**Survey Protocol**

Hello, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. We value your opinion and would like for you to participate in a Customer Satisfaction Survey. Your feedback is important to us in how we can improve our service.

This survey should only take about three minutes of your time. Your answers are completely anonymous and by filling out this survey, you will help us to improve our products and services. This survey was approved by the Office of Management and Budget (OMB) and the results will be published on the BLM Nevada website.

We would like to give you this bookmark in appreciation of your time.