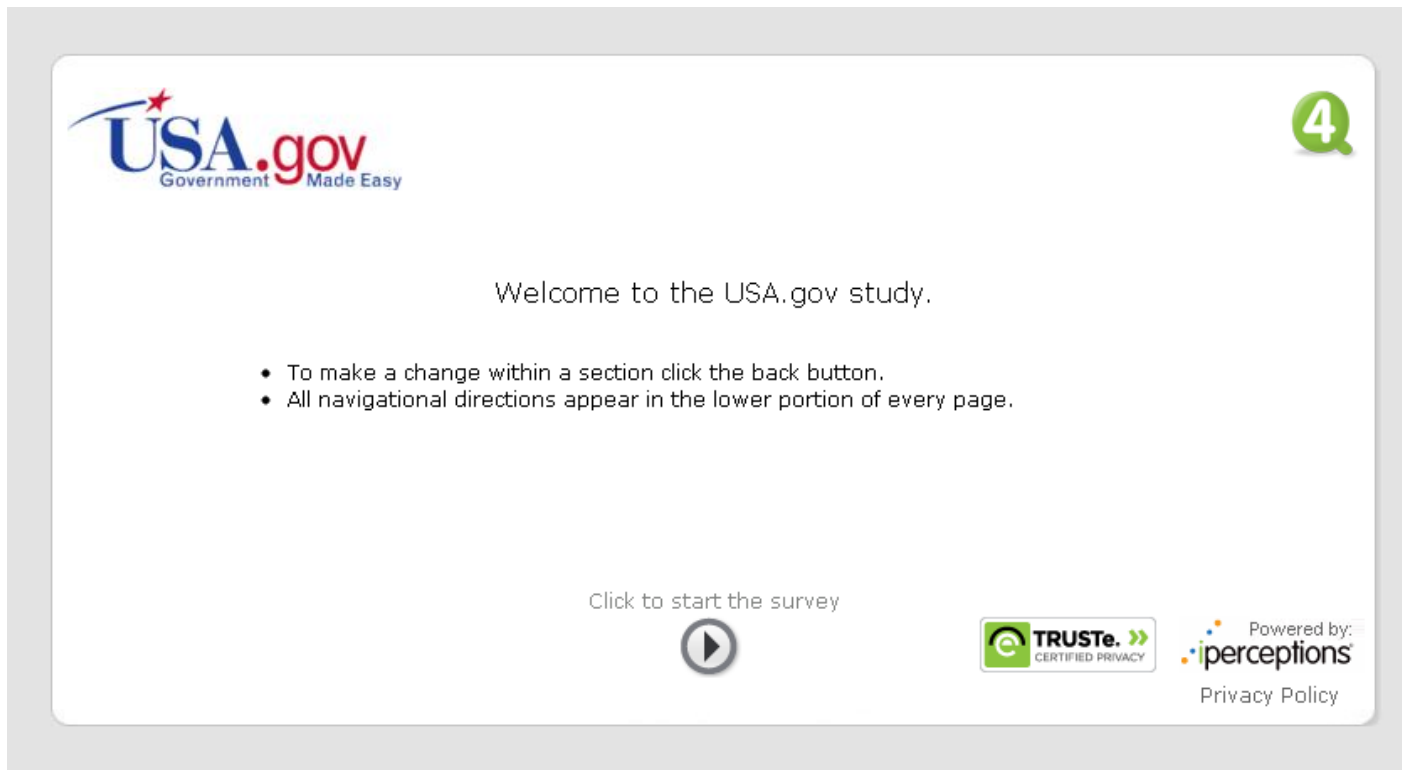





## Copy of 4Q satisfaction survey for websites on the USA.gov domain






Welcome to the USA.gov study.

- To make a change within a section click the back button.
- All navigational directions appear in the lower portion of every page.


Click to start the survey 

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Copy of 4Q satisfaction survey for websites on the USA.gov domain



Government Made Easy



14%





4

Based on today's visit, how would you rate your site experience overall?

