

NIMH E-mail Service Customer Satisfaction

Public reporting burden for this collection of information is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. **An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.** Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: NIH, Project Clearance Branch, 6705 Rockledge Drive, MSC 7974, Bethesda, MD 20892-7974, ATTN: PRA (0925-0650*). Do not return the completed form to this address.

How easy was it for you to locate the NIMH e-mail address?

- Very Easy
- Easy
- Somewhat Easy
- Difficult
- Very Difficult

How timely was the response you received to your inquiry?

- Very Timely
- Timely
- Somewhat Timely
- Delayed
- Very Delayed

How helpful was the information or referral you received?

- Very Helpful
- Helpful
- Somewhat Helpful
- Not Helpful
- Not at all helpful

How satisfied were you with the services you received?

- Very satisfied
- Satisfied
- Somewhat satisfied
- Unsatisfied
- Very unsatisfied

Do you have any suggestions for improving our e-mail services?

If you need to contact NIMH again, what media do you prefer to use? Check all that apply.

- E-mail
- Telephone
- Web/Live Help(online chat)
- Mail
- No preference

Submit
