES User

If you are a new GOES user then you will need to provide some personal information and Trusted Traveler Membership Number (if already enrolled) to register.

#### CARD ACTIVATION

Click on the Activate Membership Card button to activate trusted traveler cards received by mail.

Paperwork Reduction Act Statement: An agency may not conduct or sponsor an information collection and a person is not required to respond to this information unless it displays a current valid OMB control number and an expiration date. The control number for this collection is 1551-0121. The estimated average time to complete this application is 40 minutes. If you have any comments regarding the burden estimate you can write to U.S. Customs and Border Protection, Office of Regulations and Rulings, 799 9th Street, NW., Washington DC 20229. Exp. 01/31/2014.

TECHNICAL SUPPORT | FAQ: [Frequently Asked Questions](#) | Contact: [GOES Support](#)

Contact GOES Support | [Privacy Statement](#)

- You need to log onto GOES periodically to check on the status of your application.
- Type the <User ID> and <Password> you created during your initial registration.
- Select **Sign In**. The **Application(s) in Process (Schedule Interview)** page displays.

# Applications in Process (Schedule Interview) page

GOES GLOBAL ONLINE ENROLLMENT SYSTEM

Welcome, James! Today is Jun 22, 2011

Message Inbox :: (1 new)

Subject	Date	Action
<input type="checkbox"/> Conditional Approval Notification	06/22/2011	<a href="#">Read Notification</a>

Application(s) in Process ::

Application ID	Application Source	Program	Application Type	Status	Action
114910	GOES	<a href="#">U.S. / Mexico FAST</a>	Initial Enrollment	Uncertified Application	<a href="#">Continue Application</a> <a href="#">Cancel Application</a>
114902	GOES	<a href="#">Trusted Traveler Program</a>	Initial Enrollment	Conditionally Approved	<a href="#">Schedule Interview</a>

Program Membership(s) ::

[Enroll in a New Program](#)

Program	Membership Number	Status	Renewal Date	Action
---------	-------------------	--------	--------------	--------

• You will need to complete and certify your application for U.S. / Mexico FAST. Your application will not be reviewed until after it has been certified.  
• Your application for the Trusted Traveler Program has been conditionally approved. Click on 'Schedule Interview' to schedule your interview. You will need to schedule the interview within 30 days of the date of conditional approval.

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- After logging back into GOES and agreeing to the terms and conditions your application status displays on the **Applications in Process** page. When your application status is **Conditionally Approved** you may read and print your Conditional Approval Notification letter.
- Once you have been conditionally approved for initial enrollment click the **Schedule Interview** button. The **Select Enrollment Center** page displays.

# Select Enrollment Center page

GOES  
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

### Select Enrollment Center

Please select the nearest Enrollment Center you want to schedule your interview appointment:

0312 Enrollment Center by SN - 7373 All Programs, Grafton, MA 01560, US

<Back Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Select the **<Enrollment Center>** from the drop-down list where you will appear for your final interview.
- Select **Next**. The **Schedule Appointment** page displays (page 94).

# Select Enrollment Center <application includes Global Entry and Vehicle Information> page

**GOES**  
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

### Select Enrollment Center

Your trusted traveler application includes vehicle information. If you would like to use your vehicle in the SENTRI lane, please schedule an interview appointment at a SENTRI Enrollment Center. Should you wish to inspect your vehicle at a later time, a \$42 vehicle registration fee will be charged.

The following enrollment centers are located at airports and only service Global Entry appointments.

The following enrollment centers are located at land border locations and also service Global Entry appointments.

< Back   Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- You may select an airport **Global Entry <Enrollment Center>** from the drop-down list where you will appear for your final interview.
- If you wish to avoid a separate \$42 fee for later scheduling your vehicle for inspection in the SENTRI program, chose your <Enrollment Center> from the land border enrollment centers that also service **Global Entry**.
- Select **Next**. The **Schedule Appointment** page displays.

# Schedule Appointment page

**Schedule Appointment**

Trusted Traveler Program  
Kim All Programs Center  
7375 Kim All Programs Center  
Avenue, Kim All Programs Center  
Building  
Orange Juice City, VA 22152, US

Today is May 5, 2011

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Select an available (blue) time slot for your interview. Make sure the correct day for your interview is selected on the left.
- To return to the list of Enrollment Centers select the **Select another center** button.
- Select **Done** at the top of the page. The **Scheduling Confirmation** page displays.

