# doi_buffaloUnited States Department of the Interior

## **Office of the Special Trustee for American Indians**

4400 Masthead Street N.E.

Albuquerque, New Mexico 87109

August 2014

**StrataWeb Usefulness Survey**

**OMB Control Number: 1090-0011**

**Expiration Date: 6/30/2015**

The Office of the Special Trustee for American Indians (OST) has made StrataWeb available on a trial basis over the past year to you and a select number of other IIM account holders in order to evaluate its usefulness to beneficiaries.

Please take a few minutes to answer 7 quick questions and tell us about your experience with StrataWeb. Your participation in this survey is strictly voluntary and your answers are confidential.

**Please mail your answers by [DATE] in the envelope provided.**

**1. About how many times each year or each month do you usually get money from your IIM account?**

* No more than one time each year
* 2-5 times each year
* 6-10 times each year
* 1 time each month
* 2-5 times each month
* More than 5 times each month

**2. Do you use StrataWeb to look at your IIM account information?**

* No, I was not able to get it to work
* No, I used it for a while but I stopped
* Yes

 **3. About how often do you use StrataWeb each month?**

* 0 times each month
* 1-2 times each month
* 3-4 times each month
* 5 or more times each month

**4. How would you rate your overall experience with StrataWeb ?**

* Very positive
* Mostly positive
* Neither positive nor negative
* Mostly negative
* Very negative

**5. Tell us more about your experience with StrataWeb.**

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**6. Does StrataWeb meet your needs for IIM account information?**

* Yes
* No

**7. What else do you wish you could do with StataWeb? (Check as many as apply)**

* See my detailed account Statement
* See my oil and gas Explanation of Payment (EOP)
* Update my address or phone number
* Request a disbursement from my IIM account
* Other\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Thank you for your participation in this survey. Please mail your response **by September 15** in the postage paid Business Reply Mail envelope provided to:

 **Office of the Special Trustee for American Indians**

 **4400 Masthead Street N.E.**

 **Albuquerque New Mexico 87109-9724**

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