### Significant Weather Event Communication Survey

You can affect how NOAA's National Weather Service (NWS)¹ conveys significant weather events such as snowstorms, tornadoes, hurricanes, flooding, and more.

This survey will show you a few images that the NWS is considering to convey significant weather events. The survey will ask for your opinion on how well the images are providing important information about the events.

Eastern Research Group is doing this study for the NWS. This is not a commercial survey and your identity will not be disclosed.

Completing this survey is voluntary. By selecting "AGREE AND CONTINUE" below, you are indicating that you have read this and agree to participate in this survey. Otherwise, please select "Exit."

Thank you for taking the time to answer these questions.

Paperwork Reduction Act Statement: Public reporting burden for this collection of information is estimated to average 10 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other suggestions for reducing this burden to Sarah Brabson, NOAA National Weather Service, SSMC 2, Room 17205, 1325 East West Highway, Silver Spring, MD. Notwithstanding any other provisions of the law, no person is required to respond to, nor shall any person be subjected to a penalty for failure to comply with, a collection of information subject to the requirements of the Paperwork Reduction Act, unless that collection of information displays a currently valid OMB Control Number. Confidentiality Statement: All data will remain confidential. There are no questions that ask for identifying information such as names or email addresses. Additionally, participants will not be taking the survey on their own equipment. Rented laptops will be used instead, which means that no IP addresses can be traced to an individual participant. The data is anonymous.

_AGREE AND CONTINUE
EXIT

<sup>&</sup>lt;sup>1</sup> The National Weather Service is the official weather forecasting service for the United States.

### **Section 1. Color**

# The following questions are about your interpretations of color. Please read the directions for each question carefully.

1. The Phoenix Metro area is in a flash flood warning. News has emerged that there is a river of water dangerously traveling toward communities east of Phoenix. Which of the following maps best conveys the danger of this flood emergency?





- a. Map 1 (Black)
- b. Map 2 (Purple)

2. Currently the Phoenix Metro area doesn't have any severe weather. Which of these maps depicts no severe weather?

Map 1 Map 2 Las/Vegas Grand Canyon Grand Canyon Flagstaff Flagstaff Wickenburg \* ♦Palm Springs ♦Palm Springs Globe El Centro +Ajo +Ajo Tucson Nogales Nogales





- a. Map 1 (Blank)
- b. Map 2 (Blue)
- c. Map 3 (Green)

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## **Section 2. Language**

4. Please write a word or phrase to describe severe weather	that:
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May Occur: _		
_		
Will Occur		

5. On a scale from 1-5, if forecasters are describing a severe weather event, how serious is the threat posed by each of these words or phrases?

	Not	Somewhat	Serious	Very	Extremely
	serious	serious		serious	serious
Danger	1	2	3	4	5
Hazardous	1	2	3	4	5
Potential	1	2	3	4	5
Warning	1	2	3	4	5
Life-Threatening	1	2	3	4	5
Threat	1	2	3	4	5
Caution	1	2	3	4	5
Monitor	1	2	3	4	5
Alert	1	2	3	4	5
Emergency	1	2	3	4	5

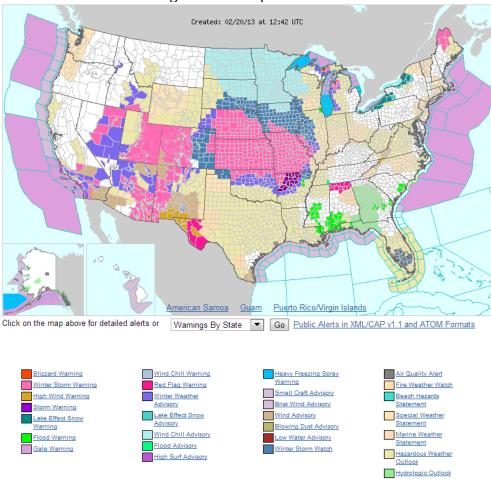
6. On a scale from 1-5, how soon do you expect to feel the severe weather impacts posed by each of these words or phrases?

	Not at all	Slightly	Soon	Very soon	Now
	soon	soon			
Danger	1	2	3	4	5
Hazardous	1	2	3	4	5
Potential	1	2	3	4	5
Warning	1	2	3	4	5
Life-Threatening	1	2	3	4	5
Threat	1	2	3	4	5
Caution	1	2	3	4	5
Monitor	1	2	3	4	5
Alert	1	2	3	4	5
Emergency	1	2	3	4	5

## Section 3a. Feedback on Prototypes

In this next section, you will be asked to answer a few questions based on images for a weather warning system.