# GOES Scheduling Confirmation page

GOES Scheduling Confirmation

Interview Appointment requested

Applicant Name: James Greer

PASSID: 777727060

Enrollment Center: Kim All Programs Center

Program: Trusted Traveler Program: Global Entry SENTRI

Application ID: 114982

Application Source: GOES

Interview Date: Jul 27, 2011

Interview Time: 4:00

Reminder: If you need to reschedule online, you must do this **at least 24 hours** prior to your interview date. Any changes within 24 hours of the appointment must be done by contacting the enrollment center directly.

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Review the information on the page.
- Select **Confirm** to book the time slot selected. The **Interview Scheduled** page displays.
- Select **Cancel** to return to the **Schedule Appointment** page.

# Interview Scheduled page

**GOES**  
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

### Interview Scheduled

You have scheduled an interview for the following application. If you need to reschedule online, you must do this **at least 24 hours** prior to your interview date. Any changes within 24 hours of the appointment must be done by contacting the enrollment center directly.

- Trusted Traveler Program: Global Entry (SENTRI) Application ID: 114962

Interview Date: Jul 27, 2011  
Interview Time: 4:00  
Enrollment Center: Kim All Programs Center  
Address: 7375 Kim All Programs Center Avenue Kim All Programs Center Building, Orange Juice City, VA, 22152  
Phone#: 101-1234567  
Directions: Direction to Enrollment Center - Kim All Programs Center with Orange Juice map

**Document Required for Interview:**  
A copy of your Conditional Approval Notification  
For Citizenship of UNITED STATES:  
Passport  
For Admissibility:  
Passport

**Evidence of employment or financial support:**  
Examples are your most recent year's tax return, pay receipt, or direct deposit salary statement. Self-employed applicant must present business license, current tax information and bank statement.

**Evidence of Residence:**  
Examples are mortgage statement, rent payment receipt, utility bill, etc.

**When Enrolling with a Vehicle:**  
Valid drivers license issued in state where you live.  
Vehicle registration and evidence of US automobile insurance by a company authorized to write automobile insurance in the US.  
If the vehicle is not registered in the name of the applicant, a notarized letter authorizing its use by the applicant is required. A company vehicle requires written authorization on company letterhead.

**Vehicles that must be inspected:**  
2009 Ford F-150 123ABC

Special Instructions: Special Instructions for Applicants - Kim All Programs Center with Orange Juice map

[Enrollment Center Map](#)

- Review the details of your appointment and note what documents are need for your interview. Select **Done** if the information is correct.
- To print, reschedule or cancel your appointment, select the **<appropriate button>** on the bottom of the page. **Caution:** Canceling your appointment more than 90 days after your conditional approval will cause your application to be denied. Select the **Reschedule** button if your appointment must be rescheduled.
- If you require directions to the Enrollment Center, select the [Enrollment Center Map](#) hyperlink at the bottom of the page.



# Account Summary <Manage Interview Appointment> page

GOES GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

Name: James Piddster  
GOES ID: J00175067P

Welcome, James! Today is May 5, 2011

Message Inbox: No messages in inbox

Change Password

Change Security Questions

Change Language: Français Español

Application(s) in Process

Application ID	Application Source	Program	Application Type	Status	Action
114831	GOES	<a href="#">Trusted Traveler Program</a>	Initial Enrollment	Interview Scheduled	<a href="#">Manage Interview Appointment</a>
114863	GOES	<a href="#">U.S. / Mexico FAST</a>	Initial Enrollment	Uncertified Application	<a href="#">Continue Application</a> <a href="#">Cancel Application</a>
114840	GOES	<a href="#">U.S. / Canada FAST</a>	Initial Enrollment	Uncertified Application	<a href="#">Continue Application</a> <a href="#">Cancel Application</a>

Program Membership(s)

Program	Membership Number	Status	Renewal Date	Action
---------	-------------------	--------	--------------	--------

- You have scheduled an interview for your conditionally approved Trusted Traveler application. If you need to reschedule or cancel your appointment online, you must do this at least 24 hours prior to your interview date. Any changes within 24 hours of the appointment or after the date has past must be done by contacting the enrollment center directly.
- You will need to complete and certify your application for U.S. / Mexico FAST. Your application will not be reviewed until after it has been certified.
- You will need to complete and certify your U.S./Canada FAST application. Your application will not be reviewed until after it has been certified.

