This usability test will be conducted remotely using ChalkMark. Participants will be provided with the password in the invitation.

Participants can skip tasks they do not wish to complete. All tasks will be shown to each participant.



| WELCOME   |
|---|
| This survey is accessible by invitation with a password only. |
| Password:   |
|   |
|   |
|   |
|   |
| Continue  |



| Business.  | to this BusinessUSA study, and thank you for agreeing to participa<br>JSA.gov is part of the USA.gov family of websites. Our mission is<br>nely, trusted, and accurate government information from across the<br>nt.  | to :                 |
|--|---|----------------------|
| This activit   | ty shouldn't take longer than 10 to 15 minutes to complete. Your will help us to organize the content on BusinessUSA.   |                      |
| requireme<br>Reduction<br>display a v<br>OMB contr<br>30 minutes<br>Send only<br>reducing the<br>General S | Reduction Act Statement - This information collection meets the nts of 44 U.S.C. § 3507, as amended by section 2 of the Paperwork Act of 1995. You do not need to answer these questions unless we ralid Office of Management and Budget (OMB) control number. The rol number for this collection is 3090-0297. We estimate that it will to to read the instructions, gather the facts, and answer the question comments relating to our time estimate, including suggestions for nis burden, or any other aspects of this collection of information to: ervices Administration, Regulatory Secretariat (MVCB), 1275 First, Washington, DC 20417. Attn: IC 3090-0297. | e<br>e<br>take<br>s. |
| What web   | osites do you use to find information about growing your<br>? *   |                      |
|  |   |                      |



# **INSTRUCTIONS**

Chalkmark tasks are easy - all you need to do is click!

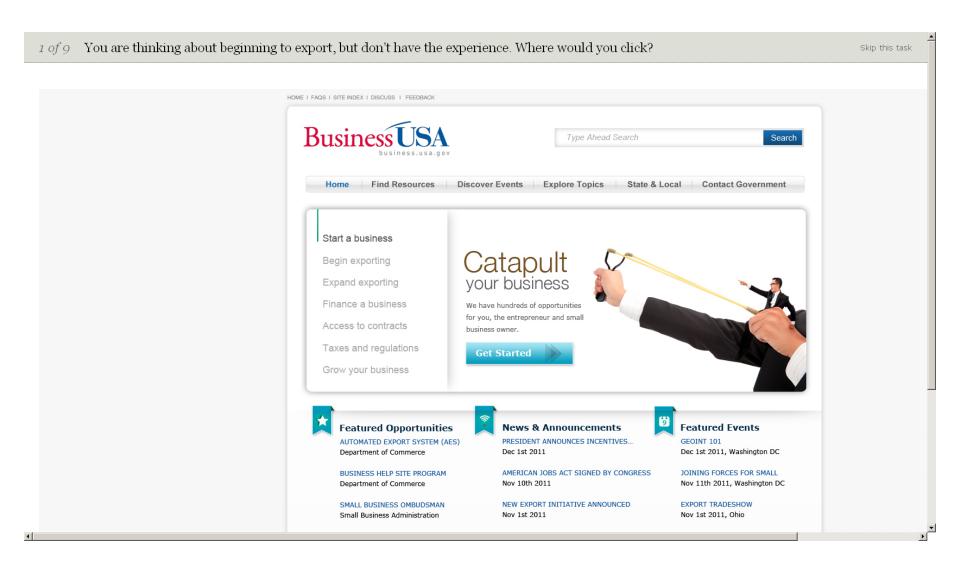
- We'll give you a task to complete, and an image of a web page to complete it on
- Imagining you were really carrying out the task, click where you would first look
- 3. That's it!