Very bad		Bad		Fair		Good		Very good		Outstanding
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
0	1	2	3	4	5	6	7	8	9	10

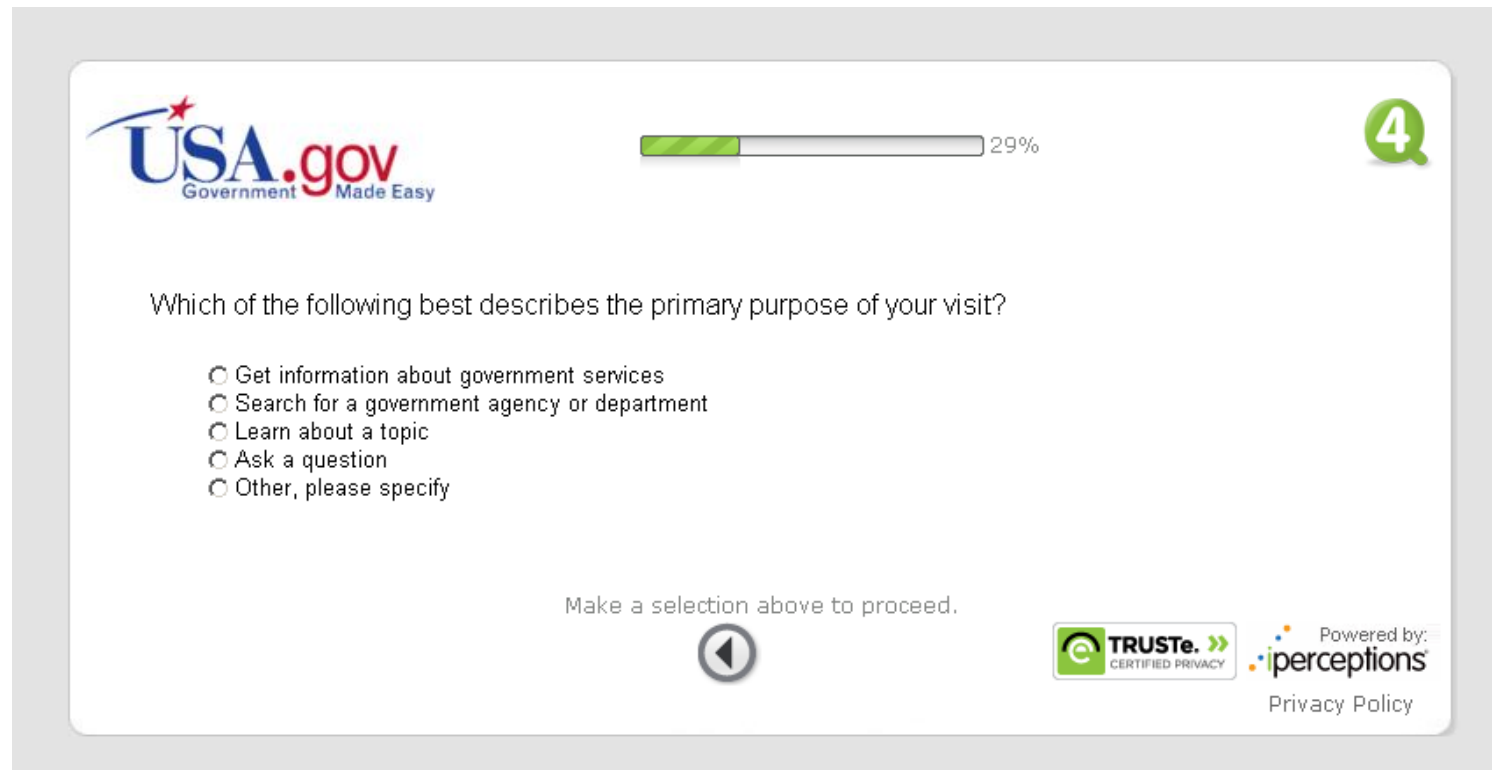
Make a selection above to proceed.



