

0960-0767  
ERE Third-Party Screen Shots

NOTE: The first page, “Acknowledgement,” appears to be blank. In actuality, the screen shot was so big that it moved on to the next page. The first page entitled “Acknowledgement” is only meant to be a title page.

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## Acknowledgement Screen

**Access to Claimant's Electronic Folder Screens**

## Access to Claimant's Electronic Folder Screens

### Case Documents Screen



Electronic Records Express Access to Certified Electronic Folder

[Electronic Records Express Home](#)

[User Instructions](#)

Claimant: John Shmoe Doe

Claimant SSN: 078-07-4606

Claim Type: CDBD

Last Change:

Last Insured:

Alleged Onset:

Application: 01/13/2007

**Case Documents** | [Exhibit List](#)

[Expand All](#)  | [Collapse All](#)  | [Select All](#) | [Deselect All](#)

<input type="checkbox"/> Payment Documents/Decisions	Items: 0	Page Count: 0
<input type="checkbox"/> Jurisdictional Documents/Notices	Items: 0	Page Count: 0
<input type="checkbox"/> Non-Disability Development	Items: 1	Page Count: 0
<input type="checkbox"/> Disability Related Development	Items: 7	Page Count: 0
<input type="checkbox"/> Medical Records	Items: 1	Page Count: 0

## Access to Claimant's Electronic Folder Screens

### Exhibit List Screen



[Electronic Records Express Home](#)

Electronic Records Express Access to Certified Electronic Folder

[User Instructions](#)

Claimant: John Shmoe Doe

Claimant SSN: 078-07-4606

Claim Type: CDBD

Last Change:

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Alleged Onset:

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[Case Documents](#) | [Exhibit List](#)

[Expand All](#)  [Collapse All](#)  [Select All](#) [Deselect All](#)

<input type="checkbox"/> Payment Documents/Decisions	Items: 0	Page Count: 0
<input type="checkbox"/> Jurisdictional Documents/Notices	Items: 0	Page Count: 0
<input type="checkbox"/> Non-Disability Development	Items: 0	Page Count: 0
<input type="checkbox"/> Disability Related Development	Items: 4	Page Count: 0
<input type="checkbox"/> Medical Records	Items: 0	Page Count: 0

## Access Denied (Unsuccessful) Screen


Social Security Online

[www.socialsecurity.gov](http://www.socialsecurity.gov)

VT Rules  
REP ID: ABCD123456  
vtrules@fake.com  
[Log Out](#)


[< Back to Appointed Representatives Services Main Menu](#)

Electronic Records Express Home

 **Access Denied**

**Our system cannot accept the Social Security Number you entered: 111-11-1111**

- If you typed the wrong number, you will need to correct it before continuing.
- If you have entered the correct Social Security Number, contact the Social Security office currently working on this case to determine why you cannot access it from the website.

 **Your ability to use the Access Claimant's Electronic Folder service will be suspended after 10 unsuccessful attempts within a 24 hour period.**

[Return to Acknowledgement Screen](#)

Electronic Records Express

User Instructions

## Access to Claimant's Electronic Folder Screens

### Access Denied (Access Blocked) Screen

<b>Social Security Online</b>			<b>Electronic Records Express</b>		
<a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a>		<a href="#">Electronic Records Express Home</a>		<a href="#">User Instructions</a>	
<b>VT Rules</b> REP ID: ABCD123456 vtrules@fake.com <a href="#">Log Out</a>		 <b>Access Denied</b>			
<a href="#">&lt; Back to Appointed Representatives Services Main Menu</a>		Your ability to use the Access Claimant's Electronic Folder service has been suspended. Please contact the Social Security Administration at 1-800-772-6270 to unsuspend your access to this service. <a href="#">Log Out</a>			



# Unable to Process Your Request Screen

Social Security Online

[www.socialsecurity.gov](http://www.socialsecurity.gov)

VT Rules  
REP ID: ABCD123456  
vtrules@fake.com

[< Back to Appointed Representatives](#)  
[Services Main Menu](#)

Electronic Records Express

Electronic Records Express Home [User Instructions](#)

 **Unable to Process Your Request**

We are sorry for the inconvenience, but the information you are attempting to obtain is not available through this process.

Please contact the local Social Security office to obtain the information.

# Pickup Files Screen

Social Security Online

www.socialsecurity.gov


VT Rules  
REP ID: ABCD123456  
vtrules@fake.com

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[Services Main Menu](#)

## Electronic Records Express

Electronic Records Express Home [User Instructions](#)

### Pickup Files



**Files will be retained for 7 days from the date of receipt. All files older than 7 days are automatically deleted regardless of whether they have been downloaded.**

Select the Social Security Number associated with the Claimant's folder you wish to download. You will have **24 hours** to complete the download process before the file will be deleted.

Instructions are available in the User Instructions section which detail how to download and view your files.

Folder Name	Name	File Type	Date & Time	Download Started
<a href="#">XXX-XX-5106</a>	Bellows	ZIP	06/17/2008 10:00 AM	
<a href="#">XXX-XX-4606</a>	Doe	PDF	06/11/2008 10:20 AM	✓

## Access to Claimant's Electronic Folder Screens

### Privacy Act Statement

#### Electronic Records Express



#### Privacy Act Notice

Sections 205(a), 223(d), and 1631(e)(1) of the Social Security Act, as amended, authorize us to collect this information. The information you provide will be used to make a decision on the named claimant's claim. While giving us this information is voluntary, failure to provide all or part of the requested information could prevent an accurate or timely decision on the named claimant's claim. We generally use the information you supply for the purpose of making decisions regarding claims. However, we may use it for the administration and integrity of Social Security programs. We may also disclose information to another person or to another agency in accordance with approved routine uses, which include but are not limited to the following: (1) to enable a third party or agency to assist Social Security in establishing rights to Social Security benefits and/or coverage; (2) to comply with Federal Laws requiring the release of information about Social Security records (e.g., to the Government Accountability Office and the Department of Veterans Affairs); (3) to make determinations for eligibility in similar health and income maintenance programs at the Federal, State, and local level; and, (4) to facilitate statistical research, audit, or investigative activities necessary to assure the integrity of Social Security programs.

We may also use the information you provide in computer matching programs. Matching programs compare our records with records kept by other Federal, State, or local government agencies. Information from these matching programs can be used to establish or verify a person's eligibility for Federally-funded or administered benefit programs and for repayment of payments or delinquent debts under these programs.

Additional information regarding routine uses of information and our programs and systems, is available on-line at [www.socialsecurity.gov](http://www.socialsecurity.gov) or at any local Social Security office.

Close