

Social Security Online  
www.socialsecurity.gov

## Social Security Online Services

### About Password Services

Social Security provides this website for your convenience.

**Limitations:**

- This website can be used to get a password for online and automated telephone service access to your personal account. **If you are a representative payee** for another person you cannot get a password to access their information.
- For security reasons, there are time limits for your work on each page. You will receive a warning after 25 minutes, and you will be able to extend your time on the page. After the third warning on a page, you must move to another page or your time will run out and your work on that page will be lost. If you have turned JavaScript off in your browser, you will not receive these warnings. After spending 30 minutes on a page, you must move to another page or you will be logged out.

**Do not use the Back button on your browser to move backward. Use the Prior Page button instead.**

**Do not use the Enter key to move around in the form. Use the Continue button instead.**

Special Instructions for People Who Are Blind

**The Privacy Act Statement:**  
See Revised Privacy Act Statement Attached

Special Instructions for People Who Are Blind  
 Social Security is allowed to collect the facts on this form under Section 205 of the Social Security Act. We need these facts to quickly identify who you are and provide the information you requested. Giving us these facts is voluntary. However, without them we may not be able to give you the information that you want. The Social Security Administration will not use the information for any other purpose.

**Paperwork Reduction Act:**  
 This information collection meets the clearance requirements of 44 U.S.C. § 3507, as amended by section 2 of the **Paperwork Reduction Act of 1996**. You do not need to answer these questions unless we display a valid Office of Management and Budget (OMB) control number. The OMB control number for this form is 0960-0632, expiration date 10/31/2009. We estimate that it will take about 2 ½ minutes to read the instructions, gather the necessary facts, and answer the questions. You may send comments on our time estimate to: SSA, 6401 Security Blvd, Baltimore, MD 21235-6401. **Send only comments on our time estimate to this address, not the completed form.**

---

FIRSTGOV Privacy Policy | Website Policies & Other Important Information | Site Map Need Larger Text?

Done Local intranet

Social Security Online  
www.ssa.gov

## Social Security Online Services

### Password Services

The Social Security Administration can issue you a permanent password to access, review or change your personal information either online or by using our automated telephone service.

**Requesting and creating a permanent password involves a 3 step process.**

And said "Yes" when asked about getting a password, **Skip Step 1.** We will automatically mail you a temporary Password Request Code (PRC) letter.

**Step 1:** You need to get a temporary Password Request Code (PRC) which will be mailed to the address we have on record for you. Your PRC will be used to create your permanent password.

[Get a Temporary Password Request Code](#)

**Step 2:** Wait to receive your PRC letter in the mail. **It could take as long as 15 days to receive your PRC,** after you request it, or after you receive your benefits award notice (if you recently filed for benefits).

**Step 3:** **Create your permanent password** by providing additional information and using your PRC, which you received in the mail.

[Create Your Permanent Password](#)

**You are limited to three PRC requests per year.**

**If you need to change your permanent password:** If you know your current permanent password, you can change it here. If you have forgotten it, you must get a new PRC.

[Change Your Password](#)

**If you do not want electronic access to your personal information:** Selecting "Block Electronic Access" will block all online and automated telephone service access to your personal information.

[Block Electronic Access](#)

[Exit](#)

---

FIRSTGOV    Privacy Policy | Website Policies & Other Important Information | Site Map    [Need Larger Text?](#)

Done    Local Internet

The screenshot shows a Microsoft Internet Explorer browser window displaying the Social Security Online Services page. The address bar shows the URL: [http://es.ba.ssa.gov/appages/PPW\\_Aug\\_2006/rc001.html](http://es.ba.ssa.gov/appages/PPW_Aug_2006/rc001.html). The page title is "Get A Temporary Password Request Code".

**Social Security Online Services**

### Get A Temporary Password Request Code

If you recently filed for benefits:

**For all other password requests:**

**If it has been more than 15 days:**

**Get A Temporary Password Request Code**

If you said "Yes" when asked about getting a password, we will automatically mail you a temporary Password Request Code (PRC) letter. **It could take as long as 15 days to receive your PRC in the mail** after you receive your benefit award notice. Select "Exit" and wait to receive your letter.

**You need to get a temporary Password Request Code (PRC)** which will be mailed to the address we have on record for you if:

- You have never requested a PRC.
- You lost your permanent password or PRC.
- The expiration date on your PRC letter has passed.

Your PRC will be used to create your permanent password. **To request a PRC, select "Continue"**.

If you requested a PRC or received your benefit award notice more than 15 days ago, but you have not received your PRC letter, select "Continue" to request another PRC.

Once you Request a new PRC, any old permanent passwords or PRCs will no longer work. You are limited to three PRC requests per year.



Social Security Online  
www.socialsecurity.gov

## Social Security Online Services



### Acknowledgement For Online Services

**IMPORTANT:** You can use this website to gain access to your personal information. If you are acting on behalf of another person, or if you are a Representative Payee, you cannot use this online service and should contact a Social Security representative.

Any person who knowingly and willingly makes any representation

1. that is false to obtain information from Social Security records, and/or
2. that is intended to deceive the Social Security Administration as to the true identity of the individual,

could be punished by a fine or imprisonment, or both. The OMB control number for this form is 0960-0632; expiration date 10/31/2009.

**I have read and agreed to the above statement. I am the individual whose personal information I am requesting.**

**If you need immediate assistance:**

You may call us Monday through Friday, 7:00 AM - 7:00 PM at  
**1-800-772-1213**

If you are deaf or hard-of-hearing, call our toll-free TTY number:  
**1-800-325-0778**

FirstGov

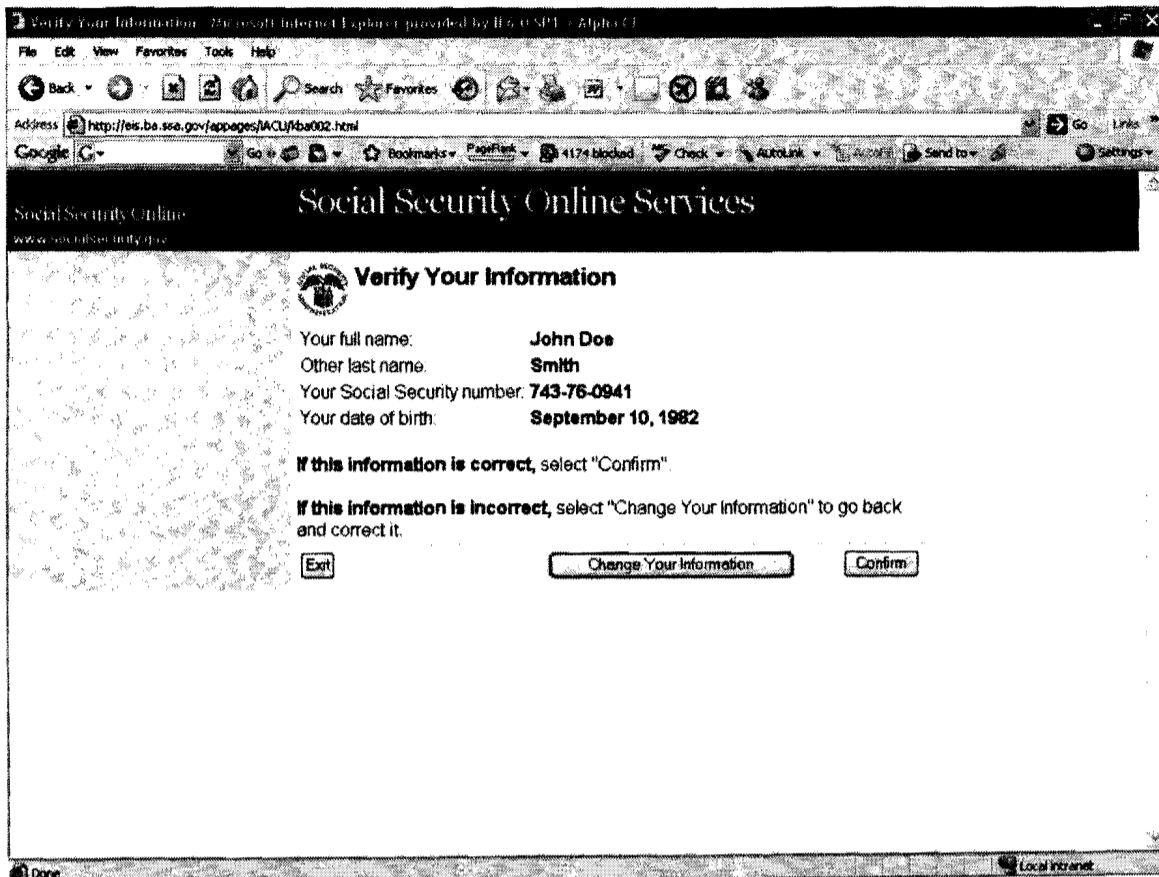
[Privacy Policy](#) | [Website Policies & Other Important Information](#) | [Site Map](#)

