EIS Conference Customer Service Survey

Hello [First Name],

Thank you for attending the 63rd EIS Conference, which took place the week of April 28, 2014. We strive to continually improve the conference experience. We realize that there were many changes this year compared to past years and are interested in your honest and constructive feedback.

To help improve next year's EIS conference, we ask that you complete a survey by accessing the link below. **The survey should take approximately 5 minutes to complete.**

[LINK]

Thank you again for attending this year's conference and providing feedback. We look forward to seeing you again next year.

EIS Program

1. Did you attend the 2014 EIS Conference?
   - € Yes
   - € No (SKIP to end of survey)

REGISTRATION

2. Select how you registered for the conference:
   - € Online (SKIP to Question #3)
   - € On-site (SKIP to Question #4)

3. Rate your level of agreement with the following statements about the **online** registration system:

	Strongly Agree	Agree	Disagree	Strongly Disagree
The registration site was easy to use.	€	€	€	€
The time required to enter registration information was appropriate.	€	€	€	€

4. Rate your level of agreement with the following statements about the **on-site** registration system:

	Strongly Agree	Agree	Disagree	Strongly Disagree
On-site registration was processed with ease.	€	€	€	€
The time required to register on-site was appropriate.	€	€	€	€
The staff at the registration desk were helpful.	€	€	€	€

CYBER COMMUNICATION

5. Did you use the conference communication system (Zerista)?
   - € Yes
   - € No (SKIP to Question #13)

6. When did you use the conference communication system (check all that apply)?
   - € Prior to conference
   - € During conference
   - € Post conference

7. Did you use the app to access the conference communication system?
   - € Yes
   - € No (SKIP to Question #9)

8. Which type of app did you download (check all that apply)?
   - € Android application
   - € iPhone/iPad application

9. Did you use the website to access the conference communication system?
   - € Yes
   - € No (SKIP to Question #11)

10. How did you access the website (check all that apply)?
    - € Cyber café
    - € Mobile device
    - € Personal computer
    - € Tablet

11. What did you use the communication system to do (check all that apply)?

	Post Information	Read Information
Session information	€	€
Position information	€	€
Recruiting events	€	€
Request/schedule meetings	€	€
Social event postings	€	€
Job postings	€	€
Other, please specify:	€	€

12. Rate your level of agreement with the following statements about the communication system:

	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A

The session information posted was useful.	€	€	€	€	€
The position information posted was useful.	€	€	€	€	€
The recruiting event information posted was useful.	€	€	€	€	€
The requesting/scheduling meetings feature was useful.	€	€	€	€	€
The social event information posted was useful.	€	€	€	€	€
The job postings information was useful.	€	€	€	€	€

CONFERENCE MATERIALS

13. Did you receive a conference book?

€ Yes
€ No (SKIP to Question #17)

14. What did you review in the conference book (check all that apply)?
 € Abstracts
 € Award information
 € Current officer pictures
 € Incoming officer names
 € Index of presenters
 € Schedule-At-A-Glance
 € Session information
 € Special session information

15. Would you be satisfied if abstracts were only available online and not printed in the conference book?
 € Yes
 € No (SKIP to Question #17)

16. Would you be satisfied if the conference book was only available online (no printed material)?
 € Yes
 € No

POSTER SYMPOSIUM

17. Did you attend either Poster Symposium during this year's conference?

€ Yes

€ No (SKIP to Question #21)

18. Rate your level of agreement with the following statements about the Poster Symposium:

	Strongly Agree	Agree	Disagree	Strongly Disagree
Oral presentations should not be a part of the poster session.	€	€	€	€
I liked the format of all authors presenting first and then visiting the poster area.	€	€	€	€
Two minutes was an adequate length of time for presenters.	€	€	€	€
The supplemental slides presented during the 2 minute talks were helpful.	€	€	€	€
I would like Q/A to be added to the presenters' time.	€	€	€	€
In general, the posters were visually informative.	€	€	€	€

19. What do you consider the ideal length of time for the oral presentation for each poster?
   € No oral presentation (discussion occurs by the poster)
   € 2 minutes (used this year)
   € 3 minutes
   € 4 minutes
   € 5 minutes

20. What do you consider the ideal length of time for group Q/A following each oral presentation for a poster?
   € No group Q/A should be added.
   € 2 minutes
   € 3 minutes
   € 4 minutes
   € 5 minutes

