ATTACHMENT C: COGNITIVE INTERVIEW PROTOCOL

NSF Cognitive Interview Protocol

Introduction

Thank you for coming in today. Have you been with us here before? Let me tell you a little about Westat and what we're going to do today.

Westat is a company that conducts research on many topics, for different organizations. This particular project is for the National Science Foundation. Westat has been asked to conduct a survey about what people know about science. For this survey thousands of people will be asked to complete a survey on the Internet. Before that happens though we like to test the questions out on people like yourself.

At this stage we are still developing the questionnaire and trying to figure out how to make it as easy as possible for people to understand and fill out correctly. So that is what you'll be helping us with.

Informed Consent

Before we get started, I want to let you know that everything we cover in the interview will be kept private - only the few people actually working on the project will have access to the information you share with us. If there are any questions you don't want to answer that is perfectly fine - We're really more interested in how you interpret the questions.

If it's OK with you, I would like to tape our conversation, just so that I can review it later when we're analyzing all the interview data.

IF NEEDED: And finally, some of our colleagues from the National Science Foundation are here today – behind the mirror - to observe and see for themselves how the questions work.

Here is a form I must ask you to look over and sign – it basically covers the points I've just gone over with you and indicates you have agreed to take part.

HAVE RESPONDENT SIGN INFORMED CONSENT. GIVE SECOND COPY TO RESPONDENT TO KEEP.

[IF RESPONDENT AGREES TO RECORDING] I'm going to start the recorder. Today is _______. Now that the recorder is running, let me ask again: is it okay with you if I record this interview?

Procedures

So let's move on. I'd like you to fill this out the best you can, but let me say a few things first. I'd like you to read aloud as you go along – just read the question and whatever your answer is. I'm going to be following along and filling in your answers on my copy. As much as possible, just read and respond to this the way you think you normally would if you were at home doing this on your own. Again, some people might read practically every word they see, while others might be inclined to skip stuff here and there – just do whatever feels right to you.

Please share whatever reactions come to mind while you're filling it out. At any time you should feel free to let me know if:

- there are words you don't understand, or
- the question doesn't make sense to you, or
- you could interpret it more than one way, or
- if the answer you are looking for is not provided.

Don't worry about criticizing the questions. I didn't write them so don't be concerned about hurting my feelings or anything like that.

Finally, we'll pause now and then to discuss something about a question.

For example I may ask you to explain your answer in more detail or I might ask questions such as:

- how did you come up with your answer, or
- how did you remember that, or
- what did it sound like the question meant to you?

These follow up questions may seem strange, but bear with me. They help me understand how well the questions are working. Do you have any questions before we begin?

Section A.

HAVE RESPONDENT COMPLETE ENTIRE SECTION BY READING ITEMS ALOUD AND ANSWERING. BEFORE MOVING ON TO NEXT SECTION, RETROSPECTIVELY PROBE ON THE FOLLOWING ITEMS.

True/False Versions of the Questions

HALF OF THE RESPONDENTS WILL RECEIVE THE TRUE/FALSE VERSION.
HALF OF THE RESPONDENTS WILL RECEIVE THE FORCED CHOICE VERSION.

Now, I would like to ask you a few short questions like those you might see on a television game show. For each statement that I read, please select true or false. If you don't know or aren't sure, select don't know and go to the next question.

AI.	
1.	First, the center of the Earth is very hot.
	☐ True ☐ False ☐ Don't know
A2.	
2.	All radioactivity is man-made.
	☐ True ☐ False ☐ Don't know
A3.	
	It is a chromosome from the father's genes that decides whether the baby is a boy or a girl.
	☐ True☐ False☐ Don't know

A4.	
	Lasers work by focusing sound waves.
	☐ True ☐ False ☐ Don't know
How d	lid you come up with your answer? How certain are you of your answer?
	N'T KNOW, Could you take your best guess? How confident would you feel about juess?
your g	ucoo:
A5.	
5.	Electrons are smaller than atoms.
	True
	False
	☐ Don't know
A6.	
	Antibiotics kill both viruses and bacteria.
	☐ True
	False
	☐ Don't know

7. The universe began with a huge explosion.
☐ True ☐ False ☐ Don't know
How certain are you of your answer?
IF TRUE, How did you know this was true? IF FALSE, Tell me more about why this is false. How would you rewrite this sentence so that it was true?
IF DON'T KNOW, Did you learn anything about this in school?
A7_1. 8. The universe has been expanding for billions of years.
☐ True☐ False☐ Don't know
Tell me more about your answer. IF FALSE, Tell me what's wrong with this sentence.
IF DON'T KNOW, Did you learn anything about this in school?

