## Introduction

**\***1. Unlike some other TryMyUI studies, you will not be using a website to complete a task for this study. Instead you'll be answering survey questions.

You'll only be asked to talk aloud as you complete some of the sections, but feel free to do so at any point. The instructions will tell you when you need to talk aloud.

The Bureau of Labor Statistics is exploring ways to better measure how Americans spend their money. We will be asking you about recent purchases. Please read instructions for each question carefully, explaining your answer when instructed to.

This voluntary study is being collected under OMB No. 1220-0141 and it is estimated it will take you no longer than 20 minutes to complete.

Persons are not required to respond to the collection of information unless it displays a currently valid OMB control number. OMB control number is 1220-0141, and expires February 28, 2015.

Note: This survey is being administered by surveymonkey.com and resides on a server outside of the BLS Domain. The BLS cannot guarantee the protection of survey responses and advises against the inclusion of sensitive personal information in any response

Please type your initials into the box to indicate you understand the above information.

## **Background Information**

In order to understand who is participating in our study, please answer the following background questions.

۸

#### 2. In what city and state do you live?



- C Female
- Male

## **\*4. What is your age?**

- 18 to 24
- 25 to 34
   34
- 35 to 44
- 6 45 to 54
- 55 to 62
- 63 or older

## \*5. What is the highest level of education you have completed?

- C Less than High School
- O High School degree
- Some college
- C College degree
- Some graduate school
- C Completed graduate school

#### 6. What is your approximate average household income?

- \$0-\$14,999
- \$15,000-\$29,999
- S30,000-\$49,999
- \$50,000-\$74,999
- \$75,000 and up

## \*7. Do you currently make mortgage payments?

O Yes

O No

8. Now I will ask some questions about your primary mortgage. These questions refer to the mortgage you are currently making payments on.

What was the amount of the mortgage when you first obtained it, not including any interest?

9. In what year did you make the first payment on this mortgage?

10. What is the current interest rate on your mortgage?

11. How much is your mortgage payment per month?

12. How much of that amount is for principal and interest?

13. On your most recent payment, which of these were included:

Principal
-----------

- Interest
- Property Taxes
- Property insurance

Mortgage guarantee insurance (PMI)

Other (please specify)

## **Mortgage Follow Up Questions**

Now please answer some follow-up questions about the mortgage questions you just answered. Please think-aloud when instructed.

## 14. THINK ALOUD: Please explain, out loud, what you thought about when answering "What was the amount of the mortgage when you first obtained it, not including any interest?"

O Done answering

#### 15. How easy or hard was it for you to remember what year you made your first payment?

- O Very Easy
- C Somewhat Easy
- C Somewhat Difficult
- O Very Difficult

# 16. On a scale from one to ten, how sure are you that your answer for your current interest rate is accurate?

1 - Wild Guess
2
3
4
5 - Somewhat Certain
6
7
8
9
10 - Absolutely Certain

# **17. THINK ALOUD:** How did you arrive at your answer for "How much of that amount is for principal and interest?"

O Done Answering

# **18.** Is there anything else you want to share about your answers to the mortgage questions?

## Sportswear

\*19. Since the first of October have you or any member of your household purchased any swimsuits or warm-up or ski suits?

O Yes

O No

## 20. What did you buy? How much did each item cost?

E.

1.	
2.	
3.	
4.	
5.	

Now please answer some follow-up questions about the sportswear questions you just answered.

# **21. What types of items did you think of when you heard the question about swimsuits, or warm-up or ski suits?**

1.	
2	
2	
3.	
4.	
5.	
6.	

#### 22. How sure were you that those expenses were what were meant by this question?

- O Very Sure
- Somewhat Sure
- Somewhat Unsure
- O Very Unsure

# 23. Now I'm going to name some items, tell me if they would be included in this question: about swimsuits or warm-up or ski suits

	Included	Excluded
a swimsuit?	O	O
a jogging suit?	Ō	O
a track suit?	O	C
a warm-up jacket?	O	O
a snow suit?	O	C
sneakers	O	O

# 24. Are there other items that would be included in this question that haven't been mentioned?

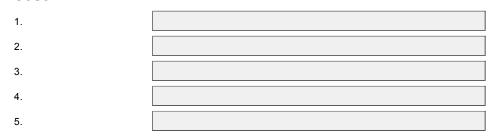
## **Delivery & Installation Charges**

\*25. In the past year, have you purchased or rented any items that had extra charges for installation or delivery?

C Yes

O No

26. What did you purchase that had a delivery or installation charge, AND how much did it cost?



# **27.** For each of the items named in question 21, did the price include delivery or installation?

	Yes, delivery/installation included	No, delivery/installation not included
Item 1.	С	С
Item 2.	O	O
Item 3.	O	C
Item 4.	O	O
Item 5.	C	C

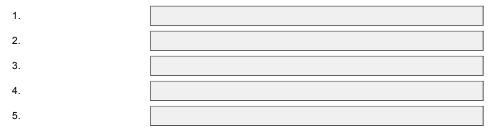
## 28. For each of the above named items, how much did delivery or installation cost?

Item 1.	
Item 2.	
1011 2.	
Item 3.	
Item 4.	
Item 5.	

## **Delivery & Installation Follow Up Questions**

Now please answer some follow-up questions about the delivery and installation questions you just answered.

#### 29. What types of items can have delivery charges?



## 30. What types of items can have installation charges?

1.	
2.	
3.	
4.	
5.	

## Clothing

**31.** How much have you or any member of your household spent on clothing since the first of October

**32. THINK ALOUD: What did you think about when deciding how much you've spent on clothing?** 

Explain what you thought about or what you remembered as you answered the question.

O Done answering.

## Clothing 2

33. When figuring out how much you've spent on clothing, did you think mostly about:
O Specific clothing items
O Specific shopping trips
○ Specific events
C Clothing items in general
C Shopping in general
Something else, explain:
34. Think OUT LOUD: Please explain your answer to the last question
© Done Answering
25. How contain are you that the amount you've anont on elething is accurate?
<b>35. How certain are you that the amount you've spent on clothing is accurate?</b>
© 2
© 3
© 4
© 5 - Somewhat Certain
© 6
© 7
C 8
© 9
© 10 - Absolutely Certain

# 36. What clothing items have you or any member of your household bought since the first of October and how much did each cost? (Example: 1 shirt, \$20) 1. 2. 3. 4. 5. 6. 7. 8. 9. 10.

## 37. Is there anything else you'd like to add about your answer to the clothing question?

#### **38. Have you had a flu shot this season?**

O Yes

O No

**39. Please explain OUTLOUD how do you define the word "season" when you read the question above.** 

O Done answering

40. When you read "season" in the question above, what time period do you think of? Please explain OUTLOUD

O Done answering

#### 41. Have you smoked at least 100 cigarettes in your entire life?

- O Yes
- O No

## 42. Do you think that you could accurately answer this survey question?

- C Yes
- O No

## 43. Please explain OUTLOUD, how you mentally calculated the answer.

O Done answering

Thank You!