

NIMH Online Publications Ordering Service Customer Satisfaction

Public reporting burden for this collection of information is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. **An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.** Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: NIH, Project Clearance Branch, 6705 Rockledge Drive, MSC 7974, Bethesda, MD 20892-7974, ATTN: PRA (0925-0650*). Do not return the completed form to this address.

How easy was it for you to locate our online publication ordering service?

- Very Easy
- Easy
- Somewhat Easy
- Difficult
- Very Difficult

How easy was it for you to navigate the ordering system (including searching and ordering publications)?

- Very Easy
- Easy
- Somewhat Easy
- Difficult
- Very Difficult

Were you able to find the publication you were looking for?

- Yes
- No

Would you use the online ordering service again?

Yes

No

Overall how satisfied were you with your experience with ordering online?

Very Satisfied

Satisfied

Somewhat Satisfied

Unsatisfied

Very Unsatisfied

Do you have any suggestions for improving our online ordering service?

Submit
