# Attachment 1 Business Pre-survey

### I. For the all actively managed businesses:

- A. What percentage of the business do (you/you and your family living here) own?
- B. What percentage of (this share of) the business do you personally own?

### II. For the 1<sup>st</sup> actively managed business ONLY:

- A. What sources of money were used to (start/acquire) this business?
  - 1. Personal savings or assets
  - 2. Credit card (personal of business)
  - 3. Personal loan from a bank or savings institution
  - 4. Personal loan from a credit union
  - 5. Personal loan from some other type of institution or investor
  - 6. Business loan from a bank or savings institution
  - 7. Business loan from a credit union
  - 8. Business loan from some other type of institution or investor
  - 9. NO MONEY WAS NEEDED TO START THE BUSINESS
- -7. OTHER: SPECIFY
- B. What external sources of money were used to finance the ongoing operations or improvements in this business during the past year?
  - 1. Personal savings or assets
  - 2. Credit card (personal of business)
  - 3. Personal loan from a bank or savings institution
  - 4. Personal loan from a credit union
  - 5. Personal loan from some other type of institution or investor
  - 6. Business loan from a bank or savings institution
  - 7. Business loan from a credit union
  - 8. Business loan from some other type of institution or investor
  - 9. NO EXTERNAL MONEY WAS NEEDED TO FINANCE THE ONGOING OPERATIONS OR IMPROVEMENTS OF THE BUSINESS
- -7. OTHER: SPECIFY \_\_\_\_\_

C. Is (one of) the institution(s) listed on the Institutions Card the primary financial institution for the business?

- 1. Yes
- 5. No
- 9. NO FINANCIAL INSTITUTIONS USED

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#### D. Which one?

- 1. INSTITUTION 1
- 2. INSTITUTION 2
- 3. INSTITUTION 3
- 4. INSTITUTION 4
- 5. INSTITUTION 5
- 6. INSTITUTION 6
- 7. INSTITUTION 7

E. What kind of institution is the primary institution of the business? (Is it a commercial bank, a savings and loan or savings bank, a credit union, a finance or loan company, a brokerage, a mortgage company, or what?)

- 11. COMMERCIAL BANK
- 12. SAVINGS AND LOAN OR SAVINGS BANK
- 13. CREDIT UNION
- 14. FINANCE OR LOAN COMPANY
- 16. BROKERAGE
- 18. MORTGAGE COMPANY
- 19. OTHER: SPECIFY \_\_\_\_\_

F. Roughly, how many miles from the headquarters office of the business is the office of the primary institution that the business uses most frequently?

SELECT "OVER 50 MILES," "FOREIGN LOCATION", "TOLL-FREE PHONE", "LOCAL POST BOX" OR "INTERNET" ONLY IF R CANNOT GIVE AN ESTIMATE OF THE NUMBER OF MILES.

CODE # MILES

- -1. LESS THAN A MILE
- 51. OVER 50 MILES
- -2. SAME LOCATION AS THE BUSINESS
- -3, TOLL-FREE PHONE
- -4. LOCAL POST BOX
- -5. INTERNET/ONLINE SERVICE

G. What types of business services or products are currently used or obtained from this institution?

- 1. Business checking or share draft accounts
- 2. Business savings accounts
- 3. Business lines of credit
- 4. Business mortgages

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### III. Following business section (at least one actively managed business):

A. [Has the business/Have any of the businesses] applied for any type of credit or loan in the last five years?

#### INCLUDE PRE-APPROVED CREDIT THAT BUSINESS ACCEPTED.

- 1. Yes
- 5. No
- B. In the past five years, has a particular lender or creditor turned down any request [the business/any of your businesses] made for credit, or not given the business as much credit as requested?

IF YES, PROBE: Turned down, or not as much credit? IF TURNED DOWN AND NOT AS MUCH CREDIT, ASK WHICH IS MORE RECENT.

- 1. Yes, turned down
- 3. Yes, not as much credit
- 5. No
- C. Did the business later obtain the full amount requested, either by reapplying to the same institution or by applying elsewhere?
  - 1. Yes, by reapplying
  - 2. Yes, by applying elsewhere
  - 5. No
- D. On the most recent occasion, what reasons were given for [being turned down for credit?/given for being unable to get as much credit as the business applied for?]
- E. Was there any time in the past five years that [the business/any of your businesses] thought of applying for credit at a particular place, but decided not to because it was thought it might be turned down?
  - 1. Yes
  - 5. No
- F. On the most recent occasion, why did you expect to be turned down?