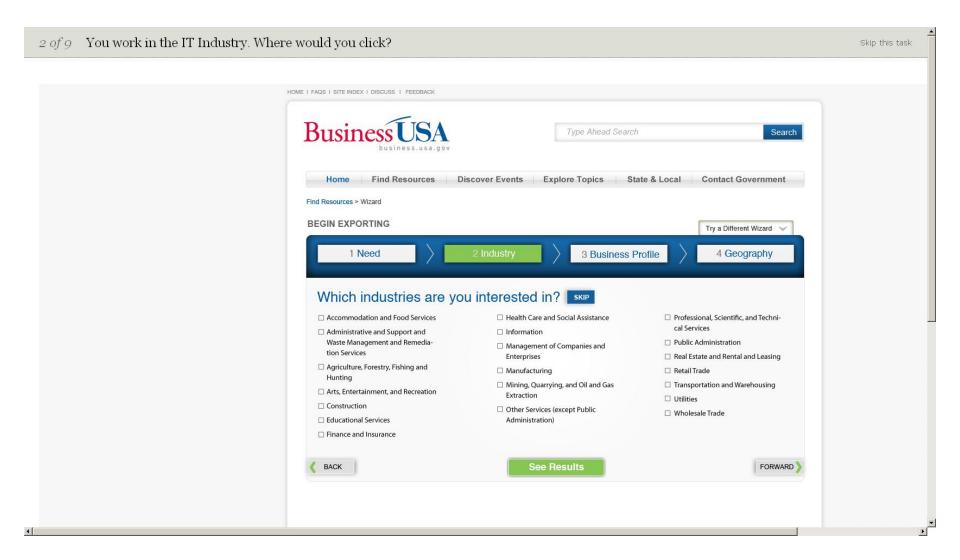
### Click on the place you think is the best match.

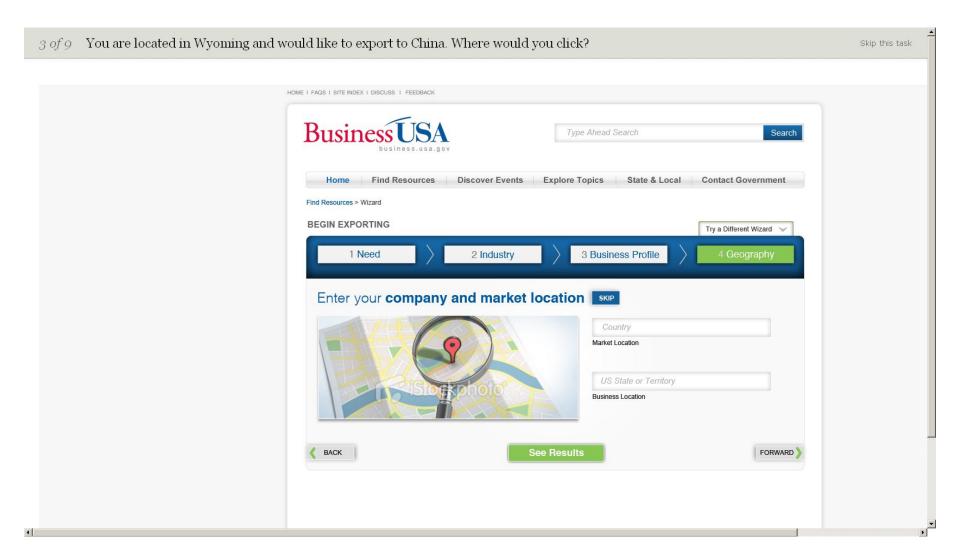
There are no right or wrong answers, just what you think makes the most sense. You can also skip a task if it is too difficult, but we think you'll do just fine.