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- You may log into GOES at any time up to 24 hours prior to your scheduled interview to reschedule or cancel an appointment.
- If you need to reschedule or cancel an appointment that is within 24 hours of the appointment time, you should call the Enrollment Center.
- Select the **Manage Interview Appointment** button or the [Trusted Traveler Program](#) hyperlink on the **Account Summary** page.
- The **Interview Scheduled** page displays.

# Interview Scheduled <reschedule appointment> page

**GOES**  
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

### Interview Scheduled

You have scheduled an interview for the following application. If you need to reschedule online, you must do this **at least 24 hours** prior to your interview date. Any changes within 24 hours of the appointment must be done by contacting the enrollment center directly.

- [Traveler Program: Global Entry SENTRI](#) Application ID: 114962

---

Interview Date: Jul 27, 2011  
Interview Time: 4:00  
Enrollment Center: Kim All Programs Center  
Address: 7375 Kim All Programs Center Avenue Kim All Programs Center Building, Orange Juice City, VA, 22152  
Phone#: 101-1234567  
Directions: Direction to Enrollment Center - Kim All Programs Center with Orange Juice map

**Document Required for Interview:**  
A copy of your Conditional Approval Notification  
For Citizenship of UNITED STATES:  
Passport  
For Admissibility:  
Passport

**Evidence of Employment or Financial Support:**  
Examples are your most recent year's tax return, pay receipt, or direct deposit salary statement. Self-employed applicant must present business license, current tax information and bank statement.

**Evidence of Residence:**  
Examples are mortgage statement, rent payment receipt, utility bill, etc.

**When Enrolling with a Vehicle:**  
Valid drivers license issued in state where you live.  
Vehicle registration and evidence of US automobile insurance by a company authorized to write automobile insurance in the US.  
If the vehicle is not registered in the name of the applicant, a notarized letter authorizing its use by the applicant is required. A company vehicle requires written authorization on company letterhead.  
Vehicles that must be inspected:  
2009 Ford F-150 12345C

Special Instructions: Special Instructions for Applicants - Kim All Programs Center with Orange Juice map

[Enrollment Center Map](#)

Customer Service Contact: [fhs.mca.com/mca/it/hs.asp](#)

- Select the **Reschedule Appointment** button in order to reschedule a previous appointment. You may log onto GOES at any time up to 24 hours prior to your scheduled interview to reschedule.
- The **Select Enrollment Center** page displays. Return to page 92 and follow the guidance provided through page 96.
- Select the **Cancel Appointment** button only in the instance where you do not know when you can reschedule your appointment. An appointment must be scheduled within 90 days of Conditional Approval or your application will be cancelled.

# **Online Enrollment Center Additional Application Processing**

# Welcome to GOES page

**U.S. Customs and Border Protection**  
Securing America's Borders

**GOES** GLOBAL ONLINE ENROLLMENT SYSTEM

Select a Language: [English](#) [Français](#) [Español](#)

**Welcome to GOES - the Official U.S. Government Web Site**

The Global Online Enrollment System allows registered users to enter their own applications for U.S. Customs and Border Protection (CBP) Trusted Traveler Programs, and approved members to edit their information as needed (mistakes on the original application cannot be corrected once the application is certified - your mistakes will need to be brought to the attention of CBP during your interview).

Once a completed application is certified by the applicant and the non-refundable payment is successfully processed, CBP will review it and determine whether or not to conditionally approve the application. If your application is conditionally approved, your GOES account will be updated to instruct you to schedule an appointment for an interview. Every individual who would like to apply for membership - children included and multiple applicants in one household - must create a separate account within GOES, submit a separate application, and schedule a separate interview appointment upon conditional approval.

**Trusted Traveler Programs**

For more information regarding the CBP Trusted Traveler Programs, please click on the logos below. Thank you for your interest in Customs and Border Protection.