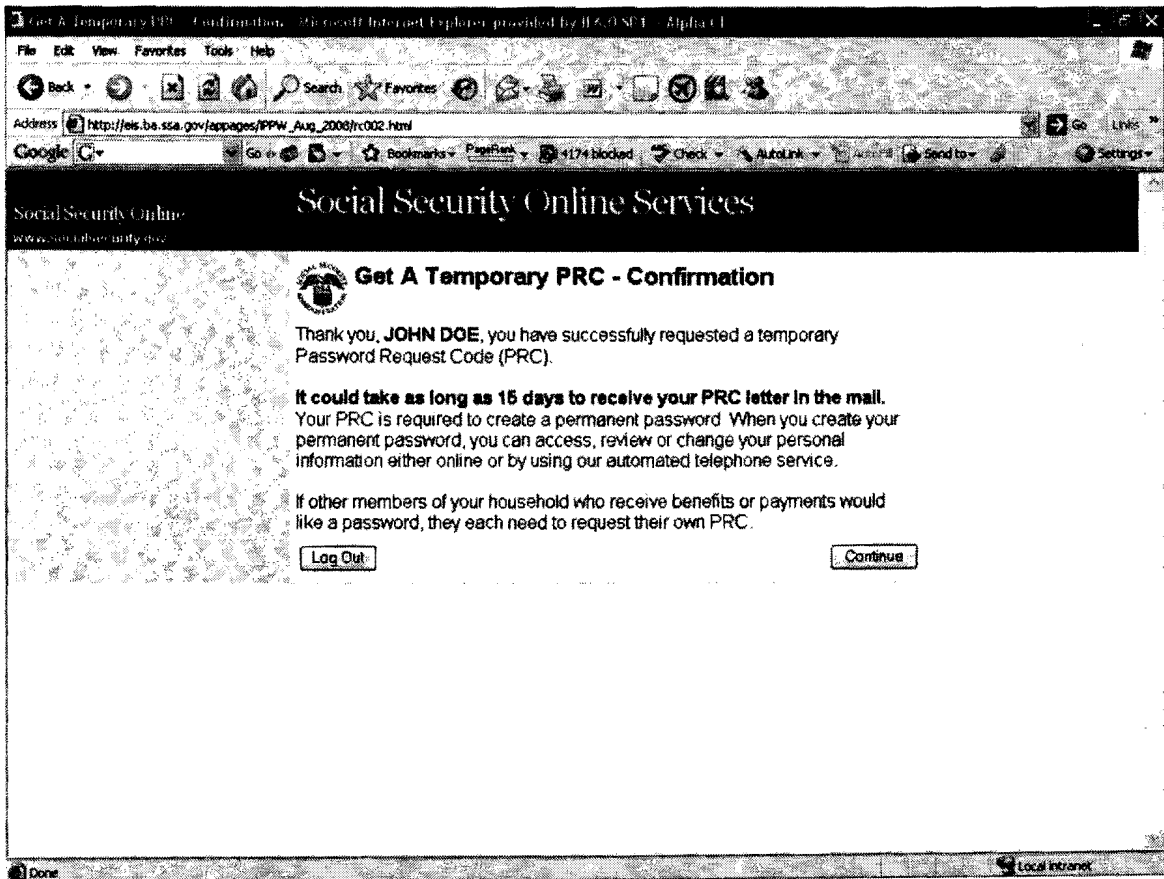
[View Larger Text?](#)

Done

Local intranet

The screenshot shows a Microsoft Internet Explorer browser window. The address bar contains the URL: <http://es.ba.ssa.gov/appages/ACU/iba001.html>. The page title is "Information We Need". The main heading is "Social Security Online Services" with the URL [www.socialsecurity.gov](http://www.socialsecurity.gov) below it. The sub-heading is "Information We Need" with the Social Security Administration logo. Below this, it says "Please provide the following information:". The form consists of several sections: 1. "Enter your full name:" with a text input field and a dropdown menu. Below it, the text reads: "First name, middle initial, if any, last name, Suffix, if any". 2. "Other last name:" with a text input field. Below it, the text reads: "For example, your name as shown on a recent letter from Social Security or your maiden name". 3. "Enter Your Social Security number:" with a text input field. Below it, the text reads: "Enter numbers without dashes, for example, 123456789". 4. "Select your date of birth:" with three dropdown menus for month, day, and year. At the bottom of the form area, there are two buttons: "Exit" and "Continue". The browser's status bar at the bottom shows "Done" and "Local intranet".







### Password Services Survey

We would like to know what you think of this online service. Please take a minute and complete our survey below. If you prefer, you can skip this survey and continue on to other tasks.

[Skip Survey and Continue](#)

Was it easy to find our password services?  Yes  No

Was it easy to understand what information you needed to provide?  Yes  No

Were the instructions easy to understand?  Yes  No

Did we tell you everything you needed to know about how to get a password?  Yes  No

Was it easy to use our password services?  Yes  No

Will you continue doing business with us online based on your experience today?  Yes  No

#### Feedback

If you answered "No" to any of these questions and need to tell us more, please enter your feedback and share your thoughts. Additionally, please tell us which online service you were using.

Thank you for responding!

[Submit](#)



**Privacy Act**

The Privacy Act requires us to notify you that we are authorized to collect this information by section 702 of the Social Security Act. You do not have to provide the information requested. However, the data you provide will allow the Social Security Administration to improve our web site design and better serve you in the future. This survey is completely anonymous.

---

**Paperwork Reduction Act**

This information collection meets the clearance requirements of 44 U.S.C. § 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget (OMB) control number. We estimate that it will take about 3 minutes to read the instructions, gather the facts, and answer the questions. You may send comments on our time estimate above to: SSA, 6401 Security Blvd, Baltimore, MD 21235-6401. **Send only comments relating to our time estimate to this address, not the completed form.**

The OMB control number for this password services application is 0960-0632; expiration date 10/31/2009.

---

**If you need immediate assistance:**

You can call us Monday through Friday, 7:00 AM - 7:00 PM at **1-800-772-1213**

If you are deaf or hard-of-hearing, call our toll-free TTY number: **1-800-326-0778**

---

**If you need to visit your local Social Security office:**

You can get directions and a map to your local Social Security office by visiting the [Field Office Locator](#).

---

**If you are outside the United States:**

Contact your nearest Social Security office, or [U.S. Embassy or Consulate](#), or the [Veterans Affairs Regional Office \(VARO\) in the Philippines](#)

The screenshot shows a Microsoft Internet Explorer browser window displaying a page from Social Security Online Services. The browser's address bar shows the URL: [http://es.be.ssa.gov/epages/PPW\\_Aug\\_2006/msg100.html](http://es.be.ssa.gov/epages/PPW_Aug_2006/msg100.html). The page title is "Your PRC Has Been Mailed". The main content area features the Social Security Administration logo and the following text:

**Your PRC Has Been Mailed**

Your temporary Password Request Code (PRC) has been mailed

**It could take as long as 15 days to receive your PRC in the mail after you:**

- Request a temporary Password Request Code (PRC), or
- Receive your benefit award notice (if you said yes when asked about getting a password).

**Please wait at least 15 days** and return when you have received your PRC letter.

**If you need immediate assistance:**

You may call us Monday through Friday, 7:00 AM - 7:00 PM at **1-800-772-1213**

If you are deaf or hard-of-hearing, call our toll-free TTY number: **1-800-325-0778**

[Return to Online Services](#)

The browser's status bar at the bottom shows "Done" and "Local Intranet".

The screenshot shows a Microsoft Internet Explorer browser window. The title bar reads "We Are Unable To Process Your Request - Microsoft Internet Explorer provided by IP 6.0 SP1 - Alpha 01". The address bar contains the URL "http://es.ba.ssa.gov/appages/PPW\_Aug\_2006/mog104.html". The page content features the "Social Security Online" logo and a heading "We Are Unable To Process Your Request". Below the heading, the text states: "If you would like to request another PRC, please contact Social Security and speak with a representative." To the left, a section titled "If you need immediate assistance:" is partially visible. The main text provides contact information: "You may call us Monday through Friday, 7:00 AM - 7:00 PM at 1-800-772-1213" and "If you are deaf or hard-of-hearing, call our toll-free TTY number 1-800-325-0778". A button labeled "Return to Online Services" is located at the bottom of the message. The browser's status bar at the bottom shows "Done" and "Local intranet".

**We Are Unable To Process Your Request**

We are sorry but this service is not available to you. Please contact Social Security and speak with a representative.

Select "Return to Online Services" for other things you may be able to do.

Select "Log Out" if you are done.

You may call us Monday through Friday, 7:00 AM - 7:00 PM at **1-800-772-1213**

If you are deaf or hard-of-hearing, call our toll-free TTY number: **1-800-325-0778**

You can get directions and a map to your local Social Security office by visiting the [Field Office Locator](#).

Contact your nearest Social Security office, or [U.S. Embassy or Consulate](#), or the [Veterans Affairs Regional Office \(VARO\) in the Philippines](#).

[Return to Online Services](#)

[Log Out](#)

The screenshot shows a Microsoft Internet Explorer browser window. The title bar reads "We Are Unable To Process Your Request At This Time - Microsoft Internet Explorer provided by H&A SPI - Alpha C1". The address bar contains the URL "http://es.be.ssa.gov/appages/ACL/msg027.html". The browser's menu bar includes "File", "Edit", "View", "Favorites", "Tools", and "Help". The toolbar contains icons for Back, Forward, Stop, Refresh, Home, Search, Favorites, Print, and other standard browser functions. Below the toolbar, the page content is displayed. At the top of the page, it says "Social Security Online Services" with the URL "www.ssa.gov/online/ssas027.html". The main heading is "We Are Unable To Process Your Request At This Time" accompanied by a Social Security Administration logo. The text below explains the error and provides instructions for users who need immediate assistance, those who need to visit a local office, and those who are outside the United States. A "Return to Online Services" button is located at the bottom of the message. The browser's status bar at the bottom shows "Done" and "Local intranet".

**We Are Unable To Process Your Request At This Time**

We are sorry for the inconvenience, but we cannot process your request at this time.

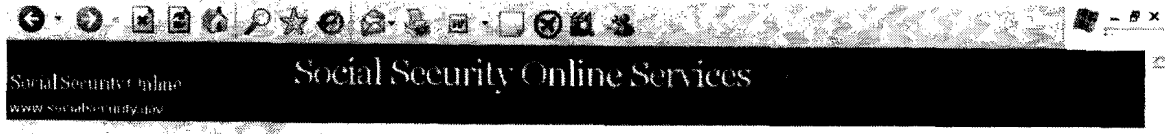
If you still wish to make your request, you may try again later or contact a Social Security representative.

