

Customer Satisfaction Survey

The USGS Landslide Handbook

Thank you for your thoughts and opinions about The USGS Landslide Handbook. When you are finished making entries, hit the "Send Feedback" button at the bottom of the questionnaire. Your responses are anonymous. No one except the survey administrator will know if you responded, and your name will never be attached to your response. The survey administrator is Stephen Gillespie, an economist in the USGS Office of Budget, Planning and Integration, Office of the Director.

You can view the Landslide Handbook at: <http://pubs.usgs.gov/circ/1325/>

If you have any questions about The USGS Landslide Handbook, contact Lynn Highland highland@usgs.gov at 303-273-8588. If you have any questions about the survey, contact Stephen Gillespie sgillesp@usgs.gov at 703-648-5705.

SURVEY QUESTIONS

1. In general, for what purposes do you use the Landslide Handbook?

I have never actually used the Handbook [Skip to question 3](#)

Comment:

- Land-use planning
- Emergency response planning
- Hazard mitigation
- Education
- General information

2. Please describe your use of the Landslide Handbook, including any decisions that were influenced by the information in the Handbook.



3. What portions of the Landslide Handbook do you find especially useful? (check all that apply)

- [Section 1.](#) Basic information about landslides (*description of basic landslide types*)
- [Section 2.](#) Evaluating and communicating landslide hazard
- [Section 3.](#) Mitigation concepts and approaches
- [Appendix A.](#) Basic information about landslides (*glossary of landslide terms*)
- [Appendix B.](#) Introduction to landslide evaluation tools
- [Appendix C.](#) Introduction to landslide stabilization and mitigation
- [Appendix D.](#) Simple safety information for landslides/debris flows

4. How satisfied are you with the Landslide Handbook?

CONTENT - does the handbook include the types of information you want?

Very satisfied Satisfied Dissatisfied Very dissatisfied No opinion

LEVEL of DETAIL - does the handbook include the right amount of information?

Very satisfied Satisfied Dissatisfied Very dissatisfied No opinion

ILLUSTRATIONS - do the pictures and figures add value to the handbook?

Very satisfied Satisfied Dissatisfied Very dissatisfied No opinion

USABILITY - is the handbook easy to read and understand?

Very satisfied Satisfied Dissatisfied Very dissatisfied No opinion

ORGANIZATION - is it easy to find the information you seek?

Very satisfied Satisfied Dissatisfied Very dissatisfied No opinion

USEFULNESS - does the handbook meet your needs?

Very satisfied Satisfied Dissatisfied Very dissatisfied No opinion

OVERALL SATISFACTION

Very satisfied Satisfied Dissatisfied Very dissatisfied No opinion

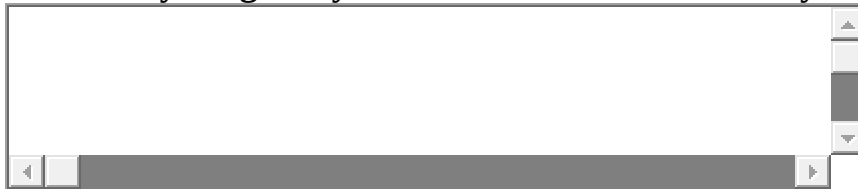
5. Comment on any aspect of the Handbook below.

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6. Do you have any suggestions on how we might improve the Handbook?

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7. Is there anything else you would like to tell us about yourself or the Landslide Handbook?

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Thank you.

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