

## In-Depth Interview Guide<sup>1</sup>

Panel Physician Name: Numeric Code: Location: Date:
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### Introduction

Thank you for agreeing to participate in this one-on-one interview. The goal of this evaluation is to determine if Quick Response (QR) codes are a more convenient and effective method for panel physicians to access information on vaccine, tuberculosis, mental health, and sexually transmitted infectious guidelines compared to the traditional print materials or Internet searches. Additionally, we are interested in your opinions concerning online information about the Technical Instructions and other panel physician resources. Lastly, we would like to determine how the type of mobile device used affects your experience with QR codes.

1. How have you accessed the Technical Instructions (TIs) and other information related to U.S. immigrant and refugee medical examinations in the past?
2. Have you used Quick Response (QR) codes before to access CDC-related material?  
*[Remind the participant what a QR code is.]*
  - a. Describe the information you were looking for when using the QR code.
  - b. What information do you access most frequently using QR codes?
  - c. How often did you use QR codes to access information related to the Technical Instructions in the past month?

If not, how do you access the Technical Instructions?
3. What is your opinion of the content and design of the information you are linked to after scanning a QR code?
  - a. Does it answer your questions?
  - b. Is the information organized and easy to locate?
4. What factors influence your decision to use or not use QR codes during U.S. visa medical examinations?<sup>2</sup>
5. Can you tell me about some of the barriers and limitations of QR codes as a mechanism to link panel physicians to information?<sup>3</sup>

<sup>1</sup> This is a tentative interview guide and may be subject to change depending on the direction of the interview.

<sup>2</sup> What factors influence your decision to use Technical Instruction materials?

<sup>3</sup> Can you tell me about some of the barriers and limitations you face when trying to access Technical Instructions and other reference materials?

6. Can you tell me about some of the advantages of using QR codes?
7. When do you access Technical Instructions most often? (During the patient consultation or after the patient leaves?)
8. Do you think your staff members or other panel physicians would use QR codes to access information?<sup>4</sup>
9. What expectations do you have for CDC in regards to providing guidance to panel physicians performing U.S. visa medical examinations?

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<sup>4</sup> If you had access to QR codes, would this increase how often you or your panel site staff access the Technical Instructions?