Please look at the following National map:



- 7. Based on your initial reaction to this map, what do the colors represent? [Open-ended]
- 8. How would you rate this map based on the following qualities?

	Poor	Fair	Good	Very Good	Excellent
Conveys hazard					
type					
Provides timing					
Shows forecast					
confidence					
Communicates					
impacts					
Suggests actions to					
take					

URGENT - WINTER WEATHER MESSAGE NATIONAL WEATHER SERVICE GRAND JUNCTION CO 941 AM MDT THU SEP 26 2013

...EARLY-SEASON SNOW COMING TO THE EASTERN UINTA MOUNTAINS...

UTZ023-262345/O.UPG.KGJT.WW.Y.0027.130927T0000Z-130928T0000Z/
/O.NEW.KGJT.WS.W.0015.130927T0000Z-130928T0000Z/
EASTERN UINTA MOUNTAINSINCLUDING THE CITIES OF...MANILA...DUTCH JOHN
941 AM MDT THU SEP 26 2013

...WINTER STORM WARNING IN EFFECT FROM 6 PM THIS EVENING TO 6 PM MDT FRIDAY...

THE NATIONAL WEATHER SERVICE IN GRAND JUNCTION HAS ISSUED A WINTER STORM WARNING FOR EARLY-SEASON HEAVY SNOW...WHICH IS IN EFFECT FROM 6 PM THIS EVENING TO 6 PM MDT FRIDAY. THE WINTER WEATHER ADVISORY IS NO LONGER IN EFFECT.

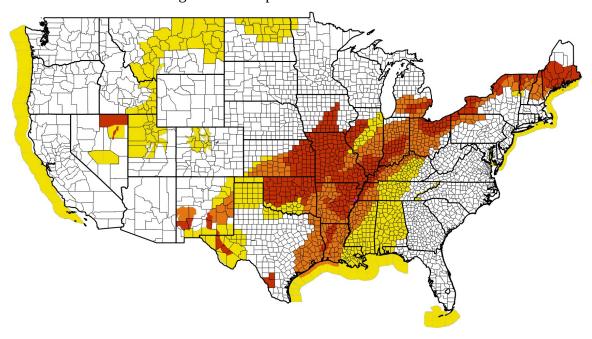
- TIMING...THIS EVENING THROUGH FRIDAY AFTERNOON. HEAVIEST SNOW IS EXPECTED TO OCCUR BETWEEN MIDNIGHT THROUGH FRIDAY MORNING.
- \* SNOW ACCUMULATION...4 TO 8 INCHES ABOVE 9000 FEET WITH 2 TO 4 INCHES DOWN TO 7500 FEET. LOCALLY HEAVIER AMOUNTS ARE POSSIBLE ABOVE 9000 FEET.
- WINDS...WEST 10 TO 20 MPH WITH GUSTS TO 30 MPH BECOMING NORTHWEST BY FRIDAY MORNING.
- \* VISIBILITY...MAY BE RESTRICTED AT TIMES IN MODERATE SNOWFALL.
- \* IMPACTS...SLUSHY AND SNOW PACKED ROADS ARE POSSIBLE ALONG HIGHWAYS 191 AND 44 ABOVE 7000 FEET THURSDAY NIGHT AND FRIDAY. OUTDOOR ENTHUSIASTS WILL NEED TO BE PREPARED FOR THE CHANGING WEATHER TONIGHT AND FRIDAY.
- 9. How would you rate this image based on the following qualities?

	Poor	Fair	Good	Very Good	Excellent
Conveys hazard					
type					
Provides timing					
Shows forecast					
confidence					
Communicates					
impacts					
Suggests actions to					
take					

## **Section 3b. Feedback on Prototypes**

In this next section, you will be asked to answer a few questions based on images for a weather warning system.

Please look at the following national map:



Be aware: Significant hazardous weather may occur.

Be prepared: Significant hazardous weather is imminent or occurring.

Take action: Dangerous weather conditions are imminent or occurring.

- 10. Based on your initial reaction to this map, what do the colors represent? [Openended]
- 11. How would you rate this map based on the following qualities?