**If you need immediate assistance:**  
You may call us Monday through Friday, 7:00 AM - 7:00 PM at **1-800-772-1213**.  
If you are deaf or hard-of-hearing, call our toll-free TTY number: **1-800-325-0778**.

**If you need to visit your local Social Security office:**  
You can get directions and a map to your local Social Security office by visiting the [Field Office Locator](#).

**If you are outside the United States:**  
Contact your nearest Social Security office, or [U.S. Embassy or Consulate](#) or the [Veterans Affairs Regional Office \(VARO\)](#) in the Philippines.

[Return to Online Services](#)



 **Acknowledgement For Online Services**

**IMPORTANT:** You can use this website to gain access to your personal information. If you are acting on behalf of another person, or if you are a Representative Payee, you cannot use this online service and should contact a Social Security representative.

Any person who knowingly and willingly makes any representation

- 1 that is false to obtain information from Social Security records, and/or
- 2 that is intended to deceive the Social Security Administration as to the true identity of the individual,

could be punished by a fine or imprisonment, or both. The OMB control number for this form is 0960-0632; expiration date 10/31/2009.

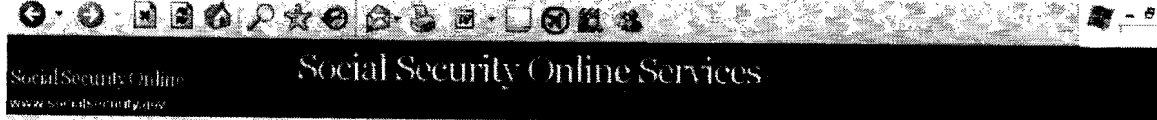
**I have read and agreed to the above statement. I am the individual whose personal information I am requesting.**

**If you need immediate assistance:**

You may call us Monday through Friday, 7:00 AM - 7:00 PM at **1-800-772-1213**

If you are deaf or hard-of-hearing, call our toll-free TTY number: **1-800-326-0778**





 **About Password Services**

Social Security provides this website for your convenience.

**Limitations:**

- This website can be used to get a password for online and automated telephone service access to your personal account. **If you are a representative payee** for another person you cannot get a password to access their information.
- For security reasons, there are time limits for your work on each page. You will receive a warning after 25 minutes, and you will be able to extend your time on the page. After the third warning on a page, you must move to another page or your time will run out and your work on that page will be lost. If you have turned JavaScript off in your browser, you will not receive these warnings. After spending 30 minutes on a page, you must move to another page or you will be logged out.

**Do not use the Back button on your browser to move backward. Use the Prior Page button instead.**

**Do not use the Enter key to move around in the form. Use the Continue button instead.**

Special Instructions for People Who Are Blind

**The Privacy Act Statement:**

Social Security is allowed to collect the facts on this form under Section 205 of the Social Security Act. We need these facts to quickly identify who you are and provide the information you requested. Giving us these facts is voluntary. However, without them we may not be able to give you the information that you want. The Social Security Administration will not use the information for any other purpose.

See Revised Privacy Act Statement Attached

**Paperwork Reduction Act:**

This information collection meets the clearance requirements of 44 U.S.C. § 3507, as amended by section 2 of the **Paperwork Reduction Act of 1996**. You do not need to answer these questions unless we display a valid Office of Management and Budget (OMB) control number. The OMB control number for this form is 0960-0632, expiration date 10/31/2009. We estimate that it will take about 2 ½ minutes to read the instructions, gather the necessary facts, and answer the questions. You may send comments on our time estimate to: SSA, 6401 Security Blvd, Baltimore, MD 21235-6401. **Send only comments on our time estimate to this address, not the completed form.**



 **Password Services**

The Social Security Administration can issue you a permanent password to access, review or change your personal information either online or by using our automated telephone service.

**Requesting and creating a permanent password involves a 3 step process.**

**If you recently filed for benefits:**

And said "Yes" when asked about getting a password, **Skip Step 1.** We will automatically mail you a temporary Password Request Code (PRC) letter.

**For all other password requests:**

**Step 1: You need to get a temporary Password Request Code (PRC)** which will be mailed to the address we have on record for you. Your PRC will be used to create your permanent password.

[Get a Temporary Password Request Code](#)

**Step 2:** Wait to receive your PRC letter in the mail. **It could take as long as 15 days to receive your PRC,** after you request it, or after you receive your benefits award notice (if you recently filed for benefits).

**Step 3: Create your permanent password** by providing additional information and using your PRC, which you received in the mail.

[Create Your Permanent Password](#)

**You are limited to three PRC requests per year.**

**If you need to change your permanent password:**

If you know your current permanent password, you can change it here. If you have forgotten it, you must get a new PRC.

[Change Your Password](#)

**If you do not want electronic access to your personal information:**

Selecting "Block Electronic Access" will block all online and automated telephone service access to your personal information.

[Block Electronic Access](#)

[Exit](#)



Information We Need - Microsoft Internet Explorer provided by IE 6.0 SP1 - Alpha 03

File Edit View Favorites Tools Help

Address <http://es.ba.ssa.gov/appages/ACL/iba001.htm>

Google

Social Security Online  
www.socialsecurity.gov

### Social Security Online Services

**Information We Need**

Please provide the following information:

**Enter your full name:**

First name, middle initial, if any, last name, Suffix, if any

**Other last name:**

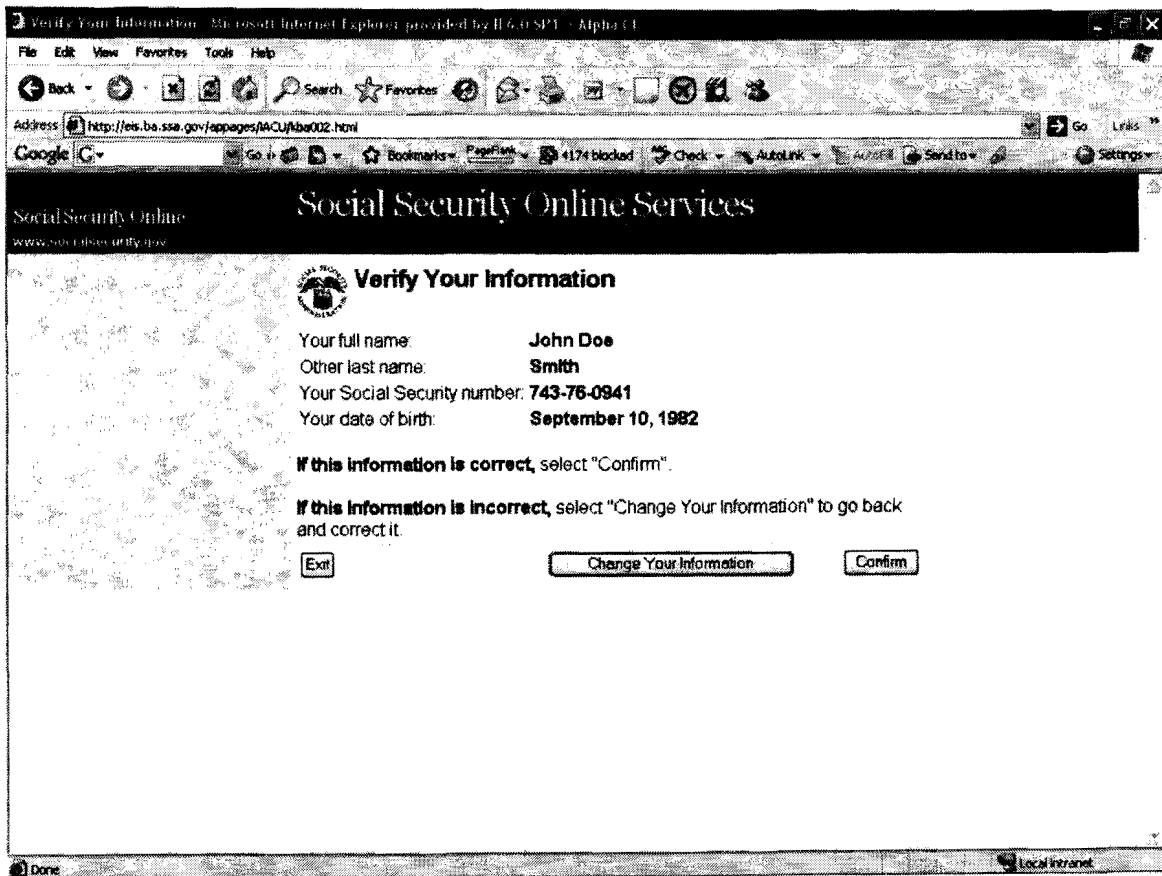
For example, your name as shown on a recent letter from Social Security or your maiden name


**Enter Your Social Security number:**

Enter numbers without dashes, for example, 123456789

**Select your date of birth:**

Done Local Intranet






Social Security Online  
www.socialsecurity.gov

### Social Security Online Services

#### Create Your Permanent Password

 Thank you, **JOHN DOE**, you are almost finished getting permanent password access to your personal information. Refer to the temporary Password Request Code (PRC) letter you received in the mail.

**Enter your 8-digit PRC in the space below, and select "Continue" to create your permanent password.**

Enter your 8-digit PRC:


---

**If you do not have your PRC:** It could take as long as 15 days to receive your PRC in the mail after you:

- Request a temporary Password Request Code (PRC), or
- Receive your benefit award notice (if you said yes when asked about getting a password).

**If it has not been at least 15 days,** select "Exit" and return when you receive your PRC letter.

**If it has been more than 15 days** since you requested a PRC or received your benefit award notice, select "Get a Temporary Password Request Code" to request another PRC. You are limited to three PRC requests per year.





