Exp. Date XX/XX/20XX

**Telephone Follow-Up: Healthy Eating**

**TSU** **PATIENT CENTERED CARE COLLABORATION TO IMPROVE**

**MINORITY HEALTH (PCCC) INITIATIVE**

**Date:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Patient Name** (Last name, First initial): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Client ID:**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Date of Birth**: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Study diagnosis (circle all that apply)**: Hypertension Diabetes

**Date of the First Home Visit**: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Pharmacist**: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

* **Blood pressure at first home visit: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**
* **Hemoglobin A1C at first home visit**: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Script:**

*Intern: Hello, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. I am with the medication therapy management program at Texas Southern University College of Pharmacy. On \_\_\_\_\_\_\_\_\_\_\_\_(date of first home visit), a pharmacist visited with you to discuss your blood pressure/diabetes and medications. Your blood pressure/hemoglobin A1C at that time was \_\_\_\_\_\_\_\_\_\_\_\_\_. Do you have about 20 minutes to talk to me about your blood pressure/diabetes?*

Patient answer: **No** (then proceed with the following question)

1. *“When is a good time to contact you?”*

*Record time and date:* \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

*“Okay, thank you very much Mr./Ms. (say patient’s last name.) We will definitely try calling you back at this more convenient time and look forward to speaking with you. Have a good day.”*

OR

Patient answer: **Yes** (then proceed with the following questions)

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0990- . The time required to complete this information collection is estimated to average (hours)(minutes) per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: U.S. Department of Health & Human Services, OS/OCIO/PRA, 200 Independence Ave., S.W., Suite 336-E, Washington D.C. 20201, Attention: PRA Reports Clearance Officer

1. Medication Adherence

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Medication**  **(Name/Strength)** | **Purpose** | **Schedule** | **Date of**  **Last Dose** | **Special Instructions** |
| 1. |  |  |  |  |
| 2. |  |  |  |  |
| 3. |  |  |  |  |
| 4. |  |  |  |  |
| 5. |  |  |  |  |
| 6. |  |  |  |  |
| 7. |  |  |  |  |
| 8. |  |  |  |  |
| 9. |  |  |  |  |
| 10. |  |  |  |  |
| 11. |  |  |  |  |
| 12. |  |  |  |  |
| 13. |  |  |  |  |
| 14. |  |  |  |  |
| 15. |  |  |  |  |
| 16. |  |  |  |  |

* Has the patient missed any doses in the past two weeks? 🞎 Yes 🞎 No

If answer is yes, explain why. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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**Knowledge Questions Exercise:** Ask the patient the following questions and mark their answers (*refer to appropriate section below based on patient’s diagnosis*)

**I. Hypertension:**

1. People with hypertension can still eat the foods they like.

**a)** \_\_\_\_\_ **True**

b) \_\_\_\_\_ False

1. The Nutritional Facts label can help you make better food choices when you’re shopping.

**a) \_\_\_\_\_ True**

b) \_\_\_\_\_ False

1. How much sodium does the body need daily.

a) \_\_\_\_\_ 1000 mg

b) \_\_\_\_\_ 2300 mg

**c) \_\_\_\_\_ 200 mg**

d) \_\_\_\_\_ None of the above

4. Eating less salt usually makes blood pressure…

a) \_\_\_\_\_Go Up

**b) \_\_\_\_\_ Go Down**

c) \_\_\_\_\_Stay the Same

5. Carbohydrate counting is a method that helps you know what to eat and how much to eat.

**a)** \_\_\_\_\_ **True**

b) \_\_\_\_\_ False

**II. Diabetes:**

1. People with diabetes can still eat the foods they like.

**a) \_\_\_\_\_ True**

b) \_\_\_\_\_ False

2. The diabetic diet is a healthy diet for most people.

**a) \_\_\_\_\_ True**

b) \_\_\_\_\_ False

3. What effect does unsweetened fruit juice have on blood sugar?

a) **\_\_\_\_\_** Lowers it

**b) \_\_\_\_\_ Raises it**

c) \_\_\_\_\_ Has no effect

4. You and your healthcare team can design a meal plan that takes into account.

a) \_\_\_\_\_ Your favorite foods

b) \_\_\_\_\_ A variety of foods

c) \_\_\_\_\_ Your like and dislikes

d) \_\_\_\_\_ Your daily routine

**e) \_\_\_\_\_ All the above are correct**

5. The Nutritional Facts label can help you make better food choices when you’re shopping.

**a) \_\_\_\_\_ True**

b) \_\_\_\_\_ False

**For office use only:**

1st attempt: Date \_\_\_\_\_\_ Time: \_\_\_\_\_\_\_\_ Outcome: \_\_\_\_\_\_\_

2nd attempt: Date\_\_\_\_\_\_ Time: \_\_\_\_\_\_\_\_ Outcome: \_\_\_\_\_\_\_

3rd attempt: Date \_\_\_\_\_\_ Time: \_\_\_\_\_\_\_\_ Outcome: \_\_\_\_\_\_\_

After three failed attempts, the patient is dropped from program