



DEPARTMENT OF VETERANS AFFAIRS
Veterans Health Administration
Washington DC 20420

Dear Veteran,

The Veterans Health Administration (VHA) wants to make the VA your first choice for all your health care needs, and we need your help. The VHA has partnered with Synovate, a well-known survey firm, to conduct an important survey. Within two weeks you will be getting a survey about care that you received recently at the VA. The answers that you give will help us improve care at the VA.

Your answers will not affect your eligibility for VA benefits.

If you have a specific comment about the care provided at your facility, contact the Patient Advocate office at the facility that you are receiving care. If that does not resolve your issue, contact the Medical Center Director who has a process to help with your concerns.

If you have questions about health care benefits or claims please call the numbers listed below.

Questions about health care benefits or claims: 1-877-222-8387

Questions about other VA benefits: 1-800-827-1000

We look forward to hearing from you, and thank you in advance for your time!

Sincerely,

VHA Office of Quality and Performance Survey Team