Social Security Online  
www.socialsecurity.gov

## Social Security Online Services



### Create Your Permanent Password - Choose Your Password

Choose a new 7 digit password. Use 7 numbers that are meaningful to you to help you remember.

**Helpful hints for choosing a password:**

- Use 7 numbers only.
- Use a number that is meaningful to you so that you will remember it.

**Do NOT choose a password containing:**

- part of your Social Security number,
- a series of numbers that would be easy to guess: 1234567 or 7654321;
- a series of the same numbers: 2222222 or 3333333; or
- your temporary Password Request Code (PRC).

**Do NOT use a password others might associate with your:**

- telephone number,
- birthday or your child's birthday,
- license plate number, or
- street address number or zip code.

Enter your permanent password:

Enter 7 numbers only

Enter your permanent password again:

Enter 7 numbers only

Exit

Continue

Done

Local intranet





**Password Services Survey**

We would like to know what you think of this online service. Please take a minute and complete our survey below. If you prefer, you can skip this survey and continue on to other tasks.

Skip Survey and Continue

Was it easy to find our password services?  Yes  No

Was it easy to understand what information you needed to provide?  Yes  No

Were the instructions easy to understand?  Yes  No

Did we tell you everything you needed to know about how to get a password?  Yes  No

Was it easy to use our password services?  Yes  No

Will you continue doing business with us online based on your experience today?  Yes  No

**Feedback**

If you answered "No" to any of these questions and need to tell us more, please enter your feedback and share your thoughts. Additionally, please tell us which online service you were using.

Thank you for responding!

Submit

**Privacy Act**

The Privacy Act requires us to notify you that we are authorized to collect this information by section 702 of the Social Security Act. You do not have to provide the information requested. However, the data you provide will allow the Social Security Administration to improve our web site design and better serve you in the future. This survey is completely anonymous.

**Paperwork Reduction Act**

This information collection meets the clearance requirements of 44 U.S.C. § 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget (OMB) control number. We estimate that it will take about 3 minutes to read the instructions, gather the facts, and answer the questions. You may send comments on our time estimate above to: SSA, 6401 Security Blvd, Baltimore, MD 21235-6401. **Send only comments relating to our time estimate to this address, not the completed form.**

The OMB control number for this password services application is 0960-0632, expiration date 10/31/2009.

**If you need immediate assistance:**

You can call us Monday through Friday, 7:00 AM - 7:00 PM at **1-800-772-1213**

If you are deaf or hard-of-hearing, call our toll-free TTY number: **1-800-325-0778**

**If you need to visit your local Social Security office:**


You can get directions and a map to your local Social Security office by visiting the [Field Office Locator](#).

**If you are outside the United States:**

Contact your nearest Social Security office, or [U.S. Embassy or Consulate](#), or the [Veterans Affairs Regional Office \(VARO\) in the Philippines](#).


Done

Local Intranet



Social Security Online  
www.socialsecurity.gov

## Social Security Online Services

 **You Have Not Requested A Temporary Password Request Code (PRC)**

Thank you, **JOHN DOE**. According to our records you have not requested a temporary Password Request Code (PRC).

**Requesting and creating a permanent password involves a 3 step process.**

**Step 1:** You need to get a temporary Password Request Code (PRC) which will be mailed to the address we have on record for you. Your PRC will be used to create a Permanent Password.

**Step 2:** Wait to receive your PRC letter in the mail. **It could take as long as 15 days to receive your PRC**, after you request it, or after you receive your benefit award notice (if you recently filed for benefits).

**Step 3:** **Create your permanent password** by providing additional information and using your PRC, which you received in the mail.

[Get a Temporary Password Request Code](#)

You may call us Monday through Friday, 7:00 AM - 7:00 PM at  
**1-800-772-1213**

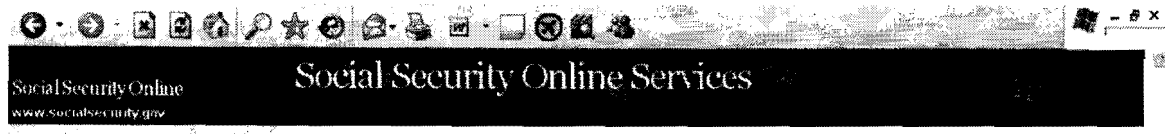
If you are deaf or hard-of-hearing, call our toll-free TTY number.  
**1-800-325-0778**

[Return to Online Services](#)

**If you need immediate assistance:**

Done Local Internet





 **We Are Unable To Process Your Request**

We are sorry but this service is not available to you. Please contact Social Security and speak with a representative.

Select "Return to Online Services" for other things you may be able to do.

Select "Log Out" if you are done.

**If you need immediate assistance:**

You may call us Monday through Friday, 7:00 AM - 7:00 PM at **1-800-772-1213**

If you are deaf or hard-of-hearing, call our toll-free TTY number: **1-800-325-0778**

**If you need to visit your local Social Security office:**

You can get directions and a map to your local Social Security office by visiting the [Field Office Locator](#).


**If you are outside the United States:**

Contact your nearest Social Security office, or [U.S. Embassy or Consulate](#), or the [Veterans Affairs Regional Office \(VARO\) in the Philippines](#).

[Return to Online Services](#)

[Log Out](#)






Social Security Online  
www.socialsecurity.gov

### Social Security Online Services

#### Information We Need

 **Attention: We cannot match the information that you provided.**

We are sorry for the inconvenience, but we cannot match the information you have provided with our records. If you have received more than one PRC letter, use the letter with the most recent date.

If you requested a PRC within the past 15 days and it has not arrived in the mail, please wait until you receive it before you try to create your permanent password.

Select **"Try Again"** and carefully review the information you are providing.

If the information you have provided is correct, then it may be necessary to contact a Social Security representative and correct your Social Security record.

You may call us Monday through Friday, 7:00 AM - 7:00 PM at:  
**1-800-772-1213**

If you are deaf or hard-of-hearing, call our toll-free TTY number:  
**1-800-325-0778**

You can get directions and a map to your local Social Security office by visiting the [Field Office Locator](#).

Contact your nearest Social Security office, or [U.S. Embassy or Consulate](#) or the [Veterans Affairs Regional Office \(VARO\) in the Philippines](#).

**If you need immediate assistance:**

**If you need to visit your local Social Security office:**

**If you are outside the United States:**

Done Local intranet



Social Security Online  
www.socialsecurity.gov

## Social Security Online Services

### Your PRC Has Been Suspended

We tried three times to match the information you provided with our records, but they do not match.

For your security, we have suspended your ability to use Password Services to access your personal information. Please contact Social Security and speak with a representative.

**This does not affect your benefits.**

**If you need immediate assistance:**

**If you need to visit your local Social Security office:**

**If you are outside the United States:**


You may call us Monday through Friday, 7:00 AM - 7:00 PM at **1-800-772-1213**

If you are deaf or hard-of-hearing, call our toll-free TTY number: **1-800-325-0778**

You can get directions and a map to your local Social Security office by visiting the [Field Office Locator](#).

Contact your nearest Social Security office, or [U.S. Embassy or Consulate](#) or the [Veterans Affairs Regional Office \(VARO\) in the Philippines](#).

[Return to Online Services](#)



Social Security Online  
www.socialsecurity.gov

## Social Security Online Services

### Your PRC Has Been Suspended

We are sorry for the inconvenience but we are unable to process your request.  
Please contact Social Security and speak with a representative.

**This does not affect your benefits.**

If you need immediate assistance:

You may call us Monday through Friday, 7:00 AM - 7:00 PM at  
**1-800-772-1213**

If you are deaf or hard-of-hearing, call our toll-free TTY number:  
**1-800-325-0778**

If you need to visit your local Social Security office:

You can get directions and a map to your local Social Security office by visiting the [Field Office Locator](#).

If you are outside the United States:

Contact your nearest Social Security office, or [U.S. Embassy or Consulate](#) or the [Veterans Affairs Regional Office \(VARO\)](#) in the Philippines.

[Return to Online Services](#)

Done Local Internet



## Your Temporary Password Request Code (PRC) Has Expired

If you wish to use a password to access your personal information, you need to request a new temporary Password Request Code (PRC). When you receive your PRC letter, please create your permanent password before the expiration date in the letter.


[Get a Temporary Password Request Code](#)

You may call us Monday through Friday, 7:00 AM - 7:00 PM at  
**1-800-772-1213**

If you are deaf or hard-of-hearing, call our toll-free TTY number:  
**1-800-325-0778**

[Return to Online Services](#)

**If you need immediate assistance:**



Social Security Online  
www.socialsecurity.gov

## Social Security Online Services

### Your Permanent Password Has Already Been Created

We already have a password on file for you to access your personal information. If you have lost or forgotten your password, you need to get a new temporary Password Request Code (PRC).

