

TECHNICAL ASSISTANCE EXPERIENCE MATRIX -- PAGE 1

CONDUCT NEEDS ASSESSMENT	BRIEF DESCRIPTION OF EXPERIENCE	PRIMARY PURPOSE	EXPERIENCE DEPTH # CONDUCTED	PRIMARY AUDIENCE/ PARTICIPANTS	SECONDARY AUDIENCE/ PARTICIPANTS	QUANTIFIABLE OUTCOMES
Grantee/Recipient OR Subgrantee/Subrecipient						
Community Homeless System/Continuum of Care						
Community Housing Development Process/System						
Mainstream Services Delivery/System						
Information System Implementation/Operation						
Other: (Specify)						
Other: (Specify)						

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DIRECT TA	BRIEF DESCRIPTION OF EXPERIENCE	PRIMARY PURPOSE	EXPERIENCE DEPTH # CONDUCTED	PRIMARY AUDIENCE/ PARTICIPANTS	SECONDARY AUDIENCE/ PARTICIPANTS	QUANTIFIABLE OUTCOMES
Limited Onsite (< 40 hours prep & onsite)						
Moderate Onsite (40-120 hours prep & onsite)						
Intensive Onsite (121+ hours prep & onsite)						
Limited Remote (< 8 hrs prep & delivery)						
Moderate Remote (8-24 hours prep & delivery)						
Intensive Remote (25+ hours prep & delivery)						
Facilitation (onsite)						
Problem Solving Clinics						
Strategic Planning						
Peer to Peer Mentoring						
Mange/Staff Help Desk						
Other: (Specify)						
Other: (Specify)						

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DEVELOP MATERIALS/ TOOLS	BRIEF DESCRIPTION OF EXPERIENCE	PRIMARY PURPOSE	EXPERIENCE DEPTH # CONDUCTED	PRIMARY AUDIENCE/ PARTICIPANTS	SECONDARY AUDIENCE/ PARTICIPANTS	QUANTIFIABLE OUTCOMES
Frequently Asked Questions						
User Manual						
Online Training Module(s)						
Desk Guide						
PowerPoint Presentations						
Toolkit						
Multi-module Curriculum						
Practice Exercises						
Certification Course						
Compile Best Practices						
National research/reports						
Knowledge Management: website, listserv groups						
Consumer						
Customer Survey						
Needs Assessment Tools						
Other: (Specify)						
Other: (Specify)						

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DELIVER GROUP LEARNING	BRIEF DESCRIPTION OF EXPERIENCE	PRIMARY PURPOSE	EXPERIENCE DEPTH # CONDUCTED	PRIMARY AUDIENCE/ PARTICIPANTS	SECONDARY AUDIENCE/ PARTICIPANTS	QUANTIFIABLE OUTCOMES
Webinar						
Webcast (HUD)						
Participatory Skills Sessions/ Group Exercises						
Interactive Workshops						
Training/Demonstrating Skills						
Plenary session presenter						
Workshop Panelist						
Conference Calls						
Briefing Session (Elected Officials and/or staff)						
Other: (Specify)						
Other: (Specify)						

PRIMARY PURPOSE LIST						
Community Capacity Building						
Organization Capacity Building						
Program Compliance						
Improve Performance						
Improve Consensus						
Increase Stakeholder Buy-in						
Consumer Education						
Advocacy						
Leveraging Resources						
AUDIENCE						
Local Government Staff						
State Government Staff						
Local Elected Officials						
State Elected Officials						
Program Managers						
Non-profit service providers						
Non-profit housing developers						
For profit housing developers						
Data administrators						

Case Managers/Intake Staff						
Lenders						
Community-based Leaders (non-political)						
Faith-based Organizations						
Researchers/Educators						