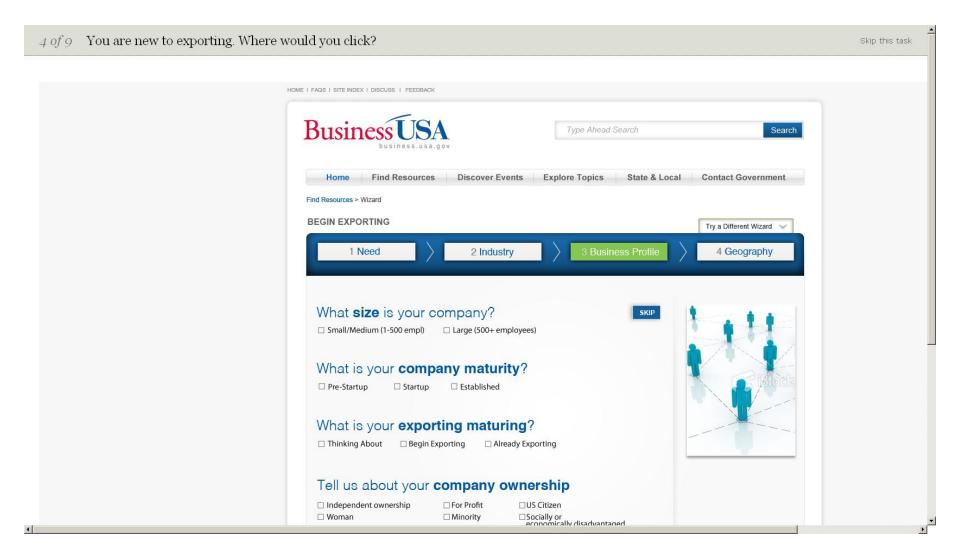
Ready? Then let's get started.

