CLASSIFICATION:



Office of Intelligence and Analysis **I&A Customer Survey**

Product Title:

1. Please select the partner type that best describes your organization.

2. Overall, how satisfied are you with the usefulness of this product?

 Very
 Somewhat
 Neither Satisfied
 Somewhat
 Very

 Satisfied
 Satisfied
 Dissatisfied
 Dissatisfied

3. How did you use this product in support of your mission?

Integrated into one of my own organization's finished information or intelligence products

Shared contents with federal or DHS component partners

If so, which partners?

Shared contents with state and local partners

If so, which partners?

Shared contents with private sector partners

If so, which partners?

Other (please specify)

4. Please rank this product's relevance to your mission. (Please portion mark comments.)

Critical

Very important

Somewhat important

Not important

N/A

5. Please rate your satisfaction with each of the following:

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	N/A
Timeliness of product or support					
Responsiveness to your intelligence needs					

6. How could this product or service be improved to increase its value to your mission? (Please portion mark comments.)

7. Was this product actionable?

Very Actionable Neither Actionable Non-Actionable Non-Actionable

8. Does the vulnerability identified in this product apply to a system, device, operating system or application that you own or operate?



Paperwork Reduction Act Compliance Statement

REV: 28 June 2011