Nevertheless, portions of our files including charts, tables, and graphics may be difficult to read using assistive technology. In some cases due to size or complexity, we were not able to make files fully accessible using assistive technology. Persons with disabilities experiencing problems accessing portions of any file should contact through e-mail at ORDI\_508\_Compliance@cms.hhs.gov.

## MEDICARE STATEMENT EXAMPLES

### EJEMPLO 4

# CIVIS/

### **Medicare Summary Notice**

December 10, 199

BENEFICIARY NAME STREET ADDRESS CITY, STATE ZIP CODE Your Medicare Number: 111-11-1111A

If you have questions, write or call:

Medicare 555 Medicare Blvd. Suite 200 Medicare Building Medicare, US XXXXX-XXXX

CUSTOMER SERVICE INFORMATION

**HELP STOP FRAUD:** Beware of telemarketers offering free or discounted Medicare items or services

Local: (XXX) XXX-XXXX
Toll-free: 1-800-XXX-XXXX
Tele-Device for the Deaf: 1-800-XXX-XXXX

This is a summary of claims processed from 11/10/98 through 12/10/98.

#### PART B MEDICAL INSURANCE - ASSIGNED CLAIMS

Dates of Service	Services Provided	Amount Charged	Medicare Approved	Medicare Paid Provider	You May Be Billed	See Notes Section
Claim numb	er 1234-5678-9101					
Paul Jones,	M.D., 123 West Street,					a
Jacksonvi	ille, FL 33231-0024					
Referred by	Scott Wilson, M.D.					
10/19/98	1 Influenza immunization (90724)	\$5.00	\$3.88	\$3.88	\$0.00	b
10/19/98	1 Admin. Flu vac (G0008)	5.00	3.43	3.43	0.00	ь
	Claim Total	\$10.00	\$7.31	\$7.31	\$0.00	
Claim numb	er 1234-5678-9102					
ABC Ambu	dance, P.O. Box 2149					а
Jacksonvi	ille, FL 33231					
10/25/98	1 Ambulance, base rate (A0020)	\$289.00	\$249.78	\$199.82	\$49.96	
10/25/98	1 Ambulance, per mile (A0021)	21.00	16.96	13.57	3.39	
	Claim Total	\$310.00	\$266.74	\$213.39	\$53.35	

#### PART B MEDICAL INSURANCE - UNASSIGNED CLAIMS

Dates of Service	Services Provided	Amount Charged	Medicare Approved	Medicare Paid You	You May Be Billed	See Notes Section
Claim numbe	er 1234-5678-9103					
William Nev	wman, M.D., 362 North Street,					a
Jacksonvil	lle, FL 33231-0024					
09/10/98	1 Office/Outpatient Visit, ES (99213)	\$47.00	\$33.93	\$27.15	\$39.02	c

THIS IS NOT A BILL - Keep this notice for your records.

### **EJEMPLO 5**

CIVIS/

# Medicare Summary Notice

T-----15 1000

RUTH DOE 123 MAPLE AVENUE DOW, TX 72151 CUSTOMER SERVICE INFORMATION
Your Medicare Number: 123-45-6789D

If you have questions, write or call: MEDICARE PART A P.O. BOX 660155 DALLAS, TEXAS 75266-0155

**HELP STOP FRAUD:** Protect your Medicare number as you would a credit card number.

Local: (800) 813-8868 Toll-free: 1-800-813-8868

Tele-Device for the Deaf: 1-800-516-6684

This is a summary of claims processed on 10/16/98.

#### PART B MEDICAL INSURANCE - OUTPATIENT FACILITY CLAIMS

Dates of Service	Services Provided	Amount Charged	Non- Covered Charges	Deductible and Coinsuranc e	You May Be Billed	See Notes Section
Claim number	12345-84956-84556-45621					
Columbia Me	ed Cntr					
11 Gallag	her Street					
Dow, TX	72151					
Referred by:	Peter Howe					
10/03/98	Assay serum potassium (84132)	\$25.00	\$0.00	\$0.00	\$0.00	a
	Blood typing, ABO (86900)	5.00	0.00	0.00	0.00	a
	Office/outpatient visit, est (99212)	20.00	0.00	4.00	4.00	
	Influenza immunization (90724)	12.00	0.00	0.00	0.00	
C	Claim Total	\$62.00	\$0.00	\$4.00	\$4.00	

### Notes Section:

a This service is paid at 100% of the Medicare approved amount.

#### **Deductible Information:**

You have met the Part B deductible for 1998.

#### **General Information:**

If you change your address, please contact Medicare Part A by calling 1-800-813-8868 and the Social Security Administration by calling 1-800-772-1213.

THIS IS NOT A BILL - Keep this notice for your records.

