

# Attachment AAAA: Follow-up Parent Survey Telephone Script

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***Dating Matters: Strategies to Promote Healthy Teen Relationships™ Initiative***

Division of Violence Prevention  
National Center for Injury Prevention and Control  
Centers for Disease Control and Prevention

Parent name: \_\_\_\_\_

Parent ID number: \_\_\_\_\_

School ID number: \_\_\_\_\_

Date: \_\_\_\_\_



at the UNIVERSITY of CHICAGO

4350 East-West Highway  
8th Floor  
Bethesda MD 20814  
office (301) 634-9300  
fax (301) 634-9301  
www.norc.org

< via telephone >

**<If Answering Machine:>**

Hello, this message is for \_\_\_\_\_ Contact Person (say contact person's name.....Mrs. Smith, Mr. Jones). My name is \_\_\_\_\_ (say your name) and I am calling from NORC at the University of Chicago. The reason I am calling you is because your {daughter/son/grandson, etc.}, \_\_\_\_\_R's school is participating in a study.

We would like to schedule an appointment with you. If you have any questions, please call toll free <1-800-xxx-xxxx>.

Thank you so much for your help. Have a good day!

**<If Phone Answered by Person:>**

Hello. My name is < NORC staff person > and I am calling from NORC at the University of Chicago on behalf of a research project called "Evaluation of CDC's Dating Matters: Strategies to Promote Healthy Teen Relationships™ Initiative." The project is funded by the Centers for Disease Control and Prevention.

Is a <Parent/Guardian> of <name of student in study> available to come to the phone?

**<If Parent/Guardian not available:>**

Could you suggest a good time for me to reach <Parent/Guardian> of <name of student in study>?

**<If a good time is suggested:>**

Thank you. I will call again at that time. If <Parent/Guardian> is available to talk before then, please have <him/her> call or email <contact person and phone and email> at <his/her> convenience.

**<If a good time is not offered:>**

I'm sorry that this isn't a good time. I will call again at another time. If <Parent/Guardian> is available to talk sooner, at any time, it would be fine for <him/her> to call or email <contact person and phone and email> at <his/her> convenience.

**<If Parent/Guardian available:>**

Thank you for taking my call. Your child's middle school has partnered with the local health department, who has received funding to conduct one of two teen dating violence prevention programs in local schools. The purpose of this study is to help us learn more about teenagers' relationships with other people, including people they date or hang out with, and how parents/guardians manage their own relationships. This will help us know how different programs in your school and your community are working.



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Some parents at each school have been randomly selected to fill out surveys. On behalf of CDC, NORC at the University of Chicago is inviting you or another parent or guardian in your home to fill out a survey in the fall and the spring each year that your child remains in middle school. You do not have to participate, but your participation will be a contribution to research that may benefit students in the future.

The survey will take about 30-40 minutes to complete. We would be happy to conduct this survey over the telephone with you today or at a scheduled time that is convenient for you. Or, if you prefer, we will mail you the survey for you to complete and mail back to us, in a pre-paid envelope. A third option is that you can complete the survey online. At any time, whether we conduct the survey on the telephone, or you answer the questions online or on a paper copy, you can choose to stop answering the questions. Do you have any questions about this study?

**<If Parent/Guardian has questions, answer questions. If the questions are complicated>**

It seems like you have some questions that are best addressed to the Project Manager. Would you like me to have someone call you back, or would you like to call or email your questions directly yourself? <Provide contact person and phone and email>.

**<If Parent/Guardian has no questions>**

Great. If you are interested in continuing, would you like me mail you the survey, or give you the web link to take the survey online? Or would you like to take the survey over the telephone?

**<If Parent/Guardian requests telephone survey now>**

No problem. Let's begin with...

**<If Parent/Guardian requests telephone survey at a later time>**

No problem. Could you please tell me a time that would be convenient for you, between the hours of 8 a.m. and 8 p.m., any day of the week, including weekends?

**<If Parent/Guardian requests hard copy survey>**

No problem. If I could please confirm your mailing address to be sure this package will reach you.

**<If Parent/Guardian requests online link>**

Thank you. I can give you the secure web address of the survey right now. The internet address is <web link.> Also, would you like me to send you the survey link in an email so that you can just click on it? We will keep your email address private; we will not share it with anyone else.

**<If Parent/Guardian requests email with link>**

No problem. Would you please give me your email address?



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**<If Parent/Guardian available but needs to break off call:>**

Could you suggest a good time for me to call you back?

**<If a good time is suggested:>**

Thank you. I will call again at that time. If you are free to talk before then, please call or email <contact person and phone and email> at your convenience.

**<If a good time is not offered:>**

I'm sorry that this isn't a good time. May I call again at another time, or send you an email with the survey link, or mail you a paper copy? At any time, please feel free to call or email <contact person and phone and email> at your convenience.

**<General Closing:>**

Thank you so much for your time today. If you have any more questions about this study, you may contact <contact person and phone and email>. For additional information regarding the rights of human participants in research, you may contact <IRB contact>.