

Fold in half and apply tape here

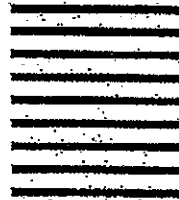



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 11 GAITHERSBURG, MD

POSTAGE WILL BE PAID BY THE ADDRESSEE

National Institute of Standards & Technology
P.O. Box 7139
MSD, Stop 2300 (J. Sauerwein)
Gaithersburg, MD 20898-9941



 Customer Satisfaction Report Card Standard Reference Database						
Customer: Person responding: Phone: E-mail:				Date: NIST Division: SRD Database:		
	Excellent	Very Good	Good	Fair	Poor	N/A
SRD website usability						
Pre-purchase information						
Purchase transaction						
Timeliness of shipped delivery after purchase						
Timeliness of download delivery after purchase						
Users' Guide quality						
Documentation of data						
Quality of data						
Ease of use						
Overall value						
Now could NIST serve you better in the future?						
*Let us know why this score was Fair or Poor.						
What is the application of this database to your work?						
Other Comments?						