George Washington Carver National Monument Community Program Customer Satisfaction Survey

Program date:

1. What did you like, or not like, about your experience today at George Washington Carver National Monument?

2. In your opinion, what could managers at George Washington Carver National Monument do to improve your experience?

3. What would encourage you or your friends and relatives to visit George Washington Carver National Monument?

4. Is there anything else you would like to tell us about your visit George Washington Carver National Monument?

PAPERWORK REDUCTION and PRIVACY ACT STATEMENTS: The National Park Service is authorized by 16 U.S.C. 1a-7 to collect this information. This information will be used by park managers to understand visitor satisfaction with the programs offered at George Washington National Monument. Your response to this request is voluntary and anonymous. No action may be taken against you for refusing to supply the information requested. A federal agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

BURDEN ESTIMATE statement: Public reporting burden for this collection is estimated to be 10 minutes per response. Direct comments regarding the burden estimate or any other aspect of this collection to Lena Le, Director, Social Science and Economic Research Center, Washington State University, <u>lena le@wsu.edu</u> (email).