

Dear GSA Customer:

The U.S. General Services Administration (GSA) is deeply committed to better meeting the needs of those we serve. We periodically conduct customer surveys to gather information about satisfaction with the Procurement Contracting Officer (PCO) and contract award/mod process.

Within the next few days, you will receive an invitation to participate in our customer survey. The survey itself takes approximately 10 minutes to complete, and we will greatly appreciate your feedback.

The invitation will come via email from Clicktools, and will include a link to the survey. The Clicktools link ensures anonymity of your responses.

If you would like to opt-out of the survey, please contact FASresearch@gsa.gov and we will remove your name from the contact list.

Thank you in advance for your participation!

Sincerely,
The GSA Customer Study Team

Contact Information

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[FY2012 Corporate FAS Customer Survey webpage](#)