[Get a Temporary Password Request Code](#)

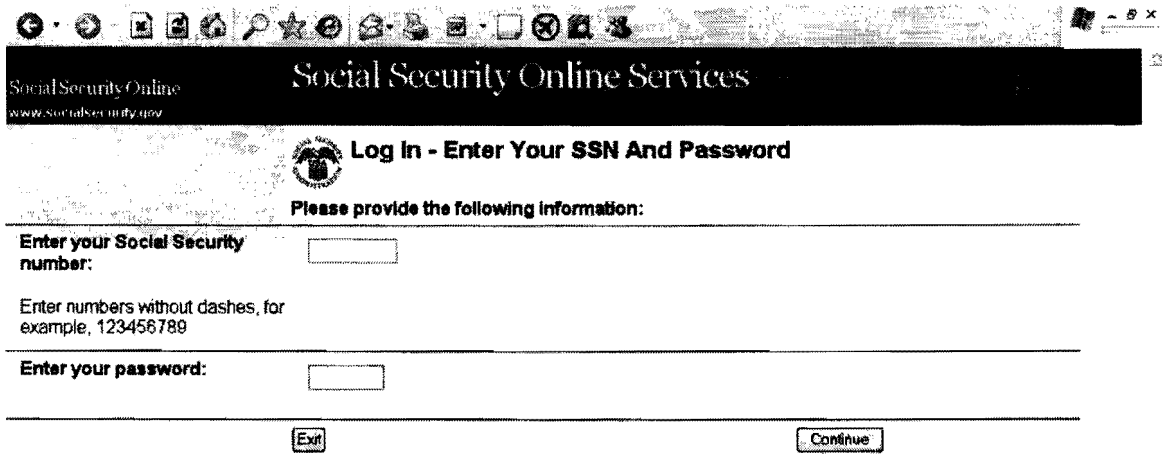
You may call us Monday through Friday, 7:00 AM - 7:00 PM at  
**1-800-772-1213**

If you are deaf or hard-of-hearing, call our toll-free TTY number:  
**1-800-325-0778**

[Return to Online Services](#)

**If you need immediate assistance:**

Done Local Intranet



The screenshot shows a web browser window with a toolbar at the top. The page title is "Social Security Online Services" and the URL is "www.socialsecurity.gov". The main heading is "Log In - Enter Your SSN And Password". Below this, it says "Please provide the following information:". There are two input fields: "Enter your Social Security number:" and "Enter your password:". A note below the first field says "Enter numbers without dashes, for example, 123456789". At the bottom of the form area, there are two buttons: "Exit" and "Continue".

Social Security Online  
www.socialsecurity.gov

## Social Security Online Services

### Log In - Enter Your SSN And Password

Please provide the following information:

Enter your Social Security number:

Enter numbers without dashes, for example, 123456789

Enter your password:

What You Can Do Now - Microsoft Internet Explorer provided by IT 6.0 SP1 - Alpha 01

File Edit View Favorites Tools Help

Address <http://es.be.ssa.gov/appages/ACU/lap001.html>

Google

Social Security Online  
www.socialsecurity.gov

## Social Security Online Services

### What You Can Do Now

**JEREMY L TITUS**, you are currently logged in to do business with Social Security online. For your security, please **log out and close all Internet windows** when you are finished.

[Log Out](#)

**You can also:**

- [Return to Social Security Online Claims & Services for other services](#)
- [Go to the Social Security Home Page](#)

For your security, please **log out and close all Internet windows** when you are finished

**While you are logged in, the following services are available:**

- [Check your benefits and information](#) You can see the contact, direct deposit, Medicare and payment information we have for you.
- [Change your address or telephone number](#)
- [Request or change your direct deposit](#)
- [Change your password](#)

**By providing additional information, the following services are available:**


- [Get a replacement Medicare card](#) You can request a replacement card online and receive it in about 30 days.
- [Request a Proof of Income letter](#) You can request a letter that verifies your Social Security information and receive it in about 10 days.
- [Block electronic access to your personal information](#) You can block all online and automated telephone access to your Social Security personal information.

For your security, please **log out and close all Internet windows** when you are finished

[Log Out](#)

Done Local intranet





Social Security Online  
www.socialsecurity.gov

## Social Security Online Services

### Change Your Permanent Password - Choose Your New Password

Choose a new 7 digit password. Use 7 numbers that are meaningful to you to help you remember.

**Helpful Hints for Choosing a password:**

- Use 7 numbers only.
- Use a number that is meaningful to you so that you will remember it.

**Do NOT choose a password containing:**

- part of your Social Security number,
- a series of numbers that would be easy to guess: 1234567 or 7654321;
- a series of the same numbers: 2222222 or 3333333; or
- your temporary Password Request Code (PRC).

**Do NOT use a password others might associate with you:**

- telephone number,
- birthday or your child's birthday,
- license plate number, or
- street address number or zip code.

---

Enter your current permanent password:

---

Enter your new permanent password:

---

Enter your new permanent password again:

---

Done Local intranet

Social Security Online  
www.SocialSecurity.gov

## Social Security Online Services

### Change Your Permanent Password - Confirmation

You have successfully changed your permanent password for your Social Security account.

**Your password is the key to your personal information. Guard it carefully.**

- Do NOT put it where others can see it.
- Do NOT store it with other personal information, like your Social Security number.
- Do NOT give it to anyone else.

**Social Security employees will never ask for your password.**

With a permanent password, you can review or change your information either online or by using our automated telephone service.

[Log Out](#) [Continue](#)

Done Local intranet

Social Security Online  
www.socialsecurity.gov

Social Security Online Services



**Password Services Survey**

We would like to know what you think of this online service. Please take a minute and complete our survey below. If you prefer, you can skip this survey and continue on to other tasks.

Skip Survey and Continue

Was it easy to find our password services?  Yes  No

Was it easy to understand what information you needed to provide?  Yes  No

Were the instructions easy to understand?  Yes  No

Did we tell you everything you needed to know about how to get a password?  Yes  No

Was it easy to use our password services?  Yes  No

Will you continue doing business with us online based on your experience today?  Yes  No

**Feedback**

If you answered "No" to any of these questions and need to tell us more, please enter your feedback and share your thoughts. Additionally, please tell us which online service you were using.

Thank you for responding!

Submit

**Privacy Act**

The Privacy Act requires us to notify you that we are authorized to collect this information by section 702 of the Social Security Act. You do not have to provide the information requested. However, the data you provide will allow the Social Security Administration to improve our web site design and better serve you in the future. This survey is completely anonymous.

**Paperwork Reduction Act**

This information collection meets the clearance requirements of 44 U.S.C. § 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget (OMB) control number. We estimate that it will take about 3 minutes to read the instructions, gather the facts, and answer the questions. You may send comments on our time estimate above to: SSA, 6401 Security Blvd, Baltimore, MD 21235-6401. **Send only comments relating to our time estimate to this address, not the completed form.**

The OMB control number for this password services application is 0960-0632; expiration date 10/31/2009.

**If you need immediate assistance:**

You can call us Monday through Friday, 7:00 AM - 7:00 PM at **1-800-772-1213**

If you are deaf or hard-of-hearing, call our toll-free TTY number, **1-800-326-0778**

**If you need to visit your local Social Security office:**

You can get directions and a map to your local Social Security office by visiting the [Field Office Locator](#).

**If you are outside the United States:**

Contact your nearest Social Security office, or [U.S. Embassy or Consulate](#), or the [Veterans Affairs Regional Office \(VARO\) in the Philippines](#).





 **We Are Unable To Process Your Request**

We are sorry for the inconvenience, but we cannot match the information you have provided with our records.

If the information you have provided is correct, then it may be necessary to contact a Social Security representative and correct your Social Security record.

You may call us Monday through Friday 7:00 AM - 7:00 PM at **1-800-772-1213**

If you are deaf or hard-of-hearing, call our toll-free TTY number: **1-800-325-0778**

**If you need immediate assistance:**

**If you need to visit your local Social Security office:**

You can get directions and a map to your local Social Security office by visiting the [Field Office Locator](#).

**If you are outside the United States:**

Contact your nearest Social Security office, or [U.S. Embassy or Consulate](#), or the [Veterans Affairs Regional Office \(VARO\) in the Philippines](#).

[Return to Online Services](#)





**We Are Unable To Process Your Request**

We are sorry but this service is not available to you. Please contact Social Security and speak with a representative.

Select "Return to Online Services" for other things you may be able to do.

Select "Log Out" if you are done.

You may call us Monday through Friday, 7:00 AM - 7:00 PM at  
**1-800-772-1213**

If you are deaf or hard-of-hearing, call our toll-free TTY number:  
**1-800-325-0778**

**If you need immediate assistance:**

**If you need to visit your local Social Security office:**

**If you are outside the United States:**

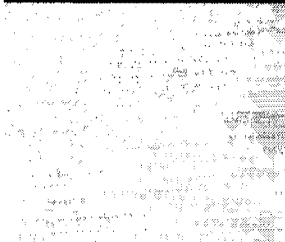
You can get directions and a map to your local Social Security office by visiting the [Field Office Locator](#).

Contact your nearest Social Security office, or [U.S. Embassy or Consulate](#), or the [Veterans Affairs Regional Office \(VARO\) in the Philippines](#).

[Return to Online Services](#)

[Log Out](#)

Social Security Online Services



Block Electronic Access

If you block access to your personal information, no one, including you, will be able to see or change your personal information online or by using our automated telephone service.

If you decide you want electronic access in the future, you will need to contact Social Security.

To block electronic access to your personal information, select "Continue."

Exit

Continue

Social Security Online Services



Acknowledgement For Online Services

IMPORTANT: You can use this website to gain access to your personal information. If you are acting on behalf of another person, or if you are a Representative Payee, you cannot use this online service and should contact a Social Security representative.

Any person who knowingly and willingly makes any representation

- 1. that is false to obtain information from Social Security records, and/or

Any person who knowingly and willingly makes any representation

- 1. that is false to obtain information from Social Security records, and/or for this form is 0960-0596; expiration date 09/30/2009

I have read and agreed to the above statement. I am the individual whose personal information I am requesting.

I Agree

Exit


If you need immediate assistance:

You may call us Monday through Friday, 7:00 AM - 7:00 PM at 1-800-772-1213

If you are deaf or hard-of-hearing, call our toll-free TTY number: 1-800-325-0778

Social Security Online  
www.socialsecurity.gov

Social Security Online Services

 **Information We Need**

Please provide the following information:

---

**Enter your Social Security number:**

Enter numbers without dashes, for example, 123456789


---

**Select your date of birth:**

---

Social Security Online  
www.socialsecurity.gov

Social Security Online Services

 **Block Electronic Access - Are You Sure?**

**Are you sure you want to block all electronic access to your personal information** online or by using our automated telephone service?

