## **Instructions** (Medical Records, Phone Version)

# Medical Provider Component MEDICAL EXPENDITURE PANEL SURVEY



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[FILL PROVIDER ID]
PROVIDER NAME:

#### **Instructions**

Thank you for taking the time to provide this medical records information. We realize your time is valuable and limited. A data collection specialist will be calling you soon to collect this information over the telephone. If you would like to contact us directly, please call [fill appropriate 800 number].

The patient(s) listed below have given us written authorization to contact you and request information from your records. Copies of the signed authorization forms are attached.

Please complete the following steps to provide us with the records we need.

**Step 1: Please Locate Medical Records for Each Patient in Your Records:** For each patient included in the Confidential Patient Checklist, please locate the following information on all services each patient received between January 1, 2009 and December 31, 2009.

- Date(s) of service
- Services provided
- Type of personnel who delivered services
- Diagnoses/conditions

 Names, specialties and telephone numbers (if available) for practitioners who provided service to the patient in the hospital but billed separately

**Step 2: Please Record Outcome on the Confidential Patient Checklist:** You can use the Confidential Patient Check List as a reference tool to record whether you were able to locate the records for each patient on the list. You can indicate whether you were able to locate the 2009 patient records, if you were able to locate the patient but there were no 2009 records, or if the individual is not a patient, by checking the appropriate box next to the patient in the Confidential Patient Checklist.

**Step 3: Please Provide Information to Data Collection Specialist via Telephone:** We will be calling you shortly to collect the information. Should you prefer, you can fax or mail the information using the attached Fax or Mail Return Form. If returning records by fax or mail, please include the completed Confidential Patient List, with the appropriate box checked for each patient, in the package.

### **Confidential Patient Check List**

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[FILL PROVIDER ID]
PROVIDER NAME:

### **Confidential Patient Check List**

If you provide the medical records information over the telephone, you may use this list as a reference tool for recording the outcome of locating each patient record in your files. If you choose to mail or fax the medical records information for each patient, please include this checklist form with your materials.

REMINDER:

IF RETURNING RECORDS BY FAX OR MAIL,
PLEASE INCLUDE THIS CHECKLIST FORM.

If faxing material, please fax to: [FILL APPROPRIATE RTI-SSS NUMBER: 1-800-XXX-XXXX] If mailing material, please send to: MEPS-Medical Provider Component Director One North Commerce Center 5265 Capital Boulevard Raleigh, NC 27616

			CHECK ONE FOR EACH PATIENT:		
Patient Name	Date of Birth	<u>Gender</u>	2009 Patient_ Records Located	Found Patient, No 2009 Records	Is Not <u>A Patient</u>
1. [FILL NAME]	[FILL DOB]	[FILL M or F]			
2. [FILL NAME]	[FILL DOB]	[FILL M or F]			