A7_2

I'd like to show you another question that is similar. DISPLAY SHOWCARD 1.

	SHOWCARD 1 The universe has been expanding ever since it began.
	rue alse
□ D	on't know

In your opinion, are these two questions the same or different? What makes them the same/different? IF NEEDED, How would you answer this second question?

A8.	
	The continents on Earth have been moving for millions of years and will continue to move in the future.
[[[True False Don't know
A9_1.	
10.1	Mice descended from earlier species of animals.
[[[True False Don't know
In your	own words, what is this question asking?
	T KNOW, Did you learn anything about this in school? ou take your best guess? How confident would you feel about your guess?
A10.	Γhe Earth goes around the Sun.
[]	☐ True ☐ False ☐ Don't know

A9.
12. Human beings descended from earlier species of animals.
☐ True☐ False☐ Don't know
In your own words, what is this question asking?
IF DON'T KNOW, Did you learn anything about this in school? Could you take your best guess? How confident would you feel about your guess?
IF FALSE, How would you reword this sentence so that it is true?
IF RESPONDENT ANSWERS FALSE TO THIS ITEM BUT TRUE TO Q10, Tell me more about why your answers to these two questions were different.
NOTE IF RESPONDENT REVISITS Q10 AFTER READING THIS ITEM.

AFTER COMPLETING PROBING FOR ENTIRE SECTION, What did you think of this series of questions? IF NEEDED, Were any terms difficult to understand?

Forced Choice Versions of the Questions

HALF OF THE RESPONDENTS WILL RECEIVE THE TRUE/FALSE VERSION.
HALF OF THE RESPONDENTS WILL RECEIVE THE FORCED CHOICE VERSION.

Now, I would like to ask you a few short questions like those you might see on a television game show. For each statement that I read, please select the best answer. If you don't know or aren't sure, select don't know and go to the next question.

AA1.	
1.	First, is the center of the Earth very hot or is it not very hot?
	☐ Very Hot☐ Not Very Hot☐ Don't know
AA2.	
2.	Is all radioactivity man-made or does some occur naturally?
	☐ All man-made ☐ Some natural ☐ Don't know
AA3. 3.	What decides whether a baby is a boy or a girl? Is it a chromosome from the father's genes, from the mother's genes, from both, or from neither?
	☐ Father's chromosome ☐ Mother's chromosome ☐ Both ☐ Neither ☐ Don't know

AA4 1.
4. Do lasers work by focusing sound waves or do they work in some other way?
☐ Sound waves☐ Some other way☐ Don't know
IF DON'T KNOW, Did you learn anything about this in school? Could you take your best guess? How confident would you feel about your guess?
AA4.
I'd like to show you another question that is similar. DISPLAY SHOWCARD 2.
SHOWCARD 2
Do lasers work by focusing sound waves, light waves, or do they work in some other way?
□ Sound waves
□ Light waves
□ Some other way
□ Don't know
How would you answer this second question? IF RESPONDENT ANSWERS "SOUND WAVES" TO FIRST AND "LIGHT WAVES" TO SECOND, Tell me more about why your answer changed.
Which version of the question do you prefer? Why?

AA5.	
5.	Are electrons smaller, larger, or the same size as atoms?
	☐ Smaller ☐ Larger ☐ The same size ☐ Don't know
AA6. 6.	Do antibiotics kill bacteria only, viruses only, or both viruses and bacteria?
	 □ Bacteria only □ Viruses only □ Both bacteria and viruses □ Don't know
AA7. 7.	Did the universe begin with a huge explosion or did it not begin this way? With a huge explosion Did not begin this way
How c	Don't know ertain are you of your answer?
	NOT BEGIN THIS WAY, How did the universe begin?
	N'T KNOW, Did you learn anything about this in school? you take your best guess? How confident would you feel about your guess?

AA7_1
8. Has the universe been expanding, shrinking, or has it been pretty much the same size since it began?
☐ Expanding☐ Shrinking
Same size
☐ Don't know
IF DON'T KNOW, Did you learn anything about this in school? Could you take your best guess? How confident would you feel about your guess?
AA7_2.
I'd like to show you another question that is similar. DISPLAY SHOWCARD 3.
SHOWCARD 3
Has the universe been expanding, shrinking, or has it been pretty much the same size for billions of years?
□ Expanding
□ Shrinking
□ Same size
□ Don't know

In your opinion, are these two questions the same or different? What makes them the {same/different}? IF NEEDED, How would you answer this second question?