**GLOBAL ENTRY** TRUSTED TRAVELER NETWORK | **FLUX** | **SENTRI** | **NEXUS** | **FAST** FOR AND BEYOND TRAVEL

**Existing GOES User**  
Registered GOES users can log in here  
GOES User ID:   
Password:

Forgot your password or user ID?

**New GOES User**  
If you are a new GOES user then you will need to provide some personal information and Trusted Traveler Membership Number (if already enrolled) to register.

**CARD ACTIVATION**  
Click on the **Activate Membership Card** button to activate trusted traveler cards received by mail.

**NEWS**  
In July 2011, U.S. Customs and Border Protection introduced the Single Trusted Traveler Program Application for SENTRI, NEXUS and Global Entry. U.S. citizen, U.S. lawful permanent resident, Canadian citizen, Canadian landed immigrant, or Mexican citizen applicants can now complete one application and receive access to all modes of travel into the United States.  
\*\*In order to use the NEXUS vehicle lanes into Canada or use the Canadian pre-clearance kiosks, you must be a NEXUS member. Please visit [www.nexus.gov](http://www.nexus.gov) for more information on the NEXUS program.  
\*\*Applicants who apply to NEXUS, after they have been approved for Global Entry or SENTRI must pay an additional \$50 Canadian application and vetting fee.

Paperwork Reduction Act Statement: An agency may not conduct or sponsor an information collection and a person is not required to respond to this information unless it displays a current valid OMB control number and an expiration date. The control number for this collection is 1651-0121. The estimated average time to complete this application is 40 minutes. If you have any comments regarding the burden estimate you can write to U.S. Customs and Border Protection, Office of Regulations and Rulings, 799 9th Street, NW, Washington DC 20229. Exp. 01/31/2014

**TECHNICAL SUPPORT** | [FAQ: Frequently Asked Questions](#) | Contact: [GOES Support](#)

Contact GOES Support | Privacy Statement

- Once you have received final approval of your application, you may enroll in additional Trusted Traveler programs. To do so:
- Type <https://goes-app.cbp.dhs.gov> in the address bar of your internet browser or select the **Global Entry** Logo in the center of the [www.cbp.gov](http://www.cbp.gov) webpage and select the **How to Apply** tab on the top of the next page. The **Welcome to GOES** page displays.
- Type your <User ID> and <Password> and select **Sign In**. The **Enroll in a New Program** page displays.

# Account Summary <Enroll in a New Program> page

The screenshot displays the GOES (Global Online Enrollment System) interface. At the top, the GOES logo and 'GLOBAL ONLINE ENROLLMENT SYSTEM' are visible. The user is logged in as James Greer (GOES ID: 00174183g). The page is titled 'Account Summary <Enroll in a New Program>'. The main content area is divided into several sections:

- Message Inbox:** Shows two messages with the subject 'Conditional Approval Notification' and a date of 06/22/2011. Each message has a 'Read Notification' button.
- Application(s) in Process:** A table showing two applications:

Application ID	Application source	Program	Application Type	Status	Action
114910	GOES	<a href="#">U.S. / Mexico FAST</a>	Initial Enrollment	Interview Scheduled	<a href="#">Manage Interview Appointment</a>
114902	GOES	<a href="#">Trusted Traveler Program</a>	Initial Enrollment	Interview Scheduled	<a href="#">Manage Interview Appointment</a>
- Program Membership(s):** A section with a red box around the 'Enroll in a New Program' button.

At the bottom, there are two bullet points providing instructions on how to reschedule or cancel an interview appointment. The footer includes the customer service contact information: 'Customer Service Contact: cbp.goes.support@dhs.gov'.

- The **Account Summary** page displays the Trusted Traveler Programs for which you are currently approved or for which you have uncertified applications.
- To add additional Trusted Traveler programs, select the **Enroll in New Program** button. The **Trusted Traveler Enrollment Summary** page displays showing the programs in which you are enrolled. In some instances you can apply for additional programs at no additional costs. **Into Canada via land, air or sea (NEXUS)**, US/Mexico and US/Canada FAST programs are exceptions and will require an additional fee.
- For additional information, go to <http://www.globalentry.gov/>

# Trusted Traveler Enrollment Program Summary page

Home | Log off

Start Application for Trusted Traveler Programs, [click here](#)

Commercial Truck Drivers Applying for FAST, [click here](#)

For more information regarding the CBP Trusted Traveler Programs, please click on the logos below.

