

#1) WELCOME

Thanks for being willing to participate in our survey!

Your response will help us to **organize the content on our easy-to-use consumer education website**. We'll tell you more about that on the next page . . .

Please note: As a survey participant, you understand and agree that you **shall not** receive or seek any compensation. Click "Continue" to accept.

Continue

#2) INSTRUCTIONS

Your task is to **organize a list of items into groups that belong together.**

1. Drag items from the list on the left onto the working area on the right.
2. Organize the items in up to 5 groups that belong together.
3. Give each group a name that you think represents the group that you have created.

The way that the groups are arranged is not important for this survey, we just want to know which cards you place together.

Here is an example:

The example illustrates the card-sorting process in three stages:

- Step 1:** A list of items (icecream, tuna, pumpkin, smoked bacon, pumpkin seeds, oats, pumpkin soup) is on the left. On the right, a card labeled 'oats' is being placed into a box labeled 'drop to create a new category'. An orange arrow points from the list to the card. Text: "Drag and drop cards from the list on the left".
- Step 2:** The 'oats' card is now in a box labeled 'Click to name this category'. Other cards (cornflakes, muesli) are also in this box. A second box labeled 'Click to name this category' contains 'prawns' and 'fresh salmon'. A mouse cursor is over the 'fresh salmon' card. Text: "Place cards together in groups that make sense".
- Step 3:** The first box is now labeled 'Breakfast' and contains 'oats', 'cornflakes', and 'muesli'. The second box contains 'prawns' and 'fresh salmon'. A mouse cursor is over the 'prawns' card. Text: "Give each group a name that feels right to you".

Easy enough? Time to get started!

#3) CARD SORT

Cards:

Avoiding identity theft
Buying a used car
Car title loans
Dealing with debt collectors
Debt relief scams
Getting credit
Getting a bank loan
Getting out of debt
How to file a complaint
Job scams
Making a budget
Money wiring scams
Opening a bank account
Ordering free materials
Payday loans
Prepaid credit cards
Presentations
Recovering your identity
Renting a home
Saving money when you shop
Scams against immigrants
Using credit
Using debit cards
Using layaway
Using phone cards
What to know about debt
What to know about scams
Wiring money
Worksheets and checklists

#4) ALMOST FINISHED

Were there any items that you had trouble sorting because you weren't sure what they were?
If so, which ones?

(check boxes)

#5) THANKS

All done! Thanks so much for your participation. Your feedback is incredibly useful in helping to determine how our content should be organized, so we can make our website easier to use.

You may now close this window or navigate to another web page.