

NCI Patient Education Publications Survey

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Thank you for taking the time to fill out our survey. As you may know, the National Cancer Institute (NCI) has had to stop offering print versions of many patient education materials due to budget cuts. We want to know how the reduced availability has affected your ability to distribute patient education materials. In order to serve you most productively, we would like to get a sense of your most pressing content needs, and the other ways you're obtaining health information.

The survey will take less than 10 minutes to complete. All of your answers will be kept secure to the extent provided by law and will be grouped together with other comments. Thank you for your time. We appreciate your willingness to help us serve you as best as we can.

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***1. For NCI printed materials, are you satisfied with the number of copies you can receive?**

Yes

No

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***2. If no, what other options have you used to address the reduced availability of NCI print materials? (Choose all that apply.)**

- Printing content from the NCI website for patients.
- Ordering materials from other organizations.
- Creating our own materials.
- I don't know.
- Other

Other (please specify)

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***3. How do you tell patients how to obtain information about cancer? (Choose all that apply.)**

- I tell them how to call the NCI at 1-800-4-CANCER.
- I tell them how to print items from the NCI website.
- I print items for them.
- I refer them to other organizations or resources.
- I refer them to the NCI eBooks.
- Other

Other (please specify)

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4. In the future, if funds become available to print not only our most-requested publications (Chemotherapy and You, Radiation Therapy and You, Eating Hints, Taking Time, and Facing Forward), but others as well, which other NCI publications seem most important to you to have in print? (Select up to 5.)

- Caring for the Caregiver
- Coping with Advanced Cancer
- Pain Control
- Taking Part in Cancer Treatment Research Studies
- What You Need to Know About Breast Cancer
- What You Need to Know About Cancer of the Colon and Rectum
- What You Need to Know About Cancer of the Pancreas
- What You Need to Know About Lung Cancer
- What You Need to Know About Prostate Cancer
- What You Need to Know About Melanoma and Other Skin Cancers
- When Cancer Returns
- When Someone You Love Has Advanced Cancer
- When Someone You Love Has Completed Cancer Treatment
- When Someone You Love Is Being Treated for Cancer
- When Your Brother or Sister Has Cancer: A Guide for Teens
- When Your Parent Has Cancer: A Guide for Teens

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***5. The NCI "Contents and Covers" program allows you to print your own copies of publications with professionally printed covers from NCI. Do you use this program?**

- Yes
- No
- Other

Other (please specify)

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***6. If no, would you consider using "Contents and Covers" now that the availability of print publications is even more limited?**

- Yes
- No
- I might, depending on what covers are available.
- I don't know/understand what Contents and Covers is.
- Other

Other

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***7. NCI's "Ride-On" program allows you to order your own additional copies of booklets for a low price, when it's possible for the government to do a print run of a booklet. Have you used this service?**

- Yes
- No
- Other

Other (please specify)

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***8. If no, why haven't you used NCI's "Ride-On" program? (Choose all that apply)**

- The cost is an issue.
- We don't have storage for extra booklets.
- There has been insufficient time given to prepare when Ride-Ons are announced.
- I don't understand or know about the program.
- Other

Other (please specify)

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***9. NCI offers print files of our publications to organizations that wish to have their own professionally printed NCI booklets. Have you ever used NCI print files to make your own copies?**

- Yes
- No
- Other

Other (please specify)

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*** 10. If no, why haven't you used NCI print files? (Choose all that apply)**

- I didn't know this option was available to me.
- It costs too much.
- We have limited storage space.
- I don't know what print files are or what to do with them.
- Other

Other (please specify)

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*** 10. NCI offers free eBook versions on its website of many of our publications (for eBook devices such as Kindle or Nook®, and for smartphones, tablets, and desktop computers). How satisfied are you with the ability to download an NCI eBook? (Choose all that apply.)**

- I have never downloaded an NCI eBook.
- I was able to obtain the eBook with no trouble.
- I was able to obtain the eBook, but I had some problems transferring it to my device.
- I can obtain NCI eBooks, but I don't know if our patients can access the information.
- I purchased an NCI eBook/I did not realize it was free through NCI.
- I didn't know NCI had eBooks.

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***9. How satisfied are your patients with the NCI mobile version of its website (m.cancer.gov)?**

- Very satisfied.
- It's okay.
- Not satisfied at all.
- I don't know if they use it or not.
- I didn't know it existed.

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13. Is there anything you would like to share with us about the information needs of your patients, and how they obtain/use cancer information? Or do you have other ideas on ways NCI can help you meet your information needs?

Thank you for your time!

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