GLOBAL ENTRY FLUX Senti NEXUS FAST  
Trusted Traveler Programs

< Back

Customer Service Contact: [cbp.goos.support@dhs.gov](mailto:cbp.goos.support@dhs.gov)

- Select the [click here](#) hyperlink adjacent to the program you wish to enroll in. The **Trusted Traveler Program Application Wizard** page displays and defaults to the **Personal Information** page.

# Application Wizard: Personal Information page

Trusted Traveler Program Application Wizard

1. [Personal Information](#)
2. [Other Names Used](#)
3. [Date and Place of Birth](#)
4. [Contact Information](#)
5. [Citizenship Information](#)
6. [Admissibility Documents](#)
7. [Primary Residence](#)
8. [Driver's License](#)
9. [Current Address](#)
10. [Address History](#)
11. [Current Employment Status](#)
12. [Employment History](#)
13. [Travel History](#)
14. [Additional Information](#)
15. [U.S. Customs and Border Protection \(CBP\) Trusted Traveler Program List](#)
16. [Final Review](#)

### Personal Information

**\* Mandatory Fields**

Please enter mandatory fields below:

You can not update your registration data until your other application(s) has been finalized.

Last/Paternal Name\*

Suffix

Maternal Name

First Name\*

Middle Name

E-mail Address

Gender\*

Eye color\*

Height\*   ft.  in.

Language Preference\*

< Back Reset Next >

Customer Service Contact: [cbo.goes.support@dhs.gov](mailto:cbo.goes.support@dhs.gov)

- The information you input during your initial application process will appear on each of the application pages. If there are no changes required to the information, select the [U.S. Customs and Border Protection \(CBP\) Trusted Traveler Program List](#) hyperlink (item 15 on the **Trusted Traveler Program Application Wizard** menu).
- The **U.S. Customs and Border Protection (CBP) Trusted Traveler Program List** page displays.

# U.S. Customs and Border Protection (CBP) Trusted Traveler Program List page

The screenshot shows the 'U.S. Customs and Border Protection (CBP) Trusted Traveler Program List' page. The page header includes the GOES logo and 'GLOBAL ONLINE ENROLLMENT SYSTEM'. A navigation menu on the left lists 16 steps of the application wizard, with step 15, 'U.S. Customs and Border Protection (CBP) Trusted Traveler Program List', highlighted. The main content area displays the title and a prompt: 'I would like to use this program to travel (check all that apply)'. Below this, a checkbox is checked next to the text 'Into Canada via land, air, or sea (NEXUS)'. At the bottom of the form, there are three buttons: '< Back', 'Reset', and 'Next >'. The 'Next >' button is highlighted with a red box.

- The **U.S. Custom and Border Protection (CBP) Trusted Traveler Program List** page displays those programs for which you have not previously made an application.
- If you wish to make an application for the programs available, select the box adjacent to the program(s) you wish to add.
- Select Next. The **Trusted Traveler Program Application Summary** page for the program selected displays.



# Trusted Traveler Program Application Summary page

The screenshot displays the 'Trusted Traveler Program Application' summary page. At the top, there is a header with the GOES logo and 'GLOBAL ONLINE ENROLLMENT SYSTEM'. Below the header, there is a 'Print' button. The main content area features the NEXUS logo and the title 'Trusted Traveler Program Application'. A message states: 'Your Application has passed all validation checks.' Below this, there is a section for 'U.S. Customs and Border Protection (CBP) Trusted Traveler Program Benefits'. The application details are organized into sections: 'Personal Information' and 'Other Names Used'. The 'Personal Information' section includes fields for Last Paternal Name (Bond), Suffix, Maternal Name, First Name (James), Middle Name, Gender (Male), Eye color (Gray), Height (5 ft 0 in/152.88 cm), and Language Preference (English). The 'Other Names Used' section includes 'Other Last Names' (No other last names provided) and 'Other First Names'. There are four questions regarding violations of customs and immigration laws, all answered 'No'. At the bottom, there are two buttons: '< Back to Application Wizard' and 'Certify >', with the 'Certify >' button highlighted by a red box. A footer contains the customer service contact: 'cbp.goes.support@dhs.gov'.