AA8.	
9.	Have the continents on Earth been moving for millions of years or have the continents pretty much stayed in place?
	☐ Moving☐ Stayed in place☐ Don't know
AA9_1.	. Did mice descend from earlier species of animals or did they not descend
10	from earlier species of animals?
	 □ Did descend from earlier species □ Did not descend from earlier species □ Don't know
In you	r own words, what is this question asking?
	N'T KNOW, Did you learn anything about this in school? you take your best guess? How confident would you feel about your guess?
AA10.	
11	.Now, does the Earth go around the Sun, or does the Sun go around the Earth?
	Earth goes around the SunSun goes around the EarthDon't know
	N'T KNOW, Did you learn anything about this in school?

AA9.
12. Did human beings descend from earlier species of animals or did they not descend from earlier species of animals?
 Did descend from earlier species Did not descend from earlier species Don't know
In your own words, what is this question asking?
IF DID NOT DESCEND, How did human beings appear on earth? IF RESPONDENT ANSWERS "DID NOT" TO THIS ITEM BUT "DID" TO Q10 Tell me more about why your answers to these two questions were different.
IF DON'T KNOW, Did you learn anything about this in school? Could you take your best guess? How confident would you feel about your guess?
NOTE IF RESPONDENT REVISITS Q10AFTER READING THIS ITEM.

AFTER COMPLETING PROBING FOR ENTIRE SECTION, What did you think of this series of questions? IF NEEDED, Were any terms difficult to understand?

Section B.

HAVE RESPONDENT COMPLETE ENTIRE SECTION BY READING ITEMS ALOUD AND ANSWERING. BEFORE MOVING ON TO NEXT SECTION, RETROSPECTIVELY PROBE ON THE FOLLOWING ITEMS.

The next questions are not about what you think, but are about what most scientists think. Please tell us whether each of the following is True or False according to modern biology.

In your own words, who are "most scientists"? Do you feel you know what "most scientists" think? IF YES, Tell me more about how you know.

To you, what is "modern biology"?

True	False	Modern biology doesn't say
True	False	Modern biology doesn't say

In your own words, what is this saying?

How did you decide on your answer? How confident of your answer are you?

According to modern biology	True	False	Modern biology doesn't say
C. Some bacteria may inherit a gene that helps them survive the effects of drugs. These bacteria will be more likely to live when exposed to the drugs.			
According to modern biology	True	False	Modern biology doesn't say
D. All plants and animals, including humans, share a common ance lived a long time ago.			

What does "common ancestor" mean to you?

Tell me more about your answer. IF FALSE, Tell me what's wrong with this statement.

IF FALSE, Let's say this question asked whether the following was true or false according to the theory of evolution. How would you answer? IF DIFFERENT, Why is your answer different?

According to modern biology E. Physical characteristics such as big muscles that an animal acquires during its lifetime will be passed on to its offspring.	True	False	Modern biology doesn't say
In your own words, what is this saying?			
What does it mean for a characteristic to be a Can you give me an example?	acquired dur	ing the lifetim	e of an organism?
According to modern biology	True	False	Modern biology doesn't say
F. People of some races have better genetic traits than people of other races.			
In your own words, what is this saying? IF N genetic traits"? Can you give an example?	EEDED, Wha	at does it mea	n by "better
How did you decide on your answer?			

According to modern biology G. Evolution means that all species are slowly evolving towards perfection. Are you familiar with the theory of evolution?	True	False	Modern biology doesn't say
theory of evolution? How did you decide on your answer?	120, 111 y	ou. own word	, mai 13 mc
In your own words, what does "slowly evolvin an example?	g toward per	fection" mear	n? Can you give
According to modern biology	True	False	Modern biology doesn't say
H. All dogs and cats share a common ancestor that lived a long time ago.			

IF FALSE AT D AND TRUE AT H, Tell me more about your answer. IF NEEDED, Tell me about the differences between item D and this one.

According to modern biology	True	False	Modern biology doesn't say
 During their lifetimes, plants develop traits like growing toward the sun that they need in order to live. 			
Tell me more about your answer. What does it mean to "develop traits during the example?	neir lifetimes	"? Can you gi	ve me an
According to modern biology	True	False	Modern biology doesn't say
J. When a predator is introduced into a population of lizards, the lizards with traits that help them avoid the predator are more likely to survive and reproduce than the others.			
According to modern biology	True	False	Modern biology doesn't say
K. Pigeons and frogs share a common ancestor that lived a long time ago.			

IF FALSE, Let's say this question asked whether the following was true or false according to the theory of evolution. How would you answer? IF DIFFERENT, Why is your answer different?