If you decide you want electronic access in the future, you will need to contact Social Security.



Social Security Online **Social Security Online Services**  
www.ssa.gov/ssa/ssonline



**Block Electronic Access - Confirmation**

You have successfully blocked all online and automated telephone service access to your personal information.

Electronic access to your personal information will remain blocked until you call us or visit a Social Security office and request that access to your information be unblocked.

[Exit](#)



Social Security Online  
www.socialsecurity.gov

## Social Security Online Services



### Acknowledgement For Online Services

**IMPORTANT:** You can use this website to gain access to your personal information. If you are acting on behalf of another person, or if you are a Representative Payee, you cannot use this online service and should contact a Social Security representative.

Any person who knowingly and willingly makes any representation

1. that is false to obtain information from Social Security records, and/or
2. that is intended to deceive the Social Security Administration as to the true identity of the individual,

could be punished by a fine or imprisonment, or both. The OMB control number for this form is 0960-0632; expiration date 10/31/2009.

**I have read and agreed to the above statement. I am the individual whose personal information I am requesting.**

**If you need immediate assistance:**

You may call us Monday through Friday, 7:00 AM - 7:00 PM at  
**1-800-772-1213**

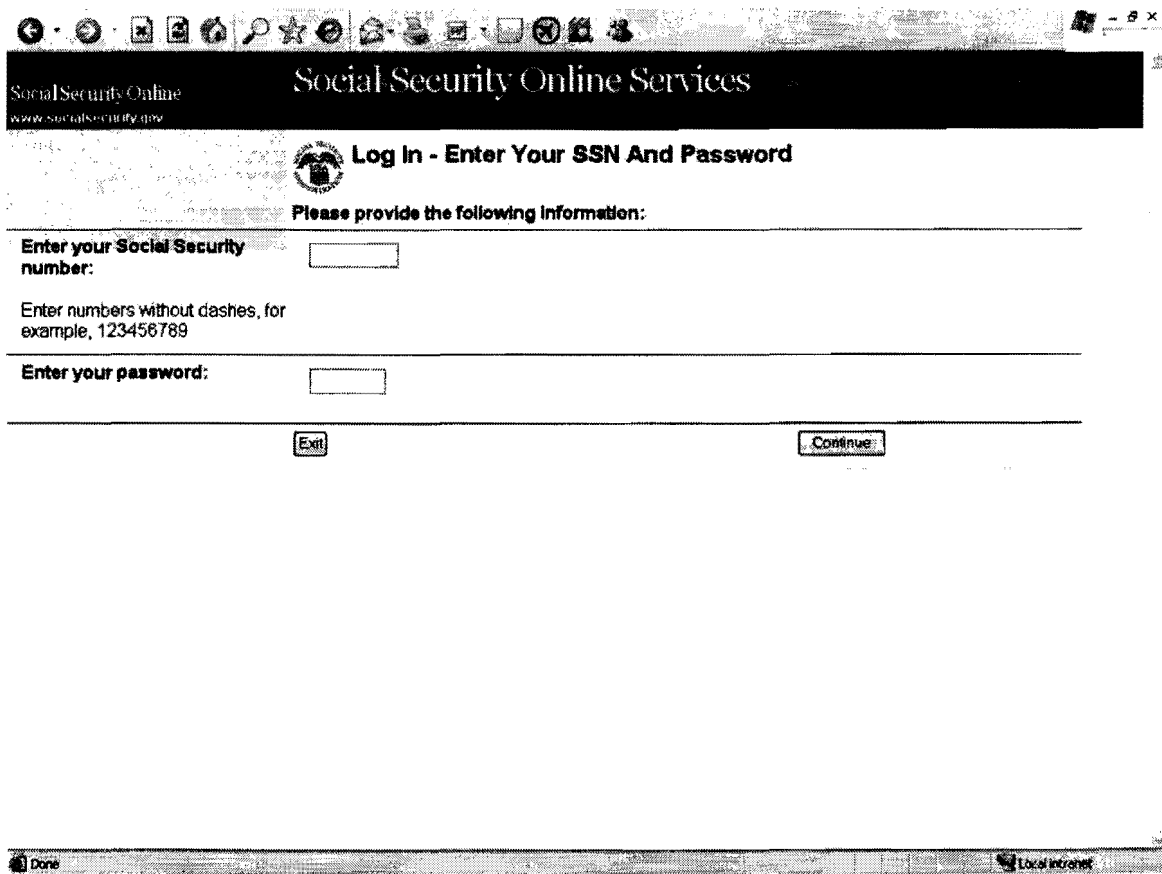
If you are deaf or hard-of-hearing, call our toll-free TTY number:  
**1-800-325-0778**

[FIRSTGov](#)

[Privacy Policy](#) | [Website Policies & Other Important Information](#) | [Site Map](#)

[Need Larger Text?](#)





The image is a screenshot of a web browser window displaying the Social Security Online Services login page. The browser's address bar shows the URL www.socialsecurity.gov. The page title is "Social Security Online Services". The main heading is "Log In - Enter Your SSN And Password". Below the heading, there is a prompt: "Please provide the following information:". There are two input fields: "Enter your Social Security number:" and "Enter your password:". The Social Security number field has a small instruction below it: "Enter numbers without dashes, for example, 123456789". At the bottom of the form, there are two buttons: "Exit" and "Continue". The browser's status bar at the bottom shows "Done" and "Local intranet".

Social Security Online  
www.socialsecurity.gov

## Social Security Online Services

### Log In - Enter Your SSN And Password

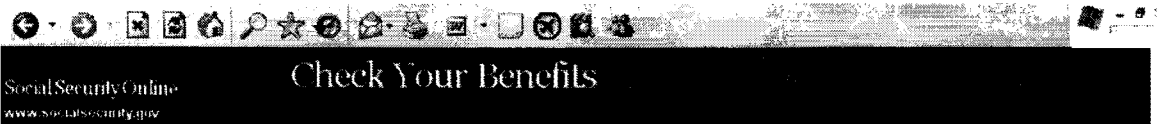
Please provide the following information:

Enter your Social Security number:

Enter numbers without dashes, for example, 123456789

Enter your password:

Done Local intranet



### About Check Your Benefits

Social Security provides this website for your convenience.

**Limitations:**

- This web site can be used to Check Your Benefits. **If you are a representative payee** for another person you cannot access their information.
- For security reasons, there are time limits for your work on each page. You will receive a warning after 25 minutes, and you will be able to extend your time on the page. After the third warning on a page, you must move to another page or your time will run out, and your work on that page will be lost. If you have turned your JavaScript off in your browser, you will not receive these warnings. After spending 30 minutes on a page, you must move to another page or you will be logged out.

**Do not use the Back Button on your browser to move backward. Use the Prior Page button instead.**

**Do not use the Enter key to move around in the form. Use the Continue button instead.**


Special Instructions for People Who Are Blind

**Paperwork Reduction Act:**

This information collection meets the clearance requirements of 44 U.S.C. § 3507, as amended by section 2 of the **Paperwork Reduction Act of 1996**. You do not need to answer these questions unless we display a valid Office of Management and Budget (OMB) control number. The OMB control number for this form is 0960-0632, expiration date 10/31/2009. We estimate that it will take about 1 ½ minutes to read the instructions, gather the necessary facts, and answer the questions. You may send comments on our time estimate above to: SSA, 6401 Security Blvd, Baltimore, MD 21235-6401. **Send only comments on our time estimate to this address, not the completed form.**



Social Security Online  
www.socialsecurity.gov

 **Check Your Benefits**

Welcome. This website allows you to see your basic benefit information for Social Security and Supplemental Security Income (SSI). Select any of the choices below to see your current information according to Social Security and SSI records.

**Select the information you would like to see:**

Your name, date of birth, current address, telephone number and local Social Security office:

[Identification and Contact Information](#)

Your direct deposit and financial institution information:

[Direct Deposit Information](#)

Your Medicare, Part A, Part B, Medicare Advantage and Prescription Drug Coverage information:

[Medicare Information](#)

Your benefit type, payment amount and when your payments are made:

[Payment Information](#)

The total amount of any overpayment and your monthly withholding:

[Overpayment Information](#)

**For other transactions:**

For other transactions or to make changes to your record, you can return to [Online Services](#).

[Exit](#) [Log Out](#)



Social Security Online  
www.socialsecurity.gov

# Check Your Benefits

[My Contact](#) | [Direct Deposit](#) | [Medicare](#) | [Payments](#) | [Overpayments](#)



## Your Identification and Contact Information

If you have recently changed your information, it may take several days for changes to appear on this web site.

### Our Social Security records show:

Your full name is: **JOSEPH N HART**

Your date of birth is: **March 11, 1917**

Your current mailing address is: **JOSEPH N HART  
RT 1 BOX 162  
HEARNE TX  
77859 - 9711**

Your current telephone number is: **(409) 279 - 5910**

Your local Social Security office is located at: **SOCIAL SECURITY**

### If you would like to make changes to the information we are showing:

You can change your Social Security mailing address and/or phone number online by selecting:

[Change Address and/or Phone Number](#)

### If you need immediate assistance:

You may call us Monday through Friday, 7:00 AM - 7:00 PM at **1-800-772-1213**

If you are deaf or hard-of-hearing, call our toll-free TTY number: **1-800-325-0778**

### If you need to visit your local Social Security office:

You can get directions and a map to your local Social Security office by visiting the [Field Office Locator](#).

[Exit](#) [Log Out](#)

[Return to Check Your Benefits](#)

Social Security Online  
www.socialsecurity.gov

# Check Your Benefits

[Home](#) | [Contact Us](#) | [Direct Deposit](#) | [Medicare](#) | [Payments](#) | [Overpayments](#)



## Your Direct Deposit and Financial Institution Information

If you have recently changed your information, it may take several days for changes to appear on this web site.