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## Copy of 4Q satisfaction survey for websites on the USA.gov domain



The screenshot shows a survey interface for USA.gov. At the top left is the USA.gov logo with the tagline "Government Made Easy". To the right is a progress bar showing 29% completion. In the top right corner is a green circle with the number 4. The main question is "Which of the following best describes the primary purpose of your visit?". Below the question are five radio button options: "Get information about government services", "Search for a government agency or department", "Learn about a topic", "Ask a question", and "Other, please specify". At the bottom center, there is a prompt "Make a selection above to proceed." with a circular arrow icon. In the bottom right corner, there are logos for TRUSTe (CERTIFIED PRIVACY) and iperceptions (Powered by: Privacy Policy).

USA.gov  
Government Made Easy

29%

4

Which of the following best describes the primary purpose of your visit?

- Get information about government services
- Search for a government agency or department
- Learn about a topic
- Ask a question
- Other, please specify

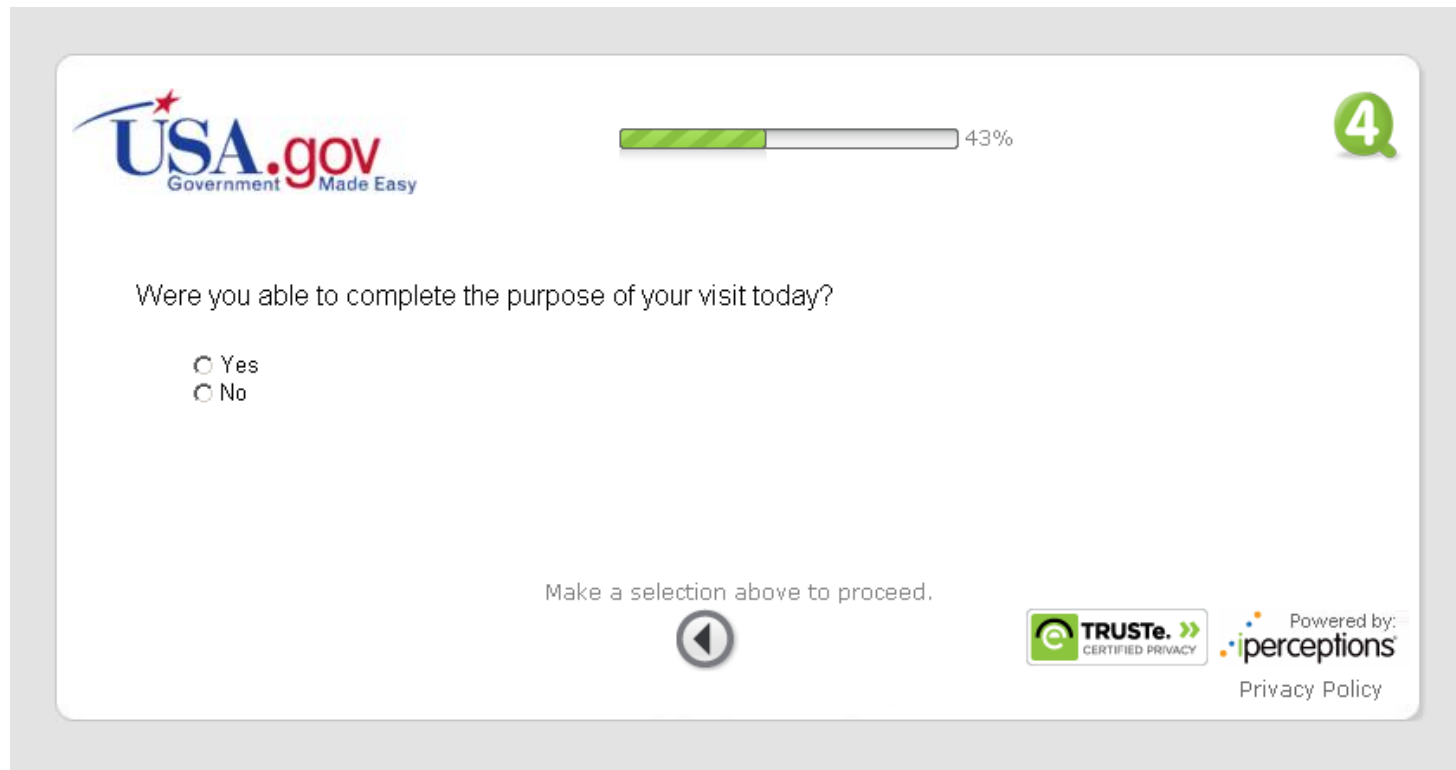
Make a selection above to proceed.




