## Survey invite:

We are contacting you because you recently received a response from the National Library of Medicine's (NLM) customer service. As part of an ongoing effort to improve our services, we are asking you to complete this survey about your recent interaction with us. Your participation is completely voluntary.

The survey consists of 10-12 questions and will take about 5 minutes to complete. We thank you for your participation.

Here is the link to the <u>survey</u>.