

Dear (Customer):

Recently, your company worked with Ex-Im Bank on a Global Credit Express (GCE) loan. GCE is a new, pilot program for Ex-Im Bank, and we are surveying our first customers to learn more about their experiences and identify possible service improvements.

We would be honored if you would participate in our survey.

The survey is voluntary. We expect that it will take less than ten minutes to complete. Your individual responses will be kept confidential to the extent provided by law. No individual names or organizations will be reported.

If you would be willing to share your opinions with us, then please click on the link below to begin the survey.

(Insert Link Here.)

Thank you for your participation and please feel free to contact me with any questions or concerns!

Stephanie Thum
Vice President of Customer Experience
Office of the Chairman
Export-Import Bank of the United States
811 Vermont Avenue, NW
Washington, D.C. 20571
(202) 565-3603

Stephanie.Thum@exim.gov

Web: www.exim.gov | Twitter: [@EximBankUS](https://twitter.com/EximBankUS) | YouTube: [ExImBankofUS](https://www.youtube.com/ExImBankofUS) | LinkedIn: [Export-Import Bank](https://www.linkedin.com/company/Export-Import-Bank) | [Subscribe](#) to Ex-Im Bank news