TRUSTe. CERTIFIED PRIVACY

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Responses for this question can be customized to the domain being surveyed.

Copy of 4Q satisfaction survey for websites on the USA.gov domain






  

Were you able to complete the purpose of your visit today?

Yes  
 No


Make a selection above to proceed.



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# Copy of 4Q satisfaction survey for websites on the USA.gov domain

If yes to previous question:



USA.gov  
Government Made Easy

57%

4

What do you value most about the USA.gov website?

500

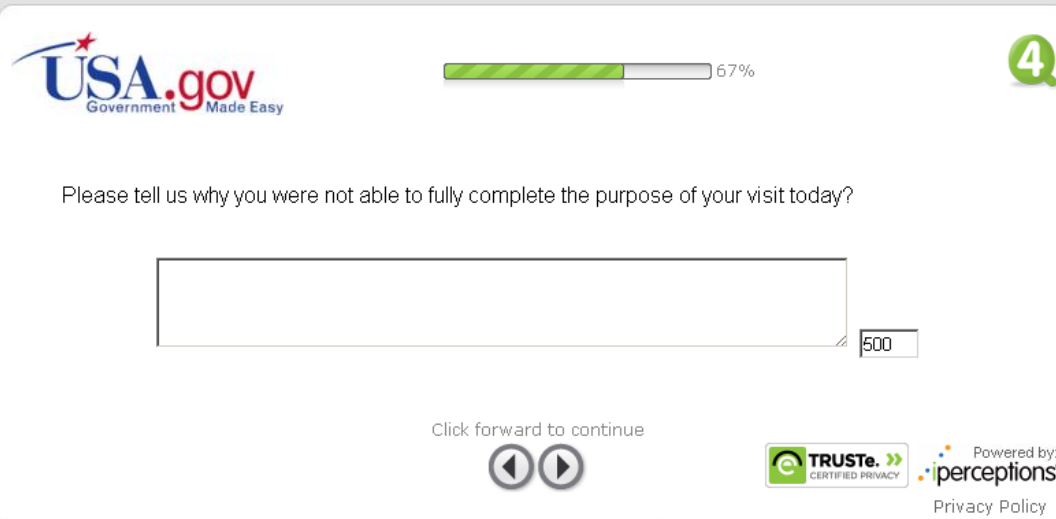
Click forward to continue

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If no to previous question:



USA.gov  
Government Made Easy

67%

4

Please tell us why you were not able to fully complete the purpose of your visit today?

500


Click forward to continue

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## Copy of 4Q satisfaction survey for websites on the USA.gov domain



Government Made Easy






83%



Which of the following best describes how often you visit this website?




- This is my first visit ever
- First visit in last 3 months
- 2 - 5 visits in the last 3 months
- 6 + visits in the last 3 months

Make a selection above to proceed.