According to modern biology	True	False	Modern biology doesn't say
L. A population of birds that lives in two different places may slowly adapt to those places and over many generations become two different species.			
IF FALSE, Let's say this question asked whet according to the theory of evolution. How wo IF DIFFERENT, Why is your answer different?	ould you answ	_	or false
According to modern biology	True	False	Modern biology doesn't say
M. People's fates are determined by their genes and not by free will.			
Tell me more about your answer.			

What does it mean to say "people's fates are determined by their genes"?

AFTER COMPLETING PROBING FOR ENTIRE SECTION, What did you think of this series of questions? IF NEEDED, Were any terms difficult to understand?

FOR ALL ITEMS WHERE RESPONDENT ANSWERED 'BIOLOGY DOESN'T SAY,'
Tell me more about your answer here.
DETERMINE IF RESPONDENT IS USING THIS CATEGORY AS "DON'T KNOW."

ASK RESPONDENTS TO COMPARE D, H, AND K.
These questions all ask about a common ancestor.
To you, are these questions asking the same thing or different things?
IF DIFFERENT, What is different about these questions?

Section C.

HAVE RESPONDENT COMPLETE ENTIRE SECTION BY READING ITEMS ALOUD AND ANSWERING. BEFORE MOVING ON TO NEXT SECTION, RETROSPECTIVELY PROBE ON THE FOLLOWING ITEMS.

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2. For the following items, please indicate your agreement/disagreement with the given statements using the following scale:

the given statements using the following scale:							
	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree		
N. The modern theory of evolution is just speculation.							
	Are you familiar with the theory of evolution? IF YES, What do you about the theory of evolution? IF NEEDED, Where did you learn about it?						
What does "speculation" n	What does "speculation" mean?						
IF AGREE OR STRONGLY is based on speculation?	AGREE, Tell	l me more ab	out your answ	ver. How do	you know it		

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
O. Strong scientific evidence shows that evolution has actually occurred.					

What is "scientific evidence"?

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
P. The earth is less than 10,000 years old.					
Tell me more about your a	nswer. Whe	re did you le	earn about the	age of the e	earth?
	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
Q. Mice today are basically the same as mice have always been.					
	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
R. The Earth is at least 4 billion years old.					
	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
S. The modern theory of evolution cannot be correct because it disagrees with what the Bible says.					

Are you familiar with the Bible's account of creation? Can you briefly describe it? How did you learn about it?

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
T. Humans exist today in the same form they always have					
	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
U. Most scientists doubt whether evolution occurs.					
Tell me more about your ar	nswer.				
	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
V. Over time, many new types of plants and animals have come into existence.					

13. Do you, personally, think that the theory of evolution is correct, dethink it is incorrect, or don't you have an opinion either way?	lo you
 ☐ Think the theory of evolution is correct ☐ Think the theory of evolution is incorrect → GO TO QUESTION 4 ☐ Don't have an opinion → GO TO QUESTION 5 	
C2A. 14. Why do you think the modern theory of evolution is correct?	
15. Why do you think the modern theory of evolution is incorrect?	

PROBE ON RESPONDENT'S EXPLANATION.

C3. 16. How much evidence do you think supports the modern theory of evolution?
 Overwhelming evidence A lot of evidence Some evidence A little evidence No evidence
Tell me what you know about the theory of evolution. How did you learn about it?
C5.
17. Does the modern theory of evolution claim that human beings are just another species of animal with nothing really special about them?
☐ Yes ☐ No
What is this question asking? IF NEEDED, What does "just another species of animal" mean exactly?
Tell me more about your answer.
How easy or difficult was it to answer this question? What made it {easy/difficult}?

C7.
18. Does the theory of evolution lead children to believe that there is no God or does it not lead to this belief?
Does lead to this beliefDoes not lead to this belief
What is this question asking about?
How easy or difficult was it to answer this question? What made it {easy/difficult}?
C9.19. How much does the theory of evolution conflict with a belief in morality?
□ Not at all
A little
Some
A lot
Completely
What is this question asking about? IF NEEDED, What is morality?
Tell me more about your answer.

Closing and Incentive IF OBSERVERS ARE PRESENT, CHECK TO SEE IF THEY HAVE FURTHER QUESTIONS.

That is all the questions I have for you.

Is there anything we haven't discussed that you would like to mention? DISCUSS ANY RESPONDENT COMMENTS.

Thank you for your time. STOP TAPE RECORDER. GIVE INCENTIVE AND HAVE RESPONDENT SIGN RECEIPT.