

## File a complaint

We'll forward your issue to the company, give you a tracking number, and keep you updated on the status of your complaint.

... What  
happened?

Desired  
Resolution

My  
Information

Product  
Information

Review

Describe what happened so we can understand the issue...

Which part of the mortgage process is your issue related to?

C

Choose all that apply...

W

Applying for the loan  
*Application, lender, mortgage broker*

D

Receiving a credit offer  
*Credit Decision/Underwriting*

Signing the agreement  
*Loan closing and costs*

Making payments  
*Loan servicing, payments, escrow accounts*

Priv

Problems when you are unable to pay  
*Loan modification, collection, foreclosure*

[\[close\]](#)