Privacy Policy




## Copy of 4Q satisfaction survey for websites on the USA.gov domain



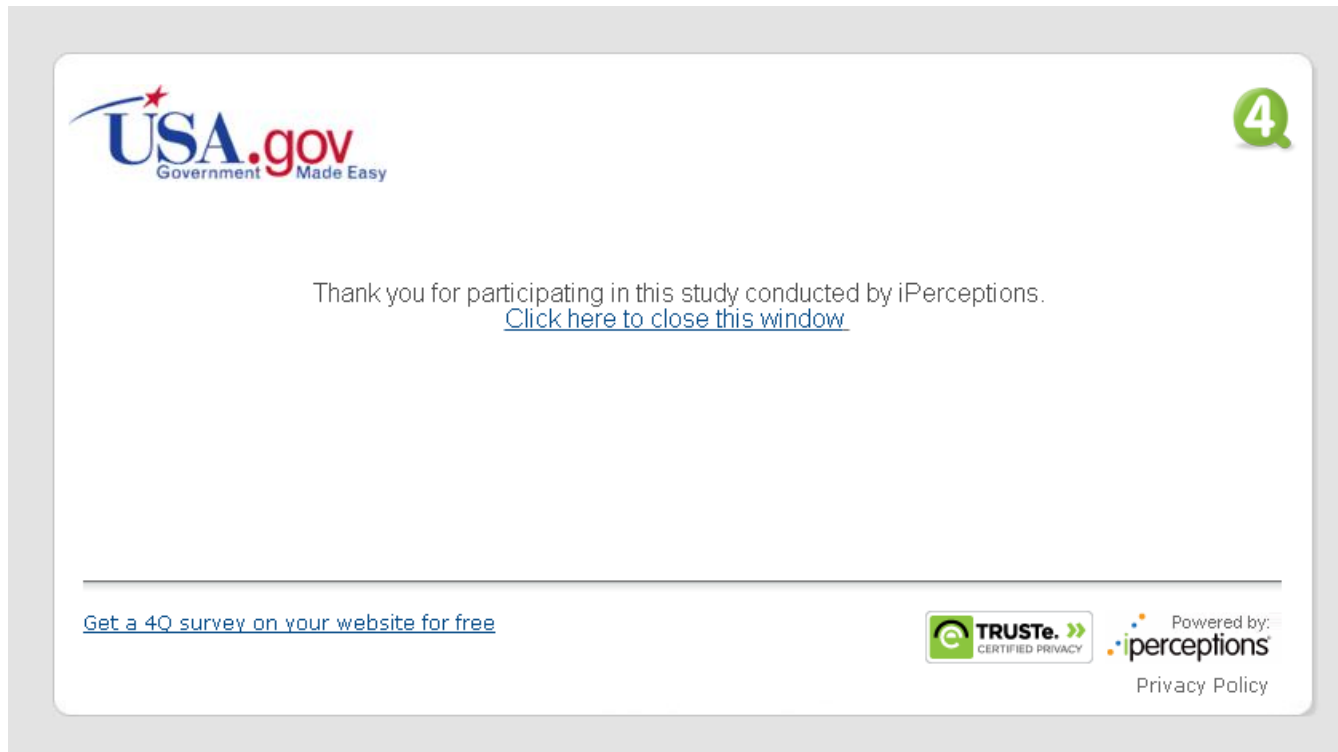
How did you arrive at the website today?

- Typed the URL into a browser
- Bookmark / favorites
- Search engine result
- Clicked on an advertisement
- From a link on a blog, forum or social network
- From a link on another site
- From an e-mail link
- From a link sent to me by a friend
- Other



Make a selection above to proceed.



Copy of 4Q satisfaction survey for websites on the USA.gov domain





The image shows a screenshot of a survey completion page. At the top left is the USA.gov logo with the tagline "Government Made Easy". At the top right is a green speech bubble icon containing the number "4". The main text in the center reads "Thank you for participating in this study conducted by iPerceptions." followed by a blue hyperlink "Click here to close this window". At the bottom left, there is a blue hyperlink "Get a 4Q survey on your website for free". At the bottom right, there are two logos: "TRUSTe. CERTIFIED PRIVACY" and "Powered by: iPerceptions" with a "Privacy Policy" link below it.

Thank you for participating in this study conducted by iPerceptions.  
[Click here to close this window](#)

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[Get a 4Q survey on your website for free](#)

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