	Poor	Fair	Good	Very Good	Excellent
Conveys hazard					
type					
Provides timing					
Shows forecast					
confidence					
Communicates					
impacts					
Suggests actions to					
take					

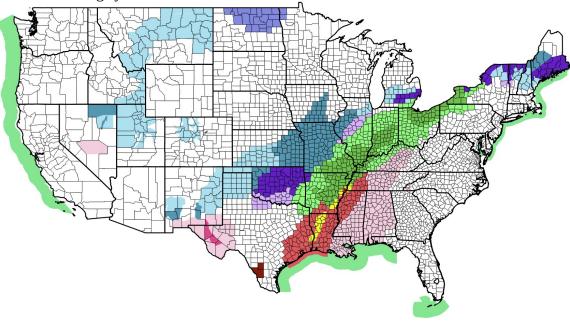
National Weather Service Issued at 1205 PM MD			
	THREAT LEVEL: ORANGE ED: MODERATE CONFIDENCE	FOR A SIGNIFICANT WIN	TER STORM.
* WHERE: [COUNTY/ a new window).	CITY LIST]; View a Map of the affe	ected area (opens in	
* When: Begins Wedner	sday morning and ends Thursday after	ernoon	
	zardous travel conditions likely due ee and power lines may be damaged		
* Snow accumulations:	6 to 12 inches.		
No threat	Be aware: Significant hazardous weather may occur.	Be prepared: Significant hazardous waither is imminent or occurring.	Take action: Disagresses weather conditions are bookings as commissed.

# 12. How would you rate this image based on the following qualities?

	Poor	Fair	Good	Very Good	Excellent
Conveys hazard					
type					
Provides timing					
Shows forecast					
confidence					
Communicates					
impacts					
Suggests actions to					
take					

## Section 3c. Feedback on Prototypes

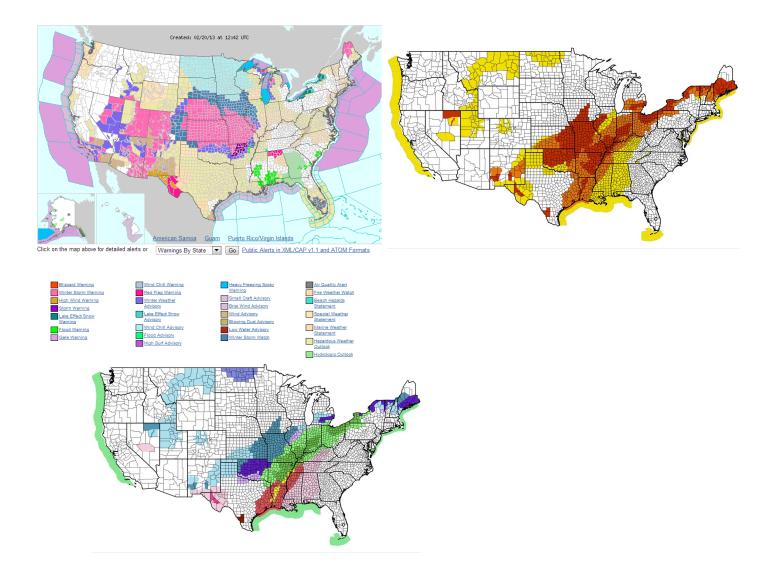
In this next section, you will be asked to answer a few questions based on images for a weather warning system.



Coastal flood warning
Storm warning
Frost advisory
Winter storm watch
Wind advisory
Severe thunderstorm watch
Flood advisory
Tornado watch

# 13. How would you rate this image based on the following qualities?

	Poor	Fair	Good	Very Good	Excellent
Conveys hazard					
type					
Provides timing					
Shows forecast					
confidence					
Communicates					
impacts					
Suggests actions to					
take					



# 14. Of these three maps, which one does the BEST JOB of:

	Map #1: Multiple (>100 colors)	Map #2: 4 colors (green, yellow, orange, red)	Map #3: 22 colors (saturated/unsaturated colors)
Conveys hazard			
type			
Provides timing			
Shows forecast			
confidence			
Communicates			
impacts			

Suggests actions		
to take		

#### **Demographics**

- 15. Are you?
  - Male
  - Female
  - Other/prefer not to answer
- 16. What is your age?
- 17. What is the highest level of formal education you have completed?
  - Less than high school
  - Some high school
  - High school graduate
  - Some college
  - Trade/technical/vocational training
  - College graduate
  - Some postgraduate work
  - Post graduate degree
- 18. What is your level of expertise in meteorology?
  - No expertise
  - I'm a novice
  - General understanding
  - A few years of experience/practice
  - I'm an expert
- 19. What is the primary language that you speak at home?
  - English
  - Spanish
  - Other (please specify)
- 20. Are you color blind?
  - Yes
  - No
  - Don't know