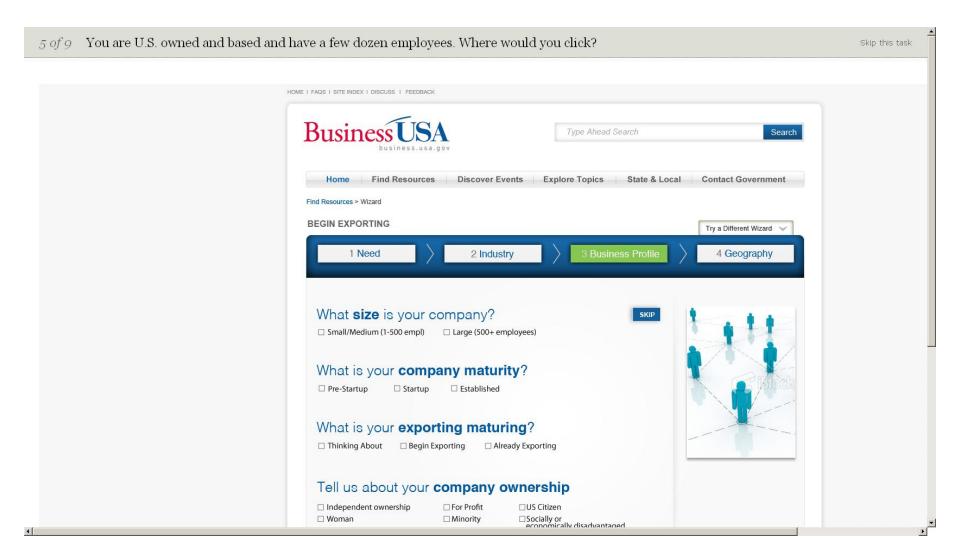
Continue

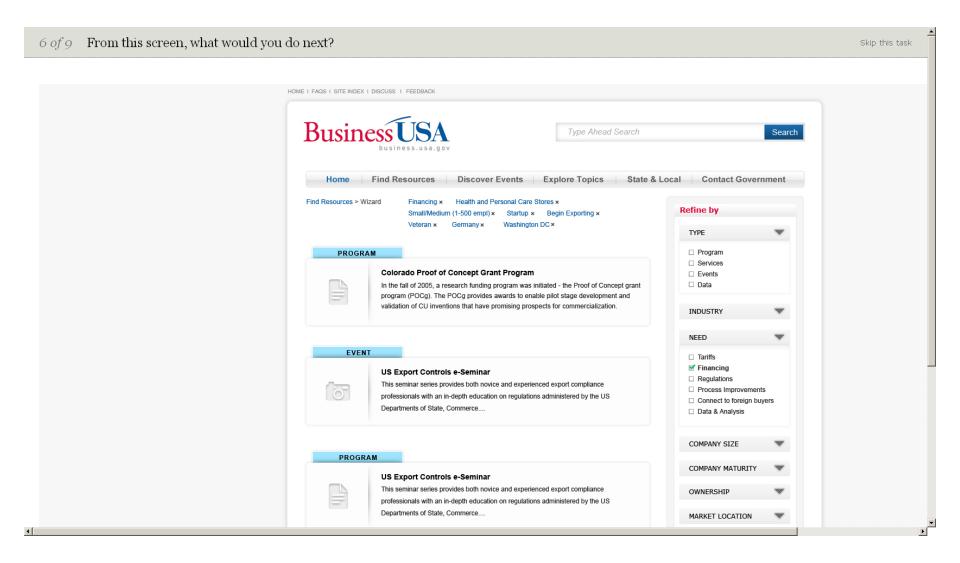


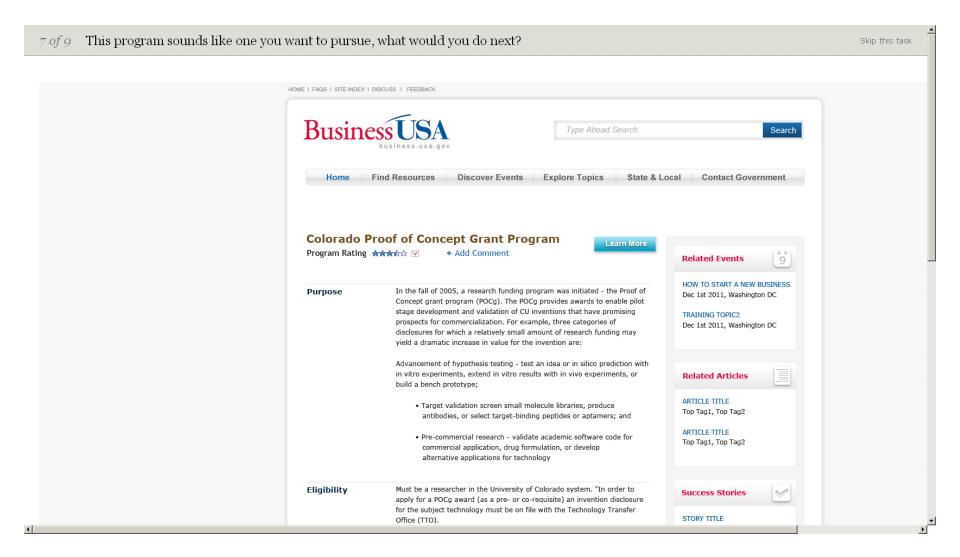


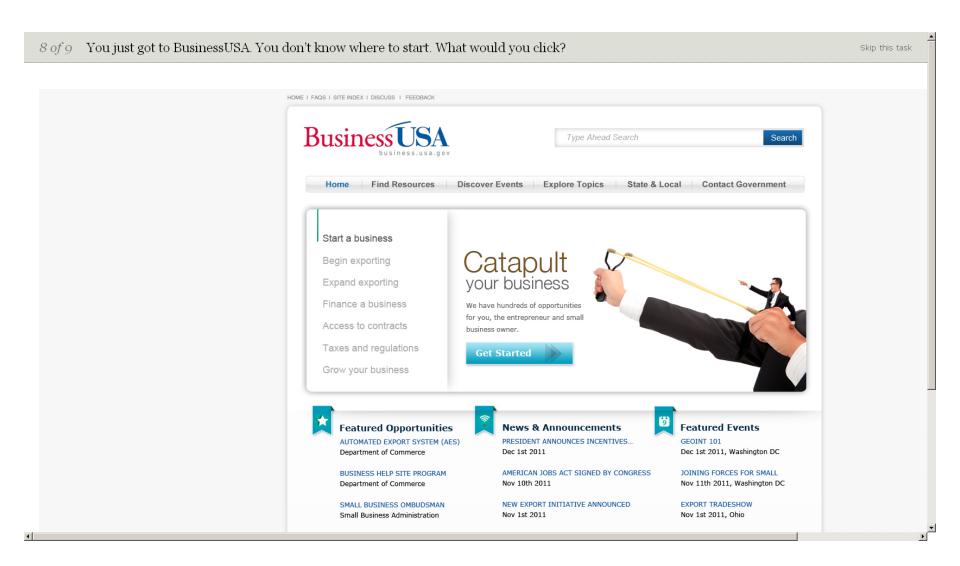


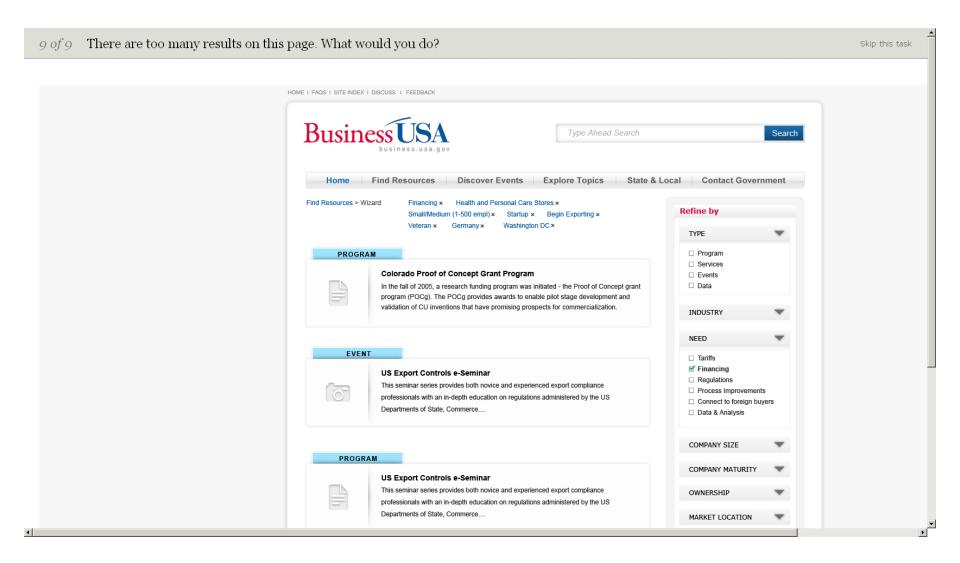














|                      |                            | INISHED        |              |            |                      |
|----------------------|----------------------------|----------------|--------------|------------|----------------------|
| And lastly           | please ans                 | ver the questi | on(s) below  |            |                      |
| Tell us y            | ur thought                 | s about the s  | ite you just | evaluated  | *                    |
|                      |                            |                |              |            |                      |
|                      |                            | site to grow y | our busine   | ss or over | come business        |
| challeng             | s? *                       |                |              |            | 1                    |
|                      |                            |                |              |            |                      |
|                      |                            |                |              |            |                      |
| Was ther<br>not seem | e anything y<br>present? * | you would ha   | ave liked to | have seen  | on the site that did |
| Was ther<br>not seem | e anything y<br>present? * | you would ha   | ave liked to | have seen  | on the site that did |
| not seem             | present? *                 |                |              |            |                      |
| not seem             | present?*                  |                |              |            | on the site that did |
| not seem<br>Was ther | present?*                  |                |              |            |                      |
| not seem             | present?*                  |                |              |            |                      |
| not seem<br>Was ther | present?*                  |                |              |            |                      |



# **THANKS**

All done, awesome! Thanks again for your participation. Your feedback is incredibly useful in helping to determine how our content should be organized, so we can make our website easier to use.

You may now close this window or navigate to another web page.