## MEDICARE STATEMENT EXAMPLES

### EJEMPLO 6

### **Medicare Summary Notice**

BENEFICIARY NAME STREET ADDRESS CITY, STATE ZIP CODE

### **CUSTOMER SERVICE INFORMATION**

Your Medicare Number: 111-11-1111A

If you have questions, write or call: Medicare 555 Medicare Blvd. Suite 200 Medicare Building

Medicare, US XXXXX-XXXX

**HELP STOP FRAUD:** Beware of telemarketers offering free or discounted Medicare items or services

Local: (XXX) XXX-XXXX Toll-free: 1-800-XXX-XXXX

Tele-Device for the Deaf: 1-800-XXX-XXXX

#### OUR RECORDS SHOW THAT

Your enrollment in ABC Plan, a Medicare managed care plan, was effective mm/dd/yy

Your disenrollment from XYZ Plan was effective mm/dd/yy

You became Nursing Home Certified effective mm/dd/yy

You became entitled to ESRD status effective mm/dd/yy.

Your new address is: 123 Security Boulevard, Baltimore, MD 21244

#### PART A HOSPITAL INSURANCE - INPATIENT CLAIMS

Dates of Service	Benefit Days Used	Non- Covered Charges	Deductible and Coinsurance	You May Be Billed	See Notes Section
Claim number 12345-84956-84556-45622					a
Care Hospital, 123 Sick Lane,					
Dallas, TX 75555					
Referred by: Paul Jones, M.D.					
10/05/98-10/19/98	14 days	\$0.00	\$760.00	\$760.00	

THIS IS NOT A BILL - Keep this notice for your records.

### EJEMPLO 7

### **Medicare Summary Notice**

BENEFICIARY NAME STREET ADDRESS CITY, STATE ZIP CODE

**HELP STOP FRAUD:** Beware of telemarketers offering free or discounted Medicare items or

CUSTOMER SERVICE INFORMATION

Your Medicare Number: 111-11-1111A

If you have questions, write or call: Medicare 555 Medicare Blvd. Suite 200

Medicare Building Medicare, US XXXXX-XXXX

Local: (XXX) XXX-XXXX Toll-free: 1-800-XXX-XXXX

Tele-Device for the Deaf: 1800-XXX-XXXX

This is a summary of claims processed from 1/1/99 through 1/31/99

#### PART A - HOME HEALTH FACILITY CLAIMS

Dates of Service	Number of Services Provided	Amount Charged	Non- Covered Charges	Coinsuranc e	You May Be Billed	See Notes Section
Claim number 1	2435-84956-84556-45624					
Medicare Hom	e Health, 123 Medicare Blvd.,					
Medicare, T	X 75602					
Referred by: Dr	. Dan Visit, M.D.					
12/25/98	Med-Surg Supplies	\$154.25	\$0.00	\$0.00	\$0.00	
12/31/98-01/25/	99 2 Physical Therapy Visits	125.00	125.00	0.00	125.00	a
	2 Skilled Nursing Visits	1,000.00	0.00	0.00	0.00	
Claim Total		\$1,279.25	\$125.00	\$0.00	\$125.00	
Claim number 1	2435-84956-84556-45626					
Medicare Hom	e Health, 123 Medicare Blvd.,					
Medicare, T	X 75602					
Referred by: Dr	. Dan Visit, M.D.					
01/25/99-02/24/		\$1,375.00	\$0.00	\$880.00	\$880.00	

a The information provided does not support the need for this many services or items.

THIS IS NOT A BILL - Keep this notice for your records.

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## MEDICARE STATEMENT EXAMPLES

### EJEMPLO 8



### **Medicare Summary Notice**

March 3, 2000

Page 01 of 02

BENEFICIARY NAME STREET ADDRESS CITY, STATE ZIP CODE CUSTOMER SERVICE INFORMATION
Your Medicare Number: 111-11-1111AB

If you have questions, write or call:

Medicare 555 Medicare Blvd.

Suite 200 Medicare Building

Medicare, US XXXXX-XXXX

HELP STOP FRAUD: Always review your Medicare Summary Notice for correct information about the items or services you received.

LOCAL: (XXX) XXX-XXXX Toll-free: 1-800-XXX-XXXX

TTY for Hearing Impaired: 1-800-XXX-XXXX

This is a summary of claims processed on 02/20/2000.

#### PART A - HOSPICE FACILITY CLAIMS

Dates of Service	Services Provided	Amount Charged	Non- Covered Charges	Deductible and Coinsuranc e	You May Be Billed	See Notes Section
Claim number 987	55432112345 02					
Hospice Care, Inc						
222 Hospice A	ve.					
Hospice, TX Y	XXXXX					
Referred by: John	Doe, M.D.					
01/01/00-01/31/00	Hospice/Rtn Home	\$2,329.37	\$0.00	\$0.00	\$0.00	
	Hospice/IP Non-respite	4,210.50	0.00	0.00	0.00	
	Initial hospital care (99223)	275.77	0.00	0.00	0.00	
	Subsequent hospital care (99232)	210.26	0.00	0.00	0.00	
Claim	Total	\$7,025.90	\$0.00	\$0.00	\$0.00	

#### **General Information:**

If you change your address, please contact the Social Security Administration by calling 1-800-772-1213.

### Appeals Information - Part A (Hospice)

If you disagree with any claims decision on this notice, you can request an appeal by May 2, 2000.

Follow the instructions below:

- 1) Circle the item(s) you disagree with and explain why you disagree.
- 2) Send this notice, or a copy, to the address in the "Customer Service Information" box on Page 1.

THIS IS NOT A BILL - Keep this notice for your records.