**Our Social Security records show:**

Your Social Security payment goes to: **FIRST VICTORIA NATIONAL BANK**

The routing number is: **111903818**

For security reasons we only show the last 4 digits of your account number.

The last 4 digits of your account number **78-7** are:

Your account type is: **Checking**

**If you would like to make changes to the information we are showing:**

You can change direct deposit for your Social Security payment or change your financial institution information online by selecting:

[Change Direct Deposit](#)

**If you need immediate assistance:**

You may call us Monday through Friday 7:00 AM - 7:00 PM at **1-800-772-1213**

If you are deaf or hard-of-hearing, call our toll-free TTY number: **1-800-325-0778**

**If you need to visit your local Social Security office:**

You can get directions and a map to your local Social Security office by visiting the [Field Office Locator](#).

[Exit](#) [Log Out](#)

[Return to Check Your Benefits](#)



Social Security Online  
www.socialsecurity.gov  
**Check Your Benefits**

- [IRB Contact](#)
- [Direct Deposit](#)
- [Medicare](#)
- [Payments](#)
- [Overpayments](#)



**Your Medicare Entitlement and Premium Information**

**If you have recently changed your information, it may take several days for changes to appear on this web site.**

**Medicare Hospital Insurance (Part A) Information:**

**You receive Medicare Part A (hospital insurance) based on your age.**  
You became entitled to Part A **March 1982**  
beginning:

**Medicare Medical Insurance (Part B) Information:**

**You receive Medicare Part B (medical insurance) based on your age.**  
You became entitled to Part B **March 1982**  
beginning:  
Your current monthly premium for Part B **\$ 93.50**  
is:  
The effective date for this Part B **October 2007**  
premium amount is:

**If you lost your Medicare card:**

You can request a new Medicare card online by selecting:

[Get Medicare Replacement Card](#)

**If you need official verification of your Medicare information:**

You can request an official verification of your entitlement information, payment amount, and Medicare information online which will be mailed to you within 7 to 10 days, by selecting:

[Get Proof of Income Letter](#)

**If you need immediate assistance:**

You may call us Monday through Friday, 7:00 AM - 7:00 PM at:  
**1-800-772-1213**

If you are deaf or hard-of-hearing, call our toll-free TTY number:  
**1-800-325-0778**

[Exit](#) [Log Out](#)

[Return to Check Your Benefits](#)





Social Security Online  
www.socialsecurity.gov

# Check Your Benefits

[Help Contact](#) | 
 [Direct Deposit](#) | 
 [Medicare](#) | 
 [Payments](#) | 
 [Overpayments](#)

## Your Payment Information

### Our Social Security records show:

Your benefit type: **Retirement**  
 Your regular monthly payments are made **3rd Wednesday of the month** on the:  
 Your current month's benefit amount is: **\$1227.60**  
 This amount does not include any deductions you have, such as Medicare Premiums or payments on money you owe us (Overpayments).  
 The last year of work you reported was: **1981**

### Cost of Living Adjustments:

Your Social Security benefit goes up each year along with the cost of living. To check the new Cost of Living Adjustments, visit [Social Security Changes](#).

### If you need official verification of your benefit information:

You can request an official verification of your entitlement information, payment amount, and Medicare information online which will be mailed to you within 7 to 10 days, by selecting:

[Get Proof of Income Letter](#)

### If you need immediate assistance:

You may call us Monday through Friday, 7:00 AM - 7:00 PM at **1-800-772-1213**

If you are deaf or hard-of-hearing, call our toll-free TTY number: **1-800-325-0778**

### If you need to visit your local Social Security office:

You can get directions and a map to your local Social Security office by visiting the [Field Office Locator](#).

[Exit](#) [Log Out](#)

[Return to Check Your Benefits](#)

Social Security Online **Check Your Benefits**  
www.socialsecurity.gov

[My Contact](#) [Direct Deposit](#) [Medicare](#) [Payments](#) [Overpayments](#)



### Your Overpayment Information

**Our Social Security records show:**

**You do not owe Social Security any money for a Social Security overpayment.**

**If you need immediate assistance:**

You may call us Monday through Friday, 7:00 AM - 7:00 PM at **1-800-772-1213**

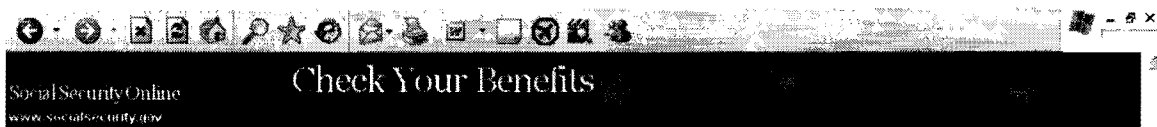
If you are deaf or hard-of-hearing, call our toll-free TTY number: **1-800-325-0778**

**If you need to visit your local Social Security office:**

You can get directions and a map to your local Social Security office by visiting the [Field Office Locator](#).

[Exit](#) [Log Out](#)

[Return to Check Your Benefits](#)



 **You Are Leaving Check Your Benefits**

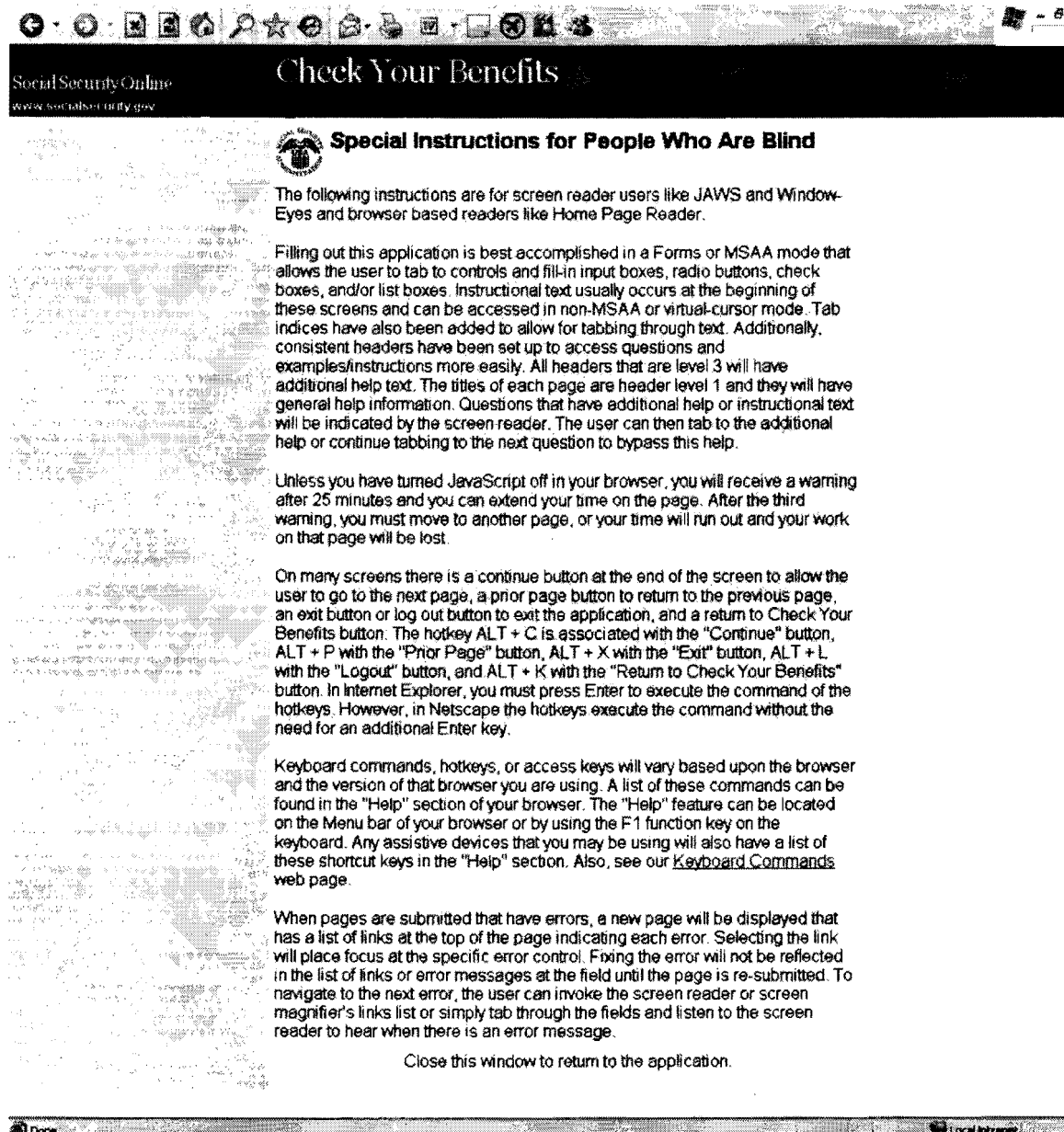
You have chosen to go to **Change Address and/or Phone Number**. When you have completed other services online, you will need to select Check Your Benefits from Online Services in order to return.

**Any changes you make to your information may take several days for changes to appear on this Web site.**

If you want to go to **Change Address and/or Phone Number**, select "Continue".

If you do not want to leave Check Your Benefits, select "Prior Page".





Social Security Online  
www.socialsecurity.gov

## Check Your Benefits

### Special Instructions for People Who Are Blind

The following instructions are for screen reader users like JAWS and Window-Eyes and browser based readers like Home Page Reader.

Filling out this application is best accomplished in a Forms or MSA mode that allows the user to tab to controls and fill-in input boxes, radio buttons, check boxes, and/or list boxes. Instructional text usually occurs at the beginning of these screens and can be accessed in non-MSAA or virtual-cursor mode. Tab indices have also been added to allow for tabbing through text. Additionally, consistent headers have been set up to access questions and examples/instructions more easily. All headers that are level 3 will have additional help text. The titles of each page are header level 1 and they will have general help information. Questions that have additional help or instructional text will be indicated by the screen reader. The user can then tab to the additional help or continue tabbing to the next question to bypass this help.