ORAL SESSIONS

21. What do you consider the ideal number of presenters in an oral session (with a 10 minute presentation and 10 minute Q/A session)?
   € 4 (80 minutes)
   € 5 (100 minutes)
   € 6 (120 minutes)
   € 7 (140 minutes)
   € 8 (160 minutes)

22. Rate your level of agreement with the following statements about the EIS conference:

	Strongly Agree	Agree	Disagree	Strongly Disagree
I will put what I learned to use.	€	€	€	€
The content of the presentations was relevant to the practice of modern public health.	€	€	€	€
The content of the presentations included advancements in the field of applied epidemiology.	€	€	€	€

23. Which sessions did you attend on Day 1 (check all that apply)?
   € A: Steven B. Thacker Opening Session (8:30-10:15)
   € B1: Antimicrobial Use and Resistance (10:45-12:10)
   € B2: Environmental Health (10:45-12:10)
   € Special Session (12:10-1:30)
   € Poster Symposium I (1:30-2:45)
   € C1: Vaccine Preventable Diseases in the US (3:00-4:25)
   € C2: Chronic Disease Prevention (3:00-4:25)

24. Which sessions did you attend on Day 2 (check all that apply)?
   € D1: Zoonoses (8:30-10:15)

- € D2: Tuberculosis (8:30-10:15)
- € E1: Injury Prevention (10:45-12:10)
- € E2: STD/HIV (10:45-12:10)
- € Special Session (12:10-1:30)
- € Poster Symposium II (1:30-2:45)
- € F1: Foodborne Diseases (3:00-5:05)
- € F2: Occupational Safety and Health (3:00-5:05)

25. Which sessions did you attend on Day 3 (check all that apply)?
- € G1: Vectorborne and Parasitic Diseases (8:30-10:15)
- € G2: Child and Adolescent Health (8:30-10:15)
- € H1: Vaccine Preventable Diseases Worldwide (10:45-12:10)
- € H2: Maternal and Child Health (10:45-12:10)
- € Special Session (12:10-1:30)
- € I1: Global Health (1:30-3:35)
- € I2: Healthcare (1:30-3:35)
- € J: Langmuir Talk (3:50-5:20)
- € K: International Night (5:30-10:00)

26. Which sessions did you attend on Day 4 (check all that apply)?
- € L: Donald C. Mackel Memorial Award Finalists (8:30-10:15)
- € M: J.Virgil Peavey Memorial Award Finalists (10:45-12:10)
- € Special Session (12:10-1:30)
- € N1: Respiratory Diseases (1:30-3:15)
- € N2: Hepatitis (1:30-3:15)
- € Presentation of Awards (3:30-3:45)
- € O: Late Breakers (3:45-5:10)

RECRUITERS

27. Did you recruit at this year's conference?
- € Yes

€ No (SKIP to Question #29)

28. Rate your level of agreement with the following statements:

	Strongly Agree	**Agree**	**Disagree**	**Strongly Disagree**
The assignment of a single space throughout the conference was useful.	€	€	€	€
Promoting your assignment to incoming officers was easy.	€	€	€	€
Promoting your assignment to job seekers was easy.	€	€	€	€
Online scheduling for Friday interviews worked well.	€	€	€	€
The communication system assisted in your recruiting efforts.	€	€	€	€

OVERALL

29. Rate your level of agreement with the following statements about the EIS Conference goals:

	Strongly Agree	Agree	Disagree	Strongly Disagree
The conference provided a forum for EIS officers, alumni, and other public health professionals to engage in the scientific exchange of current epidemiologic topics.	€	€	€	€
The conference highlighted the breadth of epidemiologic investigations at CDC.	€	€	€	€
The conference provided a venue for recruitment of incoming EIS officers at CDC and state and local departments of health.	€	€	€	€
The conference provided a venue for recruitment of outgoing EIS officers into positions at CDC and state and local departments of health.	€	€	€	€

30. Rate your level of agreement with the following statements about the format of the EIS Conference:

	Strongly Agree	Agree	Disagree	Strongly Disagree
The 4-day format provided adequate time for presentations.	€	€	€	€
The 4-day format provided adequate time for networking opportunities.	€	€	€	€

31. How likely are you to attend this conference next year?

1-Not at all likely	2	3	4	5	6	7	8	9	10-Extremely likely

32. Provide any additional feedback about your conference experience.

OPEN RESPONSE: