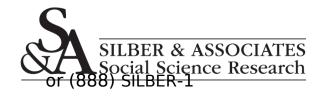


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Hills Road, Suite B Bohne G. Silber, Ph.D. Clarksville, Maryland 21029-1144

Date

Dear [Veteran]:

[Program Name] is participating in a national study to understand what happens to veterans who receive help with rent and other assistance to help them keep their housing or get back into housing quickly. The study is funded by the U.S. Department of Housing and Urban Development. Through [Program Name], you expressed willingness to participate in a 30-minute telephone interview, and we've been unsuccessful reaching you by telephone to schedule it. Once the interview is completed, we will send you \$30 as a token of our appreciation.

The information you provide will be kept confidential and only used for this study to the extent allowed by the Privacy Act of 1974.

Please call us at 1-888-745-2371 as soon as possible to schedule the confidential interview. We look forward to hearing from you and appreciate your participation.

Sincerely,