Unless you have turned JavaScript off in your browser, you will receive a warning after 25 minutes and you can extend your time on the page. After the third warning, you must move to another page, or your time will run out and your work on that page will be lost.

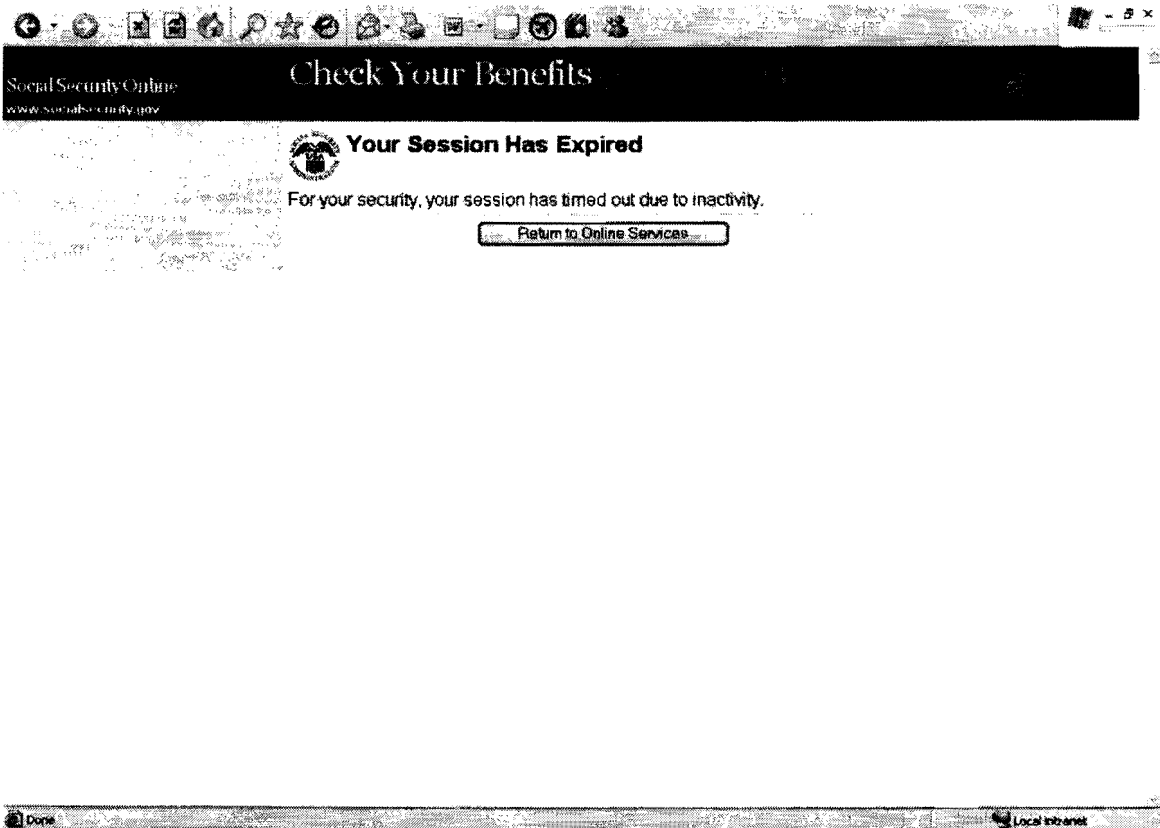
On many screens there is a continue button at the end of the screen to allow the user to go to the next page, a prior page button to return to the previous page, an exit button or log out button to exit the application, and a return to Check Your Benefits button. The hotkey ALT + C is associated with the "Continue" button, ALT + P with the "Prior Page" button, ALT + X with the "Exit" button, ALT + L with the "Logout" button, and ALT + K with the "Return to Check Your Benefits" button. In Internet Explorer, you must press Enter to execute the command of the hotkeys. However, in Netscape the hotkeys execute the command without the need for an additional Enter key.

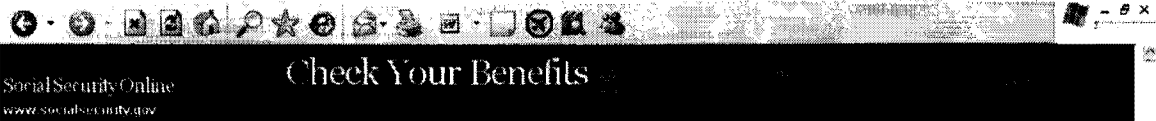
Keyboard commands, hotkeys, or access keys will vary based upon the browser and the version of that browser you are using. A list of these commands can be found in the "Help" section of your browser. The "Help" feature can be located on the Menu bar of your browser or by using the F1 function key on the keyboard. Any assistive devices that you may be using will also have a list of these shortcut keys in the "Help" section. Also, see our [Keyboard Commands](#) web page.

When pages are submitted that have errors, a new page will be displayed that has a list of links at the top of the page indicating each error. Selecting the link will place focus at the specific error control. Fixing the error will not be reflected in the list of links or error messages at the field until the page is re-submitted. To navigate to the next error, the user can invoke the screen reader or screen magnifier's links list or simply tab through the fields and listen to the screen reader to hear when there is an error message.

Close this window to return to the application.

Done Local Intranet





 **We Cannot Process Your Request at this Time**

We are sorry for the inconvenience, but we cannot process your request at this time. If you wish to make your request, you may try again later.

**If you need immediate assistance:**

You may call us Monday through Friday, 7:00 AM - 7:00 PM at:

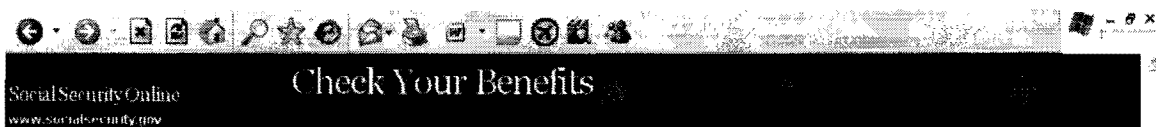
**1-800-772-1213**

If you are deaf or hard-of-hearing, call our toll-free TTY number:

**1-800-325-0778**

[Continue](#)





 **This Service Is Not Available At This Time**

This service is available during the following hours (Eastern time).

- Monday through Friday: 5:00 AM - 1:00 AM
- Saturday: 5:00 AM - 11:00 PM
- Sunday: 8:00 AM - 10:00 PM
- Holidays: 5:00 AM - 11:00 PM

[Continue](#)



The screenshot shows a web browser window with a toolbar at the top containing various icons like back, forward, home, and search. The browser's address bar shows the URL 'www.socialsecurity.gov'. The page content includes the text 'Social Security Online' and 'Check Your Benefits'. A large message reads 'We Are Processing Your Request...' with a small circular icon to its left. Below this message, it says 'Please wait a moment before selecting the Continue button.' To the right of this text is a button labeled 'Continue'. At the bottom of the browser window, the status bar shows 'Done' on the left and 'Local intranet' on the right.



Social Security Online  
www.socialsecurity.gov

# Check Your Benefits



## We Are Unable To Process Your Request

We are sorry but this service is not available to you. Please contact Social Security and speak with a representative.

Select "Return to Online Services" for other things you may be able to do.

Select "Log Out" if you are done.

You may call us Monday through Friday, 7:00 AM - 7:00 PM at:

**1-800-772-1213**

If you are deaf or hard-of-hearing, call our toll-free TTY number:

**1-800-325-0778**

**If you need immediate assistance:**

**If you need to visit your local Social Security office:**

You can get directions and a map to your local Social Security office by visiting the [Field Office Locator](#).

If you live outside the United States, see [Service Around the World](#).

[Return to Online Services](#)

[Log Out](#)

*SSA will insert the following revised Privacy Act Statement to the RISPA screens upon approval of the ICR:*

### **Privacy Act Statement**

Section 205, of the Social Security Act, as amended, authorizes us to collect this information. The information is needed to quickly ascertain and verify identity and to provide you with the requested information. Providing this information is voluntary. However, failure to provide all or part of the requested information may prevent the Social Security Administration (SSA) from providing you with the requested information.

We rarely use the information you supply for any purpose other than for ascertaining and verifying identity in order to provide you with requested information. However, we may use it for the administration and integrity of Social Security programs. We may also disclose information to another person or to another agency in accordance with approved routine uses, which include but are not limited to: (1) to enable a third party or an agency to assist Social Security in establishing rights to Social Security benefits and/or coverage; (2) to comply with Federal laws requiring the release of information from Social Security records (e.g., to the Government Accountability Office and Department of Veteran Affairs); (3) to make determinations for eligibility in similar health and income maintenance programs at the Federal, State, and local level; (4) to appropriate Federal, State and local agencies, entities and persons if there has been a breach of security to this system that would result in the a risk of harm to economic or property interests, identity theft or fraud or harm to the security or integrity of other SSA systems and such a disclosure is necessary to respond to the breach; and (5) to facilitate statistical research, audit or investigative activities necessary to assure the integrity of Social Security programs.

We may also use the information you provide in computer matching programs. Matching programs compare our records with records kept by other Federal, state or local government agencies. Information from these matching programs can be used to establish or verify a person's eligibility for Federally funded and administered benefit programs and for repayment of payments or delinquent debts under these programs.

A complete list of routine uses for this information is available in Systems of Record Notice 60-0290. The notice, additional information regarding this application , and information regarding our programs and systems, are available on-line at [www.socialsecurity.gov](http://www.socialsecurity.gov) or at your local Social Security office.