

# Secretarial Commission on Indian Trust Administration: Beneficiary Feedback on Trust Services

OMB Control No: 1090-0011

Expiration Date: 06/30/2015

## About this survey

Grant Thornton LLP, a contractor operating on behalf of the Secretarial Commission on Indian Trust Administration and Reform, is seeking input about the quality of trust services provided by the Department of the Interior. The Trust Commission is charged with making recommendations to the Secretary of the Interior, in late fall of 2013, on improving the Trust Administration System. Your feedback is a key part of improving the delivery of services. Please answer the following questions no later than July 19, 2013.

## Questions

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### 1. Tribal Affiliation **\*This question is required.**

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### 2. Individual Indian Money Account Holder **\*This question is required.**

- Yes
- No

### 3. Please discuss the trust service(s) you have received during the past 12 months:

	What is working well?	What is not working well?	How would you improve the service?
Probate			
Leasing, Contracting, and Permitting			

	What is working well?	What is not working well?	How would you improve the service?
Real Estate (Appraisals, Trust to Fee, Trust to Trust, Fee to Trust, Rights of Way, Surveys, Mortgages, Land Titles and Records)			
Accounting and Accounts Management (Debit Cards, Direct Deposit, Account Statements)			
Land Consolidation			
Forestry Management and Preservation			
Irrigation, Power, and Safety of Dams			
Natural Resources (Parks, Wildlife, Fisheries, Agriculture, Range) Management and Preservations			
Water Management and Preservation			
Other			

**Thank You**

Thank you for answering our questions. Your feedback is a key part of improving the delivery of services. If you have any other feedback, please

feel free to send an email to [Trust.Commission@us.gt.com](mailto:Trust.Commission@us.gt.com).

**Paperwork Reduction Act Statement:** This information is collected to gather qualitative data on improving trust service, by authority of the American Indian Trust Fund Management Reform Act of 1994. It is estimated that responding to the request will take approximately 6 minutes to complete, including the time it takes to gather the information and fill out the survey. If you wish to provide comments about the Form, including the accuracy of the burden estimate and any suggestions for reducing the burden, please e-mail them to: [Trust.Commission@us.gt.com](mailto:Trust.Commission@us.gt.com) or send them to Grant Thornton, c/o Amber Garib, 333 John Carlyle Street, Alexandria, VA 22314. Note: Comments, as well as the names and addresses of individuals who submit comments, are available for public review during regular business hours. If you wish us to withhold this information, you must state this prominently at the beginning of your comment. We will honor your request to the extent allowable by law. In compliance with the Paperwork Reduction Act of 1995, as amended, the collection has been reviewed by the Office of Management and Budget (OMB). The collection has been assigned a control number and expiration date by OMB. The number is located at the top left of this survey page and the expiration date follows immediately after the control number. Please note that an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless a valid OMB control number appears on the face of the form.