



U.S. Department  
of Transportation  
**Federal Aviation  
Administration**

Office of Aerospace Medicine  
800 Independence Ave., S.W.  
Washington, D.C. 20591

<<DATE>>

As you know, medical certification of airmen is an important safety function for the Federal Aviation Administration. I would like to invite you take part in a survey about your satisfaction with aerospace medical certification services as delivered by Aviation Medical Examiners, FAA Regional Flight Surgeons, and the FAA Aerospace Medical Certification Division in Oklahoma City. Knowing what airmen think about their experiences with the medical certification process is vital to our improvement efforts.

Because there are more than 600,000 active airmen, this survey invitation is being sent to a random sample of airmen from varying category and class ratings who have recently sought medical certification from an Aviation Medical Examiner. You have been selected to serve as a representative of your category and class rating, so it is important that you complete and return the survey (<<<<OMB #>>>>).

You may complete the survey online via the Internet at: <<<<WEB ADDRESS>>>>

Your USERID is: <<<USERID>>>>

If you prefer a paper copy of the survey, or if you have difficulty accessing the website, please contact Suzanne Thomas by e-mail at [suzanne.ctr.thomas@faa.gov](mailto:suzanne.ctr.thomas@faa.gov) or by phone (405) 954-1594. **Please choose only one method to complete the survey.**

Your participation is **voluntary** and your responses will be **anonymous**. All data will be reported in the aggregate.

Your opinion is very important to us but will not be counted unless you respond to this survey. So, please take a few minutes to complete the survey now.

Thank you for helping us to serve you better. With your help, we will continue to provide the safest aerospace system in the world.

Sincerely,

Frederick E. Tilton, M.D.  
Federal Air Surgeon