



**U.S. Department of State
Office of Community Relations, Passport Services
Outreach Event Customer Satisfaction Comment Card**

OMB Control No.: 1405-0193
OMB Expiration Date: 5-31-2014
Estimated Burden: 2 minutes
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How did you find out about today's event?

- Our website (travel.state.gov) Radio Television Newspaper Social Media (Facebook/Twitter)
 Called the National Passport Information Center (1-877-487-2778) Friend/Family Internet search engine
 Other (Please Specify) _____

Have all of your questions been resolved to your satisfaction?

- Yes No Somewhat

Please explain: _____

What information did you find most helpful? (please mark all that apply)

- Applying for your first passport Renewing your passport Passports for minors Fees
 Information about the passport card Travel Warnings Smart Traveler Enrollment Program (STEP)
 Other: _____

What services or information can we offer to help make the passport application process easier?

Additional comments: _____

Thank you for taking the time to answer our questions today!