- Select **Certify**.
- The **Certification** page displays.

# Certification page

**GOES**  
GLOBAL ONLINE ENROLLMENT SYSTEM

Home | Help | Log off

## Certification

### UNITED STATES PRIVACY ACT STATEMENT

The authority to collect the information on this application, any supporting documentation, fingerprints, and other requested information is contained in Titles 8 and 19 of the U.S. Code and corresponding regulations. Furnishing the information on this form is voluntary; however, failure to provide all the requested information may be a basis for denying your application. It may also be provided to other government agencies (Federal, state, local, and/or foreign) as permitted under the Privacy Act of 1974, 5 U.S.C. & 552a (2002) and other applicable law. All applicants are subject to a check of criminal information databases, immigration and customs databases, and other enforcement databases in order to determine eligibility for this program.

### CANADA'S PRIVACY STATEMENT

The information you provide on this form, including supporting documentation and biometric data, is collected under the Customs Act and is protected under the Privacy Act. The information will be used to make a determination of your application and the operation of the programs, and may be shared with other government agencies in Canada and the United States of America. The information will be retained in the Personal Information Bank # CBSA TEC 005. Instructions for obtaining information are provided in Infosource, which is available at public libraries, government public reading rooms and on the Internet at: <http://infosource.gc.ca>. All applicants are subject to a check of criminal information databases and other immigration and customs databases in order to determine eligibility for the program.

### NETHERLANDS - Privium

By submitting the application form, the applicant gives permission to said authorities to undertake checks of criminal information databases, immigration and customs databases, and other enforcement databases in order to determine eligibility for this program. The Dutch and U.S. authorities will comply with applicable privacy laws at all times. For more information on Dutch privacy laws please go to <http://www.ecdiphol.nl/Travelers/AlsOphoofd/PriviumInsaan.htm>.

I certify that all information given on this application(s), and in support of this application(s), was provided voluntarily and is true and complete. I understand that any information on this application(s), including any supporting documentation, background information, finger and biometric data will be shared among law enforcement and other government agencies in accordance with applicable laws.

I certify that I have read, understood, and agree to abide by all conditions required for use of the program(s) I'm applying for, including all instructions and notices accompanying this application(s).

Do you certify?  Yes  No

< Back   Next >

Customer Service Contact: [cbp.goes.support@dhs.gov](mailto:cbp.goes.support@dhs.gov)

- Answer **Yes** or **No** to the question **Do you certify?**
- Select **Next**. The **Final Review: Application Shopping Cart** displays.

# Final Review: Application Shopping Cart page

The screenshot displays the 'Final Review: Application Shopping Cart' page in the GOES (Global Online Enrollment System) interface. At the top left is the GOES logo with the text 'GLOBAL ONLINE ENROLLMENT SYSTEM'. At the top right are links for 'Home | Help | Log off'. Below the header, the page title is 'Final Review: Application Shopping Cart'. A message states: 'Your COMPLETE application(s) are listed below. From this screen, you may pay for all your complete application(s) by clicking on Make Payment.' Below this is a checkbox with the text: 'Fees are for the service of processing the application and are non-refundable. To agree and proceed, click here:'. The main content is a table with three columns: 'Application', 'Actions', and 'Cost'. The table lists a 'Trusted Traveler Program Add Trusted Traveler Program (115917)' with a 'Cancel Application' button and a cost of '\$50.00'. Below this, it specifies 'Into Canada via land, air, or sea' with a cost of 'Included'. The final row is 'CBP Total Application Fee' with a cost of '\$50.00'. Below the table is a 'Home' button. At the bottom of the page, the customer service contact is 'cbp.goes.support@dhs.gov'.

Application	Actions	Cost
Trusted Traveler Program Add Trusted Traveler Program (115917)	Cancel Application	\$50.00
Into Canada via land, air, or sea		Included
CBP Total Application Fee		\$50.00

- Select the box next to **Fees are for the service of processing the application and are non-refundable. To agree and proceed, click here.** The **Home** button changes to **Make Payment**.
- Select **Make Payment**. The **Online Payment** page displays. Refer to page 70 and complete the payment process.